



0000110639

ORIGINAL

BEFORE THE ARIZONA CORPORATION COMMISSION

WILLIAM A. MUNDELL Arizona Corporation Commission  
Chairman  
JAMES M. IRVIN  
Commissioner  
MARC SPITZER  
Commissioner

DOCKETED

AUG 14 2002

2002 AUG 14 P 3:28

AZ CORP COMMISSION  
DOCUMENT CONTROL

DOCKETED BY	
-------------	--

IN THE MATTER OF U S WEST  
COMMUNICATIONS, INC.'S  
COMPLIANCE WITH § 271 OF THE  
TELECOMMUNICATIONS ACT OF  
1996

Docket No. T-00000A-97-0238

QWEST CORP.'S MARCH -  
JUNE 2002 PERFORMANCE  
DATA AS REPORTED UNDER  
THE ARIZONA  
PERFORMANCE  
MEASUREMENTS

Qwest Corporation (Qwest) hereby provides the Arizona Corporation Commission (Commission) with a summary of its commercial performance in the state of Arizona from March through June 2002. The FCC has made clear that "the most probative evidence of nondiscriminatory access to interconnection and UNEs is actual commercial usage."<sup>1</sup> Qwest provides four months of commercial performance data and a companion demonstrative exhibit because the FCC considers four months of data when assessing a 271 application. This will allow the Commission to evaluate Qwest's performance in the exact same manner as the FCC. The data shows that Qwest continues to provide interconnection, unbundled network elements (UNEs), and resale to CLECs in a nondiscriminatory manner throughout the state of Arizona.

I. EXECUTIVE SUMMARY

A. Overview

<sup>1</sup> Verizon Mass. 271 Order at ¶12 (April 16, 2001).

Arizona Corporation Commission  
DOCKETED

AUG 14 2002

DOCKETED BY	<i>mw</i>
-------------	-----------

Parties to the Arizona TAG workshops negotiated performance indicator definitions (PIDs) and, in virtually every circumstance, the expected level of performance that would provide CLECs with a meaningful opportunity to compete in the marketplace. Under the Arizona TAG performance measures, adequate performance is determined in one of two ways: (1) parity with retail or, (2) where no retail analogue exists, by meeting a performance objective or "benchmark." When a retail analogue exists, the FCC requires that Qwest serve CLECs in "substantially the same and manner" as Qwest provides the analogous service to retail customers. In Arizona TAG workshops, parties agreed upon statistical methods to determine when performance is substantially similar.<sup>2</sup> Thus, if Qwest's retail performance is better than wholesale performance, the Commission must look at the statistical result to determine whether the disparity is statistically significant. If it is not statistically significant, there is no concern. When the PID has an associated performance benchmark, there is no concern when Qwest achieves the benchmark.

A detailed review of the data makes it very clear that Qwest continues to provide every element of the competitive checklist to CLECs at a high level of quality. Actual performance data from July 2001 through June 2002 is attached as *Exhibit 1* on a checklist item basis. Moreover, to establish that Qwest can provision/repair checklist items that have had small or no volume in Arizona, Qwest's also attaches its regional actual performance data from July 2001 through June 2002 as *Exhibit 2*. The regional data provides powerful additional support that Qwest provides each aspect of the checklist at an acceptable level of quality.

---

<sup>2</sup> Under the statistical standards the Arizona TAG adopted, if the Z score is higher than +1.645, retail performance is better than wholesale performance by a statistically significant margin. The same is true if the parity score is a positive number. The two statistical methods generally work together meaning that when the Z score is higher than

B. *Qwest's Actual Performance Meets 271 Objectives*

The attached performance results show that Qwest is providing interconnection, collocation, access to UNEs, emerging services, number portability, resale, and the remaining checklist items in a manner that is either “substantially the same as” Qwest provides to its retail operations, or in a manner that provides “efficient CLECs with a meaningful opportunity to compete.”<sup>3</sup> In particular:

- **Interconnection:** In each of the last four months, Qwest met over 96% of its installation commitments to CLECs for interconnection trunks, which was virtually identical to the percentage of commitments met for Qwest's Feature Group D trunks (the agreed upon retail analogue). The average installation interval was between 12 and 15 days, again at parity with retail. The overall trouble rate remained extremely small – 0.01% or less. When troubles did occur, Qwest cleared over 92% of those trouble reports within four hours in every month. As always, blockage on CLEC trunks was well below the benchmark of 1%.
- **Collocation:** Over the past four months, Qwest met 100% of its installation commitments for collocation throughout the region irrespective of whether the collocation had an associated 90-day, 120-day, or 150-day interval. Qwest also

---

1.645, the parity score usually will be a positive number, indicating that retail performance exceeds wholesale performance by a statistically significant margin.

<sup>3</sup> These are the verbatim standards set by the FCC. Where retail parity exists, Qwest must provide service to CLECs in “substantially the same time and manner.” *BellSouth Georgia/Louisiana 271 Order* at App. D, ¶ 5. This is managed in the PIDs through use of statistical methodology. Where no retail analog exists, Qwest must provide an efficient competitor a “meaningful opportunity to compete.” *Id.* The Arizona TAG has set benchmarks in these situations that the Arizona TAG collectively determined would give CLECs a meaningful opportunity to compete.

completed 100% feasibility studies on a timely basis and in an average of 9-days, easily meeting both Arizona TAG benchmarks.

- **UNE-P:** Over the past four months, Qwest also provisioned all reported categories of UNE-P – UNE-P-POTS, UNE-P-Centrex and UNE-P-Centrex 21 – at an extremely high level of quality. For UNE-P-POTS, in each month Qwest provisioned more than 93% of the circuits on time irrespective of whether the orders required a technician dispatch. For non-dispatched orders, the largest percentage of orders, Qwest met over 99% of its UNE-P-POTS installation commitments to CLECs each month in an average installation interval of 3.2 days or less. Of the UNE-P-POTS circuits in service, less than 1.4% experienced trouble each month, at parity with retail. When trouble did occur, each month Qwest resolved CLEC out of service troubles over 91% of the time within 24 hours, and in a mean time that was normally at parity with equivalent repair for Qwest retail customers. For UNE-P-Centrex, in each month Qwest provisioned more than 90% of the circuits on time irrespective of whether the orders required a technician dispatch. For non-dispatched orders, the largest percentage of orders, Qwest met over 97% of its installation commitments to CLECs each month in an average interval under 5 days. Of the UNE-P-Centrex circuits in service, less than 1% experienced trouble each month. When trouble did occur, Qwest always resolved CLEC out of service troubles over 93% of the time within 24 hours, and in a mean time that was always at parity with equivalent repair for Qwest retail customers. The data for a newly disaggregated service, UNE-P-Centrex 21, is virtually identical to UNE-P-Centrex.
- **Loops:** Over the past four months, Qwest's performance was outstanding in provisioning all types of unbundled loops; however, because analog loops (voice loops)

and 2-wire non-loaded loops (DSL loops) account for more than 93% of all CLEC loops in service, Qwest will discuss those here. For both analog and 2-wire non-loaded loops, in each month Qwest provisioned on average over 97% on time (besting the Arizona TAG 90% benchmark) in an average interval well below the Arizona TAG's 6-day benchmark. For both types of loops, Qwest's installations were always trouble free more than 95% of the time. For all coordinated cutovers, whether they were analog loops or some other type of loop, Qwest always provisioned in excess of 96% of the cutovers on time, exceeding the Arizona TAG benchmark and far exceeding that deemed acceptable by the FCC in New York. Unbundled loop repair was equally impressive as Qwest always cleared usually more than 98% of out of service troubles experienced on analog and 2-wire non-loaded loops within the 24-hour objective, and in a mean time always at parity with Qwest retail customers.

- **Number Portability:** Over the past four months, Qwest completed its work in provisioning number portability in excess of 98% of the time irrespective of whether a Qwest loop or CLEC loop was the underlying facility involved. This performance exceeds the 95% benchmarks set in the Arizona TAG. Moreover, 99.97% of the 30,492 numbers ported in Arizona over the last four months were disconnected on a timely basis.
- **Resale:** Over the past four months, an extremely high percentage of resale orders were provisioned without a technician dispatch. In such circumstances, Qwest always met over 99% of its CLEC installation commitments for resold residential customers, 100% for business customers, and 100% for Centrex 21 customers. For all three types of resold service, CLECs always experienced a trouble rate less than 2.4% each month. With respect to maintenance and repair, for each class of service discussed, whether dispatches

were required or not, Qwest almost always cleared out of service troubles within 24 hours over 90% of the time, and virtually always at parity with equivalent Qwest retail service.

*C. Liberty's Performance Measurement Audit and Validation of the Accuracy of Qwest's Performance Data*

In September, the Liberty Consulting Group concluded its audit of Qwest's performance measures and concluded that Qwest's performance data "accurately and reliably report actual Qwest performance." The Commission may therefore confidently rely on the performance results in assessing the quality of interconnection, resale and access to UNEs. Nonetheless, to provide the Commission with even greater confidence in Qwest's performance data, Liberty Consulting was retained to reconcile performance data for all interested CLECs. Three CLECs – AT&T, WorldCom and Covad – asked Liberty to reconcile data on a few of Qwest's performance measures. These CLECs focused exclusively on unbundled loop, line sharing, and interconnection trunk performance. Given that Liberty had already audited Qwest's performance measures and found them accurate and reliable, to participate in the reconciliation the Arizona TAG required CLECs to come forward with evidence showing that Qwest's performance data was inaccurate.

The reconciliation process began in September 2001 and concluded in April 2002. During the process, Liberty issued seven Data Reconciliation Reports, each based on a detailed order by order review of various records. In total, Liberty has analyzed well over 10,000 orders. These reports describe Liberty's detailed review of performance data from the states of Arizona, Colorado, Nebraska, Washington, Oregon, Utah and Minnesota. During its review of these orders, Liberty issued one Exception and 13 Observations, all of which Liberty has since closed. In its final Report, Liberty concluded that "on the basis of its audit and data reconciliation work that has spanned nearly two years, and on the resolution and corrections of the matters addressed

in the 84 Observation and Exception reports that it has issued, Liberty believes that Qwest's performance reporting accurately and reliably report Qwest's actual performance." Moreover, in a February hearing in Colorado, Liberty testified that Qwest's performance data "is much more accurate and reliable than any of the CLECs."<sup>4</sup>

Qwest's audited and reconciled performance results demonstrate that the Commission can confidently rely on Qwest's performance data to evaluate whether Qwest satisfies section 271 of the Act. This data shows that Qwest is providing interconnection, UNEs, and services to competing carriers in substantially the same time and manner as Qwest provides to itself, and in a manner that allows an efficient CLEC a meaningful opportunity to compete as required by Section 271A. A copy of Liberty's final Data Reconciliation Report was provided with the last performance filing.

*D. Evidentiary Standards*

The FCC places tremendous emphasis on PIDs negotiated through an open process, such as occurred at the Arizona TAG. The FCC concluded that when "[performance] standards are developed through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time or manner or in a way that provides them a meaningful opportunity to compete."<sup>5</sup> When performance is measured against such standards:

---

<sup>4</sup> CO. Data Reconciliation Transcript at 120 (Feb. 5, 2002) (testimony of Mr. Bob Stright of Liberty Consulting).

<sup>5</sup> *Verizon Massachusetts 271 Order* at ¶ 13.

[T]o the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done.<sup>6</sup>

Even when statistically significant differences in performance exist, the Commission may "conclude that such differences have little or no competitive significance in the marketplace."<sup>7</sup> A steady improvement in performance over time indicates that problems are being resolved.<sup>8</sup> In such cases, "the Commission may conclude that the differences are not meaningful in terms of statutory compliance."<sup>9</sup> Moreover, when "there are multiple performance measures associated with a particular checklist item, the Commission considers the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist."<sup>10</sup>

Thus, the ultimate issue before this Commission is whether Qwest's overall performance on a checklist item by checklist item basis is adequate. The FCC has made clear that when performance metrics are negotiated, ILECs such as Qwest need not meet the negotiated standards 100% of the time to satisfy 271. This would be a virtual impossibility. The Commission's role is to assess all of the PIDs for each checklist item in totality and decide

---

<sup>6</sup> *Verizon Connecticut 271 Order* at Appendix D-5, ¶ 8 (October 20, 2001).

<sup>7</sup> *Id.*

<sup>8</sup> *Bell Atlantic New York 271 Order* at ¶ 59.

<sup>9</sup> *Verizon Connecticut 271 Order* at Appendix D-5, ¶ 8.

<sup>10</sup> *Id.* at Appendix D-5, ¶ 9.

whether the performance is adequate. Moreover, when evaluating a 271 application, the FCC has always studied the four most recent months of performance data.<sup>11</sup> Qwest, therefore, presents its March to June 2002 performance data, which demonstrates that its overall performance meets the FCC standard for Section 271. Moreover, given the voluminous nature of Qwest's performance data (*see Exhibits 1 and 2*), Qwest has created a demonstrative exhibit that mirrors the FCC's standard for evaluating performance data. This exhibit, which has become known as Qwest's "Blue Chart", identifies the specific performance measures where Qwest has missed its performance objective in more than one of the most recent four months. The Blue Chart also allows the Commission to quickly evaluate Qwest's performance on a checklist item by checklist item basis. Qwest's Blue Chart for Arizona is attached as *Exhibit 3* and its regional chart is attached as *Exhibit 4*.

## II. Detailed Discussion of Checklist item Performance

### 1. Interconnection/Collocation

#### a. Interconnection

Interconnection trunks allow the mutual exchange of traffic between Qwest and CLECs. Qwest has continued to meet the Arizona TAG's performance standards for provisioning, maintaining, and repairing interconnection trunks thereby keeping trunk blockage low.

*Trunk Blockage.* Over the past four months, trunk blockage on CLEC interconnection trunks to Qwest tandem offices has been virtually non-existent, and far below the

---

<sup>11</sup> *Bell Atlantic New York 271 Order* at ¶¶ 69, 156, 219, 221, 223, 224, 284, 300, 301 and 323.

Arizona TAG's 1% benchmark. Ex. 1 at 35, NI-1A. Trunk blockage on CLEC interconnection trunks to Qwest end offices was equally insignificant. *Id.*, NI-1B.

*Trunk Installation Measures.* In Zone 1 (high-density areas), Qwest met 96% or more of its interconnection trunk installation commitments to CLECs in each month, with an average interval between 12 and 15 days. Both of these measures were at parity in each of the last four months. Ex. 1 at 26, OP-3 & OP-4. In Zone 2 (low-density areas), Qwest met 100% of its trunk installation commitments to CLECs each month with an average interval below 21 days. In both situations, Qwest's wholesale performance was statistically identical to its retail performance in each of the last three months. *Id.* at 27-28, OP-3 & OP-4. Delays incurred installing interconnection trunks continued to be rare; however, when they did occur, they were almost always at parity with comparable delays for retail customers. *Id.* at 27-28, OP-6A & 6B, Zone 1 & Zone 2. Overall, trunk installation quality has been excellent as well. Over 98% of the newly installed trunks do not experience any trouble within 30 days. *Id.* at 27, OP-5. This measure was also at parity with retail in each of the last four months.

*Trunk Maintenance and Repair Measures.* Over the past four months, Qwest continued to achieve similar success in maintaining and repairing interconnection trunks. The rate of trouble reports for interconnection trunks has been extremely low – 0.01% (1 in 10,000 trunks) or less each month. Ex. 1 at 32, MR-8. In Zone 1, Qwest cleared over 92% of CLEC trouble reports within four hours each month. *Id.* at 30, MR-5. In Zone 2, Qwest cleared at 100% of CLEC trouble reports within four hours each month. *Id.* at 31, MR-5. In each instance for both zones, these wholesale results were at parity with Qwest's retail performance. In both Zone 1 and Zone 2, the mean time to restore interconnection service to CLECs has been at parity

in each of the last four months. *Id.* at 30-31, MR-6. These results continue to demonstrate that Qwest is providing interconnection trunking to competitors on a nondiscriminatory basis.

**b. Collocation**

Collocation allows CLECs to place equipment in Qwest central offices or other structures such as remote terminals. In response to two collocation decisions from the FCC, the Arizona TAG significantly revised the collocation PIDs. The revised PIDs were created to track Qwest's performance for collocations with intervals of 90 days, 120 days and 150 days. The PIDs also set a 10-day benchmark for feasibility studies.

Over the last four months, Qwest's collocation performance has been perfect. In Arizona and region-wide, where more results are available, Qwest has met the 90-, 120-, and 150-day installation benchmarks, with average intervals substantially shorter than the Arizona TAG set benchmark. Ex. 2 at 34, CP-1A to 1C. In every instance, Qwest also completed 100% of its installation commitments on time. *Id.* at 34-35, CP-2A to 2C.

Feasibility studies are completed in the first 10 days of the installation interval and require Qwest to inform CLECs whether the requisite central office contains adequate space and power to meet the CLECs request. Over the last four months, Qwest reported that it met the collocation feasibility obligations at least 100% of the time. Ex. 1 at 34, CP-4. This performance far exceeds the Arizona TAG's 90% benchmark. Qwest also provided these feasibility studies in less than 10 days each month, meeting the Arizona TAG's 10-day performance benchmark. *Id.*, CP-3.

**2. Access to Unbundled Network Elements**

In its prior orders on section 271 applications, the FCC has discussed access to OSS and UNE Combinations under checklist item (ii). The FCC has also demanded that, in the absence of significant commercial volumes, BOCs must subject their OSS to third party testing –

and successfully pass such tests – prior to obtaining section 271 approval. Hewlett-Packard, the Pseudo-CLEC, tested Qwest's OSS, with CG-EY Consulting serving as Test Administrator. Qwest will allow the results of the Arizona TAG OSS Test to stand on its own. Qwest's presents its actual commercial experience in making OSS available to CLECs in Arizona below.

**a. OSS**

Qwest's OSS is a combination of the systems, databases, personnel and documentation that are integral to pre-ordering, ordering, provisioning, maintenance and repair, and billing of facilities and services to CLECs. In its first performance data filing, Qwest described each of these aspects of OSS in detail. Here, Qwest will simply describe its last four months of actual performance results.

*Gateway Availability.* The gateway availability PIDs measure the percentage of time the systems for interfacing with Qwest's computer network are available to CLECs. The Arizona TAG benchmark for all interfaces is availability 99.25% of the time. Over the last four months, Qwest consistently exceeded the 99.25% benchmark for its IMA-GUI, IMA-EDI, EB-TA, EXACT and GUI Repair interfaces. Ex. 1 at 37-38, GA-1A, GA-1B, 1C, 1D, GA-2, GA-3, GA-4, GA-6.

*Pre-Order Response Times.* The Arizona TAG PIDs require Qwest to measure the time it takes its computer network to respond to various CLEC requests for information. For the IMA-GUI and EDI interfaces, the PIDs assess the time it takes CLECs to schedule appointments, inquire about service availability times, conduct facility checks, validate addresses, get CSRs, make telephone number ("TN") reservations, and provide loop qualification information. The PIDs separately track the time it takes CLECs to submit requests, the time it

takes Qwest to respond, and the time it takes to accept a CLEC order. The PIDs then aggregate those times and apply benchmarks ranging from 10-25 seconds.

In each of the last four months, Qwest's pre-order response performance has been outstanding. Qwest uniformly met every aggregate benchmark for IMA-GUI and EDI. Ex. 1 at 40-50, PO-1A-1, PO-1A-2, PO-1A-3, PO-1A-4, PO-1A-5, PO-1A-6, PO-1A-7, PO-1B-1, PO-1B-2, PO-1B-3, PO-1B-4, PO-1B-5, PO-1B-6, PO-1B-7. This helps to ensure that CLECs can provide its customers with a high quality initial customer experience.

*Electronic Flow-Through.* The flow-through PIDs measure the percentage of time that CLEC Local Service Requests (LSRs) are converted into service orders recognized by Qwest's systems and "flowed-through" to Qwest's back-end systems without manual intervention. The flow-through PIDs measure the overall flow-through rates (PO-2A) and the flow-through rates for orders that are designed to flow through (PO-2B).

In the past, all of Qwest's flow-through PIDs were diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.<sup>12</sup> The FCC recognizes, and Qwest's data shows, that CLECs impact heavily the flow-through rates that a BOC can achieve. Efficient CLECs achieve high flow-through rates while other, less efficient CLECs have lower flow-through rates.<sup>13</sup> For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of

---

<sup>12</sup>Verizon Massachusetts 271 Order at ¶ 77.

<sup>13</sup>*Id.* at ¶¶ 78, 80.

flowing orders through.<sup>14</sup> In January 2002, however, in recognition that Qwest must be capable of flowing orders through, the Arizona TAG set benchmarks for flow-through eligible orders.

In 2002, Qwest's flow-through rates dramatically improved to the point that Qwest consistently meets and exceeds the Arizona TAG benchmarks for flow-through. Between March and June of 2002, the average flow-through rate for eligible LSRs sent through the IMA-GUI were 95.45% for POTS Resale exceeding the Arizona TAG's 80% benchmark (Ex. 1 at 52, PO-2B-1); 90.54% for Unbundled Loops exceeding the Arizona TAG's 60% benchmark (*Id.* at 53, PO-2B-1); 95.88% for LNP exceeding the Arizona TAG's 90% benchmark (*Id.* at 54, PO-2B-1); and 86.65% for UNE-P-POTS exceeding the Arizona TAG's 60% benchmark (*Id.* at 55, PO-2B-1).

Electronic flow-through rates for all eligible LSRs received via IMA-EDI were equally impressive. Between March and June of 2002, the average flow-through rate for Qwest's flow-through rates for eligible LSRs sent through the IMA-EDI were 97.76% for POTS Resale exceeding the Arizona TAG's 80% benchmark (Ex. 1 at 52, PO-2B-2); 91.94% for Unbundled Loops exceeding the Arizona TAG's 60% benchmark (*Id.* at 53, PO-2B-2); 87.50% for LNP exceeding the Arizona TAG's 80% benchmark (*Id.* at 54, PO-2B-2); and 84.82% for UNE-P-POTS exceeding the Arizona TAG's 60% benchmark (*Id.* at 55, PO-2B-2). Thus, Qwest's systems allow CLECs' orders to flow through at a rate that it provides them a meaningful opportunity to compete.

*LSR Rejections.* There are times when CLECs do not adequately complete LSRs, generating an "LSR Rejection." For the IMA-GUI and EDI interfaces, the Arizona TAG PIDs require Qwest to track the length of time it takes Qwest to submit LSR rejection notices to

---

<sup>14</sup>*Id.* at ¶¶ 77, 80.

CLECs. The PIDs set benchmarks in hours for manual rejections and in seconds for electronic rejections.

For the IMA-GUI interface, Qwest met the 12-hour (manual) and 18-second (electronic) benchmarks for LSR rejections in each of the last four months. Ex. 1 at 56, PO-3A-1, PO-3A-2. The same is true for EDI, where Qwest also uniformly met the 12-hour and 18-second benchmarks in each of the last four months. *Id.* at 56, PO-3B-1, PO-3B-2. Qwest also uniformly met the 24-hour LSR rejection benchmark for manual and IIS. *Id.* at 57, PO-3C.

*Firm Order Confirmations.* Qwest submits and measures the percentage of Firm Order Confirmations (FOCs) Qwest sends to CLECs on time for various products and services. FOCs identify the due date CLECs should expect to receive the requested service. Over the last four months, Qwest submitted over 98% of FOCs on time for LSRs processed electronically through both the IMA-GUI and EDI interfaces, easily surpassing the 95% benchmark. Ex. 1 at 59, PO-5A-1(a), PO-5A-2(a). The same is true for LSRs processed manually in whole or in part. In every circumstance, Qwest submitted over 97% of these FOCs on time besting the 90% benchmark. *Id.* at 59-60, PO-5B-1(a), PO-5B-2(a) & PO-5C-(a).

Qwest's performance with respect to FOCs for unbundled loops was also outstanding. For FOCs submitted electronically through either interface, for those processed in part manually, and for FOCs submitted completely on a manual basis, Qwest always returned over 96% of these FOCs on time. Thus, Qwest far surpassed the Arizona TAG's 90% and 95% benchmarks. *Id.* at 61-62, PO-5A-1(b), PO-5A-2(b), PO-5B-1(b), PO-5B-2(b) & PO-5C-(b).

In each of the last four months, Qwest also met the Arizona TAG benchmarks for FOCs on time for local number portability (LNP). Qwest always processed in excess of 93.75% of these FOCs on a timely basis irrespective of whether the LSRs were processed electronically,

in part manually, or on a complete manual basis. *Id.* at 63-64, PO-5A-1(c), PO-5A-2(c), PO-5B-1(c), PO-5B-2(c) & PO-5C-(c).

Finally, in each of the last four months Qwest also timely processed over 99% of all FOCs for interconnection trunks. *Id.* at 65, PO-5D-(c). This far surpasses the Arizona TAG's 85% benchmark. Thus, in each instance Qwest uniformly surpassed the Arizona TAG's benchmarks in processing FOCs for CLECs.

*Jeopardy Notifications.* When it becomes evident that Qwest will not meet an expected due date for the provision of a product or service, Qwest submits a jeopardy notification. For non-designed services, over the last four months Qwest submitted jeopardy notices to CLECs, on average approximately three days before the scheduled delivery date. While that often fell a short of retail performance, Ex. 1 at 67, PO-8A, the standard interval for resold residential and business service is three days, and a five-day interval is standard for other services. Thus, this data shows that CLECs receive notice of an impending jeopardy almost immediately after submitting an order for these non-design products. For UNE-P-POTS, the jeopardy notice interval has been statistically equal to retail performance in the last four months. Moreover, the percentage of timely jeopardy notices to CLECs for both resale and UNE-P orders has been statistically equal to retail performance in each of the last four months. *Id.* at 67 & 70, PO-9A, PO-9D.

For unbundled loops, Qwest's wholesale and retail results show the issuance of jeopardy notifications at parity in each of the last four months. *Id.* at 68, PO-8B. Although the timely jeopardy notifications were not at parity, Qwest provisions well over 90% of loops on time; therefore, jeopardy notifications are rarely needed.

*Access to Centers.* Qwest measures the access that both CLEC and Qwest customers have to Qwest centers. PID OP-2 measures the percentage of calls to Qwest's provisioning center that were answered within 20 seconds. In each of the last four months, Qwest continued its excellent wholesale performance, with over 97% of all CLEC calls answered within 20 seconds. Ex. 1 at 76, OP-2. PID MR-2 similarly measures the percentage of calls to Qwest's repair center that were answered within 20 seconds. Qwest's wholesale performance here was also strong, with Qwest answering over 80% of the wholesale calls in a timely manner. *Id.*, MR-2. Both of these measures were at parity with retail performance.

*Billing.* Qwest also tracks how timely and completely it bills for the services it provides to CLECs. Over the last four months, Qwest's wholesale performance in billing has been strong. In each of the last four months, Qwest provided CLECs with timely access to usage records. Such records were provided to CLECs in less than three days, substantially faster than the retail average of more than five days. Ex. 1 at 77, BI-1A. Qwest also provided switched access usage records to CLECs in a timely manner, 98% of the time, above the 95% benchmark. *Id.*, BI-1B. Qwest also delivered nearly all bills – over 99.9% – to CLECs within the requisite 10-day period. *Id.* at 78, BI-2. All of this billing data is and has been extremely positive for many months.

Historically, the billing issues have concerned billing accuracy and completeness. Over the last few months, this data has improved tremendously. In late 2001, this data was far below retail parity because Qwest completed a region-wide project to map state-commission determined rates to its billing codes or USOCs. This substantial project required Qwest to check hundreds of thousands of individual rates on a manual basis. That work concluded in mid-

January. Since January, Qwest bills have been accurate over 98% of the time and complete over 96% of the time. Ex. 1 at 79-80, BI-3A & BI-4A.

**b. Unbundled Network Element Combinations**

Checklist Item 2 also requires Qwest to provide CLECs with UNE Combinations; specifically UNE-P (both UNE-P-POTS, UNE-P-Centrex and now UNE-P-Centrex 21) and Enhanced Extended Loops (EELs). Qwest is successfully meeting increasing demand for these products by promptly installing and repairing them for CLECs.

*Installation of UNE-P-POTS.* Qwest installs the vast majority of all UNE-P-POTS lines in its region (over 80%) without a dispatch. The key, therefore, to whether Qwest is meeting its obligations for UNE-Combinations is how it provisions and maintains UNE-P-POTS without the dispatch of a technician. For UNE-P orders in that category, Qwest provisioned over 99% of its installation commitments in each of the last four months in an average interval of 3.2 days or less. Ex. 1 at 83, OP-3 & OP-4. These results were always at parity with equivalent retail performance in each of the last four months. In the rare circumstance when delays in installations occurred, the delays were brief, and at parity with retail in the last three months. *Id.*, OP-6A & 6B.

When the provision of UNE-P-POTS required the dispatch of a technician, Qwest also performed well during over the last four months. For dispatches within MSAs, Qwest met 94% or more of its CLEC installation commitments in an average of less than 5 days. *Id.* at 81, OP-3 & OP-4. For dispatches outside MSAs, Qwest met over all but one of its installation commitments to CLECs in each of the last four months in an average of about 6 days. *Id.* at 82,

OP-3 & OP-4. Irrespective of the type of technician dispatch, these results were always at parity with retail performance.

New installation quality has also been excellent. Qwest installed over 91% of all UNE-P-POTS orders (dispatched and non-dispatched) without a CLEC filing a trouble report within 30-days. *Id.* at 84, OP-5. This measure was always at parity with retail service.

*Repair of UNE-P-POTS.* Over the last four months, Qwest's repair of UNE-P-POTS circuits has been equally impressive. The overall trouble rate for UNE-P-POTS lines has always been 1.38% or less, lower than the trouble rate for comparable retail installations. *Id.* at 90, MR-8.

When troubles occur, Qwest resolves them efficiently. When no technician dispatch is required to clear the trouble, Qwest clears over 91% of CLEC out of service reports within 24-hours and over 97% of all CLEC trouble reports within 48 hours. *Id.* at 89, MR-3, MR-4. The mean time to restore UNE-P service was a mere 3 hours and 50 minutes or less. *Id.*, MR-6. This repair performance is normally at parity with equivalent retail repairs.

Qwest provided similar outstanding service when repair of UNE-P-POTS lines required a technician dispatch. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared 91% or more of out of service troubles on time. *Id.* at 8-89, MR-3. The mean time to restore such lines was always 11 hours or less. *Id.*, MR-6. This repair performance was also always at parity with equivalent retail service.

*Installation of UNE-P-Centrex.* Qwest also installs the majority of its UNE-P-Centrex lines in its region without a technician dispatch. For UNE-P-Centrex regionally, where more data is available, orders in that category, Qwest met at least 97.2% of its installation commitments in each of the last four months, and in an average interval under 5 days. Ex. 2 at

95, OP-3 & OP-4. The commitments met metric is at parity with retail performance in each of the last four months; however, the average installation interval is at statistical disparity in three of the last four months. In the rare circumstance when delays in installations occurred, the delays were brief and at parity with retail. *Id.*, OP-6A.

In the dispatch categories for UNE-P-Centrex, Qwest also performed well during the last four months. For dispatches within and outside of MSAs, Qwest met over 90% of its CLEC installation commitments in an average just over 6-days. *Id.* at 93-94, OP-3 & OP-4. For commitments met both within and outside of MSA's, the metrics and the average installation intervals were consistently at parity with retail performance. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were short and usually at parity with Qwest's retail service. *Id.*, OP-6A & 6B.

Installation quality of UNE-P-Centrex lines was also excellent, with over 85% of such lines installed without trouble. *Id.* at 96, OP-5 & OP-5\*. This measure was at parity with retail performance in each of the last 12 months.

*Repair of UNE-P-Centrex.* Over the last four months, Qwest's repair of UNE-P-Centrex lines has been strong. Over the last four months, the overall trouble rate for CLEC UNE-P-Centrex has been outstanding; less than 1% each month. *Id.* at 102, MR-8 & MR-8\*. When troubles occur, Qwest resolves them efficiently and at parity with equivalent retail service. Irrespective of whether a technician dispatch is required to clear the trouble, Qwest cleared over 93% of CLEC out of service reports within 24-hours and over 97% of all CLEC trouble reports within 48 hours. *Id.* at 98-101, MR-3, MR-4. The mean time to restore UNE-P-Centrex service was always less than 14 hours. *Id.*, MR-6. All nine of these key repair performance metrics have been in parity with retail service in each of the last four months.

*Installation of UNE-P-Centrex 21.* Qwest recently began reporting a new form of UNE Combination, UNE-P-Centrex 21. Qwest generated this data retroactive to January 2002. Similarly as with UNE-P Centrex lines, Qwest also installs the majority of its UNE-P-Centrex 21 lines in its region without a technician dispatch. For UNE-P-Centrex 21 orders in that category, Qwest met at least 93.75% of its installation commitments in each of the last four months, and in an average interval under 5 days. Ex. 1 at 105, OP-3 & OP-4. The average installation interval is at statistical parity. In the rare circumstance when delays in installations occurred, the delays were brief and always at parity with retail. *Id.*, OP-6A.

In the dispatch categories for UNE-P-Centrex 21, Qwest's performance over the last four months was excellent. For dispatches within and outside of MSAs, Qwest met over 94% of its CLEC installation commitments in an average just over 6-days. *Id.* at 103, OP-3 & OP-4. For commitments met both within and outside of MSA's, the metrics and the average installation intervals were consistently at parity with retail performance. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were short and always at parity with Qwest's retail service. *Id.*, OP-6A & 6B.

Installation quality of UNE-P-Centrex 21 lines was also excellent, with over 84% of such lines installed without trouble. *Id.* at 106, OP-5 & OP-5\*. This measure was at parity with retail performance in each of the last four months.

*Repair of UNE-P-Centrex 21.* Over the last four months, Qwest's repair of UNE-P-Centrex 21 lines has been strong. Over the last four months, the overall trouble rate for CLEC UNE-P-Centrex 21 has been outstanding; just over 1% each month. *Id.* at 112, MR-8 & MR-8\*. Irrespective of whether a technician dispatch is required to clear the trouble, Qwest cleared over 85% of CLEC out of service reports within 24-hours, and over an average of 93% of all CLEC

trouble reports within 48 hours in three of the last four months. *Id.* at 109-112, MR-3, MR-4. The mean time to restore UNE-P-Centrex 21 service was less than 16 hours in three of the last four months where dispatches were required. *Id.*, MR-6.

*Installation of EELs.* Enhanced Extended Loops (EELs) are a combination of dedicated transport and an unbundled loop. In the past, this measure was diagnostic due to the low volumes. While volumes remain very small, the Arizona TAG set a performance objective for one EEL measure – commitments met (OP-3), which requires Qwest to provision 90% of EELs on time. Given the low volumes, this objective very difficult to attain. Over the past four months regionally in Zone 1 (where 85% of the EEL activity exists), Qwest's performance has hovered right around the 90% benchmark, ranging from 83%-90%. Ex. 2 at 115, OP-3. Collectively, in both zone 1 and 2, over the last 4 months, Qwest has averaged 87% commitments met.

### **3. Access to Poles, Ducts, Conduits, and Rights of Way**

The Arizona TAG has not adopted any performance measures for this checklist item. However, workshops on this subject have concluded and the Commission has formally approved this item

### **4. Unbundled Loops**

Qwest's performance results continue to demonstrate that Qwest is provisioning unbundled loops on a non-discriminatory basis for CLECs throughout the region. Qwest is fulfilling orders promptly, with minimal service problems, and has a strong maintenance and repair record.

#### **a. Analog Voice Loops**

*Installation of Unbundled Analog Loops.* Analog loops account for approximately 84% of all unbundled loops in service in Qwest's region. Over the last four

months, Qwest's installation record for unbundled analog loops has been excellent. In Zone 1, Qwest met over 97% of its commitments each month, far exceeding the Arizona TAG's 90% benchmark. Ex. 1 at 121, OP-3. The results were virtually identical in Zone 2, where Qwest met 100% of its installation commitments in each of the last four months. *Id.* at 122, OP-3.

Qwest has also maintained the average installation interval for CLEC loops below the Arizona TAG 's 6-day benchmark. In each of the last four months, the average interval to install analog loops in both Zone 1 and Zone 2 has been far below the 6-day benchmark. *Id.* at 122-123, OP-4. When delays in provisioning did occur, CLEC delays were short. OP-6A & 6B.

Qwest's installation quality of CLEC analog loops has also been consistently high. In each of the last four months, Qwest installed over 96% of new loops without a CLEC filing a trouble report. Those results exceed retail performance. *Id.* at 123, OP-5.

*Repair of Unbundled Analog Loops.* Qwest's repair record over each of the last four months shows it provides quick and reliable repairs for CLECs. At the outset, it is important to note that repairs are rarely needed. The trouble rate for analog loops was just above 1% in each of the last four months. In each instance, the trouble rate for CLEC loops was at parity to equivalent retail loops. *Id.* at 128, MR-8, MR-8\*.

Moreover, when repairs are needed, they are performed quickly. In both Zone 1 and Zone 2, Qwest always cleared over 98% of out of service troubles within 24 hours. *Id.* at 126-127, MR-3. Qwest cleared over 99.6% of all CLEC trouble reports within 48 hours. *Id.*, MR-4. This performance was always at parity with Qwest's retail service. Similarly, the mean time to restore service to CLECs was always 4 1/2 hours or less in Zone 1, and below 8 hours in Zone 2. *Id.*, MR-6. In fact, Qwest provided parity repair service to CLECs for all nine

performance metrics addressing unbundled analog loops in each of the last four months. *Id.* at 126-129, MR-3, MR-4, MR-6, MR-7 & MR-8.

**b. Coordinated cutovers**

Another key component of loop provisioning is how well Qwest performs coordinated cutovers, what some in the industry call “hot cuts.” Qwest opened a center in Omaha in March 2001 to manage all coordinated cutovers (the largest percentage of loops ordered). The Omaha Center also made a number of process improvements. Since its opening, performance results have been outstanding. In each of the last four months, Qwest’s has timely provisioned analog loops over 99% of the time, consistently above the Arizona TAG’s 95% benchmark. Ex. 1 at 174, OP-13A. For all other loops, Qwest’s on time performance is equally impressive with Qwest installing over 96% of such loops, again surpassing the 95% benchmark. *Id.*

Qwest’s coordinated cutover intervals are correspondingly short. For analog loops, the coordinated cut interval – the time the CLEC customer is out of service – is consistently three minutes. *Id.* at OP-7. Regionally where this data, for other loops, the interval has been under eight minutes in three of the last four months. Ex. 2 at 177 Qwest has also improved its coordination with CLECs. Over the last four months, Qwest has initiated less than 0.70% of all coordinated loop cutovers without CLEC approval. Ex.1 at 175, OP-13B. This means Qwest consistently meets and exceeds the FCC’s accepted test for provisioning hot cuts.<sup>15</sup>

**c. Non-Loaded (2-Wire) Loops**

---

<sup>15</sup> *Bell Atlantic New York 271 Order* at ¶ 309.

*Installation of non-loaded (2-wire) loops.* These loops account for approximately 9% of all unbundled loops in service in Qwest's region. Qwest has a strong record of installing non-loaded (2-wire) loops in a timely manner. In each of the last four months, Qwest installed over 98% of such loops on time in Zone 1 and over 87.50%, one miss for one month, in Zone 2. Ex. 1 at 130-131, OP-3. This consistently surpasses the Arizona TAG's 90% benchmark. Qwest also provisioned these loops in short intervals, substantially shorter timeframes than the 6-day benchmark in each month in both Zone 1 and Zone 2. The intervals averaged just over 4 days in Zone 1 and less than 6-days in Zone 2. *Id.*, OP-4. On the rare occasion when delays in provisioning occurred, Qwest cleared the delayed order swiftly and always at parity with equivalent retail performance. This was true regardless of whether the delays were caused by facility or non-facility reasons. *Id.*, OP-6A, OP-6B. Qwest also provisioned 2-wire non-loaded loops of extremely high level of quality. In each of the last four months, over 95% of CLEC loops were installed without the issuance of a trouble report. *Id.* at 132, OP-5. This is always comparable to analogous retail performance.

In September, Qwest also began reporting how well it conditioned loops. Loop conditioning is sometimes necessary to create a 2-wire non-loaded loop. In Zone 1, Qwest conditioned over 93% of its loops within the standard 15-day interval, and at an average interval of less than approximately 5 and 1/2-days. Ex. 1 at 176, OP-3 & OP-4. In Zone 2, Qwest has shown significant improvement, with Qwest conditioning 100% of such loops in an average of just above 10 days. *Id.* On average looking at both zones collectively, this performance is over the 90% benchmark and consistently shorter than the 15-day benchmark.

*Repair of non-loaded (2-wire) loops.* Over the last four months, the trouble rate for such CLEC loops was always less 1.04%, and always at parity with that experienced by

Qwest's retail customers. *Id.* at 136, MR-8. When repairs are needed, Qwest performs them promptly. Qwest consistently cleared 100% of CLEC of out of service reports within 24 hours in Zone 1, and 100% of such troubles in Zone 2. *Id.* at 134-135, MR-3. Similarly, Qwest uniformly cleared 100% of all trouble reports within 48 hours in both zones. *Id.*, MR-4. In fact, all nine of Qwest's repair metrics for 2-wire non-loaded loops were comparable to Qwest's retail performance in at least three of the last four months. *Id.* at 134-135.

**d. Non-Loaded (4-Wire) Loops**

*Installation of Non-Loaded (4-Wire) Unbundled Loops.* Although CLECs have not requested a high number of 4-wire loops, Qwest is provisioning those loops promptly. Over the last four months in both zones region-wide, Qwest always provisioned such loops to CLECs in a manner and in a time frame at parity with equivalent retail performance. Ex. 2 at 141-42, OP-3 & OP-4. Installation quality has been comparable with retail performance in the last four months. *Id.* at 143, OP-5. All of the installation performance metrics were provided to CLECs at parity with retail in each of the last four months.

*Repair of Non-Loaded (4-Wire) Unbundled Loops.* In the last four months, repairs of 4-wire non-loaded loops have been virtually non-existent. The trouble rate for 4-wire loops provisioned to CLECs was less than 1% each month, and always at parity with that experienced by retail customers. *Id.* at 147, MR-8. There have been no reported troubles in Zone 2 in any of the last four months. When trouble did occur, Qwest always cleared the repairs within the 4-hour objective and at parity with Qwest retail. *Id.* at 145-146, MR-5 & MR-6.

**e. DS-1 Capable Loops**

*Installation of DS-1 Capable Loops.* Over the last four months, Qwest has continued to provide CLECs with effective installations of DS-1 loops. Qwest met an average of

over 85% of such installation commitments in the last four months in Zone 1. Ex. 1 at 145, OP-3. In both zones, installations were consistently provided at parity. *Id.* at 145-46, OP-3. Moreover, in both zones CLECs experienced a substantially shorter average installation interval for DS-1 loops than did Qwest retail customers. *Id.*, OP-4. Similarly, when delays in provisioning occurred, in both zones the average delay CLECs experienced were always at parity with that experienced by retail customers. *Id.*, OP-6A & OP-6B.

Over the past year, Qwest's installations for CLECs have been of a consistently high quality, recording trouble-free rates comparable to the retail performance. *Id.* at 147, OP-5. In each month, new installation quality showed that over 84% of these complex circuits were provisioned without trouble. *Id.* at OP-5 & OP-5\*.

*Repair of DS-1 Capable Loops.* Qwest is performing quick and reliable repair of DS-1 loops for CLECs. The CLEC trouble rate for DS-1 loops was 7.25% or less in each of the last four months. Although the trouble rate for CLECs has exceeded that for Qwest's retail customers, the margin of difference was slight. *Id.* at 151, MR-8.

Qwest has cleared in excess of 72% of troubles within four hours in Zone 1. *Id.* at 149, MR-5. In Zone 2, 100% of troubles were cleared in four hours in the last four months. *Id.* at 150, MR-5. In both zones, this service is at parity with retail. Moreover, in all four months in Zone 1 and in Zone 2, the mean time to restore has been less than the four-hour restoration objective. *Id.*, MR-6. Additionally, the mean time to restore DS-1 loops was provided at parity in the last four months in Zone 1 in all four months in Zone 2. *Id.*

**f. ISDN Capable Loops**

*Installation of ISDN Capable Loops.* These loops account for approximately 3.7% of all unbundled loops in service in Qwest's region. Qwest has compiled a strong record of

prompt installation of ISDN capable loops. In each of the last four months, Qwest met over 95% of its installation commitments in Zone 1, and over 90% of its commitments in Zone 2. Ex. 1 at 152-153, OP-3. This was always at parity with comparable Qwest retail performance. In both zones, the average installation interval for CLEC loops continued to be significantly shorter than for CLECs than for retail customers. *Id.*, OP-4. When installation was delayed past the due date, CLEC customers always received ISDN loops at parity with that provided to retail customers, regardless of whether the delay was due to facility or non-facility reasons. *Id.*, OP-6A & 6B. Qwest's installations for CLECs have been of a consistently high quality, with over 90% of such loops not experiencing new installation trouble. *Id.* at 154, OP-5 & OP-5\*.

*Repair of ISDN Capable Loops.* Qwest has performed quick and reliable repairs of ISDN Capable Loops for CLECs in the rare instances when repairs were needed. The trouble rate for ISDN loops provisioned to CLECs was less than 2.6% in each of the last four months. *Id.* at 158, MR-8. Qwest has consistently cleared a high percentage of troubles on CLEC loops on time. In each of the last four months, Qwest cleared 100% of out of service troubles within 24-hours in Zone 1 and 100% of such troubles in Zone 2. *Id.* at 156-157, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours every month in both Zone 1 and Zone 2. *Id.*, MR-4. The mean time to restore CLEC service was four hours or less in each month, and was usually at parity with retail in both zones. *Id.*, MR-6.

**g. ADSL Qualified Loops**

*Installation of Unbundled ADSL Qualified Loops.* Over the last four months, Qwest's overall installation record for ADSL Qualified Loops has been excellent. Region-wide, in Zone 1 and Zone 2, Qwest met 100% of its CLEC installation commitments in almost every month. Ex. 2 at 163-64, OP-3. In each instance, Qwest provisioned well above the 90%

benchmark on time. *Id.* Qwest also consistently met the 6-day installation interval benchmark with an average interval below 6-days in every circumstance. *Id.*, OP-4. Moreover, in the rare circumstance when delays occur, Qwest cleared them promptly and usually at parity with equivalent retail service. *Id.*, OP-6A & 6B. Finally, installations of such loops for CLECs continued to be of a consistently high quality. More than 95% of all ADSL loop installations were installed without trouble in each of the last four months, and wholesale service was usually at parity with retail service. *Id.* at 165, OP-5, OP-5\*.

*Repair of Unbundled ADSL Qualified Loops.* Over each of the last four months, the trouble rate for such CLEC loops were 1% or less, which was always at parity for comparable retail loops. *Id.* at 168, MR-8, MR-8\*. Qwest also cleared these CLEC troubles expeditiously. In both Zone 1 and Zone 2, Qwest cleared 100% of all CLEC troubles on time. *Id.* at 166-67, MR-3 & MR-4. The mean time to restore service continued to be significantly lower for CLECs, and always averaged 3 hours or less in Zone 1 and 7 hours or less in Zone 2. *Id.*, MR-6.

#### **h. Line Sharing**

*Installation of Line Shared Loops.* In each of the last four months, Qwest's record for installing line shared loops has also been strong. All line sharing installations for CLECs (100%) do not require the dispatch of a technician. Qwest met over 98% of its installation commitments in each of the last four months. Ex. 1 at 179, OP-3. This performance was above the Arizona TAG 95% benchmark in each of the last four months. The same is true for the installation interval, which ranged from 2.95 to 3.03 days in the last three months, below the Arizona TAG's 3.3 day benchmark. *Id.*, OP-4. The new installation quality of line shared loops

is also excellent with over 95% of such lines installed without trouble, which was always at parity with retail. *Id.* at 180, OP-5.

*Repair of Line Shared Loops.* Over the last four months, there have been very few line sharing loops that experienced trouble. The overall trouble rate is always less than 1.7% and always at parity with equivalent retail service. *Id.* at 189, MR-8. When troubles do occur, 100% of all non-dispatched out of service troubles are cleared within 48 hours. *Id.* at 187, MR-4. The mean time to restore these services is usually 30-hours or less. *Id.* at 183, 185 & 187, MR-6. Nonetheless, the percentage of troubles cleared in 48 hours and mean time to restore are often outside of parity. The reason is the same for both measures. Line-sharing is a unique service, as both voice and data reside on the same circuit. As such, it is commonplace and expected to receive a higher percentage of trouble reports than for POTS alone, and many of these troubles are for *other than* an out of service situation. Over the last four months, about 20% of the reported line sharing troubles were for an out of service situation. For the retail comparable, however, (which is an aggregate of residential and business POTS) over 50% of the troubles were out of service situations. Out of service situations have a higher priority in the repair queue than a non-out of service situation. Thus, from the outset a much higher percentage of retail orders have a higher repair priority. It is not surprising, therefore, that the mean time to restore is shorter for retail than for wholesale.

Similarly, not only do a larger percentage of line-shared troubles have a lower priority to clear, but line sharing repairs are also more complex. For retail POTS, Qwest knows the troubles are its responsibility to fix. For line-sharing, however, the CLEC is responsible to make data repairs and Qwest voice repairs. Thus, it is more complex to identify and clear troubles on line-shared loops. Thus, it is again not surprising that Qwest cleared a smaller

percentage of troubles on line sharing than on Qwest retail, although Qwest hastens to add that it cleared over 95% of non-dispatched troubles on time each month.

## 5. Unbundled Transport

*DS-1 UDIT Installation.* Over the last four months, Qwest provided unbundled transport to CLECs at a high level of quality. In Zone 1, Qwest met 100% of its CLEC installation commitments in three of the last four months, with an installation interval which was on average about 9 days. Ex. 1 at 192, OP-3 & OP-4. In Zone 2, Qwest met 100% of its CLEC installation commitments in each of the last four months, with an average installation interval of about 7 days. *Id.* at 193, OP-3 & OP-4. Both of these metrics were always at parity with equivalent retail performance. In the few circumstances when delays occurred, they were also at parity with retail. *Id.*, OP-6A & 6B. Installation quality for DS-1 UDIT is also outstanding. In every month, Qwest installed over 97% of such UDIT facilities without CLECs filing a trouble report. *Id.* at 194, OP-5.

*DS-1 UDIT Repairs.* The overall trouble rate for DS1 UDIT facilities continued to be low – less than 2.13% each month. *Id.* at 198, MR-8. Qwest has steadily improved its repair record when troubles occur. In Zones 1 and 2, Qwest's continued to clear CLEC troubles a high percentage of the time within 4 hours, and in a manner comparable to its retail performance. *Id.* at 196-19705, MR-5. Similarly, the mean time to restore these circuits was usually 2 hours or less, and always at parity with retail service in both zones. *Id.*, MR-6.

*DS-3 UDIT Installation.* Qwest achieved similar success installing UDITs above DS-1 levels in the last four months regionally where more data is available. As to these facilities, Qwest met 100% of its commitments in both Zone 1 and Zone 2 in virtually every month. Ex. 2 at 207-08, OP-3. These facilities were installed at parity with retail performance in average intervals that were always at parity with retail every month. *Id.*, OP-4. Qwest also

installed UDITs above a DS-3 level at a high degree of quality, with every circuit being installed without trouble at least 87% of the time. *Id.* at 209, OP-5.

*DS-3 UDIT Repairs.* The CLEC trouble rate for DS-3 UDIT was also 2% or smaller in each of last four months. *Id.* at 213, MR-8 & MR-8\*. During that time, Qwest has cleared at least 78% of troubles in Zone 1 and, in two of the last four months, 100% of troubles in Zone 2 within four hours. *Id.* at 211-12, MR-5. The mean time to restore was always two hours or less and almost always at parity with retail. *Id.*, MR-6.

## **6. Unbundled Switching**

To date, CLECs have submitted virtually no requests to Qwest for unbundled local switching on a stand-alone basis. The Arizona TAG concluded that no performance measures were needed for stand-alone unbundled switching because there is virtually no demand for it. CLECs obtain access to unbundled switching as part of UNE-P facilities. Qwest's outstanding UNE-P performance establishes that Qwest can provide unbundled switching to CLECs upon request.

## **7. 911/E911/Directory Assistance/Operator Services**

### **a. 911/E911**

*E911 Database Updates.* Qwest measures the amount of "Time to Update Databases." This measure is a "parity by design" because Qwest's E911 database does not distinguish between updates for Qwest or CLECs. Ex. 1 at 206, DB-1A. In each of the last four months, Qwest's E911 database was updated in 4 hours or less. *Id.*

*911/E911 Trunk Installation.* Qwest had little data to report for 911/E911 installations in the last four months. Throughout the region in Zone 1 and Zone 2, Qwest only provisioned a few 911 trunks. Qwest usually provided 100% of these circuits on time and always at parity with Qwest retail. Ex. 2 . at 219, OP-3. Installation quality on E911 circuits

was excellent. In each of the last four months, Qwest has installed at least 96% of 911 circuits without the CLECs issuing a trouble report. *Id.* at 220, OP-5.

*911/E911 Trunk Repair.* Over the last four months, Qwest's maintenance and repair record for 911/E911 trunks is strong. The trouble rate on CLEC trunks was always less than 0.5%. *Id.* at 225, MR-8. When repairs were needed, Qwest cleared them promptly. Qwest cleared 100% of troubles both Zones 1 and 2 in three of the last four months. *Id.* at 223-24, MR-5. Service was always restored at parity and in an average of less than 1 hour. *Id.*, MR-6.

#### **b. Directory Assistance and Operator Services**

The "Speed of Answer" PIDs for directory assistance and operator services, DA-1 and OS-1, measure the average time required for Qwest's operator and directory assistance personnel to answer calls. These PIDs are also "parity by design" because Qwest's directory assistance and operator services systems handle all calls on a blind, first come, first served basis. Over the last four months, the speed of answer for directory assistance and operator service calls was, on average, between 7 and 10 seconds. Ex. 1 at 211, DA-1, OS-1.

#### **8. White Pages Directory Listings**

The only PIDs for white pages directory listings are "parity by design" because Qwest processes CLEC end user listings with the same or similar systems, databases, methods, procedures, and personnel used by Qwest for its own retail end user listings. In each of the last four months, Qwest completed electronically processed updates to the directory listings database in an average of 0.09 seconds or less, with an accuracy rate of over 95%. Ex. 1 at 212, DB-1 C-1, DB-2 C-1.

#### **9. Number Administration**

Qwest provides nondiscriminatory access to telephone numbers for assignment by CLECs to their customers. In each of the last four months, region-wide Qwest loaded and tested

100% of CLEC NXX codes prior to the LERG effective date. Ex. 2 at 228, NP-1A. The percentage of NXX code activations delayed for facility reasons was 0.0% each month. *Id.*, NP-1B.

#### **10. Call-Related Databases and Associated Signaling**

Qwest offers all CLECs access to, and routing over, its call-related databases and associated signaling in the same manner that Qwest accesses those services. Qwest uses a queuing and routing system that treats all carriers alike.

The sole performance measure for this checklist item is DB-1B, which evaluates the time to update the line identification database ("LIDB"). This is also a parity by design measure. The aggregate Qwest and CLEC result under that measure has consistently been less than 8 seconds. Ex. 1 at 214, DB-1B.

#### **11. Number Portability**

Number portability allows customers to change carriers without changing telephone numbers. To provision number portability, Qwest must pre-set "triggers" on a timely basis. In each of the last four months, Qwest set over 98% of LNP triggers prior to the scheduled start time for coordinated loop cutovers, exceeding the Arizona TAG's 95% benchmark. Ex. 1 at 215, OP-8B. During the same period, Qwest set over 98% of LSA triggers prior to the scheduled start time for LNP orders not requiring loop coordination, again beating the 95% benchmark. *Id.* at OP-8C. These results show that Qwest is meeting its requirements for local number portability.

Beginning with the October data, Qwest also began reporting the percentage of ported numbers that are disconnected before the CLEC completes its side of the number porting. The Arizona TAG requires that Qwest provide at least 98.25% of all ported numbers without an associated disconnect. The data shows that over the last four months, at least 99.97% of all

numbers were ported without an associated disconnect. *Id.* at 215, OP-17A, OP-17B. Thus, claims in the workshop that this is a pervasive problem simply do not hold water. Similarly, in the rare instance when a LNP trouble occurs, Qwest clears them consistently and on time. *Id.* at 216, MR-11A & MR-11B.

#### **12. Local Dialing Parity**

Qwest provides dialing parity to competitors in its region. This Commission has already found that Qwest is in full compliance with this checklist item.

#### **13. Reciprocal Compensation**

Reciprocal compensation is made between carriers for terminating local calls on behalf of the other. Region-wide, Qwest's bills have generally been accurate and complete. Since January, bills for reciprocal compensation have been accurate over 100% of the time, besting the Arizona TAG's 95% accuracy benchmark. Ex. 1 at 217, BI-3B. Qwest's reciprocal compensation bills have also been complete. In 10 of the last 12 months, Qwest's bills were over 95% complete, above the 95% benchmark. *Id.*, BI-4B. These results prove that Qwest is providing reciprocal compensation to CLECs in accordance with the Act.

#### **14. Resale**

Over the last four months, Qwest provided resold services to CLECs in a nondiscriminatory manner. The PIDs for resale measure performance for twelve products: residential lines, business lines, Centrex, Centrex 21, PBX, Basic ISDN, Qwest DSL, Primary ISDN, DS0, DS1, DS3 and higher, and Frame Relay. The standard for resale performance is at parity with retail service, and Qwest is achieving parity in the vast majority of resale performance measures region-wide. Given the small volumes for some of these services, Qwest

will focus its discussion once again on residential POTS, business POTS, and Centrex 21 services.

*Installation.* Qwest provisions a vast percentage of all resold orders without requiring a technician dispatch, just like UNE-P and line sharing. The following data concerns the last four months of performance. For residential POTS without a dispatch, Qwest met over 99.6% of its CLEC installation commitments each month in an average of 3 days or less (Ex. 1 at 220, OP-3 & OP-4); for business POTS without a dispatch Qwest met 100% of its CLEC installation commitments each month in an average of 2.5 days or less (*Id.* at 231, OP-3 & OP-4); and for Centrex 21 without a dispatch Qwest met 100% of its CLEC installation commitments each month in an average of 5 days or less (*Id.* at 253, OP-3 & OP-4). This performance is outstanding, and was usually at parity with retail performance.

Qwest performance in provisioning resold services over this same time span is equally outstanding when a technician dispatch is required. For dispatches within MSAs for residential POTS, Qwest met 98% or more of its CLEC installation commitments each month in an average of 3.4 days or less (*Id.* at 218, OP-3 & OP-4); for business POTS Qwest met over 90% of its CLEC installation commitments each month in an average of 5.33 days or less (*Id.* at 229, OP-3 & OP-4); and region-wide where data is available, for Centrex 21 Qwest met over 83% of its CLEC installation commitments in an average of 10.4 days or less (Ex. 2 at 266, OP-3 & OP-4). This performance is also outstanding, and was always at parity with retail performance. As to dispatches outside of MSAs, this high level of performance continues with Qwest consistently meeting between 85% and 100% of its commitments. (Ex. 1 at 219, 230, Ex. 2 at 267, OP-3 & OP-4). In each of the last four months, these installation commitments met were always statistically equal to equivalent retail service as was the average installation interval.

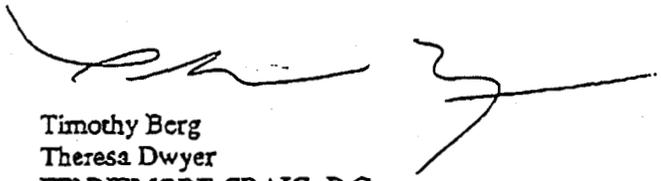
*Maintenance and Repair.* In each of the last four months, the overall trouble rate for resold CLEC lines has been small: less than 2.4% for residential POTS (Ex. 1. at 227, MR-8); less than 1.05% for business POTS (*Id.* at 238, MR-8); and less than 2.54% for Centrex 21 (*Id.* at 260, MR-8). Although these results were often at parity, there were times when statistical disparity existed. This is an example when the Commission should look behind the statistics to see the outstanding performance provided to CLECs by Qwest. Repairs of all three primary resold products are measured by the number of out of service troubles cleared in 24-hours and the number of troubles cleared in 48-hours. Qwest also measures the mean time to restore. All three of these metrics are tracked for dispatches within MSAs, dispatches outside of MSAs, and those not requiring a dispatch. Therefore, there are 9 primary repair measure per type of resold service. For resold residential POTS service in each of the last four months, Qwest cleared at least 91% of all out of service situations in 24-hours and all 9 metrics were always at parity with equivalent retail service. (*Id.* at 223-226, MR-3, MR-4 & MR-6). For resold business POTS service in the last four months, Qwest cleared at least 90% of most out of service situations in 24-hours and 7 of 9 metrics were consistently at parity with equivalent retail service. (*Id.* at 234-237, MR-3, MR-4 & MR-6). The remaining repair metrics were at parity in three of the last four months. Finally, for resold Centrex 21 service Qwest cleared at least 80% of all out of service situations in 24 hours and all of the metrics were always at parity with retail service in all four months. (*Id.* at 256-259, MR-3, MR-4 & MR-6). The Thus, Qwest met or exceeded performance expectations for 25 of the 27 key repair metrics around the 3 key resold products. Qwest is clearly meeting its repair obligations around Checklist Item 14.

**III. Conclusion**

The attached performance data shows that over the last four months, Qwest has consistently provided CLECs with outstanding performance across all checklist items. Qwest is offering CLECs a meaningful opportunity to compete in the marketplace in Arizona today. In the very near term, Qwest expects to ask the Commission to formally recommend 271 approval to the FCC.

Respectfully submitted this 14th day of August, 2002.

Attorneys for Qwest Corporation



Timothy Berg  
Theresa Dwyer  
FENNEMORE CRAIG, P.C.  
3003 North Central Ave., Suite 2600  
Phoenix, Arizona 85012-2913  
(602) 916-5421  
(602) 916-5999 (fax)

1801 California Street, Suite 4900  
Denver, Colorado 80202  
Telephone: (303) 672-2926;  
(303) 672-2709

Charles W. Steese, Esq.  
STEESE AND ASSOCIATES, P.C.  
6400 South Fiddlers Green Circle, Suite 1710  
Denver, Colorado 80111  
phone: (720) 200-0677  
fax: (720) 200-0679  
[csteese@steeselaw.com](mailto:csteese@steeselaw.com)

Attorneys for Qwest Corporation

ORIGINAL and 10 Copies filed this  
14th day of August 2002, with:

Docket Control  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona

COPY of the foregoing hand-delivered  
this 14th day of August, 2002, to:

Maureen A. Scott  
Legal Division  
ARIZONA CORPORATION COMMISSION  
1200 W. Washington St.  
Phoenix, AZ 85007

Ernest Johnson, Director  
Utilities Division  
ARIZONA CORPORATION COMMISSION  
1200 W. Washington St.  
Phoenix, AZ 85007

Lyn Farmer, Chief Administrative Law Judge  
Hearing Division  
ARIZONA CORPORATION COMMISSION  
1200 W. Washington  
Phoenix, AZ 85007

Caroline Butler  
Legal Division  
ARIZONA CORPORATION COMMISSION  
1200 W. Washington St.  
Phoenix, AZ 85007

COPY of the foregoing mailed/e-mailed  
this 14<sup>th</sup> day of August 2002, to:

Steven H. Kukta  
Eric S. Heath  
Sprint Communications Company, LP  
1850 Gateway Drive, 7<sup>th</sup> floor  
San Mateo, CA 94404-2567

Thomas Campbell  
Lewis & Roca  
40 N. Central Ave.  
Phoenix, AZ 85004

Joan S. Burke  
Osborn Maledon, P.A.  
2929 N. Central Ave., 21<sup>st</sup> Floor  
PO Box 36379  
Phoenix, AZ 85067-6379

Thomas F. Dixon  
Karen L. Clausen  
Worldcom, Inc.  
707 17<sup>th</sup> Street # 3900  
Denver, CO 80202

Scott S. Wakefield  
Residential Utility Consumer Office  
2828 North Central Ave., Suite 1200  
Phoenix, AZ 85004

Michael M. Grant  
Todd C. Wiley  
Gallagher & Kennedy  
2575 E. Camelback Rd.  
Phoenix, AZ 85016-9225

Michael Patten  
Roshka Heyman & DeWulf  
400 North Fifth St., Ste. 1000  
Phoenix, AZ 85004-3906

Bradley Carroll, Esq.  
Cox Arizona Telcom, LLC  
1550 West Deer Valley Rd.  
Phoenix, AZ 85027

Daniel Waggoner  
Davis, Wright & Tremaine  
2600 Century Square  
1501 Fourth Avenue  
Seattle, WA 98101-1688

Traci Grundon  
Davis Wright & Tremaine  
1300 S.W. Fifth Avenue  
Portland, OR 97201

Richard S. Wolters  
Maria Arias-Chapleau  
AT&T Law Department  
1875 Lawrence Street # 1575  
Denver, CO 80202

David Kaufman  
e.spire Communications, Inc.  
343 W. Manhattan Street  
Santa Fe, NM 87501

Alaine Miller  
XO Communications, Inc.  
500 108<sup>th</sup> Ave. NE, Suite 2200  
Bellevue, WA 98004

Diane Bacon, Legislative Director  
Communications Workers of America  
5818 N. 7<sup>th</sup> St., Suite 206  
Phoenix, Arizona 85014-5811

Philip A. Doherty  
545 South Prospect Street, Suite 22  
Burlington, VT 05401

W. Hagood Bellinger  
5312 Trowbridge Drive  
Dunwoody, GA 30338

Joyce Hundley  
U.S. Dept. of Justice  
Antitrust Division  
1401 H Street, NW, # 8000  
Washington, DC 20530

Andrew O. Isar  
Telecommunications Resellers Association  
4312 92nd Ave., NW

Gig Harbor, WA 98335

Raymond S. Heyman  
Randall H. Warner  
Two Arizona Center  
400 North 5<sup>th</sup> Street, Suite 1000  
Phoenix, AZ 85004-3906

Douglas Hsiao  
Rhythms Links, Inc.  
6933 Revere Parkway  
Englewood, CO 80112

Mark Dioguardi  
Tiffany and Bosco, PA  
500 Dial Tower  
1850 N. Central Avenue  
Phoenix, AZ 85004

Thomas L. Mumaw  
Snell & Wilmer  
One Arizona Center  
Phoenix, AZ 85004-0001

Charles Kallenbach  
American Communications Services, Inc.  
131 National Business Parkway  
Annapolis Junction, MD 20701

Patricia Van Midde  
Assistant Vice President  
AT&T  
111 West Monroe  
Suite 1201  
Phoenix, AZ 85003

Gena Doyscher  
Global Crossing Services, Inc.  
1221 Nicollet Mall  
Minneapolis, MN 55403-2420

Andrea Harris, Senior Manager  
Allegiance Telecom, Inc. of Arizona  
2101 Webster, Ste. 1580

Oakland, CA 94612

Gary L. Lane, Esq.  
6902 East 1<sup>st</sup> Street, Suite 201  
Scottsdale, AZ 85251

J. David Tate  
Senior Counsel  
SBC Telecom, Inc.  
5800 Northeast Parkway, Suite 125  
San Antonio, Texas 78249

M. Andrew Andrade  
Tess Communications, Inc.  
5261 S. Quebec Street Ste. 150  
Greenwood Village, CO 80111

K. Megan Doberneck, Esq.  
Covad Communications  
4250 Burton Street  
Santa Clara, CA 95054  
Richard Sampson  
Z-Tel Communications, Inc.  
601 S. Harbour Island, Ste. 220  
Tampa, Florida 33602

**EXHIBIT 1**

**Arizona Results**



**Arizona**  
**July 2001 - June 2002**

**July 16, 2002**

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #1 - Local Interconnection - LIS Installation</b>	<b>26</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	26
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	26
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	26
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	26
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	27
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	27
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	27
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	27
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	28
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	28
<i>Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)</i>	29
 <b>Checklist #1 - Local Interconnection - LIS Repair</b>	 <b>30</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	30
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	30
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	30
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	30
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	31
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	31
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	31
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	31
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	32
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	32
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	32
 <b>Checklist #1 - Collocation</b>	 <b>33</b>
<i>Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A) (Benchmark)</i>	33
<i>Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)</i>	33
<i>Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)</i>	33
<i>Non-Forecasted &amp; Late Collocations (Percent) (CP-2B) (Benchmark)</i>	33
<i>Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)</i>	34
<i>Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)</i>	34
<i>Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)</i>	34
 <b>Checklist #1 - Trunk Blocking</b>	 <b>35</b>
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)</i>	35
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)</i>	35
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)</i>	36
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)</i>	36
 <b>Checklist #2 - Gateway Availability</b>	 <b>37</b>
<i>Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)</i>	37
<i>Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)</i>	37
<i>Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)</i>	37
<i>Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)</i>	37
<i>Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)</i>	38
<i>Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)</i>	38
<i>System Availability - EXACT (Percent) Default (GA-4) (Benchmark)</i>	38
<i>Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)</i>	38
<i>Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)</i>	39

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #2 - Preorder Response Times - IMA</b>	<b>40</b>
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)</i>	40
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)</i>	40
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)</i>	40
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)</i>	40
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)</i>	41
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)</i>	42
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)</i>	42
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)</i>	42
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)</i>	42
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)</i>	43
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)</i>	43
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)</i>	43
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)</i>	43
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)</i>	44
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)</i>	45
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)</i>	46
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)</i>	46
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)</i>	46
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)</i>	46
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)</i>	47
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)</i>	47
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)</i>	47
<i>Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)</i>	47
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)</i>	48
 <b>Checklist #2 - Preorder Response Times - EDI</b>	 <b>49</b>
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)</i>	49
<i>Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)</i>	49
<i>Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)</i>	49
<i>Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)</i>	49
<i>Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)</i>	50
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)</i>	50
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)</i>	50
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)</i>	50
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)</i>	51
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)</i>	51
<i>Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)</i>	51
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)</i>	51
 <b>Checklist #2 - Electronic Flow-through - Resale</b>	 <b>52</b>

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)</i>	52
<i>Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)</i>	52
<i>Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)</i>	52
<i>Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)</i>	52
<b>Checklist #2 - Electronic Flow-through - Unbundled Loops</b>	<b>53</b>
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)</i>	53
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)</i>	53
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)</i>	53
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)</i>	53
<b>Checklist #2 - Electronic Flow-through - LNP</b>	<b>54</b>
<i>Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)</i>	54
<i>Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)</i>	54
<i>Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)</i>	54
<i>Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)</i>	54
<b>Checklist #2 - Electronic Flow-through - UNE-P-POTS</b>	<b>55</b>
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)</i>	55
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)</i>	55
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)</i>	55
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)</i>	55
<b>Checklist #2 - LSR Rejections</b>	<b>56</b>
<i>LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)</i>	56
<i>LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)</i>	56
<i>LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)</i>	56
<i>LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)</i>	56
<i>LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)</i>	57
<i>LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)</i>	57
<i>LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)</i>	57
<i>LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)</i>	57
<i>LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)</i>	58
<i>LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)</i>	58
<b>Checklist #2 - Firm Order Confirmations - Resale</b>	<b>59</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)</i>	59
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)</i>	59
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)</i>	59
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)</i>	59
<i>FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)</i>	60
<b>Checklist #2 - Firm Order Confirmations - Unbundled Loops</b>	<b>61</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)</i>	61
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)</i>	61
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)</i>	61
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)</i>	61
<i>FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)</i>	62
<b>Checklist #2 - Firm Order Confirmations - LNP</b>	<b>63</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)</i>	63

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)</i>	63
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)</i>	63
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)</i>	63
<i>FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)</i>	64
<b>Checklist #2 - Firm Order Confirmations - LIS</b>	<b>65</b>
<i>Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)</i>	65
<b>Checklist #2 - Completion Notifications</b>	<b>66</b>
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)</i>	66
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)</i>	66
<i>Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)</i>	66
<i>Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)</i>	66
<b>Checklist #2 - Jeopardy Notifications - Non-Designed Services</b>	<b>67</b>
<i>Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)</i>	67
<i>Timely Jeopardy Notices (Percent) (PO-9A) (Parity)</i>	67
<b>Checklist #2 - Jeopardy Notifications - Unbundled Loops</b>	<b>68</b>
<i>Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)</i>	68
<i>Timely Jeopardy Notices (Percent) (PO-9B) (Parity)</i>	68
<b>Checklist #2 - Jeopardy Notifications - LIS</b>	<b>69</b>
<i>Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)</i>	69
<i>Timely Jeopardy Notices (Percent) (PO-9C) (Parity)</i>	69
<b>Checklist #2 - Jeopardy Notifications - UNE-P-POTS</b>	<b>70</b>
<i>Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)</i>	70
<i>Timely Jeopardy Notices (Percent) (PO-9D) (Parity)</i>	70
<b>Checklist #2 - LSR Accountability</b>	<b>71</b>
<i>LSR Accountability (Percent) (PO-10) (Diagnostic)</i>	71
<b>Checklist #2 - Due Date Changes</b>	<b>72</b>
<i>Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)</i>	72
<b>Checklist #2 - Timely Release Notifications</b>	<b>73</b>
<i>(PO-16) Timely Release Notifications (Percent) Default (Benchmark)</i>	73
<b>Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy</b>	<b>74</b>
<i>Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)</i>	74
<b>Checklist #2 - Manual Service Order Accuracy</b>	<b>75</b>
<i>Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Benchmark)</i>	75
<i>Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)</i>	75
<b>Checklist #2 - Access To Centers</b>	<b>76</b>
<i>Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)</i>	76
<i>Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)</i>	76
<b>Checklist #2 - Billing</b>	<b>77</b>

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)</i>	77
<i>Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)</i>	77
<i>Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)</i>	77
<i>Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)</i>	77
<i>Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)</i>	78
<i>Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)</i>	79
<i>Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)</i>	80
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation</b>	<b>81</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	81
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	81
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	81
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	81
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	82
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	82
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	82
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	82
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	83
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	83
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	83
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	83
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	84
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	84
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	84
<i>Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)</i>	85
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair</b>	<b>86</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	86
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	86
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	86
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	86
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	87
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	87
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	87
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	87
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	88
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	88
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	88
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	88
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	89
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	89
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	89
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	89
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	90
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	90
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	90
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	90
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	91
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation</b>	<b>92</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	92

## Table of Contents

Section	Page Number
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	92
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	92
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	92
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	93
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	93
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	93
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	93
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	94
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	94
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	94
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	94
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	95
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	95
<i>Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)</i>	96
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair</b>	<b>97</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	97
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	97
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	97
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	97
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	98
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	98
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	98
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	98
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	99
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	99
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	99
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	99
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	100
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	100
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	100
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	100
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	101
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	101
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	101
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	101
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	102
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation</b>	<b>103</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	103
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	103
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	103
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	103
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	104
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	104
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	104
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	104
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	105
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	105
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	105
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	105

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	106
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	106
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	106
<i>Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)</i>	107
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair</b>	<b>108</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	108
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	108
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	108
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	108
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	109
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	109
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	109
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	109
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	110
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	110
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	110
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	110
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	111
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	111
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	111
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	111
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	112
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	112
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	112
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	112
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	113
<b>Checklist #2 - Enhanced Extended Loops (EELs) Installation</b>	<b>114</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One</i>	114
<i>Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two</i>	114
<i>Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One</i>	114
<i>Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two</i>	114
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One</i>	115
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One</i>	115
<i>New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two</i>	115
<i>New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two</i>	115
<b>Checklist #2 - Enhanced Extended Loops (EELs) Repair</b>	<b>116</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One</i>	116
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One</i>	116
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One</i>	116
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One</i>	116
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two</i>	117
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two</i>	117
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two</i>	117
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two</i>	117
<i>Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two</i>	118
<i>Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two</i>	118
<b>Checklist #4 - Unbundled Loop - Analog Installation</b>	<b>119</b>

## Table of Contents

Section	Page Number
<i>Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs</i>	119
<i>Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs</i>	119
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	119
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	119
<i>Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs</i>	120
<i>Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs</i>	120
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	120
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	120
<i>Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches</i>	121
<i>Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches</i>	121
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	121
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	121
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	122
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	122
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	122
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	122
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	123
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	123
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	123
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	123
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	124
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	124
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)</i>	125
 <b>Checklist #4 - Unbundled Loop - Analog Repair</b>	 126
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	126
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	126
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	126
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	126
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	127
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	127
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	127
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	127
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	128
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	128
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	128
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	128
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	129
 <b>Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation</b>	 130
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	130
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	130
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	130
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	130
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	131
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	131
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	131
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	131
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	132
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	132
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	132

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)</i>	133
<b>Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair</b>	<b>134</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	134
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	134
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	134
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	134
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	135
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	135
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	135
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	135
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	136
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	136
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	136
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	136
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	137
<b>Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation</b>	<b>138</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	138
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	138
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	138
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	138
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	139
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	139
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	139
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	139
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	140
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	140
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	140
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)</i>	141
<b>Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair</b>	<b>142</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	142
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	142
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	142
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	142
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	143
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	143
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	143
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	143
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	144
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	144
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	144
<b>Checklist #4 - Unbundled Loop - DS1 Capable Installation</b>	<b>145</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	145
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	145
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	145
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	145
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	146
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	146

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	146
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	146
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	147
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	147
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	147
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)</i>	148
<b>Checklist #4 - Unbundled Loop - DS1 Capable Repair</b>	<b>149</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	149
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	149
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	149
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	149
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	150
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	150
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	150
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	150
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	151
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	151
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	151
<b>Checklist #4 - Unbundled Loop - ISDN Capable Installation</b>	<b>152</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	152
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	152
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	152
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	152
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	153
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	153
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	153
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	153
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	154
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	154
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	154
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)</i>	155
<b>Checklist #4 - Unbundled Loop - ISDN Capable Repair</b>	<b>156</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	156
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	156
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	156
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	156
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	157
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	157
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	157
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	157
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	158
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	158
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	158
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	158
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	159
<b>Checklist #4 - Unbundled Loop - ADSL Qualified Installation</b>	<b>160</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	160

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	160
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	160
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	160
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	161
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	161
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	161
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	161
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	162
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	162
 <b>Checklist #4 - Unbundled Loop - ADSL Qualified Repair</b>	 <b>163</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	163
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	163
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	163
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	163
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	164
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	164
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	164
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	164
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	165
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	165
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	165
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	165
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	166
 <b>Checklist #4 - Unbundled Loop - Installation for DS3 and Higher</b>	 <b>167</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	167
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	167
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	167
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	167
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	168
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	168
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	168
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	168
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	169
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	169
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	169
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)</i>	170
 <b>Checklist #4 - Unbundled Loop - Repair for DS3 and Higher</b>	 <b>171</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	171
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	171
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	171
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	171
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	172
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	172
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	172
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	172
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	173
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	173
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	173

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #4 - Unbundled Loop Cutovers</b>	<b>174</b>
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)</i>	174
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)</i>	174
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)</i>	174
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)</i>	174
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)</i>	175
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)</i>	175
<b>Checklist #4 - Unbundled Loop - Conditioned</b>	<b>176</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	176
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	176
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	176
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	176
<b>Checklist #4 - Line Sharing Installation</b>	<b>177</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs</i>	177
<i>Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs</i>	177
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs</i>	177
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs</i>	177
<i>Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs</i>	178
<i>Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs</i>	178
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs</i>	178
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs</i>	178
<i>Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches</i>	179
<i>Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches</i>	179
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches</i>	179
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches</i>	179
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	180
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	180
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	181
<i>Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)</i>	182
<b>Checklist #4 - Line Sharing Repair</b>	<b>183</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	183
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	183
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	183
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs</i>	183
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs</i>	184
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	185
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	185
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	185
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs</i>	185
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs</i>	186
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	187
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	187
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	187
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches</i>	187
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches</i>	188
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	189
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	189

## Table of Contents

<b>Section</b>	<b>Page Number</b>
Checklist #4 - Dark Fiber - Loop Installation	190
<i>Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One</i>	190
<i>Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One</i>	190
Checklist #4 - Dark Fiber - Loop Repair	191
<i>Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two</i>	191
<i>Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two</i>	191
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation	192
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	192
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	192
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	192
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	192
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	193
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	193
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	193
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	193
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	194
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	194
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	194
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)</i>	195
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair	196
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	196
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	196
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	196
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	196
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	197
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	197
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	197
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	197
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	198
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	198
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	198
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation	199
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	199
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	199
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	199
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	199
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	200
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	200
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	200
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	200
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	201
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	201
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	201
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)</i>	202
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair	203

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	203
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	203
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	203
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	203
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	204
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	204
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	204
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	204
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	205
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	205
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	205
<b>Checklist #7 - E911</b>	<b>206</b>
<i>Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)</i>	206
<b>Checklist #7 - E911/911 Trunk Installation</b>	<b>207</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	207
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	207
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	207
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	207
<b>Checklist #7 - E911/911 Trunk Repair</b>	<b>208</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	208
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	208
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	208
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	208
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	209
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	209
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	209
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	209
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	210
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	210
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	210
<b>Checklist #7 - Operator Services - Directory Assistance</b>	<b>211</b>
<i>Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)</i>	211
<i>Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)</i>	211
<b>Checklist #8 - Directory Listings</b>	<b>212</b>
<i>Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)</i>	212
<i>Accurate Database Updates (Percent) (DB-2C-1) (Parity)</i>	212
<b>Checklist #9 - NXX Code Activation</b>	<b>213</b>
<i>NXX Code Activation (Percent) (NP-1A) (Parity)</i>	213
<i>NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)</i>	213
<b>Checklist #10 - Databases and Signaling</b>	<b>214</b>
<i>Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)</i>	214
<b>Checklist #11 - Number Portability**</b>	<b>215</b>
<i>Number Portability Timeliness (Percent) (OP-8B) (Benchmark)</i>	215

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)</i>	215
<i>Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)</i>	215
<i>Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)</i>	215
<i>LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)</i>	216
<i>LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)</i>	216
<b>Checklist #13 - Reciprocal Compensation</b>	<b>217</b>
<i>Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)</i>	217
<i>Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)</i>	217
<b>Checklist #14 - Resale - Residence Installation</b>	<b>218</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	218
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	218
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	218
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	218
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	219
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	219
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	219
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	219
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	220
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	220
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	220
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	220
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	221
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	221
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	221
<i>Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)</i>	222
<b>Checklist #14 - Resale - Residence Repair</b>	<b>223</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	223
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	223
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	223
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	223
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	224
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	224
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	224
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	224
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	225
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	225
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	225
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	225
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	226
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	226
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	226
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	226
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	227
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	227
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	227
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	227
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	228

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #14 - Resale - Business Installation</b>	<b>229</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	229
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	229
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	229
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	229
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	230
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	230
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	230
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	230
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	231
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	231
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	231
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	231
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	232
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	232
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	232
<i>Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)</i>	233
 <b>Checklist #14 - Resale - Business Repair</b>	 <b>234</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	234
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	234
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	234
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	234
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	235
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	235
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	235
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	235
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	236
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	236
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	236
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	236
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	237
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	237
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	237
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	237
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	238
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	238
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	238
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	238
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	239
 <b>Checklist #14 - Resale - Centrex Installation</b>	 <b>240</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	240
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	240
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	240
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	240
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	241
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	241
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	241
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	241
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	242

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Installation Interval (Average Days) (OP-4C) (Parity)– No Dispatches</i>	242
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)– No Dispatches</i>	242
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	242
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	243
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	243
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)</i>	244
<b>Checklist #14 - Resale - Centrex Repair</b>	<b>245</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)– Dispatches Within MSAs</i>	245
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)– Dispatches Within MSAs</i>	245
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)– Dispatches Within MSAs</i>	245
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)– Dispatches Within MSAs</i>	245
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)– Dispatches Within MSAs</i>	246
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)– Dispatches Within MSAs</i>	246
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)– Dispatches Outside MSAs</i>	246
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)– Dispatches Outside MSAs</i>	246
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)– Dispatches Outside MSAs</i>	247
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)– Dispatches Outside MSAs</i>	247
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)– Dispatches Outside MSAs</i>	247
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)– Dispatches Outside MSAs</i>	247
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)– No Dispatches</i>	248
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)– No Dispatches</i>	248
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)– No Dispatches</i>	248
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)– No Dispatches</i>	248
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)– No Dispatches</i>	249
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)– No Dispatches</i>	249
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	249
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	249
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	250
<b>Checklist #14 - Resale - Centrex 21 Installation</b>	<b>251</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)– Dispatches Within MSAs</i>	251
<i>Installation Interval (Average Days) (OP-4A) (Parity)– Dispatches Within MSAs</i>	251
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)– Dispatches Within MSAs</i>	251
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)– Dispatches Within MSAs</i>	251
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)– Dispatches Outside MSAs</i>	252
<i>Installation Interval (Average Days) (OP-4B) (Parity)– Dispatches Outside MSAs</i>	252
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)– Dispatches Outside MSAs</i>	252
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)– Dispatches Outside MSAs</i>	252
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)– No Dispatches</i>	253
<i>Installation Interval (Average Days) (OP-4C) (Parity)– No Dispatches</i>	253
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)– No Dispatches</i>	253
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)– No Dispatches</i>	253
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	254
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	254
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	254
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)</i>	255
<b>Checklist #14 - Resale - Centrex 21 Repair</b>	<b>256</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)– Dispatches Within MSAs</i>	256
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)– Dispatches Within MSAs</i>	256

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	256
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	256
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	257
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	257
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	257
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	257
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	258
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	258
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	258
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	258
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	259
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	259
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	259
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	259
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	260
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	260
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	260
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	260
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	261
<b>Checklist #14 - Resale - PBX Installation</b>	<b>262</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	262
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	262
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	262
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	262
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	263
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	263
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	263
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	263
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	264
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	264
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	264
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	264
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	265
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	265
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	265
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	265
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	266
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	266
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	266
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	266
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	267
<i>Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)</i>	268
<b>Checklist #14 - Resale - PBX Repair</b>	<b>269</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	269
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	269
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	269
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	269
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	270
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	270

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)– Dispatches Outside MSAs</i>	270
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)– Dispatches Outside MSAs</i>	270
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)– Dispatches Outside MSAs</i>	271
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)– Dispatches Outside MSAs</i>	271
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)– Dispatches Outside MSAs</i>	271
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)– Dispatches Outside MSAs</i>	271
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)– No Dispatches</i>	272
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)– No Dispatches</i>	272
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)– No Dispatches</i>	272
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)– No Dispatches</i>	272
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)– No Dispatches</i>	273
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)– No Dispatches</i>	273
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	273
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	273
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	274
 <b>Checklist #14 - Resale - Basic ISDN Installation</b>	 <b>275</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)– Dispatches Within MSAs</i>	275
<i>Installation Interval (Average Days) (OP-4A) (Parity)– Dispatches Within MSAs</i>	275
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)– Dispatches Within MSAs</i>	275
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)– Dispatches Within MSAs</i>	275
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)– Dispatches Outside MSAs</i>	276
<i>Installation Interval (Average Days) (OP-4B) (Parity)– Dispatches Outside MSAs</i>	276
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)– Dispatches Outside MSAs</i>	276
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)– Dispatches Outside MSAs</i>	276
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)– No Dispatches</i>	277
<i>Installation Interval (Average Days) (OP-4C) (Parity)– No Dispatches</i>	277
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)– No Dispatches</i>	277
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	277
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	278
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)– Interval Zone One</i>	278
<i>Installation Interval (Average Days) (OP-4D) (Parity)– Interval Zone One</i>	278
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)– Interval Zone One</i>	278
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)– Interval Zone One</i>	279
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)– Interval Zone Two</i>	279
<i>Installation Interval (Average Days) (OP-4E) (Parity)– Interval Zone Two</i>	279
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)– Interval Zone Two</i>	279
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)– Interval Zone Two</i>	280
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	280
<i>Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)</i>	281
 <b>Checklist #14 - Resale - Basic ISDN Repair</b>	 <b>282</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)– Dispatches Within MSAs</i>	282
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)– Dispatches Within MSAs</i>	282
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)– Dispatches Within MSAs</i>	282
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)– Dispatches Within MSAs</i>	282
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)– Dispatches Within MSAs</i>	283
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)– Dispatches Within MSAs</i>	283
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)– Dispatches Outside MSAs</i>	283
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)– Dispatches Outside MSAs</i>	283
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)– Dispatches Outside MSAs</i>	284

## Table of Contents

Section	Page Number
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	284
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	284
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	284
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	285
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	285
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	285
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	285
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	286
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	286
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	286
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	286
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	287
<b>Checklist #14 - Resale - Qwest DSL Installation</b>	<b>288</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	288
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	288
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	288
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	288
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	289
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	289
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	289
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	289
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	290
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	290
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	290
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	290
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	291
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	291
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	291
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	291
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	292
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	292
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	292
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	292
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	293
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	293
<b>Checklist #14 - Resale - Qwest DSL Repair</b>	<b>294</b>
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	294
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	294
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	294
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	294
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	295
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	295
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	295
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	295
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	296
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	296
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	296
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	296
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	297

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #14 - Resale - Primary ISDN Installation</b>	<b>298</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	298
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	298
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	298
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	298
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	299
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	300
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	300
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	300
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	300
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	301
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	301
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	301
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	301
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	302
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	302
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	302
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	302
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	303
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	303
<i>Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)</i>	304
 <b>Checklist #14 - Resale - Primary ISDN Repair</b>	 <b>305</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	305
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	305
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	305
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	305
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	306
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	306
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	306
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	306
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	307
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	307
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	307
 <b>Checklist #14 - Resale - DS0 Installation</b>	 <b>308</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	308
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	308
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	308
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	308
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	309
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	309
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	309
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	309
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	310
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	310
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	310

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	310
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	311
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	311
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	311
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	311
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	312
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	312
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	312
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	312
<i>Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)</i>	313
 <b>Checklist #14 - Resale - DS0 Repair</b>	 <b>314</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	314
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	314
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	314
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	314
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	315
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	315
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	315
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	315
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	316
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	316
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	316
 <b>Checklist #14 - Resale - DS1 Installation</b>	 <b>317</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	317
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	317
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	317
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	317
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	318
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	318
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	318
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	318
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	319
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	319
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	319
<i>Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)</i>	320
 <b>Checklist #14 - Resale - DS1 Repair</b>	 <b>321</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	321
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	321
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	321
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	321
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	322
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	322
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	322
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	322
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	323
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	323
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	323

## Table of Contents

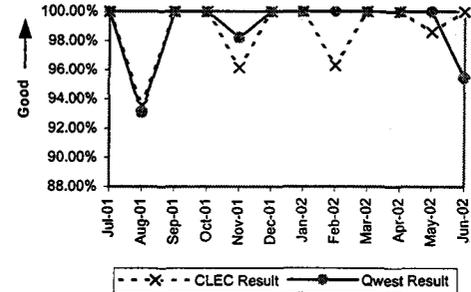
<b>Section</b>	<b>Page Number</b>
<b>Checklist #14 - Resale - Installation for DS3 and Higher</b>	<b>324</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	324
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	324
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	324
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	324
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	325
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	325
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	325
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	325
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	326
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	326
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	326
<i>Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)</i>	327
 <b>Checklist #14 - Resale - Repair for DS3 and Higher</b>	 <b>328</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	328
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	328
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	328
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	328
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	329
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	329
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	329
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	329
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	330
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	330
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	330
 <b>Checklist #14 - Resale - Frame Relay Installation</b>	 <b>331</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	331
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	331
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	331
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	331
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	332
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	332
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	332
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	332
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	333
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	333
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	333
<i>Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)</i>	334
 <b>Checklist #14 - Resale - Frame Relay Repair</b>	 <b>335</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	335
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	335
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	335
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	335
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	336
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	336
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	336
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	336
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	337

## **Table of Contents**

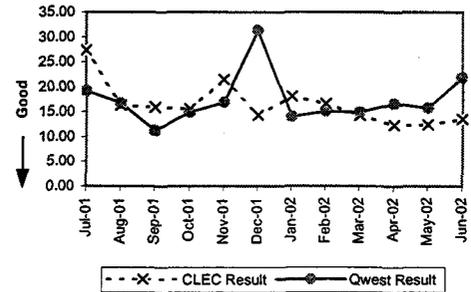
<b>Section</b>	<b>Page Number</b>
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	337
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	337

Checklist #1 - Local Interconnection - LIS Installation

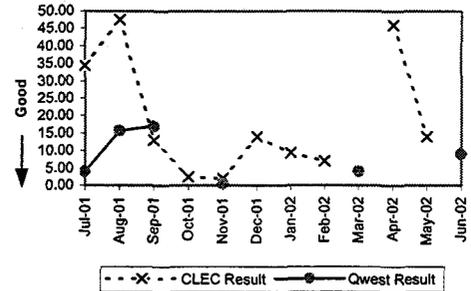
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	33	100.00%	0.00%	29	29	100.00%	N/A	N/A
Aug-01	29	31	93.55%	24.57%	27	29	93.10%	-0.07	-1.04
Sep-01	67	67	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	81	81	100.00%	0.00%	46	46	100.00%	N/A	N/A
Nov-01	50	52	96.15%	19.23%	55	56	98.21%	0.58	-0.65
Dec-01	50	50	100.00%	0.00%	43	43	100.00%	N/A	N/A
Jan-02	63	63	100.00%	0.00%	13	13	100.00%	N/A	N/A
Feb-02	52	54	96.30%	18.89%	8	8	100.00%	N/A	-0.85
Mar-02	35	35	100.00%	0.00%	19	19	100.00%	N/A	N/A
Apr-02	30	30	100.00%	0.00%	31	31	100.00%	N/A	N/A
May-02	70	71	98.59%	11.78%	28	28	100.00%	N/A	-0.83
Jun-02	17	17	100.00%	0.00%	21	22	95.45%	-0.68	-1.41



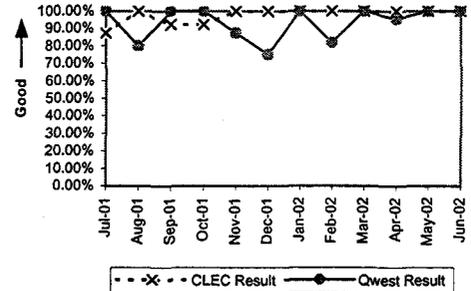
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1367	50	27.34	18.73	882	46	19.17	3.72	1.26
Aug-01	684	42	16.29	15.66	788	47	16.77	-0.24	-1.14
Sep-01	1321	83	15.92	7.82	214	19	11.26	2.07	0.28
Oct-01	1447	93	15.56	6.26	774	52	14.88	0.5	-0.7
Nov-01	1438	67	21.46	8.76	1095	65	16.85	2.23	0.35
Dec-01	844	59	14.31	8.59	1630	52	31.35	-5.49	-4.34
Jan-02	1416	78	18.15	5.39	224	16	14.00	2.75	0.67
Feb-02	1014	61	16.62	8.68	196	13	15.08	0.77	-0.53
Mar-02	570	40	14.25	7.11	328	22	14.91	-0.41	-1.25
Apr-02	396	32	12.38	8.84	598	36	16.61	-5.64	-4.43
May-02	907	73	12.42	4.77	551	35	15.74	-2.48	-2.51
Jun-02	297	22	13.50	7.94	524	24	21.83	-2.97	-2.81



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	172	5	34.40	22.36	20	5	4.00	2.88	0.75
Aug-01	95	2	47.50	64.35	47	3	15.67	0.92	-0.44
Sep-01	78	6	13.00	15.22	17	1	17.00		
Oct-01	5	2	2.50	3.54					
Nov-01	34	17	2.00	5.47	6	10	0.60	1.48	-0.1
Dec-01	56	4	14.00	9.38					
Jan-02	75	8	9.38	5.68					
Feb-02	21	3	7.00	6.08					
Mar-02					4	1	4.00		
Apr-02	46	1	46.00						
May-02	14	1	14.00						
Jun-02					18	2	9.00		

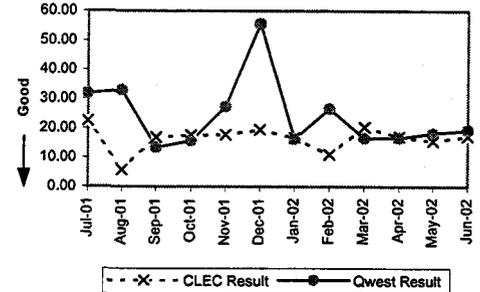


Installation Commitments Met (Percent) (OP-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	8	87.50%	33.07%	20	20	100.00%	N/A	-0.34
Aug-01	4	4	100.00%	0.00%	12	15	80.00%	-0.89	-1.54
Sep-01	12	13	92.31%	26.65%	7	7	100.00%	N/A	-0.76
Oct-01	12	13	92.31%	26.65%	7	7	100.00%	N/A	-0.76
Nov-01	10	10	100.00%	0.00%	14	16	87.50%	-0.94	-1.57
Dec-01	6	6	100.00%	0.00%	9	12	75.00%	-1.15	-1.7
Jan-02	18	18	100.00%	0.00%	3	3	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	9	11	81.82%	-0.45	-1.27
Mar-02	8	8	100.00%	0.00%	7	7	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	21	22	95.45%	-0.35	-1.22
May-02	12	12	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jun-02	2	2	100.00%	0.00%	5	5	100.00%	N/A	N/A

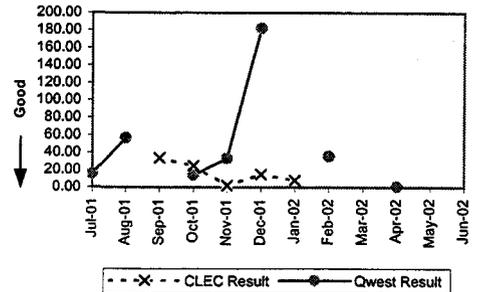


Checklist #1 - Local Interconnection - LIS Installation

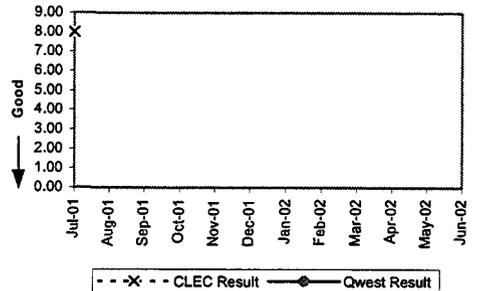
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	202	9	22.44	9.61	1176	37	31.78	-2.08	-2.26	
Aug-01	23	4	5.75	5.06	756	23	32.87	-0.93	-1.57	
Sep-01	270	16	16.88	10.51	121	9	13.44	1.15	-0.3	
Oct-01	336	19	17.68	16.28	125	8	15.62	0.04	-0.98	
Nov-01	267	15	17.80	8.75	547	20	27.35	-0.85	-1.52	
Dec-01	156	8	19.50	10.97	891	16	55.69	-0.66	-1.4	
Jan-02	335	20	16.75	4.49	65	4	16.25	0.37	-0.77	
Feb-02	11	1	11.00		426	16	26.62	-0.73	-1.44	
Mar-02	203	10	20.30	3.62	132	8	16.50	1.81	0.1	
Apr-02	51	3	17.00	4.36	402	24	16.75	0.32	-0.8	
May-02	218	14	15.57	5.14	273	15	18.20	-1.52	-1.92	
Jun-02	69	4	17.25	7.09	154	8	19.25	-1.45	-1.88	



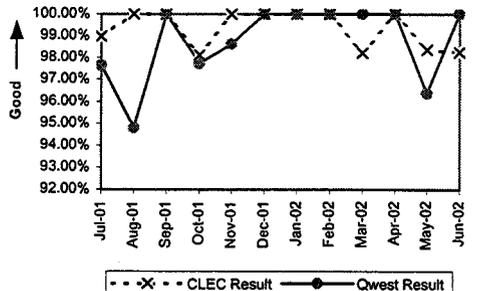
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01					46	3	15.33			
Aug-01					341	6	56.83			
Sep-01	34	1	34.00							
Oct-01	75	3	25.00	25.51	14	1	14.00			
Nov-01	11	5	2.20	3.03	201	6	33.50	-1	-1.61	
Dec-01	15	1	15.00		547	3	182.33	-0.53	-1.32	
Jan-02	8	1	8.00							
Feb-02					107	3	35.67			
Mar-02										
Apr-02					1	1	1.00			
May-02										
Jun-02										



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	8	1	8.00							
Aug-01										
Sep-01										
Oct-01										
Nov-01										
Dec-01										
Jan-02										
Feb-02										
Mar-02										
Apr-02										
May-02										
Jun-02										

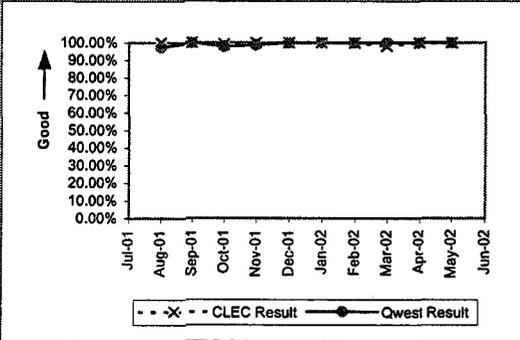


New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	97	98	98.98%	10.05%	83	85	97.65%	-0.59	-1.36	
Aug-01	53	53	100.00%	0.00%	73	77	94.81%	-1.31	-1.8	
Sep-01	73	73	100.00%	0.00%	49	49	100.00%	N/A	N/A	
Oct-01	104	106	98.11%	13.61%	43	44	97.73%	-0.14	-1.09	
Nov-01	97	97	100.00%	0.00%	72	73	98.63%	-0.76	-1.46	
Dec-01	75	75	100.00%	0.00%	77	77	100.00%	N/A	N/A	
Jan-02	83	83	100.00%	0.00%	44	44	100.00%	N/A	N/A	
Feb-02	80	80	100.00%	0.00%	25	25	100.00%	N/A	N/A	
Mar-02	55	56	98.21%	13.24%	30	30	100.00%	N/A	-0.76	
Apr-02	43	43	100.00%	0.00%	45	45	100.00%	N/A	N/A	
May-02	60	61	98.36%	12.70%	53	55	96.36%	-0.57	-1.35	
Jun-02	56	57	98.25%	13.13%	41	41	100.00%	N/A	-0.68	

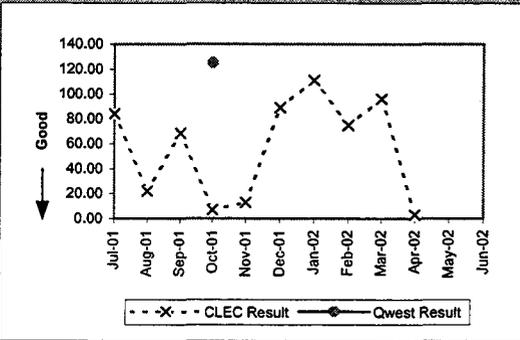


Checklist #1 - Local Interconnection - LIS Installation

New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	53	53	100.00%	0.00%	75	77	97.40%	-0.91	-1.56
Sep-01	73	73	100.00%	0.00%	49	49	100.00%	N/A	N/A
Oct-01	105	106	99.06%	9.67%	43	44	97.73%	-0.5	-1.3
Nov-01	97	97	100.00%	0.00%	72	73	98.63%	-0.76	-1.46
Dec-01	75	75	100.00%	0.00%	77	77	100.00%	N/A	N/A
Jan-02	83	83	100.00%	0.00%	44	44	100.00%	N/A	N/A
Feb-02	80	80	100.00%	0.00%	25	25	100.00%	N/A	N/A
Mar-02	55	56	98.21%	13.24%	30	30	100.00%	N/A	-0.76
Apr-02	43	43	100.00%	0.00%	45	45	100.00%	N/A	N/A
May-02	61	61	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jun-02									

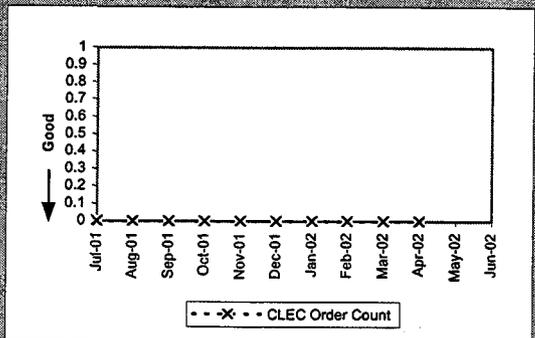


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	589	7	84.14	92.01					
Aug-01	133	6	22.17	34.49					
Sep-01	137	2	68.50	57.28					
Oct-01	7	1	7.00		125	1	125.00		
Nov-01	26	2	13.00	5.66					
Dec-01	89	1	89.00						
Jan-02	111	1	111.00						
Feb-02	150	2	75.00	79.20					
Mar-02	192	2	96.00	79.20					
Apr-02	3	1	3.00						
May-02									
Jun-02									



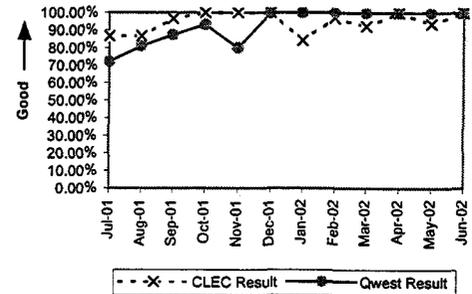
Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0

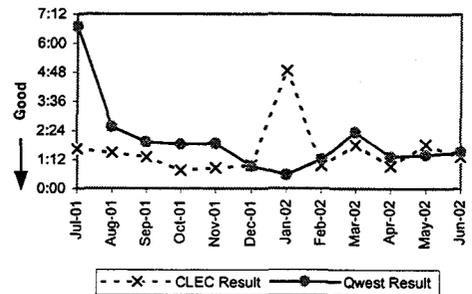


Checklist #1 - Local Interconnection - LIS Repair

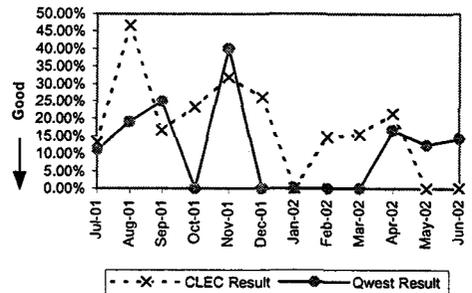
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	15	86.67%	33.99%	13	18	72.22%	-0.92	-1.56
Aug-01	13	15	86.67%	33.99%	17	21	80.95%	-0.43	-1.26
Sep-01	29	30	96.67%	17.95%	7	8	87.50%	-0.7	-1.42
Oct-01	30	30	100.00%	0.00%	14	15	93.33%	-0.85	-1.51
Nov-01	22	22	100.00%	0.00%	8	10	80.00%	-1.31	-1.8
Dec-01	23	23	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jan-02	16	19	84.21%	36.46%	4	4	100.00%	N/A	-0.61
Feb-02	33	34	97.06%	16.90%	4	4	100.00%	N/A	-1.05
Mar-02	12	13	92.31%	26.65%	4	4	100.00%	N/A	-0.89
Apr-02	14	14	100.00%	0.00%	12	12	100.00%	N/A	N/A
May-02	15	16	93.75%	24.21%	8	8	100.00%	N/A	-0.78
Jun-02	5	5	100.00%	0.00%	7	7	100.00%	N/A	N/A



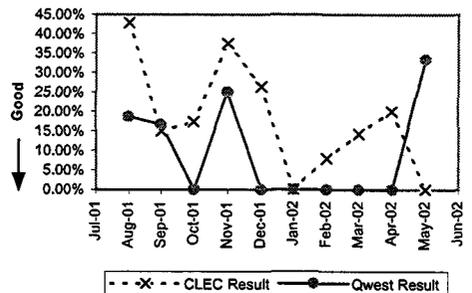
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24:45	15	1:39	1:49	120:44	18	6:42	-0.78	-1.47
Aug-01	22:31	15	1:30	1:48	53:33	21	2:33	-1.42	-1.86
Sep-01	39:10	30	1:18	0:56	15:28	8	1:56	-0.77	-1.47
Oct-01	22:35	30	0:45	0:36	27:35	15	1:50	-2.14	-2.3
Nov-01	18:36	22	0:51	0:50	18:41	10	1:52	-1.67	-2.02
Dec-01	22:11	23	0:58	1:01	10:21	11	0:56	-0.01	-1
Jan-02	92:22	19	4:52	14:48	2:18	4	0:34	0.83	-0.5
Feb-02	32:23	34	0:57	1:25	4:53	4	1:13	-0.7	-1.43
Mar-02	23:36	13	1:49	3:23	9:19	4	2:20	-0.78	-1.47
Apr-02	13:08	14	0:56	0:51	15:58	12	1:20	-0.98	-1.59
May-02	29:14	16	1:50	4:09	11:12	8	1:24	-0.22	-1.14
Jun-02	6:34	5	1:19	0:46	10:38	7	1:31	-0.56	-1.34



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	15	13.33%	33.99%	2	18	11.11%	0.14	-0.92
Aug-01	7	15	46.67%	49.89%	4	21	19.05%	1.7	0.04
Sep-01	5	30	16.67%	37.27%	2	8	25.00%	-0.48	-1.29
Oct-01	7	30	23.33%	42.30%	0	15	0.00%	N/A	0.22
Nov-01	7	22	31.82%	46.58%	4	10	40.00%	-0.44	-1.27
Dec-01	6	23	26.09%	43.91%	0	11	0.00%	N/A	0.16
Jan-02	0	19	0.00%	0.00%	0	4	0.00%	N/A	N/A
Feb-02	5	34	14.71%	35.42%	0	4	0.00%	N/A	-0.62
Mar-02	2	13	15.38%	36.08%	0	4	0.00%	N/A	-0.65
Apr-02	3	14	21.43%	41.03%	2	12	16.67%	0.18	-0.89
May-02	0	16	0.00%	0.00%	1	8	12.50%	-0.87	-1.53
Jun-02	0	5	0.00%	0.00%	1	7	14.29%	-0.7	-1.42



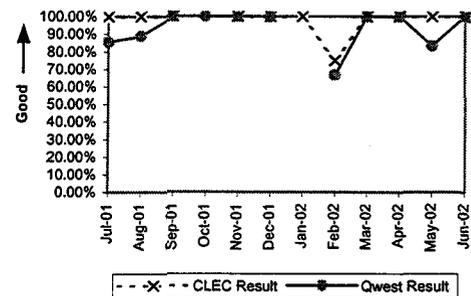
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	14	42.86%	49.49%	3	16	18.75%	1.36	-0.17
Sep-01	3	20	15.00%	35.71%	1	6	16.67%	-0.1	-1.06
Oct-01	4	23	17.39%	37.90%	0	11	0.00%	N/A	-0.13
Nov-01	6	16	37.50%	48.41%	2	8	25.00%	0.44	-0.73
Dec-01	5	19	26.32%	44.03%	0	8	0.00%	N/A	-0.04
Jan-02	0	16	0.00%	0.00%	0	2	0.00%	N/A	N/A
Feb-02	2	25	8.00%	27.13%	0	1	0.00%	N/A	-1.06
Mar-02	1	7	14.29%	34.99%	0	3	0.00%	N/A	-0.82
Apr-02	2	10	20.00%	40.00%	0	6	0.00%	N/A	-0.43
May-02	0	10	0.00%	0.00%	1	3	33.33%	-1.07	-1.65
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

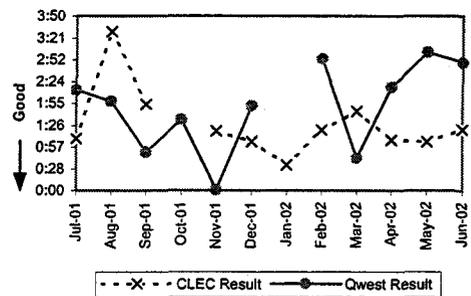
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	6	7	85.71%	-0.59	-1.36
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01	2	2	100.00%	0.00%	2	2	100.00%	N/A	N/A
Oct-01					3	3	100.00%		
Nov-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%					
Feb-02	3	4	75.00%	43.30%	2	3	66.67%	-0.23	-1.14
Mar-02	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	5	6	83.33%	-0.41	-1.25
Jun-02	4	4	100.00%	0.00%	5	5	100.00%	N/A	N/A



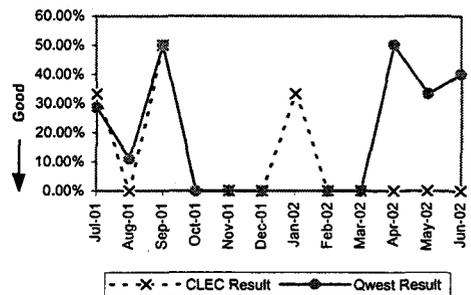
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3:26	3	1:09	0:52	15:28	7	2:13	-0.71	-1.43
Aug-01	7:00	2	3:30	0:35	17:46	9	1:58	1.3	-0.21
Sep-01	3:48	2	1:54	1:05	1:41	2	0:51	0.54	-0.67
Oct-01					4:43	3	1:34		
Nov-01	1:19	1	1:19		0:01	1	0:01		
Dec-01	2:10	2	1:05	0:35	1:52	1	1:52		
Jan-02	1:42	3	0:34	0:42					
Feb-02	5:21	4	1:20	2:02	8:43	3	2:54	-1.33	-1.81
Mar-02	3:31	2	1:45	1:44	4:17	6	0:43	1.05	-0.36
Apr-02	1:07	1	1:07		4:35	2	2:17	-1.73	-2.05
May-02	1:05	1	1:05		18:20	6	3:03	-0.5	-1.31
Jun-02	5:26	4	1:21	1:37	14:04	5	2:49	-2.39	-2.46



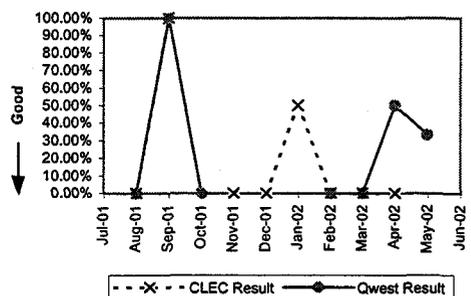
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	3	33.33%	47.14%	2	7	28.57%	0.01	-0.99
Aug-01	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Sep-01	1	2	50.00%	50.00%	1	2	50.00%	0	-1
Oct-01					0	3	0.00%		
Nov-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Dec-01	0	2	0.00%	0.00%	0	1	0.00%	N/A	N/A
Jan-02	1	3	33.33%	47.14%					
Feb-02	0	4	0.00%	0.00%	0	3	0.00%	N/A	N/A
Mar-02	0	2	0.00%	0.00%	0	6	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
May-02	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Jun-02	0	4	0.00%	0.00%	2	5	40.00%	-1.22	-1.74



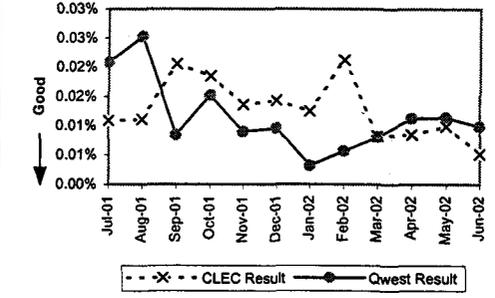
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01					0	3	0.00%		
Nov-01	0	1	0.00%	0.00%					
Dec-01	0	2	0.00%	0.00%					
Jan-02	1	2	50.00%	50.00%					
Feb-02	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Mar-02	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Apr-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
May-02					2	6	33.33%		
Jun-02									

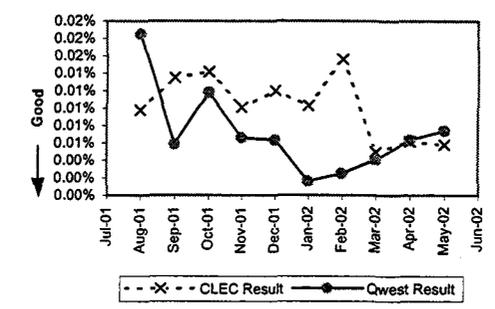


Checklist #1 - Local Interconnection - LIS Repair

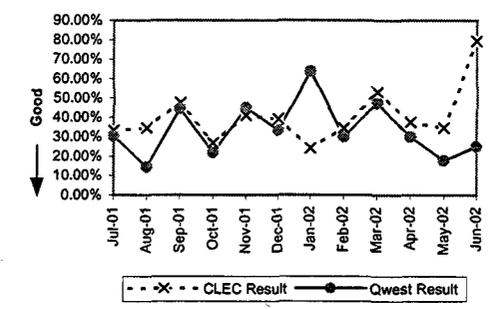
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	165279	0.01%	1.04%	25	119757	0.02%	-1.82	-2.11
Aug-01	17	153251	0.01%	1.05%	30	118669	0.03%	-2.31	-2.4
Sep-01	32	155391	0.02%	1.43%	10	118525	0.01%	3.43	1.09
Oct-01	30	162537	0.02%	1.36%	18	118460	0.02%	0.69	-0.58
Nov-01	23	168801	0.01%	1.17%	11	122060	0.01%	1.29	-0.21
Dec-01	25	174419	0.01%	1.20%	12	125261	0.01%	1.31	-0.2
Jan-02	22	175475	0.01%	1.12%	4	125513	0.00%	4.48	1.72
Feb-02	38	179338	0.02%	1.46%	7	122128	0.01%	5.5	2.35
Mar-02	15	179643	0.01%	0.91%	10	123064	0.01%	0.07	-0.96
Apr-02	15	176021	0.01%	0.92%	14	124154	0.01%	-0.7	-1.43
May-02	17	172514	0.01%	0.99%	14	122376	0.01%	-0.4	-1.24
Jun-02	9	171973	0.01%	0.72%	12	121464	0.01%	-1.25	-1.76



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	15	153251	0.01%	0.99%	22	118669	0.02%	-1.66	-2.01
Sep-01	21	155391	0.01%	1.16%	7	118525	0.01%	2.57	0.56
Oct-01	23	162537	0.01%	1.19%	14	118460	0.01%	0.56	-0.66
Nov-01	17	168801	0.01%	1.00%	8	122060	0.01%	1.16	-0.3
Dec-01	21	174419	0.01%	1.10%	8	125261	0.01%	1.91	0.16
Jan-02	18	175475	0.01%	1.01%	2	125513	0.00%	5.87	2.57
Feb-02	28	179338	0.02%	1.25%	3	122128	0.00%	7.16	3.35
Mar-02	9	179643	0.01%	0.71%	5	123064	0.00%	0.4	-0.76
Apr-02	11	176021	0.01%	0.79%	8	124154	0.01%	-0.07	-1.04
May-02	10	172514	0.01%	0.76%	9	122376	0.01%	-0.49	-1.3
Jun-02									



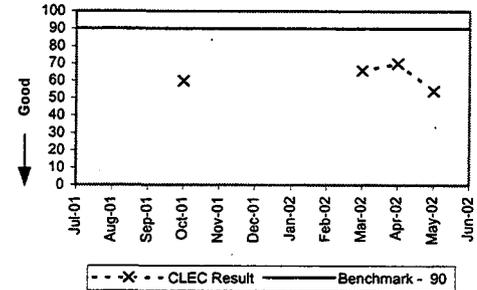
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	27	33.33%	47.14%	11	36	30.56%	0.2	-0.88
Aug-01	9	26	34.62%	47.57%	5	35	14.29%	1.81	0.1
Sep-01	29	61	47.54%	49.94%	8	18	44.44%	0.2	-0.88
Oct-01	11	41	26.83%	44.31%	5	23	21.74%	0.41	-0.75
Nov-01	16	39	41.03%	49.19%	9	20	45.00%	-0.29	-1.18
Dec-01	16	41	39.02%	48.78%	6	18	33.33%	0.37	-0.77
Jan-02	7	29	24.14%	42.79%	7	11	63.64%	-2.32	-2.41
Feb-02	20	58	34.48%	47.53%	3	10	30.00%	0.21	-0.87
Mar-02	17	32	53.13%	49.90%	9	19	47.37%	0.36	-0.78
Apr-02	9	24	37.50%	48.41%	6	20	30.00%	0.47	-0.71
May-02	9	26	34.62%	47.57%	3	17	17.65%	1.17	-0.29
Jun-02	35	44	79.55%	40.34%	4	16	25.00%	3.82	1.32



Checklist #1 - Collocation

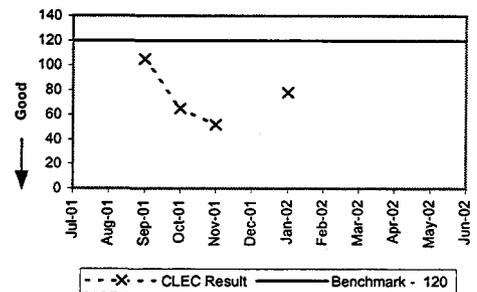
Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	60	1	60.00	
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	66	1	66.00	
Apr-02	70	1	70.00	
May-02	54	1	54.00	
Jun-02				



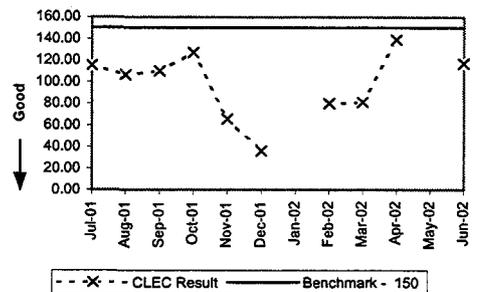
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	105	1	105.00	
Oct-01	260	4	65.00	31.46
Nov-01	104	2	52.00	0.00
Dec-01				
Jan-02	78	1	78.00	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



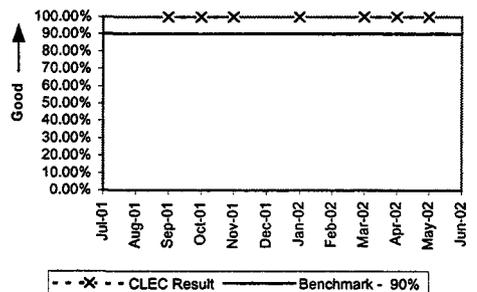
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	461	4	115.25	10.50
Aug-01	639	6	106.50	25.61
Sep-01	220	2	110.00	15.56
Oct-01	127	1	127.00	
Nov-01	131	2	65.50	6.36
Dec-01	36	1	36.00	
Jan-02				
Feb-02	160	2	80.00	
Mar-02	81	1	81.00	
Apr-02	139	1	139.00	
May-02				
Jun-02	234	2	117.00	



Non-Forcasted & Late Collocations (Percent) (CP-2B) (Benchmark)

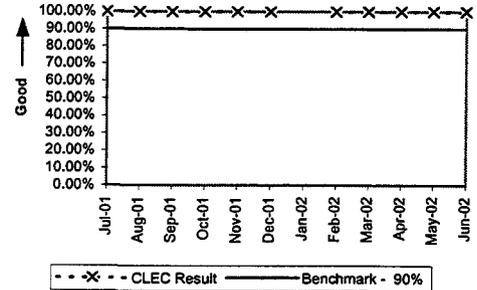
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01	5	5	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01				
Jan-02	1	1	100.00%	
Feb-02				
Mar-02	1	1	100.00%	
Apr-02	1	1	100.00%	
May-02	1	1	100.00%	
Jun-02				



Checklist #1 - Collocation

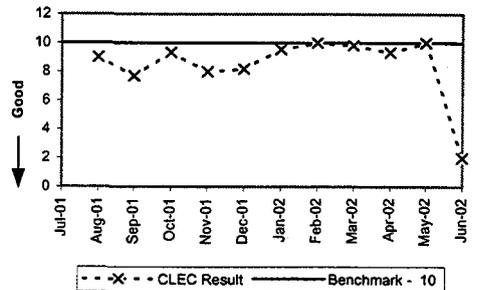
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6	6	100.00%	0.00%
Aug-01	8	8	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02	2	2	100.00%	
Mar-02	4	4	100.00%	
Apr-02	2	2	100.00%	
May-02	2	2	100.00%	
Jun-02	4	4	100.00%	



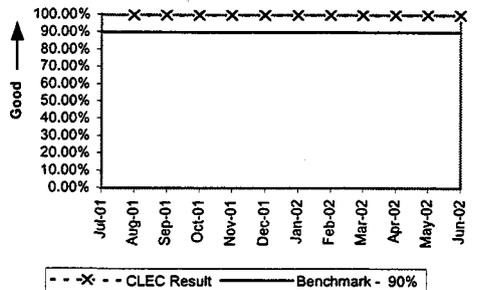
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	27	3	9.00	0.00
Sep-01	54	7	7.71	0.95
Oct-01	28	3	9.33	0.58
Nov-01	24	3	8.00	1.73
Dec-01	41	5	8.20	2.49
Jan-02	105	11	9.55	
Feb-02	90	9	10.00	
Mar-02	59	6	9.83	
Apr-02	28	3	9.33	
May-02	10	1	10.00	
Jun-02	2	1	2.00	



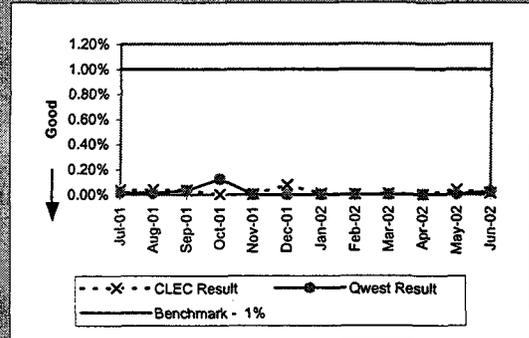
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	8	8	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	4	4	100.00%	0.00%
Dec-01	5	5	100.00%	0.00%
Jan-02	12	12	100.00%	
Feb-02	10	10	100.00%	
Mar-02	6	6	100.00%	
Apr-02	4	4	100.00%	
May-02	6	6	100.00%	
Jun-02	3	3	100.00%	

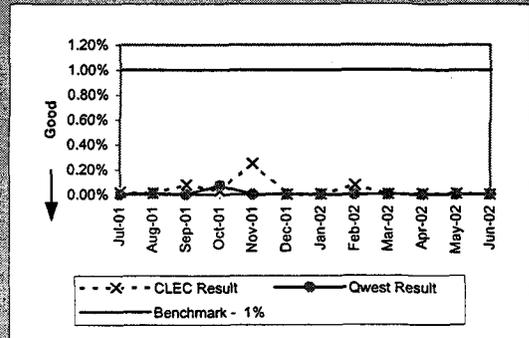


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7.89	20736	0.04%	0.60%	6.01	32953	0.02%	12.51	6.61
Aug-01	6.57	16584	0.04%	0.28%	3.8	32953	0.01%	112.29	67.27
Sep-01	6.35	18144	0.04%	0.18%	10.33	32953	0.03%	1.15	-0.3
Oct-01	0.21	18432	0.00%	0.01%	41.53	33289	0.12%	-19.01	-12.56
Nov-01	0.36	17016	0.00%	0.02%	0.21	33289	0.00%	38.08	22.15
Dec-01	16.11	21264	0.08%	0.20%	0.07	32969	0.00%	2605.06	1582.77
Jan-02	1.31	17280	0.01%	0.07%	0.07	30739	0.00%	527.28	319.56
Feb-02	0.22	21048	0.00%	0.01%	0	28731	0.00%		
Mar-02	1.32	19200	0.01%	0.04%	0	28731	0.00%		
Apr-02	0.06	19176	0.00%	0.00%	0.04	28334	0.00%	7.41	3.51
May-02	9.19	22512	0.04%	0.13%	1.26	28142	0.00%	122.55	73.51
Jun-02	3.34	22680	0.01%	0.16%	7.05	28190	0.03%	-5.09	-4.1



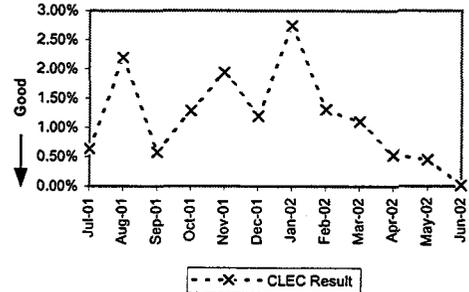
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	6192	0.02%	0.08%	1.98	63620	0.00%	21.69	12.18
Aug-01	0.66	5616	0.01%	0.06%	5.62	63668	0.01%	1.66	0.01
Sep-01	3.97	4968	0.08%	0.25%	1.7	62260	0.00%	83.51	49.77
Oct-01	1.48	5208	0.03%	0.06%	44.21	64276	0.07%	-8.93	-6.43
Nov-01	16.92	6768	0.25%	0.58%	0.79	63292	0.00%	874.57	530.7
Dec-01	0	7464	0.00%	0.00%	0.97	64972	0.00%	-2.73	-2.66
Jan-02	0.14	8520	0.00%	0.02%	0.33	62099	0.00%	6.4	2.89
Feb-02	6.1	8208	0.07%	0.23%	0.03	54528	0.00%	4984.26	3029.21
Mar-02	0.03	8664	0.00%	0.00%	1.96	54480	0.00%	-1.65	-2
Apr-02	0.68	8136	0.01%	0.06%	0.58	53136	0.00%	37.9	22.04
May-02	0.55	8784	0.01%	0.05%	1.29	51312	0.00%	10.34	5.29
Jun-02	0	9336	0.00%	0.00%	1.82	51456	0.00%	-12.6	-8.66



Checklist #1 - Trunk Blocking

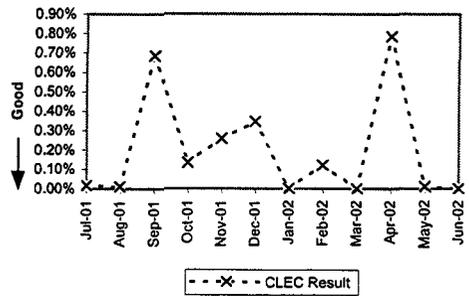
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	135.55	21216	0.64%	4.39%
Aug-01	404.16	18408	2.20%	6.93%
Sep-01	114.64	19800	0.58%	2.44%
Oct-01	262.29	20400	1.29%	5.69%
Nov-01	386.34	19920	1.94%	7.97%
Dec-01	265.45	22200	1.20%	5.56%
Jan-02	614.46	22392	2.74%	10.30%
Feb-02	308.69	23544	1.31%	6.17%
Mar-02	243.17	21984	1.11%	3.97%
Apr-02	108.39	20424	0.53%	4.14%
May-02	102.71	22680	0.45%	4.77%
Jun-02	3.34	22680	0.01%	0.16%



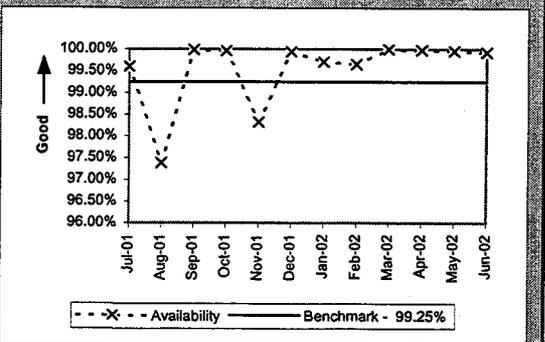
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	1	6192	0.02%	0.08%
Aug-01	0.66	5616	0.01%	0.06%
Sep-01	37.86	5520	0.69%	1.86%
Oct-01	7.23	5376	0.13%	0.59%
Nov-01	17.58	6792	0.26%	0.60%
Dec-01	26.52	7656	0.35%	2.16%
Jan-02	0.14	8520	0.00%	0.02%
Feb-02	10.18	8400	0.12%	0.40%
Mar-02	0.03	8664	0.00%	0.00%
Apr-02	68.58	8736	0.79%	2.94%
May-02	1.05	8808	0.01%	0.12%
Jun-02	0	9336	0.00%	0.00%

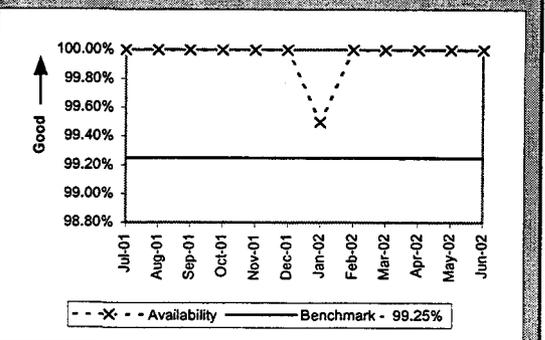


Checklist #2 - Gateway Availability

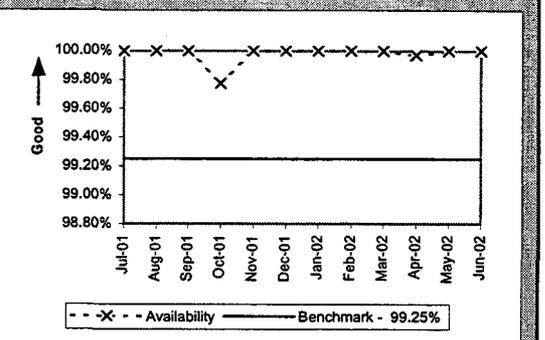
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)		
Date	Availability	
Jul-01		99.60%
Aug-01		97.38%
Sep-01		99.99%
Oct-01		99.97%
Nov-01		98.32%
Dec-01		99.94%
Jan-02		99.71%
Feb-02		99.65%
Mar-02		100.00%
Apr-02		99.98%
May-02		99.96%
Jun-02		99.93%



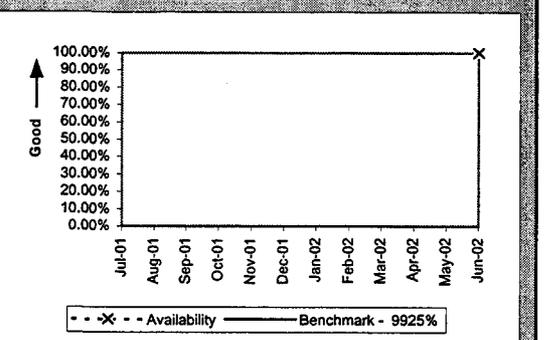
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)		
Date	Availability	
Jul-01		100.00%
Aug-01		100.00%
Sep-01		100.00%
Oct-01		100.00%
Nov-01		100.00%
Dec-01		100.00%
Jan-02		99.50%
Feb-02		100.00%
Mar-02		100.00%
Apr-02		100.00%
May-02		100.00%
Jun-02		100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)		
Date	Availability	
Jul-01		100.00%
Aug-01		100.00%
Sep-01		100.00%
Oct-01		99.77%
Nov-01		100.00%
Dec-01		100.00%
Jan-02		100.00%
Feb-02		100.00%
Mar-02		100.00%
Apr-02		99.97%
May-02		100.00%
Jun-02		100.00%



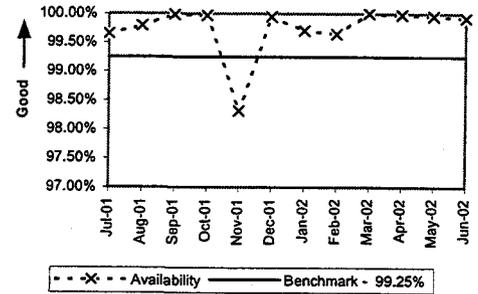
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)		
Date	Availability	
Jul-01		
Aug-01		
Sep-01		
Oct-01		
Nov-01		
Dec-01		
Jan-02		
Feb-02		
Mar-02		
Apr-02		
May-02		
Jun-02		100.00%



Checklist #2 - Gateway Availability

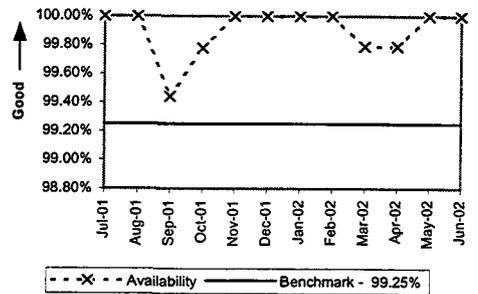
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



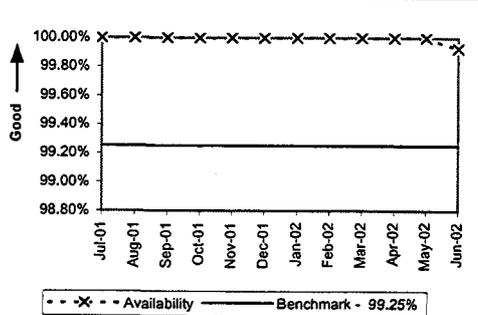
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



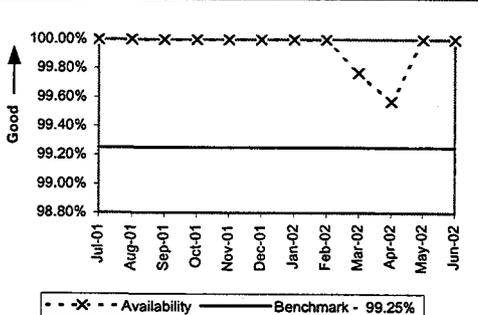
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



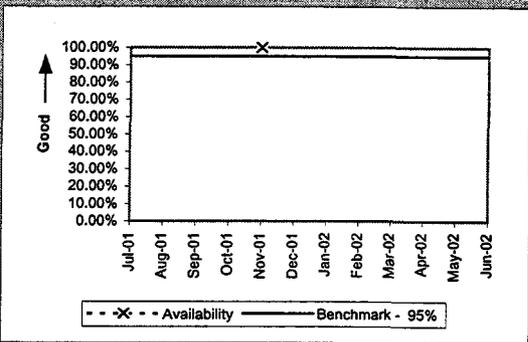
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



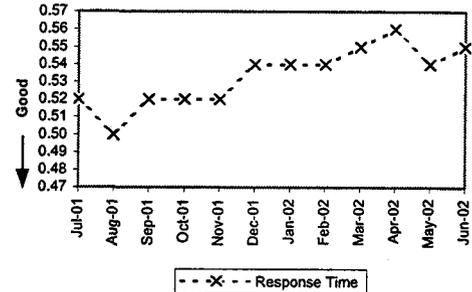
Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

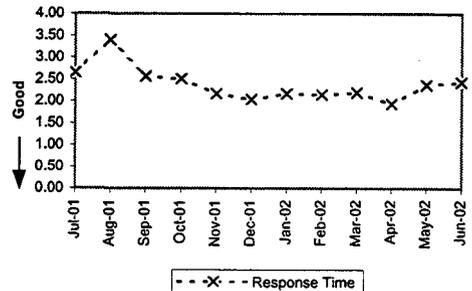


Checklist #2 - Preorder Response Times - IMA

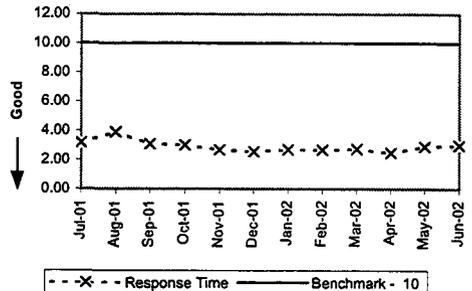
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	902.2	1735	0.52	0.09	
Aug-01	1187.5	2375	0.50	0.09	
Sep-01	1100.84	2117	0.52	0.14	
Oct-01	1233.44	2372	0.52	0.09	
Nov-01	1210.56	2328	0.52	0.15	
Dec-01	1598.4	2960	0.54	0.11	
Jan-02	1733.94	3211	0.54	0.15	
Feb-02	1540.62	2853	0.54	0.11	
Mar-02	1545.5	2810	0.55	0.11	
Apr-02	1579.76	2821	0.56	0.24	
May-02	1548.18	2867	0.54	0.12	
Jun-02	1301.85	2367	0.55	0.24	



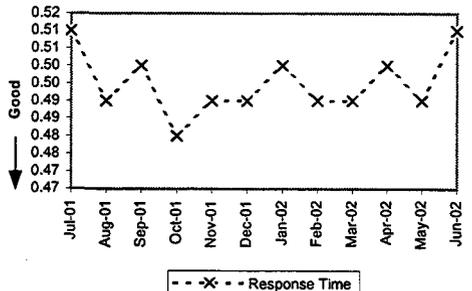
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55
Mar-02	6182	2810	2.20	2.01
Apr-02	5472.74	2821	1.94	0.82
May-02	6794.79	2867	2.37	1.61
Jun-02	5775.48	2367	2.44	1.32



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	
Mar-02	7727.5	2810	2.75	
Apr-02	7052.5	2821	2.50	
May-02	8342.97	2867	2.91	
Jun-02	7077.33	2367	2.99	

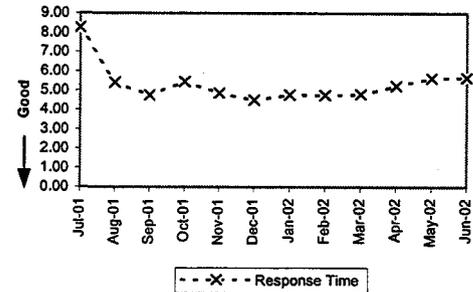


Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06
Mar-02	1935.43	3943	0.49	0.07
Apr-02	1990.41	3982	0.50	0.15
May-02	1999.01	4049	0.49	0.08
Jun-02	1749.99	3453	0.51	0.24

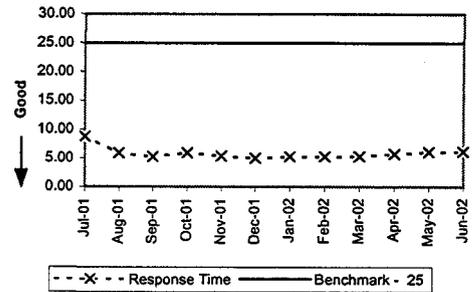


Checklist #2 - Preorder Response Times - IMA

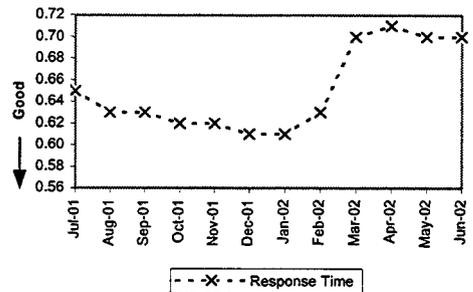
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	22477.86	2718	8.27	2.14	
Aug-01	18394	3400	5.41	2.96	
Sep-01	15565.2	3270	4.76	2.64	
Oct-01	19191.9	3515	5.46	3.56	
Nov-01	15973.07	3285	4.86	4.63	
Dec-01	16687.24	3706	4.50	4.16	
Jan-02	18228.93	3820	4.77	4.31	
Feb-02	16088.53	3379	4.76	4.03	
Mar-02	18980.72	3943	4.81	4.21	
Apr-02	20816.61	3982	5.23	4.38	
May-02	22850.47	4049	5.64	4.94	
Jun-02	19538.29	3453	5.66	4.92	



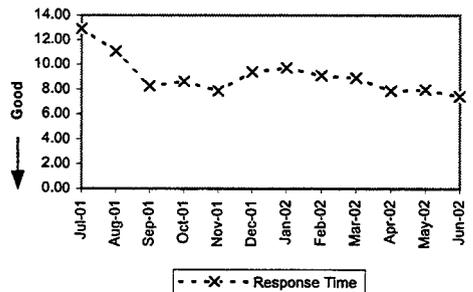
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	
Mar-02	20916.15	3943	5.30	
Apr-02	22807.02	3982	5.73	
May-02	24849.48	4049	6.14	
Jun-02	21288.28	3453	6.17	



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	251.55	387	0.65	0.07	
Aug-01	341.46	542	0.63	0.05	
Sep-01	304.29	483	0.63	0.06	
Oct-01	342.24	552	0.62	0.05	
Nov-01	326.74	527	0.62	0.06	
Dec-01	403.21	661	0.61	0.07	
Jan-02	430.66	706	0.61	0.06	
Feb-02	408.87	649	0.63	0.07	
Mar-02	502.6	718	0.70	0.07	
Apr-02	516.88	728	0.71	0.15	
May-02	516.6	738	0.70	0.07	
Jun-02	437.5	625	0.70	0.07	

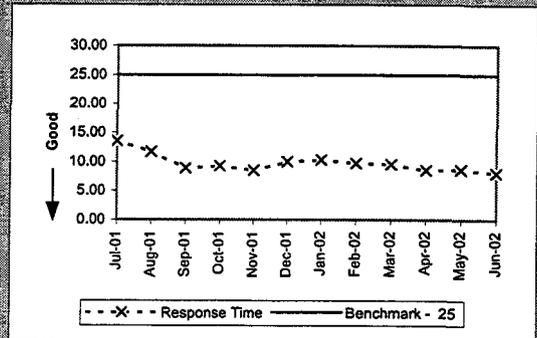


Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	4992.3	387	12.90	3.63	
Aug-01	6005.36	542	11.08	7.05	
Sep-01	3994.41	483	8.27	2.86	
Oct-01	4763.76	552	8.63	5.16	
Nov-01	4147.49	527	7.87	2.26	
Dec-01	6220.01	661	9.41	3.87	
Jan-02	6862.32	706	9.72	3.59	
Feb-02	5905.9	649	9.10	3.16	
Mar-02	6390.2	718	8.90	3.93	
Apr-02	5722.08	728	7.86	3.71	
May-02	5874.48	738	7.96	3.90	
Jun-02	4631.25	625	7.41	3.74	

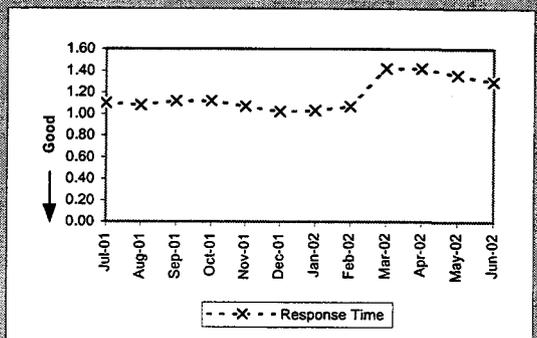


Checklist #2 - Preorder Response Times - IMA

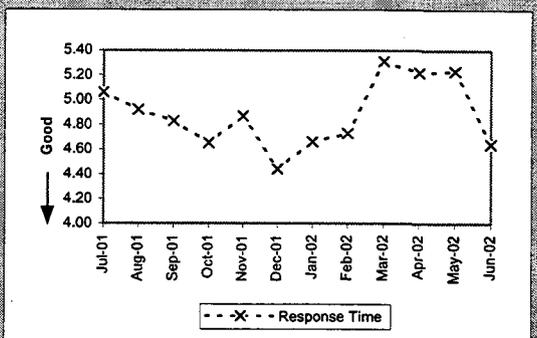
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	5243.85	387	13.55		
Aug-01	6346.82	542	11.71		
Sep-01	4298.7	483	8.90		
Oct-01	5106	552	9.25		
Nov-01	4474.23	527	8.49		
Dec-01	6623.22	661	10.02		
Jan-02	7292.98	706	10.33		
Feb-02	6314.77	649	9.73		
Mar-02	6892.8	718	9.60		
Apr-02	6238.96	728	8.57		
May-02	6391.08	738	8.66		
Jun-02	5068.75	625	8.11		



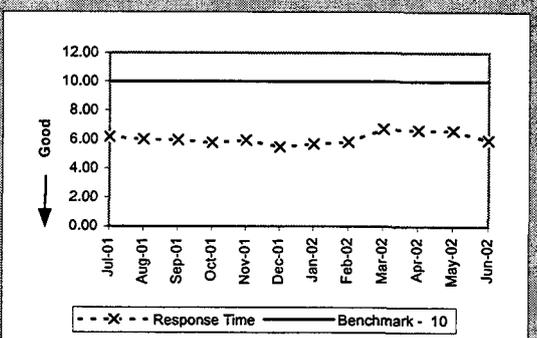
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	4216.3	3833	1.10	0.18	
Aug-01	5564.16	5152	1.08	0.16	
Sep-01	5418.56	4838	1.12	0.21	
Oct-01	5821.76	5198	1.12	0.25	
Nov-01	5664.41	5289	1.07	0.32	
Dec-01	5823.21	5688	1.02	0.33	
Jan-02	6055.01	5902	1.03	0.24	
Feb-02	5649.5	5271	1.07	0.23	
Mar-02	8691.4	6110	1.42	0.49	
Apr-02	9265.89	6531	1.42	0.55	
May-02	9229.6	6795	1.36	0.56	
Jun-02	7234.52	5571	1.30	0.66	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	19394.98	3833	5.06	4.32	
Aug-01	25347.84	5152	4.92	2.88	
Sep-01	23367.54	4838	4.83	2.84	
Oct-01	24170.7	5198	4.65	2.79	
Nov-01	25762.56	5289	4.87	2.54	
Dec-01	25264.91	5688	4.44	2.66	
Jan-02	27527.29	5902	4.66	3.08	
Feb-02	24920.7	5271	4.73	2.77	
Mar-02	32419.17	6110	5.31	3.27	
Apr-02	34082.92	6531	5.22	2.95	
May-02	35518.04	6795	5.23	3.07	
Jun-02	25843.37	5571	4.64	2.19	

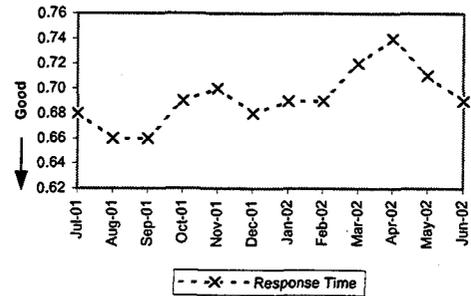


Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	23611.28	3833	6.16		
Aug-01	30912	5152	6.00		
Sep-01	28786.1	4838	5.95		
Oct-01	29992.46	5198	5.77		
Nov-01	31426.97	5289	5.94		
Dec-01	31088.12	5688	5.47		
Jan-02	33582.3	5902	5.69		
Feb-02	30570.2	5271	5.80		
Mar-02	41110.57	6110	6.73		
Apr-02	43348.81	6531	6.64		
May-02	44747.64	6795	6.59		
Jun-02	33077.89	5571	5.94		

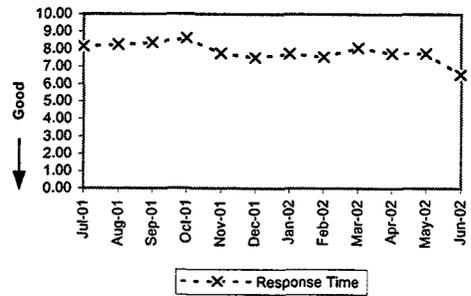


Checklist #2 - Preorder Response Times - IMA

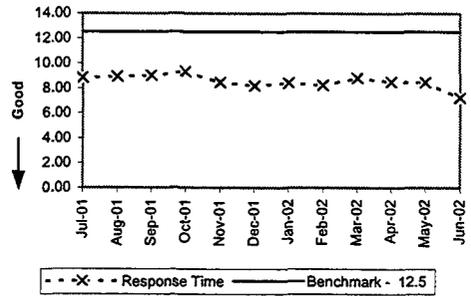
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	261.8	385	0.68	0.08	
Aug-01	372.9	565	0.66	0.05	
Sep-01	331.32	502	0.66	0.05	
Oct-01	391.23	567	0.69	0.27	
Nov-01	450.21	643	0.70	0.31	
Dec-01	556.34	817	0.68	0.28	
Jan-02	606.01	884	0.69	0.22	
Feb-02	540.82	786	0.69	0.23	
Mar-02	677.06	936	0.72	0.33	
Apr-02	732.72	984	0.74	0.49	
May-02	712.28	999	0.71	0.49	
Jun-02	531.33	774	0.69	0.07	



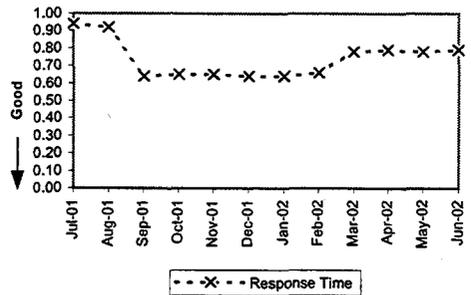
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3137.75	385	8.15	1.36	
Aug-01	4672.55	565	8.27	2.12	
Sep-01	4196.72	502	8.36	3.50	
Oct-01	4881.87	567	8.61	3.14	
Nov-01	4989.91	643	7.76	2.89	
Dec-01	6140.36	817	7.52	2.77	
Jan-02	6848	884	7.75	2.83	
Feb-02	5936.37	786	7.55	2.55	
Mar-02	7569.66	936	8.09	3.57	
Apr-02	7649.45	984	7.77	2.93	
May-02	7737.61	999	7.75	2.90	
Jun-02	5067.38	774	6.55	2.59	



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3399.55	385	8.83		
Aug-01	5045.45	565	8.93		
Sep-01	4528.04	502	9.02		
Oct-01	5273.1	567	9.30		
Nov-01	5440.12	643	8.46		
Dec-01	6696.7	817	8.20		
Jan-02	7454.01	884	8.43		
Feb-02	6477.19	786	8.24		
Mar-02	8246.72	936	8.81		
Apr-02	8382.17	984	8.52		
May-02	8449.89	999	8.46		
Jun-02	5598.71	774	7.23		

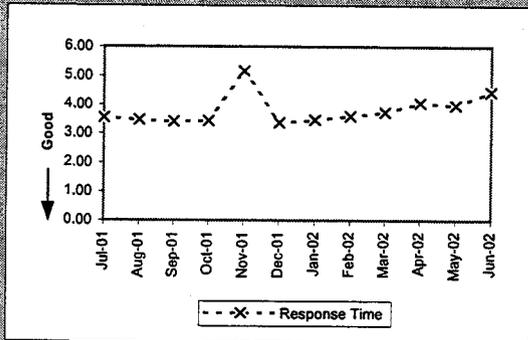


Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7121.44	7576	0.94	0.16	
Aug-01	9027.04	9812	0.92	0.17	
Sep-01	926.72	1448	0.64	0.09	
Oct-01	1025.7	1578	0.65	0.18	
Nov-01	955.49	1465	0.65	0.16	
Dec-01	1002.16	1576	0.64	0.04	
Jan-02	996.11	1556	0.64	0.15	
Feb-02	946.51	1437	0.66	0.07	
Mar-02	1248.15	1602	0.78	0.06	
Apr-02	1249.14	1579	0.79	0.23	
May-02	1282.5	1651	0.78	0.07	
Jun-02	1121.56	1428	0.79	0.14	

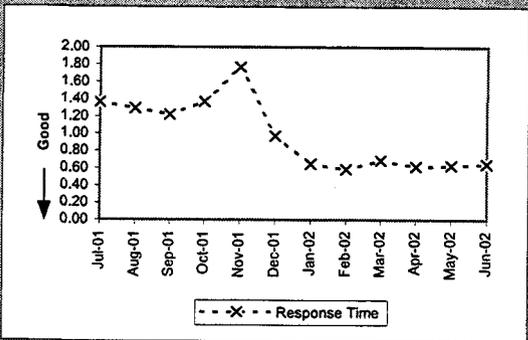


Checklist #2 - Preorder Response Times - IMA

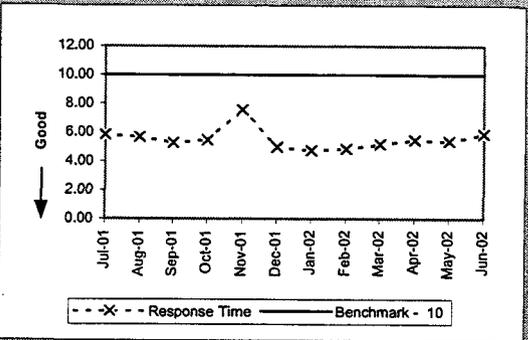
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	26819.04	7576	3.54	1.32	
Aug-01	34047.64	9812	3.47	1.42	
Sep-01	4952.16	1448	3.42	1.31	
Oct-01	5428.32	1578	3.44	3.10	
Nov-01	7561.88	1465	5.16	4.92	
Dec-01	5306.52	1576	3.37	1.94	
Jan-02	5394.82	1556	3.47	1.70	
Feb-02	5178.67	1437	3.60	1.73	
Mar-02	5972.92	1602	3.73	1.12	
Apr-02	6393.37	1579	4.05	1.75	
May-02	6568.62	1651	3.98	1.46	
Jun-02	6360.92	1428	4.45	1.86	



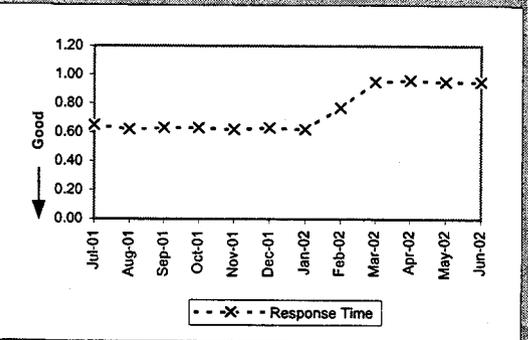
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	10303.36	7576	1.36	0.99	
Aug-01	12657.48	9812	1.29	0.70	
Sep-01	1766.56	1448	1.22	0.62	
Oct-01	2161.86	1578	1.37	2.97	
Nov-01	2585.74	1465	1.77	2.55	
Dec-01	1535.06	1576	0.97	1.17	
Jan-02	1007.34	1556	0.65	0.79	
Feb-02	854.51	1437	0.59	0.23	
Mar-02	1104.44	1602	0.69	0.29	
Apr-02	984.68	1579	0.62	0.15	
May-02	1034.37	1651	0.63	0.16	
Jun-02	922.62	1428	0.65	0.15	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	44243.84	7576	5.84		
Aug-01	55732.16	9812	5.68		
Sep-01	7645.44	1448	5.28		
Oct-01	8615.88	1578	5.46		
Nov-01	11103.11	1465	7.58		
Dec-01	7843.74	1576	4.98		
Jan-02	7398.27	1556	4.75		
Feb-02	6979.69	1437	4.86		
Mar-02	8325.51	1602	5.20		
Apr-02	8627.19	1579	5.46		
May-02	8885.49	1651	5.38		
Jun-02	8405.1	1428	5.89		

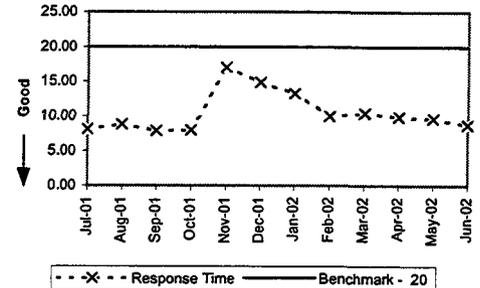


Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	219.05	337	0.65	0.07	
Aug-01	298.22	481	0.62	0.07	
Sep-01	290.43	461	0.63	0.14	
Oct-01	320.67	509	0.63	0.16	
Nov-01	301.92	487	0.62	0.13	
Dec-01	331.91	530	0.63	0.06	
Jan-02	338.37	544	0.62	0.11	
Feb-02	2535.4	3282	0.77	0.25	
Mar-02	3407.79	3605	0.95	0.21	
Apr-02	3451.65	3586	0.96	0.28	
May-02	3506.33	3703	0.95	0.21	
Jun-02	2995.25	3153	0.95	0.28	

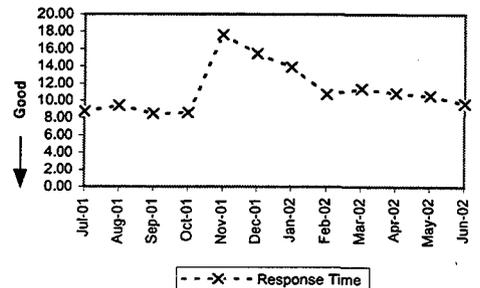


Checklist #2 - Preorder Response Times - IMA

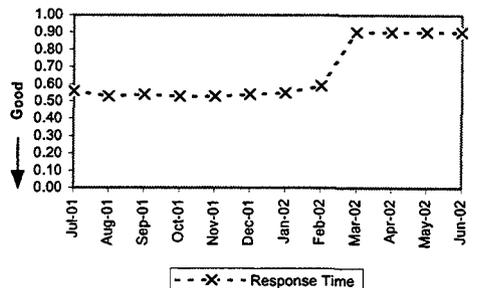
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	2733.07	337	8.11	2.06	
Aug-01	4237.61	481	8.81	4.65	
Sep-01	3632.68	461	7.88	4.16	
Oct-01	4066.91	509	7.99	2.97	
Nov-01	8284.03	487	17.01	15.37	
Dec-01	7861.73	530	14.83	11.83	
Jan-02	7216.95	544	13.27	7.79	
Feb-02	32707.68	3282	9.97	5.50	
Mar-02	37615.98	3605	10.43	6.27	
Apr-02	35516.6	3586	9.90	5.24	
May-02	35821.73	3703	9.67	5.28	
Jun-02	27510.82	3153	8.73	5.12	



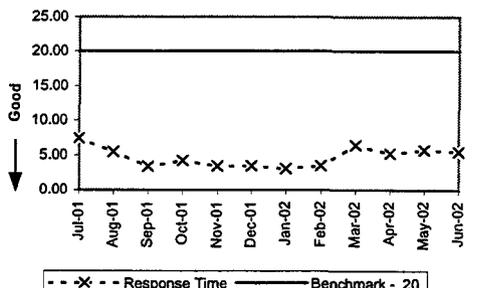
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06

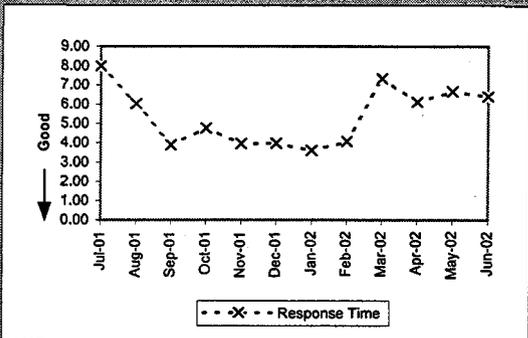


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54

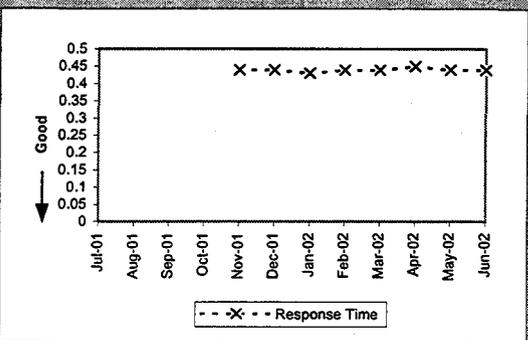


Checklist #2 - Preorder Response Times - IMA

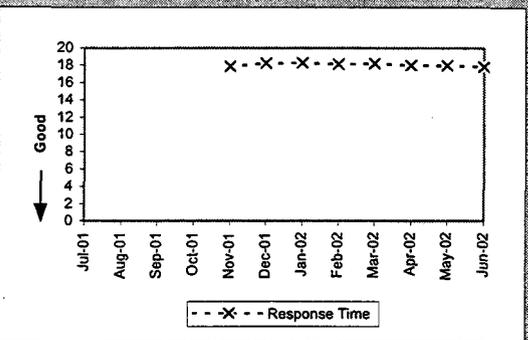
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



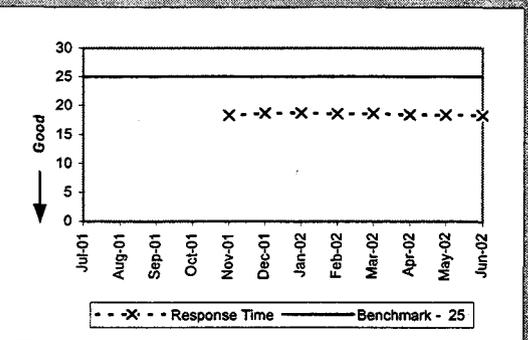
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28

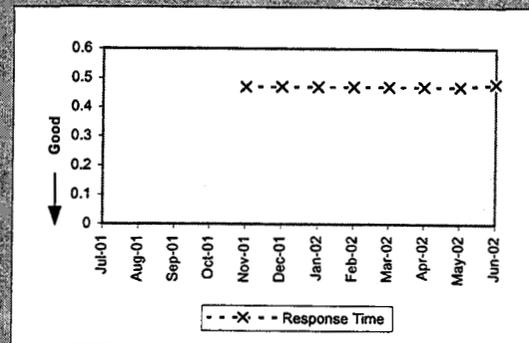


Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	

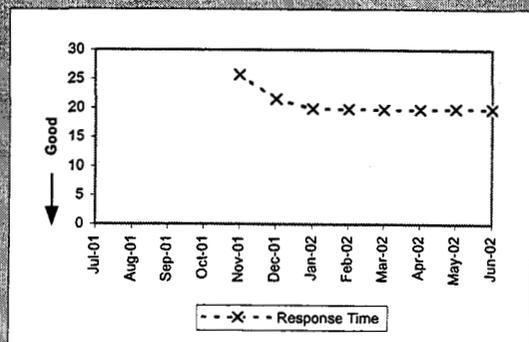


Checklist #2 - Preorder Response Times - IMA

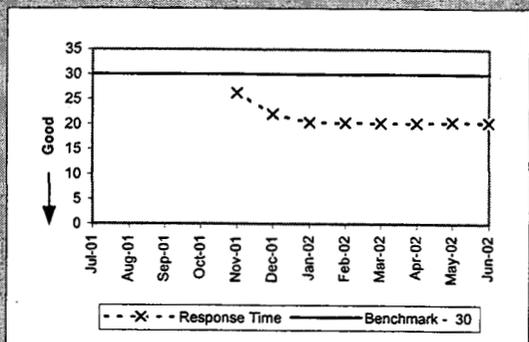
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



