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Sterling International Inc.
3641 North 39th Avenue
Phoenix, Arizona 85019



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Arizona Corporation Commission

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JUN -9 2010

Mr. Donald G. Robinson, President
Arizona Public Service
Mail Station 9086
P.O. Box 53999
Phoenix, AZ 85072-3999

DOCKETED BY 

Re: Arizona Corporation Commission Docket No. E-01345A-10-0136
(George Bien-Willner/APS)

Dear Mr. Robinson,

On June 2, 2010, following the administrative proceedings before the Arizona Corporation Commission, I met with Mr. Thomas Mumaw, Esq. (representing APS), as Judge Marc E. Stern had determined that the parties should try to resolve all outstanding issues concerning the above-referenced matter, and provided a thirty-day window for doing so. Mr. Mumaw expressed that he did not have the authority to engage in substantive discussions with me at that time. Notwithstanding Judge Stern's directive that the parties meet, I have not been contacted by anyone from APS in the intervening week since the hearing about these matters. I therefore write to you to request that APS promptly agree to set up a mutually convenient time to discuss the matters raised in the above-referenced proceedings, as discussed in greater detail below.

We have repeatedly asked your company to follow the established procedures to resolve our outstanding issues with APS. We believe that we could have resolved our issues with you via the informal complaint procedure process delineated in ARS R14-2-312. Unfortunately, your company has continuously refused to participate in this mandated process. We feel that APS has violated many regulations, including, but not limited to the requirement to participate in informal hearing procedures mandated by the ACC rules. It is our opinion that APS has not complied with applicable law and regulations, and that those actions by APS have caused us to spend monies for legal advice and proceedings, created severe hardships on our personnel, and forced us to file formal complaints in order to expose what we consider to be arrogant, monopolistic, and unfair behavior that, because of our history of successful whistle blowing concerning your company, could only be considered retaliatory.

The transcript of our June 2nd hearing will show that Mr. Mumaw himself described us as having an impeccable record with APS. Indeed, for over thirty-five years APS has profited handsomely by our regular, timely and substantial payments.

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At this time, we request that you or an APS representative designated by you (with proper authority to resolve these matters) call us. Mr. Robinson, we are willing and able to meet you at any time at a neutral location on an immediate basis to resolve all of our outstanding issues. Please contact me personally at either of my cell phones: 602-717-8117 or 602-738-7227. Or, you may contact my office during regular business hours at: 602-269-2626.

Your assistance in addressing these important matters is of utmost importance to us. Thank you for your prompt attention to these matters.

Sincerely,



George Blen-Willner
President, Sterling International, Inc.

CC: Hon. Marc E. Stern
Mr. T. Mumaw, Esq.