

W-02678A-10-0304

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 88257

Date: 7/29/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jerald & Judith Last: Furbee

Account Name: Jerald & Judith Furbee

Street:

City: Snowflake

State: AZ Zip: 85937

Home

Work:

CBR:

is:

Arizona Corporation Commission
DOCKETED

SEP 13 2010

DOCKETED BY *[Signature]*

Utility Company: A. Peterson Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(W-02678A-10-0304)

The rate increase requested, is not justified in our opinion. A Petersen water has not spent any money on upgrades to the company, they have just did the absolute minimum to keep water running.

A new pump had to be put in a couple of months ago, but they had a replacement, that was left from the previous owners, A Petersen water co. got a rate increase a couple of years ago, most of the people in the area are on fixed income and can-not afford this exorbitant rate increase. We stopped planting a garden after the last rate increase and only water a few flowers, and our average water bill is \$40.00 per month for three people.

We have just been hit with an A.P.S. rate increase and we pay more on a budget than our daughter in Mesa, pays' on a budget with S.R.P. A rate increase and maybe we could afford the utilities and food too.

Jerald & Judith Furbee
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/29

I forward this to our Phoenix ACC office to docket.

FILE CLOSED.

End of Comments

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2010 SEP 13 P 4: 01
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date Completed: 7/29/2010

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