

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 - 89044

Date: 9/7/2010

Complaint Description: 08G Consolidation - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Mendriski

Account Name: Barbara Mendriski

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

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2010 SEP -7 P 3:31
AZ CORP COMMISS
DOCKET CONTROL

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

9/1/2010

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

Arizona Corporation Commission
DOCKETED
SEP 7 2010

In re: Arizona-American Water Co., Inc.
Docket #'s W-01303A-09-0343 & SW-01303A-09-0343
Rate Consolidation & Increase

DOCKETED BY [Signature]

Gentlemen:

Your argument that "Consolidation will simplify and improve Communications with customer about rate increases" is absolutely the most insane reason I have heard.

It is unfair to ask Sun Citizens who live on FIXED INCOMES, to spread the cost of districts in Anthem and Tubac infrastructure on the back of Sun Citizens who are living now on strained budgets.

Fixed incomes means just that FIXED! "Spreading the Wealth" to other communities, who should carry their own expenses, is unconceivable and a poorly thought out "solution".

I suggest management look for waste in their company. Reports of working on Sunday instead of Saturday because of higher pay, and frequent breaks. Poor management is generally the cause of rising costs.

This is not Washington! Don't tread on Sun Citians! We cannot afford your weak reason for consolidation. It does not compute. It smacks of politics. We cannot afford any type of water increase.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Barbara J. Mendriski
[REDACTED]

Sun City, AZ 85351

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 9/7/2010

Opinion No. 2010 - 89044
