

39515 S. Old Arena Drive  
Tucson, AZ 85739-5907  
October 10, 2010

ORIGINAL



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RECEIVED

Commissioner Kristin K. Mayes  
1200 W. Washington – 2<sup>nd</sup> Floor  
Phoenix, AZ 85007

2010 OCT 14 P 2 03

BUCKET CONTROL

Dear Commissioner Mayes

Subject: Docket #W-02500A-10-0382

I am taking the time of sending you another letter regarding the application for an increase in water rates by Goodman Water Company. Why am I sending you another letter? Well, there are some issues that I would like to bring to your attention that may result in your looking at this application differently.

In looking over the application that was submitted in 2006 and the one currently in process, there are glaring similarities. The same old arguments are used in the 2006 application and the 2010 application. All the rhetoric set forth in print is pretty much the same. Please don't be hood-winked by the numerous exhibits and schedules. They are pretty much the same as before.

All sorts of accounting, financial, and investing jargon are used. Some rather hi-faluting formulas are tossed in to boot. Let me be real simple about this whole thing and present it to you the way I see it—and I think most of the other residents here in Eagle Crest Ranch.

In 2005 my wife and I moved here from California. Partly because we have relatives that now live near us in Tucson and Phoenix. We visited Arizona numerous times over a 30-year period prior to moving here. We are now proud residents of Arizona. But we are stymied by what we are now being asked to pay for water. When we moved into Eagle Crest Ranch in 2005 we assumed that our water would be provided by an established water company with rates similar to other nearby companies. Our first month's water bill—about \$23.00—was reasonable.

Since the increase granted in 2006 we have been paying about 2.5 times what we paid before. We don't use a lot of water. We are seldom, if ever, above the first tier. And now we are being asked to pay more. Why? Because Goodman wants the same profit from 600 homes as they might receive from 1000 homes. Please see attachment.

I suggest that the Commission recommend to Goodman that they settle for an investment percentage relative to today's investment market of stocks, CDs, and other types of investments. Perhaps they might consider selling to another company with a larger customer base. I hope you agree.

Respectfully Submitted

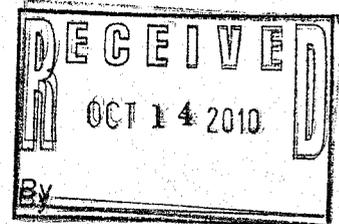
Travis Northey

Arizona Corporation Commission

DOCKETED

OCT 14 2010

DOCKETED BY



## Compare the Cost of What Others pay for 6,000 Gallons of Water

- Tucson Water \$ 18.22
- Catalina Water \$ 27.14
- Saddle Brooke Water \$ 23.20
  - Compared to Goodman Water
- Goodman Water today \$ 69.82
- Goodman Water Proposed \$ 106.01

# Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

## Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

## Step 2

YOUR NAME <i>MARIA CARTAGENA</i>	DATE <i>10-11-2010</i>
ADDRESS <i>60859 E. ROCKLEDGE LN</i>	PHONE (HOME) <i>520-825-6989</i>
CITY, STATE, ZIP <i>TUCSON, AZ 85739</i>	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: <i>Goodman Water Rate Increase</i>	DOCKET NUMBER <i>W-02500A-10-0382</i>
CASE OR UTILITY NAME <i>Goodman Water Company</i>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

## Step 3

ENTER YOUR COMMENTS HERE:

*PLEASE SEE ATTACHED*

*A 240% INCREASE IN 3 YEARS!*

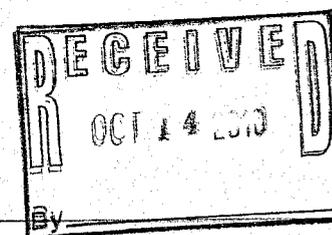
*PLEASE DENY THIS INCREASE*

*VOTE NO TO THE INCREASE.*

## Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007



Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix Az. 85007

Re: Goodman Water Rate Increase  
Docket Number: W-02500A-10-0382  
10-11-2010

Maria Cartagena  
60859 E Rock Ledge Lp  
Tucson, Az. 85739

Ms Kristian Mayes,

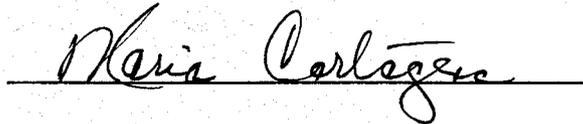
The Goodman water company is proposing a rate increase of 50% or more to residents of Eagle Crest at a time when most people are hurting. This is ridiculous. Goodman and DR Horton made a bad business decision that they now want to be bailed out from. It is unfortunate that the economy fell on its face and that the number of homes they thought would be sold in the area have not been sold. They overbuilt their water system. We should not be held responsible for a bad investment. If I invest and don't make a profit or loose all, I can't expect my money back let alone make a profit.

