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BEFORE THE ARIZONA CORPORATION COMMISSION
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Arizona Corporation Commission
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SEP 27 2010

KRISTIN K. MAYES
Chair
GARY PIERCE
Commissioner
PAUL NEWMAN
Commissioner
SANDRA D. KENNEDY
Commissioner
BOB STUMP
Commissioner

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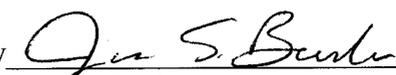
AZ CORP COMMISSION
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JOINT NOTICE AND APPLICATION OF)	DOCKET NOS.	T-01051B-10-0194
QWEST CORPORATION, QWEST)		T-02811B-10-0194
COMMUNICATIONS COMPANY, LLC, QWEST)		T-04190A-10-0194
LD CORP., EMBARQ COMMUNICATIONS,)		T-20443A-10-0194
INC. D/B/A CENTURY LINK)		T-03555A-10-0194
COMMUNICATIONS, EMBARQ PAYPHONE)		T-03902A-10-0194
SERVICES, INC. D/B/A CENTURYLINK, AND)		
CENTURYTEL SOLUTIONS, LLC FOR)		
APPROVAL OF THE PROPOSED MERGER OF)	PAC-WEST'S NOTICE OF FILING	
THEIR PARENT CORPORATIONS QWEST)	DIRECT TESTIMONY	
COMMUNICATIONS INTERNATIONAL INC.)		
AND CENTURYTEL, INC.)		

Pac-West Telecomm, Inc. ("Pac-West") hereby files the attached Direct
Testimony of James Falvey, Pac-West Vice President, Regulatory Affairs & Senior
Counsel.

RESPECTFULLY SUBMITTED this 27th day of September 2010.

By 
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Original and 13 copies of the foregoing
Filed this 27th day of September 2010 with
Docket Control

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Phoenix, Arizona 85007

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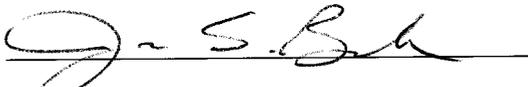
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4821-6516-9159, v. 1

BEFORE THE ARIZONA CORPORATION COMMISSION

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Chair

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APPROVAL OF THE PROPOSED MERGER OF)		
THEIR PARENT CORPORATIONS QWEST)		
COMMUNICATIONS INTERNATIONAL INC.)		
AND CENTURYTEL, INC.)		

DIRECT TESTIMONY

OF

JAMES C. FALVEY

VICE PRESIDENT, REGULATORY AFFAIRS

& SENIOR COUNSEL

ON BEHALF OF

PAC-WEST TELECOMM, INC.

SEPTEMBER 27, 2010

1 **Q. PLEASE STATE YOUR NAME, TITLE AND BUSINESS ADDRESS?**

2 **A.** My name is James C. Falvey. I am the Vice President, Regulatory Affairs & Senior
3 Counsel for Pac-West Telecomm, Inc. My business address is 420 Chinquapin Round
4 Rd. Ste. 1, Annapolis, MD 21401.

5
6 **Q. ON WHOSE BEHALF ARE YOU TESTIFYING IN THIS PROCEEDING?**

7 **A.** I am testifying on behalf of Pac-West Telecomm, Inc. ("Pac-West").
8

9 **Q. PLEASE DESCRIBE YOUR POSITION AND DUTIES AT PAC-WEST.**

10 **A.** As the Vice President of Regulatory Affairs at Pac-West, I am responsible for all state
11 and federal regulatory matters, including state and federal regulatory proceedings,
12 resolving carrier disputes, compliance issues, policy development, industry and FCC
13 relations, and state and federal legislative activity. My responsibilities include
14 negotiating and securing approval of interconnection agreements between Pac-West and
15 incumbent carriers in Pac-West service territories. Similarly, if a dispute arises under one
16 of the Pac-West interconnection agreements or tariffs, I am responsible for resolving the
17 dispute through negotiation or litigation.