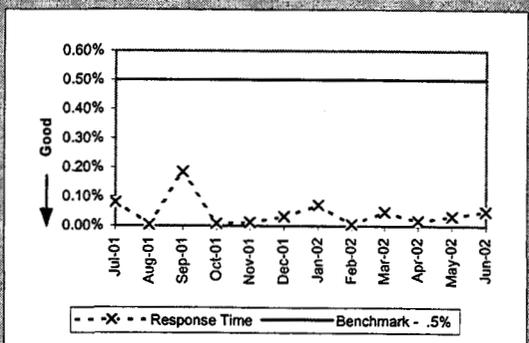
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	

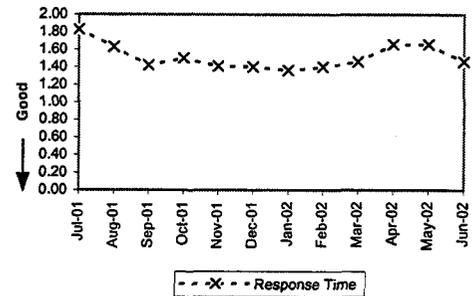


Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



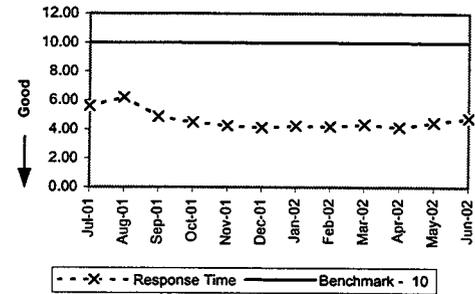
Checklist #2 - Preorder Response Times - IMA

Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7462.74	4078	1.83	3.52	
Aug-01	6943.8	4260	1.63	3.19	
Sep-01	6066.24	4272	1.42	2.34	
Oct-01	6414	4276	1.50	2.96	
Nov-01	4633.26	3286	1.41	1.59	
Dec-01	5394.2	3853	1.40	1.79	
Jan-02	5204.72	3827	1.36	1.74	
Feb-02	4648	3320	1.40	1.94	
Mar-02	4914.36	3366	1.46	1.98	
Apr-02	7425.18	4473	1.66	2.06	
May-02	8768.12	5282	1.66	1.82	
Jun-02	6521.82	4467	1.46	1.57	

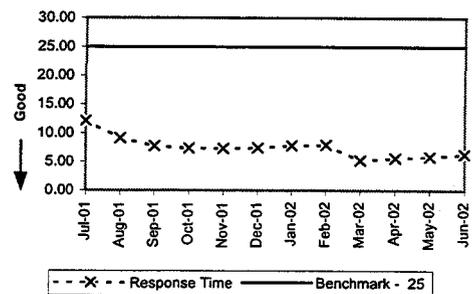


Checklist #2 - Preorder Response Times - EDI

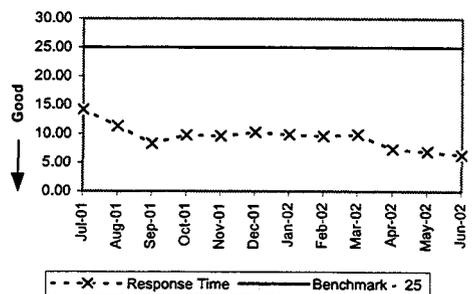
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	16609.6	2966	5.60	7.07	
Aug-01	18995.88	3054	6.22	9.50	
Sep-01	16071	3300	4.87	4.38	
Oct-01	19845	4410	4.50	1.27	
Nov-01	19771	4652	4.25	1.87	
Dec-01	16990.88	4124	4.12	1.52	
Jan-02	18494.88	4362	4.24	1.30	
Feb-02	17011.4	4060	4.19	1.58	
Mar-02	22667.85	5211	4.35	2.58	
Apr-02	21322.7	5138	4.15	1.51	
May-02	23172.48	5184	4.47	1.47	
Jun-02	22271.13	4669	4.77	4.05	



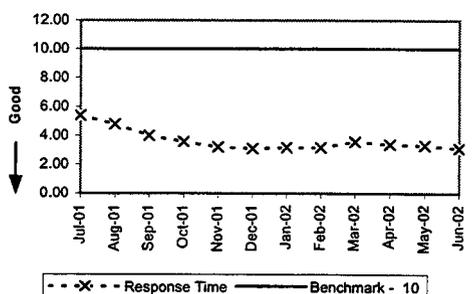
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	57776.04	4767	12.12	7.84	
Aug-01	40263.3	4410	9.13	8.86	
Sep-01	38210.24	4924	7.76	5.96	
Oct-01	41792.94	5663	7.38	4.28	
Nov-01	45155.76	6140	7.35	4.32	
Dec-01	38922.07	5212	7.47	4.24	
Jan-02	36076.53	4623	7.80	4.86	
Feb-02	32776.4	4124	7.95	5.67	
Mar-02	23836.81	4504	5.29	5.93	
Apr-02	25689.31	4541	5.66	6.04	
May-02	27098.65	4600	5.89	6.41	
Jun-02	27055.72	4278	6.32	7.24	



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7685.56	542	14.18	9.33	
Aug-01	6672.9	590	11.31	8.82	
Sep-01	4910.04	593	8.28	4.88	
Oct-01	4625.6	472	9.80	4.71	
Nov-01	5156.32	536	9.62	3.01	
Dec-01	4517.31	439	10.29	4.12	
Jan-02	4360.4	440	9.91	2.62	
Feb-02	3747.52	392	9.56	3.02	
Mar-02	4890.6	495	9.88	5.35	
Apr-02	3325.02	453	7.34	3.29	
May-02	3042.9	441	6.90	3.02	
Jun-02	2698.74	423	6.38	2.44	

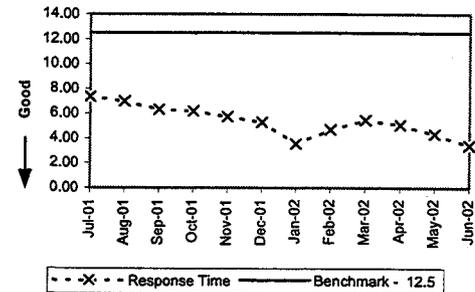


Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	46278.54	8586	5.39	6.73	
Aug-01	41925.38	8771	4.78	8.14	
Sep-01	34542.14	8614	4.01	4.43	
Oct-01	29406.09	8237	3.57	2.34	
Nov-01	27382.81	8492	3.22	2.80	
Dec-01	23380.89	7537	3.10	2.46	
Jan-02	25136.98	7932	3.17	2.52	
Feb-02	22779.7	7189	3.17	2.63	
Mar-02	27069.48	7562	3.58	3.48	
Apr-02	26030.52	7675	3.39	2.86	
May-02	25460.48	7668	3.32	2.71	
Jun-02	21294.18	6852	3.11	4.87	

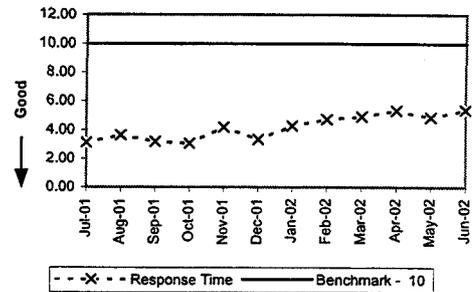


Checklist #2 - Preorder Response Times - EDI

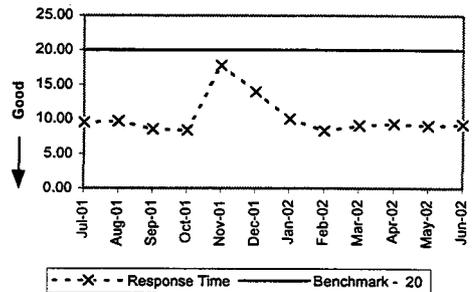
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3211.95	437	7.35	6.86	
Aug-01	3427.18	491	6.98	4.69	
Sep-01	3168.9	503	6.30	1.91	
Oct-01	2847.4	460	6.19	3.74	
Nov-01	3917	684	5.73	1.70	
Dec-01	3371.7	638	5.28	2.08	
Jan-02	2318.22	651	3.56	1.86	
Feb-02	2749.04	585	4.70	2.36	
Mar-02	3772.59	690	5.47	2.34	
Apr-02	3168.08	625	5.07	2.12	
May-02	2695.43	621	4.34	1.63	
Jun-02	1978.67	577	3.43	2.47	



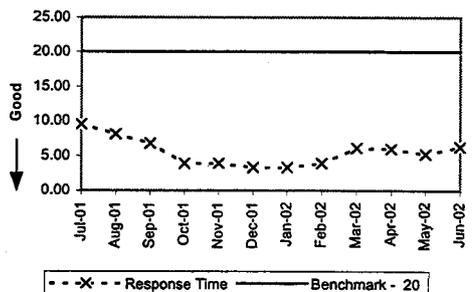
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97
Jan-02	10182.28	2384	4.27	1.74
Feb-02	10299.6	2183	4.72	1.63
Mar-02	12154.79	2466	4.93	2.17
Apr-02	13196.3	2471	5.34	2.47
May-02	12137.38	2489	4.88	1.76
Jun-02	12397.68	2293	5.41	3.20



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.20
Feb-02	23849.97	2864	8.33	7.32
Mar-02	28699.81	3157	9.09	8.13
Apr-02	29511.93	3173	9.30	7.53
May-02	28598.5	3167	9.03	7.46
Jun-02	25996.86	2817	9.23	8.23

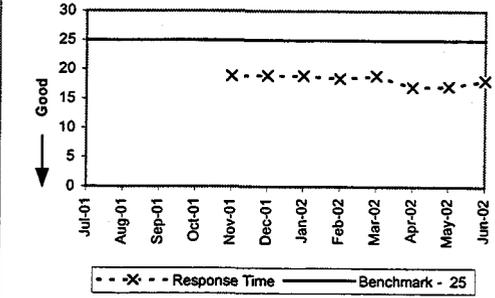


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	5493.04	577	9.52	11.12	
Aug-01	4886.36	604	8.09	11.20	
Sep-01	3842	565	6.80	3.43	
Oct-01	2869.44	732	3.92	7.02	
Nov-01	2870.82	738	3.89	5.58	
Dec-01	2114.84	637	3.32	4.02	
Jan-02	2287.71	687	3.33	2.61	
Feb-02	2386.8	612	3.90	4.56	
Mar-02	4228.12	692	6.11	12.17	
Apr-02	3990	665	6.00	7.12	
May-02	3436.11	657	5.23	5.49	
Jun-02	3836.48	608	6.31	9.12	

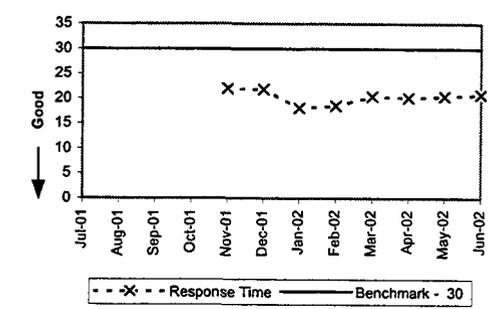


Checklist #2 - Preorder Response Times - EDI

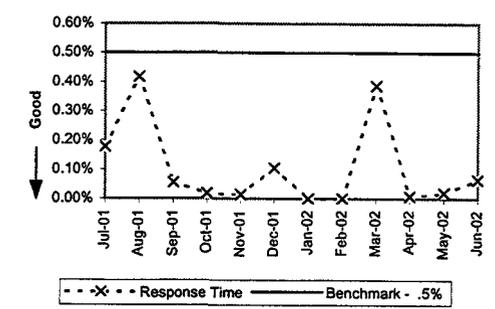
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



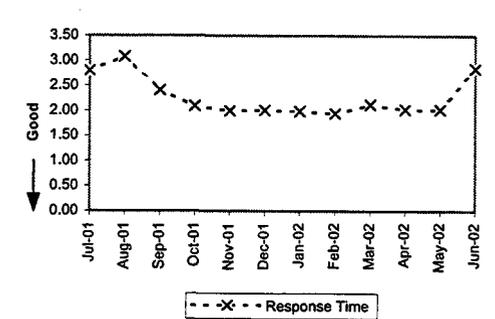
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



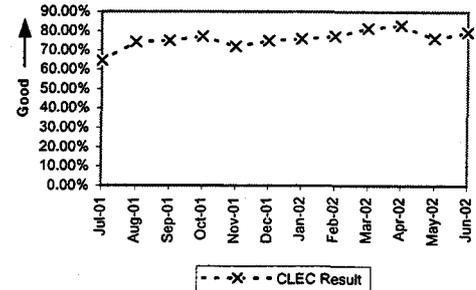
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

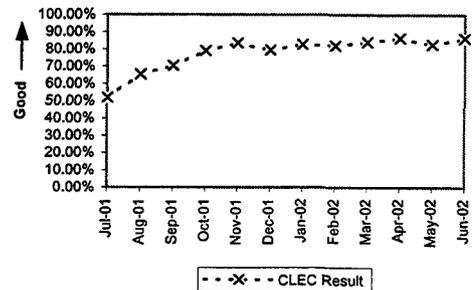
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	3414	5282	64.63%	47.81%
Aug-01	3949	5316	74.29%	43.71%
Sep-01	2778	3707	74.94%	43.34%
Oct-01	2131	2758	77.27%	41.91%
Nov-01	1288	1789	72.00%	44.90%
Dec-01	1106	1474	75.03%	43.28%
Jan-02	1227	1614	76.02%	42.69%
Feb-02	1332	1725	77.22%	41.94%
Mar-02	1293	1585	81.58%	38.77%
Apr-02	1691	2036	83.06%	37.51%
May-02	2326	3052	76.21%	42.58%
Jun-02	2351	2959	79.45%	40.40%



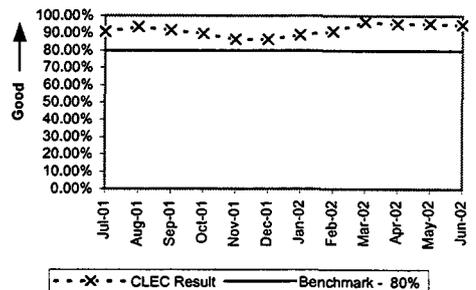
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	685	1317	52.01%	49.96%
Aug-01	1011	1545	65.44%	47.56%
Sep-01	999	1419	70.40%	45.65%
Oct-01	1412	1785	79.10%	40.66%
Nov-01	1534	1838	83.46%	37.15%
Dec-01	1176	1481	79.41%	40.44%
Jan-02	1474	1782	82.72%	37.81%
Feb-02	1169	1425	82.04%	38.39%
Mar-02	848	1007	84.21%	36.46%
Apr-02	1035	1196	86.54%	34.13%
May-02	1057	1277	82.77%	37.76%
Jun-02	913	1058	86.29%	34.39%



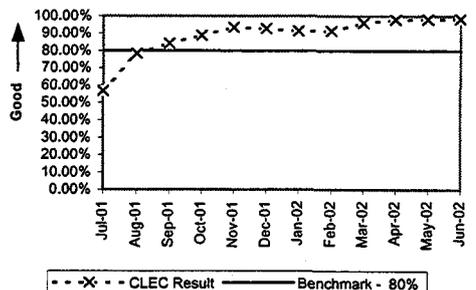
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	3414	3758	90.85%	28.84%
Aug-01	3949	4222	93.53%	24.59%
Sep-01	2778	3029	91.71%	27.57%
Oct-01	2131	2375	89.73%	30.36%
Nov-01	1288	1492	86.33%	34.36%
Dec-01	1106	1280	86.41%	34.27%
Jan-02	1227	1379	88.98%	31.32%
Feb-02	1332	1465	90.92%	28.73%
Mar-02	1293	1340	96.49%	18.40%
Apr-02	1691	1773	95.38%	21.00%
May-02	2326	2434	95.56%	20.59%
Jun-02	2351	2479	94.84%	22.13%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

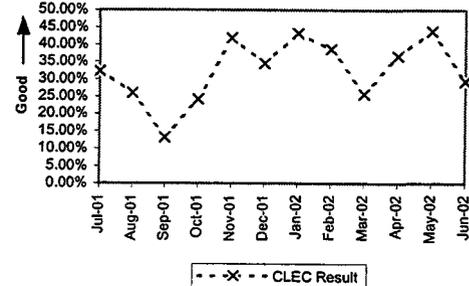
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	685	1206	56.80%	49.54%
Aug-01	1011	1291	78.31%	41.21%
Sep-01	999	1186	84.23%	36.44%
Oct-01	1412	1591	88.75%	31.60%
Nov-01	1534	1643	93.37%	24.89%
Dec-01	1176	1268	92.74%	25.94%
Jan-02	1474	1614	91.33%	28.15%
Feb-02	1169	1279	91.40%	28.04%
Mar-02	848	883	96.04%	19.51%
Apr-02	1035	1055	98.10%	13.64%
May-02	1057	1076	98.23%	13.17%
Jun-02	913	927	98.49%	12.20%



Checklist #2 - Electronic Flow-through - Unbundled Loops

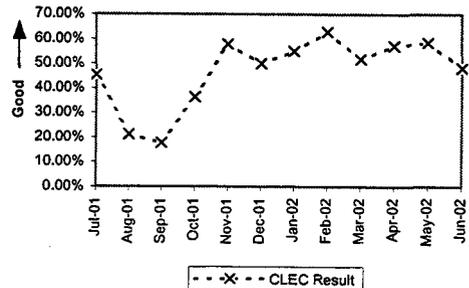
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	284	881	32.24%	46.74%
Aug-01	319	1227	26.00%	43.86%
Sep-01	134	1012	13.24%	33.89%
Oct-01	240	992	24.19%	42.83%
Nov-01	380	907	41.90%	49.34%
Dec-01	209	606	34.49%	47.53%
Jan-02	293	677	43.28%	49.55%
Feb-02	249	642	38.79%	48.73%
Mar-02	182	707	25.74%	43.72%
Apr-02	260	708	36.72%	48.21%
May-02	362	825	43.88%	49.62%
Jun-02	154	525	29.33%	45.53%



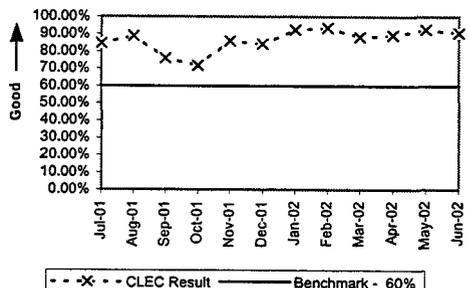
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	333	735	45.31%	49.78%
Aug-01	167	789	21.17%	40.85%
Sep-01	133	750	17.73%	38.20%
Oct-01	424	1167	36.33%	48.10%
Nov-01	791	1367	57.86%	49.38%
Dec-01	402	806	49.88%	50.00%
Jan-02	525	954	55.03%	49.75%
Feb-02	672	1071	62.75%	48.35%
Mar-02	521	1006	51.79%	49.97%
Apr-02	690	1207	57.17%	49.48%
May-02	861	1472	58.49%	49.27%
Jun-02	509	1056	48.20%	49.97%



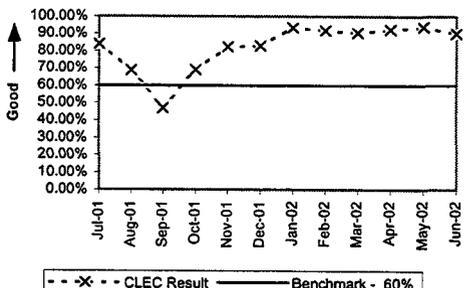
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	284	336	84.52%	36.17%
Aug-01	319	359	88.86%	31.47%
Sep-01	134	176	76.14%	42.63%
Oct-01	240	334	71.86%	44.97%
Nov-01	380	442	85.97%	34.73%
Dec-01	209	248	84.27%	36.40%
Jan-02	293	317	92.43%	26.45%
Feb-02	249	266	93.61%	24.46%
Mar-02	182	206	88.35%	32.08%
Apr-02	260	291	89.35%	30.85%
May-02	362	391	92.58%	26.20%
Jun-02	154	170	90.59%	29.20%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

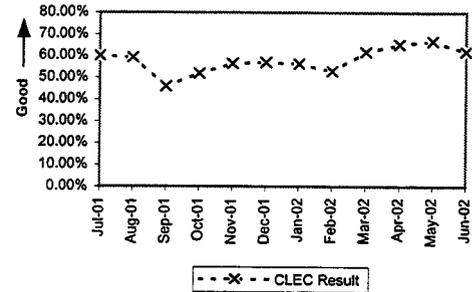
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	333	397	83.88%	36.77%
Aug-01	167	243	68.72%	46.36%
Sep-01	133	283	47.00%	49.91%
Oct-01	424	614	69.06%	46.23%
Nov-01	791	962	82.22%	38.23%
Dec-01	402	486	82.72%	37.81%
Jan-02	525	562	93.42%	24.80%
Feb-02	672	732	91.80%	27.43%
Mar-02	521	576	90.45%	29.39%
Apr-02	690	747	92.37%	26.55%
May-02	861	918	93.79%	24.13%
Jun-02	509	566	89.93%	30.09%



Checklist #2 - Electronic Flow-through - LNP

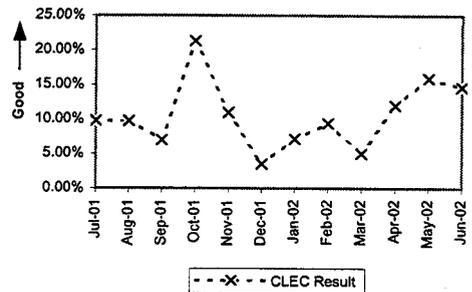
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2773	4610	60.15%	48.96%
Aug-01	3239	5460	59.32%	49.12%
Sep-01	2156	4688	45.99%	49.84%
Oct-01	2891	5565	51.95%	49.96%
Nov-01	3748	6647	56.39%	49.59%
Dec-01	3941	6907	57.06%	49.50%
Jan-02	5283	9370	56.38%	49.59%
Feb-02	3167	5981	52.95%	49.91%
Mar-02	3635	5876	61.86%	48.57%
Apr-02	4259	6517	65.35%	47.58%
May-02	3303	4948	66.75%	47.11%
Jun-02	2844	4593	61.92%	48.56%



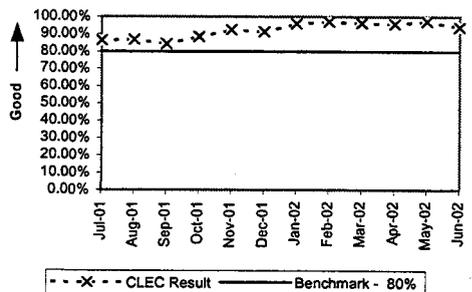
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	21	214	9.81%	29.75%
Aug-01	19	195	9.74%	29.66%
Sep-01	8	114	7.02%	25.54%
Oct-01	39	183	21.31%	40.95%
Nov-01	14	128	10.94%	31.21%
Dec-01	4	114	3.51%	18.40%
Jan-02	11	154	7.14%	25.75%
Feb-02	8	85	9.41%	29.20%
Mar-02	7	140	5.00%	21.79%
Apr-02	19	159	11.95%	32.44%
May-02	21	132	15.91%	36.58%
Jun-02	23	157	14.65%	35.36%



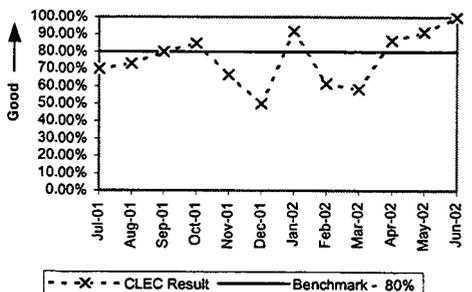
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2773	3210	86.39%	34.29%
Aug-01	3239	3735	86.72%	33.94%
Sep-01	2156	2558	84.28%	36.39%
Oct-01	2891	3268	88.46%	31.95%
Nov-01	3748	4054	92.45%	26.42%
Dec-01	3941	4315	91.33%	28.14%
Jan-02	5283	5506	95.95%	19.71%
Feb-02	3167	3258	97.21%	16.48%
Mar-02	3635	3775	96.29%	18.90%
Apr-02	4259	4450	95.71%	20.27%
May-02	3303	3393	97.35%	16.07%
Jun-02	2844	3026	93.99%	23.78%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

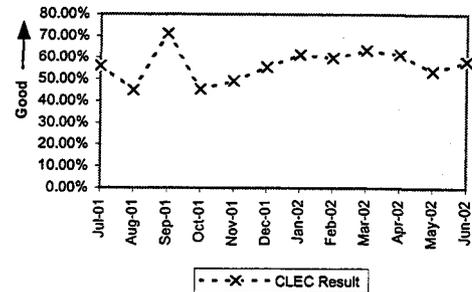
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	21	30	70.00%	45.83%
Aug-01	19	26	73.08%	44.36%
Sep-01	8	10	80.00%	40.00%
Oct-01	39	46	84.78%	35.92%
Nov-01	14	21	66.67%	47.14%
Dec-01	4	8	50.00%	50.00%
Jan-02	11	12	91.67%	27.64%
Feb-02	8	13	61.54%	48.65%
Mar-02	7	12	58.33%	49.30%
Apr-02	19	22	86.36%	34.32%
May-02	21	23	91.30%	28.18%
Jun-02	23	23	100.00%	0.00%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

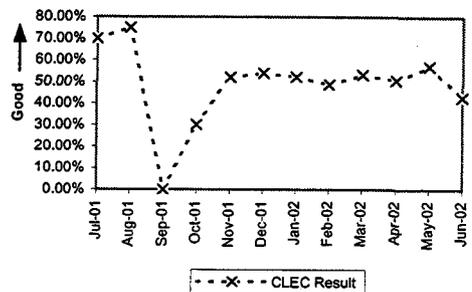
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	14	25	56.00%	49.64%
Aug-01	18	40	45.00%	49.75%
Sep-01	32	45	71.11%	45.32%
Oct-01	237	522	45.40%	49.79%
Nov-01	232	471	49.26%	49.99%
Dec-01	318	572	55.59%	49.69%
Jan-02	671	1093	61.39%	48.69%
Feb-02	614	1025	59.90%	49.01%
Mar-02	678	1070	63.36%	48.18%
Apr-02	911	1481	61.51%	48.66%
May-02	893	1662	53.73%	49.86%
Jun-02	713	1223	58.30%	49.31%



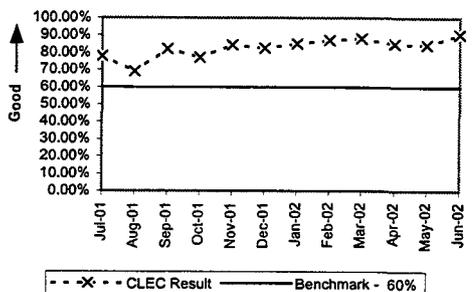
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	10	70.00%	45.83%
Aug-01	6	8	75.00%	43.30%
Sep-01	0	1	0.00%	0.00%
Oct-01	75	249	30.12%	45.88%
Nov-01	185	355	52.11%	49.96%
Dec-01	145	269	53.90%	49.85%
Jan-02	218	418	52.15%	49.95%
Feb-02	188	386	48.70%	49.98%
Mar-02	188	353	53.26%	49.89%
Apr-02	223	440	50.68%	50.00%
May-02	460	804	57.21%	49.48%
Jun-02	498	1162	42.86%	49.49%



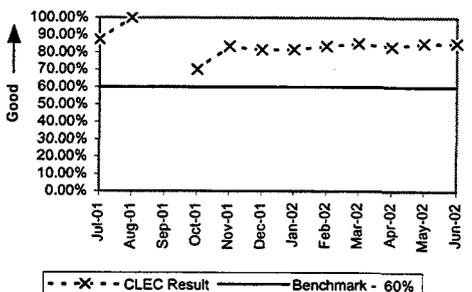
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	14	18	77.78%	41.57%
Aug-01	18	26	69.23%	46.15%
Sep-01	32	39	82.05%	38.38%
Oct-01	237	307	77.20%	41.96%
Nov-01	232	275	84.36%	36.32%
Dec-01	318	386	82.38%	38.10%
Jan-02	671	789	85.04%	35.66%
Feb-02	614	706	86.97%	33.66%
Mar-02	678	769	88.17%	32.30%
Apr-02	911	1072	84.98%	35.73%
May-02	893	1058	84.40%	36.28%
Jun-02	713	788	90.48%	29.35%



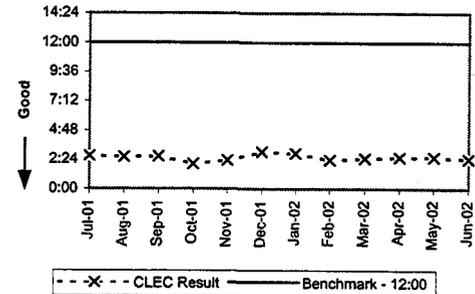
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	7	8	87.50%	33.07%
Aug-01	6	6	100.00%	0.00%
Sep-01				
Oct-01	75	107	70.09%	45.78%
Nov-01	185	222	83.33%	37.27%
Dec-01	145	178	81.46%	38.86%
Jan-02	218	267	81.65%	38.71%
Feb-02	188	225	83.56%	37.07%
Mar-02	188	221	85.07%	35.64%
Apr-02	223	268	83.21%	37.38%
May-02	460	540	85.19%	35.52%
Jun-02	498	585	85.13%	35.58%

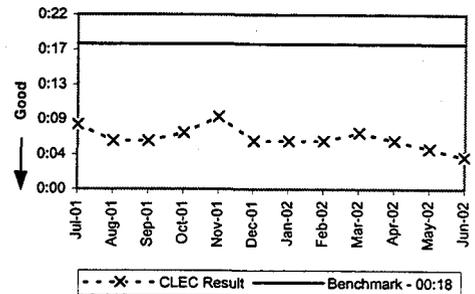


Checklist #2 - LSR Rejections

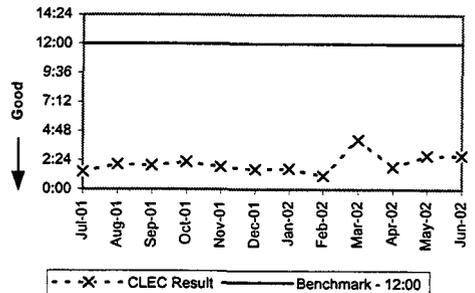
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result		
Jul-01		1952:10	721	2:42	
Aug-01		2152:50	824	2:37	
Sep-01		1305:52	494	2:39	
Oct-01		989:31	484	2:03	
Nov-01		965:34	410	2:21	
Dec-01		909:50	298	3:03	
Jan-02		869:27	300	2:54	
Feb-02		772:03	323	2:23	
Mar-02		892:44	356	2:30	
Apr-02		826:31	320	2:35	
May-02		1250:26	481	2:36	
Jun-02		934:57	382	2:27	



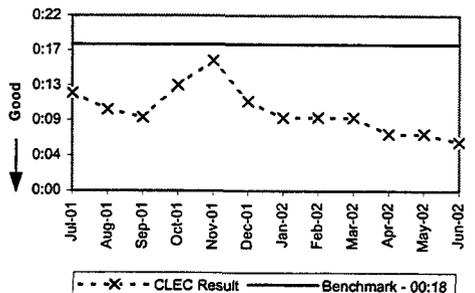
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		3187:14	25302	0:08
Aug-01		2619:12	24519	0:06
Sep-01		2182:39	20332	0:06
Oct-01		2821:41	25739	0:07
Nov-01		3749:08	24670	0:09
Dec-01		2975:07	28208	0:06
Jan-02		2952:50	29785	0:06
Feb-02		2612:21	25067	0:06
Mar-02		3208:27	28421	0:07
Apr-02		2740:31	28078	0:06
May-02		2415:14	29158	0:05
Jun-02		1868:07	26953	0:04



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		342:28	234	1:28
Aug-01		717:55	348	2:04
Sep-01		688:50	344	2:00
Oct-01		1192:46	527	2:16
Nov-01		503:59	269	1:52
Dec-01		426:16	257	1:40
Jan-02		502:57	292	1:43
Feb-02		303:03	268	1:08
Mar-02		668:11	162	4:07
Apr-02		444:26	239	1:52
May-02		2261:41	803	2:49
Jun-02		967:18	346	2:48

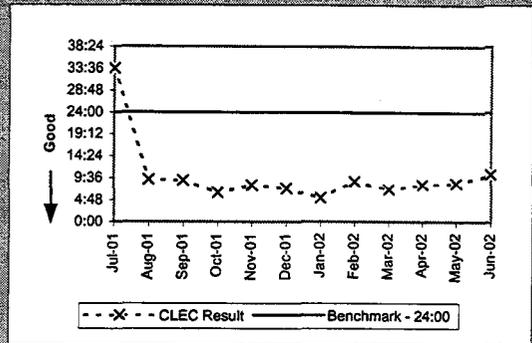


LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		1517:44	7819	0:12
Aug-01		1657:46	10415	0:10
Sep-01		1419:33	9822	0:09
Oct-01		3215:15	14444	0:13
Nov-01		4041:55	14716	0:16
Dec-01		2841:34	15289	0:11
Jan-02		2863:00	20133	0:09
Feb-02		2013:05	13400	0:09
Mar-02		1994:26	13392	0:09
Apr-02		2018:25	17647	0:07
May-02		2013:47	16508	0:07
Jun-02		1721:16	18081	0:06

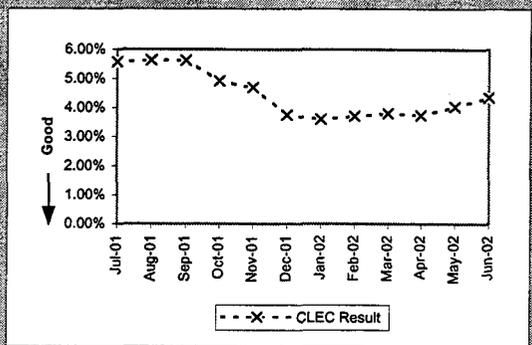


Checklist #2 - LSR Rejections

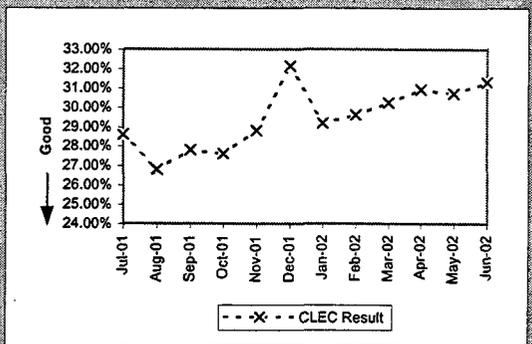
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	8647:04	257	33:39	
Aug-01	4273:59	463	9:14	
Sep-01	1348:09	149	9:03	
Oct-01	931:54	146	6:23	
Nov-01	1023:00	127	8:03	
Dec-01	925:33	127	7:17	
Jan-02	528:57	101	5:14	
Feb-02	1179:16	132	8:56	
Mar-02	295:53	42	7:03	
Apr-02	415:21	51	8:09	
May-02	635:08	75	8:28	
Jun-02	875:23	84	10:25	



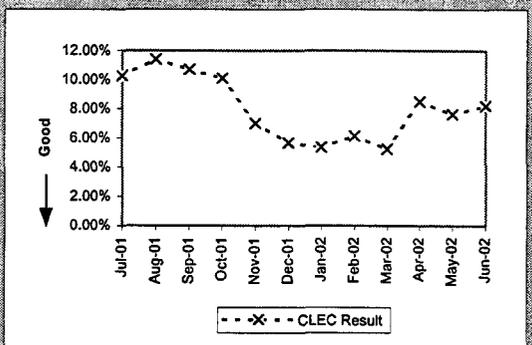
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4933	88485	5.58%	
Aug-01	5158	91530	5.64%	
Sep-01	4114	73160	5.62%	
Oct-01	4578	93217	4.91%	
Nov-01	4026	85656	4.70%	
Dec-01	3296	87829	3.75%	
Jan-02	3681	102045	3.61%	
Feb-02	3142	84615	3.71%	
Mar-02	3582	94010	3.81%	
Apr-02	3402	90804	3.75%	
May-02	3840	94906	4.05%	
Jun-02	3754	86121	4.36%	



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	25302	88485	28.59%	
Aug-01	24519	91530	26.79%	
Sep-01	20332	73160	27.79%	
Oct-01	25739	93217	27.61%	
Nov-01	24670	85656	28.80%	
Dec-01	28208	87829	32.12%	
Jan-02	29785	102045	29.19%	
Feb-02	25067	84615	29.62%	
Mar-02	28421	94010	30.23%	
Apr-02	28078	90804	30.92%	
May-02	29158	94906	30.72%	
Jun-02	26953	86121	31.30%	



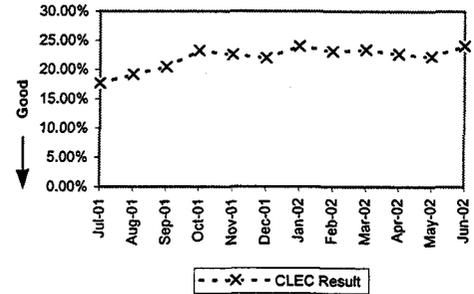
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4528	44111	10.27%	
Aug-01	6185	54234	11.40%	
Sep-01	5138	47978	10.71%	
Oct-01	6241	61930	10.08%	
Nov-01	4560	65120	7.00%	
Dec-01	3927	69357	5.66%	
Jan-02	4492	83678	5.37%	
Feb-02	3544	57897	6.12%	
Mar-02	2989	57060	5.24%	
Apr-02	6587	77654	8.48%	
May-02	5659	74231	7.62%	
Jun-02	6144	74983	8.19%	



Checklist #2 - LSR Rejections

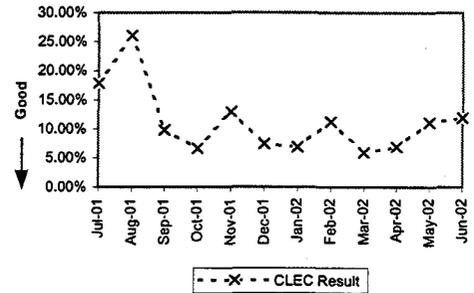
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

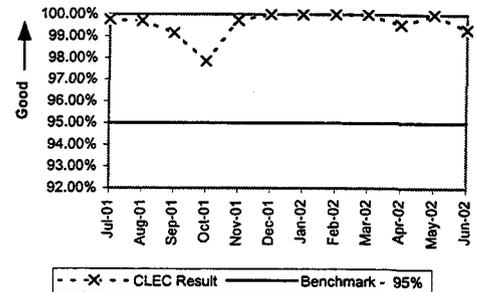
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	257	1439	17.86%
Aug-01	463	1775	26.08%
Sep-01	149	1512	9.85%
Oct-01	146	2193	6.66%
Nov-01	127	984	12.91%
Dec-01	127	1702	7.46%
Jan-02	101	1459	6.92%
Feb-02	132	1177	11.22%
Mar-02	42	703	5.97%
Apr-02	51	733	6.96%
May-02	75	675	11.11%
Jun-02	84	704	11.93%



Checklist #2 - Firm Order Confirmations - Resale

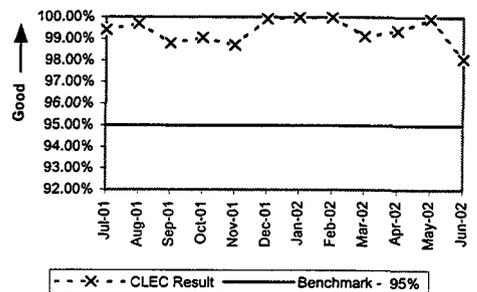
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	3420	3428	99.77%
Aug-01	3955	3967	99.70%
Sep-01	2785	2809	99.15%
Oct-01	2313	2364	97.84%
Nov-01	1513	1517	99.74%
Dec-01	1422	1422	100.00%
Jan-02	1893	1893	100.00%
Feb-02	1943	1943	100.00%
Mar-02	1963	1963	100.00%
Apr-02	2578	2590	99.54%
May-02	3206	3206	100.00%
Jun-02	3037	3058	99.31%



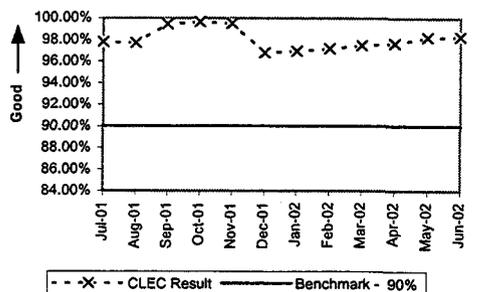
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	688	692	99.42%
Aug-01	1014	1017	99.71%
Sep-01	987	999	98.80%
Oct-01	1465	1479	99.05%
Nov-01	1691	1713	98.72%
Dec-01	1320	1321	99.92%
Jan-02	1685	1685	100.00%
Feb-02	1353	1353	100.00%
Mar-02	1021	1030	99.13%
Apr-02	1237	1245	99.36%
May-02	1506	1507	99.93%
Jun-02	1377	1404	98.08%



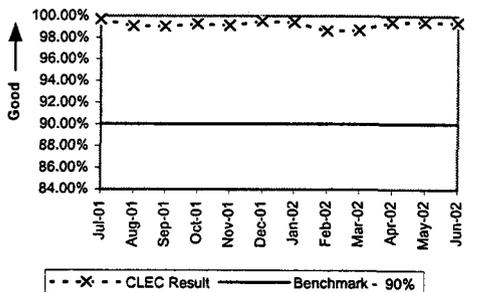
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1816	1857	97.79%
Aug-01	1318	1349	97.70%
Sep-01	883	888	99.44%
Oct-01	915	918	99.67%
Nov-01	763	767	99.48%
Dec-01	603	623	96.79%
Jan-02	792	817	96.94%
Feb-02	753	775	97.16%
Mar-02	656	673	97.47%
Apr-02	917	939	97.66%
May-02	1429	1455	98.21%
Jun-02	1083	1102	98.28%



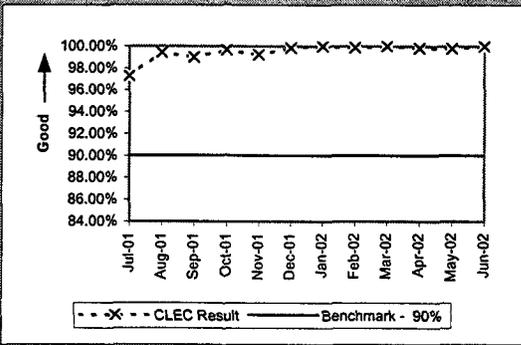
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	632	634	99.68%
Aug-01	527	532	99.06%
Sep-01	405	409	99.02%
Oct-01	530	534	99.25%
Nov-01	458	462	99.13%
Dec-01	411	413	99.52%
Jan-02	491	494	99.39%
Feb-02	425	431	98.61%
Mar-02	304	308	98.70%
Apr-02	359	361	99.45%
May-02	537	540	99.44%
Jun-02	792	797	99.37%



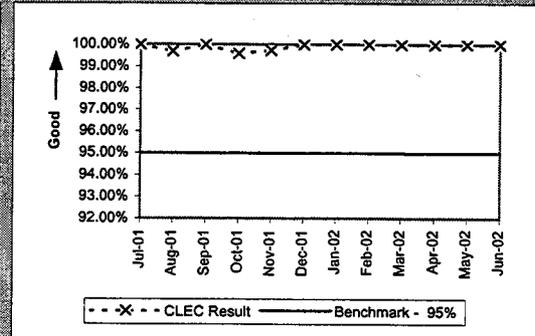
Checklist #2 - Firm Order Confirmations - Resale

FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		1109	1140	97.28%
Aug-01		1244	1251	99.44%
Sep-01		1298	1311	99.01%
Oct-01		1979	1986	99.65%
Nov-01		779	785	99.24%
Dec-01		1487	1489	99.87%
Jan-02		1305	1305	100.00%
Feb-02		999	1000	99.90%
Mar-02		629	629	100.00%
Apr-02		635	636	99.84%
May-02		527	528	99.81%
Jun-02		548	548	100.00%

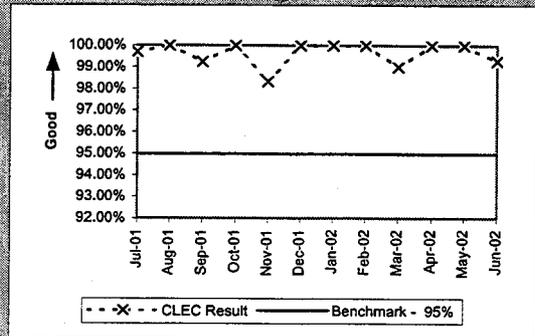


Checklist #2 - Firm Order Confirmations - Unbundled Loops

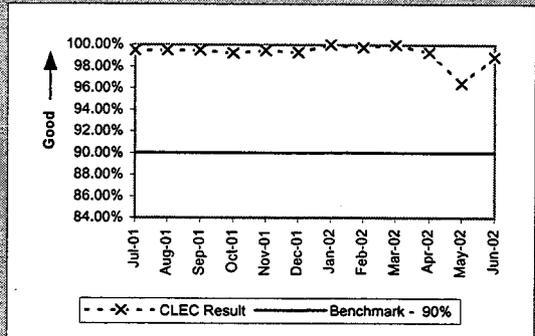
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	284	284	100.00%	
Aug-01	318	319	99.69%	
Sep-01	132	132	100.00%	
Oct-01	239	240	99.58%	
Nov-01	375	376	99.73%	
Dec-01	209	209	100.00%	
Jan-02	289	289	100.00%	
Feb-02	245	245	100.00%	
Mar-02	168	168	100.00%	
Apr-02	254	254	100.00%	
May-02	355	355	100.00%	
Jun-02	151	151	100.00%	



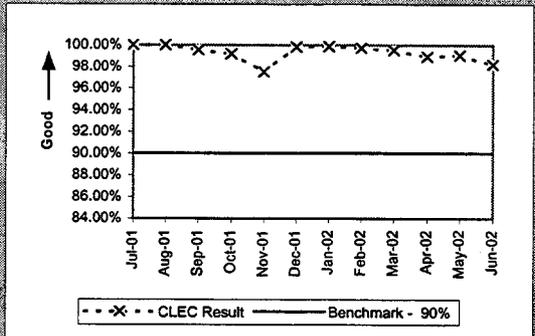
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	332	333	99.70%	
Aug-01	167	167	100.00%	
Sep-01	132	133	99.25%	
Oct-01	424	424	100.00%	
Nov-01	766	779	98.33%	
Dec-01	402	402	100.00%	
Jan-02	444	444	100.00%	
Feb-02	541	541	100.00%	
Mar-02	401	405	99.01%	
Apr-02	584	584	100.00%	
May-02	728	728	100.00%	
Jun-02	418	421	99.29%	



FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	582	585	99.49%	
Aug-01	585	588	99.49%	
Sep-01	594	597	99.50%	
Oct-01	771	777	99.23%	
Nov-01	561	564	99.47%	
Dec-01	426	429	99.30%	
Jan-02	370	370	100.00%	
Feb-02	380	381	99.74%	
Mar-02	489	489	100.00%	
Apr-02	419	422	99.29%	
May-02	405	420	96.43%	
Jun-02	349	353	98.87%	

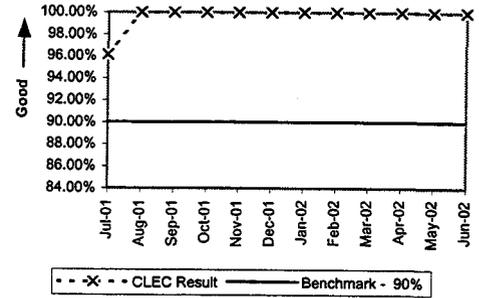


FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	193	193	100.00%	
Aug-01	250	250	100.00%	
Sep-01	426	428	99.53%	
Oct-01	600	605	99.17%	
Nov-01	663	680	97.50%	
Dec-01	616	617	99.84%	
Jan-02	760	761	99.87%	
Feb-02	732	734	99.73%	
Mar-02	820	824	99.51%	
Apr-02	826	835	98.92%	
May-02	934	943	99.05%	
Jun-02	811	826	98.18%	



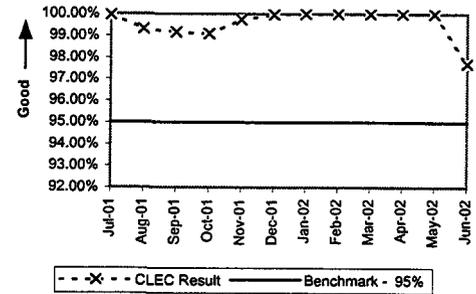
Checklist #2 - Firm Order Confirmations - Unbundled Loops

FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	25	26	96.15%	
Aug-01	41	41	100.00%	
Sep-01	26	26	100.00%	
Oct-01	36	36	100.00%	
Nov-01	31	31	100.00%	
Dec-01	24	24	100.00%	
Jan-02	23	23	100.00%	
Feb-02	20	20	100.00%	
Mar-02	12	12	100.00%	
Apr-02	12	12	100.00%	
May-02	19	19	100.00%	
Jun-02	18	18	100.00%	

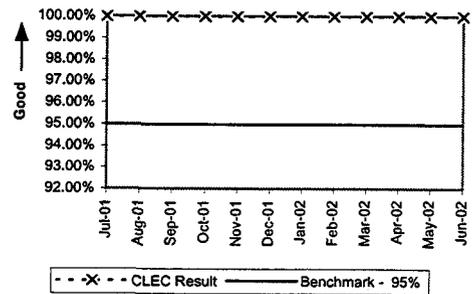


Checklist #2 - Firm Order Confirmations - LNP

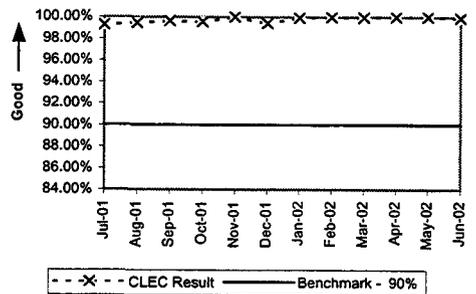
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	2772	2773	99.96%	
Aug-01	3217	3239	99.32%	
Sep-01	2023	2040	99.17%	
Oct-01	2637	2661	99.10%	
Nov-01	3489	3498	99.74%	
Dec-01	3724	3725	99.97%	
Jan-02	5039	5039	100.00%	
Feb-02	2968	2968	100.00%	
Mar-02	3367	3367	100.00%	
Apr-02	3857	3857	100.00%	
May-02	2965	2965	100.00%	
Jun-02	2471	2529	97.71%	



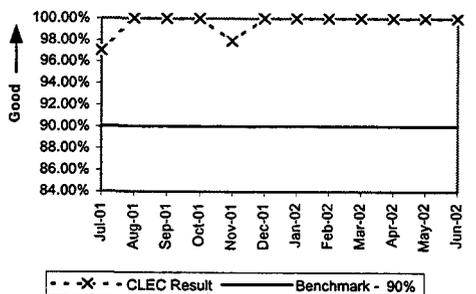
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	21	21	100.00%	
Aug-01	19	19	100.00%	
Sep-01	8	8	100.00%	
Oct-01	26	26	100.00%	
Nov-01	14	14	100.00%	
Dec-01	3	3	100.00%	
Jan-02	8	8	100.00%	
Feb-02	8	8	100.00%	
Mar-02	7	7	100.00%	
Apr-02	17	17	100.00%	
May-02	19	19	100.00%	
Jun-02	23	23	100.00%	



FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	1766	1779	99.27%	
Aug-01	2104	2116	99.43%	
Sep-01	1629	1635	99.63%	
Oct-01	2025	2034	99.56%	
Nov-01	2362	2362	100.00%	
Dec-01	2454	2469	99.39%	
Jan-02	3645	3648	99.92%	
Feb-02	2543	2544	99.96%	
Mar-02	2070	2071	99.95%	
Apr-02	2136	2136	100.00%	
May-02	1534	1534	100.00%	
Jun-02	1628	1630	99.88%	

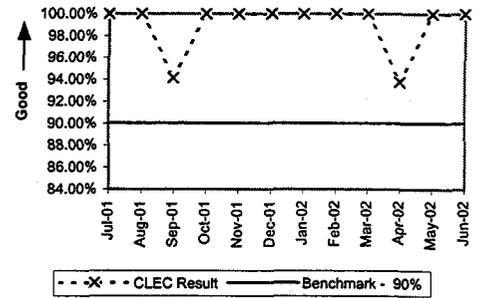


FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	163	168	97.02%	
Aug-01	153	153	100.00%	
Sep-01	95	95	100.00%	
Oct-01	116	116	100.00%	
Nov-01	93	95	97.89%	
Dec-01	90	90	100.00%	
Jan-02	105	105	100.00%	
Feb-02	58	58	100.00%	
Mar-02	121	121	100.00%	
Apr-02	124	124	100.00%	
May-02	103	103	100.00%	
Jun-02	112	112	100.00%	



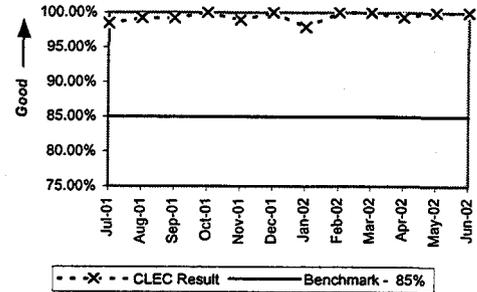
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	9	9	100.00%
Aug-01	8	8	100.00%
Sep-01	16	17	94.12%
Oct-01	6	6	100.00%
Nov-01	10	10	100.00%
Dec-01	51	51	100.00%
Jan-02	20	20	100.00%
Feb-02	19	19	100.00%
Mar-02	12	12	100.00%
Apr-02	30	32	93.75%
May-02	26	26	100.00%
Jun-02	41	41	100.00%



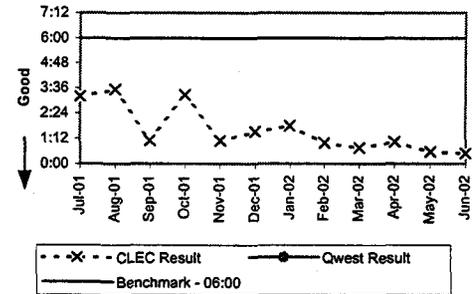
Checklist #2 - Firm Order Confirmations - LIS

Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	63	64	98.44%	
Aug-01	122	123	99.19%	
Sep-01	121	122	99.18%	
Oct-01	120	120	100.00%	
Nov-01	94	95	98.95%	
Dec-01	82	82	100.00%	
Jan-02	95	97	97.94%	
Feb-02	64	64	100.00%	
Mar-02	112	112	100.00%	
Apr-02	153	154	99.35%	
May-02	120	120	100.00%	
Jun-02	100	100	100.00%	

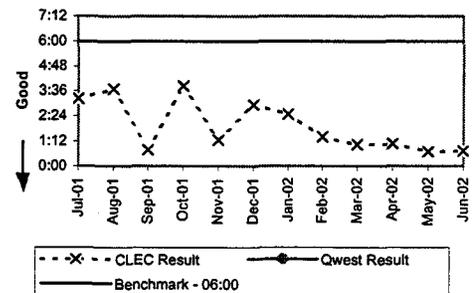


Checklist #2 - Completion Notifications

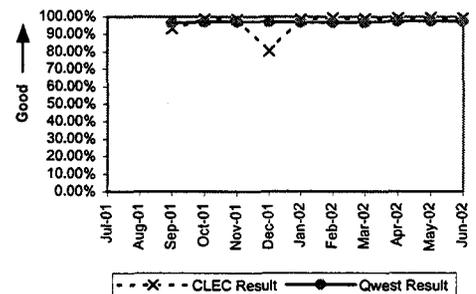
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22541:57	7054	3:12	7:35					
Aug-01	36740:44	10352	3:33	32:54					
Sep-01	7936:52	7152	1:07	11:15					
Oct-01	24388:09	7434	3:17	11:55					
Nov-01	8184:40	7459	1:06	14:26					
Dec-01	11405:39	7435	1:32	13:23					
Jan-02	15461:26	8585	1:48	20:03					
Feb-02	8437:58	8400	1:00	11:51					
Mar-02	5719:57	7615	0:45	16:34					
Apr-02	8377:53	8131	1:02	16:22					
May-02	5084:54	8970	0:34	6:03					
Jun-02	3544:53	7311	0:29	11:13					



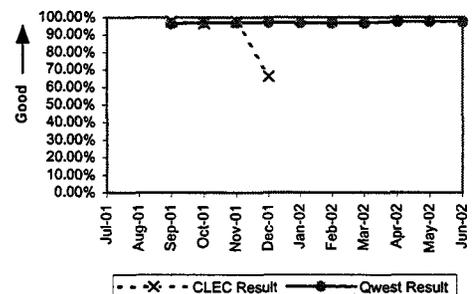
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6133:50	1896	3:14	4:26					
Aug-01	8830:45	2378	3:43	26:04					
Sep-01	1378:36	1745	0:47	5:29					
Oct-01	9404:04	2438	3:51	18:36					
Nov-01	4575:21	3628	1:16	7:12					
Dec-01	7910:27	2683	2:57	17:05					
Jan-02	7393:12	2954	2:30	22:24					
Feb-02	4208:49	2963	1:25	12:20					
Mar-02	2394:07	2304	1:02	6:46					
Apr-02	3182:37	2921	1:05	12:54					
May-02	1936:24	2789	0:42	3:37					
Jun-02	2398:14	3254	0:44	6:54					



Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	4967	5330	93.19%	25.19%	362261	375347	96.51%	13.14	6.99
Oct-01	7894	7993	98.76%	11.06%	326023	335722	97.11%	-8.71	-6.29
Nov-01	7679	7796	98.50%	12.16%	490727	504842	97.20%	-6.88	-5.19
Dec-01	7836	9731	80.53%	39.60%	427370	439592	97.22%	99.07	59.23
Jan-02	8939	9063	98.63%	11.62%	517616	534119	96.91%	-9.39	-6.71
Feb-02	9004	9071	99.26%	8.56%	406672	420101	96.80%	-13.17	-9
Mar-02	8763	8850	99.02%	9.87%	413135	426832	96.79%	-11.76	-8.15
Apr-02	8292	8349	99.32%	8.23%	444778	455034	97.75%	-9.58	-6.83
May-02	10002	10048	99.54%	6.75%	431526	441443	97.75%	-11.96	-8.27
Jun-02	8320	8379	99.30%	8.36%	384767	394695	97.48%	-10.48	-7.37

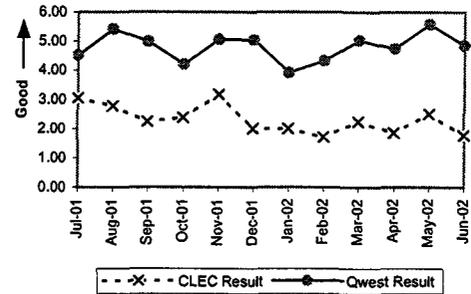


Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	1947	1993	97.69%	15.02%	362261	375347	96.51%	-2.86	-2.74
Oct-01	2369	2450	96.69%	17.88%	326023	335722	97.11%	1.23	-0.25
Nov-01	4107	4205	97.67%	15.09%	490727	504842	97.20%	-1.82	-2.11
Dec-01	3131	4717	66.38%	47.24%	427370	439592	97.22%	128.16	76.91
Jan-02					517616	534119	96.91%		
Feb-02					406672	420101	96.80%		
Mar-02					413135	426832	96.79%		
Apr-02					444778	455034	97.75%		
May-02					431526	441443	97.75%		
Jun-02					384767	394695	97.48%		

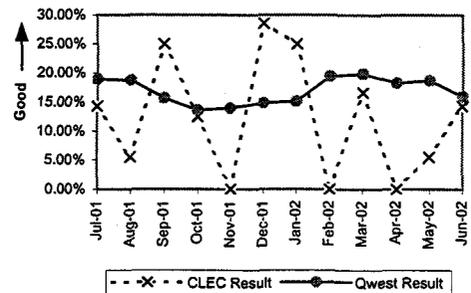


Checklist #2 - Jeopardy Notifications - Non-Designed Services

Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	61	20	3.05	1.43	5869	1302	4.51	1.05	-0.36
Aug-01	50	18	2.78	1.73	7735	1429	5.41	1.68	0.02
Sep-01	38	17	2.24	1.30	5106	1024	4.99	1.63	-0.01
Oct-01	31	13	2.38	1.39	4963	1181	4.20	0.92	-0.44
Nov-01	19	6	3.17	1.17	5557	1099	5.06	0.4	-0.75
Dec-01	26	13	2.00	1.00	5125	1017	5.04	1.88	0.14
Jan-02	38	19	2.00	1.05	5098	1299	3.92	1.61	-0.02
Feb-02	12	7	1.71	0.49	5452	1261	4.32	1.55	-0.06
Mar-02	27	12	2.25	1.29	6186	1229	5.03	1.84	0.12
Apr-02	13	7	1.86	0.90	5414	1140	4.75	1.66	0.01
May-02	40	16	2.50	0.73	5635	1008	5.59	2.01	0.22
Jun-02	16	9	1.78	0.97	3989	820	4.86	1.72	0.04

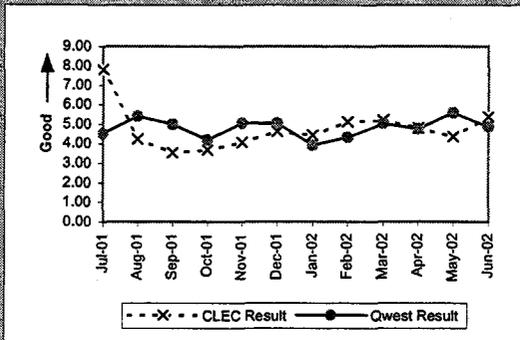


Timely Jeopardy Notices (Percent) (PO-9A) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	28	14.29%	34.99%	298	1574	18.93%	0.58	-0.65
Aug-01	1	18	5.56%	22.91%	351	1871	18.76%	1.47	-0.1
Sep-01	5	20	25.00%	43.30%	236	1505	15.68%	-1.14	-1.69
Oct-01	1	8	12.50%	33.07%	195	1433	13.61%	-0.02	-1.01
Nov-01	0	7	0.00%	0.00%	156	1114	14.00%	0.96	-0.42
Dec-01	4	14	28.57%	45.18%	220	1475	14.92%	-1.43	-1.87
Jan-02	2	8	25.00%	43.30%	199	1314	15.14%	-0.78	-1.47
Feb-02	0	4	0.00%	0.00%	221	1134	19.49%	0.82	-0.5
Mar-02	1	6	16.67%	37.27%	248	1246	19.90%	0.09	-0.94
Apr-02	0	3	0.00%	0.00%	198	1081	18.32%	0.61	-0.63
May-02	1	18	5.56%	22.91%	202	1080	18.70%	1.47	-0.11
Jun-02	1	7	14.29%	34.99%	163	1023	15.93%	0.01	-1

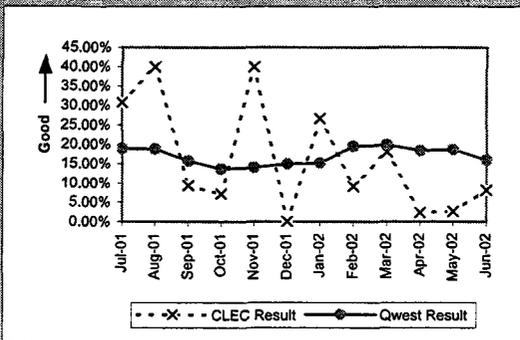


Checklist #2 - Jeopardy Notifications - Unbundled Loops

Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	328	42	7.81	6.35	5869	1302	4.51	-3.27	-2.99
Aug-01	208	49	4.24	3.76	7735	1429	5.41	1.04	-0.37
Sep-01	188	53	3.55	2.94	5106	1024	4.99	1.37	-0.17
Oct-01	247	67	3.69	2.22	4963	1181	4.20	0.37	-0.77
Nov-01	171	42	4.07	2.05	5557	1099	5.06	0.81	-0.51
Dec-01	74	16	4.62	2.85	5125	1017	5.04	0	-1
Jan-02	133	30	4.43	2.14	5098	1299	3.92	-0.31	-1.19
Feb-02	251	49	5.12	2.77	5452	1261	4.32	-0.95	-1.58
Mar-02	177	34	5.21	2.42	6186	1229	5.03	-0.13	-1.08
Apr-02	120	25	4.80	2.94	5414	1140	4.75	-0.04	-1.02
May-02	183	42	4.36	1.66	5635	1008	5.59	0.97	-0.41
Jun-02	199	37	5.38	2.30	3989	820	4.86	-0.39	-1.24



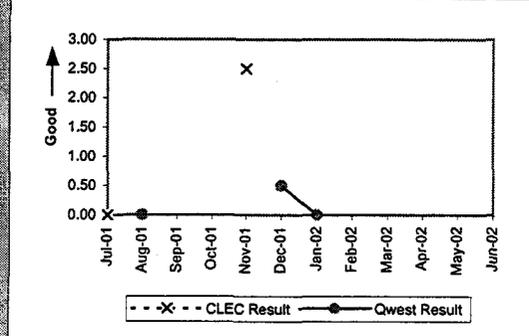
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	13	30.77%	46.15%	298	1574	18.93%	-1.08	-1.66
Aug-01	10	25	40.00%	48.99%	351	1871	18.76%	-2.7	-2.64
Sep-01	3	32	9.38%	29.15%	236	1505	15.68%	0.96	-0.42
Oct-01	3	42	7.14%	25.75%	195	1433	13.61%	1.23	-0.25
Nov-01	12	30	40.00%	48.99%	156	1114	14.00%	-4.05	-3.46
Dec-01	0	10	0.00%	0.00%	220	1475	14.92%	1.32	-0.2
Jan-02	4	15	26.67%	44.22%	199	1314	15.14%	-1.24	-1.75
Feb-02	5	55	9.09%	28.75%	221	1134	19.49%	2.02	0.23
Mar-02	13	72	18.06%	38.47%	248	1246	19.90%	0.35	-0.79
Apr-02	2	86	2.33%	15.07%	198	1081	18.32%	4.39	1.67
May-02	2	76	2.63%	16.01%	202	1080	18.70%	4.1	1.49
Jun-02	7	86	8.14%	27.34%	163	1023	15.93%	2.02	0.23



Checklist #2 - Jeopardy Notifications - LIS

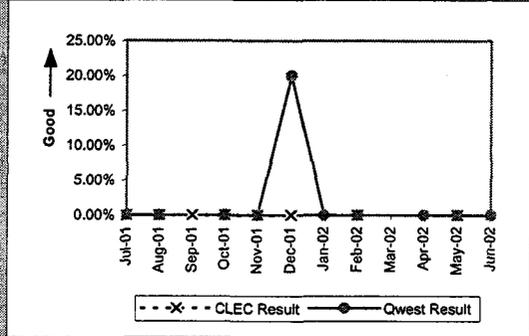
Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00						
Aug-01					0	1	0.00		
Sep-01									
Oct-01									
Nov-01	5	2	2.50	2.12					
Dec-01					1	2	0.50		
Jan-02					0	1	0.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



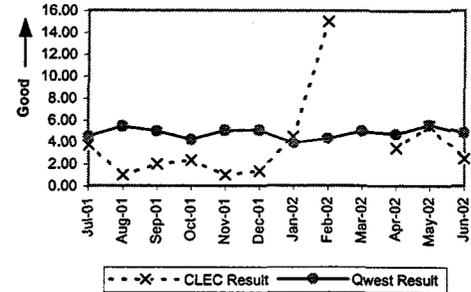
Timely Jeopardy Notices (Percent) (PO-9C) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Aug-01	0	1	0.00%	0.00%	0	13	0.00%	N/A	N/A
Sep-01	0	1	0.00%	0.00%					
Oct-01	0	2	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	0	4	0.00%	0.00%	0	5	0.00%	N/A	N/A
Dec-01	0	1	0.00%	0.00%	1	5	20.00%	0	-1
Jan-02					0	1	0.00%		
Feb-02	0	3	0.00%	0.00%	0	5	0.00%	N/A	N/A
Mar-02									
Apr-02					0	1	0.00%		
May-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
Jun-02					0	2	0.00%		

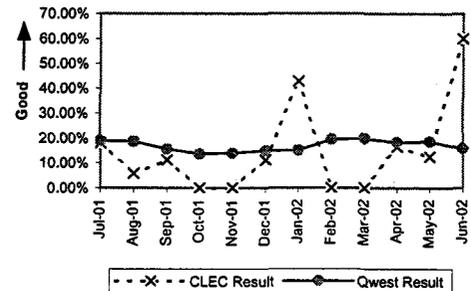


Checklist #2 - Jeopardy Notifications - UNE-P-POTS

Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	4	3.75	3.86	5869	1302	4.51	0.01	-1
Aug-01	6	6	1.00	1.26	7735	1429	5.41	2.37	0.44
Sep-01	12	6	2.00	1.26	5106	1024	4.99	0.95	-0.42
Oct-01	7	3	2.33	2.52	4963	1181	4.20	0.27	-0.84
Nov-01	2	2	1.00	1.41	5557	1099	5.06	1.64	0
Dec-01	8	6	1.33	1.51	5125	1017	5.04	2.05	0.25
Jan-02	36	8	4.50	6.80	5098	1299	3.92	-0.18	-1.11
Feb-02	30	2	15.00	15.56	5452	1261	4.32	-2.6	-2.58
Mar-02					6186	1229	5.03		
Apr-02	31	9	3.44	2.79	5414	1140	4.75	0.48	-0.71
May-02	11	2	5.50	2.12	5635	1008	5.59	-0.45	-1.28
Jun-02	15	6	2.50	1.22	3989	820	4.86	0.8	-0.51

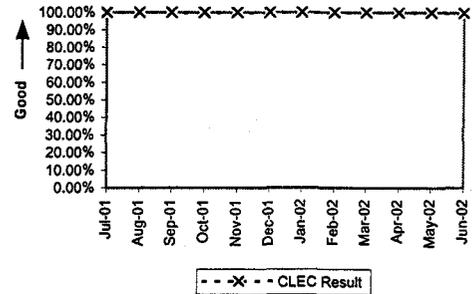


Timely Jeopardy Notices (Percent) (PO-9D) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	11	18.18%	38.57%	298	1574	18.93%	-0.02	-1.01
Aug-01	1	17	5.88%	23.53%	351	1871	18.76%	1.38	-0.16
Sep-01	1	9	11.11%	31.43%	236	1505	15.68%	0.26	-0.84
Oct-01	0	10	0.00%	0.00%	195	1433	13.61%	1.23	-0.25
Nov-01	0	10	0.00%	0.00%	156	1114	14.00%	1.26	-0.24
Dec-01	1	9	11.11%	31.43%	220	1475	14.92%	0.2	-0.88
Jan-02	3	7	42.86%	49.49%	199	1314	15.14%	-2.04	-2.24
Feb-02	0	5	0.00%	0.00%	221	1134	19.49%	0.98	-0.41
Mar-02	0	4	0.00%	0.00%	248	1246	19.90%	0.84	-0.49
Apr-02	1	6	16.67%	37.27%	198	1081	18.32%	0	-1
May-02	1	8	12.50%	33.07%	202	1080	18.70%	0.34	-0.79
Jun-02	3	5	60.00%	48.99%	163	1023	15.93%	-2.69	-2.63



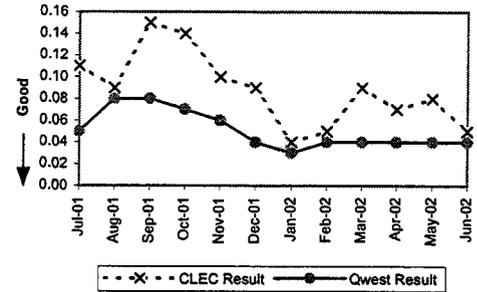
Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	73119	73119	100.00%	
Aug-01	84030	84030	100.00%	
Sep-01	65983	65983	100.00%	
Oct-01	85412	85412	100.00%	
Nov-01	81566	81566	100.00%	
Dec-01	83868	83868	100.00%	
Jan-02	96534	96534	100.00%	
Feb-02	75655	75655	100.00%	
Mar-02	82525	82525	100.00%	
Apr-02	86473	86473	100.00%	
May-02	91474	91474	100.00%	
Jun-02	80035	80035	100.00%	



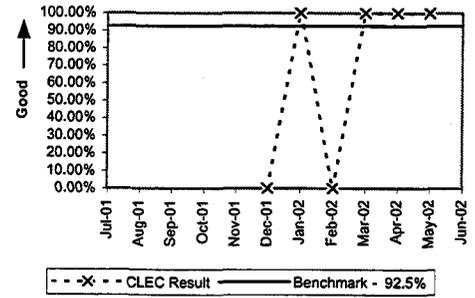
Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	523	4922	0.11	0.36	8051	159799	0.05	14.51	7.82
Aug-01	469	5009	0.09	0.33	7719	92153	0.08	2.02	0.23
Sep-01	571	3870	0.15	0.46	5892	70149	0.08	11.44	5.95
Oct-01	553	3899	0.14	0.41	5631	81077	0.07	14.33	7.71
Nov-01	456	4739	0.10	0.34	4481	72708	0.06	8.09	3.92
Dec-01	346	4039	0.09	0.32	2922	66506	0.04	10.33	5.28
Jan-02	201	4781	0.04	0.23	2282	72723	0.03	3.43	1.09
Feb-02	338	6651	0.05	0.25	2338	63227	0.04	4.85	1.95
Mar-02	485	5194	0.09	0.36	2392	65820	0.04	17.61	9.7
Apr-02	383	5196	0.07	0.31	2474	65412	0.04	10.88	5.61
May-02	512	6169	0.08	0.33	2553	67010	0.04	14.9	8.06
Jun-02	311	5744	0.05	0.24	2706	63647	0.04	2.99	0.82



Checklist #2 - Timely Release Notifications

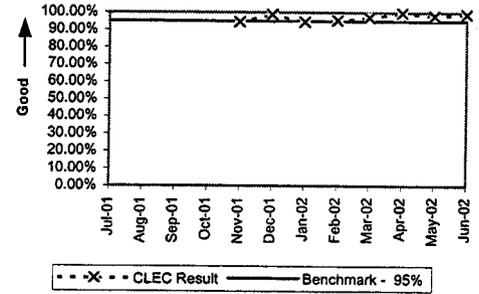
(PO-16) Timely Release Notifications (Percent) Default (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01		0	0
Nov-01		0	0
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)

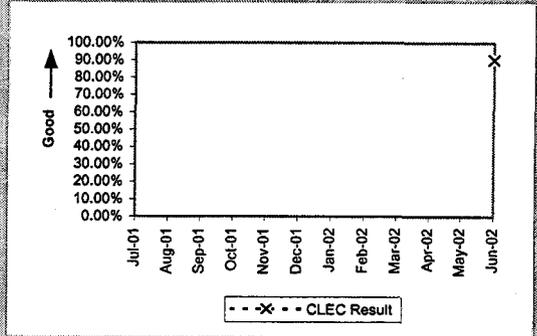
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%



Checklist #2 - Manual Service Order Accuracy

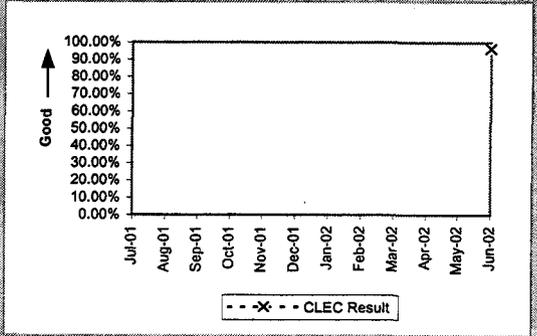
Manual Service Order Accuracy POTS Resale (Percent) (PO-20) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



Manual Service Order Accuracy Unbundled Loop Aggregate (Percent) (PO-20) (Diagnostic)

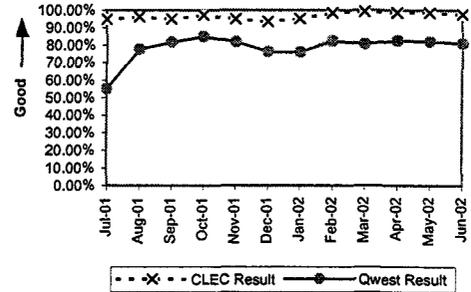
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

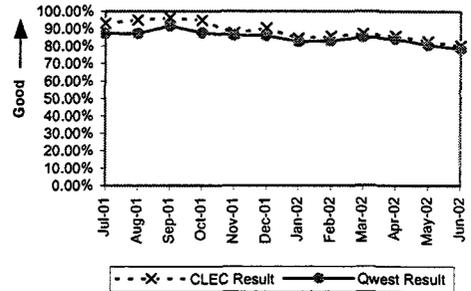
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

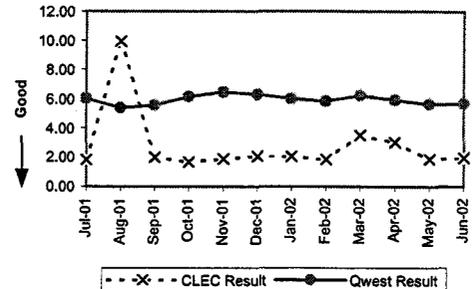
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	389434	495518	78.59%



Checklist #2 - Billing

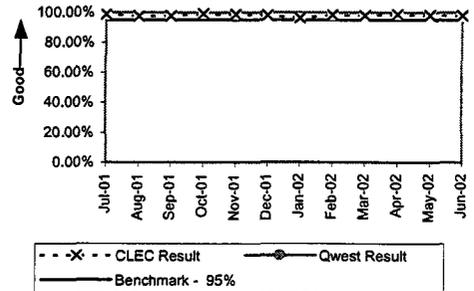
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	1144180	623483	1.84	106309383	17657118	6.02
Aug-01	6646742	668952	9.94	100949330	18774010	5.38
Sep-01	1199453	598457	2.00	85883302	15469354	5.55
Oct-01	1073996	637097	1.69	104293812	16964820	6.15
Nov-01	1022305	541825	1.89	100657236	15550006	6.47
Dec-01	1238430	600465	2.06	97694025	15504775	6.30
Jan-02	1347628	659146	2.04	95661157	15946561	6.00
Feb-02	1378718	745800	1.85	74721793	12837712	5.82
Mar-02	20101158	5723984	3.51	91080913	14622990	6.23
Apr-02	21917464	7250382	3.02	89702769	15181195	5.91
May-02	14281376	7578074	1.88	78954731	14027470	5.63
Jun-02	11211911	5764426	1.95	60706235	10628192	5.71



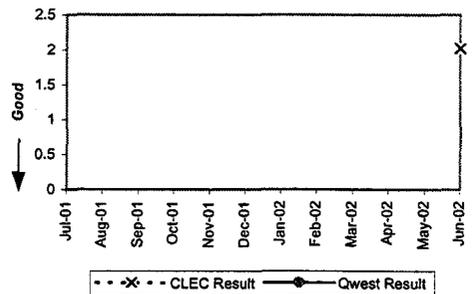
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	530109	536711	98.77%			
Aug-01	619242	635320	97.47%			
Sep-01	489234	500523	97.74%			
Oct-01	544454	548663	99.23%			
Nov-01	791016	800969	98.76%			
Dec-01	1082437	1103963	98.05%			
Jan-02	1304184	1354635	96.28%			
Feb-02	1261450	1282767	98.34%			
Mar-02	1488739	1519801	97.96%			
Apr-02	2214983	2240702	98.85%			
May-02	3356270	3421550	98.09%			
Jun-02	3044452	3107987	97.96%			



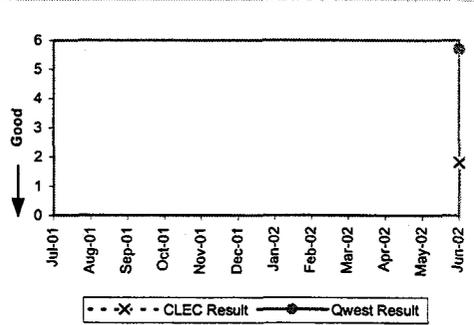
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	7142760	3528432	2.02			



Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

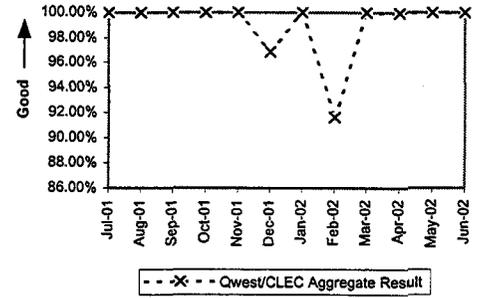
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	4069151	2235994	1.82	60706235	10628192	5.71



Checklist #2 - Billing

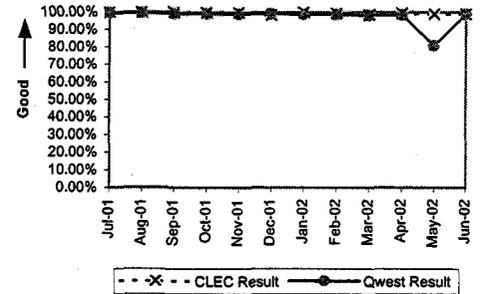
Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)

Date	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate
Jul-01	12056	12056	100.00%
Aug-01	11891	11891	100.00%
Sep-01	12223	12223	100.00%
Oct-01	12226	12226	100.00%
Nov-01	12024	12024	100.00%
Dec-01	10647	10994	96.84%
Jan-02	12004	12004	100.00%
Feb-02	13119	14316	91.64%
Mar-02	12881	12881	100.00%
Apr-02	12912	12920	99.94%
May-02	12640	12640	100.00%
Jun-02	12271	12271	100.00%



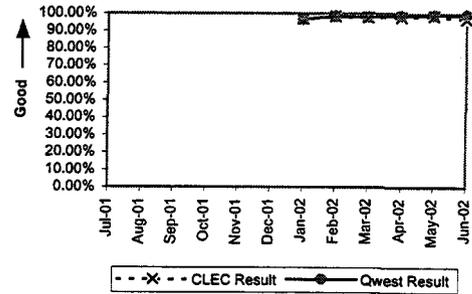
Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std C	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2797586.8	2801152.4	99.87%	3.57%	131147844	131933056	99.40%	-100.74	-62.25
Aug-01	2830894.6	2834355.6	99.88%	3.49%	131782060	132519682	99.44%	-97.29	-60.15
Sep-01	2895692.3	2900419.7	99.84%	4.03%	130996741	132140213	99.13%	-127.75	-78.67
Oct-01	2161343.5	2164024.6	99.88%	3.52%	124441279	125594350	99.08%	-121.45	-74.84
Nov-01	2210712.6	2213465.1	99.88%	3.52%	116041039	117511122	98.75%	-149.41	-91.84
Dec-01	2954313.7	3005096.1	98.31%	12.89%	123493088	124571710	99.13%	152.35	91.62
Jan-02	2923131.3	2923242.3	100.00%	0.62%	120815628	122510585	98.62%	-199.59	-122.34
Feb-02	2980648.8	3003361.4	99.24%	8.66%	123579089	125290857	98.63%	-89.99	-55.71
Mar-02	3111358.3	3160218.6	98.45%	12.34%	122778359	125060565	98.18%	-36.57	-23.23
Apr-02	3060746.7	3080479.4	99.36%	7.98%	122057018	123957662	98.47%	-125.96	-77.58
May-02	3131193	3163367.6	98.98%	10.03%	93383605	115554061	80.81%	-809.67	-493.24
Jun-02	3037541.6	3069920.5	98.95%	10.22%	118700618	120040554	98.88%	-10.13	-7.16



Checklist #2 - Billing

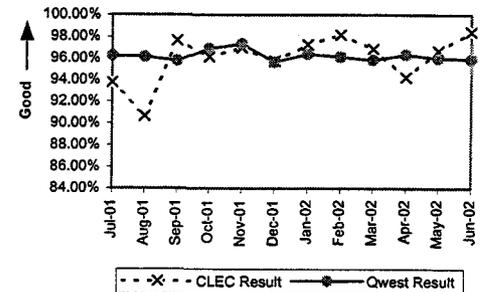
Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02	10636	10990	96.78%	17.66%	458276	474477	96.59%	-1.1	-1.67
Feb-02	13220	13441	98.36%	12.72%	481841	489683	98.40%	0.39	-0.76
Mar-02	12034	12296	97.87%	14.44%	427998	436170	98.13%	2.07	0.26
Apr-02	9104	9295	97.95%	14.19%	398193	403100	98.78%	7.28	3.43
May-02	11130	11289	98.59%	11.78%	426322	430367	99.06%	5.09	2.1
Jun-02	11497	11867	96.88%	17.38%	401695	404411	99.33%	32.16	18.55



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

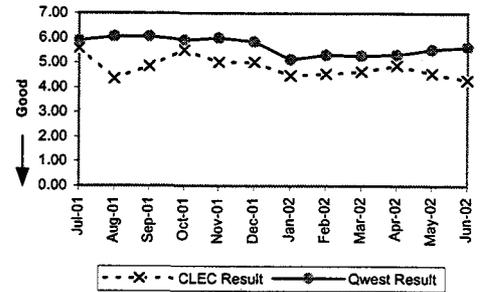
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	75	80	93.75%	24.21%	26081	27107	96.22%	1.11	-0.33
Aug-01	97	107	90.65%	29.11%	30815	32055	96.13%	2.53	0.54
Sep-01	83	85	97.65%	15.16%	23829	24880	95.78%	-0.86	-1.52
Oct-01	100	104	96.15%	19.23%	26466	27319	96.88%	0.47	-0.71
Nov-01	129	133	96.99%	17.08%	24143	24801	97.35%	0.32	-0.81
Dec-01	135	141	95.74%	20.18%	21693	22678	95.66%	-0.05	-1.03
Jan-02	107	110	97.27%	16.29%	23520	24401	96.39%	-0.5	-1.3
Feb-02	109	111	98.20%	13.30%	19639	20429	96.13%	-1.13	-1.68
Mar-02	93	96	96.88%	17.40%	20277	21157	95.84%	-0.51	-1.31
Apr-02	131	139	94.24%	23.29%	18818	19530	96.35%	1.27	-0.23
May-02	116	120	96.67%	17.95%	18968	19757	96.01%	-0.37	-1.22
Jun-02	127	129	98.45%	12.35%	17848	18607	95.92%	-1.45	-1.88



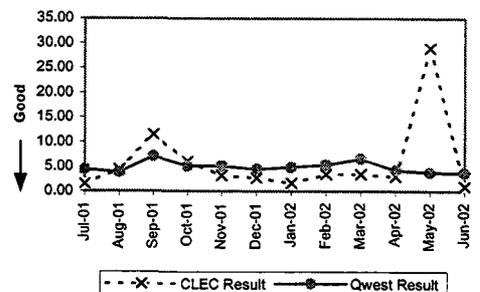
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	453	81	5.59	5.11	160712	27248	5.90	-0.37	-1.23
Aug-01	467	107	4.36	2.52	194971	32193	6.06	-2.51	-2.53
Sep-01	413	85	4.86	3.97	151615	24997	6.07	-1.21	-1.73
Oct-01	573	104	5.51	4.32	162325	27479	5.91	-0.55	-1.34
Nov-01	669	133	5.03	2.60	149887	24926	6.01	-1.64	-2
Dec-01	709	141	5.03	2.93	133644	22790	5.86	-1.45	-1.88
Jan-02	502	112	4.48	2.81	125784	24590	5.12	-1.14	-1.7
Feb-02	505	111	4.55	3.44	109571	20553	5.33	-1.33	-1.81
Mar-02	445	96	4.64	4.74	112633	21285	5.29	-1.02	-1.62
Apr-02	685	140	4.89	3.91	105052	19714	5.33	-0.95	-1.58
May-02	557	122	4.57	3.57	110650	19965	5.54	-1.92	-2.16
Jun-02	558	130	4.29	3.05	106295	18830	5.64	-2.77	-2.68



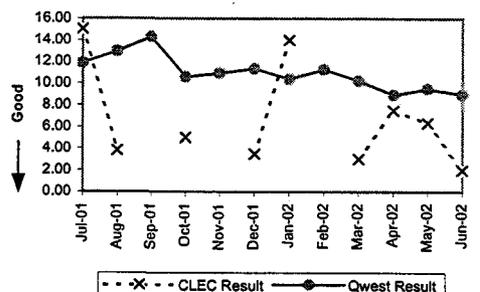
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	4	1.50	1.29	2012	458	4.39	-0.54	-1.33
Aug-01	22	5	4.40	3.05	2137	553	3.86	0.62	-0.63
Sep-01	23	-2	11.50	12.02	3189	449	7.10	1.2	-0.27
Oct-01	18	3	6.00	4.36	2397	471	5.09	0.48	-0.71
Nov-01	13	4	3.25	2.63	1908	372	5.13	-0.36	-1.22
Dec-01	11	4	2.75	1.26	1814	406	4.47	-0.34	-1.2
Jan-02	5	3	1.67	0.58	2112	428	4.93	-0.68	-1.42
Feb-02	7	2	3.50	0.71	1976	372	5.31	-0.24	-1.15
Mar-02	7	2	3.50	0.71	2699	409	6.80	-0.22	-1.14
Apr-02	12	4	3.00	4.00	1652	393	4.20	-0.34	-1.21
May-02	29	1	29.00		1878	491	3.82	2.33	0.41
Jun-02	1	1	1.00		1731	466	3.71	-0.57	-1.35



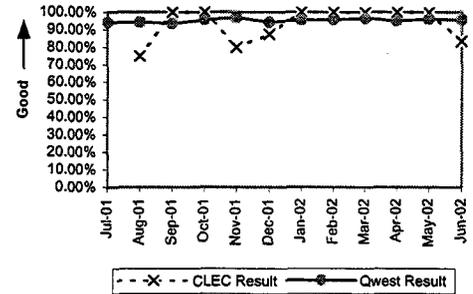
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	2	15.00	16.97	8344	703	11.87	0.69	-0.58
Aug-01	19	5	3.80	3.03	10493	810	12.95	-1.08	-1.66
Sep-01					10097	708	14.26		
Oct-01	5	1	5.00		5576	527	10.58	-0.21	-1.13
Nov-01					4512	413	10.92		
Dec-01	7	2	3.50	0.71	6942	611	11.36	-0.82	-1.5
Jan-02	14	1	14.00		4979	479	10.39	0.87	-0.47
Feb-02					4966	441	11.26		
Mar-02	3	1	3.00		5051	494	10.22	-0.47	-1.28
Apr-02	30	4	7.50	3.51	3174	356	8.92	-0.31	-1.19
May-02	19	3	6.33	2.31	3267	345	9.47	-0.55	-1.34
Jun-02	2	1	2.00		2907	324	8.97	-0.77	-1.47

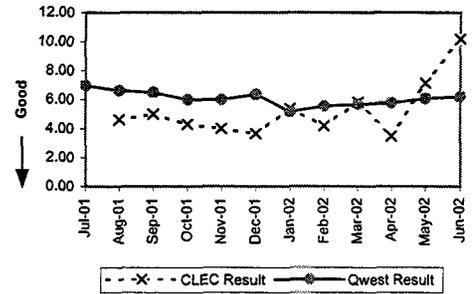


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

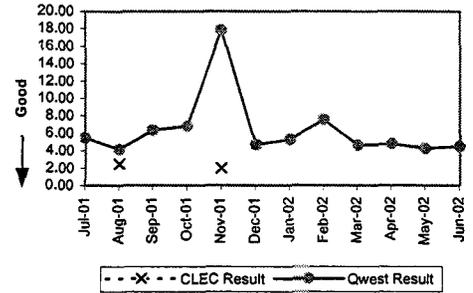
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2975	3151	94.41%	1.78	0.08
Aug-01	6	8	75.00%	43.30%	3309	3505	94.41%		
Sep-01	1	1	100.00%	0.00%	2644	2825	93.59%	-0.26	-1.16
Oct-01	7	7	100.00%	0.00%	3109	3253	95.57%	-0.57	-1.35
Nov-01	4	5	80.00%	40.00%	2722	2805	97.04%	1.45	-0.12
Dec-01	7	8	87.50%	33.07%	2365	2509	94.26%	0.75	-0.54
Jan-02	8	8	100.00%	0.00%	2578	2697	95.59%	-0.61	-1.37
Feb-02	5	5	100.00%	0.00%	2373	2479	95.72%	-0.47	-1.29
Mar-02	6	6	100.00%	0.00%	2689	2788	96.45%	-0.47	-1.29
Apr-02	10	10	100.00%	0.00%	2399	2522	95.12%	-0.71	-1.43
May-02	7	7	100.00%	0.00%	2517	2617	96.18%	-0.53	-1.32
Jun-02	5	6	83.33%	37.27%	2355	2466	95.50%	1.11	-0.33



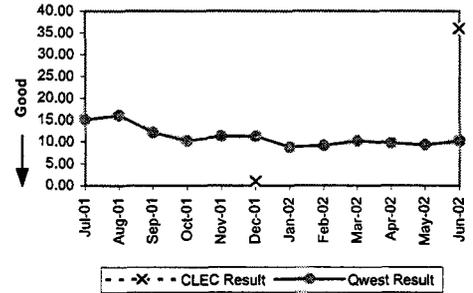
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22126	3170	6.98		
Aug-01	37	8	4.62	1.77	23347	3518	6.64	-0.75	-1.46
Sep-01	5	1	5.00		18467	2843	6.50	-0.19	-1.11
Oct-01	30	7	4.29	1.70	19674	3277	6.00	-0.69	-1.42
Nov-01	20	5	4.00	0.71	16935	2820	6.01	-0.4	-1.24
Dec-01	33	9	3.67	1.22	16085	2528	6.36	-1.29	-1.78
Jan-02	43	8	5.38	2.97	14099	2723	5.18	0.42	-0.75
Feb-02	21	5	4.20	1.30	13937	2510	5.55	-0.48	-1.29
Mar-02	35	6	5.83	6.01	16035	2817	5.69	0.37	-0.78
Apr-02	35	10	3.50	0.97	14795	2566	5.77	-1.29	-1.78
May-02	50	7	7.14	7.06	16135	2655	6.08	0.67	-0.59
Jun-02	61	6	10.17	15.13	15526	2502	6.21	1.44	-0.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					425	78	5.45		
Aug-01	5	2	2.50	2.12	340	82	4.15	-0.38	-1.23
Sep-01					507	80	6.34		
Oct-01					539	79	6.82		
Nov-01	2	1	2.00		909	51	17.82	-0.23	-1.14
Dec-01					338	72	4.69		
Jan-02					291	55	5.29		
Feb-02					491	65	7.55		
Mar-02					185	40	4.62		
Apr-02					349	73	4.78		
May-02					280	66	4.24		
Jun-02					302	67	4.51		

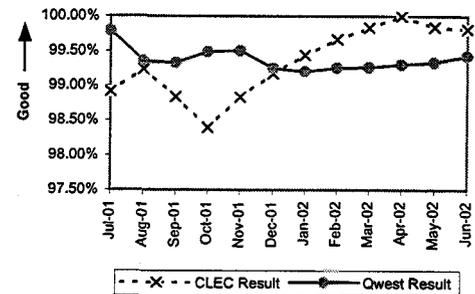


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1763	117	15.07		
Aug-01					2032	127	16.00		
Sep-01					1428	118	12.10		
Oct-01					907	89	10.19		
Nov-01					530	47	11.28		
Dec-01	1	1	1.00		856	76	11.26	-1.2	-1.73
Jan-02					597	68	8.78		
Feb-02					465	51	9.12		
Mar-02					613	60	10.22		
Apr-02					533	55	9.69		
May-02					353	38	9.29		
Jun-02	36	1	36.00		479	47	10.19	2.1	0.27

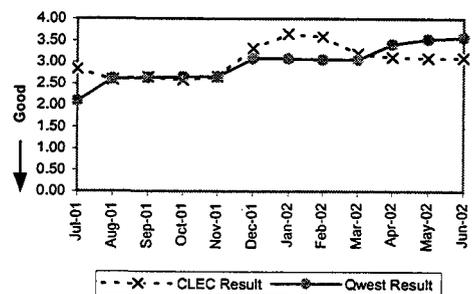


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

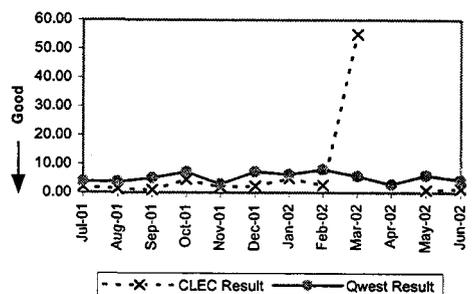
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	456	461	98.92%	10.36%	108356	108583	99.79%	2.93	0.78	
Aug-01	519	523	99.24%	8.71%	35916	36150	99.35%	0.33	-0.8	
Sep-01	340	344	98.84%	10.72%	26298	26475	99.33%	1.07	-0.35	
Oct-01	307	312	98.40%	12.56%	29866	30019	99.49%	2.2	0.34	
Nov-01	254	257	98.83%	10.74%	28961	29104	99.51%	1.37	-0.17	
Dec-01	359	362	99.17%	9.07%	25068	25257	99.25%	0.25	-0.85	
Jan-02	707	711	99.44%	7.48%	28985	29218	99.20%	-0.7	-1.42	
Feb-02	899	902	99.67%	5.76%	25282	25472	99.25%	-1.42	-1.86	
Mar-02	610	611	99.84%	4.04%	26709	26907	99.26%	-1.64	-1.99	
Apr-02	1007	1007	100.00%	0.00%	26661	26848	99.30%	-2.61	-2.59	
May-02	1270	1272	99.84%	3.96%	28743	28935	99.34%	-2.18	-2.32	
Jun-02	1625	1628	99.82%	4.29%	27422	27580	99.43%	-2.02	-2.23	



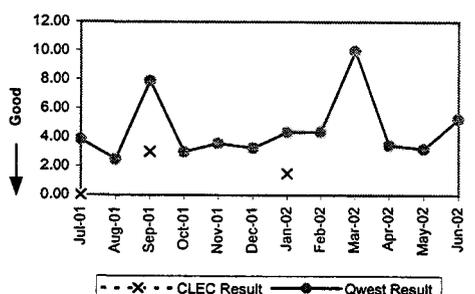
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	774	273	2.84	1.32	178491	85575	2.09	9.72	4.91	
Aug-01	583	225	2.59	1.00	66112	25297	2.61	-0.16	-1.1	
Sep-01	374	141	2.65	1.60	50654	19260	2.63	0.11	-0.93	
Oct-01	273	106	2.58	1.29	57005	21491	2.65	-0.54	-1.33	
Nov-01	194	73	2.66	1.49	54704	20531	2.66	-0.05	-1.03	
Dec-01	605	182	3.32	1.48	55819	18094	3.08	2.3	0.4	
Jan-02	1997	547	3.65	1.17	69132	22440	3.08	5.32	2.24	
Feb-02	2499	697	3.59	0.79	58497	19112	3.06	4.7	1.85	
Mar-02	849	265	3.20	3.32	59913	19589	3.06	0.9	-0.45	
Apr-02	1300	418	3.11	1.73	65985	19369	3.41	-4.54	-3.76	
May-02	1631	527	3.09	1.27	72606	20545	3.53	-7.41	-5.51	
Jun-02	973	314	3.10	1.29	70073	19648	3.57	-6.12	-4.72	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	8	4	2.00	0.82	972	250	3.89	-0.53	-1.32	
Aug-01	7	5	1.40	1.14	794	212	3.75	-0.28	-1.17	
Sep-01	6	-6	1.00	1.26	607	118	5.14	-0.42	-1.25	
Oct-01	23	5	4.60	3.78	1059	147	7.20	-0.17	-1.1	
Nov-01	6	3	2.00	1.73	367	125	2.94	-0.41	-1.25	
Dec-01	7	3	2.33	0.58	884	121	7.31	-0.29	-1.18	
Jan-02	10	2	5.00	5.66	1016	160	6.35	-0.08	-1.05	
Feb-02	8	3	2.67	2.08	1097	136	8.07	-0.3	-1.18	
Mar-02	55	1	55.00		838	146	5.74	2.05	0.25	
Apr-02					427	148	2.89			
May-02	2	2	1.00	0.00	972	160	6.08	-0.29	-1.18	
Jun-02	4	3	1.33	0.58	533	121	4.40	-0.72	-1.44	

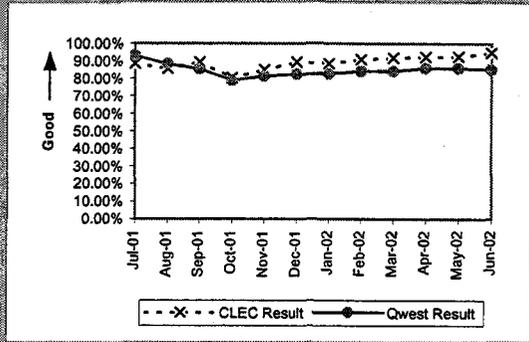


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	0	1	0.00		296	77	3.84	-0.44	-1.27	
Aug-01					235	95	2.47			
Sep-01	3	1	3.00		726	92	7.89	-0.17	-1.1	
Oct-01					197	66	2.98			
Nov-01					189	53	3.57			
Dec-01					231	71	3.25			
Jan-02	3	2	1.50	0.71	308	71	4.34	-0.68	-1.41	
Feb-02					249	57	4.37			
Mar-02					587	59	9.95			
Apr-02					145	42	3.45			
May-02					115	36	3.19			
Jun-02					205	39	5.26			

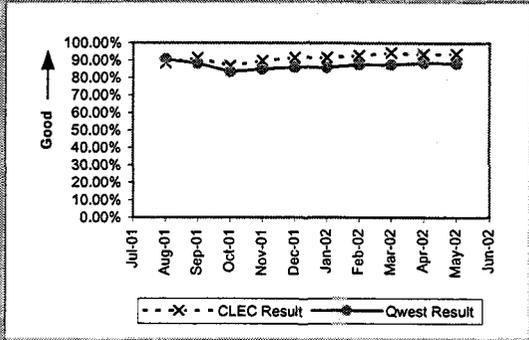


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

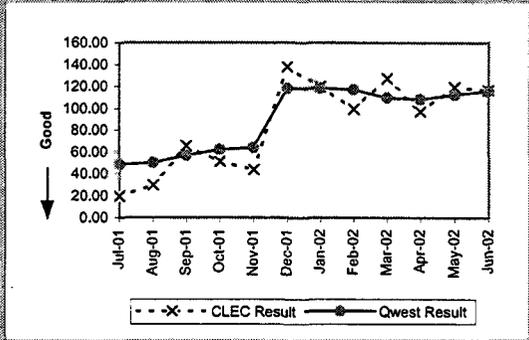
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	504	570	88.42%	32.00%	142465	153307	92.93%	4.19	1.56
Aug-01	506	591	85.62%	35.09%	93147	105529	88.27%	2	0.21
Sep-01	479	536	89.37%	30.83%	53932	63148	85.41%	-2.59	-2.57
Oct-01	344	428	80.37%	39.72%	45491	57595	78.98%	-0.7	-1.43
Nov-01	347	409	84.84%	35.86%	47877	58863	81.34%	-1.81	-2.1
Dec-01	406	454	89.43%	30.75%	44354	53747	82.52%	-3.86	-3.34
Jan-02	594	672	88.39%	32.03%	44246	53601	82.55%	-3.97	-3.41
Feb-02	842	925	91.03%	28.58%	44322	52573	84.31%	-5.57	-4.39
Mar-02	796	866	91.92%	27.26%	41921	49791	84.19%	-6.18	-4.76
Apr-02	864	935	92.41%	26.49%	43034	50089	85.92%	-5.65	-4.44
May-02	1184	1279	92.57%	26.22%	43273	50363	85.92%	-6.75	-5.11
Jun-02	1505	1583	95.07%	21.64%	42826	50250	85.23%	-10.87	-7.61



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	524	591	88.66%	31.70%	95538	105529	90.53%	1.55	-0.06
Sep-01	490	536	91.42%	28.01%	55737	63148	88.26%	-2.26	-2.37
Oct-01	372	428	86.92%	33.72%	48113	57595	83.54%	-1.88	-2.14
Nov-01	368	409	89.98%	30.03%	50064	58863	85.05%	-2.78	-2.69
Dec-01	416	454	91.63%	27.69%	46272	53747	86.09%	-3.4	-3.06
Jan-02	616	672	91.67%	27.64%	46137	53601	86.07%	-4.16	-3.53
Feb-02	859	925	92.86%	25.74%	46171	52573	87.82%	-4.65	-3.83
Mar-02	818	866	94.46%	22.88%	43627	49791	87.62%	-6.06	-4.68
Apr-02	875	935	93.58%	24.51%	44361	50089	88.56%	-4.78	-3.9
May-02	1200	1279	93.82%	24.07%	44482	50363	88.32%	-6.05	-4.68
Jun-02									

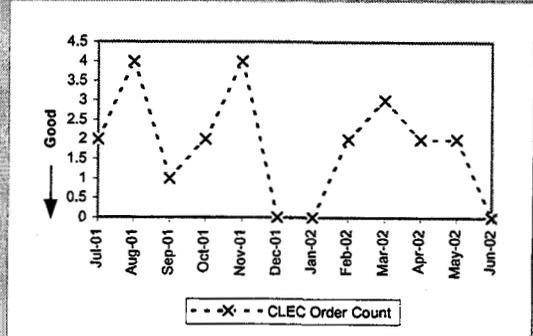


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	138	7	19.71	17.35	103507	2131	48.57	-1.16	-1.71
Aug-01	298	10	29.80	23.88	130498	2602	50.15	-0.9	-1.55
Sep-01	327	5	65.40	19.45	134345	2356	57.02	0.44	-0.73
Oct-01	461	9	51.22	46.26	146553	2363	62.02	-0.4	-1.24
Nov-01	528	12	44.00	51.99	166143	2588	64.20	-0.83	-1.51
Dec-01	690	5	138.00	53.12	170598	1443	118.22	0.51	-0.69
Jan-02	841	7	120.14	86.35	178743	1506	118.69	0.18	-0.89
Feb-02	993	10	99.30	100.17	187813	1603	117.16	-0.43	-1.26
Mar-02	1147	9	127.44	109.91	207907	1892	109.89	0.57	-0.66
Apr-02	1359	14	97.07	115.47	225985	2087	108.28	-0.32	-1.2
May-02	1074	9	119.33	137.26	249575	2217	112.57	0.25	-0.85
Jun-02	932	8	116.50	142.36	279369	2410	115.92	0.19	-0.88



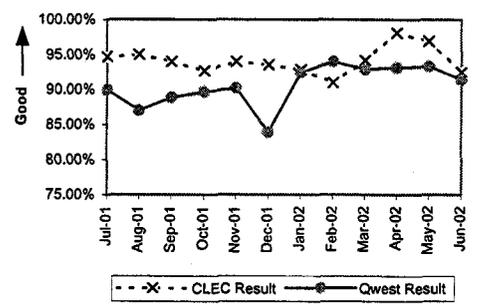
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	2
Aug-01	4
Sep-01	1
Oct-01	2
Nov-01	4
Dec-01	0
Jan-02	0
Feb-02	2
Mar-02	3
Apr-02	2
May-02	2
Jun-02	0

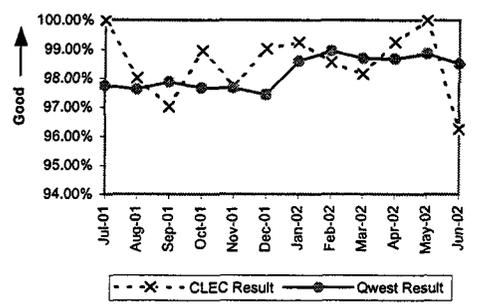


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

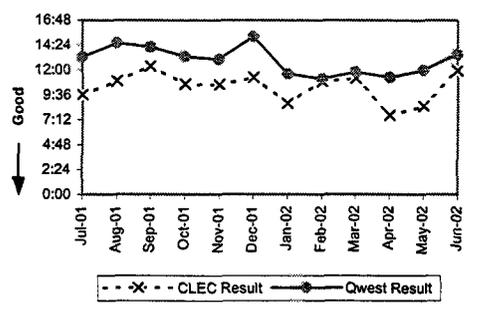
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	125	132	94.70%	22.41%	28491	31682	89.93%	-1.82	-2.1
Aug-01	191	201	95.02%	21.74%	30770	35355	87.03%	-3.36	-3.04
Sep-01	110	117	94.02%	23.72%	21529	24230	88.85%	-1.77	-2.08
Oct-01	139	150	92.67%	26.07%	23786	26538	89.63%	-1.22	-1.74
Nov-01	94	100	94.00%	23.75%	20658	22899	90.21%	-1.27	-1.77
Dec-01	73	78	93.59%	24.49%	20661	24625	83.90%	-2.32	-2.41
Jan-02	104	112	92.86%	25.75%	19010	20559	92.47%	-0.16	-1.1
Feb-02	91	100	91.00%	28.62%	16347	17385	94.03%	1.23	-0.25
Mar-02	81	86	94.19%	23.40%	16845	18130	92.91%	-0.46	-1.28
Apr-02	106	108	98.15%	13.48%	16518	17728	93.17%	-2.04	-2.24
May-02	127	131	96.95%	17.21%	16358	17521	93.36%	-1.64	-2
Jun-02	111	120	92.50%	26.34%	17024	18620	91.43%	-0.42	-1.25



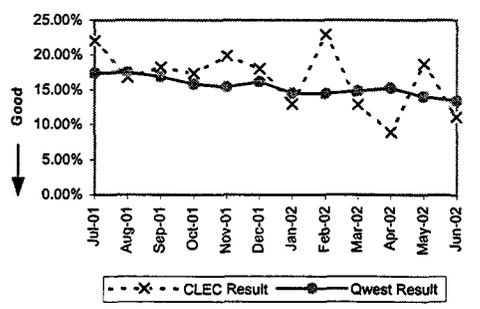
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	158	158	100.00%	0.00%	40306	41236	97.74%	-1.91	-2.16
Aug-01	247	252	98.02%	13.95%	45651	46760	97.63%	-0.4	-1.25
Sep-01	163	168	97.02%	16.99%	32064	32761	97.87%	0.78	-0.53
Oct-01	187	189	98.94%	10.23%	34967	35803	97.67%	-1.16	-1.7
Nov-01	130	133	97.74%	14.85%	30087	30805	97.67%	-0.06	-1.03
Dec-01	101	102	99.02%	9.85%	32039	32882	97.44%	-1.01	-1.61
Jan-02	132	133	99.25%	8.64%	27534	27926	98.60%	-0.64	-1.39
Feb-02	136	138	98.55%	11.95%	22827	23071	98.94%	0.51	-0.69
Mar-02	106	108	98.15%	13.48%	23667	23982	98.69%	0.54	-0.67
Apr-02	132	133	99.25%	8.64%	23245	23558	98.67%	-0.58	-1.35
May-02	156	156	100.00%	0.00%	23161	23430	98.85%	-1.34	-1.82
Jun-02	154	160	96.25%	19.00%	24000	24366	98.50%	2.01	0.22



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1518:14	158	9:37	10:32	546649:28	41236	13:15	-3.17	-2.92
Aug-01	2760:35	252	10:57	12:56	681994:20	46760	14:35	-3.88	-3.36
Sep-01	2077:00	168	12:22	13:45	465419:35	32761	14:12	-1.72	-2.04
Oct-01	2008:32	189	10:38	10:50	476454:57	35803	13:18	-2.65	-2.61
Nov-01	1407:15	133	10:35	13:12	401217:12	30805	13:01	-1.91	-2.16
Dec-01	1150:50	102	11:17	10:09	500853:47	32882	15:14	-2.85	-2.73
Jan-02	1170:18	133	8:48	10:52	325237:31	27926	11:39	-2.64	-2.6
Feb-02	1506:28	138	10:55	10:15	256733:46	23071	11:08	-0.2	-1.12
Mar-02	1208:52	108	11:12	16:37	282825:11	23982	11:48	-0.5	-1.3
Apr-02	1015:49	133	7:38	8:43	265798:55	23558	11:17	-3.4	-3.07
May-02	1328:17	156	8:31	8:20	280301:32	23430	11:58	-3.65	-3.22
Jun-02	1917:29	160	11:59	13:17	329761:33	24366	13:32	-1.52	-1.93

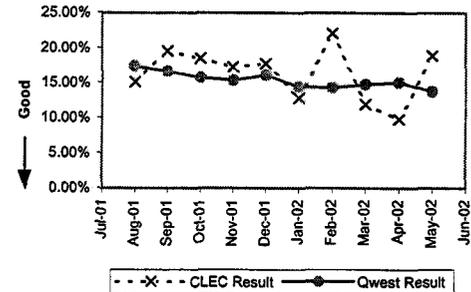


Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	168	22.02%	41.44%	7493	43120	17.38%	1.55	-0.06
Aug-01	43	256	16.80%	37.38%	8592	49124	17.49%	-0.29	-1.18
Sep-01	31	170	18.24%	38.61%	5766	34276	16.82%	0.51	-0.69
Oct-01	34	196	17.35%	37.87%	5917	37400	15.82%	0.6	-0.64
Nov-01	27	136	19.85%	39.89%	4939	32140	15.37%	1.42	-0.14
Dec-01	20	111	18.02%	38.43%	5577	34555	16.14%	0.55	-0.66
Jan-02	18	139	12.95%	33.57%	4233	29224	14.48%	-0.51	-1.31
Feb-02	33	144	22.92%	42.03%	3435	23777	14.45%	2.71	0.65
Mar-02	14	109	12.84%	33.46%	3649	24614	14.82%	-0.58	-1.35
Apr-02	12	135	8.89%	28.46%	3682	24208	15.21%	-2.04	-2.24
May-02	30	161	18.63%	38.94%	3351	23962	13.98%	1.65	0
Jun-02	18	162	11.11%	31.43%	3335	24888	13.40%	-0.85	-1.52

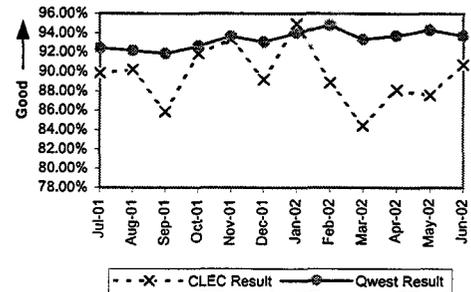


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

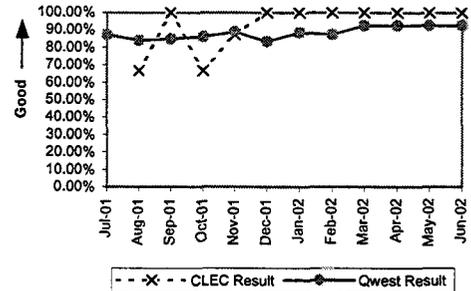
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	33	218	15.14%	35.84%	7515	43098	17.44%	-0.89	-1.54
Sep-01	28	143	19.58%	39.68%	4981	29920	16.65%	0.94	-0.43
Oct-01	30	162	18.52%	38.84%	5104	32366	15.77%	0.96	-0.42
Nov-01	19	110	17.27%	37.80%	4295	27923	15.38%	0.57	-0.66
Dec-01	16	90	17.78%	38.23%	4865	30132	16.15%	0.44	-0.73
Jan-02	14	109	12.84%	33.46%	3698	25567	14.46%	-0.48	-1.29
Feb-02	25	113	22.12%	41.51%	2983	20845	14.31%	2.24	0.36
Mar-02	11	92	11.96%	32.45%	3234	21926	14.75%	-0.75	-1.46
Apr-02	12	122	9.84%	29.78%	3322	22022	15.08%	-1.62	-1.98
May-02	28	148	18.92%	39.17%	3034	22006	13.79%	1.74	0.06
Jun-02									



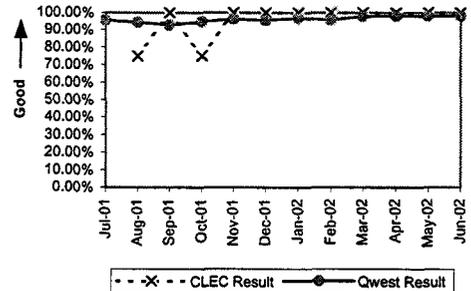
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	151	168	89.88%	30.16%	39866	43120	92.45%	1.23	-0.25
Aug-01	231	256	90.23%	29.68%	45297	49124	92.21%	1.16	-0.29
Sep-01	146	170	85.88%	34.82%	31499	34276	91.90%	2.64	0.61
Oct-01	180	196	91.84%	27.38%	34654	37400	92.66%	0.47	-0.72
Nov-01	127	136	93.38%	24.86%	30101	32140	93.66%	0.18	-0.89
Dec-01	99	111	89.19%	31.05%	32164	34555	93.08%	1.53	-0.07
Jan-02	132	139	94.96%	21.87%	27468	29224	93.99%	-0.48	-1.29
Feb-02	128	144	88.89%	31.43%	22542	23777	94.81%	2.82	0.72
Mar-02	92	109	84.40%	36.28%	22979	24614	93.36%	3.25	0.98
Apr-02	119	135	88.15%	32.32%	22689	24208	93.73%	2.42	0.47
May-02	141	161	87.58%	32.98%	22608	23962	94.35%	3.26	0.98
Jun-02	147	162	90.74%	28.99%	23332	24888	93.75%	1.51	-0.08



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3532	4049	87.23%		
Aug-01	2	3	66.67%	47.14%	4122	4901	84.11%	0.72	-0.56
Sep-01	5	5	100.00%	0.00%	2110	2487	84.84%	-0.94	-1.57
Oct-01	2	3	66.67%	47.14%	2562	2974	86.15%	0.82	-0.5
Nov-01	7	8	87.50%	33.07%	1940	2183	88.87%	0.2	-0.88
Dec-01	1	1	100.00%	0.00%	1971	2365	83.34%	-0.45	-1.27
Jan-02	7	7	100.00%	0.00%	1721	1946	88.44%	-0.95	-1.58
Feb-02	3	3	100.00%	0.00%	1705	1949	87.48%	-0.65	-1.4
Mar-02	2	2	100.00%	0.00%	1692	1828	92.56%	-0.4	-1.24
Apr-02	7	7	100.00%	0.00%	1631	1762	92.57%	-0.75	-1.45
May-02	5	5	100.00%	0.00%	1807	1947	92.81%	-0.62	-1.38
Jun-02	3	3	100.00%	0.00%	1906	2055	92.75%	-0.48	-1.29

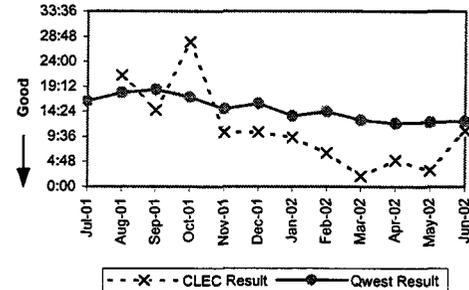


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5011	5241	95.61%		
Aug-01	3	4	75.00%	43.30%	6032	6386	94.46%	1.23	-0.26
Sep-01	5	5	100.00%	0.00%	3284	3533	92.95%	-0.62	-1.37
Oct-01	3	4	75.00%	43.30%	3912	4129	94.74%	1.26	-0.24
Nov-01	10	10	100.00%	0.00%	3020	3136	96.30%	-0.62	-1.38
Dec-01	3	3	100.00%	0.00%	3072	3215	95.55%	-0.37	-1.23
Jan-02	9	9	100.00%	0.00%	2752	2842	96.83%	-0.54	-1.33
Feb-02	4	4	100.00%	0.00%	2546	2658	95.79%	-0.42	-1.25
Mar-02	4	4	100.00%	0.00%	2454	2507	97.89%	-0.29	-1.18
Apr-02	10	10	100.00%	0.00%	2426	2472	98.14%	-0.43	-1.26
May-02	6	6	100.00%	0.00%	2601	2655	97.97%	-0.35	-1.21
Jun-02	4	4	100.00%	0.00%	2669	2721	98.09%	-0.28	-1.17

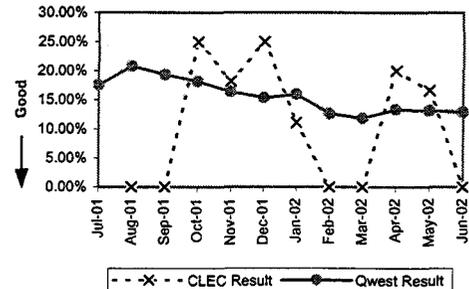


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

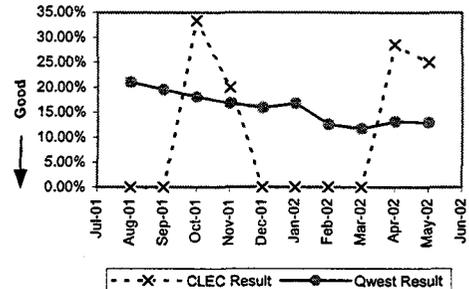
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					85947:29	5241	16:24		
Aug-01	85:22	4	21:20	34:17	114976:17	6386	18:00	0.67	-0.59
Sep-01	73:10	5	14:38	8:03	65587:38	3533	18:34	-0.46	-1.28
Oct-01	110:52	4	27:43	27:46	70900:23	4129	17:10	1.33	-0.19
Nov-01	104:29	10	10:27	11:44	46632:53	3136	14:52	-0.84	-1.51
Dec-01	31:17	3	10:26	8:29	51130:48	3215	15:54	-0.56	-1.34
Jan-02	84:42	9	9:25	7:07	38460:16	2842	13:32	-0.94	-1.57
Feb-02	25:50	4	6:27	9:26	38117:28	2658	14:20	-1.02	-1.62
Mar-02	8:11	4	2:03	1:21	31907:05	2507	12:44	-1.76	-2.07
Apr-02	50:37	10	5:04	4:43	30003:47	2472	12:08	-1.89	-2.15
May-02	18:47	6	3:08	0:39	32915:08	2655	12:24	-1.79	-2.09
Jun-02	42:49	4	10:42	10:05	34114:30	2721	12:32	-0.3	-1.18



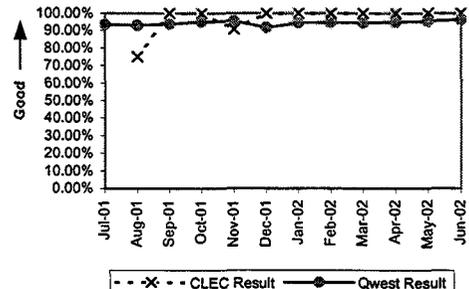
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					950	5409	17.56%		
Aug-01	0	4	0.00%	0.00%	1369	6590	20.77%	-1.02	-1.62
Sep-01	0	5	0.00%	0.00%	710	3663	19.38%	-1.1	-1.67
Oct-01	1	4	25.00%	43.30%	776	4267	18.19%	0.37	-0.77
Nov-01	2	11	18.18%	38.57%	531	3233	16.42%	0.21	-0.87
Dec-01	1	4	25.00%	43.30%	515	3346	15.39%	0.52	-0.69
Jan-02	1	9	11.11%	31.43%	466	2917	15.98%	-0.4	-1.24
Feb-02	0	5	0.00%	0.00%	346	2728	12.68%	-0.85	-1.52
Mar-02	0	4	0.00%	0.00%	304	2562	11.87%	-0.73	-1.45
Apr-02	2	10	20.00%	40.00%	337	2526	13.34%	0.62	-0.62
May-02	1	6	16.67%	37.27%	357	2704	13.20%	0.3	-0.82
Jun-02	0	4	0.00%	0.00%	358	2773	12.91%	-0.77	-1.47



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1154	5491	21.02%	-0.73	-1.44
Aug-01	0	2	0.00%	0.00%	592	3032	19.53%	-0.98	-1.6
Sep-01	0	4	0.00%	0.00%	647	3573	18.11%	0.61	-0.63
Oct-01	1	3	33.33%	47.14%	447	2661	16.80%	0.24	-0.85
Nov-01	1	5	20.00%	40.00%	443	2792	15.87%	-0.61	-1.37
Dec-01	0	2	0.00%	0.00%	385	2300	16.74%	-0.9	-1.54
Jan-02	0	4	0.00%	0.00%	280	2232	12.54%	-0.38	-1.23
Feb-02	0	1	0.00%	0.00%	255	2170	11.75%	-0.63	-1.38
Mar-02	0	3	0.00%	0.00%	287	2177	13.18%	1.07	-0.35
Apr-02	2	7	28.57%	45.18%	311	2401	12.95%	0.65	-0.6
May-02	1	4	25.00%	43.30%					
Jun-02									

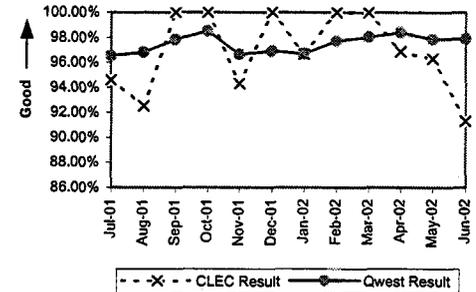


Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5060	5409	93.55%		
Aug-01	3	4	75.00%	43.30%	6135	6590	93.10%	1.09	-0.34
Sep-01	5	5	100.00%	0.00%	3436	3663	93.80%	-0.57	-1.35
Oct-01	4	4	100.00%	0.00%	4052	4267	94.96%	-0.46	-1.28
Nov-01	10	11	90.91%	28.75%	3087	3233	95.48%	0.69	-0.56
Dec-01	4	4	100.00%	0.00%	3065	3346	91.60%	-0.61	-1.37
Jan-02	9	9	100.00%	0.00%	2759	2917	94.58%	-0.72	-1.44
Feb-02	5	5	100.00%	0.00%	2583	2728	94.68%	-0.53	-1.32
Mar-02	4	4	100.00%	0.00%	2422	2562	94.54%	-0.48	-1.29
Apr-02	10	10	100.00%	0.00%	2395	2526	94.81%	-0.74	-1.45
May-02	6	6	100.00%	0.00%	2581	2704	95.45%	-0.53	-1.32
Jun-02	4	4	100.00%	0.00%	2672	2773	96.36%	-0.39	-1.24

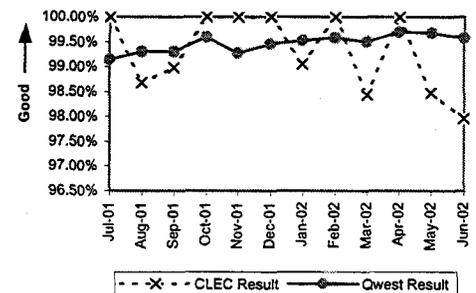


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

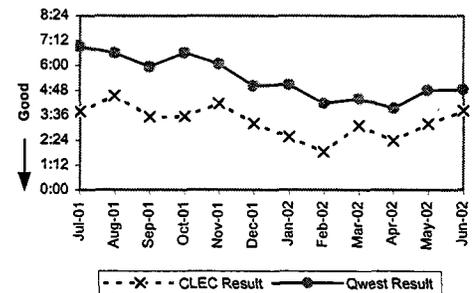
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	37	94.59%	22.61%	5118	5301	96.55%	0.67	-0.59
Aug-01	62	67	92.54%	26.28%	6153	6355	96.82%	1.75	0.06
Sep-01	40	40	100.00%	0.00%	4597	4698	97.85%	-0.93	-1.57
Oct-01	45	45	100.00%	0.00%	7390	7501	98.52%	-0.82	-1.5
Nov-01	33	35	94.29%	23.21%	4459	4614	96.64%	0.77	-0.53
Dec-01	33	33	100.00%	0.00%	4099	4229	96.93%	-1.02	-1.62
Jan-02	29	30	96.67%	17.95%	4639	4797	96.71%	0.11	-0.93
Feb-02	38	38	100.00%	0.00%	5311	5435	97.72%	-0.94	-1.57
Mar-02	33	33	100.00%	0.00%	4230	4315	98.03%	-0.81	-1.49
Apr-02	31	32	96.88%	17.40%	3630	3689	98.40%	0.67	-0.59
May-02	26	27	96.30%	18.89%	3182	3251	97.88%	0.58	-0.65
Jun-02	21	23	91.30%	28.18%	3229	3298	97.91%	1.68	0.02



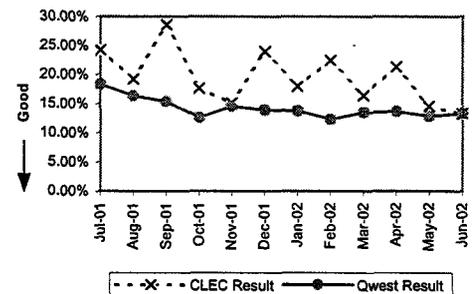
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	95	95	100.00%	0.00%	10201	10289	99.14%	-0.9	-1.55
Aug-01	149	151	98.68%	11.43%	11891	11974	99.31%	0.89	-0.46
Sep-01	97	98	98.98%	10.05%	8981	9044	99.30%	0.44	-0.73
Oct-01	125	125	100.00%	0.00%	12517	12568	99.59%	-0.71	-1.43
Nov-01	93	93	100.00%	0.00%	9333	9401	99.28%	-0.82	-1.5
Dec-01	71	71	100.00%	0.00%	8209	8254	99.45%	-0.62	-1.38
Jan-02	105	106	99.06%	9.67%	9934	9981	99.53%	0.68	-0.58
Feb-02	134	134	100.00%	0.00%	10161	10203	99.59%	-0.74	-1.45
Mar-02	126	128	98.44%	12.40%	9022	9067	99.50%	1.41	-0.14
Apr-02	141	141	100.00%	0.00%	8105	8129	99.70%	-0.64	-1.39
May-02	129	131	98.47%	12.26%	7527	7551	99.68%	1.78	0.08
Jun-02	96	98	97.96%	14.14%	7080	7110	99.58%	1.79	0.09



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	359:06	95	3:47	6:06	71238:08	10289	6:55	-2.28	-2.39
Aug-01	688:03	151	4:33	9:29	79046:18	11974	6:36	-2.26	-2.37
Sep-01	347:02	98	3:32	7:44	53885:40	9044	5:57	-2.4	-2.46
Oct-01	444:13	125	3:33	5:28	83165:16	12568	6:37	-3.92	-3.39
Nov-01	387:59	93	4:10	8:40	57120:52	9401	6:05	-1.79	-2.09
Dec-01	227:19	71	3:12	5:10	41385:19	8254	5:01	-1.58	-1.96
Jan-02	272:22	106	2:34	8:10	50694:38	9981	5:05	-2.57	-2.56
Feb-02	245:47	134	1:50	5:19	42595:02	10203	4:10	-3.69	-3.24
Mar-02	396:58	128	3:06	10:35	39836:16	9067	4:24	-1.85	-2.12
Apr-02	334:15	141	2:22	5:04	32001:06	8129	3:56	-2.65	-2.61
May-02	418:06	131	3:11	15:04	36398:12	7551	4:49	-2.11	-2.28
Jun-02	373:55	98	3:49	11:51	34417:58	7110	4:50	-1.24	-1.75

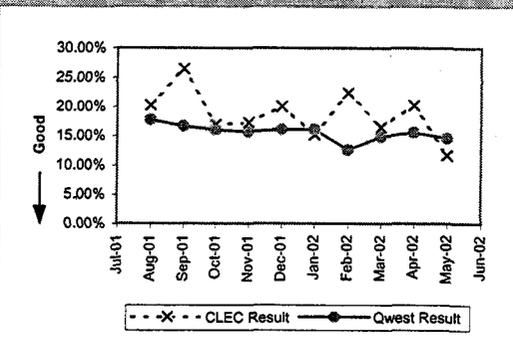


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	95	24.21%	42.84%	1882	10289	18.29%	1.45	-0.12
Aug-01	29	151	19.21%	39.39%	1957	11974	16.34%	0.94	-0.43
Sep-01	28	98	28.57%	45.18%	1385	9045	15.31%	3.33	1.02
Oct-01	22	125	17.60%	38.08%	1583	12568	12.60%	1.62	-0.01
Nov-01	14	93	15.05%	35.76%	1367	9401	14.54%	0.17	-0.9
Dec-01	17	71	23.94%	42.67%	1144	8254	13.86%	2.28	0.39
Jan-02	19	106	17.92%	38.36%	1369	9981	13.72%	1.23	-0.25
Feb-02	30	134	22.39%	41.68%	1256	10203	12.31%	3.23	0.97
Mar-02	21	128	16.41%	37.03%	1218	9067	13.43%	0.98	-0.41
Apr-02	30	141	21.28%	40.93%	1108	8130	13.63%	2.47	0.5
May-02	19	131	14.50%	35.21%	969	7552	12.83%	0.58	-0.64
Jun-02	13	98	13.27%	33.92%	944	7110	13.28%	0	-1

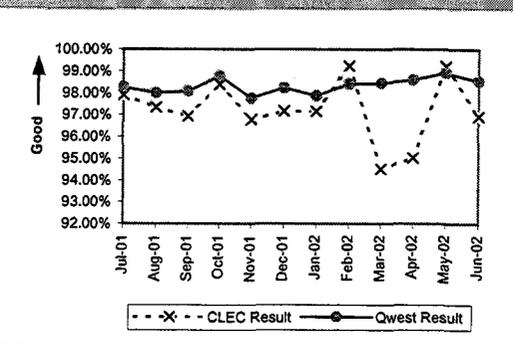


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

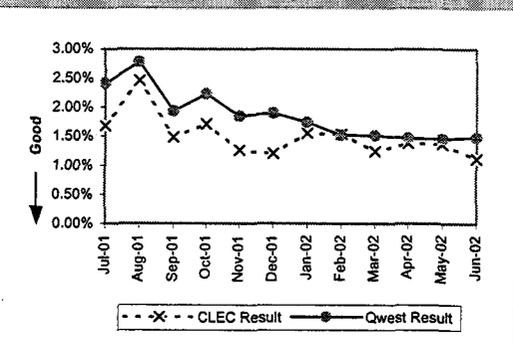
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	18	89	20.22%	40.17%	1111	6279	17.69%	0.63	-0.61
Sep-01	18	68	26.47%	44.12%	750	4501	16.66%	2.04	0.24
Oct-01	13	77	16.88%	37.46%	828	5169	16.02%	0.23	-0.86
Nov-01	10	58	17.24%	37.77%	716	4578	15.64%	0.36	-0.78
Dec-01	10	50	20.00%	40.00%	584	3628	16.10%	0.75	-0.54
Jan-02	10	66	15.15%	35.86%	768	4778	16.07%	-0.2	-1.12
Feb-02	21	94	22.34%	41.65%	672	5335	12.60%	2.6	0.58
Mar-02	12	73	16.44%	37.06%	608	4096	14.84%	0.41	-0.75
Apr-02	19	94	20.21%	40.16%	590	3781	15.60%	1.2	-0.27
May-02	11	94	11.70%	32.14%	517	3540	14.60%	-0.79	-1.48
Jun-02									



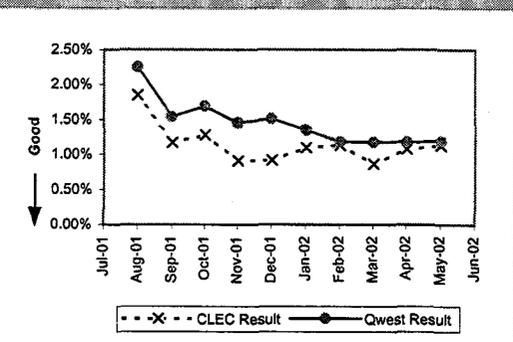
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	93	95	97.89%	14.36%	10109	10289	98.25%	0.34	-0.79
Aug-01	147	151	97.35%	16.06%	11736	11974	98.01%	0.62	-0.63
Sep-01	95	98	96.94%	17.23%	8872	9045	98.09%	0.83	-0.5
Oct-01	123	125	98.40%	12.55%	12415	12568	98.78%	0.45	-0.73
Nov-01	90	93	96.77%	17.67%	9190	9401	97.76%	0.67	-0.6
Dec-01	69	71	97.18%	16.55%	8109	8254	98.24%	0.7	-0.58
Jan-02	103	106	97.17%	16.58%	9768	9981	97.87%	0.54	-0.67
Feb-02	133	134	99.25%	8.61%	10043	10203	98.43%	-0.76	-1.46
Mar-02	121	128	94.53%	22.74%	8927	9067	98.46%	2.82	0.71
Apr-02	134	141	95.04%	21.72%	8017	8130	98.61%	2.82	0.72
May-02	130	131	99.24%	8.70%	7472	7552	98.94%	-0.33	-1.2
Jun-02	95	98	96.94%	17.23%	7007	7110	98.55%	1.22	-0.26



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	263	15639	1.88%	12.86%	58818	2445108	2.41%	-5.89	-4.58
Aug-01	411	16727	2.46%	15.48%	67688	2437287	2.78%	-2.51	-2.53
Sep-01	273	18389	1.48%	12.09%	46984	2436079	1.93%	-4.36	-3.65
Oct-01	325	18985	1.71%	12.97%	54235	2432260	2.23%	-4.81	-3.93
Nov-01	240	19005	1.26%	11.17%	44774	2428096	1.84%	-5.93	-4.61
Dec-01	186	15497	1.20%	10.89%	46155	2427967	1.90%	-6.37	-4.87
Jan-02	254	16370	1.55%	12.36%	42122	2423131	1.74%	-1.82	-2.11
Feb-02	283	18397	1.54%	12.31%	36708	2411845	1.52%	0.18	-0.89
Mar-02	241	19420	1.24%	11.07%	36243	2400766	1.51%	-3.06	-2.86
Apr-02	286	20711	1.38%	11.67%	34864	2377111	1.47%	-1.02	-1.62
May-02	298	21863	1.36%	11.60%	34218	2357787	1.45%	-1.09	-1.66
Jun-02	264	23761	1.11%	10.48%	34771	2340364	1.49%	-4.75	-3.89

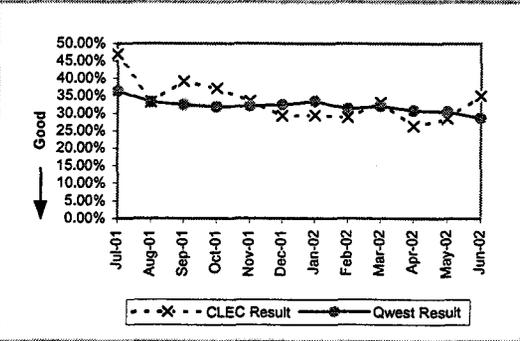


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	309	16727	1.85%	13.47%	54868	2437287	2.25%	-3.51	-3.13
Sep-01	215	18389	1.17%	10.75%	37453	2436079	1.54%	-4.04	-3.69
Oct-01	242	18985	1.27%	11.22%	41108	2432260	1.69%	-4.42	-3.69
Nov-01	173	19005	0.91%	9.50%	35162	2428096	1.45%	-6.18	-4.76
Dec-01	142	15497	0.92%	9.53%	36552	2427967	1.51%	-6	-4.65
Jan-02	179	16370	1.09%	10.40%	32645	2423131	1.35%	-2.81	-2.71
Feb-02	208	18397	1.13%	10.57%	28412	2411845	1.18%	-0.59	-1.36
Mar-02	168	19420	0.87%	9.26%	28192	2400766	1.17%	-3.98	-3.42
Apr-02	223	20711	1.08%	10.32%	27980	2377111	1.18%	-1.33	-1.81
May-02	246	21863	1.13%	10.55%	27947	2357787	1.19%	-0.82	-1.5
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

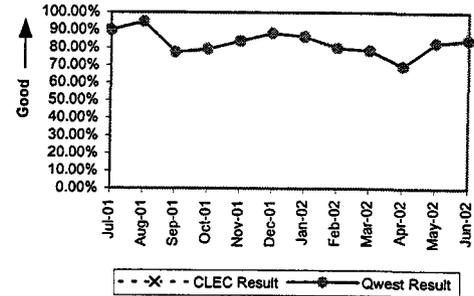
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	233	496	46.98%	49.91%	33586	92404	36.35%	4.83	1.94
Aug-01	205	616	33.28%	47.12%	33775	101463	33.29%	0	-1
Sep-01	176	449	39.20%	48.82%	22590	69574	32.47%	2.99	0.82
Oct-01	192	517	37.14%	48.32%	25274	79509	31.79%	2.6	0.58
Nov-01	121	361	33.52%	47.21%	21129	65903	32.06%	0.6	-0.64
Dec-01	77	263	29.28%	45.50%	22069	68224	32.35%	-1.06	-1.65
Jan-02	106	360	29.44%	45.58%	21150	63272	33.43%	-1.6	-1.97
Feb-02	115	398	28.89%	45.33%	16718	53426	31.29%	-1.03	-1.62
Mar-02	119	360	33.06%	47.04%	17148	53391	32.12%	0.38	-0.77
Apr-02	102	388	26.29%	44.02%	15461	50325	30.72%	-1.89	-2.15
May-02	119	417	28.54%	45.16%	14998	49216	30.47%	-0.86	-1.52
Jun-02	142	406	34.98%	47.69%	13952	48723	28.64%	2.76	0.68



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

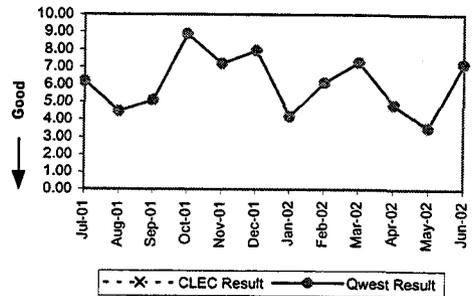
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	40	90.00%		
Aug-01					74	78	94.87%		
Sep-01					38	49	77.55%		
Oct-01					42	53	79.25%		
Nov-01					26	31	83.87%		
Dec-01					15	17	88.24%		
Jan-02					19	22	86.36%		
Feb-02					20	25	80.00%		
Mar-02					22	28	78.57%		
Apr-02					16	23	69.57%		
May-02					24	29	82.76%		
Jun-02					27	32	84.38%		



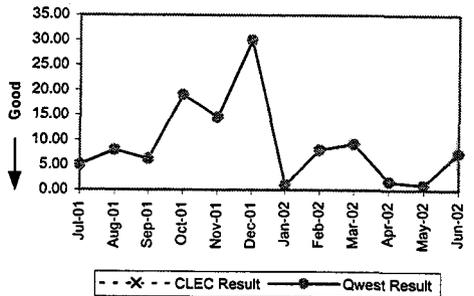
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					260	42	6.19		
Aug-01					380	85	4.47		
Sep-01					265	52	5.10		
Oct-01					524	59	8.88		
Nov-01					230	32	7.19		
Dec-01					135	17	7.94		
Jan-02					92	22	4.18		
Feb-02					153	25	6.12		
Mar-02					211	29	7.28		
Apr-02					121	25	4.84		
May-02					103	29	3.55		
Jun-02					273	38	7.18		



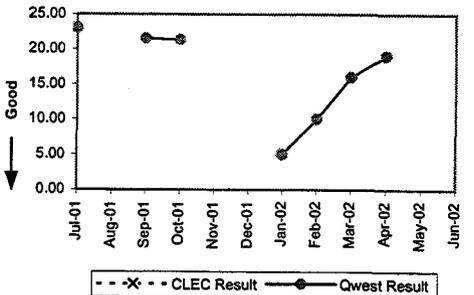
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	3	5.00		
Aug-01					56	7	8.00		
Sep-01					62	10	6.20		
Oct-01					248	13	19.08		
Nov-01					87	6	14.50		
Dec-01					60	2	30.00		
Jan-02					2	2	1.00		
Feb-02					32	4	8.00		
Mar-02					37	4	9.25		
Apr-02					10	6	1.67		
May-02					5	5	1.00		
Jun-02					37	5	7.40		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

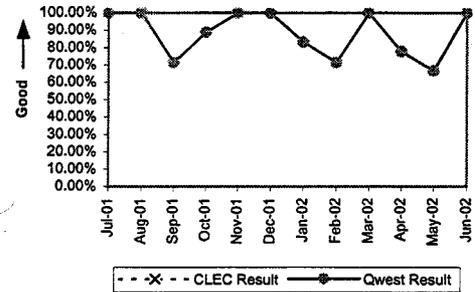
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	2	23.00		
Aug-01									
Sep-01					43	2	21.50		
Oct-01					64	3	21.33		
Nov-01									
Dec-01									
Jan-02					5	1	5.00		
Feb-02					10	1	10.00		
Mar-02					32	2	16.00		
Apr-02					19	1	19.00		
May-02									
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

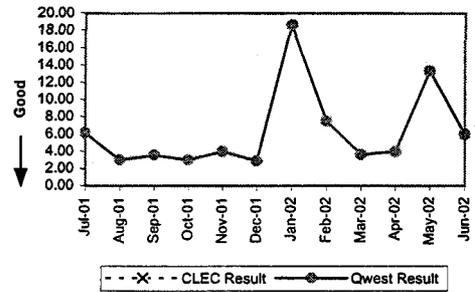
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					4	4	100.00%		
Sep-01					5	7	71.43%		
Oct-01					8	9	88.89%		
Nov-01					1	1	100.00%		
Dec-01					13	13	100.00%		
Jan-02					5	6	83.33%		
Feb-02					5	7	71.43%		
Mar-02					6	6	100.00%		
Apr-02					7	9	77.78%		
May-02					4	6	66.67%		
Jun-02					3	3	100.00%		



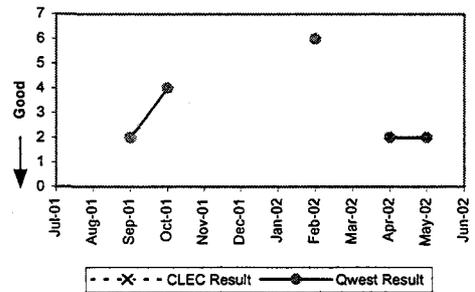
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	6	6.17		
Aug-01					12	4	3.00		
Sep-01					25	7	3.57		
Oct-01					27	9	3.00		
Nov-01					4	1	4.00		
Dec-01					38	13	2.92		
Jan-02					112	6	18.67		
Feb-02					53	7	7.57		
Mar-02					22	6	3.67		
Apr-02					36	9	4.00		
May-02					80	6	13.33		
Jun-02					18	3	6.00		



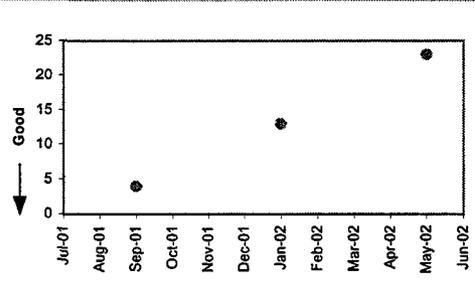
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					2	1	2.00		
Oct-01					4	1	4.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					12	2	6.00		
Mar-02									
Apr-02					4	2	2.00		
May-02					2	1	2.00		
Jun-02									



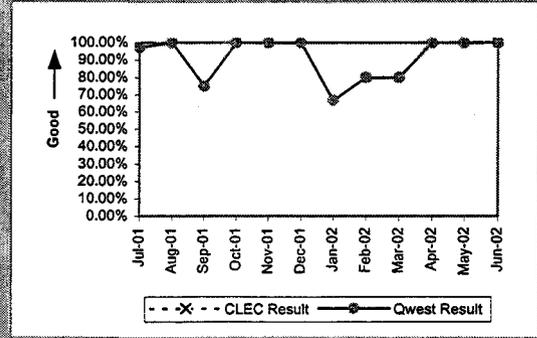
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02									
Mar-02									
Apr-02									
May-02					23	1	23.00		
Jun-02									

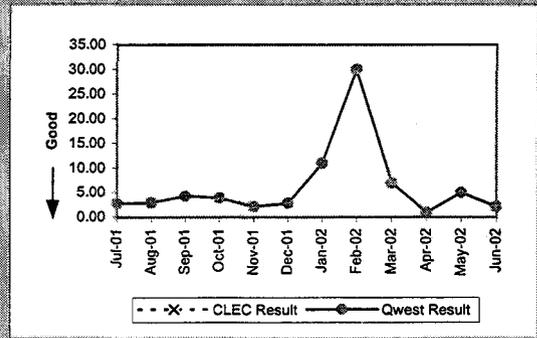


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

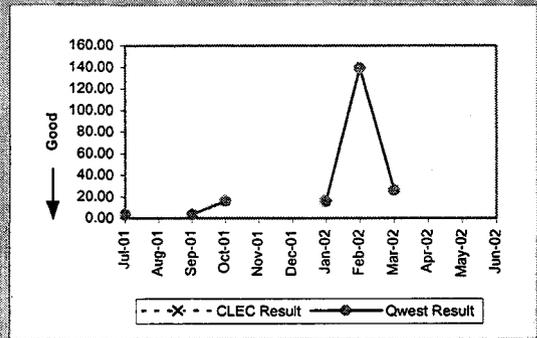
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	37	97.30%		
Aug-01					2	2	100.00%		
Sep-01					6	8	75.00%		
Oct-01					8	8	100.00%		
Nov-01					6	6	100.00%		
Dec-01					6	6	100.00%		
Jan-02					2	3	66.67%		
Feb-02					4	5	80.00%		
Mar-02					4	5	80.00%		
Apr-02					5	5	100.00%		
May-02					1	1	100.00%		
Jun-02					5	5	100.00%		



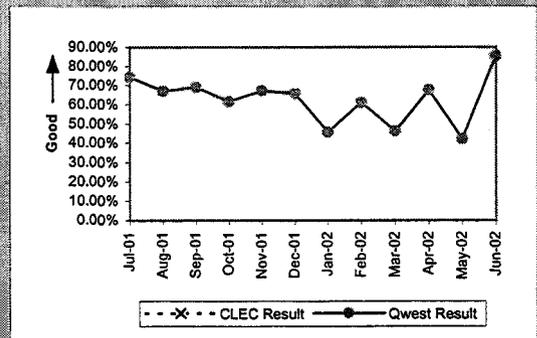
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					109	39	2.79		
Aug-01					15	5	3.00		
Sep-01					39	9	4.33		
Oct-01					36	9	4.00		
Nov-01					13	6	2.17		
Dec-01					17	6	2.83		
Jan-02					55	5	11.00		
Feb-02					150	5	30.00		
Mar-02					35	5	7.00		
Apr-02					5	5	1.00		
May-02					5	1	5.00		
Jun-02					11	5	2.20		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	2	3.50		
Aug-01									
Sep-01					11	3	3.67		
Oct-01					16	1	16.00		
Nov-01									
Dec-01									
Jan-02					31	2	15.50		
Feb-02					139	1	139.00		
Mar-02					26	1	26.00		
Apr-02									
May-02									
Jun-02									

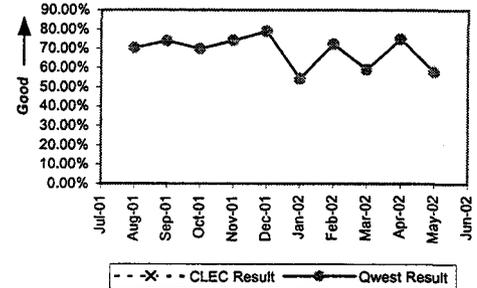


New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	82	74.39%		
Aug-01					61	91	67.03%		
Sep-01					56	81	69.14%		
Oct-01					45	73	61.64%		
Nov-01					39	58	67.24%		
Dec-01					25	38	65.79%		
Jan-02					16	35	45.71%		
Feb-02					22	36	61.11%		
Mar-02					18	39	46.15%		
Apr-02					27	40	67.50%		
May-02					16	38	42.11%		
Jun-02					35	41	85.37%		

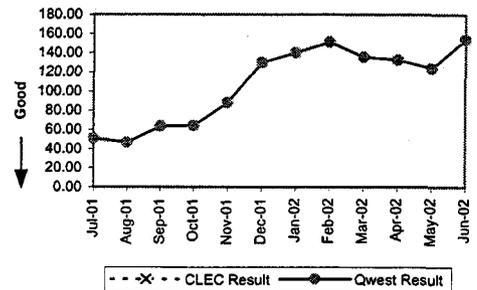


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					64	91	70.33%		
Sep-01					60	81	74.07%		
Oct-01					51	73	69.86%		
Nov-01					43	58	74.14%		
Dec-01					30	38	78.95%		
Jan-02					19	35	54.29%		
Feb-02					26	36	72.22%		
Mar-02					23	39	58.97%		
Apr-02					30	40	75.00%		
May-02					22	38	57.89%		
Jun-02									



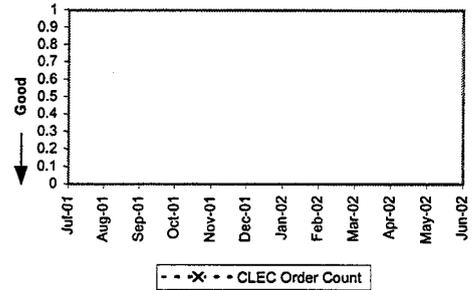
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1843	36	51.19		
Aug-01					2463	53	46.47		
Sep-01					2917	46	63.41		
Oct-01					2753	43	64.02		
Nov-01					3257	37	88.03		
Dec-01					2600	20	130.00		
Jan-02					2803	20	140.15		
Feb-02					2873	19	151.21		
Mar-02					3123	23	135.78		
Apr-02					3718	28	132.79		
May-02					2971	24	123.79		
Jun-02					3081	20	154.05		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

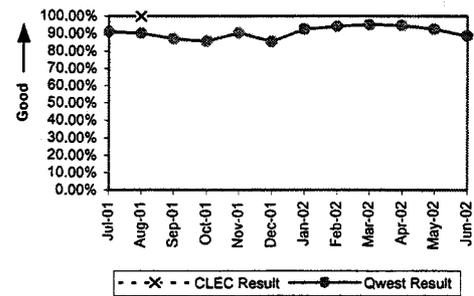
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

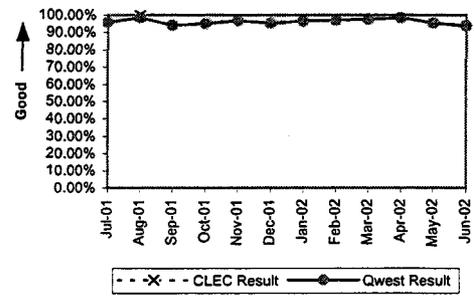
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					82	90	91.11%		
Aug-01	1	1	100.00%	0.00%	102	113	90.27%	-0.33	-1.2
Sep-01					81	93	87.10%		
Oct-01					66	77	85.71%		
Nov-01					66	73	90.41%		
Dec-01					53	62	85.48%		
Jan-02					62	67	92.54%		
Feb-02					48	51	94.12%		
Mar-02					59	62	95.16%		
Apr-02					53	56	94.64%		
May-02					62	67	92.54%		
Jun-02					55	62	88.71%		



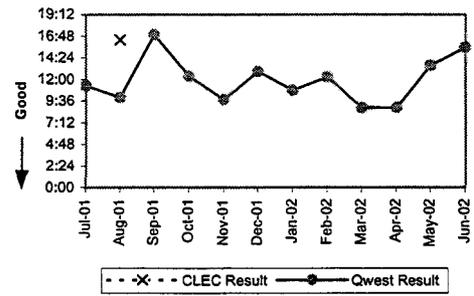
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					119	124	95.97%		
Aug-01	1	1	100.00%	0.00%	146	148	98.65%	-0.12	-1.07
Sep-01					112	119	94.12%		
Oct-01					99	104	95.19%		
Nov-01					93	96	96.88%		
Dec-01					82	86	95.35%		
Jan-02					84	87	96.55%		
Feb-02					68	70	97.14%		
Mar-02					85	87	97.70%		
Apr-02					74	75	98.67%		
May-02					88	92	95.65%		
Jun-02					76	81	93.83%		



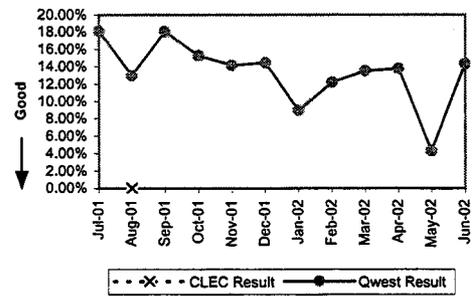
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1402:09	124	11:18		
Aug-01	16:22	1	16:22		1478:45	148	9:59	0.49	-0.7
Sep-01					2017:47	119	16:57		
Oct-01					1284:23	104	12:21		
Nov-01					934:21	96	9:44		
Dec-01					1106:02	86	12:52		
Jan-02					939:10	87	10:48		
Feb-02					858:38	70	12:16		
Mar-02					769:08	87	8:50		
Apr-02					663:30	75	8:51		
May-02					1243:15	92	13:31		
Jun-02					1258:44	81	15:32		



Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs

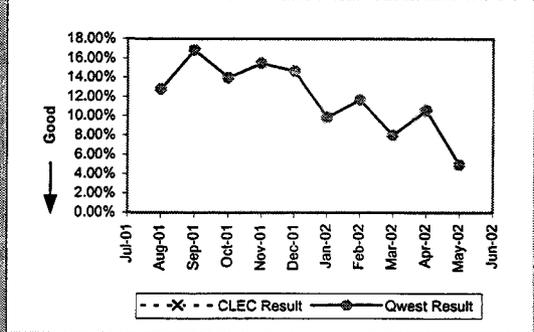
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	127	18.11%		
Aug-01	0	1	0.00%	0.00%	20	154	12.99%	-0.39	-1.23
Sep-01					22	122	18.03%		
Oct-01					16	105	15.24%		
Nov-01					14	99	14.14%		
Dec-01					13	90	14.44%		
Jan-02					8	90	8.89%		
Feb-02					9	74	12.16%		
Mar-02					12	89	13.48%		
Apr-02					11	80	13.75%		
May-02					4	93	4.30%		
Jun-02					12	84	14.29%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

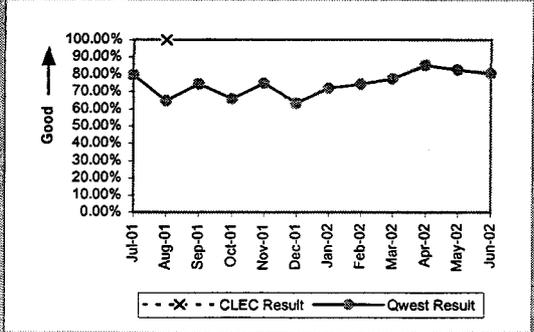
Repair Repeat Report Rate (Percent) (MR-7A\*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					17	133	12.78%		
Sep-01					16	95	16.84%		
Oct-01					13	93	13.98%		
Nov-01					13	84	15.48%		
Dec-01					11	75	14.67%		
Jan-02					8	81	9.88%		
Feb-02					7	60	11.67%		
Mar-02					6	75	8.00%		
Apr-02					7	66	10.61%		
May-02					4	81	4.94%		
Jun-02									



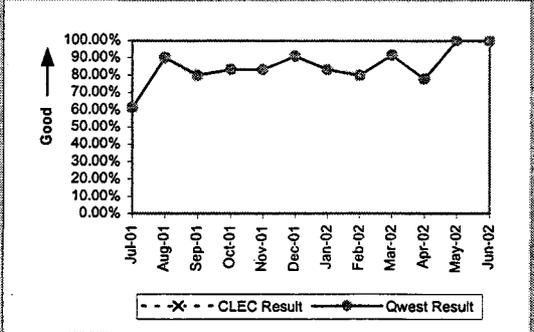
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					101	127	79.53%		
Aug-01	1	1	100.00%	0.00%	99	153	64.71%	-0.74	-1.45
Sep-01					90	121	74.38%		
Oct-01					69	105	65.71%		
Nov-01					74	99	74.75%		
Dec-01					57	90	63.33%		
Jan-02					64	89	71.91%		
Feb-02					55	74	74.32%		
Mar-02					69	89	77.53%		
Apr-02					64	75	85.33%		
May-02					76	92	82.61%		
Jun-02					66	82	80.49%		



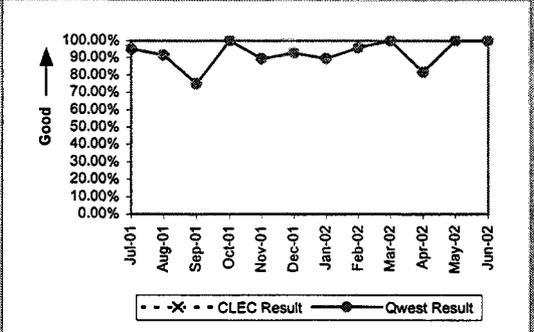
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	18	61.11%		
Aug-01					18	20	90.00%		
Sep-01					8	10	80.00%		
Oct-01					10	12	83.33%		
Nov-01					10	12	83.33%		
Dec-01					10	11	90.91%		
Jan-02					15	18	83.33%		
Feb-02					16	20	80.00%		
Mar-02					11	12	91.67%		
Apr-02					7	9	77.78%		
May-02					7	7	100.00%		
Jun-02					6	6	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

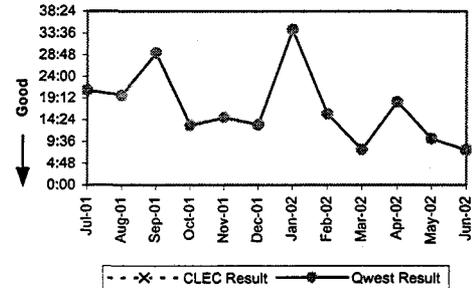
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	21	95.24%		
Aug-01					22	24	91.67%		
Sep-01					9	12	75.00%		
Oct-01					12	12	100.00%		
Nov-01					17	19	89.47%		
Dec-01					13	14	92.86%		
Jan-02					17	19	89.47%		
Feb-02					24	25	96.00%		
Mar-02					17	17	100.00%		
Apr-02					9	11	81.82%		
May-02					10	10	100.00%		
Jun-02					9	9	100.00%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

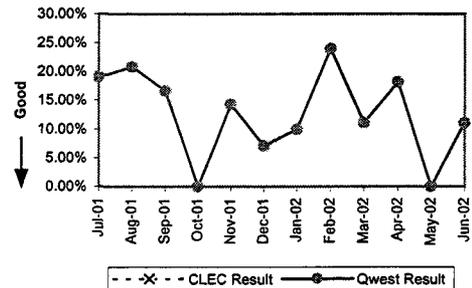
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					438:39	21	20:53		
Aug-01					475:42	24	19:49		
Sep-01					350:42	12	29:14		
Oct-01					158:00	12	13:10		
Nov-01					282:59	19	14:54		
Dec-01					186:48	14	13:21		
Jan-02					652:31	19	34:21		
Feb-02					392:34	25	15:42		
Mar-02					133:27	17	7:51		
Apr-02					202:15	11	18:23		
May-02					102:21	10	10:14		
Jun-02					69:48	9	7:45		



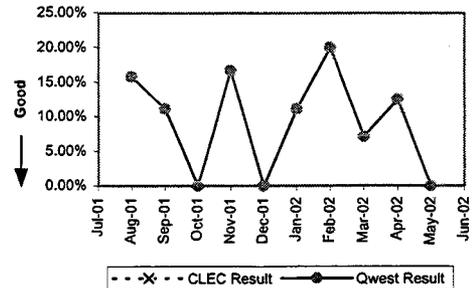
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	21	19.05%		
Aug-01					5	24	20.83%		
Sep-01					2	12	16.67%		
Oct-01					0	14	0.00%		
Nov-01					3	21	14.29%		
Dec-01					1	14	7.14%		
Jan-02					2	20	10.00%		
Feb-02					6	25	24.00%		
Mar-02					2	18	11.11%		
Apr-02					2	11	18.18%		
May-02					0	10	0.00%		
Jun-02					1	9	11.11%		



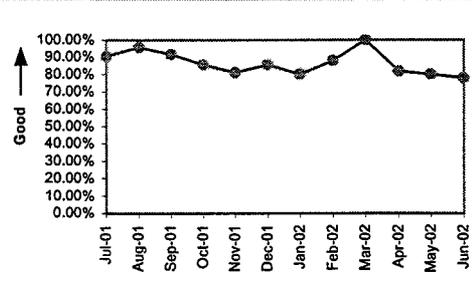
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	19	15.79%		
Sep-01					1	9	11.11%		
Oct-01					0	12	0.00%		
Nov-01					3	18	16.67%		
Dec-01					0	9	0.00%		
Jan-02					2	18	11.11%		
Feb-02					4	20	20.00%		
Mar-02					1	14	7.14%		
Apr-02					1	8	12.50%		
May-02					0	9	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

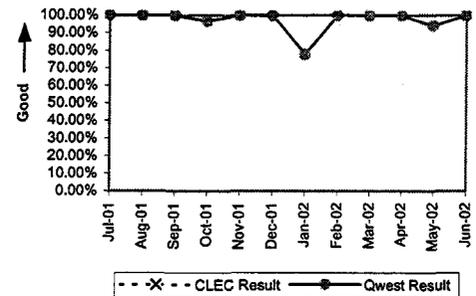
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	21	90.48%		
Aug-01					23	24	95.83%		
Sep-01					11	12	91.67%		
Oct-01					12	14	85.71%		
Nov-01					17	21	80.95%		
Dec-01					12	14	85.71%		
Jan-02					16	20	80.00%		
Feb-02					22	25	88.00%		
Mar-02					18	18	100.00%		
Apr-02					9	11	81.82%		
May-02					8	10	80.00%		
Jun-02					7	9	77.78%		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

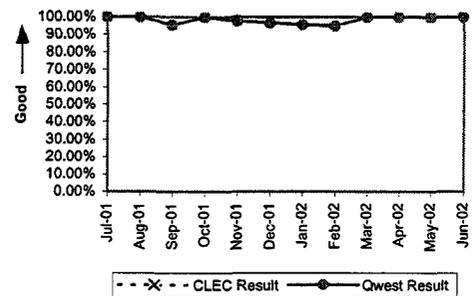
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	30	100.00%		
Aug-01					31	31	100.00%		
Sep-01					10	10	100.00%		
Oct-01					30	31	96.77%		
Nov-01					19	19	100.00%		
Dec-01					13	13	100.00%		
Jan-02					14	18	77.78%		
Feb-02					23	23	100.00%		
Mar-02					8	8	100.00%		
Apr-02					22	22	100.00%		
May-02					16	17	94.12%		
Jun-02					14	14	100.00%		



