

**ORIGINAL**

**Jennifer Ybarra**



**W-02500A-10-0382**

**From:** HStanisch  
**Sent:** Friday, October 08, 2010 2:00 PM  
**To:** Newman-Web  
**Subject:** Water Rates

Dear Sir

I am writing to you hoping that you will be able to help us.

My husband and I are residing in the Eagle Crest Ranch subdivision in Pinal County, located between Catalina an Saddlebrooke.. We receive our water from the Goodman Water Company, a private water company and monopoly.

A serious problem has arisen that affects all residents of this subdivision. In April of 2006 Goodman Water requested a 152% rate increase. The Arizona Corporation Commission granted Goodman Water 124 % which more than doubled our water bill. We are also paying an additional fee for sewage to the city of Tucson.

Now, three years later, Goodman Water again has filed for a proposed rate increase of 53% which would result on the average in an additional \$35.46 monthly to approximately \$102.19 per month. We are already paying 500% higher water rates than our neighboring communities. Most of the residents in Eagle Crest are retired on fixed income or young couples with children on limited budgets. The proposed rate increase would impact this community most severely.

I am respectfully asking you to help our community to intervene and put a stop to these outrages and totally unreasonable water rates.

Thank you from the bottom of my heart!

Respectfully yours,

Renate Stanisch  
39709 S Horse Run Dr  
Tucson, AZ 85739

Arizona Corporation Commission  
**DOCKETED**

**OCT 12 2010**

DOCKETED BY *[Signature]*

**RECEIVED**  
2010 OCT 12 P 3:39  
DOCKET CONTROL

Jennifer Ybarra

W-02500A-10-0382

**From:** A LINDSTROM [annette@lindstrom.com]  
**Sent:** Saturday, October 09, 2010 2:01 PM  
**To:** amelvin@azleg.gov; rick4acc06@rfowlkes.com; Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web

**I strongly protest against the water rate increase by Goodman Water company.  
I simply CANNOT  
afford it.**

**Annette Lindstrom  
39407 S. Old Arena Drive  
Catalina, AZ 85739**

Jennifer Ybarra

W-02500A-10-0382

**From:** Gerry Lundstrom [gerrylund@msn.com]  
**Sent:** Saturday, October 09, 2010 4:02 PM  
**To:** Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web; rick4acc06@rfowlkes.com; info@brendaburns2010.com; amelvin@azleg.gov  
**Subject:** Goodman Water Company Water Rate Increase

We would like to ask you to support our opposition to the proposed water rate increase of 53% by Goodman Water Company. We are residents of the community of Eagle Crest near Tucson, AZ. Several years ago, Goodman got a very substantial increase and we do not think it is proper that their company should be awarded the increase they request. Further, it is our request that Goodman Water Company be denied any rate increases at all. Thank you for your consideration and we hope you will understand the burden to homeowners that this represents. Sincerely,

Gary and Geraldine Lundstrom  
60510 E. Eagle Heights Dr.  
Tucson, AZ 85739

Phone 520-818-1985

Jennifer Ybarra

W-0250010-0382

**From:** helga klynn [hklynn@q.com]  
**Sent:** Saturday, October 09, 2010 6:46 PM  
**To:** Newman-Web  
**Subject:** Goodman Water Co.

Re: Docket Number W-02500-10-0382

I wish to inform you that the above mentioned water company is applying to your commission for a water rate increase. The community that is affected by the rate increase is the **Eagle Crest Ranch Community located in Tucson, Az.**

The proposed rate increase by Goodman Water Co. creates a financial hardship at this time in our life. My husband and I are retired and on fixed incomes. We keep our water consumption at the lowest level and yet our monthly water bill is larger than our average electric/gas/sewer bills. We just cannot afford to pay more. Three years ago Goodman Water Co. received approval for a substantial rate increase. Our water bill jumped from \$40 to \$60 a month. We urge you to be sensitive to the needs of the residents when you consider the proposed rate increase in these difficult economic times. Thank you.

