

E-01575A-09-0453
E-01575A-08-0328

ORIGINAL



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT RECEIVED

Investigator: Carmen Madrid Phone: 2010 SEP -1 A 11: 05 Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2010 88848 Date: 8/26/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Sue Last: Downing

Account Name: Sue Downing Home:

Street: Work: (000) 000-0000

City: Elgin CBR:

State: AZ Zip: 85611 is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:
8/18/10

Sue Downing

Elgin, AZ 85611

Phone: Unlisted
Cell Phone:
Email: :

Arizona Corporation Commission
DOCKETED
SEP 1 2010

Name of Utility Co.: Sulpher Springs Valley Electric Coop
Name on Bill: Same
Account Number:

DOCKETED BY *RDeP*

Weather related outage 8/15/10. Without power for 6+ hours. ACC recommended that SSVEC station crews in Sonoita/Elgin for summer storms, so customers would have better response times & service. Instead SSVEC donating my money & other customers money to feature bogus wrestling match (see attached insert from electric bill). So we have "Scotty Too Hotty" & "Donk the Clown" instead of reliable service! Is this what our rate increase has paid for? Stop SSVEC from donating member's money to unrelated services/events. Force them to provide better service to Sonoita/Elgin/Patagonia. New 69Kv is a smokescreen!
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion noted and filed in docket no. E-01575A-09-0453. closed
End of Comments

Date Completed: 8/26/2010

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