



NEW APPLICATION
EVERCOM



0000119346

ORIGINAL

November 10, 2010

VIA OVERNIGHT DELIVERY

Docket Control

Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-03479A-10-0460

Re: Evercom Systems, Inc.
Company Name Change Notification

RECEIVED

2010 NOV 12 P 12: 38

AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

NOV 12 2010

DOCKETED BY

Dear Sir or Madam:

Please find enclosed an original and thirteen copies of materials regarding a name change for Evercom Systems, Inc. ("Evercom"). The Company has included the following documents: the Company's Arizona Telephone Tariff in its entirety reflecting the new name and including all original pages, Corporation Commission amended authority to transact business reflecting the new name, the Company's Regulatory contact list, and sample letter notifying the facilities the Company serves of the change in name.

Evercom Systems, Inc. holds a Certificate of Convenience and Necessity granted by the Arizona Corporation Commission in Docket Nos. T-02876A-98-0594 and T-03479A-98-0594 (Decision No. 61299), authorizing the Company to provide customer-owned pay telephone service, including inmate telecommunications service, within the State of Arizona. By this correspondence Evercom is providing notification to the Commission that it is changing its name to Securus Technologies, Inc. This name change does not constitute a change in management, merger, transfer of assets or sale of the Company, nor will Arizona customers experience any change in their rates or service as a result of the change in name. The Company respectfully requests that this filing become effective on December 12, 2010.

Evercom sincerely appreciates your attention to this matter. Please date stamp the enclosed additional copy of this correspondence and return it in the enclosed pre-addressed stamped envelope. Should you have questions regarding this filing, please contact Erin L. Curry, Regulatory Analyst, at (972) 277-0395 or ecurry@securustech.net. You may also contact the undersigned at (972) 277-0319.

Respectfully submitted,

Curtis L. Hopfinger
Director, Regulatory & Government Affairs

**CUSTOMER OWNED PAY TELEPHONE (COPT)
GENERIC TARIFF**

I. DESCRIPTION OF CUSTOMER OWNED PAY TELEPHONE SERVICE

- A. Customer Owned Pay Telephone (COPT) Service is public pay telephone service to end-users provided by entities other than the certificated local exchange telephone company. COPT service involves the resale of those local exchange and interexchange telecommunications services authorized for resale by the Arizona Corporation Commission (ACC) and provided through the facilities of public service corporations certificated to provide such services in the State of Arizona.
- B. COPT service is provided by interconnection with local exchange carriers through approved local exchange company tariffs under which COPT providers are authorized to obtain access to the local and interexchange telecommunications network.
- C. COPT service is subject to all restrictions imposed by the Arizona Corporation Commission on the intrastate transmission of telecommunications services.

II. SERVICE OFFERED

A. The following services may be provided to end-users under this tariff:

1. Local Message Service - Provides callers with the ability to complete calls to other locations within the local (exchange) calling area.
2. Intrastate Message Toll Service - Provides callers with the ability to complete calls to locations outside the local (exchange) calling area.
3. Local Directory Assistance - Provides callers with telephone numbers for parties located within the local (exchange) calling area.
4. Intrastate Directory Assistance - Provides callers with telephone numbers for parties located outside the local (exchange) calling area.
5. Operator Services

a. **Operator Assisted Station-to-Station Calls**

Provides for the completion of a call through the use of an operator with the caller paying for the call before it is completed.

b. **Operator Assisted Person-to-Person Calls**

Provides for the completion of a call to a specified person through the use of an operator with the caller paying for the call before it is completed.

c. **Operator Assisted Collect Calls**

Provides for the completion of a call through the use of an operator with the called party billed for the call.

d. **Operator Assisted Third Number Billed Calls**

Provides for the completion of a call through the use of an operator with the call billed to a home or other telephone number.

e. **Customer Dialed Calling Card and Credit Card Calls**

Provides for the completion of a call without the use of an operator with the call billed to the calling card or credit card account.

II. SERVICE OFFERED (Continued)

6. Prepaid Service

a. Prepaid Service Available to Inmates

Prepaid service allows inmates to either purchase a prepaid card or set up a prepaid debit account for calls made by the inmate user or authorized user, which may be offered at the discretion of confinement facilities. Prepaid service provides an alternative method to make calls and is designed for those who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the COPT provider's platform at the confinement facility. A valid authorization code must be entered to access the account.

