

**COMMISSIONERS**  
KRISTIN K. MAYES - Chairman  
GARY PIERCE  
PAUL NEWMAN  
SANDRA D. KENNEDY  
BOB STUMP



0000119252

**ORIGINAL**

**ARIZONA CORPORATION COMMISSION**

November 1, 2010

To: Docket Control

RE: Goodman Water Company - Customer Comments  
Docket No. W-02500A-10-0382

Please docket the attached 20 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**  
NOV - 1 2010

DOCKETED BY 

**RECEIVED**  
2010 NOV - 1 P 2:09  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

# Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

### Step 2

YOUR NAME <i>Jessica French</i>	DATE <i>10/23/10</i>
ADDRESS <i>3891A S. Furlong CRT</i>	PHONE (HOME) <i>3957466</i>
CITY, STATE, ZIP <i>Tucson AZ 85735</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*Wish to have different water company. Do not wish for increase water rates.*

### Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

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### Step 2

YOUR NAME <i>Anthony Trench</i>	DATE <i>10/23/10</i>
ADDRESS <i>3891 S. Furlong CRT</i>	PHONE (HOME) <i>351466</i>
CITY, STATE, ZIP <i>TUCSON AZ 85739</i>	CELL PHONE <i>_____</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

Wish to have a different water company. Don't want increased payments for water.

### Step 4

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### Step 2

YOUR NAME <i>Chet Setherland</i>	DATE <i>10-20-10</i>
ADDRESS <i>6100 E CANTLE CT.</i>	PHONE (HOME) <i>520-818-1106</i>
CITY, STATE, ZIP <i>TUCSON AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>JessicaChet@gmail.com</i>	

### Step 3

ENTER YOUR COMMENTS HERE:

*We simply could not afford to pay a rate increase at this time. Since moving in to our house in Dec. 08, we have lost over 25% of our income due to the poor economy. We don't feel that this rate increase would be manageable in our current budget. So, are we supposed to go without H<sub>2</sub>O? Perhaps, we are just supposed to move. I'm sure our bank would be happy to let us out of our 195k note. After all our house is still worth 160k. I'm sorry for the sarcastic tone of this letter. But this is a problem between Goodman and DR Horton, and our household shouldn't have to pay anymore for our H<sub>2</sub>O. Since the rate increase we pay more than most. If Goodman can't make it then they should just let Tucson water take it over.*

This form may be completed, printed and mailed to:

*Chet Setherland*

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

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### Step 2

YOUR NAME <b>ERIC &amp; CONSTANCE CURRAN</b>	DATE <b>10.21.10</b>
ADDRESS <b>39648 S. MOUNTAIN SHADOW DR</b>	PHONE (HOME)
CITY, STATE, ZIP <b>TUCSON AZ 85739</b>	CELL PHONE <b>520.360.7668</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b> *
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

**WE ARE OUTRAGED THAT GOODMAN DOUBLED RATES ALREADY IN THE 4 YEARS WE HAVE LIVED IN EAGLE CREST RANCH & NOW WANTS TO RAISE RATES ANOTHER 53% OR MORE! THE SURROUNDING COMMUNITIES (SUN CITY, ETC) PAY FAR LESS & GOODMAN'S INCREASE WILL DEVASTATE EAGLE CREST EVEN MORE AS OUR SHORT SALE/FORCLOSURE RATE IS HIGHEST IN AREA.**

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### Step 2

YOUR NAME <b>PAULA STARKER</b>	DATE <b>10/19/10</b>
ADDRESS <b>39022 S. CRACKED CORN DR</b>	PHONE (HOME) <b>520.887.6362</b>
CITY, STATE, ZIP <b>TUCSON, AZ 85739</b>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <b>paula_starker@sil.org</b>	

### Step 3

ENTER YOUR COMMENTS HERE:

I wonder how many of the employees at Goodman water actually live in Eaglecrest. This increase will force people out of our community, which will be the end of Eaglecrest, and ultimately, will lead to the demise of Goodman. **I oppose the rate increase. It is already excessive and irresponsible business practice; not to mention unethical.**

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Phoenix, AZ 85007

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### Step 2

YOUR NAME <b>SCOTT STARKER</b>	DATE <b>10/19/10</b>
ADDRESS <b>39022 S. CRACKED CORN DR</b>	PHONE (HOME) <b>520.887.6362</b>
CITY, STATE, ZIP <b>TUCSON, AZ 85739</b>	CELL PHONE <b>520.240.6770</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <b>Scott_Starker@sil.org</b>	

### Step 3

ENTER YOUR COMMENTS HERE:

*From the October 20, 2010 meeting with Goodman Water Company, I understand what their ownland CPA had to say, as well as their attorney. However, I disagree with the rates as they are now, let alone with an increased rate hike of 53% for basic water delivery.*

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Phoenix, AZ 85007

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### Step 2

YOUR NAME	DATE
Mr. Patrick J. Doherty 39045 S Cracked Corn Dr Tucson, AZ 85739-5930	10/21/10
	PHONE (HOME)
ADDRESS	520 219 1362
CITY, STATE, ZIP	CELL PHONE
	520 818 4669
DOCKET YOU WISH TO COMMENT ON:	DOCKET NUMBER
Goodman Water Rate Increase	W-02500A-10-0382
CASE OR UTILITY NAME	YOUR POSITION ON THE DOCKET
Goodman Water Company	PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	
dohertyjp@comcast.net	

### Step 3

ENTER YOUR COMMENTS HERE:

No Way @ 53% my water Bill will be one 100<sup>00</sup>@<sup>month</sup> more that elec. + gas? This is a Company screw up. I'm not Bailing out Companies that over Planned. This is not well Street!

only three of us live here  
 & work all Day <sup>Step 4</sup> \$100+                     

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 Phoenix, AZ 85007

a month for water

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### Step 2

YOUR NAME <i>VIRGINIA R. NORTON</i>	DATE <i>10-25-2010</i>
ADDRESS <i>60467 E. ALPINE WAY</i>	PHONE (HOME) <i>520-744-5913</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>GRINGOLF@aol.com</i>	

### Step 3

**ENTER YOUR COMMENTS HERE:**

*Please vote against the Water Rate Increase. The last increase which decided my water bill should have been sufficient for Goodman Water.*

*The Eagle Crest Ranch Homeowners have concerns if the water rate increase is granted: (1) Will our subdivision be built out?; (2) Will it be able to stay a beautiful, sustainable community?; (3) Will we be able to sell our homes now when we have to?*

*The biggest question I have is why should the Homeowners pay for the developer/builder/water company mistakes?*

*Goodman Water requested to be the supplier of water to our community. If they couldn't marketably build the infrastructure and maintain it, why were they granted the water monopoly?*

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Phoenix, AZ 85007

# Arizona Corporation Commission Public Comment Form

## Step 1

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## Step 2

YOUR NAME <b>Helga Klynn</b>	DATE <b>10/25/2010</b>
ADDRESS, CITY, STATE AND ZIP <b>60148 E. Crestview Ct., Tucson, AZ 85739</b>	YOUR PHONE NUMBER <b>(520) 531-8725</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> <input checked="" type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS <b>hklynn@q.com</b>	

## Step 3

ENTER YOUR COMMENTS HERE:

In regards to the above named utility Company, we URGE you to deny Goodman Water Company the applied for rate increase. We JUST CANNOT AFFORD to spend \$100 a month on our water bill. The rate increase is outrageous and if approved will increase our already high water bill of \$60 to \$100 per month. My husband and I are retired social security recipients. This increase represents a big hardship for us. We are already very conservative in our water consumption. Please be fair when you consider the requested water rate increase. Thank you.

*Helga Klynn*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

*This form may be completed electronically, printed and mailed to:  
Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;*  
or

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

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## Step 2

YOUR NAME Richard A. Klynn	DATE 10/25/2010
ADDRESS, CITY, STATE AND ZIP 60148 E. Crestview Ct., Tucson, AZ 85739	YOUR PHONE NUMBER (520) 531-8725
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS dklynn1@q.com	

## Step 3

ENTER YOUR COMMENTS HERE:

In regards to the above named utility Company, we URGE you to deny Goodman Water Company the applied for rate increase. We JUST CANNOT AFFORD to spend \$100 a month on our water bill. The rate increase is outrageous and if approved will increase our already high water bill of \$60 to \$100 per month. My wife and I are retired social security recipients. This increase represents a big hardship for us. We are already very conservative in our water consumption. Please be fair when you consider the requested water rate increase. Thank you.