18
19 **Q. PLEASE DESCRIBE YOUR PROFESSIONAL BACKGROUND.**

20 **A.** From 1996 to present, I have represented competitive telecommunication providers on
21 regulatory matters at the federal, state and local level. These carriers included CoreTel,
22 espire Communications, Inc., Xspedius Communications, and Pac-West Telecomm, Inc.
23 Prior to that, from 1994 to 1996, I represented a variety of competitive carriers in pre-

1 Telecom Act state competition proceedings as an associate attorney with the law firm of
2 Swidler & Berlin. From 1990 to 1994, I practiced general commercial and antitrust
3 litigation with the Washington, D.C. office of Johnson & Gibbs. Before law school, I
4 was a legislative assistant to Senator Harry Reid from 1985 to 1987. I hold a law degree
5 from the University Of Virginia School Of Law and a Bachelor's of Arts from Cornell
6 University. Over the last sixteen years, I have handled regulatory proceedings,
7 interconnection agreement negotiations, intercarrier compensation disputes, and
8 complaints at the state and federal level for competitive carriers. I have testified on
9 behalf of competitive carriers on interconnection, unbundling, resale, and intercarrier
10 compensation issues before fifteen public service commissions.

11
12 **Q. PLEASE DESCRIBE YOUR BACKGROUND WITH INTERCONNECTION**
13 **NEGOTIATIONS AND ARBITRATIONS.**

14 A. I have participated in state and federal interconnection proceedings since 1995, including
15 pre-Act proceedings in Pennsylvania and Florida. Over the last fifteen years, I have
16 negotiated interconnection agreements with BellSouth, GTE, Verizon, Southwestern Bell,
17 Valor, and Qwest. I have also testified as a witness in Section 251/252 arbitrations in
18 over ten states. In addition, I have attempted to port interconnection agreements from
19 one AT&T state to another under the AT&T Merger requirements.

20
21 **Q. PLEASE DESCRIBE THE TYPE OF SERVICES PROVIDED BY PAC-WEST.**

22 A. Pac-West is a competitive local exchange carrier ("CLEC") focused, for the last thirty
23 years, on providing wholesale communications infrastructure services for other CLECs,

1 wireless providers, interexchange carriers, VoIP providers, and Internet Service and other
2 information service providers. Pac-West offers voice and data access, transport, and
3 managed services. Pac-West's network is engineered for easy integration and
4 connectivity of multiple communications services. Pac-West recently introduced its
5 Telastic service, a hosted operating environment for telecom services that allows carriers
6 and service providers to evolve their less efficient legacy telecom infrastructure into a
7 scalable and cost-effective system. Telastic includes on-demand carrier-grade network
8 infrastructure, streamlined operations management capabilities, and turnkey
9 communications service applications with instant capacity.

10
11 **Q. WHERE DOES PAC-WEST OPERATE?**

12 **A.** Pac-West has facilities in Qwest territory in Arizona, Colorado, Idaho, Oregon, Utah, and
13 Washington. Pac-West also competes with CenturyLink in Nevada, and has operations in
14 California and Texas. Pac-West also partners with other companies to provide services in
15 over 30 states across the country.

16
17 **Q. DOES PAC-WEST INTERCONNECT WITH QWEST AND CENTURYLINK?**

18 **A.** Yes, like most CLECs, Pac-West has to interconnect with Qwest to exchange traffic and
19 must purchase services from Qwest, including special and switched access services.
20 Qwest is the dominant incumbent local exchange carrier in Arizona and in the five
21 additional states where Pac-West competes with Qwest. In addition, Pac-West is
22 interconnected with and competes with CenturyLink in Nevada. Thus, Pac-West has
23 experience with both companies. Because Pac-West is a wholesale customer and a

1 competitor of both Qwest and CenturyLink, we are acutely concerned that the company
2 resulting from the merger of CenturyTel, Inc. and Qwest Communications International,
3 Inc. (the "Merged Entity") will use its increased market power to discriminate against
4 smaller CLECs like Pac-West. We are particularly concerned in those instances where
5 Qwest and CenturyLink have not been willing to abide by state or federal orders and
6 statutes.