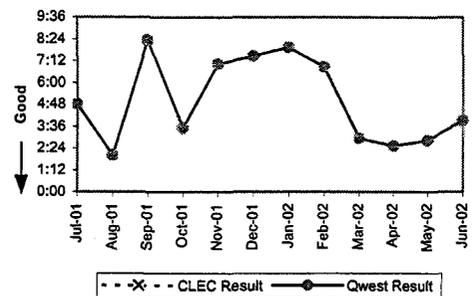
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	48	100.00%		
Aug-01					61	61	100.00%		
Sep-01					44	46	95.65%		
Oct-01					55	55	100.00%		
Nov-01					45	46	97.83%		
Dec-01					30	31	96.77%		
Jan-02					46	48	95.83%		
Feb-02					39	41	95.12%		
Mar-02					35	35	100.00%		
Apr-02					49	49	100.00%		
May-02					41	41	100.00%		
Jun-02					30	30	100.00%		



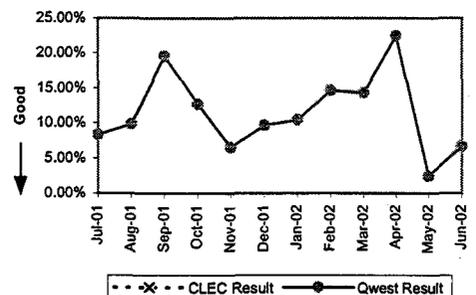
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					230:38	48	4:48		
Aug-01					123:12	61	2:01		
Sep-01					382:51	46	8:19		
Oct-01					192:36	55	3:30		
Nov-01					323:18	46	7:02		
Dec-01					230:51	31	7:27		
Jan-02					380:32	48	7:56		
Feb-02					281:46	41	6:52		
Mar-02					103:15	35	2:57		
Apr-02					123:20	49	2:31		
May-02					116:29	41	2:50		
Jun-02					117:37	30	3:55		



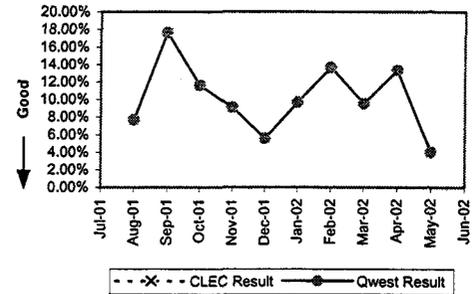
Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	48	8.33%		
Aug-01					6	61	9.84%		
Sep-01					9	46	19.57%		
Oct-01					7	55	12.73%		
Nov-01					3	46	6.52%		
Dec-01					3	31	9.68%		
Jan-02					5	48	10.42%		
Feb-02					6	41	14.63%		
Mar-02					5	35	14.29%		
Apr-02					11	49	22.45%		
May-02					1	41	2.44%		
Jun-02					2	30	6.67%		

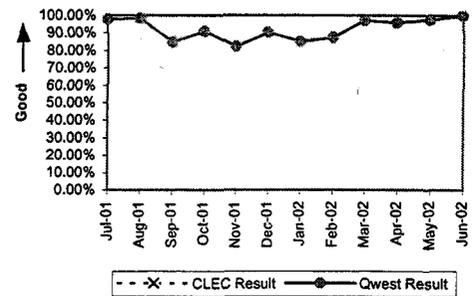


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

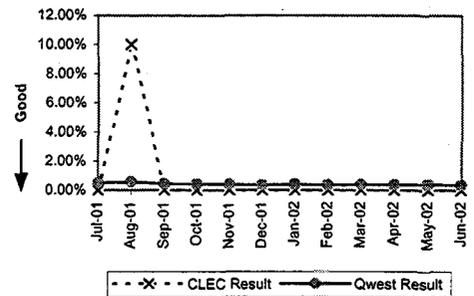
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	39	7.69%		
Sep-01					6	34	17.65%		
Oct-01					5	43	11.63%		
Nov-01					3	33	9.09%		
Dec-01					1	18	5.56%		
Jan-02					3	31	9.68%		
Feb-02					3	22	13.64%		
Mar-02					2	21	9.52%		
Apr-02					4	30	13.33%		
May-02					1	25	4.00%		
Jun-02									



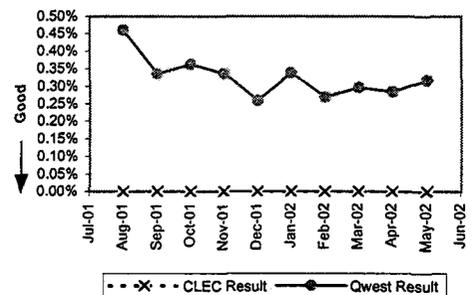
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	48	97.92%		
Aug-01					60	61	98.36%		
Sep-01					39	46	84.78%		
Oct-01					50	55	90.91%		
Nov-01					37	45	82.22%		
Dec-01					28	31	90.32%		
Jan-02					40	47	85.11%		
Feb-02					35	40	87.50%		
Mar-02					34	35	97.14%		
Apr-02					47	49	95.92%		
May-02					40	41	97.56%		
Jun-02					30	30	100.00%		



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	739	0.00%	0.00%	196	40379	0.49%	-1.88	-2.14
Aug-01	1	10	10.00%	30.00%	239	41538	0.58%	1.9	0.16
Sep-01	0	10	0.00%	0.00%	180	41156	0.44%	-0.21	-1.13
Oct-01	0	10	0.00%	0.00%	174	40851	0.43%	-0.21	-1.13
Nov-01	0	10	0.00%	0.00%	166	40155	0.41%	-0.2	-1.12
Dec-01	0	10	0.00%	0.00%	135	39390	0.34%	-0.19	-1.11
Jan-02	0	10	0.00%	0.00%	158	38453	0.41%	-0.2	-1.12
Feb-02	0	10	0.00%	0.00%	140	38005	0.37%	-0.19	-1.12
Mar-02	0	10	0.00%	0.00%	142	37143	0.38%	-0.2	-1.12
Apr-02	0	10	0.00%	0.00%	140	36630	0.38%	-0.2	-1.12
May-02	0	10	0.00%	0.00%	144	36201	0.40%	-0.2	-1.12
Jun-02	0	14	0.00%	0.00%	123	35973	0.34%	-0.22	-1.13

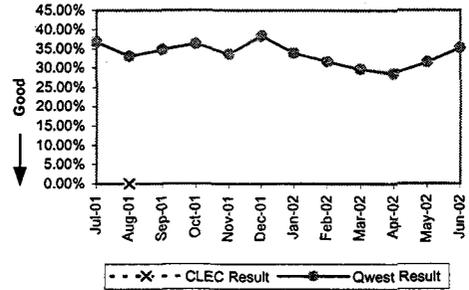


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	10	0.00%	0.00%	191	41538	0.46%	-0.21	-1.13
Sep-01	0	10	0.00%	0.00%	138	41156	0.34%	-0.18	-1.11
Oct-01	0	10	0.00%	0.00%	148	40851	0.36%	-0.19	-1.12
Nov-01	0	10	0.00%	0.00%	135	40155	0.34%	-0.18	-1.11
Dec-01	0	10	0.00%	0.00%	102	39390	0.26%	-0.16	-1.1
Jan-02	0	10	0.00%	0.00%	130	38453	0.34%	-0.18	-1.11
Feb-02	0	10	0.00%	0.00%	102	38005	0.27%	-0.16	-1.1
Mar-02	0	10	0.00%	0.00%	110	37143	0.30%	-0.17	-1.1
Apr-02	0	10	0.00%	0.00%	104	36630	0.28%	-0.17	-1.1
May-02	0	10	0.00%	0.00%	115	36201	0.32%	-0.18	-1.11
Jun-02									



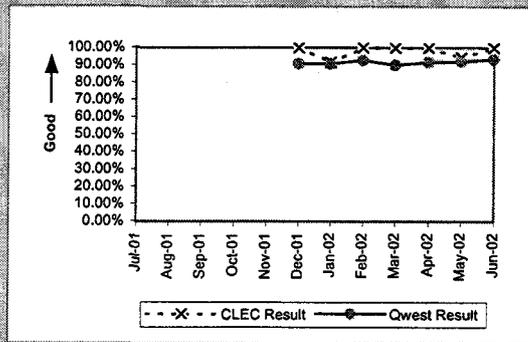
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					114	310	36.77%		
Aug-01	0	1	0.00%	0.00%	118	357	33.05%	-0.7	-1.43
Sep-01					96	276	34.78%		
Oct-01					99	273	36.26%		
Nov-01					84	250	33.60%		
Dec-01					84	219	38.36%		
Jan-02					81	239	33.89%		
Feb-02					65	205	31.71%		
Mar-02					60	202	29.70%		
Apr-02					56	196	28.57%		
May-02					66	210	31.43%		
Jun-02					67	190	35.26%		

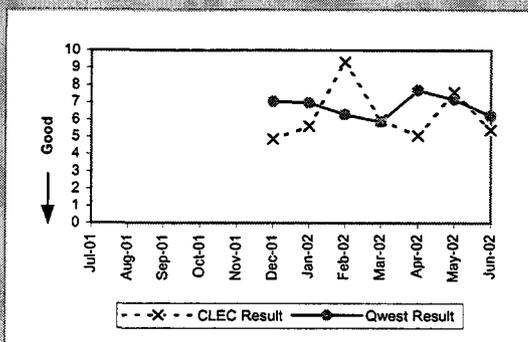


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

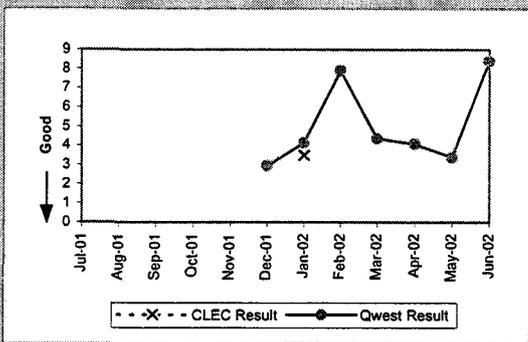
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	17	17	100.00%	0.00%	353	389	90.75%	-1.29	-1.78
Jan-02	22	24	91.67%	27.64%	342	377	90.72%	-0.16	-1.09
Feb-02	12	12	100.00%	0.00%	420	452	92.92%	-0.94	-1.57
Mar-02	11	11	100.00%	0.00%	391	434	90.09%	-1.09	-1.66
Apr-02	15	15	100.00%	0.00%	407	443	91.87%	-1.13	-1.69
May-02	17	18	94.44%	22.91%	425	461	92.19%	-0.35	-1.21
Jun-02	10	10	100.00%	0.00%	371	397	93.45%	-0.83	-1.5



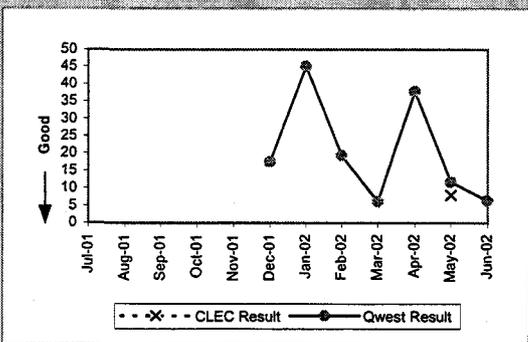
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	83	17	4.88	1.05	2752	390	7.06	-0.87	-1.53
Jan-02	135	24	5.62	2.53	2715	390	6.96	-0.47	-1.29
Feb-02	112	12	9.33	9.93	2866	456	6.29	1.21	-0.27
Mar-02	66	11	6.00	1.95	2568	438	5.86	0.19	-0.88
Apr-02	76	15	5.07	1.28	3453	449	7.69	-0.75	-1.45
May-02	144	19	7.58	3.67	3313	463	7.16	0.35	-0.79
Jun-02	54	10	5.40	1.07	2525	405	6.23	-0.32	-1.2



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					44	15	2.93		
Jan-02	7	2	3.50	0.71	116	28	4.14	-0.19	-1.12
Feb-02					158	20	7.90		
Mar-02					122	28	4.36		
Apr-02					110	27	4.07		
May-02					78	23	3.39		
Jun-02					159	19	8.37		

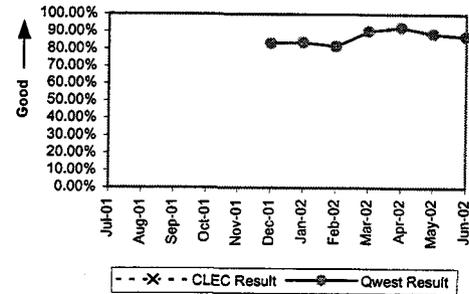


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					367	21	17.48		
Jan-02					496	11	45.09		
Feb-02					251	13	19.31		
Mar-02					92	15	6.13		
Apr-02					453	12	37.75		
May-02	8	1	8.00		153	13	11.77	-0.5	-1.3
Jun-02					51	8	6.38		

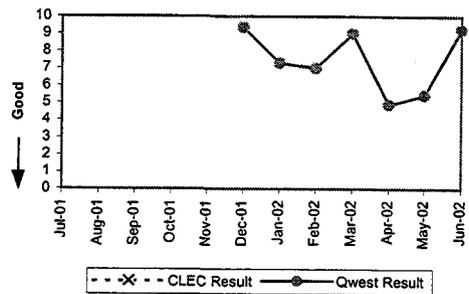


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

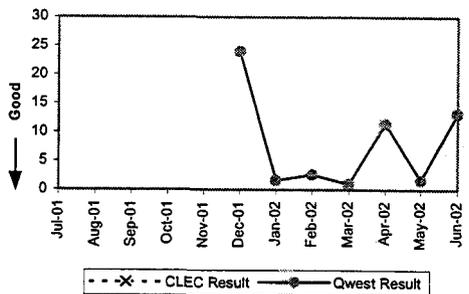
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					25	30	83.33%		
Jan-02					26	31	83.87%		
Feb-02					27	33	81.82%		
Mar-02					28	31	90.32%		
Apr-02					25	27	92.59%		
May-02					24	27	88.89%		
Jun-02					34	39	87.18%		



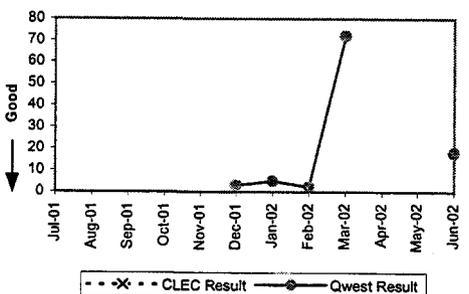
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					281	30	9.37		
Jan-02					234	32	7.31		
Feb-02					232	33	7.03		
Mar-02					279	31	9.00		
Apr-02					132	27	4.89		
May-02					147	27	5.44		
Jun-02					379	41	9.24		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					72	3	24.00		
Jan-02					5	3	1.67		
Feb-02					8	3	2.67		
Mar-02					2	2	1.00		
Apr-02					23	2	11.50		
May-02					5	3	1.67		
Jun-02					66	5	13.20		

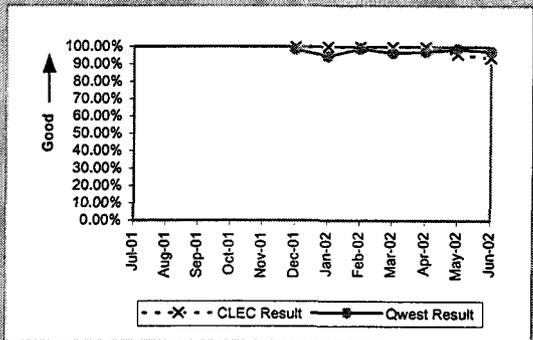


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					6	2	3.00		
Jan-02					10	2	5.00		
Feb-02					7	3	2.33		
Mar-02					72	1	72.00		
Apr-02									
May-02									
Jun-02					18	1	18.00		

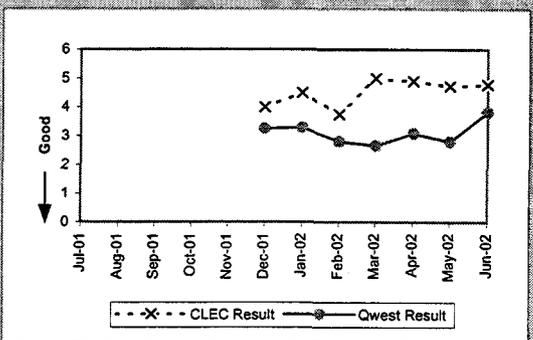


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

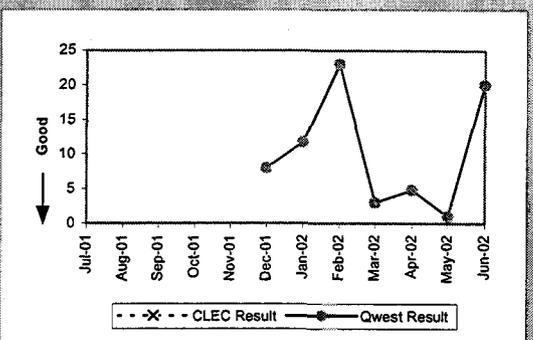
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	12	12	100.00%	0.00%	189	192	98.44%	-0.42	-1.26
Jan-02	8	8	100.00%	0.00%	154	163	94.48%	-0.67	-1.41
Feb-02	13	13	100.00%	0.00%	176	178	98.88%	-0.37	-1.23
Mar-02	11	11	100.00%	0.00%	218	226	96.46%	-0.62	-1.38
Apr-02	15	15	100.00%	0.00%	200	206	97.09%	-0.65	-1.39
May-02	24	25	96.00%	19.60%	165	167	98.80%	0.66	-0.48
Jun-02	15	16	93.75%	24.21%	219	225	97.33%	0.73	-0.56



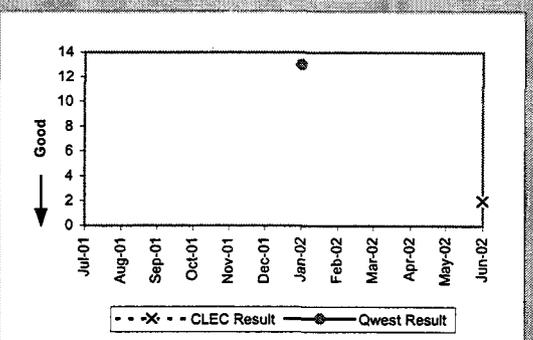
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	20	5	4.00	0.71	460	141	3.26	0.82	-0.5
Jan-02	9	2	4.50	0.71	365	111	3.29	0.85	-0.48
Feb-02	15	4	3.75	2.50	407	145	2.81	1.35	-0.18
Mar-02	5	1	5.00		418	157	2.66	1.27	-0.23
Apr-02	49	10	4.90	0.57	429	139	3.09	3.72	1.26
May-02	52	11	4.73	0.65	370	132	2.80	3.72	1.26
Jun-02	67	14	4.79	0.58	645	169	3.82	1.45	-0.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					24	3	8.00		
Jan-02					94	8	11.75		
Feb-02					46	2	23.00		
Mar-02					24	8	3.00		
Apr-02					29	6	4.83		
May-02					2	2	1.00		
Jun-02					120	6	20.00		

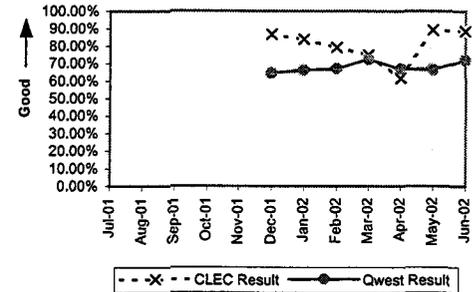


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02	2	1	2.00						

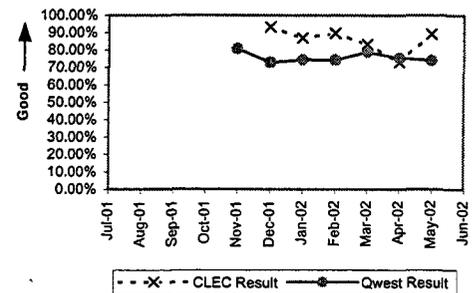


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

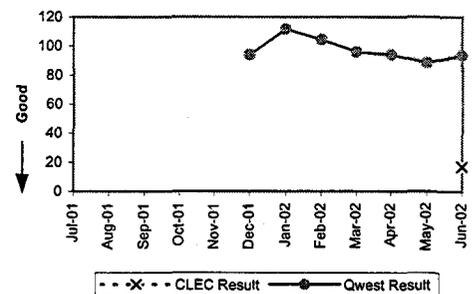
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	13	15	86.67%	33.99%	427	662	64.50%	-1.77	-2.08
Jan-02	26	31	83.87%	36.78%	396	599	66.11%	-2.04	-2.24
Feb-02	23	29	79.31%	40.51%	420	627	66.99%	-1.38	-1.84
Mar-02	18	24	75.00%	43.30%	495	682	72.58%	-0.26	-1.16
Apr-02	16	26	61.54%	48.65%	461	689	66.91%	0.57	-0.65
May-02	33	37	89.19%	31.05%	445	670	66.42%	-2.86	-2.74
Jun-02	31	35	88.57%	31.82%	477	664	71.84%	-2.15	-2.3



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					697	863	80.76%		
Dec-01	14	15	93.33%	24.94%	482	662	72.81%	-1.77	-2.07
Jan-02	27	31	87.10%	33.52%	446	599	74.46%	-1.57	-1.96
Feb-02	26	29	89.66%	30.45%	466	627	74.32%	-1.85	-2.12
Mar-02	20	24	83.33%	37.27%	538	682	78.89%	-0.52	-1.32
Apr-02	19	26	73.08%	44.36%	519	689	75.33%	0.28	-0.83
May-02	33	37	89.19%	31.05%	497	670	74.18%	-2.03	-2.23
Jun-02									



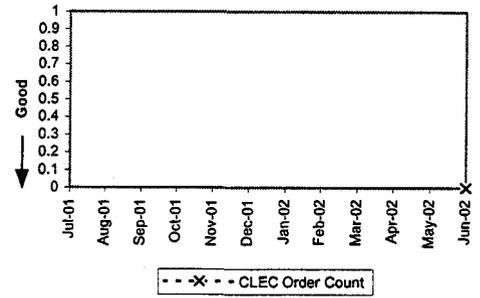
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					5637	60	93.95		
Jan-02					6142	55	111.67		
Feb-02					6373	61	104.48		
Mar-02					7386	77	95.92		
Apr-02					8175	87	93.97		
May-02					8679	98	88.56		
Jun-02	17	1	17.00		7201	77	93.52	-0.68	-1.41



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

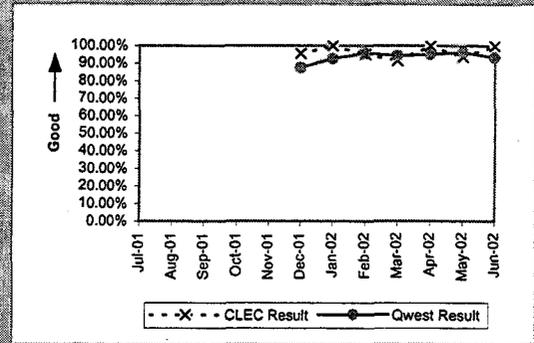
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0

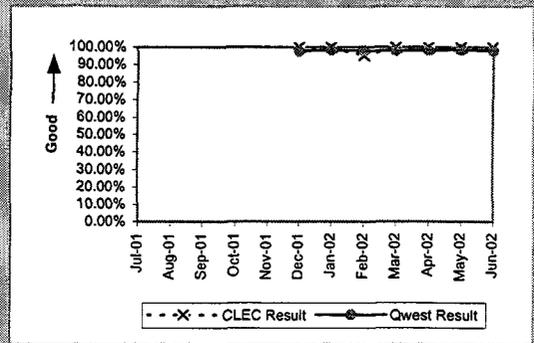


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

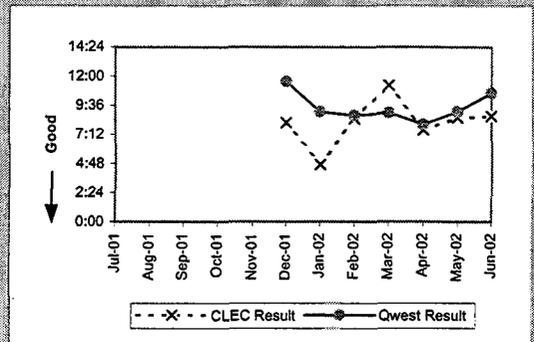
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	22	23	95.65%	20.39%	747	853	87.57%	-1.16	-1.7
Jan-02	15	15	100.00%	0.00%	671	723	92.81%	-1.07	-1.65
Feb-02	20	21	95.24%	21.30%	677	706	95.89%	0.21	-0.87
Mar-02	11	12	91.67%	27.64%	604	640	94.38%	0.43	-0.74
Apr-02	18	18	100.00%	0.00%	590	620	95.16%	-0.94	-1.57
May-02	15	16	93.75%	24.21%	735	763	96.33%	0.54	-0.67
Jun-02	11	11	100.00%	0.00%	652	698	93.41%	-0.87	-1.53



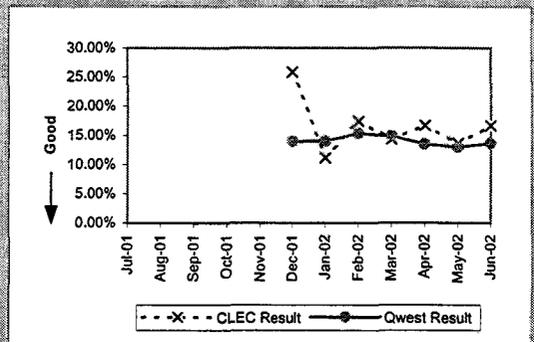
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	29	29	100.00%	0.00%	1098	1122	97.86%	-0.79	-1.48
Jan-02	18	18	100.00%	0.00%	950	963	98.65%	-0.49	-1.3
Feb-02	21	22	95.45%	20.83%	898	916	98.03%	0.77	-0.53
Mar-02	14	14	100.00%	0.00%	836	851	98.24%	-0.5	-1.3
Apr-02	24	24	100.00%	0.00%	828	842	98.34%	-0.63	-1.38
May-02	20	20	100.00%	0.00%	985	1000	98.50%	-0.55	-1.33
Jun-02	18	18	100.00%	0.00%	926	944	98.09%	-0.59	-1.36



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	236:37	29	8:10	8:05	12972:09	1122	11:34	-1.36	-1.82
Jan-02	85:10	18	4:44	5:12	8739:05	963	9:04	-1.54	-1.93
Feb-02	187:10	22	8:30	11:17	8018:35	916	8:45	-0.09	-1.05
Mar-02	157:10	14	11:14	8:01	7665:23	851	9:00	0.79	-0.52
Apr-02	181:39	24	7:34	6:32	6746:37	842	8:01	-0.2	-1.12
May-02	171:19	20	8:34	8:57	9061:26	1000	9:04	-0.18	-1.11
Jun-02	156:59	18	8:43	7:42	10007:41	944	10:36	-0.57	-1.35

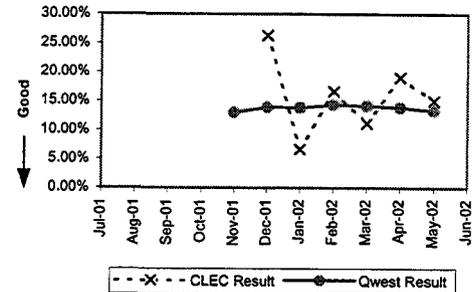


Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8	31	25.81%	43.76%	162	1164	13.92%	1.74	0.06
Jan-02	2	18	11.11%	31.43%	140	1002	13.97%	-0.35	-1.21
Feb-02	4	23	17.39%	37.90%	143	934	15.31%	0.31	-0.81
Mar-02	2	14	14.29%	34.99%	129	868	14.86%	-0.06	-1.04
Apr-02	4	24	16.67%	37.27%	115	853	13.48%	0.48	-0.71
May-02	3	22	13.64%	34.32%	131	1011	12.96%	0.15	-0.91
Jun-02	3	18	16.67%	37.27%	131	961	13.63%	0.41	-0.75

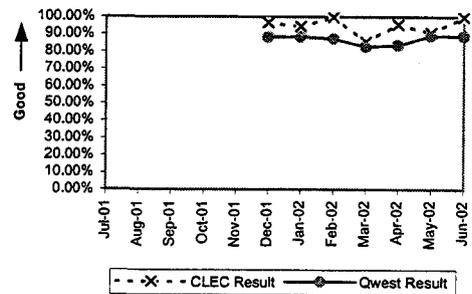


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

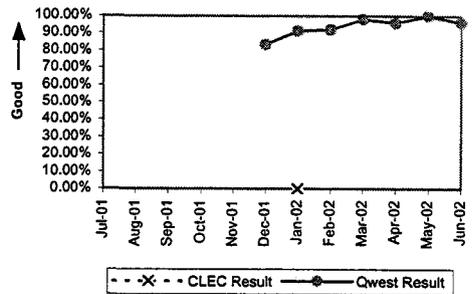
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					117	898	13.03%		
Dec-01	5	19	26.32%	44.03%	133	954	13.94%	1.43	-0.13
Jan-02	1	15	6.67%	24.94%	115	832	13.82%	-0.8	-1.48
Feb-02	3	18	16.67%	37.27%	108	752	14.36%	0.32	-0.81
Mar-02	1	9	11.11%	31.43%	105	743	14.13%	-0.26	-1.16
Apr-02	4	21	19.05%	39.27%	104	748	13.90%	0.68	-0.59
May-02	3	20	15.00%	35.71%	119	896	13.28%	0.27	-0.84
Jun-02									



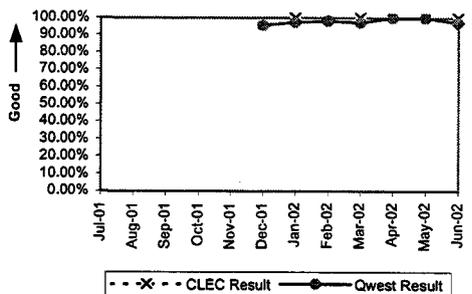
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	30	31	96.77%	17.67%	1027	1164	88.23%	-1.46	-1.89
Jan-02	17	18	94.44%	22.91%	888	1002	88.62%	-0.77	-1.47
Feb-02	23	23	100.00%	0.00%	816	934	87.37%	-1.8	-2.1
Mar-02	12	14	85.71%	34.99%	719	868	82.83%	-0.28	-1.17
Apr-02	23	24	95.83%	19.98%	714	853	83.70%	-1.59	-1.96
May-02	20	22	90.91%	28.75%	901	1011	89.12%	-0.27	-1.16
Jun-02	18	18	100.00%	0.00%	855	961	88.97%	-1.48	-1.9



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					45	54	83.33%		
Jan-02	0	1	0.00%	0.00%	52	57	91.23%	1.67	0.02
Feb-02					35	38	92.11%		
Mar-02					49	50	98.00%		
Apr-02					47	49	95.92%		
May-02					28	28	100.00%		
Jun-02					49	51	96.08%		

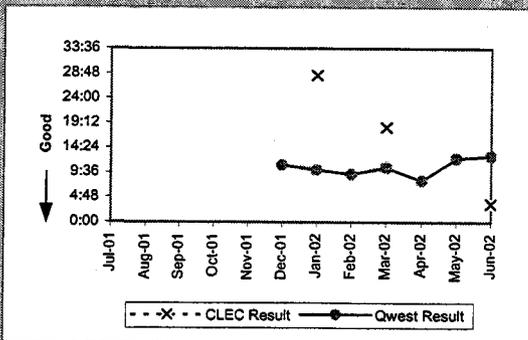


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					66	69	95.65%		
Jan-02	1	1	100.00%	0.00%	75	77	97.40%	-0.16	-1.1
Feb-02					57	58	98.28%		
Mar-02	1	1	100.00%	0.00%	67	69	97.10%	-0.17	-1.1
Apr-02					66	66	100.00%		
May-02					48	48	100.00%		
Jun-02	1	1	100.00%	0.00%	67	69	97.10%	-0.17	-1.1

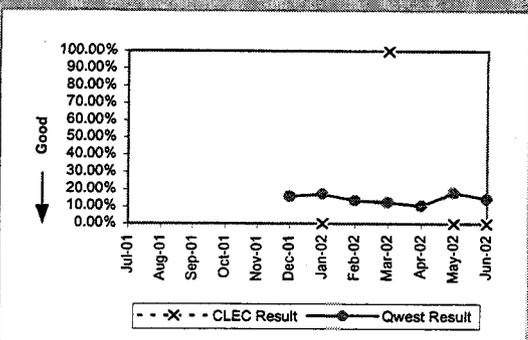


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

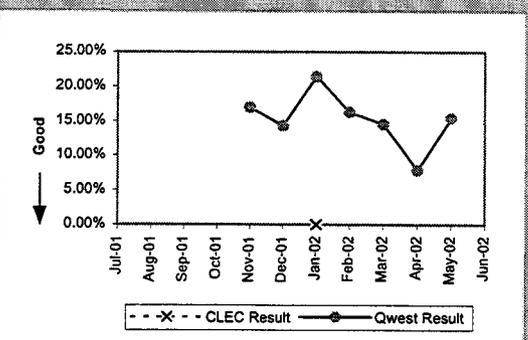
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					763:56	69	11:04		
Jan-02	28:26	1	28:26		779:46	77	10:08	1.67	0.02
Feb-02					538:57	58	9:18		
Mar-02	18:22	1	18:22		727:06	69	10:32	0.78	-0.53
Apr-02					530:25	66	8:02		
May-02					593:02	48	12:21		
Jun-02	3:35	1	3:35		883:57	69	12:49	-0.75	-1.46



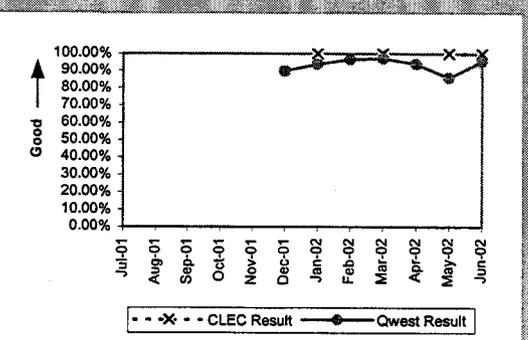
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					11	69	15.94%		
Jan-02	0	1	0.00%	0.00%	14	81	17.28%	-0.45	-1.28
Feb-02					8	59	13.56%		
Mar-02	1	1	100.00%	0.00%	9	72	12.50%	1.52	-0.07
Apr-02					7	67	10.45%		
May-02	0	1	0.00%	0.00%	9	50	18.00%	-0.46	-1.28
Jun-02	0	1	0.00%	0.00%	10	69	14.49%	-0.41	-1.25



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					11	65	16.92%		
Dec-01					8	56	14.29%		
Jan-02	0	1	0.00%	0.00%	12	56	21.43%	-0.52	-1.31
Feb-02					7	43	16.28%		
Mar-02					8	55	14.55%		
Apr-02					4	51	7.84%		
May-02					6	39	15.38%		
Jun-02									

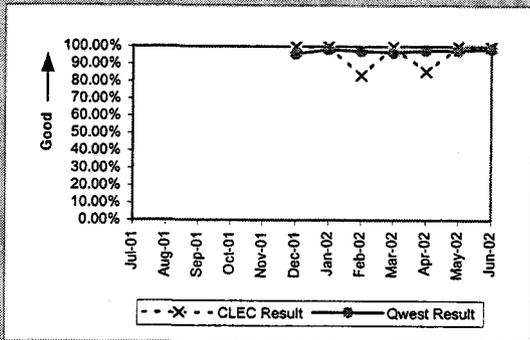


Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					62	69	89.86%		
Jan-02	1	1	100.00%	0.00%	76	81	93.83%	-0.25	-1.15
Feb-02					57	59	96.61%		
Mar-02	1	1	100.00%	0.00%	70	72	97.22%	-0.17	-1.1
Apr-02					63	67	94.03%		
May-02	1	1	100.00%	0.00%	43	50	86.00%	-0.4	-1.24
Jun-02	1	1	100.00%	0.00%	66	69	95.65%	-0.21	-1.13

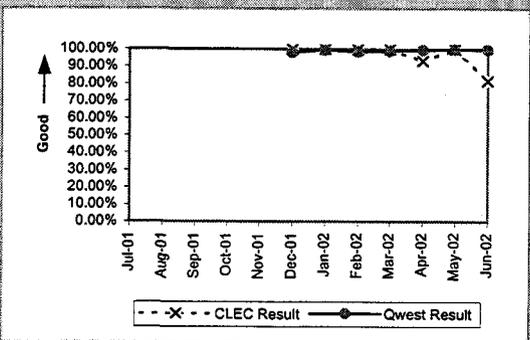


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

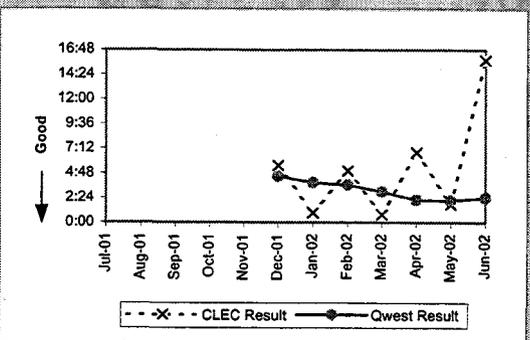
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	5	5	100.00%	0.00%	185	193	95.85%	-0.46	-1.28
Jan-02	1	1	100.00%	0.00%	196	199	98.49%	-0.12	-1.08
Feb-02	5	6	83.33%	37.27%	197	202	97.52%	1.39	-0.15
Mar-02	2	2	100.00%	0.00%	173	179	96.65%	-0.26	-1.16
Apr-02	6	7	85.71%	34.99%	180	184	97.83%	1.36	-0.17
May-02	7	7	100.00%	0.00%	174	178	97.75%	-0.39	-1.24
Jun-02	3	3	100.00%	0.00%	151	153	98.69%	-0.2	-1.12



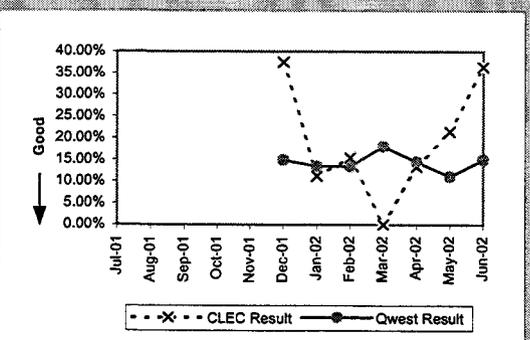
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8	8	100.00%	0.00%	350	356	98.31%	-0.37	-1.22
Jan-02	9	9	100.00%	0.00%	415	417	99.52%	-0.21	-1.13
Feb-02	13	13	100.00%	0.00%	420	426	98.59%	-0.42	-1.26
Mar-02	6	6	100.00%	0.00%	390	394	98.98%	-0.25	-1.15
Apr-02	14	15	93.33%	24.94%	405	407	99.51%	1.66	0.01
May-02	14	14	100.00%	0.00%	397	398	99.75%	-0.18	-1.11
Jun-02	9	11	81.82%	38.57%	354	355	99.72%	3.15	0.92



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	44:18	8	5:32	5:26	1602:32	356	4:30	0.62	-0.62
Jan-02	8:42	9	0:58	0:49	1610:52	417	3:52	-0.58	-1.35
Feb-02	65:23	13	5:02	10:56	1564:34	426	3:40	0.68	-0.59
Mar-02	4:37	6	0:46	0:39	1185:33	394	3:01	-0.68	-1.42
Apr-02	102:27	15	6:50	19:19	898:58	407	2:13	1.84	0.12
May-02	25:02	14	1:47	2:06	851:59	398	2:08	-0.21	-1.13
Jun-02	173:50	11	15:48	33:51	852:16	355	2:24	2.58	0.57

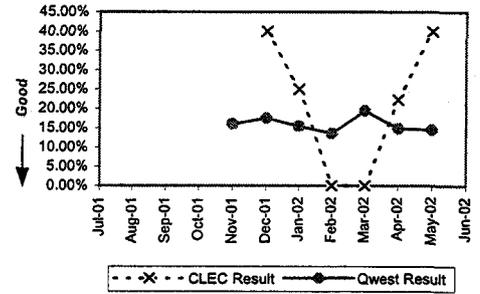


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	8	37.50%	48.41%	53	356	14.89%	1.54	-0.06
Jan-02	1	9	11.11%	31.43%	56	417	13.43%	-0.2	-1.12
Feb-02	2	13	15.38%	36.08%	57	426	13.38%	0.25	-0.85
Mar-02	0	6	0.00%	0.00%	71	394	18.02%	-1.14	-1.69
Apr-02	2	15	13.33%	33.99%	59	407	14.50%	-0.13	-1.08
May-02	3	14	21.43%	41.03%	44	398	11.06%	1.12	-0.32
Jun-02	4	11	36.36%	48.10%	53	355	14.93%	1.72	0.05

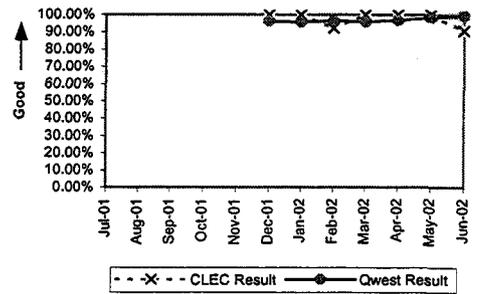


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

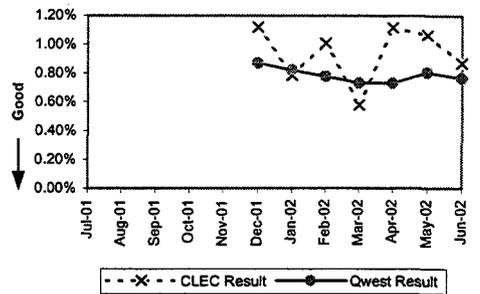
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					34	213	15.96%		
Dec-01	2	5	40.00%	48.99%	33	189	17.46%	1.14	-0.31
Jan-02	1	4	25.00%	43.30%	38	247	15.38%	0.5	-0.7
Feb-02	0	4	0.00%	0.00%	32	236	13.56%	-0.79	-1.48
Mar-02	0	3	0.00%	0.00%	38	196	19.39%	-0.84	-1.51
Apr-02	2	9	22.22%	41.57%	31	209	14.83%	0.6	-0.63
May-02	2	5	40.00%	48.99%	32	220	14.55%	1.34	-0.19
Jun-02									



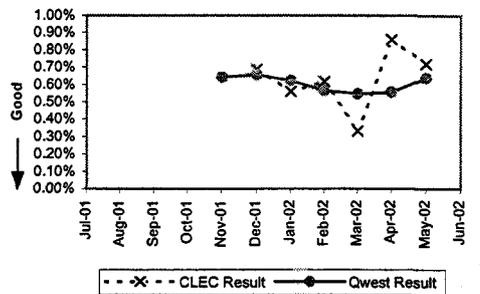
Repair Appointments Met (Percent) (MR-9C) (Parity)- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8	8	100.00%	0.00%	343	356	96.35%	-0.54	-1.33
Jan-02	9	9	100.00%	0.00%	399	417	95.68%	-0.63	-1.38
Feb-02	12	13	92.31%	26.65%	412	426	96.71%	0.77	-0.53
Mar-02	6	6	100.00%	0.00%	378	394	95.94%	-0.5	-1.3
Apr-02	15	15	100.00%	0.00%	394	407	96.81%	-0.69	-1.42
May-02	14	14	100.00%	0.00%	392	398	98.49%	-0.45	-1.28
Jun-02	10	11	90.91%	28.75%	353	355	99.44%	1.75	0.06



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	39	3486	1.12%	10.52%	1589	182670	0.87%	1.57	-0.05
Jan-02	28	3565	0.79%	8.83%	1500	182413	0.82%	-0.24	-1.15
Feb-02	36	3567	1.01%	10.00%	1419	182236	0.78%	1.55	-0.06
Mar-02	21	3627	0.58%	7.59%	1334	182237	0.73%	-1.07	-1.65
Apr-02	39	3489	1.12%	10.51%	1327	181398	0.73%	2.65	0.61
May-02	37	3479	1.06%	10.26%	1459	181280	0.80%	1.69	0.03
Jun-02	30	3445	0.87%	9.29%	1385	181078	0.76%	0.71	-0.57

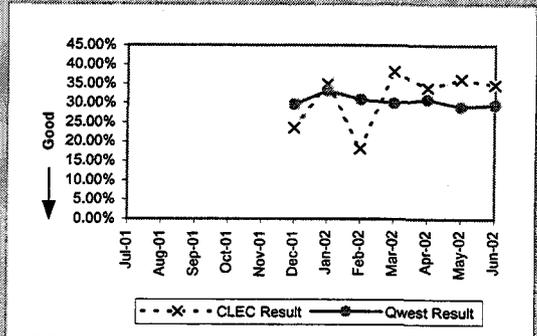


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					1176	183065	0.64%		
Dec-01	24	3486	0.69%	8.27%	1199	182670	0.66%	0.23	-0.86
Jan-02	20	3565	0.56%	7.47%	1135	182413	0.62%	-0.46	-1.28
Feb-02	22	3567	0.62%	7.83%	1031	182236	0.57%	0.4	-0.76
Mar-02	12	3627	0.33%	5.74%	994	182237	0.55%	-1.74	-2.06
Apr-02	30	3489	0.86%	9.23%	1008	181398	0.56%	2.39	0.46
May-02	25	3479	0.72%	8.45%	1155	181280	0.64%	0.6	-0.64
Jun-02									



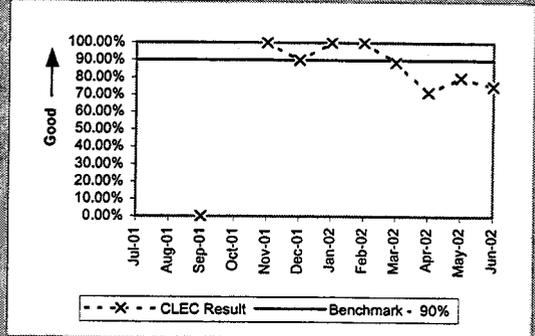
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	12	51	23.53%	42.42%	668	2257	29.60%	-0.94	-1.57
Jan-02	15	43	34.88%	47.66%	744	2244	33.16%	0.25	-0.85
Feb-02	8	44	18.18%	38.57%	635	2054	30.92%	-1.81	-2.1
Mar-02	13	34	38.24%	48.60%	571	1905	29.97%	1.03	-0.37
Apr-02	20	59	33.90%	47.34%	592	1919	30.85%	0.51	-0.69
May-02	21	58	36.21%	48.06%	597	2056	29.04%	1.17	-0.29
Jun-02	16	46	34.78%	47.63%	580	1965	29.52%	0.78	-0.53

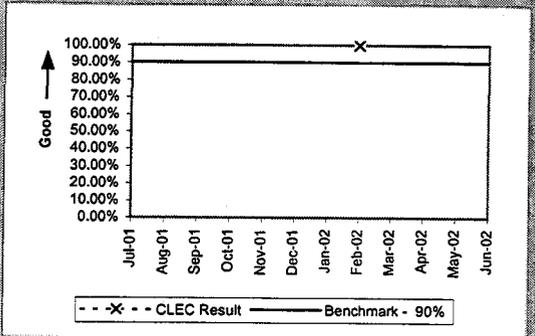


Checklist #2 - Enhanced Extended Loops (EELs) Installation

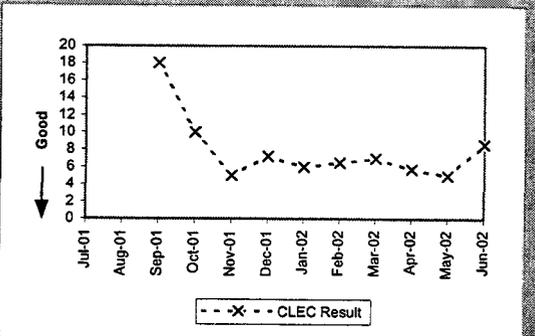
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	0	1	0.00%	0.00%
Oct-01				
Nov-01	2	2	100.00%	0.00%
Dec-01	9	10	90.00%	30.00%
Jan-02	1	1	100.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02	8	9	88.89%	31.43%
Apr-02	5	7	71.43%	45.18%
May-02	4	5	80.00%	40.00%
Jun-02	3	4	75.00%	43.30%



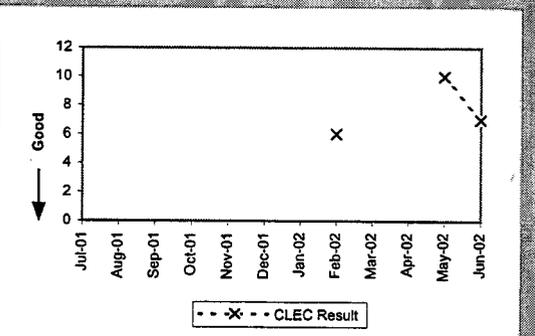
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	2	2	100.00%	0.00%
Mar-02				
Apr-02				
May-02				
Jun-02				



Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	18	1	18.00	
Oct-01	10	1	10.00	
Nov-01	10	2	5.00	7.07
Dec-01	87	12	7.25	2.14
Jan-02	12	2	6.00	0.00
Feb-02	13	2	6.50	0.71
Mar-02	56	8	7.00	2.88
Apr-02	46	8	5.75	3.01
May-02	35	7	5.00	4.73
Jun-02	43	5	8.60	3.71



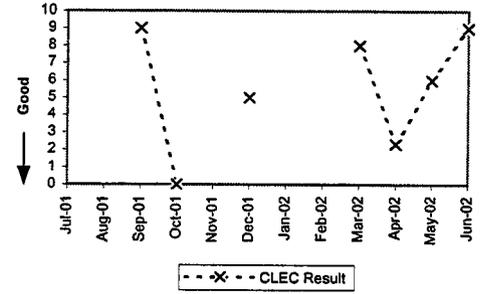
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	12	2	6.00	1.41
Mar-02				
Apr-02				
May-02	10	1	10.00	
Jun-02	7	1	7.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

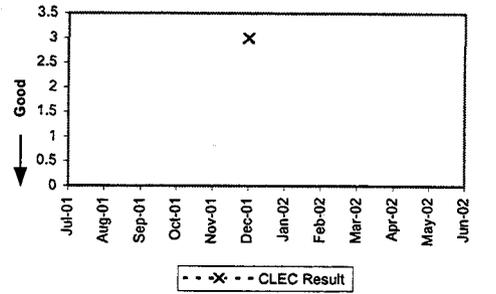
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	9	1	9.00	
Oct-01	0	1	0.00	
Nov-01				
Dec-01	5	1	5.00	
Jan-02				
Feb-02				
Mar-02	8	1	8.00	
Apr-02	7	3	2.33	1.53
May-02	6	1	6.00	
Jun-02	9	1	9.00	



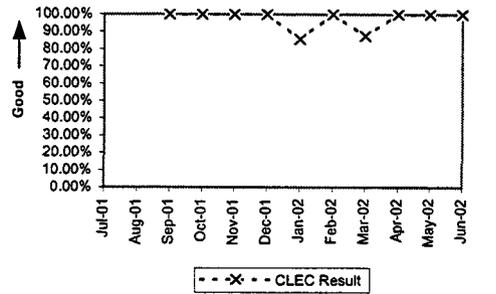
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	3	1	3.00	
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



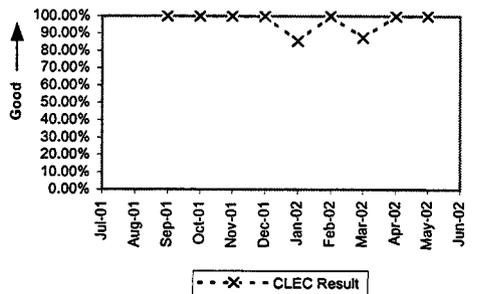
New Service Installation Quality (Percent) (OP-5) (Diagnostic)- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01	1	1	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01	7	7	100.00%	0.00%
Jan-02	6	7	85.71%	34.99%
Feb-02	3	3	100.00%	0.00%
Mar-02	7	8	87.50%	33.07%
Apr-02	12	12	100.00%	0.00%
May-02	12	12	100.00%	0.00%
Jun-02	10	10	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5) (Diagnostic)- Interval Zone One and Two

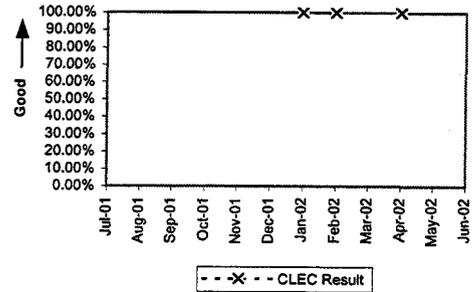
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	1	1	100.00%	0.00%
Oct-01	1	1	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01	7	7	100.00%	0.00%
Jan-02	6	7	85.71%	34.99%
Feb-02	3	3	100.00%	0.00%
Mar-02	7	8	87.50%	33.07%
Apr-02	12	12	100.00%	0.00%
May-02	12	12	100.00%	0.00%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

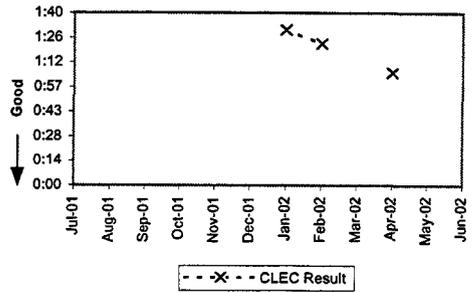
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02				
Jun-02				



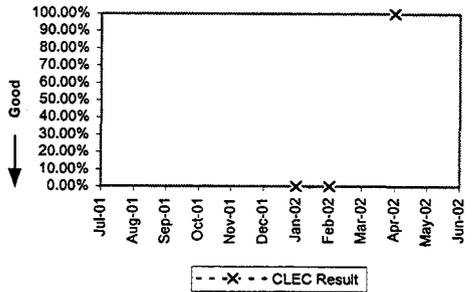
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	1:31	1	1:31	
Feb-02	1:23	1	1:23	
Mar-02				
Apr-02	1:06	1	1:06	
May-02				
Jun-02				



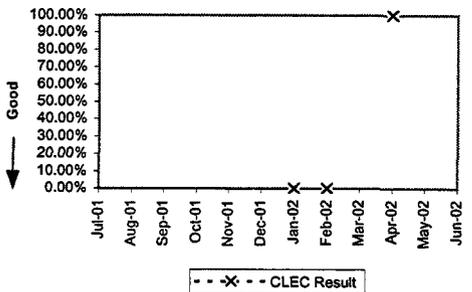
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	0	1	0.00%	0.00%
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02				
Jun-02				



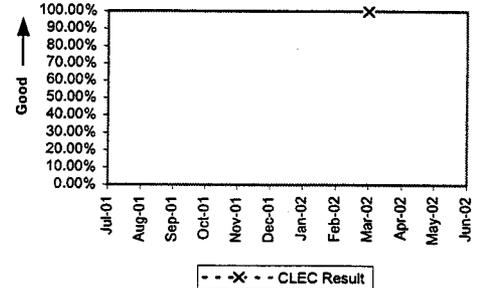
Repair Repeat Report Rate (Percent) (MR-7D\*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	0	1	0.00%	0.00%
Mar-02				
Apr-02	1	1	100.00%	0.00%
May-02				
Jun-02				

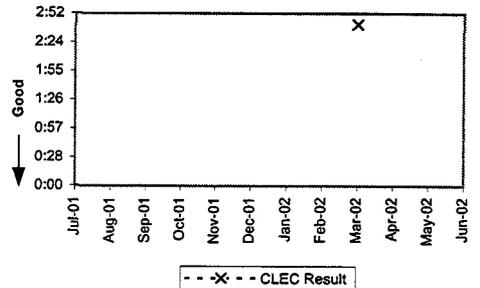


Checklist #2 - Enhanced Extended Loops (EELs) Repair

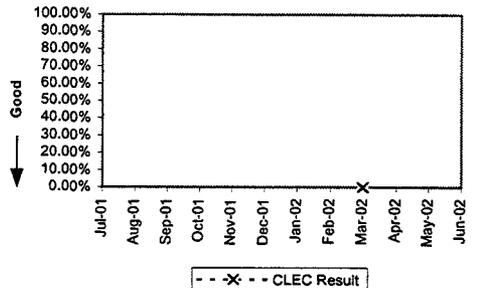
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02				
Jun-02				



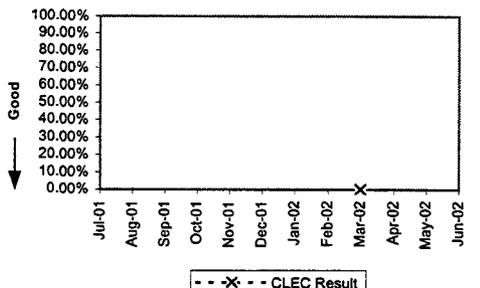
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	2:42	1	2:42	
Apr-02				
May-02				
Jun-02				



Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	0	1	0.00%	0.00%
Apr-02				
May-02				
Jun-02				



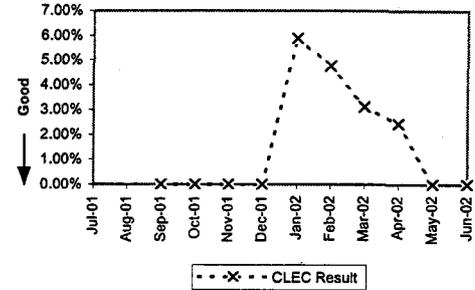
Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	0	1	0.00%	0.00%
Apr-02				
May-02				
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

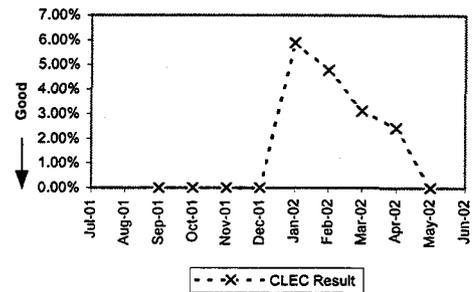
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	0	2	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01	0	15	0.00%	0.00%
Jan-02	1	17	5.88%	23.53%
Feb-02	1	21	4.76%	21.30%
Mar-02	1	32	3.13%	17.40%
Apr-02	1	41	2.44%	15.43%
May-02	0	50	0.00%	0.00%
Jun-02	0	60	0.00%	0.00%



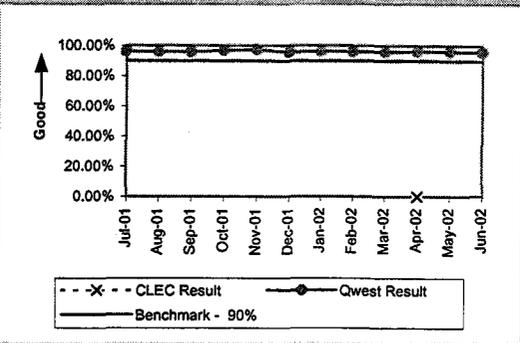
Trouble Rate (Percent) (MR-8\*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	0	2	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01	0	15	0.00%	0.00%
Jan-02	1	17	5.88%	23.53%
Feb-02	1	21	4.76%	21.30%
Mar-02	1	32	3.13%	17.40%
Apr-02	1	41	2.44%	15.43%
May-02	0	50	0.00%	0.00%
Jun-02				

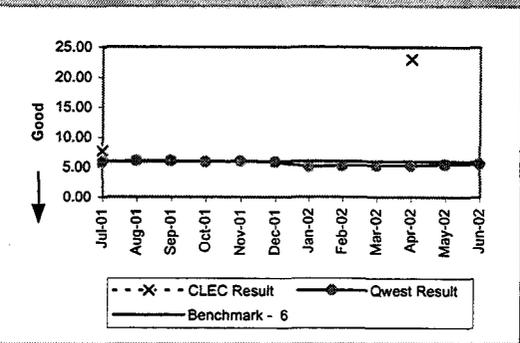


Checklist #4 - Unbundled Loop - Analog Installation

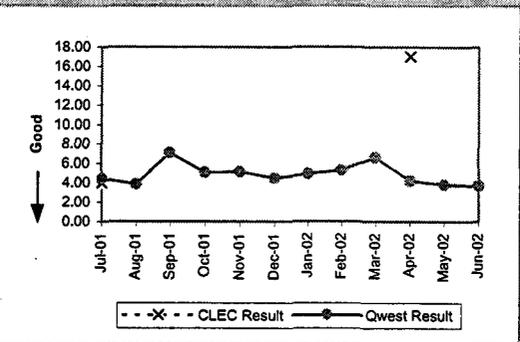
Installation Commitments Met (Percent) (OP-3A) (Benchmark) - Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01				26081	27107	96.22%		
Aug-01				30815	32055	96.13%		
Sep-01				23829	24880	95.78%		
Oct-01				26466	27319	96.88%		
Nov-01				24143	24801	97.35%		
Dec-01				21693	22678	95.66%		
Jan-02				23520	24401	96.39%		
Feb-02				19639	20429	96.13%		
Mar-02				20277	21157	95.84%		
Apr-02	0	1	0.00%	18818	19530	96.35%	2.1	0.27
May-02				18968	19757	96.01%		
Jun-02				17848	18607	95.92%		



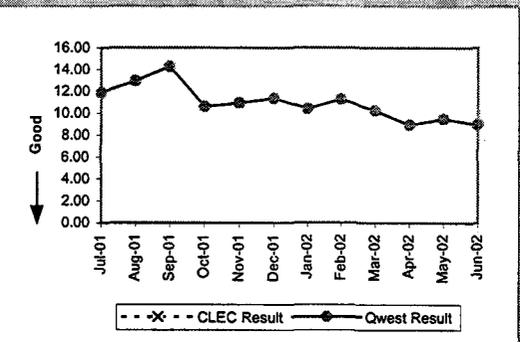
Installation Interval (Average Days) (OP-4A) (Benchmark) - Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	23	3	7.67	160712	27248	5.90	0.81	-0.51
Aug-01				194971	32193	6.06		
Sep-01				151615	24997	6.07		
Oct-01				162325	27479	5.91		
Nov-01				149887	24926	6.01		
Dec-01				133644	22790	5.86		
Jan-02				125784	24590	5.12		
Feb-02				109571	20553	5.33		
Mar-02				112633	21285	5.29		
Apr-02	23	1	23.00	105052	19714	5.33	2.03	0.24
May-02				110650	19965	5.54		
Jun-02				106295	18830	5.64		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	4	1	4.00	2012	458	4.39	-0.04	-1.02
Aug-01				2137	553	3.86		
Sep-01				3189	449	7.10		
Oct-01				2397	471	5.09		
Nov-01				1908	372	5.13		
Dec-01				1814	406	4.47		
Jan-02				2112	428	4.93		
Feb-02				1976	372	5.31		
Mar-02				2699	409	6.60		
Apr-02	17	1	17.00	1652	393	4.20	1.7	0.03
May-02				1878	491	3.82		
Jun-02				1731	466	3.71		



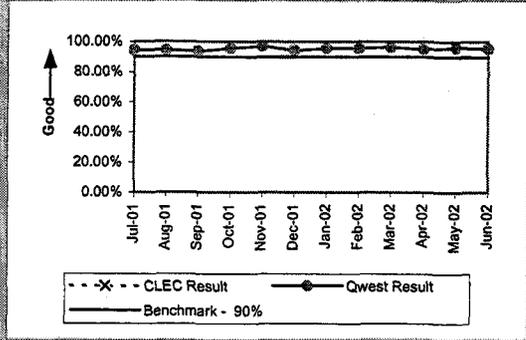
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01				8344	703	11.87		
Aug-01				10493	810	12.95		
Sep-01				10097	708	14.26		
Oct-01				5576	527	10.58		
Nov-01				4512	413	10.92		
Dec-01				6942	611	11.36		
Jan-02				4979	479	10.39		
Feb-02				4966	441	11.26		
Mar-02				5051	494	10.22		
Apr-02				3174	356	8.92		
May-02				3267	345	9.47		
Jun-02				2907	324	8.97		



Checklist #4 - Unbundled Loop - Analog Installation

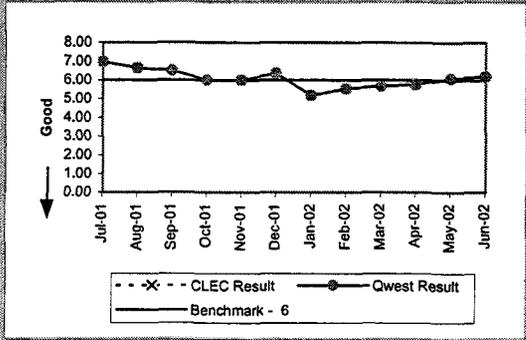
Installation Commitments Met (Percent) (OP-3B) (Benchmark) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				2975	3151	94.41%		
Aug-01				3309	3505	94.41%		
Sep-01				2644	2825	93.59%		
Oct-01				3108	3253	95.57%		
Nov-01				2722	2805	97.04%		
Dec-01				2365	2509	94.26%		
Jan-02				2578	2697	95.59%		
Feb-02				2373	2479	95.72%		
Mar-02				2689	2788	96.45%		
Apr-02				2399	2522	95.12%		
May-02				2517	2617	96.18%		
Jun-02				2355	2466	95.50%		



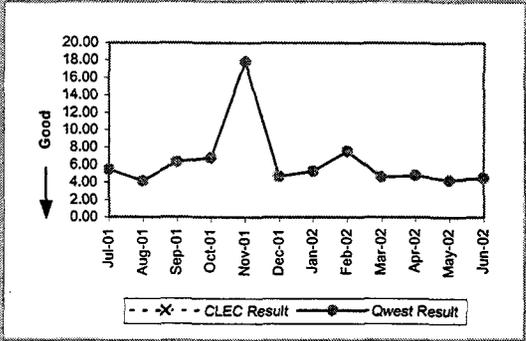
Installation Interval (Average Days) (OP-4B) (Benchmark) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				22126	3170	6.98		
Aug-01				23347	3518	6.64		
Sep-01				18467	2843	6.50		
Oct-01				19674	3277	6.00		
Nov-01				16935	2820	6.01		
Dec-01				16085	2528	6.36		
Jan-02				14099	2723	5.18		
Feb-02				13937	2510	5.55		
Mar-02				16035	2817	5.69		
Apr-02				14795	2566	5.77		
May-02				16135	2655	6.08		
Jun-02				15526	2502	6.21		



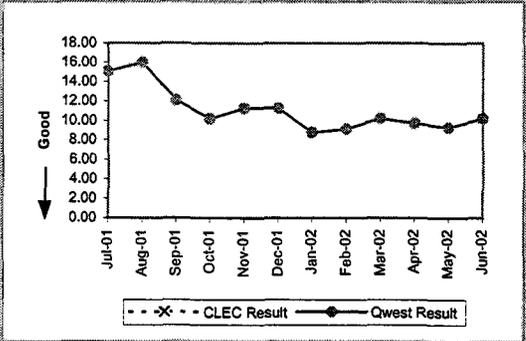
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				425	78	5.45		
Aug-01				340	82	4.15		
Sep-01				507	80	6.34		
Oct-01				539	79	6.82		
Nov-01				909	51	17.82		
Dec-01				338	72	4.69		
Jan-02				291	55	5.29		
Feb-02				491	65	7.55		
Mar-02				185	40	4.62		
Apr-02				349	73	4.78		
May-02				280	66	4.24		
Jun-02				302	67	4.51		



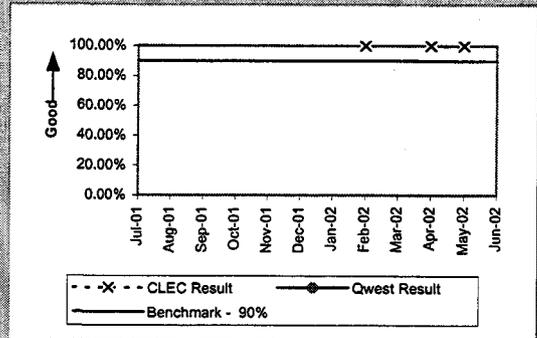
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1763	117	15.07		
Aug-01				2032	127	16.00		
Sep-01				1428	118	12.10		
Oct-01				907	89	10.19		
Nov-01				530	47	11.28		
Dec-01				856	76	11.26		
Jan-02				597	68	8.78		
Feb-02				465	51	9.12		
Mar-02				613	60	10.22		
Apr-02				533	55	9.69		
May-02				353	38	9.29		
Jun-02				479	47	10.19		

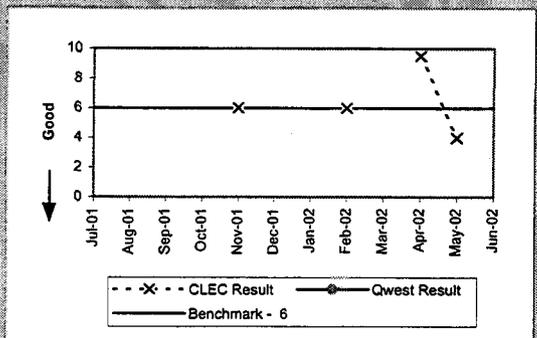


Checklist #4 - Unbundled Loop - Analog Installation

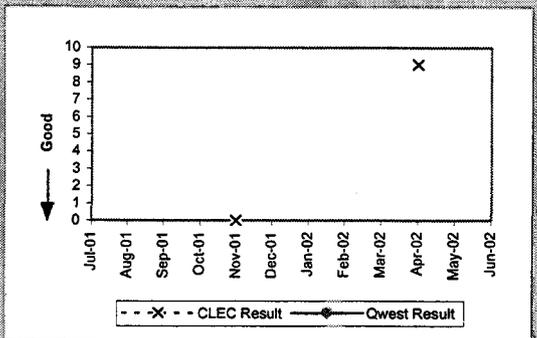
Installation Commitments Met (Percent) (OP-3C) (Benchmark)— No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02								
Feb-02	1	1	100.00%					
Mar-02								
Apr-02	1	1	100.00%					
May-02	1	1	100.00%					
Jun-02								



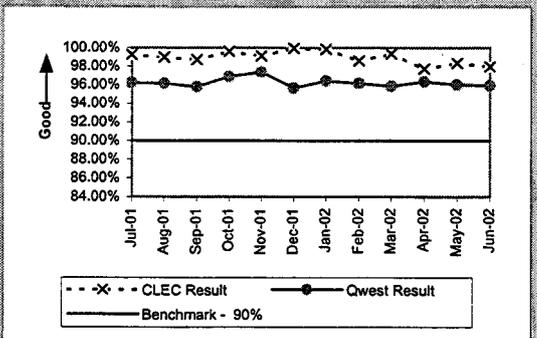
Installation Interval (Average Days) (OP-4C) (Benchmark)— No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	6	1	6.00					
Dec-01								
Jan-02								
Feb-02	6	1	6.00					
Mar-02								
Apr-02	19	2	9.50					
May-02	4	1	4.00					
Jun-02								



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)— No Dispatches								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	0	1	0.00					
Dec-01								
Jan-02								
Feb-02								
Mar-02								
Apr-02	9	1	9.00					
May-02								
Jun-02								

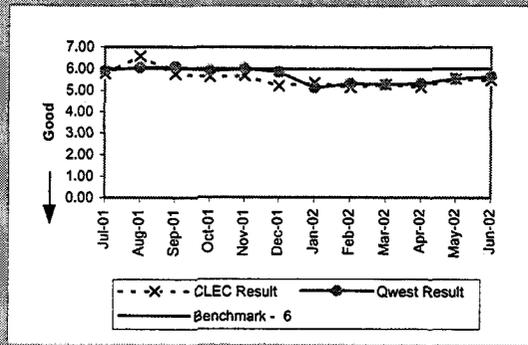


Installation Commitments Met (Percent) (OP-3D) (Benchmark)— Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1310	1320	99.24%	26081	27107	96.22%	-5.63	-4.42
Aug-01	1370	1384	98.99%	30815	32055	96.13%	-5.4	-4.28
Sep-01	1297	1314	98.71%	23829	24880	95.78%	-5.15	-4.13
Oct-01	1294	1299	99.62%	26466	27319	96.88%	-5.54	-4.37
Nov-01	2217	2237	99.11%	24143	24801	97.35%	-4.96	-4.01
Dec-01	1314	1315	99.92%	21693	22678	95.66%	-7.38	-5.49
Jan-02	1155	1157	99.83%	23520	24401	96.39%	-6.12	-4.72
Feb-02	1451	1472	98.57%	19639	20429	96.13%	-4.69	-3.85
Mar-02	1178	1186	99.33%	20277	21157	95.84%	-5.85	-4.56
Apr-02	1508	1543	97.73%	18818	19530	96.35%	-2.78	-2.69
May-02	1551	1577	98.35%	18968	19757	96.01%	-4.58	-3.78
Jun-02	1346	1374	97.96%	17848	18607	95.92%	-3.69	-3.24

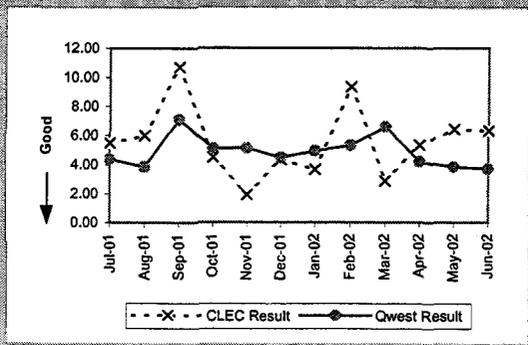


Checklist #4 - Unbundled Loop - Analog Installation

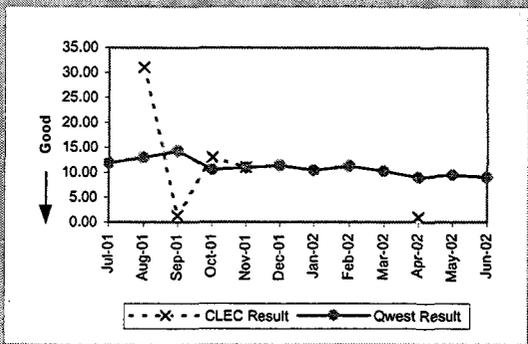
Installation Interval (Average Days) (OP-4D) (Benchmark) - Interval Zone One									
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score	
Jul-01	3769	653	5.77	160712	27248	5.90	-0.43	-1.26	
Aug-01	5733	871	6.58	194971	32193	6.06	2.2	0.34	
Sep-01	4843	843	5.74	151615	24997	6.07	-0.99	-1.6	
Oct-01	3828	679	5.64	162325	27479	5.91	-0.95	-1.57	
Nov-01	6975	1229	5.68	149887	24926	6.01	-1.68	-2.02	
Dec-01	4351	833	5.22	133644	22790	5.86	-2.67	-2.62	
Jan-02	3512	654	5.37	125784	24590	5.12	1.1	-0.33	
Feb-02	3159	613	5.15	109571	20553	5.33	-0.7	-1.43	
Mar-02	2331	441	5.29	112633	21285	5.29	-0.02	-1.01	
Apr-02	4480	868	5.16	105052	19714	5.33	-0.9	-1.55	
May-02	3698	667	5.54	110650	19965	5.54	0.01	-0.99	
Jun-02	5148	941	5.47	106295	18830	5.64	-0.94	-1.57	



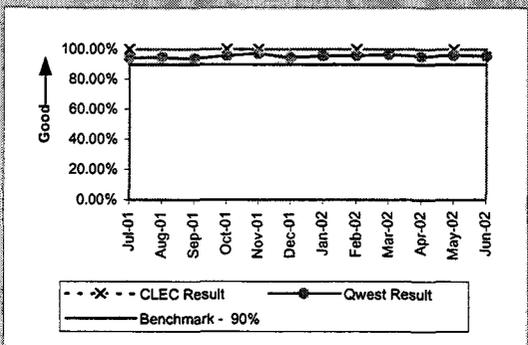
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score	
Jul-01	379	69	5.49	2012	458	4.39	0.81	-0.51	
Aug-01	413	69	5.99	2137	553	3.86	1.9	0.15	
Sep-01	525	49	10.71	3189	449	7.10	0.89	-0.46	
Oct-01	215	48	4.48	2397	471	5.09	-0.41	-1.25	
Nov-01	107	56	1.91	1908	372	5.13	-2.17	-2.32	
Dec-01	39	9	4.33	1814	406	4.47	-0.04	-1.02	
Jan-02	11	3	3.67	2112	428	4.93	-0.27	-1.16	
Feb-02	196	21	9.33	1976	372	5.31	1.47	-0.11	
Mar-02	23	8	2.88	2699	409	6.60	-0.53	-1.32	
Apr-02	166	31	5.35	1652	393	4.20	0.86	-0.48	
May-02	167	26	6.42	1878	491	3.82	2	0.21	
Jun-02	177	28	6.32	1731	466	3.71	2.26	0.37	



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score	
Jul-01				8344	703	11.87			
Aug-01	124	4	31.00	10493	810	12.95	1.61	-0.02	
Sep-01	9	7	1.29	10097	708	14.26	-1.05	-1.64	
Oct-01	26	2	13.00	5576	527	10.58	0.79	-0.52	
Nov-01	44	4	11.00	4512	413	10.92	0.48	-0.71	
Dec-01				6942	611	11.36			
Jan-02				4979	479	10.39			
Feb-02				4966	441	11.26			
Mar-02				5051	494	10.22			
Apr-02	4	4	1.00	3174	356	8.92	-1.72	-2.05	
May-02				3267	345	9.47			
Jun-02				2907	324	8.97			

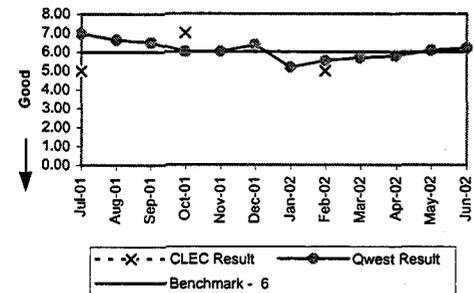


Installation Commitments Met (Percent) (OP-3E) (Benchmark) - Interval Zone Two									
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score	
Jul-01	4	4	100.00%	2975	3151	94.41%	-0.49	-1.3	
Aug-01				3309	3505	94.41%			
Sep-01				2644	2825	93.59%			
Oct-01	1	1	100.00%	3109	3253	95.57%	-0.22	-1.13	
Nov-01	1	1	100.00%	2722	2805	97.04%	-0.17	-1.11	
Dec-01				2365	2509	94.26%			
Jan-02				2578	2697	95.59%			
Feb-02	2	2	100.00%	2373	2479	95.72%	-0.3	-1.18	
Mar-02				2689	2788	96.45%			
Apr-02				2399	2522	95.12%			
May-02	2	2	100.00%	2517	2617	96.18%	-0.28	-1.17	
Jun-02				2355	2466	95.50%			

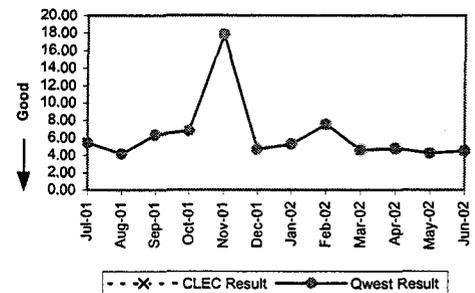


Checklist #4 - Unbundled Loop - Analog Installation

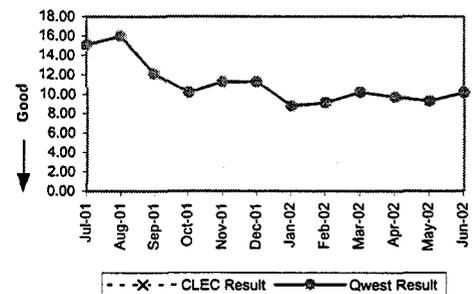
Installation Interval (Average Days) (OP-4E) (Benchmark) - Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	20	4	5.00	22126	3170	6.98	-0.51	-1.31
Aug-01				23347	3518	6.64		
Sep-01				18467	2843	6.50		
Oct-01	7	1	7.00	19674	3277	6.00	0.82	-0.5
Nov-01				16935	2820	6.01		
Dec-01				16085	2528	6.36		
Jan-02				14099	2723	5.18		
Feb-02	10	2	5.00	13937	2510	5.55	-0.12	-1.07
Mar-02				16035	2817	5.69		
Apr-02				14795	2566	5.77		
May-02				16135	2655	6.08		
Jun-02				15526	2502	6.21		



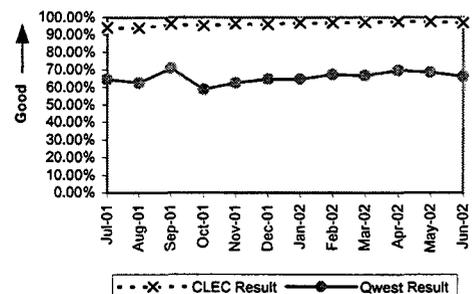
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				425	78	5.45		
Aug-01				340	82	4.15		
Sep-01				507	80	6.34		
Oct-01				539	79	6.82		
Nov-01				909	51	17.82		
Dec-01				338	72	4.69		
Jan-02				291	55	5.29		
Feb-02				491	65	7.55		
Mar-02				185	40	4.62		
Apr-02				349	73	4.78		
May-02				280	66	4.24		
Jun-02				302	67	4.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				1763	117	15.07		
Aug-01				2032	127	16.00		
Sep-01				1428	118	12.10		
Oct-01				907	89	10.19		
Nov-01				530	47	11.28		
Dec-01				856	76	11.26		
Jan-02				597	68	8.78		
Feb-02				465	51	9.12		
Mar-02				613	60	10.22		
Apr-02				533	55	9.69		
May-02				353	38	9.29		
Jun-02				479	47	10.19		

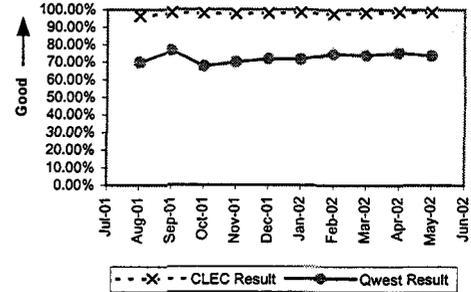


New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1345	1429	94.12%	19727	30569	64.53%	-22.85	-14.89
Aug-01	1332	1417	94.00%	20684	33066	62.55%	-23.95	-15.56
Sep-01	1345	1400	96.07%	22560	31776	71.00%	-20.23	-13.3
Oct-01	1287	1351	95.26%	17194	29298	58.69%	-26.69	-17.23
Nov-01	1744	1813	96.19%	18266	29252	62.44%	-28.8	-18.51
Dec-01	1735	1809	95.91%	17143	26536	64.60%	-26.94	-17.38
Jan-02	1213	1252	96.89%	16965	26320	64.46%	-23.42	-15.24
Feb-02	1279	1321	96.82%	16939	25190	67.24%	-22.33	-14.57
Mar-02	1313	1351	97.19%	15714	23584	66.63%	-23.17	-15.08
Apr-02	1351	1386	97.47%	16137	23192	69.58%	-21.93	-14.33
May-02	1526	1565	97.51%	15361	22451	68.42%	-23.94	-15.55
Jun-02	1432	1479	96.82%	14553	21977	66.22%	-24.09	-15.64

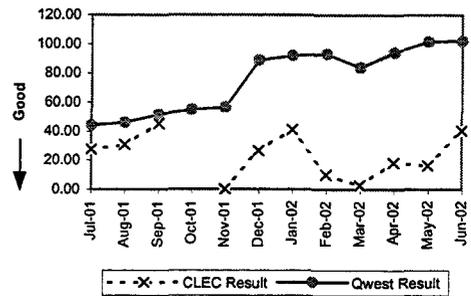


Checklist #4 - Unbundled Loop - Analog Installation

New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	1365	1417	96.33%	23075	33066	69.78%	-21.31	-13.96
Sep-01	1374	1400	98.14%	24365	31776	76.68%	-18.59	-12.3
Oct-01	1323	1351	97.93%	19816	29298	67.64%	-23.27	-15.15
Nov-01	1769	1813	97.57%	20453	29252	69.92%	-24.91	-16.15
Dec-01	1769	1809	97.79%	19061	26536	71.83%	-23.75	-15.44
Jan-02	1232	1252	98.40%	18856	26320	71.64%	-20.53	-13.48
Feb-02	1289	1321	97.58%	18788	25190	74.59%	-18.71	-12.37
Mar-02	1328	1351	98.30%	17420	23584	73.86%	-19.88	-13.09
Apr-02	1366	1386	98.56%	17464	23192	75.30%	-19.5	-12.86
May-02	1542	1565	98.53%	16570	22451	73.81%	-21.51	-14.08
Jun-02								

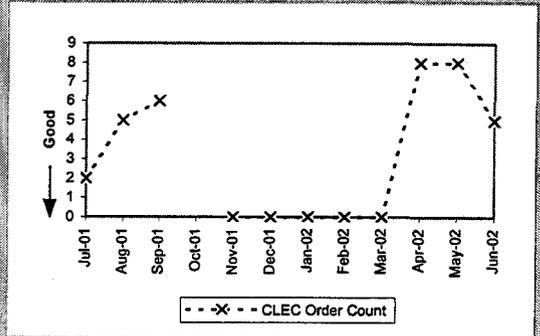


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	583	21	27.76	54380	1228	44.28	-1.42	-1.87
Aug-01	523	17	30.76	70268	1520	46.23	-1.13	-1.68
Sep-01	363	8	45.38	69751	1357	51.40	-0.28	-1.17
Oct-01				75055	1388	54.86		
Nov-01	0	3	0.00	87187	1547	56.36	-1.4	-1.85
Dec-01	106	4	26.50	66501	749	88.79	-1.52	-1.92
Jan-02	205	5	41.00	73085	796	91.82	-1.3	-1.79
Feb-02	20	2	10.00	81050	870	93.16	-1.29	-1.79
Mar-02	40	14	2.86	91404	1090	83.86	-3.16	-2.92
Apr-02	310	17	18.24	100204	1063	94.27	-3.09	-2.88
May-02	575	35	16.43	108820	1071	101.61	-4.64	-3.82
Jun-02	565	14	40.36	118178	1157	102.14	-2.04	-2.24



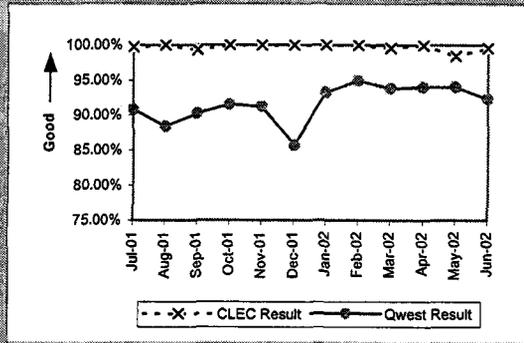
Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	2
Aug-01	5
Sep-01	6
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	8
May-02	8
Jun-02	5

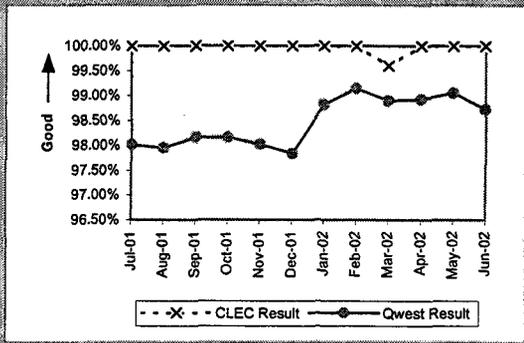


Checklist #4 - Unbundled Loop - Analog Repair

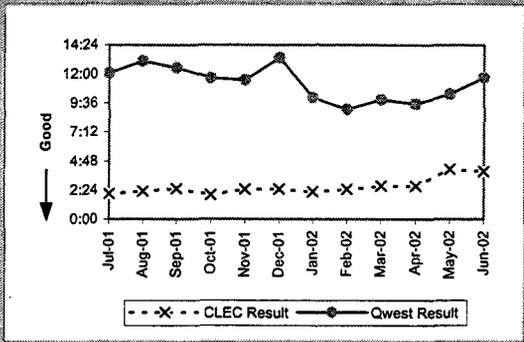
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	371	372	99.73%	5.18%	33172	36528	90.81%	-5.93	-4.6
Aug-01	438	438	100.00%	0.00%	36247	41009	88.39%	-7.55	-5.59
Sep-01	299	301	99.34%	8.12%	25775	28565	90.23%	-5.29	-4.22
Oct-01	359	359	100.00%	0.00%	30782	33627	91.54%	-5.73	-4.48
Nov-01	278	278	100.00%	0.00%	24761	27143	91.22%	-5.15	-4.13
Dec-01	330	330	100.00%	0.00%	24430	28505	85.70%	-7.38	-5.48
Jan-02	252	252	100.00%	0.00%	23310	24993	93.27%	-4.24	-3.58
Feb-02	218	218	100.00%	0.00%	21365	22499	94.96%	-3.39	-3.06
Mar-02	244	245	99.59%	6.38%	20768	22133	93.83%	-3.73	-3.27
Apr-02	255	255	100.00%	0.00%	19858	21117	94.04%	-4	-3.43
May-02	256	260	98.46%	12.31%	19273	20499	94.02%	-3	-2.82
Jun-02	254	255	99.61%	6.25%	19996	21654	92.34%	-4.34	-3.64



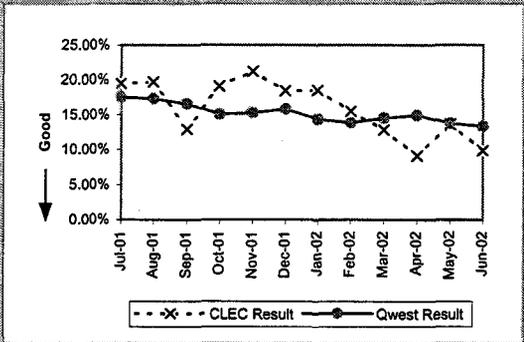
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	375	375	100.00%	0.00%	49597	50601	98.02%	-2.75	-2.67
Aug-01	447	447	100.00%	0.00%	56323	57501	97.95%	-3.05	-2.85
Sep-01	310	310	100.00%	0.00%	40310	41063	98.17%	-2.4	-2.46
Oct-01	362	362	100.00%	0.00%	46621	47494	98.16%	-2.59	-2.58
Nov-01	283	283	100.00%	0.00%	38629	39408	98.02%	-2.38	-2.45
Dec-01	337	337	100.00%	0.00%	39530	40406	97.83%	-2.72	-2.65
Jan-02	255	255	100.00%	0.00%	36591	37027	98.82%	-1.74	-2.06
Feb-02	226	226	100.00%	0.00%	32290	32566	99.15%	-1.39	-1.84
Mar-02	249	250	99.60%	6.31%	31971	32326	98.90%	-1.06	-1.64
Apr-02	263	263	100.00%	0.00%	30627	30959	98.93%	-1.68	-2.02
May-02	279	279	100.00%	0.00%	30051	30338	99.05%	-1.62	-1.99
Jun-02	314	314	100.00%	0.00%	30484	30876	98.73%	-2	-2.22



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	792:56	375	2:07	2:35	611177:20	50601	12:05	-13.27	-9.07
Aug-01	1039:13	447	2:19	3:23	752405:35	57501	13:05	-15.6	-10.48
Sep-01	778:19	310	2:31	3:56	514289:55	41063	12:31	-12.95	-8.87
Oct-01	729:24	362	2:01	2:58	553769:38	47494	11:40	-13.99	-9.5
Nov-01	703:08	283	2:29	3:27	453160:48	39408	11:30	-10.65	-7.48
Dec-01	832:10	337	2:28	3:05	537759:17	40406	13:19	-14.42	-9.77
Jan-02	579:24	255	2:16	3:10	371243:47	37027	10:02	-10.09	-7.14
Feb-02	562:18	226	2:29	3:15	295073:24	32566	9:04	-8.5	-6.17
Mar-02	689:24	250	2:45	5:04	319374:10	32326	9:53	-9.41	-6.72
Apr-02	726:03	263	2:46	3:44	294538:07	30959	9:31	-9.32	-6.67
May-02	1152:36	279	4:08	5:35	313770:26	30338	10:21	-8.96	-6.45
Jun-02	1246:52	314	3:58	5:04	361213:42	30876	11:42	-10.91	-7.64

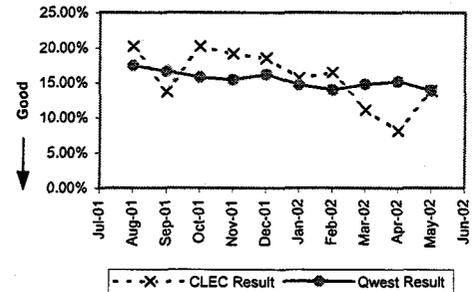


Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	73	375	19.47%	39.59%	9194	52485	17.52%	0.99	-0.4
Aug-01	88	447	19.69%	39.76%	10343	59865	17.28%	1.33	-0.19
Sep-01	40	310	12.90%	33.52%	7041	42579	16.54%	-1.72	-2.04
Oct-01	69	362	19.06%	39.28%	7369	49091	15.01%	2.09	0.27
Nov-01	60	283	21.20%	40.87%	6205	40743	15.23%	2.67	0.62
Dec-01	62	337	18.40%	38.75%	6642	42079	15.78%	1.3	-0.21
Jan-02	47	255	18.43%	38.77%	5482	38325	14.30%	1.83	0.11
Feb-02	35	226	15.49%	36.18%	4604	33272	13.84%	0.72	-0.56
Mar-02	32	250	12.80%	33.41%	4779	32958	14.50%	-0.76	-1.46
Apr-02	24	263	9.13%	28.80%	4703	31610	14.88%	-2.61	-2.59
May-02	38	279	13.62%	34.30%	4240	30871	13.73%	-0.06	-1.03
Jun-02	31	314	9.87%	29.83%	4190	31398	13.34%	-1.8	-2.09

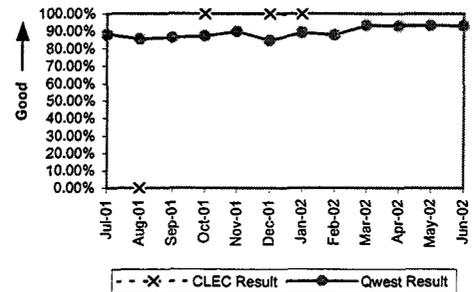


Checklist #4 - Unbundled Loop - Analog Repair

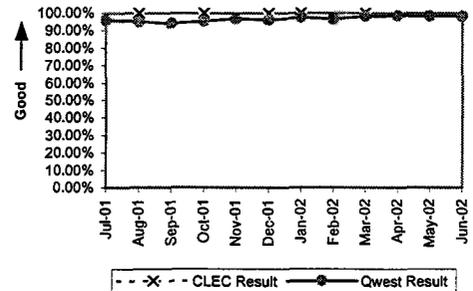
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	57	282	20.21%	40.16%	8511	48731	17.47%	1.2	-0.27
Sep-01	26	190	13.68%	34.37%	5670	34093	16.63%	-1.09	-1.66
Oct-01	41	203	20.20%	40.15%	5862	37121	15.79%	1.68	0.02
Nov-01	36	188	19.15%	39.35%	4956	32099	15.44%	1.38	-0.16
Dec-01	43	232	18.53%	38.86%	5406	33446	16.16%	0.98	-0.41
Jan-02	28	179	15.64%	36.33%	4412	29991	14.71%	0.37	-0.77
Feb-02	25	152	16.45%	37.07%	3616	25913	13.95%	0.89	-0.46
Mar-02	17	153	11.11%	31.43%	3805	25749	14.78%	-1.27	-1.77
Apr-02	13	160	8.13%	27.32%	3871	25516	15.17%	-2.48	-2.51
May-02	27	195	13.85%	34.54%	3509	25286	13.88%	-0.01	-1.01
Jun-02									



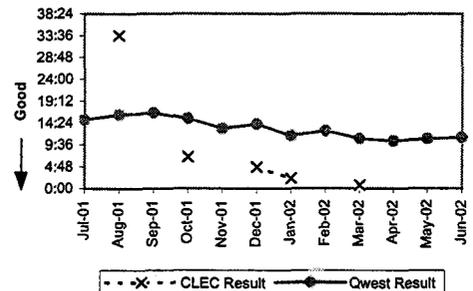
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	3969	4504	88.12%	1.47	-0.11
Sep-01					2461	2850	86.35%		-1.33
Oct-01	2	2	100.00%	0.00%	2956	3386	87.30%	-0.54	-1.33
Nov-01					2296	2553	89.93%		
Dec-01	1	1	100.00%	0.00%	2301	2714	84.78%	-0.42	-1.26
Jan-02	2	2	100.00%	0.00%	2060	2309	89.22%	-0.49	-1.3
Feb-02					1998	2270	88.02%		
Mar-02					1999	2140	93.41%		
Apr-02					1921	2062	93.16%		
May-02					2074	2220	93.42%		
Jun-02					2163	2319	93.27%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	1	100.00%	0.00%	7251	7619	95.17%	-0.23	-1.14
Sep-01					4019	4275	94.01%		
Oct-01	2	2	100.00%	0.00%	4775	5006	95.39%	-0.31	-1.19
Nov-01					3811	3934	96.87%		
Dec-01	1	1	100.00%	0.00%	3790	3945	96.07%	-0.2	-1.12
Jan-02	2	2	100.00%	0.00%	3629	3722	97.50%	-0.23	-1.14
Feb-02					3244	3366	96.38%		
Mar-02	1	1	100.00%	0.00%	3172	3230	98.20%	-0.14	-1.08
Apr-02					3149	3200	98.41%		
May-02					3238	3298	98.18%		
Jun-02					3265	3321	98.31%		

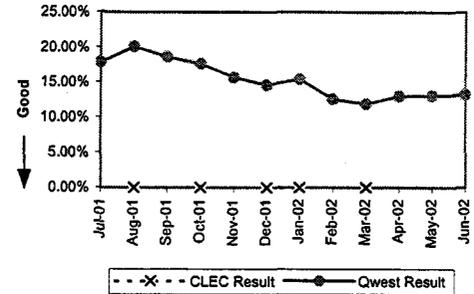


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	33:32	1	33:32		92657:45	6165	15:02	1.46	-0.11
Sep-01					123611:20	7619	16:13		
Oct-01	13:50	2	6:55	0:01	70602:58	4275	16:31	-0.73	-1.45
Nov-01					76750:58	5006	15:20		
Dec-01	4:43	1	4:43		51810:09	3934	13:10	-0.54	-1.33
Jan-02	4:27	2	2:14	1:04	55610:37	3945	14:06	-1.04	-1.63
Feb-02					42372:52	3366	12:35		
Mar-02	0:39	1	0:39		43148:38	3722	11:36	-0.86	-1.52
Apr-02					35194:22	3230	10:54		
May-02					33265:41	3200	10:24		
Jun-02					35844:26	3298	10:52		
					37080:19	3321	11:10		

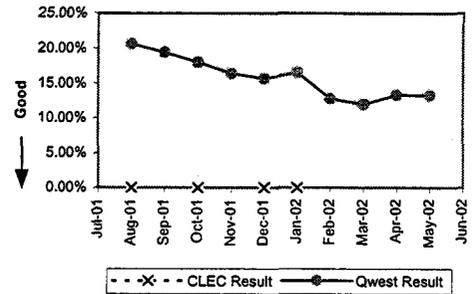


Checklist #4 - Unbundled Loop - Analog Repair

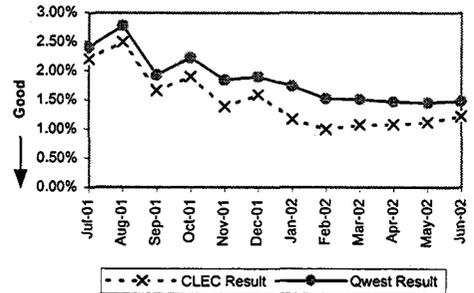
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1131	6333	17.86%		
Aug-01	0	1	0.00%	0.00%	1575	7823	20.13%	-0.5	-1.31
Sep-01					820	4405	18.62%		
Oct-01	0	2	0.00%	0.00%	907	5144	17.63%	-0.65	-1.4
Nov-01					632	4031	15.68%		
Dec-01	0	1	0.00%	0.00%	594	4076	14.57%	-0.41	-1.25
Jan-02	0	2	0.00%	0.00%	586	3797	15.43%	-0.6	-1.37
Feb-02					433	3436	12.60%		
Mar-02	0	1	0.00%	0.00%	392	3285	11.93%	-0.37	-1.22
Apr-02					424	3254	13.03%		
May-02					437	3347	13.06%		
Jun-02					447	3373	13.25%		



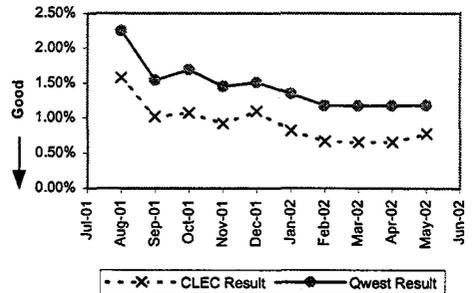
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	1269	6137	20.68%	-0.51	-1.31
Sep-01					653	3360	19.43%		
Oct-01	0	2	0.00%	0.00%	717	3987	17.98%	-0.66	-1.4
Nov-01					502	3063	16.39%		
Dec-01	0	1	0.00%	0.00%	486	3106	15.65%	-0.43	-1.26
Jan-02	0	1	0.00%	0.00%	439	2654	16.54%	-0.45	-1.27
Feb-02					319	2499	12.77%		
Mar-02					292	2443	11.95%		
Apr-02					328	2464	13.31%		
May-02					353	2661	13.27%		
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	375	17017	2.20%	14.68%	58818	2445108	2.41%	-1.71	-2.04
Aug-01	448	17913	2.50%	15.62%	67688	2437287	2.78%	-2.24	-2.36
Sep-01	310	18616	1.67%	12.80%	46984	2436079	1.93%	-2.6	-2.58
Oct-01	364	19130	1.90%	13.66%	54235	2432260	2.23%	-3.05	-2.86
Nov-01	283	20404	1.39%	11.70%	44774	2428096	1.84%	-4.83	-3.94
Dec-01	338	21277	1.59%	12.50%	46155	2427967	1.90%	-3.32	-3.02
Jan-02	257	21966	1.17%	10.75%	42122	2423131	1.74%	-6.42	-4.9
Feb-02	226	22736	0.99%	9.92%	36708	2411845	1.52%	-6.47	-4.93
Mar-02	251	23376	1.07%	10.31%	36243	2400766	1.51%	-5.44	-4.31
Apr-02	263	24333	1.08%	10.34%	34864	2377111	1.47%	-4.98	-4.03
May-02	279	24980	1.12%	10.51%	34218	2357787	1.45%	-4.4	-3.67
Jun-02	314	25646	1.22%	11.00%	34771	2340364	1.49%	-3.44	-3.09

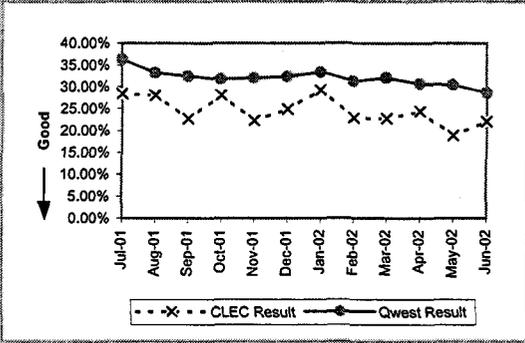


Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	283	17913	1.58%	12.47%	54868	2437287	2.25%	-6.03	-4.67
Sep-01	190	18616	1.02%	10.05%	37453	2436079	1.54%	-5.71	-4.47
Oct-01	205	19130	1.07%	10.30%	41108	2432260	1.69%	-6.61	-5.02
Nov-01	188	20404	0.92%	9.55%	35162	2428096	1.45%	-6.27	-4.81
Dec-01	233	21277	1.10%	10.41%	36552	2427967	1.51%	-4.89	-3.98
Jan-02	180	21966	0.82%	9.02%	32645	2423131	1.35%	-6.75	-5.11
Feb-02	152	22736	0.67%	8.15%	28412	2411845	1.18%	-7.09	-5.31
Mar-02	153	23376	0.65%	8.06%	28192	2400766	1.17%	-7.34	-5.46
Apr-02	160	24333	0.66%	8.08%	27980	2377111	1.18%	-7.48	-5.54
May-02	195	24980	0.78%	8.80%	27947	2357787	1.19%	-5.88	-4.57
Jun-02									



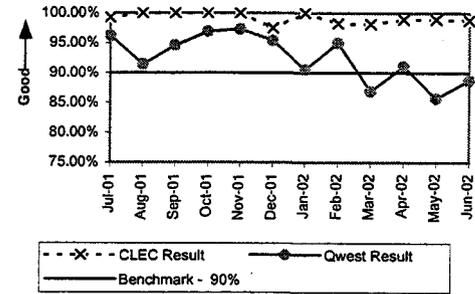
Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	149	524	28.44%	45.11%	33586	92404	36.35%	-3.75	-3.28
Aug-01	175	623	28.09%	44.94%	33775	101463	33.29%	-2.74	-2.67
Sep-01	91	401	22.69%	41.88%	22590	69574	32.47%	-4.17	-3.53
Oct-01	142	506	28.06%	44.93%	25274	79509	31.79%	-1.79	-2.09
Nov-01	81	364	22.25%	41.59%	21129	65903	32.06%	-4	-3.43
Dec-01	112	450	24.89%	43.24%	22069	68224	32.35%	-3.37	-3.05
Jan-02	106	363	29.20%	45.47%	21150	63272	33.43%	-1.7	-2.03
Feb-02	67	293	22.87%	42.00%	16718	53426	31.29%	-3.1	-2.89
Mar-02	74	325	22.77%	41.93%	17148	53391	32.12%	-3.6	-3.19
Apr-02	85	348	24.43%	42.96%	15461	50325	30.72%	-2.54	-2.54
May-02	65	344	18.90%	39.15%	14998	49216	30.47%	-4.65	-3.83
Jun-02	89	403	22.08%	41.48%	13952	48723	28.64%	-2.9	-2.76

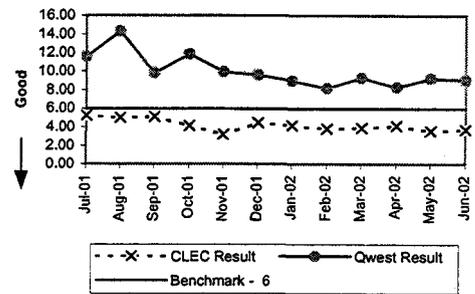


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

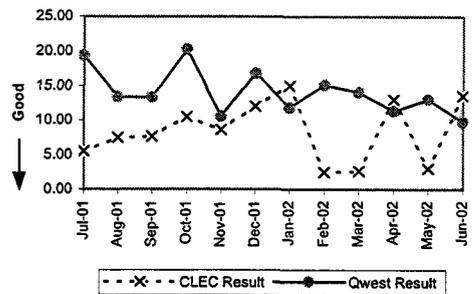
Installation Commitments Met (Percent) (OP-3D) (Benchmark) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	140	141	99.29%	8.39%	308	320	96.25%	-1.58	-1.96
Aug-01	255	255	100.00%	0.00%	233	255	91.37%	-3.47	-3.11
Sep-01	151	151	100.00%	0.00%	263	278	94.60%	-2.36	-2.44
Oct-01	74	74	100.00%	0.00%	435	449	96.88%	-1.43	-1.87
Nov-01	22	22	100.00%	0.00%	217	223	97.31%	-0.74	-1.45
Dec-01	78	80	97.50%	15.61%	188	197	95.43%	-0.75	-1.45
Jan-02	58	58	100.00%	0.00%	200	221	90.50%	-2.2	-2.34
Feb-02	114	116	98.28%	13.02%	210	221	95.02%	-1.3	-1.79
Mar-02	109	111	98.20%	13.30%	219	252	86.90%	-2.94	-2.79
Apr-02	98	99	98.99%	10.00%	204	224	91.07%	-2.3	-2.4
May-02	94	95	98.95%	10.21%	156	182	85.71%	-2.99	-2.82
Jun-02	82	83	98.80%	10.91%	190	214	88.79%	-2.45	-2.49



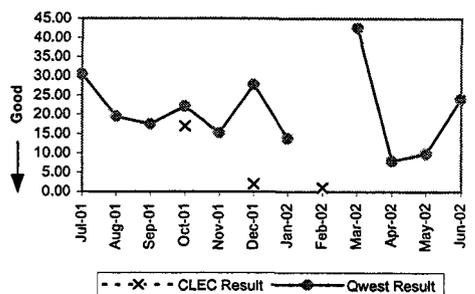
Installation Interval (Average Days) (OP-4D) (Benchmark) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	514	98	5.24	1.16	3802	329	11.56	-3.98	-3.42
Aug-01	970	194	5.00	1.11	5009	350	14.31	-8	-5.86
Sep-01	770	151	5.10	2.12	2587	264	9.80	-4.38	-3.66
Oct-01	290	70	4.14	1.18	5602	473	11.84	-5.92	-4.6
Nov-01	61	19	3.21	1.23	2267	228	9.94	-2.61	-2.59
Dec-01	317	71	4.46	2.82	1832	191	9.59	-3.94	-3.39
Jan-02	224	54	4.15	2.43	1957	218	8.98	-2.76	-2.68
Feb-02	334	87	3.84	1.21	1794	219	8.19	-4.94	-4
Mar-02	299	76	3.93	1.20	2268	244	9.30	-3.92	-3.38
Apr-02	359	87	4.13	1.78	1777	215	8.27	-3.92	-3.38
May-02	317	88	3.60	1.25	1609	174	9.25	-5.1	-4.1
Jun-02	302	81	3.73	1.74	1865	206	9.05	-4.54	-3.76



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	2	5.50	2.12	655	34	19.26	-0.78	-1.47
Aug-01	15	2	7.50	4.95	1326	99	13.39	-1.69	-2.03
Sep-01	46	6	7.67	6.95	239	18	13.28	-0.49	-1.3
Oct-01	42	4	10.50	4.51	446	22	20.27	-0.7	-1.43
Nov-01	43	5	8.60	2.07	243	23	10.57	-0.18	-1.11
Dec-01	24	2	12.00	11.31	336	20	16.80	-0.36	-1.22
Jan-02	15	1	15.00		271	23	11.78	0.86	-0.48
Feb-02	5	2	2.50	2.12	181	12	15.08	-1.16	-1.71
Mar-02	8	3	2.67	0.58	463	33	14.03	-1.54	-1.93
Apr-02	13	1	13.00		260	23	11.30	0.78	-0.52
May-02	3	1	3.00		312	24	13.00	-0.66	-1.4
Jun-02	27	2	13.50	3.54	253	26	9.73	0.67	-0.6



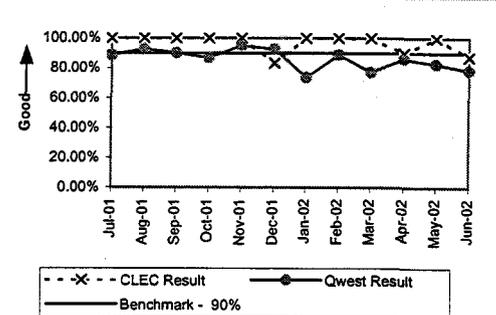
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					183	6	30.50		
Aug-01					331	17	19.47		
Sep-01					157	9	17.44		
Oct-01	17	1	17.00		221	10	22.10	-0.18	-1.11
Nov-01					91	6	15.17		
Dec-01	2	1	2.00		111	4	27.75	-1.32	-1.8
Jan-02					83	6	13.83		
Feb-02	1	1	1.00						
Mar-02					85	2	42.50		
Apr-02					16	2	8.00		
May-02					49	5	9.80		
Jun-02					24	1	24.00		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

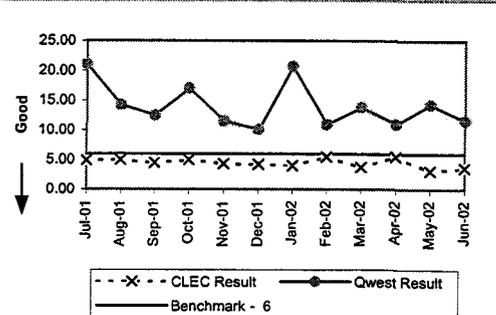
Installation Commitments Met (Percent) (OP-3E) (Benchmark) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	9	9	100.00%	0.00%	31	35	88.57%	-0.96	-1.58
Aug-01	6	6	100.00%	0.00%	26	28	92.86%	-0.62	-1.37
Sep-01	7	7	100.00%	0.00%	46	51	90.20%	-0.82	-1.5
Oct-01	8	8	100.00%	0.00%	33	38	86.84%	-1	-1.61
Nov-01	8	8	100.00%	0.00%	38	40	95.00%	-0.59	-1.36
Dec-01	5	6	83.33%	37.27%	25	27	92.59%	0.58	-0.65
Jan-02	12	12	100.00%	0.00%	17	23	73.91%	-1.67	-2.01
Feb-02	10	10	100.00%	0.00%	32	36	88.89%	-0.99	-1.6
Mar-02	8	8	100.00%	0.00%	34	44	77.27%	-1.41	-1.86
Apr-02	9	10	90.00%	30.00%	25	29	86.21%	-0.3	-1.18
May-02	16	16	100.00%	0.00%	19	23	82.61%	-1.41	-1.86
Jun-02	7	8	87.50%	33.07%	33	42	78.57%	-0.56	-1.34



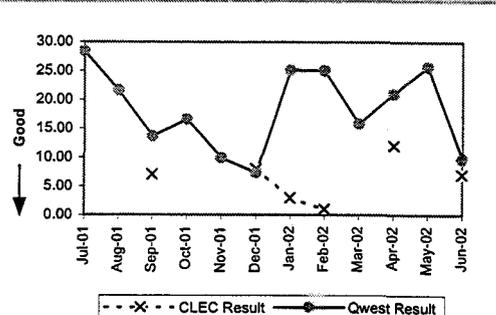
Installation Interval (Average Days) (OP-4E) (Benchmark) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	39	8	4.88	0.35	947	45	21.04	-1.93	-2.17
Aug-01	25	5	5.00	0.00	498	35	14.23	-1.21	-1.74
Sep-01	18	4	4.50	1.00	710	57	12.46	-1.55	-1.94
Oct-01	35	7	5.00	0.58	663	39	17.00	-1.63	-1.99
Nov-01	26	6	4.33	0.82	516	45	11.47	-2.02	-2.23
Dec-01	17	4	4.25	1.50	262	26	10.08	-1.84	-2.12
Jan-02	36	9	4.00	1.00	497	24	20.71	-2.13	-2.29
Feb-02	33	6	5.50	3.67	393	36	10.92	-1.12	-1.68
Mar-02	30	8	3.75	1.04	580	42	13.81	-2.05	-2.25
Apr-02	55	10	5.50	4.17	318	29	10.97	-1.54	-1.94
May-02	47	15	3.13	1.13	329	23	14.30	-1.69	-2.03
Jun-02	22	6	3.67	0.82	465	40	11.62	-1.89	-2.15



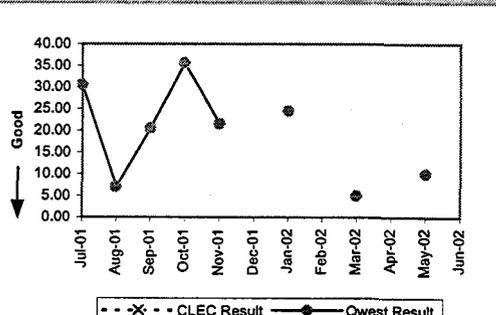
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					425	15	28.33		
Aug-01					173	8	21.62		
Sep-01	7	1	7.00		68	5	13.60	-0.37	-1.22
Oct-01					133	8	16.62		
Nov-01					59	6	9.83		
Dec-01	16	2	8.00	2.83	22	3	7.33	-0.14	-1.09
Jan-02	3	1	3.00		201	8	25.12	-0.97	-1.59
Feb-02	1	1	1.00		100	4	25.00	-1.67	-2.02
Mar-02					158	10	15.80		
Apr-02	12	1	12.00		84	4	21.00	-0.58	-1.35
May-02					77	3	25.67		
Jun-02	7	1	7.00		97	10	9.70	-0.18	-1.11



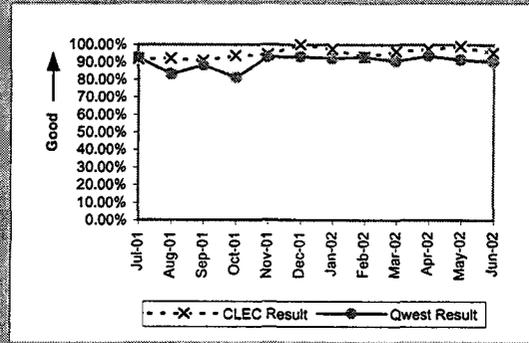
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					61	2	30.50		
Aug-01					7	1	7.00		
Sep-01					82	4	20.50		
Oct-01					142	4	35.50		
Nov-01					43	2	21.50		
Dec-01									
Jan-02					49	2	24.50		
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02									
Jun-02					10	1	10.00		

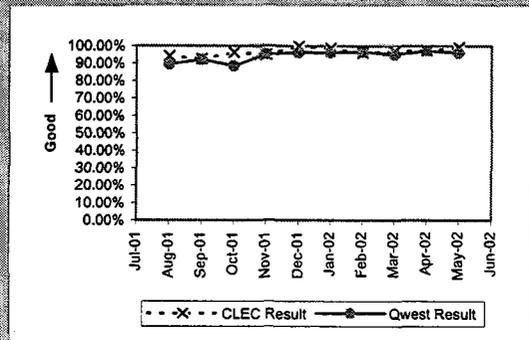


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

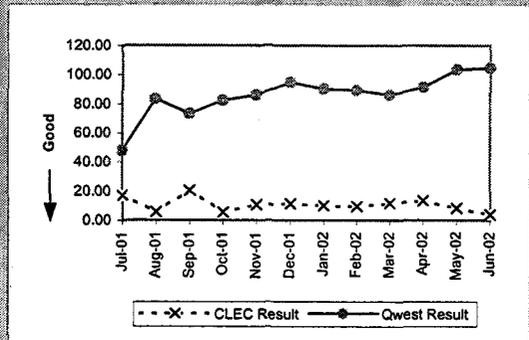
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	146	159	91.82%	27.40%	413	445	92.81%	0.41	-0.75
Aug-01	191	207	92.27%	26.71%	340	409	83.13%	-2.86	-2.74
Sep-01	220	242	90.91%	28.75%	342	387	88.37%	-0.97	-1.59
Oct-01	177	189	93.65%	24.38%	368	453	81.24%	-3.67	-3.23
Nov-01	115	122	94.26%	23.28%	388	418	92.82%	-0.54	-1.33
Dec-01	88	88	100.00%	0.00%	253	272	93.01%	-2.23	-2.36
Jan-02	80	82	97.56%	15.43%	236	256	92.19%	-1.58	-1.96
Feb-02	95	102	93.14%	25.28%	246	265	92.83%	-0.1	-1.06
Mar-02	121	126	96.03%	19.52%	259	286	90.56%	-1.75	-2.06
Apr-02	117	120	97.50%	15.61%	265	283	93.64%	-1.45	-1.88
May-02	117	118	99.15%	9.17%	215	235	91.49%	-2.43	-2.48
Jun-02	104	109	95.41%	20.92%	214	237	90.30%	-1.49	-1.91



New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	195	207	94.20%	23.37%	366	409	89.49%	-1.8	-2.1
Sep-01	224	242	92.56%	26.24%	357	387	92.25%	-0.14	-1.09
Oct-01	182	189	96.30%	18.89%	401	453	88.52%	-2.82	-2.71
Nov-01	116	122	95.08%	21.62%	398	418	95.22%	0.08	-0.95
Dec-01	88	88	100.00%	0.00%	262	272	96.32%	-1.59	-1.97
Jan-02	81	82	98.78%	10.98%	246	256	96.09%	-1.09	-1.66
Feb-02	98	102	96.08%	19.41%	256	265	96.60%	0.25	-0.85
Mar-02	122	126	96.83%	17.53%	272	286	95.10%	-0.75	-1.45
Apr-02	117	120	97.50%	15.61%	275	283	97.17%	-0.18	-1.11
May-02	117	118	99.15%	9.17%	226	235	96.17%	-1.38	-1.84
Jun-02									

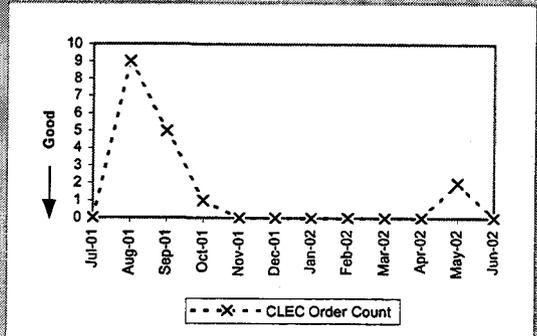


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	1	17.00		6660	139	47.91	-0.4	-1.24
Aug-01	69	12	5.75	5.22	6915	83	83.31	-2.49	-2.51
Sep-01	349	17	20.53	59.63	5633	77	73.16	-2.06	-2.25
Oct-01	33	6	5.50	4.97	5771	70	82.44	-1.71	-2.04
Nov-01	85	8	10.62	7.05	6698	78	85.87	-1.87	-2.14
Dec-01	124	11	11.27	9.17	6527	69	94.59	-2.61	-2.59
Jan-02	90	9	10.00	8.82	6320	70	90.29	-2.52	-2.53
Feb-02	115	12	9.58	7.25	7145	80	89.31	-2.81	-2.71
Mar-02	47	4	11.75	10.78	7833	91	86.08	-1.58	-1.96
Apr-02	80	6	13.33	7.20	8958	98	91.41	-1.92	-2.17
May-02	99	12	8.25	4.73	9828	95	103.45	-3.04	-2.85
Jun-02	34	9	3.78	2.28	11198	107	104.65	-2.73	-2.66



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

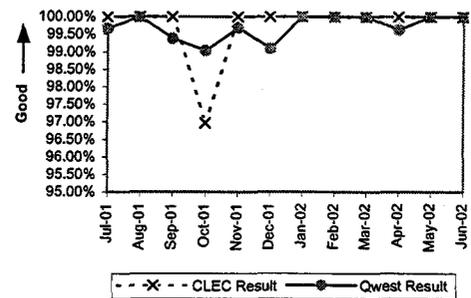
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	9
Sep-01	5
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	2
Jun-02	0



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

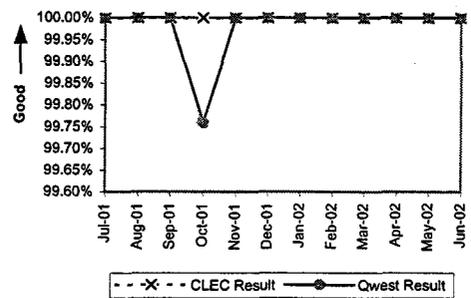
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	49	49	100.00%	0.00%	308	309	99.68%	-0.37	-1.23
Aug-01	59	59	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	42	42	100.00%	0.00%	322	324	99.38%	-0.48	-1.29
Oct-01	32	33	96.97%	17.14%	410	414	99.03%	0.9	-0.45
Nov-01	29	29	100.00%	0.00%	321	322	99.69%	-0.29	-1.18
Dec-01	17	17	100.00%	0.00%	217	219	99.09%	-0.38	-1.23
Jan-02	24	24	100.00%	0.00%	281	281	100.00%	N/A	N/A
Feb-02	19	19	100.00%	0.00%	231	231	100.00%	N/A	N/A
Mar-02	18	18	100.00%	0.00%	230	230	100.00%	N/A	N/A
Apr-02	23	23	100.00%	0.00%	270	271	99.63%	-0.28	-1.17
May-02	18	18	100.00%	0.00%	256	256	100.00%	N/A	N/A
Jun-02	23	23	100.00%	0.00%	235	235	100.00%	N/A	N/A



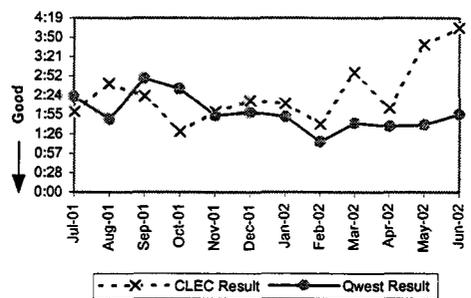
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	50	50	100.00%	0.00%	310	310	100.00%	N/A	N/A
Aug-01	59	59	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	42	42	100.00%	0.00%	328	328	100.00%	N/A	N/A
Oct-01	35	35	100.00%	0.00%	414	415	99.76%	-0.28	-1.17
Nov-01	30	30	100.00%	0.00%	324	324	100.00%	N/A	N/A
Dec-01	17	17	100.00%	0.00%	220	220	100.00%	N/A	N/A
Jan-02	24	24	100.00%	0.00%	283	283	100.00%	N/A	N/A
Feb-02	19	19	100.00%	0.00%	232	232	100.00%	N/A	N/A
Mar-02	18	18	100.00%	0.00%	234	234	100.00%	N/A	N/A
Apr-02	23	23	100.00%	0.00%	273	273	100.00%	N/A	N/A
May-02	19	19	100.00%	0.00%	260	260	100.00%	N/A	N/A
Jun-02	23	23	100.00%	0.00%	235	235	100.00%	N/A	N/A



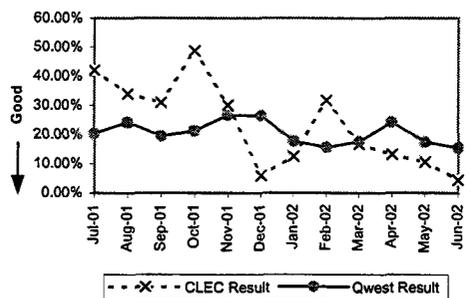
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	100:13	50	2:00	2:08	734:26	310	2:22	-0.68	-1.42
Aug-01	159:20	59	2:42	2:44	845:53	466	1:49	2.03	0.24
Sep-01	100:10	42	2:23	3:12	926:23	328	2:49	-0.56	-1.34
Oct-01	52:38	35	1:30	1:35	1062:51	415	2:34	-1.3	-1.79
Nov-01	60:12	30	2:00	2:05	617:43	324	1:54	0.29	-0.82
Dec-01	38:37	17	2:16	2:37	435:19	220	1:59	0.52	-0.69
Jan-02	52:43	24	2:12	1:59	527:29	283	1:52	0.61	-0.63
Feb-02	31:55	19	1:41	1:25	288:55	232	1:15	1	-0.39
Mar-02	53:33	18	2:58	2:37	402:19	234	1:43	1.73	0.05
Apr-02	48:00	23	2:05	1:02	445:38	273	1:38	0.63	-0.62
May-02	69:16	19	3:39	2:21	433:55	260	1:40	2.75	0.67
Jun-02	93:28	23	4:04	3:18	456:12	235	1:56	2.2	0.34



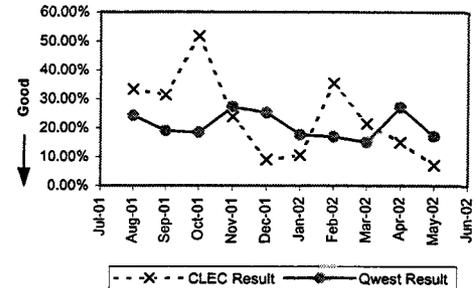
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	21	50	42.00%	49.36%	63	310	20.32%	3.17	0.93
Aug-01	20	59	33.90%	47.34%	113	468	24.15%	1.59	-0.03
Sep-01	13	42	30.95%	46.23%	64	328	19.51%	1.66	0.01
Oct-01	17	35	48.57%	49.98%	88	415	21.20%	3.4	1.07
Nov-01	9	30	30.00%	45.83%	86	324	26.54%	0.42	-0.75
Dec-01	1	17	5.88%	23.53%	58	220	26.36%	-1.85	-2.12
Jan-02	3	24	12.50%	33.07%	50	283	17.67%	-0.64	-1.39
Feb-02	6	19	31.58%	46.48%	36	232	15.52%	1.67	0.02
Mar-02	3	18	16.67%	37.27%	41	234	17.52%	-0.09	-1.06
Apr-02	3	23	13.04%	33.68%	66	273	24.18%	-1.2	-1.73
May-02	2	19	10.53%	30.69%	45	260	17.31%	-0.75	-1.46
Jun-02	1	23	4.35%	20.39%	36	235	15.32%	-1.39	-1.85

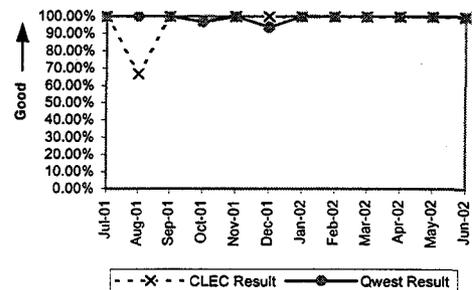


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

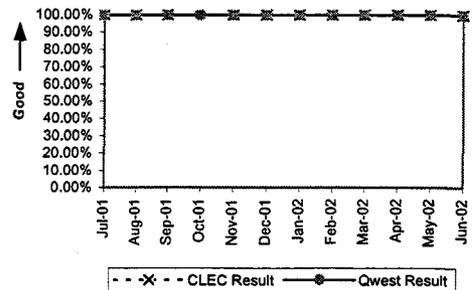
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	17	51	33.33%	47.14%	60	247	24.29%	1.32	-0.2
Sep-01	11	35	31.43%	46.42%	37	195	18.97%	1.61	-0.02
Oct-01	15	29	51.72%	49.97%	44	239	18.41%	3.73	1.27
Nov-01	5	21	23.81%	42.59%	49	180	27.22%	-0.33	-1.2
Dec-01	1	11	9.09%	28.75%	27	107	25.23%	-1.17	-1.71
Jan-02	2	19	10.53%	30.69%	28	159	17.61%	-0.77	-1.47
Feb-02	6	17	35.29%	47.79%	19	112	16.96%	1.67	0.01
Mar-02	3	14	21.43%	41.03%	18	120	15.00%	0.62	-0.62
Apr-02	3	20	15.00%	35.71%	36	133	27.07%	-1.13	-1.69
May-02	1	14	7.14%	25.75%	24	141	17.02%	-0.94	-1.57
Jun-02									



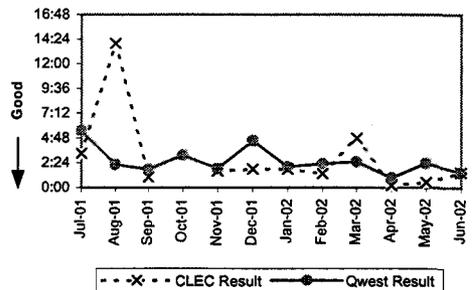
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	14	14	100.00%	N/A	N/A
Aug-01	2	3	66.67%	47.14%	36	36	100.00%	N/A	0.14
Sep-01	4	4	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01					31	32	96.88%		
Nov-01	6	6	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	15	16	93.75%	-0.25	-1.15
Jan-02	4	4	100.00%	0.00%	19	19	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	15	15	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
May-02	4	4	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	22	22	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	36	36	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01					32	32	100.00%		
Nov-01	6	6	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jan-02	4	4	100.00%	0.00%	19	19	100.00%	N/A	N/A
Feb-02	4	4	100.00%	0.00%	15	15	100.00%	N/A	N/A
Mar-02	7	7	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
May-02	4	4	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	22	22	100.00%	N/A	N/A

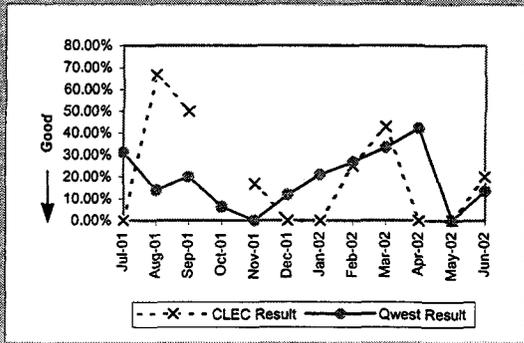


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16:29	5	3:18	1:58	88:21	16	5:31	-0.54	-1.33
Aug-01	41:58	3	13:59	17:41	80:15	36	2:14	2.46	0.49
Sep-01	4:04	4	1:01	0:24	43:50	25	1:45	-0.7	-1.43
Oct-01					100:28	32	3:08		
Nov-01	9:44	6	1:37	1:02	23:51	13	1:50	-0.27	-1.16
Dec-01	1:48	1	1:48		76:48	17	4:31	-0.29	-1.18
Jan-02	7:07	4	1:47	1:09	37:33	19	1:59	-0.15	-1.09
Feb-02	5:24	4	1:21	0:53	34:31	15	2:18	-0.71	-1.43
Mar-02	33:23	7	4:46	5:50	30:06	12	2:30	0.95	-0.42
Apr-02	0:13	1	0:13		17:35	19	0:56	-0.64	-1.39
May-02	2:06	4	0:31	0:29	35:24	15	2:22	-1.12	-1.68
Jun-02	7:18	5	1:28	1:02	31:22	22	1:26	0.16	-0.9

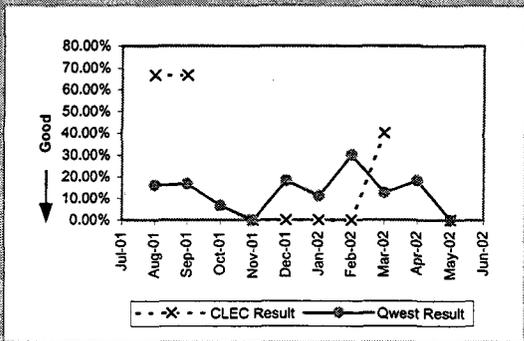


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

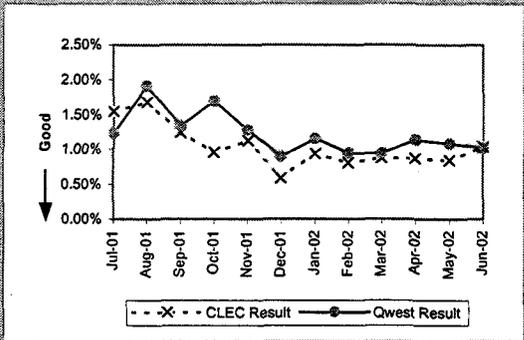
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	5	0.00%	0.00%	5	16	31.25%	-1.32	-1.8
Aug-01	2	3	66.67%	47.14%	5	36	13.89%	1.83	0.11
Sep-01	2	4	50.00%	50.00%	5	25	20.00%	1.13	-0.31
Oct-01					2	32	6.25%		
Nov-01	1	6	16.67%	37.27%	0	13	0.00%	N/A	-0.36
Dec-01	0	1	0.00%	0.00%	2	17	11.76%	-0.35	-1.22
Jan-02	0	4	0.00%	0.00%	4	19	21.05%	-0.94	-1.57
Feb-02	1	4	25.00%	43.30%	4	15	26.67%	-0.07	-1.04
Mar-02	3	7	42.86%	49.49%	4	12	33.33%	0.33	-0.8
Apr-02	0	1	0.00%	0.00%	8	19	42.11%	-0.83	-1.51
May-02	0	4	0.00%	0.00%	0	15	0.00%	N/A	N/A
Jun-02	1	5	20.00%	40.00%	3	22	13.64%	0.28	-0.83



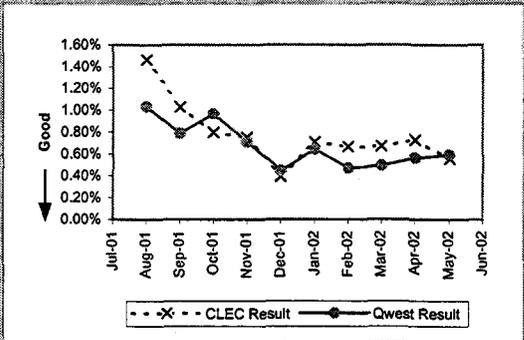
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	3	66.67%	47.14%	4	25	16.00%	1.66	0.01
Sep-01	2	3	66.67%	47.14%	2	12	16.67%	1.46	-0.11
Oct-01					1	15	6.67%		
Nov-01	0	3	0.00%	0.00%	0	7	0.00%	N/A	N/A
Dec-01	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Jan-02	0	2	0.00%	0.00%	1	9	11.11%	-0.45	-1.27
Feb-02	0	2	0.00%	0.00%	3	10	30.00%	-0.85	-1.51
Mar-02	2	5	40.00%	48.99%	1	8	12.50%	0.97	-0.41
Apr-02					2	11	18.18%		
May-02	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	55	3551	1.55%	12.35%	326	26497	1.23%	1.62	-0.02
Aug-01	62	3688	1.68%	12.86%	504	26381	1.91%	-0.95	-1.58
Sep-01	46	3704	1.24%	11.07%	353	26331	1.34%	-0.49	-1.3
Oct-01	35	3653	0.96%	9.74%	447	26430	1.69%	-3.22	-2.96
Nov-01	36	3194	1.13%	10.56%	337	26372	1.28%	-0.72	-1.44
Dec-01	18	3056	0.59%	7.65%	237	26442	0.90%	-1.71	-2.04
Jan-02	28	2977	0.94%	9.65%	302	26209	1.15%	-1.03	-1.62
Feb-02	23	2858	0.80%	8.93%	247	26214	0.94%	-0.72	-1.44
Mar-02	25	2852	0.88%	9.32%	246	26044	0.94%	-0.36	-1.22
Apr-02	24	2761	0.87%	9.28%	292	25760	1.13%	-1.25	-1.76
May-02	23	2713	0.85%	9.17%	275	25461	1.08%	-1.11	-1.68
Jun-02	28	2695	1.04%	10.14%	257	25240	1.02%	0.1	-0.94

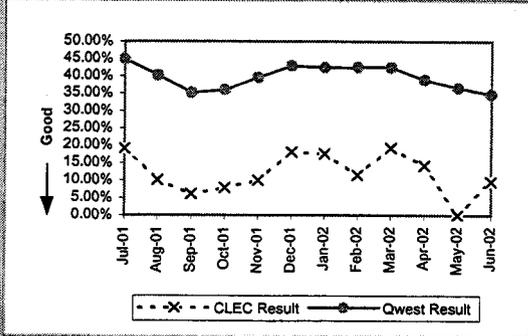


Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	54	3688	1.46%	12.01%	272	26381	1.03%	2.44	0.48
Sep-01	38	3704	1.03%	10.08%	207	26331	0.79%	1.55	-0.06
Oct-01	29	3653	0.79%	8.87%	254	26430	0.96%	-0.97	-1.59
Nov-01	24	3194	0.75%	8.64%	187	26372	0.71%	0.27	-0.84
Dec-01	12	3056	0.39%	6.25%	118	26442	0.45%	-0.42	-1.26
Jan-02	21	2977	0.71%	8.37%	168	26209	0.64%	0.42	-0.75
Feb-02	19	2858	0.66%	8.13%	122	26214	0.47%	1.49	-0.1
Mar-02	19	2852	0.67%	8.13%	128	26044	0.49%	1.27	-0.23
Apr-02	20	2761	0.72%	8.48%	144	25760	0.56%	1.11	-0.33
May-02	15	2713	0.55%	7.42%	150	25461	0.59%	-0.23	-1.14
Jun-02									



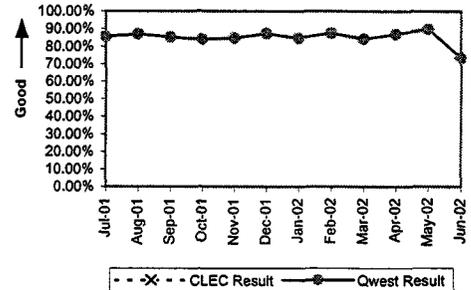
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	68	19.12%	39.32%	265	591	44.84%	-4.04	-3.46
Aug-01	7	69	10.14%	30.19%	340	844	40.28%	-4.91	-3.98
Sep-01	3	49	6.12%	23.97%	192	545	35.23%	-4.09	-3.48
Oct-01	3	38	7.89%	26.97%	251	698	35.96%	-3.51	-3.13
Nov-01	4	40	10.00%	30.00%	221	558	39.61%	-3.7	-3.25
Dec-01	4	22	18.18%	38.57%	179	416	43.03%	-2.29	-2.39
Jan-02	6	34	17.65%	38.12%	223	525	42.48%	-2.84	-2.73
Feb-02	3	26	11.54%	31.95%	183	430	42.56%	-3.11	-2.89
Mar-02	6	31	19.35%	39.51%	182	428	42.52%	-2.52	-2.53
Apr-02	4	28	14.29%	34.99%	186	478	38.91%	-2.6	-2.58
May-02	0	23	0.00%	0.00%	159	434	36.64%	-3.55	-3.16
Jun-02	3	31	9.68%	29.57%	137	394	34.77%	-2.82	-2.72

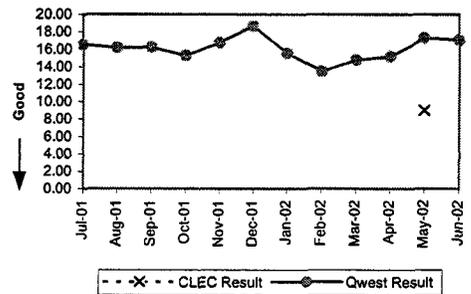


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

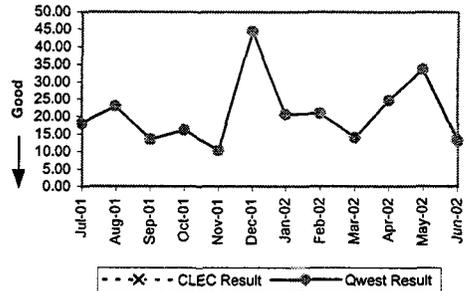
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					476	556	85.61%		
Aug-01					553	635	87.09%		
Sep-01					563	660	85.30%		
Oct-01					597	711	83.97%		
Nov-01					535	631	84.79%		
Dec-01					505	578	87.37%		
Jan-02					587	693	84.70%		
Feb-02					539	615	87.64%		
Mar-02					559	664	84.19%		
Apr-02					481	553	86.98%		
May-02					658	732	89.89%		
Jun-02					532	722	73.68%		



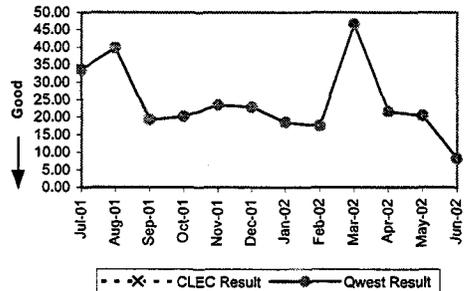
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					14625	885	16.53		
Aug-01					14008	865	16.19		
Sep-01					14041	865	16.23		
Oct-01					16117	1054	15.29		
Nov-01					15049	897	16.78		
Dec-01					15093	807	18.70		
Jan-02					13269	853	15.56		
Feb-02					10849	804	13.49		
Mar-02					12798	865	14.80		
Apr-02					12997	856	15.18		
May-02	9	1	9.00		17656	1021	17.29	-0.31	-1.19
Jun-02					17396	1016	17.12		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3424	190	18.02		
Aug-01					3624	158	22.94		
Sep-01					2117	157	13.48		
Oct-01					3089	190	16.26		
Nov-01					3457	336	10.29		
Dec-01					4518	102	44.29		
Jan-02					2602	126	20.65		
Feb-02					2068	99	20.89		
Mar-02					1766	126	14.02		
Apr-02					2613	106	24.65		
May-02					3766	112	33.62		
Jun-02					2704	205	13.19		



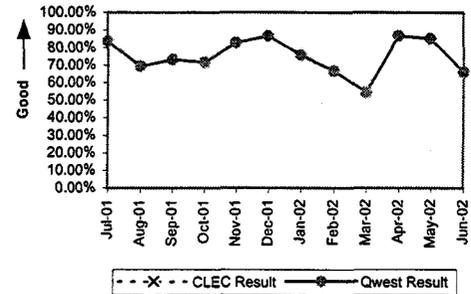
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					704	21	33.52		
Aug-01					876	22	39.82		
Sep-01					596	31	19.23		
Oct-01					525	26	20.19		
Nov-01					727	31	23.45		
Dec-01					297	13	22.85		
Jan-02					334	18	18.56		
Feb-02					122	7	17.43		
Mar-02					465	10	46.50		
Apr-02					194	9	21.56		
May-02					163	8	20.38		
Jun-02					156	19	8.21		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

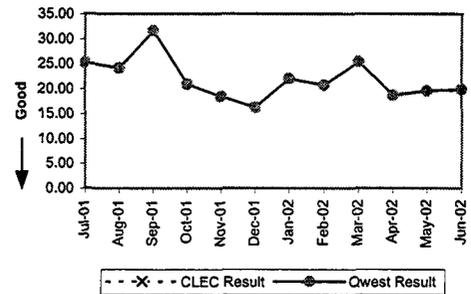
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					102	122	83.61%		
Aug-01					93	134	69.40%		
Sep-01					79	108	73.15%		
Oct-01					96	134	71.64%		
Nov-01					169	204	82.84%		
Dec-01					117	135	86.67%		
Jan-02					107	141	75.89%		
Feb-02					96	144	66.67%		
Mar-02					105	193	54.40%		
Apr-02					240	276	86.96%		
May-02					223	262	85.11%		
Jun-02					117	177	66.10%		



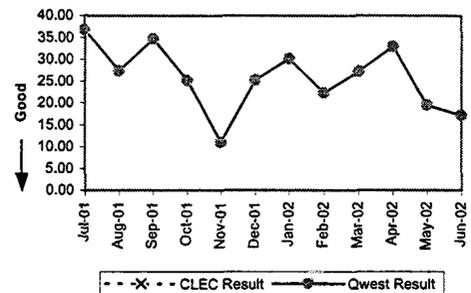
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5139	203	25.32		
Aug-01					5187	215	24.13		
Sep-01					5633	178	31.65		
Oct-01					4061	194	20.93		
Nov-01					5608	304	18.45		
Dec-01					3253	200	16.26		
Jan-02					4433	201	22.05		
Feb-02					3798	183	20.75		
Mar-02					6258	246	25.44		
Apr-02					7059	378	18.67		
May-02					7812	398	19.63		
Jun-02					5061	255	19.85		



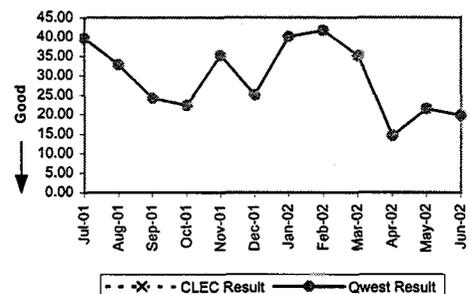
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1799	49	36.71		
Aug-01					2653	97	27.35		
Sep-01					2323	67	34.67		
Oct-01					1386	55	25.20		
Nov-01					1396	127	10.99		
Dec-01					758	30	25.27		
Jan-02					1687	56	30.12		
Feb-02					1118	50	22.36		
Mar-02					2560	94	27.23		
Apr-02					2009	61	32.93		
May-02					955	49	19.49		
Jun-02					1079	63	17.13		



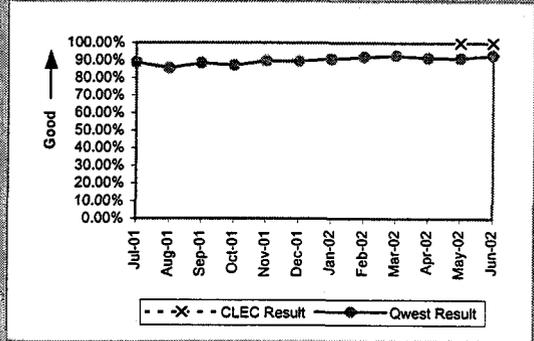
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					277	7	39.57		
Aug-01					164	5	32.80		
Sep-01					145	6	24.17		
Oct-01					179	8	22.38		
Nov-01					422	12	35.17		
Dec-01					25	1	25.00		
Jan-02					240	6	40.00		
Feb-02					375	9	41.67		
Mar-02					316	9	35.11		
Apr-02					29	2	14.50		
May-02					215	10	21.50		
Jun-02					178	9	19.78		

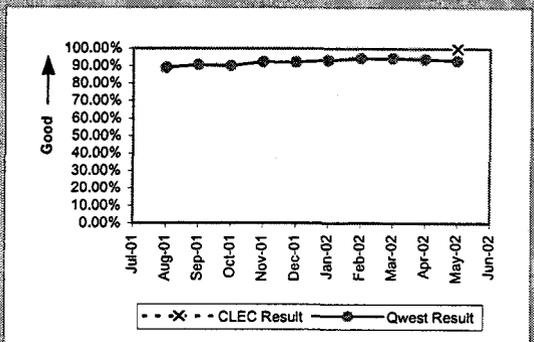


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

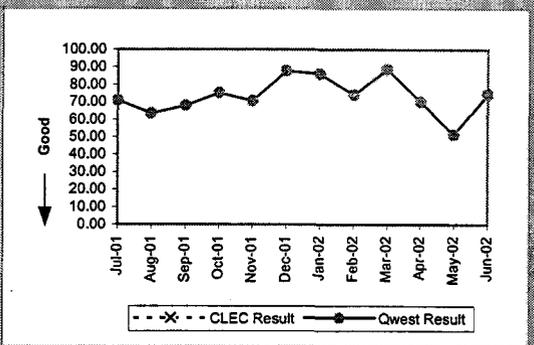
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1035	1166	88.77%		
Aug-01					953	1113	85.62%		
Sep-01					959	1083	88.55%		
Oct-01					1010	1157	87.29%		
Nov-01					1108	1237	89.57%		
Dec-01					994	1110	89.55%		
Jan-02					945	1041	90.78%		
Feb-02					960	1046	91.78%		
Mar-02					1000	1078	92.76%		
Apr-02					1094	1196	91.47%		
May-02	1	1	100.00%	0.00%	1229	1346	91.31%	-0.31	-1.19
Jun-02	1	1	100.00%	0.00%	1263	1359	92.94%	-0.28	-1.17



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					991	1113	89.04%		
Aug-01					982	1083	90.67%		
Sep-01					1043	1157	90.15%		
Oct-01					1142	1237	92.32%		
Nov-01					1024	1110	92.25%		
Dec-01					970	1041	93.18%		
Jan-02					989	1046	94.55%		
Feb-02					1019	1078	94.53%		
Mar-02					1123	1196	93.90%		
Apr-02					1253	1346	93.09%	-0.27	-1.17
May-02	1	1	100.00%	0.00%					
Jun-02									



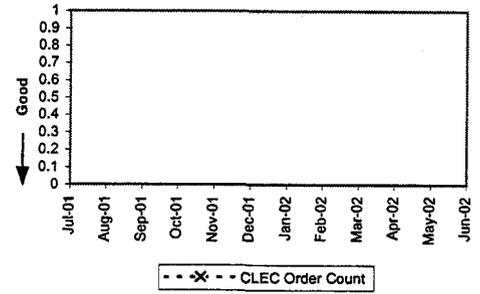
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					16960	239	70.96		
Aug-01					18578	293	63.41		
Sep-01					21254	313	67.90		
Oct-01					24117	321	75.13		
Nov-01					23365	331	70.59		
Dec-01					21404	244	87.72		
Jan-02					23713	276	85.92		
Feb-02					18439	249	74.05		
Mar-02					18297	206	88.82		
Apr-02					18166	258	70.41		
May-02					21131	411	51.41		
Jun-02					24152	324	74.54		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

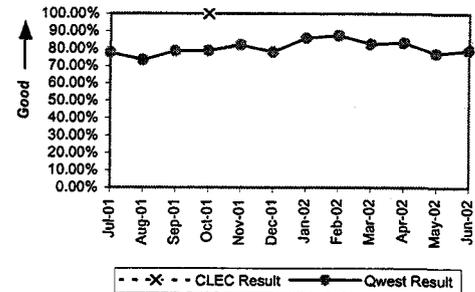
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

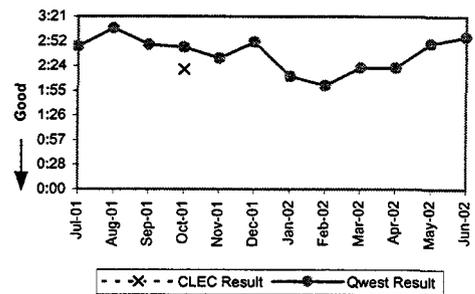


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

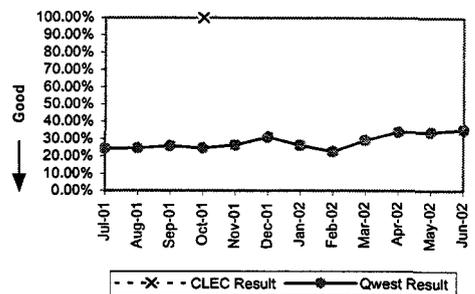
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					963	1241	77.60%		
Aug-01					849	1157	73.38%		
Sep-01					753	959	78.52%		
Oct-01	1	1	100.00%	0.00%	884	1122	78.79%	-0.52	-1.32
Nov-01					805	980	82.14%		
Dec-01					692	888	77.93%		
Jan-02					786	913	86.09%		
Feb-02					709	810	87.53%		
Mar-02					672	813	82.66%		
Apr-02					754	904	83.41%		
May-02					701	909	77.12%		
Jun-02					689	872	79.01%		



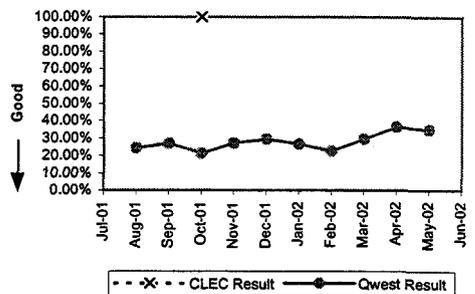
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3458:10	1241	2:47		
Aug-01					3623:50	1157	3:08		
Sep-01					2709:10	959	2:49		
Oct-01	2:20	1	2:20		3096:00	1122	2:46	-0.13	-1.08
Nov-01					2506:10	980	2:33		
Dec-01					2546:28	888	2:52		
Jan-02					2013:53	913	2:12		
Feb-02					1633:42	810	2:01		
Mar-02					1925:44	813	2:22		
Apr-02					2138:44	904	2:22		
May-02					2571:37	909	2:50		
Jun-02					2593:23	872	2:58		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					302	1241	24.34%		
Aug-01					285	1157	24.63%		
Sep-01					249	959	25.96%		
Oct-01	1	1	100.00%	0.00%	277	1122	24.69%	1.16	-0.29
Nov-01					259	980	26.43%		
Dec-01					275	888	30.97%		
Jan-02					240	913	26.29%		
Feb-02					182	810	22.47%		
Mar-02					236	813	29.03%		
Apr-02					308	904	34.07%		
May-02					308	909	33.88%		
Jun-02					307	872	35.21%		



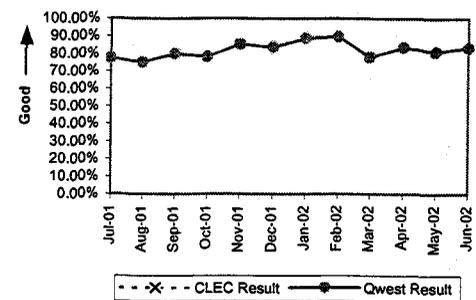
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					207	850	24.35%		
Aug-01					197	729	27.02%		
Sep-01	1	1	100.00%	0.00%	178	836	21.29%	1.25	-0.24
Oct-01					188	695	27.05%		
Nov-01					196	665	29.47%		
Dec-01					176	662	26.59%		
Jan-02					131	584	22.43%		
Feb-02					174	592	29.39%		
Mar-02					254	694	36.60%		
Apr-02					255	731	34.88%		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

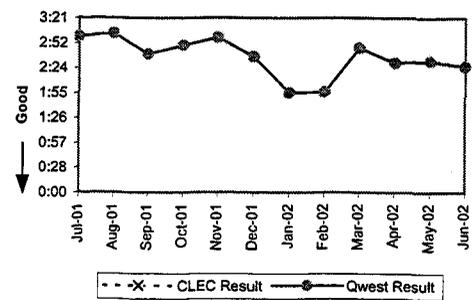
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					250	323	77.40%		
Aug-01					385	512	75.20%		
Sep-01					209	261	80.08%		
Oct-01					212	271	78.23%		
Nov-01					213	249	85.54%		
Dec-01					211	252	83.73%		
Jan-02					254	286	88.81%		
Feb-02					208	232	89.66%		
Mar-02					206	264	78.03%		
Apr-02					227	271	83.76%		
May-02					225	277	81.23%		
Jun-02					274	328	83.54%		



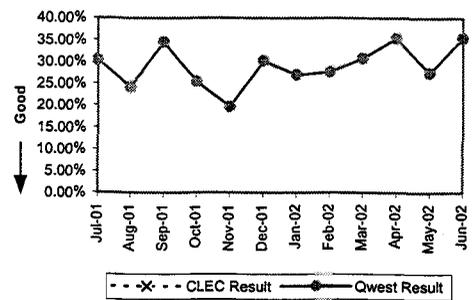
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					967:38	323	3:00		
Aug-01					1568:08	512	3:04		
Sep-01					694:54	261	2:40		
Oct-01					767:34	271	2:50		
Nov-01					740:59	249	2:59		
Dec-01					660:27	252	2:37		
Jan-02					547:24	286	1:55		
Feb-02					446:37	232	1:56		
Mar-02					734:10	264	2:47		
Apr-02					677:02	271	2:30		
May-02					702:04	277	2:32		
Jun-02					800:25	328	2:26		



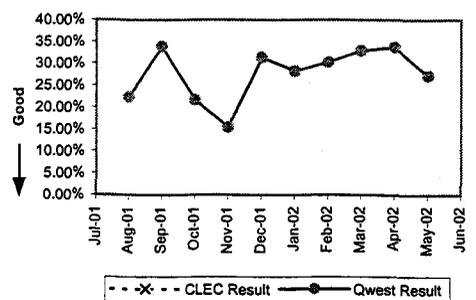
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					98	323	30.34%		
Aug-01					124	512	24.22%		
Sep-01					90	261	34.48%		
Oct-01					69	271	25.46%		
Nov-01					49	249	19.68%		
Dec-01					76	252	30.16%		
Jan-02					77	286	26.92%		
Feb-02					64	232	27.59%		
Mar-02					81	264	30.68%		
Apr-02					96	271	35.42%		
May-02					76	277	27.44%		
Jun-02					116	328	35.37%		



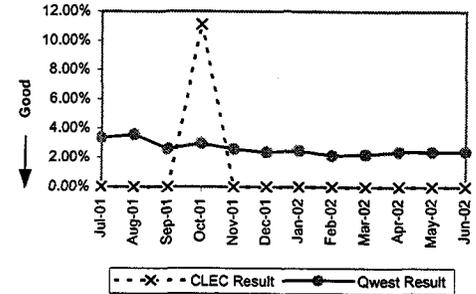
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					91	409	22.25%		
Sep-01					67	198	33.84%		
Oct-01					40	185	21.62%		
Nov-01					26	169	15.38%		
Dec-01					58	185	31.35%		
Jan-02					57	202	28.22%		
Feb-02					45	149	30.20%		
Mar-02					64	195	32.82%		
Apr-02					67	199	33.67%		
May-02					59	217	27.19%		
Jun-02									

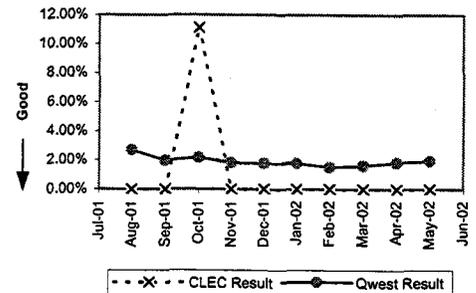


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

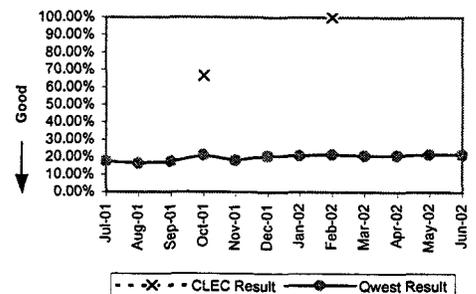
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	10	0.00%	0.00%	1564	46695	3.35%	-0.59	-1.36
Aug-01	0	10	0.00%	0.00%	1669	46585	3.58%	-0.61	-1.37
Sep-01	0	10	0.00%	0.00%	1220	46892	2.60%	-0.52	-1.31
Oct-01	1	9	11.11%	31.43%	1393	47173	2.95%	1.12	-0.32
Nov-01	0	9	0.00%	0.00%	1229	47742	2.57%	-0.49	-1.3
Dec-01	0	9	0.00%	0.00%	1140	48262	2.36%	-0.47	-1.28
Jan-02	0	9	0.00%	0.00%	1199	48588	2.47%	-0.48	-1.29
Feb-02	0	9	0.00%	0.00%	1042	48672	2.14%	-0.44	-1.27
Mar-02	0	9	0.00%	0.00%	1077	48681	2.21%	-0.45	-1.27
Apr-02	0	9	0.00%	0.00%	1175	48912	2.40%	-0.47	-1.29
May-02	0	7	0.00%	0.00%	1186	49150	2.41%	-0.42	-1.25
Jun-02	0	4	0.00%	0.00%	1200	49593	2.42%	-0.31	-1.19



Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	10	0.00%	0.00%	1259	46585	2.70%	-0.53	-1.32
Sep-01	0	10	0.00%	0.00%	927	46892	1.98%	-0.45	-1.27
Oct-01	1	9	11.11%	31.43%	1021	47173	2.16%	1.3	-0.21
Nov-01	0	9	0.00%	0.00%	864	47742	1.81%	-0.41	-1.25
Dec-01	0	9	0.00%	0.00%	850	48262	1.76%	-0.4	-1.24
Jan-02	0	9	0.00%	0.00%	864	48588	1.78%	-0.4	-1.25
Feb-02	0	9	0.00%	0.00%	733	48672	1.51%	-0.37	-1.23
Mar-02	0	9	0.00%	0.00%	787	48681	1.62%	-0.38	-1.23
Apr-02	0	9	0.00%	0.00%	893	48912	1.83%	-0.41	-1.25
May-02	0	7	0.00%	0.00%	948	49150	1.93%	-0.37	-1.23
Jun-02									

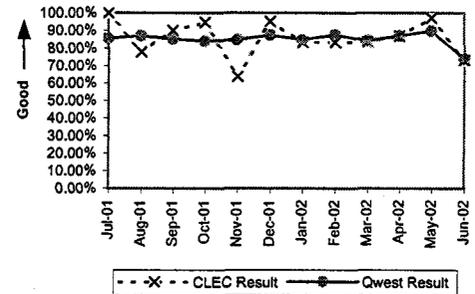


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					333	1897	17.55%		
Aug-01					330	1999	16.51%		
Sep-01					258	1478	17.46%		
Oct-01	2	3	66.67%	47.14%	373	1766	21.12%	1.55	-0.06
Nov-01					272	1501	18.12%		
Dec-01					296	1436	20.61%		
Jan-02					317	1516	20.91%		
Feb-02	1	1	100.00%	0.00%	285	1327	21.48%	1.24	-0.24
Mar-02					281	1358	20.69%		
Apr-02					311	1486	20.93%		
May-02					328	1514	21.66%		
Jun-02					329	1529	21.52%		

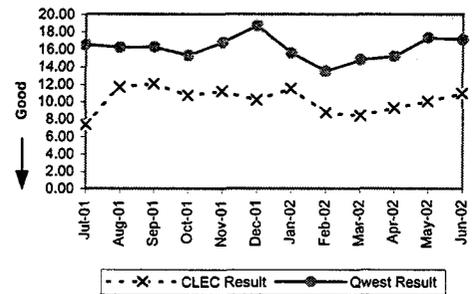


Checklist #4 - Unbundled Loop - DS1 Capable Installation

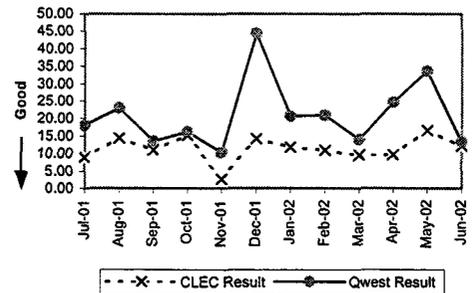
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	5	100.00%	0.00%	476	556	85.61%	-0.91	-1.55
Aug-01	7	9	77.78%	41.57%	553	635	87.09%	0.79	-0.52
Sep-01	9	10	90.00%	30.00%	563	660	85.30%	-0.42	-1.25
Oct-01	18	19	94.74%	22.33%	597	711	83.97%	-1.26	-1.77
Nov-01	7	11	63.64%	48.10%	535	631	84.79%	1.71	0.04
Dec-01	20	21	95.24%	21.30%	505	578	87.37%	-1.07	-1.65
Jan-02	15	18	83.33%	37.27%	587	693	84.70%	0.2	-0.88
Feb-02	25	30	83.33%	37.27%	539	615	87.64%	0.71	-0.57
Mar-02	41	49	83.67%	36.96%	559	664	84.19%	0.13	-0.92
Apr-02	46	53	86.79%	33.86%	481	553	86.98%	0.07	-0.96
May-02	68	70	97.14%	16.66%	658	732	89.89%	-1.92	-2.17
Jun-02	46	63	73.02%	44.39%	532	722	73.68%	0.13	-0.92



