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BEFORE THE ARIZONA CORPORATION COMMISSION

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COMMISSIONERS

KRISTIN K MAYES - CHAIRMAN

GARY PIERCE

PAUL NEWMAN

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BOB STUMP

2010 MAY 12 P 4: 02

AZ CORP COMMISSION  
DOCKET CONTROL

IN THE MATTER OF THE APPLICATION OF ) DOCKET NO. G-04204A-08-0571  
 UNS GAS, INC. FOR THE ESTABLISHMENT OF )  
 JUST AND REASONABLE RATES AND )  
 CHARGES DESIGNED TO REALIZE A ) NOTICE OF COMPLIANCE  
 REASONABLE RATE OF RETURN ON THE ) FILING  
 FAIR VALUE OF THE PROPERTIES OF UNS )  
 GAS, INC. DEVOTED TO ITS OPERATIONS )  
 THROUGHOUT THE STATE OF ARIZONA. )

UNSGas, Inc. through undersigned counsel, hereby files as Exhibit 1 in compliance with Decision No. 71623 (April 14, 2010), a list of (i) payment options available in Santa Cruz County; (ii) the current status of the phone links and computer kiosks in all Unisource Energy Services ("UES") local offices; and (iii) other relevant information related to customer options for bill payments.

RESPECTFULLY SUBMITTED this 12<sup>th</sup> day of May, 2010.

UNSGas, Inc.

By

Melody Gilkey  
 Philip Dion  
 UniSource Energy Services  
 One South Church Avenue  
 Tucson, Arizona 85701

Arizona Corporation Commission

DOCKETED

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and

Michael W. Patten  
 Timothy J. Sabo  
 ROSHKA DEWULF & PATTEN, PLC.  
 One Arizona Center  
 400 East Van Buren Street, Suite 800  
 Phoenix, Arizona 85004

Attorneys for UNS Gas, Inc.

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Original and 13 copies of the foregoing  
filed this 12<sup>th</sup> day of May, 2010, with:

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Copy of the foregoing hand-delivered  
this 12<sup>th</sup> day of May, 2010, to:

Nicholas J. Enoch  
Lubin & Enoch, P.C.  
349 North Fourth Ave.  
Phoenix, Arizona 85003  
Attorneys for IBEW 1116

Daniel Pozefsky, Chief Counsel  
Residential Utility Consumer Office  
1110 West Washington Street, Suite 220  
Phoenix, Arizona 85007

Cynthia Zwick  
1940 East Luke Ave.  
Phoenix, Arizona 85016

Dwight Nodes. Esq.  
Administrative Law Judge  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007

Janice Alward, Chief Counsel  
Legal Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Steve Olea, Director  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Brian Bozzo  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

By: Mary Ippolito

# **EXHIBIT 1**

**I. Payment Options available in Santa Cruz County for UES Customers:**

**Mail:**

| Location   | Accepted           | Available | Fee  |
|--|--------------------|-----------|------|
| <b>UNS Gas, Inc.</b><br>P.O. Box 80078<br>Prescott, AZ 86304-8078      | Check, money order | n/a       | None |
| <b>UNS Electric, Inc.</b><br>P.O. Box 80079<br>Prescott, AZ 86304-8079 | Check, money order | n/a       | None |

**Walk-in Locations:**

| Location  | Accepted                 | Available   | Fee      |
|---|--------------------------|-------------|----------|
| <b>UES Lobby</b><br>1710 N. Mastick Way<br>Nogales      | Cash, check, money order | Mon – Fri   | None     |
| <b>Walmart</b><br>100 West White Park Drive<br>Nogales  | Cash, debit card         | 7 days/week | 88 cents |
| <b>Food City</b><br>450 N. Grand Court Plaza<br>Nogales | Cash, money order        | 7 days/week | \$1.50   |

**Drop Box Locations:** (note – payments forwarded to Prescott remittance facility)

| Location  | Accepted           | Available   | Fee  |
|---|--------------------|-------------|------|
| <b>UES Lobby</b><br>1710 N. Mastick Way<br>Nogales                | Check, money order | Mon – Fri   | None |
| <b>Rio Rico Utilities</b><br>1060 Yavapai Dr. Suite 9<br>Rio Rico | Check, money order | 7 days/week | None |

**Automated (Electronic) Options:**

| Payment Option                                    | Accepted                                  | Available     | Fee                         |
|---|---|---------------|-----------------------------|
| <b>UES E-bill (uesaz.com)</b>                     | Checking or Savings account               | By enrollment | None                        |
| <b>SNAP (auto-debit)</b>                          | Checking or Savings account               | By enrollment | None                        |
| <b>One-time Payment</b><br>Via web, phone, or CSR | Credit or debit card,<br>electronic check | 24/7          | \$3.95 per<br>each<br>\$250 |

## **II. Status of phone links and computer kiosks in all UES local offices:**

The following UES offices in northern Arizona have been outfitted with a vestibule equipped with a computer, phone, and informational/program pamphlets.

- Kingman
- Lake Havasu City
- Cottonwood
- Flagstaff
- Prescott
- Show Low

Customers may use the computer to access [uesaz.com](http://uesaz.com) to:

- enroll in Account Manager, E-bill and/or SNAP
- make a one-time payment
- correspond with UES Customer Service

Additionally, UES customers can use the phone to speak directly with a Customer Service Representative.

### III. Other relevant payment information:

- Walmart accepts UNS Electric, Inc. and UNS Gas, Inc. payments in any store in the United States. Customers are provided a receipt number validating the payment was made. Payment posting to utility account takes three business days.
- Drop box payments are retrieved daily Monday through Friday and forwarded to the Prescott remittance facility.

In addition to the mail and electronic payment options previously listed, UES customers are able to pay via the following:

#### Walk-in Locations

| Location   | Accepted         | Available   | Fee      |
|--|------------------|-------------|----------|
| <b>Walmart</b><br>Kingman, Lake Havasu<br>City, Cottonwood, Flagstaff,<br>Prescott (2), and Show Low | Cash, debit card | 7 days/week | 88 cents |

#### Drop Box Locations (note – payments forwarded to Prescott remittance facility)

| Location  | Accepted           | Available   | Fee  |
|---|--------------------|-------------|------|
| <b>UES Office</b><br>Kingman, Lake Havasu<br>City, Cottonwood, Flagstaff<br>(2), Prescott, and Show Low | Check, money order | 7 days/week | None |
| Kingman City Hall   | Check, money order | 7 days/week | None |
| Lake Havasu Municipal<br>Building   | Check, money order | 7 days/week | None |
| Flagstaff Safeway<br>(3 locations)  | Check, money order | 7 days/week | None |
| Sedona Safeway  | Check, money order | 7 days/week | None |