

ORIGINAL



0000112596

BEFORE THE ARIZONA CORPORATION COMMISSION

RECEIVED

2010 JUN -2 P 2: 26

AZ CORP COMMISSION  
DOCKET CONTROL

- 1
- 2 KRISTIN K. MAYES  
CHAIRMAN
- 3 GARY PIERCE  
COMMISSIONER
- 4 SANDRA KENNEDY  
COMMISSIONER
- 5 PAUL NEWMAN  
COMMISSIONER
- 6 BOB STUMP  
COMMISSIONER
- 7

8 IN THE MATTER OF THE APPLICATION OF  
 9 ARIZONA-AMERICAN WATER COMPANY,  
 10 AN ARIZONA CORPORATION, FOR A  
 11 DETERMINATION OF THE CURRENT FAIR  
 12 VALUE OF ITS UTILITY PLANT AND  
 13 PROPERTY AND FOR INCREASES IN ITS  
 14 RATES AND CHARGES BASED THEREON  
 FOR UTILITY SERVICE BY ITS AGUA FRIA  
 WATER DISTRICT, ANTHEM WATER  
 DISTRICT, HAVASU WATER DISTRICT,  
 MOHAVE WATER DISTRICT, PARADISE  
 VALLEY WATER DISTRICT, SUN CITY  
 WEST WATER DISTRICT AND TUBAC  
 WATER DISTRICT.

Docket No. W-01303A-08-0227

15 IN THE MATTER OF THE APPLICATION OF  
 16 ARIZONA-AMERICAN WATER COMPANY,  
 17 AN ARIZONA CORPORATION, FOR A  
 18 DETERMINATION OF THE CURRENT FAIR  
 19 VALUE OF ITS UTILITY PLANT AND  
 20 PROPERTY AND FOR INCREASES IN ITS  
 21 RATES AND CHARGES BASED THEREON  
 FOR UTILITY SERVICE BY ITS AGUA FRIA  
 WASTEWATER DISTRICT, ANTHEM  
 WASTEWATER DISTRICT AND MOHAVE  
 WASTEWATER DISTRICT.

Docket No. SW-01303A-08-0227

**NOTICE OF FILING  
CONSUMER LETTERS**

Arizona Corporation Commission

**DOCKETED**

JUN - 2 2010

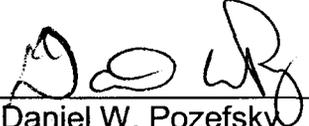
DOCKETED BY	<i>mm</i>
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51

1 The Residential Utility Consumer Office ("RUCO") hereby provides notice of filing  
2 copies of letters it received from its constituents in this docket.

3 Notice is being provided in order to advise all interested parties that these letters  
4 have been filed with the Arizona Corporation Commission Docket Control Division in the  
5 event any party wishes to review them.

6 RESPECTFULLY SUBMITTED this 2<sup>nd</sup> day of June, 2010.

7  
8   
9 Daniel W. Pozefsky  
Chief Counsel

10 AN ORIGINAL AND THIRTEEN COPIES  
11 of the foregoing filed this 2<sup>nd</sup> day  
12 of June, 2010 with:

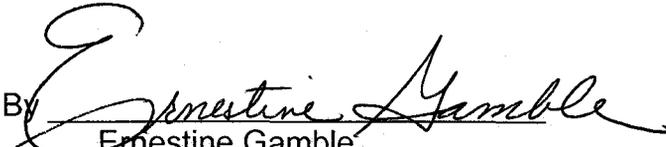
13 Docket Control  
14 Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

15 COPIES of the foregoing hand delivered/  
16 mailed this 2<sup>nd</sup> day of June, 2010 to:

17 Teena Wolfe  
Administrative Law Judge  
Hearing Division  
18 Arizona Corporation Commission  
1200 West Washington  
19 Phoenix, Arizona 85007

Steven Olea, Director  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

20 Janice Alward, Chief Counsel  
Legal Division  
21 Arizona Corporation Commission  
1200 West Washington  
22 Phoenix, Arizona 85007

By   
Ernestine Gamble  
Secretary to Daniel Pozefsky

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

Sammy Vorrell - Anthem AZ

PS. Consolidation will assist all of us on fixed incomes and those that can not conserve any more than what is being done. My fixed income is not increasing for probably years. Thank you

40726 N. River Bend Road  
Anthem, Arizona 850896  
May 13, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company. I am seriously concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case and, in fact, strongly do not believe, we, the taxpayers, should be bailing out a bad deal between the water company and Del Webb.