The COPT provider's system automatically informs the inmate user or authorized user of the prepaid balance remaining on the prepaid card or in the debit account, and provides prompts to place the call by entering the destination telephone number with area code. Usage is deducted from the prepaid balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. When the prepaid balance is one minute prior to depletion, the inmate user or authorized user will be interrupted with such an announcement.

Prepaid service is available 24 hours a day seven days per week to all terminating locations serviced. Access to telephone service by an inmate user may be subject to time of day and usage restrictions imposed by individual confinement facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis. Prepaid balances are not charged for incomplete calls.

II. SERVICE OFFERED (Continued)

6. Prepaid Service (Continued)

Prepaid Card

The confinement facilities that offer the option of prepaid cards may purchase prepaid cards directly from the COPT provider. Inmates then purchase the cards from authorized personnel at the confinement facilities. The COPT provider does not engage in direct monetary transactions with the inmate. The inmate may purchase a prepaid card in denominations determined by the confinement facility. The COPT provider assigns an authorization code to the prepaid card, and provides instructions for accessing and using the service. Prepaid cards are offered only to inmates at confinement facilities and not to the general public. Prepaid cards are valid from one year of the date of issuance. Unused prepaid balances may be used by the inmate user or authorized user following release from the confinement facilities only through the COPT provider's platform by dialing a special toll-free access number which automatically connects the call to the COPT provider's platform. Prepaid card service is not distance or time of day sensitive. Holiday discounts do not apply. Unused prepaid balances are not refundable nor may prepaid cards be replenished upon the depletion of the prepaid balance. Inmates may purchase additional cards, as permitted by their confinement facility.

Prepaid Debit Account

For a prepaid debit account, the inmate may set up the account through the facility administrators with an initial payment typically through the inmate's commissary account. The inmate is assigned an authorization code and provided instructions for accessing and using the service. Upon the depletion of the prepaid balance, the prepaid debit account may be replenished by depositing funds into the account via the facility administrator. Prepaid debit accounts are considered dormant if there is no activity for 180 days. Inactive accounts will be removed from the database. Following their release from the confinement facility, the inmate may request a refund from the facility administrator.

II. SERVICE OFFERED (Continued)

6. Prepaid Service (Continued)

Services Available to Called Party - AdvanceConnect

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by the End User. Applicable state taxes and fees are calculated and deducted from the AdvanceConnect Balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. Refunds are subject to a processing fee of up to \$4.95 for accounts established on or after May 11, 2010. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

The rates for AdvanceConnect Account are the same as those for automated Collect Call service.

II. SERVICE OFFERED (Continued)

7. Inmate COPT Service

The following rate option is available to all customer confinement facilities for use by their inmate end-users. This option is limited to collect calls only. The surcharge and per minute rate will apply to all Institutional Operator Assisted Calls including local and long distance calls, regardless of time of day or type of call.

Per Call Surcharge	Per Minute Rate
\$2.50	\$0.26

- B. Services not described above may be offered only upon approval of the Arizona Corporation Commission under procedures established in A.R.S. Section 40-250.

III. REGULATIONS

- A. COPT Service is provided to all users on a non-discriminatory basis using Federal Communications Commission registered equipment, which has been installed and maintained in accordance with generally accepted telecommunications industry standards and applicable state and local codes.
- B. All COPT instruments are hearing-aid compatible and accessible to the disabled in compliance with federal and state laws.
- C. COPT instruments will be placed in well-lighted locations and will be maintained in good working order. The COPT provider will respond promptly to reports of equipment failure and other reasonable complaints. The COPT provider's name and telephone number of the COPT will be displayed prominently on each COPT instrument.
- D. Instructions on how to make a call, how to report malfunctions, and how to obtain refunds, will be posted at every COPT location in those languages required by the Commission.
- E. Access to emergency 911 service is provided free at all COPT locations, without the use of a coin and without time limitations. In those areas where 911 service is not available, access to the local emergency service providers will be provided free of charge and without time limitations.
- F. Coin-activated instruments will accept nickels, dimes, and quarters. Coins will be returned for uncompleted calls.
- G. Access to the end-user's preferred toll carriers will not be denied.
- H. Surcharges by premises owners for intrastate calls and/or operator services are prohibited unless specifically authorized by the Arizona Corporation Commission.