Helga Klynn  
60148 E. Crestview Ct.  
Tucson, AZ 85739

Jennifer Ybarra

W-02500A-10-0382

**From:** helga klynn [hklynn@q.com]  
**Sent:** Saturday, October 09, 2010 6:56 PM  
**To:** Newman-Web  
**Subject:** Goodman Water Company

Re: Docket Number W-02500A-10-0382 Goodman Water Company

I wish to inform you that the above mentioned water company is applying to your commission for a water rate increase. The community that is affected by the rate increase is the **Eagle Crest Ranch Community located in Tucson, AZ**

The proposed rate increase by Goodman Water Co. creates a financial hardship at this time in our life. My husband and I are retired and on fixed incomes. We keep our water consumption at the lowest level and yet our monthly water bill is larger than our average electric/gas/sewer bills. We just cannot afford to pay more. Three years ago Goodman Water Co. received approval for a substantial rate increase. Our water bill jumped from \$40 to \$60 a month. We urge you to be sensitive to the needs of the residents when you consider the proposed rate increase in these difficult economic times. Thank you.

Richard A. Klynn  
60148 E. Crestview Ct.  
Tucson, AZ 85739

Jennifer Ybarra

W-02500A-10-0382

**From:** KAY HAWKINS [kayhawkins@q.com]  
**Sent:** Sunday, October 10, 2010 8:43 PM  
**To:** Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web; rick4acc06@rfowlkes.com; info@brendaburns2010.com; amelvin@azleg.gov  
**Cc:** waterrate@eaglecrestranch.org  
**Subject:** Goodman Water Company Proposed Rate Increase - W-02500A-10-0382

TO WHOM IT MAY CONCERN:

In regard to the above-captioned matter, I ask that you deny Goodman Water Company's request for a proposed 53% rate increase.

I am a resident of Eagle Crest Ranch having purchased my home in May, 2005. Three years ago, your Commission approved a requested 100%+ rate increase for Goodman Water Company. I believe any additional rate increase at this time is unwarranted and unnecessary. At the present time we pay substantially more than residents in neighboring Catalina and SaddleBrooke for water service.

I live on a fixed income (social security disability). Social Security recipients did not receive a cost of living increase last year, and it is virtually certain that they will not receive one again this year. Any increase in my water rate would result in an undue financial burden on me. Generally, in these difficult economic times, I believe any increase in our water rate will be burdensome to all residents.

I URGE YOU TO DENY GOODMAN WATER COMPANY'S REQUEST.

Sincerely,

Kay Hawkins  
[kayhawkins@q.com](mailto:kayhawkins@q.com)  
520-825-2222

NOTE: A copy of this email is being attached to a Public Comment Form and is being mailed to the Arizona Corporation Commission.

Jennifer Ybarra

W-02500A-10-0382

**From:** valstovall@comcast.net  
**Sent:** Monday, October 11, 2010 9:45 AM  
**To:** Newman-Web  
**Subject:** WE NEED YOUR HELP

We asking for your help in fighting an unjustified 53% rate increase by Goodman Water Company that services our subdivision in Eagle Crest Ranch, Pinal County, Arizona. The docket number for the pending case with the Arizona Corporation Commission is W-02500A-10-0382.

Three years ago, we had a 100% percent increase that was awarded to Goodman Water Company. Now, they are asking for another 53% rate increase. We are already paying DOUBLE than what our neighboring subdivisions are paying. My husband and I are on a fixed income and cannot afford such an increase in our monthly water bill in these terrible economic times. We feel Goodman Water Company is greedy and this CORPORATE GREED has to be stopped. As our elected officials, PLEASE HELP US fight this greedy water company.