The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have attended the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing as well as writing my comments directly to the water commission.

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This is an erroneous conclusion on your behalf. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation.

I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

While I am not in favor of any rate increase, my second position is being in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem, which is sorely needed. And, what penalties will be assessed to Del Webb and Arizona Water for trying to deceive the buyers of Del Webb homes by not disclosing this "secret deal"? They made a commitment on behalf of all of us buyers without our benefit of knowing we had made a commitment. I am outraged that they should be able to get approval from this commission to make them whole at the taxpayers' expense. Next time I make a bad deal, can I ask you to "make it all go away for me?"

Sincerely,



LYNN A. GLICK

May 13, 2010

Ro Logrippo Spinelli  
3434 W. Anthem Way, # 118-180  
Anthem, AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

As a resident of Anthem and a customer of Arizona American Water Company), I am very concerned about the increase in water and wastewater rates that have been proposed by Arizona American in the current rate case.

The Anthem Community Council has engaged counsel to represent the interests of Anthem residents. I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers.

This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. Members of our Utilities Committee participated in the rate consolidation meeting that took place at Arizona American's offices.

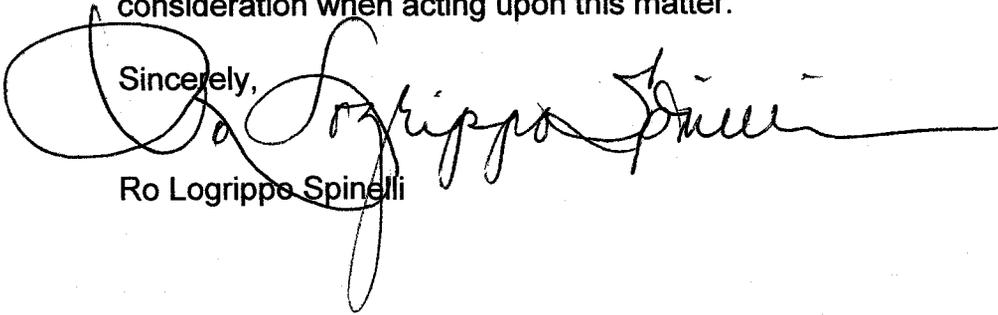
Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company.

In addition, our expert Dan Neidlinger has testified about the benefit of rate consolidation to the rates in Anthem.

I favor rate consolidation of all of the districts of Arizona American. Rate consolidation of all districts will have the effect of reducing rates for residents of Anthem. That seems much more equitable.

Many of us who live in Anthem are senior citizens on fixed incomes. It is a definite hardship for us to consider rates higher than they already are so please take this into consideration when acting upon this matter.

Sincerely,

  
Ro Logrippo Spinelli

Jodi Jerich, Director

Arizona Residential Utility Consumer Office

1110 W. Washington St.

Suite 220

Phoenix, Arizona 85007

Dear Director Jerich:

We are residents of Anthem and a customer of Arizona American Water Company ("Arizona American"). We are concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. This would be the SECOND increase since we moved here. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have attended the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

We are in favor of **rate consolidation** of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing the already prohibitive rates for residents of Anthem.

Sincerely,

*David M. Childers*  
*Jane M. Childers*

David M, and Jane M. Childers  
39928 North Peale Court  
Anthem, Az 85086

May 14, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W Washington St  
Suite 220  
Phoenix, AZ 85007

Dear Director Jerich:

We are Anthem residents and customers of Arizona American Water. We are deeply disturbed by the potential large increase in our water and wastewater rates that are being proposed by Arizona American Water in the current rate case, as this will have a tremendous negative impact on most of us living here.

We are aware that the Anthem Community council has engaged counsel to represent the interests of the Anthem residents. We have also attended the public comment session that was held by the Commission at Anthem and we were grateful for that opportunity.

We understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. We are sending this letter to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. Anthem Community Council attorneys **support** rate consolidation of all of Arizona American Water Company's water and wastewater districts located in Arizona. In addition, our expert Dan Neidlinger has submitted testimony of the benefit to the rates in Anthem from rate consolidation.

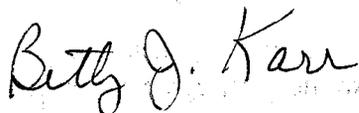
We are definitely in favor of rate consolidation of all of the districts of Arizona American Water, as rate consolidation of all of the districts will have the effect of reducing rates or keeping them the same for residents of Anthem.

Thank you very much for your consideration.

Sincerely,



M. Glenn Karr



Betty J. Karr  
40822 N Copper Basin Trl  
Anthem, AZ 85086

KAREN L. HOBIN

40244 North Faith Lane  
Phoenix, Arizona 85086

May 13, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St., Suite 220  
Phoenix, Arizona 85007

RE: Anthem Water Rate Case (Docket No. W01303A-09-0343, et al.)

Dear Director Jerich:

I have been a resident of Anthem and a customer of Arizona American Water Company ("Arizona American") since the year 2000. I am very concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case.

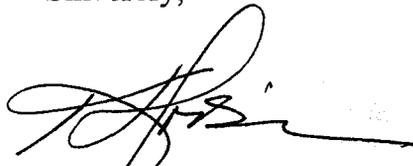
In contrast to some of the testimony provided during Phase II of the rate case, Anthem residents (myself included) do feel strongly about potential consolidation.

As an Anthem resident, I would support either: (1) **total** consolidation of **all** of Arizona American's water and wastewater districts located in Arizona into one consolidated district; or (2) **complete separation** (deconsolidation) of the Anthem/Agua Fria Wastewater District into a separate Anthem district and a separate Agua Fria district, utilizing stand-alone rate designs for each of the Anthem Water/Wastewater District and the Agua Fria Water/Wastewater District.

**I do not support the arbitrary consolidation of a few isolated districts** (i.e., the "partial consolidation" of the Anthem and Agua Fria districts).

I support either option of **total consolidation of all water districts** or **complete separation of all water districts** (separating the Anthem district from the Agua Fria district). Either of these options will have the desired effect of lowering rates to residents of Anthem.

Sincerely,



Karen Hobin

cc: Arizona Corporation Commission

May 13, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Jodi Jerich, Director:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have attended the public comment session held by the Commission at Anthem and have spoken at Phase I of the Commission hearing.

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



Robert P. Hall

40621 La Cantera  
Anthem, Arizona 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

We are residents of Anthem and customers of Arizona American Water Company. We are seriously concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case and do not believe we should be charged for any rate increase given the deceptive and secret contract that was created between Del Webb and Arizona American Water. We are about at the end of our rope in bailing out companies who feel they can transfer their bad obligations on the taxpayers. We've bailed out the banks, the stock firms and now these two companies. Why?

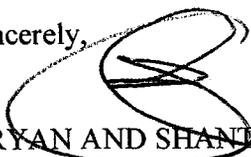
The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have attended the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing as well as writing my comments directly to the water commission.

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This isn't even close to how outraged the residents of Anthem are about this subject. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. It's just that we are being bombarded with everyone wanting a bale out. No one is bailing us out, not the banks, the brokerage houses, no one, but for some reason, corporate America thinks the taxpayers are a bottomless pit. We are not.

I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

While you know our first position, if we are left with any voice, we suppose rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem, which is better than nothing. What penalties will you assess to Del Webb and Arizona Water for trying to deceive the buyers of Del Webb homes by not disclosing this secret agreement in the first place.

Sincerely,



BRYAN AND SHANTEL GLICK

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



RAYMOND J. KELLY

2360 W FIRETHORN WAY

ANTHEM AZ. 85086

623-551-5002

May 17, 2010

Jodie Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, AZ 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company. I am concerned about the increase in water and wastewater rates being proposed by Arizona American Water Company in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have attended the public comment session held by the Commission at Anthem.