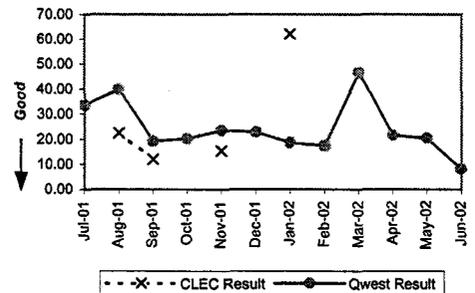
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	133	18	7.39	6.04	14625	885	16.53	-2.65	-2.61
Aug-01	198	17	11.65	13.98	14008	865	16.19	-0.93	-1.57
Sep-01	338	28	12.07	9.72	14041	865	16.23	-1.81	-2.1
Oct-01	364	34	10.71	8.03	16117	1054	15.29	-2.03	-2.23
Nov-01	212	19	11.16	5.92	15049	897	16.78	-1.36	-1.82
Dec-01	316	31	10.19	7.91	15093	807	18.70	-1.75	-2.07
Jan-02	345	30	11.50	12.22	13269	853	15.56	-1.47	-1.9
Feb-02	421	48	8.77	2.65	10849	804	13.49	-2.92	-2.78
Mar-02	445	53	8.40	4.69	12798	865	14.80	-3.68	-3.24
Apr-02	619	67	9.24	4.71	12997	856	15.18	-3.44	-3.09
May-02	1080	108	10.00	5.34	17656	1021	17.29	-2.71	-2.65
Jun-02	845	77	10.97	6.02	17396	1016	17.12	-5.14	-4.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	80	9	8.89	8.24	3424	190	18.02	-1.49	-1.9
Aug-01	86	6	14.33	18.59	3624	158	22.94	-0.57	-1.34
Sep-01	132	12	11.00	11.95	2117	157	13.48	-0.63	-1.38
Oct-01	137	9	15.22	7.14	3089	190	16.26	-0.15	-1.09
Nov-01	35	13	2.69	6.02	3457	336	10.29	-1.26	-1.77
Dec-01	71	5	14.20	14.32	4518	102	44.29	-1.02	-1.62
Jan-02	47	4	11.75	6.29	2602	126	20.65	-0.67	-1.41
Feb-02	87	8	10.88	12.38	2068	99	20.89	-1.48	-1.9
Mar-02	95	10	9.50	7.07	1766	126	14.02	-0.94	-1.57
Apr-02	116	12	9.67	5.40	2613	106	24.65	-1.71	-2.04
May-02	133	8	16.62	9.12	3766	112	33.62	-0.67	-1.41
Jun-02	255	21	12.14	5.88	2704	205	13.19	-0.48	-1.29

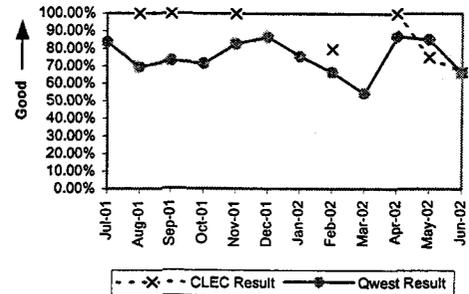


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					704	21	33.52		
Aug-01	45	2	22.50	16.26	876	22	39.82	-0.61	-1.37
Sep-01	12	1	12.00		596	31	19.23	-0.36	-1.22
Oct-01					525	26	20.19		
Nov-01	46	3	15.33	6.35	727	31	23.45	-0.51	-1.31
Dec-01					297	13	22.85		
Jan-02	62	1	62.00		334	18	18.56	1.9	0.15
Feb-02					122	7	17.43		
Mar-02					465	10	46.50		
Apr-02					194	9	21.56		
May-02					163	8	20.38		
Jun-02					156	19	8.21		

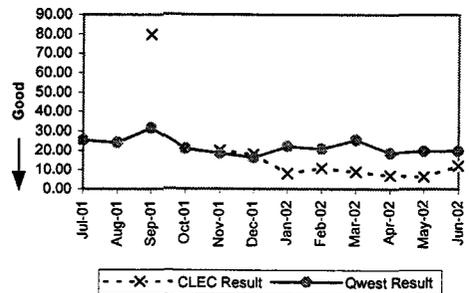


Checklist #4 - Unbundled Loop - DS1 Capable Installation

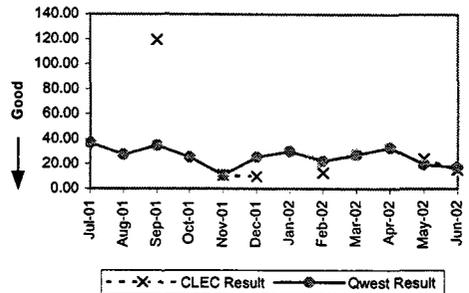
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					102	122	83.61%		
Aug-01	1	1	100.00%	0.00%	93	134	69.40%	-0.66	-1.4
Sep-01	3	3	100.00%	0.00%	79	108	73.15%	-1.04	-1.63
Oct-01					96	134	71.64%		
Nov-01	1	1	100.00%	0.00%	169	204	82.84%	-0.45	-1.28
Dec-01					117	135	86.67%		
Jan-02					107	141	75.89%		
Feb-02	4	5	80.00%	40.00%	96	144	66.67%	-0.62	-1.38
Mar-02					105	193	54.40%		
Apr-02	2	2	100.00%	0.00%	240	276	86.96%	-0.55	-1.33
May-02	3	4	75.00%	43.30%	223	262	85.11%	0.52	-0.68
Jun-02	4	6	66.67%	47.14%	117	177	66.10%	-0.03	-1.02



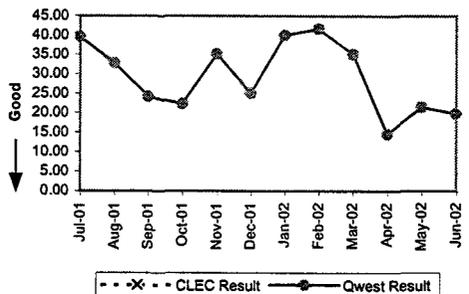
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5139	203	25.32		
Aug-01					5187	215	24.13		
Sep-01	638	8	79.75	61.95	5633	178	31.65	2.2	0.34
Oct-01					4061	194	20.93		
Nov-01	20	1	20.00		5608	304	18.45	0.49	-0.7
Dec-01	18	1	18.00		3253	200	16.26	0.36	-0.78
Jan-02	16	2	8.00	1.41	4433	201	22.05	-0.86	-1.52
Feb-02	54	5	10.80	6.30	3798	183	20.75	-1.2	-1.73
Mar-02	9	1	9.00		6258	246	25.44	-0.79	-1.48
Apr-02	21	3	7.00	2.65	7059	378	18.67	-1.26	-1.77
May-02	19	3	6.33	3.79	7812	398	19.63	-2.01	-2.22
Jun-02	169	14	12.07	7.12	5061	255	19.85	-2.24	-2.36



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1799	49	36.71		
Aug-01					2653	97	27.35		
Sep-01	597	5	119.40	3.58	2323	67	34.67	3.72	1.26
Oct-01					1386	55	25.20		
Nov-01	11	1	11.00		1396	127	10.99	0.43	-0.74
Dec-01	10	1	10.00		758	30	25.27	-0.28	-1.17
Jan-02					1687	56	30.12		
Feb-02	13	1	13.00		1118	50	22.36	-0.55	-1.33
Mar-02					2560	94	27.23		
Apr-02					2009	61	32.93		
May-02	24	1	24.00		955	49	19.49	0.71	-0.57
Jun-02	46	3	15.33	6.35	1079	63	17.13	-0.18	-1.11

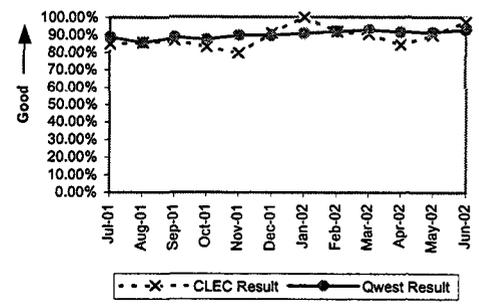


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					277	7	39.57		
Aug-01					164	5	32.80		
Sep-01					145	6	24.17		
Oct-01					179	8	22.38		
Nov-01					422	12	35.17		
Dec-01					25	1	25.00		
Jan-02					240	6	40.00		
Feb-02					375	9	41.67		
Mar-02					316	9	35.11		
Apr-02					29	2	14.50		
May-02					215	10	21.50		
Jun-02					178	9	19.78		

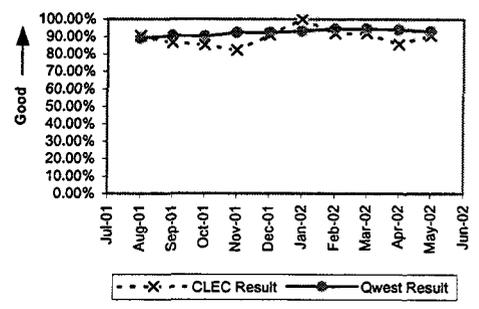


Checklist #4 - Unbundled Loop - DS1 Capable Installation

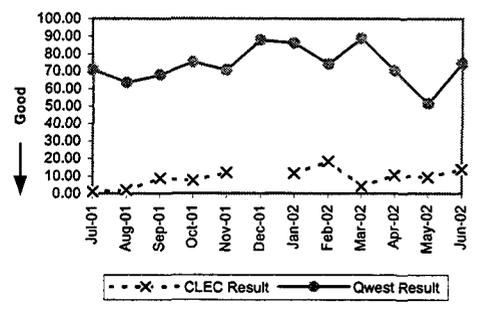
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	20	85.00%	35.71%	1035	1166	88.77%	0.56	-0.66
Aug-01	18	21	85.71%	34.99%	953	1113	85.62%	-0.01	-1.01
Sep-01	26	30	86.67%	33.99%	959	1083	88.55%	0.36	-0.78
Oct-01	34	41	82.93%	37.63%	1010	1157	87.29%	0.83	-0.5
Nov-01	27	34	79.41%	40.43%	1108	1237	89.57%	1.74	0.06
Dec-01	30	33	90.91%	28.75%	994	1110	89.55%	-0.25	-1.15
Jan-02	39	39	100.00%	0.00%	945	1041	90.78%	-1.95	-2.19
Feb-02	45	49	91.84%	27.38%	960	1046	91.78%	-0.01	-1.01
Mar-02	57	63	90.48%	29.35%	1000	1078	92.76%	0.69	-0.58
Apr-02	59	70	84.29%	36.39%	1094	1196	91.47%	1.91	0.16
May-02	88	98	89.80%	30.27%	1229	1346	91.31%	0.53	-0.68
Jun-02	107	110	97.27%	16.29%	1263	1359	92.94%	-1.71	-2.04



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	21	90.48%	29.35%	991	1113	89.04%	-0.21	-1.13
Aug-01	26	30	86.67%	33.99%	982	1083	90.67%	0.75	-0.54
Sep-01	35	41	85.37%	35.34%	1043	1157	90.15%	0.99	-0.4
Oct-01	28	34	82.35%	38.12%	1142	1237	92.32%	1.9	0.15
Nov-01	30	33	90.91%	28.75%	1024	1110	92.25%	0.34	-0.8
Jan-02	39	39	100.00%	0.00%	970	1041	93.18%	-1.66	-2.01
Feb-02	45	49	91.84%	27.38%	989	1046	94.55%	0.81	-0.51
Mar-02	58	63	92.06%	27.03%	1019	1078	94.53%	0.83	-0.49
Apr-02	60	70	85.71%	34.99%	1123	1196	93.90%	2.4	0.46
May-02	89	98	90.82%	28.88%	1253	1346	93.09%	0.85	-0.48
Jun-02									



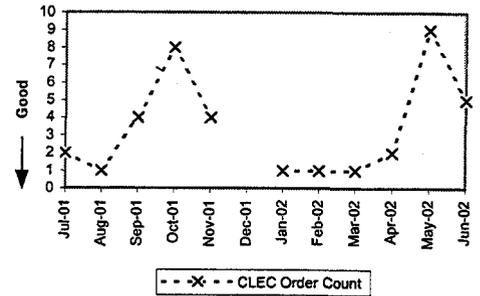
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	1.00	0.00	16960	239	70.96	-1.15	-1.7
Aug-01	2	1	2.00		18578	293	63.41	-0.69	-1.42
Sep-01	43	5	8.60	6.27	21254	313	67.90	-1.33	-1.81
Oct-01	60	8	7.50	12.64	24117	321	75.13	-1.82	-2.11
Nov-01	83	7	11.86	11.08	23365	331	70.59	-1.4	-1.85
Dec-01					21404	244	87.72		
Jan-02	23	2	11.50	3.54	23713	276	85.92	-0.98	-1.6
Feb-02	73	4	18.25	10.90	18439	249	74.05	-1.17	-1.71
Mar-02	8	2	4.00	1.41	18297	206	88.82	-1.15	-1.7
Apr-02	21	2	10.50	0.71	18166	258	70.41	-0.85	-1.52
May-02	130	14	9.29	5.82	21131	411	51.41	-1.74	-2.05
Jun-02	153	11	13.91	12.85	24152	324	74.54	-1.96	-2.19



Checklist #4 - Unbundled Loop - DS1 Capable Installation

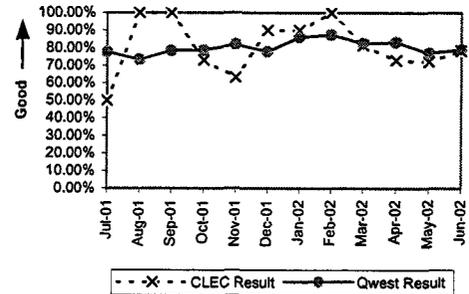
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	2
Aug-01	1
Sep-01	4
Oct-01	8
Nov-01	4
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	2
May-02	9
Jun-02	5

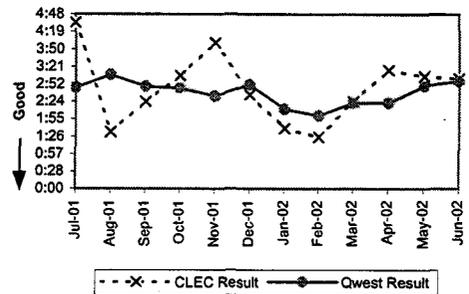


Checklist #4 - Unbundled Loop - DS1 Capable Repair

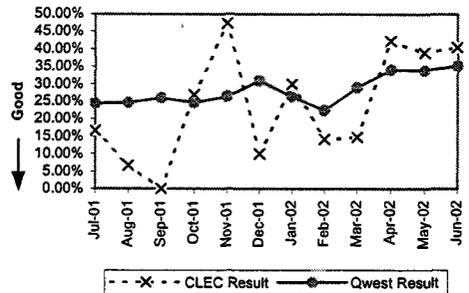
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	6	50.00%	50.00%	963	1241	77.60%	1.43	-0.13
Aug-01	15	15	100.00%	0.00%	849	1157	73.38%	-2.32	-2.41
Sep-01	5	5	100.00%	0.00%	753	959	78.52%	-1.17	-1.71
Oct-01	19	26	73.08%	44.36%	884	1122	78.79%	0.71	-0.57
Nov-01	12	19	63.16%	48.24%	805	980	82.14%	1.95	0.18
Dec-01	9	10	90.00%	30.00%	692	888	77.93%	-0.92	-1.56
Jan-02	9	10	90.00%	30.00%	786	913	86.09%	-0.36	-1.22
Feb-02	7	7	100.00%	0.00%	709	810	87.53%	-0.99	-1.6
Mar-02	22	27	81.48%	38.84%	672	813	82.66%	0.2	-0.88
Apr-02	19	26	73.08%	44.36%	754	904	83.41%	1.33	-0.19
May-02	26	36	72.22%	44.79%	701	909	77.12%	0.69	-0.58
Jun-02	29	37	78.38%	41.17%	689	872	79.01%	0.12	-0.93



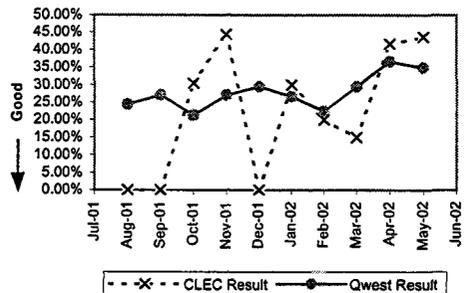
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	27:23	6	4:34	2:49	3458:10	1241	2:47	1.17	-0.29
Aug-01	23:25	15	1:34	1:11	3623:50	1157	3:08	-1.68	-2.02
Sep-01	11:58	5	2:24	1:10	2709:10	959	2:49	-0.27	-1.16
Oct-01	81:14	26	3:07	2:40	3096:00	1122	2:46	0.64	-0.61
Nov-01	76:10	19	4:01	3:00	2506:10	980	2:33	1.76	0.07
Dec-01	25:53	10	2:35	3:10	2546:28	888	2:52	-0.23	-1.14
Jan-02	16:43	10	1:40	1:26	2013:53	913	2:12	-0.64	-1.39
Feb-02	10:00	7	1:26	0:58	1633:42	810	2:01	-0.71	-1.43
Mar-02	64:54	27	2:24	2:56	1925:44	813	2:22	0.22	-0.86
Apr-02	84:48	26	3:16	2:54	2138:44	904	2:22	1.51	-0.08
May-02	111:50	36	3:06	2:11	2571:37	909	2:50	0.58	-0.65
Jun-02	112:18	37	3:02	3:12	2593:23	872	2:58	0.2	-0.88



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	6	16.67%	37.27%	302	1241	24.34%	-0.44	-1.27
Aug-01	1	15	6.67%	24.94%	285	1157	24.63%	-1.6	-1.98
Sep-01	0	5	0.00%	0.00%	249	959	25.96%	-1.32	-1.8
Oct-01	7	26	26.92%	44.36%	277	1122	24.69%	0.28	-0.83
Nov-01	9	19	47.37%	49.93%	259	980	26.43%	1.93	0.17
Dec-01	1	10	10.00%	30.00%	275	888	30.97%	-1.43	-1.87
Jan-02	3	10	30.00%	45.83%	240	913	26.29%	0.29	-0.82
Feb-02	1	7	14.29%	34.99%	182	810	22.47%	-0.52	-1.31
Mar-02	4	27	14.81%	35.52%	236	813	29.03%	-1.6	-1.97
Apr-02	11	26	42.31%	49.40%	308	904	34.07%	0.87	-0.47
May-02	14	36	38.89%	48.75%	308	909	33.88%	0.62	-0.62
Jun-02	15	37	40.54%	49.10%	307	872	35.21%	0.66	-0.6

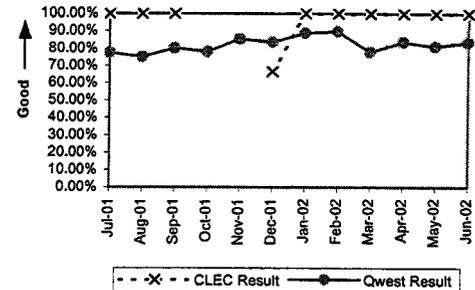


Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	9	0.00%	0.00%	207	850	24.35%	-1.69	-2.03
Sep-01	0	5	0.00%	0.00%	197	729	27.02%	-1.36	-1.82
Oct-01	7	23	30.43%	46.01%	178	836	21.29%	1.03	-0.37
Nov-01	8	18	44.44%	49.69%	188	695	27.05%	1.56	-0.05
Dec-01	0	9	0.00%	0.00%	196	665	29.47%	-1.93	-2.17
Jan-02	3	10	30.00%	45.83%	176	662	26.59%	0.27	-0.84
Feb-02	1	5	20.00%	40.00%	131	584	22.43%	-0.13	-1.08
Mar-02	3	20	15.00%	35.71%	174	592	29.39%	-1.39	-1.84
Apr-02	10	24	41.67%	49.30%	254	694	36.60%	0.51	-0.69
May-02	14	32	43.75%	49.61%	255	731	34.88%	1.02	-0.38
Jun-02									

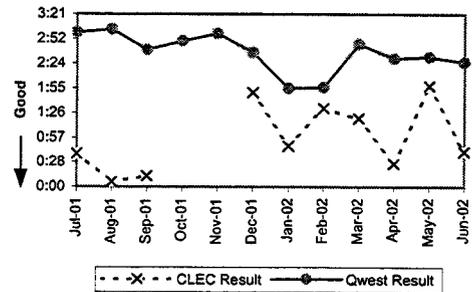


Checklist #4 - Unbundled Loop - DS1 Capable Repair

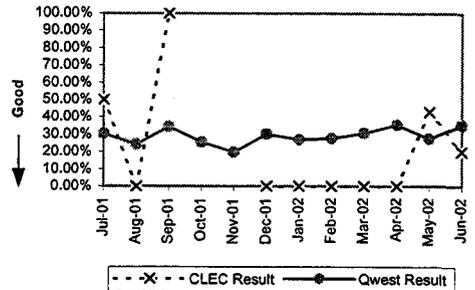
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	250	323	77.40%	-0.76	-1.46
Aug-01	1	1	100.00%	0.00%	385	512	75.20%	-0.57	-1.35
Sep-01	1	1	100.00%	0.00%	209	261	80.08%	-0.5	-1.3
Oct-01					212	271	78.23%		
Nov-01					213	249	85.54%		
Dec-01	2	3	66.67%	47.14%	211	252	83.73%	0.68	-0.58
Jan-02	1	1	100.00%	0.00%	254	286	88.81%	-0.35	-1.22
Feb-02	2	2	100.00%	0.00%	208	232	89.66%	-0.48	-1.29
Mar-02	2	2	100.00%	0.00%	206	264	78.03%	-0.75	-1.45
Apr-02	5	5	100.00%	0.00%	227	271	83.76%	-0.98	-1.59
May-02	7	7	100.00%	0.00%	225	277	81.23%	-1.26	-1.76
Jun-02	5	5	100.00%	0.00%	274	328	83.54%	-0.99	-1.6



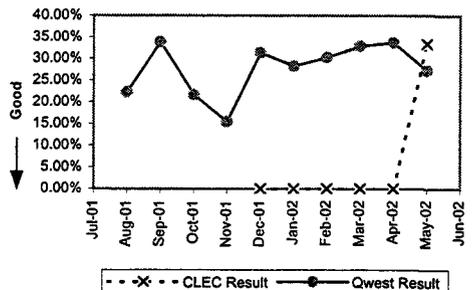
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1:18	2	0:39	0:54	967:38	323	3:00	-0.81	-1.49
Aug-01	0:06	1	0:06		1568:08	512	3:04	-0.89	-1.54
Sep-01	0:13	1	0:13		694:54	261	2:40	-0.72	-1.44
Oct-01					767:34	271	2:50		
Nov-01					740:59	249	2:59		
Dec-01	5:30	3	1:50	2:52	660:27	252	2:37	-0.39	-1.24
Jan-02	0:48	1	0:48		547:24	286	1:55	-0.58	-1.35
Feb-02	3:05	2	1:32	0:01	446:37	232	1:56	-0.21	-1.13
Mar-02	2:41	2	1:20	0:16	734:10	264	2:47	-0.64	-1.39
Apr-02	2:14	5	0:27	0:46	677:02	271	2:30	-1.47	-1.89
May-02	13:48	7	1:58	1:01	702:04	277	2:32	-0.53	-1.33
Jun-02	3:25	5	0:41	0:58	800:25	328	2:26	-1.69	-2.03



Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	2	50.00%	50.00%	98	323	30.34%	0.5	-0.7
Aug-01	0	1	0.00%	0.00%	124	512	24.22%	-0.56	-1.34
Sep-01	1	1	100.00%	0.00%	90	261	34.48%	0.95	-0.42
Oct-01					69	271	25.46%		
Nov-01					49	249	19.68%		
Dec-01	0	3	0.00%	0.00%	76	252	30.16%	-1.13	-1.69
Jan-02	0	1	0.00%	0.00%	77	286	26.92%	-0.61	-1.37
Feb-02	0	2	0.00%	0.00%	64	232	27.59%	-0.87	-1.53
Mar-02	0	2	0.00%	0.00%	81	264	30.68%	-0.94	-1.57
Apr-02	0	5	0.00%	0.00%	96	271	35.42%	-1.64	-2
May-02	3	7	42.86%	49.49%	76	277	27.44%	0.85	-0.48
Jun-02	1	5	20.00%	40.00%	116	328	35.37%	-0.71	-1.43

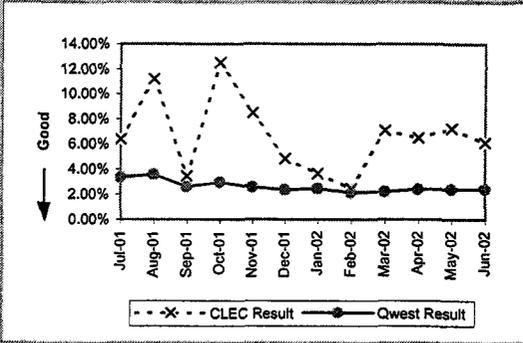


Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					91	409	22.25%		
Sep-01					67	198	33.84%		
Oct-01					40	185	21.62%		
Nov-01					26	169	15.38%		
Dec-01	0	1	0.00%	0.00%	58	185	31.35%	-0.67	-1.41
Jan-02	0	1	0.00%	0.00%	57	202	28.22%	-0.63	-1.38
Feb-02	0	2	0.00%	0.00%	45	149	30.20%	-0.92	-1.56
Mar-02	0	2	0.00%	0.00%	64	195	32.82%	-0.98	-1.6
Apr-02	0	1	0.00%	0.00%	67	199	33.67%	-0.71	-1.43
May-02	2	6	33.33%	47.14%	59	217	27.19%	0.34	-0.8
Jun-02									

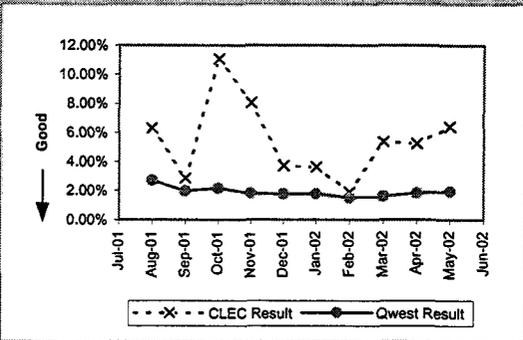


Checklist #4 - Unbundled Loop - DS1 Capable Repair

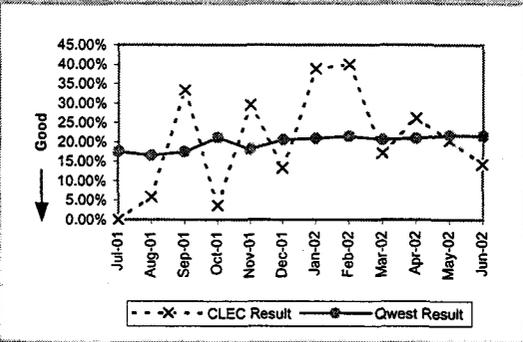
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	8	125	6.40%	24.48%	1564	46895	3.35%	1.73	0.05
Aug-01	16	143	11.19%	31.52%	1669	46585	3.58%	3.97	1.41
Sep-01	6	174	3.45%	18.25%	1220	46892	2.60%	0.72	-0.56
Oct-01	26	208	12.50%	33.07%	1393	47173	2.95%	6.11	2.72
Nov-01	19	224	8.48%	27.86%	1229	47742	2.57%	4.45	1.71
Dec-01	13	269	4.83%	21.45%	1140	48262	2.36%	2.37	0.44
Jan-02	11	302	3.64%	18.73%	1199	48588	2.47%	1.27	-0.23
Feb-02	9	368	2.45%	15.45%	1042	48672	2.14%	0.44	-0.73
Mar-02	29	409	7.09%	25.67%	1077	48681	2.21%	5.34	2.25
Apr-02	31	476	6.51%	24.67%	1175	48912	2.40%	4.84	1.94
May-02	43	593	7.25%	25.93%	1186	49150	2.41%	7.63	3.84
Jun-02	42	685	6.13%	23.99%	1200	49593	2.42%	6.28	2.82



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	9	143	6.29%	24.29%	1259	46585	2.70%	2.3	0.4
Sep-01	5	174	2.87%	16.71%	927	46892	1.98%	0.85	-0.48
Oct-01	23	208	11.06%	31.36%	1021	47173	2.16%	6.31	2.83
Nov-01	18	224	8.04%	27.18%	864	47742	1.81%	5.18	2.15
Dec-01	10	269	3.72%	18.92%	850	48262	1.76%	2.16	0.31
Jan-02	11	302	3.64%	18.73%	864	48588	1.78%	2.18	0.33
Feb-02	7	368	1.90%	13.66%	733	48672	1.51%	0.65	-0.6
Mar-02	22	409	5.38%	22.56%	787	48681	1.62%	4.77	1.9
Apr-02	25	476	5.25%	22.31%	893	48912	1.83%	4.56	1.77
May-02	38	593	6.41%	24.49%	948	49150	1.93%	7.88	3.79
Jun-02									

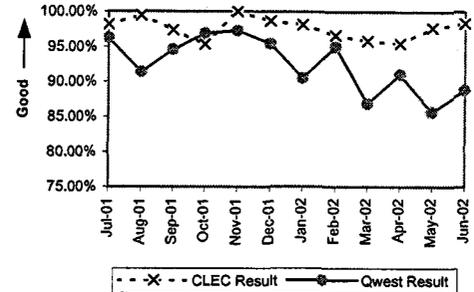


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	8	0.00%	0.00%	333	1897	17.55%	-1.3	-1.79
Aug-01	1	17	5.88%	23.53%	330	1999	16.51%	-1.18	-1.71
Sep-01	3	9	33.33%	47.14%	258	1478	17.46%	1.15	-0.3
Oct-01	1	27	3.70%	18.89%	373	1766	21.12%	-2.2	-2.34
Nov-01	8	27	29.63%	45.66%	272	1501	18.12%	1.46	-0.11
Dec-01	2	15	13.33%	33.99%	296	1436	20.61%	-0.69	-1.42
Jan-02	7	18	38.89%	48.75%	317	1516	20.91%	1.73	0.05
Feb-02	6	15	40.00%	46.99%	285	1327	21.48%	1.61	-0.02
Mar-02	6	35	17.14%	37.69%	281	1358	20.69%	-0.51	-1.31
Apr-02	11	42	26.19%	43.97%	311	1486	20.93%	0.83	-0.5
May-02	11	54	20.37%	40.28%	328	1514	21.66%	-0.23	-1.14
Jun-02	7	49	14.29%	34.99%	329	1529	21.52%	-1.21	-1.74

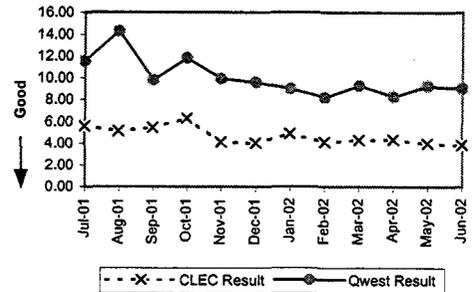


Checklist #4 - Unbundled Loop - ISDN Capable Installation

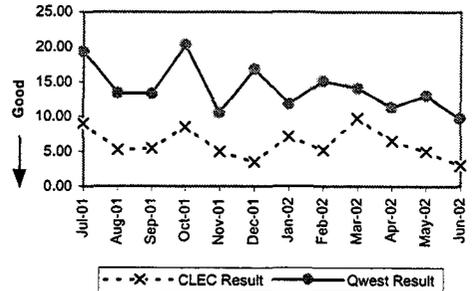
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	108	110	98.18%	13.36%	308	320	96.25%	-0.92	-1.56
Aug-01	187	188	99.47%	7.27%	233	255	91.37%	-3	-2.82
Sep-01	149	153	97.39%	15.96%	263	278	94.60%	-1.22	-1.74
Oct-01	41	43	95.35%	21.06%	435	449	96.88%	0.56	-0.66
Nov-01	12	12	100.00%	0.00%	217	223	97.31%	-0.56	-1.34
Dec-01	73	74	98.65%	11.55%	188	197	95.43%	-1.13	-1.69
Jan-02	54	55	98.18%	13.36%	200	221	90.50%	-1.74	-2.06
Feb-02	116	120	96.67%	17.95%	210	221	95.02%	-0.67	-1.41
Mar-02	70	73	95.89%	19.85%	219	252	86.90%	-2	-2.22
Apr-02	85	89	95.51%	20.72%	204	224	91.07%	-1.24	-1.75
May-02	87	89	97.75%	14.82%	156	182	85.71%	-2.66	-2.62
Jun-02	118	120	98.33%	12.80%	190	214	88.79%	-2.65	-2.61



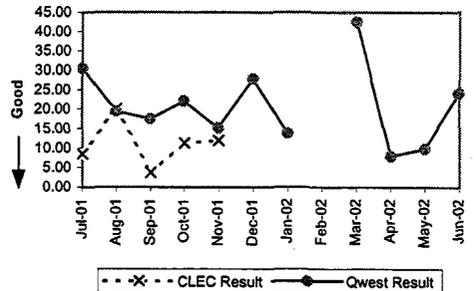
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	558	100	5.58	3.68	3802	329	11.56	-3.8	-3.31
Aug-01	812	158	5.14	2.05	5009	350	14.31	-7.36	-5.47
Sep-01	780	143	5.45	2.35	2587	264	9.80	-3.98	-3.42
Oct-01	327	52	6.29	4.80	5602	473	11.84	-3.74	-3.28
Nov-01	37	9	4.11	1.27	2267	228	9.94	-1.59	-1.97
Dec-01	287	71	4.04	1.39	1832	191	9.59	-4.26	-3.59
Jan-02	253	52	4.87	3.02	1957	218	8.98	-2.31	-2.41
Feb-02	357	87	4.10	1.53	1794	219	8.19	-4.64	-3.82
Mar-02	246	57	4.32	2.03	2268	244	9.30	-3.25	-2.98
Apr-02	360	83	4.34	2.13	1777	215	8.27	-3.66	-3.22
May-02	332	83	4.00	1.40	1609	174	9.25	-4.64	-3.82
Jun-02	441	114	3.87	1.13	1865	206	9.05	-4.96	-4.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	54	6	9.00	12.55	655	34	19.26	-0.95	-1.58
Aug-01	21	4	5.25	4.99	1326	99	13.39	-3.28	-2.99
Sep-01	131	-24	5.46	3.62	239	18	13.28	-1.02	-1.62
Oct-01	213	25	8.52	6.65	446	22	20.27	-1.57	-1.95
Nov-01	20	4	5.00	5.35	243	23	10.57	-0.46	-1.28
Dec-01	14	4	3.50	2.89	336	20	16.80	-1.35	-1.82
Jan-02	50	7	7.14	3.63	271	23	11.78	-0.56	-1.34
Feb-02	31	6	5.17	3.76	181	12	15.08	-1.4	-1.85
Mar-02	39	4	9.75	9.71	463	33	14.03	-0.66	-1.4
Apr-02	26	4	6.50	5.51	260	23	11.30	-0.54	-1.33
May-02	10	2	5.00	1.41	312	24	13.00	-0.74	-1.45
Jun-02	6	2	3.00	0.00	253	26	9.73	-0.79	-1.48

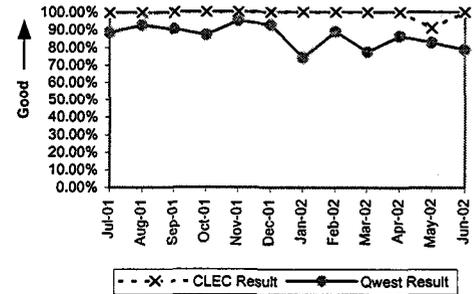


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	2	8.50	0.71	183	6	30.50	-0.63	-1.38
Aug-01	20	1	20.00		331	17	19.47	0.8	-0.51
Sep-01	15	4	3.75	1.50	157	9	17.44	-1.06	-1.65
Oct-01	34	3	11.33	9.29	221	10	22.10	-0.6	-1.36
Nov-01	24	2	12.00	8.49	91	6	15.17	-0.3	-1.18
Dec-01					111	4	27.75		
Jan-02					83	6	13.83		
Feb-02									
Mar-02					85	2	42.50		
Apr-02					16	2	8.00		
May-02					49	5	9.80		
Jun-02					24	1	24.00		

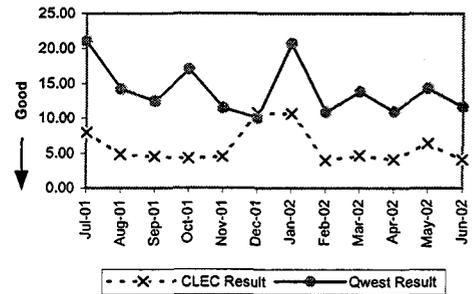


Checklist #4 - Unbundled Loop - ISDN Capable Installation

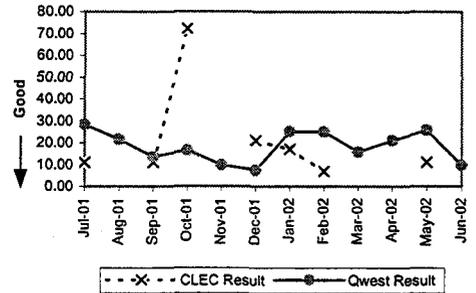
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6	6	100.00%	0.00%	31	35	88.57%	-0.81	-1.49
Aug-01	10	10	100.00%	0.00%	26	28	92.86%	-0.75	-1.46
Sep-01	9	9	100.00%	0.00%	46	51	90.20%	-0.91	-1.55
Oct-01	8	8	100.00%	0.00%	33	38	86.84%	-1	-1.61
Nov-01	3	3	100.00%	0.00%	38	40	95.00%	-0.38	-1.23
Dec-01	5	5	100.00%	0.00%	25	27	92.59%	-0.58	-1.35
Jan-02	4	4	100.00%	0.00%	17	23	73.91%	-1.1	-1.67
Feb-02	3	3	100.00%	0.00%	32	36	88.89%	-0.59	-1.36
Mar-02	8	8	100.00%	0.00%	34	44	77.27%	-1.41	-1.86
Apr-02	8	8	100.00%	0.00%	25	29	86.21%	-1	-1.61
May-02	10	11	90.91%	28.75%	19	23	82.61%	-0.6	-1.36
Jun-02	12	12	100.00%	0.00%	33	42	78.57%	-1.6	-1.97



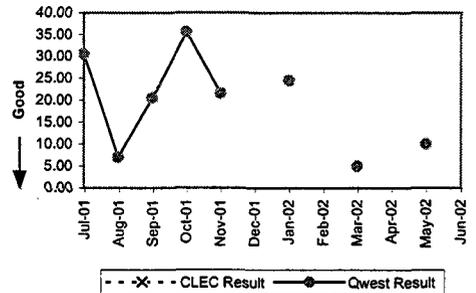
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	7	8.00	5.23	947	45	21.04	-1.47	-1.89
Aug-01	39	8	4.88	0.64	498	35	14.23	-1.5	-1.91
Sep-01	32	7	4.57	0.53	710	57	12.46	-1.99	-2.21
Oct-01	30	7	4.29	0.76	663	39	17.00	-1.72	-2.05
Nov-01	9	2	4.50	0.71	516	45	11.47	-1.18	-1.72
Dec-01	75	7	10.71	11.94	262	26	10.08	0.25	-0.85
Jan-02	32	3	10.67	9.81	497	24	20.71	-0.82	-1.5
Feb-02	12	3	4.00	1.00	393	36	10.92	-1.05	-1.64
Mar-02	33	7	4.71	0.49	580	42	13.81	-1.75	-2.06
Apr-02	29	7	4.14	1.21	318	29	10.97	-1.67	-2.02
May-02	77	12	6.42	5.20	329	23	14.30	-1.11	-1.68
Jun-02	45	11	4.09	1.30	465	40	11.62	-2.3	-2.4



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	11	1	11.00		425	15	28.33	-0.83	-1.51
Aug-01					173	8	21.62		
Sep-01	11	-1	11.00		68	5	13.60	-0.14	-1.09
Oct-01	72	1	72.00		133	8	16.62	1.54	-0.06
Nov-01					59	6	9.83		
Dec-01	42	2	21.00	14.14	22	3	7.33	0.93	-0.43
Jan-02	17	1	17.00		201	8	25.12	-0.36	-1.22
Feb-02	7	1	7.00		100	4	25.00	-1.25	-1.76
Mar-02					158	10	15.80		
Apr-02					84	4	21.00		
May-02	22	2	11.00	8.49	77	3	25.67	-0.38	-1.23
Jun-02					97	10	9.70		

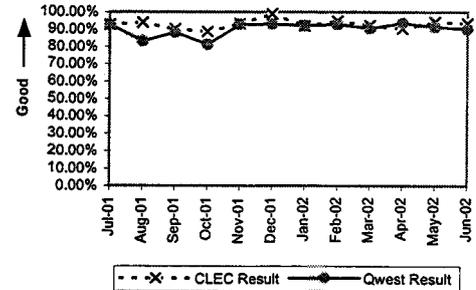


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					61	2	30.50		
Aug-01					7	1	7.00		
Sep-01					82	4	20.50		
Oct-01					142	4	35.50		
Nov-01					43	2	21.50		
Dec-01									
Jan-02					49	2	24.50		
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02					10	1	10.00		
Jun-02									

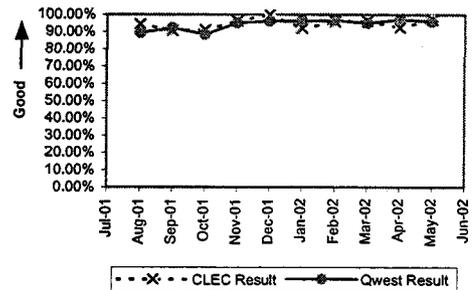


Checklist #4 - Unbundled Loop - ISDN Capable Installation

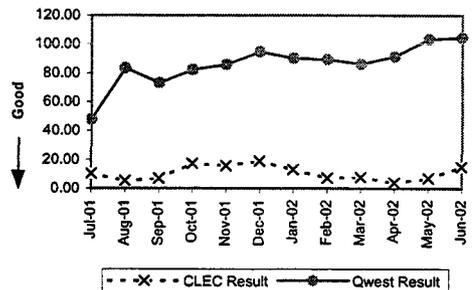
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	114	123	92.88%	26.04%	413	445	92.81%	0.07	-0.96
Aug-01	155	165	93.94%	23.86%	340	409	83.13%	-3.13	-2.9
Sep-01	205	227	90.31%	29.58%	342	387	88.37%	-0.72	-1.44
Oct-01	189	213	88.73%	31.62%	368	453	81.24%	-2.31	-2.41
Nov-01	125	134	93.28%	25.03%	388	418	92.82%	-0.18	-1.11
Dec-01	88	89	98.88%	10.54%	253	272	93.01%	-1.88	-2.14
Jan-02	70	76	92.11%	26.97%	236	256	92.19%	0.04	-0.97
Feb-02	92	97	94.85%	22.11%	246	265	92.83%	-0.66	-1.4
Mar-02	98	106	92.45%	26.42%	259	286	90.56%	-0.57	-1.35
Apr-02	85	94	90.43%	29.42%	265	283	93.64%	1.03	-0.38
May-02	100	106	94.34%	23.11%	215	235	91.49%	-0.87	-1.53
Jun-02	116	124	93.55%	24.57%	214	237	90.30%	-0.99	-1.6



New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	156	165	94.55%	22.71%	366	409	89.49%	-1.79	-2.09
Sep-01	206	227	90.75%	28.97%	357	387	92.25%	0.65	-0.61
Oct-01	194	213	91.08%	28.50%	401	453	88.52%	-0.97	-1.59
Nov-01	129	134	96.27%	18.95%	398	418	95.22%	-0.5	-1.3
Dec-01	89	89	100.00%	0.00%	262	272	96.32%	-1.6	-1.97
Jan-02	70	76	92.11%	26.97%	246	256	96.09%	1.36	-0.18
Feb-02	93	97	95.88%	19.88%	256	265	96.60%	0.33	-0.8
Mar-02	102	106	96.23%	19.06%	272	286	95.10%	-0.46	-1.28
Apr-02	87	94	92.55%	26.25%	275	283	97.17%	1.83	0.11
May-02	103	106	97.17%	16.58%	226	235	96.17%	-0.45	-1.27
Jun-02									



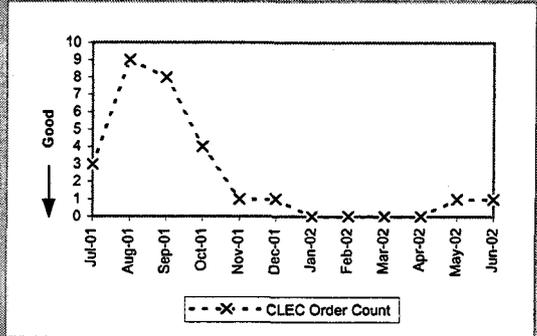
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	42	4	10.50	9.68	6660	139	47.91	-0.96	-1.58
Aug-01	63	12	5.25	6.06	6915	83	83.31	-2.5	-2.52
Sep-01	125	18	6.94	7.21	5633	77	73.16	-2.65	-2.61
Oct-01	69	4	17.25	7.27	5771	70	82.44	-1.2	-1.73
Nov-01	95	6	15.83	16.34	6698	78	85.87	-1.53	-1.93
Dec-01	114	6	19.00	25.00	6527	69	94.59	-1.8	-2.1
Jan-02	13	1	13.00		6320	70	90.29	-0.85	-1.52
Feb-02	36	5	7.20	6.38	7145	80	89.31	-1.94	-2.18
Mar-02	53	7	7.57	9.18	7833	91	86.08	-2.17	-2.32
Apr-02	8	2	4.00	0.00	8958	98	91.41	-1.27	-1.77
May-02	35	5	7.00	6.04	9828	95	103.45	-2.06	-2.25
Jun-02	15	1	15.00		11198	107	104.65	-0.84	-1.51



Checklist #4 - Unbundled Loop - ISDN Capable Installation

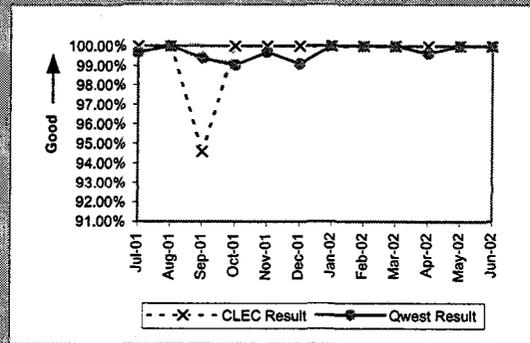
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	3
Aug-01	9
Sep-01	8
Oct-01	4
Nov-01	1
Dec-01	1
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	1
Jun-02	1

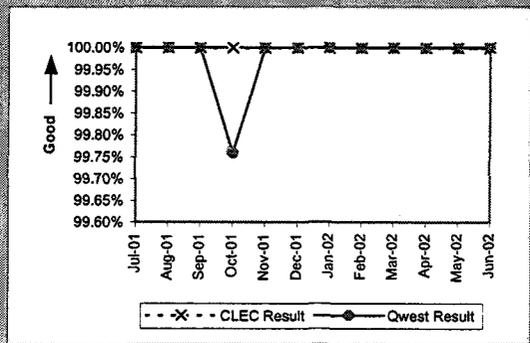


Checklist #4 - Unbundled Loop - ISDN Capable Repair

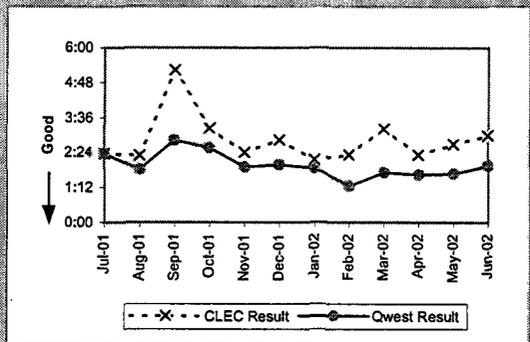
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	51	51	100.00%	0.00%	308	309	99.68%	-0.38	-1.23
Aug-01	49	49	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	35	37	94.59%	22.61%	322	324	99.38%	1.96	0.19
Oct-01	52	52	100.00%	0.00%	410	414	99.03%	-0.67	-1.41
Nov-01	38	38	100.00%	0.00%	321	322	99.69%	-0.33	-1.2
Dec-01	18	18	100.00%	0.00%	217	219	99.09%	-0.39	-1.24
Jan-02	30	30	100.00%	0.00%	281	281	100.00%	N/A	N/A
Feb-02	26	26	100.00%	0.00%	231	231	100.00%	N/A	N/A
Mar-02	30	30	100.00%	0.00%	230	230	100.00%	N/A	N/A
Apr-02	46	46	100.00%	0.00%	270	271	99.63%	-0.38	-1.23
May-02	54	54	100.00%	0.00%	256	256	100.00%	N/A	N/A
Jun-02	40	40	100.00%	0.00%	235	235	100.00%	N/A	N/A



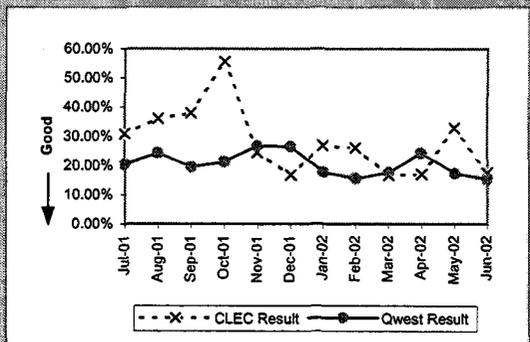
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	52	52	100.00%	0.00%	310	310	100.00%	N/A	N/A
Aug-01	50	50	100.00%	0.00%	466	466	100.00%	N/A	N/A
Sep-01	37	37	100.00%	0.00%	328	328	100.00%	N/A	N/A
Oct-01	54	54	100.00%	0.00%	414	415	99.76%	-0.34	-1.21
Nov-01	41	41	100.00%	0.00%	324	324	100.00%	N/A	N/A
Dec-01	18	18	100.00%	0.00%	220	220	100.00%	N/A	N/A
Jan-02	30	30	100.00%	0.00%	283	283	100.00%	N/A	N/A
Feb-02	27	27	100.00%	0.00%	232	232	100.00%	N/A	N/A
Mar-02	30	30	100.00%	0.00%	234	234	100.00%	N/A	N/A
Apr-02	47	47	100.00%	0.00%	273	273	100.00%	N/A	N/A
May-02	55	55	100.00%	0.00%	260	260	100.00%	N/A	N/A
Jun-02	40	40	100.00%	0.00%	235	235	100.00%	N/A	N/A



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	123:08	52	2:22	2:08	734:26	310	2:22	0	-1
Aug-01	115:04	50	2:18	1:56	845:53	466	1:49	1.14	-0.31
Sep-01	193:51	37	5:14	7:10	926:23	328	2:49	2.26	0.37
Oct-01	174:26	54	3:14	3:44	1062:51	415	2:34	0.93	-0.44
Nov-01	98:06	41	2:24	2:17	617:43	324	1:54	0.99	-0.4
Dec-01	51:00	18	2:50	2:48	435:19	220	1:59	0.96	-0.42
Jan-02	64:42	30	2:09	2:00	527:29	283	1:52	0.57	-0.65
Feb-02	62:23	27	2:19	2:32	288:55	232	1:15	1.93	0.17
Mar-02	96:34	30	3:13	4:00	402:19	234	1:43	2.33	0.41
Apr-02	108:44	47	2:19	2:40	445:38	273	1:38	1.12	-0.32
May-02	147:52	55	2:41	1:49	433:55	260	1:40	2.37	0.44
Jun-02	119:06	40	2:59	2:20	456:12	235	1:56	1.77	0.08

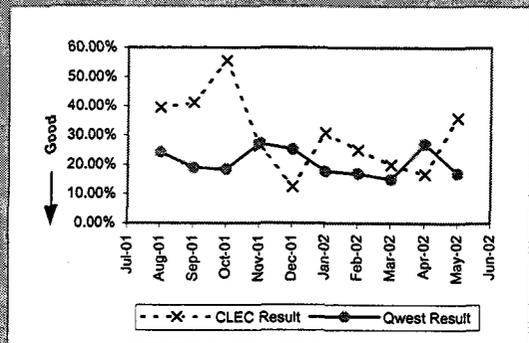


Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16	52	30.77%	46.15%	63	310	20.32%	1.64	0
Aug-01	18	50	36.00%	48.00%	113	468	24.15%	1.78	0.08
Sep-01	14	37	37.84%	48.50%	64	328	19.51%	2.43	0.48
Oct-01	30	54	55.56%	49.69%	88	415	21.20%	5.09	2.09
Nov-01	10	41	24.39%	42.94%	86	324	26.54%	-0.29	-1.18
Dec-01	3	18	16.67%	37.27%	58	220	26.36%	-0.9	-1.55
Jan-02	8	30	26.67%	44.22%	50	283	17.67%	1.17	-0.29
Feb-02	7	27	25.93%	43.82%	36	232	15.52%	1.32	-0.2
Mar-02	5	30	16.67%	37.27%	41	234	17.52%	-0.12	-1.07
Apr-02	8	47	17.02%	37.58%	66	273	24.18%	-1.06	-1.64
May-02	18	55	32.73%	46.92%	45	260	17.31%	2.47	0.5
Jun-02	7	40	17.50%	38.00%	36	235	15.32%	0.37	-0.78

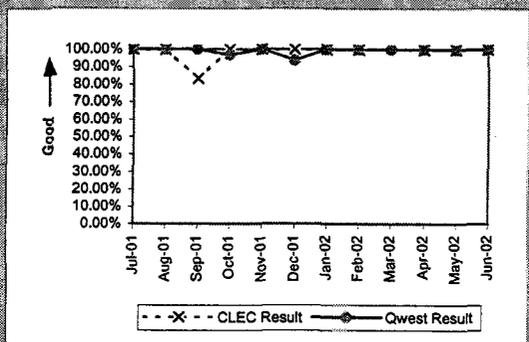


Checklist #4 - Unbundled Loop - ISDN Capable Repair

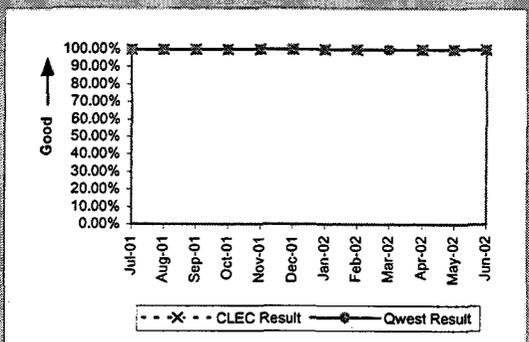
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	17	43	39.53%	48.89%	60	247	24.29%	2.02	0.23
Sep-01	14	34	41.18%	49.22%	37	195	18.97%	2.7	0.64
Oct-01	25	45	55.56%	49.69%	44	239	18.41%	4.95	2.01
Nov-01	9	34	26.47%	44.12%	49	180	27.22%	-0.09	-1.05
Dec-01	2	16	12.50%	33.07%	27	107	25.23%	-1.09	-1.66
Jan-02	8	26	30.77%	46.15%	28	159	17.61%	1.5	-0.09
Feb-02	5	20	25.00%	43.30%	19	112	16.96%	0.84	-0.49
Mar-02	5	25	20.00%	40.00%	18	120	15.00%	0.62	-0.62
Apr-02	6	36	16.67%	37.27%	36	133	27.07%	-1.25	-1.76
May-02	18	50	36.00%	48.00%	24	141	17.02%	2.67	0.62
Jun-02									



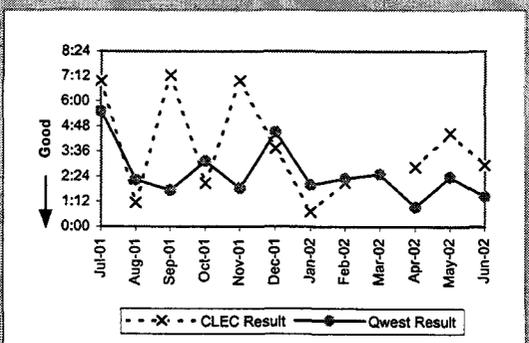
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	14	14	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	36	36	100.00%	N/A	N/A
Sep-01	5	6	83.33%	37.27%	25	25	100.00%	N/A	-0.17
Oct-01	2	2	100.00%	0.00%	31	32	96.88%	-0.25	-1.15
Nov-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	15	16	93.75%	-0.34	-1.21
Jan-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	15	15	100.00%	N/A	N/A
Mar-02					12	12	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	19	19	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	22	22	100.00%	N/A	N/A



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	16	16	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	36	36	100.00%	N/A	N/A
Sep-01	6	6	100.00%	0.00%	25	25	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	32	32	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	15	15	100.00%	N/A	N/A
Mar-02					12	12	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	19	19	100.00%	N/A	N/A
May-02	5	5	100.00%	0.00%	15	15	100.00%	N/A	N/A
Jun-02	5	5	100.00%	0.00%	22	22	100.00%	N/A	N/A

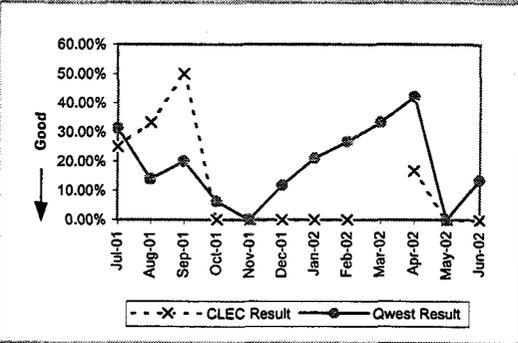


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	27:52	4	6:58	10:15	88:21	16	5:31	0.63	-0.62
Aug-01	3:27	3	1:09	0:14	80:15	36	2:14	-0.96	-1.58
Sep-01	43:25	6	7:14	9:16	43:50	25	1:45	2.58	0.57
Oct-01	4:07	2	2:04	2:11	100:28	32	3:08	-0.25	-1.15
Nov-01	13:57	2	6:58	4:55	23:51	13	1:50	2.26	0.37
Dec-01	7:25	2	3:43	4:07	76:48	17	4:31	-0.12	-1.07
Jan-02	0:43	1	0:43		37:33	19	1:59	-0.52	-1.32
Feb-02	6:19	3	2:06	1:43	34:31	15	2:18	-0.13	-1.08
Mar-02					30:06	12	2:30		
Apr-02	17:07	6	2:51	3:00	17:35	19	0:56	1.83	0.11
May-02	22:16	5	4:27	5:41	35:24	15	2:22	0.96	-0.42
Jun-02	14:41	5	2:56	1:00	31:22	22	1:26	2	0.21

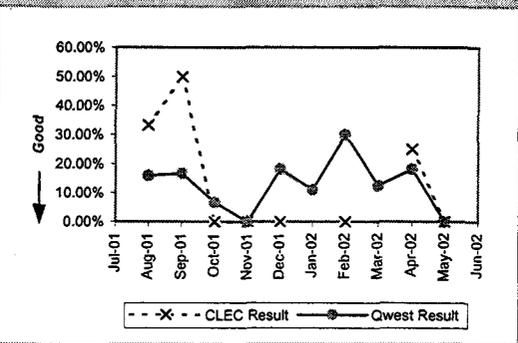


Checklist #4 - Unbundled Loop - ISDN Capable Repair

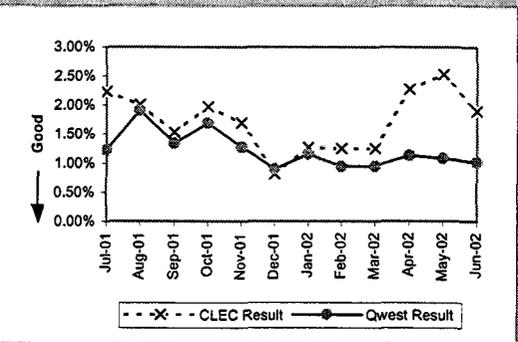
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	4	25.00%	43.30%	5	16	31.25%	-0.24	-1.15
Aug-01	1	3	33.33%	47.14%	5	36	13.89%	0.73	-0.56
Sep-01	3	6	50.00%	50.00%	5	25	20.00%	1.36	-0.17
Oct-01	0	2	0.00%	0.00%	2	32	6.25%	-0.35	-1.22
Nov-01	0	2	0.00%	0.00%	0	13	0.00%	N/A	N/A
Dec-01	0	2	0.00%	0.00%	2	17	11.76%	-0.49	-1.3
Jan-02	0	1	0.00%	0.00%	4	19	21.05%	-0.5	-1.31
Feb-02	0	3	0.00%	0.00%	4	15	26.67%	-0.95	-1.58
Mar-02					4	12	33.33%		
Apr-02	1	6	16.67%	37.27%	8	19	42.11%	-1.1	-1.67
May-02	0	5	0.00%	0.00%	0	15	0.00%	N/A	N/A
Jun-02	0	5	0.00%	0.00%	3	22	13.64%	-0.8	-1.49



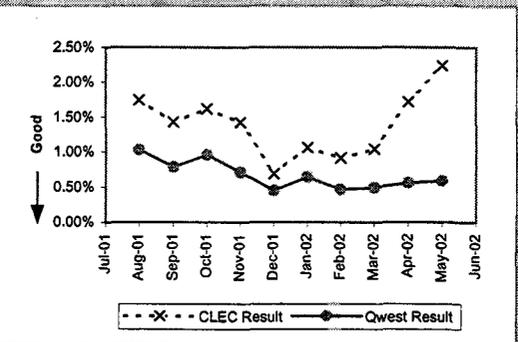
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	3	33.33%	47.14%	4	25	16.00%	0.59	-0.64
Sep-01	3	6	50.00%	50.00%	2	12	16.67%	1.28	-0.22
Oct-01	0	1	0.00%	0.00%	1	15	6.67%	-0.26	-1.16
Nov-01	0	2	0.00%	0.00%	0	7	0.00%	N/A	N/A
Dec-01	0	1	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
Jan-02					1	9	11.11%		
Feb-02	0	2	0.00%	0.00%	3	10	30.00%	-0.85	-1.51
Mar-02					1	8	12.50%		
Apr-02	1	4	25.00%	43.30%	2	11	18.18%	0.19	-0.89
May-02	0	3	0.00%	0.00%	0	9	0.00%	N/A	N/A
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	56	2510	2.23%	14.77%	326	26497	1.23%	4.35	1.64
Aug-01	53	2841	2.01%	14.02%	504	26381	1.91%	0.34	-0.79
Sep-01	43	2806	1.53%	12.28%	353	26331	1.34%	0.84	-0.49
Oct-01	56	2841	1.97%	13.90%	447	26430	1.69%	1.1	-0.33
Nov-01	43	2531	1.70%	12.92%	337	26372	1.28%	1.8	0.1
Dec-01	20	2451	0.82%	9.00%	237	26442	0.90%	-0.4	-1.25
Jan-02	31	2441	1.27%	11.20%	302	26209	1.15%	0.52	-0.68
Feb-02	30	2404	1.25%	11.10%	247	26214	0.94%	1.48	-0.1
Mar-02	30	2401	1.25%	11.11%	246	26044	0.94%	1.48	-0.1
Apr-02	53	2331	2.27%	14.91%	292	25760	1.13%	4.98	2.03
May-02	60	2373	2.53%	15.70%	275	25461	1.08%	6.53	2.97
Jun-02	45	2371	1.90%	13.65%	257	25240	1.02%	4.08	1.48

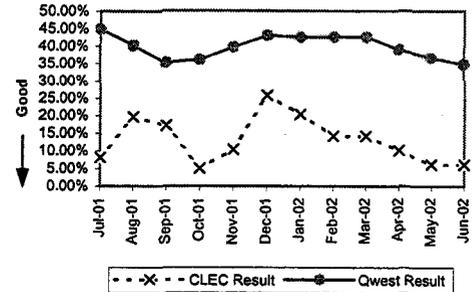


Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	46	2641	1.74%	13.08%	272	26381	1.03%	3.45	1.1
Sep-01	40	2806	1.43%	11.85%	207	26331	0.79%	3.65	1.22
Oct-01	46	2841	1.62%	12.62%	254	26430	0.96%	3.42	1.08
Nov-01	36	2531	1.42%	11.84%	187	26372	0.71%	4.09	1.48
Dec-01	17	2451	0.69%	8.30%	118	26442	0.45%	1.76	0.07
Jan-02	26	2441	1.07%	10.27%	168	26209	0.64%	2.51	0.53
Feb-02	22	2404	0.92%	9.52%	122	26214	0.47%	3.1	0.89
Mar-02	25	2401	1.04%	10.15%	128	26044	0.49%	3.69	1.24
Apr-02	40	2331	1.72%	12.99%	144	25760	0.56%	7.17	3.36
May-02	53	2373	2.23%	14.78%	150	25461	0.59%	10.01	5.09
Jun-02									



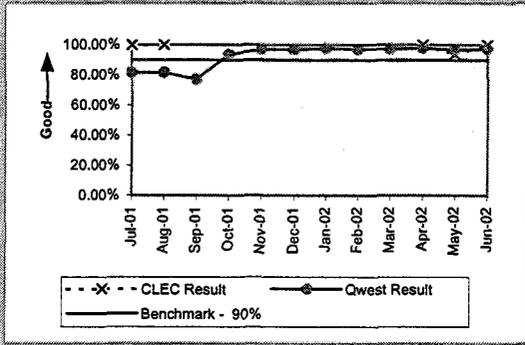
Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	61	8.20%	27.43%	265	591	44.84%	-5.48	-4.33
Aug-01	13	66	19.70%	39.77%	340	844	40.28%	-3.28	-3
Sep-01	9	52	17.31%	37.83%	192	545	35.23%	-2.58	-2.57
Oct-01	3	59	5.08%	21.97%	251	698	35.96%	-4.75	-3.89
Nov-01	5	48	10.42%	30.55%	221	558	39.61%	-3.97	-3.41
Dec-01	7	27	25.93%	43.82%	179	416	43.03%	-1.74	-2.06
Jan-02	8	39	20.51%	40.38%	223	525	42.48%	-2.68	-2.63
Feb-02	5	35	14.29%	34.99%	183	430	42.56%	-3.25	-2.98
Mar-02	5	35	14.29%	34.99%	182	428	42.52%	-3.25	-2.98
Apr-02	6	59	10.17%	30.22%	186	478	38.91%	-4.27	-3.6
May-02	4	64	6.25%	24.21%	159	434	36.64%	-4.71	-3.86
Jun-02	3	48	6.25%	24.21%	137	394	34.77%	-3.92	-3.38

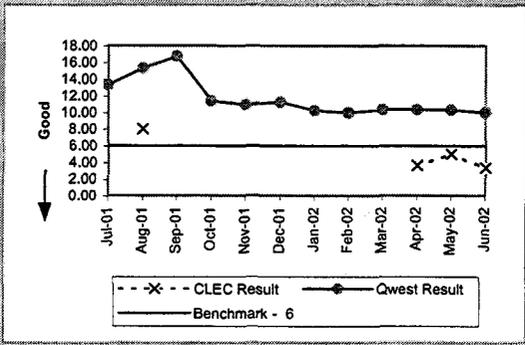


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

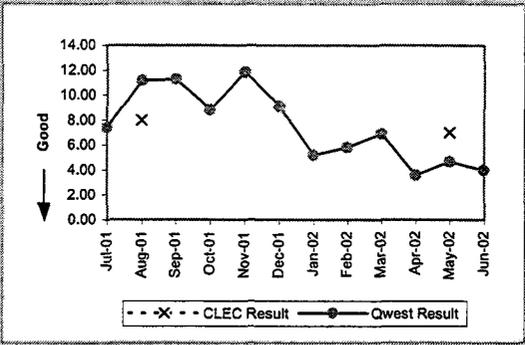
Installation Commitments Met (Percent) (OP-3D) (Benchmark)— Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	1017	1244	81.75%	-0.47	-1.29
Aug-01	6	6	100.00%	0.00%	1416	1734	81.66%	-1.16	-1.7
Sep-01					1351	1753	77.07%		
Oct-01					1673	1788	93.57%		
Nov-01					1410	1456	96.84%		
Dec-01					1423	1465	97.13%		
Jan-02					1369	1402	97.65%		
Feb-02					1229	1265	97.15%		
Mar-02					1195	1228	97.31%		
Apr-02	18	18	100.00%	0.00%	1288	1314	98.02%	-0.6	-1.36
May-02	15	16	93.75%	24.21%	1129	1167	96.74%	0.65	-0.61
Jun-02	16	16	100.00%	0.00%	1109	1137	97.54%	-0.63	-1.38



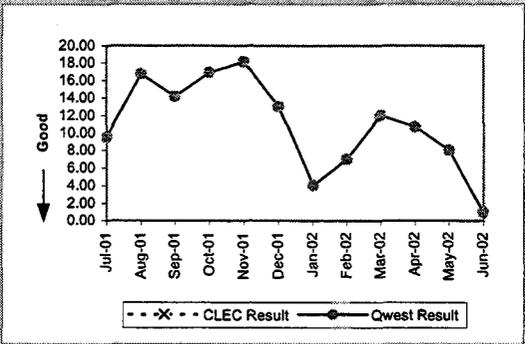
Installation Interval (Average Days) (OP-4D) (Benchmark)— Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					17035	1279	13.32		
Aug-01	8	1	8.00		27117	1769	15.33	-0.72	-1.44
Sep-01					29912	1787	16.74		
Oct-01					20522	1804	11.38		
Nov-01					15941	1457	10.94		
Dec-01					16547	1472	11.24		
Jan-02					14483	1414	10.24		
Feb-02					12637	1267	9.97		
Mar-02					12753	1232	10.35		
Apr-02	58	16	3.62	1.36	13617	1317	10.34	-10.39	-7.32
May-02	70	14	5.00	3.14	12061	1168	10.33	-7.4	-5.5
Jun-02	47	14	3.36	0.74	11439	1140	10.03	-10.83	-7.58



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)— Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1035	140	7.39		
Aug-01	8	1	8.00		2432	218	11.16	-0.36	-1.22
Sep-01					3052	271	11.26		
Oct-01					819	93	8.81		
Nov-01					474	40	11.85		
Dec-01					383	42	9.12		
Jan-02					176	34	5.18		
Feb-02					192	33	5.82		
Mar-02					214	31	6.90		
Apr-02					82	23	3.57		
May-02	7	1	7.00		154	33	4.67	0.92	-0.44
Jun-02					111	28	3.96		



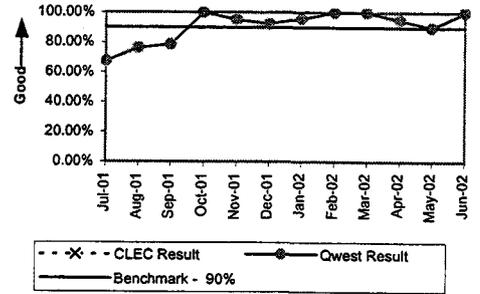
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)— Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1143	120	9.52		
Aug-01					2259	135	16.73		
Sep-01					2333	165	14.14		
Oct-01					641	38	16.87		
Nov-01					127	7	18.14		
Dec-01					13	1	13.00		
Jan-02					4	1	4.00		
Feb-02					21	3	7.00		
Mar-02					24	2	12.00		
Apr-02					32	3	10.67		
May-02					16	2	8.00		
Jun-02					1	1	1.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

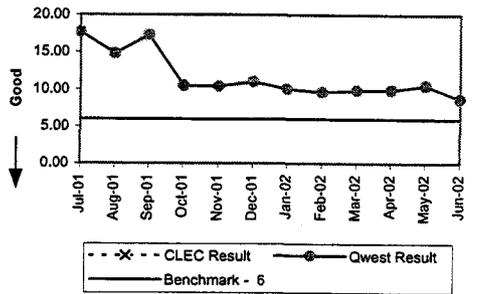
Installation Commitments Met (Percent) (OP-3E) (Benchmark) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					31	46	67.39%		
Aug-01					42	55	76.36%		
Sep-01					33	42	78.57%		
Oct-01					31	31	100.00%		
Nov-01					19	20	95.00%		
Dec-01					12	13	92.31%		
Jan-02					22	23	95.65%		
Feb-02					21	21	100.00%		
Mar-02					23	23	100.00%		
Apr-02					19	20	95.00%		
May-02					18	20	90.00%		
Jun-02					16	16	100.00%		



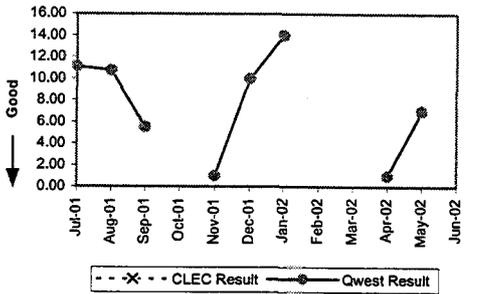
Installation Interval (Average Days) (OP-4E) (Benchmark) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					902	51	17.69		
Aug-01					845	57	14.82		
Sep-01					743	43	17.28		
Oct-01					325	31	10.48		
Nov-01					208	20	10.40		
Dec-01					143	13	11.00		
Jan-02					231	23	10.04		
Feb-02					203	21	9.67		
Mar-02					227	23	9.87		
Apr-02					198	20	9.90		
May-02					210	20	10.50		
Jun-02					139	16	8.69		



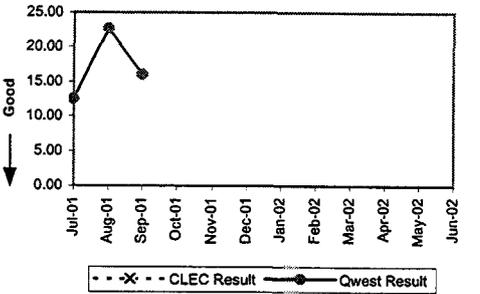
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					89	8	11.12		
Aug-01					129	12	10.75		
Sep-01					44	8	5.50		
Oct-01					1	1	1.00		
Nov-01					10	1	10.00		
Dec-01					14	1	14.00		
Jan-02					1	1	1.00		
Feb-02					14	2	7.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



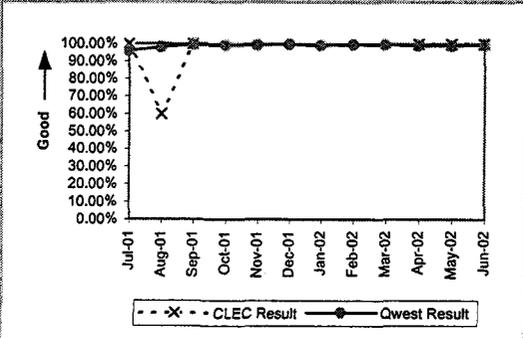
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					150	12	12.50		
Aug-01					68	3	22.67		
Sep-01					32	2	16.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

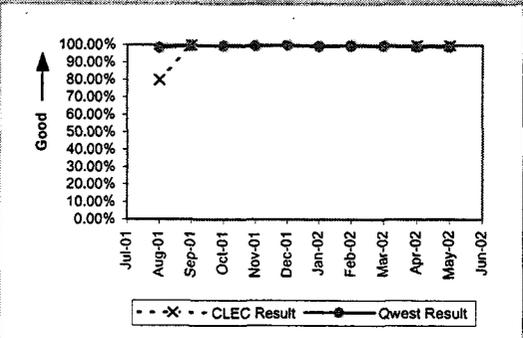


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	1557	1622	95.99%	-0.29	-1.18
Aug-01	3	5	60.00%	48.99%	1549	1579	98.10%	2.94	0.79
Sep-01	5	5	100.00%	0.00%	1820	1829	99.51%	-0.16	-1.1
Oct-01					1816	1833	99.07%		
Nov-01					1645	1656	99.34%		
Dec-01					1478	1481	99.80%		
Jan-02					1448	1461	99.11%		
Feb-02					1357	1363	99.56%		
Mar-02					1265	1272	99.45%		
Apr-02	9	9	100.00%	0.00%	1284	1296	99.07%	-0.29	-1.18
May-02	17	17	100.00%	0.00%	1249	1263	98.89%	-0.43	-1.26
Jun-02	16	16	100.00%	0.00%	1166	1172	99.49%	-0.28	-1.17

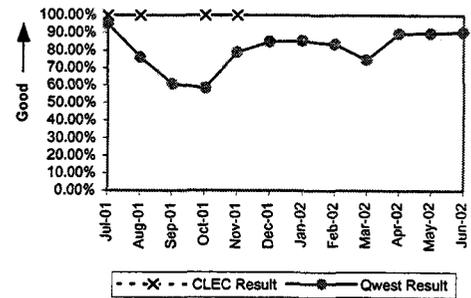


New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	5	80.00%	40.00%	1554	1579	98.42%	1.76	0.07
Sep-01	5	5	100.00%	0.00%	1820	1829	99.51%	-0.16	-1.1
Oct-01					1822	1833	99.40%		
Nov-01					1646	1656	99.40%		
Dec-01					1480	1481	99.93%		
Jan-02					1450	1461	99.25%		
Feb-02					1359	1363	99.71%		
Mar-02					1266	1272	99.53%		
Apr-02	9	9	100.00%	0.00%	1285	1296	99.15%	-0.28	-1.17
May-02	17	17	100.00%	0.00%	1252	1263	99.13%	-0.38	-1.23
Jun-02									

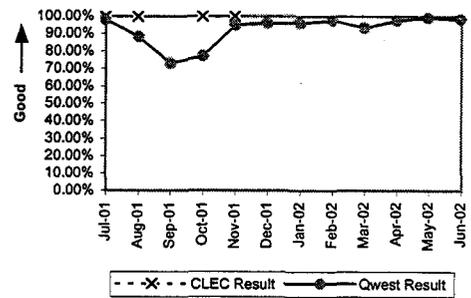


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

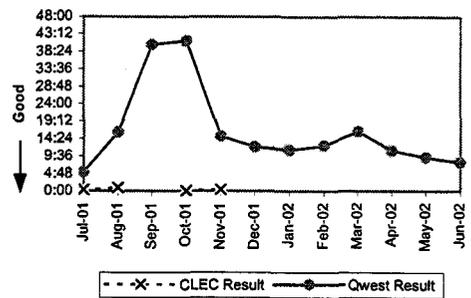
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score	
Jul-01	1	1	100.00%	0.00%	621	653	95.10%	-0.23	-1.14	
Aug-01	3	3	100.00%	0.00%	712	935	76.15%	-0.97	-1.59	
Sep-01					316	520	60.77%			
Oct-01	1	1	100.00%	0.00%	358	613	58.40%	-0.84	-1.51	
Nov-01	5	5	100.00%	0.00%	303	384	78.91%	-1.15	-1.7	
Dec-01					346	407	85.01%			
Jan-02					319	373	85.52%			
Feb-02					208	249	83.53%			
Mar-02					217	291	74.57%			
Apr-02					269	300	89.67%			
May-02					374	416	89.90%			
Jun-02					311	343	90.67%			



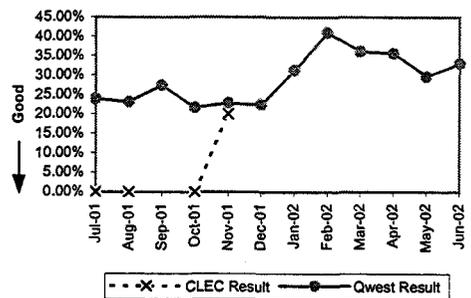
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score	
Jul-01	1	1	100.00%	0.00%	641	653	98.16%	-0.14	-1.08	
Aug-01	3	3	100.00%	0.00%	826	935	88.34%	-0.63	-1.38	
Sep-01					381	522	72.99%			
Oct-01	1	1	100.00%	0.00%	482	624	77.24%	-0.54	-1.33	
Nov-01	5	5	100.00%	0.00%	368	387	95.09%	-0.5	-1.31	
Dec-01					397	413	96.13%			
Jan-02					362	377	96.02%			
Feb-02					245	251	97.61%			
Mar-02					272	291	93.47%			
Apr-02					294	301	97.67%			
May-02					413	416	99.28%			
Jun-02					338	343	98.54%			



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score	
Jul-01	0:19	1	0:19		3421:05	653	5:14	-0.44	-1.27	
Aug-01	2:51	3	0:57	0:20	15079:51	935	16:08	-0.97	-1.59	
Sep-01					21050:01	522	40:20			
Oct-01	0:07	1	0:07		25768:52	624	41:18	-0.63	-1.38	
Nov-01	1:57	5	0:23	0:16	5821:27	387	15:03	-1.95	-2.19	
Dec-01					5010:02	413	12:08			
Jan-02					4280:54	377	11:21			
Feb-02					3137:24	251	12:30			
Mar-02					4777:05	291	16:25			
Apr-02					3360:19	301	11:10			
May-02					3874:15	416	9:19			
Jun-02					2713:02	343	7:55			



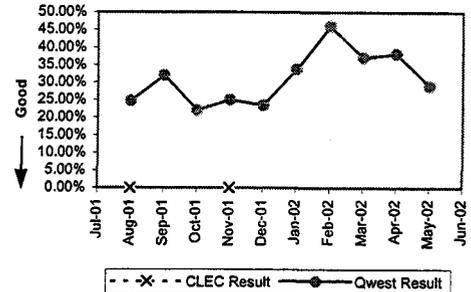
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score	
Jul-01	0	1	0.00%	0.00%	156	653	23.89%	-0.56	-1.34	
Aug-01	0	3	0.00%	0.00%	216	935	23.10%	-0.95	-1.58	
Sep-01					143	522	27.39%			
Oct-01	0	1	0.00%	0.00%	135	624	21.63%	-0.53	-1.32	
Nov-01	1	5	20.00%	40.00%	88	387	22.74%	-0.15	-1.09	
Dec-01					92	413	22.28%			
Jan-02					118	377	31.30%			
Feb-02					103	251	41.04%			
Mar-02					105	291	36.08%			
Apr-02					107	301	35.55%			
May-02					123	416	29.57%			
Jun-02					113	343	32.94%			



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

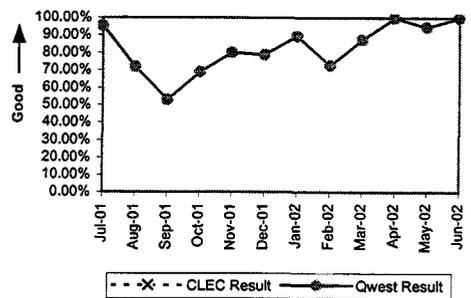
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	172	695	24.75%	-0.57	-1.35
Sep-01					101	316	31.96%		
Oct-01					77	349	22.06%		
Nov-01	0	1	0.00%	0.00%	63	252	25.00%	-0.58	-1.35
Dec-01					57	243	23.46%		
Jan-02					87	258	33.72%		
Feb-02					88	191	46.07%		
Mar-02					79	213	37.09%		
Apr-02					81	212	38.21%		
May-02					82	283	28.98%		
Jun-02									



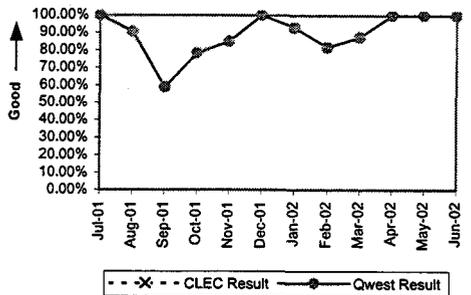
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					21	22	95.45%		
Aug-01					23	32	71.88%		
Sep-01					9	17	52.94%		
Oct-01					22	32	68.75%		
Nov-01					16	20	80.00%		
Dec-01					15	19	78.95%		
Jan-02					25	28	89.29%		
Feb-02					8	11	72.73%		
Mar-02					7	8	87.50%		
Apr-02					9	9	100.00%		
May-02					18	19	94.74%		
Jun-02					12	12	100.00%		



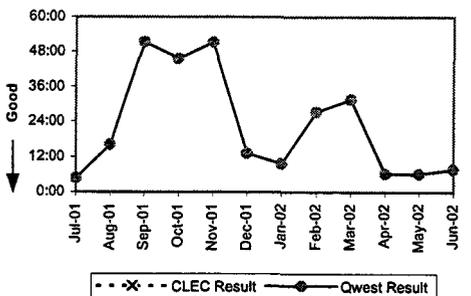
All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					22	22	100.00%		
Aug-01					29	32	90.63%		
Sep-01					10	17	58.82%		
Oct-01					25	32	78.13%		
Nov-01					17	20	85.00%		
Dec-01					19	19	100.00%		
Jan-02					26	28	92.86%		
Feb-02					9	11	81.82%		
Mar-02					7	8	87.50%		
Apr-02					9	9	100.00%		
May-02					19	19	100.00%		
Jun-02					12	12	100.00%		



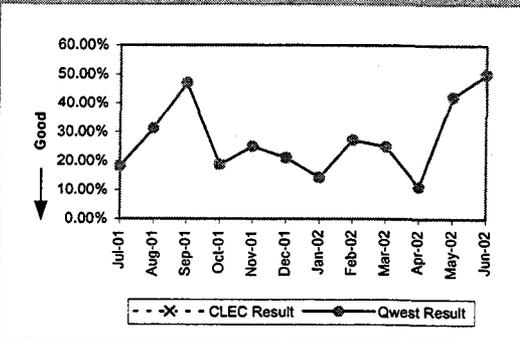
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					103:08	22	4:41		
Aug-01					515:53	32	16:07		
Sep-01					870:57	17	51:14		
Oct-01					1457:11	32	45:32		
Nov-01					1023:38	20	51:11		
Dec-01					250:00	19	13:09		
Jan-02					270:51	28	9:40		
Feb-02					300:41	11	27:20		
Mar-02					252:34	8	31:34		
Apr-02					56:50	9	6:19		
May-02					116:51	19	6:09		
Jun-02					93:15	12	7:46		

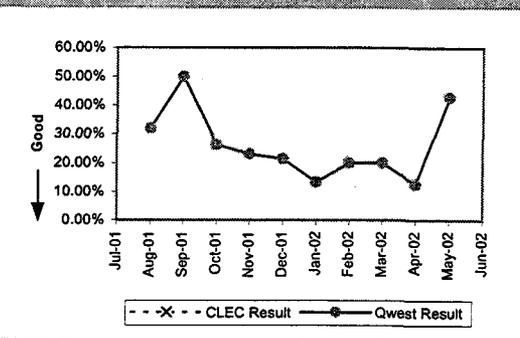


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

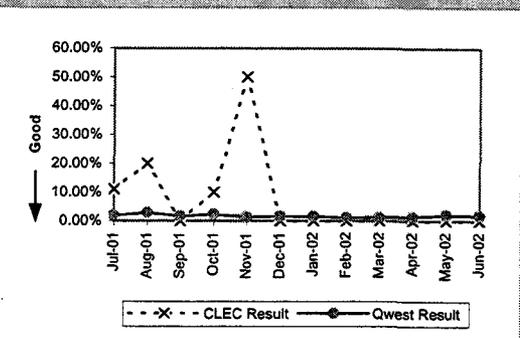
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					4	22	18.18%		
Aug-01					10	32	31.25%		
Sep-01					8	17	47.06%		
Oct-01					6	32	18.75%		
Nov-01					5	20	25.00%		
Dec-01					4	19	21.05%		
Jan-02					4	28	14.29%		
Feb-02					3	11	27.27%		
Mar-02					2	8	25.00%		
Apr-02					1	9	11.11%		
May-02					8	19	42.11%		
Jun-02					6	12	50.00%		



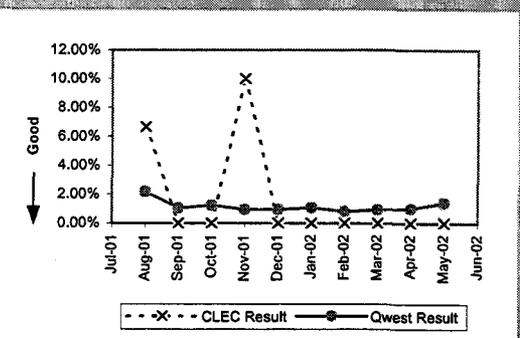
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					8	25	32.00%		
Sep-01					7	14	50.00%		
Oct-01					5	19	26.32%		
Nov-01					3	13	23.08%		
Dec-01					3	14	21.43%		
Jan-02					2	15	13.33%		
Feb-02					1	5	20.00%		
Mar-02					1	5	20.00%		
Apr-02					1	8	12.50%		
May-02					6	14	42.86%		
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	9	11.11%	31.43%	675	35295	1.91%	1.37	-0.17
Aug-01	3	15	20.00%	40.00%	967	33236	2.91%	2.61	0.59
Sep-01	0	12	0.00%	0.00%	539	31612	1.71%	-0.46	-1.28
Oct-01	1	10	10.00%	30.00%	656	29985	2.19%	1.23	-0.25
Nov-01	5	10	50.00%	50.00%	407	28459	1.43%	5.28	2.21
Dec-01	0	10	0.00%	0.00%	432	27276	1.58%	-0.4	-1.24
Jan-02	0	10	0.00%	0.00%	405	25543	1.59%	-0.4	-1.24
Feb-02	0	10	0.00%	0.00%	262	24251	1.08%	-0.33	-1.2
Mar-02	0	10	0.00%	0.00%	299	23189	1.29%	-0.36	-1.22
Apr-02	0	10	0.00%	0.00%	310	22094	1.40%	-0.38	-1.23
May-02	0	10	0.00%	0.00%	435	21012	2.07%	-0.46	-1.28
Jun-02	0	10	0.00%	0.00%	355	20131	1.76%	-0.42	-1.26

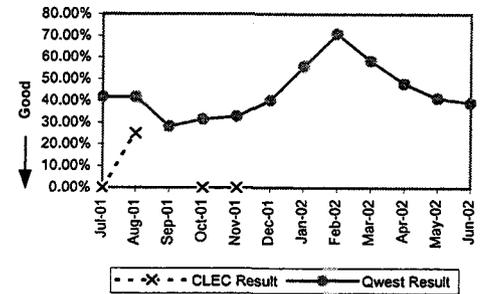


Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	15	6.67%	24.94%	720	33236	2.17%	0.99	-0.4
Sep-01	0	12	0.00%	0.00%	330	31612	1.04%	-0.36	-1.22
Oct-01	0	10	0.00%	0.00%	368	29985	1.23%	-0.35	-1.21
Nov-01	1	10	10.00%	30.00%	265	28459	0.93%	1.68	0.02
Dec-01	0	10	0.00%	0.00%	257	27276	0.94%	-0.31	-1.19
Jan-02	0	10	0.00%	0.00%	273	25543	1.07%	-0.33	-1.2
Feb-02	0	10	0.00%	0.00%	196	24251	0.81%	-0.29	-1.17
Mar-02	0	10	0.00%	0.00%	218	23189	0.94%	-0.31	-1.19
Apr-02	0	10	0.00%	0.00%	220	22094	1.00%	-0.32	-1.19
May-02	0	10	0.00%	0.00%	297	21012	1.41%	-0.36	-1.23
Jun-02									



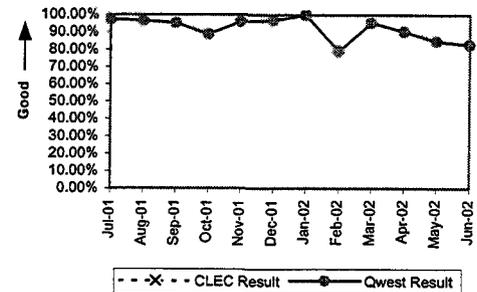
Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	484	1159	41.76%	-0.85	-1.51
Aug-01	1	4	25.00%	43.30%	691	1658	41.68%	-0.68	-1.41
Sep-01					211	750	28.13%		
Oct-01	0	1	0.00%	0.00%	302	958	31.52%	-0.68	-1.41
Nov-01	0	5	0.00%	0.00%	198	605	32.73%	-1.55	-1.94
Dec-01					289	721	40.08%		
Jan-02					511	916	55.79%		
Feb-02					637	899	70.86%		
Mar-02					421	720	58.47%		
Apr-02					285	595	47.90%		
May-02					304	739	41.14%		
Jun-02					229	584	39.21%		

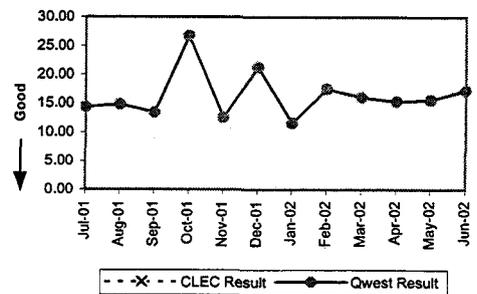


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

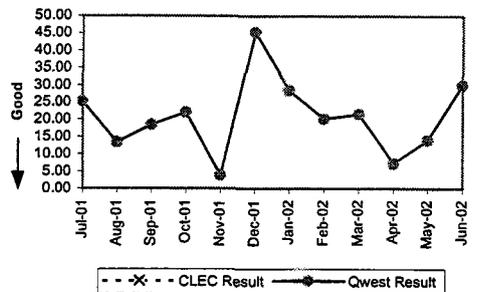
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	39	97.44%		
Aug-01					29	30	96.67%		
Sep-01					41	43	95.35%		
Oct-01					16	18	88.89%		
Nov-01					25	26	96.15%		
Dec-01					30	31	96.77%		
Jan-02					37	37	100.00%		
Feb-02					23	29	79.31%		
Mar-02					130	136	95.59%		
Apr-02					57	63	90.48%		
May-02					17	20	85.00%		
Jun-02					24	29	82.76%		



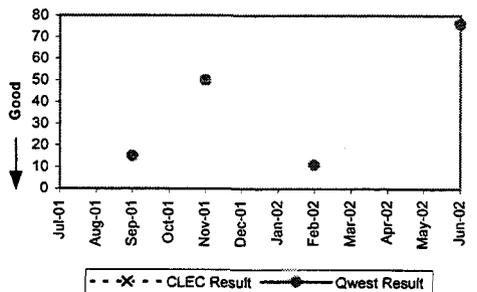
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1136	79	14.38		
Aug-01					993	67	14.82		
Sep-01					1284	96	13.38		
Oct-01					2302	86	26.77		
Nov-01					614	49	12.53		
Dec-01					1213	57	21.28		
Jan-02					651	56	11.62		
Feb-02					842	48	17.54		
Mar-02					2520	157	16.05		
Apr-02					1258	82	15.34		
May-02					924	59	15.66		
Jun-02					709	41	17.29		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					252	10	25.20		
Aug-01					161	12	13.42		
Sep-01					240	13	18.46		
Oct-01					486	22	22.09		
Nov-01					87	23	3.78		
Dec-01					181	4	45.25		
Jan-02					57	2	28.50		
Feb-02					182	9	20.22		
Mar-02					194	9	21.56		
Apr-02					58	8	7.25		
May-02					84	6	14.00		
Jun-02					120	4	30.00		



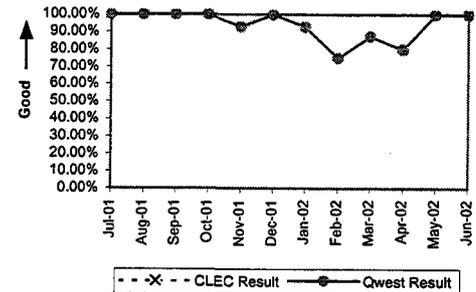
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					15	1	15.00		
Oct-01									
Nov-01					50	1	50.00		
Dec-01									
Jan-02									
Feb-02					11	1	11.00		
Mar-02									
Apr-02									
May-02									
Jun-02					76	1	76.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

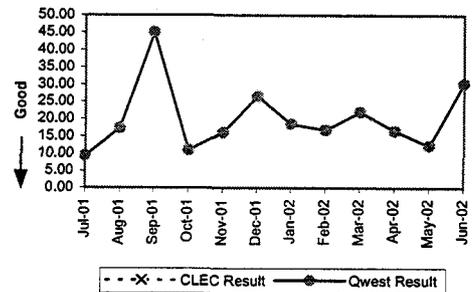
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		
Oct-01					3	3	100.00%		
Nov-01					13	14	92.86%		
Dec-01					4	4	100.00%		
Jan-02					13	14	92.86%		
Feb-02					3	4	75.00%		
Mar-02					7	8	87.50%		
Apr-02					4	5	80.00%		
May-02					8	8	100.00%		
Jun-02					2	2	100.00%		



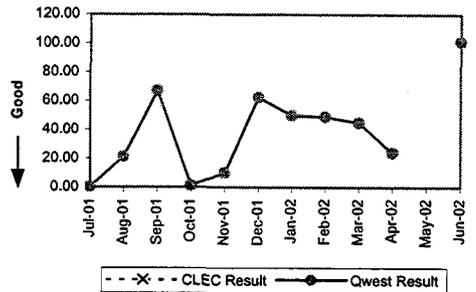
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					204	22	9.27		
Aug-01					243	14	17.36		
Sep-01					270	6	45.00		
Oct-01					154	14	11.00		
Nov-01					401	25	16.04		
Dec-01					213	8	26.62		
Jan-02					278	15	18.53		
Feb-02					84	5	16.80		
Mar-02					331	15	22.07		
Apr-02					199	12	16.58		
May-02					122	10	12.20		
Jun-02					182	6	30.33		



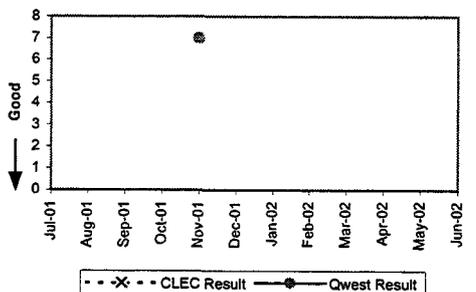
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	5	0.20		
Aug-01					128	6	21.33		
Sep-01					201	3	67.00		
Oct-01					4	3	1.33		
Nov-01					109	11	9.91		
Dec-01					125	2	62.50		
Jan-02					50	1	50.00		
Feb-02					49	1	49.00		
Mar-02					135	3	45.00		
Apr-02					48	2	24.00		
May-02									
Jun-02					101	1	101.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

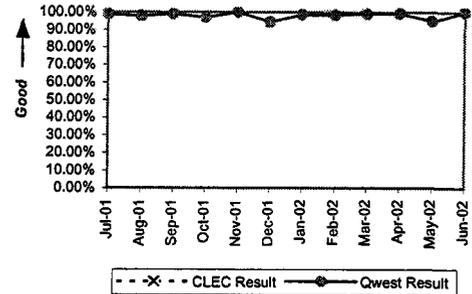
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					7	1	7.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

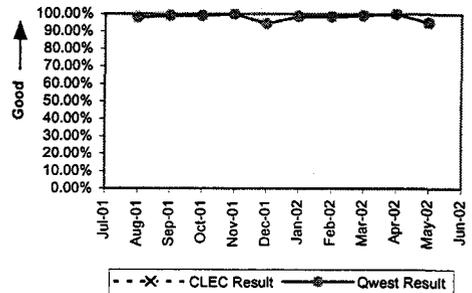
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					80	81	98.77%		
Aug-01					90	92	97.83%		
Sep-01					91	92	98.91%		
Oct-01					98	101	97.03%		
Nov-01					87	87	100.00%		
Dec-01					66	70	94.29%		
Jan-02					68	69	98.55%		
Feb-02					62	63	98.41%		
Mar-02					112	113	99.12%		
Apr-02					132	133	99.25%		
May-02					78	82	95.12%		
Jun-02					58	58	100.00%		



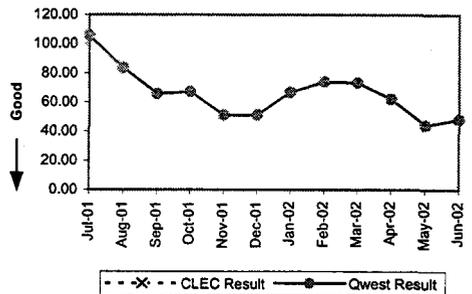
New Service Installation Quality (Percent) (OP-5\*) (Parity) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					90	92	97.83%		
Sep-01					91	92	98.91%		
Oct-01					100	101	99.01%		
Nov-01					87	87	100.00%		
Dec-01					66	70	94.29%		
Jan-02					68	69	98.55%		
Feb-02					62	63	98.41%		
Mar-02					112	113	99.12%		
Apr-02					133	133	100.00%		
May-02					78	82	95.12%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

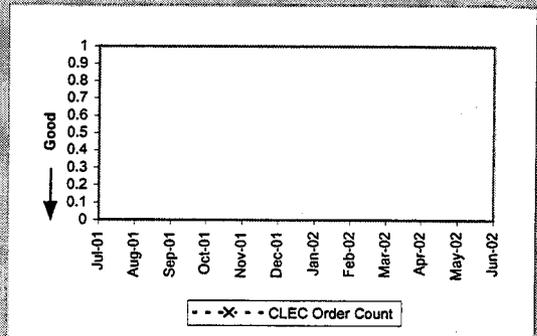
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3163	30	105.43		
Aug-01					2762	33	83.70		
Sep-01					2368	36	65.78		
Oct-01					2289	34	67.32		
Nov-01					1791	35	51.17		
Dec-01					2156	42	51.33		
Jan-02					1802	27	66.74		
Feb-02					1999	27	74.04		
Mar-02					2129	29	73.41		
Apr-02					1801	29	62.10		
May-02					1674	38	44.05		
Jun-02					1979	41	48.27		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

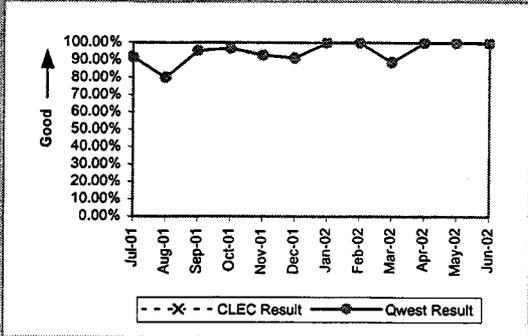
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

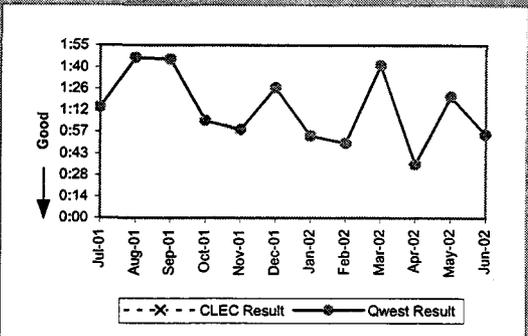
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	91.67%		
Aug-01					20	25	80.00%		
Sep-01					21	22	95.45%		
Oct-01					30	31	96.77%		
Nov-01					26	28	92.86%		
Dec-01					21	23	91.30%		
Jan-02					26	26	100.00%		
Feb-02					19	19	100.00%		
Mar-02					8	9	88.89%		
Apr-02					14	14	100.00%		
May-02					24	24	100.00%		
Jun-02					14	14	100.00%		



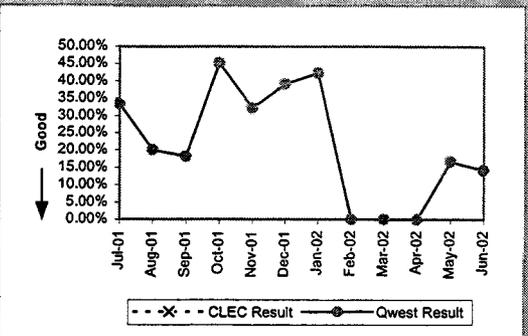
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01					38:56	22	1:46		
Oct-01					33:26	31	1:05		
Nov-01					27:46	28	0:59		
Dec-01					33:11	23	1:27		
Jan-02					23:52	26	0:55		
Feb-02					15:51	19	0:50		
Mar-02					15:20	9	1:42		
Apr-02					8:21	14	0:36		
May-02					32:27	24	1:21		
Jun-02					13:07	14	0:56		



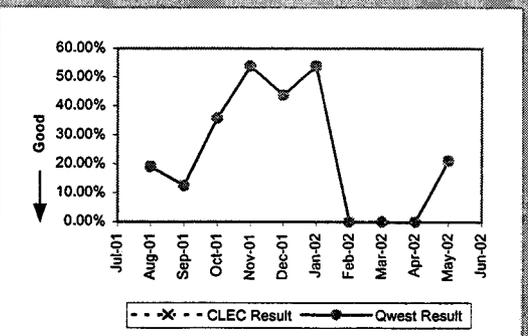
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01					4	22	18.18%		
Oct-01					14	31	45.16%		
Nov-01					9	28	32.14%		
Dec-01					9	23	39.13%		
Jan-02					11	26	42.31%		
Feb-02					0	19	0.00%		
Mar-02					0	9	0.00%		
Apr-02					0	14	0.00%		
May-02					4	24	16.67%		
Jun-02					2	14	14.29%		



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

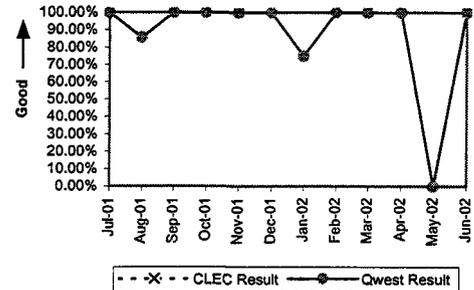
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					4	21	19.05%		
Sep-01					2	16	12.50%		
Oct-01					5	14	35.71%		
Nov-01					7	13	53.85%		
Dec-01					7	16	43.75%		
Jan-02					7	13	53.85%		
Feb-02					0	16	0.00%		
Mar-02					0	8	0.00%		
Apr-02					0	9	0.00%		
May-02					4	19	21.05%		
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

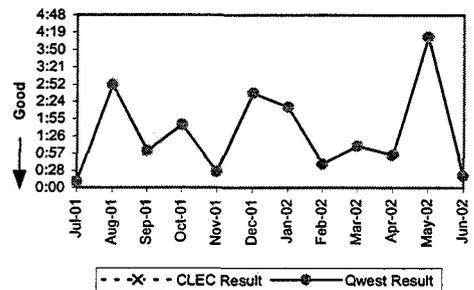
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					6	7	85.71%		
Sep-01					5	5	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					1	1	100.00%		
Mar-02					3	3	100.00%		
Apr-02					5	5	100.00%		
May-02					0	1	0.00%		
Jun-02					2	2	100.00%		



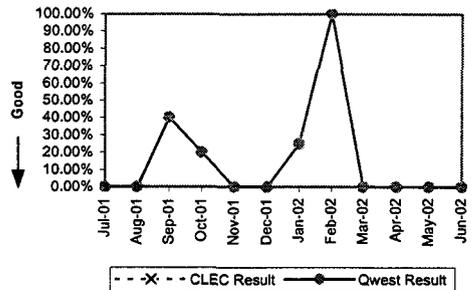
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		
Oct-01					8:47	5	1:45		
Nov-01					0:27	1	0:27		
Dec-01					5:17	2	2:38		
Jan-02					8:59	4	2:15		
Feb-02					0:40	1	0:40		
Mar-02					3:29	3	1:10		
Apr-02					4:34	5	0:55		
May-02					4:12	1	4:12		
Jun-02					0:40	2	0:20		



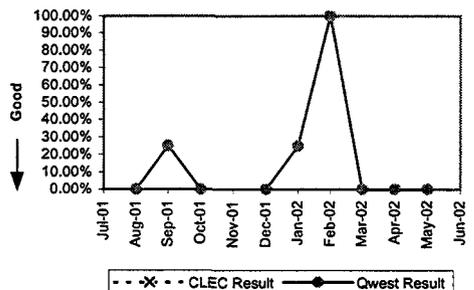
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		
Oct-01					1	5	20.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	4	25.00%		
Feb-02					1	1	100.00%		
Mar-02					0	3	0.00%		
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02					0	2	0.00%		



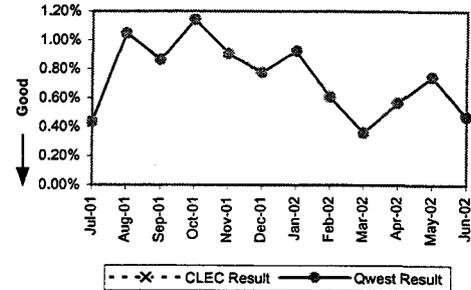
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	7	0.00%		
Aug-01					1	4	25.00%		
Sep-01					0	3	0.00%		
Oct-01					0	2	0.00%		
Nov-01					0	2	0.00%		
Dec-01					1	4	25.00%		
Jan-02					1	1	100.00%		
Feb-02					0	3	0.00%		
Mar-02					0	3	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02					0	1	0.00%		

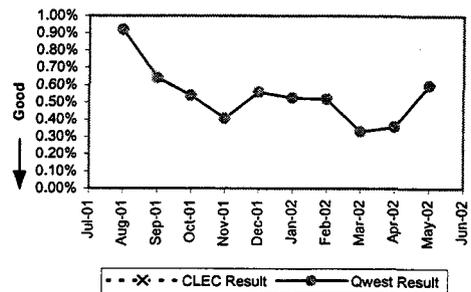


Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

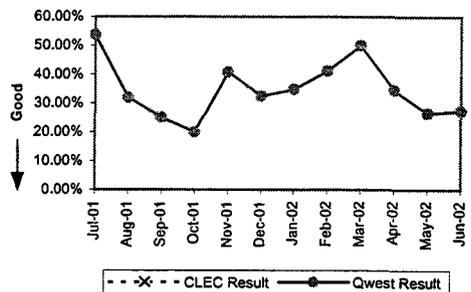
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					13	2987	0.44%		
Aug-01					32	3049	1.05%		
Sep-01					27	3126	0.86%		
Oct-01					36	3152	1.14%		
Nov-01					29	3198	0.91%		
Dec-01					25	3225	0.78%		
Jan-02					30	3240	0.93%		
Feb-02					20	3284	0.61%		
Mar-02					12	3331	0.36%		
Apr-02					19	3346	0.57%		
May-02					25	3356	0.74%		
Jun-02					16	3389	0.47%		



Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					28	3049	0.92%		
Sep-01					20	3126	0.64%		
Oct-01					17	3152	0.54%		
Nov-01					13	3198	0.41%		
Dec-01					18	3225	0.56%		
Jan-02					17	3240	0.52%		
Feb-02					17	3284	0.52%		
Mar-02					11	3331	0.33%		
Apr-02					12	3346	0.36%		
May-02					20	3356	0.60%		
Jun-02									

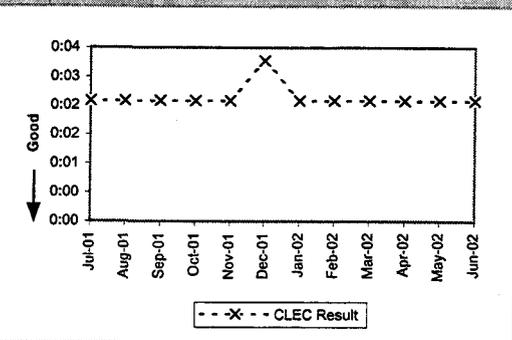


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01					9	36	25.00%		
Oct-01					9	45	20.00%		
Nov-01					20	49	40.82%		
Dec-01					12	37	32.43%		
Jan-02					16	46	34.78%		
Feb-02					14	34	41.18%		
Mar-02					12	24	50.00%		
Apr-02					10	29	34.48%		
May-02					9	34	26.47%		
Jun-02					6	22	27.27%		

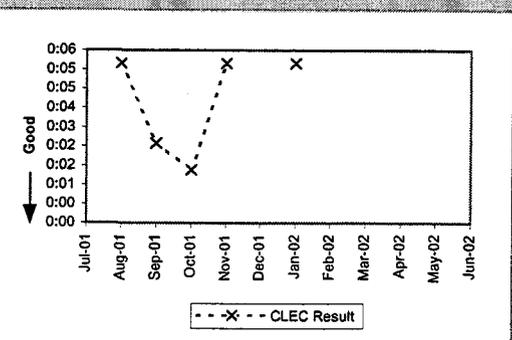


Checklist #4 - Unbundled Loop Cutovers

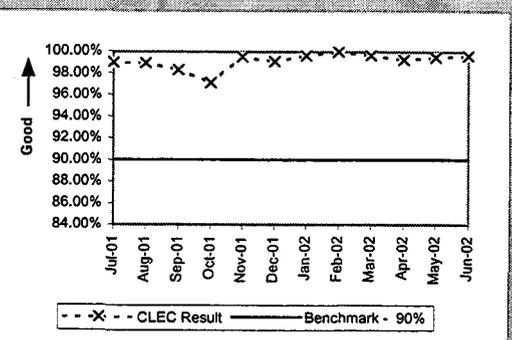
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result		
Jul-01		63:21	1190		0:03
Aug-01		60:41	1198		0:03
Sep-01		49:46	1000		0:03
Oct-01		47:48	980		0:03
Nov-01		104:05	1892		0:03
Dec-01		64:26	1077		0:04
Jan-02		39:49	812		0:03
Feb-02		45:25	1023		0:03
Mar-02		35:46	849		0:03
Apr-02		55:39	1085		0:03
May-02		52:33	1218		0:03
Jun-02		38:24	845		0:03



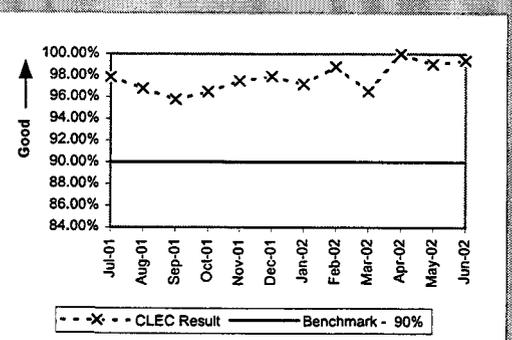
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result		
Jul-01					
Aug-01		0:45	7		0:06
Sep-01		1:15	23		0:03
Oct-01		0:10	4		0:02
Nov-01		0:35	6		0:06
Dec-01					
Jan-02		0:13	2		0:06
Feb-02					
Mar-02					
Apr-02					
May-02					
Jun-02					



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		390	394	98.98%
Aug-01		381	385	98.96%
Sep-01		355	361	98.34%
Oct-01		339	349	97.13%
Nov-01		612	615	99.51%
Dec-01		330	333	99.10%
Jan-02		266	267	99.63%
Feb-02		348	348	100.00%
Mar-02		286	287	99.65%
Apr-02		398	401	99.25%
May-02		382	384	99.48%
Jun-02		267	268	99.63%



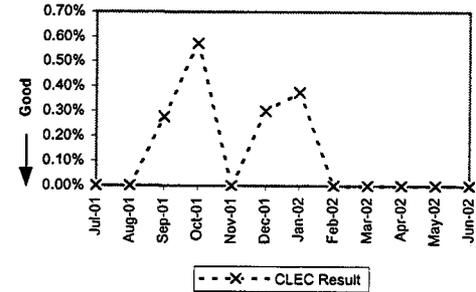
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01		227	232	97.84%
Aug-01		452	467	96.79%
Sep-01		407	425	95.76%
Oct-01		274	284	96.48%
Nov-01		156	160	97.50%
Dec-01		139	142	97.89%
Jan-02		138	142	97.18%
Feb-02		167	169	98.82%
Mar-02		138	143	96.50%
Apr-02		139	139	100.00%
May-02		205	207	99.03%
Jun-02		165	166	99.40%



Checklist #4 - Unbundled Loop Cutovers

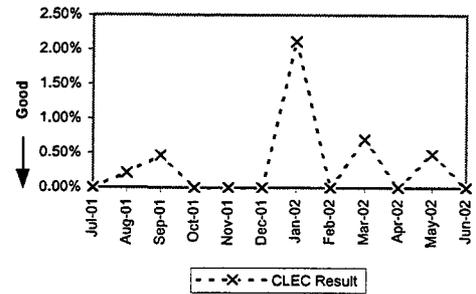
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	394	0.00%
Aug-01	0	385	0.00%
Sep-01	1	361	0.28%
Oct-01	2	349	0.57%
Nov-01	0	615	0.00%
Dec-01	1	333	0.30%
Jan-02	1	267	0.37%
Feb-02	0	348	0.00%
Mar-02	0	287	0.00%
Apr-02	0	401	0.00%
May-02	0	384	0.00%
Jun-02	0	268	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

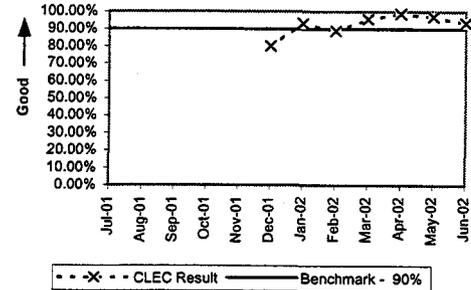
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	0	232	0.00%
Aug-01	1	467	0.21%
Sep-01	2	425	0.47%
Oct-01	0	284	0.00%
Nov-01	0	160	0.00%
Dec-01	0	142	0.00%
Jan-02	3	142	2.11%
Feb-02	0	169	0.00%
Mar-02	1	143	0.70%
Apr-02	0	139	0.00%
May-02	1	207	0.48%
Jun-02	0	166	0.00%



Checklist #4 - Unbundled Loop - Conditioned

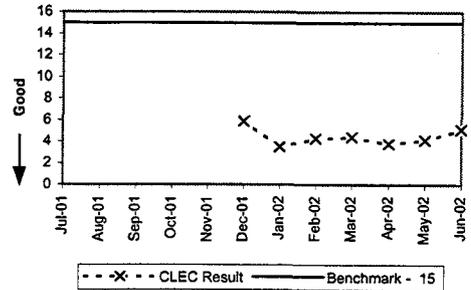
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	36	45	80.00%	40.00%
Jan-02	54	58	93.10%	25.34%
Feb-02	71	80	88.75%	31.60%
Mar-02	90	94	95.74%	20.18%
Apr-02	84	85	98.82%	10.78%
May-02	64	66	96.97%	17.14%
Jun-02	86	92	93.48%	24.69%



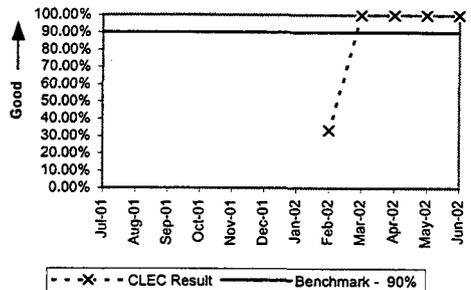
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	164	28	5.86	4.06
Jan-02	187	53	3.53	1.68
Feb-02	343	80	4.29	3.14
Mar-02	407	92	4.42	4.46
Apr-02	322	85	3.79	2.28
May-02	269	65	4.14	2.99
Jun-02	467	91	5.13	10.94



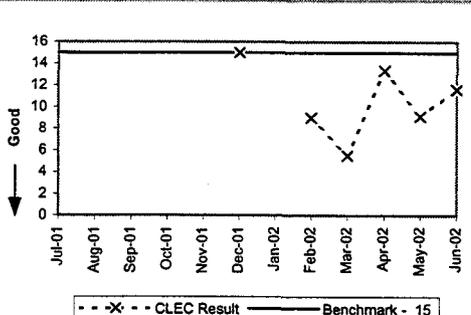
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	3	33.33%	47.14%
Mar-02	2	2	100.00%	0.00%
Apr-02	3	3	100.00%	0.00%
May-02	8	8	100.00%	0.00%
Jun-02	5	5	100.00%	0.00%



Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

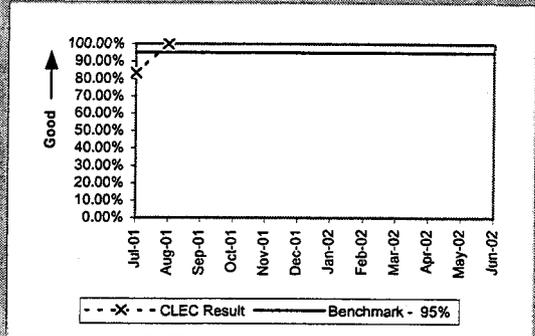
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	15	1	15.00	
Jan-02				
Feb-02	18	2	9.00	4.24
Mar-02	11	2	5.50	0.71
Apr-02	40	3	13.33	0.58
May-02	64	7	9.14	5.87
Jun-02	58	5	11.60	3.13



Checklist #4 - Line Sharing Installation

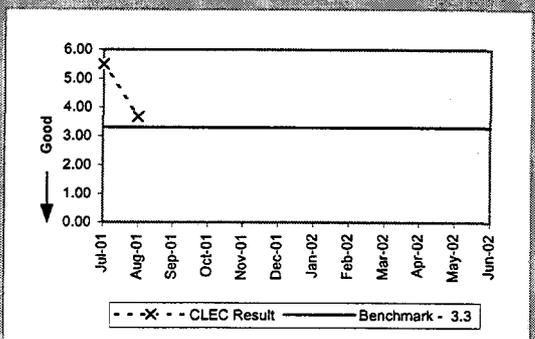
Installation Commitments Met (Percent) (OP-3A) (Benchmark)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	5	6	83.33%	37.27%
Aug-01	3	3	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



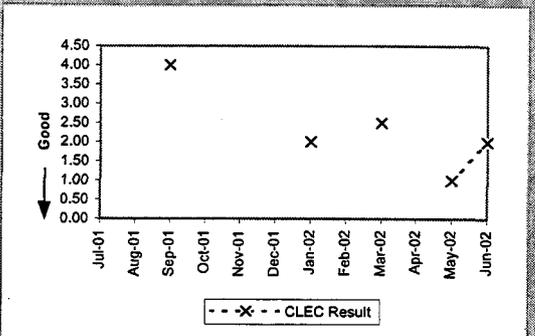
Installation Interval (Average Days) (OP-4A) (Benchmark)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	33	6	5.50	4.72
Aug-01	11	3	3.67	1.15
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



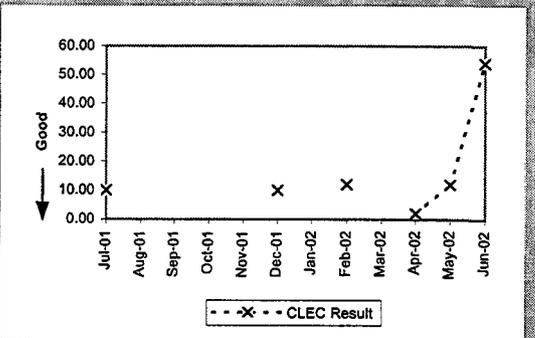
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01				
Dec-01				
Jan-02	2	1	2.00	
Feb-02				
Mar-02	5	2	2.50	0.71
Apr-02				
May-02	1	1	1.00	
Jun-02	4	2	2.00	0.00



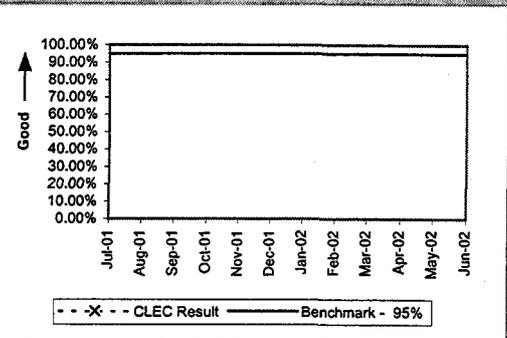
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	10	1	10.00	
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	10	1	10.00	
Jan-02				
Feb-02	12	1	12.00	
Mar-02				
Apr-02	2	1	2.00	
May-02	12	1	12.00	
Jun-02	108	2	54.00	67.88

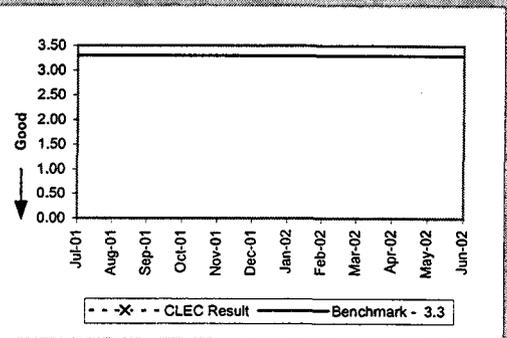


Checklist #4 - Line Sharing Installation

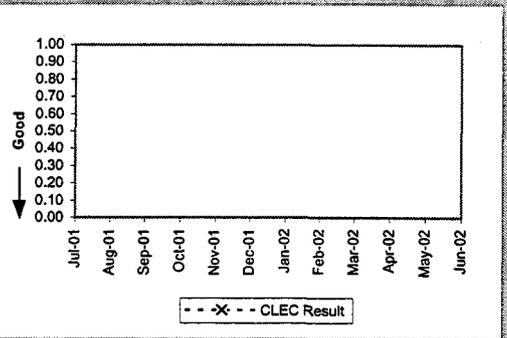
Installation Commitments Met (Percent) (OP-3B) (Benchmark)– Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



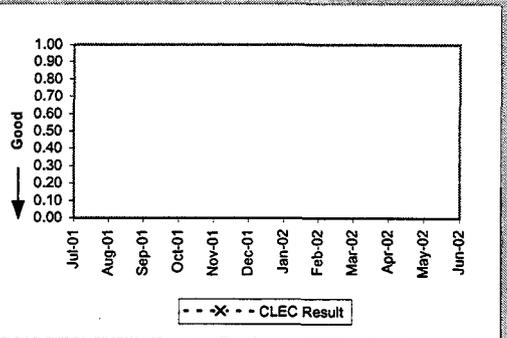
Installation Interval (Average Days) (OP-4B) (Benchmark)– Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)– Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



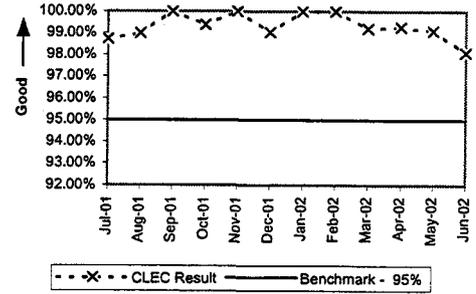
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)– Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

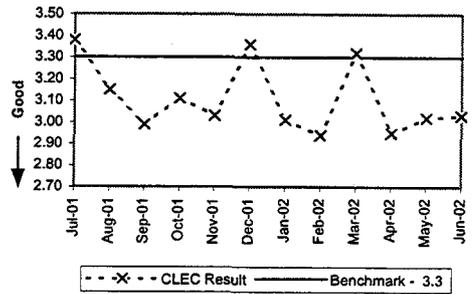
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	232	235	98.72%	11.23%
Aug-01	198	200	99.00%	9.95%
Sep-01	128	128	100.00%	0.00%
Oct-01	159	160	99.38%	7.88%
Nov-01	170	170	100.00%	0.00%
Dec-01	205	207	99.03%	9.78%
Jan-02	216	216	100.00%	0.00%
Feb-02	147	147	100.00%	0.00%
Mar-02	126	127	99.21%	8.84%
Apr-02	138	139	99.28%	8.45%
May-02	111	112	99.11%	9.41%
Jun-02	103	105	98.10%	13.67%



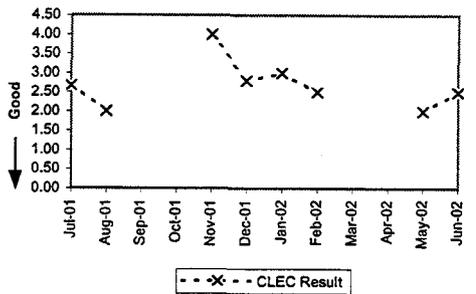
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	378	112	3.38	0.95
Aug-01	368	117	3.15	1.44
Sep-01	263	88	2.99	0.54
Oct-01	438	141	3.11	0.61
Nov-01	306	101	3.03	0.26
Dec-01	262	78	3.36	1.15
Jan-02	554	184	3.01	0.36
Feb-02	403	137	2.94	0.26
Mar-02	385	116	3.32	3.63
Apr-02	378	128	2.95	0.43
May-02	290	96	3.02	0.25
Jun-02	294	97	3.03	0.49



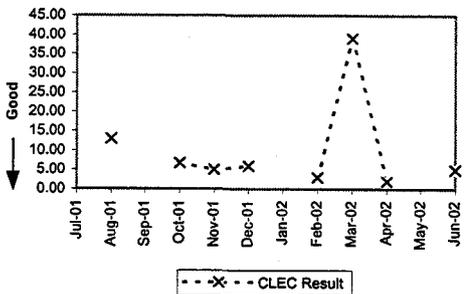
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	8	3	2.67	2.08
Aug-01	2	1	2.00	
Sep-01				
Oct-01				
Nov-01	4	1	4.00	
Dec-01	14	5	2.80	1.30
Jan-02	6	2	3.00	2.83
Feb-02	5	2	2.50	2.12
Mar-02				
Apr-02				
May-02	2	1	2.00	
Jun-02	5	2	2.50	0.71



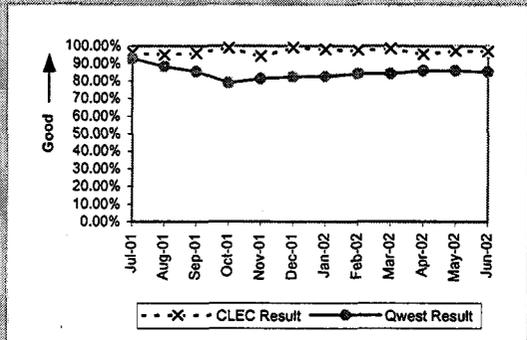
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	13	1	13.00	
Sep-01				
Oct-01	20	3	6.67	2.08
Nov-01	15	3	5.00	2.65
Dec-01	24	4	6.00	6.00
Jan-02				
Feb-02	9	3	3.00	3.46
Mar-02	39	1	39.00	
Apr-02	2	1	2.00	
May-02				
Jun-02	5	1	5.00	

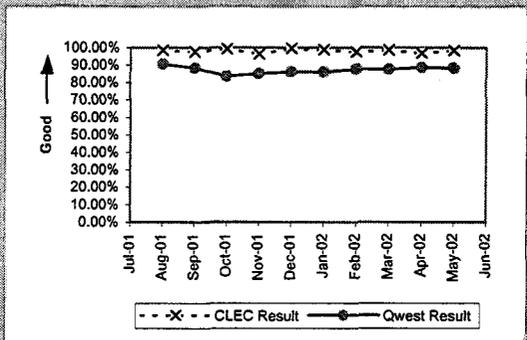


Checklist #4 - Line Sharing Installation

New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	211	219	96.35%	18.76%	142465	153307	92.93%	-1.97	-2.2
Aug-01	211	222	95.05%	21.70%	93147	105529	88.27%	-3.13	-2.91
Sep-01	162	169	95.86%	19.93%	53932	63148	85.41%	-3.84	-3.34
Oct-01	150	152	98.68%	11.40%	45491	57595	78.98%	-5.95	-4.62
Nov-01	179	190	94.21%	23.35%	47877	58863	81.34%	-4.55	-3.76
Dec-01	227	229	99.13%	9.30%	44354	53747	82.52%	-6.6	-5.01
Jan-02	256	261	98.08%	13.71%	44246	53601	82.55%	-6.6	-5.01
Feb-02	242	248	97.58%	15.37%	44322	52573	84.31%	-5.73	-4.49
Mar-02	216	219	98.63%	11.62%	41921	49791	84.19%	-5.84	-4.55
Apr-02	204	214	95.33%	21.11%	43034	50089	85.92%	-3.95	-3.4
May-02	188	193	97.41%	15.89%	43273	50363	85.92%	-4.58	-3.78
Jun-02	174	179	97.21%	16.48%	42826	50250	85.23%	-4.51	-3.74

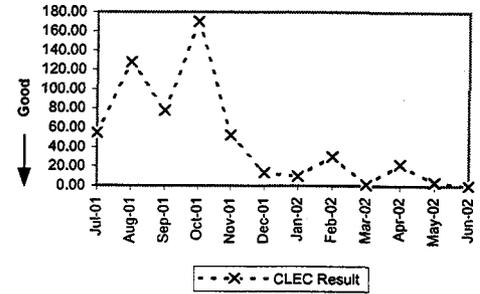


New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	219	222	98.65%	11.55%	95538	105529	90.53%	-4.13	-3.51
Sep-01	165	169	97.63%	15.20%	55737	63148	88.26%	-3.78	-3.3
Oct-01	151	152	99.34%	8.08%	48113	57595	83.54%	-5.25	-4.19
Nov-01	183	190	96.32%	18.84%	50064	58863	85.05%	-4.35	-3.64
Dec-01	228	229	99.56%	6.59%	46272	53747	86.09%	-5.88	-4.57
Jan-02	258	261	98.85%	10.66%	46137	53601	86.07%	-5.95	-4.62
Feb-02	242	248	97.58%	15.37%	46171	52573	87.82%	-4.69	-3.85
Mar-02	216	219	98.63%	11.62%	43627	49791	87.62%	-4.94	-4
Apr-02	207	214	96.73%	17.79%	44361	50089	88.56%	-3.75	-3.28
May-02	190	193	98.45%	12.37%	44482	50363	88.32%	-4.37	-3.66
Jun-02									



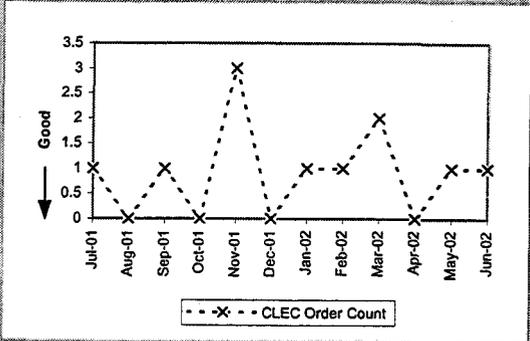
Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	109	2	54.50	71.42	
Aug-01	128	1	128.00		
Sep-01	156	2	78.00	97.58	
Oct-01	170	1	170.00		
Nov-01	210	4	52.50	92.46	
Dec-01	40	3	13.33	4.04	
Jan-02	10	1	10.00		
Feb-02	30	1	30.00		
Mar-02	4	3	1.33	2.31	
Apr-02	22	1	22.00		
May-02	7	2	3.50	2.12	
Jun-02	0	1	0.00		



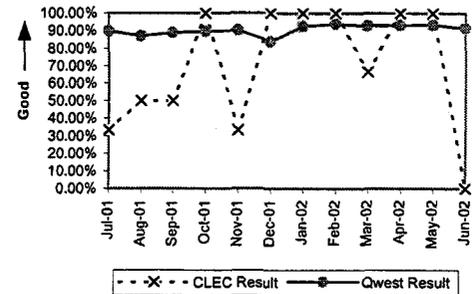
Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	1
Aug-01	0
Sep-01	1
Oct-01	0
Nov-01	3
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	2
Apr-02	0
May-02	1
Jun-02	1

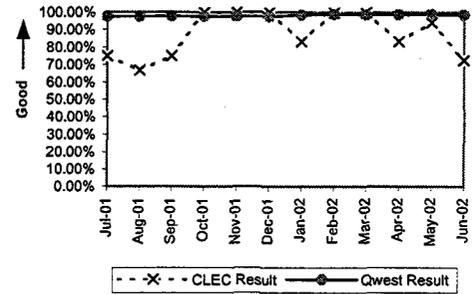


Checklist #4 - Line Sharing Repair

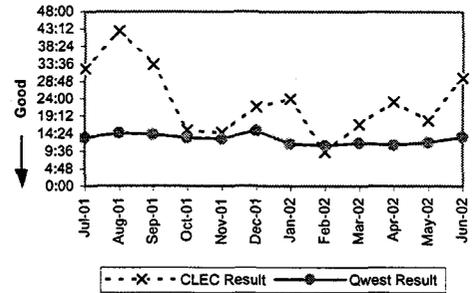
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)- Dispatches Within MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	1	3	33.33%	47.14%	28491	31682	89.93%	2.18	0.33		
Aug-01	1	2	50.00%	50.00%	30770	35355	87.03%	1.13	-0.31		
Sep-01	1	2	50.00%	50.00%	21529	24230	88.85%	1.22	-0.26		
Oct-01	1	1	100.00%	0.00%	23786	26538	89.63%	-0.34	-1.21		
Nov-01	1	3	33.33%	47.14%	20658	22899	90.21%	2.21	0.34		
Dec-01	3	3	100.00%	0.00%	20661	24625	83.90%	-0.76	-1.46		
Jan-02	2	2	100.00%	0.00%	19010	20559	92.47%	-0.4	-1.25		
Feb-02	3	3	100.00%	0.00%	16347	17385	94.03%	-0.44	-1.27		
Mar-02	2	3	66.67%	47.14%	16845	18130	92.91%	1.25	-0.24		
Apr-02	3	3	100.00%	0.00%	16518	17728	93.17%	-0.47	-1.28		
May-02	2	2	100.00%	0.00%	16358	17521	93.36%	-0.38	-1.23		
Jun-02	0	3	0.00%	0.00%	17024	18620	91.43%	3.43	1.08		



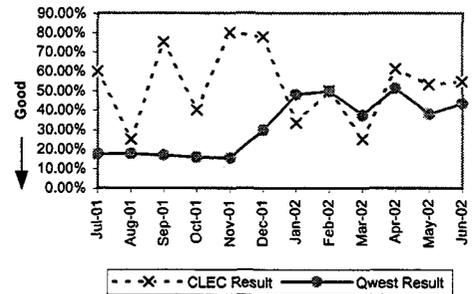
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)- Dispatches Within MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	3	4	75.00%	43.30%	40306	41236	97.74%	1.7	0.03		
Aug-01	2	3	66.67%	47.14%	45651	46760	97.63%	1.81	0.1		
Sep-01	3	4	75.00%	43.30%	32064	32761	97.87%	1.72	0.05		
Oct-01	4	4	100.00%	0.00%	34967	35803	97.67%	-0.31	-1.19		
Nov-01	5	5	100.00%	0.00%	30087	30805	97.67%	-0.35	-1.21		
Dec-01	6	6	100.00%	0.00%	32039	32882	97.44%	-0.4	-1.24		
Jan-02	5	6	83.33%	37.27%	27534	27926	98.60%	1.73	0.05		
Feb-02	6	6	100.00%	0.00%	22827	23071	98.94%	-0.25	-1.15		
Mar-02	3	3	100.00%	0.00%	23667	23982	98.69%	-0.2	-1.12		
Apr-02	15	18	83.33%	37.27%	23245	23558	98.67%	3.15	0.92		
May-02	16	17	94.12%	23.53%	23161	23430	98.85%	1.3	-0.21		
Jun-02	8	11	72.73%	44.54%	24000	24366	98.50%	3.48	1.12		



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)- Dispatches Within MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	128:55	4	32:14	30:33	546649:28	41236	13:15	1.91	0.16		
Aug-01	127:51	3	42:37	28:22	681994:20	46760	14:35	2.33	0.41		
Sep-01	133:41	4	33:25	34:26	465419:35	32761	14:12	1.96	0.19		
Oct-01	61:14	4	15:19	12:21	476454:57	35803	13:18	0.52	-0.68		
Nov-01	73:27	5	14:41	10:01	401217:12	30805	13:01	0.53	-0.68		
Dec-01	130:43	6	21:47	14:32	500853:47	32882	15:14	1.17	-0.29		
Jan-02	143:56	6	23:59	25:21	325237:31	27926	11:39	1.96	0.19		
Feb-02	56:03	6	9:21	7:31	256733:46	23071	11:08	-0.35	-1.21		
Mar-02	50:53	3	16:58	10:45	282825:11	23982	11:48	0.99	-0.4		
Apr-02	416:04	18	23:07	21:51	265798:55	23558	11:17	2.75	0.67		
May-02	306:30	17	18:02	23:03	280301:32	23430	11:58	2.17	0.32		
Jun-02	327:22	11	29:46	20:28	329761:33	24366	13:32	2.65	0.61		

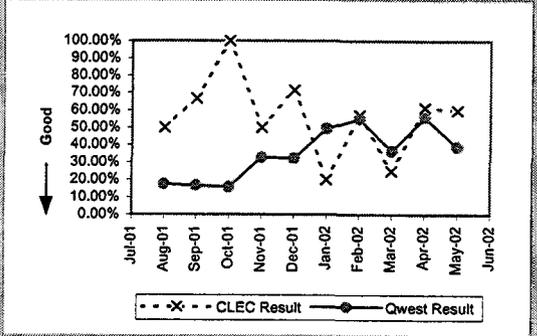


Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)- Dispatches Within MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	3	5	60.00%	48.99%	7493	43120	17.38%	2.02	0.23		
Aug-01	1	4	25.00%	43.30%	8592	49124	17.49%	0.41	-0.75		
Sep-01	3	4	75.00%	43.30%	5766	34276	16.82%	2.38	0.45		
Oct-01	2	5	40.00%	48.99%	5917	37400	15.82%	1.25	-0.24		
Nov-01	4	5	80.00%	40.00%	4939	32140	15.37%	3.03	0.84		
Dec-01	7	9	77.78%	41.57%	47	158	29.75%	2.82	0.71		
Jan-02	2	6	33.33%	47.14%	58	121	47.93%	-0.7	-1.42		
Feb-02	4	8	50.00%	50.00%	55	111	49.55%	0	-1		
Mar-02	1	4	25.00%	43.30%	50	134	37.31%	-0.5	-1.31		
Apr-02	11	18	61.11%	48.75%	68	133	51.13%	0.77	-0.53		
May-02	9	17	52.94%	49.91%	56	148	37.84%	1.18	-0.28		
Jun-02	6	11	54.55%	49.79%	51	118	43.22%	0.69	-0.58		



Checklist #4 - Line Sharing Repair

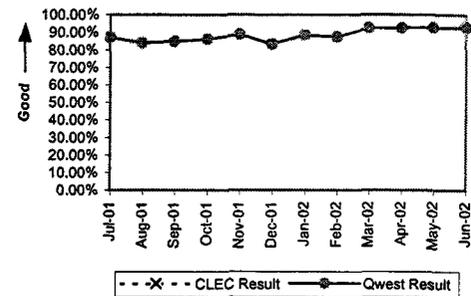
Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	2	50.00%	50.00%	7515	43098	17.44%	0.94	-0.43
Sep-01	2	3	66.67%	47.14%	4981	29920	16.65%	1.76	0.07
Oct-01	2	2	100.00%	0.00%	5104	32366	15.77%	2.25	0.37
Nov-01	1	2	50.00%	50.00%	46	140	32.86%	0.42	-0.75
Dec-01	5	7	71.43%	45.18%	33	102	32.35%	1.97	0.2
Jan-02	1	5	20.00%	40.00%	47	95	49.47%	-1.28	-1.78
Feb-02	4	7	57.14%	49.49%	50	91	54.95%	0.07	-0.96
Mar-02	1	4	25.00%	43.30%	38	104	36.54%	-0.47	-1.29
Apr-02	8	13	61.54%	48.65%	53	95	55.79%	0.36	-0.78
May-02	6	10	60.00%	48.99%	40	103	38.84%	1.25	-0.24
Jun-02									



Checklist #4 - Line Sharing Repair

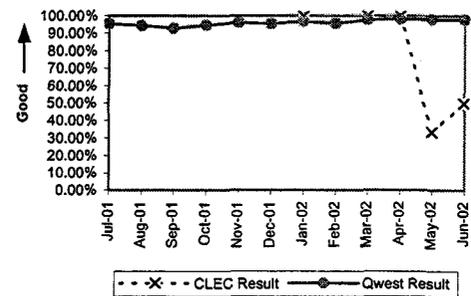
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3532	4049	87.23%		
Aug-01					4122	4901	84.11%		
Sep-01					2110	2487	84.84%		
Oct-01					2562	2974	86.15%		
Nov-01					1940	2183	88.87%		
Dec-01					1971	2365	83.34%		
Jan-02					1721	1946	88.44%		
Feb-02					1705	1949	87.48%		
Mar-02					1692	1828	92.56%		
Apr-02					1631	1762	92.57%		
May-02					1807	1947	92.81%		
Jun-02					1906	2055	92.75%		



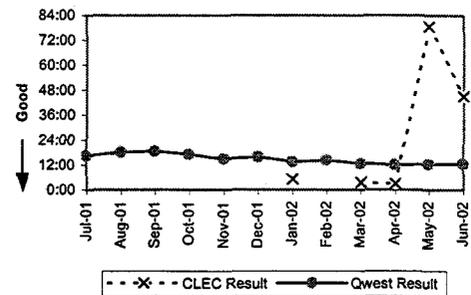
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5011	5241	95.61%		
Aug-01					6032	6386	94.46%		
Sep-01					3284	3533	92.95%		
Oct-01					3912	4129	94.74%		
Nov-01					3020	3136	96.30%		
Dec-01					3072	3215	95.55%		
Jan-02	1	1	100.00%	0.00%	2752	2842	96.83%	-0.18	-1.11
Feb-02					2546	2658	95.79%		
Mar-02	1	1	100.00%	0.00%	2454	2507	97.89%	-0.15	-1.09
Apr-02	1	1	100.00%	0.00%	2426	2472	98.14%	-0.14	-1.08
May-02	1	3	33.33%	47.14%	2601	2655	97.97%	3.25	0.98
Jun-02	1	2	50.00%	50.00%	2669	2721	98.09%	2.08	0.26



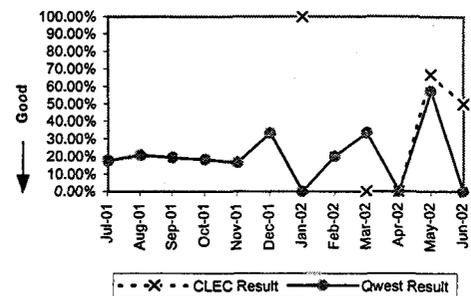
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					85947:29	5241	16:24		
Aug-01					114976:17	6386	18:00		
Sep-01					65587:38	3533	18:34		
Oct-01					70900:23	4129	17:10		
Nov-01					46632:53	3136	14:52		
Dec-01					51130:48	3215	15:54		
Jan-02	5:16	1	5:16		38460:16	2842	13:32	-0.63	-1.38
Feb-02					38117:28	2658	14:20		
Mar-02	3:32	1	3:32		31907:05	2507	12:44	-0.76	-1.46
Apr-02	2:56	1	2:56		30003:47	2472	12:08	-0.78	-1.47
May-02	235:24	3	78:28	60:39	32915:08	2655	12:24	3.72	1.26
Jun-02	90:08	2	45:04	33:31	34114:30	2721	12:32	2.17	0.32



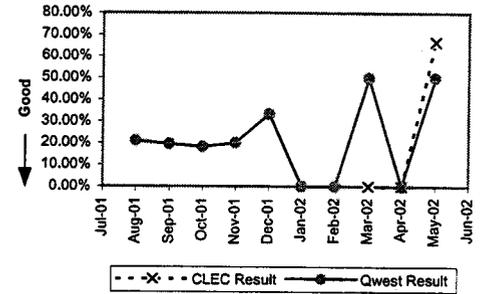
Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					950	5409	17.56%		
Aug-01					1369	6590	20.77%		
Sep-01					710	3663	19.38%		
Oct-01					776	4267	18.19%		
Nov-01					531	3233	16.42%		
Dec-01					2	6	33.33%		
Jan-02	1	1	100.00%	0.00%	0	8	0.00%	N/A	0.04
Feb-02					1	5	20.00%		
Mar-02	0	1	0.00%	0.00%	1	3	33.33%	-0.61	-1.37
Apr-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	2	3	66.67%	47.14%	4	7	57.14%	0.09	-0.95
Jun-02	1	2	50.00%	50.00%	0	3	0.00%	N/A	-0.49



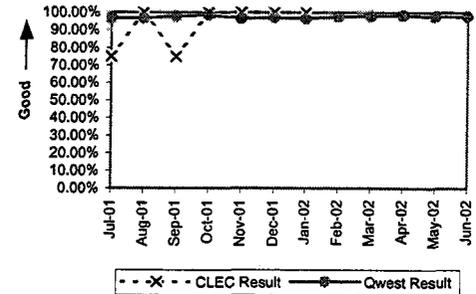
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1154	5491	21.02%		
Sep-01					592	3032	19.53%		
Oct-01					647	3573	18.11%		
Nov-01					1	5	20.00%		
Dec-01					2	6	33.33%		
Jan-02					0	5	0.00%		
Feb-02					0	3	0.00%		
Mar-02	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Apr-02	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
May-02	2	3	66.67%	47.14%	3	6	50.00%	0.22	-0.87
Jun-02									

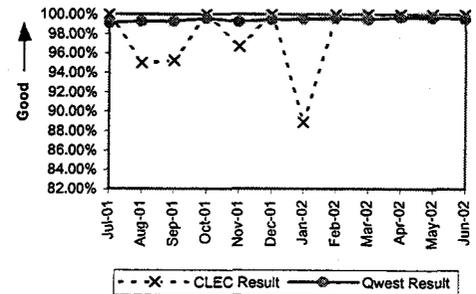


Checklist #4 - Line Sharing Repair

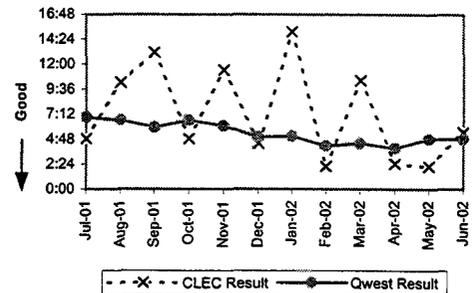
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	5118	5301	96.55%	1.49	-0.1
Aug-01	4	4	100.00%	0.00%	6153	6355	96.82%	-0.36	-1.22
Sep-01	3	4	75.00%	43.30%	4597	4698	97.85%	1.72	0.05
Oct-01	1	1	100.00%	0.00%	7390	7501	98.52%	-0.12	-1.07
Nov-01	3	3	100.00%	0.00%	4459	4614	96.64%	-0.32	-1.2
Dec-01	3	3	100.00%	0.00%	4099	4229	96.93%	-0.31	-1.19
Jan-02	2	2	100.00%	0.00%	4639	4797	96.71%	-0.26	-1.16
Feb-02					5311	5435	97.72%		
Mar-02					4230	4315	98.03%		
Apr-02					3630	3689	98.40%		
May-02					3182	3251	97.88%		
Jun-02					3229	3298	97.91%		



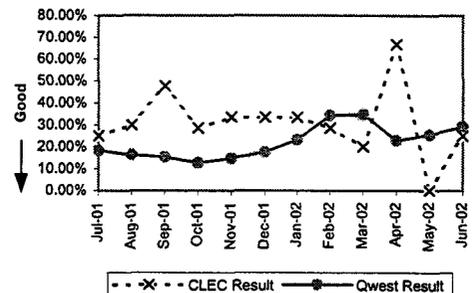
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	20	100.00%	0.00%	10201	10289	99.14%	-0.41	-1.25
Aug-01	19	20	95.00%	21.79%	11891	11974	99.31%	1.48	-0.1
Sep-01	20	21	95.24%	21.30%	8981	9044	99.30%	1.46	-0.11
Oct-01	7	7	100.00%	0.00%	12517	12568	99.59%	-0.17	-1.1
Nov-01	29	30	96.67%	17.95%	9333	9401	99.28%	1.24	-0.25
Dec-01	6	6	100.00%	0.00%	8209	8254	99.45%	-0.18	-1.11
Jan-02	8	9	88.89%	31.43%	9934	9981	99.53%	2.04	0.24
Feb-02	7	7	100.00%	0.00%	10161	10203	99.59%	-0.17	-1.1
Mar-02	5	5	100.00%	0.00%	9022	9067	99.50%	-0.16	-1.1
Apr-02	12	12	100.00%	0.00%	8105	8129	99.70%	-0.19	-1.11
May-02	2	2	100.00%	0.00%	7527	7551	99.68%	-0.08	-1.05
Jun-02	4	4	100.00%	0.00%	7080	7110	99.58%	-0.13	-1.08



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	97:26	20	4:52	6:02	71238:08	10289	6:55	-0.69	-1.42
Aug-01	204:51	20	10:15	17:59	79046:18	11974	6:36	1.65	0.01
Sep-01	275:48	21	13:08	16:32	53885:40	9044	5:57	2.29	0.39
Oct-01	34:01	7	4:52	7:39	83165:16	12568	6:37	-0.54	-1.33
Nov-01	343:07	30	11:26	17:10	57120:52	9401	6:05	2.17	0.32
Dec-01	26:25	6	4:24	7:23	41385:19	8254	5:01	-0.16	-1.09
Jan-02	136:02	9	15:07	27:42	50694:38	9981	5:05	2.33	0.41
Feb-02	15:25	7	2:12	2:52	42595:02	10203	4:10	-0.71	-1.43
Mar-02	52:22	5	10:28	8:29	39836:16	9067	4:24	1.57	-0.04
Apr-02	29:16	12	2:26	2:00	32001:06	8129	3:56	-0.75	-1.45
May-02	4:20	2	2:10	1:42	36398:12	7551	4:49	-0.43	-1.26
Jun-02	21:48	4	5:27	7:51	34417:58	7110	4:50	0.36	-0.78

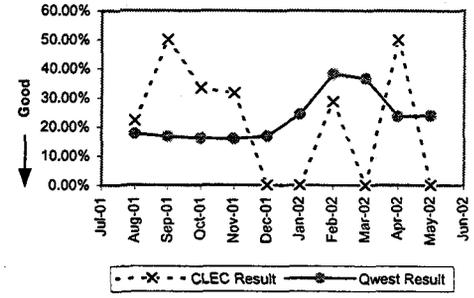


Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	20	25.00%	43.30%	1882	10289	18.29%	0.77	-0.53
Aug-01	6	20	30.00%	45.83%	1957	11974	16.34%	1.53	-0.07
Sep-01	10	21	47.62%	49.94%	1385	9045	15.31%	3.46	1.1
Oct-01	2	7	28.57%	45.18%	1583	12568	12.60%	1.12	-0.32
Nov-01	10	30	33.33%	47.14%	1367	9401	14.54%	2.59	0.57
Dec-01	2	6	33.33%	47.14%	47	268	17.54%	0.92	-0.44
Jan-02	3	9	33.33%	47.14%	64	276	23.19%	0.69	-0.58
Feb-02	2	7	28.57%	45.18%	50	146	34.25%	-0.31	-1.19
Mar-02	1	5	20.00%	40.00%	56	162	34.57%	-0.67	-1.41
Apr-02	8	12	66.67%	47.14%	40	175	22.86%	3.06	0.86
May-02	0	2	0.00%	0.00%	71	280	25.36%	-0.82	-1.5
Jun-02	1	4	25.00%	43.30%	68	234	29.06%	-0.18	-1.11



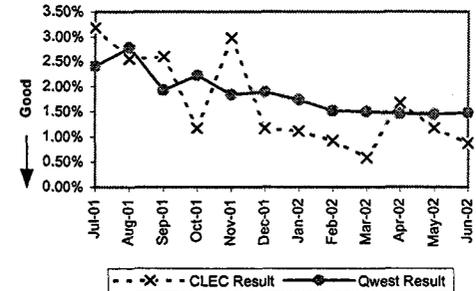
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic) - No Dispatches									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	9	22.22%	41.57%	1111	6279	17.69%	0.39	-0.76
Sep-01	5	10	50.00%	50.00%	750	4501	16.66%	2.38	0.45
Oct-01	1	3	33.33%	47.14%	828	5169	16.02%	0.71	-0.57
Nov-01	6	19	31.58%	46.48%	19	120	15.83%	1.56	-0.05
Dec-01	0	1	0.00%	0.00%	25	149	16.78%	-0.45	-1.27
Jan-02	0	3	0.00%	0.00%	42	173	24.28%	-0.97	-1.59
Feb-02	2	7	28.57%	45.18%	39	102	38.24%	-0.51	-1.31
Mar-02	0	3	0.00%	0.00%	41	112	36.61%	-1.3	-1.79
Apr-02	2	4	50.00%	50.00%	29	123	23.58%	1.07	-0.35
May-02	0	1	0.00%	0.00%	45	188	23.94%	-0.56	-1.34
Jun-02									

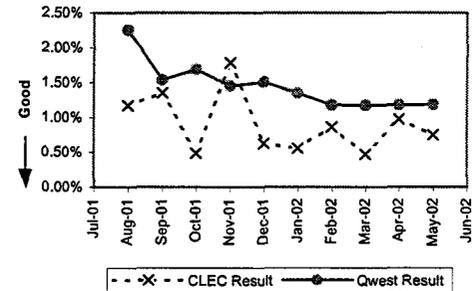


Checklist #4 - Line Sharing Repair

Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	785	3.18%	17.56%	58818	2445108	2.41%	1.42	-0.13
Aug-01	24	939	2.56%	15.78%	67688	2437287	2.78%	-0.41	-1.25
Sep-01	25	962	2.60%	15.91%	46984	2436079	1.93%	1.51	-0.08
Oct-01	12	1022	1.17%	10.77%	54235	2432260	2.23%	-2.29	-2.39
Nov-01	35	1178	2.97%	16.98%	44774	2428096	1.84%	2.87	0.75
Dec-01	15	1281	1.17%	10.76%	46155	2427967	1.90%	-1.91	-2.16
Jan-02	16	1433	1.12%	10.51%	42122	2423131	1.74%	-1.8	-2.09
Feb-02	15	1620	0.93%	9.58%	36708	2411845	1.52%	-1.96	-2.19
Mar-02	10	1699	0.59%	7.65%	36243	2400766	1.51%	-3.11	-2.89
Apr-02	31	1850	1.68%	12.84%	34864	2377111	1.47%	0.75	-0.55
May-02	22	1867	1.18%	10.79%	34218	2357787	1.45%	-0.99	-1.6
Jun-02	17	1938	0.88%	9.32%	34771	2340364	1.49%	-2.21	-2.35

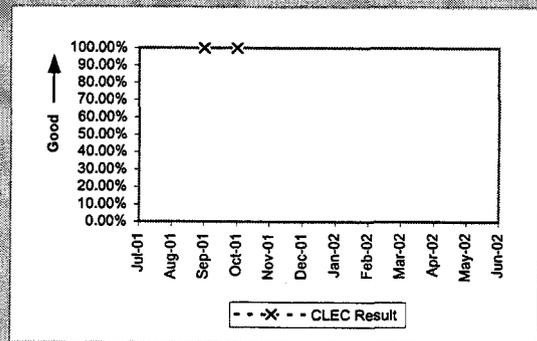


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	11	939	1.17%	10.76%	54868	2437287	2.25%	-2.23	-2.36
Sep-01	13	962	1.35%	11.55%	37453	2436079	1.54%	-0.47	-1.29
Oct-01	5	1022	0.49%	6.98%	41108	2432260	1.69%	-2.98	-2.81
Nov-01	21	1178	1.78%	13.23%	35162	2428096	1.45%	0.96	-0.42
Dec-01	8	1281	0.62%	7.88%	36552	2427967	1.51%	-2.59	-2.57
Jan-02	8	1433	0.56%	7.45%	32645	2423131	1.35%	-2.59	-2.57
Feb-02	14	1620	0.86%	9.26%	28412	2411845	1.18%	-1.17	-1.71
Mar-02	8	1699	0.47%	6.85%	28192	2400766	1.17%	-2.69	-2.64
Apr-02	18	1850	0.97%	9.82%	27980	2377111	1.18%	-0.81	-1.49
May-02	14	1867	0.75%	8.63%	27947	2357787	1.19%	-1.74	-2.06
Jun-02									

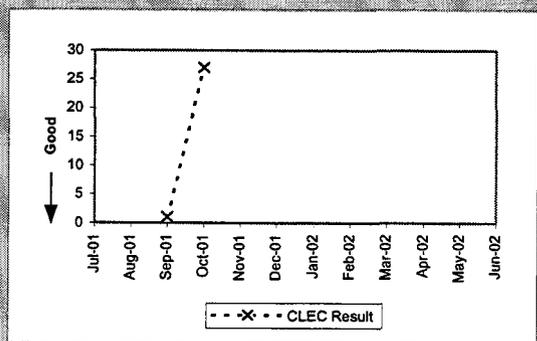


Checklist #4 - Dark Fiber - Loop Installation

Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	4	4	100.00%	0.00%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



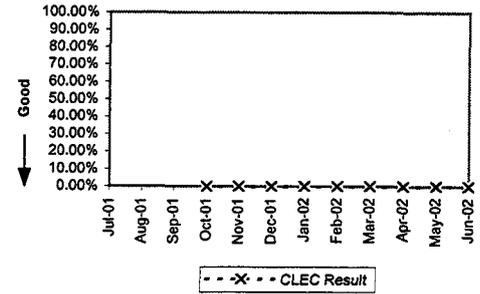
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	4	4	1.00	0.00
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Dark Fiber - Loop Repair

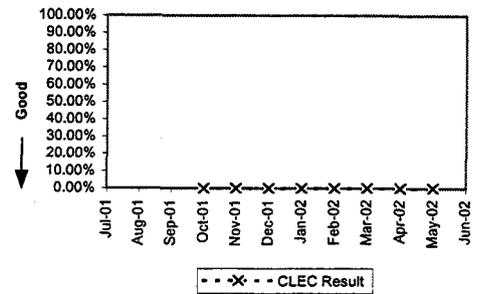
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	4	0.00%	0.00%
Nov-01	0	4	0.00%	0.00%
Dec-01	0	4	0.00%	0.00%
Jan-02	0	4	0.00%	0.00%
Feb-02	0	4	0.00%	0.00%
Mar-02	0	4	0.00%	0.00%
Apr-02	0	4	0.00%	0.00%
May-02	0	4	0.00%	0.00%
Jun-02	0	4	0.00%	0.00%



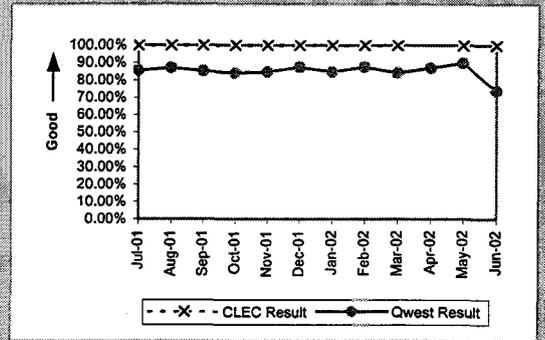
Trouble Rate (Percent) (MR-8\*) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	4	0.00%	0.00%
Nov-01	0	4	0.00%	0.00%
Dec-01	0	4	0.00%	0.00%
Jan-02	0	4	0.00%	0.00%
Feb-02	0	4	0.00%	0.00%
Mar-02	0	4	0.00%	0.00%
Apr-02	0	4	0.00%	0.00%
May-02	0	4	0.00%	0.00%
Jun-02	0	4	0.00%	0.00%

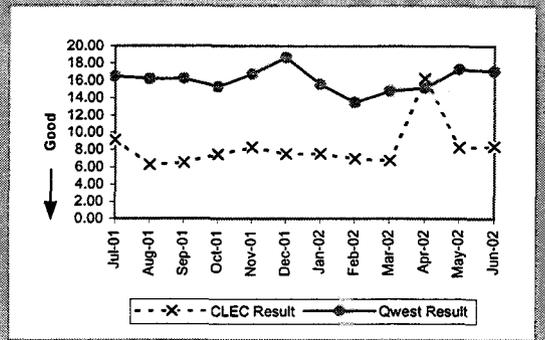


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

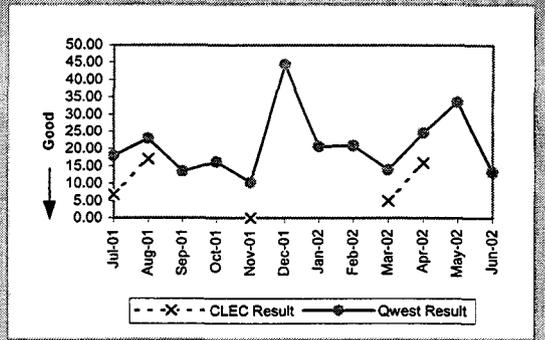
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	12	100.00%	0.00%	476	556	85.61%	-1.41	-1.85
Aug-01	12	12	100.00%	0.00%	553	635	87.09%	-1.32	-1.8
Sep-01	5	5	100.00%	0.00%	563	660	85.30%	-0.92	-1.56
Oct-01	3	3	100.00%	0.00%	597	711	83.97%	-0.76	-1.46
Nov-01	2	2	100.00%	0.00%	535	631	84.79%	-0.6	-1.36
Dec-01	5	5	100.00%	0.00%	505	578	87.37%	-0.85	-1.51
Jan-02	11	11	100.00%	0.00%	587	693	84.70%	-1.4	-1.85
Feb-02	14	14	100.00%	0.00%	539	615	87.64%	-1.39	-1.84
Mar-02	11	11	100.00%	0.00%	559	664	84.19%	-1.43	-1.87
Apr-02					481	553	86.98%		
May-02	8	8	100.00%	0.00%	658	732	89.89%	-0.94	-1.57
Jun-02	1	1	100.00%	0.00%	532	722	73.68%	-0.6	-1.36