Thank you,  
Fred and Valarie Stovall

Jennifer Ybarra

W-02500A-10-0382

**From:** Andy [abgaz@comcast.net]  
**Sent:** Monday, October 11, 2010 9:50 AM  
**To:** Newman-Web  
**Subject:** Goodman Water Company rate increase

Goodman Water Company rate increase

Ref: Docket No: W-02500A-10-0382.

Dear Mr. Newman,

As my elected representative, I need you to deny Goodman Water Company's request for a rate increase. Three years ago, it was approved resulting in my water bill (not including sewer) to go from \$22 per month to 62! This is almost a 3x increase! Note: I use less than 4000 gal average per month, which is a fraction of the average customer. I don't water my outside plants now. I am on a fixed income. What more can I do? I can't even have a garden. I am being deprived of a reasonable retirement.

In any case, Goodman Water Company is a monopoly regulated by you my elected official. I want you to stop them from getting any increase and have them come back with a plan to reduce our rates to be competitive with our surrounding utilities, like Saddlebrook and Oro Valley Water like it was around \$20 per month. They need to present you with alternatives, like seeking funding through bonds for long-term capital projects, or SELL to Saddlebrook or Oro Valley.

This rate request is unconscionable. I need you to support me and my family on this.

Sincerely,  
Andrew Guarriello  
60936 E Rock Ledge Loop  
Catalina, AZ 85739  
520-577-2625

Jennifer Ybarra

W-02500A-10-0382

**From:** pastorjerry2.0@gmail.com  
**Sent:** Monday, October 11, 2010 12:08 PM  
**To:** Newman-Web; Pierce-Web; Mayes-WebEmail; Stump-Web; azgovernor.gov/contact.asp; kyl.senate.gov/contact.cfm  
**Subject:** Goodman Water Company rate increase; docket no. W-02500A-10-1382

I am a resident of Eagle Crest Ranch, Pinal County, Arizona and am writing in opposition to a rate increase request by Goodman Water Company of Tucson, AZ. Just 3 years ago they were granted a 100% increase in their rates. My monthly water bill for typical water usage for a family of 3 went from \$50 a month to \$100 a month. Now they are asking for another rate increase that would raise my monthly water bill to \$150! This is a ridiculous rate for typical water usage. Our neighbors in other communities, some of them less than 100 yards away, are paying \$35 for the same typical water usage.

I appeal to you to deny ANY rate increase for Goodman Water Company. In fact, I would like the rate to be decreased to a comparable, competitive rate or allow another water company to supply and bill us for the water usage. I find it hard to believe that we are required to pay 3 times what others are paying and now are facing 4 and 5 times what others are paying. How can this be?

I am also a registered voter in Arizona, as are my wife and 19 year old son. We vote in every election and will be watching to see what happens in this case. Please don't allow this to happen. It will lay a heavy burden on the residents of Eagle Crest Ranch in a time when things are already difficult. If Goodman Water Company cannot make a profit with the current arrangement then another arrangement needs to be made. If other water companies can supply our water to us for a fair rate, then let them.

Sincerely,

Jerry Trewern

Utility Name: Goodman Water Company

Docket No: W-02500A-10-0382

Jennifer Ybarra

W-02500A-10-0382

**From:** Suzanne Luke [suzannedahle@hotmail.com]  
**Sent:** Monday, October 11, 2010 3:20 PM  
**To:** Newman-Web  
**Subject:** Against: Goodman Water Rate Increase

Hello Paul Newman,

I am a concerned resident of Eagle Crest Ranch in Pinal County. Goodman Water (our only water option) has proposed yet another rate increase. The last rate increase was approved in 2007 which caused our bill to almost **TRIPLE**. Once again, they are asking for another increase, this time an increase of over **50%**. Our development is pretty much the only people Goodman Water services (if you can call it that). The average water bill in our development, not including sewage, is currently \$66.73 and they are proposing that it is raised to \$102.19. This is for water, a necessity and we are left without another option. If passed, Saddlebrooke, a retirement community just east of us, and Catalina, the community just south of us, will be paying **5 TIMES** less than what we are paying for water. This proposal should not be passed first because there are many flaws in it and second we as citizens cannot afford these changes during times of recession. The following areas are a few of those flaws.