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all the districts will have the effect of reducing rates for the residents of Anthem.

Sincerely



Pat & Bob Kuchar  
2239 W. Muirfield Dr.  
Anthem, AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

Brian & Macey  
Oelhaer

1742 W. Dion Drive  
Anthem, AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

*Mari Roche*  
(M ROW DEVELOPMENT LLC)  
2750 W REEDY CREEK DR  
ANTHEM AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

  
1907 W. Minifield Ct.  
Anthem, AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

May 13, 2010

Dear Director Jerich,

By way of a brief introduction, my name is Robert J. Brown. I own two homes in Anthem. The first purchased in late 1999 and the second (rental property) purchased last January. I just love living in Arizona and Anthem is simply the best.

This letter concerns my chagrin with the way the water company has raised rates and the fact that regulatory approval was given for the first hike after the water company discovered that Pulte/Del Webb had been somewhat disingenuous with the infrastructure costs and decided to hit the homeowners with this outrageous increase in sewer and water rates. What I don't understand is how the folks responsible for buying the water company from Pulte have managed to keep their jobs. Where was the due diligence normally associated with a purchase of this magnitude?

Not only do I think the executives from Arizona-American associated with this water company purchase should lose their jobs, but someone should look into Pulte's business prospectus on the water company that they sold to AZ Water. Somebody should pay for this mess and I see no reason that the Anthem homeowners should foot the bill for the current water company's lack of business acumen. They simply got screwed by the sharpies from Pulte. And, the regulatory agency was complicit in letting them off the hook with the first rate increase approval.

Notwithstanding the above I urge you to pass rate consolidation for all of Arizona American districts so as not to make matters worse for the nice folks residing in the Anthem communities.

This does let incompetence off the hook, however the greater good will be served by this consolidation.

Thanks for your concerns for our community.

Sincerely,



Robert J. Brown  
41718 N. Golf Crest Rd  
Anthem, AZ 85086

rjb327@qwest.net

May 14, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington Street  
Suite 220  
Phoenix, AZ 85007

Dear Director Jerich:

We have been residents of Anthem for the last four years. We are a retired, senior couple who decided to move here because of financial reasons (less expensive than the east coast). We are also on a FIXED income as so many other families in Anthem. Then, there are families that have lost their income here in Anthem...One working member in a household opposed to two previously working members of a household. In this economy so many people are losing their homes.

When we purchased our home, we were NEVER told about the deal that Del Web/Pulte had made with the water company about lending them the money for the infrastructure. Not being aware of the above hindered our judgement in purchasing a home in Anthem. Not being told...Is this legal? We don't think so! So very UNFAIR.

Consolidation of all the districts of Arizona American is I believe beneficial to the majority involved. Again I mention, that we are from the east coast and that consolidation is the standard billing for utility companies. It is very doable...And, most people opt for the budget plan, which makes them aware of their monthly expenses; which I believe is more comfortable for the majority of people. Why should one area be spared the expense of a higher utility bill than another area? If the water bills aren't consolidated, that is another punch in the gut for Anthem residents. **The value of our homes will decrease, too!!** So very UNFAIR.

You have stated that you haven't heard from "the people of Anthem" in regard to rate consolidation...Please consider that does NOT mean that the majority of people do not care. It is an indication that we are so inundated with all this legal business and surviving the day with financial matters and daily duties that we are with the attitude that large companies can WIN because of their strength NOT because they are right and fair. Isn't that the truth? Please help us.

Sincerely,



Mr. & Mrs. Raymond Vivola  
40817 N. Raleigh Court  
Anthem, AZ 85086 Phone 623 322-8197

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

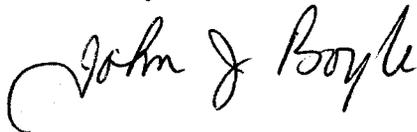
Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



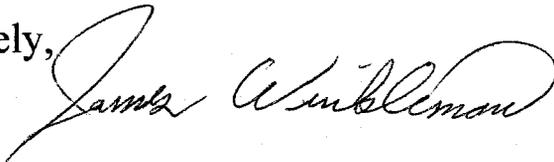
Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich

I am a resident of Anthem and a customer of Arizona American Water Company. I am writing to you to voice my concern of the water rate proposed by Arizona American. I have attended many of the sessions held by the Commission.

