

OPEN MEETING AGENDA ITEM

Jennifer Ybarra



SW-01428A-09-0103
W-01427A-09-0124
W-01427A-09-0116
W-01427A-09-0120

From: Fil and
Sent: Wedne
To: Newm
Subject: liberty water

ORIGINAL

Hello,

I am writing regarding the increase in water and sewer rates. I think that an increase this high right now is absurd. We the customer do not have an increase in salary or the ability to make more money due to the economy but they are asking us to stretch our bare wallets to pay a substantial increase for water and sewer. This is CRAZY as far as my family and many are concerned. The increase has been anticipated and I have heard many say they won't shower as often, their kids will take quick showers and no more baths, they will use more paper plates to wash less dishes and heaven forbid that you are a pool owner in the desert...imagine the cost to refill your pool? I see other problems being created here than just the water company wanting more money.

I'm sure we are due an increase but 72% in this economy just isn't humane as far as my family and many I have talked to are concerned. My question is: what is the increase going to cover for Liberty Water at our expense in this tough economy? Promotions? Raises for employees and higher ups?

Thanks for reading!

Anita Fisse

Arizona Corporation Commission
DOCKETED

OCT 20 2010

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AZ CORP COMMISSION
DOCKET CONTROL

Jennifer Ybarra

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From: jsalerno3@cox.net
Sent: Tuesday, October 19, 2010 10:39 AM
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web
Subject: Liberty price increase

Like to express my disapproval of the proposed price increase at a time of deflation and high unemployment. We should not be accountable for Liberty's inadequacies of monitoring their expenditures during the past 8yrs. This is no time to play catch up at our expense. I strongly request that the price increase should be more conducive to today economic times, i.e. no more than 2-3% points. With interest rates at rock bottom, and no increase from social security how dare they increase a utility to 80-100%.

Thank you

Jennifer Ybarra

From: Richardsons [frichard77@gmail.com]
Sent: Tuesday, October 19, 2010 10:35 AM
To: Stump-Web; Pierce-Web; Newman-Web
Subject: Get Control of Liberty Water

I have yet to see real justification for a water and sewage rate increase of the magnitude being proposed by Liberty Water and recommended by Judge Nodes. And a guaranteed profit of 8.7% is ridiculous in the current economic environment. We understand that their profits may be down, possibly because of the number of empty houses, but our net worth has also dropped just as drastically. Unfortunately, we cannot petition a judge to increase our salaries to cover our losses. It is also very poor business practice to wait, as they did, since 2002 (their date, not mine) to request an increase. Is their bookkeeping so poor that they did not notice that increases might be needed over time? Was the name changed to protect the guilty of the past? Is this being driven by the bottom line of Algonquin Power & Utilities Corp.?

I would like for the Arizona Corporation Commission to carefully examine the request and allow time for the affected cities to assess the impact on its businesses and residents, and then take into account the actual economic impact that would be imposed on Liberty Water customers. Additionally, with most of us simply economically treading water with no increases in salary and depressed net worth there is no reason that Liberty Water should be "gifted" with 8.7% profit in a non-risk agreement. In addition to the "gift" just mentioned, Judge Nodes has provided a suggested additional "gift" of 8.7% as a consequence of the 50-25-25 phase in-plan. It seems to me that the first year increase nets a profit of 17.4%.

Let's use some sense and restraint here.

Thank you,

Frederick K Richardson
Litchfield Park, AZ resident

Jennifer Ybarra

From: Kyle Addington [kyle@addingtonadvisors.com]
Sent: Tuesday, October 19, 2010 8:51 AM
To: Newman-Web
Subject: Liberty Water rate hikes

Importance: High

To AZ Corporation Commissioners:
Kristin Mayes, Chairman
Gary Pierce, Commissioner
Bob Stump, Commissioner
Sandra Kennedy, Commissioner
Paul Newman, Commissioner

I am writing to each of you asking that you oppose and vote against the proposed water and sewer rate increases for Liberty Water. I am both a homeowner and a HOA Board President for a neighborhood in Litchfield Park that will be directly affected by the proposed water and sewer rate increases. If you approve the proposed rate increases as outlined by the Administrative Law Judge it will effectively serve as a double dip increase on our homeowners. Not only will our homeowners see a dramatic increase in their own personal water rates they will also have to absorb the increased water rates for the HOA maintained landscaping and pool. Our HOA budgets are already severely strained from record foreclosures, defunct builders and lack of previously funded budgets. This will serve as a financial bomb to homeowners in a time when we are all trying to desperately climb out of a financial hole. I would hope as elected officials you would understand your edict to serve the people of this state that elected you to that office and not serve the financial good of a monopoly utility that takes all its profits out of this state and even this country. We the citizens voted you in and we can sure vote you out if you don't remember your elected edict when you vote on this issue today. I beg of you, please vote against this proposed rate increase.

Sincerely,

Kyle Addington

HOA President
Village at Litchfield Park Association
623-444-2647
kyle@addingtonadvisors.com

Jennifer Ybarra

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W-01427A-09-0120

From: Michael Owen [mowen6@cox.net]
Sent: Tuesday, October 19, 2010 12:34 PM
To: Michael Owen
Subject: Liberty Water Company

I am both a homeowner and REALTOR® in the area served by Liberty Water Company. Today you will hear the rate increase case of Liberty Water Company. I urge you to prevent this outrageously high rate increase that more closely resembles a money grab. At a time when homeowners are reeling from sales tax increases, devalued homes, loss of jobs, loss of income, loss of borrowing power, loss of their homes and your own granting of utility company rate increases (APS, SRP, Southwest Gas) during this depressed economy, etc., it is unconscionable to even consider this rate increase.

If Liberty Water Company is unable to execute their budget and adjust to fewer customers in a depressed economy, they should approach the City of Goodyear, which has the personnel, stability and knowledge to serve the citizens and businesses in the Liberty Water Company's service area.

Liberty Water Company showed a blatant disregard for the well-being of its customers by refusing to purchase the proper equipment to process waste. Instead the company allowed a stench to permeate a large area around the treatment facility until outraged citizens sought assistance from the City of Goodyear. Only then did Liberty Water Company take action to correct the situation. This is only one example of poor service.

I have been in their office on numerous occasions and my observation revealed an overstaffed office where chit-chat prevailed over customer service. Customers should not have to wait for Liberty Water Company customers to wait while the employees tell each other of their personal experiences outside the workplace. That is poor service.

Lastly, what is most bothersome is watching a utility company and the State of Arizona benefit at the expense of the customers of a utility company. A rate increase lines the pockets of the utility company directly. The rate increase increases the already overwhelming tax burden on the customers to benefit each and every entity that collects taxes on utility services. As a commissioner, I urge you to protect the citizens from this price gouge. Liberty Water Company just needs to be more judicious with the revenue they generate until empty homes and commercial properties are occupied. That is where they will increase revenue. Homes that sit empty in Liberty Water Company's service area are not a reason to increase rates.

Liberty Water Company is self-serving, not citizen-serving.

Again, I urge you to vote no to a rate increase for Liberty Water Company.

Michael Owen, ABR, CRS, GRI, SFR, e-PRO
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