III. REGULATIONS (Continued)

- I. Operator Services are provided by ACC certified operator services companies at Commission approved rates and charges. However, these services may be provided through the use of capabilities embedded in the COPT (Store and forward pay telephones). Specific regulations applicable to COPT provided operator service are contained in Section IV, below.
- J. Service limitations (e.g., local calling only, outgoing calls only) will be clearly posted at each COPT location. If service is limited to local calling, access to local operators will be provided.
- K. Access to Local Directory Assistance may be provided free of charge and without the use of a coin. Charges for Directory Assistance will be clearly posted at each COPT location.
- L. 1-800,10XXX-0+ and 950 access will be provided at no charge to the calling party.
- M. Time limits on local calls without additional coins will not be less than three (3) minutes. Time limitations will be clearly posted.
- N. Service not in conformance with these regulations, or in violation of other rules and conditions of certification, may be terminated by Order of the ACC. The Commission reserves the right to enforce such Orders by denial of those services that COPTs are authorized to use to obtain access to the local and interexchange networks.

IV. REGULATIONS APPLICABLE TO COPT-PROVIDED OPERATOR SERVICES:

- A. The COPT operator service provided will identify itself at the outpulse of the terminating number which informs the end-user that the COPT provider's rates, operator service charges and surcharges apply to the call. This message will be provided before the end-user incurs any charge for the call, including a usage rate, operator service charge and surcharge.
- B. The COPT operator service provider will disclose immediately to the customer, upon request and at no charge to the caller, any of the following information:
 - 1. A quotation of rates, operator service charges and location-specific surcharges;
 - 2. The methods by which such rates, operator service charges and surcharges will be collected;
 - 3. The methods by which complaints concerning such rates, operator service charges and surcharges or collection practices will be resolved; and
 - 4. That the preferred carrier can be reached by access code or toll-free customer service number.
- C. The COPT operator service provider will post all of the following information, on or near the COPT, in plain view of the end-user:
 - 1. The name, address, and toll-free telephone number of the COPT provider;
 - 2. A written disclosure that the rates, operator service charges and location specific surcharges of the COPT operator service provider apply for all operator-assisted calls;
 - 3. A statement that interLATA calls made with calling cards, including IXC cards, may be carried by the COPT service provider;
 - 4. Dialing instructions;
 - 5. A toll-free telephone number for billing inquiries;
 - 6. A description of complaint procedures; and
 - 7. That end-users have a right to obtain access to the interexchange carrier of their choice.

**IV. REGULATIONS APPLICABLE TO COPT-PROVIDED OPERATOR SERVICES
(Continued):**

- D. The COPT operator service provider will not require or participate in blocking any end-users' access to a preferred carrier.
- E. COPT providers using store and forward technology shall route all zero-minus calls immediately to the originating LEC.
- F. Billing and Collection Requirements
 - 1. The COPT will bill monthly for operator services rendered.
 - 2. Bills issued for the intrastate interLATA operator service provided by the COPT provider will include the minimum information required by A.A.C. R14-2-508(B), and identify the COPT service provider, to the extent the LEC has the capability to do so. In the absence of that capability, the identification of the billing agent or clearing house and its toll-free customer service telephone number are required.
 - 3. The LEC will not be required to process any billing for any intraLATA calls carried by the COPT provider, whether intentional or incidental, where the required compensation has not been paid to the LEC.
 - 4. Billing for COPT-provided operator services will comply with all of the following billing procedures:
 - a. The billing date will be printed on the bill and shall be the date the bill was issued;
 - b. The COPT provider will provide a full refund of any charge levied for an uncompleted call;
 - c. COPT providers or their billing agents will not bill for calls which occur more than 60 days prior to the billing date; and
 - d. COPT providers or their billing agents will not bill for any intraLATA call carried by the COPT provider, whether intentional or incidental, where the required compensation has not been paid to the LEC.

V. RATES AND CHARGES

A. COPT service will be provided at the following maximum rates and charges.

1. **Local Message Service (3 minutes minimum time)**

Rates for local message service may not exceed the rate approved by the ACC for the serving local exchange carrier's public telephones.

2. **Intrastate IntraLATA Message Toll Service**

Rates for intrastate intraLATA message toll service may not exceed the day rates set forth in the certified local exchange carrier's tariff.

3. **Intrastate InterLATA Message Toll Service**

Rates for intrastate interLATA message toll service may not exceed the day rates set forth in the tariffs of the certificated intrastate interLATA carrier whose facilities are used to carry the call.

4. **Local Directory Assistance**

Charges for local directory assistance may not exceed the rates set forth in the certificated local exchange carrier's tariff.

5. **Intrastate Long Distance Directory Assistance**

Charges for intrastate long distance directory assistance may not exceed the rates for such service set forth in the tariff for the certificated carrier whose facilities are used to provide intrastate interexchange directory assistance.