#1- Goodman Water based their proposal off 2009 figures. These figures are skewed as there were many houses that sat vacant because of foreclosures and now they are trying to pass those costs onto us.

#2-Goodman Water is asking for enough money to **DOUBLE** their current office and administrative costs because of raises. Wow, I would like a nice raise in a recession. How is this fair?

#3- Goodman Water choose to change their contractual services to Smyth Industries giving us the option to pay by credit card online. If we knew that this would cause our water bill to increase, we would have been against the change and asked them not to make it.

On top of everything else, Goodman Water, had us, the residents, test their water so that they would have the data they needed to file this proposal. They are hiding costs in their proposal and not being accurate at telling the whole story. Just a couple of months ago I talked to a woman at the state offices who works with these proposals, and asked how we as residents could go about lowering our costs. She told me that once the proposal was approved that there was nothing we could do about it. If this is passed the only people who can ask for a review is the water company and they will not ask for a review unless they want to raise our costs again. This leaves us with no other option.

If this proposal is passed, we will see more empty houses in our development because residents will not be able to afford their needed utilities and those costs will be passed onto us. The very high cost of water has and will continue to be a factor in the decline of the values of our homes. Goodman Water is a monopoly and we do not have another option for water. Asking us to pay **5 TIMES** the amount that our neighbors do is crooked and I think that Goodman Water should be evaluated. I am asking you to please do what you can to see that this proposal is **NOT** passed.

Thank you for your time.

Shawn and Suzanne Luke  
39344 S Old Arena Dr.  
Tucson, AZ 85739

(520) 818-2424

Jennifer Ybarra

W-02500A-10-0382

**From:** shasja3@aol.com  
**Sent:** Monday, October 11, 2010 8:17 PM  
**To:** Newman-Web  
**Subject:** Deny Goodman Water requested rate increase

Dear Paul Newman,

My name is Shanna Jacobs and I am a resident at Eagle Crest Ranch in Tucson, Arizona. I am writing you today to ask you to PLEASE deny the requested rate increase presented by Goodman Water Company. The docket number is W-02500A-10-0382.

The rate amount that Goodman Water is requesting to increase is outrageous and completely unfair. As an Eagle Crest Ranch resident, I could pay greater than 400% more for my water than adjacent communities such as Catalina and Saddlebrook who have different water providers.

Back in 2007, the ACC approved Goodman Water Company a rate increase. My water bill was \$35.00 per month and because of the rate increase my bill went up to \$70.00 per month. If you do not deny Goodman Water Company their request for ANOTHER rate increase, my water bill will go up to almost \$110.00 per month! This is completely UNACCEPTABLE!

I am on a strict budget, as I'm sure most residents are in this tough economic time. This increase would put great stress on me and my family.

PLEASE do not approve this increase. Goodman Water Company is a State sanctioned Monopoly. If you don't stop them now, they will continue to abuse the system and abuse us as homeowners and residents in Eagle Crest Ranch.

I am requesting implementation of Impact Fees; also known as Hookup Fees, for all future ON-SITE homes. This will prevent higher cost being passed onto current residents.

I am a registered voter. I faithfully implement my right to vote. YOU represent me! YOU are my advocate! Please remember this when you are making your decision to deny Goodman Water Company their request for a rate increase.

**DENY THE RATE INCREASE REQUESTED BY GOODMAN WATER COMPANY!**

Sincerely,

Shanna Jacobs

Jennifer Ybarra

W-02500A-10-0382

**From:** Janet D'Agostino [jldrn2@msn.com]  
**Sent:** Monday, October 11, 2010 8:29 PM  
**To:** Newman-Web  
**Subject:** Dispute Goodman Water's rate Increase Request

Mr. Newman:

This is regarding Goodman Water Rate Increase Docket#W-02500A-10-0382.

