

ORIGINAL



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W-02500A-10-0382

Jennifer Ybarra

From: MICHAEL NEIDICH [mailto:mneidich@comcast.net]
Sent: Tuesday, October 12, 2010 1:50 PM
To: Newman-Web
Subject: Goodman Water Rate Increase Request

RE: Goodman Water Rate Increase Request

Dear Sir:

We in the Eagle Crest Ranch Subdivision should pay no more for water than we would be charged by Tucson Water. Instead, we are paying \$9/Ccf where Tucson Water would charge us \$1.54. And to add insult to injury, Goodman Water is requesting a 50% increase! I'm a retiree and the water bills are onerous. Please don't allow Goodman Water to increase our rates.

Sincerely,

Michael Neidich

60917 E. Eagle Heights Dr.
Tucson, AZ 85739
520-825-0825
520.591.1369

Arizona Corporation Commission
DOCKETED
OCT 20 2010

DOCKETED BY 

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AZ CORP COMMISSION
DOCKET CONTROL

Jennifer Ybarra

From: Jarrod THAYER [omt1995@msn.com]
Sent: Tuesday, October 12, 2010 4:56 PM
To: undisclosed-recipients
Subject: Re: Docket # W- 02500A-10-0382

Dear Corporation Committee member,

I am a Arizona citizen and registered voter living in Eagle Crest Ranch just north of Catalina. As you may well know Goodman water has applied to you for a increase of their water rates (docket #W-02500A-10-0382). I believe the rate increase to be unfair and ask for you to deny the proposed increase. I base my request on some very simple facts.

Fact 1) Goodman built a water infrastructure with the capacity to service 1800 homes with Eagle Crest Ranch as their only customer. We have only 650 homes and room for only 250 more home to be built. This means the capacity of the water infrastructure right now is almost triple the number of homes already built and would be double capacity of the proposed number of homes this development would have. Why would they built the infrastructure that big with such a small number of homes to service and more why should we have to pay for their bad business planning?

Fact 2) Goodman Water received a very large increase to their rates a little over three years ago which some of the existing ACC members voted yes to that increase. Now Goodman is showing only 30,000 dollars in profit and asking for another large increase. Why do they need it? Sure Anybody can make numbers on paper look bad as far as profit margin goes but the fact remains that they are profiting a lot more than 30,000 dollars. I bet if you look at the overall numbers from 2007 and 2008 before the spent all the money to build the extra infrastructure you will see they have produced a lot more profit than they are willing to show you.

Fact 3) If this proposed increase goes through, I will see my water bill go from about \$80.00 per month to about \$125.00 per month when just 6 short years ago my water was about \$20.00 per month. This may not seem like much too you but when you have a limited income to live on that \$45.00 you lose every month hurts and furthermore where do the increases end.

I believe that companies should be able to make a fair profit just like everybody else but when a company over-builds because of a bad business plan, they should be held accountable, not the residents they serve. Because of this failure on their part they are now expecting the residents of Eagle Crest Ranch to bail them out and I don't think that is fair. As members of the Corporation Commission your job is to make it fair for both the consumer and the corporation. If you approve this proposed rate increase it only puts more money in the pockets of the corporation that made a bad business decision at the expense of the consumer. If this increase is approved Eagle Crest Ranch residents will see a water bill that will be about 400 percent more than our surrounding area and just that alone should raise red flags. If Goodman Water did not have a monopoly here and there we had other choices this would not even be a issue and I bet that Goodman Water would not have any customers at all.

I again respectfully ask for you to deny this proposed rate increase. We should not be expected to bail out a corporation because of their mistakes and a bad business plan.

Respectfully yours,
Jarrod Thayer

To: Paul Newman
Commissioner



YOUR NAME Marshall Rovin	DATE 10-13-10
ADDRESS 60944 E. Eagle Hts Dr	PHONE (HOME) 520 825 7358
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE None
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

Goodman Water is acting in a corrupt and immoral manner, and it is up to you who represent us to put an end to it. You, as elected officials have the power to stop their outrageous demands. Goodman Water made brazen business decisions, and they demand that a captive audience (us) bail them out. They built a water system to supply 1800 homes, and Eagle Crest Ranch has only 650 homes, and the most they can have is 930. Goodman wants us to pay \$100⁰⁰ for \$20⁰⁰ worth of water. In 2007 the Arizona Corporation Commission allowed Goodman 100% raise in rates based on the outrageous expenses they showed you. The raise should never have been allowed. Now they are going for the jugular. Saddlebrook and Catalina pay approximately \$25⁰⁰ / mo. We ask that you revoke their franchise, give it to someone honest and knows how to operate it. We, the people at Eagle Crest Ranch cannot afford to bail them out of their troubles. This is serious, don't disappoint us.

Marshall Rovin

Mr. Newman

I want you to be aware of a terrible injustice in the works and when the case comes up in the spring trust you will make the right decision.

Re: Docket # W-020500A-10-0382

Goodman Water Company was formed about 10 years ago to serve a new development known as Eagle Crest Ranch a community that at build out will have 920 homes. DR Horton was the developer and installed the water infrastructure as they were installing the roads and other necessary items connected with a community. At this time DR Horton was a partner in the Goodman Water Company.