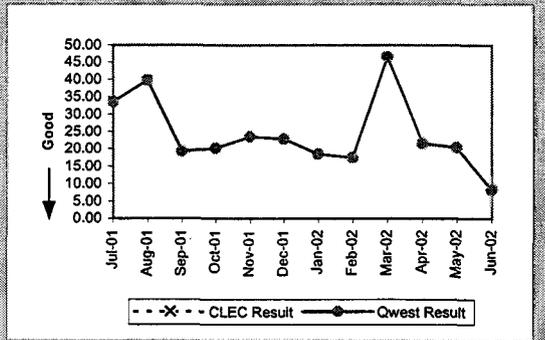
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	603	66	9.14	3.69	14625	885	16.53	-4	-3.43
Aug-01	119	19	6.26	5.58	14008	865	16.19	-2.15	-2.3
Sep-01	98	15	6.53	1.55	14041	865	16.23	-3.11	-2.89
Oct-01	60	8	7.50	0.93	16117	1054	15.29	-1.69	-2.03
Nov-01	58	7	8.29	2.56	15049	897	16.78	-1.25	-1.76
Dec-01	384	51	7.53	2.43	15093	807	18.70	-2.92	-2.77
Jan-02	257	34	7.56	1.91	13269	853	15.56	-3.09	-2.88
Feb-02	175	25	7.00	1.80	10849	804	13.49	-2.94	-2.79
Mar-02	115	17	6.76	1.68	12798	865	14.80	-2.67	-2.62
Apr-02	763	47	16.23	7.10	12997	856	15.18	0.61	-0.63
May-02	901	109	8.27	1.57	17656	1021	17.29	-3.37	-3.05
Jun-02	749	89	8.42	1.03	17396	1016	17.12	-7.78	-5.73



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	27	4	6.75	13.50	3424	190	18.02	-1.24	-1.75
Aug-01	17	1	17.00		3624	158	22.94	-0.16	-1.1
Sep-01					2117	157	13.48		
Oct-01					3089	190	16.26		
Nov-01	0	5	0.00	0.00	3457	336	10.29	-1.07	-1.65
Dec-01					4518	102	44.29		
Jan-02					2602	126	20.65		
Feb-02					2068	99	20.89		
Mar-02	140	28	5.00	0.00	1766	126	14.02	-2.96	-2.8
Apr-02	432	27	16.00	0.00	2613	106	24.65	-1.4	-1.85
May-02					3766	112	33.62		
Jun-02					2704	205	13.19		

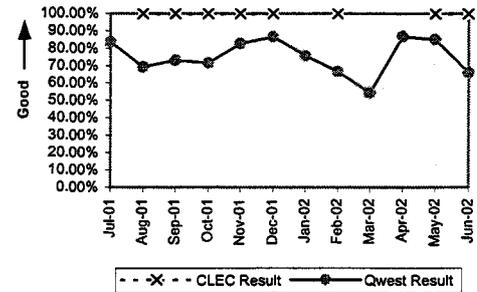


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					704	21	33.52		
Aug-01					876	22	39.82		
Sep-01					596	31	19.23		
Oct-01					525	26	20.19		
Nov-01					727	31	23.45		
Dec-01					297	13	22.85		
Jan-02					334	18	18.56		
Feb-02					122	7	17.43		
Mar-02					465	10	46.50		
Apr-02					194	9	21.56		
May-02					163	8	20.38		
Jun-02					156	19	8.21		

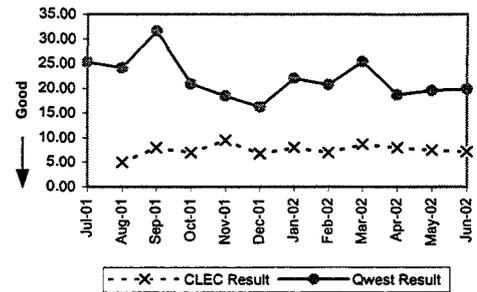


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

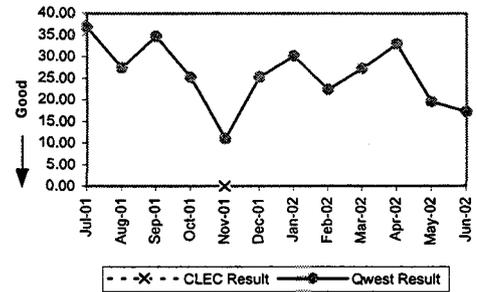
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					102	122	83.61%		
Aug-01	1	1	100.00%	0.00%	93	134	69.40%	-0.66	-1.4
Sep-01	1	1	100.00%	0.00%	79	108	73.15%	-0.6	-1.37
Oct-01	1	1	100.00%	0.00%	96	134	71.64%	-0.83	-1.38
Nov-01	1	1	100.00%	0.00%	169	204	82.84%	-0.45	-1.28
Dec-01	2	2	100.00%	0.00%	117	135	86.67%	-0.55	-1.33
Jan-02					107	141	75.89%		
Feb-02	1	1	100.00%	0.00%	96	144	66.67%	-0.7	-1.43
Mar-02					105	193	54.40%		
Apr-02					240	276	86.96%		
May-02	2	2	100.00%	0.00%	223	262	85.11%	-0.59	-1.36
Jun-02	7	7	100.00%	0.00%	117	177	66.10%	-1.86	-2.13



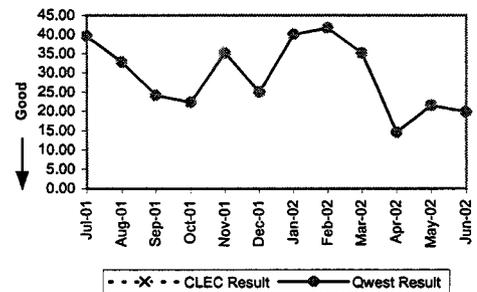
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5139	203	25.32		
Aug-01	5	1	5.00		5187	215	24.13	-0.82	-1.5
Sep-01	32	4	8.00	0.00	5633	178	31.65	-1.06	-1.65
Oct-01	14	2	7.00	1.41	4061	194	20.93	-0.95	-1.58
Nov-01	19	2	9.50	0.71	5808	304	18.45	-0.74	-1.45
Dec-01	54	8	6.75	1.91	3253	200	16.26	-2.05	-2.25
Jan-02	24	3	8.00	0.00	4433	201	22.05	-1.05	-1.64
Feb-02	14	2	7.00	2.83	3798	183	20.75	-1.05	-1.64
Mar-02	26	3	8.67	1.15	6258	246	25.44	-1.39	-1.84
Apr-02	8	1	8.00		7059	378	18.67	-0.67	-1.41
May-02	30	4	7.50	1.29	7812	398	19.63	-2.12	-2.29
Jun-02	86	12	7.17	1.64	5061	255	19.85	-3.4	-3.06



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1799	49	36.71		
Aug-01					2653	97	27.35		
Sep-01					2323	67	34.67		
Oct-01					1386	55	25.20		
Nov-01	0	1	0.00		1396	127	10.99	-0.57	-1.35
Dec-01					758	30	25.27		
Jan-02					1687	56	30.12		
Feb-02					1118	50	22.36		
Mar-02					2560	94	27.23		
Apr-02					2009	61	32.93		
May-02					955	49	19.49		
Jun-02					1079	63	17.13		

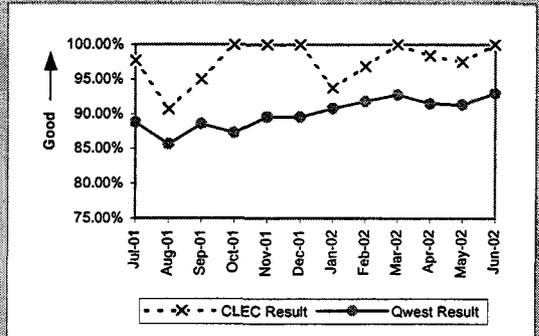


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					277	7	39.57		
Aug-01					164	5	32.80		
Sep-01					145	6	24.17		
Oct-01					179	8	22.38		
Nov-01					422	12	35.17		
Dec-01					25	1	25.00		
Jan-02					240	6	40.00		
Feb-02					375	9	41.67		
Mar-02					316	9	35.11		
Apr-02					29	2	14.50		
May-02					215	10	21.50		
Jun-02					178	9	19.78		

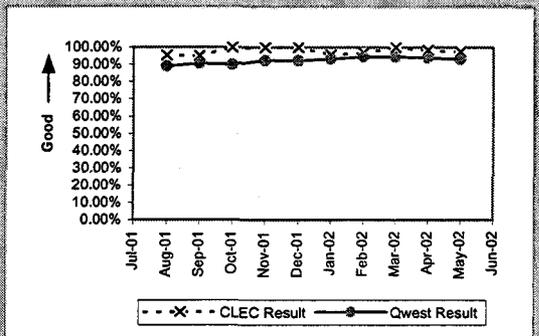


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

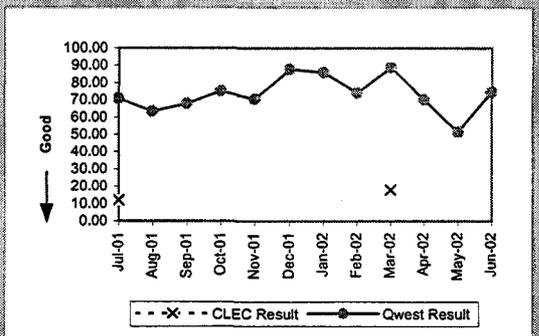
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	42	43	97.67%	15.07%	1035	1166	88.77%	-1.82	-2.1
Aug-01	39	43	90.70%	29.05%	953	1113	85.62%	-0.93	-1.57
Sep-01	19	20	95.00%	21.79%	959	1083	88.55%	-0.9	-1.55
Oct-01	15	15	100.00%	0.00%	1010	1157	87.29%	-1.47	-1.89
Nov-01	10	10	100.00%	0.00%	1108	1237	89.57%	-1.07	-1.65
Dec-01	34	34	100.00%	0.00%	994	1110	89.55%	-1.96	-2.19
Jan-02	45	48	93.75%	24.21%	945	1041	90.78%	-0.7	-1.42
Feb-02	31	32	96.88%	17.40%	960	1046	91.78%	-1.03	-1.63
Mar-02	52	52	100.00%	0.00%	1000	1078	92.76%	-1.97	-2.2
Apr-02	61	62	98.39%	12.60%	1094	1196	91.47%	-1.9	-2.16
May-02	79	81	97.53%	15.52%	1229	1346	91.31%	-1.93	-2.17
Jun-02	107	107	100.00%	0.00%	1263	1359	92.94%	-2.75	-2.67



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	41	43	95.35%	21.06%	991	1113	89.04%	-1.3	-1.79
Sep-01	19	20	95.00%	21.79%	982	1083	90.67%	-0.66	-1.4
Oct-01	15	15	100.00%	0.00%	1043	1157	90.15%	-1.27	-1.77
Nov-01	10	10	100.00%	0.00%	1142	1237	92.32%	-0.91	-1.55
Dec-01	34	34	100.00%	0.00%	1024	1110	92.25%	-1.66	-2.01
Jan-02	46	48	95.83%	19.98%	970	1041	93.18%	-0.71	-1.43
Feb-02	31	32	96.88%	17.40%	989	1046	94.55%	-0.57	-1.35
Mar-02	52	52	100.00%	0.00%	1019	1078	94.53%	-1.69	-2.03
Apr-02	61	62	98.39%	12.60%	1123	1196	93.90%	-1.44	-1.88
May-02	79	81	97.53%	15.52%	1253	1346	93.09%	-1.53	-1.93
Jun-02									

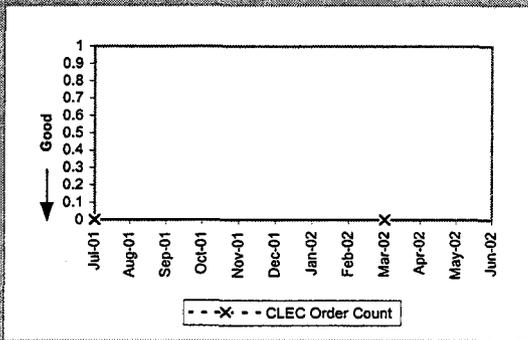


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	1	12.00		16960	239	70.96	-0.69	-1.42
Aug-01					18578	293	63.41		
Sep-01					21254	313	67.90		
Oct-01					24117	321	75.13		
Nov-01					23365	331	70.59		
Dec-01					21404	244	87.72		
Jan-02					23713	276	85.92		
Feb-02					18439	249	74.05		
Mar-02	504	28	18.00	0.00	18297	206	88.82	-3.37	-3.05
Apr-02					18166	258	70.41		
May-02					21131	411	51.41		
Jun-02					24152	324	74.54		



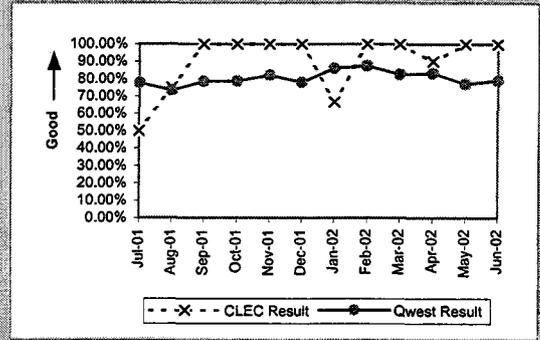
Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	
May-02	
Jun-02	

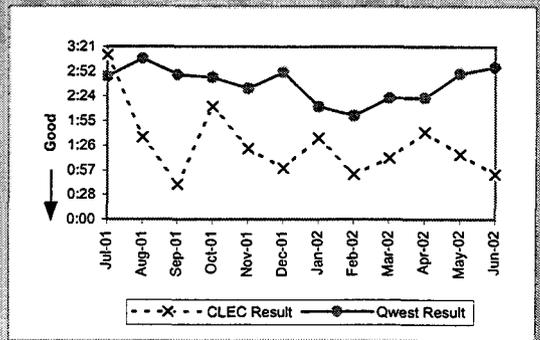


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

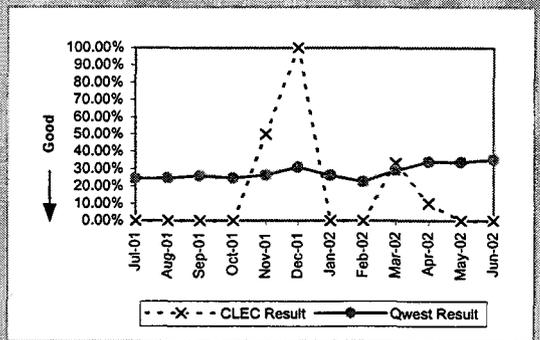
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	2	50.00%	50.00%	963	1241	77.60%	0.76	-0.54
Aug-01	3	4	75.00%	43.30%	849	1157	73.38%	-0.07	-1.04
Sep-01	1	1	100.00%	0.00%	753	959	78.52%	-0.52	-1.32
Oct-01	1	1	100.00%	0.00%	884	1122	78.79%	-0.52	-1.32
Nov-01	4	4	100.00%	0.00%	805	980	82.14%	-0.93	-1.57
Dec-01	2	2	100.00%	0.00%	692	888	77.93%	-0.75	-1.46
Jan-02	2	3	66.67%	47.14%	786	913	86.09%	0.81	-0.51
Feb-02	9	9	100.00%	0.00%	709	810	87.53%	-1.13	-1.68
Mar-02	3	3	100.00%	0.00%	672	813	82.66%	-0.79	-1.48
Apr-02	9	10	90.00%	30.00%	754	904	83.41%	-0.56	-1.34
May-02	4	4	100.00%	0.00%	701	909	77.12%	-1.09	-1.66
Jun-02	7	7	100.00%	0.00%	689	872	79.01%	-1.36	-1.83



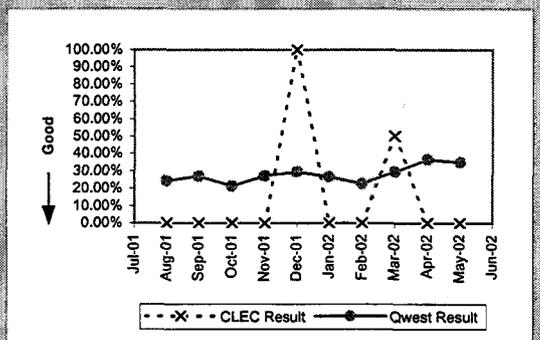
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	6:24	2	3:12	4:30	3458:10	1241	2:47	0.46	-0.72
Aug-01	6:25	4	1:36	2:31	3623:50	1157	3:08	-0.85	-1.52
Sep-01	0:41	1	0:41		2709:10	959	2:49	-0.6	-1.36
Oct-01	2:12	1	2:12		3096:00	1122	2:46	-0.17	-1.1
Nov-01	5:32	4	1:23	1:21	2506:10	980	2:33	-0.76	-1.46
Dec-01	2:00	2	1:00	1:23	2546:28	888	2:52	-0.7	-1.43
Jan-02	4:45	3	1:35	2:27	2013:53	913	2:12	-0.41	-1.25
Feb-02	7:53	9	0:53	0:53	1633:42	810	2:01	-1.55	-1.94
Mar-02	3:37	3	1:12	0:55	1925:44	813	2:22	-0.65	-1.39
Apr-02	16:55	10	1:42	1:43	2138:44	904	2:22	-0.8	-1.49
May-02	5:04	4	1:16	0:54	2571:37	909	2:50	-1.01	-1.62
Jun-02	6:13	7	0:53	0:58	2593:23	872	2:58	-1.64	-2



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	302	1241	24.34%	-0.8	-1.49
Aug-01	0	4	0.00%	0.00%	285	1157	24.63%	-1.14	-1.69
Sep-01	0	1	0.00%	0.00%	249	959	25.96%	-0.59	-1.36
Oct-01	0	1	0.00%	0.00%	277	1122	24.69%	-0.57	-1.35
Nov-01	2	4	50.00%	50.00%	259	980	26.43%	0.95	-0.42
Dec-01	2	2	100.00%	0.00%	275	888	30.97%	1.68	0.02
Jan-02	0	3	0.00%	0.00%	240	913	26.29%	-1.03	-1.63
Feb-02	0	9	0.00%	0.00%	182	810	22.47%	-1.61	-1.98
Mar-02	1	3	33.33%	47.14%	236	813	29.03%	0.18	-0.89
Apr-02	1	10	10.00%	30.00%	308	904	34.07%	-1.6	-1.97
May-02	0	4	0.00%	0.00%	308	909	33.88%	-1.43	-1.87
Jun-02	0	7	0.00%	0.00%	307	872	35.21%	-1.94	-2.18

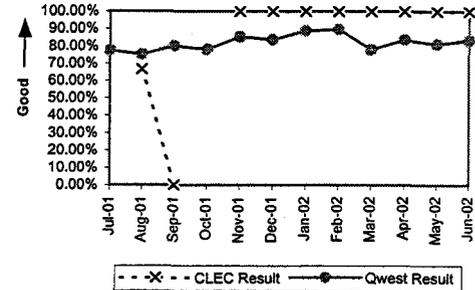


Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	207	850	24.35%	-0.57	-1.34
Sep-01	0	1	0.00%	0.00%	197	729	27.02%	-0.61	-1.37
Oct-01	0	1	0.00%	0.00%	178	836	21.29%	-0.52	-1.32
Nov-01	0	2	0.00%	0.00%	188	695	27.05%	-0.86	-1.52
Dec-01	1	1	100.00%	0.00%	196	665	29.47%	1.05	-0.36
Jan-02	0	2	0.00%	0.00%	176	662	26.59%	-0.85	-1.52
Feb-02	0	6	0.00%	0.00%	131	584	22.43%	-1.31	-1.8
Mar-02	1	2	50.00%	50.00%	174	592	29.39%	0.53	-0.68
Apr-02	0	8	0.00%	0.00%	254	694	36.60%	-2.14	-2.3
May-02	0	4	0.00%	0.00%	255	731	34.88%	-1.46	-1.89
Jun-02									

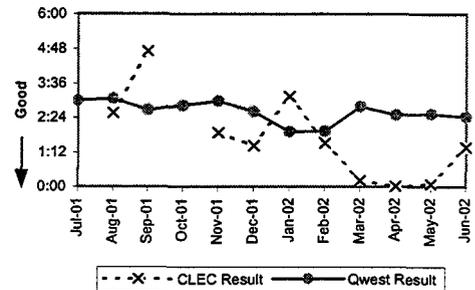


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

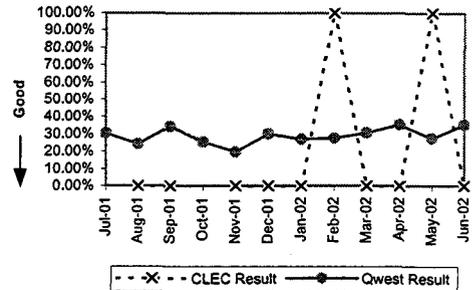
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					250	323	77.40%		
Aug-01	6	9	66.67%	47.14%	385	512	75.20%	0.58	-0.65
Sep-01	0	1	0.00%	0.00%	209	261	80.08%	1.29	-0.22
Oct-01					212	271	78.23%		
Nov-01	1	1	100.00%	0.00%	213	249	85.54%	-0.41	-1.25
Dec-01	1	1	100.00%	0.00%	211	252	83.73%	-0.44	-1.27
Jan-02	2	2	100.00%	0.00%	254	286	88.81%	-0.5	-1.3
Feb-02	1	1	100.00%	0.00%	208	232	89.66%	-0.34	-1.21
Mar-02	1	1	100.00%	0.00%	206	264	78.03%	-0.53	-1.32
Apr-02	1	1	100.00%	0.00%	227	271	83.76%	-0.44	-1.27
May-02	1	1	100.00%	0.00%	225	277	81.23%	-0.48	-1.29
Jun-02	1	1	100.00%	0.00%	274	328	83.54%	-0.44	-1.27



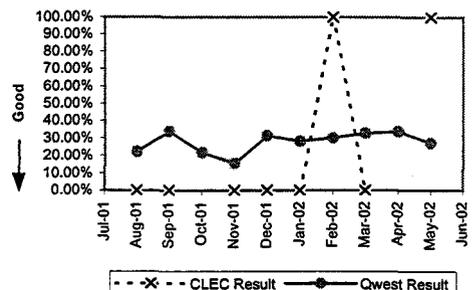
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					967:38	323	3:00		
Aug-01	23:03	9	2:34	2:02	1568:08	512	3:04	-0.45	-1.27
Sep-01	4:43	1	4:43		694:54	261	2:40	1.02	-0.38
Oct-01					767:34	271	2:50		
Nov-01	1:53	1	1:53		740:59	249	2:59	-0.2	-1.12
Dec-01	1:26	1	1:26		660:27	252	2:37	-0.34	-1.21
Jan-02	6:17	2	3:08	0:54	547:24	286	1:55	0.93	-0.43
Feb-02	1:31	1	1:31		446:37	232	1:56	-0.16	-1.1
Mar-02	0:13	1	0:13		734:10	264	2:47	-0.81	-1.49
Apr-02	0:01	1	0:01		677:02	271	2:30	-0.8	-1.49
May-02	0:06	1	0:06		702:04	277	2:32	-0.88	-1.54
Jun-02	1:23	1	1:23		800:25	328	2:26	-0.46	-1.28



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					98	323	30.34%		
Aug-01	0	9	0.00%	0.00%	124	512	24.22%	-1.68	-2.02
Sep-01	0	1	0.00%	0.00%	90	261	34.48%	-0.72	-1.44
Oct-01					69	271	25.46%		
Nov-01	0	1	0.00%	0.00%	49	249	19.68%	-0.49	-1.3
Dec-01	0	1	0.00%	0.00%	76	252	30.16%	-0.66	-1.4
Jan-02	0	2	0.00%	0.00%	77	286	26.92%	-0.86	-1.52
Feb-02	1	1	100.00%	0.00%	64	232	27.59%	1.09	-0.34
Mar-02	0	1	0.00%	0.00%	81	264	30.68%	-0.66	-1.4
Apr-02	0	1	0.00%	0.00%	96	271	35.42%	-0.74	-1.45
May-02	1	1	100.00%	0.00%	76	277	27.44%	1.1	-0.33
Jun-02	0	1	0.00%	0.00%	116	328	35.37%	-0.74	-1.45

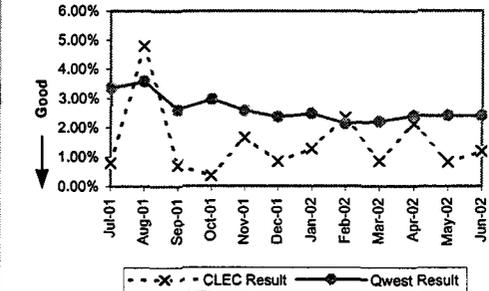


Repair Repeat Report Rate (Percent) (MR-7E') (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					91	409	22.25%	-1.59	-1.97
Aug-01	0	9	0.00%	0.00%	67	198	33.84%	-0.71	-1.43
Sep-01	0	1	0.00%	0.00%	40	185	21.62%		
Oct-01					26	169	15.38%	-0.43	-1.26
Nov-01	0	1	0.00%	0.00%	58	185	31.35%	-0.67	-1.41
Dec-01	0	1	0.00%	0.00%	57	202	28.22%	-0.88	-1.54
Jan-02	0	2	0.00%	0.00%	45	149	30.20%	1.03	-0.37
Feb-02	1	1	100.00%	0.00%	64	195	32.82%	-0.7	-1.42
Mar-02	0	1	0.00%	0.00%	67	199	33.67%		
Apr-02	1	1	100.00%	0.00%	59	217	27.19%	1.1	-0.33
May-02									
Jun-02									

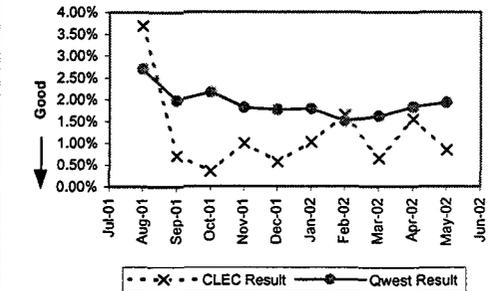


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

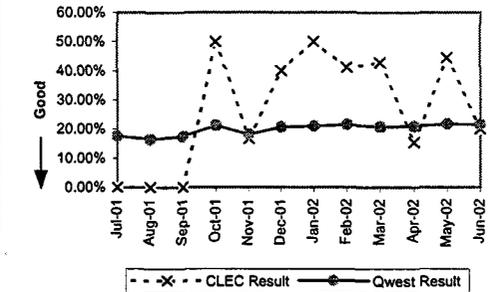
Trouble Rate (Percent) (MR-8) (Parity)— Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	251	0.80%	8.89%	1564	46695	3.35%	-2.24	-2.36
Aug-01	13	271	4.80%	21.37%	1669	46585	3.58%	1.06	-0.35
Sep-01	2	281	0.71%	8.41%	1220	46892	2.60%	-1.98	-2.21
Oct-01	1	287	0.35%	5.89%	1393	47173	2.95%	-2.6	-2.58
Nov-01	5	303	1.65%	12.74%	1229	47742	2.57%	-1.01	-1.62
Dec-01	3	359	0.84%	9.10%	1140	48262	2.36%	-1.9	-2.15
Jan-02	5	393	1.27%	11.21%	1199	48588	2.47%	-1.52	-1.92
Feb-02	10	427	2.34%	15.12%	1042	48672	2.14%	0.33	-0.8
Mar-02	4	467	0.86%	9.22%	1077	48681	2.21%	-1.98	-2.21
Apr-02	11	517	2.13%	14.43%	1175	48912	2.40%	-0.41	-1.25
May-02	5	599	0.83%	9.10%	1186	49150	2.41%	-2.5	-2.52
Jun-02	8	673	1.19%	10.84%	1200	49593	2.42%	-2.06	-2.26



Trouble Rate (Percent) (MR-8*) (Parity)— Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10	271	3.69%	18.85%	1259	46585	2.70%	0.99	-0.4
Sep-01	2	281	0.71%	8.41%	927	46892	1.98%	-1.52	-1.92
Oct-01	1	287	0.35%	5.89%	1021	47173	2.16%	-2.11	-2.28
Nov-01	3	303	0.99%	9.90%	864	47742	1.81%	-1.07	-1.65
Dec-01	2	359	0.56%	7.44%	850	48262	1.76%	-1.73	-2.05
Jan-02	4	393	1.02%	10.04%	864	48588	1.78%	-1.14	-1.69
Feb-02	7	427	1.64%	12.70%	733	48672	1.51%	0.28	-0.83
Mar-02	3	467	0.64%	7.99%	787	48681	1.62%	-1.66	-2.01
Apr-02	8	517	1.55%	12.34%	893	48912	1.83%	-0.47	-1.29
May-02	5	599	0.83%	9.10%	948	49150	1.93%	-1.94	-2.18
Jun-02									

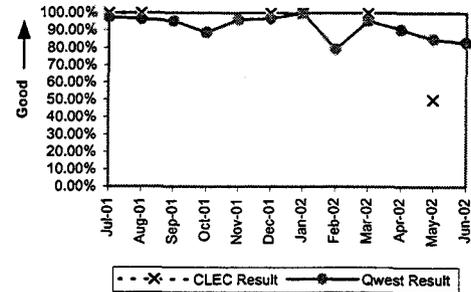


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)— Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	333	1897	17.55%	-0.65	-1.4
Aug-01	0	13	0.00%	0.00%	330	1999	16.51%	-1.6	-1.97
Sep-01	0	2	0.00%	0.00%	258	1478	17.46%	-0.65	-1.4
Oct-01	1	2	50.00%	50.00%	373	1766	21.12%	0.8	-0.51
Nov-01	1	6	16.67%	37.27%	272	1501	18.12%	-0.09	-1.06
Dec-01	2	5	40.00%	48.99%	296	1436	20.61%	0.96	-0.41
Jan-02	5	10	50.00%	50.00%	317	1516	20.91%	2	0.22
Feb-02	7	17	41.18%	49.22%	285	1327	21.48%	1.82	0.11
Mar-02	3	7	42.86%	49.49%	281	1358	20.69%	1.3	-0.21
Apr-02	2	13	15.38%	36.08%	311	1486	20.93%	-0.49	-1.3
May-02	4	9	44.44%	49.69%	328	1514	21.86%	1.5	-0.09
Jun-02	2	10	20.00%	40.00%	329	1529	21.52%	-0.12	-1.07

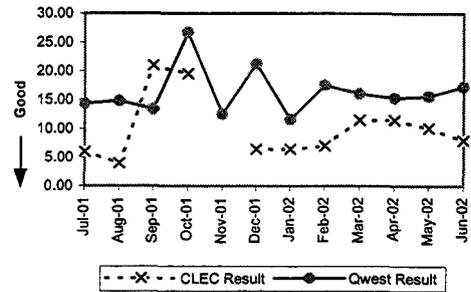


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

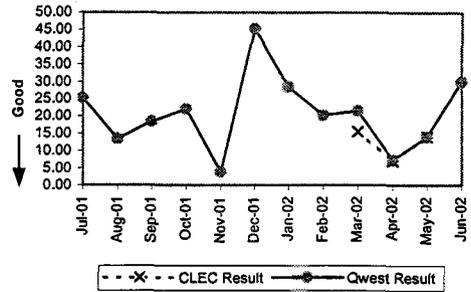
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	38	39	97.44%	-0.16	-1.1
Aug-01	2	2	100.00%	0.00%	29	30	96.67%	-0.25	-1.15
Sep-01					41	43	95.35%		
Oct-01					16	18	88.89%		
Nov-01					25	26	96.15%		
Dec-01	5	5	100.00%	0.00%	30	31	96.77%	-0.38	-1.23
Jan-02	5	5	100.00%	0.00%	37	37	100.00%	N/A	N/A
Feb-02					23	29	79.31%		
Mar-02	1	1	100.00%	0.00%	130	136	95.59%	-0.21	-1.13
Apr-02					57	63	90.48%		
May-02	1	2	50.00%	50.00%	17	20	85.00%	0.92	-0.44
Jun-02					24	29	82.76%		



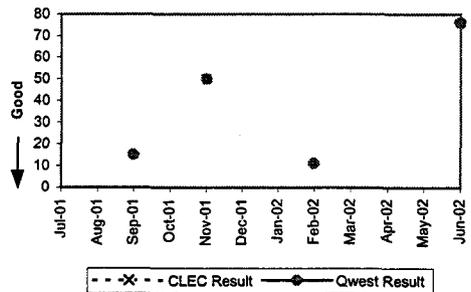
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	2	6.00	1.41	1136	79	14.38	-0.69	-1.42
Aug-01	8	2	4.00	0.00	993	67	14.82	-1.26	-1.77
Sep-01	42	2	21.00	1.41	1284	96	13.38	1.27	-0.23
Oct-01	98	5	19.60	1.52	2302	86	26.77	-0.85	-1.52
Nov-01					614	49	12.53		
Dec-01	45	7	6.43	5.22	1213	57	21.28	-1.97	-2.2
Jan-02	45	7	6.43	2.30	651	56	11.62	-1.3	-1.79
Feb-02	28	4	7.00	0.00	842	48	17.54	-1.08	-1.65
Mar-02	46	4	11.50	7.05	2520	157	16.05	-0.73	-1.44
Apr-02	23	2	11.50	3.54	1258	82	15.34	-0.59	-1.36
May-02	81	8	10.12	5.33	924	59	15.66	-1.59	-1.96
Jun-02	8	1	8.00		709	41	17.29	-0.41	-1.25



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					252	10	25.20		
Aug-01					161	12	13.42		
Sep-01					240	13	18.46		
Oct-01					486	22	22.09		
Nov-01					87	23	3.78		
Dec-01					181	4	45.25		
Jan-02					57	2	28.50		
Feb-02					182	9	20.22		
Mar-02	31	2	15.50	0.71	194	9	21.56	-0.32	-1.2
Apr-02	7	1	7.00		58	8	7.25	-0.04	-1.03
May-02	14	1	14.00		84	6	14.00		-1
Jun-02					120	4	30.00		



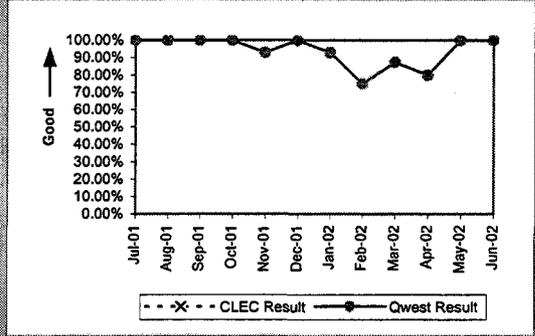
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01					15	1	15.00		
Oct-01									
Nov-01					50	1	50.00		
Dec-01									
Jan-02									
Feb-02					11	1	11.00		
Mar-02									
Apr-02									
May-02									
Jun-02					76	1	76.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

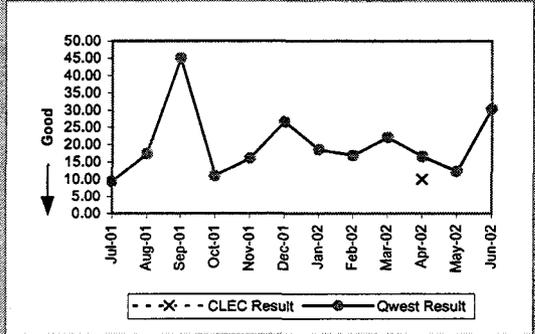
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		
Oct-01					3	3	100.00%		
Nov-01					13	14	92.86%		
Dec-01					4	4	100.00%		
Jan-02					13	14	92.86%		
Feb-02					3	4	75.00%		
Mar-02					7	8	87.50%		
Apr-02					4	5	80.00%		
May-02					8	8	100.00%		
Jun-02					2	2	100.00%		



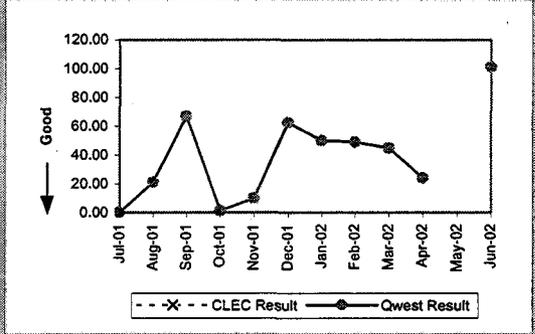
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					204	22	9.27		
Aug-01					243	14	17.36		
Sep-01					270	6	45.00		
Oct-01					154	14	11.00		
Nov-01					401	25	16.04		
Dec-01					213	8	26.62		
Jan-02					278	15	18.53		
Feb-02					84	5	16.80		
Mar-02					331	15	22.07		
Apr-02	10	1	10.00		199	12	16.58	-0.34	-1.21
May-02					122	10	12.20		
Jun-02					182	6	30.33		



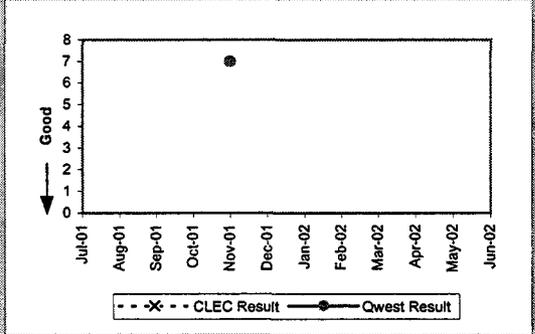
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	5	0.20		
Aug-01					128	6	21.33		
Sep-01					201	3	67.00		
Oct-01					4	3	1.33		
Nov-01					109	11	9.91		
Dec-01					125	2	62.50		
Jan-02					50	1	50.00		
Feb-02					49	1	49.00		
Mar-02					135	3	45.00		
Apr-02					48	2	24.00		
May-02									
Jun-02					101	1	101.00		



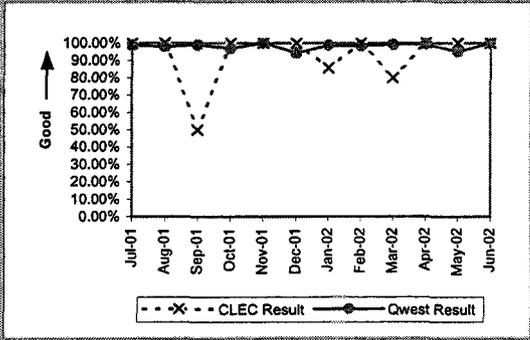
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					7	1	7.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

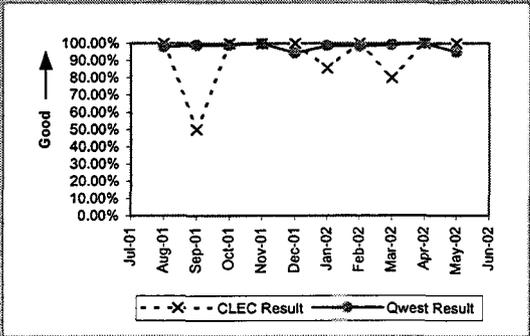


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

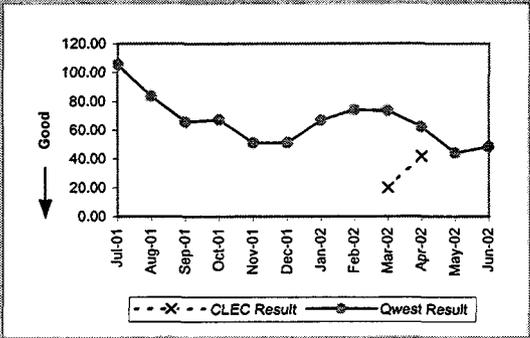
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	80	81	98.77%	-0.11	-1.07
Aug-01	2	2	100.00%	0.00%	90	92	97.83%	-0.21	-1.13
Sep-01	1	2	50.00%	50.00%	91	92	98.91%	2.1	0.28
Oct-01	4	4	100.00%	0.00%	98	101	97.03%	-0.34	-1.21
Nov-01	3	3	100.00%	0.00%	87	87	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	66	70	94.29%	-0.48	-1.29
Jan-02	6	7	85.71%	34.99%	68	69	98.55%	1.37	-0.16
Feb-02	6	6	100.00%	0.00%	62	63	98.41%	-0.3	-1.18
Mar-02	4	5	80.00%	40.00%	112	113	99.12%	1.79	0.09
Apr-02	5	5	100.00%	0.00%	132	133	99.25%	-0.19	-1.12
May-02	6	6	100.00%	0.00%	78	82	95.12%	-0.54	-1.33
Jun-02	5	5	100.00%	0.00%	58	58	100.00%	N/A	N/A



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	2	100.00%	0.00%	90	92	97.83%	-0.21	-1.13
Sep-01	1	2	50.00%	50.00%	91	92	98.91%	2.1	0.28
Oct-01	4	4	100.00%	0.00%	100	101	99.01%	-0.2	-1.12
Nov-01	3	3	100.00%	0.00%	87	87	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	66	70	94.29%	-0.48	-1.29
Jan-02	6	7	85.71%	34.99%	68	69	98.55%	1.37	-0.16
Feb-02	6	6	100.00%	0.00%	62	63	98.41%	-0.3	-1.18
Mar-02	4	5	80.00%	40.00%	112	113	99.12%	1.79	0.09
Apr-02	5	5	100.00%	0.00%	133	133	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	78	82	95.12%	-0.54	-1.33
Jun-02									

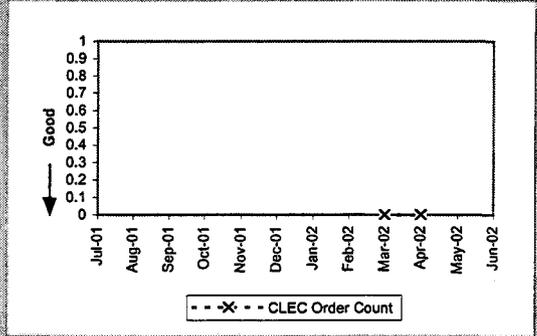


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3163	30	105.43		
Aug-01					2762	33	83.70		
Sep-01					2368	36	65.78		
Oct-01					2289	34	67.32		
Nov-01					1791	35	51.17		
Dec-01					2156	42	51.33		
Jan-02					1802	27	66.74		
Feb-02					1999	27	74.04		
Mar-02	20	1	20.00		2129	29	73.41	-0.65	-1.39
Apr-02	42	1	42.00		1801	29	62.10	-0.34	-1.21
May-02					1674	38	44.05		
Jun-02					1979	41	48.27		



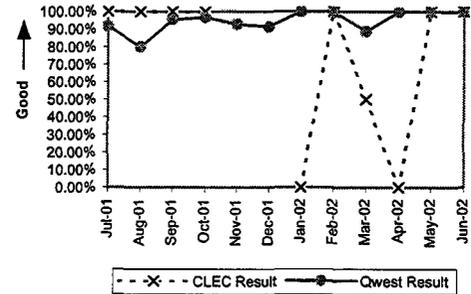
Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	0
Apr-02	0
May-02	
Jun-02	

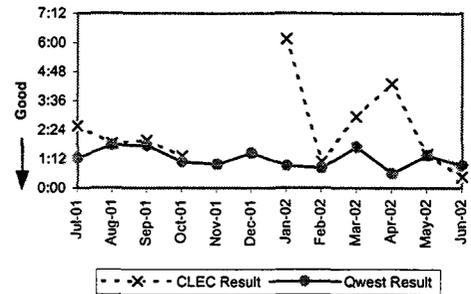


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

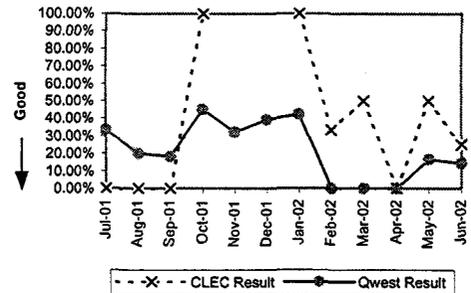
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	11	12	91.67%	-0.29	-1.18
Aug-01	1	1	100.00%	0.00%	20	25	80.00%	-0.49	-1.3
Sep-01	1	1	100.00%	0.00%	21	22	95.45%	-0.21	-1.13
Oct-01	1	1	100.00%	0.00%	30	31	96.77%	-0.18	-1.11
Nov-01					26	28	92.86%		
Dec-01					21	23	91.30%		
Jan-02	0	1	0.00%	0.00%	26	26	100.00%	N/A	0.34
Feb-02	3	3	100.00%	0.00%	19	19	100.00%	N/A	N/A
Mar-02	1	2	50.00%	50.00%	8	9	88.89%	0.92	-0.44
Apr-02	0	1	0.00%	0.00%	14	14	100.00%	N/A	0.19
May-02	2	2	100.00%	0.00%	24	24	100.00%	N/A	N/A
Jun-02	4	4	100.00%	0.00%	14	14	100.00%	N/A	N/A



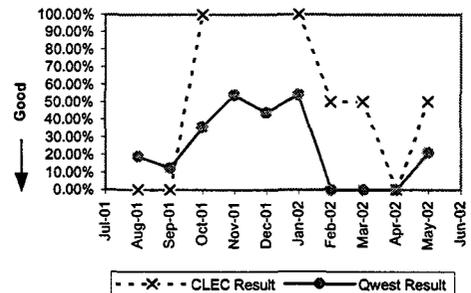
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2:34	1	2:34		14:52	12	1:14	1.04	-0.37
Aug-01	1:51	1	1:51		44:27	25	1:47	0.28	-0.83
Sep-01	1:59	1	1:59		38:56	22	1:46	0.26	-0.84
Oct-01	1:20	1	1:20		33:26	31	1:05	0.78	-0.53
Nov-01					27:46	28	0:59		
Dec-01					33:11	23	1:27		
Jan-02	6:09	1	6:09		23:52	26	0:55	1.96	0.19
Feb-02	3:18	3	1:06	0:56	15:51	19	0:50	0.51	-0.69
Mar-02	5:54	2	2:57	1:59	15:20	9	1:42	0.98	-0.41
Apr-02	4:18	1	4:18		8:21	14	0:36	1.84	0.12
May-02	2:47	2	1:24	0:53	32:27	24	1:21	0.15	-0.91
Jun-02	1:46	4	0:27	0:29	13:07	14	0:56	-1.2	-1.73



Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	4	12	33.33%	-0.68	-1.41
Aug-01	0	1	0.00%	0.00%	5	25	20.00%	-0.49	-1.3
Sep-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28
Oct-01	1	1	100.00%	0.00%	14	31	45.16%	0.73	-0.56
Nov-01					9	28	32.14%		
Dec-01					9	23	39.13%		
Jan-02	1	1	100.00%	0.00%	11	26	42.31%	0.77	-0.53
Feb-02	1	3	33.33%	47.14%	0	19	0.00%	N/A	-0.04
Mar-02	1	2	50.00%	50.00%	0	9	0.00%	N/A	-0.14
Apr-02	0	1	0.00%	0.00%	0	14	0.00%	N/A	N/A
May-02	1	2	50.00%	50.00%	4	24	16.67%	0.87	-0.47
Jun-02	1	4	25.00%	43.30%	2	14	14.29%	0.38	-0.77



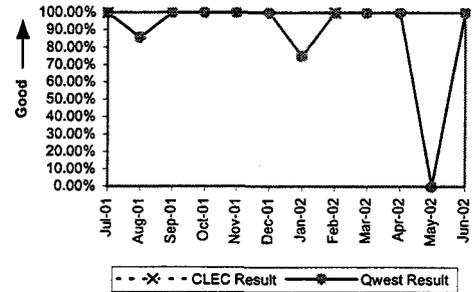
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	1	0.00%	0.00%	4	21	19.05%	-0.47	-1.29
Sep-01	0	1	0.00%	0.00%	2	16	12.50%	-0.37	-1.22
Oct-01	1	1	100.00%	0.00%	5	14	35.71%	0.86	-0.48
Nov-01					7	13	53.85%		
Dec-01					7	16	43.75%		
Jan-02	1	1	100.00%	0.00%	7	13	53.85%	0.55	-0.67
Feb-02	1	2	50.00%	50.00%	0	16	0.00%	N/A	0.03
Mar-02	1	2	50.00%	50.00%	0	8	0.00%	N/A	-0.18
Apr-02	0	1	0.00%	0.00%	0	9	0.00%	N/A	N/A
May-02	1	2	50.00%	50.00%	4	19	21.05%	0.7	-0.58
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

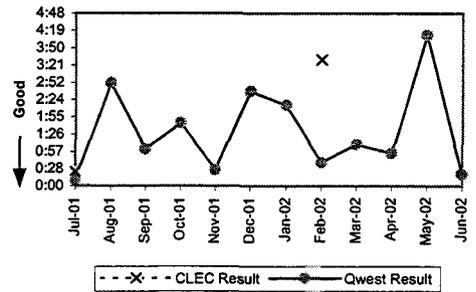
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Aug-01					6	7	85.71%		
Sep-01					5	5	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					3	3	100.00%		
Apr-02					5	5	100.00%		
May-02					0	1	0.00%		
Jun-02					2	2	100.00%		



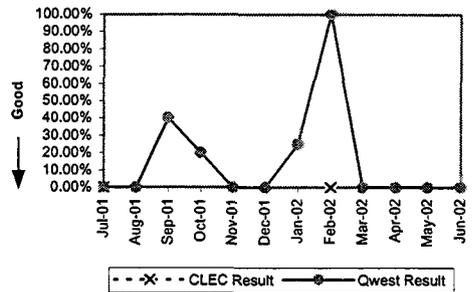
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0:24	1	0:24		0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		
Oct-01					8:47	5	1:45		
Nov-01					0:27	1	0:27		
Dec-01					5:17	2	2:38		
Jan-02					8:59	4	2:15		
Feb-02	3:31	1	3:31		0:40	1	0:40		
Mar-02					3:29	3	1:10		
Apr-02					4:34	5	0:55		
May-02					4:12	1	4:12		
Jun-02					0:40	2	0:20		



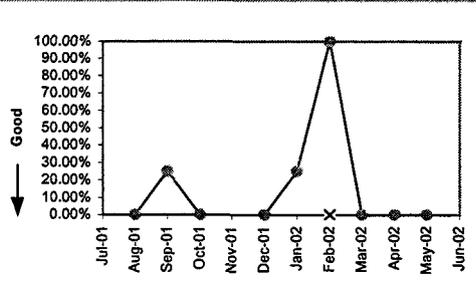
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		
Oct-01					1	5	20.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	4	25.00%		
Feb-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					0	3	0.00%		
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02					0	2	0.00%		



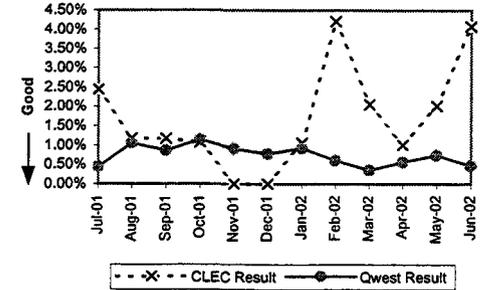
Repair Repeat Report Rate (Percent) (MR-7E') (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	7	0.00%		
Sep-01					1	4	25.00%		
Oct-01					0	3	0.00%		
Nov-01					0	0	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	4	25.00%		
Feb-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					0	3	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02									

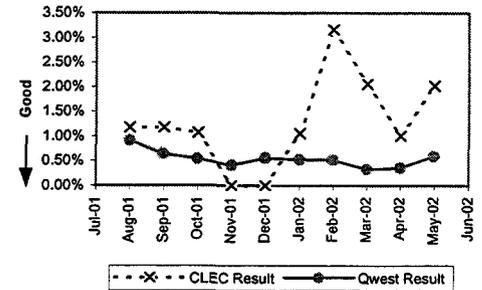


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

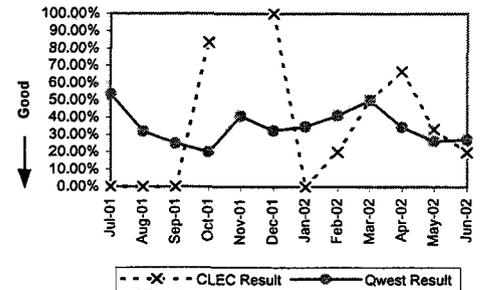
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	82	2.44%	15.43%	13	2987	0.44%	1.89	0.15
Aug-01	1	85	1.18%	10.78%	32	3049	1.05%	0.19	-0.88
Sep-01	1	85	1.18%	10.78%	27	3126	0.86%	0.36	-0.78
Oct-01	1	93	1.08%	10.31%	36	3152	1.14%	-0.06	-1.04
Nov-01	0	83	0.00%	0.00%	29	3198	0.91%	-0.86	-1.52
Dec-01	0	90	0.00%	0.00%	25	3225	0.78%	-0.83	-1.5
Jan-02	1	94	1.06%	10.26%	30	3240	0.93%	0.21	-0.87
Feb-02	4	95	4.21%	20.08%	20	3284	0.61%	2.91	0.77
Mar-02	2	97	2.06%	14.21%	12	3331	0.36%	1.9	0.16
Apr-02	1	99	1.01%	10.00%	19	3346	0.57%	0.57	-0.65
May-02	2	99	2.02%	14.07%	25	3356	0.74%	1.25	-0.24
Jun-02	4	98	4.08%	19.79%	16	3389	0.47%	3.13	0.91



Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	85	1.18%	10.78%	28	3049	0.92%	0.31	-0.81
Aug-01	1	85	1.18%	10.78%	20	3126	0.64%	0.6	-0.63
Sep-01	1	93	1.08%	10.31%	17	3152	0.54%	0.66	-0.6
Oct-01	1	83	0.00%	0.00%	13	3198	0.41%	-0.57	-1.35
Nov-01	0	90	0.00%	0.00%	18	3225	0.56%	-0.7	-1.43
Dec-01	1	94	1.06%	10.26%	17	3240	0.52%	0.67	-0.59
Jan-02	3	95	3.16%	17.49%	17	3284	0.52%	2.4	0.46
Feb-02	2	97	2.06%	14.21%	11	3331	0.33%	1.97	0.2
Mar-02	1	99	1.01%	10.00%	12	3346	0.36%	0.9	-0.45
Apr-02	2	99	2.02%	14.07%	20	3356	0.60%	1.46	-0.11
Jun-02									

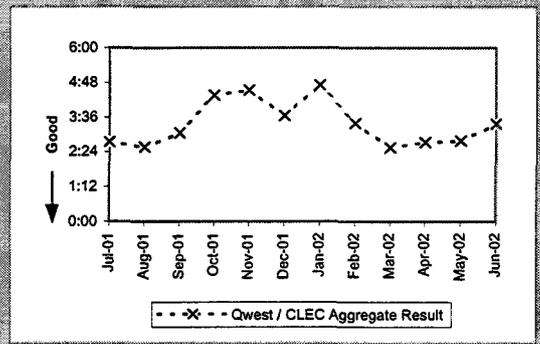


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	15	28	53.57%	-1.47	-1.89
Aug-01	0	1	0.00%	0.00%	15	47	31.91%	-0.68	-1.41
Sep-01	0	1	0.00%	0.00%	9	36	25.00%	-0.57	-1.35
Oct-01	5	6	83.33%	37.27%	9	45	20.00%	2.96	0.8
Nov-01					20	49	40.82%		
Dec-01	2	2	100.00%	0.00%	12	37	32.43%	1.63	-0.01
Jan-02	0	1	0.00%	0.00%	16	46	34.78%	-0.72	-1.44
Feb-02	1	5	20.00%	40.00%	14	34	41.18%	-0.9	-1.55
Mar-02	2	4	50.00%	50.00%	12	24	50.00%	0	-1
Apr-02	2	3	66.67%	47.14%	10	29	34.48%	0.95	-0.42
May-02	1	3	33.33%	47.14%	9	34	26.47%	0.2	-0.88
Jun-02	1	5	20.00%	40.00%	6	22	27.27%	-0.33	-1.2



Checklist #7 - E911

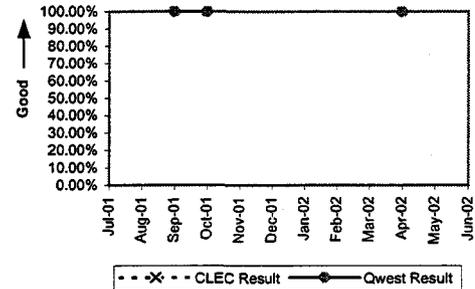
Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	2:45
Aug-01	2:34
Sep-01	3:03
Oct-01	4:22
Nov-01	4:32
Dec-01	3:39
Jan-02	4:43
Feb-02	3:23
Mar-02	2:33
Apr-02	2:44
May-02	2:47
Jun-02	3:22



Checklist #7 - E911/911 Trunk Installation

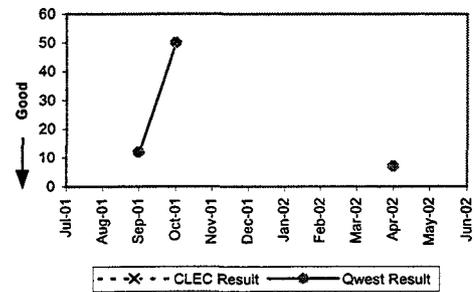
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					2	2	100.00%		
Oct-01					4	4	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02									
Jun-02									



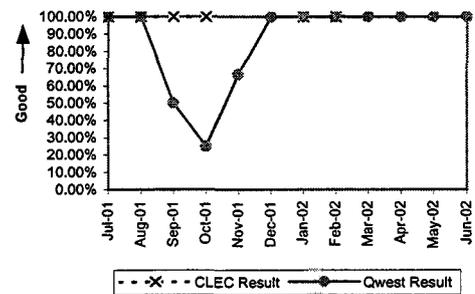
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					24	2	12.00		
Oct-01					200	4	50.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					7	1	7.00		
May-02									
Jun-02									



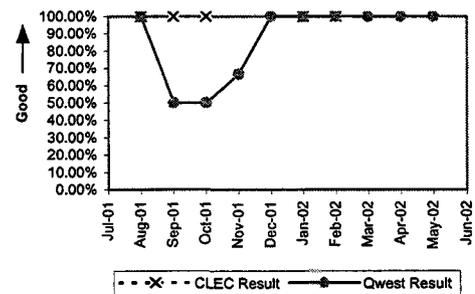
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	2	4	50.00%	-1.41	-1.86
Oct-01	2	2	100.00%	0.00%	1	4	25.00%	-2	-2.22
Nov-01					2	3	66.67%		
Dec-01					4	4	100.00%		
Jan-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					2	2	100.00%		
Jun-02					1	1	100.00%		



New Service Installation Quality (Percent) (OP-5\*) (Parity) - Interval Zone One and Two

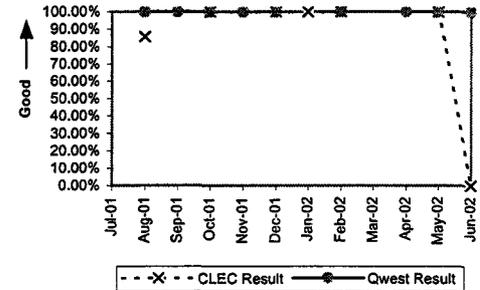
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	5	100.00%	0.00%	3	3	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	2	4	50.00%	-1.41	-1.86
Oct-01	2	2	100.00%	0.00%	2	4	50.00%	-1.15	-1.7
Nov-01					2	3	66.67%		
Dec-01					4	4	100.00%		
Jan-02	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02					2	2	100.00%		
Apr-02					2	2	100.00%		
May-02					2	2	100.00%		
Jun-02									



Checklist #7 - E911/911 Trunk Repair

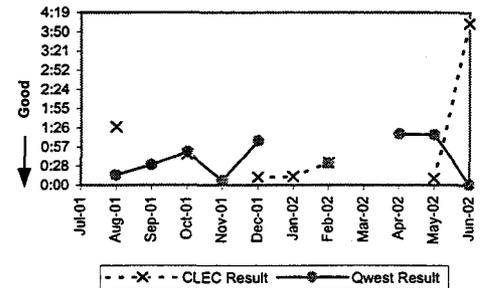
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	6	7	85.71%	34.99%	2	2	100.00%	N/A	-0.91
Sep-01					4	4	100.00%		
Oct-01	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
Nov-01					3	3	100.00%		
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	7	7	100.00%	0.00%					
Feb-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-02									
Apr-02					1	1	100.00%		
May-02	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	-0.59



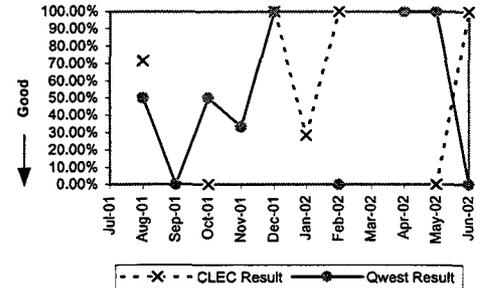
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	10:13	7	1:28	3:14	0:30	2	0:15	-0.37	-1.23
Sep-01					2:05	4	0:31		
Oct-01	0:47	1	0:47		1:41	2	0:50	-0.04	-1.03
Nov-01					0:21	3	0:07		
Dec-01	0:12	1	0:12		1:07	1	1:07		
Jan-02	1:31	7	0:13	0:23					
Feb-02	0:34	1	0:34		0:33	1	0:33		
Mar-02									
Apr-02					1:17	1	1:17		
May-02	0:10	1	0:10		1:16	1	1:16		
Jun-02	4:03	1	4:03		0:01	1	0:01		



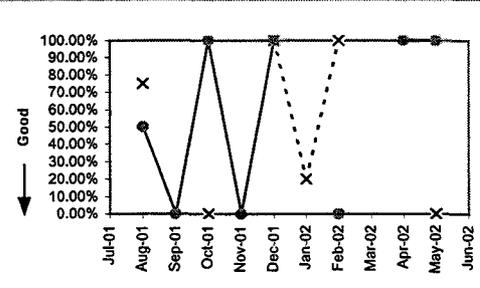
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	5	7	71.43%	45.18%	1	2	50.00%	0.35	-0.79
Sep-01					0	4	0.00%		
Oct-01	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5
Nov-01					1	3	33.33%		
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	2	7	28.57%	45.18%					
Feb-02	1	1	100.00%	0.00%	0	1	0.00%	N/A	-0.59
Mar-02									
Apr-02					1	1	100.00%		
May-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	0	1	0.00%	N/A	-0.59



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)- Interval Zone One

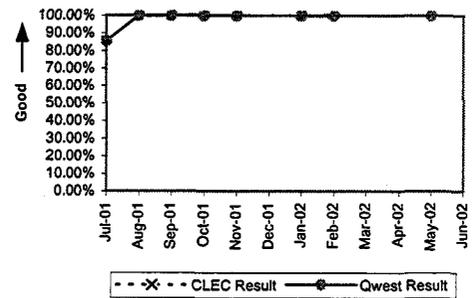
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	4	75.00%	43.30%	1	2	50.00%	0.32	-0.8
Sep-01					0	3	0.00%		
Oct-01	0	1	0.00%	0.00%	1	1	100.00%	N/A	N/A
Nov-01					0	1	0.00%		
Dec-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	1	5	20.00%	40.00%					
Feb-02	1	1	100.00%	0.00%	0	1	0.00%	N/A	-0.59
Mar-02									
Apr-02					1	1	100.00%		
May-02	0	1	0.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-02									



Checklist #7 - E911/911 Trunk Repair

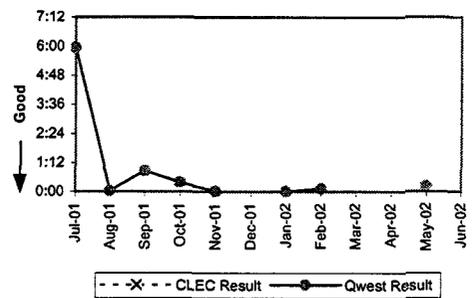
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6	7	85.71%		
Aug-01					1	1	100.00%		
Sep-01					3	3	100.00%		
Oct-01					2	2	100.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02					1	1	100.00%		
Feb-02					1	1	100.00%		
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02									



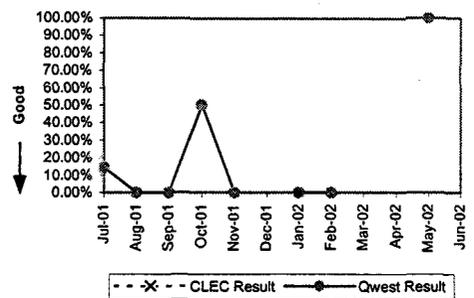
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					41:37	7	5:57		
Aug-01					0:02	1	0:02		
Sep-01					2:37	3	0:52		
Oct-01					0:47	2	0:23		
Nov-01					0:01	1	0:01		
Dec-01									
Jan-02					0:01	1	0:01		
Feb-02					0:08	1	0:08		
Mar-02									
Apr-02									
May-02					0:29	2	0:14		
Jun-02									



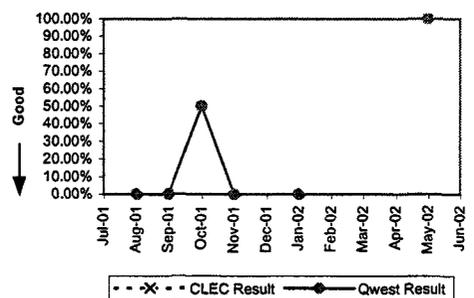
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1	7	14.29%		
Aug-01					0	1	0.00%		
Sep-01					0	3	0.00%		
Oct-01					1	2	50.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					0	1	0.00%		
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02									



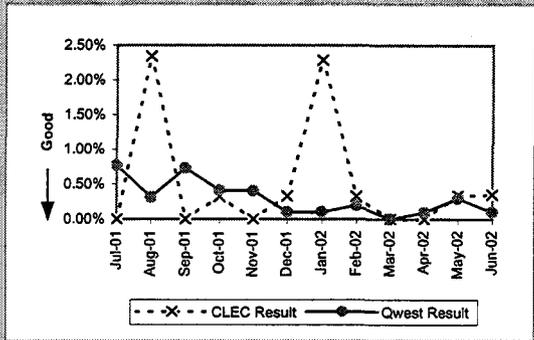
Repair Repeat Report Rate (Percent) (MR-7E') (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01					0	1	0.00%		
Sep-01					0	2	0.00%		
Oct-01					1	2	50.00%		
Nov-01					0	1	0.00%		
Dec-01									
Jan-02					0	1	0.00%		
Feb-02									
Mar-02									
Apr-02									
May-02					2	2	100.00%		
Jun-02									

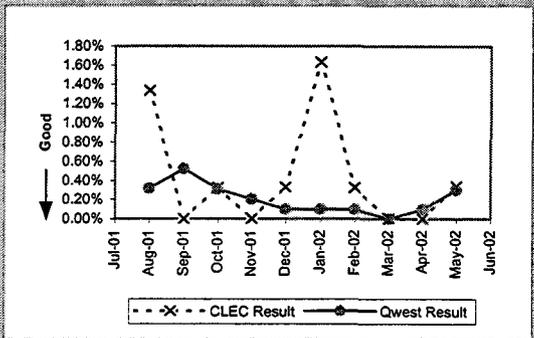


Checklist #7 - E911/911 Trunk Repair

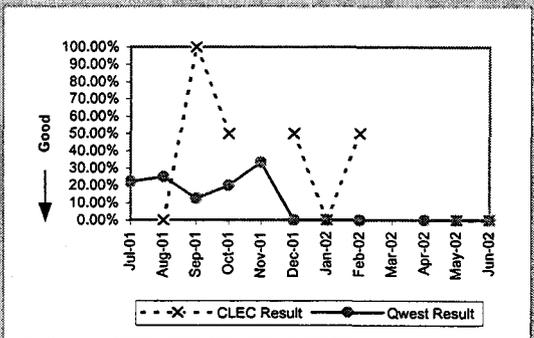
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	289	0.00%	0.00%	7	910	0.77%	-1.3	-1.79
Aug-01	7	299	2.34%	15.12%	3	948	0.32%	2.89	0.75
Sep-01	0	308	0.00%	0.00%	7	956	0.73%	-1.31	-1.8
Oct-01	1	308	0.32%	5.69%	4	971	0.41%	-0.21	-1.13
Nov-01	0	302	0.00%	0.00%	4	979	0.41%	-0.97	-1.59
Dec-01	1	302	0.33%	5.74%	1	997	0.10%	0.71	-0.57
Jan-02	7	306	2.29%	14.95%	1	997	0.10%	3.44	1.09
Feb-02	1	306	0.33%	5.71%	2	999	0.20%	0.35	-0.78
Mar-02	0	298	0.00%	0.00%	0	1003	0.00%	N/A	N/A
Apr-02	0	294	0.00%	0.00%	1	1004	0.10%	-0.48	-1.29
May-02	1	294	0.34%	5.82%	3	1001	0.30%	0.12	-0.93
Jun-02	1	282	0.35%	5.94%	1	993	0.10%	0.76	-0.54



Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	299	1.34%	11.49%	3	948	0.32%	1.81	0.1
Sep-01	0	308	0.00%	0.00%	5	956	0.52%	-1.11	-1.67
Oct-01	1	308	0.32%	5.69%	3	971	0.31%	0.05	-0.97
Nov-01	0	302	0.00%	0.00%	2	979	0.20%	-0.69	-1.42
Dec-01	1	302	0.33%	5.74%	1	997	0.10%	0.71	-0.57
Jan-02	5	306	1.63%	12.68%	1	997	0.10%	2.8	0.7
Feb-02	1	306	0.33%	5.71%	1	999	0.10%	0.71	-0.57
Mar-02	0	298	0.00%	0.00%	0	1003	0.00%	N/A	N/A
Apr-02	0	294	0.00%	0.00%	1	1004	0.10%	-0.48	-1.29
May-02	1	294	0.34%	5.82%	3	1001	0.30%	0.12	-0.93
Jun-02									



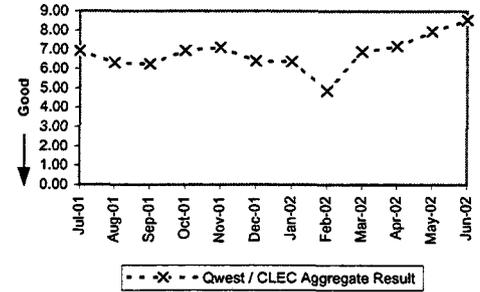
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2	9	22.22%		
Aug-01	0	7	0.00%	0.00%	1	4	25.00%	-0.92	-1.56
Sep-01	1	1	100.00%	0.00%	1	8	12.50%	1.29	-0.21
Oct-01	1	2	50.00%	50.00%	1	5	20.00%	0.5	-0.69
Nov-01					2	6	33.33%		
Dec-01	1	2	50.00%	50.00%	0	1	0.00%	N/A	-0.8
Jan-02	0	7	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	1	2	50.00%	50.00%	0	2	0.00%	N/A	-0.63
Mar-02									
Apr-02					0	1	0.00%		
May-02	0	1	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jun-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A



Checklist #7 - Operator Services - Directory Assistance

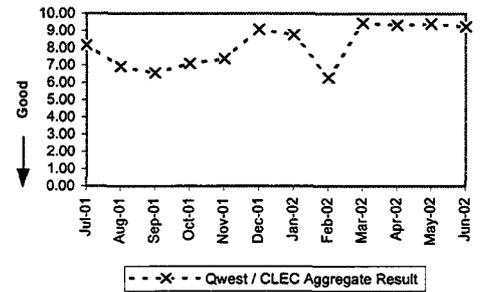
Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)

Date	Qwest / CLEC Aggregate Result
Jul-01	6.94
Aug-01	6.32
Sep-01	6.25
Oct-01	6.96
Nov-01	7.12
Dec-01	6.41
Jan-02	6.38
Feb-02	4.86
Mar-02	6.90
Apr-02	7.18
May-02	7.95
Jun-02	8.54



Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)

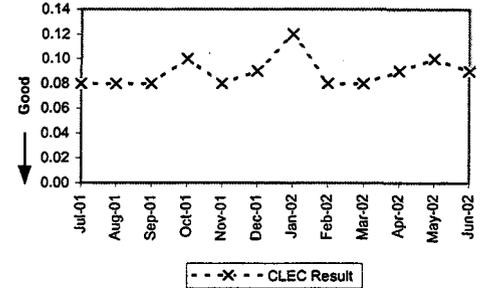
Date	Qwest / CLEC Aggregate Result
Jul-01	8.17
Aug-01	6.93
Sep-01	6.56
Oct-01	7.11
Nov-01	7.40
Dec-01	9.08
Jan-02	8.78
Feb-02	6.29
Mar-02	9.45
Apr-02	9.35
May-02	9.42
Jun-02	9.26



Checklist #8 - Directory Listings

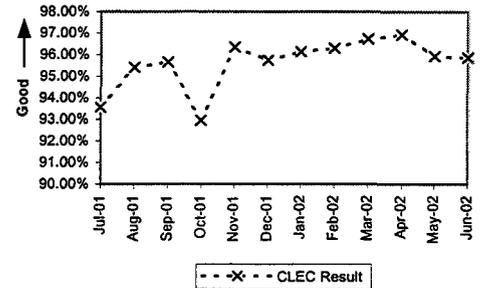
Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)

Date	CLEC Result
Jul-01	0.08
Aug-01	0.08
Sep-01	0.08
Oct-01	0.10
Nov-01	0.08
Dec-01	0.09
Jan-02	0.12
Feb-02	0.08
Mar-02	0.08
Apr-02	0.09
May-02	0.10
Jun-02	0.09



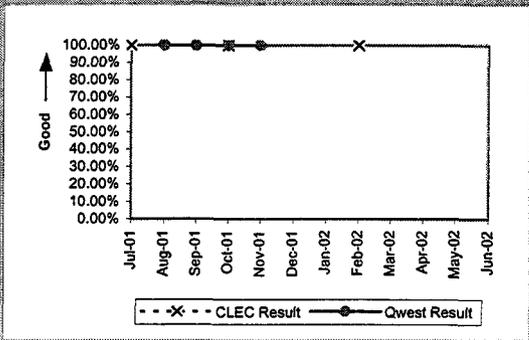
Accurate Database Updates (Percent) (DB-2C-1) (Parity)

Date	CLEC Result
Jul-01	93.57%
Aug-01	95.42%
Sep-01	95.66%
Oct-01	92.95%
Nov-01	96.35%
Dec-01	95.74%
Jan-02	96.14%
Feb-02	96.30%
Mar-02	96.74%
Apr-02	96.94%
May-02	95.95%
Jun-02	95.87%

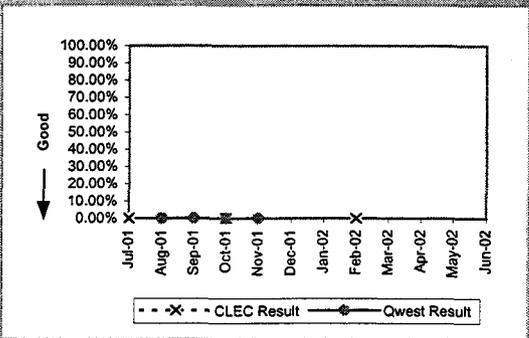


Checklist #9 - NXX Code Activation

NXX Code Activation (Percent) (NP-1A) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	7	7	100.00%			
Aug-01				1	1	100.00%
Sep-01				1	1	100.00%
Oct-01	2	2	100.00%	1	1	100.00%
Nov-01				1	1	100.00%
Dec-01						
Jan-02						
Feb-02	1	1	100.00%			
Mar-02						
Apr-02						
May-02						
Jun-02						

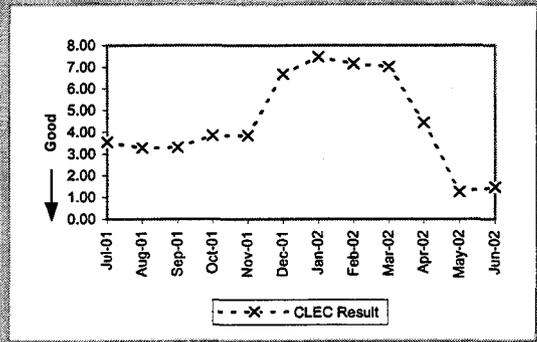


NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	0	7	0.00%			
Aug-01				0	1	0.00%
Sep-01				0	1	0.00%
Oct-01	0	2	0.00%	0	1	0.00%
Nov-01				0	1	0.00%
Dec-01						
Jan-02						
Feb-02	0	1	0.00%			
Mar-02						
Apr-02						
May-02						
Jun-02						



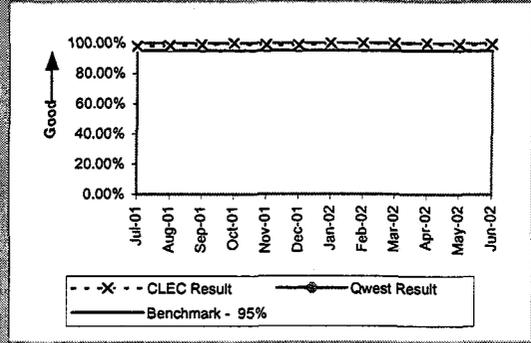
Checklist #10 - Databases and Signaling

Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)	
Date	CLEC Result
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17
Mar-02	7.02
Apr-02	4.44
May-02	1.25
Jun-02	1.47

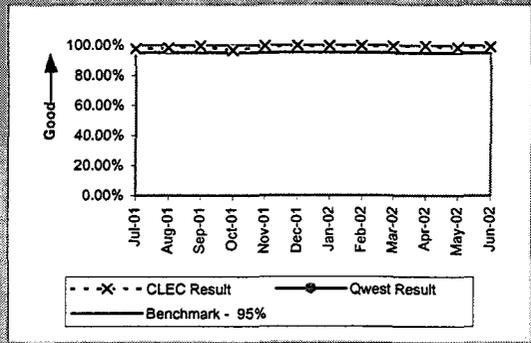


Checklist #11 - Number Portability\*\*

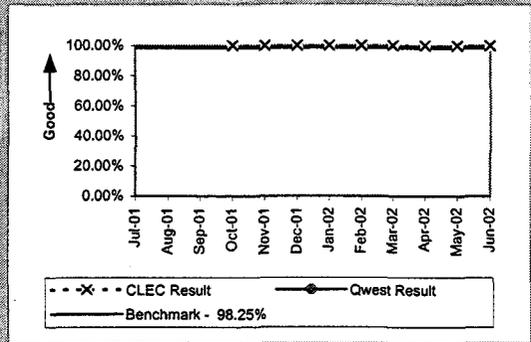
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1143	1166	98.03%	13.91%					
Aug-01	1136	1156	98.27%	13.04%					
Sep-01	1043	1053	99.05%	9.70%					
Oct-01	932	932	100.00%	0.00%					
Nov-01	725	734	98.77%	11.01%					
Dec-01	524	532	98.50%	12.17%					
Jan-02	600	600	100.00%	0.00%					
Feb-02	878	878	100.00%	0.00%					
Mar-02	816	817	99.88%	3.50%					
Apr-02	1122	1123	99.91%	2.98%					
May-02	1187	1200	98.92%	10.35%					
Jun-02	751	756	99.34%	8.11%					



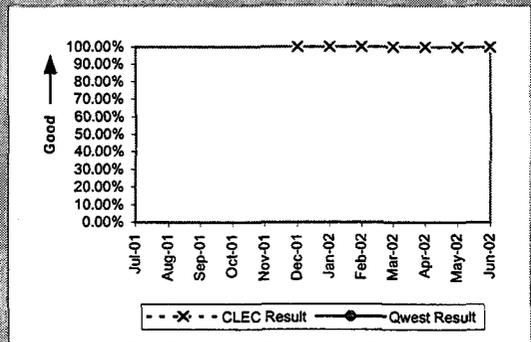
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4615	4722	97.73%	14.88%					
Aug-01	6221	6331	98.26%	13.07%					
Sep-01	5735	5764	99.50%	7.08%					
Oct-01	4304	4447	96.78%	17.64%					
Nov-01	7872	7904	99.60%	6.35%					
Dec-01	7930	7950	99.75%	5.01%					
Jan-02	5884	5905	99.64%	5.95%					
Feb-02	8310	8328	99.78%	4.64%					
Mar-02	6961	7010	99.30%	8.33%					
Apr-02	7590	7609	99.75%	4.99%					
May-02	6207	6298	98.56%	11.93%					
Jun-02	5709	5761	99.10%	9.46%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	5378	5379	99.98%	1.36%					
Nov-01	8636	8638	99.98%	1.52%					
Dec-01	8482	8482	100.00%	0.00%					
Jan-02	6509	6509	100.00%	0.00%					
Feb-02	9206	9206	100.00%	0.00%					
Mar-02	7827	7827	100.00%	0.00%					
Apr-02	8644	8644	100.00%	0.00%					
May-02	7496	7498	99.97%	1.63%					
Jun-02	6523	6523	100.00%	0.00%					

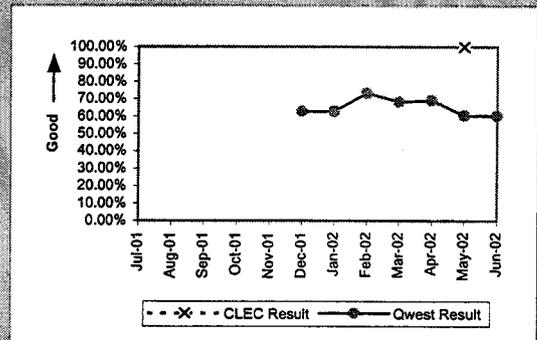


Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	8482	8482	100.00%	0.00%					
Jan-02	6509	6509	100.00%	0.00%					
Feb-02	9206	9206	100.00%	0.00%					
Mar-02	7827	7827	100.00%	0.00%					
Apr-02	8644	8644	100.00%	0.00%					
May-02	7498	7498	100.00%	0.00%					
Jun-02	6523	6523	100.00%	0.00%					

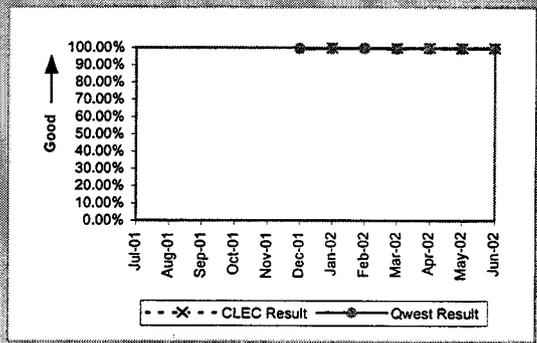


Checklist #11 - Number Portability\*\*

LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2656	4229	62.80%		
Jan-02					3010	4797	62.75%		
Feb-02					3987	5435	73.36%		
Mar-02					2942	4315	68.18%		
Apr-02					2548	3689	69.07%		
May-02	2	2	100.00%	0.00%	1965	3251	60.44%	-1.14	-1.7
Jun-02					1985	3298	60.19%		

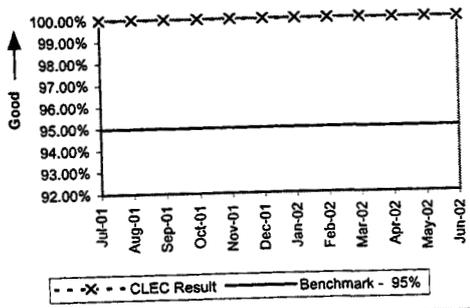


LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					8209	8254	99.45%		
Jan-02	1	1	100.00%	0.00%	9934	9981	99.53%	-0.07	-1.04
Feb-02					10161	10203	99.59%		
Mar-02	1	1	100.00%	0.00%	9022	9067	99.50%	-0.07	-1.04
Apr-02	1	1	100.00%	0.00%	8105	8129	99.70%	-0.05	-1.03
May-02	4	4	100.00%	0.00%	7527	7551	99.68%	-0.11	-1.07
Jun-02	1	1	100.00%	0.00%	7080	7110	99.58%	-0.07	-1.04

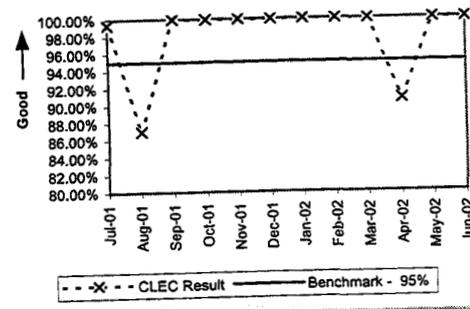


Checklist #13 - Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	142435.31	142435.31	100.00%	
Aug-01	197975.45	197975.45	100.00%	
Sep-01	135757.74	135757.74	100.00%	
Oct-01	139502.54	139502.54	100.00%	
Nov-01	138956.23	138956.23	100.00%	
Dec-01	144515.46	144515.46	100.00%	
Jan-02	146205.06	146205.06	100.00%	
Feb-02	152289.45	152289.45	100.00%	
Mar-02	139412.3	139412.3	100.00%	
Apr-02	164762.13	164762.13	100.00%	
May-02	141107.74	141107.74	100.00%	
Jun-02	143104.88	143104.88	100.00%	

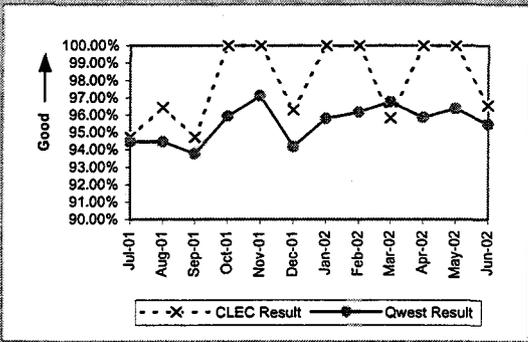


Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	141529.19	142435.31	99.36%	
Aug-01	172305.4	197975.45	87.03%	
Sep-01	135711.97	135757.74	99.97%	
Oct-01	139420.79	139502.54	99.94%	
Nov-01	138919.69	138956.23	99.97%	
Dec-01	144471.62	144515.46	99.97%	
Jan-02	146194.9	146205.06	99.99%	
Feb-02	152286.08	152289.45	100.00%	
Mar-02	139407.19	139412.3	100.00%	
Apr-02	149403.84	164762.13	90.68%	
May-02	141101.82	141107.74	100.00%	
Jun-02	143098.85	143104.88	100.00%	

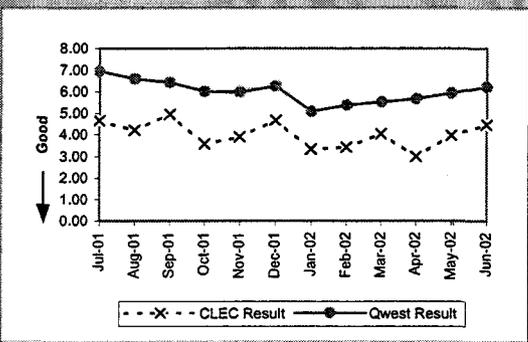


Checklist #14 - Resale - Residence Installation

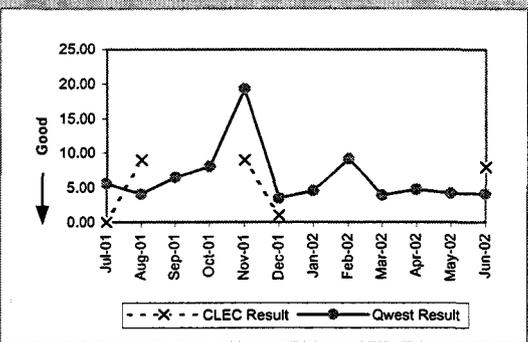
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	18	19	94.74%	22.33%	2611	2764	94.46%	-0.05	-1.03	
Aug-01	27	28	96.43%	18.56%	2940	3112	94.47%	-0.45	-1.27	
Sep-01	18	19	94.74%	22.33%	2288	2440	93.77%	-0.17	-1.11	
Oct-01	23	23	100.00%	0.00%	2708	2823	95.93%	-0.98	-1.6	
Nov-01	19	19	100.00%	0.00%	2383	2454	97.11%	-0.75	-1.46	
Dec-01	26	27	96.30%	18.89%	2057	2184	94.19%	-0.47	-1.28	
Jan-02	21	21	100.00%	0.00%	2231	2329	95.79%	-0.96	-1.58	
Feb-02	14	14	100.00%	0.00%	2005	2085	96.16%	-0.74	-1.45	
Mar-02	23	24	95.83%	19.98%	2313	2390	96.78%	0.33	-0.8	
Apr-02	13	13	100.00%	0.00%	2103	2194	95.85%	-0.75	-1.45	
May-02	36	36	100.00%	0.00%	2185	2267	96.38%	-1.15	-1.7	
Jun-02	28	29	96.55%	18.25%	1999	2094	95.46%	-0.28	-1.17	



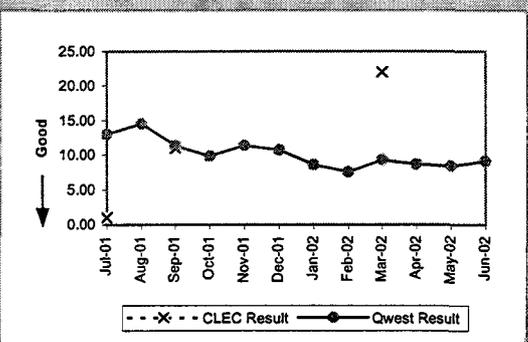
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	93	20	4.65	1.95	19312	2780	6.95	-1.38	-1.84	
Aug-01	118	28	4.21	1.69	20607	3123	6.60	-1.72	-2.05	
Sep-01	94	19	4.95	2.74	15758	2455	6.42	-0.8	-1.49	
Oct-01	82	23	3.57	0.99	17111	2846	6.01	-1.76	-2.07	
Nov-01	78	20	3.90	2.13	14692	2463	5.97	-0.79	-1.48	
Dec-01	126	27	4.67	2.35	13787	2201	6.26	-1.45	-1.88	
Jan-02	70	21	3.33	1.32	11951	2352	5.08	-1.44	-1.88	
Feb-02	48	14	3.43	0.94	11358	2113	5.38	-1.19	-1.72	
Mar-02	97	24	4.04	4.41	13338	2416	5.52	-1.36	-1.83	
Apr-02	39	13	3.00	0.82	12667	2229	5.68	-1.82	-2.11	
May-02	143	36	3.97	1.84	13627	2293	5.94	-2.09	-2.27	
Jun-02	134	30	4.47	2.83	13200	2126	6.21	-1.73	-2.05	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	0	1	0.00		391	70	5.59	-0.38	-1.23	
Aug-01	9	1	9.00		274	67	4.09	1.11	-0.33	
Sep-01					402	62	6.48			
Oct-01					500	62	8.06			
Nov-01	9	1	9.00		731	38	19.24	-0.13	-1.08	
Dec-01	1	1	1.00		228	65	3.51	-0.82	-1.5	
Jan-02					182	40	4.55			
Feb-02					431	47	9.17			
Mar-02					124	32	3.88			
Apr-02					247	52	4.75			
May-02					211	50	4.22			
Jun-02	8	1	8.00		230	56	4.11	1.14	-0.31	

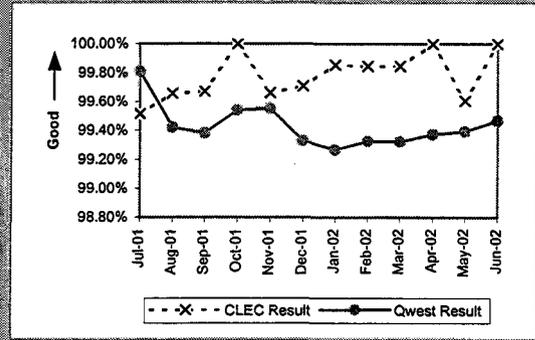


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1	1	1.00		1284	99	12.97	-0.75	-1.46	
Aug-01					1688	116	14.55			
Sep-01	11	1	11.00		1186	104	11.40	-0.03	-1.02	
Oct-01					749	76	9.86			
Nov-01					479	42	11.40			
Dec-01					687	64	10.73			
Jan-02					533	62	8.60			
Feb-02					319	42	7.60			
Mar-02	22	1	22.00		427	46	9.28	1.67	0.02	
Apr-02					381	44	8.66			
May-02					277	33	8.39			
Jun-02					372	41	9.07			

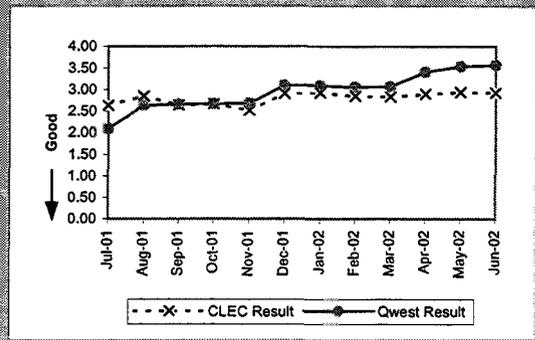


Checklist #14 - Resale - Residence Installation

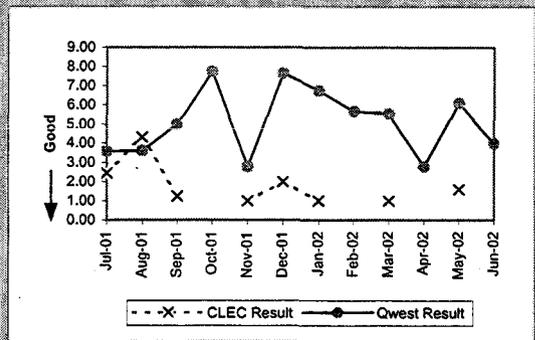
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1642	1650	99.52%	6.95%	104432	104629	99.81%	2.76	0.68	
Aug-01	1455	1480	99.66%	5.84%	35193	35398	99.42%	-1.17	-1.71	
Sep-01	909	912	99.67%	5.73%	25649	25809	99.38%	-1.1	-1.67	
Oct-01	851	851	100.00%	0.00%	29200	29335	99.54%	-1.96	-2.19	
Nov-01	885	888	99.66%	5.80%	28295	28422	99.55%	-0.48	-1.29	
Dec-01	685	687	99.71%	5.39%	24444	24609	99.33%	-1.2	-1.73	
Jan-02	694	695	99.86%	3.79%	28191	28399	99.27%	-1.8	-2.09	
Feb-02	652	653	99.85%	3.91%	24605	24772	99.33%	-1.61	-1.98	
Mar-02	649	650	99.85%	3.92%	25985	26162	99.32%	-1.61	-1.98	
Apr-02	822	822	100.00%	0.00%	25879	26042	99.37%	-2.24	-2.36	
May-02	1774	1781	99.61%	6.26%	28029	28200	99.39%	-1.12	-1.68	
Jun-02	1603	1603	100.00%	0.00%	26696	26839	99.47%	-2.85	-2.73	



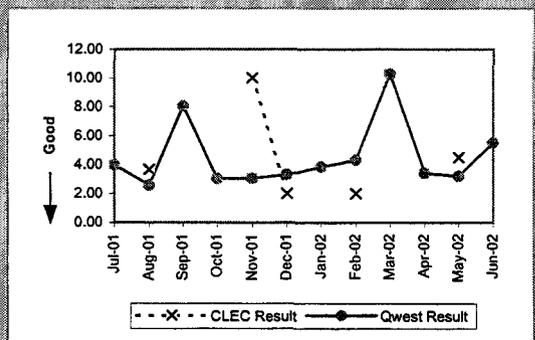
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3901	1482	2.63	0.87	172101	82220	2.09	16.36	8.95	
Aug-01	3589	1261	2.85	0.58	64999	24699	2.63	3.63	1.21	
Sep-01	2041	772	2.64	0.72	49865	18771	2.66	-0.14	-1.09	
Oct-01	1930	722	2.67	0.62	56024	20957	2.67	0	-1	
Nov-01	2005	796	2.52	0.73	53726	20012	2.68	-3.89	-3.36	
Dec-01	1893	651	2.91	0.71	54664	17641	3.10	-3.48	-3.12	
Jan-02	1980	675	2.93	0.80	67485	21831	3.09	-1.63	-1.99	
Feb-02	1801	632	2.85	0.64	56909	18627	3.06	-2.96	-2.8	
Mar-02	1643	578	2.84	0.55	58512	19088	3.07	-2.03	-2.23	
Apr-02	2244	773	2.90	0.49	64514	18894	3.41	-11.13	-7.76	
May-02	5091	1734	2.94	0.75	71027	20077	3.54	-18.49	-12.24	
Jun-02	4475	1527	2.93	0.43	68340	19159	3.57	-18.49	-12.24	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	22	9	2.44	2.30	753	211	3.57	-0.48	-1.29	
Aug-01	13	3	4.33	4.93	672	186	3.61	1.35	-0.18	
Sep-01	5	-4	1.25	0.50	539	108	4.99	-0.3	-1.18	
Oct-01					1012	131	7.73			
Nov-01	4	4	1.00	0.00	318	115	2.77	-0.94	-1.57	
Dec-01	2	1	2.00		795	104	7.64	-0.18	-1.11	
Jan-02	1	1	1.00		963	143	6.73	-0.22	-1.13	
Feb-02					675	119	5.67			
Mar-02	1	1	1.00		709	128	5.54	-0.35	-1.21	
Apr-02					350	126	2.78			
May-02	8	5	1.60	0.89	847	139	6.09	-0.38	-1.23	
Jun-02					438	110	3.98			

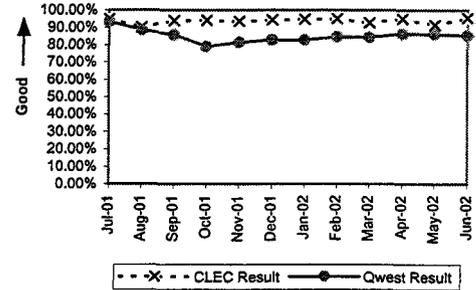


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01					294	74	3.97			
Aug-01	11	3	3.67	1.53	226	88	2.57	0.78	-0.53	
Sep-01					683	85	8.04			
Oct-01					187	62	3.02			
Nov-01	10	1	10.00		143	47	3.04	1.66	0.01	
Dec-01	2	1	2.00		207	63	3.29	-0.39	-1.24	
Jan-02					248	65	3.82			
Feb-02	2	1	2.00		215	50	4.30	-0.52	-1.32	
Mar-02					555	54	10.28			
Apr-02					133	39	3.41			
May-02	9	2	4.50	4.95	115	36	3.19	0.7	-0.57	
Jun-02					192	35	5.48			

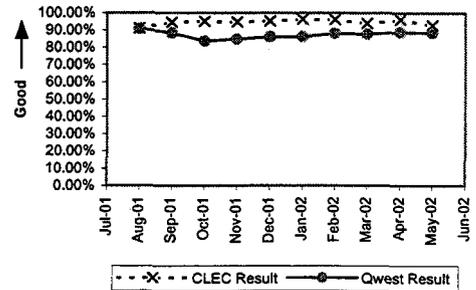


Checklist #14 - Resale - Residence Installation

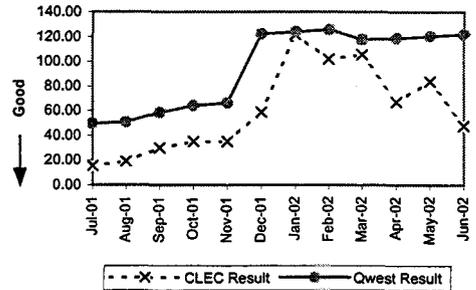
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2223	2343	94.88%	22.04%	134568	144359	93.22%	-3.17	-2.93
Aug-01	1925	2139	90.00%	30.01%	87823	99005	88.71%	-1.86	-2.13
Sep-01	1575	1677	93.92%	23.90%	50010	58323	85.75%	-9.44	-6.74
Oct-01	1213	1289	94.10%	23.56%	41750	52760	79.13%	-13.07	-8.95
Nov-01	1162	1243	93.48%	24.68%	43969	54064	81.33%	-10.87	-7.61
Dec-01	1048	1111	94.33%	23.13%	40939	49468	82.76%	-10.1	-7.14
Jan-02	940	992	94.76%	22.29%	40716	49155	82.83%	-9.86	-7
Feb-02	928	977	94.98%	21.83%	40606	47963	84.66%	-8.86	-6.39
Mar-02	891	960	92.81%	25.83%	38242	45303	84.41%	-7.1	-5.32
Apr-02	944	994	94.97%	21.86%	39355	45577	86.35%	-7.83	-5.76
May-02	1484	1623	91.44%	27.98%	39519	45852	86.19%	-6.02	-4.66
Jun-02	1995	2088	95.55%	20.63%	39173	45835	85.47%	-12.78	-8.77



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1950	2139	91.16%	28.38%	90000	99005	90.90%	-0.41	-1.25
Sep-01	1589	1677	94.75%	22.30%	51630	58323	88.52%	-7.89	-5.8
Oct-01	1227	1289	95.19%	21.40%	44118	52760	83.62%	-11.09	-7.74
Nov-01	1180	1243	94.93%	21.94%	45940	54064	84.97%	-9.71	-6.91
Dec-01	1059	1111	95.32%	21.12%	42639	49468	86.20%	-8.72	-6.3
Jan-02	955	992	96.27%	18.95%	42392	49155	86.24%	-9.08	-6.52
Feb-02	939	977	96.11%	19.33%	42249	47963	88.09%	-7.66	-5.66
Mar-02	902	960	93.96%	23.83%	39764	45303	87.77%	-5.79	-4.52
Apr-02	955	994	96.08%	19.42%	40515	45577	88.89%	-7.13	-5.33
May-02	1509	1623	92.98%	25.56%	40579	45852	88.50%	-5.55	-4.38
Jun-02									

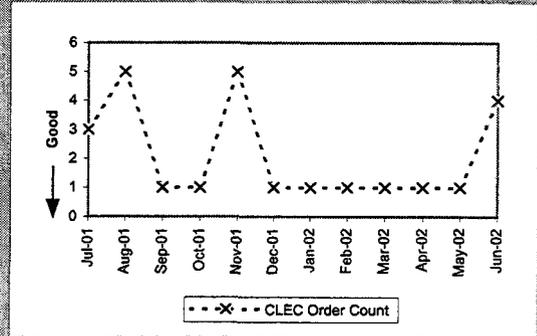


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	123	8	15.38	13.76	83705	1685	49.68	-1.43	-1.87
Aug-01	288	15	19.20	18.78	106326	2092	50.83	-1.66	-2.01
Sep-01	270	9	30.00	27.21	110256	1882	58.58	-1.09	-1.66
Oct-01	352	10	35.20	36.93	121307	1888	64.25	-1.11	-1.68
Nov-01	599	17	35.24	37.88	136500	2063	66.17	-1.49	-1.91
Dec-01	411	7	58.71	68.42	143512	1175	122.14	-1.24	-1.76
Jan-02	487	4	121.75	67.85	149335	1205	123.93	-0.03	-1.02
Feb-02	509	5	101.80	97.62	155425	1237	125.65	-0.39	-1.24
Mar-02	633	6	105.50	99.85	171315	1455	117.74	-0.22	-1.13
Apr-02	807	12	67.25	93.78	184943	1558	118.71	-1.32	-1.81
May-02	1007	12	83.92	99.75	203652	1691	120.43	-0.9	-1.55
Jun-02	864	18	48.00	91.36	228787	1875	122.02	-2.13	-2.29



Checklist #14 - Resale - Residence Installation

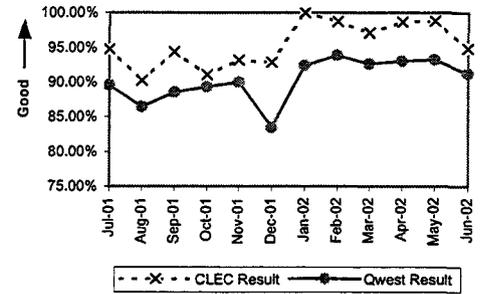
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	3
Aug-01	5
Sep-01	1
Oct-01	1
Nov-01	5
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1
Jun-02	4



Checklist #14 - Resale - Residence Repair

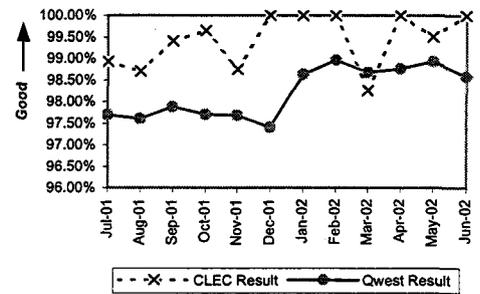
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	361	381	94.75%	22.30%	25336	28296	89.54%	-3.3	-3.01
Aug-01	462	512	90.23%	29.68%	27156	31410	86.46%	-2.48	-2.51
Sep-01	252	267	94.38%	23.03%	18919	21378	88.50%	-3	-2.82
Oct-01	214	235	91.06%	28.53%	21147	23673	89.33%	-0.86	-1.52
Nov-01	178	191	93.19%	25.19%	18479	20540	89.97%	-1.48	-1.9
Dec-01	104	112	92.86%	25.75%	18465	22125	83.46%	-2.67	-2.62
Jan-02	87	87	100.00%	0.00%	16955	18357	92.36%	-2.68	-2.63
Feb-02	79	80	98.75%	11.11%	14461	15401	93.90%	-1.81	-2.1
Mar-02	101	104	97.12%	16.74%	14983	16170	92.66%	-1.74	-2.06
Apr-02	74	75	98.67%	11.47%	14607	15696	93.06%	-1.91	-2.16
May-02	172	174	98.85%	10.66%	14389	15432	93.24%	-2.93	-2.78
Jun-02	129	136	94.85%	22.10%	15122	16576	91.23%	-1.49	-1.9



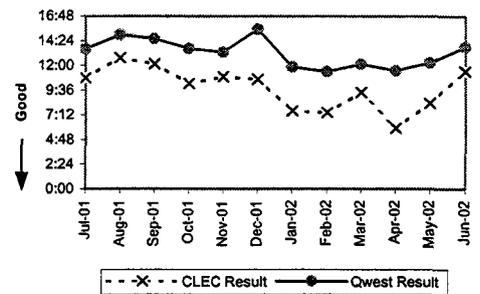
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	462	467	98.93%	10.29%	36090	36942	97.69%	-1.77	-2.07
Aug-01	610	618	98.71%	11.30%	40727	41727	97.60%	-1.78	-2.08
Sep-01	334	336	99.40%	7.69%	28460	29076	97.88%	-1.93	-2.17
Oct-01	279	280	99.64%	5.97%	31321	32057	97.70%	-2.16	-2.31
Nov-01	238	241	98.76%	11.09%	27047	27690	97.68%	-1.11	-1.67
Dec-01	128	128	100.00%	0.00%	28852	29621	97.40%	-1.84	-2.12
Jan-02	114	114	100.00%	0.00%	24660	25003	98.63%	-1.26	-1.76
Feb-02	95	95	100.00%	0.00%	20226	20437	98.97%	-0.99	-1.6
Mar-02	113	115	98.26%	13.07%	21149	21432	98.68%	0.46	-0.72
Apr-02	87	87	100.00%	0.00%	20648	20906	98.77%	-1.04	-1.63
May-02	201	202	99.51%	7.02%	20467	20687	98.94%	-0.78	-1.48
Jun-02	167	167	100.00%	0.00%	21427	21735	98.58%	-1.54	-1.94



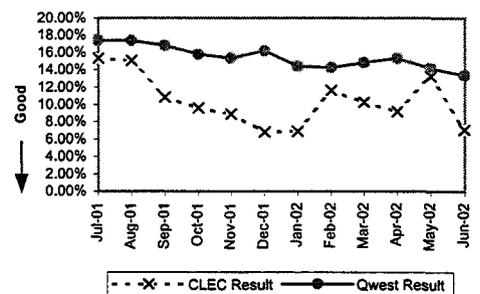
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5052:22	467	10:49	9:32	502770:15	36942	13:37	-4.19	-3.55
Aug-01	7880:40	618	12:45	12:25	624985:26	41727	14:59	-3.95	-3.4
Sep-01	4088:19	336	12:10	10:27	424362:52	29076	14:36	-3.18	-2.94
Oct-01	2869:29	280	10:15	9:01	437289:38	32057	13:38	-4.07	-3.47
Nov-01	2627:09	241	10:54	11:46	367852:34	27690	13:17	-2.48	-2.51
Dec-01	1364:09	128	10:39	8:48	459740:30	29621	15:31	-3.92	-3.38
Jan-02	866:23	114	7:36	7:01	296846:44	25003	11:52	-3.67	-3.23
Feb-02	704:19	95	7:25	6:58	233188:58	20437	11:25	-3.08	-2.87
Mar-02	1078:12	115	9:23	11:21	260025:39	21432	12:08	-2.33	-2.42
Apr-02	512:08	87	5:53	5:44	240527:58	20906	11:30	-4.6	-3.79
May-02	1686:05	202	8:21	9:00	253840:25	20687	12:16	-4.76	-3.89
Jun-02	1909:42	167	11:26	8:56	300004:09	21735	13:48	-2.45	-2.49



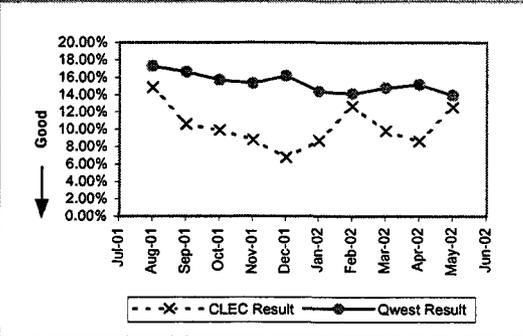
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	477	15.30%	36.00%	6737	38680	17.42%	-1.21	-1.74
Aug-01	98	652	15.03%	35.74%	7628	43871	17.39%	-1.58	-1.96
Sep-01	38	351	10.83%	31.07%	5117	30453	16.80%	-2.98	-2.81
Oct-01	28	292	9.59%	29.44%	5289	33526	15.78%	-2.89	-2.76
Nov-01	22	248	8.87%	28.43%	4431	28912	15.33%	-2.81	-2.71
Dec-01	9	132	6.82%	25.21%	5038	31157	16.17%	-2.91	-2.77
Jan-02	8	116	6.90%	25.34%	3767	26176	14.39%	-2.29	-2.4
Feb-02	11	95	11.58%	32.00%	2999	21079	14.23%	-0.74	-1.45
Mar-02	12	117	10.26%	30.34%	3267	22028	14.83%	-1.39	-1.84
Apr-02	8	87	9.20%	28.90%	3293	21509	15.31%	-1.58	-1.96
May-02	27	204	13.24%	33.89%	2995	21176	14.14%	-0.37	-1.23
Jun-02	12	169	7.10%	25.68%	2970	22207	13.37%	-2.39	-2.45

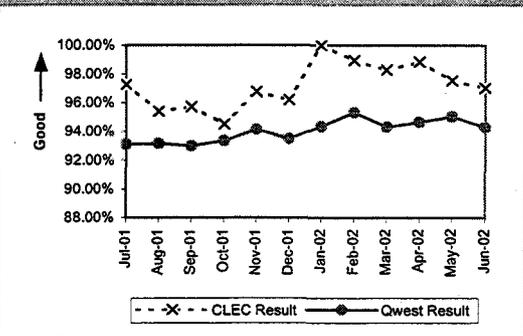


Checklist #14 - Resale - Residence Repair

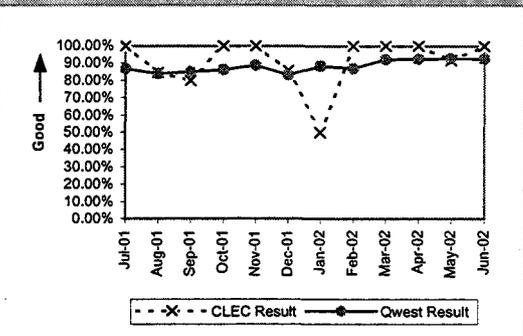
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	86	579	14.85%	35.56%	6679	38575	17.31%	-1.55	-1.94
Sep-01	33	311	10.61%	30.80%	4432	26665	16.62%	-2.83	-2.72
Oct-01	26	263	9.89%	29.85%	4579	29139	15.71%	-2.59	-2.57
Nov-01	19	216	8.80%	28.32%	3872	25247	15.34%	-2.66	-2.61
Dec-01	8	118	6.78%	25.14%	4410	27261	16.18%	-2.77	-2.66
Jan-02	8	92	8.70%	28.18%	3309	23024	14.37%	-1.55	-1.94
Feb-02	11	87	12.64%	33.23%	2621	18565	14.12%	-0.39	-1.24
Mar-02	11	112	9.82%	29.76%	2918	19737	14.78%	-1.48	-1.9
Apr-02	7	81	8.64%	28.10%	2984	19675	15.17%	-1.63	-1.99
May-02	24	191	12.57%	33.15%	2720	19528	13.93%	-0.54	-1.33
Jun-02									



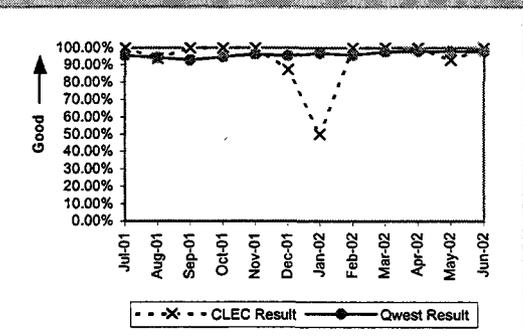
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	464	477	97.27%	16.28%	36013	38680	93.11%	-3.57	-3.17
Aug-01	622	652	95.40%	20.95%	40879	43871	93.18%	-2.23	-2.36
Sep-01	336	351	95.73%	20.23%	28323	30453	93.01%	-1.99	-2.21
Oct-01	276	292	94.52%	22.76%	31302	33526	93.37%	-0.79	-1.48
Nov-01	240	248	96.77%	17.67%	27221	28912	94.15%	-1.75	-2.07
Dec-01	127	132	96.21%	19.09%	29132	31157	93.50%	-1.26	-1.77
Jan-02	116	116	100.00%	0.00%	24700	26176	94.36%	-2.63	-2.6
Feb-02	94	95	98.95%	10.21%	20096	21079	95.34%	-1.67	-2.01
Mar-02	115	117	98.29%	12.96%	20777	22028	94.32%	-1.85	-2.12
Apr-02	86	87	98.85%	10.66%	20362	21509	94.67%	-1.73	-2.05
May-02	199	204	97.55%	15.46%	20126	21176	95.04%	-1.64	-2
Jun-02	164	169	97.04%	16.94%	20940	22207	94.29%	-1.53	-1.93



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	3126	3603	86.76%	-0.87	-1.53
Aug-01	11	13	84.62%	36.08%	3661	4367	83.83%	-0.08	-1.05
Sep-01	4	-5	80.00%	40.00%	1858	2189	84.88%	0.34	-0.79
Oct-01	2	2	100.00%	0.00%	2301	2671	86.15%	-0.57	-1.34
Nov-01	3	3	100.00%	0.00%	1730	1951	88.67%	-0.62	-1.38
Dec-01	6	7	85.71%	34.99%	1734	2087	83.09%	-0.19	-1.11
Jan-02	1	2	50.00%	50.00%	1476	1671	88.33%	1.19	-0.27
Feb-02	3	3	100.00%	0.00%	1490	1710	87.13%	-0.66	-1.4
Mar-02	5	5	100.00%	0.00%	1494	1619	92.28%	-0.65	-1.39
Apr-02	3	3	100.00%	0.00%	1429	1547	92.37%	-0.5	-1.3
May-02	11	12	91.67%	27.64%	1587	1712	92.70%	0.22	-0.87
Jun-02	8	8	100.00%	0.00%	1672	1807	92.53%	-0.8	-1.49



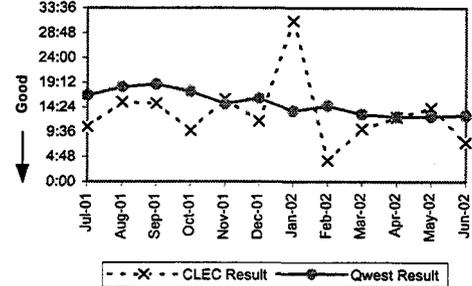
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	4470	4681	95.49%	-0.53	-1.32
Aug-01	15	16	93.75%	24.21%	5387	5716	94.24%	0.18	-0.89
Sep-01	5	5	100.00%	0.00%	2919	3142	92.90%	-0.62	-1.38
Oct-01	4	4	100.00%	0.00%	3510	3707	94.69%	-0.47	-1.29
Nov-01	4	4	100.00%	0.00%	2692	2798	96.21%	-0.4	-1.24
Dec-01	7	8	87.50%	33.07%	2719	2850	95.40%	0.91	-0.45
Jan-02	1	2	50.00%	50.00%	2375	2454	96.78%	1.86	0.13
Feb-02	3	3	100.00%	0.00%	2249	2347	95.82%	-0.36	-1.22
Mar-02	11	11	100.00%	0.00%	2187	2237	97.76%	-0.5	-1.3
Apr-02	4	4	100.00%	0.00%	2130	2172	98.07%	-0.28	-1.17
May-02	13	14	92.86%	25.75%	2297	2346	97.91%	1.05	-0.36
Jun-02	12	12	100.00%	0.00%	2355	2401	98.08%	-0.48	-1.29



Checklist #14 - Resale - Residence Repair

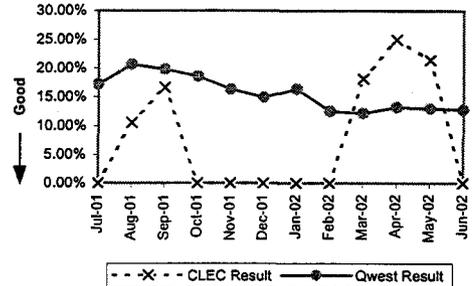
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	63:50	6	10:38	8:30	78116:47	4681	16:41	-0.97	-1.59
Aug-01	246:16	16	15:24	12:49	104674:18	5716	18:19	-0.63	-1.36
Sep-01	75:33	5	15:07	10:19	59199:07	3142	18:50	-0.43	-1.26
Oct-01	39:39	4	9:55	6:34	64393:39	3707	17:22	-0.91	-1.55
Nov-01	63:57	4	15:59	6:26	42125:24	2798	15:03	0.29	-0.82
Dec-01	94:03	8	11:45	17:47	46053:38	2850	16:10	-0.72	-1.44
Jan-02	62:12	2	31:06	38:25	33513:02	2454	13:39	1.64	0
Feb-02	12:19	3	4:06	1:52	34466:36	2347	14:41	-1.19	-1.72
Mar-02	112:06	11	10:11	9:00	29170:59	2237	13:02	-0.78	-1.47
Apr-02	49:42	4	12:26	9:08	27157:37	2172	12:30	-0.01	-1.01
May-02	199:16	14	14:14	20:18	29675:11	2346	12:39	0.56	-0.66
Jun-02	91:29	12	7:37	7:06	30770:36	2401	12:49	-1.48	-1.9



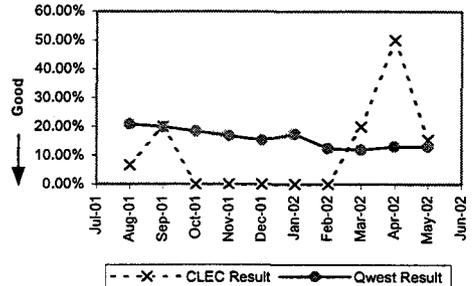
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	6	0.00%	0.00%	830	4835	17.17%	-1.11	-1.66
Aug-01	2	19	10.53%	30.69%	1217	5902	20.62%	-1.09	-1.66
Sep-01	1	6	16.67%	37.27%	646	3265	19.79%	-0.19	-1.12
Oct-01	0	4	0.00%	0.00%	712	3835	18.57%	-0.95	-1.58
Nov-01	0	6	0.00%	0.00%	472	2889	16.34%	-1.08	-1.66
Dec-01	0	9	0.00%	0.00%	445	2973	14.97%	-1.26	-1.76
Jan-02	0	3	0.00%	0.00%	414	2525	16.40%	-0.77	-1.47
Feb-02	0	3	0.00%	0.00%	303	2410	12.57%	-0.66	-1.4
Mar-02	2	11	18.18%	38.57%	278	2286	12.16%	0.62	-0.62
Apr-02	1	4	25.00%	43.30%	295	2223	13.27%	0.63	-0.61
May-02	3	14	21.43%	41.03%	312	2391	13.05%	0.9	-0.46
Jun-02	0	12	0.00%	0.00%	314	2447	12.83%	-1.33	-1.81



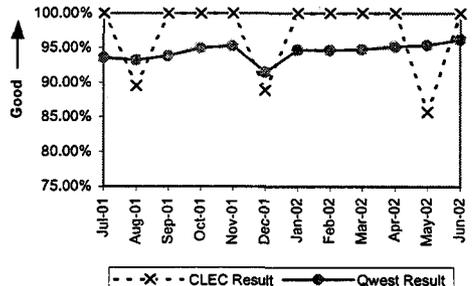
Repair Repeat Report Rate (Percent) (MR-7B') (Parity)- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	15	6.67%	24.94%	1028	4942	20.80%	-1.35	-1.82
Sep-01	1	5	20.00%	40.00%	543	2726	19.92%	0.07	-0.96
Oct-01	0	2	0.00%	0.00%	594	3221	18.44%	-0.67	-1.41
Nov-01	0	4	0.00%	0.00%	402	2387	16.84%	-0.9	-1.55
Dec-01	0	9	0.00%	0.00%	383	2495	15.35%	-1.28	-1.78
Jan-02	0	3	0.00%	0.00%	348	2008	17.33%	-0.79	-1.48
Feb-02	0	3	0.00%	0.00%	247	1983	12.46%	-0.65	-1.4
Mar-02	2	10	20.00%	40.00%	233	1945	11.98%	0.76	-0.54
Apr-02	1	2	50.00%	50.00%	254	1942	13.08%	1.12	-0.32
May-02	2	13	15.38%	36.08%	276	2131	12.95%	0.31	-0.81
Jun-02									



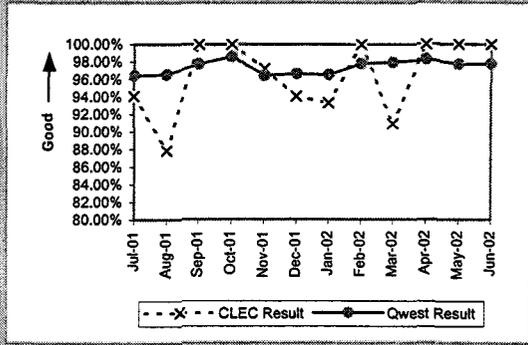
Repair Appointments Met (Percent) (MR-9B) (Parity)- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	4523	4835	93.55%	-0.64	-1.39
Aug-01	17	19	89.47%	30.69%	5501	5902	93.21%	0.66	-0.6
Sep-01	6	6	100.00%	0.00%	3062	3265	93.78%	-0.63	-1.38
Oct-01	4	4	100.00%	0.00%	3642	3835	94.97%	-0.46	-1.28
Nov-01	6	6	100.00%	0.00%	2752	2889	95.26%	-0.55	-1.33
Dec-01	8	9	88.89%	31.43%	2719	2973	91.46%	0.34	-0.8
Jan-02	3	3	100.00%	0.00%	2390	2525	94.65%	-0.41	-1.25
Feb-02	3	3	100.00%	0.00%	2280	2410	94.61%	-0.41	-1.25
Mar-02	11	11	100.00%	0.00%	2165	2286	94.71%	-0.78	-1.48
Apr-02	4	4	100.00%	0.00%	2115	2223	95.14%	-0.45	-1.27
May-02	12	14	85.71%	34.99%	2280	2391	95.36%	1.41	-0.14
Jun-02	12	12	100.00%	0.00%	2354	2447	96.20%	-0.69	-1.42

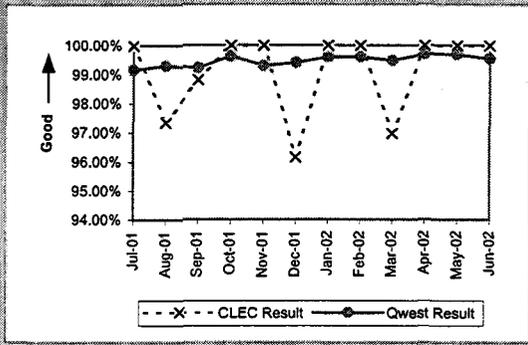


Checklist #14 - Resale - Residence Repair

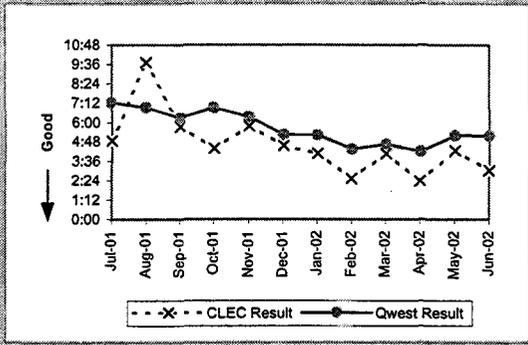
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	48	51	94.12%	23.53%	4427	4589	96.47%	0.89	-0.46
Aug-01	87	99	87.88%	32.64%	5323	5512	96.57%	3.71	1.25
Sep-01	45	45	100.00%	0.00%	4028	4120	97.77%	-1.01	-1.61
Oct-01	53	53	100.00%	0.00%	6749	6844	98.61%	-0.86	-1.52
Nov-01	35	36	97.22%	16.43%	3918	4060	96.50%	-0.23	-1.14
Dec-01	16	17	94.12%	23.53%	3616	3741	96.66%	0.59	-0.64
Jan-02	14	15	93.33%	24.94%	4001	4143	96.57%	0.67	-0.59
Feb-02	17	17	100.00%	0.00%	4687	4791	97.83%	-0.61	-1.37
Mar-02	10	11	90.91%	28.75%	3750	3827	97.99%	1.23	-0.25
Apr-02	13	13	100.00%	0.00%	3149	3204	98.28%	-0.48	-1.29
May-02	18	18	100.00%	0.00%	2797	2862	97.73%	-0.64	-1.39
Jun-02	18	18	100.00%	0.00%	2831	2896	97.76%	-0.64	-1.39



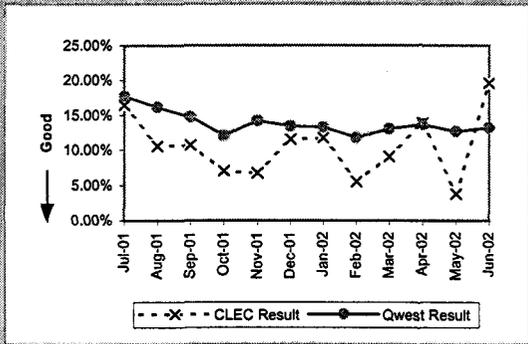
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	79	79	100.00%	0.00%	8830	8904	99.17%	-0.81	-1.49
Aug-01	147	151	97.35%	16.06%	10285	10357	99.30%	2.23	0.36
Sep-01	83	84	98.81%	10.85%	7811	7872	99.23%	0.48	-0.71
Oct-01	85	85	100.00%	0.00%	11190	11232	99.63%	-0.56	-1.34
Nov-01	74	74	100.00%	0.00%	8189	8247	99.30%	-0.72	-1.44
Dec-01	25	26	96.15%	19.23%	7202	7245	99.41%	1.43	-0.13
Jan-02	34	34	100.00%	0.00%	8577	8612	99.59%	-0.37	-1.23
Feb-02	36	36	100.00%	0.00%	8844	8879	99.61%	-0.38	-1.23
Mar-02	32	33	96.97%	17.14%	7899	7940	99.48%	1.37	-0.17
Apr-02	36	36	100.00%	0.00%	6933	6953	99.71%	-0.32	-1.2
May-02	53	53	100.00%	0.00%	6538	6558	99.70%	-0.4	-1.24
Jun-02	46	46	100.00%	0.00%	6157	6185	99.55%	-0.46	-1.28



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	384:01	79	4:52	7:58	64387:56	8904	7:14	-1.66	-2.01
Aug-01	1463:27	151	9:42	16:34	71887:16	10357	6:56	3.3	1.01
Sep-01	482:24	84	5:45	11:44	49430:05	7872	6:17	-0.48	-1.29
Oct-01	372:05	85	4:23	5:50	77665:19	11232	6:55	-2.75	-2.67
Nov-01	427:56	74	5:47	8:26	52162:23	8247	6:20	-0.45	-1.28
Dec-01	118:48	26	4:34	10:06	38076:15	7245	5:15	-0.35	-1.21
Jan-02	138:55	34	4:05	7:35	45091:51	8612	5:14	-0.79	-1.48
Feb-02	91:02	36	2:32	4:03	38691:24	8879	4:21	-1.5	-1.91
Mar-02	134:07	33	4:04	9:51	36911:01	7940	4:39	-0.42	-1.25
Apr-02	85:48	36	2:23	4:26	29263:32	6953	4:13	-1.55	-1.94
May-02	225:36	53	4:15	6:07	33981:37	6558	5:11	-0.74	-1.45
Jun-02	139:27	46	3:02	4:58	31953:42	6185	5:10	-1.72	-2.05

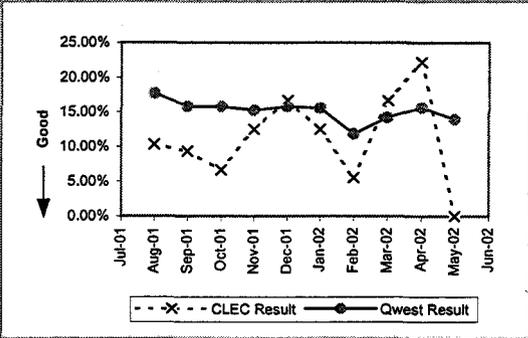


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	79	16.46%	37.08%	1579	8904	17.73%	-0.3	-1.18
Aug-01	16	151	10.60%	30.78%	1673	10357	16.15%	-1.84	-2.12
Sep-01	9	84	10.71%	30.93%	1161	7873	14.75%	-1.04	-1.63
Oct-01	6	85	7.06%	25.61%	1358	11232	12.09%	-1.42	-1.86
Nov-01	5	74	6.76%	25.10%	1170	8247	14.19%	-1.82	-2.11
Dec-01	3	26	11.54%	31.95%	973	7245	13.43%	-0.28	-1.17
Jan-02	4	34	11.76%	32.22%	1140	8612	13.24%	-0.25	-1.15
Feb-02	2	36	5.56%	22.91%	1047	8879	11.79%	-1.16	-1.7
Mar-02	3	33	9.09%	28.75%	1034	7940	13.02%	-0.67	-1.41
Apr-02	5	36	13.89%	34.58%	950	6954	13.66%	0.09	-0.95
May-02	2	53	3.77%	19.06%	829	6559	12.64%	-1.93	-2.18
Jun-02	9	46	19.57%	39.67%	813	6185	13.14%	1.24	-0.24

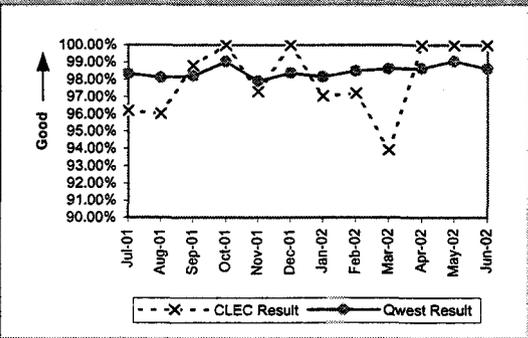


Checklist #14 - Resale - Residence Repair

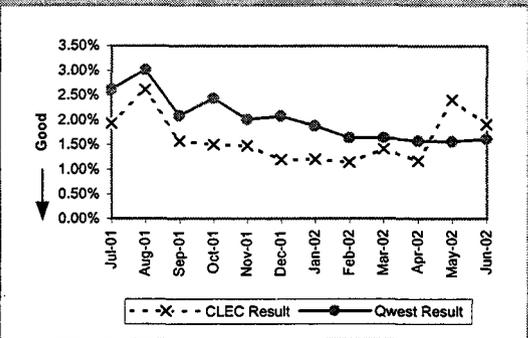
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	9	87	10.34%	30.45%	938	5305	17.68%	-1.78	-2.08
Sep-01	3	32	9.38%	29.15%	604	3830	15.77%	-0.99	-1.6
Oct-01	2	30	6.67%	24.94%	695	4406	15.77%	-1.36	-1.83
Nov-01	3	24	12.50%	33.07%	601	3945	15.23%	-0.37	-1.23
Dec-01	2	12	16.67%	37.27%	485	3075	15.77%	0.15	-0.94
Jan-02	2	16	12.50%	33.07%	617	3969	15.55%	-0.34	-1.2
Feb-02	1	18	5.56%	22.91%	540	4558	11.85%	-0.82	-1.5
Mar-02	3	18	16.67%	37.27%	493	3470	14.21%	0.34	-0.79
Apr-02	2	9	22.22%	41.57%	488	3118	15.65%	0.55	-0.66
May-02	0	17	0.00%	0.00%	413	2960	13.95%	-1.66	-2.01
Jun-02									



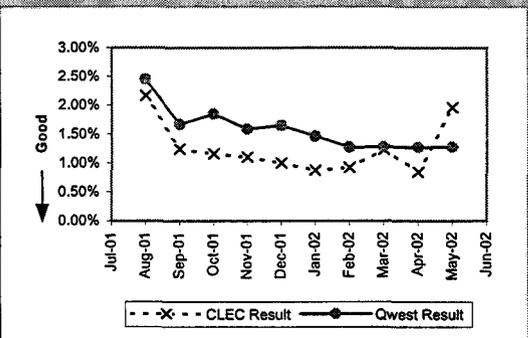
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	76	79	96.20%	19.11%	8757	8904	98.35%	1.33	-0.19
Aug-01	145	151	96.03%	19.53%	10162	10357	98.12%	1.69	0.02
Sep-01	83	84	98.81%	10.85%	7732	7873	98.21%	-0.41	-1.25
Oct-01	85	85	100.00%	0.00%	11124	11232	99.04%	-0.91	-1.55
Nov-01	72	74	97.30%	16.22%	8075	8247	97.91%	0.43	-0.74
Dec-01	26	26	100.00%	0.00%	7128	7245	98.39%	-0.65	-1.4
Jan-02	33	34	97.06%	16.90%	8453	8612	98.15%	0.51	-0.69
Feb-02	35	36	97.22%	16.43%	8747	8879	98.51%	0.64	-0.61
Mar-02	31	33	93.94%	23.86%	7831	7940	98.63%	1.73	0.05
Apr-02	36	36	100.00%	0.00%	6860	6954	98.65%	-0.7	-1.43
May-02	53	53	100.00%	0.00%	6498	6559	99.07%	-0.7	-1.43
Jun-02	46	46	100.00%	0.00%	6101	6185	98.64%	-0.79	-1.48



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	562	29074	1.93%	13.77%	52419	2000556	2.62%	-7.28	-5.43
Aug-01	822	31471	2.61%	15.95%	60130	1994737	3.01%	-4.14	-3.52
Sep-01	441	28124	1.57%	12.42%	41591	1995268	2.08%	-6.02	-4.66
Oct-01	381	25415	1.50%	12.15%	48593	1992936	2.44%	-9.65	-6.86
Nov-01	328	22166	1.48%	12.07%	40048	1989785	2.01%	-5.62	-4.42
Dec-01	167	13920	1.20%	10.89%	41375	1989646	2.08%	-7.25	-5.41
Jan-02	153	12711	1.20%	10.91%	37313	1985333	1.88%	-5.59	-4.4
Feb-02	134	11757	1.14%	10.61%	32368	1977071	1.64%	-4.24	-3.58
Mar-02	161	11361	1.42%	11.82%	32254	1968585	1.64%	-1.85	-2.13
Apr-02	127	10852	1.17%	10.75%	30686	1947413	1.58%	-3.38	-3.06
May-02	271	11260	2.41%	15.33%	30126	1929817	1.56%	7.22	3.39
Jun-02	227	11885	1.91%	13.69%	30839	1913825	1.61%	2.58	0.57

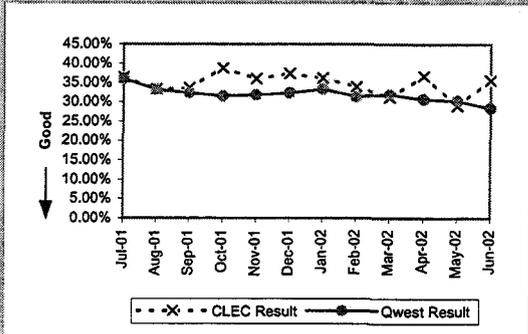


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	681	31471	2.16%	14.55%	48822	1994737	2.45%	-3.23	-2.96
Sep-01	348	28124	1.24%	11.05%	33221	1995268	1.67%	-5.57	-4.38
Oct-01	295	25415	1.16%	10.71%	36766	1992936	1.84%	-8.05	-5.9
Nov-01	244	22166	1.10%	10.43%	31579	1989785	1.59%	-5.76	-4.5
Dec-01	139	13920	1.00%	9.94%	32831	1989646	1.65%	-6.01	-4.66
Jan-02	111	12711	0.87%	9.30%	29001	1985333	1.46%	-5.5	-4.35
Feb-02	108	11757	0.92%	9.54%	25106	1977071	1.27%	-3.39	-3.06
Mar-02	140	11361	1.23%	11.03%	25152	1968585	1.28%	-0.43	-1.26
Apr-02	92	10852	0.85%	9.17%	24735	1947413	1.27%	-3.92	-3.38
May-02	221	11260	1.96%	13.87%	24619	1929817	1.28%	6.48	2.94
Jun-02									



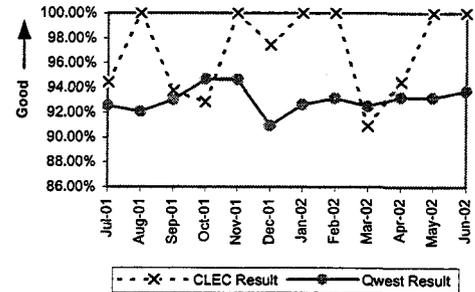
Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	322	884	36.43%	48.12%	29580	81999	36.07%	0.22	-0.87
Aug-01	411	1233	33.33%	47.14%	29875	90005	33.19%	0.1	-0.94
Sep-01	224	665	33.68%	47.26%	19934	61525	32.40%	0.7	-0.57
Oct-01	242	623	38.84%	48.74%	22368	70961	31.52%	3.92	1.38
Nov-01	185	513	36.06%	48.02%	18706	58754	31.84%	2.05	0.24
Dec-01	100	267	37.45%	48.40%	19773	61148	32.34%	1.77	0.07
Jan-02	87	240	36.25%	48.07%	18671	55984	33.35%	0.95	-0.42
Feb-02	69	203	33.99%	47.37%	14771	47139	31.34%	0.82	-0.5
Mar-02	73	234	31.20%	46.33%	15132	47386	31.93%	-0.24	-1.15
Apr-02	74	201	36.82%	48.23%	13598	44284	30.71%	1.85	0.12
May-02	111	382	29.06%	45.40%	13089	43215	30.29%	-0.52	-1.32
Jun-02	126	353	35.69%	47.91%	12232	43071	28.40%	2.96	0.8

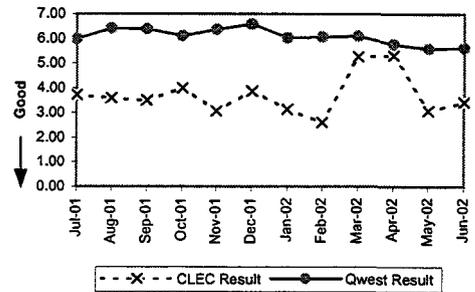


Checklist #14 - Resale - Business Installation

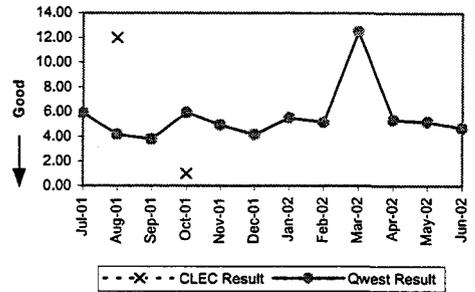
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	18	94.44%	22.91%	3282	3546	92.56%	-0.3	-1.19
Aug-01	14	14	100.00%	0.00%	3620	3931	92.09%	-1.09	-1.67
Sep-01	15	16	93.75%	24.21%	3215	3456	93.03%	-0.11	-1.07
Oct-01	13	14	92.86%	25.75%	3756	3967	94.68%	0.37	-0.78
Nov-01	14	14	100.00%	0.00%	3196	3377	94.64%	-0.89	-1.54
Dec-01	38	39	97.44%	15.81%	2821	3102	90.94%	-1.4	-1.85
Jan-02	36	36	100.00%	0.00%	3305	3568	92.63%	-1.68	-2.02
Feb-02	33	33	100.00%	0.00%	3071	3298	93.12%	-1.55	-1.94
Mar-02	10	11	90.91%	28.75%	3109	3361	92.50%	0.28	-0.83
Apr-02	17	18	94.44%	22.91%	3056	3279	93.20%	-0.21	-1.13
May-02	13	13	100.00%	0.00%	3157	3388	93.18%	-0.97	-1.59
Jun-02	9	9	100.00%	0.00%	2908	3103	93.72%	-0.78	-1.47



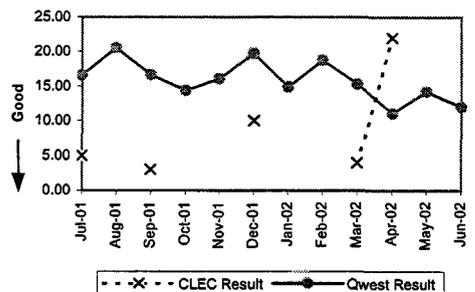
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	67	18	3.72	2.52	21436	3572	6.00	-0.83	-1.5
Aug-01	54	15	3.60	3.58	25434	3964	6.42	-0.98	-1.59
Sep-01	56	16	3.50	2.34	22221	3478	6.39	-1.3	-1.79
Oct-01	56	14	4.00	1.52	24575	4020	6.11	-1.02	-1.62
Nov-01	43	14	3.07	0.47	21795	3422	6.37	-1.41	-1.86
Dec-01	151	39	3.87	3.46	20539	3119	6.59	-1.69	-2.03
Jan-02	113	36	3.14	1.94	21703	3601	6.03	-2.04	-2.24
Feb-02	86	33	2.61	0.79	20206	3328	6.07	-2.35	-2.43
Mar-02	58	11	5.27	4.86	20751	3398	6.11	-0.27	-1.16
Apr-02	96	18	5.33	5.78	19205	3330	5.77	-0.27	-1.17
May-02	40	13	3.08	0.64	19283	3446	5.60	-1.36	-1.83
Jun-02	31	9	3.44	0.53	17821	3166	5.63	-1.02	-1.62



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					703	119	5.91		
Aug-01	12	1	12.00		559	134	4.17	1.37	-0.17
Sep-01					469	124	3.78		
Oct-01	1	1	1.00		818	138	5.93	-0.6	-1.36
Nov-01					599	121	4.95		
Dec-01					610	147	4.15		
Jan-02					830	151	5.50		
Feb-02					727	141	5.16		
Mar-02					1747	140	12.48		
Apr-02					794	149	5.33		
May-02					773	149	5.19		
Jun-02					581	124	4.69		

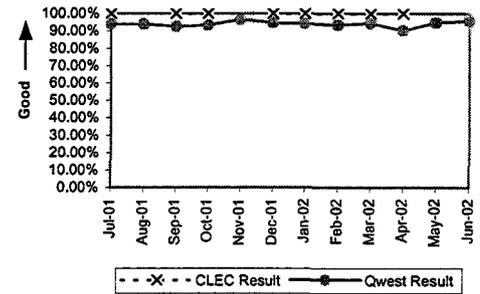


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		2815	170	16.56	-0.3	-1.18
Aug-01					4249	207	20.53		
Sep-01	3	1	3.00		2278	137	16.63	-0.66	-1.4
Oct-01					1740	121	14.38		
Nov-01					1684	105	16.04		
Dec-01	10	1	10.00		2796	142	19.69	-0.44	-1.27
Jan-02					1840	124	14.84		
Feb-02					1758	94	18.70		
Mar-02	4	1	4.00		1867	122	15.30	-0.47	-1.29
Apr-02	22	1	22.00		974	88	11.07	1.05	-0.36
May-02					1323	93	14.23		
Jun-02					913	76	12.01		

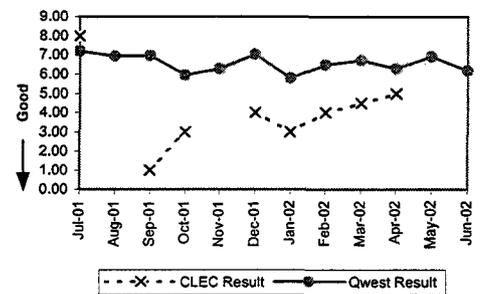


Checklist #14 - Resale - Business Installation

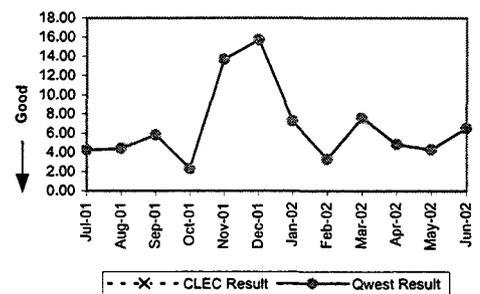
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	364	387	94.06%	-0.25	-1.15
Aug-01					369	393	93.89%		
Sep-01	1	1	100.00%	0.00%	356	385	92.47%	-0.29	-1.17
Oct-01	1	1	100.00%	0.00%	401	430	93.26%	-0.27	-1.16
Nov-01					339	351	96.58%		
Dec-01	3	3	100.00%	0.00%	308	325	94.77%	-0.41	-1.25
Jan-02	3	3	100.00%	0.00%	347	368	94.29%	-0.42	-1.26
Feb-02	1	1	100.00%	0.00%	368	394	93.40%	-0.27	-1.16
Mar-02	2	2	100.00%	0.00%	376	398	94.47%	-0.34	-1.21
Apr-02	1	1	100.00%	0.00%	296	328	90.24%	-0.33	-1.2
May-02					332	350	94.86%		
Jun-02					356	372	95.70%		



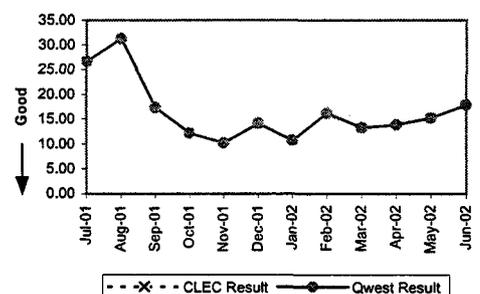
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00		2814	390	7.22	0.74	-0.55
Aug-01					2740	395	6.94		
Sep-01	1	1	1.00		2709	388	6.98	-0.7	-1.42
Oct-01	3	1	3.00		2563	431	5.95	-0.45	-1.27
Nov-01					2243	357	6.28		
Dec-01	12	3	4.00	1.00	2298	327	7.03	-0.56	-1.34
Jan-02	9	3	3.00	1.00	2148	371	5.79	-0.71	-1.43
Feb-02	4	1	4.00		2579	397	6.50	-0.33	-1.2
Mar-02	9	2	4.50	0.71	2697	401	6.73	-0.4	-1.24
Apr-02	5	1	5.00		2128	337	6.31	-0.19	-1.11
May-02					2508	362	6.93		
Jun-02					2326	376	6.19		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	8	4.25		
Aug-01					66	15	4.40		
Sep-01					105	18	5.83		
Oct-01					39	17	2.29		
Nov-01					178	13	13.69		
Dec-01					110	7	15.71		
Jan-02					109	15	7.27		
Feb-02					60	18	3.33		
Mar-02					61	8	7.62		
Apr-02					102	21	4.86		
May-02					69	16	4.31		
Jun-02					72	11	6.55		

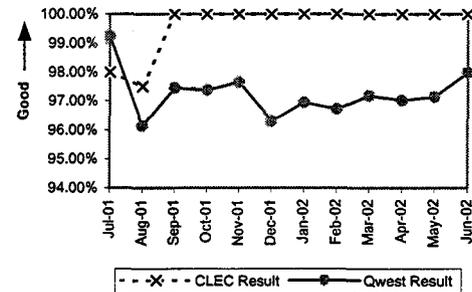


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					479	18	26.61		
Aug-01					344	11	31.27		
Sep-01					242	14	17.29		
Oct-01					158	13	12.15		
Nov-01					51	5	10.20		
Dec-01					169	12	14.08		
Jan-02					64	6	10.67		
Feb-02					146	9	16.22		
Mar-02					186	14	13.29		
Apr-02					152	11	13.82		
May-02					76	5	15.20		
Jun-02					107	6	17.83		

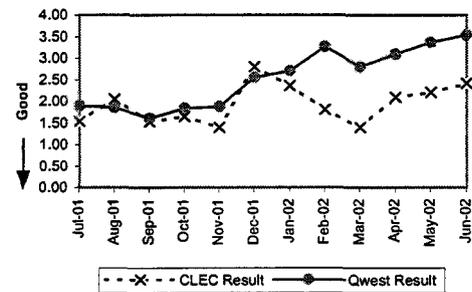


Checklist #14 - Resale - Business Installation

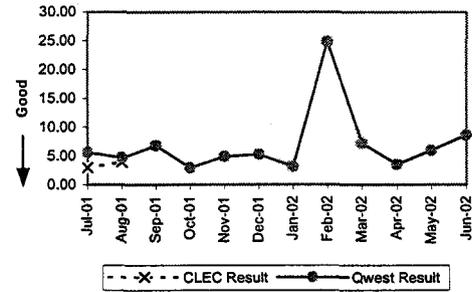
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	49	50	98.00%	14.00%	3924	3954	99.24%	0.88	-0.47	
Aug-01	39	40	97.50%	15.61%	723	752	96.14%	-0.43	-1.26	
Sep-01	36	36	100.00%	0.00%	649	666	97.45%	-0.95	-1.58	
Oct-01	58	58	100.00%	0.00%	666	684	97.37%	-1.2	-1.73	
Nov-01	17	17	100.00%	0.00%	666	682	97.65%	-0.63	-1.38	
Dec-01	21	21	100.00%	0.00%	624	648	96.30%	-0.88	-1.54	
Jan-02	55	55	100.00%	0.00%	794	819	96.95%	-1.27	-1.77	
Feb-02	33	33	100.00%	0.00%	677	700	96.71%	-1.03	-1.63	
Mar-02	49	49	100.00%	0.00%	724	745	97.18%	-1.15	-1.7	
Apr-02	57	57	100.00%	0.00%	782	806	97.02%	-1.28	-1.78	
May-02	51	51	100.00%	0.00%	714	735	97.14%	-1.18	-1.72	
Jun-02	45	45	100.00%	0.00%	726	741	97.98%	-0.94	-1.57	



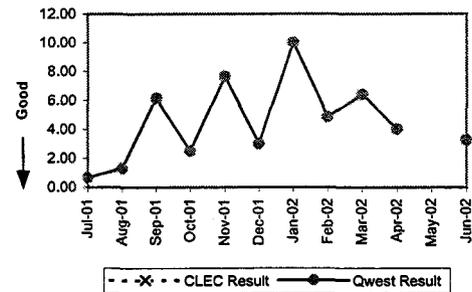
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	71	46	1.54	1.03	6390	3355	1.90	-1.53	-1.93	
Aug-01	78	38	2.05	1.18	1113	598	1.86	0.91	-0.45	
Sep-01	52	34	1.53	0.83	789	489	1.61	-0.34	-1.21	
Oct-01	61	37	1.65	1.38	981	534	1.84	-0.58	-1.35	
Nov-01	21	15	1.40	0.63	978	519	1.88	-0.98	-1.59	
Dec-01	42	15	2.80	2.96	1155	453	2.55	0.58	-0.85	
Jan-02	118	50	2.36	0.90	1647	609	2.70	-1.03	-1.62	
Feb-02	58	32	1.81	0.93	1588	485	3.27	-0.54	-1.33	
Mar-02	60	43	1.40	0.85	1401	501	2.80	-3.74	-3.27	
Apr-02	109	52	2.10	1.49	1471	475	3.10	-2.3	-2.4	
May-02	106	48	2.21	1.03	1579	468	3.37	-3	-2.82	
Jun-02	92	38	2.42	0.98	1733	489	3.54	-2.56	-2.56	



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3	1	3.00		219	39	5.62	-0.32	-1.19	
Aug-01	4	1	4.00		122	26	4.69	-0.06	-1.04	
Sep-01					68	10	6.80			
Oct-01					47	16	2.94			
Nov-01					49	10	4.90			
Dec-01					89	17	5.24			
Jan-02					53	17	3.12			
Feb-02					422	17	24.82			
Mar-02					129	18	7.17			
Apr-02					77	22	3.50			
May-02					125	21	5.95			
Jun-02					95	11	8.64			

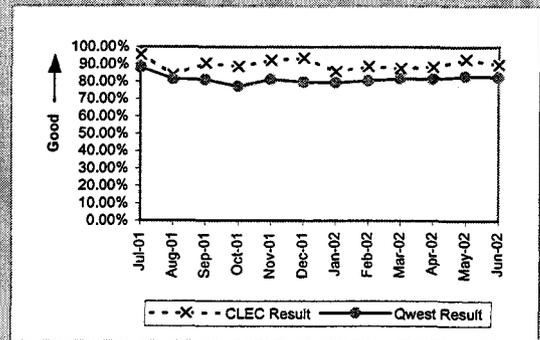


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01					2	3	0.67			
Aug-01					9	7	1.29			
Sep-01					43	7	6.14			
Oct-01					10	4	2.50			
Nov-01					46	6	7.67			
Dec-01					24	8	3.00			
Jan-02					60	6	10.00			
Feb-02					34	7	4.86			
Mar-02					32	5	6.40			
Apr-02					12	3	4.00			
May-02										
Jun-02					13	4	3.25			

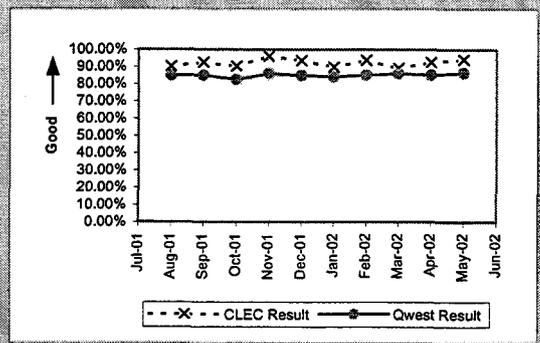


Checklist #14 - Resale - Business Installation

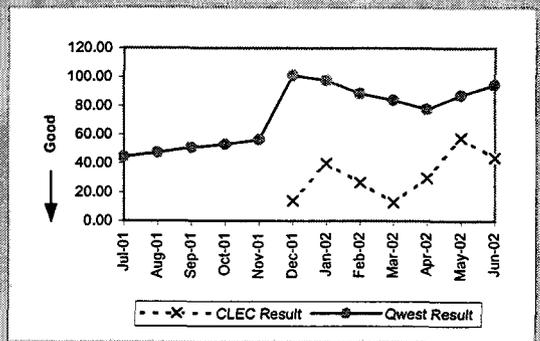
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	66	69	95.65%	20.39%	7898	8949	88.26%	-1.9	-2.16
Aug-01	52	62	83.87%	36.78%	5324	6524	81.61%	-0.46	-1.28
Sep-01	49	54	90.74%	28.99%	3922	4825	81.29%	-1.77	-2.08
Oct-01	56	63	88.89%	31.43%	3742	4836	77.38%	-2.17	-2.32
Nov-01	48	52	92.31%	26.65%	3908	4799	81.43%	-2.01	-2.22
Dec-01	44	47	93.62%	24.44%	3416	4280	79.81%	-2.34	-2.43
Jan-02	68	79	86.08%	34.62%	3530	4446	79.40%	-1.45	-1.88
Feb-02	72	81	88.89%	31.43%	3717	4611	80.61%	-1.87	-2.14
Mar-02	57	65	87.69%	32.85%	3679	4488	81.97%	-1.19	-1.72
Apr-02	61	69	88.41%	32.02%	3679	4512	81.54%	-1.46	-1.89
May-02	65	70	92.86%	25.75%	3755	4512	83.22%	-2.14	-2.3
Jun-02	53	59	89.83%	30.22%	3654	4416	82.74%	-1.43	-1.87



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	56	62	90.32%	29.57%	5538	6524	84.89%	-1.19	-1.72
Sep-01	50	54	92.59%	26.19%	4107	4825	85.12%	-1.53	-1.93
Oct-01	57	63	90.48%	29.35%	3996	4836	82.63%	-1.63	-1.99
Nov-01	50	52	96.15%	19.23%	4124	4799	85.93%	-2.11	-2.28
Dec-01	44	47	93.62%	24.44%	3634	4280	84.91%	-1.66	-2.01
Jan-02	71	79	89.87%	30.17%	3745	4446	84.23%	-1.36	-1.83
Feb-02	76	81	93.83%	24.07%	3923	4611	85.08%	-2.19	-2.33
Mar-02	58	65	89.23%	31.00%	3863	4488	86.07%	-0.73	-1.44
Apr-02	64	69	92.75%	25.93%	3846	4512	85.24%	-1.75	-2.06
May-02	66	70	94.29%	23.21%	3904	4512	86.52%	-1.89	-2.15
Jun-02									

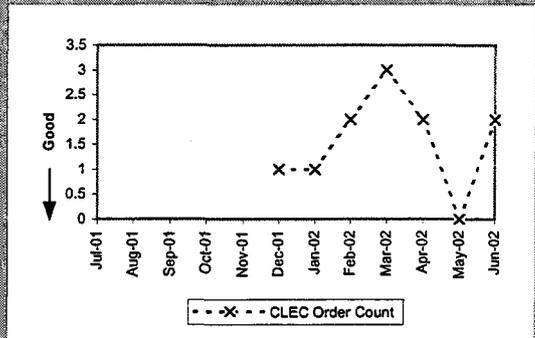


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19802	446	44.40		
Aug-01					24172	510	47.40		
Sep-01					24089	474	50.82		
Oct-01					25246	475	53.15		
Nov-01					29643	525	56.46		
Dec-01	14	1	14.00		27086	268	101.07	-0.71	-1.43
Jan-02	40	1	40.00		29408	301	97.70	-0.46	-1.28
Feb-02	80	3	26.67	32.58	32388	366	88.49	-0.91	-1.55
Mar-02	51	4	12.75	13.79	36592	437	83.73	-1.21	-1.73
Apr-02	119	4	29.75	18.08	41042	529	77.58	-0.86	-1.52
May-02	115	2	57.50	27.58	45923	526	87.31	-0.35	-1.21
Jun-02	175	4	43.75	44.25	50582	535	94.55	-0.8	-1.48



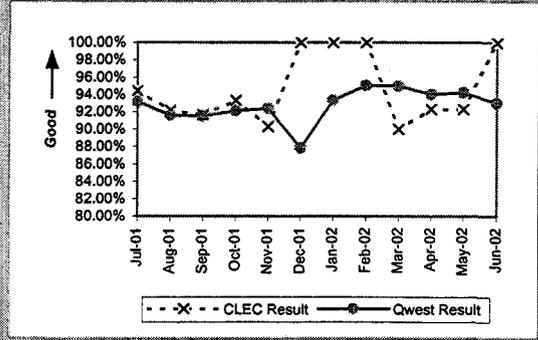
Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	1
Jan-02	1
Feb-02	2
Mar-02	3
Apr-02	2
May-02	0
Jun-02	2

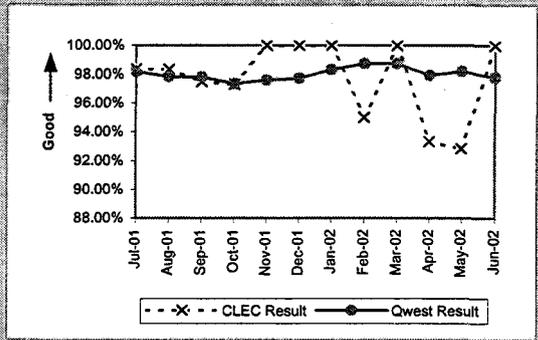


Checklist #14 - Resale - Business Repair

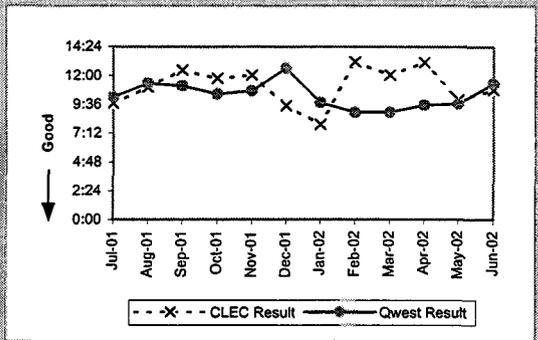
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51	54	94.44%	22.91%	3155	3386	93.18%	-0.37	-1.22
Aug-01	47	51	92.16%	26.88%	3614	3945	91.61%	-0.14	-1.09
Sep-01	33	36	91.67%	27.64%	2610	2852	91.51%	-0.03	-1.02
Oct-01	28	30	93.33%	24.94%	2639	2865	92.11%	-0.25	-1.15
Nov-01	28	31	90.32%	29.57%	2179	2359	92.37%	0.47	-0.71
Dec-01	7	7	100.00%	0.00%	2196	2500	87.84%	-0.98	-1.6
Jan-02	15	15	100.00%	0.00%	2055	2202	93.32%	-1.03	-1.63
Feb-02	17	17	100.00%	0.00%	1886	1984	95.06%	-0.94	-1.57
Mar-02	9	10	90.00%	30.00%	1862	1960	95.00%	0.68	-0.58
Apr-02	12	13	92.31%	26.65%	1911	2032	94.05%	0.33	-0.8
May-02	12	13	92.31%	26.65%	1969	2089	94.26%	0.36	-0.78
Jun-02	15	15	100.00%	0.00%	1902	2044	93.05%	-1.05	-1.64



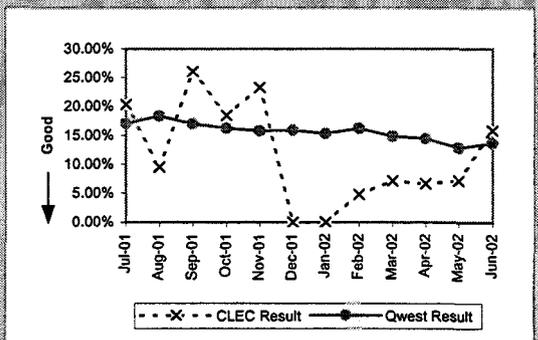
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	60	61	98.36%	12.70%	4216	4294	98.18%	-0.1	-1.06
Aug-01	59	60	98.33%	12.80%	4924	5033	97.83%	-0.26	-1.16
Sep-01	39	40	97.50%	15.61%	3604	3685	97.80%	0.22	-0.87
Oct-01	36	37	97.30%	16.22%	3646	3746	97.33%	0.11	-0.93
Nov-01	41	41	100.00%	0.00%	3040	3115	97.59%	-1	-1.61
Dec-01	8	8	100.00%	0.00%	3187	3261	97.73%	-0.43	-1.26
Jan-02	21	21	100.00%	0.00%	2874	2923	98.32%	-0.6	-1.36
Feb-02	19	20	95.00%	21.79%	2601	2634	98.75%	1.15	-0.3
Mar-02	13	13	100.00%	0.00%	2518	2550	98.75%	-0.41	-1.25
Apr-02	14	15	93.33%	24.94%	2597	2652	97.93%	1.01	-0.38
May-02	13	14	92.86%	25.75%	2694	2743	98.21%	1.15	-0.3
Jun-02	19	19	100.00%	0.00%	2573	2631	97.80%	-0.65	-1.4



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	590:48	61	9:41	11:39	43879:13	4294	10:13	-0.27	-1.16
Aug-01	662:21	60	11:02	12:31	57008:54	5033	11:20	-0.11	-1.07
Sep-01	497:29	40	12:26	15:44	41056:43	3685	11:08	0.75	-0.54
Oct-01	434:55	37	11:45	14:25	39165:19	3746	10:27	0.64	-0.61
Nov-01	493:29	41	12:02	10:26	33364:38	3115	10:43	0.7	-0.58
Dec-01	75:42	8	9:28	7:19	41113:17	3261	12:36	-0.66	-1.4
Jan-02	166:23	21	7:55	7:50	28390:47	2923	9:43	-0.67	-1.41
Feb-02	262:33	20	13:08	14:46	23546:48	2634	8:56	1.65	0.01
Mar-02	156:18	13	12:01	9:09	22799:32	2550	8:56	1.04	-0.37
Apr-02	195:56	15	13:04	23:49	25270:57	2652	9:32	1.17	-0.29
May-02	139:48	14	9:59	19:21	26461:07	2743	9:39	0.27	-0.84
Jun-02	205:03	19	10:48	7:12	29757:24	2631	11:19	-0.15	-1.09

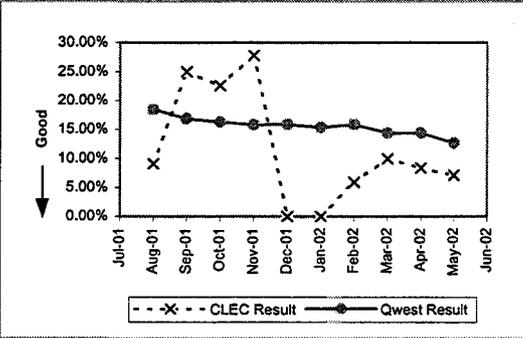


Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	64	20.31%	40.23%	756	4440	17.03%	0.71	-0.57
Aug-01	6	63	9.52%	29.35%	964	5253	18.35%	-1.8	-2.09
Sep-01	12	46	26.09%	43.91%	649	3823	16.98%	1.57	-0.05
Oct-01	7	38	18.42%	38.77%	628	3874	16.21%	0.4	-0.76
Nov-01	10	43	23.26%	42.25%	508	3228	15.74%	1.3	-0.21
Dec-01	0	8	0.00%	0.00%	539	3398	15.86%	-1.23	-1.75
Jan-02	0	22	0.00%	0.00%	466	3048	15.29%	-1.99	-2.21
Feb-02	1	21	4.76%	21.30%	436	2698	16.16%	-1.41	-1.86
Mar-02	1	14	7.14%	25.75%	382	2586	14.77%	-0.8	-1.49
Apr-02	1	15	6.67%	24.94%	389	2699	14.41%	-0.85	-1.52
May-02	1	14	7.14%	25.75%	356	2786	12.78%	-0.63	-1.38
Jun-02	3	19	15.79%	36.46%	365	2681	13.61%	0.32	-0.8

