

ORIGINAL



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 88547

Date: 8/6/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jean Last: Matherly

Account Name: Jean Matherly Home: (000) 000-0000

Street: N/A Work: (000) 000-0000

City: Surprise CBR: €

State: AZ Zip: N/A is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602) 250-2280

Nature of Complaint:

8/6/10 *****REFERRED BY CHAIRMAN MAYES' OFFICE*****

From: eric schneff
Sent: Sunday, July 25, 2010 11:28 AM
To: Newman-Web
Subject: aps rate hike

Dear Paul, With so many American's(phoenicians) struggling to make ends meet, I can not believe you allowed APS to raise there rates. My electric bill went from \$179 to \$269 and I only make \$418.00 (gross) per week. Just wanted you to know.Please forward this to other Board members.

Jean Matherly
Surprise, AZ
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

8/6/10 Comments entered for the record and docketed.
End of Comments

Arizona Corporation Commission

DOCKETED

AUG 9 2010

DOCKETED BY [Signature]

DOCKET CONTROL

2010 AUG -9 P 3: 58

RECEIVED

Date Completed: 8/6/2010

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