The first homes were constructed in about 2001 and the water rates were comparable with the surrounding communities. The difference was no meter or impact fees were charged back to the builder as it is in all other water service companies. Therefore the capitol costs associated with the infrastructure were not being paid back to Goodman Water. In 2007 Goodman Water was granted a 124% rate increase to start recovering their capitol costs and the water rates soared to about 4 times that of surrounding communities and still no meter or impact fees were charged to the home builders.

Within a few months of this rate approval Goodman Water added additional infrastructure to the system making it capable of serving 1800 homes and commercial properties in the area.

Now Goodman Water Company is requesting a rate increase of 53% to cover capitol costs. This is not right. Just because Goodman used poor business judgment in installing an infrastructure for twice as many homes as it is currently planned for our community the existing 650 homeowners should not have to pay for this.

When the rate increase was approved in 2007 they were approved for about a 9% profit and at that time this was a reasonable return on an investment. In this current environment the 3% profit they are showing is more than reasonable especially considering their poor judgment in investing more capitol with an apparent downturn in the home building industry.

I hope you will consider these facts in reviewing the rate increase request from Goodman and perform the task you were elected to do and make the right decision.

Sincerely

Bob Thomas
61016 E Cantle Ct
Tucson, Az. 85739

Jennifer Ybarra

From: CLAIR L MC GRADY [dds1930@q.com]
Sent: Friday, October 15, 2010 10:49 AM
To: Kennedy-Web; Stump-Web; Newman-Web

Dear Members of the Arizona Corporation Committee,

I am a resident of Eagle Crest Ranch subdivision and Goodman Water wants to raise our water rates 53% because they made a bad business decision to over build the water system which we will never use because no one in their right mind would move here and pay 500% more than our neighbors pay that live north and south of us. i believe that the State of Arizona should never grant an utlity a sanctioned monopoly.Please deny the rate increase. C McGrasy

Jennifer Ybarra

W-02500A-10-0382

From: Javier & Jasmine Ramirez [jjcd_ramirez@hotmail.com]
Sent: Sunday, October 17, 2010 1:26 PM
To: Newman-Web

GOODMAN WATER RATE INCREASE
DOCKET NUMBER W-02500A-10-0382
MY POSITION ON THE DOCKET - CON

Hi,

I am writing you this email to ask that we deny this rate increase. Goodman water is charging us for "service fee" just because they are the only "water company" we can use. My water bill now averages about \$75 month for 6,000 gallons of water versus our neighbors just down the road only pay \$25-\$30 A MONTH for water. During these times of hardship this increase is going to double for my family. We are a family of 6 and we are outraged that Goodman water is taking advantage of making more money on residents such as myself because they are the only company that can get away with this!

The Developer and Buidler of this community made us alot of promises they did not keep. I feel that Goodman water designed this water system in a large scale to accommodate 1800 homes when we only have 650 homes. Why should we have to pay when our housing developer is not selling homes. Goodman Water made over \$30,000 profit last year during our recession and now they want more! UNFAIR AND THIS IS NOT RIGHT! The state had already approved an increase in the past and now they want MORE MORE MORE! Eagle Crest Ranch residents are the only customers of Goodman water. This is unfair that Goodman water is using us to make profit becasue we have no other options. This is not right!

Thank you for your time and any of your help would be greatly appreciated.

Jasmine K. Hernandez Ramirez

Jennifer Ybarra

W-02500A10-0382

From: Skip Gill [skip3926@gmail.com]
Sent: Monday, October 18, 2010 11:02 AM
To: Newman-Web
Subject: GOODMAN WATER RATES

Re docket number W-02500-10-0382

Please turn down Goodman's water rate proposed increase. They were approved in 2007 for over a 100% increase and now they are asking for another 50% increase. In this day and age asking to be guaranteed a \$200,000.00 profit after taxes is crazy. What other business has that guarantee and I'll open it up tomorrow.

Goodman is looking for a bail out because of their bad business practices. They over built during the good times and when the Eagle Crest Ranch did not sell out when the recession hit they were in a unfavorable position. Goodman Water put in a infrastructure for 1800 homes when in reality only 900 plus homes are planned in our community. To date only about 650 homes have been built.

Our water bills are pushing \$70-\$80 prior to any rate increase, after the proposed increase we will be over a \$100. Close your eyes and pretend you live here and think about writing a check for water in that amount each month and nearby communities are spending in the \$25 range.

Please contact me as to why Goodman Water should be rewarded for bad business practice if you feel that way.

Thank You

Skip Gill
39606 S. Mountain Shadow
Tucson Az, 85739

Jennifer Ybarra

From: helga klynn [hklynn@q.com]
Sent: Wednesday, October 20, 2010 1:48 PM
To: Newman-Web
Subject: Goodman Water Company

Importance: High

Re: Docket No. W-02500A-10-0382

Dear Mr. Newman,

The Goodman Water Company who supplies water to the residents at Eagle Crest Ranch in Tucson is requesting a 53 percent rate increase.

My husband and I who reside in this community since 2006 have already experienced a significant water rate increase three years ago which increased our water bill from \$30 to \$60 per month. If approved by your commission, the rate increase requested by Goodman Water will push our water bill to almost \$100 per month. WE SIMPLY CANNOT AFFORD SUCH AN INCREASE.

We are not rich. We live on fixed incomes. Our life style has been profoundly altered by the economic crisis and every additional expense is painful.

Please vote against the proposed water rate increase. Thank you for listening.

Sincerely,

Helga Klynn