7
8 **Q. WHAT IS PAC-WEST'S POSITION ON THE PROPOSED MERGER OF**
9 **QWEST AND CENTURYLINK?**

10 **A.** Pac-West is concerned that the proposed merger will accelerate anticompetitive conduct
11 by Qwest and, consequently, harm emerging competition. If competitors cannot compete
12 due to lost wholesale inputs, longstanding disputes, unpaid invoices, and costly
13 interconnection requirements, end-user consumers will see higher prices, reduced service
14 quality, and fewer product options. Pac-West believes that the Arizona Commission can
15 reduce the likelihood of competitive harm by adopting specific and straight-forward
16 conditions as described further below. In addition, Pac-West supports the adoption of
17 the conditions proposed by the Joint CLECs in conjunction with merger approval.

18
19 **I. INTERCONNECTION**

20
21 **Q. DOES PAC-WEST ANTICIPATE INTERCONNECTION AGREEMENT**
22 **PROBLEMS WITH THE MERGED ENTITY?**

23 **A.** Yes. Pac-West has had great difficulty reaching agreement with Qwest on its most recent
24 Interconnection Agreement ("ICA") in Arizona. On August 15, 2008, Pac-West asked to

1 opt into the XO Communications Services, Inc. ICA. Implementing this opt-in should
2 have been a simple, straight-forward process. Instead, securing a new ICA has taken
3 nearly two years of discussions, with Pac-West executing the new ICA on May 20, 2010,
4 and Qwest filing the ICA on June 23, 2010. During the past two years, Pac-West has
5 received no reciprocal compensation for terminating calls on its network from Qwest
6 customers. Unlike some delays, which merely create uncertainty, this one had the added
7 harm of depriving Pac-West of compensation for terminating Qwest customer traffic.
8 This period of “no intercarrier compensation” was by agreement. Pac-West and Qwest
9 resolved a billing dispute by amending the ICA to discontinue intercarrier compensation
10 until a successor agreement could be executed. Pac-West never expected that it would
11 take literally years to negotiate an ICA with Qwest. This delay was caused in large part
12 by Qwest’s insistence that Pac-West meet network location requirements imposed
13 unilaterally by Qwest as a precondition to reciprocal compensation. Pac-West expects
14 that the merger will draw resources away from Qwest wholesale operations and further
15 reduce Qwest’s ability, and incentive, to agree on timely interconnection arrangements.

16
17 **Q. HOW CAN THE INTERCONNECTION NEGOTIATION PROCESS BE**
18 **REFORMED TO PUT COMPETITORS ON EQUAL FOOTING WITH**
19 **QWEST?**

20 **A.** First, a CLEC should be able to opt into an ICA in use by Qwest or CenturyLink with
21 another CLEC in this state or elsewhere. The selected ICA would be effective upon filing
22 (by the CLEC or Qwest) with any necessary revisions to follow *after* the ICA effective
23 date. In other words, Qwest should be required to allow any requesting carrier to port an

1 existing interconnection agreement, without revision. The Merged Entity would be
2 authorized to request an order modifying the agreement *after it is effective*, to the extent
3 it is not technically feasible for the Merged Entity to comply with one or more provision
4 of the agreement. This procedure would eliminate the sort of delay experienced by Pac-
5 West over the past two years. This portable opt-in condition would continue for a period
6 of five years following the closing date of this Merger (“Closing Date”).
7

8 **Q. WHAT WILL HAPPEN IF QWEST IS PERMITTED TO MAKE CHANGES TO**
9 **THE AGREEMENT PRIOR TO THE PORTING AGREEMENT’S EFFECTIVE**
10 **DATE?**

11 **A.** Based on Pac-West’s experience with Qwest, this would create such significant delays in
12 the ICA porting process that it would defeat the purpose of such a streamlined ICA
13 porting condition. If Qwest is given the opportunity to redline any ported agreement, to
14 delete portions that it determines are not acceptable, the result will be an extensive ICA
15 porting proceeding to determine which of the redlines are justified and which are not. If
16 porting an agreement requires a year-long proceeding to contest a series of 10 or 20
17 issues, CLECs such as Pac-West will be faced with the same extended time frames and
18 extensive costs associated with negotiating a new agreement. If the Merged Entity has
19 issues with a ported ICA once it is filed, those issues can be addressed after the ICA is
20 filed and effective. In that manner, the vast majority of the agreement will become
21 effective, while any contested issues are worked out by the Commission, rather than
22 holding the entire ICA hostage to disputes over a limited number of issues.
23

