

~~WS 02987A-08-0180~~

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OPEN MEETING AGENDA ITEM



0000113136

ARIZONA CORPORATION COMMISSION

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone:

2010 JUL 20 P 3:59

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
UTILITY CONTROL

Opinion

No. 2010 - 87945

Date: 7/19/2010

Complaint Description:

08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUL 20 2010

Complaint By:

First:

Jason

Last:

Allen

Account Name:

Jason Allen

Home:

Street:

Work:

DOCKETED BY

City:

San Tan Valley

CBR:

State:

AZ Zip: 85143

is:

Utility Company:

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

Contact Phone:

Nature of Complaint:

From: Jason Allen | [redacted]@rockwater.org,

Sent: Friday, July 16, 2010 3:02 PM

To: Utilities Div - Mailbox

Cc: Newman-Web; Pierce-Web; Kennedy-Web; Stump-Web

Subject: Johnson Utilities Rates (AZCC Docket# WS-02987A-08-0180)

In response to the rate increase request of Johnson Utilities, LLC for Pinal County Residents:

I am strongly opposed to the rate increase requested by Johnson Utilities, LLC (referenced as JU from this point). As many of my fellow residents can attest to, the current rates already being charged by JU are well above the average for valley water providers, sometimes as much as double the rate of other water providers in the valley.

The quality of service and the quality of utilities provided by JU are not above and beyond what other provides offer, indeed many would support the opinion that JU's quality of service is lower than average. Therefore, it is logical to assume that if JU's profit margins are not in line with other similar utility providers in the valley, it is due to their own mismanagement of finances and these burdens or incompetencies should not be placed on the consumer.

Specifically, I would like to see the base rates for both water and sewer reduced for JU customers as well as the per gallon rate for fresh water. I have had experience with the winter usage approach for wastewater charges, and I believe this is a very fair way of billing wastewater. Fresh water charges should be more in line with other local providers.

To support this request, see the comparison below of 3 local providers all within the same area. As you can see, JU rates are well above the rates of other providers. Let's put an end to consumer price gouging for a service where the consumer has no other choices but to pay the fee or move out of the area. Force JU to change rates to a fair and honest rate.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Fresh Water

Meter Size

Johnson Util
H2O Inc
City of Queen Creek*

3/4"

\$	27.00	
\$	15.60	
\$		18.33

1"

\$	45.00	
\$	25.90	
\$		31.00

*includes 1,000 gallons

Waste Water

Meter Size

Johnson Util
H2O Inc
City of Queen Creek

3/4"

\$	38.50	
n/a		
90% of winter consumption		

1"

\$	49.00	
n/a		
90% of winter consumption		

Water Use

Johnson Util

0 - 7,000		
\$		2.25

7,001 +		
\$		2.50

H2O Inc

3/4"		
0 - 3,000		
\$		1.43

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

3,001 - 10,000 \$	2.15
10,000 + \$	2.58
1" 0 - 25,000 \$	2.15
25,001 + \$	2.58
Queen Creek	
1,001 - 10,001 \$	1.77
10,001 - 20,00 \$	2.37
20,001 + \$	2.96

Thank You,
Jason Allen

San Tan Valley, AZ 85143

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed.
End of Comments

Date Completed: 7/19/2010

Opinion No. 2010 - 87945
