

ORIGINAL

Jennifer Ybarra



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From: vlb [vlb@midwestfamily.com]
Sent: Wednesday, September 08, 2010 5:07 AM
Cc: vlb
Subject: Arizona American Water

Importance: High

Dear Commissioner:

We are sure you hearing from many Anthem, Arizona, residents. The pending water rate case is the "talk of the town".

Actually, as new residents to Anthem (and Arizona), we are still trying to understand WHY Anthem residents are EVEN BEING CONSIDERED as the solution to this debate. Since when is it fair for residents to pay outrageous rates for water just because a corporation refuses to utilize the standard infrastructure repayment financing approach utilized by all other water companies (i.e. financing over a 35 or 40 year timeframe)? To us, this is simply unbelievable.

We are writing to ask you to make a decision that is fair to the residents of Anthem. American Water is the largest publicly-traded water Corporation in the United States. It is a very profitable corporation, currently paying dividends. Why is this even being debated? Again, why don't they use the standard infrastructure repayment financing process?

We beseech you to consider all the hardships this community will bear if you do not make a fair decision. Past commissioners have made decisions without understanding the industry-accepted financing approach to water infrastructure.

Please be smart about your decision.

The proposed rate increase will not only have a devastating impact on our monthly water bill, but will also increase cost for all other aspects of our community. We will then have to pay more at businesses, HOA dues, community-wide properties, etc.

We will be extremely disappointed if you vote for a rate increase. We will not only be unhappy due to the increased cost, but even more disappointed in the leadership and decision-making capabilities of Commissioners.

Please vote for NO RATE INCREASE. We are anxious to hear from you. You can communicate to the address below or email vlb@midwestfamily.com.

Sincerely,

Ron and Victoria Bovd

Arizona Corporation Commission

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DOCKETED BY *[Signature]*

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Jennifer Ybarra

From: Marcia [lad
Sent: Tuesday, September 07, 2010 3:29 PM
To: Newman-Web
Subject: Arizona American Water Rate Increase

I am a single resident in Anthem I am currently paying \$80+ per month for water and sewer. The proposed rate hike by Az Am Water will raise my bill to anywhere between \$125 and \$200 per month. I am just a couple years away from retirement where I will be on a fixed income. This rate hike will adversely effect my personal water bill, but will also increase my HOA rates due to their rate hike as well.

Az Am Water has been recording profits every year and there should be another way they can continue to show profit other than overcharging those of us that work hard for every penny we earn.

Thank you for your consideration.

Marcia Monaco

Jennifer Ybarra

From: mhnh
Sent: Tuesday, September 07, 2010 3:53 PM
To: Newman-Web
Subject: Anthem Water Rates

Expires: Saturday, March 05, 2011 11:00 PM

My wife and I are living on a fixed income and the proposed increases in water and sewer by the Arizona American Water Company could increase our water and sewer costs by a whopping 77%. In economic times like these where we have seen the value of our home drop significantly, the value of our retirement portfolio drop, and my wife and I not working, this increase is egregious and should be voted down.

Alternatives must be found and we need your help.

Sincerely,

Michael and Nancy Hardin

Jennifer Ybarra

From: Richard Tigges [
Sent: Tuesday, September 07, 2010 4:07 PM
To: Newman-Web
Subject: Anthem Water rates

Message to Arizona Corporation Commission

Subject: Anthem water rates

The past water rate increase of about 2 years ago should never have happened. I think everyone of clear conscience would agree with that.

The current request from Arizona American Water is so far out of reason that it is laughable. Except it is definitely NOT FUNNY!

None of the options presented by them are acceptable.

What IS acceptably is to grant them nothing, AND to reverse the past increase!

I believe the commission's job is to protect the consumer, while allowing a business like Arizona American Water to make a reasonable profit. It is not to help them take money from consumers to pay for bad business decisions. Or to make a huge profit. In these economic times, asking for an increase is not a responsible thing for a company to do. Neither is granting an increase of any kind.

Having observed the number of lawyers working working on Arizona American Water's behalf, I would have to believe they are currently doing quite well.

PLEASE do the correct and responsible thing and protect the consumer from this giant corporation.

We consumers are watching very closely to see how each commissioner votes on this issue.

Causing another hardship on this community could very well destroy it, and more importantly, the people who live here.

Richard Tigges

Jennifer Ybarra

From: Walter McDani]
Sent: Tuesday, September 07, 2010 9:36 PM
To: Newman-Web
Subject: Arizona American Water Company's proposed rate increase - Anthem

September 7, 2010

To: Commissioner Newman

Re: Arizona American Water Company's proposed rate increase - Anthem

I am writing to express my deep concern regarding Arizona American Water Company's proposed rate increase and the impact this will have on our community, our neighbors and my wife and I.

Many of the residents of the Anthem area are retirees. Earlier this year, my employer eliminated my position and now I find myself "retired" and on a fixed income. The prospect of trying to "absorb" a 70+ percent increase in our water bill is incomprehensible. Those of us who are retired do not receive salary increases so the only means we have to handle increases of this magnitude requires that we cut our expenses in other areas. This means that I and many of my neighbors would have no choice but to make sacrifices like cutting back in our health care expenditures, reducing prescription medication usage, and cutting back in our giving to our church and other charitable organizations.

I am not an expert in this matter, but it is my understanding that this increase is driven by Arizona American Water Company's desire to recapture their up-front infrastructure investment on a highly accelerated schedule. It would seem the solution is apparent. Send Arizona American a strong message that you will protect the residents of Anthem from this greedy action. Please make it clear to Arizona American that Anthem's rates are already 50 percent higher than paid by most other residents in the greater Phoenix area. Please reject Arizona American's request to introduce this unconscionable rate increase and require them to use a more widely accepted practice of amortizing their investment over a 30-40 year timeframe.

Unfortunately, you do not know my wife or me. Since you do not personally know us, I urge you to make this personal by thinking about how an increase of this magnitude would affect your parents or your grandparents. Think about the kind of sacrifices that they would have to make in order to respond to this unthinkable rate increase. Think about how they would be impacted, not only when their own water rate is so dramatically increased, but also when that impact is compounded as others, like their homeowners associations, begin to pass along their rate increases. I would hope that you would choose to reject this proposal if it were your own family that would be so adversely affected by such an unthinkable and unnecessary rate increase.

Respectfully,

Walt & Dorie McDaniel