

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: (520) 628-6555 Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2010 - 88656 Date: 8/16/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Roberta Last: Wolfe

Account Name: Roberta Wolfe Home: (000) 000-0000

Street: Work:

City: Anthem CBR:

State: AZ Zip: is: Cellular

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:
(Docket Numbers: W-01303A-09-0343; SW-01303A-09-0343)

As an Anthem citizen and home owner, I am of course interested in the water rate Issue.
I'll be brief:

The sheer fact that home purchasers (me being one) were NOT INFORMED of any repayment obligation to anyone should release all of us (as being an uninformed purchaser) from any repayment obligation to Pulte or Arizona American Water.
How can someone AFTER THE FACT reach into MY POCKET and obligate me to repay a debt that I NEVER agreed to incur?

Roberta Wolf

Arizona Corporation Commission
DOCKETED

AUG 20 2010

Sent from my iPad
End of Complaint

Utilities' Response:

DOCKETED BY *RDS*

Investigator's Comments and Disposition:

8/16
Emailed to Phoenix for docketing. FILE CLOSED.
End of Comments

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DOCKET CONTROL

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UTILITY COMPLAINT FORM

Date Completed: 8/16/2010

Opinion No. 2010 - 88656

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2010 - 88608 **Date:** 8/11/2010

Complaint Description: 08A Rate Case Items - Opposed
08G Consolidation - Opposed

Complaint By: **First:** **Last:**
Dennis & Arlene Lopes

Account Name: Dennis & Arlene Lopes **Home:** (000) 000-0000

Street: **Work:**

City: Sun City **CBR:**

State: AZ **Zip:** **is:**

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

(Docket Numbers: W-01303A-09-0343; SW-01303A-09-0343)

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix, AZ 85007

Utility: Arizona-American Water Company, Inc.
Docket Numbers: W-01303A-09-0343; SW-01303A-09-0343
Re: Rate Consolidation and Increases

My wife and I are not in the habit of writing letters to express an opinion on every community issue that comes across our path. However, this just seems to be such an invasive and compromising issue, that we felt very strongly about writing! It appears to many in Sun City that the Arizona-American Water (hereafter referred to as "AAW") is using unwarranted power and political pressures to advance their won cause at the expense of the citizenry! This letter addresses the insensitivity to the true needs of the people and their ultimate livelihood that is being placed in jeopardy by the above-referenced consolidation.

The community meetings stated in the proposed consolidation, Sun City could experience rate increase of 130%, while the rates for the other cities in the proposal would actually go down! A great number of the homeowner in Sun City are on fixed incomes. Most are receiving Social Security as their sole source of income. There was no cost of living increase this last year, and it has been revealed that there may not be an increase again in 2011. Sun City is experiencing one of the worst pricing depressions in history, with property values dropping over 40-60%, in just the last 3 years! Homes and condominiums are generally in the 600-1500 square foot range, and are selling for \$45,000 to \$140,000...Paradise Valley, one of the wealthiest areas in the State, is selling homes that start in the 3,000-5,000 square foot range, and are selling in the \$2,000,000 to \$8,000,000 range on average! Anthem is also an area with "dual-income" families, more expensive homes, and a newer

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infrastructure. Why not let them pay for their own development and growth issues, and absorb the costs themselves for 50 years?! Sun City has been paying into a "fund" for 50 years! Why do we not realize any benefit from this, and instead are to be used as a "cash-cow" to fund everyone else?!

Robin Hood robbed from the rich to give to the poor! AAW seems to have gotten the story backward-robbing from the poor to give to the rich!! This is "oppression," and Sun -City will become the "oppressed" under this proposal! "The right of Eminent Domain" is defined as "...the authorized taking of private property for the personal use with just compensation (italics mine). Hey, now here's an idea-instead of unjustly rewarding the Water-District and several other communities with dual-incomes-why doesn't AAW reimburse Sun City with "just compensation" for the value that AAW is receiving from them?!

It seems that the proposed consolidation fits the definition of "exploitation" ("The unethical utilization for selfish purposes (or for one's own advantage) to make a profit from the labor of others"). It seems that there is a "connection" here with what AAW is attempting to do!

We ask for a decision that leaves Sun City's status "as-is" - NOT to be entangled and commingled with problems and costs for which we have no legal responsibility! We didn't participate in the creation of them, nor do we wish to be coerced into the inequitable solution of them! Sun City is a unique stand-alone, unincorporated retirement community. Please let the wishes and goodwill of the people be the driving force behind the decisions.

Please listen to the people!

Respectfully submitted,

Dennis & Arline Lopez

Sun City, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/11
Emailed to the Phoenix office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 8/11/2010

Opinion No. 2010 - 88608
