

W-02391A-10-0218



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ORIGINAL

ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010      87502      Date: 6/18/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:      Last:

Complaint By:      Peter and Marjorie      Halsey

Account Name:      Peter and Marjorie Halsey      Home:

Street:      Work:

City:      Kingman      CBR:

State:      AZ      Zip: 86409      is:

Utility Company.      Cerbat Water Company

Division:      Water

Contact Name:      B. Marc Neal      Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-02391A-10-0218 \*\*\*\*\*

Customer sent the following -

June 14, 2010

Arizona Corporation Commission  
1200 West Washington Street  
Room 100  
Phoenix, Arizona

Arizona Corporation Commission

DOCKETED

JUN 21 2010

DOCKETED BY	
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RECEIVED  
2010 JUN 21 P 12:00  
AZ CORP COMMISSION  
DOCKET CONTROL

Re: Cerbat Water Company

Gentlemen:

We have been notified by Cerbat Water Company that they are applying for a rate increase of 54.46%. Although it is probably immaterial, many of the clients of Cerbat Water Company are retired individuals on a fixed income.

If it is accurate that Cerbat Water Company has not had a rate increase since June 2002, it is reasonable they will require an increase in order to continue providing water to their clients. However, an increase of 54.46% seems VERY EXCESSIVE. We are reasonable people and would approve a MODEST increase of perhaps 5%.

We urge you consider the record of Cerbat Water Company, their inability to provide the service for which we are billed and their inability to maintain their facilities. We were not given a "choice" when we purchased our home. It was Cerbat, period. We have been "cut off" several times in the five years we have lived here, not knowing if or when we would again have water. The City of Kingman had to come to our rescue the last time Cerbat had a "problem" with their plant. Since water is essential to our health and well being, we urge a more

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**UTILITY COMPLAINT FORM**

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stringent regulation of this utility.

Sincerely,

Peter Halsey      Marjorie Halsey  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 6/18/2010**

**Opinion No. 2010 - 87502**

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