

SW-20445A-09-0077
W-02450A-09-0081
W-20446A-09-0080
W-01732A-09-0079
W-02451A-09-0078
W-01212A-09-0082

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM



RECEIVED

Investigator: Trish Meeter

Phone: 2010 AUG 30 P 3:54

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2010 88878

DOCKET CONTROL

Date: 8/30/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Andrew Iskrzak Arizona Corporation Commission

Account Name: Andrew Iskrzak **DOCKETED** Home: (000) 000-0000

Street: AUG 30 2010 Work:

City: CBR:

State: AZ ZI -- **DOCKETED BY** [Signature] is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Carmelle Rodriguez Contact Phone:

Nature of Complaint:

8/30 RATES OPPOSED GLOBAL SANTA CRUZ

From: Andy Iskrzak [mailto:andrewiskrzak@orbitalcom.com]
Sent: Friday, August 06, 2010 11:40 AM
To: Mayes-WebEmail; Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web
Subject: Please implement water rates for Maricopa consistent with the current economic climate

ACC members:

Regarding case numbers: SW-20445A-09-0077; W-20446A-09-0080; W-02451A-09-0078; W-02450-09-0081; W-01732A-09-0079; W-01212A-09-0082

When you make your decision regarding the revised water rates to be implemented for the families of Maricopa and other AZ communities, please consider the following:

- Communities like Maricopa have been significantly impacted by the downturn in the economy. Electric rates have already been increased and a water rate increase like the ones recommended would pose serious hardship for many residents. There is nothing wrong with a fair return on investment - but what is a fair return in these times? Surely not the 8-10% ROI being proposed. I am on a fixed income, am only getting .5% on my savings account and my IRA has not appreciated this year.
- The significant increase in waste water rates would be devastating to the members of the HOAs that comprise the Maricopa community. Green belts and lakes were put in to make the areas and the overall community attractive and for the benefit of the environment. The Santa Cruz water company attempted to placate residents by stating that these rate increases were being imposed on the HOAs, not the water customers. COME ON! A

ARIZONA CORPORATION COMMISSION
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significant increase in residential water rates coupled with huge increases in HOA dues may be the last economic straw for Maricopa.

- Current residents should not be held accountable for a water company that may have expanded its operation with the expectation that the community would continue to grow. This is the type of risk borne by investors, not the rate payors.
- The quality of the water provided by this company requires that all households maintain a water softener system to preclude damage to appliances.

Some rate increase may be in order at this time. But consider phasing in any increase over many years or until the economy turns around.

Thank you for your consideration.

Sincerely,

Andrew Iskrzak

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

Date Completed: 8/30/2010

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