1 **Q. DOES PAC-WEST HAVE ANY OTHER INTERCONNECTION CONCERNS?**

2 **A.** Yes. Pac-West is concerned that the Merged Entity could decide to unilaterally terminate
3 ICAs and force CLECs into costly negotiations or arbitrations after the Closing Date. To
4 avert this possibility, Pac-West proposes that the Merged Entity be required to allow a
5 competitive provider to choose to extend an existing ICA for a period of three years from
6 the Closing Date. This condition would apply to ICAs with unexpired terms and ICAs in
7 “evergreen” status. There are often times when an agreement is working well for a
8 CLEC, but the CLEC is nonetheless forced to expend time and resources to renegotiate
9 the agreement. Permitting the extension of interconnection agreements will provide
10 CLECs with a period of stability and prevent the Merged Entity from taking advantage of
11 its new market power by immediately seeking to renegotiate the rates, terms and
12 conditions of those agreements.

13
14 **Q. HAS THIS TYPE OF EXTENSION REQUIREMENT BEEN IMPOSED**
15 **BEFORE?**

16 **A.** Yes. The FCC adopted a similar condition in the Verizon/Frontier Merger proceeding as
17 a means to ensure stability and reduce the transaction costs associated with entering into
18 new interconnection agreements. *Applications Filed by Frontier Communications Corp.*
19 *and Verizon Communications Inc. for Assignment or Transfer of Control*, Memorandum
20 Opinion and Order, WC Docket No. 09-95; FCC 10-87, May 21, 2010, Appendix C, p.
21 35, Condition 16 (one year). Across its six Qwest states, Pac-West has agreements that
22 are at or near their expiration dates and this condition would make it much easier for Pac-
23 West to carry on its business with the merged entity post-merger.

1 **Q. WHAT OBLIGATIONS WILL THE MERGED ENTITY HAVE WITH REGARD**
2 **TO INTERCONNECTION?**

3 **A.** The Merged Entity, after the Closing Date, will remain the largest incumbent local
4 exchange carrier (“ILEC”) and the largest Bell Operating Company (“BOC”) in Arizona.
5 Pac-West is concerned that the Merged Entity may disclaim its obligations under sections
6 251/252 and 271 of the Telecommunication Act because CenturyLink is not currently a
7 BOC (271 obligations) or an ILEC (251/252 obligations) in Arizona. Pac-West
8 recommends that, as a merger condition, the Commission prohibit the Merged Entity
9 from arguing in Arizona that it is not an ILEC subject to sections 251/252 or a BOC
10 subject to the 14-point competitive checklist found in section 271 of the
11 Telecommunications Act.

12
13 **Q. WHAT IS THE VALUE TO PAC-WEST OF SECTION 271 AND WHY ARE YOU**
14 **CONCERNED THAT THE MERGED ENTITY MIGHT TRY TO AVOID THOSE**
15 **OBLIGATIONS?**

16 **A.** The critical role of sections 251 and 252 are well known. But Section 271 also plays an
17 integral role in ensuring that a Regional Bell Operating Company like Qwest continues to
18 comply with the core unbundling, interconnection, and compensation provisions, among
19 others, of the Telecommunications Act. Section 271 gives CLECs an opportunity to
20 bring anticompetitive practices to the attention of the FCC and to ensure enforcement of
21 key provisions of the Act, including Qwest’s obligation post-merger to offer rates that
22 meet the just and reasonable and nondiscriminatory standard for a wholesale offering
23 pursuant to Section 271(c)(2)(B).

