

ORIGINAL

Antonio Gill

Goodman Water  
W-02500A-10-0382



0000118908

From: Connie L. Straight  
Sent: Wednesday, October 13, 2010 6:09 AM  
To: Pierce-Web  
Subject: Arizona Corporation Commission Docket Number W-02500A-10-0382

**In Opposition**

Mr. Pierce

Arizona Corporation Commission

**DOCKETED**

OCT 19 2010

DOCKETED BY 

Arizona Corporation Commission Docket Number W-02500A-10-0382

Goodman Water Company

AZ CORP COMMISSION  
DOCKET CONTROL

2010 OCT 19 A 11: 21

RECEIVED

My husband and I retired and moved to Eagle Crest Ranch just before the economic downturn. Since then we have been living on a fixed income while our nest egg dwindled and our home value declined. It has been a nightmare that we saved our whole life for and we are at an age where we don't have the time to recover.

Goodman Water is proposing a rate increase that would harmfully impact our living standard and our property value. **I am writing this letter to demand that this rate increase be denied.** Goodman Water is asking for 35% net profits on the backs of families struggling to make ends meet. We will be paying 400% higher for our water than the surrounding communities of Saddlebrook and Catalina.

**Goodman Water made a bad business decision to build the water system with twice the capacity as needed for this tract.** This excess capacity should be taken out of the Fair Value Rate Base. They are the only water company in the greater Tucson area that does not charge Impact Fees. This must be required for all future homes built.

How can the little people fight this monopoly? We are their only customer and they can hire all the attorneys they need and just pass the cost to us. I urge you to make the right decision and deny this rate increase.

Regards,

Lou and Connie Straight

**Antonio Gill**

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**From:** Bruce Childers [bdc7001@yahoo.com]  
**Sent:** Friday, October 15, 2010 3:17 PM  
**To:** Pierce-Web  
**Subject:** Goodman Water

Gary

Please take a careful look at Goodman Water's request for a rate hike  
Eagle Crest Ranch home owners are unable to sustain over 100.00 a month water bills. They seem to be over  
building their company on the backs of those of us that have homes at Eagle crest

Thanks  
Bruce Childers

**Antonio Gill**

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**From:** Nell Browning [foxygramm@msn.com]  
**Sent:** Friday, October 15, 2010 2:04 PM  
**To:** Pierce-Web  
**Subject:** Water Rate Increase

I fully understand the need for an increase but the size you request at one time seems unreasonable. The costs you incurred were over time and I question why you have waited so long to do this rather than having a couple of smaller increases over time. I am retired and moved to this area to avoid high HOA fees, now I will be hit with an increase in my water and sewer rates but also an increase in my HOA fees as a result of the cost the Association will incur for the common areas. It's just way too much at one time.  
Nell Browning

## Antonio Gill

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**From:** Skip or Linda [balloonlady@gmail.com]  
**Sent:** Monday, October 18, 2010 1:04 PM  
**To:** info@brendaburns2010.com  
**Subject:** Water rate increase

This is in reference to Docket Number **W-02500A-10-0382**. I am a resident of **Eagle Crest Ranch**. There are 600 plus homes here and when we are built out (years from now) there will be 900 homes. **Goodman Water** services our community and they have built enough infrastructure to service 1800 homes. They are asking you to again raise our rates an other 53% to cover their bad investment. Three years ago you gave them an increase of 124%. **Does this seem fair?** They made a bad investment and we have to bail them out!! Please tell them no!! We have the highest rates now. People won't be able to sell their homes when a buyer finds out our monthly rate for 6,000 gallons of water is OVER \$100 and every where else it's \$20. I believe your responsibility on the commission is to watch over these monopoly companies. Please help us.

Respectively, Linda Gill

## Antonio Gill

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**From:** Rob Perkins [RPerkins@pccarx.com]  
**Sent:** Saturday, October 16, 2010 12:27 PM  
**To:** Pierce-Web

I am resident in the Eagle Crest Ranch community where Goodman Water Company is proposing a 53% increase in my water bill. The Goodman Water Company has a monopoly in our area as I can go no where else to get water for my home. I was not aware that the state of Arizona condoned monopolies. What the water company is proposing is just outrageous! We in our community demand that this rate increase be DENIED! There should be no bail out for a bad business decision to over build the water system. Take out excess capacity from fair value rate base. It is not fair that Goodman Water Company can hire any lawyer they want and pass the costs directly to the customers! Why is it that state does not care what our adjacent communities pay for water. A complex, unfair, biased equation decides. We must change the law!

