

Qwest
1801 California St.
Suite 900
Denver, Colorado 80202

NEW APPLICATION



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Qwest

Spirit of Service®

2010 NOV 12 P 2:51

AZ CORP COMMISSION
DOCKET CONTROL

November 15, 2010

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

T-01051B-10-0461

Dear Sir or Madam:

This filing is being made on behalf of Qwest Corporation (QC), Entity Code T-01051B.

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to Qwest's Exchange and Network Services Price Cap Tariff.

This revision proposes to make revisions to terms and conditions in Section 5.11.2, Core Connect 1, related to additional lines. Qwest plans to change the name of the additional lines from Unlimited Voice Lines to Unlimited Business Voice lines and to add 1 year, 2 year and 3 year terms in addition to the month-to-month option. With this addition, Qwest is removing early termination language that allowed customers to move up to nine (9) lines from a Qwest Choice Business term to the Unlimited Voice Lines. Finally, Qwest will allow the waiver of the early termination charges if a customer moves their service to a service area where High Speed Internet is not available. These new terms and conditions provide additional options for customers purchasing Core Connect 1 but do not include any rate changes.

Qwest respectfully requests that these proposed changes become effective December 15, 2010.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have any questions regarding this filing, please contact me directly.

Sincerely,

Dawn Salaver
Regulatory Support Manager
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Fax: (303) 383-6667
e-mail: Dawn.Salaver@qwest.com

Attachments

AZ2010-032

Arizona Corporation Commission

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Issued: 11-15-2010

Effective: 12-18-2010

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

5.11.2 CORE CONNECT 1

A. Description

1. CORE CONNECT 1 is available to business customers who subscribe to QWEST qualifying products and services under month to month, 1-year, 2-year or 3-year term plans.
2. The following qualifying products and services are required for CORE CONNECT 1:
 - CORE CONNECT 1 QWEST CHOICE Business Plus (CCQCB+)
 - CORE CONNECT 1 Unlimited Long Distance
 - QWEST High Speed Internet Service with Core Service Pack up to 7Mbps

B. Terms and Conditions

1. A customer must subscribe to a qualifying QWEST Long Distance calling plan(s) and qualifying QWEST High Speed Internet (HSI) Service with Core Service Pack in conjunction with the CORE CONNECT 1 QWEST CHOICE Business Plus. Terms and conditions for CORE CONNECT 1 Long Distance are specified in the Qwest Long Distance Corporation international, interstate and intrastate tariffs, price lists and rate schedules located at www.qwest.com.
2. In addition to the qualifying services for CORE CONNECT 1, customers may add Unlimited Business Voice lines on a month-to month, 1-year, 2-year or 3-year term basis. An Unlimited Business Voice line includes QWEST CHOICE Business Plus as described in 5.9.1, preceding, and Unlimited Long Distance. The Unlimited Business Voice line requires CORE CONNECT 1. A customer may select any combination of CORE CONNECT 1 and Unlimited Business Voice line(s) not to exceed 10 lines per account. (C)
3. Customers will be converted to stand-alone services if they remove any of the CORE CONNECT 1 or Unlimited Business Voice qualifying services. For example, if a customer removes CORE CONNECT 1 Unlimited Long Distance or QWEST High Speed Internet with Core Service Pack, the customer will revert to the stand-alone QWEST CHOICE Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees will apply. (C)

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Effective: 12-18-10

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT 1

B. Terms and Conditions (Cont'd)

- 4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.
- 5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- 6. This discount plan cannot be combined with any other discounts unless otherwise specified. (C)
- 7. Any CORE CONNECT 1 or Unlimited Business Voice line with a term agreement added after establishment of an initial CORE CONNECT 1 term agreement may be added either to the initial term period or may be added under a new term period. (C)
- 8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

CORE CONNECT 1 (N)

TERM	TERMINATION FEE
1 year	\$200.00
2 year	400.00
3 year	600.00

UNLIMITED BUSINESS VOICE (N)

TERM	TERMINATION FEE
1 year	\$100.00
2 year	200.00
3 year	300.00

- 9. The termination fee applies to each CORE CONNECT 1 or Unlimited Business Voice line provided under the Term Agreement Pricing plan. (C)
- 10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of CORE CONNECT 1, or Unlimited Business Voice line(s), or who moves within the Company's service territory where QWEST High Speed Internet is not available. (T)
- 11. A termination fee will be waived for a customer that enters into an agreement for same or similar Qwest services where the agreement value is equal to or greater than the remaining value of the existing term agreement. (D)

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT 1

C. Rates and Charges (Cont'd)

4. *CORE CONNECT 1* Local Voice Services will be provided at the following rates.

		NONRECURRING CHARGE		
		MAXIMUM	CURRENT	
<ul style="list-style-type: none"> • Per <i>CORE CONNECT 1</i> or Unlimited Business Voice Line <i>QWEST CHOICE</i> Business Plus 		\$100.00	\$50.00	(C) (C)
	USOC			
		MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE	
<ul style="list-style-type: none"> • Per <i>CORE CONNECT 1</i> <i>QWEST CHOICE</i> Business Plus 	PGOQX	[1]	\$50.00	
	PGOQY	[1]	25.00	(C) (C)

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.