I for one cannot afford a 52% hike on my water bill. I am a widow on a fixed income. Right now I pay on a budget plan and I am at the max I can afford. I moved here in 2003 and have seen my water bill increase for one reason or another several times. Enough is enough. If this rate increase is approved I will be forced to sell my home at a time that I cannot afford to.

We at Eagle Crest will pay 400% more for water than other communities around us if this increase is approved since we are the only customers Goodman Water Company has. Goodman is looking for 35% profit. Who makes that kind of money? , specially in this economy.

I ask that you please help us DENY this increase.

Maria Cartagena

A handwritten signature in cursive script that reads "Maria Cartagena". The signature is written in black ink and is positioned above a horizontal line.

**Dr. Barry S. Markson  
Eagle Crest Ranch  
60390 East Alpine Way  
Tucson, Arizona 85739-5900**

**clickonbarry@gmail.com  
520-825-0052**

**TO:- Ms. Kristian Mayers**

**Regarding: DOCKET #W-02500A-10-0382 Goodman Water**

Dear Ms. Mayer

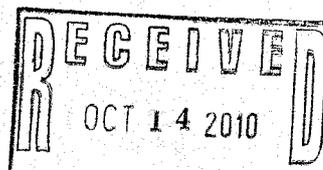
I am a home owner at Eagle Crest Ranch just north past Catalina.

I recently received notice that Goodman Water company, a one man owned small monopoly has asked for an unbelievable fee increase if 53%. Why that's more than 240% since 20-07, when our last increase took hold.... which is very troubling to me.

Other water rates in the surrounding communities are	\$18.24 in Tucson
	\$27:00 in Catalina
	\$23.60 in Saddle Brook

With this increase, myself and the other residents of our 650 family community would be paying BOTH an astounding \$ 56.95 , a 35% Increase for us, up from \$42.20, and \$10.92, up from \$5.91 water usage Base.. WE WILL BE PAYING 400% MORE for our water than our neighbors all around us. \$70 to \$140 a month in just 3 years ? THAT'S 400% !!!!!

We are told by them that this increase is needed because of the incredible increase in residents in the area. UNTRUE, we have about 650 homes in Eagle Crest, and if you'll look it up, the last water increase was slated to improve and increase his system to be able to cover 1,800 homes! We have a paltry 650 Where did that money go? A question to ask! Furthermore we are one of NOT the only community NOT paying impact fees. That's because GOODMAN and our



builder, DR HORTON became partners, and made that decision to better sales PROFITS for themselves way back in 1970, yet we are expected to bail them out even after THAT scheme!

I AM, a cancer survivor and the survivor of a two story fall. Aside from the damage to my body that chemotherapy did, and the damage to my spine from the fall, I've had an embezzlement during my cancer hospitalization fight and lost my practice if over 45 years, that's cost me everything. With the help of relatives, we bought an AFFORDABLE house in this community, and given my circumstances, I am still able to meet my bills, and pay for 38 medications a day! Then less than a year after moving here, 4 years ago, the water bill went from about \$15 a day, To \$ 35 and then up to \$70 and now it's expected to jump all the way up to \$140 ?

I simply cannot pay for my medications (Over 1,000 a month) AND for these crazy, out of line water utilities, too.

Thanks for listening, and I hope you help to stop this scandalous raise in our fees from happening

Sincerely,  
Barry S. Markson, D.C.

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### Step 2

YOUR NAME <b>KURT L. STEFFENS</b>	DATE <b>10/12/2010</b>
ADDRESS <b>39507 S. MT. SHADOW DR</b>	PHONE (HOME) <b>520-498-1944</b>
CITY, STATE, ZIP <b>TUCSON, AZ 85739</b>	CELL PHONE <b>520-481-0215</b>
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS	

### Step 3

ENTER YOUR COMMENTS HERE:

I am writing to you about a matter of great importance all residents in Eagle Crest Ranch. The un-called for, proposed water rate increase is excessive and unwarranted!! We are paying an overabundant amount for our water now based on surrounding water district rates!! Goodman Water built a water infrastructure for 1800+ homes and so far have built around 600 homes. They are selling 3-5 homes/month. We are their only customers so of course they are still not making what they thought they could. So their only recourse is to gouge us! Why should we continue to be penalized for the downturn in the economy and depressed housing market. They took a chance on the housing boom as we did. Our rate increase but time was too high and now they want another one. Please Don't grant this current request for a 58% increase!! Our usage for a retired couple on a fixed income does not warrant it!!

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

Sincerely,  
*Kurt L. Steffens*

