

ORIGINAL



BEFORE THE ARIZONA CORPORATION COMMISSION

KRISTIN K. MAYES
Chairman
GARY PIERCE
Commissioner
PAUL NEWMAN
Commissioner
SANDRA D. KENNEDY
Commissioner
BOB STUMP
Commissioner

2010 JUN 10 P 4: 37

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

JUN 10 2010

DOCKETED BY

IN THE MATTER OF THE FORMAL
COMPLAINT OF GLENDALE & 27th
INVESTMENTS, LLC v. QWEST
CORPORATION

DOCKET NO. T01051B-10-0200

ANSWER OF QWEST
CORPORATION

Qwest Corporation, for its answer to the formal Complaint of Glendale & 27th Investments, LLC (the "Complainant") filed with the Arizona Corporation Commission ("Commission") and served by the Commission on Qwest on May 21, 2010, pursuant to A.A.C. R14-3-106H, admits, denies and alleges as follows:

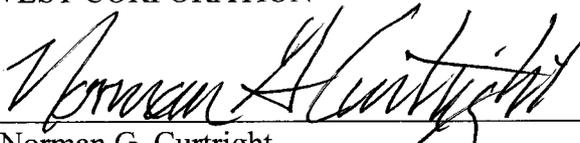
1. Qwest denies each and every allegation of the Complaint.
2. The Complainant took over as the responsible party on the account in question, which was subsequently billed to the Complainant d/b/a Howard Johnson, on February 19, 2004.
3. The account complained about was billed on a stand-alone basis by Qwest. It was the only account on the bill.
4. The account was paid current until December 2009.
5. No request was made to Qwest to discontinue the service until Mr. Bien Miller requested disconnection on December 23, 2009. At that time, Mr. Bien Miller alleged that the account should have been disconnected in 2006. Qwest denied at that time that a disconnection request was made in 2006, or at any other time before December 23, 2009.
6. Qwest disconnected the service when the customer requested it in December 2009.

7. As a gesture of goodwill and not as an admission of liability, Qwest provided a credit back to July, 2009.

WHEREFORE, Qwest requests that the Complaint be dismissed and that Complainant's demands be denied.

Respectfully submitted, this 10th day of June, 2010.

QWEST CORPORATION

By 

Norman G. Curtright
Associate General Counsel
Qwest Corporation
20 E. Thomas Rd., 16th Floor
Phoenix, Arizona 85012

ORIGINAL and 13 copies hand-delivered
for filing this 10th day of June, 2010, to:

Docket Control
ARIZONA CORPORATION COMMISSION
1200 West Washington Street
Phoenix, AZ 85007

Copy of the foregoing hand delivered
this 10th day of June, 2010, to:

Janice Alward
Office of the General Counsel
ARIZONA CORPORATION COMMISSION
1200 W. Washington
Phoenix, AZ 85007

Steve Olea
Director of Utilities Division
ARIZONA CORPORATION COMMISSION
1200 W. Washington
Phoenix, AZ 85007

Lyn Farmer
Chief Administrative Law Judge
ARIZONA CORPORATION COMMISSION
1200 W. Washington
Phoenix, AZ 85007

Copy of the foregoing mailed
this 10th day of June, 2010, to:

George Bien-Wilner
Glendale & 27th Investments
3641 North 39th Avenue
Phoenix, Arizona 85004