1 **Q. HOW ELSE MIGHT THE ICA NEGOTIATION PROCESS BE SIMPLIFIED?**

2 **A.** Much of the ICA turmoil experienced by Pac-West in the past three years resulted
3 directly from searching for an available “opt-in” ICA so as to avoid Qwest’s form
4 contract which was heavily biased against CLEC interests. Pac-West’s preferred course
5 would have been to use the Pac-West ICA as the starting point for negotiating a new
6 agreement. Qwest, however, was consistently unwilling (and remains unwilling today) to
7 use anything other than its standard form interconnection agreement
8 (<http://www.qwest.com/wholesale/clecs/negotiations.html>). Pac-West requests that as of
9 the Closing Date, the Merged Entity be required to permit a carrier to use its own existing
10 interconnection agreement as the basis for negotiating a new or successor interconnection
11 agreement. Allowing a CLEC to use its existing interconnection agreement as a starting
12 point for negotiations would be another way to reduce the transaction costs associated
13 with entering into a new interconnection agreement. CLECs are familiar with their own
14 interconnection agreements and are not likely to face unexpected interpretations or
15 consequences if the starting point is their own agreement.

16
17 **II. INTERCARRIER COMPENSATION FOR ISP-BOUND TRAFFIC**

18
19 **Q. WHAT SHOULD THE COMMISSION DO WITH RESPECT TO ISP-BOUND**
20 **TRAFFIC COMPENSATION?**

21 **A.** As a condition of this merger, the Commission should prohibit Qwest from requiring that
22 carriers have a “local calling area” presence in order to be compensated for terminating a
23 Qwest customer ISP-Bound call. Qwest’s argument -- that a “local calling area” presence
24 is required – has been squarely rejected by the FCC since November 2008. CLECs need

1 not have a presence in the “local calling area” to be eligible for reciprocal compensation
2 for ISP Bound traffic. Section 251(b)(5) of the Telecommunications Act imposes a duty
3 on all LECs to “establish reciprocal compensation arrangements for the transport and
4 termination of telecommunications.”¹ Since the FCC’s *Order on Mandamus* in
5 November 2008, it has been clear that the term “telecommunications” under the Act is
6 not “limited geographically (‘local,’ ‘intrastate,’ or ‘interstate’) or to particular
7 services....”² In that Order, the FCC further explained that ISP-bound traffic was subject
8 to Section 251(b)(5), and “that section 251(b)(5) is not limited only to the transport and
9 termination of certain types of telecommunications traffic, such as local traffic.”³ The
10 D.C. Circuit, the court with jurisdiction to review this FCC decision, fully affirmed the
11 FCC’s decision.⁴ Pac-West’s initial complaint on the VNXX issue was filed with the
12 Commission in July 2005, and Pac-West has now litigated this issue with Qwest in
13 Arizona for in excess of five years. Yet despite the clear federal holding that a carrier
14 such as Pac-West serving an ISP is entitled to be compensated for terminating another
15 carrier’s traffic, Qwest persists in refusing to pay Pac-West, arguing that section
16 251(b)(5) *is* somehow still limited to local traffic. This argument flatly contradicts the
17 FCC’s and the D.C. Circuit’s orders concluding that there is no such local limit to section
18 251(b)(5) traffic or to the obligation to compensate Pac-West for ISP-bound traffic.

19
20 **Q. WHAT HAS QWEST DEMANDED WITH RESPECT TO ISP-BOUND TRAFFIC**

¹ 47 U.S.C. § 251 (b)(5)

² *In the Matter of Intercarrier Compensation for ISP-Bound Traffic*, CC Docket No. 99-68, Order on Remand and Report and Order and Further Notice of Proposed Rulemaking, FCC 08-262, ¶ 8 (rel. November 5, 2008) (“*ISP Mandamus Order*”).

³ *ISP Mandamus Order* ¶ 8, ¶¶17-22.

⁴ *Core Comm’ns, Inc. v. FCC*, 592 F.3d 139 (D.C. Cir. 2010).

1 A. Qwest has, for years, refused to pay Pac-West anything for what it has categorized as
2 “VNXX” ISP-bound traffic. Even worse, CenturyLink, has demanded in its service
3 territory that Pac-West pay originating access charges on such traffic. Both positions
4 violate the FCC *ISP Mandamus Order*⁵ and FCC regulations.⁶ FCC orders and
5 implementing regulations simply do not permit a “local” traffic pre-condition for ISP-
6 bound traffic compensation.

