



Curt.Huttsell@frontiercorp.com

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August 19, 2010

AZ CORP COMMISSION DOCKET CONTROL

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-01954B-10-0354

RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural T-01954B – New Bundled Services

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to introduce two new residential bundled services called Frontier Digital Phone Nationwide with Essentials 2 Service and Frontier Digital Phone Nationwide Extra with Essentials 2 Service.

It is respectfully requested that this tariff become effective on October 4, 2010.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please direct any questions or notifications of action taken on this tariff filing to Curt Huttsell at (801) 298-0757, or 1387 West 2250 South, Woods Cross, UT 84087.

Sincerely,

Curt Huttsell

Manager, Government & External Affairs

RCH: Ims Enclosures Arizona Corporation Commission

DOCKETED

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**DOCKETED BY** 

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TARIFF PART: Section 15

14<sup>th</sup> Revised Sheet No. i

CANCELLING: 13<sup>th</sup> Revised Sheet No. i

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FILED BY:	Kenneth Mason	DOCKET NO.: T-01954B-10-
TITLE:	Vice President	

**Original** Sheet No. 58

CANCELLING:

Sheet No. 58

### TELEPHONE SERVICES TARIFF

### BUNDLED SERVICES (Continued)

### 15.15 FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 2 SERVICE

(N)

15.15.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.15.2 **Territory** 

> Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide with Essentials 2 service as said exchanges are defined on the maps contained in this tariff.

#### 15.15.3 General

A. Frontier Digital Phone Nationwide with Essentials 2 Service is a bundled offering available to residential customers and includes one Flat Rate Residential One-Party Access Line, Custom Calling features, Extended Area Service and Touch Calling Service. Customers may select any or all of the services and features listed below for a monthly rate charge.

### B. Basic Bundle

Flat Rate Access Line

Extended Area Service

Call Forward Busy/No Answer (Variable) Call Return

Caller ID - Name and Number Call Waiting/Cancel Call Waiting Repeat Dial Speed Calling 8

Three Way Conference Calling

**Touch Calling Service** 

## C. Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in 15.15.4.C following.

Speed Calling 30

Call Forwarding Busy/No Answer (Fixed) Selective Call Rejection

Call Forwarding Busy Line (Fixed)

Selective Call Acceptance

Remote Call Forwarding

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Section 15

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Monthly Rate

Sheet No. 59

### TELEPHONE SERVICES TARIFF

## **BUNDLED SERVICES** (Continued)

# 15.15 FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 2 SERVICE (Continued)

### (N)

#### 15.15.4 Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide with Essentials 2 bundle is provided at the following rates:

Frontier Digital Phone Nationwide with Essentials 2	\$29.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

#### 15.15.5 **Special Conditions**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.

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### TELEPHONE SERVICES TARIFF

## BUNDLED SERVICES (Continued)

# 15.15 FRONTIER DIGITAL PHONE NATIONWIDE WITH ESSENTIALS 2 SERVICE (Continued)

15.15.5 Special Conditions (Continued)

- G. The bundles are offered on a month to month.
- H. The bundle will appear as a single line item on the bill.
- The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- J. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- K. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide with Essentials 2 while they are away, a minimum of one month and up to nine months during a 12-month period for a reduced rate.
  - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
  - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
  - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
  - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide with Essentials 2 features and services will be reactivated and billed at the applicable rates.
  - The Federal Subscriber Line Charge is included in the monthly rate.
  - 6. This service does not change any other terms and conditions of the product.
  - 7. All applicable taxes and surcharges apply.

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<u>Original</u>

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### TELEPHONE SERVICES TARIFF

## **BUNDLED SERVICES** (Continued)

### 15.16 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2 SERVICE

(N)

15.16.I Applicability

Applicable to Single-party Residential Flat rate service.

#### 15.16.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Digital Phone Nationwide Extra with Essentials 2 service as said exchanges are defined on the maps contained in this tariff.

#### 15.16.3 General

A. Frontier Digital Phone Nationwide Extra with Essentials 2 Service is a bundled offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Custom Calling features, Extended Area Service and Touch Calling Service. Customers may select any or all of the services and features listed below for a monthly rate charge.

### B. Basic Bundle

Two Flat Rate Access Lines Extended Area Service Call Forward Busy/No Answer (Variable) Caller ID - Name and Number Call Waiting/Cancel Call Waiting Three-Way Conference Calling

Repeat Dial Speed Calling 8 Call Return Touch Calling Service

## C. Digital Phone Enhanced Feature Pack

The following services are included in the Feature Package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in 15.16.4.C following.

Speed Calling 30 Call Forwarding Busy/No Answer (Fixed) Call Forwarding Busy Line (Fixed)

Selective Call Acceptance Selective Call Rejection Remote Call Forwarding

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### TELEPHONE SERVICES TARIFF

### BUNDLED SERVICES (Continued)

# 15.16 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2 SERVICE (Continued)

### (N)

#### 15.16.4 Rates

- A. Federal Subscriber Line Charge will be billed separately from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Digital Phone Nationwide Extra with Essentials 2 bundle is provided at the following rates:

## Monthly Rate

Frontier Digital Phone Nationwide Extra with Essentials 2	\$29.99
Digital Phone Enhanced Feature Pack	2.99
Stay Connected Seasonal Offering	9.99

#### 15.16.5 **Special Conditions**

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Customers may add or delete any features offered in the bundle without a service order charge.
- D. Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

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### TELEPHONE SERVICES TARIFF

## BUNDLED SERVICES (Continued)

- 15.16 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2 SERVICE (Continued)
- (N)

- 15.16.5 Special Conditions (Continued)
  - F. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the bundle in accordance with existing tariff rules.
  - G. The bundles are offered on a month to month.
  - H. The bundle will appear as a single line item on the bill.
  - I. The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
  - J. The features and services, except those listed as Non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
  - K. The custom calling features and voice mail service included in the Frontier Digital Phone Nationwide Extra with Essentials 2 bundle will be activated on only one of the access lines designated by the customer.

(N)

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### TELEPHONE SERVICES TARIFF

### BUNDLED SERVICES (Continued)

# 15.16 FRONTIER DIGITAL PHONE NATIONWIDE EXTRA WITH ESSENTIALS 2 SERVICE (Continued)

(N)

- 15.16.5 Special Conditions (Continued)
  - L. Stay Connected Seasonal Offering allows the customer to suspend the Frontier Digital Phone Nationwide Extra with Essentials 2 while they are away, a minimum of one month and up to nine months during a 12month period for a reduced rate.
    - 1. Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges to do apply.
    - 2. A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
    - 3. The Stay connected Seasonal Offering allows the customer to access 911 and 611 services. All other services and features of the bundle will be temporarily deactivated.
    - 4. If the customer does not specify an activation date the Stay Connected Seasonal Offering will terminate at the end of the ninth month and the Frontier Digital Phone Nationwide Extra with Essentials 2 features and services will be reactivated and billed at the applicable rates.
    - 5. The Federal Subscriber Line Charge is included in the monthly rate.
    - 6. This service does not change any other terms and conditions of the product.
    - 7. All applicable taxes and surcharges apply.

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