We demand that the above rate increase be denied. It is an unreasonable increase, which would make our water rates in Eagle Crest Ranch as much as 5 X higher than our immediate neighbors in Saddlebrooke, Tucson, Catalina, and even Oro Valley. Goodman Water did not use good judgement in building excessive water plants and infrastructure, which could be capable of serving twice the number of the maximum potential homes in Eagle Crest. We should NOT have to bail them out for their excessive expenditures.

Furthermore, this type of monopoly should be regulated, so as to not make us hostages in our own homes. It is ludicrous to allow Goodman Water to anticipate a > \$200,000 profit next year, at our expense, especially in this economic recession we are all trying to survive. They want a guarantee of an 11% profit! Who can expect that kind of return in this economy? The greed is beyond my comprehension.

We implore you to give thoughtful consideration to the residents of Eagle Crest Ranch as you review Goodman's unreasonable request.

Sincerely,  
Don and Janet D'Agostino  
60692 E. Eagle Hts. Dr.  
Tucson, AZ 85739  
520-615-5067

Jennifer Ybarra

W-02500A-10-0382

**From:** richard [dklynn1@q.com]  
**Sent:** Monday, October 11, 2010 9:01 PM  
**To:** Newman-Web  
**Subject:** Docket # W-02500A-10-0382

Re: Docket Number W-02500A-10-0382 Goodman Water Company

Dear Mr. Newman:

I wish to inform you that the above mentioned water company is applying to your commission for a water rate increase. The community that is affected by the rate increase is the Eagle Crest Ranch Community located in Tucson, AZ

The proposed rate increase by Goodman Water Co. creates a financial hardship at this time in our life. My wife and I are retired and on fixed incomes. We keep our water consumption at the lowest level and yet our monthly water bill is larger than our average electric/gas/sewer bills. We just cannot afford to pay more. Three years ago Goodman Water Co. received approval for a substantial rate increase. Our water bill jumped from \$40 to \$60 a month. We urge you to be sensitive to the needs of the residents when you consider the proposed rate increase in these difficult economic times. Thank you.

Richard A. Klynn  
60148 E. Crestview Ct.  
Tucson, AZ 85739

# Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm.pdf>

### Step 2

YOUR NAME Christina Cook	DATE 10/11/10
ADDRESS 60132 E. Crestview Court	PHONE (HOME) 520-818-2247
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE 520-440-9641
DOCKET YOU WISH TO COMMENT ON: Goodman Water Rate Increase	DOCKET NUMBER W-02500A-10-0382
CASE OR UTILITY NAME Goodman Water Company	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS cmczms@comcast.net	

### Step 3

ENTER YOUR COMMENTS HERE:

Please see the attached letter. Thank you, Christina Cook - Resident of Eagle Crest Ranch

### Step 4

This form may be completed, printed and mailed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

Dear Mr. Newman,

I am writing to you as a resident of Eagle Crest Ranch, in fact my home was the 7<sup>th</sup> home built in our community. As a single mother, I have overcome many battles to keep my home, from periods of unemployment to Mortgage Loan Modifications to Stage 4 Cervical Cancer.

I have been so blessed and fortunate to have risen above these obstacles and I take immense pride in having been able to keep my home for my daughter and me.

It is this drive to remain a homeowner in Eagle Crest Ranch that causes me to reach out to the Commission, our State Representatives and the Media to assist myself and hundreds of others neighbors. Our community needs your assistance and protection against the inequitable request of Goodman Water Company to dramatically increase our water rates, for the second time, in such an egregious manner as they are.

The average household comparisons of water billings for areas in Greater Tucson range from \$18.00 to \$25.00 per month for the same water usage as those consumed here in Eagle Crest Ranch. The current billing average in our community is \$70.00 to \$120.00, which clearly is already such an unfair rate base that the proposed increase of nearly 54% of current fees leaves one unable to comprehend the legality of the proposal. Please understand that the increase would have our residents paying over 400% more than our neighboring communities!