7
8 **Q. WHAT ARE THE DETAILS OF THE VNXX ISP-BOUND TRAFFIC DISPUTE?**

9 A. Pac-West provides service to a large number of ISPs and offers virtual NXX (VNXX)
10 arrangements, which are locally dialed ISP-bound calls originated by a caller physically
11 located outside the local calling area. These arrangements allow Pac-West’s ISP
12 customers to offer their competitive services over a broader service territory and help
13 bring new competitive ISP alternatives to Arizona. In Arizona, Qwest has refused to
14 compensate Pac-West for terminating Qwest customer traffic when Pac-West utilizes a
15 VNXX arrangement for terminating the customer call. Pac-West has sought termination
16 at the level set by the FCC in the *ISP Remand Order* for ISP-bound traffic --\$0.0007
17 cents per minute -- which is a much lower rate than the rate ILECs bill for the
18 termination of local traffic. It is also the lowest FCC-mandated rate for any type of
19 traffic exchange. Yet Qwest continues to refuse to pay at that rate and continues to
20 litigate. In July of 2005, when this litigation was initiated in Arizona by Pac-West,
21 parties could have reasonably differed on what federal law required. In 2006, the
22 Commission ordered Qwest to pay Pac-West for all ISP-Bound traffic – including VNXX

⁵ *ISP Mandamus Order*, ¶ 8.
⁶ 47 C.F.R. § 51.703(b).

1 traffic – based on the Pac-West/Qwest ICA amendment requiring compensation for ISP-
2 bound traffic.⁷ Since that time, the FCC has issued orders supporting the Commission’s
3 conclusion that this traffic is compensable and rejecting the contrary conclusion that only
4 local traffic is eligible for reciprocal compensation.

5
6 **Q. WHAT HAS BEEN THE COURSE OF THE QWEST’S LITIGATION TO DATE?**

7 **A.** Qwest has been successful in extending the life of its challenge to the Arizona
8 Commission’s VNXX orders, and is continuing to find ways to extend the life of the
9 dispute. Although it is not necessary to provide great detail regarding the appeal process,
10 it is worth noting that the case was initially filed in 2005, decided on by the Commission
11 in 2006, appealed by Qwest to federal district court and remanded to the Commission by
12 the district court in March of 2008. That decision was then appealed to the Ninth Circuit
13 by Level 3 Communications, and again remanded to the Commission in 2010 as a “non-
14 final order.” In the remand proceeding, Qwest has recommended a hearing to explore
15 issues that are at best tangential to the core legal issues. It is very easy to see how Qwest
16 could – with modest effort – cause the case to continue for four more years. This
17 proceeding presents the perfect opportunity for the Commission to require that Qwest
18 resolve several longstanding intercarrier compensation disputes and cease the endless
19 litigation.

20
21 **Q. WHAT IS THE IMPACT OF QWEST’S ONGOING INTRANSIGENCE ON THIS**
22 **ISSUE?**

⁷ Pac-West v. Qwest, Decision No. 68820; Docket No. T-01051B-05-0495 and T-03693A-05-0495 (complaint filed on July 13, 2005).

1 A. Qwest's litigation over reciprocal compensation has had the dual effect of forcing Pac-
2 West to provide services without compensation, while saddling Pac-West with the
3 exposure associated with significant (albeit meritless) compensation claims. When
4 Qwest lost this issue to Pac-West back in 2006, Qwest was required to make payment on
5 past due reciprocal compensation invoices for ISP-bound traffic. However, in connection
6 with its ongoing litigation, Qwest asserted a clawback claim, that if Qwest were to prevail
7 ultimately in its ongoing litigation, Pac-West would be required to pay back
8 approximately \$1M in payments made by Qwest in Arizona, for traffic exchanged prior
9 to 2006. Qwest insisted that it obtain a written commitment to this clawback claim when
10 Pac-West was exiting from bankruptcy, a special claim that few other participants in the
11 proceeding required. Four years later, Qwest continues to assert this claim and Pac-West
12 continues to carry this exposure on its books, despite the fact that the FCC rejected the
13 basis for Qwest's claim in 2008. If not required to follow FCC rules and orders, Qwest
14 could force Pac-West to carry this burden for another four years, simply by continuing to
15 litigate.

