

E. 01575A.08.0328
E. 01575A.09.0453

ORIGINAL



ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 89593

Date: 9/23/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Emmett Last: Mcloughlin

Account Name: Emmett Mcloughlin

Home:

Street:

Work:

City: Sonoita

CBR:

State: AZ Zip: 85637

is:

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone: Arizona Corporation Commission

Nature of Complaint:

***DOCKET NUMBERS E-01575A-08-0328 AND E-01575A-09-0453**

Emmett McLouglin

Sonoita, Arizona 85637

DOCKETED

SEP 29 2010

DOCKETED BY

Customer called to give his opinion on the way the Commission dragged its feet on the new 69 KV SSEVC line. He experienced a 4.5 hour outage yesterday and they are experiencing another 2 hour outage as we speak. Customer holds the Commission responsible for this outage. The people of both Sonoita and Patagonia deserve better service than what they are now receiving as we are now living in the 21st Century.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/23
Emailed to Phoenix for docketing. FILE CLOSED.
End of Comments

RECEIVED
2010 SEP 29 A 9:22
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 9/23/2010

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