*RA Klynn*

*If you need additional space for your comments, please use the continuation page below.*

## Step 4

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Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;*  
or

*You may e-mail it as an attachment to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)*

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(602) 542-4251

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### Step 2

YOUR NAME <i>Petra Doherty</i>	DATE <i>10-25-10</i>
ADDRESS <i>39045 S. Cracked Corn Dr.</i>	PHONE (HOME) <i>520-219-1362</i>
CITY, STATE, ZIP <i>Tucson, Az. 85739</i>	CELL PHONE <i>520-818-4669</i>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*We lived only 3 people in this house, no garden in the backyard. no swimming pool. We have full time jobs, we are at home not long enough to use the water that we already pay, I think is not fair not having more choices to go ~~now~~ with somebody else.*

### Step 4

This form may be completed, printed and mailed to:

**Mr. Patrick J. Doherty**  
39045 S Cracked Corn Dr  
Tucson, AZ 85739-5930

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

- Goodman Water Co. has requested a rate increase that will require YOU to pay over \$100/month for the same water that other surrounding communities pay \$20.
- If YOU help us fight this increase by writing a letter to the AZCC by October 12 a Group called Residential Utility Consumer Office (RUCO) can help.

---

**Fact:** Eagle Crest Ranch pays greater than 400% more for their water than adjacent communities (Catalina & Saddle Brooke)

**Fact:** Eagle Crest Ranch residents are the only customers of Goodman Water Company.

**Fact:** Goodman Water Company is a State sanctioned Monopoly

**Fact:** Goodman Water Company wants to net over \$200,000 in profit next year on an average revenue of \$560,000. (That's correct; net profit is 30% of revenue)

**Fact:** Goodman Water Company can hire any lawyer they want and pass the costs DIRECTLY to the customers.

**Fact:** Goodman Water Company made over \$30,000 profit last year, during the recession, but they want more. Much more. (The state has approved this increase in the past.)

**Fact:** The State does not care what your adjacent communities pay for water. A complex, unfair, biased equation decides. (We must change this law!)

---

Just 3 YEARS

240 % Increase with Goodman

AND 500 % more than our surrounding communities

---

WATER PLANT SIZE

- Goodman/DR Horton built a Water System with an:
  - 1,800 Home Service Capacity
  - We have 650 homes built in ECR

Excess Capacity EQUALS Excess Costs

They want YOU to BAIL them OUT

---

BAILOUT

- Goodman Water Company wants Eagle Crest Ranch Homeowners to:

BAIL them OUT for the excess money spent on Water Plants and Infrastructure.

---

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## Step 2

YOUR NAME Kathleen Jones	DATE 10-20-10
ADDRESS 60719 E EagleHts Dr	PHONE (HOME) 520 3951961
CITY, STATE, ZIP Tucson Arizona 85739	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

Do not raise our water rates
------------------------------

## Step 4

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Phoenix, AZ 85007

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### Step 2

YOUR NAME <b>George Duke</b>	DATE <b>10/20/10</b>
ADDRESS <b>60669 E. Eagle Ridge Dr.</b>	PHONE (HOME) <b>none</b>
CITY, STATE, ZIP <b>Tucson, AZ 85739</b>	CELL PHONE <b>520-907-9532</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <b>georgeduke5@gmail.com</b>	

### Step 3

ENTER YOUR COMMENTS HERE:

The rate increase is not justified. If there was other options no one would pay these prices. If anything the prices should be reduced, they are already 5-10x the cost of the surrounding area. That just doesn't add up. The residents of EagleCrest Ranch are being taken advantage of. I not only oppose the increase but also feel Goodman should be persued with leaal action for their already inflated prices.

### Step 4

This form may be completed, printed and mailed to:

**Ms. Sarah Duke**  
60669 E. Eagle Ridge Dr.  
Tucson, AZ 85739

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

I voted for Gary Pierce because he said he

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*Would Investigate not Rubber Stamp* *WOW is the time*  
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#### Step 2

YOUR NAME <i>Curtiss Leroy</i>	DATE <i>10-20-10</i>
ADDRESS <i>60389 E. Alpine Way</i>	PHONE (HOME) <i>520</i>
CITY, STATE, ZIP <i>Tucson AZ 85739-5901</i>	CELL PHONE <i>520-548-3995</i>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>Curtiss@CircoloENT.com</i>	

#### Step 3

ENTER YOUR COMMENTS HERE:

*This proposed increase is a result of poor mgmt decision not the cost of supply for 900 homes in this subdivision. This increase will provide them with an excessive profit margin based on the industry norm and will result in higher water rates than anyone in the state of AZ*

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### Step 2

YOUR NAME <i>KAY L. Hules</i>	DATE <i>10-22-10</i>
ADDRESS <i>39661 So. MOUNTAIN Shadow DR.</i>	PHONE (HOME) <i>825-7144</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*Why would you choose to raise rates at this time when so many people are out of work + having a hard time with family obligations. Please reconsider! Everyone has had to make sacrifices, which should also include you!*

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### Step 2

YOUR NAME <i>Andrea Marchus</i>	DATE <i>10/20/10</i>
ADDRESS <i>39432 S. Starship Dr.</i>	PHONE (HOME)
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE <i>520-240-0117</i>
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>chozengrizz@yahoo.com</i>	