16 **Q. IS THIS THE ONLY CLAWBACK CLAIM ASSERTED BY QWEST AND**
17 **CENTURYLINK AGAINST PAC-WEST?**

18 A. No. In fact, there is an additional clawback claim of approximately \$2M on the same
19 issue in Washington State, for a total of \$3M in claims by Qwest. In addition,
20 CenturyLink has asserted a separate dispute on the same issue in Nevada, although
21 CenturyLink takes the more aggressive position that originating access applies to VNXX
22 traffic. Not only does CenturyLink not remit reciprocal compensation to Pac-West, but
23 actually claims that Pac-West owes CenturyLink originating access charges for ISP-

1 bound traffic. The CenturyLink claim is for over \$4M, bringing the total VNXX claims
2 by the two companies to over \$7M. Pac-West has, with respect to all of the claims,
3 pointed out that the law was explained by the FCC as of November 2008, and that there is
4 no legal gravamen for the disputes. But neither Qwest nor CenturyLink has been willing
5 to recognize the FCC's *ISP Mandamus Order*, nor the D.C. Circuit decision affirming it.
6 The strategy of each company has been to subject Pac-West to unwarranted exposure by
7 extending the life of these claims through litigation.

8 **Q. ARE THERE OTHER REPERCUSSIONS OF QWEST'S INTRANSIGENCE?**

9 **A.** Yes. Since the establishment of Qwest's clawback claim, Pac-West agreed to exchange
10 VNXX traffic at bill and keep under its prior interconnection agreement. This was an
11 accommodation that Pac-West agreed to in order to carry on with its business. As
12 discussed above, however, Qwest position on this issue – compensation for VNXX traffic
13 – caused tremendous delay in executing a new ICA. Even when the agreement was
14 executed, Qwest delayed a month before filing the agreement with the Commission. As a
15 result, Pac-West has not been paid for Qwest customer calls, terminated on the Pac-West
16 network, for literally years.

17 **Q. WHEN PAC-WEST BEGINS TO INVOICE QWEST UNDER THE NEW**
18 **AGREEMENT, WILL THERE BE RESTRICTIONS ON ITS ABILITY TO**
19 **INVOICE FOR VNXX TRAFFIC?**

20 **A.** Yes. Qwest continues to refuse to pay reciprocal compensation for VNXX traffic, unless
21 CLECs agree to locate facilities in each local calling area, thereby "qualifying" for
22 reciprocal compensation pursuant to Qwest's view that only local traffic is subject to
23 reciprocal compensation. This "local only" Qwest requirement, however, has been

1 rejected by the FCC and the D.C. Circuit Court of Appeals. As the FCC has explained, it
2 is irrelevant whether an ISP- bound call is called "local" or "non-local" from a local
3 exchange carrier's standpoint. Yet, even when Pac-West begins billing again in Arizona,
4 it will be saddled with this illegal limitation. In summary, the impact on Pac-West is
5 threefold: 1) a burdensome clawback of over \$1M; 2) an overextended bill and keep
6 arrangement under the prior agreement; and 3) an illegal and burdensome requirement to
7 locate equipment in every local calling area, creating an artificial and inefficient network
8 that has no basis in the law.

9
10 **Q. HAS THIS ISSUE BEEN RESOLVED BY OTHER INCUMBENT LOCAL**
11 **EXCHANGE CARRIERS OUTSIDE THE QWEST REGION?**

12 **A.** Yes. Unlike Qwest, which continues to dig its heels in on this issue, the issue of VNXX
13 traffic has long since been resolved in other parts of the country. For years, BellSouth
14 has made a 9-state agreement available throughout the BellSouth region that allows for
15 LATA-wide VFX at the \$0.0007 rate. Similarly, the issue has been resolved in
16 California for several years, again, with payment for all ISP-bound traffic, including
17 VNXX traffic at \$0.0007. AT&T has also offered a 13-state amendment in states ranging
18 from Arkansas to Connecticut to Texas to Wisconsin that provides for VNXX in the same
19 compensation range across a broad footprint. These agreements often require
20 interconnection at each tandem, which itself is an onerous requirement. But these
21 carriers have long since put this issue behind them, unlike Qwest, which is clinging to
22 claims stemming from traffic exchanged nearly a decade ago, and will not come to terms
23 on reasonable VNXX arrangements anywhere in its territory.

