

SW-01428A-09-0103
W-01427A-09-0104
W-01427A-09-0116
W-01427A-09-0120

ORIGINAL

OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMMISS...
UTILITY COMPLAINT FORM



Investigator: Brad Morton

Phone: 2010 OCT 18 A 10: 5b

Fax: ()

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2010 - 90227 Date: 10/18/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Annette E. Last: Lampshire

Account Name: Annette E. Lampshire

Street:

City: Litchfield Park

State: AZ Zip: 00000

Arizona Corporation Commission
DOCKETED

OCT 18 2010

Home: ()

Work:

CBR:

is:

DOCKETED BY

Utility Company: Liberty Water-Litchfield Park Service Company

Division: Water

Contact Name:

Contact Phone: ()

Nature of Complaint:

2010-10-18 10:07 A. E. Lampshire
Arizona Corporation Commission Meeting October 19, 2010
Public Comment
Regarding Proposed Liberty Water Co. Rate Increase

I am unable to personally attend the Arizona Corporation Commission scheduled meeting beginning October 19, 2010 regarding the proposed Liberty Water rate increase, but I would appreciate those commission members involved to consider my fotowing statement when making their final decision on this matter.

On January 25, 2010 the Arizona Corporation Commission held a public hearing at the Wigwam Resort regarding the proposed Liberty Water rate increase and as I recall, there were over 1000 people in attendance. I was fortunate to be the third person to voice my concerns at the time and I would like to reiterate those concerns again with a brief but important update especiafly in light that economic times have gotten worse since than.

As a single person, who is solely dependent on social security disability income and unable for the past eleven years to work, it would create a huge hardship if I or those like me were expected to pay the proposed Liberty Water rate increase. It is known at mis time from public news announcements that for the second year in a row (2010 and 2011) there will be no cost of living increase (COLA). Couple that information with the fact that even though it is said inflation is stagnant. never the less, costs are going up for everyday necessities – gas, food, healthcare, electricity, home and automobile insurance, etcetera, etcetera. This already places a burden on those who are financially strapped.

I moved here last year from the east coast (Washington DC metro area) primarily for two reasons: for my health to elude bad weather and because the cost of living was much lwer here in Arizona. No one that I know from either the DC area, relatives in MA, TN or FL have ever heard of such a huge increase in a uttily Is there a precedent established that Liberty Waters financial outlays of recent years be paid by the low income constituents they serve?

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Presently, I have no grass, no poe1, slew shrubs, a couple of cacti, a drip system in the front yard and a one inch residential water lint My water usage over my first year residence in the Rio Paseo subdivision, the city of Goodyear, amounts to 1 –2 units of water per month (as I was told by Liberty Water that a unit equals 1,000 gallons of water),

With respect to all of the info rmation provided above: very low income1 inability to weather the proposed large water rate increase (tiered or not), already making decisions stretching dollars to pay for medicine-health related expenses or, not sadler food, gas and electricity needs and using very little water compared with the average home or commercial users –

I very humbly ask the Arizona Corporation Commission to consider requ.estJng that Liberty Water Company follow the model examples set forth by APS, my electric provider and SWG, my gas provider in establishing a low income discount and/or separate low rates, plus exemption from this enormous proposed rate increase! Like the utility companies mentioned heretofore, only those who qualify with proof would be allowed to participate in such a program

In closing, 1 would have to say that if there are no provisions 'made for residents in my predicament, then those would be forced into selkng their homes and loosing thousands of dollars because of the current market conditions. Thus, I know there are a few of us, to include senior citizens living on their fixed incomes which may or may not have mortgages and this would only add to the already abundant amount of foreclosed homes in the area.

Once again, I thank you For your time and consideration in this pressing matter.

Sincerely,
Annette E. Lampshire
October 18, 2010
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 10/18/2010

Opinion No. 2010 - 90227
