

W-01782A-10-0224

ORIGINAL



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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2010 88169

Date: 7/27/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dorothy Last: Johnson

Account Name: Dorothy Johnson

Home: ()

Street:

Work:

City: Paulden

CBR:

State: AZ Zip:

is:

RECEIVED
2010 JUL 28 PM 4:03
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Utility Company: Abra Water Company

Division: Water Arizona Corporation Commission

Contact Name: DOCKETED Contact Phone: ()

Nature of Complaint: JUL 28 2010

RE: Docket No. W-01782A-10-0224

8/27/2010

DOCKETED BY

Customer left a voicemail message with the Commission, Utilities Division in regard to the pending rate application filed by Abra Water Company.

The customer stated that she is calling to express her concerns about Abra Water's request for a rate increase. The customer further stated that she believes the Utility's request is extremely unfair to its customer's, as the Company makes this request during a time of crisis.

The customer is extremely disturbed by the Company's request to increase rates twice the amount they currently are and strongly believes that if the Company's request is approved the increase will only add to the financial burden already placed on residents within this area and result in more foreclosures, inability to purchase groceries and utility services.

Customer request that the Commission deny Abra Water Company request for an increase in rates.

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

7/27/2010 @1:15PM Called the customer, confirmed receipt of her voicemail. I advised the customer that her comments and concerns have been documented and will be made part of the record. CLOSED

End of Comments

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