Mr. Newman, I sincerely ask the Arizona Corporation Commission to help our community and to protect us against the rate increase currently proposed by Goodman Water Company.

I thank you in advance for your consideration and anticipate your support.

Kindly,  
Christina Cook  
Resident of Eagle Crest Ranch since 2003

Docket:  
Goodman Water Rate Increase  
Case/Utility Name:  
Goodman Water Company  
Docket Number:  
W-02500A-10-0382

W-02500A-10-0382

## Arizona Corporation Commission Public Comment Form

1200 W. Washington St. - Phx, AZ 85007  
(602) 542-4251

### Step 1

This form should be used for public comment pertaining to a specific case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries.  
<http://www.azcc.gov/Divisions/Utilities/forms/ComplaintFor.pdf>

### Step 2

YOUR NAME Robert Booth	DATE 10/12/10
ADDRRSS 60962 E Eagle Heights Drive	PHONE (HOME) (520) 638-5378
CITY, STATE, ZIP Tucson, AZ 85739	CELL PHONE (520) 262-2962
DOCKET YOU WISH TO COMMENT ON: <b>Goodman Water Rate Increase</b>	DOCKET NUMBER <b>W-02500A-10-0382</b>
CASE OR UTILITY NAME <b>Goodman Water Company</b>	YOUR POSITION ON THE DOCKET PRO <input type="checkbox"/> CON <input checked="" type="checkbox"/> OTHER <input type="checkbox"/>
E-MAIL ADDRESS bbbooth@comcast.net	

### Step 3

#### ENTER YOUR COMMENTS HERE:

The proposed water rate increase (53%) by the monopoly Goodman Water Company for residents of Eagle Crest Ranch is both unfair and unwarranted. As elected officials, I demand you DENY this absurd motion based on:

- 1) By record, Goodman Water Company overbuilt the water system for 1800 residential lots KNOWING the maximum number of residential units in Eagle Crest Ranch is only 920 and is Goodman Water Company is now requesting bailout for their inept business decision. This is Unfair!
- 2) If this rate increase goes through, residents of Eagle Crest Ranch will pay greater than 400% more for their water compared with the adjacent communities of Catalina, Saddlebrook or Oro Valley. This is Unfair!
- 3) The preponderance of residents of Eagle Crest Ranch are on a fixed income. This ridiculous rate increase, if allowed to pass, would mean a serious deterioration of our Quality of Life. This is Unfair!
- 4) Future sales of homes in Eagle Crest Ranch will be seriously curtailed, or put in extreme disadvantage compare with other communities, when utility costs are reviewed by potential buyers. This is Unfair!
- 4) Goodman Water Company wants a guarantee of 35% **NET** profit to be obtained on the backs of the residents of Eagle Crest Ranch. This is not only Unfair but is lunacy in today's economic conditions. Anyone who votes for, or allows such an increase to be enacted, jeopardizes their ability to be reelected. This is FAIR1

### Step 4

This form may be completed, printed and mailed to:

Arizona Corporate Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

**Jennifer Ybarra**

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**From:** Phyllis Northey [pknorthey@msn.com]  
**Sent:** Monday, October 11, 2010 10:49 PM  
**To:** Newman-Web  
**Subject:** Docket No. W-02500A-10-0382

Let me bring to your attention and refresh your memory regarding the Goodman Water Co. situation in Eagle Crest Ranch community in Tucson.

Goodman Water Co. is attempting to force a rate increase of 53% on the homeowners in Eagle Crest Ranch which would mean this neighborhood would pay 4 times more for water than our neighboring communities---Saddlebrook and Catalina. Why I ask do you and your committee allow such an outrageous rate increase? Would you sit back and be comfortable paying 4 times as much as your neighbor?

