

SW-04210A-10-0392

ORIGINAL



0000119052

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez      Phone:      Fa:

Priority: Respond Within Five Days

Opinion No. 2010 - 90401      Date: 10/21/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Frank      Last: Notter

Account Name: Frank Notter      Home: (000) 000-0000

Street: N/A      Work:

City: Wellton      CBR:

State: AZ      Zip: 85356      is:

Utility Company: The Links at Coyote Wash Utilities, LLC

Division: Sewer/Water

Contact Name:      Contact Phone:

Nature of Complaint:

\*\*\*DOCKET NO. SW-04210A-10-0392\*\*\*  
RE: The Links at Coyote Wash Utilities, LLC Arizona Corporation Commission  
\*\*\*\*\*DOCKETED

October 06, 2010

Arizona Corporation Commission  
1200 W Washington Street  
Phoenix, Arizona

OCT 25 2010

DOCKETED BY

RECEIVED  
2010 OCT 25 P 1:58  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Dear Arizona Corporation Commission,

The receipt of your letter informing us of the application for a rate increase for our sewer service (Links at Coyote Wash Utilities, LLC) came as a complete shock to the residents of Coyote Wash. When we agreed to pay the outrageous amount of \$30.00 a month, it was with the express understanding that the rate would NEVER increase.

The Majority of the residents of Coyote Wash form a community of senior citizens with fixed incomes. Many have incomes that have NOT increased with the cost of living. We are receiving less and paying more for our day to day expenses. Our health insurance charges are rising just as health needs become greater. Our homes have decreased in value with today's economic conditions and we expect to see little relief from our financial woes in the near future.

We have become accustomed to slowly rising expenses, but a raise of over 38% is not acceptable.

The company's claim that the rates should be increased due to low growth rates is equivalent to saying, "You are using less so we need to charge you more." I cannot imagine an electric company or a gas company making such a ludicrous statement.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Services have not increased nor have they improved. The pond which acts as a reservoir for "reclaimed" water often smells like an open sewer, and the company plans on using it for hundreds of new buildings in the future. We, as a community, have long been concerned about this situation. Perhaps we would be more understanding of a small rise in the rates if the service was ever acceptable.

We respectfully ask the Commission to reject this application and stop the inappropriate profit taking by Pivotal Utilities.

Frank A. Notter  
Vaunda Olmsted  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control  
\*End of Comments\*

**Date Completed: 10/21/2010**

**Opinion No. 2010 - 90401**

---