

E00000J-10-0044



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

47
69

Investigator: Brad Morton

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2010 - 87287

Date: 6/7/2010

Complaint Description:

08E Rate Cases Items - In Favor
N/A Not Applicable

Complaint By:

First:

Stephanie

Last:

DiSilvestri

Account Name:

Stephanie DiSilvestri

Home: (000) 000-0000

Street:

Work:

City:

Payson

CBR:

State:

AZ Zip: 85541

is: Cellular

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

COMPLAINT THROUGH COMMISSIONER STUMP & KENNEDY / Docket E00000J-10-0044

From: Stephanie Disilvestro
To: Stump-web@azcc.gov
Sent: Fri, June 4, 2010 10:38:28 AM
Subject: A.P.S hookup fees

Stephanie Disilvestro

Arizona Corporation Commission

DOCKETED June 3, 2010

JUN - 7 2010

Payson,Az. 85541

DOCKETED BY

DOCKET CONTROL

2010 JUN - 7 P 3: 58

RECEIVED

To whom it may concern,

I'm writing to you regarding the issue of the recent change made by A.P.S. to charge property owners for new power hook ups. I'm a wife of a builder in Payson, I stay at home with our 4 children. Currently I stay home with the purpose of raising our children in the ways we believe they receive the highest standards for parenting. In order to do this, my husband is the sole provider for our family. I just want you to be aware of the fact, that this change in cost has affected us greatly, and not for the better. Just as a family it has taken away many of my husband's job opportunities, the property owners cancel his working plans as soon as they find out about the hookup fee. I'm sure you know the expenses involved in raising a family, and the amount of jobs available for this area has decreased greatly. Not only is this a bad economy statewide but on top of that, we are faced with this situation locally. I also know of many other women who are striving to be stay at home moms, but their husbands have had many job losses due to the A.P.S. charge, forcing them to find work and send their

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children to daycare.

All this is not helping our community, nor the future of our world. The future (our children) will be forced to be sent to daycare where they will be raised in a situation that is detrimental to their development. I hope we can raise our children to be well equipped with knowledge and strong moral values which will not happen in a daycare situation. Which they will end up in if the jobs for our husbands continue to lessen as they have been. Please consider this as you make decisions for our community. And know how many people would benefit and appreciate abolishing the fees. We would all thank you!! It would greatly improve our community and our personal daily lives very much.

Thank you very much for your time and best regards,

Sincerely,

Stephanie Disilvestro

End of Complaint

Utilities' Response:

Opinion docketed

End of Response

Investigator's Comments and Disposition:

6/7/10

Left voice voicemail @ 9:35am.

6/7/10

Consumer called back and after discussing it was determined she was calling to give her opinion in favor of restoring the 1,000 free feet on installations of electric.

End of Comments

Date Completed: 6/7/2010

Opinion No. 2010 - 87287