Would you please see how this unjust rate increase can even be thought of when so many of the residents in Eagle Crest Ranch are on fixed incomes and in this present economy would hurt severally financially.

Docket Number: W-02500-10-0382

Thank you in advance for you attention to this matter.

Rob Perkins]

lopment

: Dr. | Houston, TX 77099-5132

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October 10, 2010

Commissioner Gary Pierce  
1200 W. Washington – 2<sup>nd</sup> Floor  
Phoenix, AZ 85007

Dear Commissioner Pierce

Subject: Docket #W-02500A-10-0382

I am taking the time of sending you another letter regarding the application for an increase in water rates by Goodman Water Company. Why am I sending you another letter? Well, there are some issues that I would like to bring to your attention that may result in your looking at this application differently.

In looking over the application that was submitted in 2006 and the one currently in process, there are glaring similarities. The same old arguments are used in the 2006 application and the 2010 application. All the rhetoric set forth in print is pretty much the same. Please don't be hood-winked by the numerous exhibits and schedules. They are pretty much the same as before.

All sorts of accounting, financial, and investing jargon are used. Some rather hi-faluting formulas are tossed in to boot. Let me be real simple about this whole thing and present it to you the way I see it—and I think most of the other residents here in Eagle Crest Ranch.

In 2005 my wife and I moved here from California. Partly because we have relatives that now live near us in Tucson and Phoenix. We visited Arizona numerous times over a 30-year period prior to moving here. We are now proud residents of Arizona. But we are stymied by what we are now being asked to pay for water. When we moved into Eagle Crest Ranch in 2005 we assumed that our water would be provided by an established water company with rates similar to other nearby companies. Our first month's water bill—about \$23.00—was reasonable.

Since the increase granted in 2006 we have been paying about 2.5 times what we paid before. We don't use a lot of water. We are seldom, if ever, above the first tier. And now we are being asked to pay more. Why? Because Goodman wants the same profit from 600 homes as they might receive from 1000 homes. Please see attachment.

I suggest that the Commission recommend to Goodman that they settle for an investment percentage relative to today's investment market of stocks, CDs, and other types of investments. Perhaps they might consider selling to another company with a larger customer base. I hope you agree.

Respectfully Submitted



Travis Northey

## Compare the Cost of What Others pay for 6,000 Gallons of Water

- Tucson Water \$ 18.22
- Catalina Water \$ 27.14
- Saddle Brooke Water \$ 23.20
  - Compared to Goodman Water
- Goodman Water today \$ 69.82
- Goodman Water Proposed \$ 106.01

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix Az. 85007  
Re: Goodman Water Rate Increase  
Docket Number: W-02500A-10-0382  
10-11-2010

Maria Cartagena

Mr Gary Pierce,

The Goodman water company is proposing a rate increase of 50% or more to residents of Eagle Crest at a time when most people are hurting. This is ridiculous. Goodman and DR Horton made a bad business decision that they now want to be bailed out from. It is unfortunate that the economy fell on its face and that the number of homes they thought would be sold in the area have not been sold. They overbuilt their water system. We should not be held responsible for a bad investment. If I invest and don't make a profit or loose all, I can't expect my money back let alone make a profit.

I for one cannot afford a 52% hike on my water bill. I am a widow on a fixed income. Right now I pay on a budget plan and I am at the max I can afford. I moved here in 2003 and have seen my water bill increase for one reason or another several times. Enough is enough. If this rate increase is approved I will be forced to sell my home at a time that I cannot afford to.

We at Eagle Crest will pay 400% more for water than other communities around us if this increase is approved since we are the only customers Goodman Water Company has. Goodman is looking for 35% profit. Who makes that kind of money? , specially in this economy.

I ask that you please help us DENY this increase.

Maria Cartagena

  
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**Dr. Barry S. Markson  
Eagle Crest Ranch**

**Tucson, Arizona**

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**TO:- Mr. Gary Pierce  
Regarding: DOCKET #W-02500A-10-0382 Goodman Water**

Dear Mr. Pierce

I am a home owner at Eagle Crest Ranch just north past Catalina.

I recently received notice that Goodman Water company, a one man owned small monopoly has asked for an unbelievable fee increase if 53%. Why that's more than 240% since 20-07,when our last increase took hold.... which is very troubling to me.

Other water rates in the surrounding communities are	\$18.24 in Tucson
	\$27:00 in Catalina
	\$23.60 in Saddle Brook

With this increase, myself and the other residents if our 650 family community would be paying BOTH an astounding \$ 56.95 , a 35% Increase for us, up from \$42.20, and \$10.92,up from \$5.91 water usage Base.. WE WILL BE PAYING 400% MORE for our water than our neighbors all around us. \$70 to \$140 a month in just 3 years ? THAT'S 400% !!!!!

