

W-01782A-10-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion      No. 2010      87356

Date: 6/10/2010

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Robert & Glenna**      **Shirey**

Account Name:      Robert & Glenna Shirey

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Paulden

CBR:

State:      AZ      Zip: 86334

is: E-Mail

Utility Company.      **Abra Water Company**

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

From: Glenna Shirey  
Sent: Wednesday, June 09, 2010 12:30 PM  
To:  
Subject: Docket #W-01782A - 10 - 0224

RECEIVED  
2010 JUN 11 PM 3:54  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

SUBJECT: Docket # W - 01782A - 10- 0224

This letter is being sent in response to Abra Water Company's application for an increase in their rates. At present, we have seen so many of our neighbors leaving their homes due to loss of employment, or salary decreases which have put them in foreclosure and the inability to make ends meet.

My spouse and I are on a very limited income and have also had to make major cutbacks in our budget in order to survive. This rate increase will put an already stressed situation into what may be the financial inability to remain in our home. If Abra Water Company is granted this rate increase, there may be more families leaving and their customer base will decrease even more.

Given the present state of the economy, as well as, the financial hardships many in our community are faced with today, we are very much against a rate increase at this time.

Thank you in advance for giving consideration to the customers of Abra Water Company.

Robert & Glenna Shirey

Arizona Corporation Commission

Paulden, AZ 86334

DOCKETED

\*End of Complaint\*

JUN 11 2010

Utilities' Response:

DOCKETED BY

Investigator's Comments and Disposition:

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Opinion noted and filed in Docket No. W-01781A-10-0224. closed  
\*End of Comments\*

**Date Completed: 6/10/2010**

**Opinion No. 2010 - 87356**

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W-01782A-10-0224

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid

**Phone:** ( )

**Fax:** ( )

**Priority:** Respond Within Five Days

**Opinion No. 2010 87355 Date: 6/10/2010**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **Deborah Henderson**

**Account Name:** Deborah Henderson

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Paulden

**CBR:**

**State:** AZ **Zip:** 86334

**is:** E-Mail

**Utility Company:** **Abra Water Company**

**Division:** Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

From: Deborah Henderson [mailto:]  
Sent: Wednesday, June 09, 2010 4:51 PM  
To: Utilities Div - Mailbox  
Subject: Docket # W- 01782A - 10 - 0224

We are writing in response to Abra Water company's application for their proposed rate increases.

We feel this is an extremely bad time to raise rates in today's economy.

As a two person family trying to survive, we can just barely make ends meet with the rising cost of gas, propane and food, the basics of which we need to survive! The rate hike would be close to devastating! Sure, they say to cut back on other things, but what do we choose from? Gas to get to work, the doctor or the store to buy food? Propane to keep us warm or cook? Can Abra Water cut back on something? And what about those who are worse off than most? The ones who can't tell you they can't afford an increase?

We are firmly against this proposed rate increase and hope you can find it in your hearts not to grant it at this time. When the economy gets better - maybe then.

We are but one voice, but I am sure we speak for many.

Thank you for your time and consideration,

Michael Tuite

Paulden AZ 86334

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Deborah Henderson

Paulden AZ 86334

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. W-01781A-10-0224. closed  
\*End of Comments\*

**Date Completed:** 6/10/2010

**Opinion No.** 2010 - 87355

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