

W-01303A-09-0343
SW-01303A-09-0343

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 88994 Date: 9/2/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Bob Last: Golembe

Account Name: Bob Golembe Home: (000) 000-0000

Street: E-mail address Work:

City: Anthem CBR: [-

State: AZ Zip: N/A is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:
DOCKET NOS. W-01303A-09-0343 and SW-01303A-09-0343
REFERENCE: Arizona - American Water Company

From: Bob Golembe [mailto:;
Sent: Thursday, September 02, 2010 11:07 AM
(Docket Nos. W-01303A-09-0343 & SW-01303A-09-0343)
REFERENCE: Arizona - American Water Company -

To: Mayes-WebEmail
Cc: Kennedy-Web; Newman-Web; Pierce-Web; Stump-Web; Utilities Div - Mailbox; Jodi Jerich; Sheila Stoeller; Senator David Braswell
Subject: Comment: Water Bill Increase, Arizona American Water Rate Filing; Dockets: W-01303A-09-0343 and SW-01303A-09-0343

Dear Chairwoman Mayes and Commissioners:

I requested Arizona American Water to provide me with an estimate of my future water bill if their latest proposed stand alone rates are granted. Here are the statistics:

Water bill (w/o taxes) for 4,000 gal using a 1-inch meter:
Will be \$161.04.
My current bill is \$90.82.
Total percent increase: 77.3%.
Total annual dollar increase: \$842.64
Water increase: 91.3%

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Wastewater increase: 60.9%

The above figures do not include any additional increase in HOA, Community Council or Country Club dues.

I don't know how you define rate shock, but in my household it does and it would remove over 3% of fixed income from my pocket. The monthly water bill will exceed my APS electric bill by 46%.

These are facts. Unlike Global Water's concessions impacting their costs and revenue requirements (e.g., phasing in rate increases, 0% interest over a 5 year period with no back end load, etc.), Arizona American Water remains inflexible in their rate schedule to mitigate rate shock.

Anthem's future rests on your decision and management of this increase that will yield "fair and balanced" results for both parties.

Bob Golembe
Anthem, AZ
End of Complaint

Utilities' Response:

n/a
End of Response

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 9/2/2010

Opinion No. 2010 - 88994