V. RATES AND CHARGES (Continued)

6. Operator Handled Calls

- a. Charges for Operator assisted calls may not exceed the rates and charges authorized for the ACC certified Operator Services provided that provides operator services to the COPT.
 - b. In those instances where operator services are provided through the use of capabilities embedded in the COPT:
 - (1) charges for intrastate intraLATA operator assisted, calling card and credit card calls may not exceed the rates for operator service set forth in the certificated local exchange carrier's tariff.
 - (2) charges for intrastate interLATA operator assisted, calling card and credit card calls may not exceed the rates for operator service set forth in the tariffs for the certificated carrier whose facilities are used to provide intrastate interexchange service.
- B. Rates for COPT service may be discounted below these maximums at the discretion of the COPT service provider.
- C. Rates for services not included in this tariff are contained in other approved tariffs of the Company on file with the ACC.

VI. WAIVER OF CERTAIN REGULATIONS REGARDING THE PROVISION OF SERVICES IN CORRECTIONAL FACILITIES.

- A. The customer information posting requirements contained in Sections III.B, III.D, IIIJ, IV.B, and IV.C are waived conditioned upon the correctional facility providing the inmate end users and their families or called parties with dialing instructions and the identity, rates, customer service number and inquiry number for Securus Technologies, Inc.
- B. The access to live operators as provided in Sections III.E, III.K, IV.B, IV.C, and IV.E are waived for the Securus Technologies, Inc. services originating from pay telephones installed in correctional facilities.
- C. The regulations requiring access to the end-users preferred toll carrier, 1-800, 10XXX-0+, and 950 as provided in Sections III.G, III.L, IV.B, IV.C, IV.D, and IV.E are waived for the Securus Technologies, Inc. services originating from pay telephones installed in correctional facilities.

COMMISSIONERS
KRISTINK MAYES - Chairman
GARY PIERCE
PAUL NEWMAN
SANDRA D. KENNEDY
BOB STUMP



ARIZONA CORPORATION COMMISSION

ERNEST G. JOHNSON
Executive Director
JEFF GRANT
Director
Corporations Division

September 28, 2010

GCS SEARCH COMPANY INC
638 N 5TH AVE
PHOENIX, AZ 85003

RE: SECURUS TECHNOLOGIES, INC.
File Number: F08177502

We are pleased to notify you that your Application for New Authority for the above-referenced corporation HAS BEEN APPROVED.

You must publish a copy of the Amendment. The publication must be in a newspaper of general circulation in the county of the known place of business in Arizona for three consecutive publications. A list of acceptable newspapers in each county is enclosed and is also posted on the Commission website. Publication must be completed WITHIN 60 DAYS after September 28, 2010, which is the date the document was approved for filing by the Commission. The corporation may be subject to administrative dissolution if it fails to publish. You will receive an Affidavit of Publication from the newspaper, and you may file it with the Commission.

We strongly recommend that you periodically monitor your corporation's record with the Commission, which can be viewed at www.azcc.gov/divisions/corporations. If you have questions or need further information, please contact us at (602) 542-3026 in Phoenix, or Toll Free (Arizona residents only) at 1-800-345-5819.

Sincerely,
Linda C Johnson
Examiner, Corporations Division

CF:11
REV. 01/2009

AZ Corp. Commission



03253915

AZ CORPORATION COMMISSION FILED

DO NOT FURNISH THIS SECTION

1. The corporate name must include a corporate name which may be "corporation," "company," "limited," "limited liability," "association," "trust," "partnership" or an abbreviation of any of these words. If you are the holder or assignee of a trade name or trademark, attach the Declaration of Trademark Holder Form. If your name is not available for use in Arizona, you must adopt a different name and provide a resolution adopting the name, which must be executed by the corporation's majority.

2. You must provide the legal domicile in your jurisdiction your corporation was formed to create. If perpetual succession, an inclusion in the articles. Check none listed, or state not applicable.

3. The statutory agent must provide both a physical and mailing address. If statutory agent has a P.O. box, then the corporation must provide a physical mailing address.

SP-00000000

SEP 07 2010 APPLICATION FOR NEW AUTHORITY TO TRANSACT BUSINESS IN ARIZONA
FILE NO. F-0817750-2
Pursuant to A.R.S. §§ 10-1504 & 10-11504

The name of the corporation is:

Securex Systems, Inc.