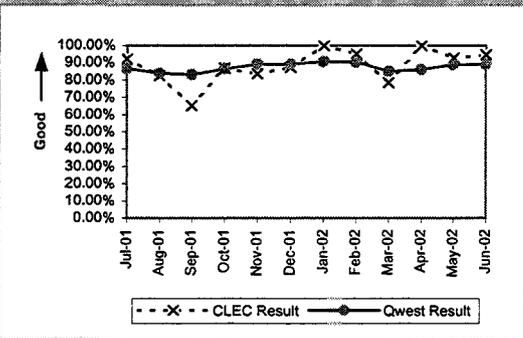


Checklist #14 - Resale - Business Repair

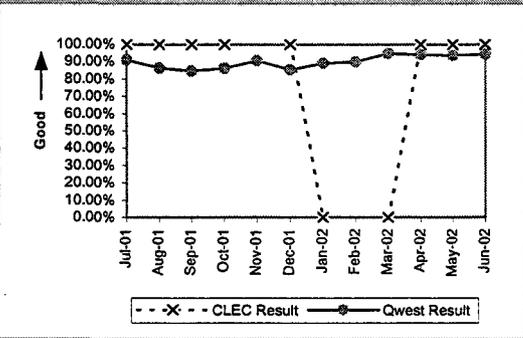
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	55	9.09%	28.75%	836	4523	18.48%	-1.78	-2.08
Sep-01	11	44	25.00%	43.30%	549	3255	16.87%	1.38	-0.16
Oct-01	7	31	22.58%	41.81%	525	3227	16.27%	0.94	-0.43
Nov-01	10	36	27.78%	44.79%	423	2676	15.81%	1.83	0.11
Dec-01	0	7	0.00%	0.00%	455	2871	15.85%	-1.15	-1.7
Jan-02	0	21	0.00%	0.00%	389	2543	15.30%	-1.94	-2.18
Feb-02	1	17	5.88%	23.53%	362	2280	15.88%	-1.12	-1.68
Mar-02	1	10	10.00%	30.00%	316	2189	14.44%	-0.4	-1.24
Apr-02	1	12	8.33%	27.64%	338	2347	14.40%	-0.6	-1.36
May-02	1	14	7.14%	25.75%	314	2478	12.67%	-0.62	-1.38
Jun-02									



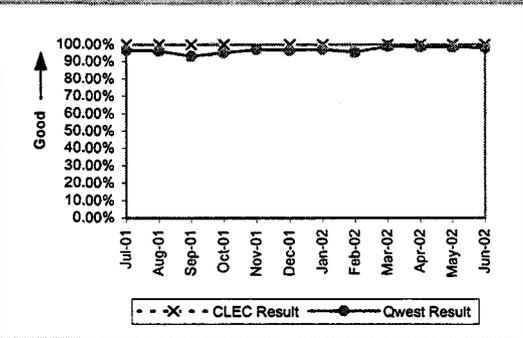
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	59	64	92.19%	26.84%	3853	4440	86.78%	-1.27	-1.77
Aug-01	52	63	82.54%	37.96%	4418	5253	84.10%	0.37	-0.78
Sep-01	30	46	65.22%	47.63%	3176	3823	83.08%	2.92	0.77
Oct-01	33	38	86.84%	33.80%	3352	3874	86.53%	-0.06	-1.03
Nov-01	36	43	83.72%	36.92%	2880	3228	89.22%	1.12	-0.32
Dec-01	7	8	87.50%	33.07%	3032	3398	89.23%	0.23	-0.86
Jan-02	22	22	100.00%	0.00%	2768	3048	90.81%	-1.49	-1.9
Feb-02	20	21	95.24%	21.30%	2446	2698	90.66%	-0.72	-1.44
Mar-02	11	14	78.57%	41.03%	2202	2586	85.15%	0.69	-0.58
Apr-02	15	15	100.00%	0.00%	2327	2699	86.22%	-1.54	-1.94
May-02	13	14	92.86%	25.75%	2482	2786	89.09%	-0.45	-1.27
Jun-02	18	19	94.74%	22.33%	2392	2681	89.22%	-0.77	-1.47



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	406	446	91.03%	-0.44	-1.27
Aug-01	10	10	100.00%	0.00%	461	534	86.33%	-1.25	-1.76
Sep-01	1	1	100.00%	0.00%	252	298	84.56%	-0.43	-1.26
Oct-01	1	1	100.00%	0.00%	261	303	86.14%	-0.4	-1.24
Nov-01					210	232	90.52%		
Dec-01	1	1	100.00%	0.00%	237	278	85.25%	-0.42	-1.25
Jan-02	0	1	0.00%	0.00%	245	275	89.09%	1.61	-0.02
Feb-02					215	239	89.96%		
Mar-02	0	1	0.00%	0.00%	198	209	94.74%	1.93	0.18
Apr-02	3	3	100.00%	0.00%	202	215	93.95%	-0.44	-1.27
May-02	1	1	100.00%	0.00%	220	235	93.62%	-0.26	-1.16
Jun-02	1	1	100.00%	0.00%	234	248	94.35%	-0.24	-1.15

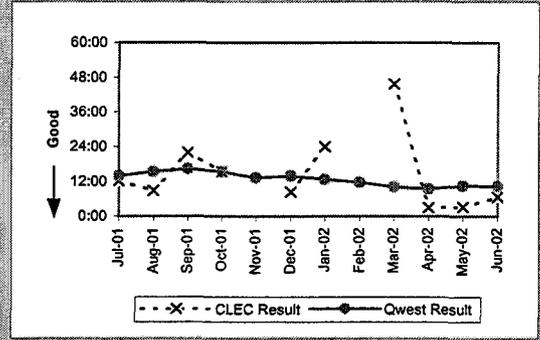


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	541	560	96.61%	-0.32	-1.2
Aug-01	10	10	100.00%	0.00%	645	670	96.27%	-0.62	-1.38
Sep-01	2	2	100.00%	0.00%	365	391	93.35%	-0.38	-1.23
Oct-01	1	1	100.00%	0.00%	402	422	95.26%	-0.22	-1.14
Nov-01					328	338	97.04%		
Dec-01	2	2	100.00%	0.00%	353	365	96.71%	-0.26	-1.16
Jan-02	1	1	100.00%	0.00%	377	388	97.16%	-0.17	-1.1
Feb-02					297	311	95.50%		
Mar-02	1	1	100.00%	0.00%	267	270	98.89%	-0.11	-1.06
Apr-02	4	4	100.00%	0.00%	296	300	98.67%	-0.23	-1.14
May-02	1	1	100.00%	0.00%	304	309	98.38%	-0.13	-1.08
Jun-02	1	1	100.00%	0.00%	314	320	98.13%	-0.14	-1.08

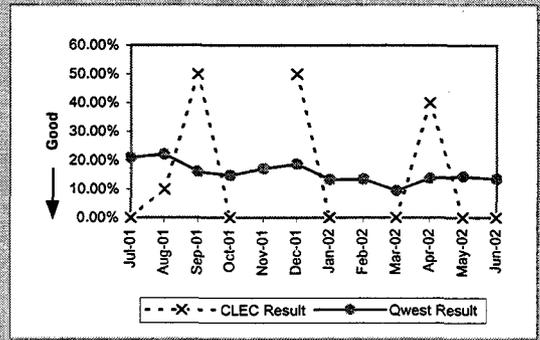


Checklist #14 - Resale - Business Repair

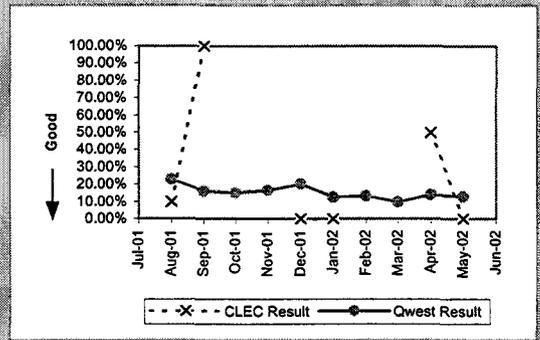
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) -- Dispatches Outside MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	36:40	3	12:13	11:12	7830:42	560	13:59	-0.23	-1.14		
Aug-01	88:21	10	8:50	8:33	10301:59	670	15:23	-1.42	-1.86		
Sep-01	43:59	2	22:00	0:43	6388:31	391	16:20	0.74	-0.55		
Oct-01	15:26	1	15:26		6506:44	422	15:25	0.16	-0.9		
Nov-01					4507:29	338	13:20				
Dec-01	16:45	2	8:22	9:26	5077:10	365	13:55	-0.53	-1.32		
Jan-02	24:05	1	24:05		4947:14	388	12:45	1.21	-0.26		
Feb-02					3650:52	311	11:44				
Mar-02	45:43	1	45:43		2736:06	270	10:08	2.26	0.37		
Apr-02	12:04	4	3:01	0:34	2846:10	300	9:29	-1.23	-1.75		
May-02	3:09	1	3:09		3239:57	309	10:29	-0.5	-1.3		
Jun-02	6:39	1	6:39		3343:54	320	10:27	-0.3	-1.18		



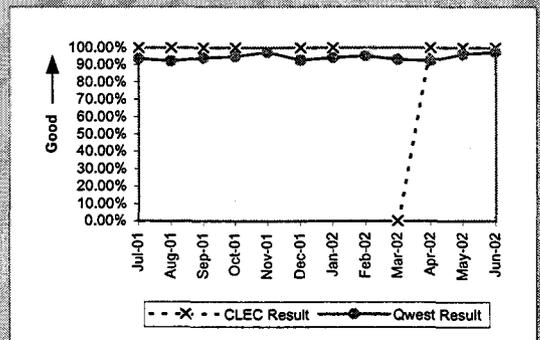
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) -- Dispatches Outside MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	0	3	0.00%	0.00%	120	574	20.91%	-0.89	-1.54		
Aug-01	1	10	10.00%	30.00%	152	688	22.09%	-0.92	-1.56		
Sep-01	1	2	50.00%	50.00%	64	398	16.08%	0.99	-0.4		
Oct-01	0	1	0.00%	0.00%	64	432	14.81%	-0.42	-1.25		
Nov-01					59	344	17.15%				
Dec-01	1	2	50.00%	50.00%	70	373	18.77%	0.88	-0.46		
Jan-02	0	1	0.00%	0.00%	52	392	13.27%	-0.39	-1.24		
Feb-02					43	318	13.52%				
Mar-02	0	1	0.00%	0.00%	26	276	9.42%	-0.32	-1.2		
Apr-02	2	5	40.00%	48.99%	42	303	13.86%	1.39	-0.15		
May-02	0	1	0.00%	0.00%	45	313	14.38%	-0.41	-1.25		
Jun-02	0	1	0.00%	0.00%	44	326	13.50%	-0.39	-1.24		



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) -- Dispatches Outside MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01					126	549	22.95%	-0.97	-1.59		
Aug-01	1	10	10.00%	30.00%	49	306	16.01%	1.41	-0.14		
Sep-01	1	1	100.00%	0.00%	53	352	15.06%				
Oct-01					45	274	16.42%				
Nov-01					60	297	20.20%	-0.5	-1.31		
Dec-01	0	1	0.00%	0.00%	37	292	12.67%	-0.38	-1.23		
Jan-02	0	1	0.00%	0.00%	33	249	13.25%				
Feb-02					22	225	9.78%				
Mar-02	2	4	50.00%	50.00%	33	235	14.04%	1.62	-0.01		
Apr-02	0	1	0.00%	0.00%	35	270	12.96%	-0.39	-1.23		
May-02											
Jun-02											

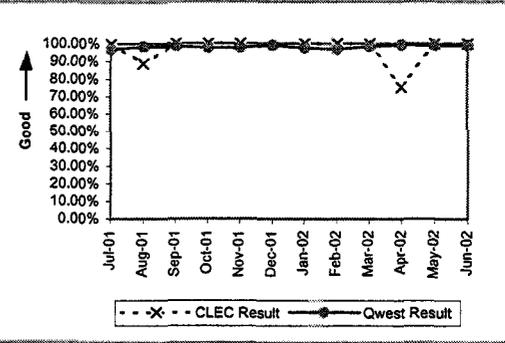


Repair Appointments Met (Percent) (MR-9B) (Parity) -- Dispatches Outside MSAs											
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr		
Jul-01	3	3	100.00%	0.00%	537	574	93.55%	-0.45	-1.28		
Aug-01	10	10	100.00%	0.00%	634	688	92.15%	-0.92	-1.56		
Sep-01	2	2	100.00%	0.00%	374	398	93.97%	-0.36	-1.22		
Oct-01	1	1	100.00%	0.00%	410	432	94.91%	-0.23	-1.14		
Nov-01					335	344	97.38%				
Dec-01	2	2	100.00%	0.00%	346	373	92.76%	-0.39	-1.24		
Jan-02	1	1	100.00%	0.00%	369	392	94.13%	-0.25	-1.15		
Feb-02					303	318	95.28%				
Mar-02	0	1	0.00%	0.00%	257	276	93.12%	1.82	0.11		
Apr-02	5	5	100.00%	0.00%	280	303	92.41%	-0.64	-1.39		
May-02	1	1	100.00%	0.00%	301	313	96.17%	-0.2	-1.12		
Jun-02	1	1	100.00%	0.00%	318	326	97.55%	-0.16	-1.1		

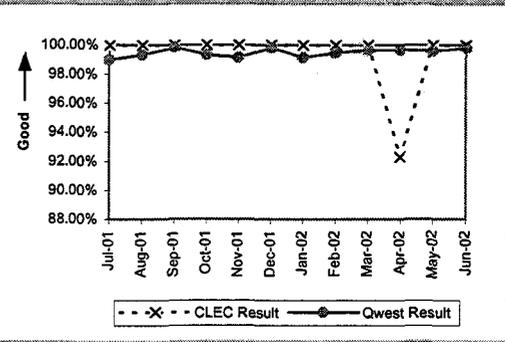


Checklist #14 - Resale - Business Repair

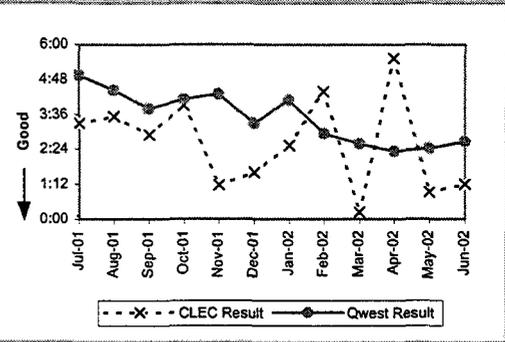
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	13	13	100.00%	0.00%	691	712	97.05%	-0.62	-1.38	
Aug-01	8	9	88.89%	31.43%	830	843	98.46%	1.47	-0.11	
Sep-01	7	7	100.00%	0.00%	569	578	98.44%	-0.33	-1.2	
Oct-01	3	3	100.00%	0.00%	641	657	97.56%	-0.27	-1.17	
Nov-01	3	3	100.00%	0.00%	541	554	97.65%	-0.27	-1.16	
Dec-01					483	488	98.98%			
Jan-02	4	4	100.00%	0.00%	638	654	97.55%	-0.32	-1.19	
Feb-02	6	6	100.00%	0.00%	624	644	96.89%	-0.44	-1.27	
Mar-02	2	2	100.00%	0.00%	480	488	98.36%	-0.18	-1.11	
Apr-02	3	4	75.00%	43.30%	481	485	99.18%	2.09	0.27	
May-02	2	2	100.00%	0.00%	385	389	98.97%	-0.14	-1.09	
Jun-02	2	2	100.00%	0.00%	398	402	99.01%	-0.14	-1.09	



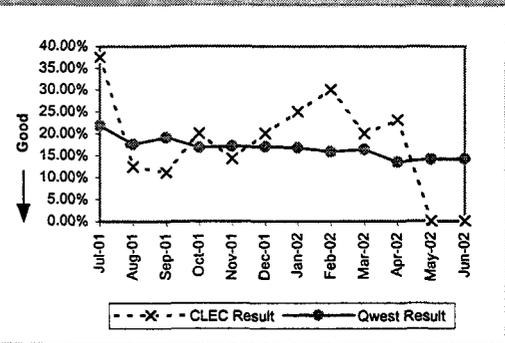
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	16	16	100.00%	0.00%	1371	1385	98.99%	-0.4	-1.24	
Aug-01	16	16	100.00%	0.00%	1606	1617	99.32%	-0.33	-1.2	
Sep-01	9	9	100.00%	0.00%	1170	1172	99.83%	-0.12	-1.08	
Oct-01	15	15	100.00%	0.00%	1327	1336	99.33%	-0.32	-1.19	
Nov-01	7	7	100.00%	0.00%	1144	1154	99.13%	-0.25	-1.15	
Dec-01	5	5	100.00%	0.00%	1007	1009	99.80%	-0.1	-1.06	
Jan-02	12	12	100.00%	0.00%	1357	1369	99.12%	-0.32	-1.2	
Feb-02	10	10	100.00%	0.00%	1317	1324	99.47%	-0.23	-1.14	
Mar-02	5	5	100.00%	0.00%	1123	1127	99.65%	-0.13	-1.08	
Apr-02	12	13	92.31%	26.65%	1172	1176	99.66%	1.96	0.19	
May-02	3	3	100.00%	0.00%	989	993	99.60%	-0.11	-1.07	
Jun-02	4	4	100.00%	0.00%	923	925	99.78%	-0.09	-1.06	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	52:42	16	3:18	5:04	6850:12	1385	4:57	-0.38	-1.23	
Aug-01	56:29	16	3:32	6:25	7159:02	1617	4:26	-0.23	-1.14	
Sep-01	26:06	9	2:54	5:01	4455:35	1172	3:48	-0.35	-1.21	
Oct-01	58:26	15	3:54	4:46	5499:57	1336	4:07	-0.09	-1.05	
Nov-01	8:13	7	1:10	1:46	4958:29	1154	4:18	-0.85	-1.52	
Dec-01	7:58	5	1:36	1:45	3309:04	1009	3:17	-0.58	-1.35	
Jan-02	30:19	12	2:32	6:26	5602:47	1369	4:06	-0.32	-1.2	
Feb-02	43:47	10	4:23	9:29	3903:38	1324	2:57	0.92	-0.44	
Mar-02	1:17	5	0:15	0:21	2925:15	1127	2:36	-0.87	-1.53	
Apr-02	71:49	13	5:31	17:39	2737:34	1176	2:20	1.75	0.06	
May-02	2:47	3	0:56	0:47	2416:35	993	2:26	-0.42	-1.25	
Jun-02	4:50	4	1:12	1:45	2464:16	925	2:40	-0.51	-1.31	

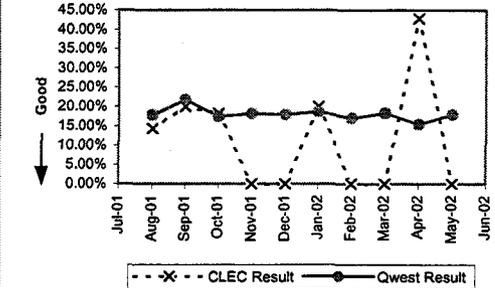


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	6	16	37.50%	48.41%	303	1385	21.88%	1.42	-0.14	
Aug-01	2	16	12.50%	33.07%	284	1617	17.56%	-0.53	-1.32	
Sep-01	1	9	11.11%	31.43%	224	1172	19.11%	-0.61	-1.37	
Oct-01	3	15	20.00%	40.00%	225	1336	16.84%	0.36	-0.78	
Nov-01	1	7	14.29%	34.99%	197	1154	17.07%	-0.2	-1.12	
Dec-01	1	5	20.00%	40.00%	171	1009	16.95%	0.23	-0.86	
Jan-02	3	12	25.00%	43.30%	229	1369	16.73%	0.75	-0.54	
Feb-02	3	10	30.00%	45.83%	209	1324	15.79%	1.13	-0.31	
Mar-02	1	5	20.00%	40.00%	184	1127	16.33%	0.26	-0.84	
Apr-02	3	13	23.08%	42.13%	158	1176	13.44%	0.97	-0.41	
May-02	0	3	0.00%	0.00%	140	993	14.10%	-0.7	-1.43	
Jun-02	0	4	0.00%	0.00%	131	925	14.16%	-0.81	-1.49	

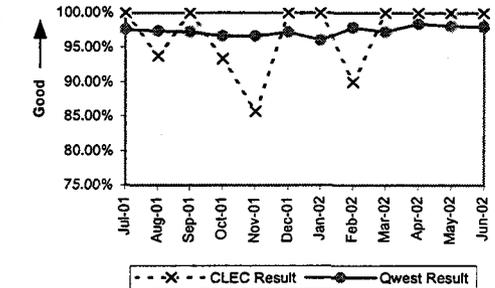


Checklist #14 - Resale - Business Repair

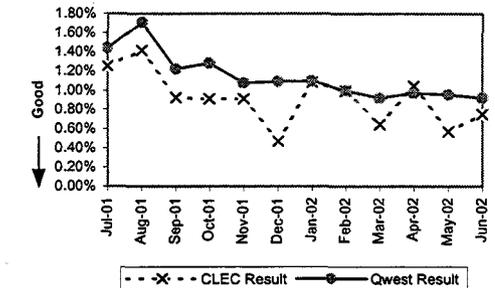
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	7	14.29%	34.99%	173	974	17.76%	-0.24	-1.15
Sep-01	1	5	20.00%	40.00%	146	671	21.76%	-0.09	-1.06
Oct-01	2	11	18.18%	38.57%	133	763	17.43%	0.12	-0.93
Nov-01	0	3	0.00%	0.00%	115	633	18.17%	-0.81	-1.49
Dec-01	0	1	0.00%	0.00%	99	553	17.90%	-0.47	-1.28
Jan-02	1	5	20.00%	40.00%	151	809	18.67%	0.13	-0.92
Feb-02	0	1	0.00%	0.00%	132	777	16.99%	-0.45	-1.27
Mar-02	0	3	0.00%	0.00%	115	628	18.37%	-0.82	-1.5
Apr-02	3	7	42.86%	49.49%	102	663	15.38%	1.7	0.03
May-02	0	2	0.00%	0.00%	104	580	17.93%	-0.66	-1.4
Jun-02									



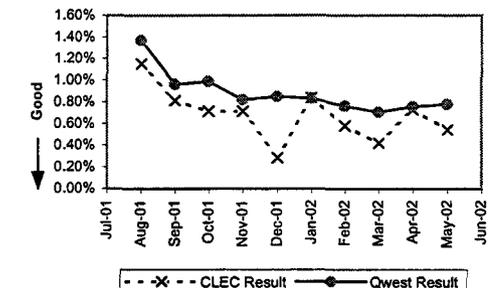
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	16	100.00%	0.00%	1352	1385	97.62%	-0.62	-1.38
Aug-01	15	16	93.75%	24.21%	1574	1617	97.34%	0.8	-0.52
Sep-01	9	9	100.00%	0.00%	1140	1172	97.27%	-0.5	-1.3
Oct-01	14	15	93.33%	24.94%	1291	1336	96.63%	0.67	-0.59
Nov-01	6	7	85.71%	34.99%	1115	1154	96.62%	1.18	-0.28
Dec-01	5	5	100.00%	0.00%	981	1009	97.23%	-0.38	-1.23
Jan-02	12	12	100.00%	0.00%	1315	1369	96.06%	-0.7	-1.42
Feb-02	9	10	90.00%	30.00%	1296	1324	97.89%	1.25	-0.24
Mar-02	5	5	100.00%	0.00%	1096	1127	97.25%	-0.38	-1.23
Apr-02	13	13	100.00%	0.00%	1157	1176	98.38%	-0.46	-1.28
May-02	3	3	100.00%	0.00%	974	993	98.09%	-0.24	-1.15
Jun-02	4	4	100.00%	0.00%	906	925	97.95%	-0.29	-1.18



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	83	6620	1.25%	11.13%	6399	444552	1.44%	-1.26	-1.77
Aug-01	89	6274	1.42%	11.83%	7558	442550	1.71%	-1.76	-2.07
Sep-01	57	6154	0.93%	9.58%	5393	440811	1.22%	-2.11	-2.28
Oct-01	54	5909	0.91%	9.52%	5642	439324	1.28%	-2.51	-2.53
Nov-01	50	5485	0.91%	9.50%	4726	438311	1.08%	-1.19	-1.72
Dec-01	15	3187	0.47%	6.84%	4780	438321	1.09%	-3.36	-3.04
Jan-02	35	3230	1.08%	10.35%	4809	437798	1.10%	-0.08	-1.05
Feb-02	31	3109	1.00%	9.94%	4340	434774	1.00%	-0.01	-1
Mar-02	20	3090	0.65%	8.02%	3989	432181	0.92%	-1.6	-1.97
Apr-02	33	3157	1.05%	10.17%	4178	429698	0.97%	0.42	-0.75
May-02	18	3145	0.57%	7.54%	4092	427970	0.96%	-2.2	-2.34
Jun-02	24	3191	0.75%	8.64%	3932	426539	0.92%	-1	-1.61

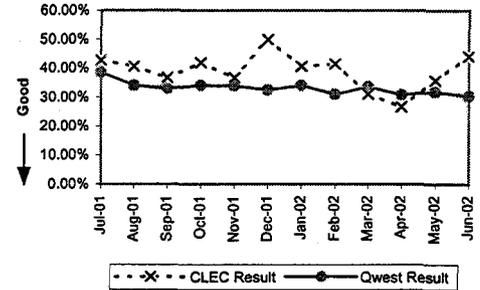


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	72	6274	1.15%	10.65%	6046	442550	1.37%	-1.48	-1.9
Sep-01	50	6154	0.81%	8.98%	4232	440811	0.96%	-1.18	-1.72
Oct-01	42	5909	0.71%	8.40%	4342	439324	0.99%	-2.14	-2.3
Nov-01	39	5485	0.71%	8.40%	3583	438311	0.82%	-0.87	-1.53
Dec-01	9	3187	0.28%	5.31%	3721	438321	0.85%	-3.47	-3.11
Jan-02	27	3230	0.84%	9.10%	3644	437798	0.83%	0.02	-0.99
Feb-02	18	3109	0.58%	7.59%	3306	434774	0.76%	-1.16	-1.71
Mar-02	13	3090	0.42%	6.47%	3040	432181	0.70%	-1.87	-2.14
Apr-02	23	3157	0.73%	8.50%	3245	429698	0.76%	-0.17	-1.1
May-02	17	3145	0.54%	7.33%	3328	427970	0.78%	-1.51	-1.92
Jun-02									



Checklist #14 - Resale - Business Repair

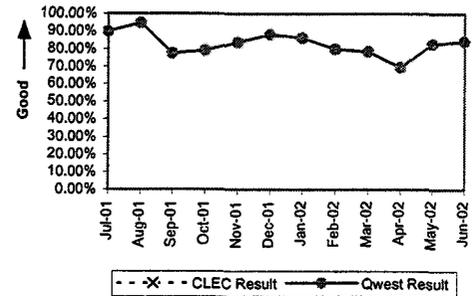
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	62	145	42.76%	49.47%	4006	10405	38.50%	1.04	-0.37
Aug-01	61	150	40.67%	49.12%	3900	11458	34.04%	1.68	0.02
Sep-01	33	90	36.67%	48.19%	2656	8049	33.00%	0.74	-0.55
Oct-01	39	93	41.94%	49.35%	2906	8548	34.00%	1.59	-0.03
Nov-01	29	79	36.71%	48.20%	2423	7149	33.89%	0.53	-0.68
Dec-01	15	30	50.00%	50.00%	2296	7076	32.45%	1.98	0.2
Jan-02	24	59	40.68%	49.12%	2479	7288	34.01%	1.07	-0.35
Feb-02	22	53	41.51%	49.27%	1947	6287	30.97%	1.62	-0.02
Mar-02	9	29	31.03%	46.26%	2016	6005	33.57%	-0.29	-1.18
Apr-02	12	45	26.67%	44.22%	1863	6041	30.84%	-0.6	-1.37
May-02	10	28	35.71%	47.92%	1909	6001	31.81%	0.45	-0.72
Jun-02	19	43	44.19%	49.66%	1720	5652	30.43%	1.89	0.15



Checklist #14 - Resale - Centrex Installation

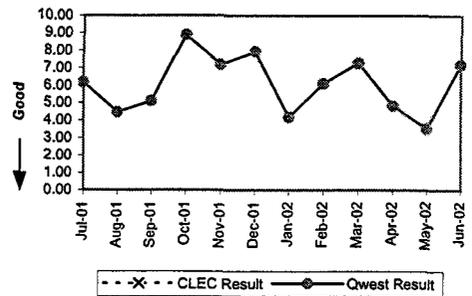
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	40	90.00%		
Aug-01					74	78	94.87%		
Sep-01					38	49	77.55%		
Oct-01					42	53	79.25%		
Nov-01					26	31	83.87%		
Dec-01					15	17	88.24%		
Jan-02					19	22	86.36%		
Feb-02					20	25	80.00%		
Mar-02					22	28	78.57%		
Apr-02					16	23	69.57%		
May-02					24	29	82.76%		
Jun-02					27	32	84.38%		



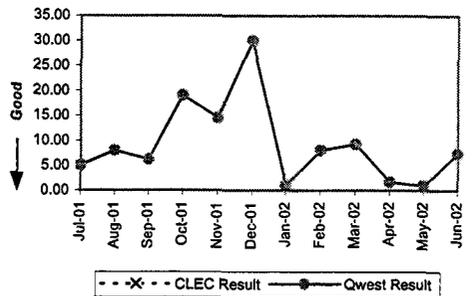
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					260	42	6.19		
Aug-01					380	85	4.47		
Sep-01					265	52	5.10		
Oct-01					524	59	8.88		
Nov-01					230	32	7.19		
Dec-01					135	17	7.94		
Jan-02					92	22	4.18		
Feb-02					153	25	6.12		
Mar-02					211	29	7.28		
Apr-02					121	25	4.84		
May-02					103	29	3.55		
Jun-02					273	38	7.18		



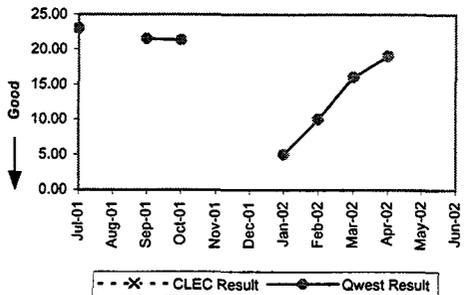
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	3	5.00		
Aug-01					56	7	8.00		
Sep-01					62	10	6.20		
Oct-01					248	13	19.08		
Nov-01					87	6	14.50		
Dec-01					60	2	30.00		
Jan-02					2	2	1.00		
Feb-02					32	4	8.00		
Mar-02					37	4	9.25		
Apr-02					10	6	1.67		
May-02					5	5	1.00		
Jun-02					37	5	7.40		



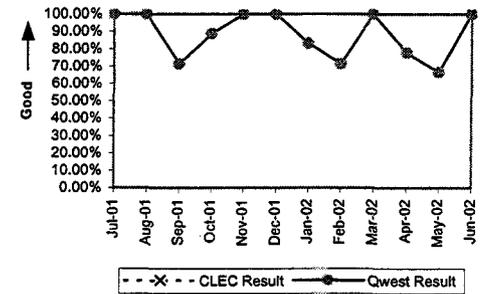
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46	2	23.00		
Aug-01									
Sep-01					43	2	21.50		
Oct-01					64	3	21.33		
Nov-01									
Dec-01									
Jan-02					5	1	5.00		
Feb-02					10	1	10.00		
Mar-02					32	2	16.00		
Apr-02					19	1	19.00		
May-02									
Jun-02									

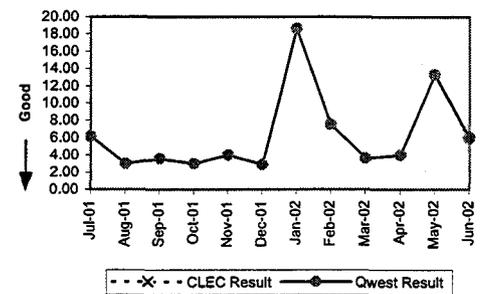


Checklist #14 - Resale - Centrex Installation

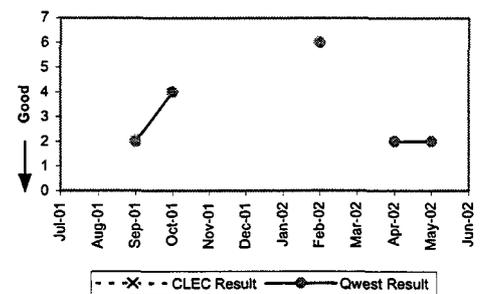
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					4	4	100.00%		
Sep-01					5	7	71.43%		
Oct-01					8	9	88.89%		
Nov-01					1	1	100.00%		
Dec-01					13	13	100.00%		
Jan-02					5	6	83.33%		
Feb-02					5	7	71.43%		
Mar-02					6	6	100.00%		
Apr-02					7	9	77.78%		
May-02					4	6	66.67%		
Jun-02					3	3	100.00%		



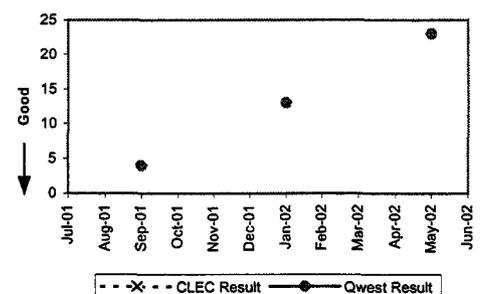
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	6	6.17		
Aug-01					12	4	3.00		
Sep-01					25	7	3.57		
Oct-01					27	9	3.00		
Nov-01					4	1	4.00		
Dec-01					38	13	2.92		
Jan-02					112	6	18.67		
Feb-02					53	7	7.57		
Mar-02					22	6	3.67		
Apr-02					36	9	4.00		
May-02					80	6	13.33		
Jun-02					18	3	6.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					2	1	2.00		
Oct-01					4	1	4.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					12	2	6.00		
Mar-02									
Apr-02					4	2	2.00		
May-02					2	1	2.00		
Jun-02									

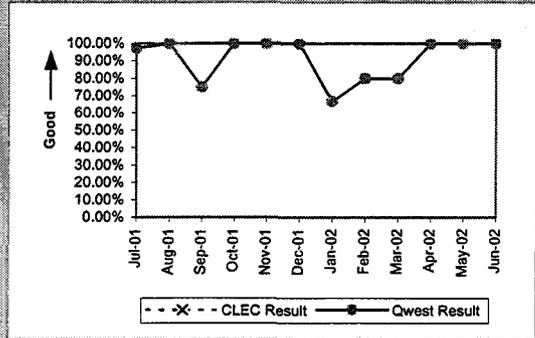


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					4	1	4.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02									
Mar-02									
Apr-02									
May-02					23	1	23.00		
Jun-02									

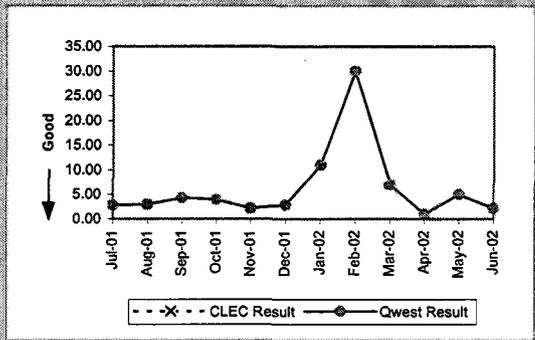


Checklist #14 - Resale - Centrex Installation

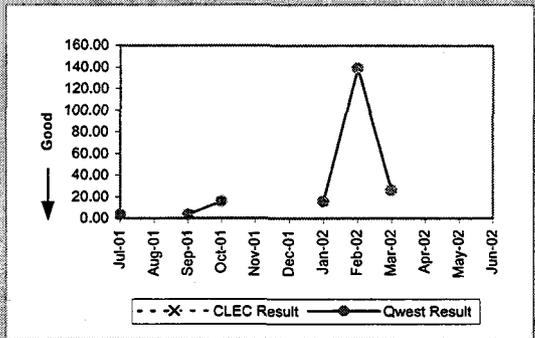
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					36	37	97.30%		
Aug-01					2	2	100.00%		
Sep-01					6	8	75.00%		
Oct-01					8	8	100.00%		
Nov-01					6	6	100.00%		
Dec-01					6	6	100.00%		
Jan-02					2	3	66.67%		
Feb-02					4	5	80.00%		
Mar-02					4	5	80.00%		
Apr-02					5	5	100.00%		
May-02					1	1	100.00%		
Jun-02					5	5	100.00%		



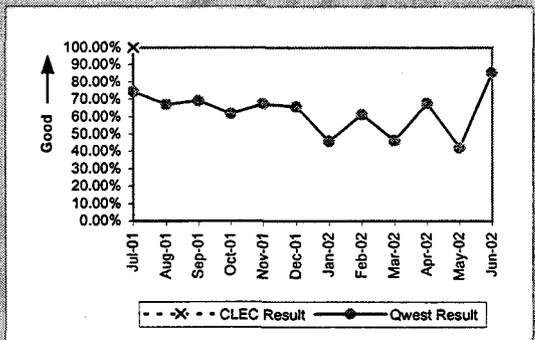
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					109	39	2.79		
Aug-01					15	5	3.00		
Sep-01					39	9	4.33		
Oct-01					36	9	4.00		
Nov-01					13	6	2.17		
Dec-01					17	6	2.83		
Jan-02					55	5	11.00		
Feb-02					150	5	30.00		
Mar-02					35	5	7.00		
Apr-02					5	5	1.00		
May-02					5	1	5.00		
Jun-02					11	5	2.20		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	2	3.50		
Aug-01									
Sep-01					11	3	3.67		
Oct-01					16	1	16.00		
Nov-01									
Dec-01									
Jan-02					31	2	15.50		
Feb-02					139	1	139.00		
Mar-02					26	1	26.00		
Apr-02									
May-02									
Jun-02									



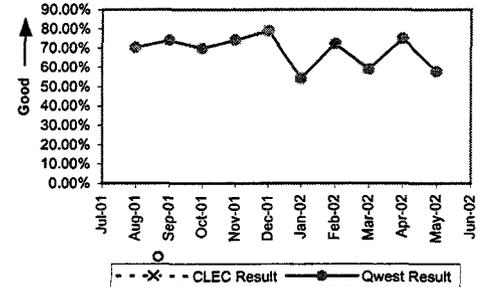
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	61	82	74.39%	-0.58	-1.35
Aug-01					61	91	67.03%		
Sep-01					56	81	69.14%		
Oct-01					45	73	61.64%		
Nov-01					39	58	67.24%		
Dec-01					25	38	65.79%		
Jan-02					16	35	45.71%		
Feb-02					22	36	61.11%		
Mar-02					18	39	46.15%		
Apr-02					27	40	67.50%		
May-02					16	38	42.11%		
Jun-02					35	41	85.37%		



Checklist #14 - Resale - Centrex Installation

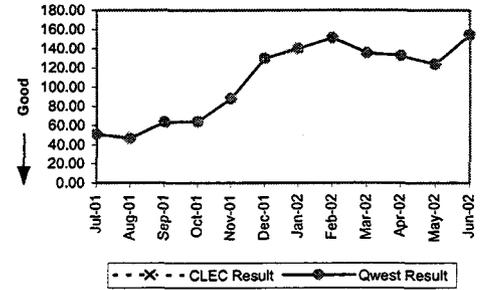
New Service Installation Quality (Percent) (OP-5\*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					64	91	70.33%		
Sep-01					60	81	74.07%		
Oct-01					51	73	69.86%		
Nov-01					43	58	74.14%		
Dec-01					30	38	78.95%		
Jan-02					19	35	54.29%		
Feb-02					26	36	72.22%		
Mar-02					23	39	58.97%		
Apr-02					30	40	75.00%		
May-02					22	38	57.89%		
Jun-02									



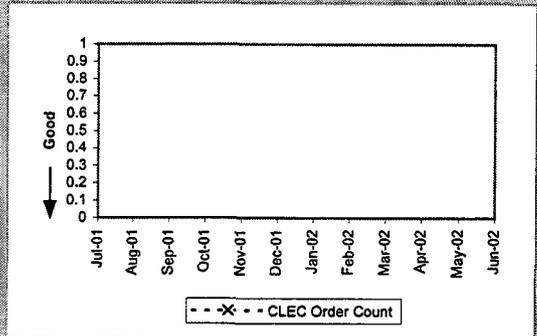
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jul-01					1843	36	51.19		
Aug-01					2463	53	46.47		
Sep-01					2917	46	63.41		
Oct-01					2753	43	64.02		
Nov-01					3257	37	88.03		
Dec-01					2600	20	130.00		
Jan-02					2803	20	140.15		
Feb-02					2873	19	151.21		
Mar-02					3123	23	135.78		
Apr-02					3718	28	132.79		
May-02					2971	24	123.79		
Jun-02					3081	20	154.05		



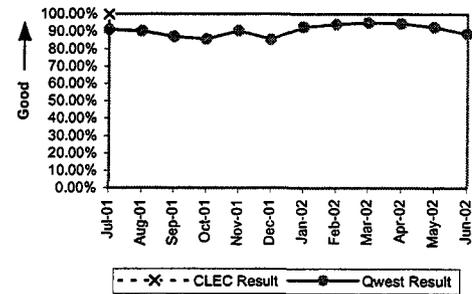
Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

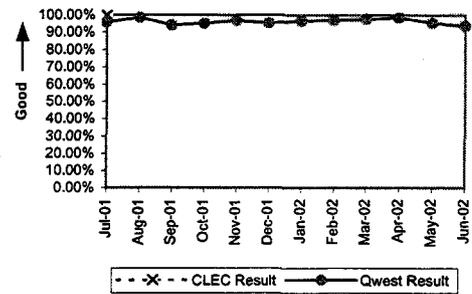


Checklist #14 - Resale - Centrex Repair

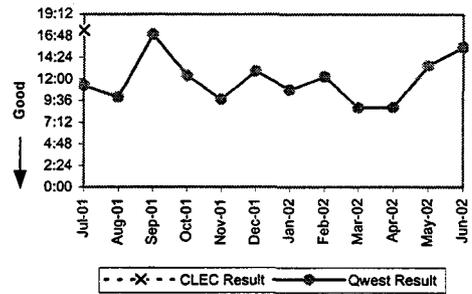
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	82	90	91.11%	-0.31	-1.19
Aug-01					102	113	90.27%		
Sep-01					81	93	87.10%		
Oct-01					66	77	85.71%		
Nov-01					66	73	90.41%		
Dec-01					53	62	85.48%		
Jan-02					62	67	92.54%		
Feb-02					48	51	94.12%		
Mar-02					59	62	95.16%		
Apr-02					53	56	94.64%		
May-02					62	67	92.54%		
Jun-02					55	62	88.71%		



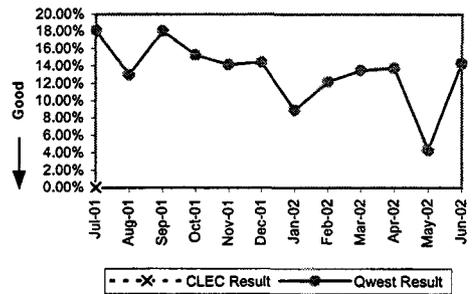
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	119	124	95.97%	-0.2	-1.12
Aug-01					146	148	98.65%		
Sep-01					112	119	94.12%		
Oct-01					99	104	95.19%		
Nov-01					93	96	96.88%		
Dec-01					82	86	95.35%		
Jan-02					84	87	96.55%		
Feb-02					68	70	97.14%		
Mar-02					85	87	97.70%		
Apr-02					74	75	98.67%		
May-02					88	92	95.65%		
Jun-02					76	81	93.83%		



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17:24	1	17:24		1402:09	124	11:18	0.64	-0.61
Aug-01					1478:45	148	9:59		
Sep-01					2017:47	119	16:57		
Oct-01					1284:23	104	12:21		
Nov-01					934:21	96	9:44		
Dec-01					1108:02	86	12:52		
Jan-02					939:10	87	10:48		
Feb-02					858:38	70	12:16		
Mar-02					769:08	87	8:50		
Apr-02					663:30	75	8:51		
May-02					1243:15	92	13:31		
Jun-02					1258:44	81	15:32		



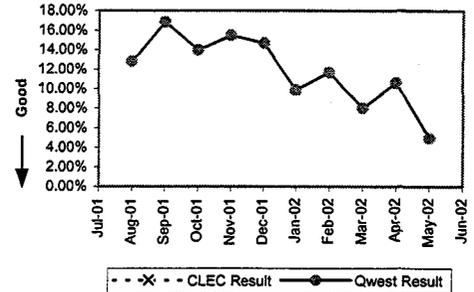
Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	23	127	18.11%	-0.47	-1.28
Aug-01					20	154	12.99%		
Sep-01					22	122	18.03%		
Oct-01					16	105	15.24%		
Nov-01					14	99	14.14%		
Dec-01					13	90	14.44%		
Jan-02					8	90	8.89%		
Feb-02					9	74	12.16%		
Mar-02					12	89	13.48%		
Apr-02					11	80	13.75%		
May-02					4	93	4.30%		
Jun-02					12	84	14.29%		



Checklist #14 - Resale - Centrex Repair

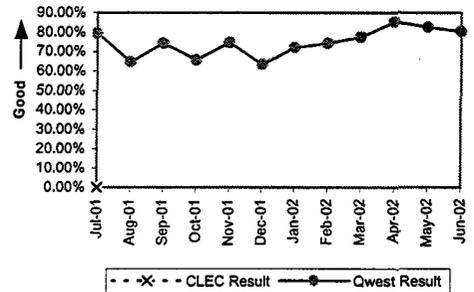
Repair Repeat Report Rate (Percent) (MR-7A\*) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					17	133	12.78%		
Sep-01					16	95	16.84%		
Oct-01					13	93	13.98%		
Nov-01					13	84	15.48%		
Dec-01					11	75	14.67%		
Jan-02					8	81	9.88%		
Feb-02					7	60	11.67%		
Mar-02					6	75	8.00%		
Apr-02					7	66	10.61%		
May-02					4	81	4.94%		
Jun-02									



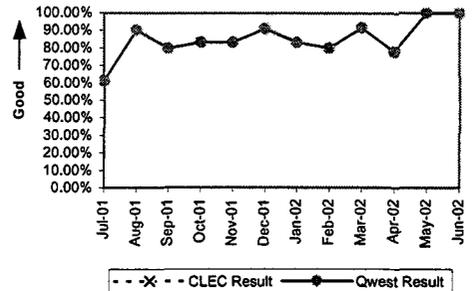
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	101	127	79.53%	1.27	-0.23
Aug-01					99	153	64.71%		
Sep-01					90	121	74.38%		
Oct-01					69	105	65.71%		
Nov-01					74	99	74.75%		
Dec-01					57	90	63.33%		
Jan-02					64	89	71.91%		
Feb-02					55	74	74.32%		
Mar-02					69	89	77.53%		
Apr-02					64	75	85.33%		
May-02					76	92	82.61%		
Jun-02					66	82	80.49%		



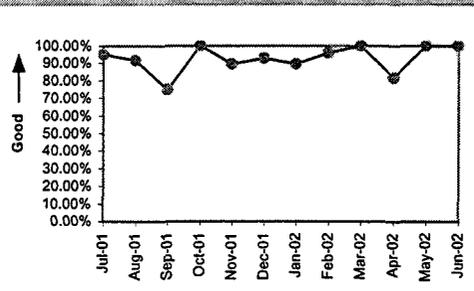
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	18	61.11%		
Aug-01					18	20	90.00%		
Sep-01					8	10	80.00%		
Oct-01					10	12	83.33%		
Nov-01					10	12	83.33%		
Dec-01					10	11	90.91%		
Jan-02					15	18	83.33%		
Feb-02					16	20	80.00%		
Mar-02					11	12	91.67%		
Apr-02					7	9	77.78%		
May-02					7	7	100.00%		
Jun-02					6	6	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs

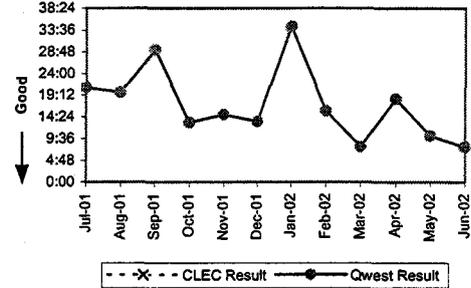
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	21	95.24%		
Aug-01					22	24	91.67%		
Sep-01					9	12	75.00%		
Oct-01					12	12	100.00%		
Nov-01					17	19	89.47%		
Dec-01					13	14	92.86%		
Jan-02					17	19	89.47%		
Feb-02					24	25	96.00%		
Mar-02					17	17	100.00%		
Apr-02					9	11	81.82%		
May-02					10	10	100.00%		
Jun-02					9	9	100.00%		



Checklist #14 - Resale - Centrex Repair

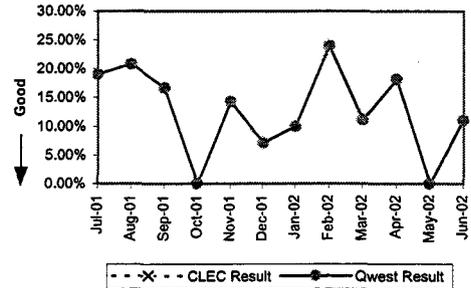
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					438:39	21	20:53		
Aug-01					475:42	24	19:49		
Sep-01					350:42	12	29:14		
Oct-01					158:00	12	13:10		
Nov-01					282:59	19	14:54		
Dec-01					186:48	14	13:21		
Jan-02					652:31	19	34:21		
Feb-02					392:34	25	15:42		
Mar-02					133:27	17	7:51		
Apr-02					202:15	11	18:23		
May-02					102:21	10	10:14		
Jun-02					69:48	9	7:45		



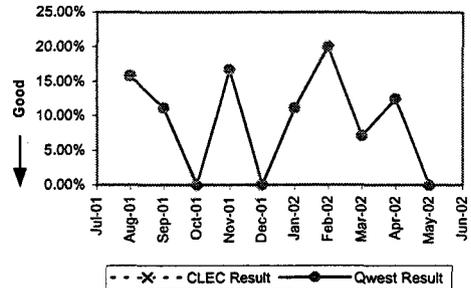
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	21	19.05%		
Aug-01					5	24	20.83%		
Sep-01					2	12	16.67%		
Oct-01					0	14	0.00%		
Nov-01					3	21	14.29%		
Dec-01					1	14	7.14%		
Jan-02					2	20	10.00%		
Feb-02					6	25	24.00%		
Mar-02					2	18	11.11%		
Apr-02					2	11	18.18%		
May-02					0	10	0.00%		
Jun-02					1	9	11.11%		



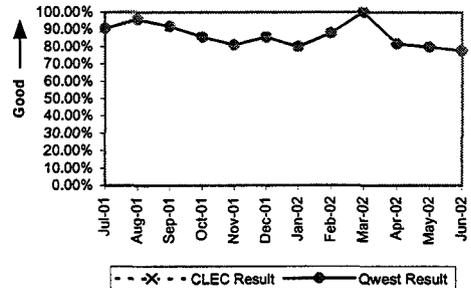
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	19	15.79%		
Sep-01					1	9	11.11%		
Oct-01					0	12	0.00%		
Nov-01					3	18	16.67%		
Dec-01					0	9	0.00%		
Jan-02					2	18	11.11%		
Feb-02					4	20	20.00%		
Mar-02					1	14	7.14%		
Apr-02					1	8	12.50%		
May-02					0	9	0.00%		
Jun-02									



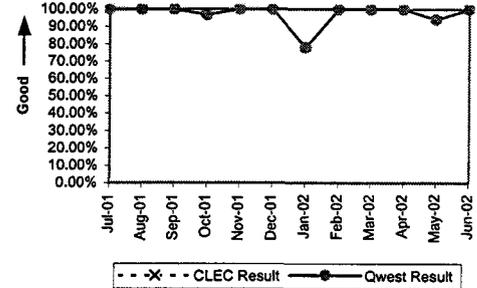
Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	21	90.48%		
Aug-01					23	24	95.83%		
Sep-01					11	12	91.67%		
Oct-01					12	14	85.71%		
Nov-01					17	21	80.95%		
Dec-01					12	14	85.71%		
Jan-02					16	20	80.00%		
Feb-02					22	25	88.00%		
Mar-02					18	18	100.00%		
Apr-02					9	11	81.82%		
May-02					8	10	80.00%		
Jun-02					7	9	77.78%		

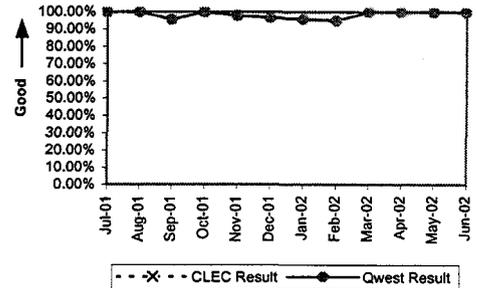


Checklist #14 - Resale - Centrex Repair

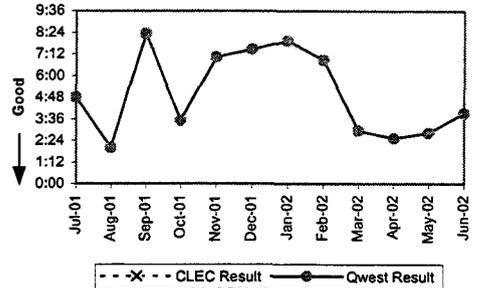
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	30	100.00%		
Aug-01					31	31	100.00%		
Sep-01					10	10	100.00%		
Oct-01					30	31	96.77%		
Nov-01					19	19	100.00%		
Dec-01					13	13	100.00%		
Jan-02					14	18	77.78%		
Feb-02					23	23	100.00%		
Mar-02					8	8	100.00%		
Apr-02					22	22	100.00%		
May-02					16	17	94.12%		
Jun-02					14	14	100.00%		



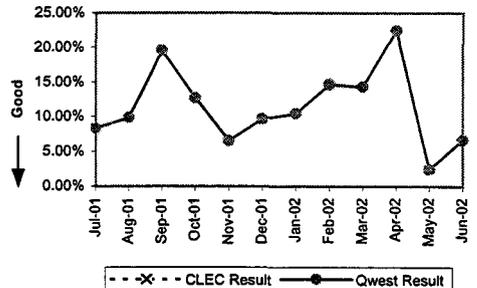
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	48	100.00%		
Aug-01					61	61	100.00%		
Sep-01					44	46	95.65%		
Oct-01					55	55	100.00%		
Nov-01					45	46	97.83%		
Dec-01					30	31	96.77%		
Jan-02					46	48	95.83%		
Feb-02					39	41	95.12%		
Mar-02					35	35	100.00%		
Apr-02					49	49	100.00%		
May-02					41	41	100.00%		
Jun-02					30	30	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					230:38	48	4:48		
Aug-01					123:12	61	2:01		
Sep-01					382:51	46	8:19		
Oct-01					192:36	55	3:30		
Nov-01					323:18	46	7:02		
Dec-01					230:51	31	7:27		
Jan-02					380:32	48	7:56		
Feb-02					281:46	41	6:52		
Mar-02					103:15	35	2:57		
Apr-02					123:20	49	2:31		
May-02					116:29	41	2:50		
Jun-02					117:37	30	3:55		

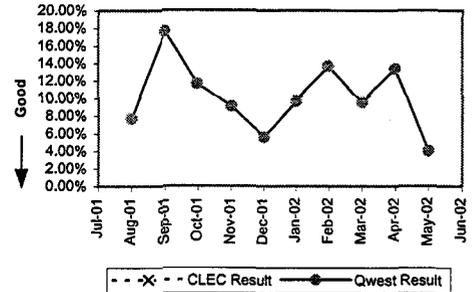


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	48	8.33%		
Aug-01					6	61	9.84%		
Sep-01					9	46	19.57%		
Oct-01					7	55	12.73%		
Nov-01					3	46	6.52%		
Dec-01					3	31	9.68%		
Jan-02					5	48	10.42%		
Feb-02					6	41	14.63%		
Mar-02					5	35	14.29%		
Apr-02					11	49	22.45%		
May-02					1	41	2.44%		
Jun-02					2	30	6.67%		

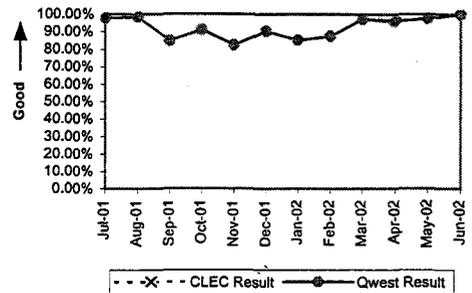


Checklist #14 - Resale - Centrex Repair

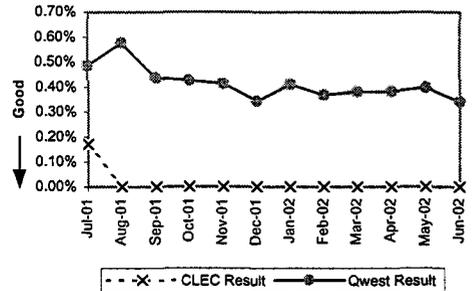
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					3	39	7.69%		
Sep-01					6	34	17.65%		
Oct-01					5	43	11.63%		
Nov-01					3	33	9.09%		
Dec-01					1	18	5.56%		
Jan-02					3	31	9.88%		
Feb-02					3	22	13.64%		
Mar-02					2	21	9.52%		
Apr-02					4	30	13.33%		
May-02					1	25	4.00%		
Jun-02									



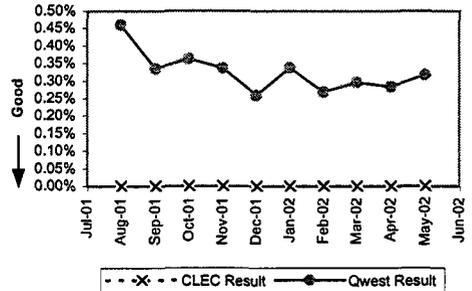
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					47	48	97.92%		
Aug-01					60	61	98.36%		
Sep-01					39	46	84.78%		
Oct-01					50	55	90.91%		
Nov-01					37	45	82.22%		
Dec-01					28	31	90.32%		
Jan-02					40	47	85.11%		
Feb-02					35	40	87.50%		
Mar-02					34	35	97.14%		
Apr-02					47	49	95.92%		
May-02					40	41	97.56%		
Jun-02					30	30	100.00%		



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	584	0.17%	4.13%	196	40379	0.49%	-1.08	-1.66
Aug-01	0	538	0.00%	0.00%	239	41538	0.58%	-1.75	-2.07
Sep-01	0	538	0.00%	0.00%	180	41156	0.44%	-1.53	-1.93
Oct-01	0	530	0.00%	0.00%	174	40851	0.43%	-1.5	-1.91
Nov-01	0	496	0.00%	0.00%	166	40155	0.41%	-1.43	-1.87
Dec-01	0	2	0.00%	0.00%	135	39390	0.34%	-0.08	-1.05
Jan-02	0	2	0.00%	0.00%	158	38453	0.41%	-0.09	-1.06
Feb-02	0	2	0.00%	0.00%	140	38005	0.37%	-0.09	-1.05
Mar-02	0	2	0.00%	0.00%	142	37143	0.38%	-0.09	-1.05
Apr-02	0	2	0.00%	0.00%	140	36630	0.38%	-0.09	-1.05
May-02	0	2	0.00%	0.00%	144	36201	0.40%	-0.09	-1.05
Jun-02	0	2	0.00%	0.00%	123	35973	0.34%	-0.08	-1.05

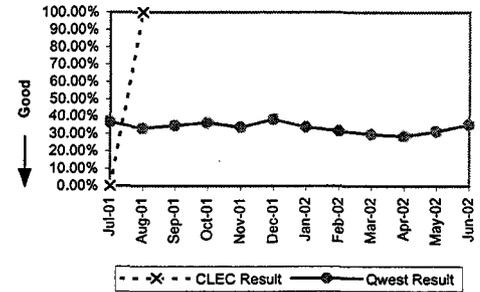


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	538	0.00%	0.00%	191	41538	0.46%	-1.57	-1.95
Sep-01	0	538	0.00%	0.00%	138	41156	0.34%	-1.34	-1.81
Oct-01	0	530	0.00%	0.00%	148	40851	0.36%	-1.38	-1.84
Nov-01	0	496	0.00%	0.00%	135	40155	0.34%	-1.29	-1.78
Dec-01	0	2	0.00%	0.00%	102	39390	0.26%	-0.07	-1.04
Jan-02	0	2	0.00%	0.00%	130	38453	0.34%	-0.08	-1.05
Feb-02	0	2	0.00%	0.00%	102	38005	0.27%	-0.07	-1.04
Mar-02	0	2	0.00%	0.00%	110	37143	0.30%	-0.08	-1.05
Apr-02	0	2	0.00%	0.00%	104	36630	0.28%	-0.08	-1.05
May-02	0	2	0.00%	0.00%	115	36201	0.32%	-0.08	-1.05
Jun-02									



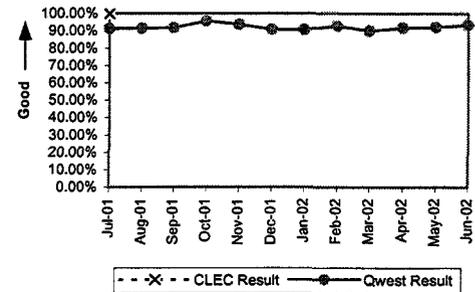
Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	114	310	36.77%	-0.76	-1.46
Aug-01	1	1	100.00%	0.00%	118	357	33.05%	0.98	-0.41
Sep-01					96	276	34.78%		
Oct-01					99	273	36.26%		
Nov-01					84	250	33.60%		
Dec-01					84	219	38.36%		
Jan-02					81	239	33.89%		
Feb-02					65	205	31.71%		
Mar-02					60	202	29.70%		
Apr-02					56	196	28.57%		
May-02	0				66	210	31.43%		
Jun-02					67	190	35.26%		

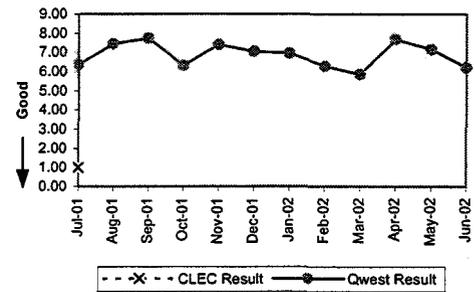


Checklist #14 - Resale - Centrex 21 Installation

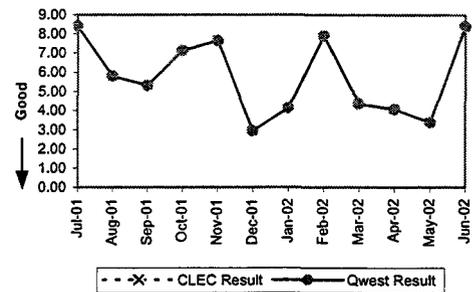
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	478	523	91.40%	-0.31	-1.19
Aug-01					522	571	91.42%		
Sep-01					412	449	91.76%		
Oct-01					532	556	95.68%		
Nov-01					424	452	93.81%		
Dec-01					353	389	90.75%		
Jan-02					342	377	90.72%		
Feb-02					420	452	92.92%		
Mar-02					391	434	90.09%		
Apr-02					407	443	91.87%		
May-02					425	461	92.19%		
Jun-02					371	397	93.45%		



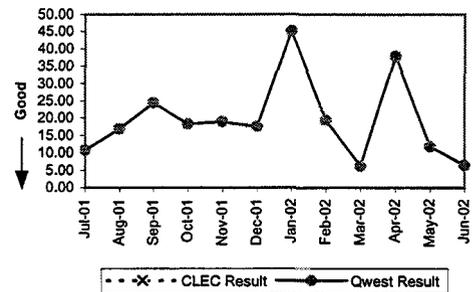
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		3365	528	6.37	-0.52	-1.32
Aug-01					4287	575	7.46		
Sep-01					3543	458	7.74		
Oct-01					3531	559	6.32		
Nov-01					3398	459	7.40		
Dec-01					2752	390	7.06		
Jan-02					2715	390	6.96		
Feb-02					2866	456	6.29		
Mar-02					2568	438	5.86		
Apr-02					3453	449	7.69		
May-02					3313	463	7.16		
Jun-02					2525	405	6.23		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					168	20	8.40		
Aug-01					116	20	5.80		
Sep-01					138	26	5.31		
Oct-01					114	16	7.12		
Nov-01					153	20	7.65		
Dec-01					44	15	2.93		
Jan-02					116	28	4.14		
Feb-02					158	20	7.90		
Mar-02					122	28	4.36		
Apr-02					110	27	4.07		
May-02					78	23	3.39		
Jun-02					159	19	8.37		



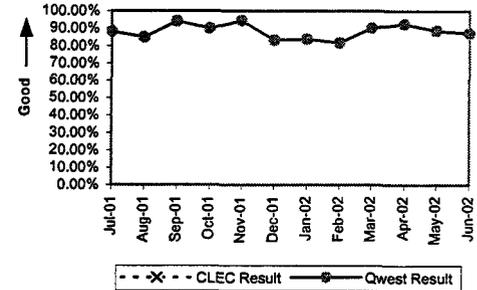
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					311	29	10.72		
Aug-01					541	32	16.91		
Sep-01					488	20	24.40		
Oct-01					183	10	18.30		
Nov-01					283	15	18.87		
Dec-01					367	21	17.48		
Jan-02					496	11	45.09		
Feb-02					251	13	19.31		
Mar-02					92	15	6.13		
Apr-02					453	12	37.75		
May-02					153	13	11.77		
Jun-02					51	8	6.38		



Checklist #14 - Resale - Centrex 21 Installation

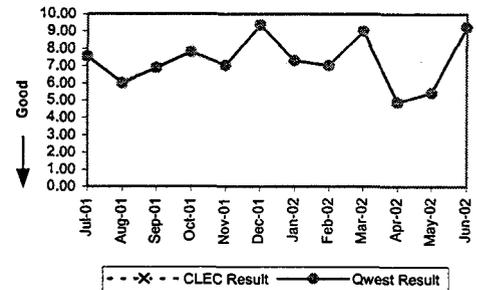
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	34	88.24%		
Aug-01					28	33	84.85%		
Sep-01					32	34	94.12%		
Oct-01					36	40	90.00%		
Nov-01					34	36	94.44%		
Dec-01					25	30	83.33%		
Jan-02					26	31	83.87%		
Feb-02					27	33	81.82%		
Mar-02					28	31	90.32%		
Apr-02					25	27	92.59%		
May-02					24	27	88.89%		
Jun-02					34	39	87.18%		



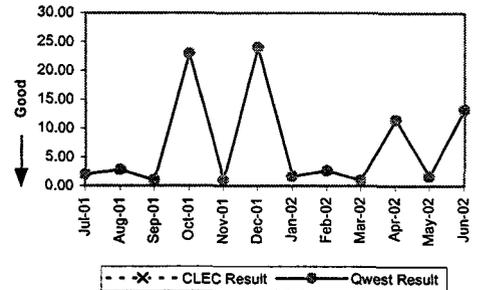
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					257	34	7.56		
Aug-01					204	34	6.00		
Sep-01					234	34	6.88		
Oct-01					320	41	7.80		
Nov-01					253	36	7.03		
Dec-01					281	30	9.37		
Jan-02					234	32	7.31		
Feb-02					232	33	7.03		
Mar-02					279	31	9.00		
Apr-02					132	27	4.89		
May-02					147	27	5.44		
Jun-02					379	41	9.24		



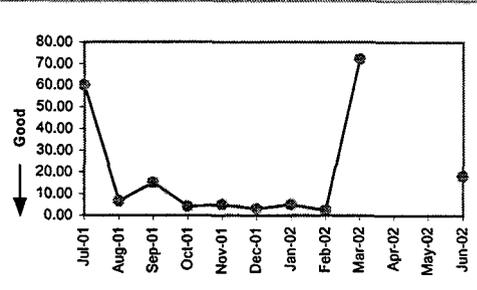
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	3	2.00		
Aug-01					11	4	2.75		
Sep-01					1	1	1.00		
Oct-01					92	4	23.00		
Nov-01					1	1	1.00		
Dec-01					72	3	24.00		
Jan-02					5	3	1.67		
Feb-02					8	3	2.67		
Mar-02					2	2	1.00		
Apr-02					23	2	11.50		
May-02					5	3	1.67		
Jun-02					66	5	13.20		



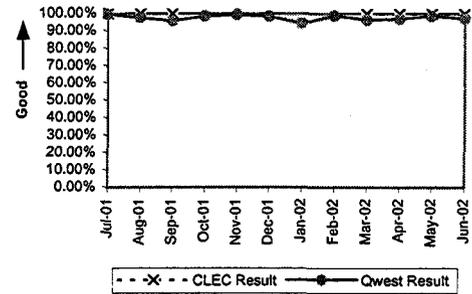
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	1	60.00		
Aug-01					13	2	6.50		
Sep-01					15	1	15.00		
Oct-01					4	1	4.00		
Nov-01					5	1	5.00		
Dec-01					6	2	3.00		
Jan-02					10	2	5.00		
Feb-02					7	3	2.33		
Mar-02					72	1	72.00		
Apr-02									
May-02									
Jun-02					18	1	18.00		

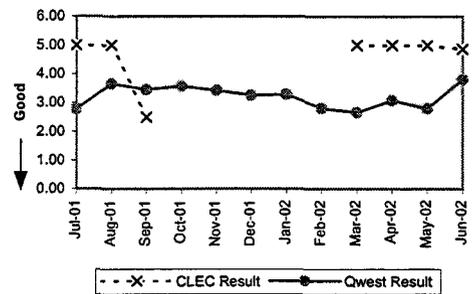


Checklist #14 - Resale - Centrex 21 Installation

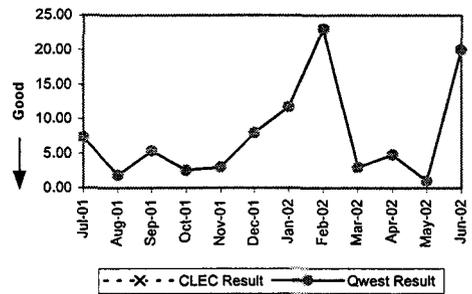
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	1022	1027	99.51%	-0.07	-1.04
Aug-01	1	1	100.00%	0.00%	395	404	97.77%	-0.15	-1.09
Sep-01	3	3	100.00%	0.00%	282	294	95.92%	-0.36	-1.22
Oct-01					407	413	98.55%		
Nov-01					214	215	99.53%		
Dec-01					189	192	98.44%		
Jan-02					154	163	94.48%		
Feb-02					176	178	98.88%		
Mar-02	1	1	100.00%	0.00%	218	226	96.46%	-0.19	-1.12
Apr-02	2	2	100.00%	0.00%	200	206	97.09%	-0.24	-1.15
May-02	5	5	100.00%	0.00%	165	167	98.80%	-0.24	-1.15
Jun-02	17	17	100.00%	0.00%	219	225	97.33%	-0.66	-1.4



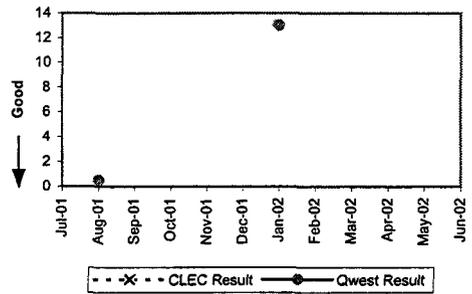
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		2595	935	2.78	1.03	-0.38
Aug-01	5	1	5.00		1238	338	3.66	0.42	-0.75
Sep-01	5	2	2.50	0.71	699	202	3.46	-0.69	-1.42
Oct-01					1063	298	3.57		
Nov-01					579	169	3.43		
Dec-01					460	141	3.26		
Jan-02					365	111	3.29		
Feb-02					407	145	2.81		
Mar-02	5	1	5.00		418	157	2.66	1.27	-0.23
Apr-02	10	2	5.00	0.00	429	139	3.09	1.8	0.09
May-02	25	5	5.00	0.00	370	132	2.80	3.72	1.26
Jun-02	73	15	4.87	0.35	645	169	3.82	1.35	-0.18



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					44	6	7.33		
Aug-01					13	7	1.86		
Sep-01					70	13	5.38		
Oct-01					18	7	2.57		
Nov-01					9	3	3.00		
Dec-01					24	3	8.00		
Jan-02					94	8	11.75		
Feb-02					46	2	23.00		
Mar-02					24	8	3.00		
Apr-02					29	6	4.83		
May-02					2	2	1.00		
Jun-02					120	6	20.00		

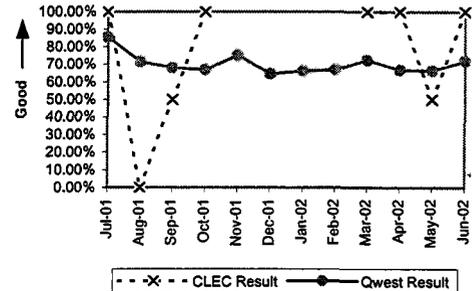


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	2	0.50		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

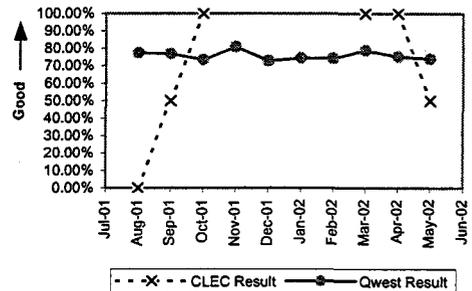


Checklist #14 - Resale - Centrex 21 Installation

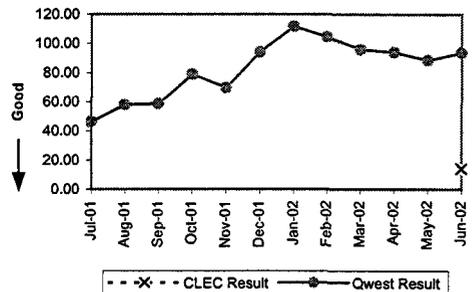
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	3	100.00%	0.00%	1654	1937	85.39%	-0.72	-1.44
Aug-01	0	2	0.00%	0.00%	932	1303	71.53%	1.76	0.07
Sep-01	1	2	50.00%	50.00%	613	900	68.11%	0.46	-0.72
Oct-01	2	2	100.00%	0.00%	603	901	66.93%	-0.99	-1.6
Nov-01					649	863	75.20%		
Dec-01					427	662	64.50%		
Jan-02					396	599	66.11%		
Feb-02					420	627	66.99%		
Mar-02	1	1	100.00%	0.00%	495	682	72.58%	-0.61	-1.37
Apr-02	2	2	100.00%	0.00%	461	689	66.91%	-0.99	-1.6
May-02	2	4	50.00%	50.00%	445	670	66.42%	0.63	-0.61
Jun-02	11	11	100.00%	0.00%	477	664	71.84%	-2.06	-2.25



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	2	0.00%	0.00%	1007	1303	77.28%	1.96	0.19
Sep-01	1	2	50.00%	50.00%	692	900	76.89%	0.73	-0.56
Oct-01	2	2	100.00%	0.00%	661	901	73.36%	-0.85	-1.52
Nov-01					697	863	80.76%		
Dec-01					482	662	72.81%		
Jan-02					446	599	74.46%		
Feb-02					466	627	74.32%		
Mar-02	1	1	100.00%	0.00%	538	682	78.89%	-0.52	-1.31
Apr-02	2	2	100.00%	0.00%	519	689	75.33%	-0.81	-1.49
May-02	2	4	50.00%	50.00%	497	670	74.18%	0.98	-0.41
Jun-02									

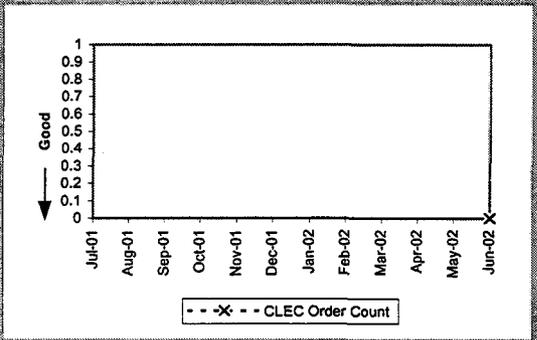


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4378	95	46.08		
Aug-01					6298	109	57.78		
Sep-01					6087	104	58.53		
Oct-01					6856	87	78.80		
Nov-01					7799	112	69.63		
Dec-01					5637	60	93.95		
Jan-02					6142	55	111.67		
Feb-02					6373	61	104.48		
Mar-02					7386	77	95.92		
Apr-02					8175	87	93.97		
May-02					8679	98	88.56		
Jun-02	14	1	14.00		7201	77	93.52	-0.71	-1.43



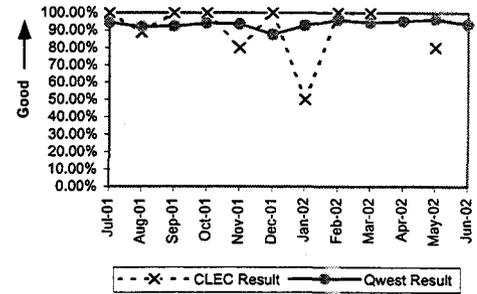
Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	0

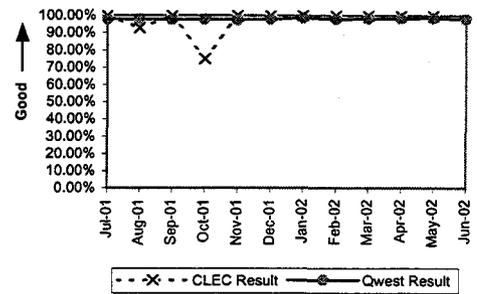


Checklist #14 - Resale - Centrex 21 Repair

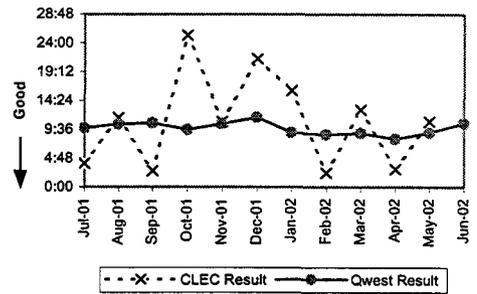
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	7	7	100.00%	0.00%	1052	1113	94.52%	-0.64	-1.39	
Aug-01	8	9	88.89%	31.43%	1237	1345	91.97%	0.38	-0.77	
Sep-01	4	4	100.00%	0.00%	1001	1084	92.34%	-0.57	-1.35	
Oct-01	2	2	100.00%	0.00%	918	976	94.06%	-0.36	-1.22	
Nov-01	4	5	80.00%	40.00%	745	796	93.59%	0.99	-0.4	
Dec-01	1	1	100.00%	0.00%	747	853	87.57%	-0.38	-1.23	
Jan-02	1	2	50.00%	50.00%	671	723	92.81%	1.46	-0.11	
Feb-02	2	2	100.00%	0.00%	677	706	95.89%	-0.29	-1.18	
Mar-02	1	1	100.00%	0.00%	604	640	94.38%	-0.24	-1.15	
Apr-02					590	620	95.16%			
May-02	4	5	80.00%	40.00%	735	763	96.33%	1.33	-0.19	
Jun-02					652	698	93.41%			



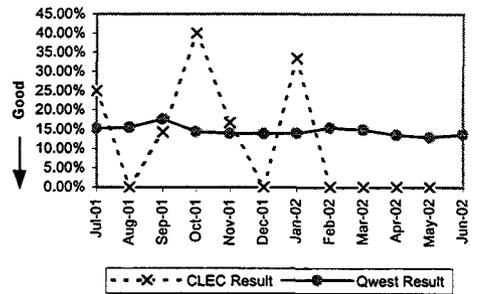
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	8	8	100.00%	0.00%	1410	1439	97.98%	-0.4	-1.25	
Aug-01	13	14	92.86%	25.75%	1728	1764	97.96%	1.06	-0.35	
Sep-01	7	7	100.00%	0.00%	1364	1396	97.71%	-0.4	-1.25	
Oct-01	3	4	75.00%	43.30%	1293	1320	97.95%	1.74	0.06	
Nov-01	6	6	100.00%	0.00%	1053	1079	97.59%	-0.38	-1.23	
Dec-01	1	1	100.00%	0.00%	1098	1122	97.86%	-0.15	-1.09	
Jan-02	3	3	100.00%	0.00%	950	963	98.65%	-0.2	-1.12	
Feb-02	3	3	100.00%	0.00%	898	916	98.03%	-0.24	-1.15	
Mar-02	3	3	100.00%	0.00%	836	851	98.24%	-0.23	-1.14	
Apr-02	1	1	100.00%	0.00%	828	842	98.34%	-0.13	-1.08	
May-02	5	5	100.00%	0.00%	985	1000	98.50%	-0.28	-1.17	
Jun-02					926	944	98.09%			



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	31:37	8	3:57	1:58	14082:42	1439	9:47	-0.91	-1.55	
Aug-01	161:36	14	11:33	17:13	18491:46	1764	10:29	0.41	-0.75	
Sep-01	18:55	-7	2:42	1:29	14895:40	1396	10:40	-1.37	-1.83	
Oct-01	101:04	4	25:16	38:34	12594:29	1320	9:32	1.91	0.16	
Nov-01	65:24	6	10:54	9:58	11332:34	1079	10:30	0.28	-0.83	
Dec-01	21:22	1	21:22	12972:09	1122	11:34	0.83	-0.49		
Jan-02	48:14	3	16:05	14:14	8739:05	963	9:04	1.21	-0.27	
Feb-02	7:07	3	2:22	1:46	8018:35	916	8:45	-0.83	-1.51	
Mar-02	38:40	3	12:53	8:50	7665:23	851	9:00	1	-0.39	
Apr-02	3:02	1	3:02	6746:37	842	8:01	-0.46	-1.28		
May-02	54:45	5	10:57	11:17	9061:26	1000	9:04	0.68	-0.59	
Jun-02					10007:41	944	10:36			

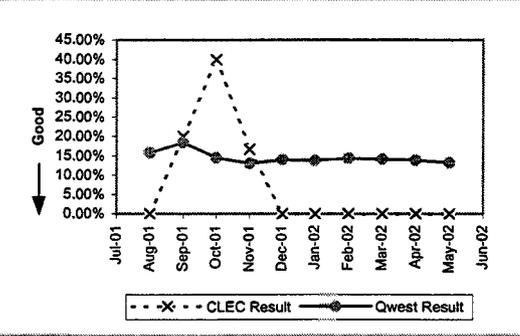


Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	2	8	25.00%	43.30%	225	1474	15.26%	0.74	-0.55	
Aug-01	0	16	0.00%	0.00%	281	1818	15.46%	-1.7	-2.04	
Sep-01	1	7	14.29%	34.99%	253	1434	17.64%	-0.23	-1.14	
Oct-01	2	5	40.00%	48.99%	194	1354	14.33%	1.36	-0.17	
Nov-01	1	6	16.67%	37.27%	154	1104	13.95%	0.25	-0.85	
Dec-01	0	1	0.00%	0.00%	162	1164	13.92%	-0.4	-1.24	
Jan-02	1	3	33.33%	47.14%	140	1002	13.97%	0.81	-0.51	
Feb-02	0	3	0.00%	0.00%	143	934	15.31%	-0.74	-1.45	
Mar-02	0	3	0.00%	0.00%	129	868	14.86%	-0.72	-1.44	
Apr-02	0	1	0.00%	0.00%	115	853	13.48%	-0.39	-1.24	
May-02	0	5	0.00%	0.00%	131	1011	12.96%	-0.86	-1.52	
Jun-02					131	961	13.63%			

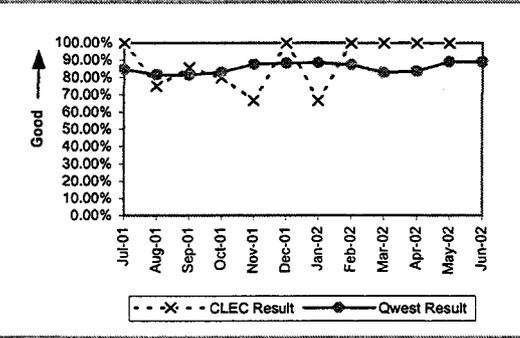


Checklist #14 - Resale - Centrex 21 Repair

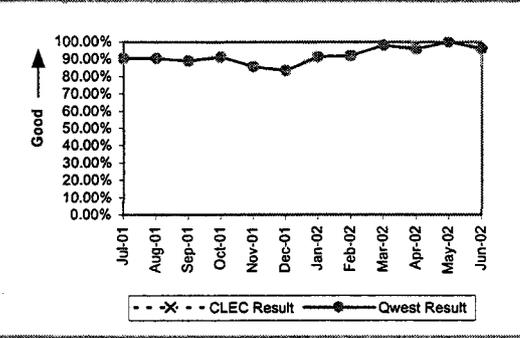
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	15	0.00%	0.00%	242	1532	15.80%	-1.67	-2.01
Sep-01	1	5	20.00%	40.00%	221	1197	18.46%	0.15	-0.91
Oct-01	2	5	40.00%	48.99%	167	1149	14.53%	1.35	-0.18
Nov-01	1	6	16.67%	37.27%	117	898	13.03%	0.31	-0.81
Dec-01	0	1	0.00%	0.00%	133	954	13.94%	-0.4	-1.24
Jan-02	0	2	0.00%	0.00%	115	832	13.82%	-0.57	-1.34
Feb-02	0	3	0.00%	0.00%	108	752	14.36%	-0.71	-1.43
Mar-02	0	3	0.00%	0.00%	105	743	14.13%	-0.7	-1.43
Apr-02	0	1	0.00%	0.00%	104	748	13.90%	-0.4	-1.24
May-02	0	5	0.00%	0.00%	119	896	13.28%	-0.87	-1.53
Jun-02									



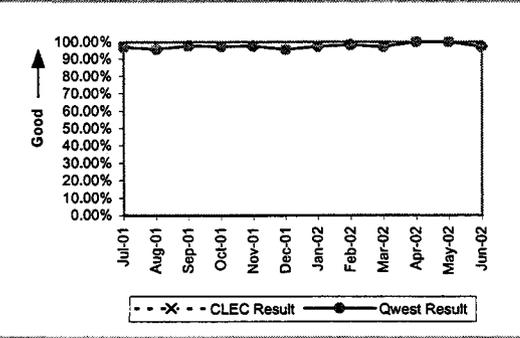
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	1249	1474	84.74%	-1.2	-1.73
Aug-01	12	16	75.00%	43.30%	1483	1818	81.57%	0.68	-0.59
Sep-01	6	7	85.71%	34.99%	1168	1434	81.45%	-0.29	-1.18
Oct-01	4	5	80.00%	40.00%	1125	1354	83.09%	0.23	-0.86
Nov-01	4	6	66.67%	47.14%	969	1104	87.77%	1.33	-0.19
Dec-01	1	1	100.00%	0.00%	1027	1164	88.23%	-0.37	-1.22
Jan-02	2	3	66.67%	47.14%	888	1002	88.62%	0.95	-0.42
Feb-02	3	3	100.00%	0.00%	816	934	87.37%	-0.66	-1.4
Mar-02	3	3	100.00%	0.00%	719	868	82.83%	-0.79	-1.48
Apr-02	1	1	100.00%	0.00%	714	853	83.70%	-0.44	-1.27
May-02	5	5	100.00%	0.00%	901	1011	89.12%	-0.78	-1.47
Jun-02					855	961	88.97%		



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					66	73	90.41%		
Aug-01					95	105	90.48%		
Sep-01					57	64	89.06%		
Oct-01					53	58	91.38%		
Nov-01					42	49	85.71%		
Dec-01					45	54	83.33%		
Jan-02					52	57	91.23%		
Feb-02					35	38	92.11%		
Mar-02					49	50	98.00%		
Apr-02					47	49	95.92%		
May-02					28	28	100.00%		
Jun-02					49	51	96.08%		



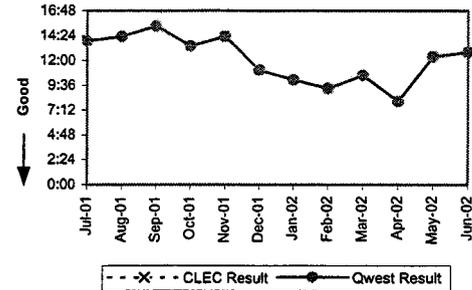
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					96	99	96.97%		
Aug-01					118	123	95.94%		
Sep-01					83	85	97.65%		
Oct-01					74	76	97.37%		
Nov-01					77	79	97.47%		
Dec-01					66	69	95.65%		
Jan-02					75	77	97.40%		
Feb-02					57	58	98.28%		
Mar-02					67	69	97.10%		
Apr-02					66	66	100.00%		
May-02					48	48	100.00%		
Jun-02					67	69	97.10%		



Checklist #14 - Resale - Centrex 21 Repair

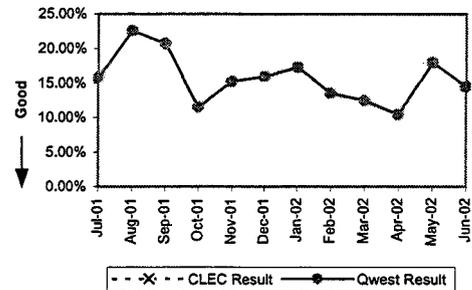
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1374:19	99	13:53		
Aug-01					1760:45	123	14:19		
Sep-01					1303:40	85	15:20		
Oct-01					1017:50	76	13:24		
Nov-01					1130:41	79	14:19		
Dec-01					763:56	69	11:04		
Jan-02					779:46	77	10:08		
Feb-02					538:57	58	9:18		
Mar-02					727:06	69	10:32		
Apr-02					530:25	66	8:02		
May-02					593:02	48	12:21		
Jun-02					883:57	69	12:49		



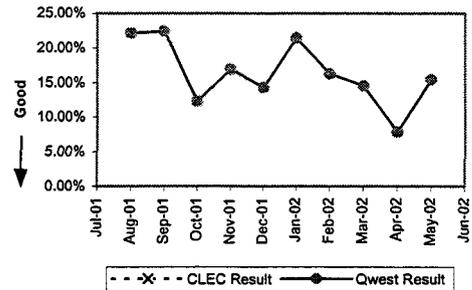
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	101	15.84%		
Aug-01					28	124	22.58%		
Sep-01					18	87	20.69%		
Oct-01					9	78	11.54%		
Nov-01					12	79	15.19%		
Dec-01					11	69	15.94%		
Jan-02					14	81	17.28%		
Feb-02					8	59	13.56%		
Mar-02					9	72	12.50%		
Apr-02					7	67	10.45%		
May-02					9	50	18.00%		
Jun-02					10	69	14.49%		



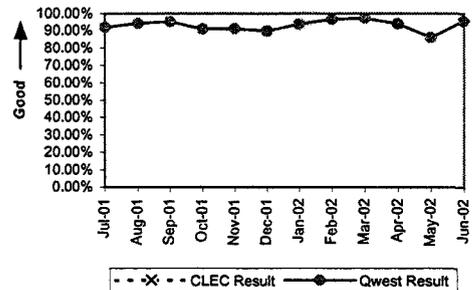
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					23	104	22.12%		
Sep-01					15	67	22.39%		
Oct-01					7	57	12.28%		
Nov-01					11	65	16.92%		
Dec-01					8	56	14.29%		
Jan-02					12	56	21.43%		
Feb-02					7	43	16.28%		
Mar-02					8	55	14.55%		
Apr-02					4	51	7.84%		
May-02					6	39	15.38%		
Jun-02									



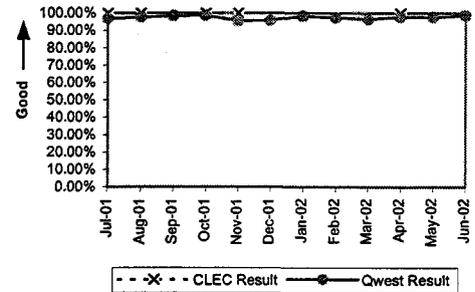
Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	101	92.08%		
Aug-01					117	124	94.35%		
Sep-01					83	87	95.40%		
Oct-01					71	78	91.03%		
Nov-01					72	79	91.14%		
Dec-01					62	69	89.86%		
Jan-02					76	81	93.83%		
Feb-02					57	59	96.61%		
Mar-02					70	72	97.22%		
Apr-02					63	67	94.03%		
May-02					43	50	86.00%		
Jun-02					66	69	95.65%		

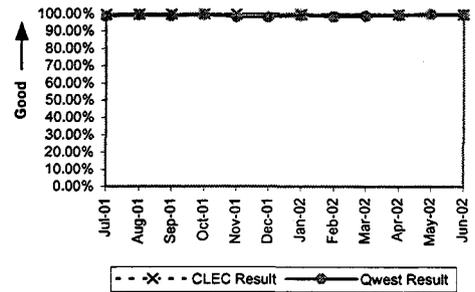


Checklist #14 - Resale - Centrex 21 Repair

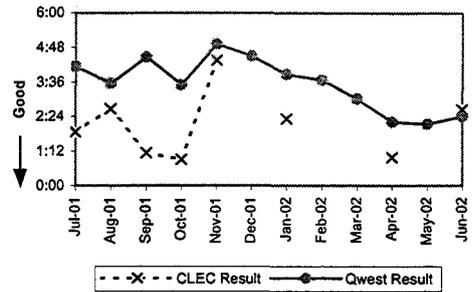
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3	3	100.00%	0.00%	252	260	96.92%	-0.31	-1.19	
Aug-01	3	3	100.00%	0.00%	327	335	97.61%	-0.27	-1.16	
Sep-01					237	241	98.34%			
Oct-01	1	1	100.00%	0.00%	275	279	98.57%	-0.12	-1.07	
Nov-01	1	1	100.00%	0.00%	170	178	95.51%	-0.22	-1.13	
Dec-01					185	193	95.85%			
Jan-02					196	199	98.49%			
Feb-02					197	202	97.52%			
Mar-02					173	179	96.65%			
Apr-02	1	1	100.00%	0.00%	180	184	97.83%	-0.15	-1.09	
May-02					174	178	97.75%			
Jun-02					151	153	98.69%			



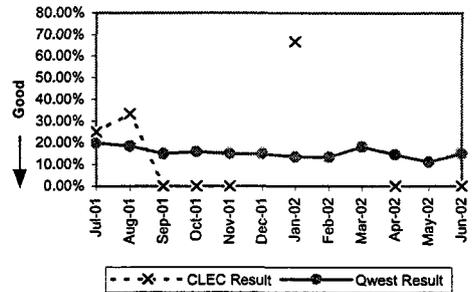
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	4	4	100.00%	0.00%	501	507	98.82%	-0.22	-1.13	
Aug-01	3	3	100.00%	0.00%	598	601	99.50%	-0.12	-1.07	
Sep-01	2	2	100.00%	0.00%	438	443	98.87%	-0.15	-1.09	
Oct-01	1	1	100.00%	0.00%	510	512	99.61%	-0.06	-1.04	
Nov-01	1	1	100.00%	0.00%	394	401	98.25%	-0.13	-1.08	
Dec-01					350	356	98.31%			
Jan-02	3	3	100.00%	0.00%	415	417	99.52%	-0.12	-1.07	
Feb-02					420	426	98.59%			
Mar-02					390	394	98.98%			
Apr-02	1	1	100.00%	0.00%	405	407	99.51%	-0.07	-1.04	
May-02					397	398	99.75%			
Jun-02	1	1	100.00%	0.00%	354	355	99.72%	-0.05	-1.03	



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	7:26	4	1:52	1:35	2097:03	507	4:08	-0.39	-1.24	
Aug-01	8:01	3	2:40	0:43	2135:07	601	3:33	-0.19	-1.12	
Sep-01	2:17	-2	1:08	0:22	1975:54	443	4:28	-0.34	-1.21	
Oct-01	0:55	1	0:55		1796:03	512	3:30	-0.38	-1.23	
Nov-01	4:21	1	4:21		1970:43	401	4:55	-0.05	-1.03	
Dec-01					1602:32	356	4:30			
Jan-02	6:58	3	2:19	0:49	1610:52	417	3:52	-0.18	-1.11	
Feb-02					1564:34	426	3:40			
Mar-02					1185:33	394	3:01			
Apr-02	0:59	1	0:59		898:58	407	2:13	-0.22	-1.13	
May-02					851:59	398	2:08			
Jun-02	2:39	1	2:39		852:16	355	2:24	0.96	-0.42	

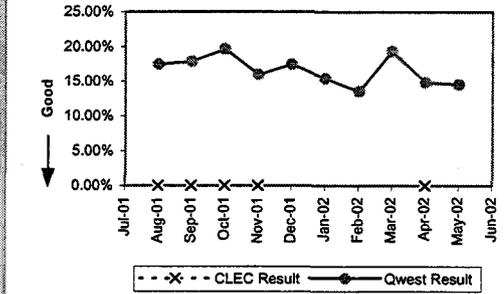


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1	4	25.00%	43.30%	101	507	19.92%	0.27	-0.83	
Aug-01	1	3	33.33%	47.14%	111	601	18.47%	0.59	-0.64	
Sep-01	0	2	0.00%	0.00%	66	443	14.90%	-0.59	-1.38	
Oct-01	0	1	0.00%	0.00%	81	512	15.82%	-0.43	-1.26	
Nov-01	0	1	0.00%	0.00%	60	401	14.96%	-0.42	-1.25	
Dec-01					53	356	14.89%			
Jan-02	2	3	66.67%	47.14%	56	417	13.43%	1.97	0.2	
Feb-02					57	426	13.38%			
Mar-02					71	394	18.02%			
Apr-02	0	1	0.00%	0.00%	59	407	14.50%	-0.41	-1.25	
May-02					44	398	11.06%			
Jun-02	0	1	0.00%	0.00%	53	355	14.93%	-0.42	-1.25	

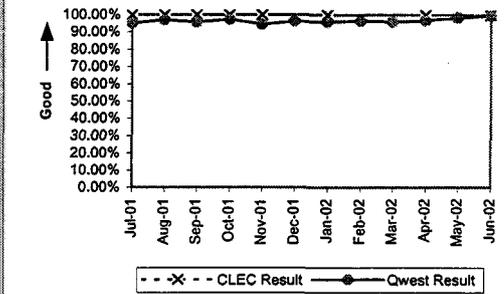


Checklist #14 - Resale - Centrex 21 Repair

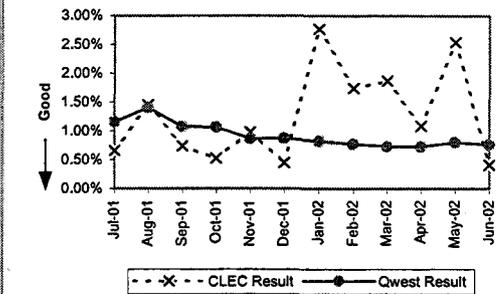
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	66	378	17.46%	-0.46	-1.28
Sep-01	0	1	0.00%	0.00%	47	263	17.87%	-0.47	-1.28
Oct-01	0	1	0.00%	0.00%	55	280	19.64%	-0.49	-1.3
Nov-01	0	1	0.00%	0.00%	34	213	15.96%	-0.43	-1.26
Dec-01					33	189	17.46%		
Jan-02					38	247	15.38%		
Feb-02					32	236	13.56%		
Mar-02					38	196	19.39%		
Apr-02	0	1	0.00%	0.00%	31	209	14.83%	-0.42	-1.25
May-02					32	220	14.55%		
Jun-02									



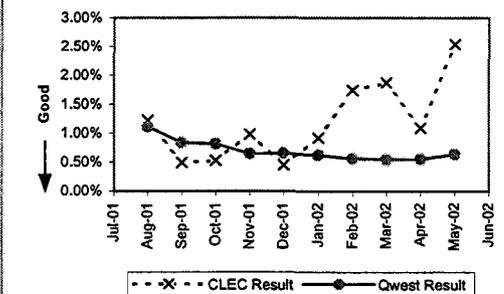
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	483	507	95.27%	-0.44	-1.27
Aug-01	3	3	100.00%	0.00%	583	601	97.01%	-0.3	-1.18
Sep-01	2	2	100.00%	0.00%	424	443	95.71%	-0.3	-1.18
Oct-01	1	1	100.00%	0.00%	498	512	97.27%	-0.17	-1.1
Nov-01	1	1	100.00%	0.00%	379	401	94.51%	-0.24	-1.15
Dec-01					343	356	96.35%		
Jan-02	3	3	100.00%	0.00%	399	417	95.68%	-0.37	-1.22
Feb-02					412	426	96.71%		
Mar-02					378	394	95.94%		
Apr-02	1	1	100.00%	0.00%	394	407	96.81%	-0.18	-1.11
May-02					392	398	98.49%		
Jun-02	1	1	100.00%	0.00%	353	355	99.44%	-0.08	-1.05



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	1816	0.66%	8.10%	2082	180399	1.15%	-1.96	-2.19
Aug-01	19	1309	1.45%	11.96%	2543	181246	1.40%	0.15	-0.91
Sep-01	9	1220	0.74%	8.56%	1964	182536	1.08%	-1.14	-1.69
Oct-01	6	1138	0.53%	7.24%	1944	183136	1.06%	-1.75	-2.07
Nov-01	7	717	0.98%	9.83%	1584	183065	0.87%	0.32	-0.81
Dec-01	1	222	0.45%	6.70%	1589	182670	0.87%	-0.67	-1.41
Jan-02	6	217	2.77%	16.40%	1500	182413	0.82%	2.52	0.53
Feb-02	3	172	1.74%	13.09%	1419	182236	0.78%	1.29	-0.21
Mar-02	3	160	1.88%	13.56%	1334	182237	0.73%	1.47	-0.11
Apr-02	2	183	1.09%	10.40%	1327	181398	0.73%	0.61	-0.63
May-02	5	197	2.54%	15.73%	1459	181280	0.80%	2.21	0.34
Jun-02	1	242	0.41%	6.41%	1385	181078	0.76%	-0.63	-1.38

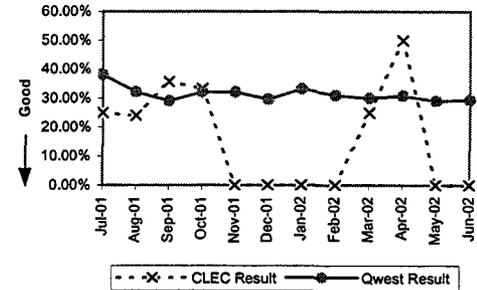


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	16	1309	1.22%	10.99%	2014	181246	1.11%	0.38	-0.77
Sep-01	6	1220	0.49%	7.00%	1527	182536	0.84%	-1.32	-1.8
Oct-01	6	1138	0.53%	7.24%	1486	183136	0.81%	-1.07	-1.65
Nov-01	7	717	0.98%	9.83%	1176	183065	0.64%	1.12	-0.32
Dec-01	1	222	0.45%	6.70%	1199	182670	0.66%	-0.38	-1.23
Jan-02	2	217	0.92%	9.56%	1135	182413	0.62%	0.6	-0.63
Feb-02	3	172	1.74%	13.09%	1031	182236	0.57%	1.69	0.03
Mar-02	3	160	1.88%	13.56%	994	182237	0.55%	1.82	0.11
Apr-02	2	183	1.09%	10.40%	1008	181398	0.56%	0.93	-0.43
May-02	5	197	2.54%	15.73%	1155	181280	0.64%	2.56	0.56
Jun-02									



Checklist #14 - Resale - Centrex 21 Repair

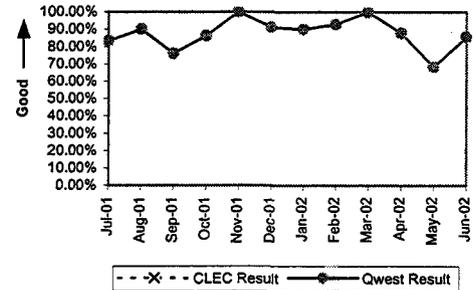
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	16	25.00%	43.30%	1278	3360	38.04%	-1.07	-1.65
Aug-01	6	25	24.00%	42.71%	1202	3745	32.10%	-0.86	-1.53
Sep-01	5	14	35.71%	47.92%	802	2766	28.99%	0.56	-0.66
Oct-01	3	9	33.33%	47.14%	922	2866	32.17%	0.1	-0.94
Nov-01	0	7	0.00%	0.00%	750	2334	32.13%	-1.82	-2.11
Dec-01	0	1	0.00%	0.00%	668	2257	29.60%	-0.65	-1.39
Jan-02	0	6	0.00%	0.00%	744	2244	33.16%	-1.72	-2.05
Feb-02	0	3	0.00%	0.00%	635	2054	30.92%	-1.16	-1.7
Mar-02	1	4	25.00%	43.30%	571	1905	29.97%	-0.22	-1.13
Apr-02	2	4	50.00%	50.00%	592	1919	30.85%	0.75	-0.54
May-02	0	5	0.00%	0.00%	597	2056	29.04%	-1.43	-1.87
Jun-02	0	1	0.00%	0.00%	580	1965	29.52%	-0.65	-1.39



Checklist #14 - Resale - PBX Installation

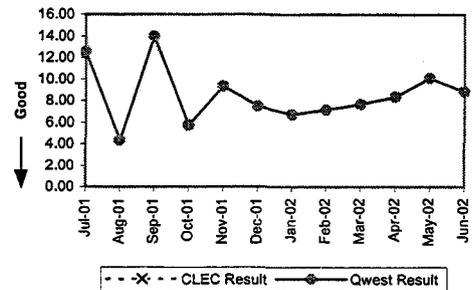
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	36	83.33%		
Aug-01					18	20	90.00%		
Sep-01					19	25	76.00%		
Oct-01					19	22	86.36%		
Nov-01					24	24	100.00%		
Dec-01					21	23	91.30%		
Jan-02					27	30	90.00%		
Feb-02					27	29	93.10%		
Mar-02					26	26	100.00%		
Apr-02					22	25	88.00%		
May-02					13	19	68.42%		
Jun-02					18	21	85.71%		



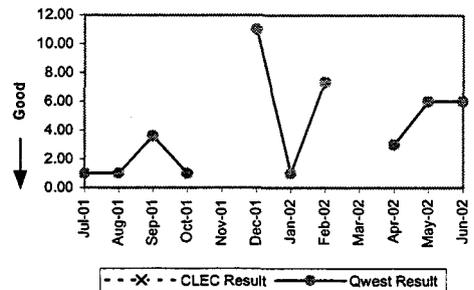
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					451	36	12.53		
Aug-01					87	20	4.35		
Sep-01					349	25	13.96		
Oct-01					126	22	5.73		
Nov-01					224	24	9.33		
Dec-01					172	23	7.48		
Jan-02					202	30	6.73		
Feb-02					223	31	7.19		
Mar-02					208	27	7.70		
Apr-02					209	25	8.36		
May-02					202	20	10.10		
Jun-02					195	22	8.86		



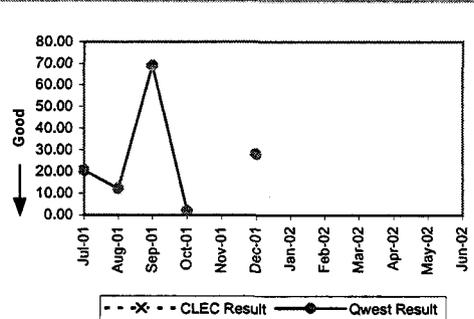
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					1	1	1.00		
Sep-01					18	5	3.60		
Oct-01					2	2	1.00		
Nov-01									
Dec-01					11	1	11.00		
Jan-02					3	3	1.00		
Feb-02					22	3	7.33		
Mar-02									
Apr-02					9	3	3.00		
May-02					36	6	6.00		
Jun-02					18	3	6.00		



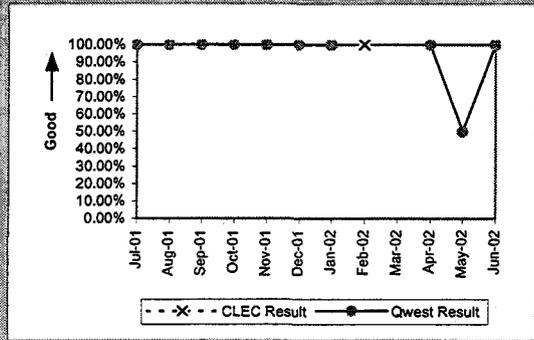
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					103	5	20.60		
Aug-01					12	1	12.00		
Sep-01					69	1	69.00		
Oct-01					2	1	2.00		
Nov-01									
Dec-01					28	1	28.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

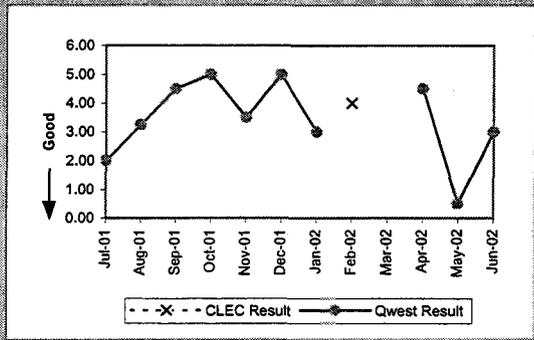


Checklist #14 - Resale - PBX Installation

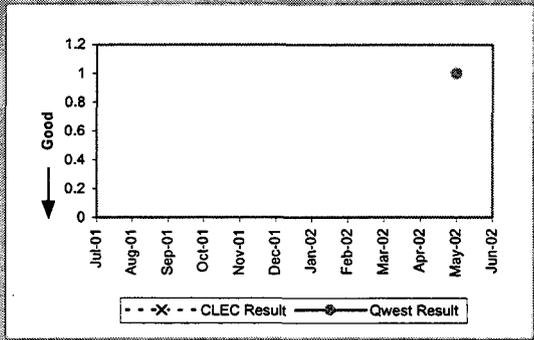
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					4	4	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	2	100.00%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02					2	2	100.00%		
Feb-02	1	1	100.00%	0.00%					
Mar-02									
Apr-02					2	2	100.00%		
May-02					1	2	50.00%		
Jun-02					1	1	100.00%		



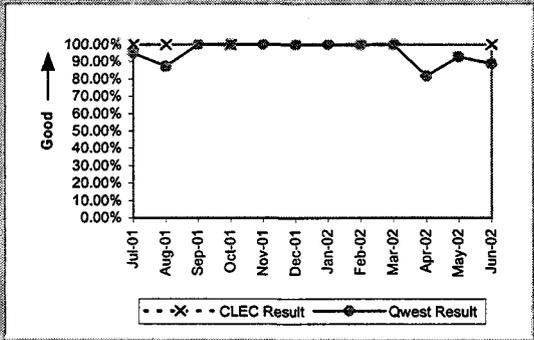
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	1	2.00		
Aug-01					13	4	3.25		
Sep-01					9	2	4.50		
Oct-01					15	3	5.00		
Nov-01					7	2	3.50		
Dec-01					10	2	5.00		
Jan-02					6	2	3.00		
Feb-02	4	1	4.00						
Mar-02									
Apr-02					9	2	4.50		
May-02					1	2	0.50		
Jun-02					3	1	3.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02									

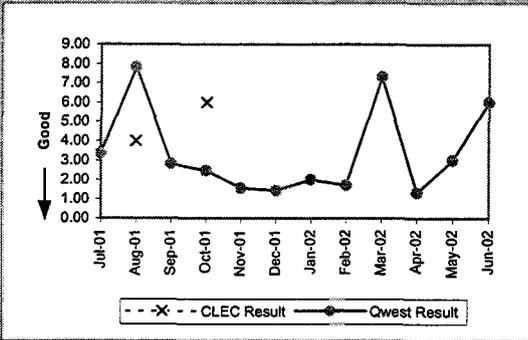


Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	38	40	95.00%	-0.23	-1.14
Aug-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Sep-01					14	14	100.00%		
Oct-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Nov-01					13	13	100.00%		
Dec-01					9	9	100.00%		
Jan-02					6	6	100.00%		
Feb-02					24	24	100.00%		
Mar-02					4	4	100.00%		
Apr-02					9	11	81.82%		
May-02					13	14	92.86%		
Jun-02	1	1	100.00%	0.00%	8	9	88.89%	-0.34	-1.2

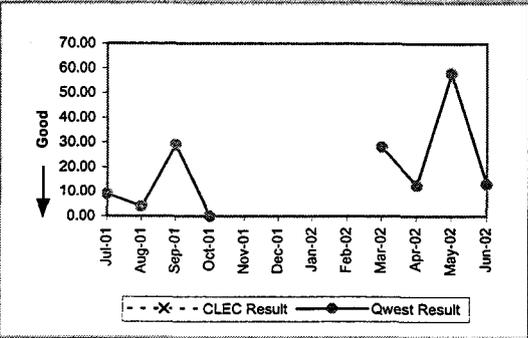


Checklist #14 - Resale - PBX Installation

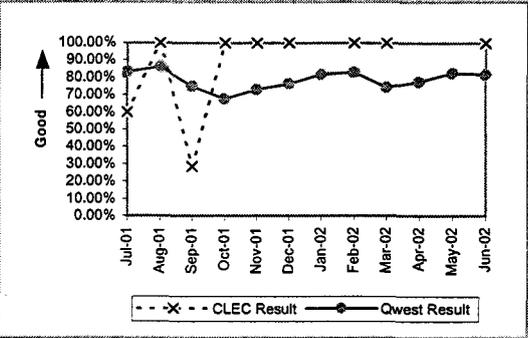
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01					138	41	3.37			
Aug-01	4	1	4.00		47	6	7.83	-0.37		-1.23
Sep-01					31	11	2.82			
Oct-01	12	2	6.00	0.00	27	11	2.45	2.2		0.34
Nov-01					11	7	1.57			
Dec-01					13	9	1.44			
Jan-02					10	5	2.00			
Feb-02					36	21	1.71			
Mar-02					44	6	7.33			
Apr-02					12	9	1.33			
May-02					33	11	3.00			
Jun-02					24	4	6.00			



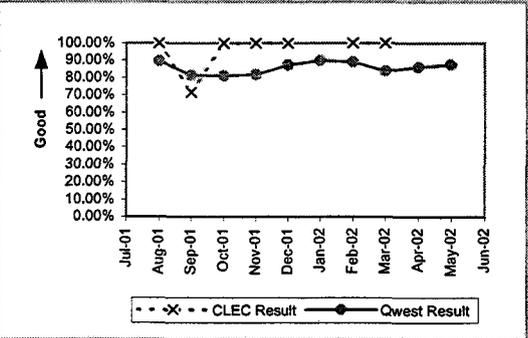
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01					36	4	9.00			
Aug-01					4	1	4.00			
Sep-01					29	1	29.00			
Oct-01					0	1	0.00			
Nov-01										
Dec-01										
Jan-02										
Feb-02										
Mar-02					28	1	28.00			
Apr-02					25	2	12.50			
May-02					58	1	58.00			
Jun-02					13	1	13.00			



New Service Installation Quality (Percent) (OP-5) (Parity)										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3	5	60.00%	48.99%	187	225	83.11%	1.18		-0.28
Aug-01	7	7	100.00%	0.00%	143	166	86.14%	-1.04		-1.63
Sep-01	2	7	28.57%	45.18%	80	107	74.77%	2.4		0.46
Oct-01	6	6	100.00%	0.00%	75	111	67.57%	-1.65		-2
Nov-01	3	3	100.00%	0.00%	92	126	73.02%	-1.04		-1.63
Dec-01	1	1	100.00%	0.00%	90	118	76.27%	-0.56		-1.34
Jan-02					89	109	81.65%			
Feb-02	1	1	100.00%	0.00%	98	118	83.05%	-0.45		-1.27
Mar-02	1	1	100.00%	0.00%	87	117	74.36%	-0.58		-1.36
Apr-02					83	107	77.57%			
May-02					86	104	82.69%			
Jun-02	1	1	100.00%	0.00%	90	110	81.82%	-0.47		-1.29

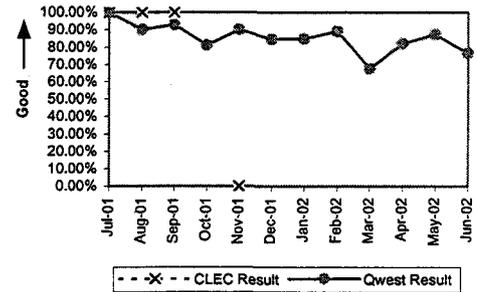


New Service Installation Quality (Percent) (OP-5) (Parity)										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01										
Aug-01	7	7	100.00%	0.00%	149	166	89.76%	-0.88		-1.53
Sep-01	5	7	71.43%	45.18%	87	107	81.31%	0.62		-0.63
Oct-01	6	6	100.00%	0.00%	90	111	81.08%	-1.15		-1.7
Nov-01	3	3	100.00%	0.00%	103	126	81.75%	-0.81		-1.49
Dec-01	1	1	100.00%	0.00%	103	118	87.29%	-0.38		-1.23
Jan-02					98	109	89.91%			
Feb-02	1	1	100.00%	0.00%	105	118	88.98%	-0.35		-1.21
Mar-02	1	1	100.00%	0.00%	98	117	83.76%	-0.44		-1.27
Apr-02					92	107	85.98%			
May-02					91	104	87.50%			
Jun-02										

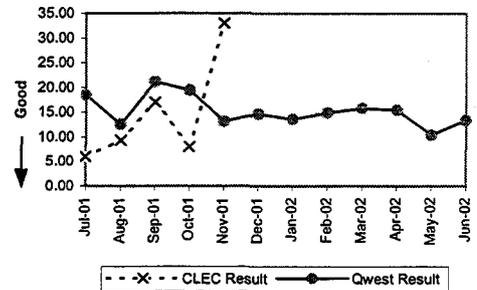


Checklist #14 - Resale - PBX Installation

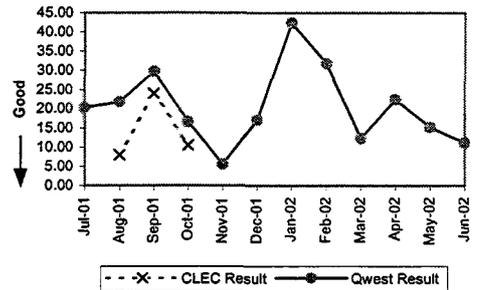
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	27	27	100.00%	N/A	N/A
Aug-01	2	2	100.00%	0.00%	18	20	90.00%	-0.45	-1.27
Sep-01	1	1	100.00%	0.00%	13	14	92.86%	-0.27	-1.16
Oct-01					13	16	81.25%		
Nov-01	0	1	0.00%	0.00%	18	20	90.00%	1.53	-0.07
Dec-01					11	13	84.62%		
Jan-02					17	20	85.00%		
Feb-02					33	37	89.19%		
Mar-02					21	31	67.74%		
Apr-02					23	28	82.14%		
May-02					21	24	87.50%		
Jun-02					23	30	76.67%		



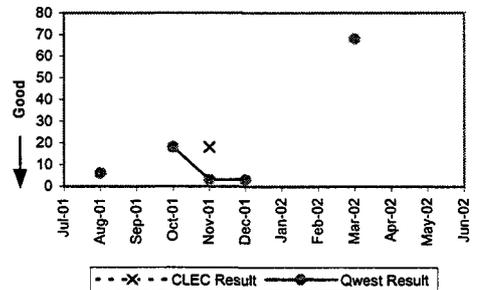
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	1	6.00		1886	102	18.49	-0.65	-1.4
Aug-01	28	3	9.33	9.24	637	51	12.49	-0.39	-1.24
Sep-01	34	2	17.00	15.56	656	31	21.16	-0.32	-1.19
Oct-01	8	1	8.00		718	37	19.41	-0.6	-1.36
Nov-01	33	1	33.00		709	54	13.13	1.53	-0.07
Dec-01					615	42	14.64		
Jan-02					503	37	13.59		
Feb-02					804	54	14.89		
Mar-02					712	45	15.82		
Apr-02					618	40	15.45		
May-02					312	30	10.40		
Jun-02					683	51	13.39		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1052	52	20.23		
Aug-01	8	1	8.00		261	12	21.75	-0.54	-1.33
Sep-01	96	-4	24.00	8.60	445	15	29.67	-0.45	-1.27
Oct-01	21	2	10.50	12.02	348	21	16.57	-0.4	-1.25
Nov-01					252	45	5.60		
Dec-01					256	15	17.07		
Jan-02					339	8	42.38		
Feb-02					349	11	31.73		
Mar-02					196	16	12.25		
Apr-02					247	11	22.45		
May-02					76	5	15.20		
Jun-02					134	12	11.17		



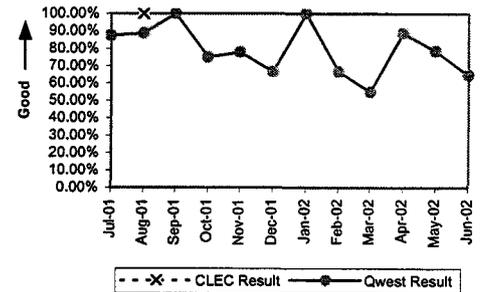
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					6	1	6.00		
Sep-01									
Oct-01					36	2	18.00		
Nov-01	18	1	18.00		3	1	3.00		
Dec-01					3	1	3.00		
Jan-02									
Feb-02									
Mar-02					68	1	68.00		
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - PBX Installation

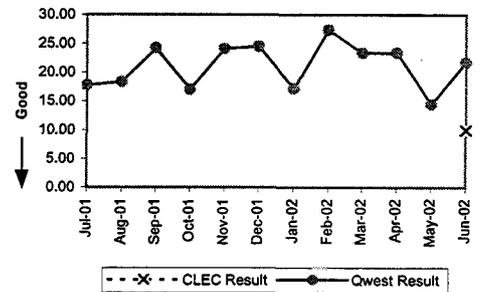
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	8	87.50%		
Aug-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Sep-01					3	3	100.00%		
Oct-01					6	8	75.00%		
Nov-01					7	9	77.78%		
Dec-01					6	9	66.67%		
Jan-02					4	4	100.00%		
Feb-02					4	6	66.67%		
Mar-02					11	20	55.00%		
Apr-02					8	9	88.89%		
May-02					22	28	78.57%		
Jun-02					11	17	64.71%		



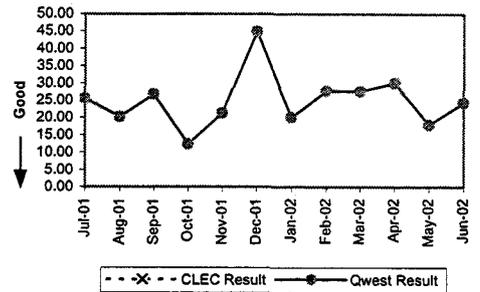
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					338	19	17.79		
Aug-01					440	24	18.33		
Sep-01					411	17	24.18		
Oct-01					477	28	17.04		
Nov-01					579	24	24.12		
Dec-01					637	26	24.50		
Jan-02					447	26	17.19		
Feb-02					493	18	27.39		
Mar-02					655	28	23.39		
Apr-02					586	25	23.44		
May-02					478	33	14.48		
Jun-02	10	1	10.00		718	33	21.76	-0.51	-1.31



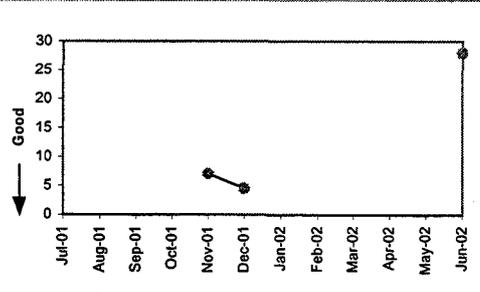
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					128	5	25.60		
Aug-01					162	8	20.25		
Sep-01					268	10	26.80		
Oct-01					148	12	12.33		
Nov-01					319	15	21.27		
Dec-01					314	7	44.86		
Jan-02					280	14	20.00		
Feb-02					194	7	27.71		
Mar-02					359	13	27.62		
Apr-02					331	11	30.09		
May-02					126	7	18.00		
Jun-02					292	12	24.33		



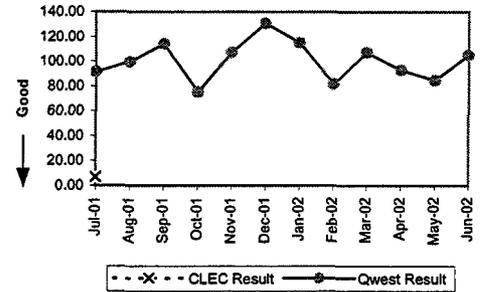
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					14	2	7.00		
Dec-01					9	2	4.50		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					28	1	28.00		



Checklist #14 - Resale - PBX Installation

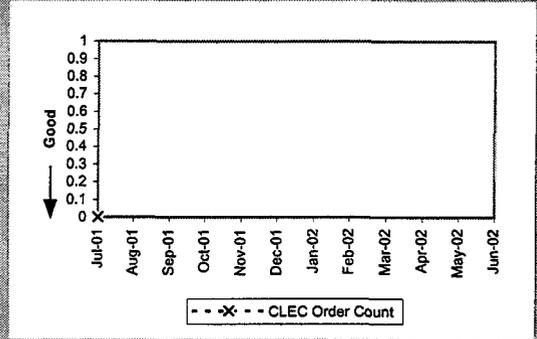
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	14	2	7.00	0.00	3473	38	91.39	-1.24	-1.75	
Aug-01					3784	38	99.58			
Sep-01					3312	29	114.21			
Oct-01					2855	38	75.13			
Nov-01					4401	41	107.34			
Dec-01					3797	29	130.93			
Jan-02					4262	37	115.19			
Feb-02					3346	41	81.61			
Mar-02					3428	32	107.12			
Apr-02					4178	45	92.84			
May-02					4485	53	84.62			
Jun-02					4729	45	105.09			



Checklist #14 - Resale - PBX Installation

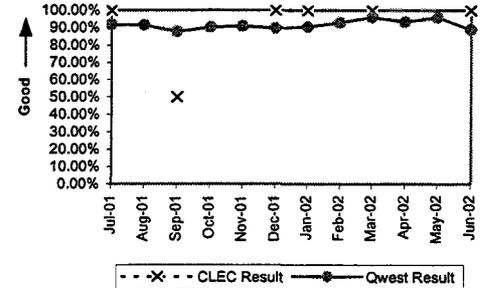
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

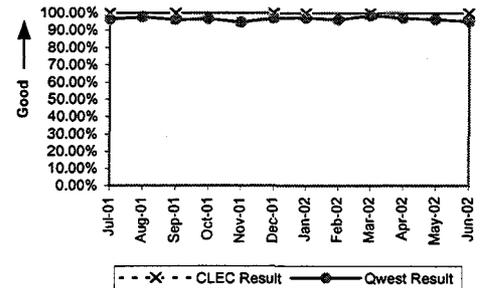


Checklist #14 - Resale - PBX Repair

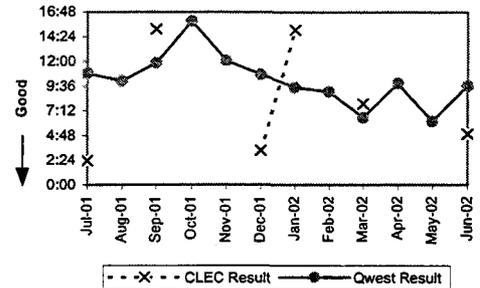
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	145	158	91.77%	-0.3	-1.18
Aug-01					140	153	91.50%		
Sep-01	1	2	50.00%	50.00%	101	115	87.83%	1.15	-0.3
Oct-01					112	124	90.32%		
Nov-01					100	110	90.91%		
Dec-01	1	1	100.00%	0.00%	79	88	89.77%	-0.34	-1.2
Jan-02	2	2	100.00%	0.00%	125	138	90.58%	-0.45	-1.28
Feb-02					68	73	93.15%		
Mar-02	1	1	100.00%	0.00%	74	77	96.10%	-0.2	-1.12
Apr-02					85	91	93.41%		
May-02					75	78	96.15%		
Jun-02	1	1	100.00%	0.00%	80	90	88.89%	-0.35	-1.21



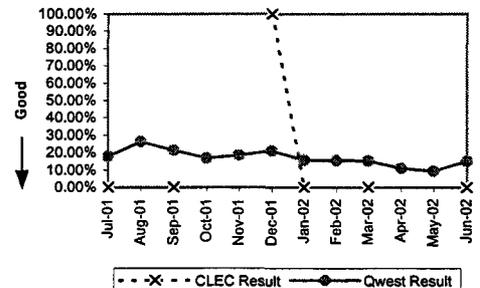
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	167	173	96.53%	-0.19	-1.11
Aug-01					175	179	97.77%		
Sep-01	2	2	100.00%	0.00%	124	129	96.12%	-0.28	-1.17
Oct-01					143	148	96.62%		
Nov-01					125	132	94.70%		
Dec-01	1	1	100.00%	0.00%	99	102	97.06%	-0.17	-1.11
Jan-02	2	2	100.00%	0.00%	147	151	97.35%	-0.23	-1.14
Feb-02					77	80	96.25%		
Mar-02	1	1	100.00%	0.00%	83	84	98.81%	-0.11	-1.07
Apr-02					104	107	97.20%		
May-02					82	85	96.47%		
Jun-02	1	1	100.00%	0.00%	100	105	95.24%	-0.22	-1.14



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:21	1	2:21		1872:45	173	10:50	-0.35	-1.21
Aug-01					1804:36	179	10:05		
Sep-01	30:15	2	15:08	15:06	1528:51	129	11:51	0.79	-0.52
Oct-01					2354:28	148	15:55		
Nov-01					1589:40	132	12:03		
Dec-01	3:21	1	3:21		1092:38	102	10:43	-0.48	-1.29
Jan-02	30:04	2	15:02	1:18	1431:12	151	9:29	0.87	-0.47
Feb-02					724:27	80	9:03		
Mar-02	7:52	1	7:52		547:14	84	6:31	0.93	-0.43
Apr-02					1056:23	107	9:52		
May-02					523:28	85	6:10		
Jun-02	4:56	1	4:56		1007:01	105	9:35	-0.3	-1.18

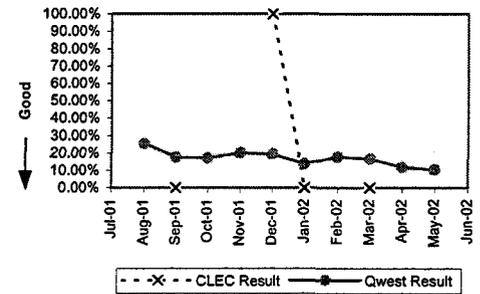


Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	31	175	17.71%	-0.46	-1.28
Aug-01					48	183	26.23%		
Sep-01	0	2	0.00%	0.00%	28	132	21.21%	-0.73	-1.44
Oct-01					25	150	16.67%		
Nov-01					25	136	18.38%		
Dec-01	1	1	100.00%	0.00%	22	105	20.95%	1.26	-0.24
Jan-02	0	2	0.00%	0.00%	24	154	15.58%	-0.6	-1.37
Feb-02					13	84	15.48%		
Mar-02	0	1	0.00%	0.00%	13	85	15.29%	-0.42	-1.26
Apr-02					12	109	11.01%		
May-02					8	85	9.41%		
Jun-02	0	1	0.00%	0.00%	16	106	15.09%	-0.42	-1.26

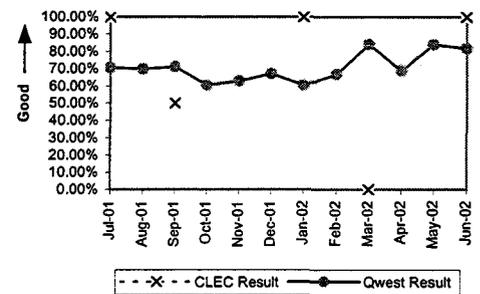


Checklist #14 - Resale - PBX Repair

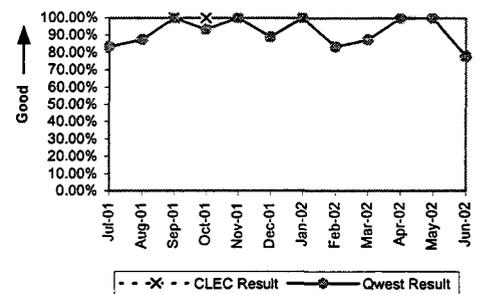
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					40	158	25.32%		
Sep-01	0	2	0.00%	0.00%	20	114	17.54%	-0.65	-1.39
Oct-01					21	123	17.07%		
Nov-01					20	100	20.00%		
Dec-01	1	1	100.00%	0.00%	17	88	19.32%	1.3	-0.21
Jan-02	0	2	0.00%	0.00%	17	123	13.82%	-0.56	-1.34
Feb-02					13	73	17.81%		
Mar-02	0	1	0.00%	0.00%	12	72	16.67%	-0.44	-1.27
Apr-02					11	92	11.96%		
May-02					7	67	10.45%		
Jun-02									



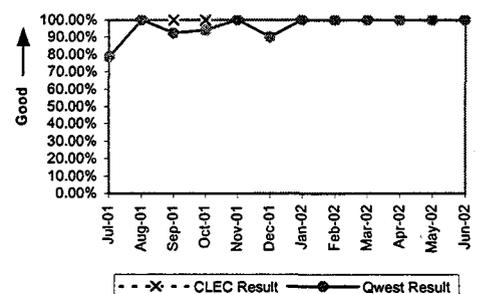
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	109	70.64%	-0.64	-1.39
Aug-01					93	133	69.92%		
Sep-01	1	2	50.00%	50.00%	64	90	71.11%	0.53	-0.68
Oct-01					58	96	60.42%		
Nov-01					54	86	62.79%		
Dec-01					49	73	67.12%		
Jan-02	2	2	100.00%	0.00%	52	86	60.47%	-1.13	-1.69
Feb-02					40	60	66.67%		
Mar-02	0	1	0.00%	0.00%	48	57	84.21%	1.4	-0.15
Apr-02					44	64	68.75%		
May-02					37	44	84.09%		
Jun-02	1	1	100.00%	0.00%	58	71	81.69%	-0.47	-1.29



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	12	83.33%		
Aug-01					7	8	87.50%		
Sep-01	4	4	100.00%	0.00%	12	12	100.00%	N/A	N/A
Oct-01	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Nov-01					2	2	100.00%		
Dec-01					8	9	88.89%		
Jan-02					4	4	100.00%		
Feb-02					5	6	83.33%		
Mar-02					7	8	87.50%		
Apr-02					11	11	100.00%		
May-02					2	2	100.00%		
Jun-02					7	9	77.78%		

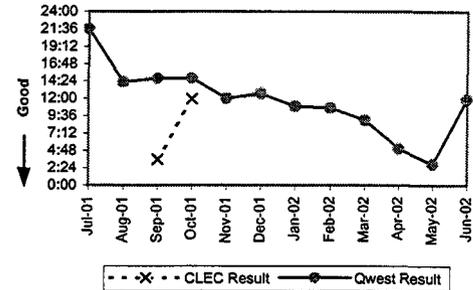


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	14	78.57%		
Aug-01					8	8	100.00%		
Sep-01	4	4	100.00%	0.00%	12	13	92.31%	-0.5	-1.31
Oct-01	1	1	100.00%	0.00%	16	17	94.12%	-0.24	-1.15
Nov-01					3	3	100.00%		
Dec-01					9	10	90.00%		
Jan-02					4	4	100.00%		
Feb-02					8	8	100.00%		
Mar-02					8	8	100.00%		
Apr-02					12	12	100.00%		
May-02					3	3	100.00%		
Jun-02					10	10	100.00%		

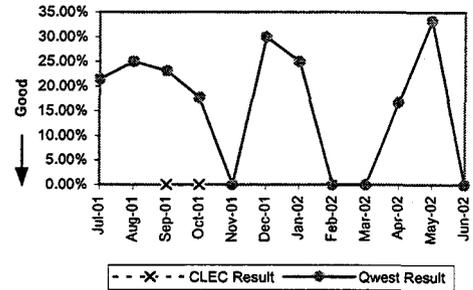


Checklist #14 - Resale - PBX Repair

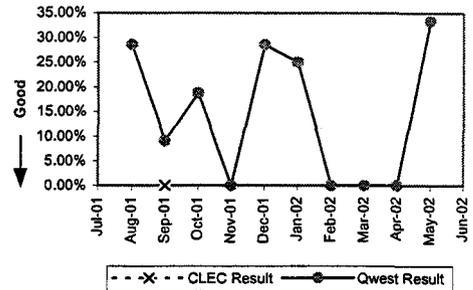
Mean Time to Restore (Hours:Minutes) (MR-8B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					302:36	14	21:37		
Aug-01					114:07	8	14:16		
Sep-01	14:22	4	3:35	2:00	191:54	13	14:46	-0.62	-1.37
Oct-01	11:56	1	11:56		250:56	17	14:46	-0.12	-1.07
Nov-01					36:00	3	12:00		
Dec-01					126:27	10	12:39		
Jan-02					43:33	4	10:53		
Feb-02					85:29	8	10:41		
Mar-02					72:00	8	9:00		
Apr-02					60:49	12	5:04		
May-02					8:39	3	2:53		
Jun-02					118:39	10	11:52		



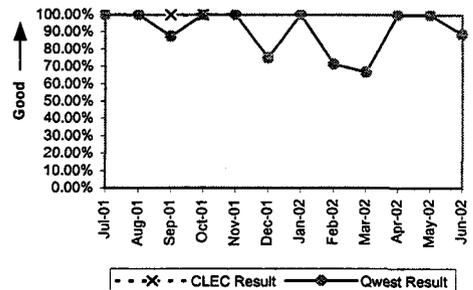
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	14	21.43%		
Aug-01					2	8	25.00%		
Sep-01	0	4	0.00%	0.00%	3	13	23.08%	-0.96	-1.58
Oct-01	0	1	0.00%	0.00%	3	17	17.65%	-0.45	-1.27
Nov-01					0	3	0.00%		
Dec-01					3	10	30.00%		
Jan-02					1	4	25.00%		
Feb-02					0	9	0.00%		
Mar-02					0	8	0.00%		
Apr-02					2	12	16.67%		
May-02					1	3	33.33%		
Jun-02					0	11	0.00%		



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	7	28.57%		
Aug-01					1	11	9.09%	-0.54	-1.33
Sep-01	0	4	0.00%	0.00%	3	16	18.75%		
Oct-01					0	3	0.00%		
Nov-01					2	7	28.57%		
Dec-01					1	4	25.00%		
Jan-02					0	8	0.00%		
Feb-02					0	7	0.00%		
Mar-02					0	8	0.00%		
Apr-02					1	3	33.33%		
May-02									
Jun-02									

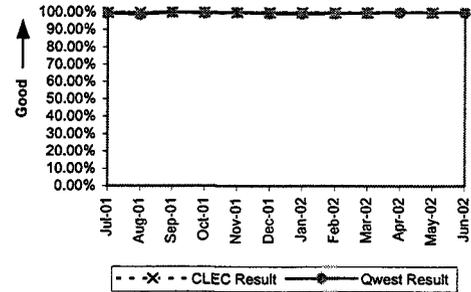


Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					5	5	100.00%		
Sep-01	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
Oct-01	1	1	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01					2	2	100.00%		
Dec-01					3	4	75.00%		
Jan-02					3	3	100.00%		
Feb-02					5	7	71.43%		
Mar-02					2	3	66.67%		
Apr-02					6	6	100.00%		
May-02					2	2	100.00%		
Jun-02					8	9	88.89%		

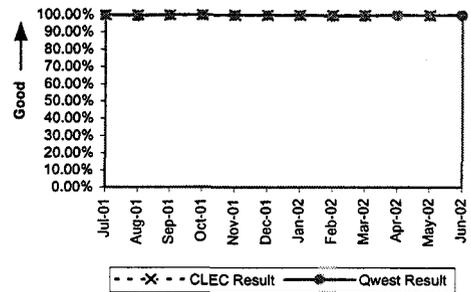


Checklist #14 - Resale - PBX Repair

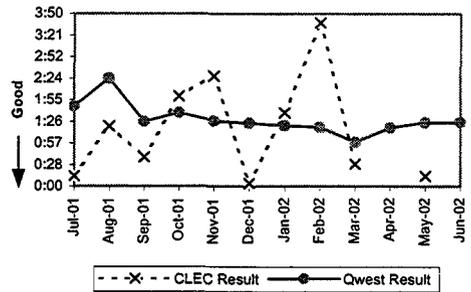
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3	3	100.00%	0.00%	199	200	99.50%	-0.12	-1.07	
Aug-01	6	6	100.00%	0.00%	169	171	98.83%	-0.26	-1.16	
Sep-01	6	6	100.00%	0.00%	167	167	100.00%	N/A	N/A	
Oct-01	4	4	100.00%	0.00%	221	222	99.55%	-0.13	-1.08	
Nov-01	3	3	100.00%	0.00%	183	183	100.00%	N/A	N/A	
Dec-01	2	2	100.00%	0.00%	174	175	99.43%	-0.11	-1.06	
Jan-02	1	1	100.00%	0.00%	257	259	99.23%	-0.09	-1.05	
Feb-02	1	1	100.00%	0.00%	190	191	99.48%	-0.07	-1.04	
Mar-02	2	2	100.00%	0.00%	314	315	99.68%	-0.08	-1.05	
Apr-02					169	169	100.00%			
May-02	3	3	100.00%	0.00%	155	155	100.00%	N/A	N/A	
Jun-02					141	141	100.00%			



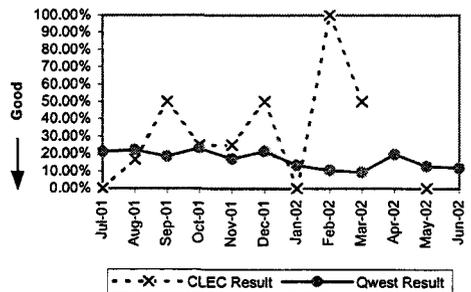
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	3	3	100.00%	0.00%	218	218	100.00%	N/A	N/A	
Aug-01	6	6	100.00%	0.00%	197	198	99.49%	-0.17	-1.1	
Sep-01	6	6	100.00%	0.00%	179	179	100.00%	N/A	N/A	
Oct-01	4	4	100.00%	0.00%	237	237	100.00%	N/A	N/A	
Nov-01	4	4	100.00%	0.00%	205	205	100.00%	N/A	N/A	
Dec-01	2	2	100.00%	0.00%	187	187	100.00%	N/A	N/A	
Jan-02	1	1	100.00%	0.00%	271	271	100.00%	N/A	N/A	
Feb-02	1	1	100.00%	0.00%	209	210	99.52%	-0.07	-1.04	
Mar-02	2	2	100.00%	0.00%	328	329	99.70%	-0.08	-1.05	
Apr-02					178	178	100.00%			
May-02	3	3	100.00%	0.00%	173	173	100.00%	N/A	N/A	
Jun-02					151	151	100.00%			



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	0:41	3	0:14	0:06	389:45	218	1:47	-0.76	-1.46	
Aug-01	8:02	6	1:20	2:04	473:43	198	2:24	-0.38	-1.23	
Sep-01	3:56	6	0:39	0:16	257:36	179	1:26	-0.9	-1.55	
Oct-01	7:59	4	2:00	2:56	386:36	237	1:38	0.78	-0.52	
Nov-01	9:48	4	2:27	2:00	298:20	205	1:27	1.09	-0.33	
Dec-01	0:07	2	0:04	0:04	260:34	187	1:24	-0.54	-1.33	
Jan-02	1:38	1	1:38		364:50	271	1:21	0.99	-0.4	
Feb-02	3:38	1	3:38		276:36	210	1:19	1.79	0.09	
Mar-02	1:01	2	0:30	0:32	323:22	329	0:59	-0.18	-1.11	
Apr-02					231:59	178	1:18			
May-02	0:43	3	0:14	0:05	246:03	173	1:25	-1.06	-1.64	
Jun-02					214:15	151	1:25			

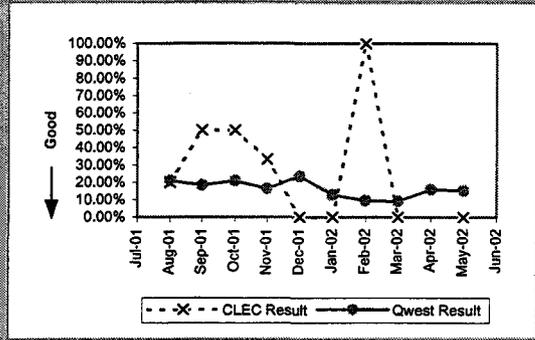


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	0	3	0.00%	0.00%	46	218	21.10%	-0.89	-1.54	
Aug-01	1	6	16.67%	37.27%	44	198	22.22%	-0.32	-1.2	
Sep-01	3	6	50.00%	50.00%	33	179	18.44%	1.68	0.02	
Oct-01	1	4	25.00%	43.30%	55	237	23.21%	0.11	-0.93	
Nov-01	1	4	25.00%	43.30%	35	205	17.07%	0.4	-0.76	
Dec-01	1	2	50.00%	50.00%	40	187	21.39%	0.78	-0.53	
Jan-02	0	1	0.00%	0.00%	36	271	13.28%	-0.39	-1.24	
Feb-02	1	1	100.00%	0.00%	22	210	10.48%	1.63	-0.01	
Mar-02	1	2	50.00%	50.00%	31	329	9.42%	1.31	-0.2	
Apr-02					35	178	19.66%			
May-02	0	3	0.00%	0.00%	22	173	12.72%	-0.66	-1.4	
Jun-02					18	151	11.92%			

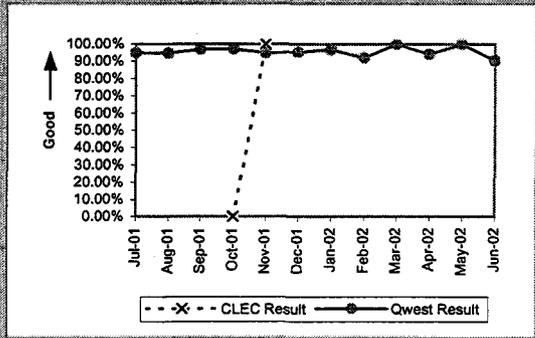


Checklist #14 - Resale - PBX Repair

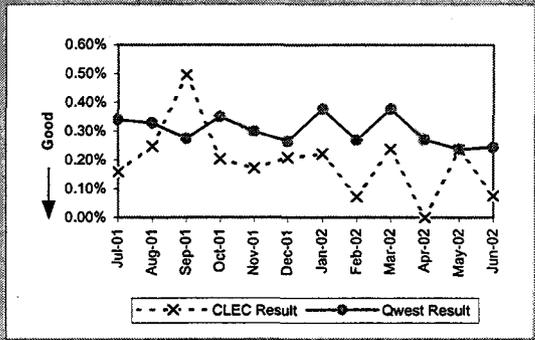
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	5	20.00%	40.00%	25	119	21.01%	-0.05	-1.03
Sep-01	1	2	50.00%	50.00%	18	98	18.37%	0.88	-0.47
Oct-01	1	2	50.00%	50.00%	25	119	21.01%	0.79	-0.52
Nov-01	1	3	33.33%	47.14%	15	92	16.30%	0.66	-0.6
Dec-01	0	1	0.00%	0.00%	17	72	23.61%	-0.55	-1.34
Jan-02	0	1	0.00%	0.00%	17	132	12.88%	-0.38	-1.23
Feb-02	1	1	100.00%	0.00%	11	115	9.57%	1.66	0.01
Mar-02	0	1	0.00%	0.00%	10	108	9.26%	-0.32	-1.19
Apr-02					16	100	16.00%		
May-02	0	1	0.00%	0.00%	12	79	15.19%	-0.42	-1.26
Jun-02									



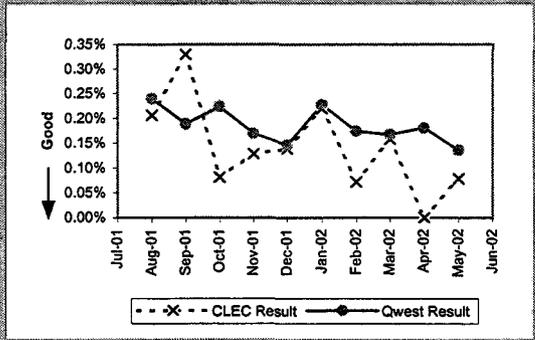
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					37	39	94.87%		
Aug-01					54	57	94.74%		
Sep-01					33	34	97.06%		
Oct-01	0	1	0.00%	0.00%	34	35	97.14%	2	0.21
Nov-01	1	1	100.00%	0.00%	37	39	94.87%	-0.23	-1.14
Dec-01					21	22	95.45%		
Jan-02					31	32	96.88%		
Feb-02					35	38	92.11%		
Mar-02					26	26	100.00%		
Apr-02					16	17	94.12%		
May-02					36	36	100.00%		
Jun-02					19	21	90.48%		



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	2521	0.16%	3.98%	407	119475	0.34%	-1.55	-1.94
Aug-01	6	2421	0.25%	4.97%	389	118375	0.33%	-0.69	-1.42
Sep-01	12	2426	0.49%	7.02%	324	118252	0.27%	2.06	0.25
Oct-01	5	2458	0.20%	4.51%	404	115538	0.35%	-1.22	-1.74
Nov-01	4	2332	0.17%	4.14%	344	114887	0.30%	-1.12	-1.68
Dec-01	3	1448	0.21%	4.55%	302	114423	0.26%	-0.42	-1.25
Jan-02	3	1365	0.22%	4.68%	429	113754	0.38%	-0.94	-1.57
Feb-02	1	1389	0.07%	2.68%	303	112882	0.27%	-1.41	-1.85
Mar-02	3	1271	0.24%	4.85%	422	112130	0.38%	-0.81	-1.49
Apr-02	0	1270	0.00%	0.00%	299	110820	0.27%	-1.84	-2.12
May-02	3	1283	0.23%	4.83%	281	110399	0.24%	-0.02	-1.01
Jun-02	1	1331	0.08%	2.74%	268	110220	0.24%	-1.24	-1.75

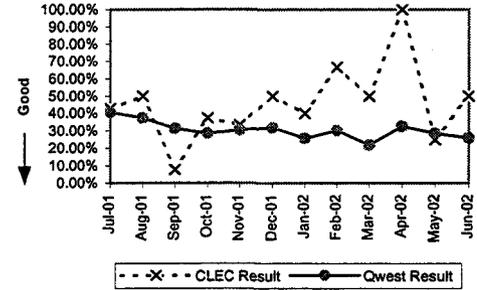


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	2421	0.21%	4.54%	284	118375	0.24%	-0.33	-1.2
Sep-01	8	2426	0.33%	5.73%	223	118252	0.19%	1.59	-0.04
Oct-01	2	2458	0.08%	2.85%	258	115538	0.22%	-1.48	-1.9
Nov-01	3	2332	0.13%	3.58%	195	114887	0.17%	-0.48	-1.29
Dec-01	2	1448	0.14%	3.71%	167	114423	0.15%	-0.08	-1.05
Jan-02	3	1365	0.22%	4.68%	259	113754	0.23%	-0.06	-1.04
Feb-02	1	1389	0.07%	2.68%	196	112882	0.17%	-0.9	-1.55
Mar-02	2	1271	0.16%	3.96%	187	112130	0.17%	-0.08	-1.05
Apr-02	0	1270	0.00%	0.00%	200	110820	0.18%	-1.51	-1.92
May-02	1	1283	0.08%	2.79%	149	110399	0.14%	-0.55	-1.34
Jun-02									



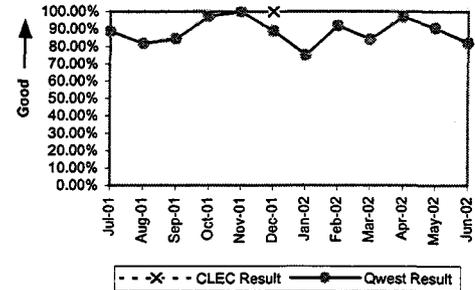
Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	7	42.86%	49.49%	280	687	40.76%	0.11	-0.93
Aug-01	6	12	50.00%	50.00%	232	621	37.36%	0.87	-0.47
Sep-01	1	13	7.69%	26.65%	148	472	31.36%	-1.81	-2.1
Oct-01	3	8	37.50%	48.41%	161	565	28.50%	0.55	-0.66
Nov-01	2	6	33.33%	47.14%	151	495	30.51%	0.17	-0.9
Dec-01	3	6	50.00%	50.00%	142	444	31.98%	0.88	-0.46
Jan-02	2	5	40.00%	48.99%	149	578	25.78%	0.68	-0.59
Feb-02	2	3	66.67%	47.14%	132	435	30.34%	1.17	-0.29
Mar-02	3	6	50.00%	50.00%	118	540	21.85%	1.47	-0.11
Apr-02	1	1	100.00%	0.00%	145	444	32.66%	0.98	-0.4
May-02	1	4	25.00%	43.30%	105	366	28.69%	-0.16	-1.1
Jun-02	1	2	50.00%	50.00%	94	362	25.97%	0.63	-0.61

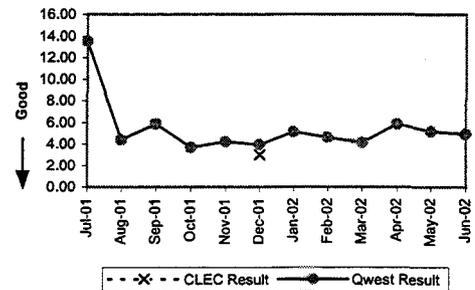


Checklist #14 - Resale - Basic ISDN Installation

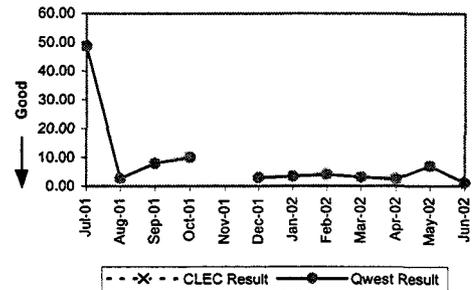
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%		
Aug-01					18	22	81.82%		
Sep-01					27	32	84.38%		
Oct-01					37	38	97.37%		
Nov-01					31	31	100.00%		
Dec-01	1	1	100.00%	0.00%	24	27	88.89%	-0.35	-1.21
Jan-02					33	44	75.00%		
Feb-02					23	25	92.00%		
Mar-02					42	50	84.00%		
Apr-02					32	33	96.97%		
May-02					29	32	90.63%		
Jun-02					23	28	82.14%		



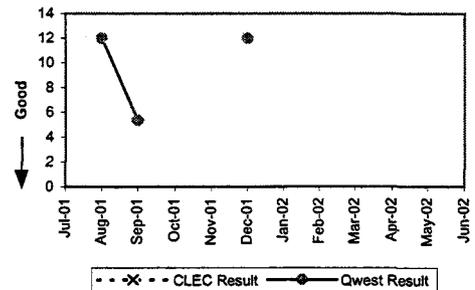
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					257	19	13.53		
Aug-01					101	23	4.39		
Sep-01					188	32	5.88		
Oct-01					148	40	3.70		
Nov-01					131	31	4.23		
Dec-01	3	1	3.00		106	27	3.93	-0.37	-1.23
Jan-02					231	45	5.13		
Feb-02					120	26	4.62		
Mar-02					211	51	4.14		
Apr-02					211	36	5.86		
May-02					166	32	5.19		
Jun-02					143	29	4.93		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					146	3	48.67		
Aug-01					8	3	2.67		
Sep-01					16	2	8.00		
Oct-01					10	1	10.00		
Nov-01					6	2	3.00		
Dec-01					37	11	3.36		
Jan-02					8	2	4.00		
Feb-02					25	8	3.12		
Mar-02					5	2	2.50		
Apr-02					21	3	7.00		
May-02					7	6	1.17		
Jun-02									

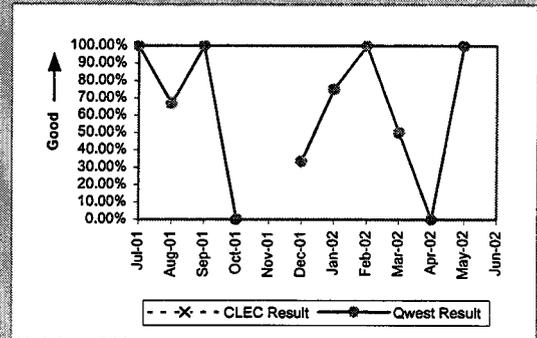


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	1	12.00		
Sep-01					16	3	5.33		
Oct-01									
Nov-01									
Dec-01					12	1	12.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

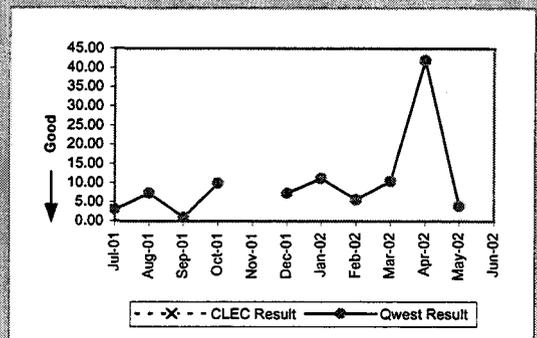


Checklist #14 - Resale - Basic ISDN Installation

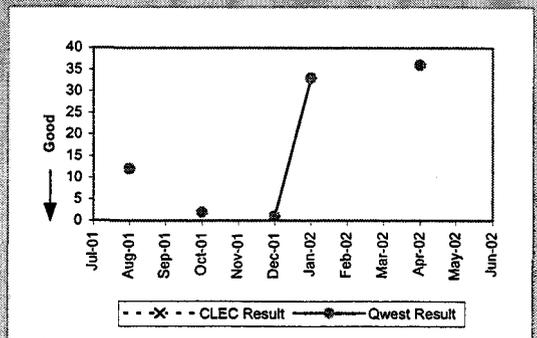
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					1	1	100.00%		
Oct-01					0	1	0.00%		
Nov-01									
Dec-01					1	3	33.33%		
Jan-02					3	4	75.00%		
Feb-02					3	3	100.00%		
Mar-02					1	2	50.00%		
Apr-02					0	1	0.00%		
May-02					1	1	100.00%		
Jun-02									



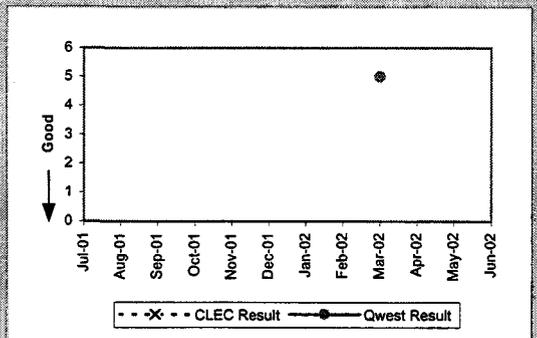
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	2	3.00		
Aug-01					22	3	7.33		
Sep-01					1	1	1.00		
Oct-01					20	2	10.00		
Nov-01									
Dec-01					22	3	7.33		
Jan-02					45	4	11.25		
Feb-02					17	3	5.67		
Mar-02					21	2	10.50		
Apr-02					42	1	42.00		
May-02					4	1	4.00		
Jun-02									



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	1	12.00		
Sep-01									
Oct-01					2	1	2.00		
Nov-01									
Dec-01					2	2	1.00		
Jan-02					33	1	33.00		
Feb-02									
Mar-02									
Apr-02					36	1	36.00		
May-02									
Jun-02									

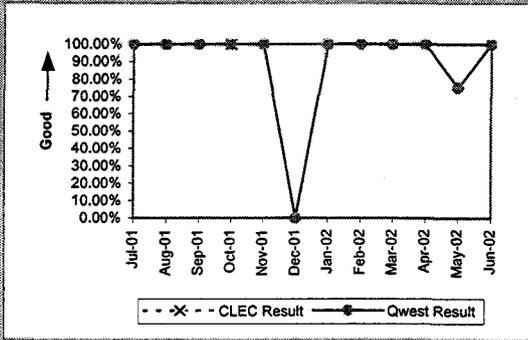


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02									
Jun-02									

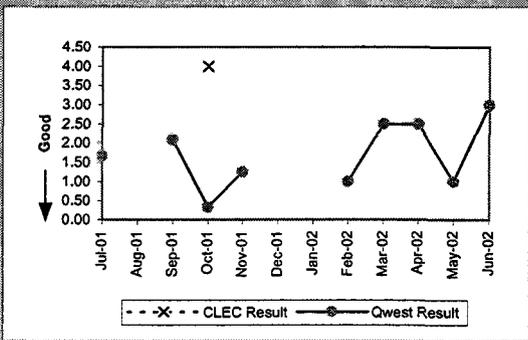


Checklist #14 - Resale - Basic ISDN Installation

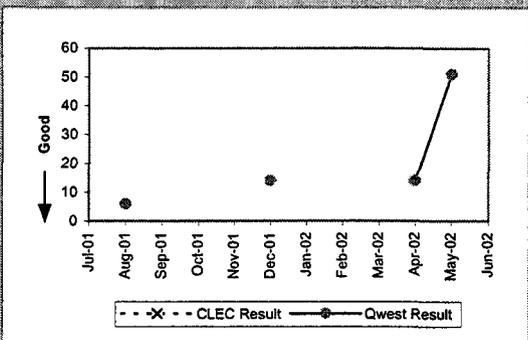
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	6	100.00%		
Aug-01					2	2	100.00%		
Sep-01					29	29	100.00%		
Oct-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Nov-01					5	5	100.00%		
Dec-01					0	1	0.00%		
Jan-02					3	3	100.00%		
Feb-02					2	2	100.00%		
Mar-02					7	7	100.00%		
Apr-02					4	4	100.00%		
May-02					3	4	75.00%		
Jun-02					3	3	100.00%		



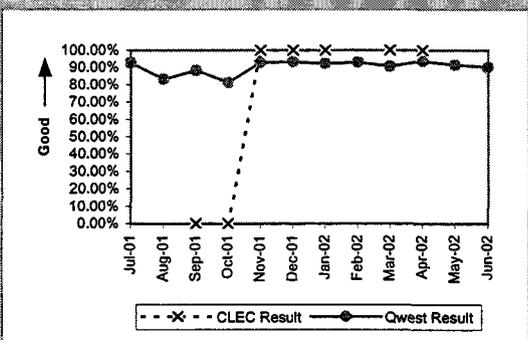
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	3	1.67		
Aug-01									
Sep-01					23	11	2.09		
Oct-01	4	1	4.00		1	3	0.33	1	-0.39
Nov-01					5	4	1.25		
Dec-01									
Jan-02									
Feb-02					2	2	1.00		
Mar-02					10	4	2.50		
Apr-02					5	2	2.50		
May-02					1	1	1.00		
Jun-02					3	1	3.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					12	2	6.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01					14	1	14.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02					28	2	14.00		
May-02					51	1	51.00		
Jun-02									

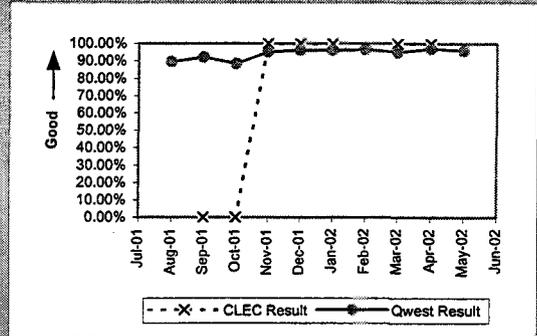


New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					413	445	92.81%		
Aug-01					340	409	83.13%		
Sep-01	0	1	0.00%	0.00%	342	387	88.37%	1.58	-0.04
Oct-01	0	2	0.00%	0.00%	368	453	81.24%	2.13	0.3
Nov-01	1	1	100.00%	0.00%	388	418	92.82%	-0.28	-1.17
Dec-01	1	1	100.00%	0.00%	253	272	93.01%	-0.27	-1.17
Jan-02	1	1	100.00%	0.00%	236	256	92.19%	-0.29	-1.18
Feb-02					246	265	92.83%		
Mar-02	1	1	100.00%	0.00%	259	286	90.56%	-0.32	-1.2
Apr-02	1	1	100.00%	0.00%	265	283	93.64%	-0.26	-1.16
May-02					215	235	91.49%		
Jun-02					214	237	90.30%		