I don't think so.

Goodman Water should never have been allowed a monopoly on the water rights in this community. This law needs to be changed.

DENY THIS RATE INCREASE.....DENY THIS RATE INCREASE.....DENY THIS RATE INCREASE.

Phyllis Northey  
Eagle Crest Ranch Resident

**Jennifer Ybarra**

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**From:** Shannon Syposs [Shannon.Syposs@nbarizona.com]  
**Sent:** Tuesday, October 12, 2010 8:54 AM  
**To:** Newman-Web  
**Subject:** Goodman Water increase / Pinal County  
**Importance:** High

Hi,

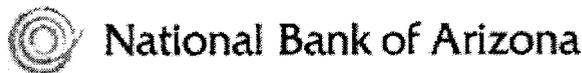
I am writing to implore you to vote **"NO"** for the new rate increase proposed by Goodman Water in Pinal County. About three years ago Goodman Water applied for an increase of over 100% which was approved. Now, they are applying for yet another increase of about 53%! It makes no sense that our development is being charged exorbitant water fees while my neighbors in Saddlebrooke and Catalina are being charged more reasonably. I find it hard to understand my water bill going from about \$30 five years ago to \$60 three years ago and now to upwards of \$100? For a water bill on a 1400 sq ft home with minimal landscaping?

It seems to me that Goodman water is mis-managing their money and my livelihood shouldn't be impacted because of it. In this economy, we have people loosing their homes and hanging on by a thread to keep them. We have people trying to keep the electricity on in our deadly heated summers, but now for everyone in Eagle Crest to have to worry about how to pay a water bill that is so outrageous they have to choose between food and water is crazy.

Please vote "NO" on this increase. Keep my community from succumbing to the foreclosure epidemic that has swept the nation.

Thanks!

Shannon



Shannon Syposs | Loan Support Specialist, Sr. | AZ 7009 6458

6001 N. 24<sup>th</sup> St., Building B, Phoenix, AZ 85016 | DIRECT (602) 212-5408 | FAX (602) 955-7449

**MAKE NATIONAL BANK OF ARIZONA #1 – VOTE NOW**

=====  
THIS ELECTRONIC MESSAGE, INCLUDING ANY ACCOMPANYING DOCUMENTS, IS CONFIDENTIAL and may contain information that is privileged and exempt from disclosure under applicable law. If you are neither the intended recipient nor responsible for delivering the message to the intended recipient, please note that any dissemination, distribution, copying or the taking of any action in reliance upon the message is strictly prohibited. If you have received this communication in error, please notify the sender immediately. Thank you.

## Jennifer Ybarra

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**From:** clickonbarry@gmail.com  
**Sent:** Tuesday, October 12, 2010 8:54 AM  
**To:** Newman-Web

ATT:- DOCKET # W-82500A-10-8382 Goodman Water

Dear Mr. Newman,

Allow me to tell you of a big problem we are having here at the Eagle Crest home Community of 650 homes, here in Tucson. Last week we received a notice from Goodman Water Company that they were going to increase our rates to what comes to an over 53% increase. They want to take our monthly bill from \$70 all they way up to\$140. It's not only ridiculous; it's criminal that they can get away with such a scheme.

Since I have lived here ( over 4 years) my monthly bill has gone from about \$15 a month up to over \$80. Now with what they want it'll be over \$140 a month. This seems totally absurd! How would it would you feel if it was your water bill going up at this astonishing rate? Last time, the commission voted FOR Goodman Water's increase, please don't make that same decision again, PLEASE! When you're making this decision, please consider how it effects so many of our lives!

A few years ago, we were told that Goodman Water needed more money and a raise in fees, top construct a larger facility to service the growth of additional homes in our community. That increase was supposed to raise their capacity from 500 homes to 1800 homes. Indeed it DID! Since they have an 1800 home capacity, why are they raising our rates yet again? Probably because we were never charged a IMPACT fee, the way ALL housing project homes are, because of a partnership deal between Goodman and DR HORTON.