A(n) Delaware Corporation
(State, Province or Country)

X. We are a foreign corporation (initially authorized to transact business in Arizona and now seek this Application for New Authority pursuant to A.R.S. § 10-1504 because we have changed the following in our domicile jurisdiction:

- Our actual corporate name (or the name under which we originally obtained authority to operate).
- The period of our duration.
- The state, province or country of our incorporation.

1. The exact name of the foreign corporation is:

Securex Technologies, Inc.

If the exact name of the foreign corporation is not available for use in this state, then the following name adopted for use by the corporation in Arizona is:

(FN)

2. The name of the state, province or country in which the foreign corporation is incorporated is:

Delaware

3. The foreign corporation was incorporated on the 22 day of August

1997

and the period of its duration is: perpetual

4. The street address of the principal office of the foreign corporation in the state, province or country of its incorporation is:

400 Corporate Blvd

Suite 101

Overland, DE 19904

5. The name and street address of the statutory agent for the foreign corporation in Arizona is:

Michael R. Bickel, Inc.

898 North First Street

Phoenix, AZ 85004

AZ CORPORATION COMMISSION FILED

SEP 15 2010

FILE NO. F-0817750-2

AZ CORPORATION COMMISSION FILED

SEP 22 2010

FILE NO. F-0817750-2

DO NOT FILL IN THIS SECTION

26. Indicate to which address the Annual Report should be mailed.

27. If the purpose of your corporation has any difference with regard to this matter, so indicate. If not, state the business or how long.

28. The total number of authorized shares owned by "new" or "old" holders combined, see Section 4 in this section.

CP2000
Form 00000

25. The street address of the known place of business of the foreign corporation in Arizona IF DIFFERENT from the street address of the statutory agent in

29. The Annual Report and general correspondence should be mailed to the address specified above in section 4 X _____ or 5a _____.

30. The purpose of the corporation is to engage in any and all lawful business in which corporations may engage in the state, province or country under whose law the foreign corporation is incorporated, with the following limitation if any:

7. The names and usual business addresses of the current directors and officers of the foreign corporation are: (Attach additional sheets if necessary.)

Name: Please see attached list (see)

Address: _____

City, State, Zip _____

Name: _____ (see)

Address: _____

City, State, Zip _____

Name: _____ (see)

Address: _____

City, State, Zip _____

Name: _____ (see)

Address: _____

City, State, Zip _____

8. The foreign corporation is authorized to issue _____ shares, divided as follows: (Attach additional sheets if necessary.)

- 1,000 shares of _____ (see) class or series of stock at _____ no par value or par value of \$ 1,000.00 per share.
- _____ shares of _____ (see) class or series of stock at _____ no par value or par value of \$ _____ per share.
- _____ shares of _____ (see) class or series of stock at _____ no par value or par value of \$ _____ per share.
- _____ shares of _____ (see) class or series of stock at _____ no par value or par value of \$ _____ per share.

(Attach Separate Completed
Certificate Sheet)

Officers & Board of Directors

Officers:

The Officers listed below are located at the following address:

**14881 Dallas Parkway
Suite 600
Dallas, Texas 75254**

**Richard A. Smith
William D. Markert
Dennis J. Reinhold**

**President and Chief Executive Officer
Chief Financial Officer
Vice President, General Counsel and Secretary**

Directors:

**Brian Schwartz
1001 Brickell Bay Drive
27th Floor
Miami, Florida 33131**

**Lewis Schoenwetter
1001 Brickell Bay Drive
27th Floor
Miami, Florida 33131**

DO NOT SIGN THIS SECTION

8. The total number of issued shares shall be 1000.

The Application must be accompanied by the following: (A) Certificate of Incorporation, amended within 30 days of delivery to the Commission, by a duly authorized officer

GA certified copy of your articles of incorporation, all amendments and changes (AZ Const. Art. XCV, §1) and a certificate of existence or document of similar import duly authenticated (within 90 days) by the official having custody of corporate records in the state, province or territory under whose laws the corporation is incorporated.

The agent must consent to the jurisdiction by executing the consent.

9. The foreign corporation has issued 1,000 shares, limited as follows:
1,000 shares of Common (class or series) stock at
no par value or par value of \$ 1.00000 per share.
_____ shares of _____ (class or series) stock at
no par value or par value of \$ _____ per share.
_____ shares of _____ (class or series) stock at
no par value or par value of \$ _____ per share.