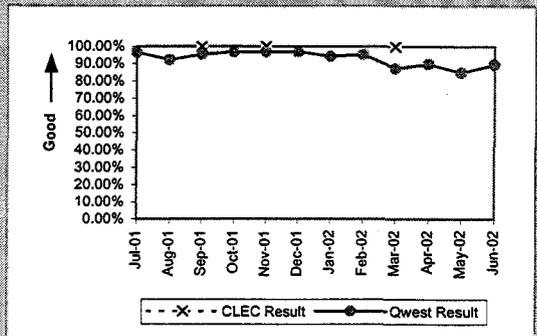


Checklist #14 - Resale - Basic ISDN Installation

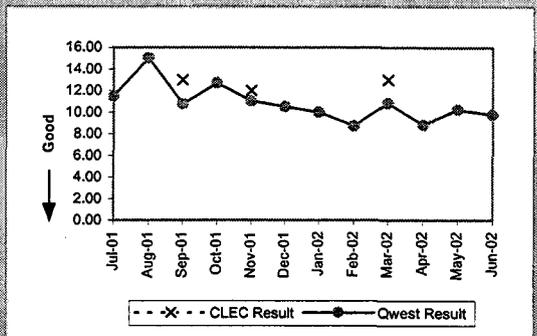
New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					366	409	89.49%		
Sep-01	0	1	0.00%	0.00%	357	387	92.25%	1.77	0.08
Oct-01	0	2	0.00%	0.00%	401	453	88.52%	2.51	0.52
Nov-01	1	1	100.00%	0.00%	398	418	95.22%	-0.22	-1.14
Dec-01	1	1	100.00%	0.00%	262	272	96.32%	-0.2	-1.12
Jan-02	1	1	100.00%	0.00%	246	256	96.09%	-0.2	-1.12
Feb-02					256	265	96.60%		
Mar-02	1	1	100.00%	0.00%	272	286	95.10%	-0.23	-1.14
Apr-02	1	1	100.00%	0.00%	275	283	97.17%	-0.17	-1.1
May-02					226	235	96.17%		
Jun-02									



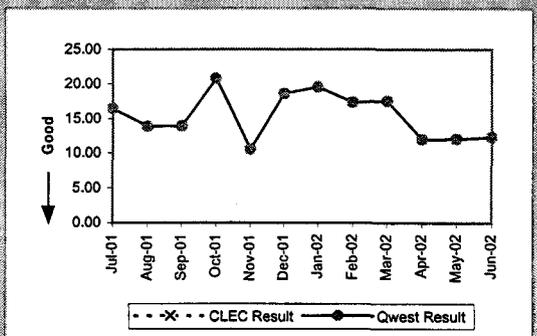
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					287	297	96.63%		
Aug-01					213	231	92.21%		
Sep-01	2	2	100.00%	0.00%	207	217	95.39%	-0.31	-1.19
Oct-01					394	407	96.81%		
Nov-01	1	1	100.00%	0.00%	181	187	96.79%	-0.18	-1.11
Dec-01					164	169	97.04%		
Jan-02					164	174	94.25%		
Feb-02					185	194	95.36%		
Mar-02	1	1	100.00%	0.00%	171	196	87.24%	-0.38	-1.23
Apr-02					168	187	89.84%		
May-02					124	146	84.93%		
Jun-02					164	183	89.62%		



Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3542	308	11.50		
Aug-01					4908	327	15.01		
Sep-01	26	2	13.00	1.41	2376	221	10.75	1.03	-0.37
Oct-01					5453	430	12.68		
Nov-01	12	1	12.00		2131	193	11.04	0.3	-0.82
Dec-01					1726	164	10.52		
Jan-02					1726	173	9.98		
Feb-02					1672	191	8.75		
Mar-02	13	1	13.00		2047	189	10.83	0.71	-0.57
Apr-02					1561	177	8.82		
May-02					1442	141	10.23		
Jun-02					1719	176	9.77		



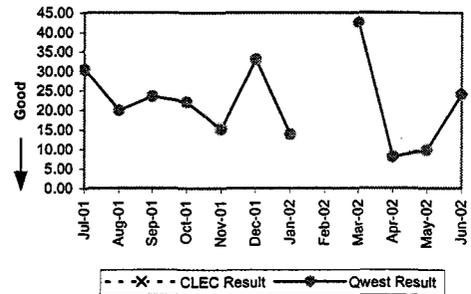
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					509	31	16.42		
Aug-01					1306	94	13.89		
Sep-01					223	16	13.94		
Oct-01					436	21	20.76		
Nov-01					243	23	10.57		
Dec-01					316	17	18.59		
Jan-02					234	12	19.50		
Feb-02					173	10	17.30		
Mar-02					438	25	17.52		
Apr-02					227	19	11.95		
May-02					240	20	12.00		
Jun-02					246	20	12.30		



Checklist #14 - Resale - Basic ISDN Installation

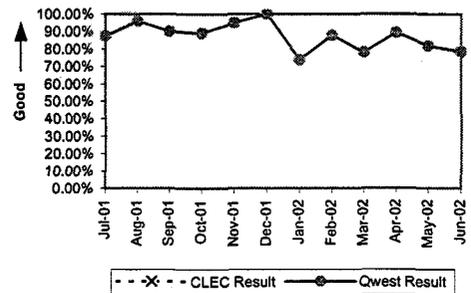
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					183	6	30.50		
Aug-01					319	16	19.94		
Sep-01					141	6	23.50		
Oct-01					221	10	22.10		
Nov-01					91	6	15.17		
Dec-01					99	3	33.00		
Jan-02					83	6	13.83		
Feb-02									
Mar-02					85	2	42.50		
Apr-02					16	2	8.00		
May-02					49	5	9.80		
Jun-02					24	1	24.00		



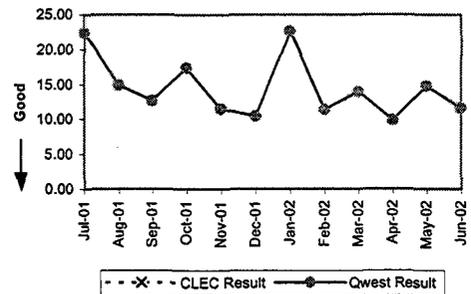
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	32	87.50%		
Aug-01					24	25	96.00%		
Sep-01					45	50	90.00%		
Oct-01					33	37	89.19%		
Nov-01					38	40	95.00%		
Dec-01					24	24	100.00%		
Jan-02					14	19	73.68%		
Feb-02					29	33	87.88%		
Mar-02					32	41	78.05%		
Apr-02					25	28	89.29%		
May-02					18	22	81.82%		
Jun-02					33	42	78.57%		



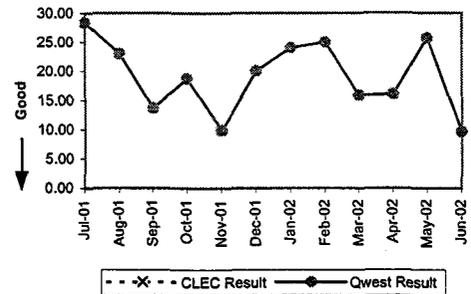
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					939	42	22.36		
Aug-01					476	32	14.88		
Sep-01					709	56	12.66		
Oct-01					643	37	17.38		
Nov-01					516	45	11.47		
Dec-01					240	23	10.43		
Jan-02					452	20	22.60		
Feb-02					376	33	11.39		
Mar-02					559	40	13.98		
Apr-02					276	28	9.86		
May-02					325	22	14.77		
Jun-02					465	40	11.62		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

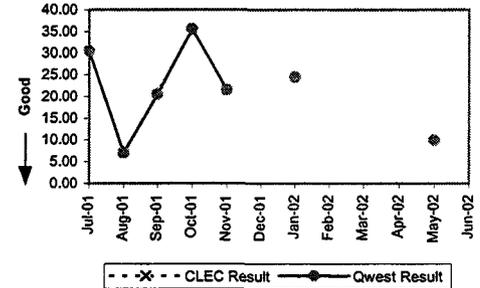
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					425	15	28.33		
Aug-01					161	7	23.00		
Sep-01					68	5	13.60		
Oct-01					131	7	18.71		
Nov-01					59	6	9.83		
Dec-01					20	1	20.00		
Jan-02					168	7	24.00		
Feb-02					100	4	25.00		
Mar-02					158	10	15.80		
Apr-02					48	3	16.00		
May-02					77	3	25.67		
Jun-02					97	10	9.70		



Checklist #14 - Resale - Basic ISDN Installation

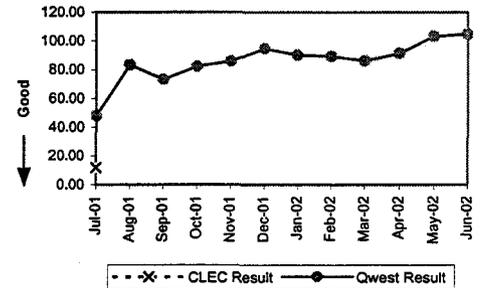
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	2	30.50		
Aug-01					7	1	7.00		
Sep-01					82	4	20.50		
Oct-01					142	4	35.50		
Nov-01					43	2	21.50		
Dec-01									
Jan-02					49	2	24.50		
Feb-02									
Mar-02									
Apr-02									
May-02					10	1	10.00		
Jun-02									



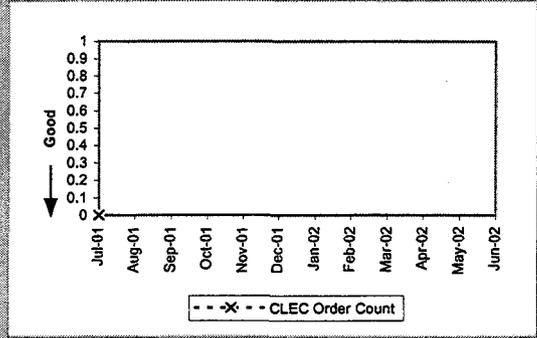
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	1	12.00		6660	139	47.91	-0.46	-1.28
Aug-01					6915	83	83.31		
Sep-01					5633	77	73.16		
Oct-01					5771	70	82.44		
Nov-01					6698	78	85.87		
Dec-01					6527	69	94.59		
Jan-02					6320	70	90.29		
Feb-02					7145	80	89.31		
Mar-02					7833	91	86.08		
Apr-02					8958	98	91.41		
May-02					9828	95	103.45		
Jun-02					11198	107	104.65		



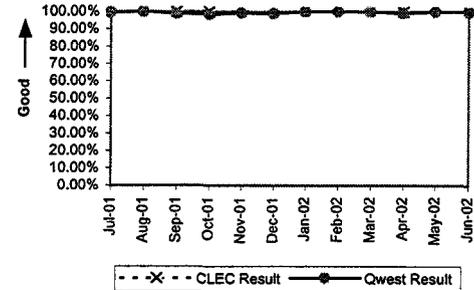
Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

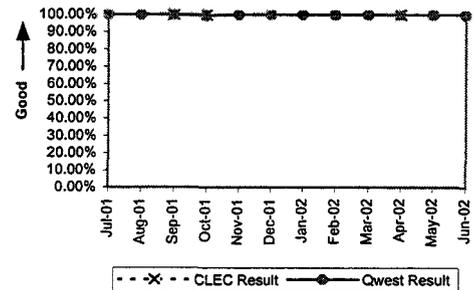


Checklist #14 - Resale - Basic ISDN Repair

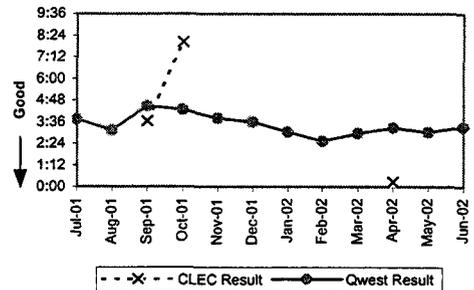
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					163	164	99.39%		
Aug-01					194	194	100.00%		
Sep-01	2	2	100.00%	0.00%	157	159	98.74%	-0.16	-1.1
Oct-01	2	2	100.00%	0.00%	189	192	98.44%	-0.18	-1.11
Nov-01					121	122	99.18%		
Dec-01					86	87	98.85%		
Jan-02					132	132	100.00%		
Feb-02					88	88	100.00%		
Mar-02					97	97	100.00%		
Apr-02	1	1	100.00%	0.00%	113	114	99.12%	-0.09	-1.06
May-02					105	105	100.00%		
Jun-02					105	105	100.00%		



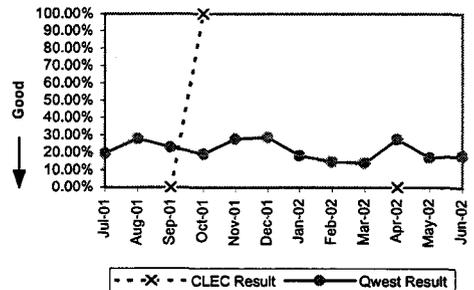
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					164	164	100.00%		
Aug-01					194	194	100.00%		
Sep-01	2	2	100.00%	0.00%	161	161	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	192	193	99.48%	-0.1	-1.06
Nov-01					122	122	100.00%		
Dec-01					87	87	100.00%		
Jan-02					132	132	100.00%		
Feb-02					88	88	100.00%		
Mar-02					100	100	100.00%		
Apr-02	1	1	100.00%	0.00%	116	116	100.00%	N/A	N/A
May-02					105	105	100.00%		
Jun-02					105	105	100.00%		



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					614:18	164	3:45		
Aug-01					609:05	194	3:08		
Sep-01	7:18	2	3:39	1:57	722:12	161	4:29	-0.2	-1.12
Oct-01	16:03	2	8:02	7:16	825:04	193	4:16	1.17	-0.29
Nov-01					463:20	122	3:48		
Dec-01					313:50	87	3:36		
Jan-02					402:03	132	3:03		
Feb-02					223:10	88	2:32		
Mar-02					296:41	100	2:58		
Apr-02	0:16	1	0:16		379:13	116	3:16	-0.61	-1.37
May-02					318:45	105	3:02		
Jun-02					348:48	105	3:19		



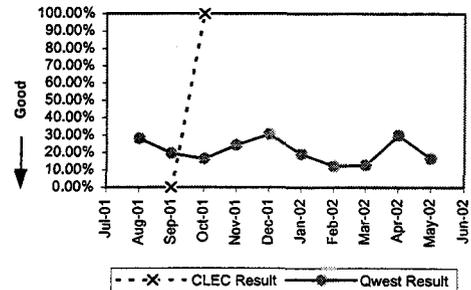
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	164	19.51%		
Aug-01					55	196	28.06%		
Sep-01	0	2	0.00%	0.00%	37	161	22.98%	-0.77	-1.47
Oct-01	2	2	100.00%	0.00%	37	193	19.17%	2.12	0.29
Nov-01					34	122	27.87%		
Dec-01					25	87	28.74%		
Jan-02					24	132	18.18%		
Feb-02					13	88	14.77%		
Mar-02					14	100	14.00%		
Apr-02	0	1	0.00%	0.00%	32	116	27.59%	-0.61	-1.37
May-02					18	105	17.14%		
Jun-02					19	105	18.10%		



Checklist #14 - Resale - Basic ISDN Repair

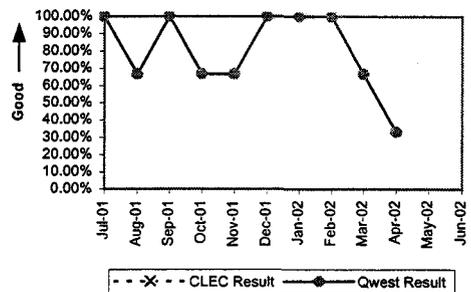
Repair Repeat Report Rate (Percent) (MR-7A\*) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					42	150	28.00%		
Sep-01	0	2	0.00%	0.00%	27	139	19.42%	-0.69	-1.42
Oct-01	2	2	100.00%	0.00%	26	160	16.25%	2.25	0.37
Nov-01					25	103	24.27%		
Dec-01					22	72	30.56%		
Jan-02					22	115	19.13%		
Feb-02					8	65	12.31%		
Mar-02					10	78	12.82%		
Apr-02					29	97	29.90%		
May-02					14	84	16.67%		
Jun-02									



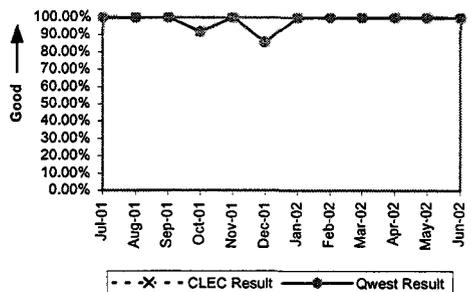
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					2	3	66.67%		
Sep-01					4	4	100.00%		
Oct-01					2	3	66.67%		
Nov-01					2	3	66.67%		
Dec-01					1	1	100.00%		
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	3	66.67%		
Apr-02					1	3	33.33%		
May-02									
Jun-02									



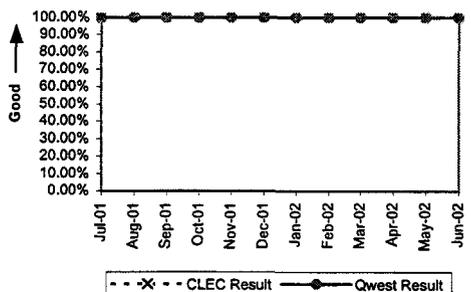
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					13	13	100.00%		
Sep-01					10	10	100.00%		
Oct-01					11	12	91.67%		
Nov-01					5	5	100.00%		
Dec-01					6	7	85.71%		
Jan-02					8	8	100.00%		
Feb-02					4	4	100.00%		
Mar-02					9	9	100.00%		
Apr-02					6	6	100.00%		
May-02					4	4	100.00%		
Jun-02					9	9	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs

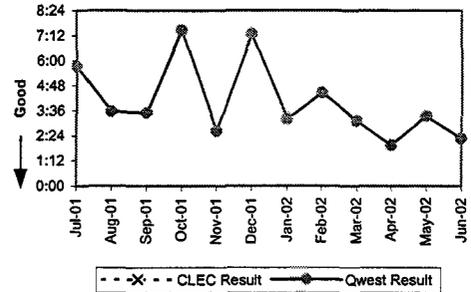
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	8	100.00%		
Aug-01					13	13	100.00%		
Sep-01					10	10	100.00%		
Oct-01					12	12	100.00%		
Nov-01					5	5	100.00%		
Dec-01					7	7	100.00%		
Jan-02					8	8	100.00%		
Feb-02					4	4	100.00%		
Mar-02					9	9	100.00%		
Apr-02					6	6	100.00%		
May-02					4	4	100.00%		
Jun-02					9	9	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

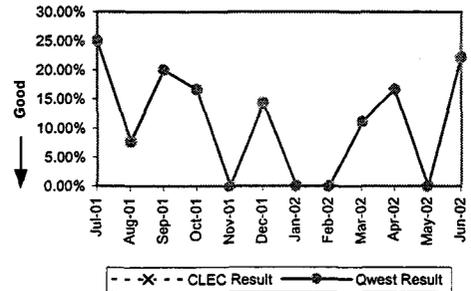
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					45:53	8	5:44		
Aug-01					46:21	13	3:34		
Sep-01					34:57	10	3:30		
Oct-01					89:33	12	7:28		
Nov-01					13:12	5	2:38		
Dec-01					51:05	7	7:18		
Jan-02					25:26	8	3:11		
Feb-02					17:54	4	4:28		
Mar-02					28:04	9	3:07		
Apr-02					11:41	6	1:57		
May-02					13:19	4	3:20		
Jun-02					20:33	9	2:17		



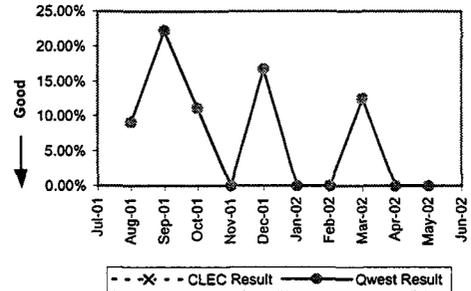
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	8	25.00%		
Aug-01					1	13	7.69%		
Sep-01					2	10	20.00%		
Oct-01					2	12	16.67%		
Nov-01					0	5	0.00%		
Dec-01					1	7	14.29%		
Jan-02					0	8	0.00%		
Feb-02					0	4	0.00%		
Mar-02					1	9	11.11%		
Apr-02					1	6	16.67%		
May-02					0	4	0.00%		
Jun-02					2	9	22.22%		



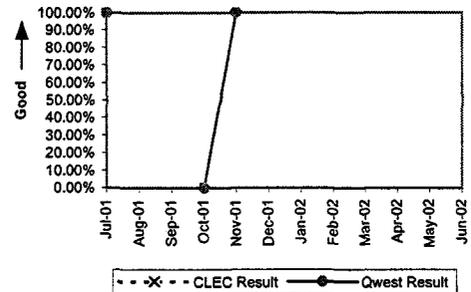
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	11	9.09%		
Sep-01					2	9	22.22%		
Oct-01					1	9	11.11%		
Nov-01					0	4	0.00%		
Dec-01					1	6	16.67%		
Jan-02					0	6	0.00%		
Feb-02					0	4	0.00%		
Mar-02					1	8	12.50%		
Apr-02					0	5	0.00%		
May-02					0	4	0.00%		
Jun-02									



Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

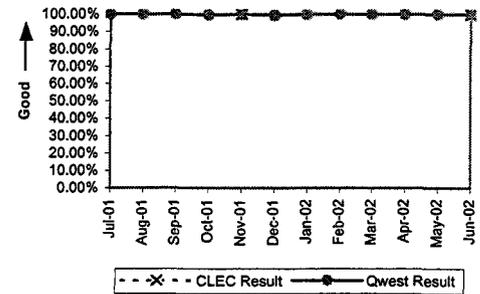
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01					0	1	0.00%		
Nov-01					1	1	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

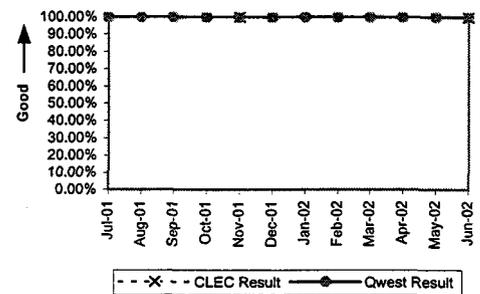
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					152	152	100.00%		
Aug-01					295	295	100.00%		
Sep-01					180	180	100.00%		
Oct-01					241	242	99.59%		
Nov-01	2	2	100.00%	0.00%	208	208	100.00%	N/A	N/A
Dec-01					140	141	99.29%		
Jan-02					160	160	100.00%		
Feb-02					154	154	100.00%		
Mar-02					136	136	100.00%		
Apr-02					170	170	100.00%		
May-02					162	162	100.00%		
Jun-02	2	2	100.00%	0.00%	143	143	100.00%	N/A	N/A



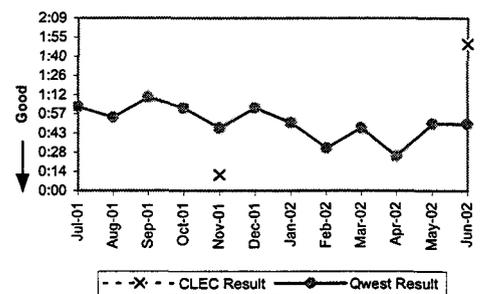
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					154	154	100.00%		
Aug-01					295	295	100.00%		
Sep-01					182	182	100.00%		
Oct-01					242	242	100.00%		
Nov-01	2	2	100.00%	0.00%	210	210	100.00%	N/A	N/A
Dec-01					143	143	100.00%		
Jan-02					162	162	100.00%		
Feb-02					155	155	100.00%		
Mar-02					137	137	100.00%		
Apr-02					170	170	100.00%		
May-02					166	166	100.00%		
Jun-02	2	2	100.00%	0.00%	143	143	100.00%	N/A	N/A



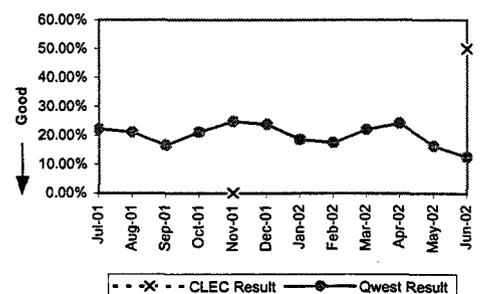
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					162:36	154	1:03		
Aug-01					270:42	295	0:55		
Sep-01					213:04	182	1:10		
Oct-01					248:42	242	1:02		
Nov-01	0:24	2	0:12	0:11	165:02	210	0:47	-0.74	-1.45
Dec-01					147:12	143	1:02		
Jan-02					137:33	162	0:51		
Feb-02					82:22	155	0:32		
Mar-02					107:40	137	0:47		
Apr-02					72:19	170	0:26		
May-02					137:15	166	0:50		
Jun-02	3:40	2	1:50	2:28	118:13	143	0:50	1.6	-0.03



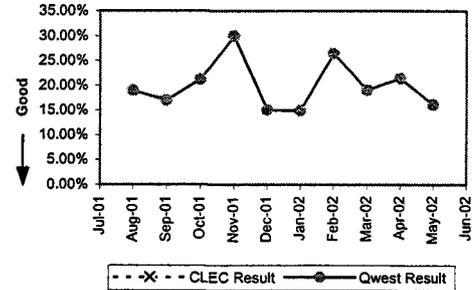
Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	154	22.08%		
Aug-01					62	295	21.02%		
Sep-01					30	182	16.48%		
Oct-01					51	242	21.07%		
Nov-01	0	2	0.00%	0.00%	52	210	24.76%	-0.81	-1.49
Dec-01					34	143	23.78%		
Jan-02					30	162	18.52%		
Feb-02					27	155	17.42%		
Mar-02					30	137	21.90%		
Apr-02					41	170	24.12%		
May-02					27	166	16.27%		
Jun-02	1	2	50.00%	50.00%	18	143	12.59%	1.13	-0.31

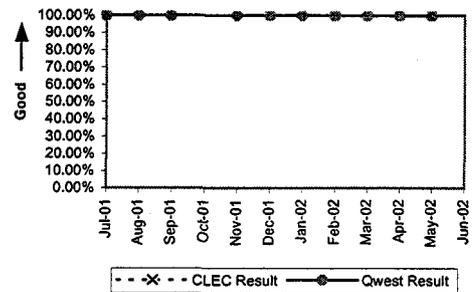


Checklist #14 - Resale - Basic ISDN Repair

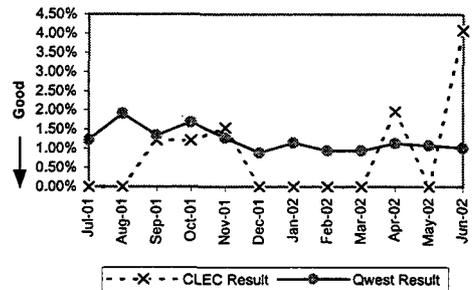
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	111	18.92%		
Sep-01					10	59	16.95%		
Oct-01					18	85	21.18%		
Nov-01					24	80	30.00%		
Dec-01					6	40	15.00%		
Jan-02					7	47	14.89%		
Feb-02					14	53	26.42%		
Mar-02					8	42	19.05%		
Apr-02					9	42	21.43%		
May-02					10	62	16.13%		
Jun-02									



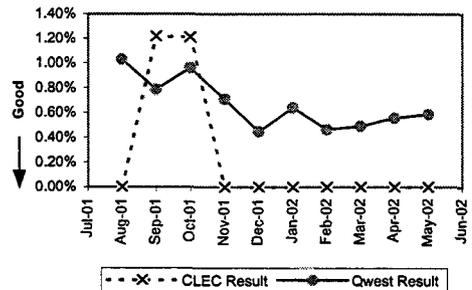
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01					3	3	100.00%		
Dec-01					2	2	100.00%		
Jan-02					2	2	100.00%		
Feb-02					1	1	100.00%		
Mar-02					2	2	100.00%		
Apr-02					1	1	100.00%		
May-02					4	4	100.00%		
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	183	0.00%	0.00%	326	26497	1.23%	-1.5	-1.91
Aug-01	0	160	0.00%	0.00%	504	26381	1.91%	-1.76	-2.07
Sep-01	2	164	1.22%	10.98%	353	26331	1.34%	-0.13	-1.08
Oct-01	2	165	1.21%	10.94%	447	26430	1.69%	-0.48	-1.29
Nov-01	2	130	1.54%	12.31%	337	26372	1.28%	0.34	-0.79
Dec-01	0	63	0.00%	0.00%	237	26442	0.90%	-0.75	-1.46
Jan-02	0	57	0.00%	0.00%	302	26209	1.15%	-0.81	-1.5
Feb-02	0	53	0.00%	0.00%	247	26214	0.94%	-0.71	-1.43
Mar-02	0	54	0.00%	0.00%	246	26044	0.94%	-0.72	-1.44
Apr-02	1	51	1.96%	13.86%	292	25760	1.13%	0.58	-0.65
May-02	0	49	0.00%	0.00%	275	25461	1.08%	-0.73	-1.44
Jun-02	2	49	4.08%	19.79%	257	25240	1.02%	1.64	0

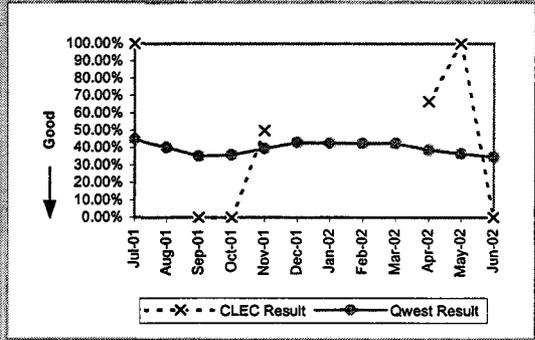


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	160	0.00%	0.00%	272	26381	1.03%	-1.29	-1.78
Sep-01	2	164	1.22%	10.98%	207	26331	0.79%	0.66	-0.6
Oct-01	2	165	1.21%	10.94%	254	26430	0.96%	0.4	-0.76
Nov-01	0	130	0.00%	0.00%	187	26372	0.71%	-0.96	-1.58
Dec-01	0	63	0.00%	0.00%	118	26442	0.45%	-0.53	-1.32
Jan-02	0	57	0.00%	0.00%	168	26209	0.64%	-0.61	-1.37
Feb-02	0	53	0.00%	0.00%	122	26214	0.47%	-0.5	-1.3
Mar-02	0	54	0.00%	0.00%	128	26044	0.49%	-0.52	-1.31
Apr-02	0	51	0.00%	0.00%	144	25760	0.56%	-0.53	-1.33
May-02	0	49	0.00%	0.00%	150	25461	0.59%	-0.54	-1.33
Jun-02									



Checklist #14 - Resale - Basic ISDN Repair

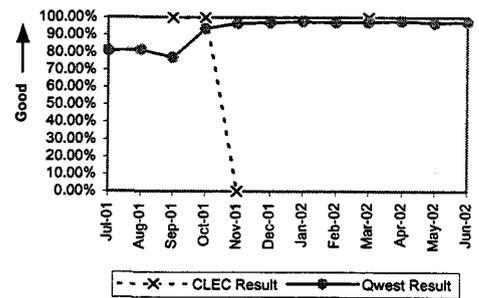
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	265	591	44.84%	1.3	-0.21
Aug-01					340	844	40.28%		
Sep-01	0	2	0.00%	0.00%	192	545	35.23%	-1.04	-1.63
Oct-01	0	2	0.00%	0.00%	251	698	35.96%	-1.06	-1.64
Nov-01	2	4	50.00%	50.00%	221	558	39.61%	0.39	-0.76
Dec-01					179	416	43.03%		
Jan-02					223	525	42.48%		
Feb-02					183	430	42.56%		
Mar-02					182	428	42.52%		
Apr-02	2	3	66.67%	47.14%	186	478	38.91%	0.86	-0.48
May-02	1	1	100.00%	0.00%	159	434	36.64%	0.91	-0.45
Jun-02	0	2	0.00%	0.00%	137	394	34.77%	-1.03	-1.63



Checklist #14 - Resale - Qwest DSL Installation

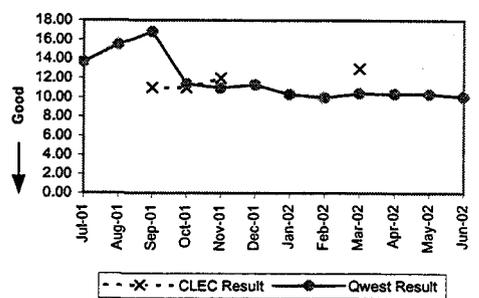
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					968	1194	81.07%		
Aug-01					1389	1707	81.37%		
Sep-01	1	1	100.00%	0.00%	1339	1741	76.91%	-0.55	-1.33
Oct-01	1	1	100.00%	0.00%	1665	1780	93.54%	-0.26	-1.16
Nov-01	0	1	0.00%	0.00%	1401	1447	96.82%	2.15	0.31
Dec-01					1405	1447	97.10%		
Jan-02					1356	1389	97.62%		
Feb-02					1223	1259	97.14%		
Mar-02	1	1	100.00%	0.00%	1189	1222	97.30%	-0.17	-1.1
Apr-02					1279	1305	98.01%		
May-02					1123	1161	96.73%		
Jun-02					1107	1135	97.53%		



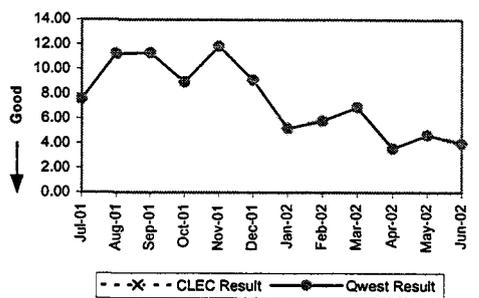
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16742	1224	13.68		
Aug-01					26955	1740	15.49		
Sep-01	11	1	11.00		29833	1774	16.82	-0.51	-1.31
Oct-01	11	1	11.00		20456	1794	11.40	-0.07	-1.04
Nov-01	12	1	12.00		15898	1448	10.98	1.39	-0.15
Dec-01					16449	1454	11.31		
Jan-02					14434	1401	10.30		
Feb-02					12621	1262	10.00		
Mar-02	13	1	13.00		12735	1226	10.39	1.5	-0.09
Apr-02					13573	1308	10.38		
May-02					12026	1162	10.35		
Jun-02					11426	1138	10.04		



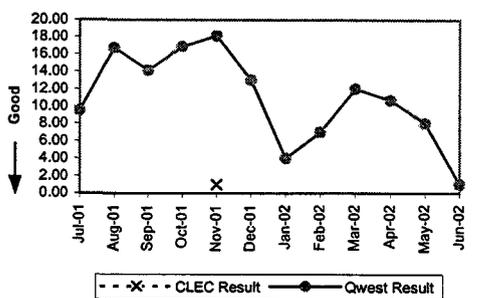
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1029	136	7.57		
Aug-01					2425	216	11.23		
Sep-01					3050	270	11.30		
Oct-01					814	91	8.95		
Nov-01					474	40	11.85		
Dec-01					383	42	9.12		
Jan-02					176	34	5.18		
Feb-02					192	33	5.82		
Mar-02					214	31	6.90		
Apr-02					82	23	3.57		
May-02					154	33	4.67		
Jun-02					111	28	3.96		



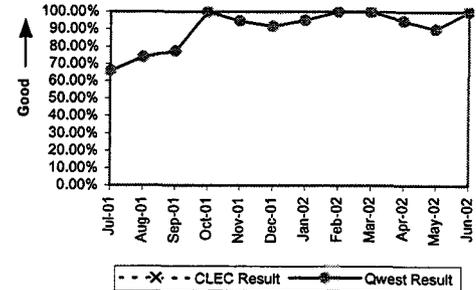
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1143	120	9.52		
Aug-01					2259	135	16.73		
Sep-01					2333	165	14.14		
Oct-01					641	38	16.87		
Nov-01	1	1	1.00		127	7	18.14	-1.25	-1.76
Dec-01					13	1	13.00		
Jan-02					4	1	4.00		
Feb-02					21	3	7.00		
Mar-02					24	2	12.00		
Apr-02					32	3	10.67		
May-02					16	2	8.00		
Jun-02					1	1	1.00		

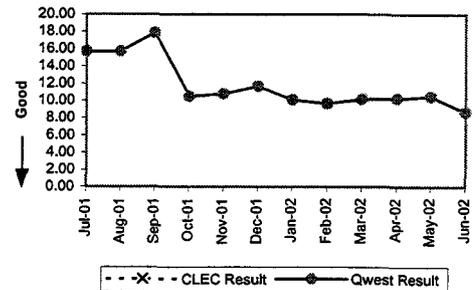


Checklist #14 - Resale - Qwest DSL Installation

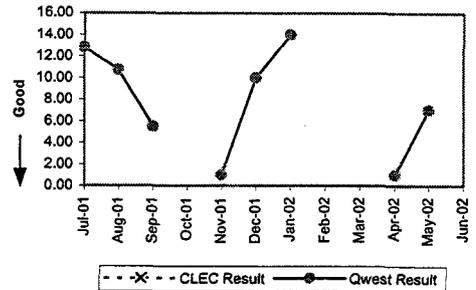
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					29	44	65.91%		
Aug-01					37	50	74.00%		
Sep-01					31	40	77.50%		
Oct-01					31	31	100.00%		
Nov-01					18	19	94.74%		
Dec-01					11	12	91.67%		
Jan-02					20	21	95.24%		
Feb-02					21	21	100.00%		
Mar-02					22	22	100.00%		
Apr-02					18	19	94.74%		
May-02					18	20	90.00%		
Jun-02					16	16	100.00%		



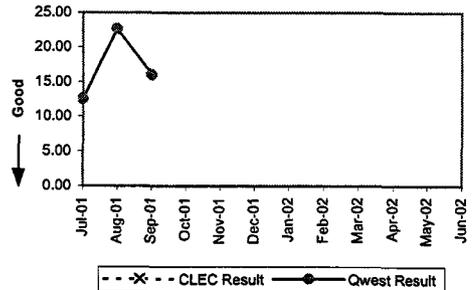
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					738	47	15.70		
Aug-01					817	52	15.71		
Sep-01					733	41	17.88		
Oct-01					325	31	10.48		
Nov-01					205	19	10.79		
Dec-01					140	12	11.67		
Jan-02					212	21	10.10		
Feb-02					203	21	9.67		
Mar-02					224	22	10.18		
Apr-02					195	19	10.26		
May-02					210	20	10.50		
Jun-02					139	16	8.69		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					77	6	12.83		
Aug-01					129	12	10.75		
Sep-01					44	8	5.50		
Oct-01					1	1	1.00		
Nov-01					1	1	1.00		
Dec-01					10	1	10.00		
Jan-02					14	1	14.00		
Feb-02									
Mar-02									
Apr-02					1	1	1.00		
May-02					14	2	7.00		
Jun-02									

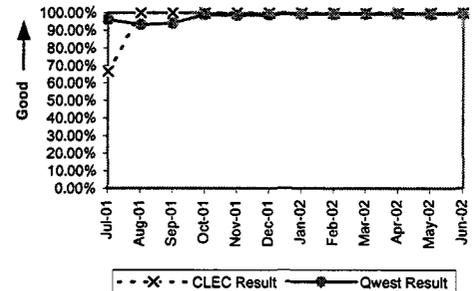


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150	12	12.50		
Aug-01					68	3	22.67		
Sep-01					32	2	16.00		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

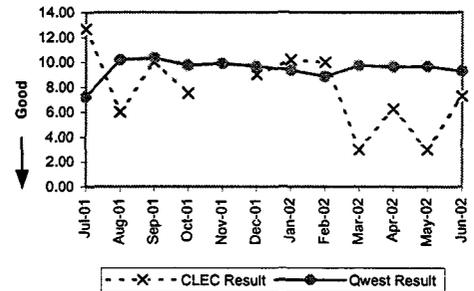


Checklist #14 - Resale - Qwest DSL Installation

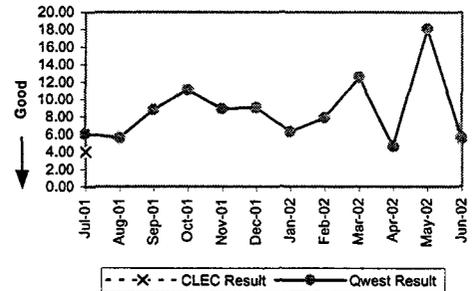
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	5595	5810	96.30%	1.6	-0.03
Aug-01	2	2	100.00%	0.00%	3092	3315	93.27%	-0.38	-1.23
Sep-01	1	1	100.00%	0.00%	2701	2869	94.14%	-0.25	-1.15
Oct-01	14	14	100.00%	0.00%	5107	5150	99.17%	-0.34	-1.21
Nov-01	1	1	100.00%	0.00%	3938	3995	98.57%	-0.12	-1.07
Dec-01	6	6	100.00%	0.00%	4842	4890	99.02%	-0.24	-1.15
Jan-02	10	10	100.00%	0.00%	4808	4841	99.32%	-0.26	-1.16
Feb-02	5	5	100.00%	0.00%	4358	4388	99.32%	-0.19	-1.11
Mar-02	11	11	100.00%	0.00%	4123	4149	99.37%	-0.26	-1.16
Apr-02	12	12	100.00%	0.00%	4623	4638	99.68%	-0.2	-1.12
May-02	7	7	100.00%	0.00%	3687	3705	99.51%	-0.18	-1.11
Jun-02	16	16	100.00%	0.00%	3869	3882	99.67%	-0.23	-1.14



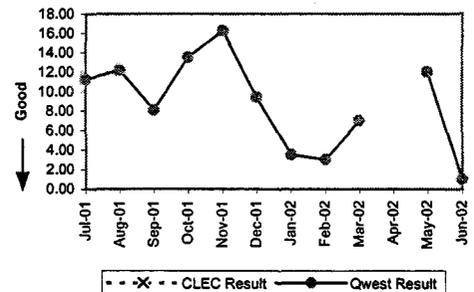
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	38	3	12.67	2.31	28598	3961	7.22	1.98	0.2
Aug-01	12	2	6.00	4.24	20678	2029	10.19	-2.1	-2.28
Sep-01	10	1	10.00		20181	1954	10.33	-0.11	-1.06
Oct-01	75	10	7.50	3.10	39308	4033	9.75	-3.09	-2.88
Nov-01					26260	2653	9.80		
Dec-01	18	2	9.00	1.41	18380	1898	9.68	-0.42	-1.25
Jan-02	61	6	10.17	2.93	26671	2850	9.36	2.2	0.34
Feb-02	20	2	10.00	0.00	28841	3259	8.85	-0.09	-1.06
Mar-02	3	1	3.00		27348	2801	9.76	-3.32	-3.02
Apr-02	25	4	6.25	3.59	30259	3144	9.62	-4.92	-3.99
May-02	18	6	3.00	1.41	24102	2493	9.67	-5.05	-4.07
Jun-02	80	11	7.27	2.61	23045	2475	9.31	-3.72	-3.26



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		983	162	6.07	-0.27	-1.16
Aug-01					886	158	5.61		
Sep-01					1060	120	8.83		
Oct-01					477	43	11.09		
Nov-01					391	44	8.89		
Dec-01					362	40	9.05		
Jan-02					194	31	6.26		
Feb-02					228	29	7.86		
Mar-02					314	25	12.56		
Apr-02					69	15	4.60		
May-02					253	14	18.07		
Jun-02					67	12	5.58		

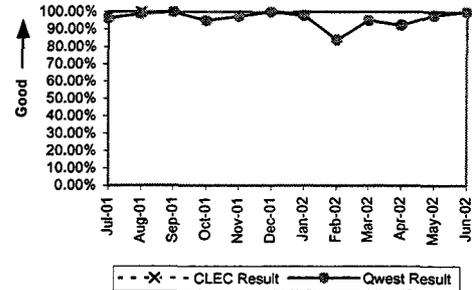


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					696	62	11.23		
Aug-01					826	68	12.15		
Sep-01					420	52	8.08		
Oct-01					27	2	13.50		
Nov-01					309	19	16.26		
Dec-01					75	8	9.38		
Jan-02					7	2	3.50		
Feb-02					3	1	3.00		
Mar-02					14	2	7.00		
Apr-02									
May-02					36	3	12.00		
Jun-02					2	2	1.00		

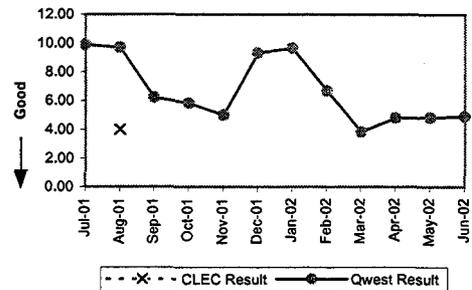


Checklist #14 - Resale - Qwest DSL Installation

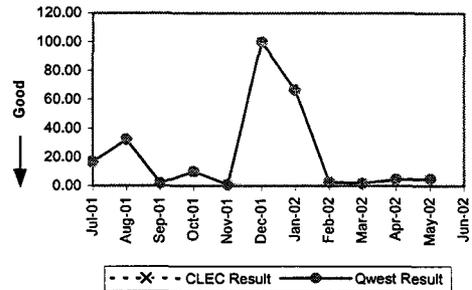
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					165	171	96.49%		
Aug-01	1	1	100.00%	0.00%	99	100	99.00%	-0.1	-1.06
Sep-01					63	63	100.00%		
Oct-01					57	60	95.00%		
Nov-01					39	40	97.50%		
Dec-01					36	36	100.00%		
Jan-02					52	53	98.11%		
Feb-02					31	37	83.78%		
Mar-02					40	42	95.24%		
Apr-02					48	52	92.31%		
May-02					45	46	97.83%		
Jun-02					32	32	100.00%		



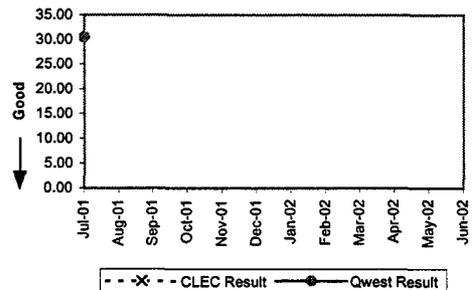
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2009	203	9.90		
Aug-01	4	1	4.00		1058	109	9.71	-0.39	-1.24
Sep-01					392	63	6.22		
Oct-01					373	64	5.83		
Nov-01					200	40	5.00		
Dec-01					354	38	9.32		
Jan-02					541	56	9.66		
Feb-02					234	35	6.69		
Mar-02					153	40	3.82		
Apr-02					245	51	4.80		
May-02					208	43	4.84		
Jun-02					157	32	4.91		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					498	30	16.60		
Aug-01					321	10	32.10		
Sep-01					2	1	2.00		
Oct-01					70	7	10.00		
Nov-01					3	4	0.75		
Dec-01					100	1	100.00		
Jan-02					200	3	66.67		
Feb-02					15	6	2.50		
Mar-02					4	2	2.00		
Apr-02					18	4	4.50		
May-02					5	1	5.00		
Jun-02									



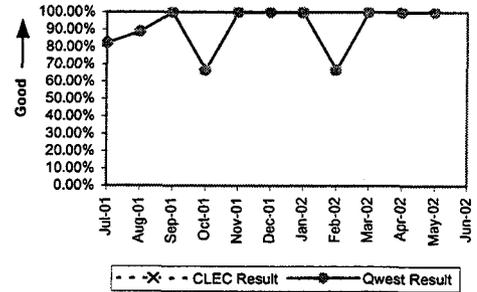
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					61	2	30.50		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									



Checklist #14 - Resale - Qwest DSL Installation

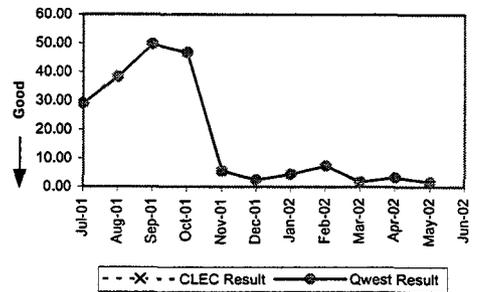
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	17	82.35%		
Aug-01					8	9	88.89%		
Sep-01					3	3	100.00%		
Oct-01					4	6	66.67%		
Nov-01					2	2	100.00%		
Dec-01					2	2	100.00%		
Jan-02					7	7	100.00%		
Feb-02					2	3	66.67%		
Mar-02					3	3	100.00%		
Apr-02					3	3	100.00%		
May-02					3	3	100.00%		
Jun-02									



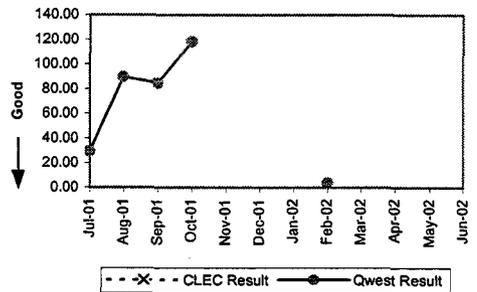
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					667	23	29.00		
Aug-01					458	12	38.17		
Sep-01					298	6	49.67		
Oct-01					280	6	46.67		
Nov-01					11	2	5.50		
Dec-01					5	2	2.50		
Jan-02					31	7	4.43		
Feb-02					22	3	7.33		
Mar-02					5	3	1.67		
Apr-02					10	3	3.33		
May-02					5	3	1.67		
Jun-02									



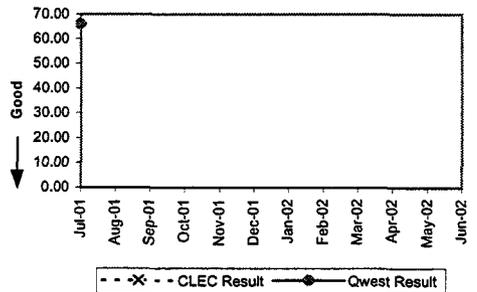
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					146	5	29.20		
Aug-01					358	4	89.50		
Sep-01					254	3	84.67		
Oct-01					236	2	118.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					4	1	4.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



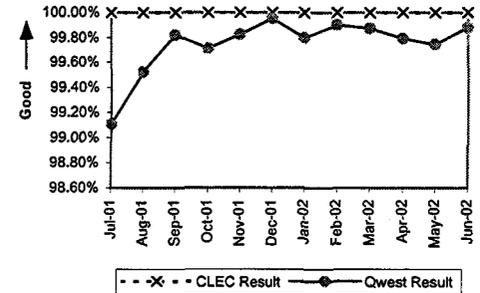
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					198	3	66.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

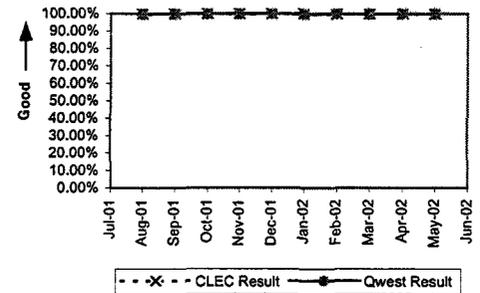


Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	7211	7276	99.11%	-0.13	-1.08
Aug-01	3	3	100.00%	0.00%	6250	6280	99.52%	-0.12	-1.07
Sep-01	3	3	100.00%	0.00%	4992	5001	99.82%	-0.07	-1.04
Oct-01	9	9	100.00%	0.00%	5890	5907	99.71%	-0.16	-1.1
Nov-01	9	9	100.00%	0.00%	6271	6282	99.82%	-0.13	-1.08
Dec-01	4	4	100.00%	0.00%	5953	5956	99.95%	-0.04	-1.03
Jan-02	8	8	100.00%	0.00%	6351	6364	99.80%	-0.13	-1.08
Feb-02	8	8	100.00%	0.00%	6015	6021	99.90%	-0.09	-1.05
Mar-02	9	9	100.00%	0.00%	5572	5579	99.87%	-0.11	-1.06
Apr-02	12	12	100.00%	0.00%	5721	5733	99.79%	-0.16	-1.1
May-02	10	10	100.00%	0.00%	5465	5479	99.74%	-0.16	-1.1
Jun-02	12	12	100.00%	0.00%	4997	5003	99.88%	-0.12	-1.07



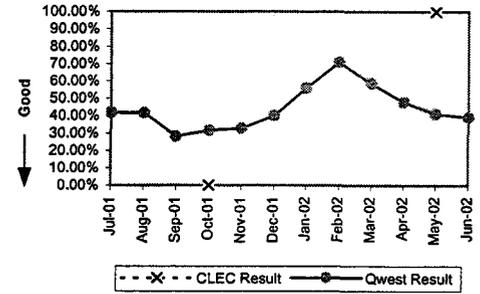
New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	3	100.00%	0.00%	6255	6280	99.60%	-0.11	-1.07
Sep-01	3	3	100.00%	0.00%	4992	5001	99.82%	-0.07	-1.04
Oct-01	9	9	100.00%	0.00%	5896	5907	99.81%	-0.13	-1.08
Nov-01	9	9	100.00%	0.00%	6272	6282	99.84%	-0.12	-1.07
Dec-01	4	4	100.00%	0.00%	5955	5956	99.98%	-0.03	-1.02
Jan-02	8	8	100.00%	0.00%	6353	6364	99.83%	-0.12	-1.07
Feb-02	8	8	100.00%	0.00%	6017	6021	99.93%	-0.07	-1.04
Mar-02	9	9	100.00%	0.00%	5573	5579	99.89%	-0.1	-1.06
Apr-02	12	12	100.00%	0.00%	5722	5733	99.81%	-0.15	-1.09
May-02	10	10	100.00%	0.00%	5468	5479	99.80%	-0.14	-1.09
Jun-02									



Checklist #14 - Resale - Qwest DSL Repair

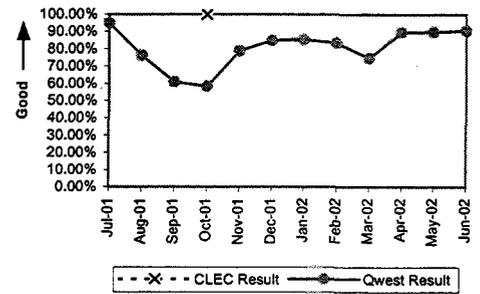
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					484	1159	41.76%		
Aug-01					691	1658	41.68%		
Sep-01					211	750	28.13%		
Oct-01	0	1	0.00%	0.00%	302	958	31.52%	-0.68	-1.41
Nov-01					198	605	32.73%		
Dec-01					289	721	40.08%		
Jan-02					511	916	55.79%		
Feb-02					637	899	70.86%		
Mar-02					421	720	58.47%		
Apr-02					285	595	47.90%		
May-02	2	2	100.00%	0.00%	304	739	41.14%	1.39	-0.15
Jun-02					229	584	39.21%		



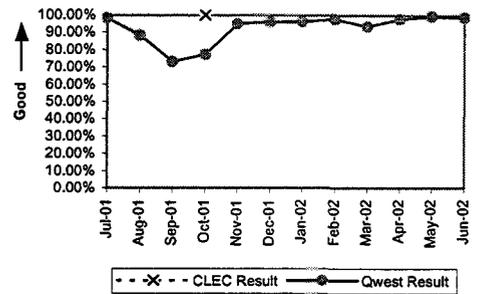
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					621	653	95.10%		
Aug-01					712	935	76.15%		
Sep-01					316	520	60.77%		
Oct-01	1	1	100.00%	0.00%	358	613	58.40%	-0.84	-1.51
Nov-01					303	384	78.91%		
Dec-01					346	407	85.01%		
Jan-02					319	373	85.52%		
Feb-02					208	249	83.53%		
Mar-02					217	291	74.57%		
Apr-02					269	300	89.67%		
May-02					374	416	89.90%		
Jun-02					311	343	90.67%		



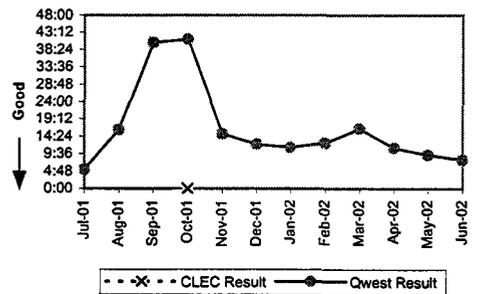
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					641	653	98.16%		
Aug-01					826	935	88.34%		
Sep-01					381	522	72.99%		
Oct-01	1	1	100.00%	0.00%	482	624	77.24%	-0.54	-1.33
Nov-01					368	387	95.09%		
Dec-01					397	413	96.13%		
Jan-02					362	377	96.02%		
Feb-02					245	251	97.61%		
Mar-02					272	291	93.47%		
Apr-02					294	301	97.67%		
May-02					413	416	99.28%		
Jun-02					338	343	98.54%		



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One

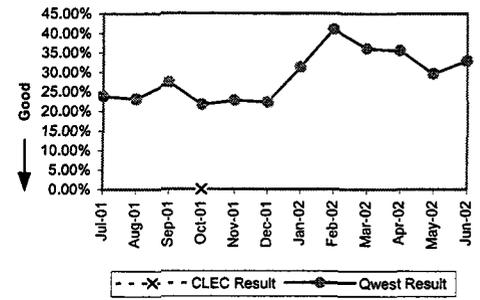
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3421:05	653	5:14		
Aug-01					15079:51	935	16:08		
Sep-01					21050:01	522	40:20		
Oct-01	0:01	1	0:01		25768:52	624	41:18	-0.63	-1.38
Nov-01					5821:27	387	15:03		
Dec-01					5010:02	413	12:08		
Jan-02					4280:54	377	11:21		
Feb-02					3137:24	251	12:30		
Mar-02					4777:05	291	16:25		
Apr-02					3360:19	301	11:10		
May-02					3874:15	416	9:19		
Jun-02					2713:02	343	7:55		



Checklist #14 - Resale - Qwest DSL Repair

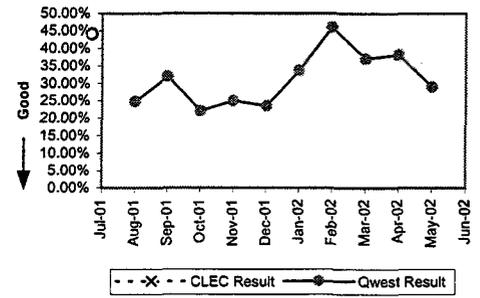
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					156	653	23.89%		
Aug-01					216	935	23.10%		
Sep-01					143	522	27.39%		
Oct-01	0	1	0.00%	0.00%	135	624	21.63%	-0.53	-1.32
Nov-01					88	387	22.74%		
Dec-01					92	413	22.28%		
Jan-02					118	377	31.30%		
Feb-02					103	251	41.04%		
Mar-02					105	291	36.08%		
Apr-02					107	301	35.55%		
May-02					123	416	29.57%		
Jun-02					113	343	32.94%		



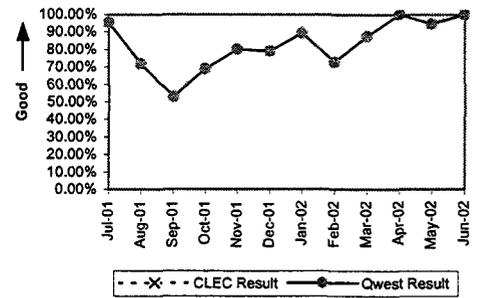
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					172	695	24.75%		
Sep-01					101	316	31.96%		
Oct-01					77	349	22.06%		
Nov-01					63	252	25.00%		
Dec-01					57	243	23.46%		
Jan-02					87	258	33.72%		
Feb-02					88	191	46.07%		
Mar-02					79	213	37.09%		
Apr-02					81	212	38.21%		
May-02					82	283	28.98%		
Jun-02									



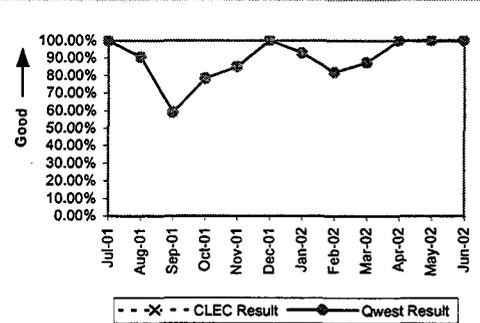
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	22	95.45%		
Aug-01					23	32	71.88%		
Sep-01					9	17	52.94%		
Oct-01					22	32	68.75%		
Nov-01					16	20	80.00%		
Dec-01					15	19	78.95%		
Jan-02					25	28	89.29%		
Feb-02					8	11	72.73%		
Mar-02					7	8	87.50%		
Apr-02					9	9	100.00%		
May-02					18	19	94.74%		
Jun-02					12	12	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity) - Interval Zone Two

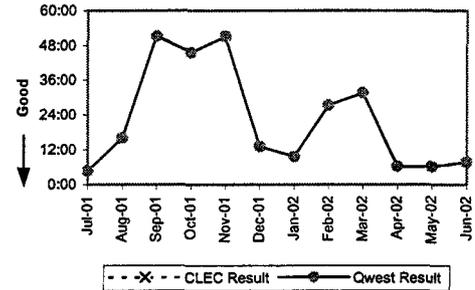
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	22	100.00%		
Aug-01					29	32	90.63%		
Sep-01					10	17	58.82%		
Oct-01					25	32	78.13%		
Nov-01					17	20	85.00%		
Dec-01					19	19	100.00%		
Jan-02					26	28	92.86%		
Feb-02					9	11	81.82%		
Mar-02					7	8	87.50%		
Apr-02					9	9	100.00%		
May-02					19	19	100.00%		
Jun-02					12	12	100.00%		



Checklist #14 - Resale - Qwest DSL Repair

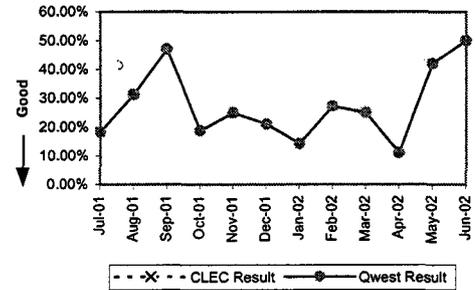
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					103:08	22	4:41		
Aug-01					515:53	32	16:07		
Sep-01					870:57	17	51:14		
Oct-01					1457:11	32	45:32		
Nov-01					1023:38	20	51:11		
Dec-01					250:00	19	13:09		
Jan-02					270:51	28	9:40		
Feb-02					300:41	11	27:20		
Mar-02					252:34	8	31:34		
Apr-02					56:50	9	6:19		
May-02					116:51	19	6:09		
Jun-02					93:15	12	7:46		



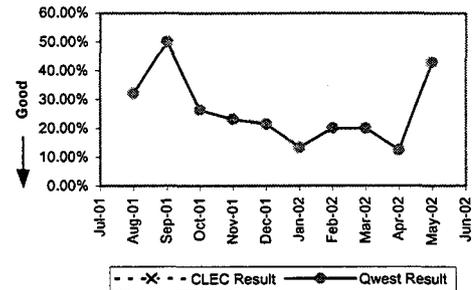
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	22	18.18%		
Aug-01					10	32	31.25%		
Sep-01					8	17	47.06%		
Oct-01					6	32	18.75%		
Nov-01					5	20	25.00%		
Dec-01					4	19	21.05%		
Jan-02					4	28	14.29%		
Feb-02					3	11	27.27%		
Mar-02					2	8	25.00%		
Apr-02					1	9	11.11%		
May-02					8	19	42.11%		
Jun-02					6	12	50.00%		



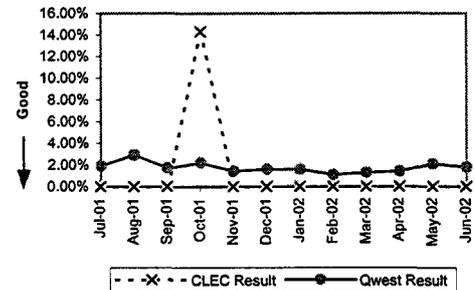
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8	25	32.00%		
Aug-01					7	14	50.00%		
Sep-01					5	19	26.32%		
Oct-01					3	13	23.08%		
Nov-01					3	14	21.43%		
Dec-01					2	15	13.33%		
Jan-02					1	5	20.00%		
Feb-02					1	5	20.00%		
Mar-02					1	8	12.50%		
Apr-02					6	14	42.86%		
Jun-02									



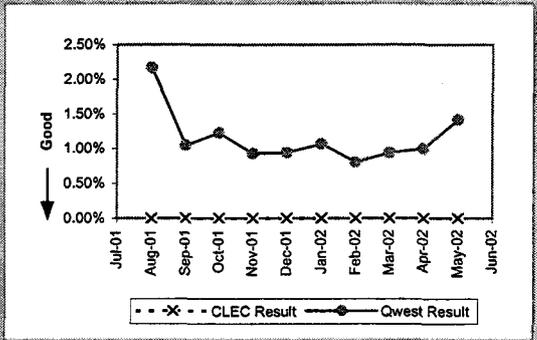
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	6	0.00%	0.00%	675	35295	1.91%	-0.34	-1.21
Aug-01	0	7	0.00%	0.00%	967	33236	2.91%	-0.46	-1.28
Sep-01	0	7	0.00%	0.00%	539	31612	1.71%	-0.35	-1.21
Oct-01	1	7	14.29%	34.99%	656	29985	2.19%	1.43	-0.13
Nov-01	0	7	0.00%	0.00%	407	28459	1.43%	-0.32	-1.19
Dec-01	0	5	0.00%	0.00%	432	27276	1.58%	-0.28	-1.17
Jan-02	0	5	0.00%	0.00%	405	25543	1.59%	-0.28	-1.17
Feb-02	0	5	0.00%	0.00%	262	24251	1.08%	-0.23	-1.14
Mar-02	0	4	0.00%	0.00%	299	23189	1.29%	-0.23	-1.14
Apr-02	0	4	0.00%	0.00%	310	22094	1.40%	-0.24	-1.15
May-02	0	3	0.00%	0.00%	435	21012	2.07%	-0.25	-1.15
Jun-02	0	3	0.00%	0.00%	355	20131	1.76%	-0.23	-1.14



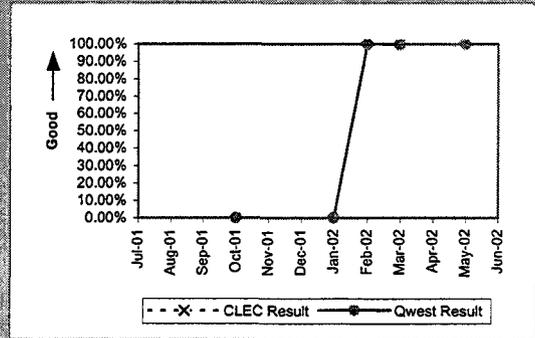
Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	7	0.00%	0.00%	720	33236	2.17%	-0.39	-1.24
Sep-01	0	7	0.00%	0.00%	330	31612	1.04%	-0.27	-1.17
Oct-01	0	7	0.00%	0.00%	368	29985	1.23%	-0.29	-1.18
Nov-01	0	7	0.00%	0.00%	265	28459	0.93%	-0.26	-1.16
Dec-01	0	5	0.00%	0.00%	257	27276	0.94%	-0.22	-1.13
Jan-02	0	5	0.00%	0.00%	273	25543	1.07%	-0.23	-1.14
Feb-02	0	5	0.00%	0.00%	196	24251	0.81%	-0.2	-1.12
Mar-02	0	4	0.00%	0.00%	218	23189	0.94%	-0.19	-1.12
Apr-02	0	4	0.00%	0.00%	220	22094	1.00%	-0.2	-1.12
May-02	0	3	0.00%	0.00%	297	21012	1.41%	-0.21	-1.13
Jun-02									

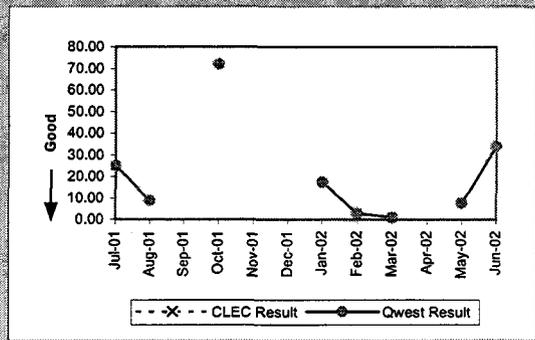


Checklist #14 - Resale - Primary ISDN Installation

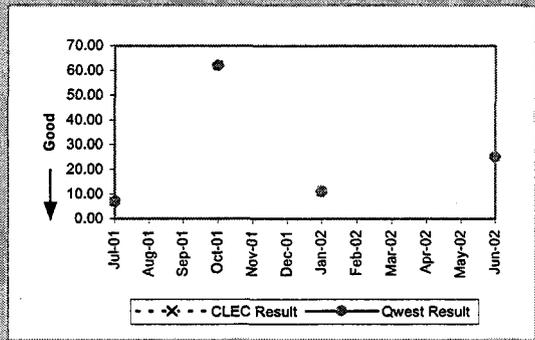
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02					0	1	0.00%		
Feb-02					1	1	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	1	100.00%		
Jun-02									



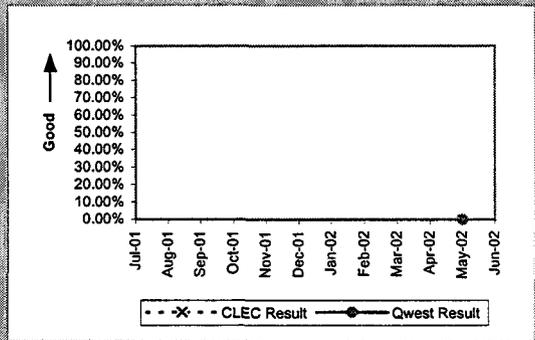
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	1	25.00		
Aug-01					9	1	9.00		
Sep-01									
Oct-01					72	1	72.00		
Nov-01									
Dec-01									
Jan-02					70	4	17.50		
Feb-02					3	1	3.00		
Mar-02					1	1	1.00		
Apr-02									
May-02					23	3	7.67		
Jun-02					34	1	34.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	1	7.00		
Aug-01									
Sep-01									
Oct-01					62	1	62.00		
Nov-01									
Dec-01									
Jan-02					44	4	11.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					25	1	25.00		

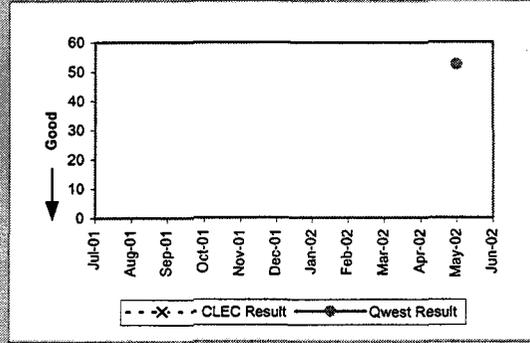


Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					0	2	0.00%		
Jun-02									

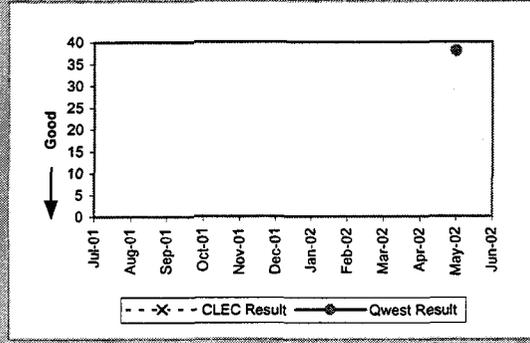


Checklist #14 - Resale - Primary ISDN Installation

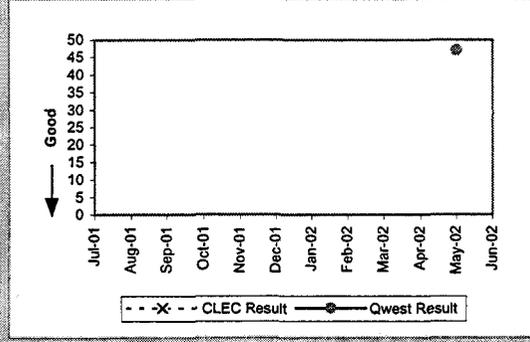
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					105	2	52.50		
Jun-02									



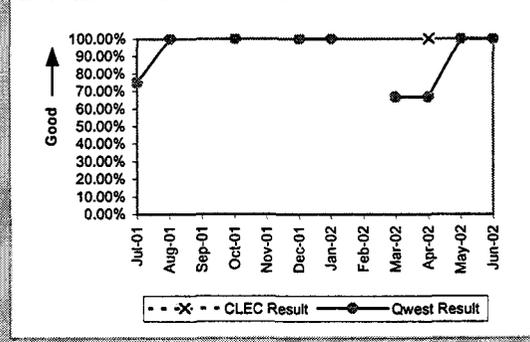
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					38	1	38.00		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					47	1	47.00		
Jun-02									

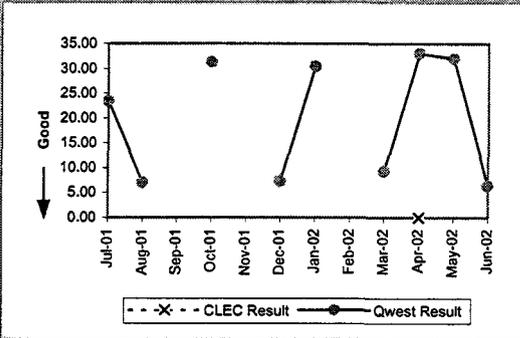


Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					9	12	75.00%		
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					2	2	100.00%		
Nov-01									
Dec-01					4	4	100.00%		
Jan-02					1	1	100.00%		
Feb-02									
Mar-02					2	3	66.67%		
Apr-02	1	1	100.00%	0.00%	2	3	66.67%	-0.61	-1.37
May-02					3	3	100.00%		
Jun-02					4	4	100.00%		

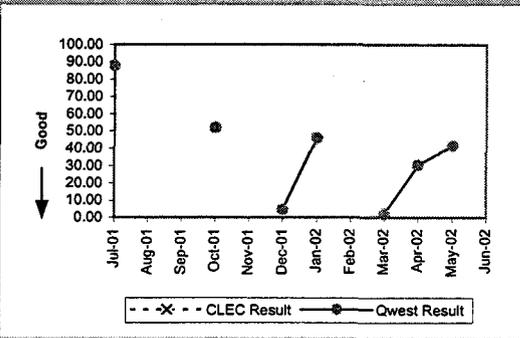


Checklist #14 - Resale - Primary ISDN Installation

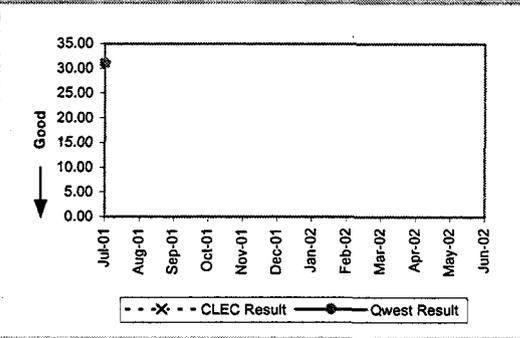
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					258	11	23.45		
Aug-01					14	2	7.00		
Sep-01									
Oct-01					125	4	31.25		
Nov-01									
Dec-01					58	8	7.25		
Jan-02					61	2	30.50		
Feb-02									
Mar-02					28	3	9.33		
Apr-02	0	1	0.00		331	10	33.10	-1.75	-2.07
May-02					320	10	32.00		
Jun-02					45	7	6.43		



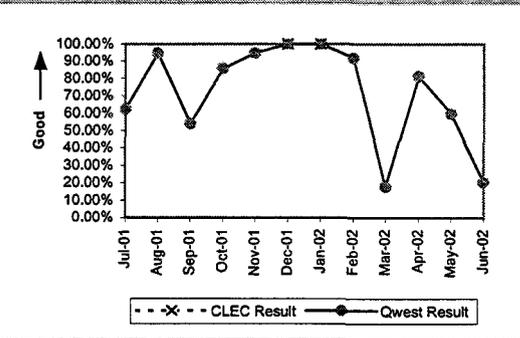
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					176	2	88.00		
Aug-01									
Sep-01									
Oct-01					104	2	52.00		
Nov-01									
Dec-01					18	4	4.50		
Jan-02					92	2	46.00		
Feb-02									
Mar-02					2	1	2.00		
Apr-02					274	9	30.44		
May-02					334	8	41.75		
Jun-02									



Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	3	31.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

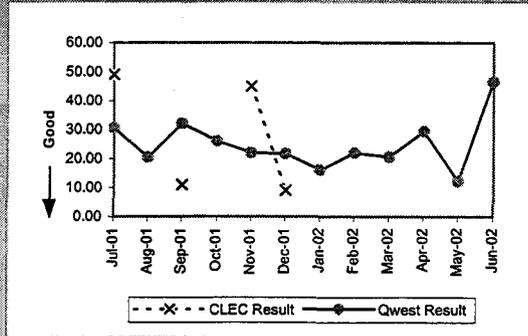


Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	8	62.50%		
Aug-01					18	19	94.74%		
Sep-01					7	13	53.85%		
Oct-01					12	14	85.71%		
Nov-01					18	19	94.74%		
Dec-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	44	44	100.00%	N/A	N/A
Feb-02					89	97	91.75%		
Mar-02					18	102	17.65%		
Apr-02					117	144	81.25%		
May-02					46	77	59.74%		
Jun-02					29	141	20.57%		

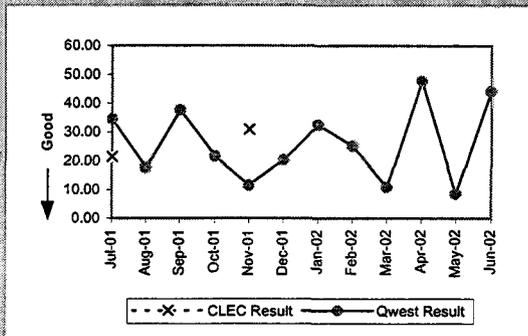


Checklist #14 - Resale - Primary ISDN Installation

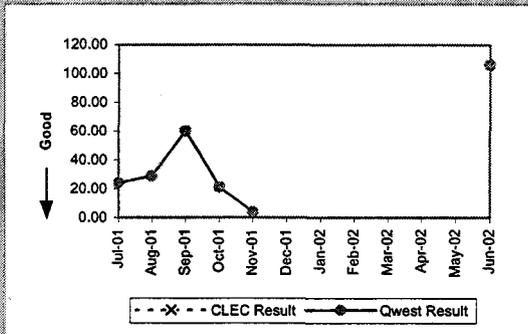
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	49	1	49.00		1318	43	30.65	1.05	-0.36
Aug-01					837	41	20.41		
Sep-01	22	2	11.00	2.83	1796	56	32.07	-1.09	-1.66
Oct-01					1538	59	26.07		
Nov-01	45	1	45.00		2096	95	22.06	1.02	-0.38
Dec-01	45	5	9.00	0.00	2131	98	21.74	-2.38	-2.45
Jan-02					1187	74	16.04		
Feb-02					2528	115	21.98		
Mar-02					2518	122	20.84		
Apr-02					5626	191	29.46		
May-02					1577	129	12.22		
Jun-02					9699	208	46.63		



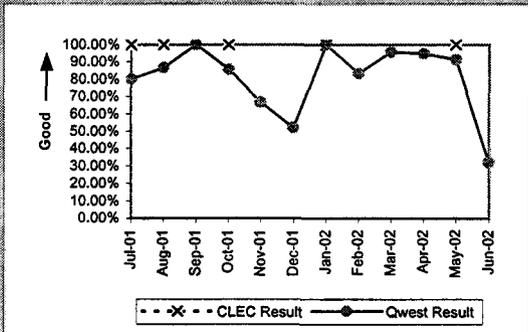
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	86	4	21.50	13.67	761	22	34.59	-0.88	-1.53
Aug-01					441	25	17.84		
Sep-01					1053	28	37.61		
Oct-01					649	30	21.63		
Nov-01	31	1	31.00		874	76	11.50	0.91	-0.45
Dec-01					347	17	20.41		
Jan-02					324	10	32.40		
Feb-02					554	22	25.18		
Mar-02					1013	93	10.89		
Apr-02					1721	36	47.81		
May-02					307	36	8.53		
Jun-02					7023	159	44.17		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	2	24.00		
Aug-01					29	1	29.00		
Sep-01					180	3	60.00		
Oct-01					21	1	21.00		
Nov-01					4	1	4.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					848	8	106.00		

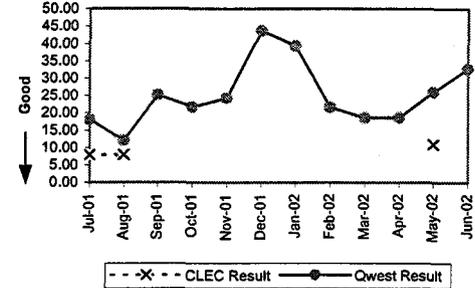


Installation Commitments Met (Percent) (OP-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29
Aug-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Sep-01					1	1	100.00%		
Oct-01	1	1	100.00%	0.00%	6	7	85.71%	-0.38	-1.23
Nov-01					6	9	66.67%		
Dec-01					27	52	51.92%		
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02					15	18	83.33%		
Mar-02					23	24	95.83%		
Apr-02					73	77	94.81%		
May-02	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Jun-02					26	81	32.10%		

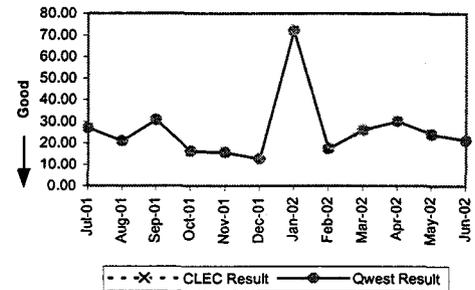


Checklist #14 - Resale - Primary ISDN Installation

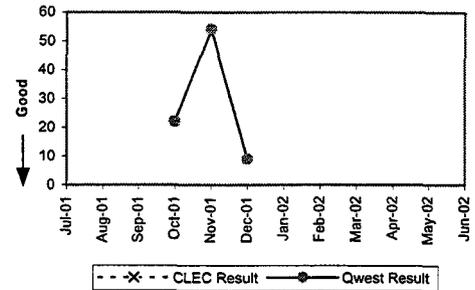
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	7	8.00		885	49	18.06	-0.61	-1.37
Aug-01	8	1	8.00		845	70	12.07	-0.35	-1.21
Sep-01					503	20	25.15		
Oct-01					1324	61	21.70		
Nov-01					850	35	24.29		
Dec-01					3320	76	43.68		
Jan-02					1220	31	39.35		
Feb-02					866	40	21.65		
Mar-02					837	45	18.60		
Apr-02					1623	87	18.66		
May-02	11	1	11.00		1769	68	26.01	-0.49	-1.3
Jun-02					2297	70	32.81		



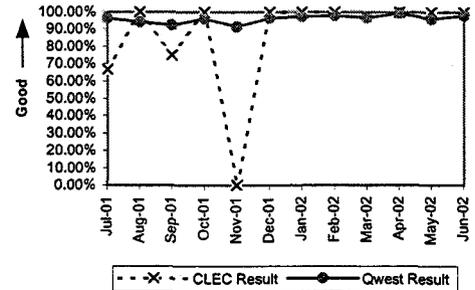
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					243	9	27.00		
Aug-01					230	11	20.91		
Sep-01					245	8	30.62		
Oct-01					584	36	16.22		
Nov-01					435	28	15.54		
Dec-01					506	40	12.65		
Jan-02					1080	15	72.00		
Feb-02					242	14	17.29		
Mar-02					389	15	25.93		
Apr-02					782	26	30.08		
May-02					792	33	24.00		
Jun-02					1189	56	21.23		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					22	1	22.00		
Nov-01					54	1	54.00		
Dec-01					36	4	9.00		
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

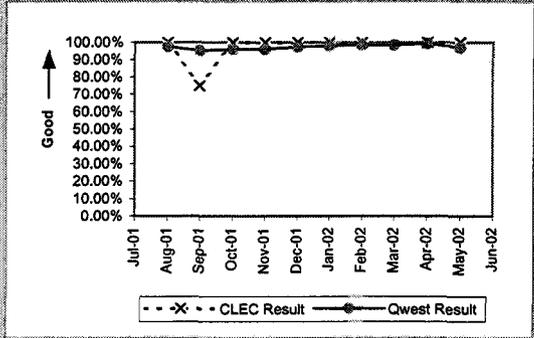


New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	3	66.67%	47.14%	257	267	96.25%	1.57	-0.04
Aug-01	4	4	100.00%	0.00%	114	121	94.21%	-0.49	-1.3
Sep-01	3	4	75.00%	43.30%	97	105	92.38%	0.98	-0.4
Oct-01	4	4	100.00%	0.00%	99	103	96.12%	-0.39	-1.24
Nov-01	0	1	0.00%	0.00%	118	129	91.47%	1.72	0.04
Dec-01	4	4	100.00%	0.00%	154	160	96.25%	-0.39	-1.24
Jan-02	4	4	100.00%	0.00%	148	152	97.37%	-0.32	-1.2
Feb-02	1	1	100.00%	0.00%	133	136	97.79%	-0.15	-1.09
Mar-02					176	182	96.70%		
Apr-02	1	1	100.00%	0.00%	291	293	99.32%	-0.08	-1.05
May-02	1	1	100.00%	0.00%	286	298	95.97%	-0.2	-1.12
Jun-02	1	1	100.00%	0.00%	261	266	98.12%	-0.14	-1.08

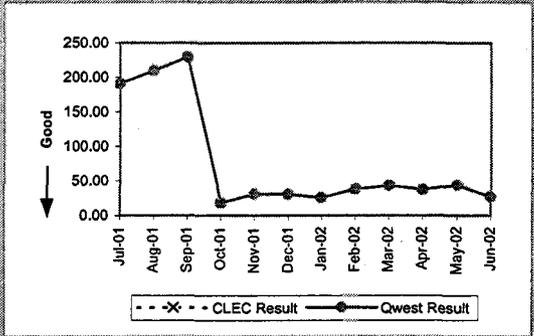


Checklist #14 - Resale - Primary ISDN Installation

New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	4	100.00%	0.00%	118	121	97.52%	-0.31	-1.19
Sep-01	3	4	75.00%	43.30%	100	105	95.24%	1.25	-0.24
Oct-01	4	4	100.00%	0.00%	99	103	96.12%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	124	129	96.12%	-0.2	-1.12
Dec-01	4	4	100.00%	0.00%	156	160	97.50%	-0.32	-1.19
Jan-02	4	4	100.00%	0.00%	149	152	98.03%	-0.28	-1.17
Feb-02	1	1	100.00%	0.00%	134	136	98.53%	-0.12	-1.07
Mar-02					179	182	98.35%		
Apr-02	1	1	100.00%	0.00%	291	293	99.32%	-0.08	-1.05
May-02	1	1	100.00%	0.00%	289	298	96.98%	-0.18	-1.11
Jun-02									

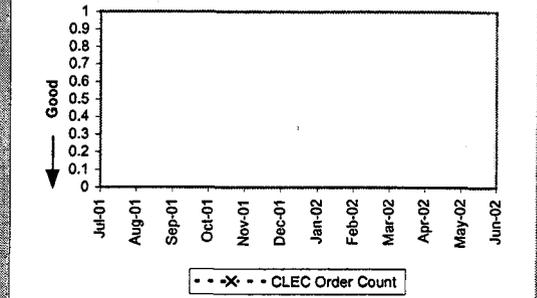


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					104594	548	190.86		
Aug-01					115746	552	209.68		
Sep-01					124933	544	229.66		
Oct-01					550	30	18.33		
Nov-01					1060	34	31.18		
Dec-01					5467	179	30.54		
Jan-02					2691	104	25.88		
Feb-02					4495	118	38.09		
Mar-02					5523	127	43.49		
Apr-02					8127	215	37.80		
May-02					12803	289	44.30		
Jun-02					5301	195	27.18		



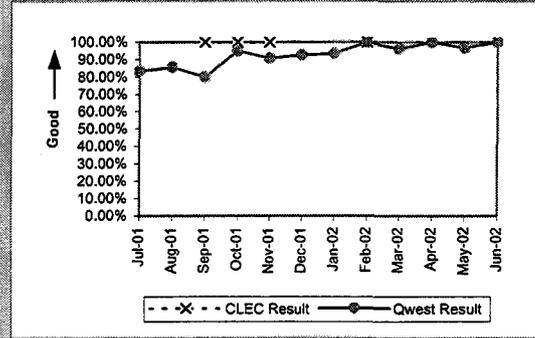
Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

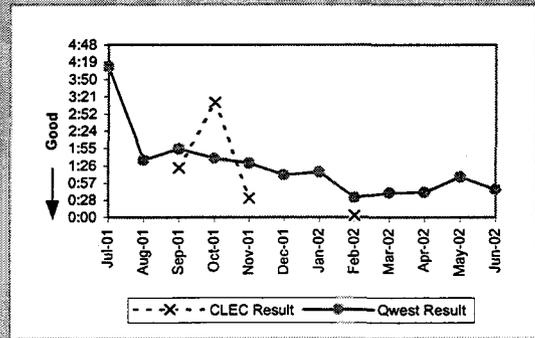


Checklist #14 - Resale - Primary ISDN Repair

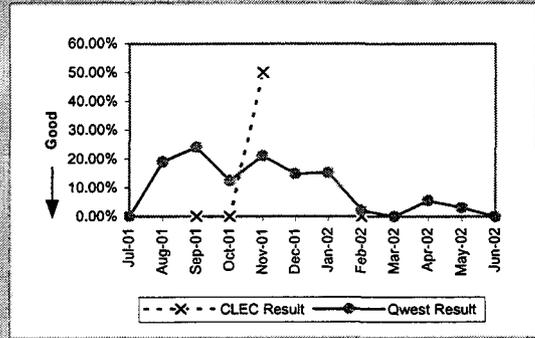
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	18	83.33%		
Aug-01					18	21	85.71%		
Sep-01	3	3	100.00%	0.00%	20	25	80.00%	-0.82	-1.5
Oct-01	1	1	100.00%	0.00%	38	40	95.00%	-0.23	-1.14
Nov-01	2	2	100.00%	0.00%	39	43	90.70%	-0.44	-1.27
Dec-01					25	27	92.59%		
Jan-02					43	46	93.48%		
Feb-02	11	11	100.00%	0.00%	46	46	100.00%	N/A	N/A
Mar-02					53	55	96.36%		
Apr-02					18	18	100.00%		
May-02					31	32	96.88%		
Jun-02					12	12	100.00%		



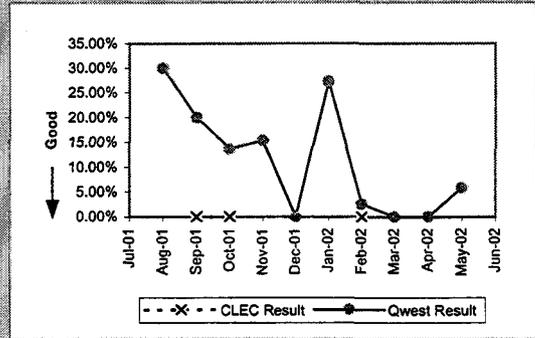
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					75:39	18	4:12		
Aug-01					33:46	21	1:36		
Sep-01	4:08	3	1:23	0:56	47:48	25	1:55	-0.41	-1.25
Oct-01	3:12	1	3:12		66:02	40	1:39	1.29	-0.22
Nov-01	1:03	2	0:32	0:15	65:25	43	1:31	-0.49	-1.3
Dec-01					32:03	27	1:11		
Jan-02					58:08	46	1:16		
Feb-02	0:31	11	0:03	0:04	25:38	46	0:33	-1.71	-2.04
Mar-02					37:59	55	0:41		
Apr-02					12:34	18	0:42		
May-02					36:01	32	1:08		
Jun-02					9:25	12	0:47		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	18	0.00%		
Aug-01					4	21	19.05%		
Sep-01	0	3	0.00%	0.00%	6	25	24.00%	-0.92	-1.56
Oct-01	0	1	0.00%	0.00%	5	40	12.50%	-0.37	-1.23
Nov-01	1	2	50.00%	50.00%	9	43	20.93%	0.76	-0.54
Dec-01					4	27	14.81%		
Jan-02					7	46	15.22%		
Feb-02	0	11	0.00%	0.00%	1	46	2.17%	-0.44	-1.27
Mar-02					0	55	0.00%		
Apr-02					1	18	5.56%		
May-02					1	32	3.13%		
Jun-02					0	12	0.00%		

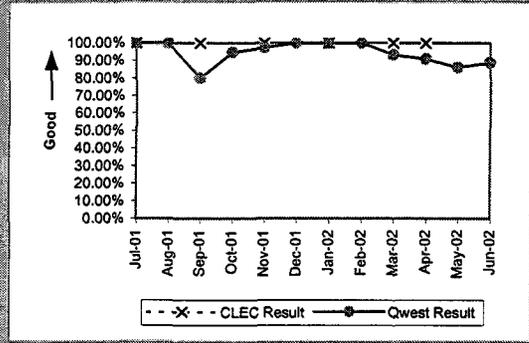


Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	10	30.00%		
Aug-01					3	15	20.00%	-0.66	-1.4
Sep-01	0	2	0.00%	0.00%	3	22	13.64%	-0.39	-1.24
Oct-01	0	1	0.00%	0.00%	2	13	15.38%		
Nov-01					0	10	0.00%		
Dec-01					6	22	27.27%		
Jan-02					1	38	2.63%	-0.48	-1.29
Feb-02	0	11	0.00%	0.00%	0	38	0.00%		
Mar-02					0	7	0.00%		
Apr-02					1	17	5.88%		
May-02									
Jun-02									

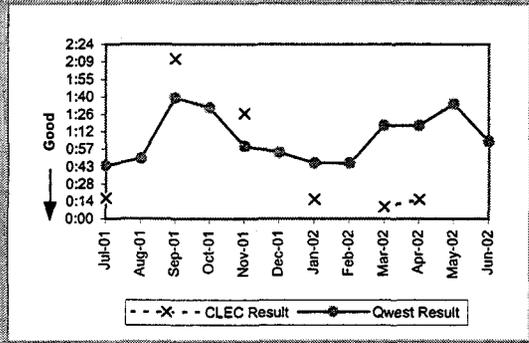


Checklist #14 - Resale - Primary ISDN Repair

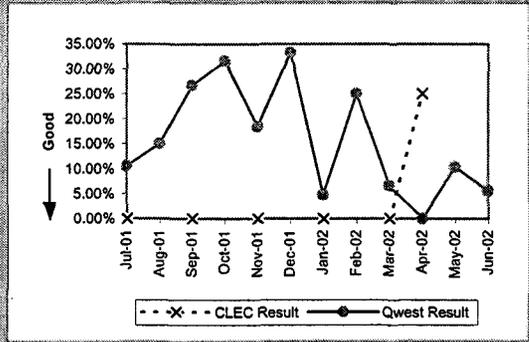
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	19	19	100.00%	N/A	N/A
Aug-01					20	20	100.00%		
Sep-01	1	1	100.00%	0.00%	12	15	80.00%	-0.48	-1.29
Oct-01					18	19	94.74%		
Nov-01	1	1	100.00%	0.00%	37	38	97.37%	-0.16	-1.1
Dec-01					12	12	100.00%		
Jan-02	2	2	100.00%	0.00%	21	21	100.00%	N/A	N/A
Feb-02					16	16	100.00%		
Mar-02	1	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
Apr-02	4	4	100.00%	0.00%	10	11	90.91%	-0.54	-1.33
May-02					25	29	86.21%		
Jun-02					16	18	88.89%		



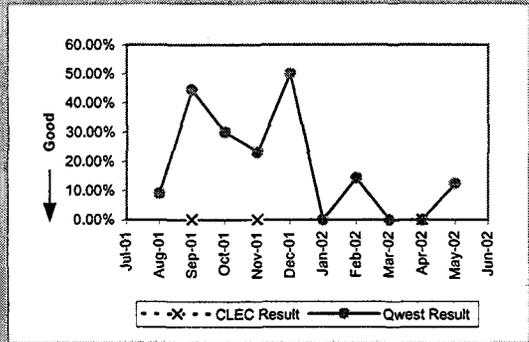
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0:17	1	0:17		14:04	19	0:44	-0.44	-1.27
Aug-01					16:40	20	0:50		
Sep-01	2:12	1	2:12		24:59	15	1:40	0.69	-0.58
Oct-01					29:15	19	1:32		
Nov-01	1:27	1	1:27		38:17	38	1:00	1.24	-0.24
Dec-01					11:04	12	0:55		
Jan-02	0:32	2	0:16	0:17	16:04	21	0:46	-1.12	-1.68
Feb-02					12:12	16	0:46		
Mar-02	0:10	1	0:10		19:13	15	1:17	-0.38	-1.23
Apr-02	1:05	4	0:16	0:12	14:12	11	1:17	-0.66	-1.4
May-02					45:43	29	1:35		
Jun-02					19:15	18	1:04		



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	2	19	10.53%	-0.33	-1.2
Aug-01					3	20	15.00%		
Sep-01	0	-1	0.00%	0.00%	4	15	26.67%	-0.58	-1.35
Oct-01					6	19	31.58%		
Nov-01	0	1	0.00%	0.00%	7	38	18.42%	-0.47	-1.29
Dec-01					4	12	33.33%		
Jan-02	0	2	0.00%	0.00%	1	21	4.76%	-0.3	-1.18
Feb-02					4	16	25.00%		
Mar-02	0	1	0.00%	0.00%	1	15	6.67%	-0.26	-1.16
Apr-02	1	4	25.00%	43.30%	0	11	0.00%	N/A	-0.3
May-02					3	29	10.34%		
Jun-02					1	18	5.56%		

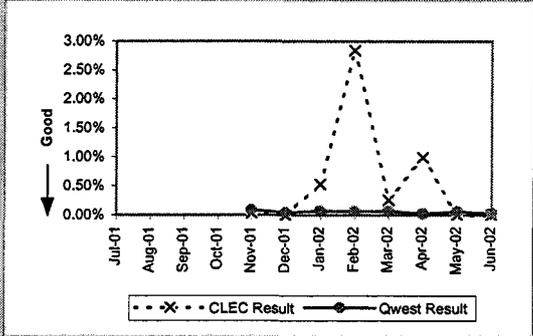


Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	11	9.09%		
Sep-01	0	1	0.00%	0.00%	4	9	44.44%	-0.85	-1.52
Oct-01					3	10	30.00%		
Nov-01	0	1	0.00%	0.00%	3	13	23.08%	-0.53	-1.32
Dec-01					2	4	50.00%		
Jan-02					0	8	0.00%		
Feb-02					1	7	14.29%		
Mar-02					0	8	0.00%		
Apr-02	0	1	0.00%	0.00%	0	6	0.00%	N/A	N/A
May-02					2	16	12.50%		
Jun-02									

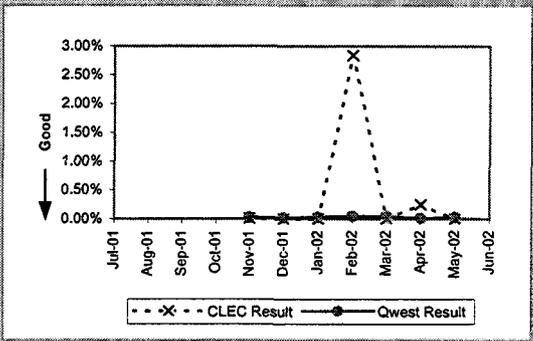


Checklist #14 - Resale - Primary ISDN Repair

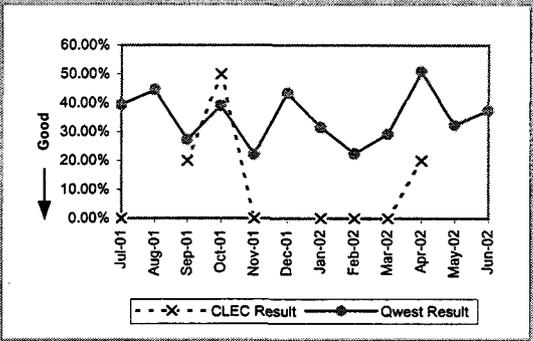
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	10043	0.03%	1.73%	81	93888	0.09%	-1.83	-2.11
Dec-01	0	375	0.00%	0.00%	39	95876	0.04%	-0.39	-1.24
Jan-02	2	375	0.53%	7.28%	67	98376	0.07%	2.19	0.33
Feb-02	11	387	2.84%	16.62%	62	97497	0.06%	7.82	3.76
Mar-02	1	387	0.26%	5.08%	70	101077	0.07%	1.11	-0.32
Apr-02	4	403	0.99%	9.91%	29	105118	0.03%	4.54	1.76
May-02	0	403	0.00%	0.00%	61	106314	0.06%	-0.48	-1.29
Jun-02	0	427	0.00%	0.00%	30	110079	0.03%	-0.34	-1.21



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	10043	0.01%	1.00%	26	93888	0.03%	-1.02	-1.62
Dec-01	0	375	0.00%	0.00%	14	95876	0.01%	-0.23	-1.14
Jan-02	0	375	0.00%	0.00%	30	98376	0.03%	-0.34	-1.21
Feb-02	11	387	2.84%	16.62%	45	97497	0.05%	7.94	3.83
Mar-02	0	387	0.00%	0.00%	46	101077	0.05%	-0.42	-1.25
Apr-02	1	403	0.25%	4.98%	13	105118	0.01%	1.96	0.19
May-02	0	403	0.00%	0.00%	33	106314	0.03%	-0.35	-1.21
Jun-02									



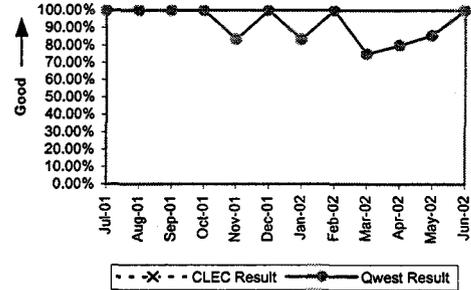
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	24	61	39.34%	-0.8	-1.49
Aug-01					33	74	44.59%		
Sep-01	1	5	20.00%	40.00%	15	55	27.27%	-0.35	-1.21
Oct-01	1	2	50.00%	50.00%	38	97	39.18%	0.24	-0.86
Nov-01	0	3	0.00%	0.00%	23	104	22.12%	-0.91	-1.55
Dec-01					30	69	43.48%		
Jan-02	0	2	0.00%	0.00%	31	98	31.63%	-0.95	-1.58
Feb-02	0	11	0.00%	0.00%	18	80	22.50%	-1.68	-2.02
Mar-02	0	1	0.00%	0.00%	29	99	29.29%	-0.64	-1.39
Apr-02	1	5	20.00%	40.00%	30	59	50.85%	-1.32	-1.81
May-02					29	90	32.22%		
Jun-02					18	48	37.50%		



Checklist #14 - Resale - DS0 Installation

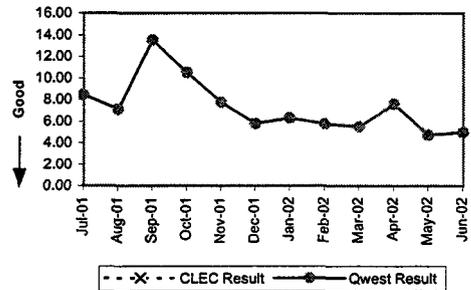
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	7	100.00%		
Aug-01					9	9	100.00%		
Sep-01					2	2	100.00%		
Oct-01					5	5	100.00%		
Nov-01					5	6	83.33%		
Dec-01					3	3	100.00%		
Jan-02					5	6	83.33%		
Feb-02					4	4	100.00%		
Mar-02					3	4	75.00%		
Apr-02					4	5	80.00%		
May-02					12	14	85.71%		
Jun-02					9	9	100.00%		



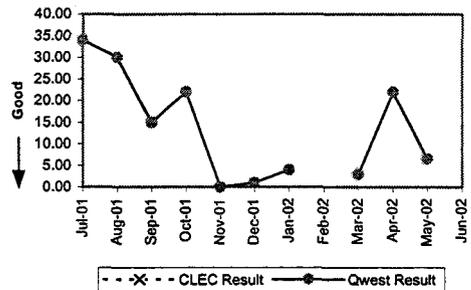
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					76	9	8.44		
Aug-01					92	13	7.08		
Sep-01					54	4	13.50		
Oct-01					84	8	10.50		
Nov-01					62	8	7.75		
Dec-01					29	5	5.80		
Jan-02					44	7	6.29		
Feb-02					23	4	5.75		
Mar-02					33	6	5.50		
Apr-02					38	5	7.60		
May-02					71	15	4.73		
Jun-02					45	9	5.00		



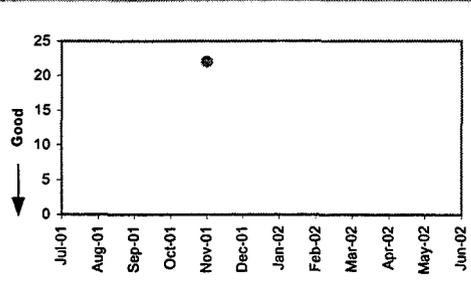
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	1	34.00		
Aug-01					30	1	30.00		
Sep-01					30	2	15.00		
Oct-01					44	2	22.00		
Nov-01					0	2	0.00		
Dec-01					1	1	1.00		
Jan-02					4	1	4.00		
Feb-02									
Mar-02					3	1	3.00		
Apr-02					22	1	22.00		
May-02					13	2	6.50		
Jun-02									



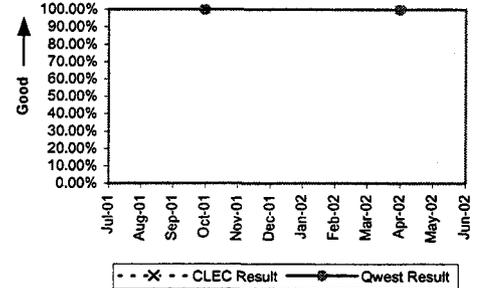
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					22	1	22.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

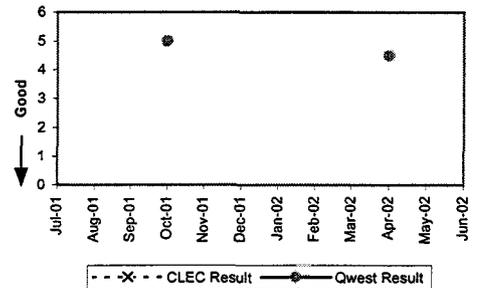


Checklist #14 - Resale - DS0 Installation

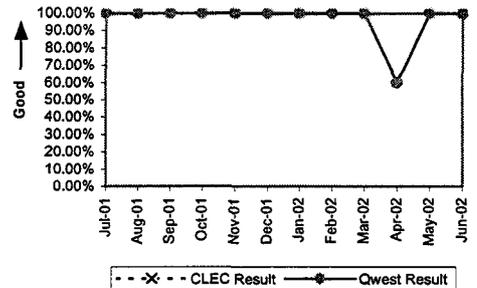
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					1	1	100.00%		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					2	2	100.00%		
May-02									
Jun-02									



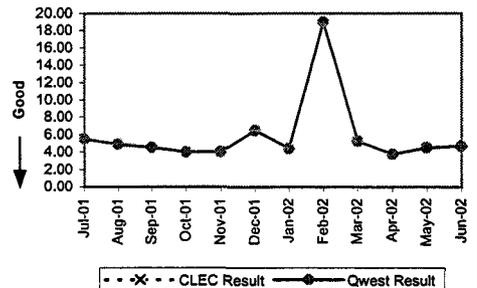
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01					10	2	5.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					9	2	4.50		
May-02									
Jun-02									



Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					14	14	100.00%		
Sep-01					3	3	100.00%		
Oct-01					3	3	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					4	4	100.00%		
Feb-02					3	3	100.00%		
Mar-02					2	2	100.00%		
Apr-02					3	5	60.00%		
May-02					2	2	100.00%		
Jun-02					6	6	100.00%		



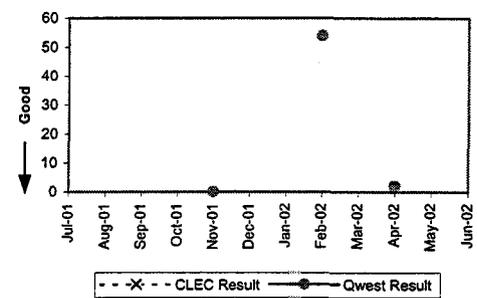
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	2	5.50		
Aug-01					83	17	4.88		
Sep-01					18	4	4.50		
Oct-01					16	4	4.00		
Nov-01					8	2	4.00		
Dec-01					13	2	6.50		
Jan-02					22	5	4.40		
Feb-02					76	4	19.00		
Mar-02					21	4	5.25		
Apr-02					15	4	3.75		
May-02					9	2	4.50		
Jun-02					28	6	4.67		



Checklist #14 - Resale - DS0 Installation

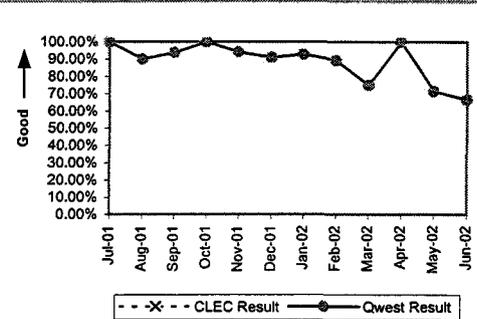
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					0	1	0.00		
Dec-01									
Jan-02									
Feb-02					54	1	54.00		
Mar-02									
Apr-02					4	2	2.00		
May-02									
Jun-02									



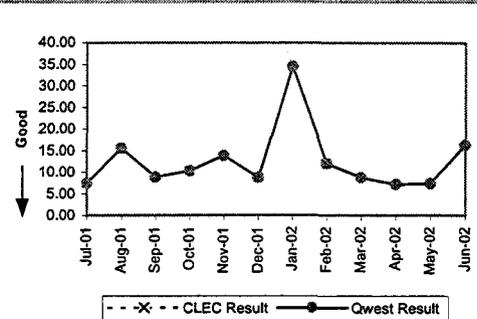
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	11	100.00%		
Aug-01					36	40	90.00%		
Sep-01					15	16	93.75%		
Oct-01					11	11	100.00%		
Nov-01					16	17	94.12%		
Dec-01					10	11	90.91%		
Jan-02					13	14	92.86%		
Feb-02					25	28	89.29%		
Mar-02					15	20	75.00%		
Apr-02					19	19	100.00%		
May-02					15	21	71.43%		
Jun-02					16	24	66.67%		



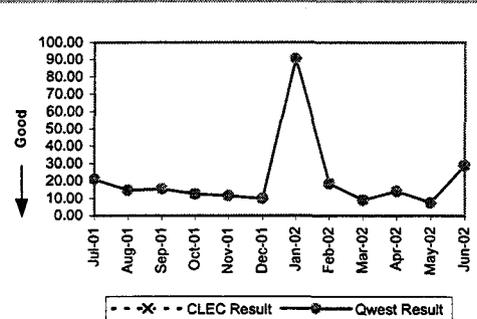
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					172	23	7.48		
Aug-01					949	61	15.56		
Sep-01					231	26	8.88		
Oct-01					237	23	10.30		
Nov-01					402	29	13.86		
Dec-01					157	18	8.72		
Jan-02					861	25	34.44		
Feb-02					336	28	12.00		
Mar-02					192	22	8.73		
Apr-02					150	21	7.14		
May-02					177	24	7.38		
Jun-02					423	26	16.27		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

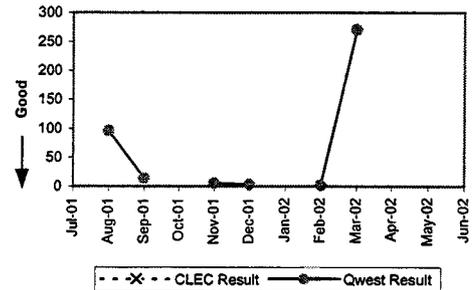
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					42	2	21.00		
Aug-01					290	20	14.50		
Sep-01					62	4	15.50		
Oct-01					75	6	12.50		
Nov-01					148	13	11.38		
Dec-01					58	6	9.67		
Jan-02					724	8	90.50		
Feb-02					92	5	18.40		
Mar-02					44	5	8.80		
Apr-02					28	2	14.00		
May-02					51	7	7.29		
Jun-02					230	8	28.75		



Checklist #14 - Resale - DSO Installation

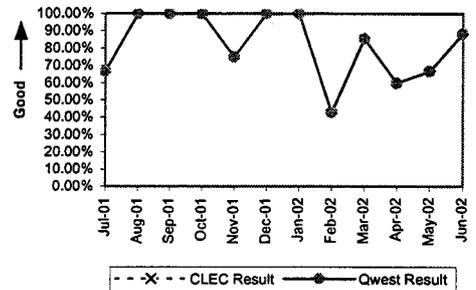
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					288	3	96.00		
Sep-01					14	1	14.00		
Oct-01									
Nov-01					6	1	6.00		
Dec-01					3	1	3.00		
Jan-02									
Feb-02					2	1	2.00		
Mar-02					271	1	271.00		
Apr-02									
May-02									
Jun-02									



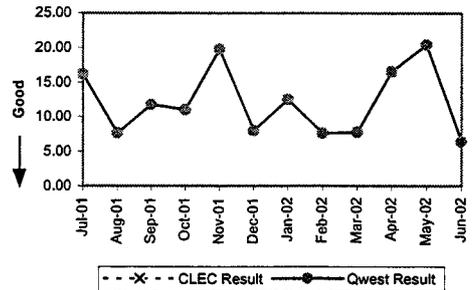
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	6	66.67%		
Aug-01					11	11	100.00%		
Sep-01					7	7	100.00%		
Oct-01					2	2	100.00%		
Nov-01					3	4	75.00%		
Dec-01					4	4	100.00%		
Jan-02					1	1	100.00%		
Feb-02					3	7	42.86%		
Mar-02					6	7	85.71%		
Apr-02					3	5	60.00%		
May-02					4	6	66.67%		
Jun-02					23	26	88.46%		



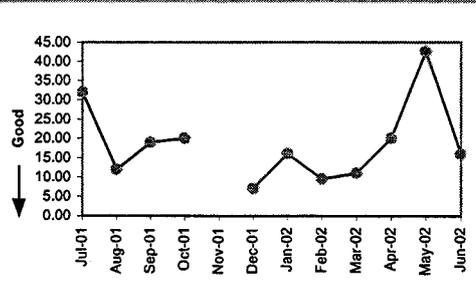
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					162	10	16.20		
Aug-01					107	14	7.64		
Sep-01					118	10	11.80		
Oct-01					77	7	11.00		
Nov-01					79	4	19.75		
Dec-01					56	7	8.00		
Jan-02					25	2	12.50		
Feb-02					76	10	7.60		
Mar-02					62	8	7.75		
Apr-02					66	4	16.50		
May-02					102	5	20.40		
Jun-02					116	18	6.44		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

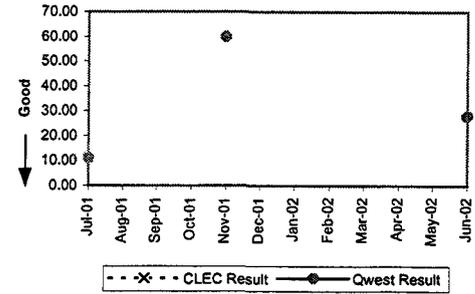
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					64	2	32.00		
Aug-01					36	3	12.00		
Sep-01					57	3	19.00		
Oct-01					40	2	20.00		
Nov-01									
Dec-01					14	2	7.00		
Jan-02					16	1	16.00		
Feb-02					38	4	9.50		
Mar-02					22	2	11.00		
Apr-02					60	3	20.00		
May-02					170	4	42.50		
Jun-02					32	2	16.00		



Checklist #14 - Resale - DS0 Installation

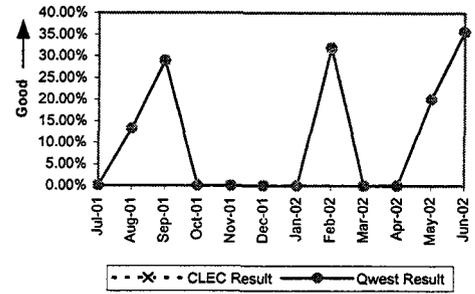
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					22	2	11.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01					60	1	60.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					28	1	28.00		



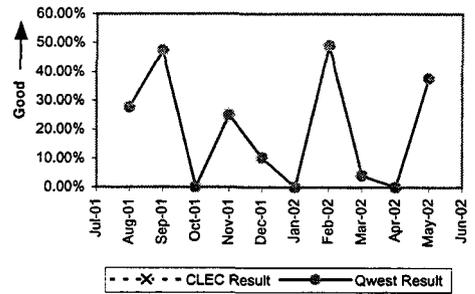
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	50	0.00%		
Aug-01					10	76	13.16%		
Sep-01					22	76	28.95%		
Oct-01					0	45	0.00%		
Nov-01					0	44	0.00%		
Dec-01					0	39	0.00%		
Jan-02					0	37	0.00%		
Feb-02					15	47	31.91%		
Mar-02					0	50	0.00%		
Apr-02					0	44	0.00%		
May-02					9	45	20.00%		
Jun-02					21	59	35.59%		



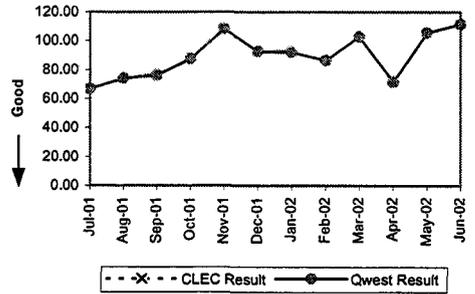
New Service Installation Quality (Percent) (OP-5\*) (Parity) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	76	27.63%		
Sep-01					36	76	47.37%		
Oct-01					0	45	0.00%		
Nov-01					11	44	25.00%		
Dec-01					4	39	10.26%		
Jan-02					0	37	0.00%		
Feb-02					23	47	48.94%		
Mar-02					2	50	4.00%		
Apr-02					0	44	0.00%		
May-02					17	45	37.78%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

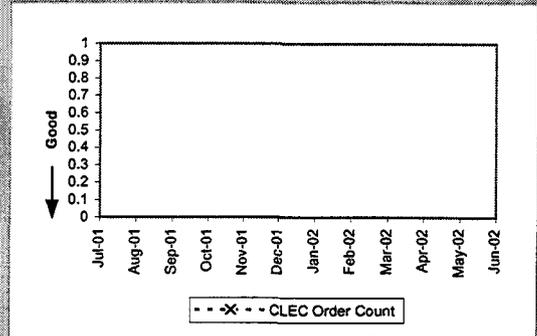
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1268	19	66.74		
Aug-01					1555	21	74.05		
Sep-01					1449	19	76.26		
Oct-01					2273	26	87.42		
Nov-01					2384	22	108.36		
Dec-01					1856	20	92.80		
Jan-02					2303	25	92.12		
Feb-02					2677	31	86.35		
Mar-02					2264	22	102.91		
Apr-02					2002	28	71.50		
May-02					2321	22	105.50		
Jun-02					2008	18	111.56		



Checklist #14 - Resale - DS0 Installation

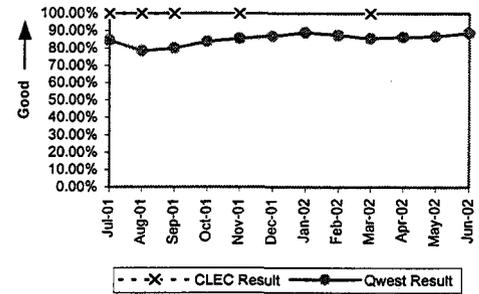
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

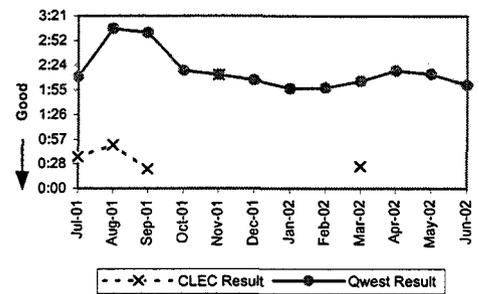


Checklist #14 - Resale - DS0 Repair

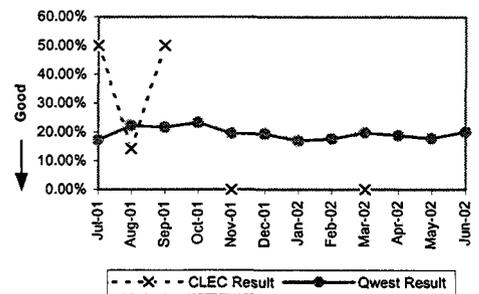
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	4	4	100.00%	0.00%	679	803	84.56%	-0.85	-1.52	
Aug-01	7	7	100.00%	0.00%	838	1069	78.39%	-1.38	-1.84	
Sep-01	2	2	100.00%	0.00%	582	728	79.95%	-0.71	-1.43	
Oct-01					721	859	83.93%			
Nov-01	3	3	100.00%	0.00%	598	699	85.55%	-0.71	-1.43	
Dec-01					545	627	86.92%			
Jan-02					571	640	89.22%			
Feb-02					547	624	87.66%			
Mar-02	1	1	100.00%	0.00%	505	590	85.59%	-0.41	-1.25	
Apr-02					575	666	86.34%			
May-02					562	647	86.86%			
Jun-02					552	621	88.89%			



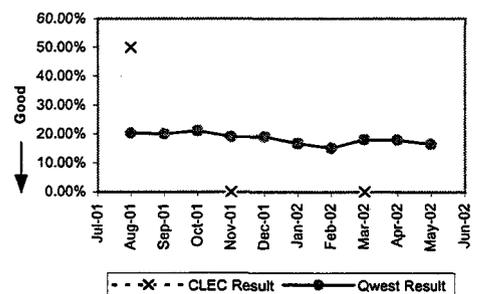
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	2:27	4	0:37	0:13	1752:06	803	2:11	-1.06	-1.65	
Aug-01	5:57	7	0:51	0:57	3330:08	1069	3:07	-1.18	-1.72	
Sep-01	0:46	2	0:23	0:31	2202:46	728	3:02	-0.69	-1.42	
Oct-01					1969:32	859	2:18			
Nov-01	6:40	3	2:13	1:33	1553:20	699	2:13	0.32	-0.81	
Dec-01					1325:05	627	2:07			
Jan-02					1247:58	640	1:57			
Feb-02					1229:26	624	1:58			
Mar-02	0:26	1	0:26		1237:27	590	2:06	-0.63	-1.38	
Apr-02					1535:29	666	2:18			
May-02					1444:34	647	2:14			
Jun-02					1249:03	621	2:01			



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	2	4	50.00%	50.00%	138	803	17.19%	1.43	-0.13	
Aug-01	1	7	14.29%	34.99%	236	1069	22.08%	-0.5	-1.3	
Sep-01	1	2	50.00%	50.00%	157	728	21.57%	0.78	-0.52	
Oct-01					199	859	23.17%			
Nov-01	0	3	0.00%	0.00%	136	699	19.46%	-0.85	-1.52	
Dec-01					121	627	19.30%			
Jan-02					108	640	16.88%			
Feb-02					110	624	17.63%			
Mar-02	0	1	0.00%	0.00%	116	590	19.66%	-0.49	-1.3	
Apr-02					125	666	18.77%			
May-02					115	647	17.77%			
Jun-02					124	621	19.97%			



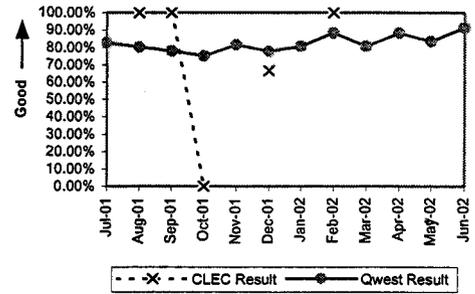
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01										
Aug-01	1	2	50.00%	50.00%	171	843	20.28%	0.83	-0.5	
Sep-01					110	551	19.96%			
Oct-01					135	640	21.09%			
Nov-01	0	1	0.00%	0.00%	95	498	19.08%	-0.49	-1.29	
Dec-01					88	463	19.01%			
Jan-02					71	426	16.67%			
Feb-02					68	450	15.11%			
Mar-02	0	1	0.00%	0.00%	79	436	18.12%	-0.47	-1.29	
Apr-02					90	503	17.89%			
May-02					78	474	16.46%			
Jun-02										



Checklist #14 - Resale - DS0 Repair

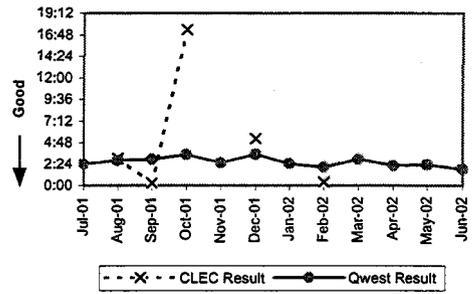
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					251	303	82.84%		
Aug-01	1	1	100.00%	0.00%	504	627	80.38%	-0.49	-1.3
Sep-01	2	2	100.00%	0.00%	173	222	77.93%	-0.75	-1.46
Oct-01	0	1	0.00%	0.00%	200	266	75.19%	1.16	-0.3
Nov-01					186	228	81.58%		
Dec-01	4	6	66.67%	47.14%	193	248	77.82%	0.62	-0.62
Jan-02					221	274	80.66%		
Feb-02	1	1	100.00%	0.00%	177	200	88.50%	-0.36	-1.22
Mar-02					176	218	80.73%		
Apr-02					205	232	88.36%		
May-02					319	382	83.51%		
Jun-02					177	194	91.24%		



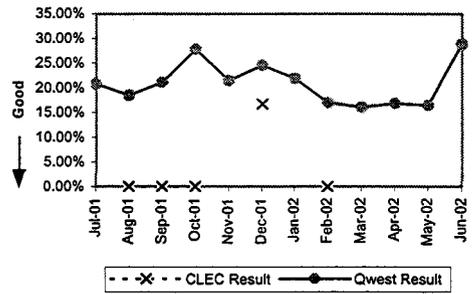
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					736:06	303	2:26		
Aug-01	3:01	1	3:01		1764:19	627	2:49	0.35	-0.79
Sep-01	0:32	2	0:16	0:01	647:05	222	2:55	-1.05	-1.64
Oct-01	17:21	1	17:21		927:09	266	3:29	1.81	0.1
Nov-01					584:10	228	2:34		
Dec-01	31:30	6	5:15	7:43	869:17	248	3:30	0.94	-0.43
Jan-02					672:11	274	2:27		
Feb-02	0:24	1	0:24		409:38	200	2:03	-0.6	-1.36
Mar-02					642:34	218	2:57		
Apr-02					519:47	232	2:14		
May-02					891:02	382	2:20		
Jun-02					357:24	194	1:51		



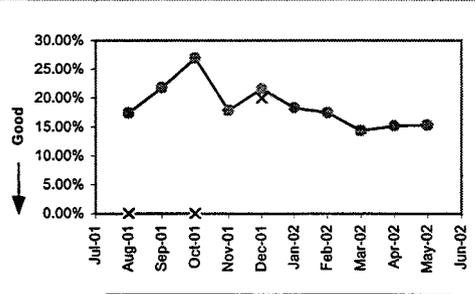
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					63	303	20.79%		
Aug-01	0	1	0.00%	0.00%	116	627	18.50%	-0.48	-1.29
Sep-01	0	2	0.00%	0.00%	47	222	21.17%	-0.73	-1.44
Oct-01	0	1	0.00%	0.00%	74	266	27.82%	-0.62	-1.38
Nov-01					49	228	21.49%		
Dec-01	1	6	16.67%	37.27%	61	248	24.60%	-0.45	-1.27
Jan-02					60	274	21.90%		
Feb-02	0	1	0.00%	0.00%	34	200	17.00%	-0.45	-1.27
Mar-02					35	218	16.06%		
Apr-02					39	232	16.81%		
May-02					63	382	16.49%		
Jun-02					56	194	28.87%		



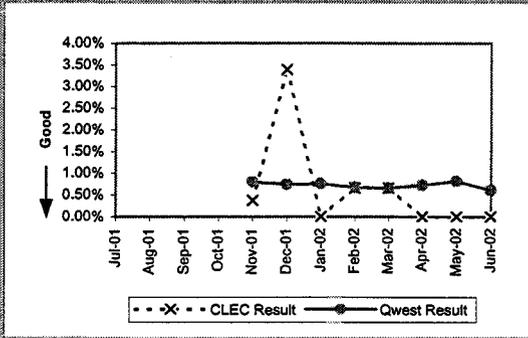
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					88	506	17.39%	-0.46	-1.28
Aug-01	0	1	0.00%	0.00%	37	170	21.76%		
Sep-01	0	1	0.00%	0.00%	53	197	26.90%	-0.61	-1.37
Oct-01	0	1	0.00%	0.00%	28	157	17.83%		
Nov-01					40	185	21.62%	-0.09	-1.05
Dec-01	1	5	20.00%	40.00%	35	192	18.23%		
Jan-02					22	126	17.46%		
Feb-02					22	154	14.29%		
Mar-02					25	165	15.15%		
Apr-02					42	274	15.33%		
May-02									
Jun-02									

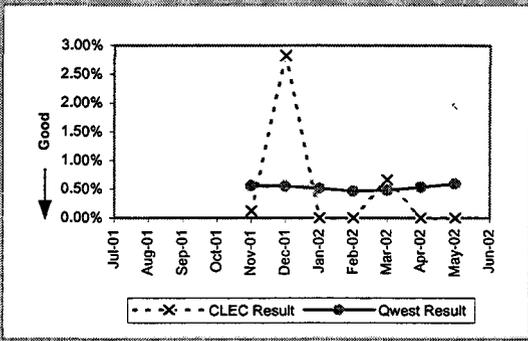


Checklist #14 - Resale - DS0 Repair

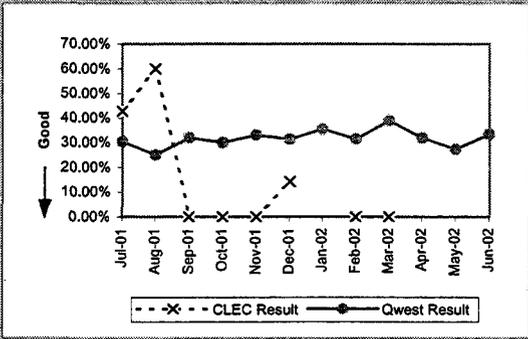
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	803	0.37%	6.10%	927	115824	0.80%	-1.35	-1.82
Dec-01	6	177	3.39%	18.10%	875	117663	0.74%	3.02	0.84
Jan-02	0	177	0.00%	0.00%	914	120304	0.76%	-1.16	-1.71
Feb-02	1	151	0.66%	8.11%	824	122766	0.67%	-0.01	-1.01
Mar-02	1	151	0.66%	8.11%	808	122324	0.66%	0.12	-0.93
Apr-02	0	104	0.00%	0.00%	898	124361	0.72%	-0.87	-1.53
May-02	0	104	0.00%	0.00%	1029	125666	0.82%	-0.93	-1.56
Jun-02	0	104	0.00%	0.00%	815	133221	0.61%	-0.8	-1.49



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	803	0.12%	3.53%	655	115824	0.57%	-1.66	-2.01
Dec-01	5	177	2.82%	16.57%	648	117663	0.55%	2.92	0.78
Jan-02	0	177	0.00%	0.00%	618	120304	0.51%	-0.96	-1.58
Feb-02	0	151	0.00%	0.00%	576	122766	0.47%	-0.84	-1.51
Mar-02	1	151	0.66%	8.11%	590	122324	0.48%	0.4	-0.76
Apr-02	0	104	0.00%	0.00%	668	124361	0.54%	-0.75	-1.46
May-02	0	104	0.00%	0.00%	748	125666	0.60%	-0.79	-1.46
Jun-02									

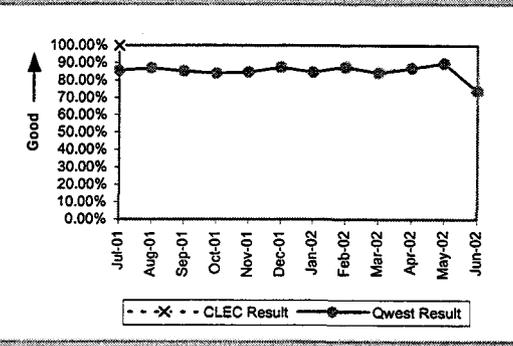


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	7	42.86%	49.49%	484	1590	30.44%	0.68	-0.58
Aug-01	12	20	60.00%	48.99%	568	2264	25.09%	3.26	0.98
Sep-01	0	4	0.00%	0.00%	447	1397	32.00%	-1.37	-1.83
Oct-01	0	1	0.00%	0.00%	482	1607	29.99%	-0.65	-1.4
Nov-01	0	3	0.00%	0.00%	459	1386	33.12%	-1.22	-1.74
Dec-01	1	7	14.29%	34.99%	400	1275	31.37%	-0.97	-1.59
Jan-02					506	1420	35.63%		
Feb-02	0	1	0.00%	0.00%	380	1204	31.56%	-0.68	-1.41
Mar-02	0	1	0.00%	0.00%	516	1324	38.97%	-0.8	-1.49
Apr-02					422	1320	31.97%		
May-02					388	1417	27.38%		
Jun-02					411	1226	33.52%		

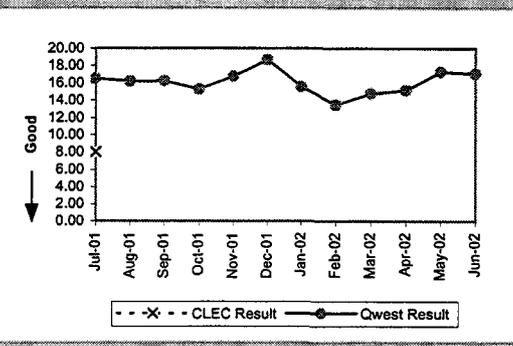


Checklist #14 - Resale - DS1 Installation

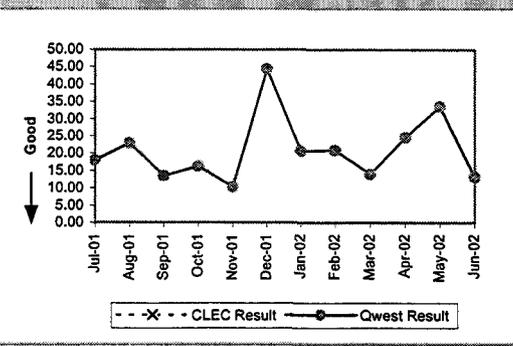
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	476	556	85.61%	-0.41	-1.25
Aug-01					553	635	87.09%		
Sep-01					563	660	85.30%		
Oct-01					597	711	83.97%		
Nov-01					535	631	84.79%		
Dec-01					505	578	87.37%		
Jan-02					587	693	84.70%		
Feb-02					539	615	87.64%		
Mar-02					559	664	84.19%		
Apr-02					481	553	86.98%		
May-02					658	732	89.89%		
Jun-02					532	722	73.68%		



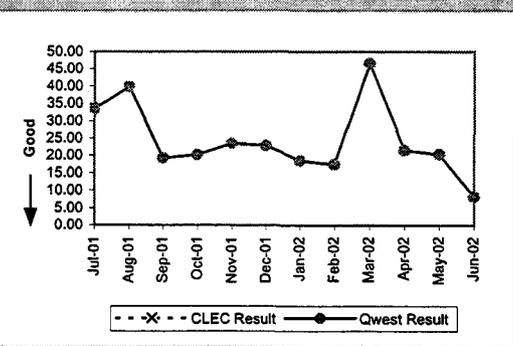
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00		14625	885	16.53	-0.59	-1.36
Aug-01					14008	865	16.19		
Sep-01					14041	865	16.23		
Oct-01					16117	1054	15.29		
Nov-01					15049	897	16.78		
Dec-01					15093	807	18.70		
Jan-02					13269	853	15.56		
Feb-02					10849	804	13.49		
Mar-02					12798	865	14.80		
Apr-02					12997	856	15.18		
May-02					17656	1021	17.29		
Jun-02					17396	1016	17.12		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3424	190	18.02		
Aug-01					3624	158	22.94		
Sep-01					2117	157	13.48		
Oct-01					3089	190	16.26		
Nov-01					3457	336	10.29		
Dec-01					4518	102	44.29		
Jan-02					2602	126	20.65		
Feb-02					2068	99	20.89		
Mar-02					1766	126	14.02		
Apr-02					2613	106	24.65		
May-02					3766	112	33.62		
Jun-02					2704	205	13.19		

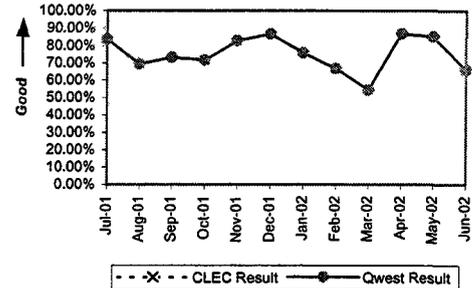


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					704	21	33.52		
Aug-01					876	22	39.82		
Sep-01					596	31	19.23		
Oct-01					525	26	20.19		
Nov-01					727	31	23.45		
Dec-01					297	13	22.85		
Jan-02					334	18	18.56		
Feb-02					122	7	17.43		
Mar-02					465	10	46.50		
Apr-02					194	9	21.56		
May-02					163	8	20.38		
Jun-02					156	19	8.21		

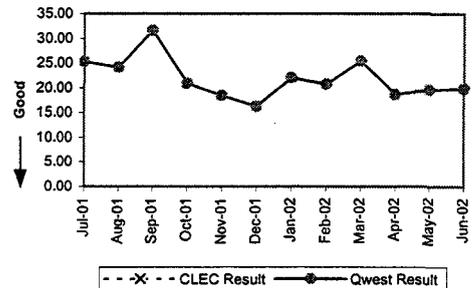


Checklist #14 - Resale - DS1 Installation

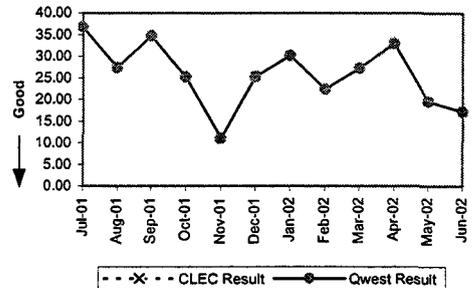
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					102	122	83.61%		
Aug-01					93	134	69.40%		
Sep-01					79	108	73.15%		
Oct-01					96	134	71.64%		
Nov-01					169	204	82.84%		
Dec-01					117	135	86.67%		
Jan-02					107	141	75.89%		
Feb-02					96	144	66.67%		
Mar-02					105	193	54.40%		
Apr-02					240	276	86.96%		
May-02					223	262	85.11%		
Jun-02					117	177	66.10%		



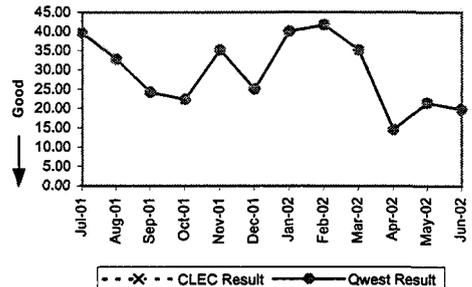
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5139	203	25.32		
Aug-01					5187	215	24.13		
Sep-01					5633	178	31.65		
Oct-01					4061	194	20.93		
Nov-01					5608	304	18.45		
Dec-01					3253	200	16.26		
Jan-02					4433	201	22.05		
Feb-02					3798	183	20.75		
Mar-02					6258	246	25.44		
Apr-02					7059	378	18.67		
May-02					7812	398	19.63		
Jun-02					5061	255	19.85		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1799	49	36.71		
Aug-01					2653	97	27.35		
Sep-01					2323	67	34.67		
Oct-01					1386	55	25.20		
Nov-01					1396	127	10.99		
Dec-01					758	30	25.27		
Jan-02					1687	56	30.12		
Feb-02					1118	50	22.36		
Mar-02					2560	94	27.23		
Apr-02					2009	61	32.93		
May-02					955	49	19.49		
Jun-02					1079	63	17.13		

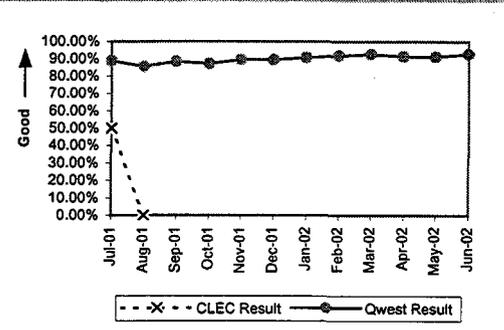


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					277	7	39.57		
Aug-01					164	5	32.80		
Sep-01					145	6	24.17		
Oct-01					179	8	22.38		
Nov-01					422	12	35.17		
Dec-01					25	1	25.00		
Jan-02					240	6	40.00		
Feb-02					375	9	41.67		
Mar-02					316	9	35.11		
Apr-02					29	2	14.50		
May-02					215	10	21.50		
Jun-02					178	9	19.78		

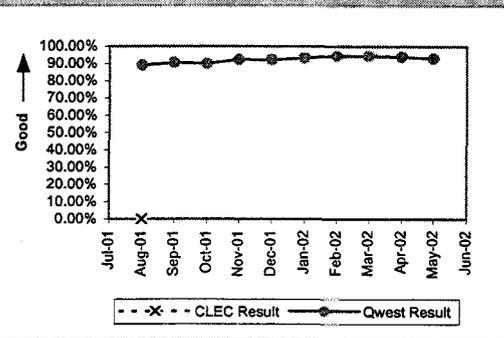


Checklist #14 - Resale - DS1 Installation

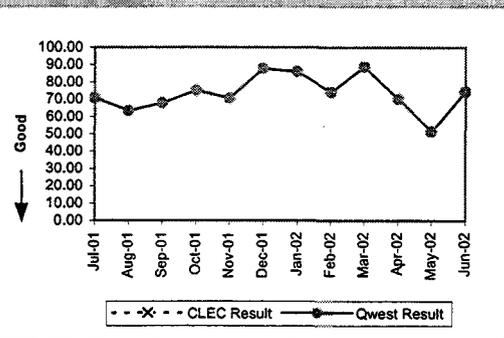
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	1035	1166	88.77%	1.22	-0.26
Aug-01	0	1	0.00%	0.00%	953	1113	85.62%	1.47	-0.11
Sep-01					959	1083	88.55%		
Oct-01					1010	1157	87.29%		
Nov-01					1108	1237	89.57%		
Dec-01					994	1110	89.55%		
Jan-02					945	1041	90.78%		
Feb-02					960	1046	91.78%		
Mar-02					1000	1078	92.76%		
Apr-02					1094	1196	91.47%		
May-02					1229	1346	91.31%		
Jun-02					1263	1359	92.94%		

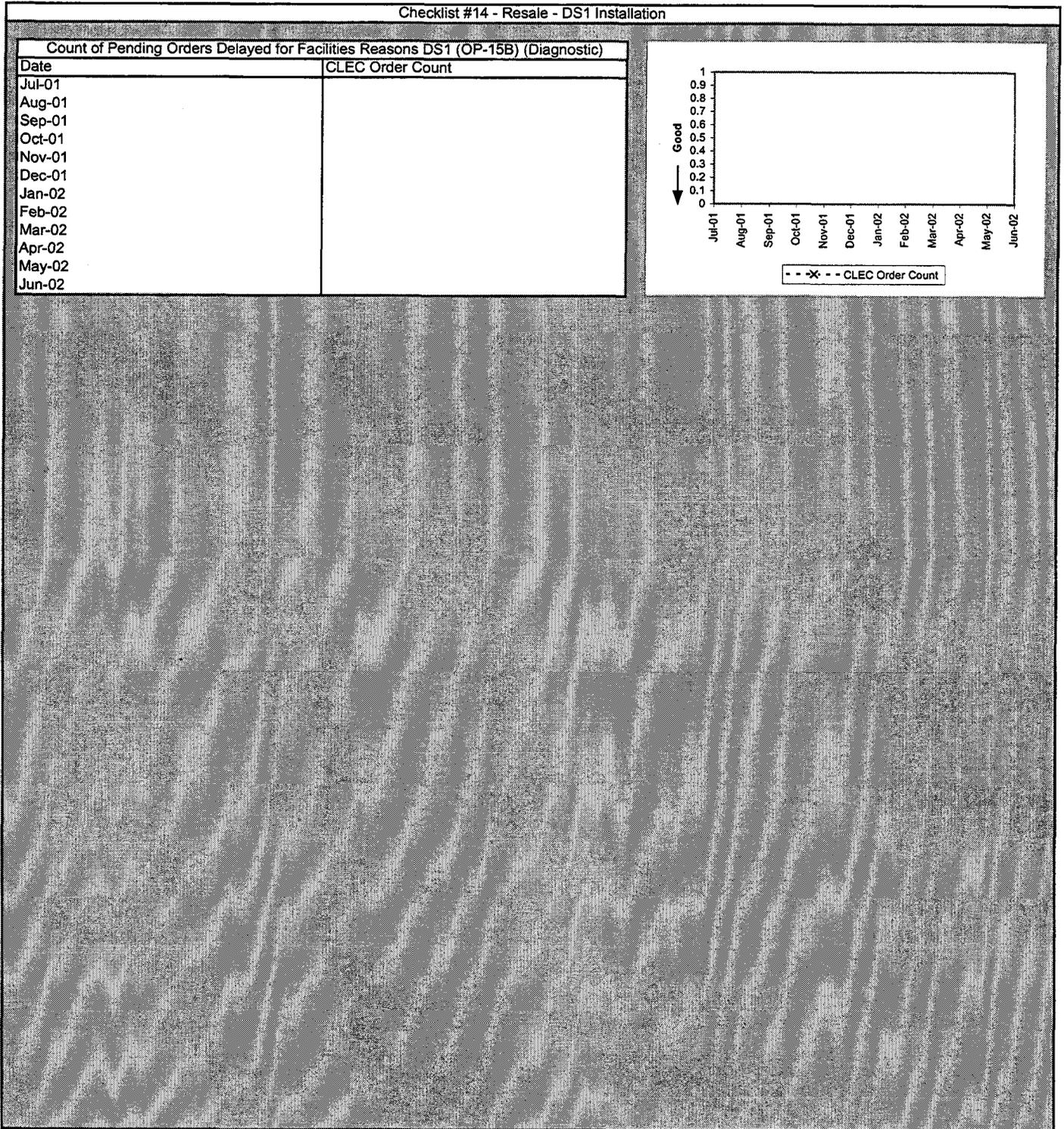


New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	991	1113	89.04%	1.61	-0.02
Sep-01					982	1083	90.67%		
Oct-01					1043	1157	90.15%		
Nov-01					1142	1237	92.32%		
Dec-01					1024	1110	92.25%		
Jan-02					970	1041	93.18%		
Feb-02					989	1046	94.55%		
Mar-02					1019	1078	94.53%		
Apr-02					1123	1196	93.90%		
May-02					1253	1346	93.09%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16960	239	70.96		
Aug-01					18578	293	63.41		
Sep-01					21254	313	67.90		
Oct-01					24117	321	75.13		
Nov-01					23365	331	70.59		
Dec-01					21404	244	87.72		
Jan-02					23713	276	85.92		
Feb-02					18439	249	74.05		
Mar-02					18297	206	88.82		
Apr-02					18166	258	70.41		
May-02					21131	411	51.41		
Jun-02					24152	324	74.54		

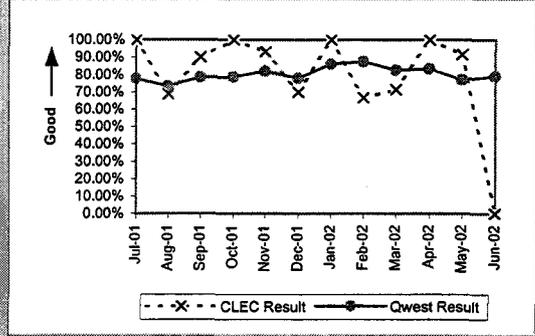




Checklist #14 - Resale - DS1 Repair

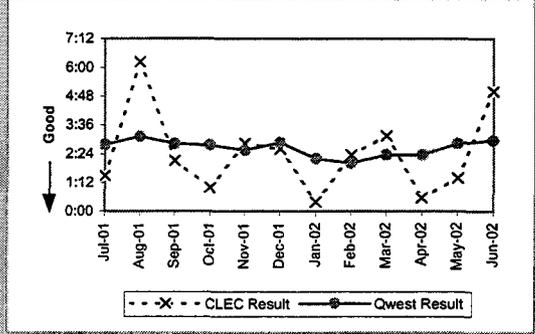
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	18	100.00%	0.00%	963	1241	77.60%	-2.26	-2.38
Aug-01	22	32	68.75%	46.35%	849	1157	73.38%	0.59	-0.64
Sep-01	18	20	90.00%	30.00%	753	959	78.52%	-1.24	-1.75
Oct-01	16	16	100.00%	0.00%	884	1122	78.79%	-2.06	-2.25
Nov-01	28	30	93.33%	24.94%	805	980	82.14%	-1.58	-1.96
Dec-01	7	10	70.00%	45.83%	692	888	77.93%	0.6	-0.63
Jan-02	3	3	100.00%	0.00%	786	913	86.09%	-0.7	-1.42
Feb-02	2	3	66.67%	47.14%	709	810	87.53%	0.89	-0.46
Mar-02	5	7	71.43%	45.18%	672	813	82.66%	0.75	-0.55
Apr-02	5	5	100.00%	0.00%	754	904	83.41%	-0.99	-1.6
May-02	11	12	91.67%	27.64%	701	909	77.12%	-1.19	-1.72
Jun-02	0	1	0.00%	0.00%	689	872	79.01%	1.26	-0.23



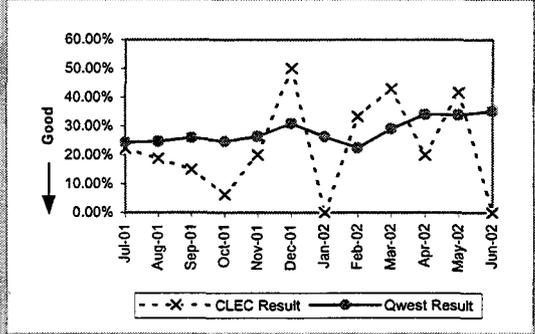
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27:05	18	1:30	1:31	3458:10	1241	2:47	-1.49	-1.91
Aug-01	199:19	32	6:14	11:42	3623:50	1157	3:08	3.72	1.26
Sep-01	42:26	20	2:07	3:16	2709:10	959	2:49	-0.87	-1.53
Oct-01	16:05	16	1:00	1:00	3096:00	1122	2:46	-2.13	-2.29
Nov-01	84:50	30	2:50	1:27	2506:10	980	2:33	0.58	-0.65
Dec-01	25:59	10	2:36	2:22	2546:28	888	2:52	-0.23	-1.14
Jan-02	1:12	3	0:24	0:29	2013:53	913	2:12	-1.2	-1.73
Feb-02	7:03	3	2:21	2:17	1633:42	810	2:01	0.46	-0.72
Mar-02	22:05	7	3:09	1:19	1925:44	813	2:22	0.86	-0.48
Apr-02	2:52	5	0:34	0:40	2138:44	904	2:22	-1.52	-1.92
May-02	16:46	12	1:24	1:11	2571:37	909	2:50	-1.6	-1.97
Jun-02	5:00	1	5:00		2593:23	872	2:58	0.95	-0.42



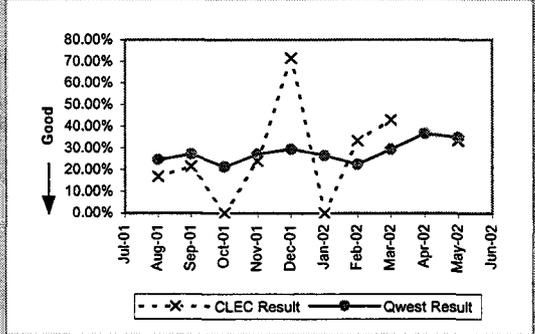
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	18	22.22%	41.57%	302	1241	24.34%	-0.21	-1.13
Aug-01	6	32	18.75%	39.03%	285	1157	24.63%	-0.76	-1.46
Sep-01	3	20	15.00%	35.71%	249	959	25.96%	-1.11	-1.67
Oct-01	1	16	6.25%	24.21%	277	1122	24.69%	-1.7	-2.03
Nov-01	6	30	20.00%	40.00%	259	980	26.43%	-0.79	-1.48
Dec-01	5	10	50.00%	50.00%	275	888	30.97%	1.23	-0.25
Jan-02	0	3	0.00%	0.00%	240	913	26.29%	-1.03	-1.63
Feb-02	1	3	33.33%	47.14%	182	810	22.47%	0.42	-0.74
Mar-02	3	7	42.86%	49.49%	236	813	29.03%	0.77	-0.53
Apr-02	1	5	20.00%	40.00%	308	904	34.07%	-0.66	-1.4
May-02	5	12	41.67%	49.30%	308	909	33.88%	0.56	-0.66
Jun-02	0	1	0.00%	0.00%	307	872	35.21%	-0.74	-1.45



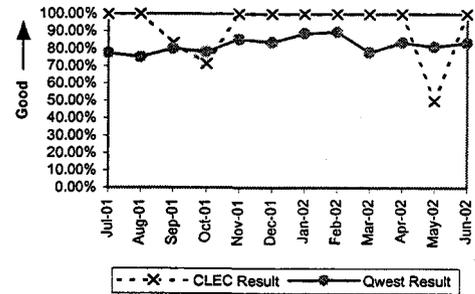
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	24	16.67%	37.27%	207	850	24.35%	-0.87	-1.53
Sep-01	3	14	21.43%	41.03%	197	729	27.02%	-0.47	-1.28
Oct-01	0	6	0.00%	0.00%	178	836	21.29%	-1.27	-1.77
Nov-01	6	25	24.00%	42.71%	188	695	27.05%	-0.34	-1.21
Dec-01	5	7	71.43%	45.18%	196	665	29.47%	2.19	0.33
Jan-02	0	3	0.00%	0.00%	176	662	26.59%	-1.04	-1.63
Feb-02	1	3	33.33%	47.14%	131	584	22.43%	0.42	-0.74
Mar-02	3	7	42.86%	49.49%	174	592	29.39%	0.74	-0.55
Apr-02					254	694	36.60%		
May-02	2	6	33.33%	47.14%	255	731	34.88%	-0.08	-1.05
Jun-02									

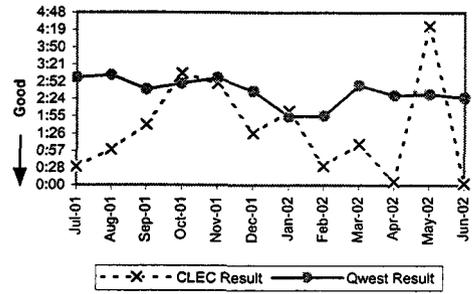


Checklist #14 - Resale - DS1 Repair

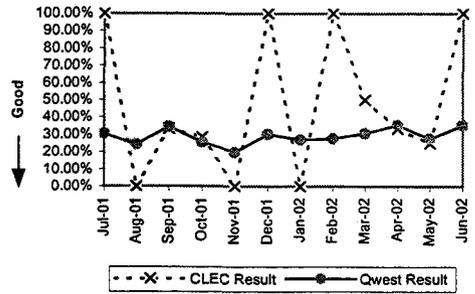
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1	1	100.00%	0.00%	250	323	77.40%	-0.54	-1.33	
Aug-01	4	4	100.00%	0.00%	385	512	75.20%	-1.14	-1.7	
Sep-01	5	6	83.33%	37.27%	209	261	80.08%	-0.2	-1.12	
Oct-01	5	7	71.43%	45.18%	212	271	78.23%	0.44	-0.74	
Nov-01	1	1	100.00%	0.00%	213	249	85.54%	-0.41	-1.25	
Dec-01	1	1	100.00%	0.00%	211	252	83.73%	-0.44	-1.27	
Jan-02	1	1	100.00%	0.00%	254	286	88.81%	-0.35	-1.22	
Feb-02	2	2	100.00%	0.00%	208	232	89.66%	-0.48	-1.29	
Mar-02	6	6	100.00%	0.00%	206	264	78.03%	-1.29	-1.78	
Apr-02	3	3	100.00%	0.00%	227	271	83.76%	-0.76	-1.46	
May-02	2	4	50.00%	50.00%	225	277	81.23%	1.33	-0.19	
Jun-02	1	1	100.00%	0.00%	274	328	83.54%	-0.44	-1.27	



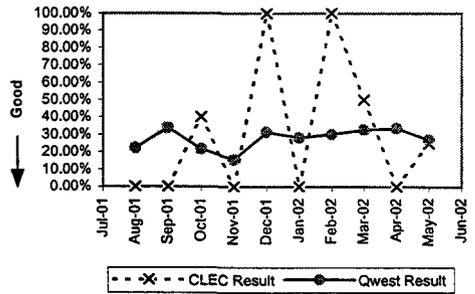
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	0:31	1	0:31		967:38	323	3:00	-0.6	-1.37	
Aug-01	4:00	4	1:00	1:28	1568:08	512	3:04	-1.24	-1.75	
Sep-01	10:05	6	1:41	2:07	694:54	261	2:40	-0.71	-1.43	
Oct-01	21:51	7	3:07	3:40	767:34	271	2:50	0.48	-0.71	
Nov-01	2:50	1	2:50		740:59	249	2:59	-0.03	-1.02	
Dec-01	1:27	1	1:27		660:27	252	2:37	-0.34	-1.2	
Jan-02	2:04	1	2:04		547:24	286	1:55	0.35	-0.79	
Feb-02	1:03	2	0:32	0:18	446:37	232	1:56	-0.76	-1.46	
Mar-02	6:55	6	1:09	1:20	734:10	264	2:47	-1.25	-1.76	
Apr-02	0:19	3	0:06	0:04	677:02	271	2:30	-1.33	-1.81	
May-02	17:44	4	4:26	5:12	702:04	277	2:32	1.21	-0.26	
Jun-02	0:03	1	0:03		800:25	328	2:26	-1.03	-1.63	



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1	1	100.00%	0.00%	98	323	30.34%	1.03	-0.37	
Aug-01	0	4	0.00%	0.00%	124	512	24.22%	-1.13	-1.68	
Sep-01	2	6	33.33%	47.14%	90	261	34.48%	-0.06	-1.04	
Oct-01	2	7	28.57%	45.18%	69	271	25.46%	0.21	-0.87	
Nov-01	0	1	0.00%	0.00%	49	249	19.68%	-0.49	-1.3	
Dec-01	1	1	100.00%	0.00%	76	252	30.16%	1.04	-0.37	
Jan-02	0	1	0.00%	0.00%	77	286	26.92%	-0.61	-1.37	
Feb-02	2	2	100.00%	0.00%	64	232	27.59%	1.8	0.1	
Mar-02	3	6	50.00%	50.00%	81	264	30.68%	0.95	-0.43	
Apr-02	1	3	33.33%	47.14%	96	271	35.42%	-0.08	-1.05	
May-02	1	4	25.00%	43.30%	76	277	27.44%	-0.11	-1.07	
Jun-02	1	1	100.00%	0.00%	116	328	35.37%	0.93	-0.43	

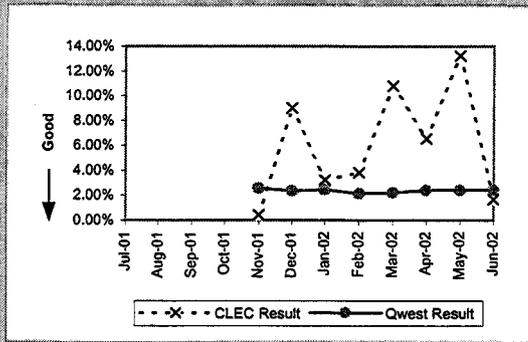


Repair Repeat Report Rate (Percent) (MR-7E') (Parity)- Interval Zone Two										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01										
Aug-01	0	2	0.00%	0.00%	91	409	22.25%	-0.75	-1.46	
Sep-01	0	3	0.00%	0.00%	67	198	33.84%	-1.23	-1.75	
Oct-01	2	5	40.00%	48.99%	40	185	21.62%	0.89	-0.46	
Nov-01	0	1	0.00%	0.00%	26	169	15.38%	-0.43	-1.26	
Dec-01	1	1	100.00%	0.00%	58	185	31.35%	1.01	-0.39	
Jan-02	0	1	0.00%	0.00%	57	202	28.22%	-0.63	-1.38	
Feb-02	2	2	100.00%	0.00%	45	149	30.20%	1.72	0.04	
Mar-02	2	4	50.00%	50.00%	64	195	32.82%	0.66	-0.6	
Apr-02	0	1	0.00%	0.00%	67	199	33.67%	-0.71	-1.43	
May-02	1	4	25.00%	43.30%	59	217	27.19%	-0.1	-1.06	
Jun-02										

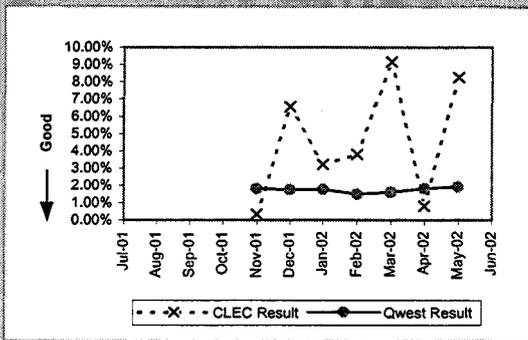


Checklist #14 - Resale - DS1 Repair

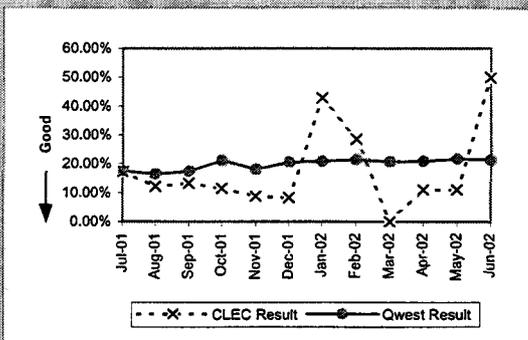
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	31	7526	0.41%	6.40%	1229	47742	2.57%	-11.01	-7.69
Dec-01	11	122	9.02%	28.64%	1140	48262	2.36%	3.74	1.27
Jan-02	4	124	3.23%	17.67%	1199	48588	2.47%	0.58	-0.64
Feb-02	5	131	3.82%	19.16%	1042	48672	2.14%	1.25	-0.24
Mar-02	13	120	10.83%	31.08%	1077	48681	2.21%	4.66	1.83
Apr-02	8	122	6.56%	24.75%	1175	48912	2.40%	2.51	0.53
May-02	16	121	13.22%	33.87%	1186	49150	2.41%	5.47	2.32
Jun-02	2	120	1.67%	12.80%	1200	49593	2.42%	-0.54	-1.33



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	26	7526	0.35%	5.87%	864	47742	1.81%	-8.86	-6.38
Dec-01	8	122	6.56%	24.75%	850	48262	1.76%	3.13	0.9
Jan-02	4	124	3.23%	17.67%	864	48588	1.78%	1.15	-0.3
Feb-02	5	131	3.82%	19.16%	733	48672	1.51%	1.86	0.13
Mar-02	11	120	9.17%	28.86%	787	48681	1.62%	4.57	1.78
Apr-02	1	122	0.82%	9.02%	893	48912	1.83%	-0.83	-1.5
May-02	10	121	8.26%	27.53%	948	49150	1.93%	3.8	1.31
Jun-02									



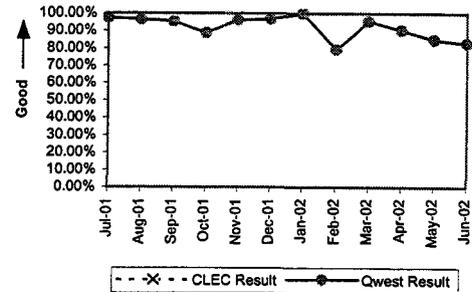
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	23	17.39%	37.90%	333	1897	17.55%	-0.02	-1.01
Aug-01	5	41	12.20%	32.72%	330	1999	16.51%	-0.74	-1.45
Sep-01	4	30	13.33%	33.99%	258	1478	17.46%	-0.59	-1.36
Oct-01	3	26	11.54%	31.95%	373	1766	21.12%	-1.19	-1.72
Nov-01	3	34	8.82%	28.36%	272	1501	18.12%	-1.39	-1.85
Dec-01	1	12	8.33%	27.64%	296	1436	20.61%	-1.05	-1.64
Jan-02	3	7	42.86%	49.49%	317	1516	20.91%	1.28	-0.22
Feb-02	2	7	28.57%	45.18%	285	1327	21.48%	0.47	-0.72
Mar-02	0	13	0.00%	0.00%	281	1358	20.69%	-1.83	-2.11
Apr-02	1	9	11.11%	31.43%	311	1466	20.93%	-0.72	-1.44
May-02	2	18	11.11%	31.43%	328	1514	21.66%	-1.08	-1.66
Jun-02	2	4	50.00%	50.00%	329	1529	21.52%	1.19	-0.28



Checklist #14 - Resale - Installation for DS3 and Higher

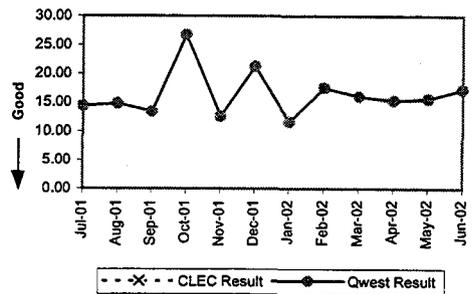
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	39	97.44%		
Aug-01					29	30	96.67%		
Sep-01					41	43	95.35%		
Oct-01					16	18	88.89%		
Nov-01					25	26	96.15%		
Dec-01					30	31	96.77%		
Jan-02					37	37	100.00%		
Feb-02					23	29	79.31%		
Mar-02					130	136	95.59%		
Apr-02					57	63	90.48%		
May-02					17	20	85.00%		
Jun-02					24	29	82.76%		



