

W 02500A-10-0382

ORIGINAL



0000118763

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90067

Date: 10/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Bruce

Childers

Account Name: Bruce Childers

Home: (000) 000-0000

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is: Cellular

Utility Company: Goodman Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-02500A-10-0382

Arizona Corporation Commission

10-9-10

DOCKETED

Bruce Childers

OCT 13 2010

Tucson, AZ 85739

DOCKETED BY

Cc

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 OCT 13 A 9:50

RECEIVED

Docket you wish to comment on: Goodman Water Rate Increase

Case or Utility Name: Goodman Water Company

Docket Number: W-02500A-10-0382

Position on Docket: Con

I am against any rate increase by Goodman Water, what we are already paying is higher than the surrounding water company's. My current water bill with using very little water is around \$50.00, and I am a seasonal visitor at this time, at my home. We are at a time when Home owners are already strapped with bills they can't pay. This increase, like the last one is extreme. I would like to see a reduction, and keep Goodman Water in line with other water companies.

Thanks for any Help

Bruce Childers

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed.
End of Comments

Date Completed: 10/12/2010

Opinion No. 2010 - 90067

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90088

Date: 10/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dr John J Last: Mehall

Account Name: Dr. John J. Mehall Home: (000) 000-0000

Street: Work:

City: Tucson CBR:

State: AZ Zip: 85739 is:

Utility Company: Goodman Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

Docket No W-02500A-10-0382

Dr. John Mehall

Tucson, AZ 85739-5935

Docket you wish to comment on: Goodman Water Rate Increase
Case or Utility Name: Goodman Water Company
Docket Number: W-02500A-10-0382
Position on Docket: Con

Increase is Vserous!! I rate is approved I will be paying \$100/mo. Just water/not sewer. Retiree, can't afford this.
My neighbors to the north + south pay \$25/mo.

Please Don't Approve!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 10/12/2010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

bankers, builders, etc

Could you please look into this situation and think of us homeowners instead of the water company. They should go after the builders and everyone else who is implicated in the situation they find themselves in.

Thank you for looking into this matter. We don't have anyone else to help us in this situation except the Arizona Corporation Commission. Please reply as soon as possible as our meeting with Goodman Water is October 20.

Sincerely,

Virginia R Norton
Enclosure

Attached is the letter that was sent to the customers from the water company.

GOODMAN WATER COMPANY
PO Box 14857
Tucson, AZ 85732
Phone (520) 647-2555
FAX (520) 838-8778

September 28, 2010

Goodman Water Company invites its customers to a Customer Information Meeting to be held on Wednesday, October 20, 2010 at the Summer Institute of Linguistics Auditorium, which is located at 16131 N. Vernon Drive, Tucson, Arizona 85739. The meeting will run from 6:00-7:30 p.m. The purpose of the meeting is to explain the circumstances surrounding the

Application for a rate increase recently filed by the company with the Arizona Corporation Commission, and to respond to questions customers may have regarding the rate increase request and related matters.

We look forward to meeting with you on October 20, 2010.

Goodman Water Company

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/12/10 I advised Ms. Norton that I was calling on behalf of Chairman Mayes office. I explained the process when a utility company files a proposed rate application. I would file this letter in the docket for the record. She understood and thanked me for the call. CLOSED.

End of Comments

Date Completed: 10/12/2010

Opinion No. 2010 - 90058

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90089

Date: 10/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Susan Servin

Account Name: Susan Servin

Home

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is: Cellular

Utility Company: Goodman Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No W-02500A-10-0382

10/6/10

Susan Servin

Tucson, AZ 85739

Docket you wish to comment on: Goodman Water Rate Increase
Case or Utility Name: Goodman Water Company
Docket Number: W-02500A-10-0382
Position on Docket: Con

This water rate hike by Goodman is just outrageous! I am a teacher (i.e. my salary has been frozen). Where do they get off deciding that Eagle Crest people have to pay more for water than our neighbors to the south and north? I have done everything I can to cut my water bill & conserve. Help!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

W 02500A-10-0382

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90087

Date: 10/12/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Todd Last: Mehall

Account Name: Todd Mehall

Home: (000) 000-0000

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85739

is:

Utility Company: Goodman Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No W-02500A-10-0382

Todd Mehall

Tucson, AZ 85739

Docket you wish to comment on: Goodman Water Rate Increase
Case or Utility Name: Goodman Water Company
Docket Number: W-02500A-10-0382
Position on Docket: Con

This increase is simply unaffordable
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 10/12/2010

Opinion No. 2010 - 90087