10. The character of business the foreign corporation intends to conduct in Arizona is:
Provider of inmate telecommunications services

Dated this 7th day of September, 2010

Executed by: D. Thruall
Duly Authorized Officer or Director
Dennis J. Hainydt-VF, Gen Counsel and Secretary
(print name) (title)

PHONE 972-377-0972 FAX 972-377-0416
(optional) (optional)

ACCEPTANCE OF APPOINTMENT BY STATUTORY AGENT

The undersigned hereby acknowledges and accepts the appointment as statutory agent of the corporation effective the 7th day of September, 2010

[Signature]

Nevra Magel, Assistant Secretary
(Print Name)

National Registered Agents, Inc.
[Marking on behalf of a company serving as statutory agent, print company name here]

Delaware

PAGE 1

The First State

I, JEFFREY W. BOLLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "EVERCOCK SYSTEMS, INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "SECURUS TECHNOLOGIES, INC.", THE SAID DAY OF AUGUST, A.D. 2010, AT 4:13 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISCEIVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

278831 8320

100025999

The way verify this certificate, follow
the steps, instructions, on the following page.



[Signature]
Jeffrey W. Bollock, Secretary of State
AUTHENTICATION: 8177210

DATE: 09-17-10

Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "EVERCOM SYSTEMS, INC.", CHANGING ITS NAME FROM "EVERCOM SYSTEMS, INC." TO "SECURUS TECHNOLOGIES, INC.", FILED IN THIS OFFICE ON THE SECOND DAY OF AUGUST, A.D. 2010, AT 4:13 O'CLOCK P.M.

A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.



2788631 8100

100793626

You may verify this certificate online at corp.delaware.gov/authver.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8148215

DATE: 08-02-10

State of Delaware
Secretary of State
Division of Corporations
Delivered 04:12 PM 08/02/2010
FILED 04:13 PM 08/02/2010
SRV 100793626 - 2788631 FILE

CERTIFICATE OF AMENDMENT OF CERTIFICATE OF INCORPORATION
OF
EVERCOM SYSTEMS, INC.

(hereinafter called the "corporation"), a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware, does hereby certify:

1. The name of the corporation is Evercom Systems, Inc.

2. The certificate of incorporation of the corporation is hereby amended by changing the First Article thereof so that, as amended, said Article shall be and read as follows:

First: The name of the corporation is Securus Technologies, Inc.

3. The amendment of the certificate of incorporation herein certified has been duly adopted in accordance with the provisions of Sections 228 and 242 of the General Corporation Law of the State of Delaware.

Executed on this 28th day of July, 2010.

/s/ Dennis J. Reinhold
Dennis J. Reinhold, Vice President, General
Counsel and Secretary

Securus Technologies, Inc. - Regulatory Contact List

The mailing address for all contacts is:

Securus Technologies, Inc.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

Curtis L. Hopfinger, Director – Government & Regulatory Affairs

972-277-0319

chopfinger@securustech.net

Linda S. Nelson, Manager – Regulatory Affairs

972-277-0522

lnelson@securustech.net

Erin L. Curry, Regulatory Analyst (Tariffs)

972-277-0395

ecurry@securustech.net

Monica Rodriguez, Regulatory Compliance Analyst (Reporting)

972-277-0472

mrodriguez@securustech.net

Cameshia Davis, Regulatory Complaint Analyst

972-277-0598

cdavis@securustech.net



SECURUSTM
TECHNOLOGIES

[Date]

[Title] [First Name] [Last Name]
[Facility Address Line 1]
[Facility Address Line 2]
[City], [State] [ZIP]

Re: Evercom Systems, Inc. Name Change

Dear [Title] [Last Name]:

We are very pleased to inform you that Evercom Systems, Inc. is changing its name to **Securus Technologies, Inc.** This is a name change only. This is neither a merger nor a transfer of assets among companies. This name change will not affect the services you or inmate friends and family receive in anyway. You and friends and family will continue to work with the very same people at our company and there will be no change in any contact telephone numbers.

We have filed for all required document changes at both state and federal agencies. Over the next few weeks the "branding" of calls will be changed to the Securus name and, as we work with our billing agents, the name on customer bills will also be changed to the Securus name.

For your records, we have included a W-9 form for Securus Technologies, Inc. We recommend you retain this letter with your Evercom Systems, Inc. service contract as our official notice of our name change.

Should you have any questions, please feel free to contact your Securus Account or Territory Manager, [TM Name], at [TM Telephone Number].

As always, we will continue to provide you and the inmates' friends and family members with the best service and as many programs as possible to assist in managing all calling activity.

Thank you,

Robert Pickens
Chief Operating Officer
Securus Technologies, Inc.