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60467 E, Alpine Way
Tucson, AZ 85739-5909
October 6, 2010

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Arizona Corporation Commission
DOCKETED

OCT 8 2010

Ms. Kristin Mayes
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

DOCKET CONTROL

DOCKETED BY

Dear Ms. Mayes,

I am attaching a letter all of the customers of Goodman Water Company recently received regarding a rate increase for our water usage.

We had a huge increase in our water rate not too long ago, and my water bill increased almost 100%. Where I had been paying around \$30 a month, I now pay \$60 a month.

I, as well as all of my neighbors, are very upset about another rate increase. We live in a small subdivision and most of us bought our homes from D. R. Horton (Richmond American is now also building homes in this subdivision) which is named Eagle Crest Ranch. We are all working class people and do not have a lot of money and many of us are on fixed incomes. We just cannot afford an increase in our water rates.

This is a subdivision that probably should not have received a license to build homes in this particular location. They evidently did not have a good control of what might happen if they couldn't build out their division quickly. The housing crisis has, I'm sure, been a big factor in this water situation. We've had many foreclosures which has an effect on everyone and everything, but why should we be punished for mistakes made by many others--bankers, builders, etc.

Could you please look into this situation and think of us homeowners instead of the water company. They should go after the builders and everyone else who is implicated in the situation they find themselves in.

Thank you for looking into this matter. We don't have anyone else to help us in this situation except the Arizona Corporation Commission. Please reply as soon as possible as our meeting with Goodman Water is October 20.

Sincerely,

Virginia R. Norton
Virginia R. Norton

Enclosure

RECEIVED
OCT - 7 2010
By _____

GOODMAN WATER COMPANY

PO Box 14857
Tucson, AZ 85732
Phone (520) 647-2555
FAX (520) 838-8778

September 28, 2010

Goodman Water Company invites its customers to a Customer Information Meeting to be held on Wednesday, October 20, 2010 at the Summer Institute of Linguistics Auditorium, which is located at 16131 N. Vernon Drive, Tucson, Arizona 85739. The meeting will run from 6:00-7:30 p.m.

The purpose of the meeting is to explain the circumstances surrounding the Application for a rate increase recently filed by the company with the Arizona Corporation Commission, and to respond to questions customers may have regarding the rate increase request and related matters.

We look forward to meeting with you on October 20, 2010.

Goodman Water Company