

W-02678A-10-0303

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

2010 AUG -5 P 2:51

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2010 - 88257

Date: 7/29/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Jerald & Judith First: Last: Furbee

Account Name: Jerald & Judith Furbee

Home:

Street:

Work:

City: Snowflake

CBR:

State: AZ Zip: 85937

is:

Utility Company: A. Peterson Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(W-02678A-10-0303)

The rate increase requested, is not justified in our opinion. A Petersen water has not spent any money on upgrades to the company, they have just did the absolute minimum to keep water running.

A new pump had to be put in a couple of months ago, but they had a replacement, that was left from the previous owners, A Petersen water co. got a rate increase a couple of years ago, most of the people in the area are on fixed income and can-not afford this exorbitant rate increase. We stopped planting a garden after the last rate increase and only water a few flowers, and our average water bill is \$40.00 per month for three people.

We have just been hit with an A.P.S. rate increase and we pay more on a budget than our daughter in Mesa, pays' on a budget with S.R.P. A rate increase and maybe we could afford the utilities and food too.

Jerald & Judith Furbee
End of Complaint

Utilities' Response:

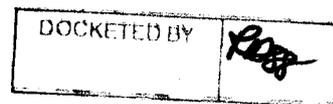
Investigator's Comments and Disposition:

7/29
I forward this to our Phoenix ACC office to docket.

FILE CLOSED.
End of Comments

Arizona Corporation Commission
DOCKETED

AUG 6 2010



Date Completed: 7/29/2010

14/10/10

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