

SW-02361A-08-0609

ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 90019 Date: 10/7/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Petition Petition

Account Name: Carefree Terrace Condominiums HOA r Home: (000) 000-0000

Street: Work:

City: Carefree CBR:

State: AZ Zip: 85377 is:

Utility Company: Liberty Water-Black Mountain Sewer Corporation

Division: sewer

Contact Name: Contact Phone:

Nature of Complaint:

(Docket No. SW-02361A-08-0609)

*****Arizona Corporation Commission*****

October 4, 2010

DOCKETED

Liberty Water

OCT 8 2010

Avondale, AZ 85392

GENTLEMEN:

DOCKETED BY

RECEIVED
2010 OCT -8 A 11:17
DOCKET CONTROL

This is a follow up to the email sent to you on Sept. 2010 in protest of your rate increase of 43% effective 9/01/2010.

Enclosed in our Petition signed by Carefree Terrace Condominium residents, which will be forwarded to the AZ. Corporation Commission.

We are a condo complex of 38 Units that has one sewer line. We are protesting this current rate increase....OUTRAGEOUS.

Our HOA and residents would like you to review the rating for our complex that is currently residential to be changed to commercial, as our complex does not have individual meters. APS, SRP, and Carefree Water Company already bill our property as commercial on one bill.

QUESTION IS: Why does BMSC insist on billing our complex individually when APS, SRP and Carefree Water Company bill us commercially on one bill?

Look forward to your response.

ARIZONA CORPORATION COMMISSION
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Respectfully submitted

CTC

Carefree AZ 85377

Cc: Town Council Fathers
Carefree AZ

Received a petition signed by 13 homeowners living at these condominiums

*****Reference Inquiry # 90020 for customer's question)

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

10/07

Emailed to Phoenix for docketing. FILE CLOSED.

End of Comments

Date Completed: 10/7/2010

Opinion No. 2010 - 90019