I have had many discussions with Anthem residents on this issue. I can assure you that they are in support of consolidation. The water rates proposed by Arizona American would be devastating to the community, so I am in favor of consolidation.

Sincerely,

A handwritten signature in black ink that reads "James Winkleman". The signature is written in a cursive style with a large, looping initial "J".

James Winkleman

May 17, 2010

Marjorie M. Schnell  
42036 N. 44<sup>th</sup> Dr.  
Anthem, AZ 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St., Ste. 220  
Phoenix, AZ 85007

**Re: Anthem, Arizona Water Rate Increase**

Dear Director Jerich,

I am a resident of Anthem, Arizona and soon to be a customer of Arizona American Water Company. Currently I live on the west side of Anthem, which is annexed by the City of Phoenix, and is provided water by the City as well. The water rates here are very reasonable, however, at the beginning of June I will be moving to the east side of Anthem, where I will have no other choice than to utilize the services of Arizona American Water Company.

I am extremely concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case, and thankfully, the Anthem Community Council has engaged legal counsel to represent the interests of Anthem residents. I have recently attended the Arizona Corporation Commission public hearing held in Anthem to show my support for restraining Arizona American from gouging consumers in Anthem and the surrounding area with a rate increase that is unreasonable.

I understand you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert, Dan Neidlinger, has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for Anthem and all the customers of Arizona American.

Thank you for your thoughtful consideration of the consumers who must rely on Arizona American for water services.

Sincerely,



Marjorie M. Schnell

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

I understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. I understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

A handwritten signature in cursive script that reads "Karen Tulek". The signature is written in black ink and is positioned below the typed name "Karen Tulek".

May 13, 2010

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

We are residents of Anthem and customers of Arizona American Water Company ("Arizona American"). We are concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, we have attended the public comment session held by the Commission at Anthem.

We understand that you have provided testimony in Phase II of the rate case regarding the lack of support for consolidation by Anthem customers. This letter is sent to correct the erroneous impression that Anthem residents do not have a position regarding rate consolidation. We understand that members of our Utilities Committee participated in the rate consolidation meeting that was held at Arizona American's offices. Anthem Community Council attorneys support rate consolidation of all of Arizona American Water Company. In addition, our expert Dan Neidlinger has submitted testimony of the benefit of rate consolidation to the rates in Anthem.

We are in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

*Bill Kolkebeck*      *Gina Kolkebeck*

Bill Kolkebeck

Gina Kolkebeck

May 13, 2009

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

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I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

Leighton L. Linn  
4084 @ N. Noble ~~Hawk~~ Way  
Anthem AZ. 85086

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

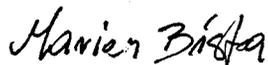
Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

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I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



MARIAN BISTA

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

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I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



TOMASZ BISTA

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

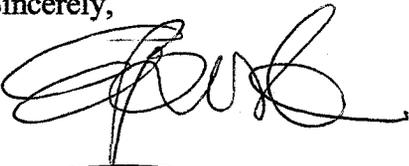
Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

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I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,



EWA BISTA

Jodi Jerich, Director  
Arizona Residential Utility Consumer Office  
1110 W. Washington St.  
Suite 220  
Phoenix, Arizona 85007

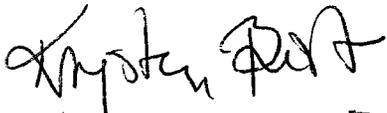
Dear Director Jerich:

I am a resident of Anthem and a customer of Arizona American Water Company ("Arizona American"). I am concerned about the increase in water and wastewater rates being proposed by Arizona American in the current rate case. The Anthem Community Council has engaged counsel to represent the interests of the Anthem residents. In addition, I have [attended and spoken at the public comment session held by the Commission at Anthem or at Phase I of the Commission hearing.]

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I am in favor of rate consolidation of all of the districts of Arizona American. Rate consolidation of all of the districts will have the effect of reducing rates for residents of Anthem.

Sincerely,

  
KRISTINA BISTA