

W-02886A-10-0369

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2010 90446 Date: 10/22/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: James & Barbara Last: Helms

Account Name: James & Barbara Helms

Home:

Street:

Work:

City: Payson

CBR:

State: AZ Zip:

is:

Utility Company: Kohl's Ranch Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Email Received - Opinion Opposed: *****ALSO REFER TO ACC INQUIRY NO. 90448*****

RE: Docket No. W-02886A-10-0369

From: Tricia Biddle [mailto:
Sent: Thursday, October 21, 2010 11:45 AM
To: Utilities Div - Mailbox
Subject: Docket W-02886A-10-0369

Arizona Corporation Commission
DOCKETED

OCT 27 2010

DOCKETED BY [Signature]

October 21, 2010

Arizona Corporation Commission
Consumer Services Commission
1200 West Washington Street
Phoenix, AZ 85007

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 OCT 27 P 3:56

RECEIVED

Re: Docket Number: W-02886A-10-0369

We are writing this letter to protest the large rate increase proposal by ILX for Kohl's Ranch Water Company.

We have owned our property for over 40 years. We use it in the summer only, as do most of our neighbors. During this time no improvements have been made to our water system. The majority of water comes from Indian Gardens Spring and in the past it has gone dry making us depend on a water storage tank as supplement. Is this still going to be available?

A reasonable rate increase comparable to other water companies in our vicinity such as Tonto Village, Christopher Creek, etc is acceptable to us.

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A \$41.75 base rate plus \$17.50 per 1,000 gallons over 5,000 seems ridiculous and outrageous. Especially since only 4 or 5 families actually live full time in our development.

We plan on attending the November 3 hearing to better understand what is happening.

Sincerely,

James & Barbara Helms

Payson, AZ 85541

End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED

End of Comments

Date Completed: 10/22/2010

Opinion No. 2010 - 90446