We are told by them that this increase is needed because if the incredible increase in residents in the area. UNTRUE, we have about 650 homes in Eagle Crest, and if you'll look it up, the last water increase was slated to improve and increase his system to be able to cover 1,800 homes! We have a paltry 650 Where did that money go? A question to ask! Furthermore we are one if NOT the only community NOT paying impact fees. That's because GOODMAN and our builder, DR HORTON became partners, and made that decision to better sales

PRFITS for themselves way back in 1970, yet we are expected to bail them out even after THAT scheme!

I AM, a cancer survivor and the survivor of a two story fall. Aside from the damage to my body that chemotherapy did, and the damage to my spine from the fall, I've had an embezzlement during my cancer hospitalization fight and lost my practice if over 45 years, that's cost me everything. With the help of relatives, we bought an AFFORDABLE house in this community, and given my circumstances, I am still able to meet my bills, and pay for 38 medications a day! Then less than a year after moving here, 4 years ago, the water bill went from about \$15 a day, To \$ 35 and then up to \$70 and now it's expected to jump all the way up to \$140 ?

I simply cannot pay for my medications (Over 1,000 a month) AND for these crazy, out of line water utilities, too.

Thanks for listening, and I hope you help to stop this scandalous raise in our fees from happening

Sincerely,  
Barry S. Markson, D.C.

**Goodman Water**  
**W-02500A-10-0382**  
**In Opposition**

Mr. Gary Pierce  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

Dear Mr. Pierce,

Goodman Water Company recently sent us a notice regarding a rate increase for our water usage. I just was made aware that the increase they want is 53%. I do not believe that they should get any rate increase.

We had a huge increase in our water rate not too long ago, and my water bill increased almost 100%. I am the only person in my household. and if this increase is approved, my water bill would be at least \$100 a month. I, as well as all of my neighbors, are very upset about another rate increase. We live in a small subdivision and most of us bought our homes from D. R. Horton (Richmond American is now also building homes in this subdivision) which is named Eagle Crest Ranch. We are all working class people and do not have a lot of money and many of us are on fixed incomes. We just cannot afford an increase in our water rates.

This is a subdivision that probably should not have received a license to build homes in this particular location. They evidently did not have a good control of what might happen if they couldn't build out their division quickly. The housing crisis has, I'm sure, been a big factor in this water situation. We've had many foreclosures which has an effect on everyone and everything, but why should we be punished for mistakes made by many others--bankers, builders, water company, etc.

Could you please look into this situation and think of us homeowners instead of the water company. They should go after the builders and everyone else who is implicated in the situation they find themselves in. It will devastate this subdivision--who will want to buy a home where the water rates are so exorbitant.

Thank you for looking into this matter. We don't have anyone else to help us except the Arizona Corporation Commission. Goodman Water is having a meeting with the residents on October 20, and you may be making a decision before that date.

Sincerely,

*Virginia R. Norton*  
Virginia R. Norton

**Goodman Water**  
**W-02500A-10-0382**

**In Opposition**

10/13/2010

I am writing you today to address a huge concern I am facing in the Eagle Crest Ranch Subdivision. Our water supplier, Goodman Water is in the process of raising our water rates yet again. I understand there was a new water storage tank installed that would service 1600 homes. At no time will ECR be that large. There does not seem to be a need for such a large tank thus we are being asked to "BAIL OUT" a bad business decision by Goodman Water. It is also understood that D.R. Horton is the only other partner of this MONOPOLY thus they too are reaping profits at the expense of the same people they encourage to buy/build here. We are a new build and at no time did we request an overview of utilities due to the fact there were none. We did live in the 85739 area before and found the utilities INCLUDING water to be well within our budget. We are retired, on a fixed income and have bought here with the hopes of enjoying the area once again. With a water bill of over \$100 at this time for two people with a desert landscape is beyond belief! With the requested 53% rate increase we, as well as all other owners in ECR will suffer greatly financially. Not only with the water bill, but with any hopes of resale should it come to that. How can it be justified that our rate would be 400% higher than almost any other place in Tucson!

On another note, why has Goodman Water not Implemented Impact Fees to cover and recover cost? We feel all future ON-SITE built homes should have hookup fees.

Put yourself in our shoes, would you allow this to happen in your neighborhood? We are voters who will take this problem and its outcome to the polls!

Richard + Constance Zeechini

Tucson AZ

W-02500A-10-0382