

ORIGINAL
Katherine Nutt



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From: Bob Golembe [REDACTED] ^{dx}
Sent: Saturday, May 22, 2010 9:12 AM
To: Kennedy-Web; Newman-Web; Pierce-Web; Stump-Web; Mayes-WebEmail
Cc: Utilities Div - Mailbox; Jack Noblitt; Jenna Kollings; Judith Dworkin; Joni AAWC McGlothlin; Jodi Jerich; Dan Pozefsky
Subject: Comment on Company Consolidation Public Meetings, Docket: W-01303A-09-0343
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Chairwoman Mayes and Commissioners,

At the current hearings, I heard that Arizona American Water ("company") has yet to visit the ratepayers of Paradise Valley and Sun City or Sun City West. In contrast, the company did visit Anthem on December 15, 2009; HOWEVER, the issue of "consolidation" per the order of Decision 71410 was a non-agenda item. By way of the following comment, it is my desire to set the record straight.

The residents of Anthem were informed that the purpose of the meeting was to provide an overview of the Anthem Water Campus and the company rate increase application. Upon entering the meeting room, a ballot from the company was handed to each attendee entitled: "Rate Consolidation Feedback." There were two choices on the ballot: "YES, I agree with Rate Consolidation or NO, I disagree with Rate Consolidation."

Afterwards, I asked and then emailed Ms. Joni J. McGlothlin, Arizona American Water, External Affairs Manager, if the company was willing to come back to Anthem after proper notification on the issue of consolidation. Her reply was (paraphrasing), *we took the opportunity to include it in this meeting but would consider coming back.*

Here are my salient thoughts:

- The meeting was not in compliance with the order provided in Decision 71410; we were not properly notified.
- Any consolidation discussion mentioned at the meeting by Mr. Paul Townsley was superficial and no rate data impact statements were presented.
- The ballot was meaningless because the only thing we heard from Mr. Paul Townsley was "Anthem may benefit" and lacked insufficient information to make an informed decision.
- Anthem's initial "silence" on this issue is greatly due to the company's lack of educating this community.

In my opinion, the company attempted to finesse this issue by "killing two birds with one stone" and was not in compliance with the order in Decision 71410.

Bob Golembe
Anthem, AZ

Arizona Corporation Commission
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