1 **Q. WHY ADDRESS THIS ISSUE IN THE MERGER PROCEEDING?**

2 **A.** It was July 2005 when Pac-West filed a complaint with the Arizona Commission to
3 recover reciprocal compensation payments owed by Qwest for ISP-Bound traffic. The
4 Commission ruled in Pac-West's favor on June 29, 2006.⁸ Qwest has not ceased
5 litigating that dispute despite rulings by the FCC and the D.C. Circuit Court of Appeals
6 clarifying that ISP-Bound traffic need not be local to be compensated. The Merged
7 Entity may continue refusing to pay carriers the reciprocal compensation owed under
8 federal law because to delay is to win if your adversary has fewer resources. Of
9 particular concern to Pac-West is the fact that CenturyLink has taken an even more
10 extreme position than Qwest, arguing in Nevada that originating access charges apply to
11 VNXX traffic, despite the fact that the federal rules clearly preclude applying access
12 charges to section 251(b)(5) traffic originated by a local exchange carrier.⁹ The
13 Commission should be concerned that the Merged Entity could go from bad to worse on
14 this issue and take an even more aggressive position on intercarrier compensation owed
15 to smaller carriers. The Merged Entity will have even greater pressure and leverage to
16 drag out disputes where payment is otherwise required. Pac-West asks that the
17 Commission resolve this issue before the merger is approved by instructing Qwest to
18 abide by the FCC's rules and orders, and to make payment for all ISP-bound traffic,
19 including VNXX traffic, at the reciprocal compensation rate without regard to the
20 geographic reach of the call.

21
22 **III. CONDITIONS PROPOSED BY JOINT CLECS**

⁸ ACC Decision No. 68820 (2006).

⁹ 47 C.F.R. §51.703(b).

1 **Q. DOES PAC-WEST ALSO SUPPORT THE CONDITIONS PROPOSED BY THE**
2 **JOINT CLECS?**

3 **A.** Yes. Telephone carrier competition in Arizona is good for consumers, good for the
4 State's economy, and critical for business growth in general. Competitors have a proven
5 track record of providing new and innovative services, improved customer service and
6 lower prices for consumers. With this in mind, the Commission promulgated the Arizona
7 Competitive Telecommunications Services Rules in 1992. Arizona also welcomed
8 competitors when the Telecommunication Act of 1996 opened the public switched
9 telephone network to competition. The proposed acquisition of Qwest, by an
10 independent local exchange carrier which serves mostly rural areas, threatens to
11 undermine Arizona's substantial progress in promoting competition. For this reason,
12 Pac-West supports the conditions proposed by the Joint CLECs. These conditions are
13 designed to continue local competition in Arizona by preserving the systems and
14 processes that already exist (e.g, OSS, QPAP, and arbitration process). In addition,
15 many of the Joint CLEC conditions address concerns that are of critical importance to
16 Pac-West, such as improved interconnection negotiation requirements. Without the Joint
17 CLEC conditions, telecommunications competition in Arizona will be vulnerable.

18

19

20 **Q. PLEASE SUMMARIZE YOUR TESTIMONY**

21

22 **A.** Neither Qwest nor CenturyLink have shared with competitors their post-merger plans for
23 wholesale services. This is problematic. The Merged Entity could embrace its role as a
24 wholesale provider, dismiss its appeals challenging carrier compensation awards, and

1 maintain and improve its wholesale systems. Alternatively, the Merged Entity could
2 continue litigating lost cases, persist in withholding intercarrier compensation, and cease
3 supporting its wholesale systems and operations. To avert this second scenario, Pac-West
4 requests that the Arizona Commission impose the conditions identified above, as well as
5 the conditions proposed by the Joint CLECs. Only by imposing conditions will the
6 Commission ensure that Arizona remains a pro-competitive, innovative, and affordable
7 state for competitive telecommunications.

8 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

9
10 **A. Yes.**

11
12
13
14 **4843-8802-3815, v.**