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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90178

Date: 10/15/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bill L. & Shirley N. Last: Barnes

Account Name: Bill & Shirley Barnes

Home:

Street:

Work:

City: Payson

CBR:

State: AZ Zip: 85541

is:

Utility Company: Kohl's Ranch Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-0286A-10-0368*
REFERENCE: Kohl's Ranch Water Company

BILL L. AND SHIRLEY N. BARNES

Payson, Arizona 85541

phone:

Arizona Corporation Commission
Consumer Services Section
1200 West Washington Street
Phoenix, Arizona 85007

October 7, 2010

Docket No. W-0286A-10-0368

Dear Sir or Madam:

The request of Kohl's Ranch Water Company, owned by ILX Resorts, Inc., is unacceptable. This rate is a 626 per cent* increase in the current rate, which in itself is SHOCKING. We have had a cabin in Kohl's Ranch for about fourteen years and we know many of the other residents. Most of them, are on limited incomes, as are we, because of their ages or incapacities. Raising the rate of our only water source would be a DISASTER.

It is interesting to note that the water furnished by the Kohl's Ranch Water Company arises from a spring called Indian Gardens Spring and is a natural wonder. Older residents remember their children playing in the clear stream made by the spring.

Arizona Corporation Commission
DOCKETED
OCT 18 2010

DOCKETED BY *KDB*

AZ CORP COMMISSION
DOCKET CONTROL

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Again, we request the rate requested by Kohl's Ranch Water Company not be allowed. Thank you for your consideration.

Sincerely yours,
Bill L. Barnes
Shirley N. Barnes
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

Opinion noted and filed for the record in Docket Control.
End of Comments

Date Completed: 10/15/2010

Opinion No. 2010 - 90178