I have a disabled husband; we live on his Social Security and some savings while I work as his caregiver. A \$70 increase may be affordable to some, but it sure isn't to us! It would be a real hardship for us to meet that additional monthly expense. One of the main reasons we moved out here was because of the low utility rates.

We've suffered not only a 50% devaluation of our homes, but an OVER 200% increase in our water rates, and if this raise goes through it would become a 400% increase in just 4 years! Absurd!!!! The rater are so far above those in surrounding areas, like Saddle Brook or Catalina, that we couldn't sell our home even if we needed to.

Sincerely,  
Christine Markson

[cgratitude@gmail.com](mailto:cgratitude@gmail.com)  
60390 East Alpine Way  
Tucson, Arizona 85739-5900  
1-520-825-0052

## Jennifer Ybarra

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**From:** clickonbarry@gmail.com  
**Sent:** Tuesday, October 12, 2010 9:13 AM  
**To:** Newman-Web  
**Subject:** Docket #:- W-02500A-10-8382

\*I hope that life is lifting  
you on the wings  
of eagles!

Barry

----- Forwarded message -----  
From: clickonbarry@gmail.com <clickonbarry@gmail.com>  
Date: Tue, Oct 12, 2010 at 8:54 AM  
Subject:  
To: newman-web@azcc.gov

ATT:- DOCKET # W-82500A-10-8382 Goodman Water

Dear Mr. Newman,

Allow me to tell you of a big problem we are having here at the Eagle Crest home Community of 650 homes, here in Tucson. Last week we received a notice from Goodman Water Company that they were going to increase our rates to what comes to an over 53% increase. They want to take our monthly bill from \$70 all they way up to \$140. It's not only ridiculous; it's criminal that they can get away with such a scheme.

Since I have lived here ( over 4 years) my monthly bill has gone from about \$15 a month up to over \$80. Now with what they want it'll be over \$140 a month. This seems totally absurd! How would it would you feel if it was your water bill going up at this astonishing rate? Last time, the commission voted FOR Goodman Water's increase, please don't make that same decision again, PLEASE! When you're making this decision, please consider how it effects so many of our lives!

A few years ago, we were told that Goodman Water needed more money and a raise in fees, top construct a larger facility to service the growth of additional homes in our community. That increase was supposed to raise their capacity from 500 homes to 1800 homes. Indeed it DID! Since they have an 1800 home capacity, why are they raising our rates yet again? Probably because we were never charged a IMPACT fee, the way ALL housing project homes are, because of a partnership deal between Goodman and DR HORTON.

I have a disabled husband; we live on his Social Security and some savings while I work as his caregiver. A \$70 increase may be affordable to some, but it sure isn't to us! It would be a real hardship for us to meet that additional monthly expense. One of the main reasons we moved out here was because of the low utility rates. We've suffered not only a 50% devaluation of our homes, but an OVER 200% increase in our water rates, and if this raise goes through it would become a 400% increase in just 4 years!

Absurd!!!! The rates are so far above those in surrounding areas, like Saddle Brook or Catalina, that we couldn't sell our home even if we needed to.

Sincerely,

Christine Markson

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**Jennifer Ybarra**

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**From:** Patricia Wilkins [pattimcihusa@gmail.com]  
**Sent:** Tuesday, October 12, 2010 9:41 AM  
**To:** Newman-Web  
**Subject:** Goodman Water Rate Increase

Docket # W-02500A-10-0382

I would like to express my dismay at the proposed rate increase by Goodman Water Company. Many of us in the Eagle Crest Ranch development are retirees on a fixed income. As you know we will not be getting a cost of living increase again this year on our social security checks. The proposed water rate increase would place an undue strain on many of our finances. Why should we have to support a BAIL OUT for their poor business planning?

Patricia E. Wilkins  
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