### Step 3

ENTER YOUR COMMENTS HERE:

*We have incurred rate increase almost yearly since we purchased a home in ECR. We pay more for water than majority of other communities pay for sewer and water. In this economy people are losing their homes the last thing they need is to be paying an arm and leg for water!*

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(602) 542-4251

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

### Step 2

YOUR NAME <i>Patricia Wilkins</i>	DATE <i>10/23/10</i>
ADDRESS <i>60963 E. Cattle Court</i>	PHONE (HOME) <i>520-818-6461</i>
CITY, STATE, ZIP <i>Tucson, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>Pattimcihusa@gmail.com</i>	

### Step 3

ENTER YOUR COMMENTS HERE:

*Goodman Water built a system to accommodate 1800 homes and businesses. There were only to be 950 homes in this development. Why should we, as homeowners/customers pay for Goodman's bad business projections. Many neighbors are seniors on fixed incomes and this would place an undue strain on their budgets. Why should we be forced to bail out Goodman Water & their greedy owners & poor business practices. The meeting held by Goodman was an eye opener. Mr. Scheiner showed lack of concern for our plight & actually laughed about our situation when asked what her personal water rate was.*

### Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

*Ms. Patricia E. Wilkins  
60963 E. Cattle Ct.  
Tucson, AZ 85739*

# Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

### Step 1

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### Step 2

YOUR NAME <i>JOSEPH C. HULES</i>	DATE <i>10/21/10</i>
ADDRESS <i>39661 S. MOUNTAIN SHADOW DR</i>	PHONE (HOME) <i>520-825-7144</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

*As a resident of the Eagle Crest Ranch neighborhood of homes, I believe we are being taken advantage of by Goodman Water. Not long ago, they raised our rates significantly. Now they want to subject us to rates that will be hard, if not impossible to bear. In this economy, we are forced to make a lot of sacrifices. Goodman Water is our only source of water. Why can't they sacrifice some profits, cut costs and non-essentials, rather than sticking it to us with higher rates. Who wants to pay \$1.00 for every toilet flush!*

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Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

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(602) 542-4251

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### Step 2

YOUR NAME <b>RONALD MANNING</b>	DATE <b>10-21-2010</b>
ADDRESS <b>60656 E. Eagle Heights Dr</b>	PHONE (HOME) <b>520 825-3494</b>
CITY, STATE, ZIP <b>Tucson, AZ 85739</b>	CELL PHONE <b>520 861-8829</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

I am writing this for my husband who has just had eye surgery and is unable to see right now. We are not responsible for Goodman's bad business decisions. We should not have our rates increased to pay for them. Why is it when a monopoly makes money from families on fixed incomes that they now decide to raise our rates and take so much more from us? As it stands, we now pay more than adjacent communities.

Think back in history when the cattelman had all the water rights and would not allow the sheep herders to use this water without paying increased rates. This is a similar situation and it's happening all over again.

Can the ACC please take our comments into consideration and not allow this proposed rate increase to be approved.

This whole thing is so unethical.

*Ronald Manning*

### Step 4

Mr. & Mrs. Ronald R. Manning  
60656 E. Eagle Heights Dr.  
Tucson AZ 85739

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Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

# Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

### Step 1

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### Step 2

YOUR NAME <i>SUSAN MANNING</i>	DATE <i>10-21-2010</i>
ADDRESS <i>60656 E. EAGLE HEIGHTS DR</i>	PHONE (HOME) <i>520-825-3494</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE <i>520-861-8829</i>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS <i>mycloud@g.com</i>	

### Step 3

ENTER YOUR COMMENTS HERE:

I am so confused to why Goodman Water thinks they should be awarded a price increase when they have a guaranteed income for every home in Eagle Crest as it is. They are being greedy. Just because they over built their water system does not mean we should have to pay for it. My husband and I are retired and are on a fixed income. When we moved here five years ago, it was our dream to own a home in this area. Now that dream is fading.

Goodman has raised the rates at least once in the past and we are now paying more than the surrounding communities. This increase would cause us to make a choice of possibly limiting water to our yards. This is only going to lower the value of our properties and surrounding houses. In the end people will sell out. Has Goodman even thought of the consequences? **THEY WILL LOOSE!**

Goodman Water Co is a monopoly and should be regulated. Please help us by not allowing this increase.

*Susan Manning*

### Step 4

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Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

Mr. & Mrs. Ronald R. Manning  
60656 E. Eagle Heights Dr.  
Tucson AZ 85739