

W-03514A-10-0116
W-03514A-10-0117



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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

37

Investigator: Carmen Madrid

Phone: ()

Fax: ()

Priority: Respond Within Five Days

Opinion No. 2010 86964

Date: 5/17/2010
Arizona Corporation Commission

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

MAY 18 2010

First:

Last:

Complaint By: J. Stephen

Gehring

DOCKETED BY

Account Name: J. Stephen Gehring

Home:

Street:

Work: (000) 000-0000

City: Payson

CBR:

State: AZ **Zip:** 85541

is: E-Mail

Utility Company: Payson Water Co., Inc.

Division:

Contact Name:

Contact Phone: ()

Nature of Complaint:

From: Joseph Gehring [mailto:]
Sent: Saturday, May 15, 2010 6:27 PM
To: Utilities Div - Mailbox
Subject: Public Comment W-03514A-10-0117 & 0116

Attached please find my comments on Docket W-03514a-10-0117 & 0116 before the commission on May 18, 2010 at the 10:00 am hearing

Please make sure the Commission gets it before the hearing

Thank you

J. Stephen Gehring

Last year Payson Water Company and its employees grossly abused the current Curtailment Plan and Tariff to harass and injure customers and extort large sums of money out of them without cause or justification or proof of any violation of the terms and conditions of the curtailment plan. They refused to haul water until the last minute and manipulated the posting of stages to issue violations under stage 5. They were not in compliance with the plan. They exceeded the terms and conditions of the plan and violated ACC Rules and Regulations. They will do the same again this year whether it is on the old plan or a revised one. The plan should be changed in only one way; DELETE THE FEES/FINES and don't legalize their extortion of excessive fees/fines from the customers.

Stop them from combining fees/fines with our usage bills and charging interest on

End of Complaint

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UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

5/17/10 comments received from consumer and filed in docket no. W-03514A-10-0117 and W-03514A-10-0116. closed

End of Comments

Date Completed: 5/17/2010

Opinion No. 2010 - 86964