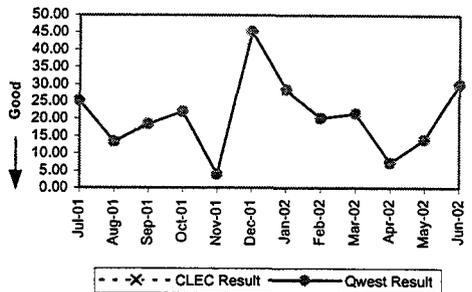
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1136	79	14.38		
Aug-01					993	67	14.82		
Sep-01					1284	96	13.38		
Oct-01					2302	86	26.77		
Nov-01					614	49	12.53		
Dec-01					1213	57	21.28		
Jan-02					651	56	11.62		
Feb-02					842	48	17.54		
Mar-02					2520	157	16.05		
Apr-02					1258	82	15.34		
May-02					924	59	15.66		
Jun-02					709	41	17.29		



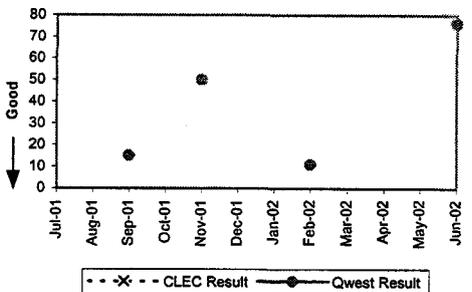
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					252	10	25.20		
Aug-01					161	12	13.42		
Sep-01					240	13	18.46		
Oct-01					486	22	22.09		
Nov-01					87	23	3.78		
Dec-01					181	4	45.25		
Jan-02					57	2	28.50		
Feb-02					182	9	20.22		
Mar-02					194	9	21.56		
Apr-02					58	8	7.25		
May-02					84	6	14.00		
Jun-02					120	4	30.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One

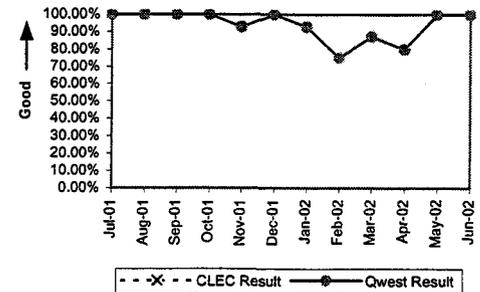
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					15	1	15.00		
Oct-01									
Nov-01					50	1	50.00		
Dec-01									
Jan-02									
Feb-02					11	1	11.00		
Mar-02									
Apr-02									
May-02									
Jun-02					76	1	76.00		



Checklist #14 - Resale - Installation for DS3 and Higher

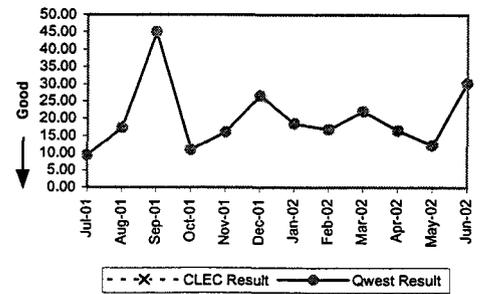
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01					5	5	100.00%		
Sep-01					1	1	100.00%		
Oct-01					3	3	100.00%		
Nov-01					13	14	92.86%		
Dec-01					4	4	100.00%		
Jan-02					13	14	92.86%		
Feb-02					3	4	75.00%		
Mar-02					7	8	87.50%		
Apr-02					4	5	80.00%		
May-02					8	8	100.00%		
Jun-02					2	2	100.00%		



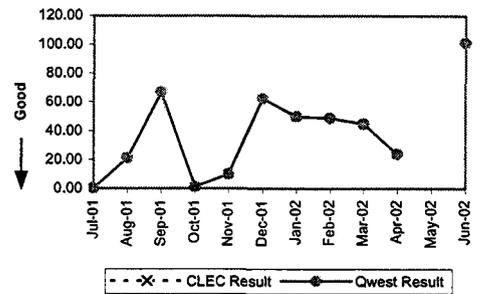
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					204	22	9.27		
Aug-01					243	14	17.36		
Sep-01					270	6	45.00		
Oct-01					154	14	11.00		
Nov-01					401	25	16.04		
Dec-01					213	8	26.62		
Jan-02					278	15	18.53		
Feb-02					84	5	16.80		
Mar-02					331	15	22.07		
Apr-02					199	12	16.58		
May-02					122	10	12.20		
Jun-02					182	6	30.33		



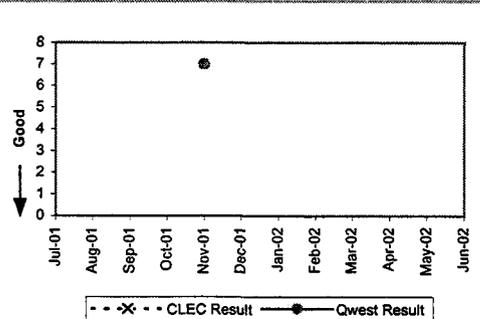
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	5	0.20		
Aug-01					128	6	21.33		
Sep-01					201	3	67.00		
Oct-01					4	3	1.33		
Nov-01					109	11	9.91		
Dec-01					125	2	62.50		
Jan-02					50	1	50.00		
Feb-02					49	1	49.00		
Mar-02					135	3	45.00		
Apr-02					48	2	24.00		
May-02									
Jun-02					101	1	101.00		



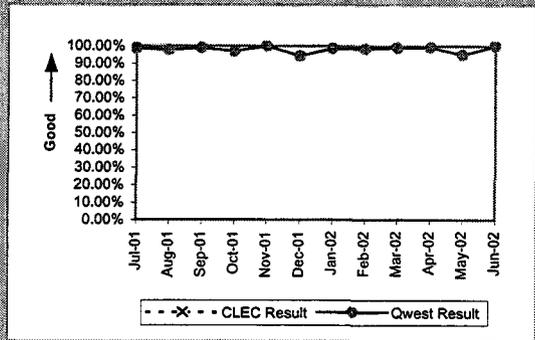
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					7	1	7.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

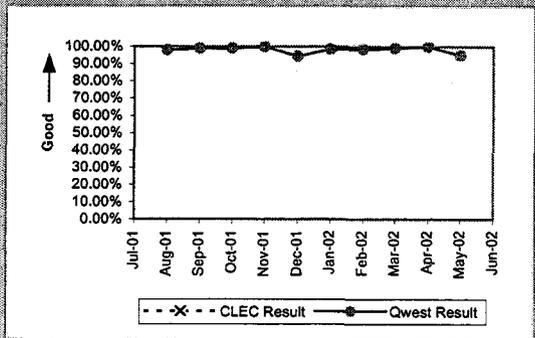


Checklist #14 - Resale - Installation for DS3 and Higher

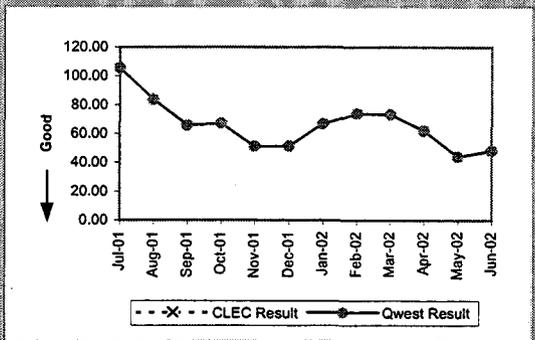
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					80	81	98.77%		
Aug-01					90	92	97.83%		
Sep-01					91	92	98.91%		
Oct-01					98	101	97.03%		
Nov-01					87	87	100.00%		
Dec-01					66	70	94.29%		
Jan-02					68	69	98.55%		
Feb-02					62	63	98.41%		
Mar-02					112	113	99.12%		
Apr-02					132	133	99.25%		
May-02					78	82	95.12%		
Jun-02					58	58	100.00%		



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					90	92	97.83%		
Sep-01					91	92	98.91%		
Oct-01					100	101	99.01%		
Nov-01					87	87	100.00%		
Dec-01					66	70	94.29%		
Jan-02					68	69	98.55%		
Feb-02					62	63	98.41%		
Mar-02					112	113	99.12%		
Apr-02					133	133	100.00%		
May-02					78	82	95.12%		
Jun-02									



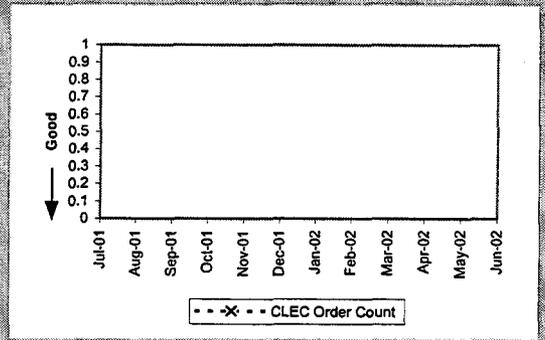
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3163	30	105.43		
Aug-01					2762	33	83.70		
Sep-01					2368	36	65.78		
Oct-01					2289	34	67.32		
Nov-01					1791	35	51.17		
Dec-01					2156	42	51.33		
Jan-02					1802	27	66.74		
Feb-02					1999	27	74.04		
Mar-02					2129	29	73.41		
Apr-02					1801	29	62.10		
May-02					1674	38	44.05		
Jun-02					1979	41	48.27		



Checklist #14 - Resale - Installation for DS3 and Higher

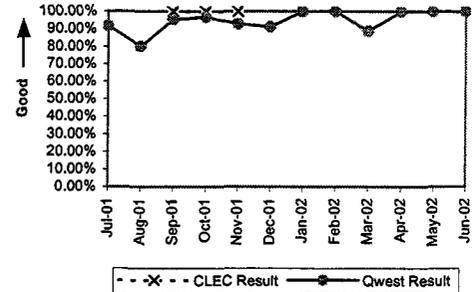
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

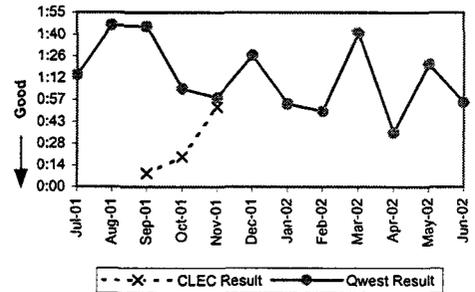


Checklist #14 - Resale - Repair for DS3 and Higher

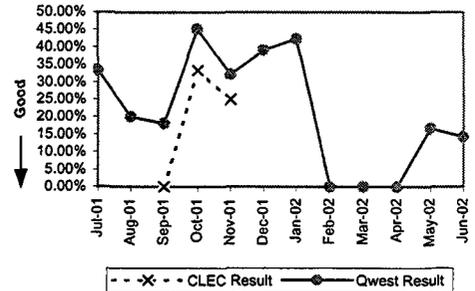
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					11	12	91.67%		
Aug-01					20	25	80.00%		
Sep-01	1	1	100.00%	0.00%	21	22	95.45%	-0.21	-1.13
Oct-01	3	3	100.00%	0.00%	30	31	96.77%	-0.3	-1.18
Nov-01	4	4	100.00%	0.00%	26	28	92.86%	-0.52	-1.32
Dec-01					21	23	91.30%		
Jan-02					26	26	100.00%		
Feb-02					19	19	100.00%		
Mar-02					8	9	88.89%		
Apr-02					14	14	100.00%		
May-02					24	24	100.00%		
Jun-02					14	14	100.00%		



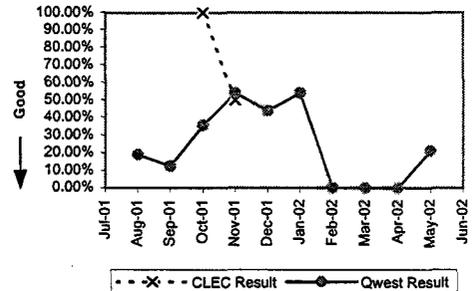
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14:52	12	1:14		
Aug-01					44:27	25	1:47		
Sep-01	0:09	1	0:09		38:56	22	1:46	-1.13	-1.68
Oct-01	0:59	3	0:20	0:23	33:26	31	1:05	-0.9	-1.55
Nov-01	3:33	4	0:53	0:19	27:46	28	0:59	-0.14	-1.09
Dec-01					33:11	23	1:27		
Jan-02					23:52	26	0:55		
Feb-02					15:51	19	0:50		
Mar-02					15:20	9	1:42		
Apr-02					8:21	14	0:36		
May-02					32:27	24	1:21		
Jun-02					13:07	14	0:56		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	12	33.33%		
Aug-01					5	25	20.00%		
Sep-01	0	1	0.00%	0.00%	4	22	18.18%	-0.46	-1.28
Oct-01	1	3	33.33%	47.14%	14	31	45.16%	-0.39	-1.24
Nov-01	1	4	25.00%	43.30%	9	28	32.14%	-0.29	-1.17
Dec-01					9	23	39.13%		
Jan-02					11	26	42.31%		
Feb-02					0	19	0.00%		
Mar-02					0	9	0.00%		
Apr-02					0	14	0.00%		
May-02					4	24	16.67%		
Jun-02					2	14	14.29%		



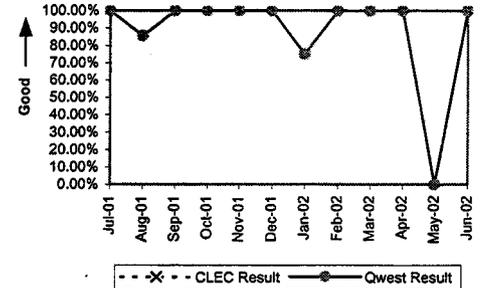
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	21	19.05%		
Aug-01					2	16	12.50%		
Sep-01	1	1	100.00%	0.00%	5	14	35.71%	0.86	-0.48
Oct-01	1	2	50.00%	50.00%	7	13	53.85%	-0.1	-1.06
Nov-01					7	16	43.75%		
Dec-01					7	13	53.85%		
Jan-02					0	16	0.00%		
Feb-02					0	8	0.00%		
Mar-02					0	9	0.00%		
Apr-02					4	19	21.05%		
May-02									
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

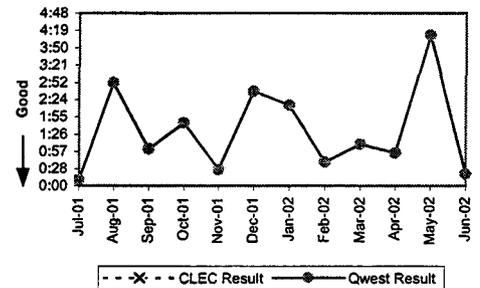
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	100.00%		
Aug-01					6	7	85.71%		
Sep-01					5	5	100.00%		
Oct-01					5	5	100.00%		
Nov-01					1	1	100.00%		
Dec-01					2	2	100.00%		
Jan-02					3	4	75.00%		
Feb-02					1	1	100.00%		
Mar-02					3	3	100.00%		
Apr-02					5	5	100.00%		
May-02					0	1	0.00%		
Jun-02					2	2	100.00%		



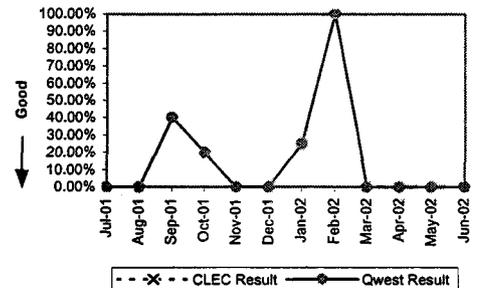
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0:10	1	0:10		
Aug-01					20:02	7	2:52		
Sep-01					5:10	5	1:02		
Oct-01					8:47	5	1:45		
Nov-01					0:27	1	0:27		
Dec-01					5:17	2	2:38		
Jan-02					8:59	4	2:15		
Feb-02					0:40	1	0:40		
Mar-02					3:29	3	1:10		
Apr-02					4:34	5	0:55		
May-02					4:12	1	4:12		
Jun-02					0:40	2	0:20		



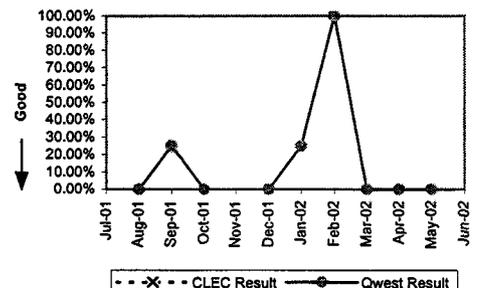
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	1	0.00%		
Aug-01					0	7	0.00%		
Sep-01					2	5	40.00%		
Oct-01					1	5	20.00%		
Nov-01					0	1	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	4	25.00%		
Feb-02					1	1	100.00%		
Mar-02					0	3	0.00%		
Apr-02					0	5	0.00%		
May-02					0	1	0.00%		
Jun-02					0	2	0.00%		



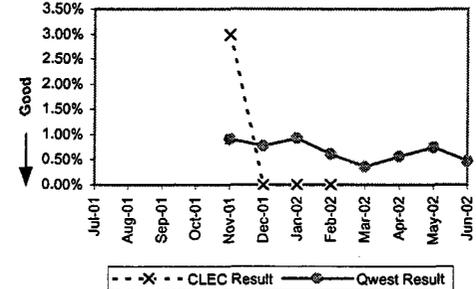
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					0	7	0.00%		
Aug-01					0	7	0.00%		
Sep-01					1	4	25.00%		
Oct-01					0	3	0.00%		
Nov-01					0	2	0.00%		
Dec-01					0	2	0.00%		
Jan-02					1	4	25.00%		
Feb-02					1	1	100.00%		
Mar-02					0	3	0.00%		
Apr-02					0	3	0.00%		
May-02					0	1	0.00%		
Jun-02					0	2	0.00%		

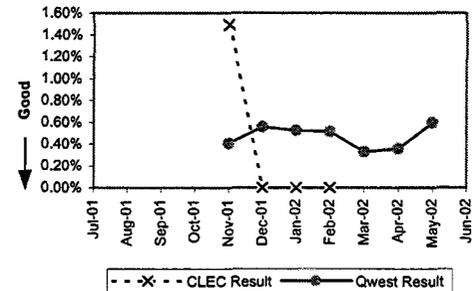


Checklist #14 - Resale - Repair for DS3 and Higher

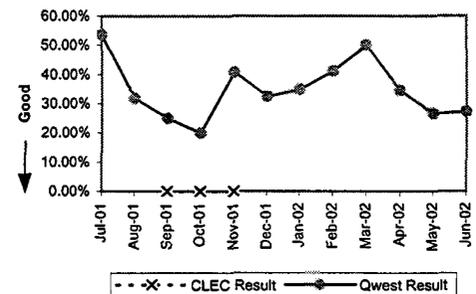
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	4	134	2.99%	17.02%	29	3198	0.91%	1.99	0.21
Dec-01	0	1	0.00%	0.00%	25	3225	0.78%	-0.09	-1.05
Jan-02	0	1	0.00%	0.00%	30	3240	0.93%	-0.1	-1.06
Feb-02	0	1	0.00%	0.00%	20	3284	0.61%	-0.08	-1.05
Mar-02					12	3331	0.36%		
Apr-02					19	3346	0.57%		
May-02					25	3356	0.74%		
Jun-02					16	3389	0.47%		



Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	2	134	1.49%	12.13%	13	3198	0.41%	1.51	-0.08
Dec-01	0	1	0.00%	0.00%	18	3225	0.56%	-0.07	-1.05
Jan-02	0	1	0.00%	0.00%	17	3240	0.52%	-0.07	-1.04
Feb-02	0	1	0.00%	0.00%	17	3284	0.52%	-0.07	-1.04
Mar-02					11	3331	0.33%		
Apr-02					12	3346	0.36%		
May-02					20	3356	0.60%		
Jun-02									



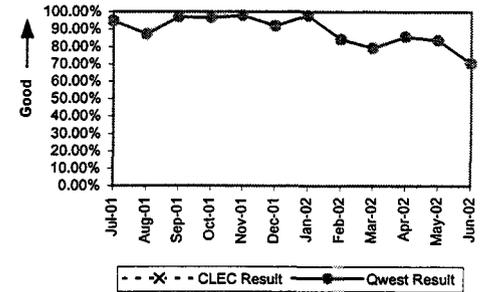
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					15	28	53.57%		
Aug-01					15	47	31.91%		
Sep-01	0	1	0.00%	0.00%	9	36	25.00%	-0.57	-1.35
Oct-01	0	3	0.00%	0.00%	9	45	20.00%	-0.84	-1.51
Nov-01	0	4	0.00%	0.00%	20	49	40.82%	-1.6	-1.97
Dec-01					12	37	32.43%		
Jan-02					16	46	34.78%		
Feb-02					14	34	41.18%		
Mar-02					12	24	50.00%		
Apr-02					10	29	34.48%		
May-02					9	34	26.47%		
Jun-02					6	22	27.27%		



Checklist #14 - Resale - Frame Relay Installation

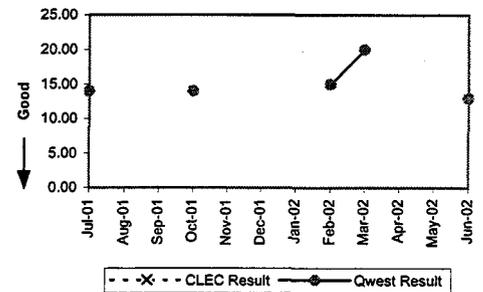
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					131	138	94.93%		
Aug-01					82	94	87.23%		
Sep-01					158	163	96.93%		
Oct-01					145	150	96.67%		
Nov-01					92	94	97.87%		
Dec-01					80	87	91.95%		
Jan-02					90	92	97.83%		
Feb-02					76	90	84.44%		
Mar-02					88	111	79.28%		
Apr-02					79	92	85.87%		
May-02					98	117	83.76%		
Jun-02					103	146	70.55%		



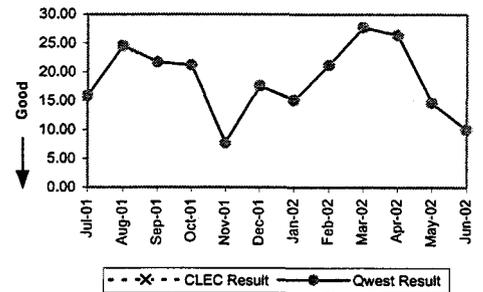
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					28	2	14.00		
Aug-01									
Sep-01									
Oct-01					42	3	14.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					15	1	15.00		
Mar-02					20	1	20.00		
Apr-02									
May-02									
Jun-02					13	1	13.00		



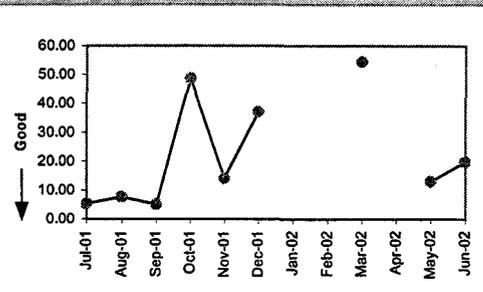
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					366	23	15.91		
Aug-01					515	21	24.52		
Sep-01					825	38	21.71		
Oct-01					783	37	21.16		
Nov-01					323	42	7.69		
Dec-01					335	19	17.63		
Jan-02					302	20	15.10		
Feb-02					340	16	21.25		
Mar-02					721	26	27.73		
Apr-02					554	21	26.38		
May-02					307	21	14.62		
Jun-02					422	42	10.05		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One

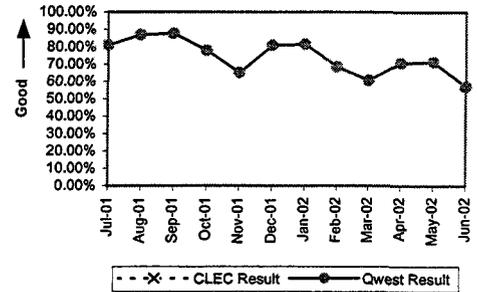
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	3	5.33		
Aug-01					46	6	7.67		
Sep-01					5	1	5.00		
Oct-01					97	2	48.50		
Nov-01					28	2	14.00		
Dec-01					111	3	37.00		
Jan-02									
Feb-02									
Mar-02					109	2	54.50		
Apr-02									
May-02					26	2	13.00		
Jun-02					79	4	19.75		



Checklist #14 - Resale - Frame Relay Installation

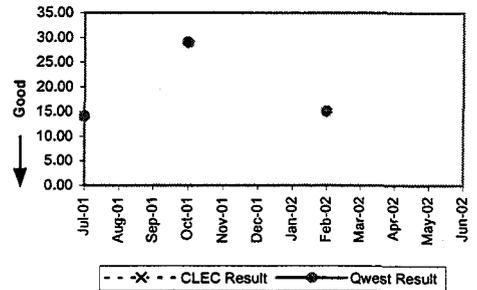
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	37	81.08%		
Aug-01					27	31	87.10%		
Sep-01					43	49	87.76%		
Oct-01					32	41	78.05%		
Nov-01					13	20	65.00%		
Dec-01					21	26	80.77%		
Jan-02					22	27	81.48%		
Feb-02					24	35	68.57%		
Mar-02					20	33	60.61%		
Apr-02					17	24	70.83%		
May-02					30	42	71.43%		
Jun-02					28	49	57.14%		



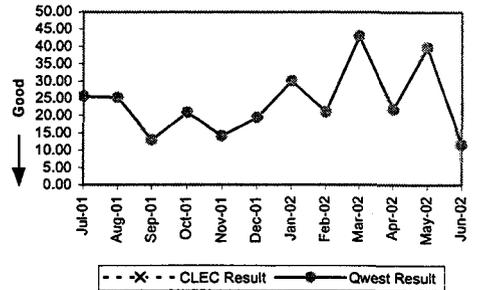
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	1	14.00		
Aug-01									
Sep-01									
Oct-01					29	1	29.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					15	1	15.00		
Mar-02									
Apr-02									
May-02									
Jun-02									



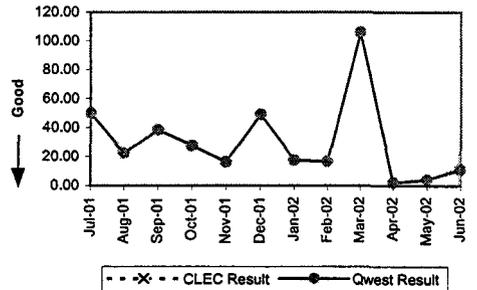
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					307	12	25.58		
Aug-01					202	8	25.25		
Sep-01					271	21	12.90		
Oct-01					418	20	20.90		
Nov-01					212	15	14.13		
Dec-01					194	10	19.40		
Jan-02					391	13	30.08		
Feb-02					189	9	21.00		
Mar-02					645	15	43.00		
Apr-02					131	6	21.83		
May-02					437	11	39.73		
Jun-02					232	20	11.60		



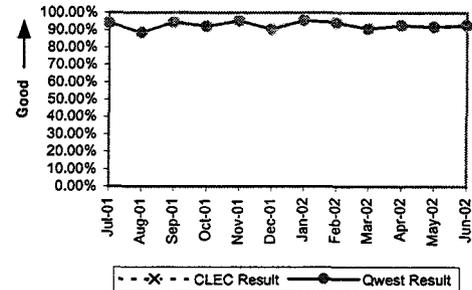
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150	3	50.00		
Aug-01					67	3	22.33		
Sep-01					153	4	38.25		
Oct-01					165	6	27.50		
Nov-01					65	4	16.25		
Dec-01					49	1	49.00		
Jan-02					35	2	17.50		
Feb-02					33	2	16.50		
Mar-02					106	1	106.00		
Apr-02					2	1	2.00		
May-02					8	2	4.00		
Jun-02					22	2	11.00		

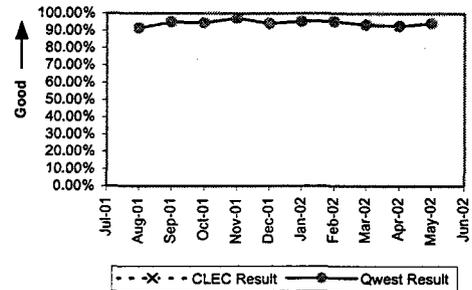


Checklist #14 - Resale - Frame Relay Installation

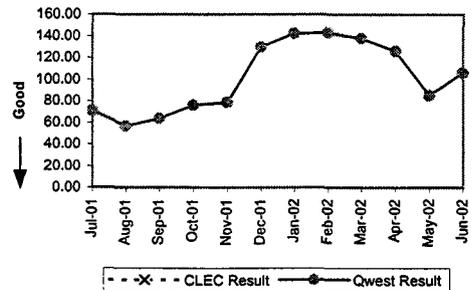
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					207	220	94.09%		
Aug-01					176	199	88.44%		
Sep-01					229	242	94.63%		
Oct-01					274	297	92.26%		
Nov-01					211	221	95.48%		
Dec-01					141	156	90.38%		
Jan-02					149	156	95.51%		
Feb-02					143	152	94.08%		
Mar-02					139	153	90.85%		
Apr-02					142	153	92.81%		
May-02					146	159	91.82%		
Jun-02					191	206	92.72%		



New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					182	199	91.46%		
Sep-01					230	242	95.04%		
Oct-01					281	297	94.61%		
Nov-01					215	221	97.29%		
Dec-01					147	156	94.23%		
Jan-02					149	156	95.51%		
Feb-02					145	152	95.39%		
Mar-02					143	153	93.46%		
Apr-02					142	153	92.81%		
May-02					150	159	94.34%		
Jun-02									

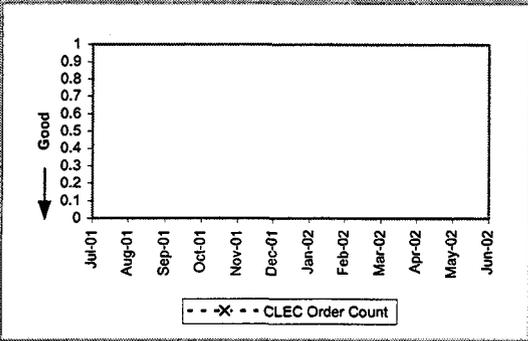


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4191	59	71.03		
Aug-01					5345	94	56.86		
Sep-01					4798	75	63.97		
Oct-01					5321	70	76.01		
Nov-01					6596	84	78.52		
Dec-01					6763	52	130.06		
Jan-02					7833	55	142.42		
Feb-02					8296	58	143.03		
Mar-02					8280	60	138.00		
Apr-02					8213	65	126.35		
May-02					8085	95	85.11		
Jun-02					8058	76	106.03		



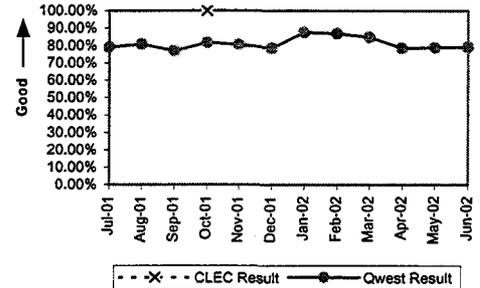
Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

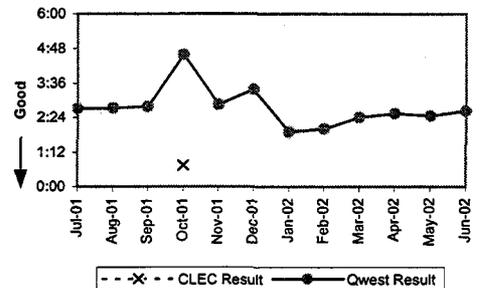


Checklist #14 - Resale - Frame Relay Repair

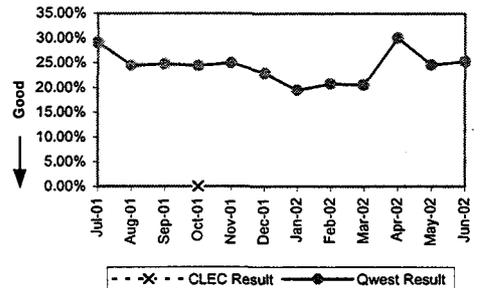
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					201	254	79.13%		
Aug-01					228	282	80.85%		
Sep-01					143	186	76.88%		
Oct-01	1	1	100.00%	0.00%	171	209	81.82%	-0.47	-1.29
Nov-01					155	192	80.73%		
Dec-01					161	205	78.54%		
Jan-02					144	164	87.80%		
Feb-02					134	154	87.01%		
Mar-02					140	165	84.85%		
Apr-02					128	163	78.53%		
May-02					138	175	78.86%		
Jun-02					138	174	79.31%		



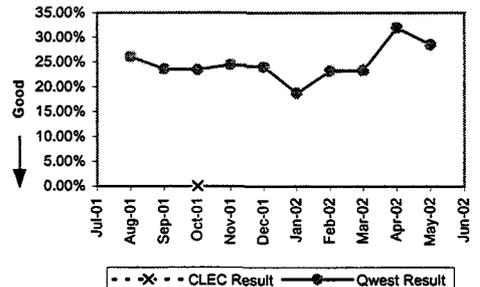
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					690:32	254	2:43		
Aug-01					768:47	282	2:44		
Sep-01					517:35	186	2:47		
Oct-01	0:45	1	0:45		957:16	209	4:35	-0.28	-1.17
Nov-01					547:57	192	2:51		
Dec-01					693:19	205	3:23		
Jan-02					312:03	164	1:54		
Feb-02					309:54	154	2:01		
Mar-02					399:23	165	2:25		
Apr-02					416:10	163	2:33		
May-02					432:33	175	2:28		
Jun-02					457:29	174	2:38		



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					74	254	29.13%		
Aug-01					69	282	24.47%		
Sep-01					46	186	24.73%		
Oct-01	0	1	0.00%	0.00%	51	209	24.40%	-0.57	-1.34
Nov-01					48	192	25.00%		
Dec-01					47	205	22.93%		
Jan-02					32	164	19.51%		
Feb-02					32	154	20.78%		
Mar-02					34	165	20.61%		
Apr-02					49	163	30.06%		
May-02					43	175	24.57%		
Jun-02					44	174	25.29%		



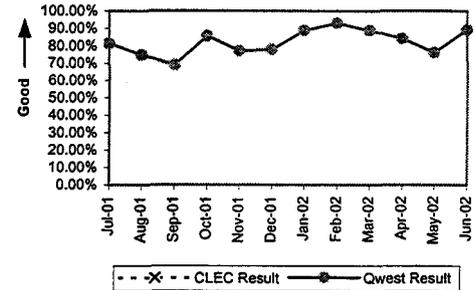
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					55	211	26.07%		
Sep-01					34	144	23.61%		
Oct-01	0	1	0.00%	0.00%	34	145	23.45%	-0.55	-1.34
Nov-01					32	131	24.43%		
Dec-01					36	150	24.00%		
Jan-02					21	112	18.75%		
Feb-02					26	112	23.21%		
Mar-02					28	120	23.33%		
Apr-02					38	119	31.93%		
May-02					37	130	28.46%		
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

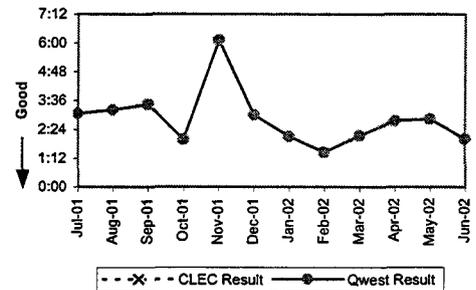
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					93	114	81.58%		
Aug-01					119	159	74.84%		
Sep-01					51	74	68.92%		
Oct-01					66	77	85.71%		
Nov-01					54	70	77.14%		
Dec-01					67	86	77.91%		
Jan-02					79	89	88.76%		
Feb-02					67	72	93.06%		
Mar-02					56	63	88.89%		
Apr-02					64	76	84.21%		
May-02					76	100	76.00%		
Jun-02					59	66	89.39%		



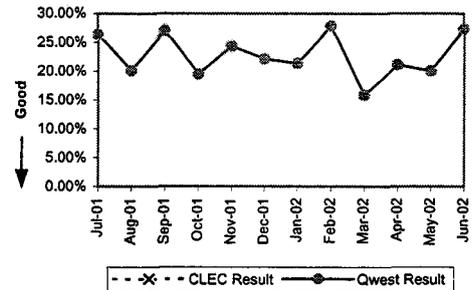
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					348:53	114	3:04		
Aug-01					512:35	159	3:13		
Sep-01					254:47	74	3:27		
Oct-01					152:15	77	1:59		
Nov-01					428:12	70	6:07		
Dec-01					259:28	86	3:01		
Jan-02					187:55	89	2:07		
Feb-02					104:21	72	1:27		
Mar-02					135:50	63	2:09		
Apr-02					210:33	76	2:46		
May-02					284:05	100	2:50		
Jun-02					132:46	66	2:01		



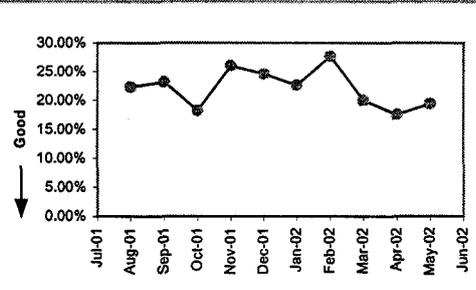
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					30	114	26.32%		
Aug-01					32	159	20.13%		
Sep-01					20	74	27.03%		
Oct-01					15	77	19.48%		
Nov-01					17	70	24.29%		
Dec-01					19	86	22.09%		
Jan-02					19	89	21.35%		
Feb-02					20	72	27.78%		
Mar-02					10	63	15.87%		
Apr-02					16	76	21.05%		
May-02					20	100	20.00%		
Jun-02					18	66	27.27%		



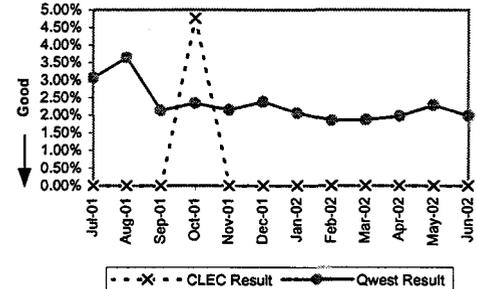
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					25	112	22.32%		
Sep-01					13	56	23.21%		
Oct-01					8	44	18.18%		
Nov-01					13	50	26.00%		
Dec-01					14	57	24.56%		
Jan-02					14	62	22.58%		
Feb-02					13	47	27.66%		
Mar-02					8	40	20.00%		
Apr-02					10	57	17.54%		
May-02					13	67	19.40%		
Jun-02									

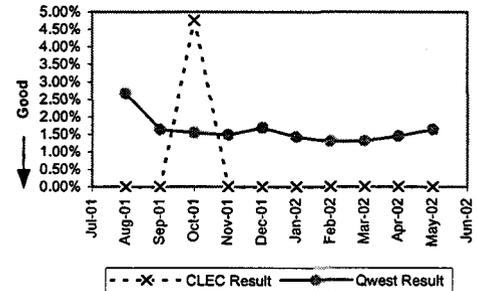


Checklist #14 - Resale - Frame Relay Repair

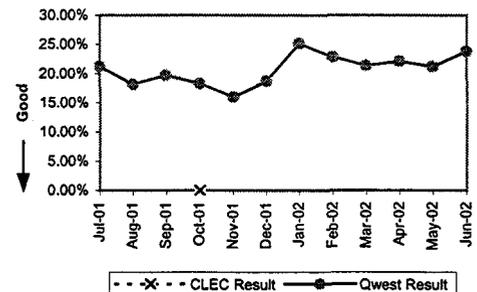
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	23	0.00%	0.00%	368	12043	3.06%	-0.85	-1.52
Aug-01	0	23	0.00%	0.00%	441	12108	3.64%	-0.93	-1.57
Sep-01	0	22	0.00%	0.00%	260	12162	2.14%	-0.69	-1.42
Oct-01	1	21	4.76%	21.30%	286	12201	2.34%	0.7	-0.57
Nov-01	0	17	0.00%	0.00%	262	12184	2.15%	-0.61	-1.37
Dec-01	0	2	0.00%	0.00%	291	12221	2.38%	-0.22	-1.13
Jan-02	0	2	0.00%	0.00%	253	12225	2.07%	-0.21	-1.12
Feb-02	0	2	0.00%	0.00%	226	12191	1.85%	-0.19	-1.12
Mar-02	0	1	0.00%	0.00%	228	12160	1.88%	-0.14	-1.08
Apr-02	0	1	0.00%	0.00%	239	12074	1.98%	-0.14	-1.09
May-02	0	1	0.00%	0.00%	275	12022	2.29%	-0.15	-1.09
Jun-02	0	1	0.00%	0.00%	240	12102	1.98%	-0.14	-1.09



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	23	0.00%	0.00%	323	12108	2.67%	-0.79	-1.48
Sep-01	0	22	0.00%	0.00%	200	12162	1.64%	-0.61	-1.37
Oct-01	1	21	4.76%	21.30%	189	12201	1.55%	0.99	-0.4
Nov-01	0	17	0.00%	0.00%	181	12184	1.49%	-0.51	-1.31
Dec-01	0	2	0.00%	0.00%	207	12221	1.69%	-0.19	-1.11
Jan-02	0	2	0.00%	0.00%	174	12225	1.42%	-0.17	-1.1
Feb-02	0	2	0.00%	0.00%	159	12191	1.30%	-0.16	-1.1
Mar-02	0	1	0.00%	0.00%	160	12160	1.32%	-0.12	-1.07
Apr-02	0	1	0.00%	0.00%	176	12074	1.46%	-0.12	-1.07
May-02	0	1	0.00%	0.00%	197	12022	1.64%	-0.13	-1.08
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					99	467	21.20%		
Aug-01					98	539	18.18%		
Sep-01					64	324	19.75%		
Oct-01	0	1	0.00%	0.00%	64	350	18.29%	-0.47	-1.29
Nov-01					50	312	16.03%		
Dec-01					67	358	18.72%		
Jan-02					85	338	25.15%		
Feb-02					67	293	22.87%		
Mar-02					62	290	21.38%		
Apr-02					68	307	22.15%		
May-02					74	349	21.20%		
Jun-02					75	315	23.81%		



**EXHIBIT 2**

**Regional Results**



***Regional***  
***July 2001 - June 2002***

**July 16, 2002**

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #1 - Local Interconnection - LIS Installation</b>	<b>27</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	27
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	27
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	27
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	27
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	28
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	28
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	28
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	28
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	29
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	29
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	29
<i>Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)</i>	30
 <b>Checklist #1 - Local Interconnection - LIS Repair</b>	 <b>31</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	31
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	31
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	31
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	31
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	32
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	32
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	32
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	32
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	33
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	33
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	33
 <b>Checklist #1 - Collocation</b>	 <b>34</b>
<i>Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A) (Benchmark)</i>	34
<i>Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)</i>	34
<i>Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)</i>	34
<i>Forecasted Collocations (Percent) (CP-2A) (Benchmark)</i>	34
<i>Non-Forecasted &amp; Late Collocations (Percent) (CP-2B) (Benchmark)</i>	35
<i>Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)</i>	35
<i>Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)</i>	35
<i>Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)</i>	35
 <b>Checklist #1 - Trunk Blocking</b>	 <b>36</b>
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)</i>	36
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)</i>	36
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)</i>	37
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)</i>	37
 <b>Checklist #2 - Gateway Availability</b>	 <b>38</b>
<i>Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)</i>	38
<i>Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)</i>	38
<i>Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)</i>	38
<i>Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)</i>	38
<i>Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)</i>	39
<i>Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)</i>	39
<i>System Availability - EXACT (Percent) Default (GA-4) (Benchmark)</i>	39

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)</i>	39
<i>Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)</i>	40
<b>Checklist #2 - Preorder Response Times - IMA</b>	<b>41</b>
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)</i>	41
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)</i>	41
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)</i>	42
<i>Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)</i>	42
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)</i>	42
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)</i>	42
<i>Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)</i>	43
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)</i>	43
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)</i>	43
<i>Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)</i>	43
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)</i>	44
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)</i>	44
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)</i>	45
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)</i>	45
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)</i>	46
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)</i>	46
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)</i>	46
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)</i>	46
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total) (Benchmark)</i>	47
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)</i>	47
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)</i>	47
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)</i>	47
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)</i>	48
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)</i>	48
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)</i>	48
<i>Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)</i>	48
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)</i>	49
<b>Checklist #2 - Preorder Response Times - EDI</b>	<b>50</b>
<i>Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)</i>	50
<i>Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)</i>	50
<i>Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)</i>	50
<i>Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)</i>	50
<i>Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)</i>	51
<i>Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)</i>	51
<i>Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)</i>	51
<i>Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)</i>	51
<i>Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)</i>	52
<i>Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)</i>	52
<i>Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)</i>	52
<i>Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)</i>	52

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #2 - Electronic Flow-through - Resale</b>	<b>53</b>
<i>Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)</i>	53
<i>Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)</i>	53
<i>Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)</i>	53
<i>Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)</i>	53
<b>Checklist #2 - Electronic Flow-through - Unbundled Loops</b>	<b>54</b>
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)</i>	54
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)</i>	54
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)</i>	54
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)</i>	54
<b>Checklist #2 - Electronic Flow-through - LNP</b>	<b>55</b>
<i>Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)</i>	55
<i>Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)</i>	55
<i>Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)</i>	55
<i>Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)</i>	55
<b>Checklist #2 - Electronic Flow-through - UNE-P-POTS</b>	<b>56</b>
<i>Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)</i>	56
<i>Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)</i>	56
<i>Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)</i>	56
<i>Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)</i>	56
<b>Checklist #2 - LSR Rejections</b>	<b>57</b>
<i>LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)</i>	57
<i>LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)</i>	57
<i>LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)</i>	57
<i>LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)</i>	57
<i>LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)</i>	58
<i>LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)</i>	58
<i>LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)</i>	58
<i>LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)</i>	58
<i>LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)</i>	59
<i>LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)</i>	59
<b>Checklist #2 - Firm Order Confirmations - Resale</b>	<b>60</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)</i>	60
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)</i>	60
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)</i>	60
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)</i>	60
<i>FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)</i>	61
<b>Checklist #2 - Firm Order Confirmations - Unbundled Loops</b>	<b>62</b>
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)</i>	62
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)</i>	62
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)</i>	62
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)</i>	62
<i>FOCs on Time for Manual (Percent) (PO-5C-(b)) (Benchmark)</i>	63

## Table of Contents

<b>Section</b>	<b>Page Number</b>
Checklist #2 - Firm Order Confirmations - LNP	64
<i>FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)</i>	64
<i>FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)</i>	64
<i>FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)</i>	64
<i>FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)</i>	64
<i>FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)</i>	65
Checklist #2 - Firm Order Confirmations - LIS	66
<i>Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)</i>	66
Checklist #2 - Completion Notifications	67
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)</i>	67
<i>Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)</i>	67
<i>Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)</i>	67
<i>Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)</i>	67
Checklist #2 - Jeopardy Notifications - Non-Designed Services	68
<i>Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)</i>	68
<i>Timely Jeopardy Notices (Percent) (PO-9A) (Parity)</i>	68
Checklist #2 - Jeopardy Notifications - Unbundled Loops	69
<i>Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)</i>	69
<i>Timely Jeopardy Notices (Percent) (PO-9B) (Parity)</i>	69
Checklist #2 - Jeopardy Notifications - LIS	70
<i>Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)</i>	70
<i>Timely Jeopardy Notices (Percent) (PO-9C) (Parity)</i>	70
Checklist #2 - Jeopardy Notifications - UNE-P-POTS	71
<i>Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)</i>	71
<i>Timely Jeopardy Notices (Percent) (PO-9D) (Parity)</i>	71
Checklist #2 - LSR Accountability	72
<i>LSR Accountability (Percent) (PO-10) (Diagnostic)</i>	72
Checklist #2 - Due Date Changes	73
<i>Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)</i>	73
Checklist #2 - Timely Release Notifications	74
<i>(PO-16) Timely Release Notifications (Percent) Default (Benchmark)</i>	74
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy	75
<i>Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)</i>	75
Checklist #2 - Manual Service Order Accuracy	76
<i>Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)</i>	76
<i>Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)</i>	76
Checklist #2 - Access To Centers	77
<i>Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)</i>	77
<i>Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)</i>	77

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #2 - Billing</b>	<b>78</b>
<i>Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)</i>	78
<i>Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)</i>	78
<i>Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)</i>	78
<i>Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)</i>	78
<i>Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)</i>	79
<i>Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)</i>	80
<i>Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)</i>	81
 <b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation</b>	 <b>82</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	82
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	82
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	82
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	82
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	83
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	83
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	83
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	83
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	84
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	84
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	84
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	84
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	85
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	85
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	85
<i>Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)</i>	86
 <b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair</b>	 <b>87</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	87
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	87
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	87
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	87
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	88
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	88
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	88
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	88
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	89
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	89
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	89
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	89
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	90
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	90
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	90
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	90
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	91
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	91
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	91
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	91
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	92

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation</b>	<b>93</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	93
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	93
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	93
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	93
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	94
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	94
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	94
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	94
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	95
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	95
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	95
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	95
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	96
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	96
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	96
<i>Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)</i>	97
 <b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair</b>	 <b>98</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	98
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	98
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	98
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	98
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	99
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	99
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	99
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	99
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	100
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	100
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	100
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	100
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	101
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	101
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	101
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	101
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	102
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	102
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	102
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	102
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	103
 <b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation</b>	 <b>104</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	104
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	104
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	104
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	104
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	105
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	105
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	105
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	105
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	106

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	106
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	106
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	106
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	107
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	107
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	107
<i>Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)</i>	108
<b>Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair</b>	<b>109</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	109
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	109
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	109
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	109
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	110
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	110
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	110
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	110
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	111
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	111
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	111
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	111
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	112
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	112
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	112
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	112
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	113
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	113
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	113
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	113
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	114
<b>Checklist #2 - Enhanced Extended Loops (EELs) Installation</b>	<b>115</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One</i>	115
<i>Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two</i>	115
<i>Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One</i>	115
<i>Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two</i>	115
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One</i>	116
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two</i>	116
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One</i>	116
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic)-- Interval Zone Two</i>	116
<i>New Service Installation Quality (Percent) (OP-5) (Diagnostic)-- Interval Zone One and Two</i>	117
<i>New Service Installation Quality (Percent) (OP-5*) (Diagnostic)-- Interval Zone One and Two</i>	117
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	117
<i>Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B) (Diagnostic)</i>	118
<b>Checklist #2 - Enhanced Extended Loops (EELs) Repair</b>	<b>119</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)-- Interval Zone One</i>	119
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One</i>	119
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One</i>	119
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One</i>	119
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two</i>	120

## Table of Contents

Section	Page Number
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two</i>	120
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two</i>	120
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Diagnostic)-- Interval Zone Two</i>	120
<i>Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two</i>	121
<i>Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two</i>	121
 <b>Checklist #4 - Unbundled Loop - Analog Installation</b>	<b>122</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs</i>	122
<i>Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs</i>	122
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	122
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	122
<i>Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs</i>	123
<i>Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs</i>	123
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	123
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	123
<i>Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches</i>	124
<i>Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches</i>	124
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	124
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	124
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	125
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	125
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	125
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	125
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	126
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	126
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	126
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	126
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	127
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	127
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	127
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)</i>	128
 <b>Checklist #4 - Unbundled Loop - Analog Repair</b>	<b>129</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	129
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	129
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	129
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	129
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	130
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	130
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	130
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	130
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	131
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	131
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	131
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	131
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	132
 <b>Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation</b>	<b>133</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	133
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	133
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	133

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	133
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	134
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	134
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	134
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	134
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	135
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	135
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	135
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)</i>	136
 <b>Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair</b>	 <b>137</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	137
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	137
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	137
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	137
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	138
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	138
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	138
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	138
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	139
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	139
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	139
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	139
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	140
 <b>Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation</b>	 <b>141</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	141
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	141
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	141
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	141
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	142
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	142
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	142
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	142
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	143
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	143
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	143
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)</i>	144
 <b>Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair</b>	 <b>145</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	145
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	145
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	145
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	145
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	146
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	146
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	146
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	146
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	147
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	147
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	147

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<b>Checklist #4 - Unbundled Loop - DS1 Capable Installation</b>	<b>148</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	148
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	148
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	148
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	148
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	149
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	149
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	149
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	149
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	150
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	150
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	150
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)</i>	151
 <b>Checklist #4 - Unbundled Loop - DS1 Capable Repair</b>	 <b>152</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	152
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	152
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	152
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	152
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	153
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	153
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	153
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	153
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	154
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	154
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	154
 <b>Checklist #4 - Unbundled Loop - ISDN Capable Installation</b>	 <b>155</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	155
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	155
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	155
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	155
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	156
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	156
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	156
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	156
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	157
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	157
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	157
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)</i>	158
 <b>Checklist #4 - Unbundled Loop - ISDN Capable Repair</b>	 <b>159</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	159
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	159
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	159
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	159
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	160
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	160
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	160
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	160

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	161
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	161
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	161
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	161
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	162
<b>Checklist #4 - Unbundled Loop - ADSL Qualified Installation</b>	<b>163</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	163
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	163
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	163
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	163
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	164
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	164
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	164
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	164
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	165
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	165
<b>Checklist #4 - Unbundled Loop - ADSL Qualified Repair</b>	<b>166</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	166
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	166
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	166
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	166
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	167
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	167
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	167
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	167
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	168
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	168
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	168
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	168
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	169
<b>Checklist #4 - Unbundled Loop - Installation for DS3 and Higher</b>	<b>170</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	170
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	170
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	170
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	170
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	171
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	171
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	171
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	171
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	172
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	172
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	172
<i>Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)</i>	173
<b>Checklist #4 - Unbundled Loop - Repair for DS3 and Higher</b>	<b>174</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	174
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	174
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	174

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	174
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	175
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	175
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	175
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	175
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	176
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	176
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	176
 <b>Checklist #4 - Unbundled Loop Cutovers</b>	 <b>177</b>
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)</i>	177
<i>OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)</i>	177
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)</i>	177
<i>Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)</i>	177
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)</i>	178
<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)</i>	178
 <b>Checklist #4 - Unbundled Loop - Conditioned</b>	 <b>179</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One</i>	179
<i>Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One</i>	179
<i>Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two</i>	179
<i>Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two</i>	179
 <b>Checklist #4 - Line Sharing Installation</b>	 <b>180</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs</i>	180
<i>Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs</i>	180
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs</i>	180
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs</i>	180
<i>Installation Commitments Met (Percent) (OP-3B) (Benchmark)-- Dispatches Outside MSAs</i>	181
<i>Installation Interval (Average Days) (OP-4B) (Benchmark)-- Dispatches Outside MSAs</i>	181
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs</i>	181
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic)-- Dispatches Outside MSAs</i>	181
<i>Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches</i>	182
<i>Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches</i>	182
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches</i>	182
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches</i>	182
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	183
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	183
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	184
<i>Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)</i>	185
 <b>Checklist #4 - Line Sharing Repair</b>	 <b>186</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	186
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	186
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	186
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic)-- Dispatches Within MSAs</i>	186
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic)-- Dispatches Within MSAs</i>	187
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	188
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	188
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	188
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs</i>	188

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic)-- Dispatches Outside MSAs</i>	189
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	190
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	190
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	190
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic)-- No Dispatches</i>	190
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic)-- No Dispatches</i>	191
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	192
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	192
 <b>Checklist #4 - Sub-Loop Unbundling Installation</b>	 <b>193</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs</i>	193
<i>Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs</i>	193
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs</i>	193
<i>Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs</i>	193
<i>Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs</i>	194
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs</i>	194
<i>Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches</i>	194
<i>Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches</i>	194
<i>New Service Installation Quality (Percent) (OP-5) (Diagnostic)</i>	195
<i>New Service Installation Quality (Percent) (OP-5*) (Diagnostic)</i>	195
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	195
<i>Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)</i>	196
 <b>Checklist #4 - Dark Fiber - Loop Installation</b>	 <b>197</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One</i>	197
<i>Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One</i>	197
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One</i>	197
<i>Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two</i>	197
<i>Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two</i>	198
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two</i>	198
 <b>Checklist #4 - Dark Fiber - Loop Repair</b>	 <b>199</b>
<i>Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two</i>	199
<i>Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two</i>	199
 <b>Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation</b>	 <b>200</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	200
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	200
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	200
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	200
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	201
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	201
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	201
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	201
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	202
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	202
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	202
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)</i>	203
 <b>Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair</b>	 <b>204</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	204

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	204
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	204
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	204
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	205
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	205
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	205
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	205
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	206
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	206
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	206
<b>Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation</b>	<b>207</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	207
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	207
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	207
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	207
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	208
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	208
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	208
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	208
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	209
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	209
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	209
<i>Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)</i>	210
<b>Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair</b>	<b>211</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	211
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	211
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	211
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	211
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	212
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	212
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	212
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	212
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	213
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	213
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	213
<b>Checklist #5 - Dark Fiber - IOF Installation</b>	<b>214</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One</i>	214
<i>Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One</i>	214
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One</i>	214
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One</i>	214
<i>Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two</i>	215
<i>Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two</i>	215
<b>Checklist #5 - Dark Fiber - IOF Repair</b>	<b>216</b>
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One</i>	216
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One</i>	216
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Diagnostic)-- Interval Zone One</i>	216
<i>Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two</i>	216

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two</i>	217
<b>Checklist #7 - E911</b>	<b>218</b>
<i>Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)</i>	218
<b>Checklist #7 - E911/911 Trunk Installation</b>	<b>219</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	219
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	219
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	219
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	219
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	220
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	220
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	220
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	220
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	221
<i>Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)</i>	222
<b>Checklist #7 - E911/911 Trunk Repair</b>	<b>223</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	223
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	223
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	223
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	223
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	224
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	224
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	224
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	224
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	225
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	225
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	225
<b>Checklist #7 - Operator Services - Directory Assistance</b>	<b>226</b>
<i>Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)</i>	226
<i>Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)</i>	226
<b>Checklist #8 - Directory Listings</b>	<b>227</b>
<i>Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)</i>	227
<i>Accurate Database Updates (Percent) (DB-2C-1) (Parity)</i>	227
<b>Checklist #9 - NXX Code Activation</b>	<b>228</b>
<i>NXX Code Activation (Percent) (NP-1A) (Parity)</i>	228
<i>NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)</i>	228
<b>Checklist #10 - Databases and Signaling</b>	<b>229</b>
<i>Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)</i>	229
<b>Checklist #11 - Number Portability**</b>	<b>230</b>
<i>Number Portability Timeliness (Percent) (OP-8B) (Benchmark)</i>	230
<i>Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)</i>	230
<i>Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)</i>	230
<i>Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)</i>	230
<i>LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)</i>	231

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)</i>	231
<b>Checklist #13 - Reciprocal Compensation</b>	<b>232</b>
<i>Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)</i>	232
<i>Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)</i>	232
<b>Checklist #14 - Resale - Residence Installation</b>	<b>233</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	233
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	233
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	233
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	233
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	234
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	234
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	234
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	234
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	235
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	235
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	235
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	235
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	236
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	236
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	236
<i>Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)</i>	237
<b>Checklist #14 - Resale - Residence Repair</b>	<b>238</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	238
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	238
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	238
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	238
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	239
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	239
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	239
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	239
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	240
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	240
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	240
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	240
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	241
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	241
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	241
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	241
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	242
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	242
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	242
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	242
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	243
<b>Checklist #14 - Resale - Business Installation</b>	<b>244</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	244
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	244
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	244

## Table of Contents

Section	Page Number
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	244
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	245
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	245
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	245
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	245
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	246
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	246
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	246
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	246
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	247
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	247
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	247
<i>Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)</i>	248
<b>Checklist #14 - Resale - Business Repair</b>	<b>249</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	249
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	249
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	249
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	249
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	250
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	250
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	250
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	250
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	251
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	251
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	251
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	251
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	252
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	252
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	252
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	252
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	253
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	253
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	253
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	253
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	254
<b>Checklist #14 - Resale - Centrex Installation</b>	<b>255</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	255
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	255
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	255
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	255
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	256
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	256
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	256
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	256
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	257
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	257
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	257
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	257
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	258

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	258
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	258
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)</i>	259
<b>Checklist #14 - Resale - Centrex Repair</b>	<b>260</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	260
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	260
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	260
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	260
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	261
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	261
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	261
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	261
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	262
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	262
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	262
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	262
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	263
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	263
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	263
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	263
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	264
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	264
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	264
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	264
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	265
<b>Checklist #14 - Resale - Centrex 21 Installation</b>	<b>266</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	266
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	266
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	266
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	266
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	267
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	267
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	267
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	267
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	268
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	268
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	268
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	268
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	269
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	269
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	269
<i>Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)</i>	270
<b>Checklist #14 - Resale - Centrex 21 Repair</b>	<b>271</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	271
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	271
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	271
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	271
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	272

## Table of Contents

Section	Page Number
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	272
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	272
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	272
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	273
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	273
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	273
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	273
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	274
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	274
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	274
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	274
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	275
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	275
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	275
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	275
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	276
 <b>Checklist #14 - Resale - PBX Installation</b>	 <b>277</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	277
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	277
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	277
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	277
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	278
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	278
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	278
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	278
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	279
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	279
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	279
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	279
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	280
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	280
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	280
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	280
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	281
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	281
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	281
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	281
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	282
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	282
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	282
<i>Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)</i>	283
 <b>Checklist #14 - Resale - PBX Repair</b>	 <b>284</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	284
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	284
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	284
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	284
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	285
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	285
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	285

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	285
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	286
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	286
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	286
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	286
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	287
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	287
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	287
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	287
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	288
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	288
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	288
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	288
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	289
<b>Checklist #14 - Resale - Basic ISDN Installation</b>	<b>290</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	290
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	290
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	290
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	290
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	291
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	291
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	291
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	291
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	292
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	292
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	292
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	292
<i>New Service Installation Quality (Percent) (OP-5) (Parity)</i>	293
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)</i>	293
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	293
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	293
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	294
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	294
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	294
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	294
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	295
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	295
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	295
<i>Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)</i>	296
<b>Checklist #14 - Resale - Basic ISDN Repair</b>	<b>297</b>
<i>Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs</i>	297
<i>All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs</i>	297
<i>Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs</i>	297
<i>Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs</i>	297
<i>Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs</i>	298
<i>Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs</i>	298
<i>Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs</i>	298
<i>All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs</i>	298
<i>Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs</i>	299

## Table of Contents

Section	Page Number
<i>Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs</i>	299
<i>Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches</i>	300
<i>All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches</i>	300
<i>Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches</i>	300
<i>Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches</i>	300
<i>Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches</i>	301
<i>Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches</i>	301
<i>Trouble Rate (Percent) (MR-8) (Parity)</i>	301
<i>Trouble Rate (Percent) (MR-8*) (Parity)</i>	301
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)</i>	302
 <b>Checklist #14 - Resale - Qwest DSL Installation</b>	<b>303</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	303
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	303
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	303
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	303
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	304
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	304
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	304
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	304
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	305
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	305
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	305
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	305
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	306
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	306
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	306
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	306
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	307
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	307
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	307
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	307
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	308
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	308
 <b>Checklist #14 - Resale - Qwest DSL Repair</b>	<b>309</b>
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	309
<i>Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One</i>	309
<i>All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One</i>	309
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	309
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	310
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	310
<i>Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two</i>	310
<i>All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two</i>	310
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	311
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	311
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	311
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	311
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	312

## Table of Contents

Section	Page Number
<b>Checklist #14 - Resale - Primary ISDN Installation</b>	<b>313</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	313
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	313
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	313
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	313
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	314
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	314
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	314
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	314
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	315
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	315
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	315
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	315
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	316
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	316
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	316
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	316
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	317
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	317
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	317
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	317
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	318
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	318
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	318
<i>Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)</i>	319
 <b>Checklist #14 - Resale - Primary ISDN Repair</b>	 <b>320</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	320
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	320
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	320
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	320
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	321
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	321
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	321
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	321
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	322
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	322
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	322
 <b>Checklist #14 - Resale - DS0 Installation</b>	 <b>323</b>
<i>Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs</i>	323
<i>Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs</i>	323
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs</i>	323
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs</i>	323
<i>Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs</i>	324
<i>Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs</i>	324
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs</i>	324
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs</i>	324
<i>Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches</i>	325
<i>Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches</i>	325

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches</i>	325
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches</i>	325
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	326
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	326
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	326
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	326
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	327
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	327
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	327
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	327
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	328
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	328
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	328
<i>Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)</i>	329
 <b>Checklist #14 - Resale - DS0 Repair</b>	 <b>330</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	330
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	330
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	330
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	330
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	331
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	331
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	331
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	331
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	332
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	332
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	332
 <b>Checklist #14 - Resale - DS1 Installation</b>	 <b>333</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	333
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	333
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	333
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	333
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	334
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	334
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	334
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	334
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	335
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	335
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	335
<i>Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)</i>	336
 <b>Checklist #14 - Resale - DS1 Repair</b>	 <b>337</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	337
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	337
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	337
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	337
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	338
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	338
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	338
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	338

## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	339
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	339
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	339
<b>Checklist #14 - Resale - Installation for DS3 and Higher</b>	<b>340</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	340
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	340
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	340
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	340
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	341
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	341
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	341
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	341
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	342
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	342
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	342
<i>Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)</i>	343
<b>Checklist #14 - Resale - Repair for DS3 and Higher</b>	<b>344</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	344
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	344
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	344
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	344
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	345
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	345
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	345
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	345
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	346
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	346
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	346
<b>Checklist #14 - Resale - Frame Relay Installation</b>	<b>347</b>
<i>Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One</i>	347
<i>Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One</i>	347
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One</i>	347
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One</i>	347
<i>Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two</i>	348
<i>Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two</i>	348
<i>Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two</i>	348
<i>Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two</i>	348
<i>New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two</i>	349
<i>New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two</i>	349
<i>Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)</i>	349
<i>Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B) (Diagnostic)</i>	350
<b>Checklist #14 - Resale - Frame Relay Repair</b>	<b>351</b>
<i>All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One</i>	351
<i>Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One</i>	351
<i>Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One</i>	351
<i>Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One</i>	351
<i>All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two</i>	352

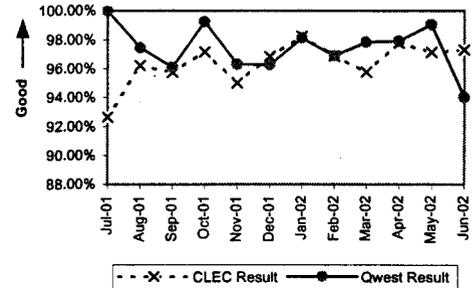
## Table of Contents

<b>Section</b>	<b>Page Number</b>
<i>Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two</i>	352
<i>Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two</i>	352
<i>Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two</i>	352
<i>Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two</i>	353
<i>Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two</i>	353
<i>Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two</i>	353

Checklist #1 - Local Interconnection - LIS Installation

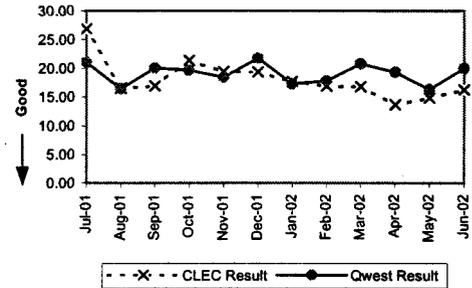
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	139	150	92.67%	26.07%	303	303	100.00%	N/A	1.47
Aug-01	127	132	96.21%	19.09%	231	237	97.47%	0.66	-0.6
Sep-01	158	165	95.76%	20.16%	197	205	96.10%	0.15	-0.91
Oct-01	241	248	97.18%	16.56%	263	265	99.25%	1.69	0.03
Nov-01	190	200	95.00%	21.79%	236	245	96.33%	0.67	-0.59
Dec-01	185	191	96.86%	17.44%	233	242	96.28%	-0.32	-1.19
Jan-02	222	226	98.23%	13.19%	105	107	98.13%	-0.06	-1.04
Feb-02	281	290	96.90%	17.34%	125	129	96.90%	-0.08	-1.05
Mar-02	204	213	95.77%	20.12%	91	93	97.85%	0.85	-0.49
Apr-02	266	272	97.79%	14.69%	94	96	97.92%	-0.04	-1.02
May-02	273	281	97.15%	16.63%	106	107	99.07%	1.09	-0.34
Jun-02	109	112	97.32%	16.15%	110	117	94.02%	-1.05	-1.64



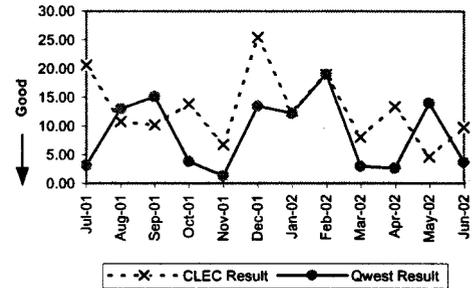
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8408	313	26.86	18.05	8519	405	21.03	6.01	2.65
Aug-01	3224	195	16.53	16.38	5378	327	16.45	0.09	-0.94
Sep-01	4140	245	16.90	9.46	8416	420	20.04	-3.45	-3.1
Oct-01	8313	389	21.37	15.71	7923	403	19.66	1.93	0.17
Nov-01	5575	287	19.43	11.68	6910	374	18.48	1.1	-0.33
Dec-01	5358	277	19.34	15.37	6587	303	21.74	-2.6	-2.58
Jan-02	5515	311	17.73	9.76	2333	135	17.28	0.65	-0.6
Feb-02	6052	358	16.91	9.95	2813	158	17.80	-1.12	-1.68
Mar-02	5302	315	16.83	9.86	2332	112	20.82	-3.62	-3.2
Apr-02	4569	334	13.68	6.39	2259	117	19.31	-8.04	-5.89
May-02	4895	330	14.83	7.19	2106	129	16.33	-2.12	-2.29
Jun-02	2233	137	16.30	7.43	2660	133	20.00	-5.02	-4.05



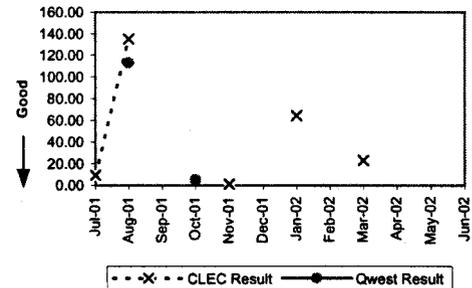
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2037	99	20.58	20.14	25	8	3.12	2.75	0.67
Aug-01	354	33	10.73	24.68	286	22	13.00	-0.67	-1.41
Sep-01	427	42	10.17	12.31	393	26	15.12	-1.05	-1.64
Oct-01	1010	73	13.84	15.17	50	13	3.85	1.22	-0.26
Nov-01	650	96	6.77	12.59	183	138	1.33	2.88	0.75
Dec-01	610	24	25.42	26.00	242	18	13.44	1.76	0.07
Jan-02	416	33	12.61	12.05	73	6	12.17	-0.2	-1.12
Feb-02	303	16	18.94	16.72	114	6	19.00	-0.01	-1
Mar-02	177	22	8.05	8.39	9	3	3.00	1.25	-0.24
Apr-02	120	9	13.33	15.15	8	3	2.67	1.19	-0.28
May-02	37	8	4.62	4.27	28	2	14.00	-0.65	-1.39
Jun-02	39	4	9.75	6.70	30	8	3.75	1.32	-0.2



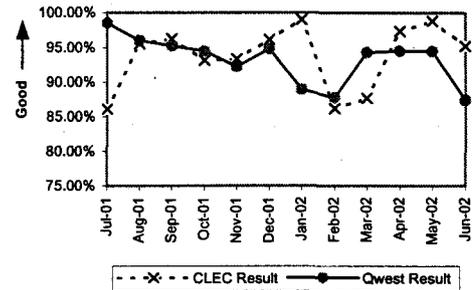
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	3	9.33	2.08					
Aug-01	135	1	135.00		113	1	113.00		
Sep-01									
Oct-01					5	1	5.00		
Nov-01	1	1	1.00						
Dec-01									
Jan-02	64	1	64.00						
Feb-02									
Mar-02	23	1	23.00						
Apr-02									
May-02									
Jun-02									

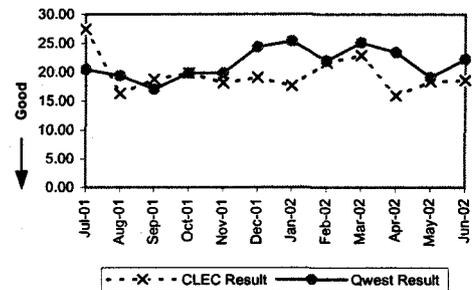


Checklist #1 - Local Interconnection - LIS Installation

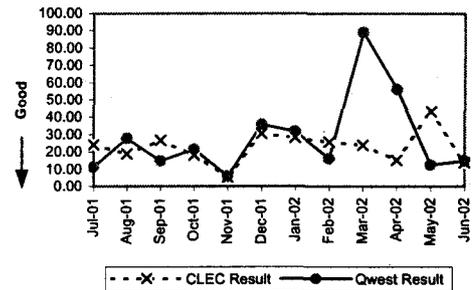
Installation Commitments Met (Percent) (OP-3E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31	36	86.11%	34.58%	271	275	98.55%	3.16	0.92
Aug-01	43	45	95.56%	20.61%	264	275	96.00%	0.18	-0.89
Sep-01	52	54	96.30%	18.89%	140	147	95.24%	-0.31	-1.19
Oct-01	68	73	93.15%	25.26%	223	236	94.49%	0.44	-0.73
Nov-01	56	60	93.33%	24.94%	214	232	92.24%	-0.28	-1.17
Dec-01	75	78	96.15%	19.23%	164	173	94.80%	-0.45	-1.27
Jan-02	100	101	99.01%	9.90%	105	118	88.98%	-2.36	-2.44
Feb-02	50	58	86.21%	34.48%	86	98	87.76%	0.27	-0.83
Mar-02	50	57	87.72%	32.82%	83	88	94.32%	1.35	-0.18
Apr-02	111	114	97.37%	16.01%	87	92	94.57%	-0.88	-1.54
May-02	87	88	98.86%	10.60%	120	127	94.49%	-1.38	-1.84
Jun-02	60	63	95.24%	21.30%	111	127	87.40%	-1.53	-1.93



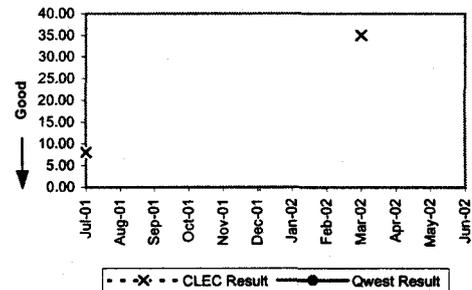
Installation Interval (Average Days) (OP-4E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1894	69	27.45	21.48	8199	400	20.50	0.98	-0.4
Aug-01	1110	68	16.32	13.86	8260	426	19.39	-1.31	-1.8
Sep-01	1596	85	18.78	20.16	4207	246	17.10	0.62	-0.62
Oct-01	2541	128	19.85	13.79	6252	315	19.85	0	-1
Nov-01	1651	91	18.14	12.01	6946	350	19.85	-1	-1.61
Dec-01	2120	111	19.10	13.32	5947	244	24.37	-1.33	-1.81
Jan-02	2455	139	17.66	14.26	4689	185	25.35	-3.14	-2.91
Feb-02	1753	81	21.64	19.61	2900	132	21.97	-0.17	-1.11
Mar-02	2315	101	22.92	15.71	3286	131	25.08	-0.32	-1.2
Apr-02	2187	137	15.96	6.24	3542	151	23.46	-2.07	-2.26
May-02	1917	104	18.43	12.65	3244	170	19.08	-0.76	-1.46
Jun-02	1545	83	18.61	8.69	3867	174	22.22	-3.42	-3.08



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	484	20	24.20	24.21	267	24	11.12	1.34	-0.18
Aug-01	188	10	18.80	29.22	994	36	27.61	-0.51	-1.31
Sep-01	345	13	26.54	31.64	369	25	14.76	1.17	-0.29
Oct-01	415	23	18.04	16.72	687	32	21.47	-0.46	-1.28
Nov-01	184	35	5.26	13.87	800	136	5.88	-0.18	-1.11
Dec-01	274	9	30.44	31.33	897	25	35.88	-0.14	-1.09
Jan-02	339	12	28.25	37.85	698	22	31.73	-0.21	-1.13
Feb-02	464	18	25.78	22.87	321	20	16.05	1.11	-0.32
Mar-02	358	15	23.87	24.45	712	8	89.00	-0.75	-1.46
Apr-02	61	4	15.25	16.11	506	9	56.22	-0.58	-1.35
May-02	173	4	43.25	27.29	111	9	12.33	2.14	0.3
Jun-02	55	4	13.75	16.17	401	27	14.85	-0.18	-1.11

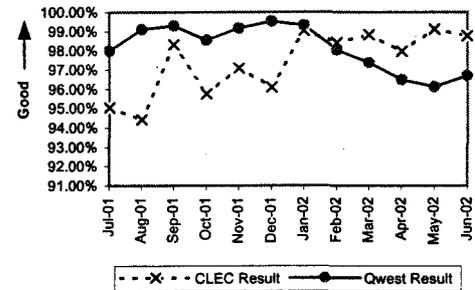


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02	35	1	35.00						
Apr-02									
May-02									
Jun-02									

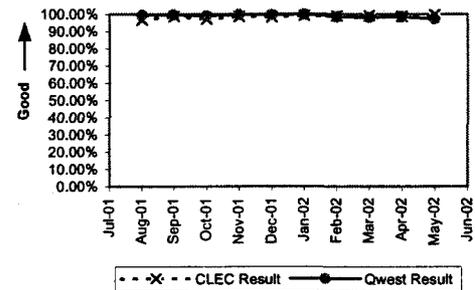


Checklist #1 - Local Interconnection - LIS Installation

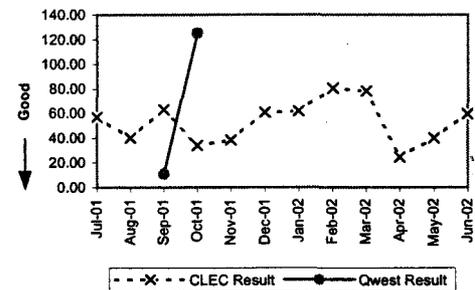
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	384	404	95.05%	21.69%	588	600	98.00%	2.54	0.54
Aug-01	305	323	94.43%	22.94%	772	779	99.10%	4.22	1.56
Sep-01	292	297	98.32%	12.87%	705	710	99.30%	1.35	-0.18
Oct-01	406	424	95.75%	20.16%	682	692	98.55%	2.78	0.69
Nov-01	435	448	97.10%	16.79%	715	721	99.17%	2.58	0.57
Dec-01	368	383	96.08%	19.40%	633	636	99.53%	3.74	1.27
Jan-02	415	419	99.05%	9.72%	431	434	99.31%	0.4	-0.75
Feb-02	438	445	98.43%	12.44%	299	305	98.03%	-0.38	-1.23
Mar-02	423	428	98.83%	10.75%	260	267	97.38%	-1.17	-1.71
Apr-02	435	444	97.97%	14.09%	247	256	96.48%	-1.03	-1.63
May-02	449	453	99.12%	9.36%	273	284	96.13%	-2.05	-2.24
Jun-02	323	327	98.78%	10.99%	293	303	96.70%	-1.46	-1.89



New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	312	323	96.59%	18.14%	774	779	99.36%	3.13	0.9
Sep-01	293	297	98.65%	11.53%	706	710	99.44%	1.21	-0.27
Oct-01	411	424	96.93%	17.24%	685	692	98.99%	2.4	0.46
Nov-01	442	448	98.66%	11.50%	718	721	99.58%	1.66	0.01
Dec-01	376	383	98.17%	13.40%	633	636	99.53%	2	0.22
Jan-02	415	419	99.05%	9.72%	433	434	99.77%	1.28	-0.22
Feb-02	440	445	98.88%	10.54%	300	305	98.36%	-0.55	-1.33
Mar-02	424	428	99.07%	9.62%	262	267	98.13%	-0.89	-1.54
Apr-02	438	444	98.65%	11.55%	252	256	98.44%	-0.22	-1.13
May-02	452	453	99.78%	4.69%	276	284	97.18%	-2.07	-2.26
Jun-02									

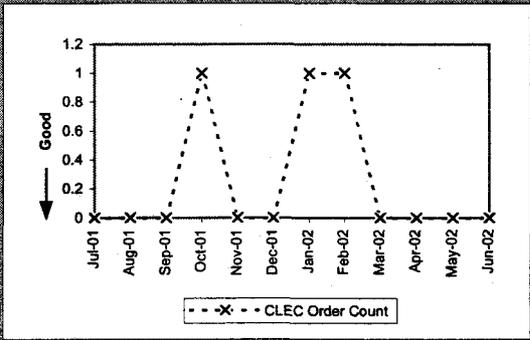


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1828	32	57.12	82.99					
Aug-01	1489	37	40.24	73.60					
Sep-01	1641	26	63.12	87.64	33	3	11.00	1.67	0.02
Oct-01	1193	35	34.09	51.87	125	1	125.00		
Nov-01	961	25	38.44	60.60					
Dec-01	851	14	60.79	64.59					
Jan-02	866	14	61.86	63.02					
Feb-02	884	11	80.36	77.09					
Mar-02	939	12	78.25	86.09					
Apr-02	196	8	24.50	21.41					
May-02	280	7	40.00	43.18					
Jun-02	179	3	59.67	43.66					



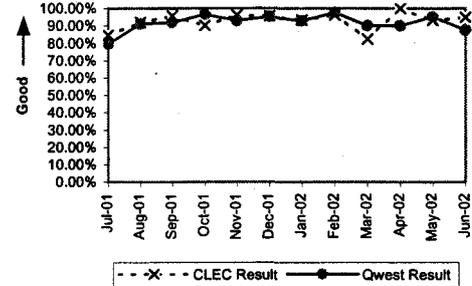
Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0

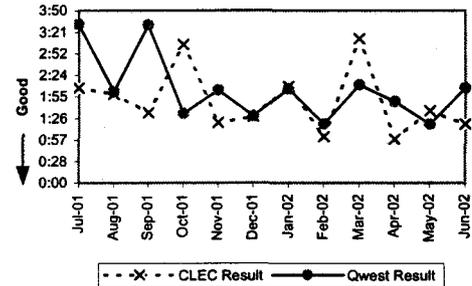


Checklist #1 - Local Interconnection - LIS Repair

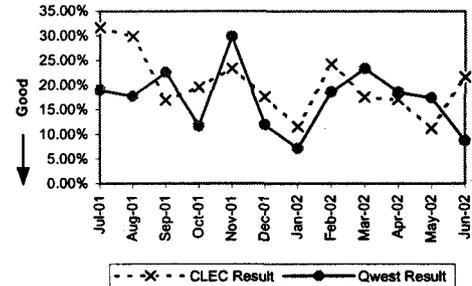
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	134	158	84.81%	35.89%	63	79	79.75%	-0.91	-1.56
Aug-01	114	124	91.94%	27.23%	72	79	91.14%	-0.19	-1.12
Sep-01	113	118	95.76%	20.14%	57	62	91.94%	-0.9	-1.54
Oct-01	92	102	90.20%	29.74%	58	60	96.67%	1.52	-0.08
Nov-01	74	77	96.10%	19.35%	53	57	92.98%	-0.7	-1.43
Dec-01	65	68	95.59%	20.54%	40	42	95.24%	-0.08	-1.05
Jan-02	113	121	93.39%	24.85%	39	42	92.86%	-0.12	-1.07
Feb-02	159	165	96.36%	18.72%	42	43	97.67%	0.28	-0.83
Mar-02	61	74	82.43%	38.05%	54	60	90.00%	1.23	-0.25
Apr-02	82	82	100.00%	0.00%	63	70	90.00%	-2.05	-2.25
May-02	83	89	93.26%	25.07%	60	63	95.24%	0.45	-0.72
Jun-02	57	60	95.00%	21.79%	50	57	87.72%	-1.2	-1.73



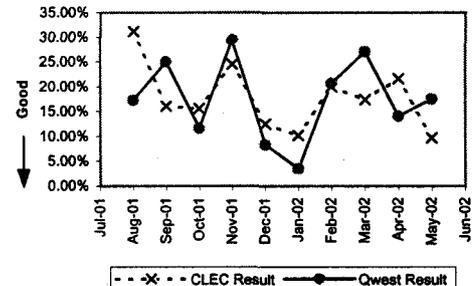
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	335:01	158	2:07	3:25	279:02	79	3:32	-1.08	-1.66
Aug-01	245:58	124	1:59	4:30	161:04	79	2:02	-0.18	-1.11
Sep-01	185:50	118	1:34	2:47	218:08	62	3:31	-0.8	-1.49
Oct-01	315:17	102	3:05	8:14	93:22	60	1:33	2.88	0.75
Nov-01	103:34	77	1:21	2:05	117:44	57	2:04	-0.71	-1.43
Dec-01	100:44	68	1:29	2:52	62:43	42	1:30	-0.02	-1.01
Jan-02	260:39	121	2:09	6:19	87:54	42	2:06	-0.15	-1.09
Feb-02	170:25	165	1:02	1:14	56:41	43	1:19	-1.3	-1.79
Mar-02	237:55	74	3:13	7:00	130:44	60	2:11	1.09	-0.34
Apr-02	80:31	82	0:59	0:51	126:43	70	1:49	-2.13	-2.29
May-02	144:21	89	1:37	2:26	83:28	63	1:19	0.89	-0.46
Jun-02	79:04	60	1:19	1:13	120:14	57	2:07	-0.71	-1.43



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	50	158	31.65%	46.51%	15	79	18.99%	2.03	0.24
Aug-01	37	124	29.84%	45.76%	14	79	17.72%	1.95	0.18
Sep-01	20	118	16.95%	37.52%	14	62	22.58%	-0.86	-1.52
Oct-01	20	102	19.61%	39.70%	7	60	11.67%	1.3	-0.21
Nov-01	18	77	23.38%	42.32%	17	57	29.82%	-0.81	-1.49
Dec-01	12	68	17.65%	38.12%	5	42	11.90%	0.78	-0.53
Jan-02	14	121	11.57%	31.99%	3	42	7.14%	0.77	-0.53
Feb-02	40	165	24.24%	42.86%	8	43	18.60%	0.76	-0.54
Mar-02	13	74	17.57%	38.05%	14	60	23.33%	-0.78	-1.48
Apr-02	14	82	17.07%	37.63%	13	70	18.57%	-0.24	-1.14
May-02	10	89	11.24%	31.58%	11	63	17.46%	-1	-1.61
Jun-02	13	60	21.67%	41.20%	5	57	8.77%	1.92	0.17



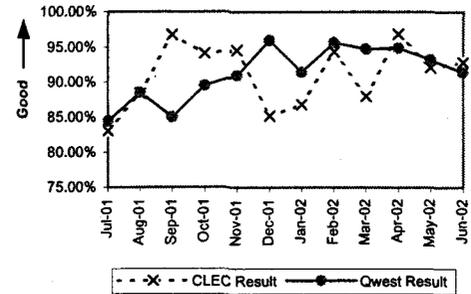
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	1.91	0.16
Sep-01	13	81	16.05%	36.71%	12	48	25.00%	-1.13	-1.69
Oct-01	12	77	15.58%	36.27%	5	43	11.63%	0.56	-0.66
Nov-01	13	53	24.53%	43.03%	10	34	29.41%	-0.49	-1.3
Dec-01	6	48	12.50%	33.07%	2	24	8.33%	0.37	-0.78
Jan-02	10	98	10.20%	30.27%	1	29	3.45%	1.1	-0.33
Feb-02	26	130	20.00%	40.00%	6	29	20.69%	-0.08	-1.05
Mar-02	8	46	17.39%	37.90%	10	37	27.03%	-0.98	-1.6
Apr-02	11	51	21.57%	41.13%	7	50	14.00%	0.96	-0.42
May-02	6	62	9.68%	29.57%	7	40	17.50%	-1.02	-1.62
Jun-02									



Checklist #1 - Local Interconnection - LIS Repair

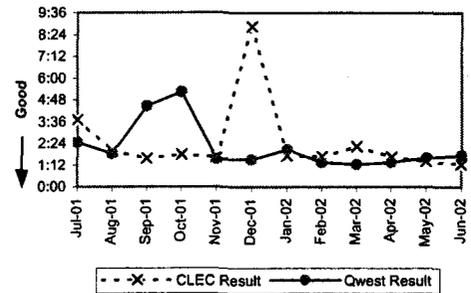
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	0.22	-0.87
Aug-01	38	43	88.37%	32.06%	54	61	88.52%	0	-1
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84
Oct-01	32	34	94.12%	23.53%	34	38	89.47%	-0.64	-1.39
Nov-01	35	37	94.59%	22.61%	40	44	90.91%	-0.57	-1.35
Dec-01	23	27	85.19%	35.52%	24	25	96.00%	1.24	-0.25
Jan-02	33	38	86.84%	33.80%	32	35	91.43%	0.56	-0.66
Feb-02	50	53	94.34%	23.11%	22	23	95.65%	0.04	-0.97
Mar-02	22	25	88.00%	32.50%	36	38	94.74%	0.89	-0.46
Apr-02	31	32	96.88%	17.40%	37	39	94.87%	-0.38	-1.23
May-02	35	38	92.11%	26.97%	55	59	93.22%	0.18	-0.89
Jun-02	26	28	92.86%	25.75%	32	35	91.43%	-0.2	-1.12



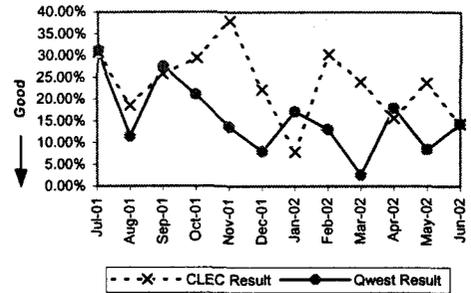
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	241:23	65	3:43	12:15	222:08	90	2:28	1.19	-0.28
Aug-01	85:31	43	1:59	2:41	112:16	61	1:50	0.45	-0.73
Sep-01	49:19	31	1:35	1:13	178:22	40	4:28	-0.75	-1.45
Oct-01	60:58	34	1:48	3:11	199:24	38	5:15	-0.88	-1.53
Nov-01	61:14	37	1:39	2:47	68:20	44	1:33	0.25	-0.85
Dec-01	239:06	27	8:51	25:48	37:43	25	1:31	1.44	-0.12
Jan-02	65:53	38	1:44	1:53	73:05	35	2:05	-0.4	-1.25
Feb-02	89:21	53	1:41	3:49	31:33	23	1:22	0.09	-0.95
Mar-02	56:12	25	2:15	3:22	47:28	38	1:15	0.83	-0.49
Apr-02	53:34	32	1:40	1:36	53:20	39	1:22	0.81	-0.51
May-02	54:10	38	1:26	1:27	95:43	59	1:37	-0.47	-1.29
Jun-02	35:38	28	1:16	1:20	60:23	35	1:44	-1.15	-1.7



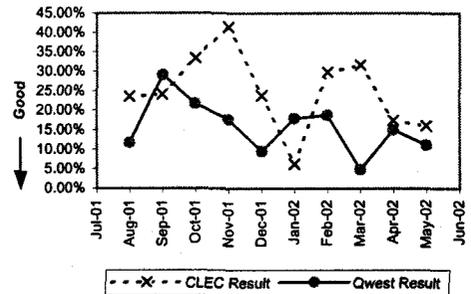
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	65	30.77%	46.15%	28	90	31.11%	-0.05	-1.03
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	0.99	-0.4
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	-0.16	-1.1
Oct-01	10	34	29.41%	45.56%	8	38	21.05%	0.79	-0.52
Nov-01	14	37	37.84%	48.50%	6	44	13.64%	2.47	0.5
Dec-01	6	27	22.22%	41.57%	2	25	8.00%	1.36	-0.17
Jan-02	3	38	7.89%	26.97%	6	35	17.14%	-1.05	-1.64
Feb-02	16	53	30.19%	45.91%	3	23	13.04%	1.58	-0.04
Mar-02	6	25	24.00%	42.71%	1	38	2.63%	2.44	0.48
Apr-02	5	32	15.63%	36.31%	7	39	17.95%	-0.25	-1.15
May-02	9	38	23.68%	42.51%	5	59	8.47%	1.99	0.21
Jun-02	4	28	14.29%	34.99%	5	35	14.29%	0	-1



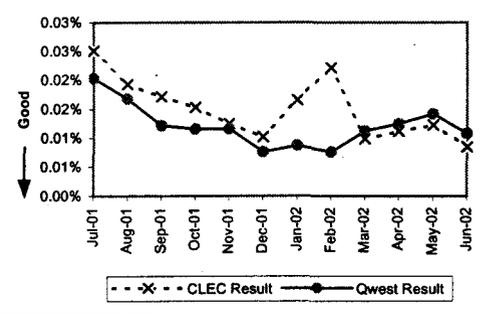
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	34	23.53%	42.42%	5	43	11.63%	1.34	-0.18
Aug-01	6	25	24.00%	42.71%	9	31	29.03%	-0.41	-1.25
Sep-01	8	24	33.33%	47.14%	5	23	21.74%	0.84	-0.49
Oct-01	12	29	41.38%	49.25%	6	34	17.65%	2.03	0.24
Nov-01	5	21	23.81%	42.59%	2	21	9.52%	1.05	-0.36
Dec-01	2	32	6.25%	24.21%	5	28	17.86%	-1.17	-1.71
Jan-02	14	47	29.79%	45.73%	3	16	18.75%	0.81	-0.51
Feb-02	6	19	31.58%	46.48%	1	21	4.76%	2.08	0.27
Mar-02	4	23	17.39%	37.90%	3	20	15.00%	0.12	-0.93
Apr-02	4	25	16.00%	36.66%	5	45	11.11%	0.55	-0.67

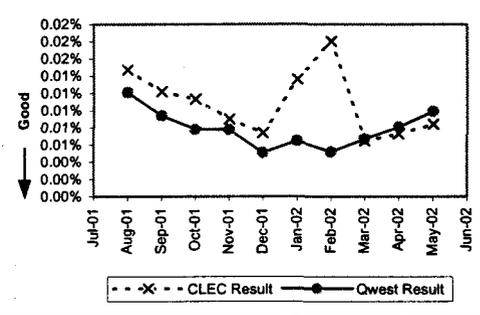


Checklist #1 - Local Interconnection - LIS Repair

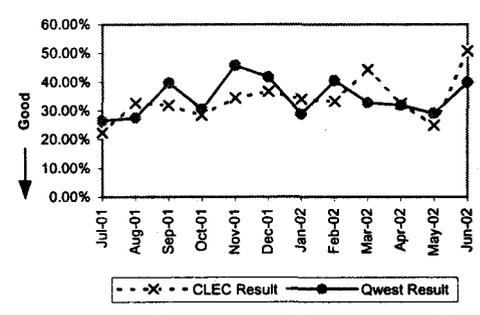
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jul-01	223	889073	0.03%	1.58%	169	830632	0.02%	2.18	0.32
Aug-01	167	865548	0.02%	1.39%	140	832725	0.02%	1.25	-0.24
Sep-01	149	866997	0.02%	1.31%	102	838820	0.01%	2.98	0.81
Oct-01	136	890149	0.02%	1.24%	98	846799	0.01%	2.27	0.38
Nov-01	114	913315	0.01%	1.12%	101	869808	0.01%	0.54	-0.67
Dec-01	95	933824	0.01%	1.01%	67	877674	0.01%	1.96	0.19
Jan-02	159	955150	0.02%	1.29%	77	880307	0.01%	5.72	2.48
Feb-02	218	980611	0.02%	1.49%	66	863078	0.01%	11.3	5.87
Mar-02	99	1001699	0.01%	0.99%	98	870344	0.01%	-0.89	-1.54
Apr-02	114	1017916	0.01%	1.06%	109	868679	0.01%	-0.82	-1.5
May-02	127	1032647	0.01%	1.11%	122	856975	0.01%	-1.11	-1.68
Jun-02	88	1030986	0.01%	0.92%	92	850639	0.01%	-1.5	-1.91



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	127	865548	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
Sep-01	106	866997	0.01%	1.11%	79	838820	0.01%	1.89	0.15
Oct-01	101	890149	0.01%	1.07%	66	846799	0.01%	2.65	0.61
Nov-01	82	913315	0.01%	0.95%	68	869808	0.01%	0.88	-0.47
Dec-01	69	933824	0.01%	0.86%	45	877674	0.01%	2.12	0.29
Jan-02	130	955150	0.01%	1.17%	57	880307	0.01%	6	2.65
Feb-02	177	980611	0.02%	1.34%	45	863078	0.01%	12.04	6.32
Mar-02	65	1001699	0.01%	0.81%	58	870344	0.01%	-0.15	-1.09
Apr-02	74	1017916	0.01%	0.85%	70	868679	0.01%	-0.6	-1.37
May-02	87	1032647	0.01%	0.92%	85	856975	0.01%	-1.03	-1.62
Jun-02									



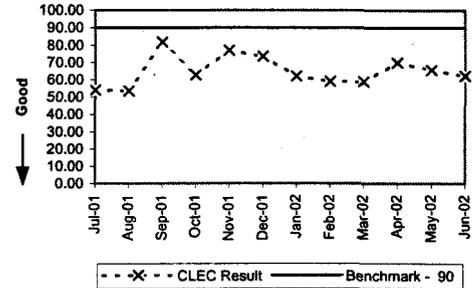
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jul-01	64	287	22.30%	41.63%	61	230	26.52%	-1.08	-1.66
Aug-01	81	248	32.66%	46.90%	53	193	27.46%	1.17	-0.29
Sep-01	70	219	31.96%	46.63%	67	169	39.65%	-1.53	-1.93
Oct-01	54	190	28.42%	45.10%	43	141	30.50%	-0.41	-1.25
Nov-01	60	174	34.48%	47.53%	85	186	45.70%	-2.13	-2.3
Dec-01	55	150	36.67%	48.19%	48	115	41.74%	-0.83	-1.5
Jan-02	82	241	34.02%	47.38%	31	108	28.70%	0.98	-0.41
Feb-02	109	327	33.33%	47.14%	45	111	40.54%	-1.34	-1.81
Mar-02	79	178	44.38%	49.68%	48	146	32.88%	2.11	0.28
Apr-02	55	169	32.54%	46.85%	51	160	31.88%	0.12	-0.93
May-02	42	169	24.85%	43.22%	50	172	29.07%	-0.86	-1.52
Jun-02	91	179	50.84%	49.99%	61	153	39.87%	2	0.21



Checklist #1 - Collocation

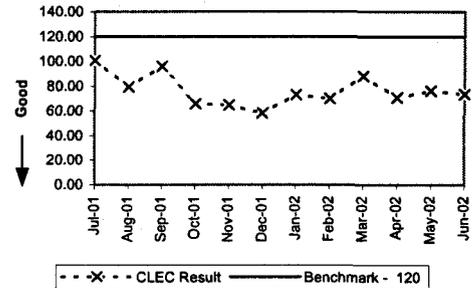
Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.98
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06
Jan-02	310	5	62.00	
Feb-02	118	2	59.00	
Mar-02	412	7	58.86	
Apr-02	561	8	70.12	
May-02	855	13	65.77	
Jun-02	623	10	62.30	



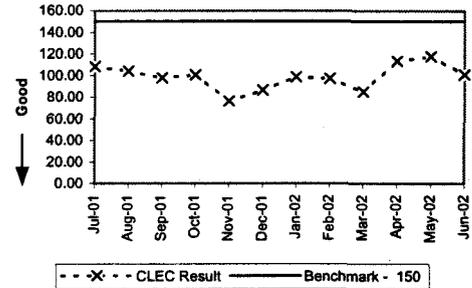
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	806	8	100.75	11.09
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.57
Oct-01	394	6	65.67	24.39
Nov-01	324	5	64.80	16.02
Dec-01	350	6	58.33	4.46
Jan-02	438	6	73.00	
Feb-02	210	3	70.00	
Mar-02	176	2	88.00	
Apr-02	213	3	71.00	
May-02	840	11	76.36	
Jun-02	221	3	73.67	



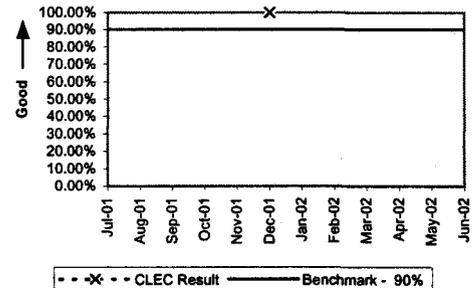
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04
Oct-01	805	8	100.62	21.19
Nov-01	838	11	76.18	15.25
Dec-01	1039	12	86.58	24.88
Jan-02	395	4	98.75	
Feb-02	584	6	97.33	
Mar-02	426	5	85.20	
Apr-02	567	5	113.40	
May-02	1414	12	117.83	
Jun-02	1009	10	100.90	



Forecasted Collocations (Percent) (CP-2A) (Benchmark)

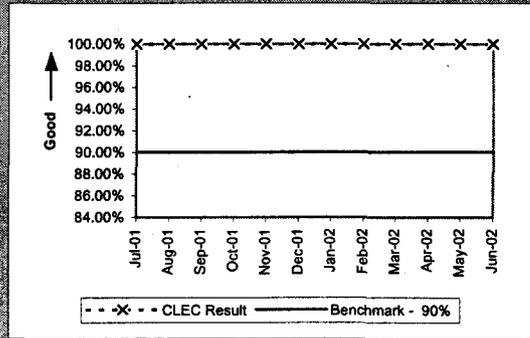
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #1 - Collocation

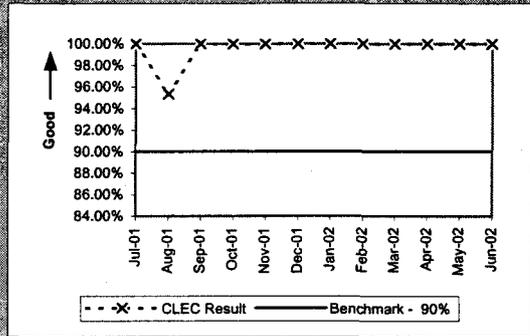
Non-Forecasted & Late Collocations (Percent) (CP-2B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01	13	13	100.00%	0.00%
Nov-01	7	7	100.00%	0.00%
Dec-01	8	8	100.00%	0.00%
Jan-02	11	11	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	9	9	100.00%	0.00%
Apr-02	11	11	100.00%	0.00%
May-02	24	24	100.00%	0.00%
Jun-02	13	13	100.00%	0.00%



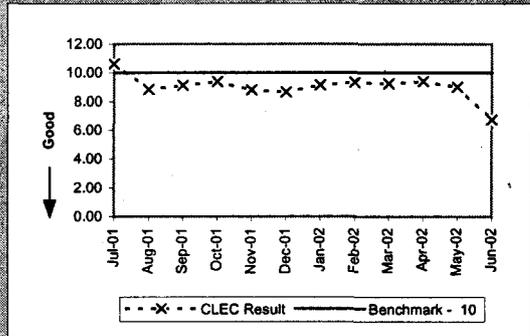
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%
Nov-01	18	18	100.00%	0.00%
Dec-01	28	28	100.00%	0.00%
Jan-02	27	27	100.00%	0.00%
Feb-02	23	23	100.00%	0.00%
Mar-02	10	10	100.00%	0.00%
Apr-02	15	15	100.00%	0.00%
May-02	23	23	100.00%	0.00%
Jun-02	22	22	100.00%	0.00%



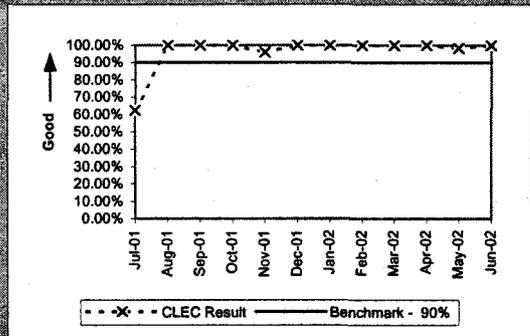
Collocation Feasibility Study Interval (Average Days) (CP-3) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	216	23	9.39	0.78
Nov-01	132	15	8.80	1.26
Dec-01	225	26	8.65	1.50
Jan-02	357	39	9.15	
Feb-02	196	21	9.33	
Mar-02	315	34	9.26	
Apr-02	329	35	9.40	
May-02	316	35	9.03	
Jun-02	182	27	6.74	



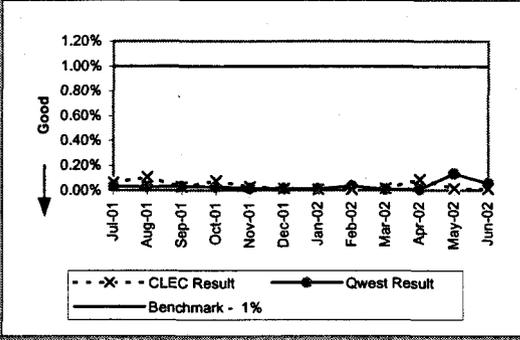
Collocation Feasibility Study Commitments Met (Percent) (CP-4) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%
Nov-01	24	25	96.00%	19.60%
Dec-01	28	28	100.00%	0.00%
Jan-02	49	49	100.00%	0.00%
Feb-02	31	31	100.00%	0.00%
Mar-02	56	56	100.00%	0.00%
Apr-02	42	42	100.00%	0.00%
May-02	65	66	98.48%	0.00%
Jun-02	33	33	100.00%	0.00%

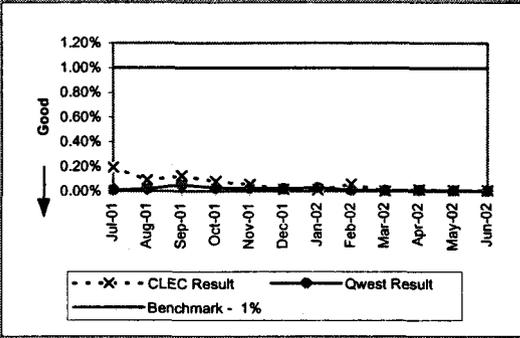


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	86.52	132714	0.07%	0.58%	82.18	239137	0.03%	25.8	14.69
Aug-01	129.77	122898	0.11%	2.17%	71.46	253345	0.03%	69.72	41.38
Sep-01	33.88	124410	0.03%	0.20%	84.8	256225	0.03%	-4.62	-3.81
Oct-01	94.62	123498	0.08%	1.00%	68.09	258431	0.03%	51.53	30.33
Nov-01	37.16	128514	0.03%	0.24%	37.13	257615	0.01%	32.98	19.05
Dec-01	19.56	134946	0.01%	0.09%	35.04	240799	0.01%	-0.12	-1.07
Jan-02	9.01	128586	0.01%	0.07%	31.99	245265	0.01%	-8.4	-6.1
Feb-02	8.92	134946	0.01%	0.06%	87.09	256302	0.03%	-22.27	-14.54
Mar-02	20.84	142218	0.01%	0.09%	19.56	263670	0.01%	16.46	9.01
Apr-02	121.77	140586	0.09%	0.69%	17.97	258125	0.01%	208.31	125.64
May-02	22.14	153042	0.01%	0.09%	336.85	252233	0.13%	-25.39	-16.44
Jun-02	17.59	157746	0.01%	0.12%	131.88	241617	0.05%	-23.77	-15.45



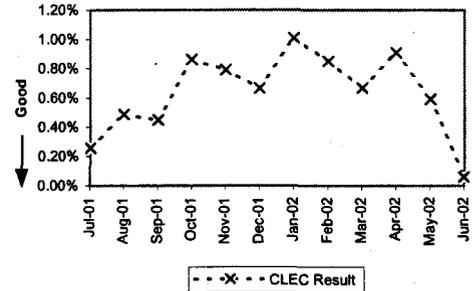
Trunk Blockage to Qwest End Offices (Percent) (NI-1B) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	118.35	60418	0.20%	0.81%	43.54	391648	0.01%	254.9	153.97
Aug-01	50.6	55258	0.09%	1.03%	72.27	395546	0.02%	68.5	40.64
Sep-01	82.5	64626	0.13%	1.10%	205.03	395719	0.05%	33.17	19.16
Oct-01	50.07	61498	0.08%	0.49%	105.53	400808	0.03%	34.94	20.24
Nov-01	36	64366	0.06%	0.29%	94.79	400185	0.02%	28.61	16.39
Dec-01	9.44	67282	0.01%	0.13%	99.28	433309	0.02%	-4.17	-3.53
Jan-02	8.01	65890	0.01%	0.09%	125.84	424558	0.03%	-12.63	-8.68
Feb-02	40.87	70089	0.06%	1.03%	44.95	409615	0.01%	104.95	62.81
Mar-02	1.47	75021	0.00%	0.02%	31.25	399757	0.01%	-12.28	-8.46
Apr-02	11.35	73797	0.02%	0.10%	49.54	389773	0.01%	3.44	1.09
May-02	6.88	79126	0.01%	0.22%	26.31	376276	0.01%	3.78	1.3
Jun-02	6.75	79750	0.01%	0.06%	16.06	365148	0.00%	13.45	7.18



Checklist #1 - Trunk Blocking

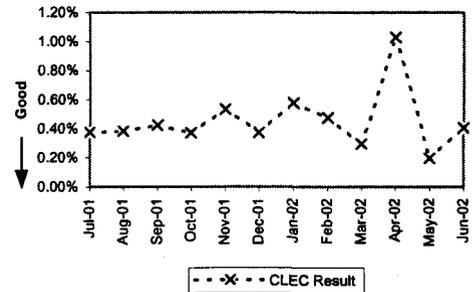
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.08	126258	0.49%	3.55%
Sep-01	579.92	128898	0.45%	3.71%
Oct-01	1152.68	133626	0.86%	4.22%
Nov-01	1087.75	137490	0.79%	4.79%
Dec-01	951.42	143010	0.67%	4.97%
Jan-02	1442.5	142938	1.01%	5.50%
Feb-02	1263.9	148626	0.85%	4.48%
Mar-02	1001.48	150066	0.67%	4.18%
Apr-02	1342.85	147858	0.91%	4.80%
May-02	942.4	159066	0.59%	3.80%
Jun-02	93.77	159354	0.06%	0.71%



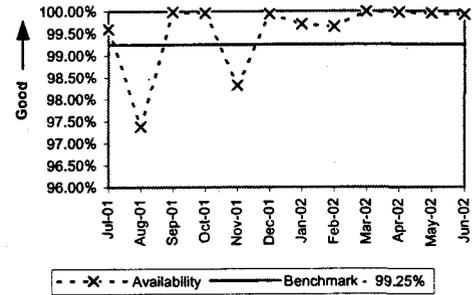
Trunk Blockage to Qwest End Offices (Percent) (NI-1D) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.92	57130	0.38%	3.47%
Sep-01	286.17	67218	0.43%	2.87%
Oct-01	234.38	63106	0.37%	2.67%
Nov-01	362.55	67906	0.53%	3.94%
Dec-01	258.32	69010	0.37%	3.89%
Jan-02	415.05	71793	0.58%	3.83%
Feb-02	359.08	75309	0.48%	3.32%
Mar-02	231.54	77757	0.30%	2.80%
Apr-02	826.49	80205	1.03%	4.74%
May-02	160.58	80830	0.20%	1.71%
Jun-02	337.7	82750	0.41%	2.96%

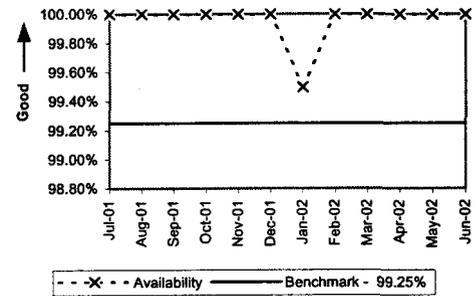


Checklist #2 - Gateway Availability

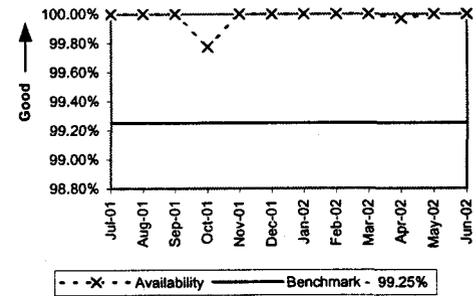
Gateway Availability - IMA-GUI (Percent) All (GA-1A) (Benchmark)		
Date	Availability	
Jul-01		99.60%
Aug-01		97.38%
Sep-01		99.99%
Oct-01		99.97%
Nov-01		98.32%
Dec-01		99.94%
Jan-02		99.71%
Feb-02		99.65%
Mar-02		100.00%
Apr-02		99.98%
May-02		99.96%
Jun-02		99.93%



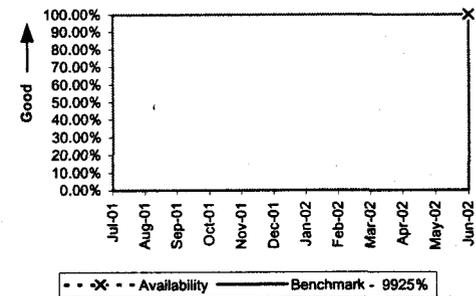
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B) (Benchmark)		
Date	Availability	
Jul-01		100.00%
Aug-01		100.00%
Sep-01		100.00%
Oct-01		100.00%
Nov-01		100.00%
Dec-01		100.00%
Jan-02		99.50%
Feb-02		100.00%
Mar-02		100.00%
Apr-02		100.00%
May-02		100.00%
Jun-02		100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C) (Benchmark)		
Date	Availability	
Jul-01		100.00%
Aug-01		100.00%
Sep-01		100.00%
Oct-01		99.77%
Nov-01		100.00%
Dec-01		100.00%
Jan-02		100.00%
Feb-02		100.00%
Mar-02		100.00%
Apr-02		99.97%
May-02		100.00%
Jun-02		100.00%



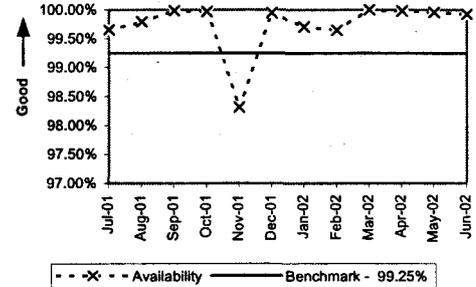
Gateway Availability - IMA-GUI (Percent) SIA (GA-1D) (Benchmark)		
Date	Availability	
Jul-01		
Aug-01		
Sep-01		
Oct-01		
Nov-01		
Dec-01		
Jan-02		
Feb-02		
Mar-02		
Apr-02		
May-02		
Jun-02		100.00%



Checklist #2 - Gateway Availability

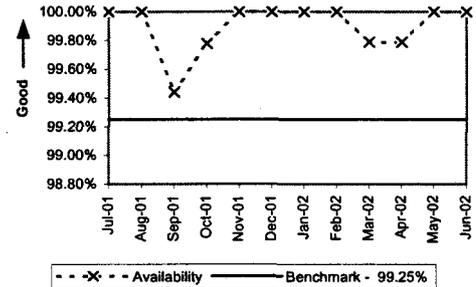
Gateway Availability - IMA-EDI (Percent) Default (GA-2) (Benchmark)

Date	Availability
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	99.71%
Feb-02	99.65%
Mar-02	100.00%
Apr-02	99.98%
May-02	99.96%
Jun-02	99.93%



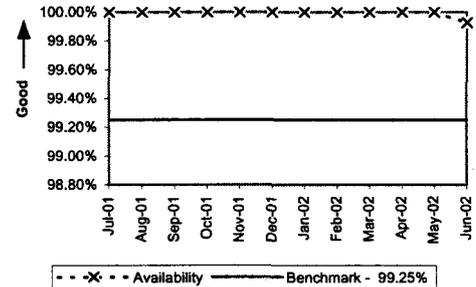
Gateway Availability - EB-TA (Percent) Default (GA-3) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.79%
Apr-02	99.79%
May-02	100.00%
Jun-02	100.00%



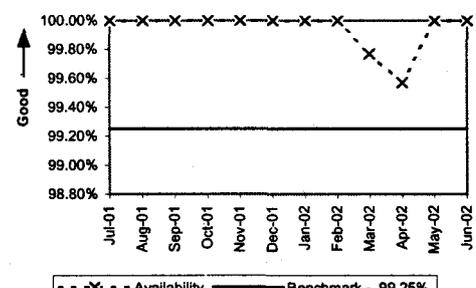
System Availability - EXACT (Percent) Default (GA-4) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	100.00%
Apr-02	100.00%
May-02	100.00%
Jun-02	99.93%



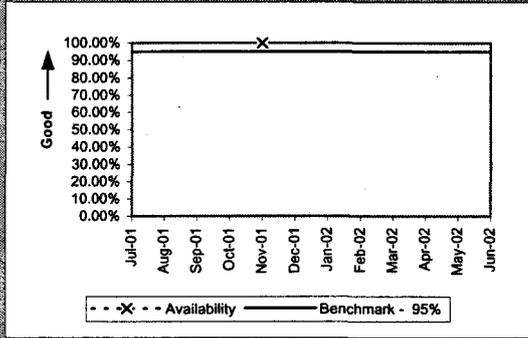
Gateway Availability - GUI - Repair (Percent) Default (GA-6) (Benchmark)

Date	Availability
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%
Mar-02	99.77%
Apr-02	99.57%
May-02	100.00%
Jun-02	100.00%



Checklist #2 - Gateway Availability

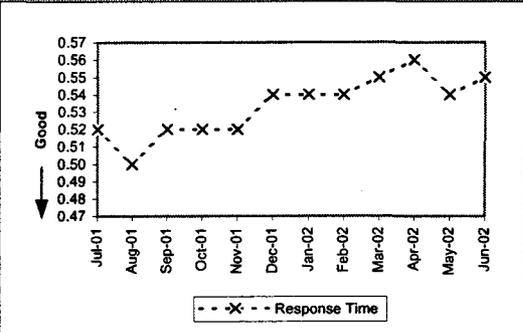
Timely Outage Resolution following Software Releases (Percent) Default (GA-7) (Benchmark)	
Date	Availability
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



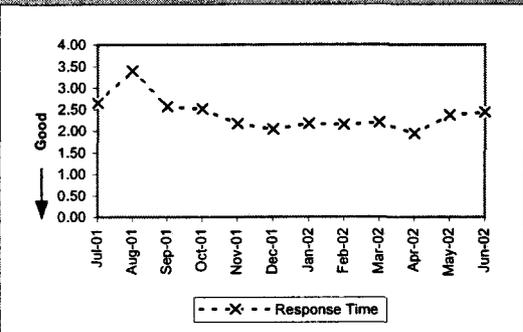
If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

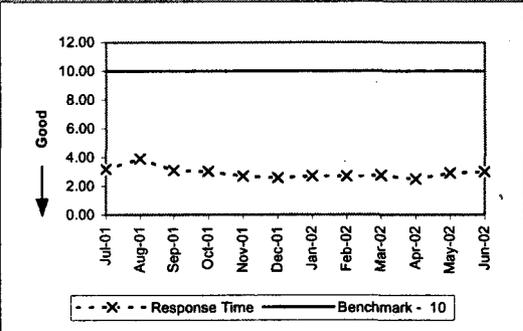
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	902.2	1735	0.52	0.09	
Aug-01	1187.5	2375	0.50	0.09	
Sep-01	1100.84	2117	0.52	0.14	
Oct-01	1233.44	2372	0.52	0.09	
Nov-01	1210.56	2328	0.52	0.15	
Dec-01	1598.4	2960	0.54	0.11	
Jan-02	1733.94	3211	0.54	0.15	
Feb-02	1540.62	2853	0.54	0.11	
Mar-02	1545.5	2810	0.55	0.11	
Apr-02	1579.76	2821	0.56	0.24	
May-02	1548.18	2867	0.54	0.12	
Jun-02	1301.85	2367	0.55	0.24	



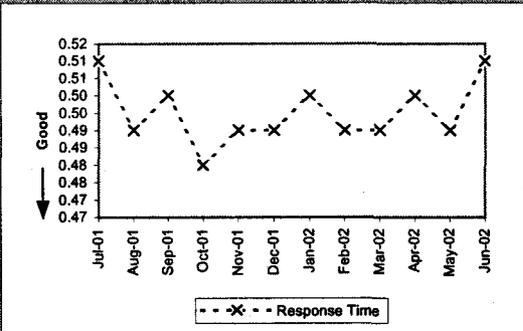
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	4597.75	1735	2.65	1.47	
Aug-01	8075	2375	3.40	3.20	
Sep-01	5440.69	2117	2.57	0.56	
Oct-01	5953.72	2372	2.51	1.13	
Nov-01	5051.76	2328	2.17	1.58	
Dec-01	6038.4	2960	2.04	1.39	
Jan-02	6967.87	3211	2.17	1.43	
Feb-02	6133.95	2853	2.15	1.55	
Mar-02	6182	2810	2.20	2.01	
Apr-02	5472.74	2821	1.94	0.82	
May-02	6794.79	2867	2.37	1.61	
Jun-02	5775.48	2367	2.44	1.32	



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	5499.95	1735	3.17		
Aug-01	9262.5	2375	3.90		
Sep-01	6541.53	2117	3.09		
Oct-01	7187.16	2372	3.03		
Nov-01	6262.32	2328	2.69		
Dec-01	7636.8	2960	2.58		
Jan-02	8701.81	3211	2.71		
Feb-02	7674.57	2853	2.69		
Mar-02	7727.5	2810	2.75		
Apr-02	7052.5	2821	2.50		
May-02	8342.97	2867	2.91		
Jun-02	7077.33	2367	2.99		

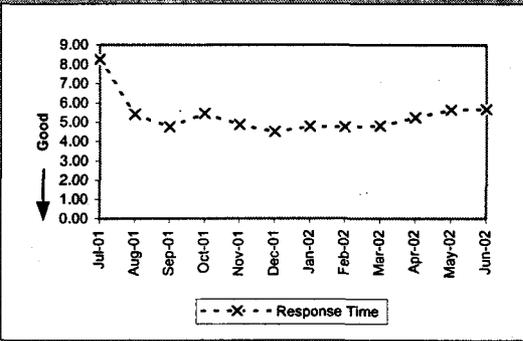


Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	1386.18	2718	0.51	0.09	
Aug-01	1666	3400	0.49	0.06	
Sep-01	1635	3270	0.50	0.17	
Oct-01	1687.2	3515	0.48	0.08	
Nov-01	1614.65	3285	0.49	0.23	
Dec-01	1803.54	3706	0.49	0.06	
Jan-02	1915.18	3820	0.50	0.15	
Feb-02	1669.46	3379	0.49	0.06	
Mar-02	1935.43	3943	0.49	0.07	
Apr-02	1990.41	3982	0.50	0.15	
May-02	1999.01	4049	0.49	0.08	
Jun-02	1749.99	3453	0.51	0.24	

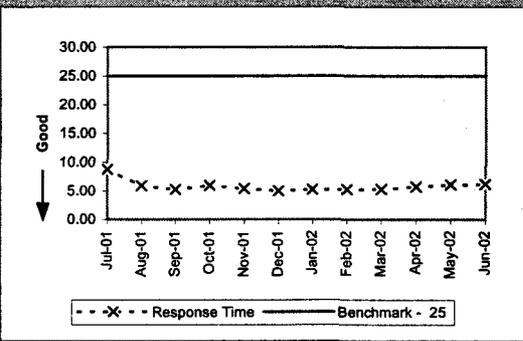


Checklist #2 - Preorder Response Times - IMA

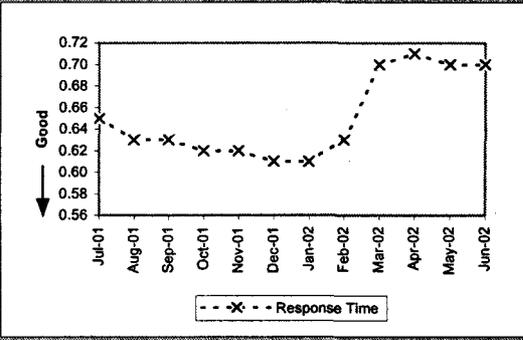
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	22477.86	2718	8.27	2.14	
Aug-01	18394	3400	5.41	2.96	
Sep-01	15565.2	3270	4.76	2.64	
Oct-01	19191.9	3515	5.46	3.56	
Nov-01	15973.07	3285	4.86	4.63	
Dec-01	16687.24	3706	4.50	4.16	
Jan-02	18228.93	3820	4.77	4.31	
Feb-02	16088.53	3379	4.76	4.03	
Mar-02	18980.72	3943	4.81	4.21	
Apr-02	20816.61	3982	5.23	4.38	
May-02	22850.47	4049	5.64	4.94	
Jun-02	19538.29	3453	5.66	4.92	



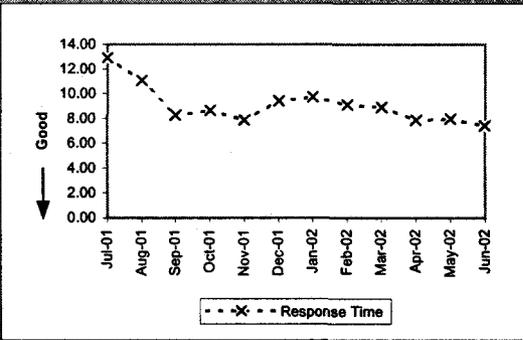
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	23864.04	2718	8.78		
Aug-01	20060	3400	5.90		
Sep-01	17200.2	3270	5.26		
Oct-01	20879.1	3515	5.94		
Nov-01	17587.72	3285	5.35		
Dec-01	18490.78	3706	4.99		
Jan-02	20144.11	3820	5.27		
Feb-02	17757.99	3379	5.26		
Mar-02	20916.15	3943	5.30		
Apr-02	22807.02	3982	5.73		
May-02	24849.48	4049	6.14		
Jun-02	21288.28	3453	6.17		



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	251.55	387	0.65	0.07	
Aug-01	341.46	542	0.63	0.05	
Sep-01	304.29	483	0.63	0.06	
Oct-01	342.24	552	0.62	0.05	
Nov-01	326.74	527	0.62	0.06	
Dec-01	403.21	661	0.61	0.07	
Jan-02	430.66	706	0.61	0.06	
Feb-02	408.87	649	0.63	0.07	
Mar-02	502.6	718	0.70	0.07	
Apr-02	516.88	728	0.71	0.15	
May-02	516.6	738	0.70	0.07	
Jun-02	437.5	625	0.70	0.07	

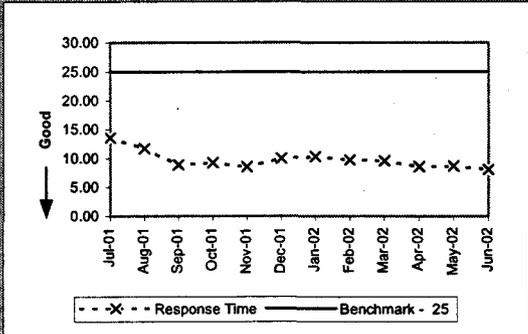


Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	4992.3	387	12.90	3.63	
Aug-01	6005.36	542	11.08	7.05	
Sep-01	3994.41	483	8.27	2.86	
Oct-01	4763.76	552	8.63	5.16	
Nov-01	4147.49	527	7.87	2.26	
Dec-01	6220.01	661	9.41	3.87	
Jan-02	6862.32	706	9.72	3.59	
Feb-02	5905.9	649	9.10	3.16	
Mar-02	6390.2	718	8.90	3.93	
Apr-02	5722.08	728	7.86	3.71	
May-02	5874.48	738	7.96	3.90	
Jun-02	4631.25	625	7.41	3.74	

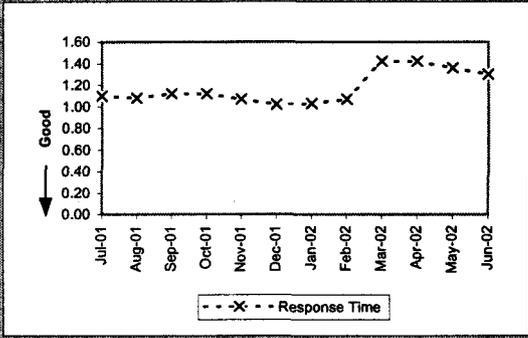


Checklist #2 - Preorder Response Times - IMA

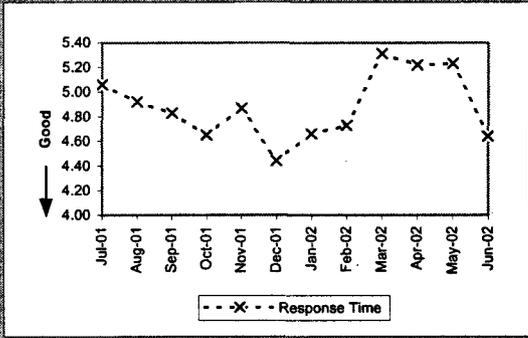
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.98	706	10.33	
Feb-02	6314.77	649	9.73	
Mar-02	6892.8	718	9.60	
Apr-02	6238.96	728	8.57	
May-02	6391.08	738	8.66	
Jun-02	5068.75	625	8.11	



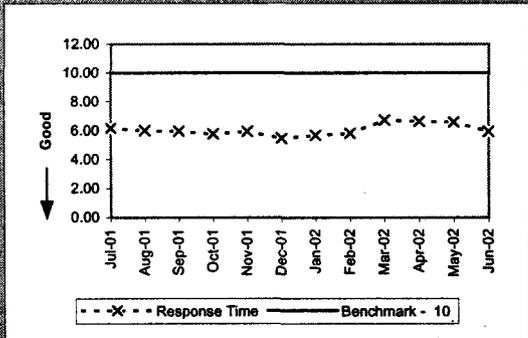
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-4(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33
Jan-02	6055.01	5902	1.03	0.24
Feb-02	5649.5	5271	1.07	0.23
Mar-02	8691.4	6110	1.42	0.49
Apr-02	9265.89	6531	1.42	0.55
May-02	9229.6	6795	1.36	0.56
Jun-02	7234.52	5571	1.30	0.66



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	2.79
Nov-01	25762.56	5289	4.87	2.54
Dec-01	25264.91	5688	4.44	2.66
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24920.7	5271	4.73	2.77
Mar-02	32419.17	6110	5.31	3.27
Apr-02	34082.92	6531	5.22	2.95
May-02	35518.04	6795	5.23	3.07
Jun-02	25843.37	5571	4.64	2.19

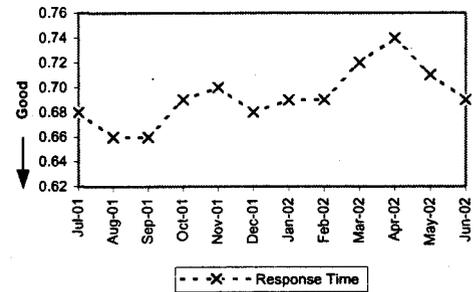


Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	
Mar-02	41110.57	6110	6.73	
Apr-02	43348.81	6531	6.64	
May-02	44747.64	6795	6.59	
Jun-02	33077.89	5571	5.94	

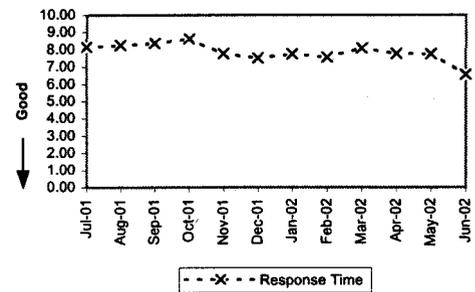


Checklist #2 - Preorder Response Times - IMA

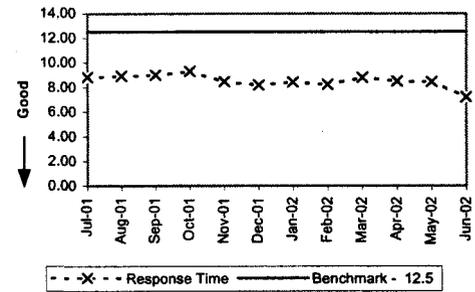
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	261.8	385	0.68	0.08	
Aug-01	372.9	565	0.66	0.05	
Sep-01	331.32	502	0.66	0.05	
Oct-01	391.23	567	0.69	0.27	
Nov-01	450.21	643	0.70	0.31	
Dec-01	556.34	817	0.68	0.28	
Jan-02	606.01	884	0.69	0.22	
Feb-02	540.82	786	0.69	0.23	
Mar-02	677.06	936	0.72	0.33	
Apr-02	732.72	984	0.74	0.49	
May-02	712.28	999	0.71	0.49	
Jun-02	531.33	774	0.69	0.07	



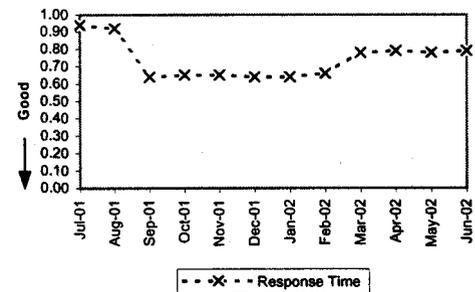
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3137.75	385	8.15	1.36	
Aug-01	4672.55	565	8.27	2.12	
Sep-01	4196.72	502	8.36	3.50	
Oct-01	4881.87	567	8.61	3.14	
Nov-01	4989.91	643	7.76	2.89	
Dec-01	6140.36	817	7.52	2.77	
Jan-02	6848	884	7.75	2.83	
Feb-02	5936.37	786	7.55	2.55	
Mar-02	7569.66	936	8.09	3.57	
Apr-02	7649.45	984	7.77	2.93	
May-02	7737.61	999	7.75	2.90	
Jun-02	5067.38	774	6.55	2.59	



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3399.55	385	8.83		
Aug-01	5045.45	565	8.93		
Sep-01	4528.04	502	9.02		
Oct-01	5273.1	567	9.30		
Nov-01	5440.12	643	8.46		
Dec-01	6696.7	817	8.20		
Jan-02	7454.01	884	8.43		
Feb-02	6477.19	786	8.24		
Mar-02	8246.72	936	8.81		
Apr-02	8382.17	984	8.52		
May-02	8449.89	999	8.46		
Jun-02	5598.71	774	7.23		

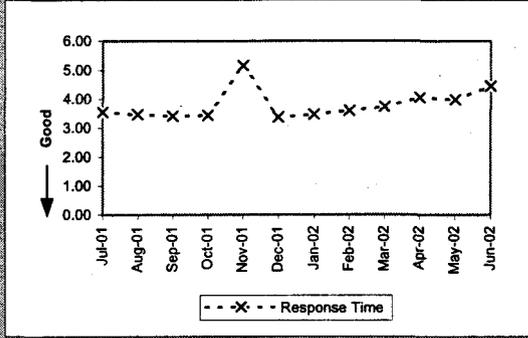


Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7121.44	7576	0.94	0.16	
Aug-01	9027.04	9812	0.92	0.17	
Sep-01	926.72	1448	0.64	0.09	
Oct-01	1025.7	1578	0.65	0.18	
Nov-01	955.49	1465	0.65	0.16	
Dec-01	1002.16	1576	0.64	0.04	
Jan-02	996.11	1556	0.64	0.15	
Feb-02	946.51	1437	0.66	0.07	
Mar-02	1248.15	1602	0.78	0.06	
Apr-02	1249.14	1579	0.79	0.23	
May-02	1282.5	1651	0.78	0.07	
Jun-02	1121.56	1428	0.79	0.14	

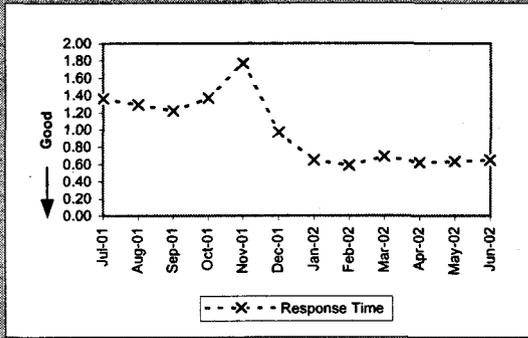


Checklist #2 - Preorder Response Times - IMA

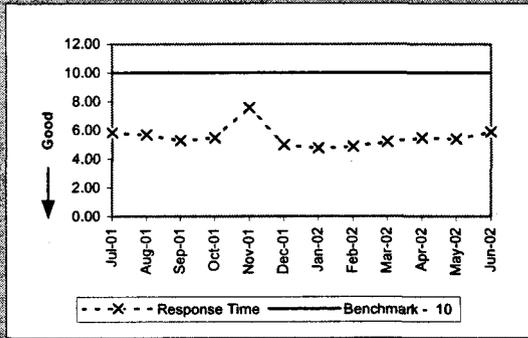
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	26819.04	7576	3.54	1.32	
Aug-01	34047.64	9812	3.47	1.42	
Sep-01	4952.16	1448	3.42	1.31	
Oct-01	5428.32	1578	3.44	3.10	
Nov-01	7561.88	1465	5.16	4.92	
Dec-01	5306.52	1576	3.37	1.94	
Jan-02	5394.82	1556	3.47	1.70	
Feb-02	5178.67	1437	3.60	1.73	
Mar-02	5972.92	1602	3.73	1.12	
Apr-02	6393.37	1579	4.05	1.75	
May-02	6568.62	1651	3.98	1.46	
Jun-02	6360.92	1428	4.45	1.86	



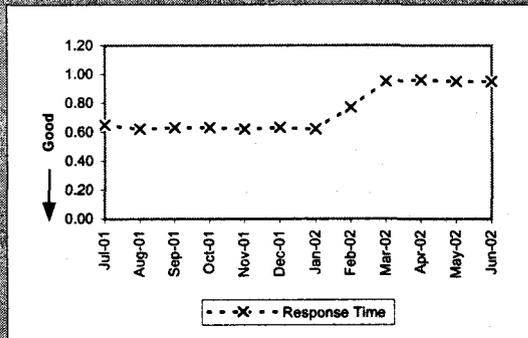
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	10303.36	7576	1.36	0.99	
Aug-01	12657.48	9812	1.29	0.70	
Sep-01	1766.56	1448	1.22	0.62	
Oct-01	2161.86	1578	1.37	2.97	
Nov-01	2585.74	1465	1.77	2.55	
Dec-01	1535.06	1576	0.97	1.17	
Jan-02	1007.34	1556	0.65	0.79	
Feb-02	854.51	1437	0.59	0.23	
Mar-02	1104.44	1602	0.69	0.29	
Apr-02	984.68	1579	0.62	0.15	
May-02	1034.37	1651	0.63	0.16	
Jun-02	922.62	1428	0.65	0.15	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	44243.84	7576	5.84		
Aug-01	55732.16	9812	5.68		
Sep-01	7645.44	1448	5.28		
Oct-01	8615.88	1578	5.46		
Nov-01	11103.11	1465	7.58		
Dec-01	7843.74	1576	4.98		
Jan-02	7398.27	1556	4.75		
Feb-02	6979.69	1437	4.86		
Mar-02	8325.51	1602	5.20		
Apr-02	8627.19	1579	5.46		
May-02	8885.49	1651	5.38		
Jun-02	8405.1	1428	5.89		

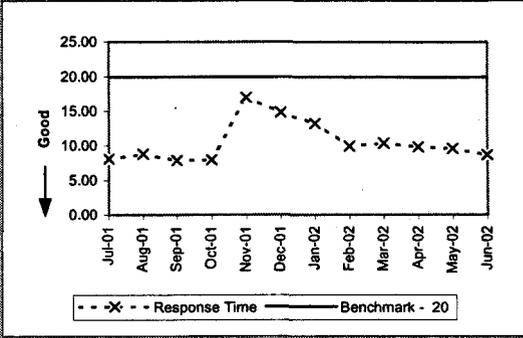


Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Request (PO-1A-7(a)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	219.05	337	0.65	0.07	
Aug-01	298.22	481	0.62	0.07	
Sep-01	290.43	461	0.63	0.14	
Oct-01	320.67	509	0.63	0.16	
Nov-01	301.92	487	0.62	0.13	
Dec-01	331.91	530	0.63	0.06	
Jan-02	338.37	544	0.62	0.11	
Feb-02	2535.4	3282	0.77	0.25	
Mar-02	3407.79	3605	0.95	0.21	
Apr-02	3451.65	3586	0.96	0.28	
May-02	3506.33	3703	0.95	0.21	
Jun-02	2995.25	3153	0.95	0.28	

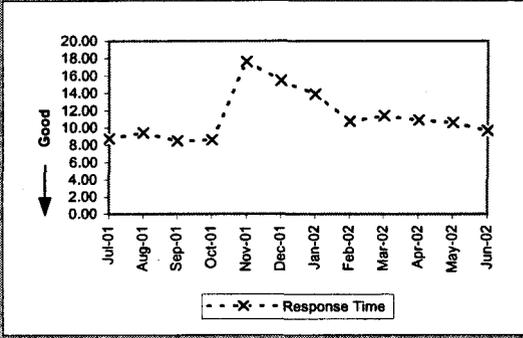


Checklist #2 - Preorder Response Times - IMA

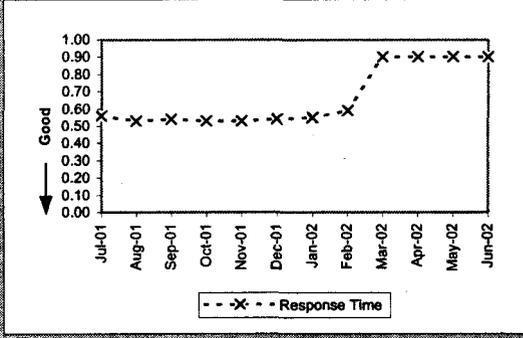
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Response (PO-1A-7(b)) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	2733.07	337	8.11	2.06	
Aug-01	4237.61	481	8.81	4.65	
Sep-01	3632.68	461	7.88	4.16	
Oct-01	4066.91	509	7.99	2.97	
Nov-01	8284.03	487	17.01	15.37	
Dec-01	7861.73	530	14.83	11.83	
Jan-02	7216.95	544	13.27	7.79	
Feb-02	32707.68	3282	9.97	5.50	
Mar-02	37615.98	3605	10.43	6.27	
Apr-02	35516.6	3586	9.90	5.24	
May-02	35821.73	3703	9.67	5.28	
Jun-02	27510.82	3153	8.73	5.12	



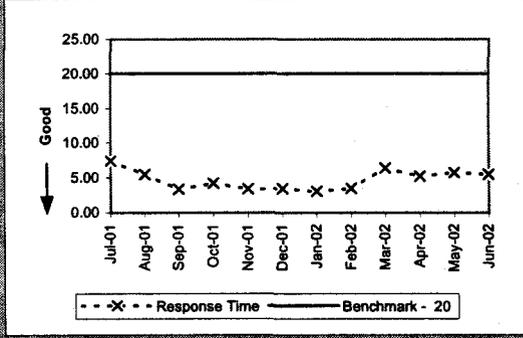
Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) IMA Aggregate (PO-1A-7 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	
Jan-02	7555.32	544	13.89	
Feb-02	35243.08	3282	10.74	
Mar-02	41023.77	3605	11.38	
Apr-02	38968.25	3586	10.87	
May-02	39328.06	3703	10.62	
Jun-02	30506.07	3153	9.68	



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14
Mar-02	410.4	456	0.90	0.05
Apr-02	412.2	458	0.90	0.12
May-02	420.3	467	0.90	0.06
Jun-02	347.4	386	0.90	0.06

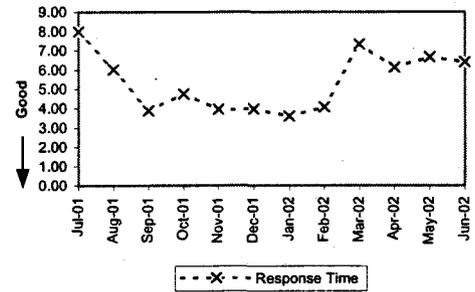


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48
Mar-02	2936.64	456	6.44	15.43
Apr-02	2390.76	458	5.22	4.13
May-02	2694.59	467	5.77	5.76
Jun-02	2126.86	386	5.51	6.54

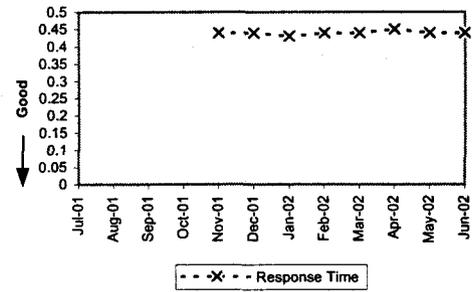


Checklist #2 - Preorder Response Times - IMA

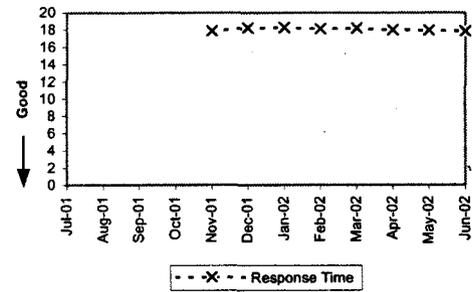
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	
Mar-02	3347.04	456	7.34	
Apr-02	2802.96	458	6.12	
May-02	3114.89	467	6.67	
Jun-02	2474.26	386	6.41	



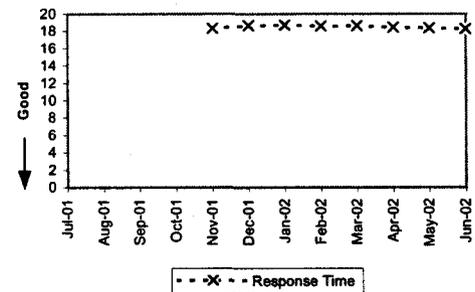
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02
Mar-02	1015.1	2286	0.44	0.02
Apr-02	1039.54	2320	0.45	0.11
May-02	1051.3	2367	0.44	0.04
Jun-02	862.11	1941	0.44	0.17



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35
Mar-02	41565.94	2286	18.18	6.29
Apr-02	41713.65	2320	17.98	6.17
May-02	42441.73	2367	17.93	6.15
Jun-02	34614.51	1941	17.83	6.28

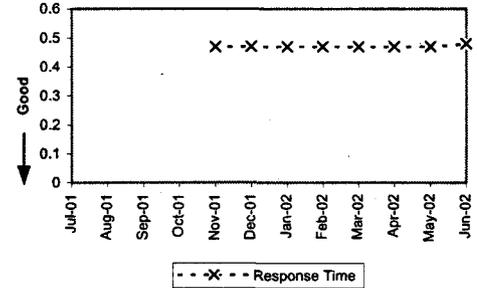


Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	
Mar-02	42581.04	2286	18.63	
Apr-02	42753.19	2320	18.43	
May-02	43493.03	2367	18.37	
Jun-02	35476.62	1941	18.28	

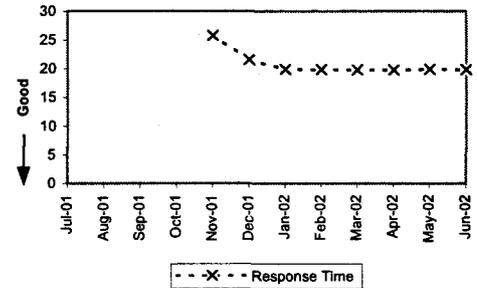


Checklist #2 - Preorder Response Times - IMA

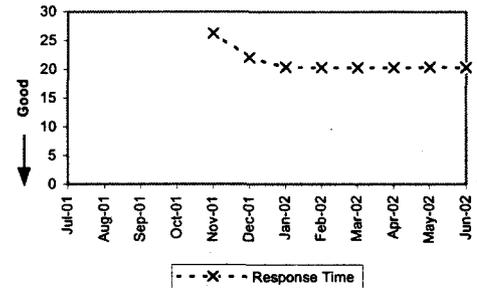
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03
Mar-02	241.26	514	0.47	0.03
Apr-02	249.92	533	0.47	0.10
May-02	254.02	540	0.47	0.04
Jun-02	226.73	470	0.48	0.15



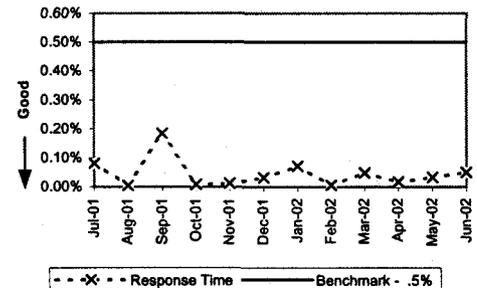
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b)) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51
Mar-02	10163.81	514	19.77	1.66
Apr-02	10546.62	533	19.79	0.65
May-02	10758.19	540	19.92	0.77
Jun-02	9331.73	470	19.85	1.56



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	
Mar-02	10405.07	514	20.24	
Apr-02	10796.54	533	20.26	
May-02	11012.21	540	20.39	
Jun-02	9558.46	470	20.34	

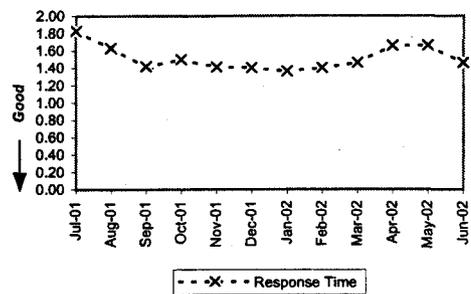


Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.66%
Feb-02	1	20605	0.01%	0.70%
Mar-02	11	22991	0.05%	2.19%
Apr-02	4	23526	0.02%	1.30%
May-02	8	24184	0.03%	1.82%
Jun-02	10	20178	0.05%	2.23%



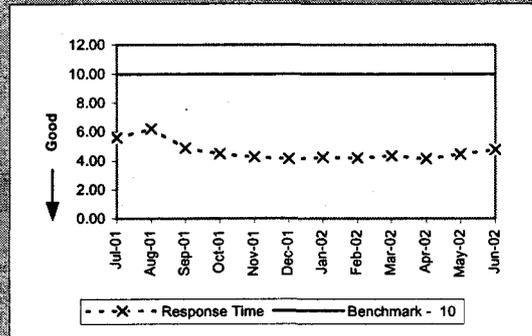
Checklist #2 - Preorder Response Times - IMA

Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1) (Diagnostic)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7462.74	4078	1.83	3.52	
Aug-01	6943.8	4260	1.63	3.19	
Sep-01	6066.24	4272	1.42	2.34	
Oct-01	6414	4276	1.50	2.96	
Nov-01	4633.26	3286	1.41	1.59	
Dec-01	5394.2	3853	1.40	1.79	
Jan-02	5204.72	3827	1.36	1.74	
Feb-02	4648	3320	1.40	1.94	
Mar-02	4914.36	3366	1.46	1.98	
Apr-02	7425.18	4473	1.66	2.06	
May-02	8768.12	5282	1.66	1.82	
Jun-02	6521.82	4467	1.46	1.57	

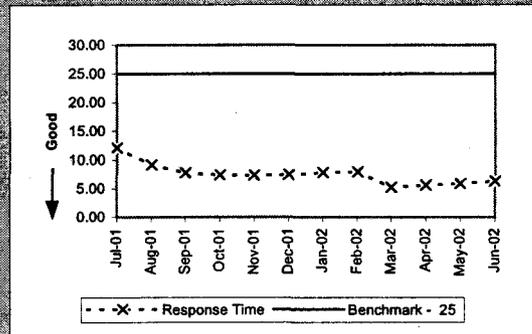


Checklist #2 - Preorder Response Times - EDI

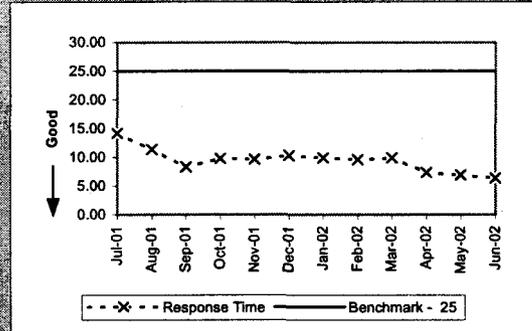
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	16609.6	2966	5.60	7.07	
Aug-01	18995.88	3054	6.22	9.50	
Sep-01	16071	3300	4.87	4.38	
Oct-01	19845	4410	4.50	1.27	
Nov-01	19771	4652	4.25	1.87	
Dec-01	16990.88	4124	4.12	1.52	
Jan-02	18494.88	4362	4.24	1.30	
Feb-02	17011.4	4060	4.19	1.58	
Mar-02	22667.85	5211	4.35	2.58	
Apr-02	21322.7	5138	4.15	1.51	
May-02	23172.48	5184	4.47	1.47	
Jun-02	22271.13	4669	4.77	4.05	



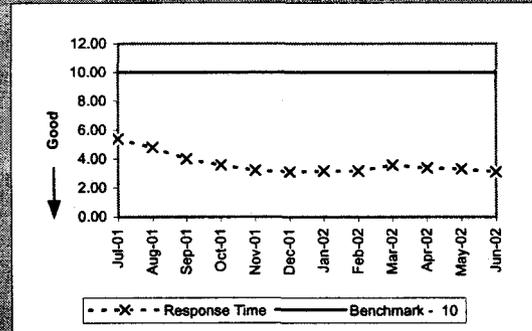
Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	57776.04	4767	12.12	7.84	
Aug-01	40263.3	4410	9.13	8.86	
Sep-01	38210.24	4924	7.76	5.96	
Oct-01	41792.94	5663	7.38	4.28	
Nov-01	45155.76	6140	7.35	4.32	
Dec-01	38922.07	5212	7.47	4.24	
Jan-02	36076.53	4623	7.80	4.86	
Feb-02	32776.4	4124	7.95	5.67	
Mar-02	23836.81	4504	5.29	5.93	
Apr-02	25689.31	4541	5.66	6.04	
May-02	27098.65	4600	5.89	6.41	
Jun-02	27055.72	4278	6.32	7.24	



Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	7685.56	542	14.18	9.33	
Aug-01	6672.9	590	11.31	8.82	
Sep-01	4910.04	593	8.28	4.88	
Oct-01	4625.6	472	9.80	4.71	
Nov-01	5156.32	536	9.62	3.01	
Dec-01	4517.31	439	10.29	4.12	
Jan-02	4360.4	440	9.91	2.62	
Feb-02	3747.52	392	9.56	3.02	
Mar-02	4890.6	495	9.88	5.35	
Apr-02	3325.02	453	7.34	3.29	
May-02	3042.9	441	6.90	3.02	
Jun-02	2698.74	423	6.38	2.44	

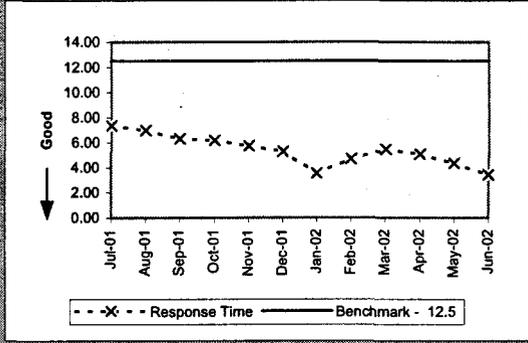


Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	46278.54	8586	5.39	6.73	
Aug-01	41925.38	8771	4.78	8.14	
Sep-01	34542.14	8614	4.01	4.43	
Oct-01	29406.09	8237	3.57	2.34	
Nov-01	27382.81	8492	3.22	2.80	
Dec-01	23380.89	7537	3.10	2.46	
Jan-02	25136.98	7932	3.17	2.52	
Feb-02	22779.7	7189	3.17	2.63	
Mar-02	27069.48	7562	3.58	3.48	
Apr-02	26030.52	7675	3.39	2.86	
May-02	25460.48	7668	3.32	2.71	
Jun-02	21294.18	6852	3.11	4.87	

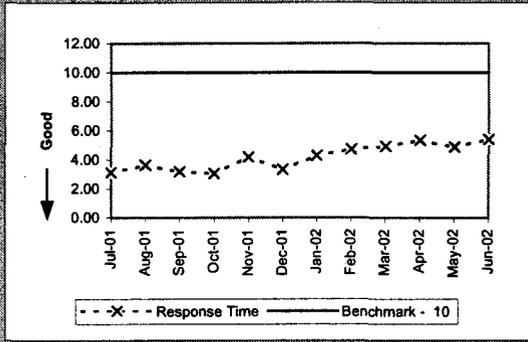


Checklist #2 - Preorder Response Times - EDI

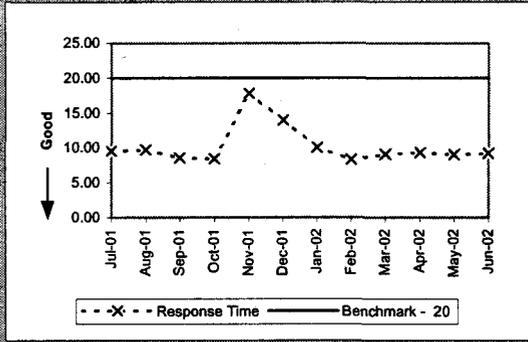
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	3211.95	437	7.35	6.86	
Aug-01	3427.18	491	6.98	4.69	
Sep-01	3168.9	503	6.30	1.91	
Oct-01	2847.4	460	6.19	3.74	
Nov-01	3917	684	5.73	1.70	
Dec-01	3371.7	638	5.28	2.08	
Jan-02	2318.22	651	3.56	1.86	
Feb-02	2749.04	585	4.70	2.36	
Mar-02	3772.59	690	5.47	2.34	
Apr-02	3168.08	625	5.07	2.12	
May-02	2695.43	621	4.34	1.63	
Jun-02	1978.67	577	3.43	2.47	



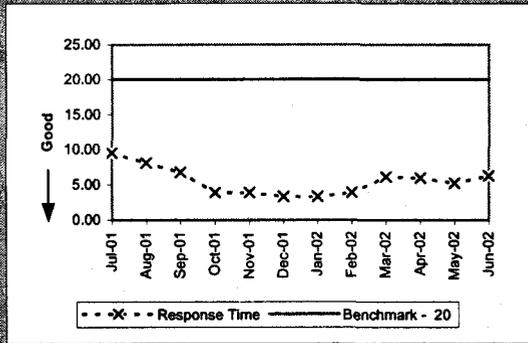
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	89799.84	28782	3.12	4.02	
Aug-01	81150.16	22294	3.64	8.52	
Sep-01	2800	875	3.20	5.25	
Oct-01	4889.88	1598	3.06	1.04	
Nov-01	17357.08	4138	4.19	3.80	
Dec-01	7532.29	2264	3.33	1.97	
Jan-02	10182.28	2384	4.27	1.74	
Feb-02	10299.6	2183	4.72	1.63	
Mar-02	12154.79	2466	4.93	2.17	
Apr-02	13196.3	2471	5.34	2.47	
May-02	12137.38	2489	4.88	1.76	
Jun-02	12397.68	2293	5.41	3.20	



Pre-Order Response Times (Loop Qualification Tools) (Avg Sec) EDI Request/Response (PO-1B-7) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	5344.62	562	9.51	6.01	
Aug-01	5703.6	588	9.70	6.99	
Sep-01	4936.32	576	8.57	8.09	
Oct-01	4231.86	502	8.43	2.60	
Nov-01	9610.6	541	17.76	16.81	
Dec-01	7814.31	559	13.98	11.95	
Jan-02	5880.49	588	10.00	10.20	
Feb-02	23849.97	2864	8.33	7.32	
Mar-02	28699.81	3157	9.09	8.13	
Apr-02	29511.93	3173	9.30	7.53	
May-02	28598.5	3167	9.03	7.46	
Jun-02	25996.86	2817	9.23	8.23	

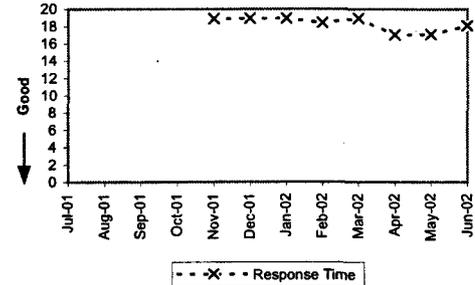


Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1B-8) (Benchmark)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Jul-01	5493.04	577	9.52	11.12	
Aug-01	4886.36	604	8.09	11.20	
Sep-01	3842	565	6.80	3.43	
Oct-01	2869.44	732	3.92	7.02	
Nov-01	2870.82	738	3.89	5.58	
Dec-01	2114.84	637	3.32	4.02	
Jan-02	2287.71	687	3.33	2.61	
Feb-02	2386.8	612	3.90	4.56	
Mar-02	4228.12	692	6.11	12.17	
Apr-02	3990	665	6.00	7.12	
May-02	3436.11	657	5.23	5.49	
Jun-02	3836.48	608	6.31	9.12	

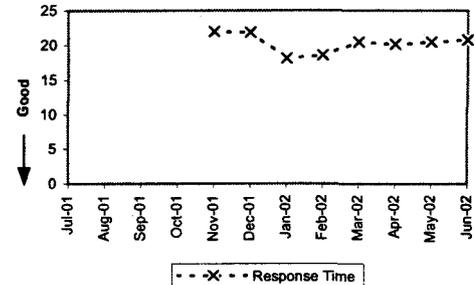


Checklist #2 - Preorder Response Times - EDI

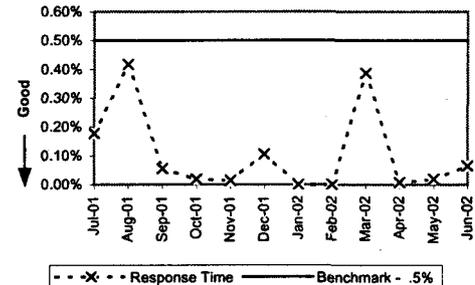
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00
Mar-02	21872.31	1156	18.92	6.89
Apr-02	18315.3	1075	17.04	6.22
May-02	19607.49	1146	17.11	6.80
Jun-02	20079.12	1108	18.12	6.81



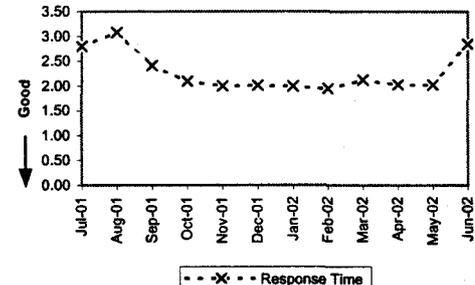
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31
Mar-02	16654.86	814	20.46	2.98
Apr-02	19219.38	953	20.17	1.62
May-02	20088.09	982	20.46	2.50
Jun-02	18734.65	902	20.77	2.77



Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2) (Benchmark)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	23842	0.00%	0.00%
Mar-02	104	26851	0.39%	6.21%
Apr-02	2	26771	0.01%	0.86%
May-02	5	26960	0.02%	1.36%
Jun-02	16	24543	0.07%	2.55%



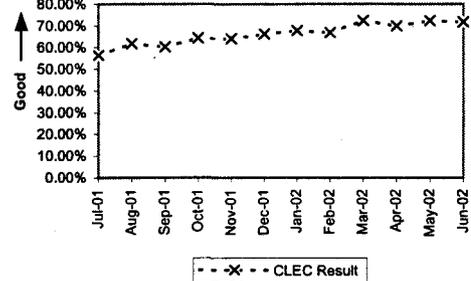
Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2) (Diagnostic)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01
Mar-02	17379.76	8198	2.12	2.51
Apr-02	16594.3	8215	2.02	1.59
May-02	16774.08	8304	2.02	1.44
Jun-02	21572.64	7596	2.84	6.77



Checklist #2 - Electronic Flow-through - Resale

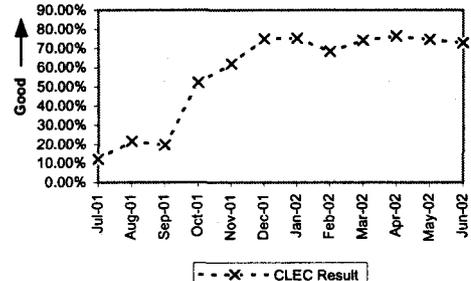
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	19691	34945	56.35%	49.60%
Aug-01	22002	35549	61.89%	48.57%
Sep-01	14709	24372	60.35%	48.92%
Oct-01	17977	27931	64.36%	47.89%
Nov-01	14153	22057	64.17%	47.95%
Dec-01	14972	22615	66.20%	47.30%
Jan-02	20686	30535	67.75%	46.75%
Feb-02	15843	23717	66.80%	47.09%
Mar-02	19895	27487	72.38%	44.71%
Apr-02	17848	25498	70.00%	45.83%
May-02	20136	27852	72.30%	44.75%
Jun-02	18052	25140	71.81%	44.99%



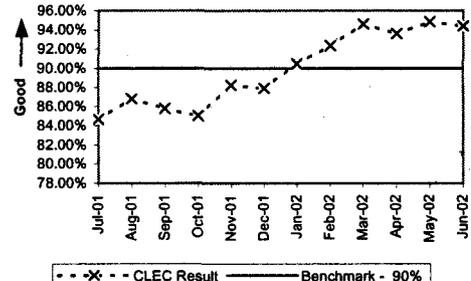
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1472	12078	12.19%	32.71%
Aug-01	3757	17422	21.56%	41.13%
Sep-01	2553	12969	19.69%	39.76%
Oct-01	3142	6014	52.24%	49.95%
Nov-01	5985	9673	61.87%	48.57%
Dec-01	7710	10282	74.99%	43.31%
Jan-02	9269	12306	75.32%	43.11%
Feb-02	3811	5561	68.53%	46.44%
Mar-02	3691	4976	74.18%	43.77%
Apr-02	4750	6219	76.38%	42.48%
May-02	3351	4486	74.70%	43.47%
Jun-02	3512	4816	72.92%	44.44%



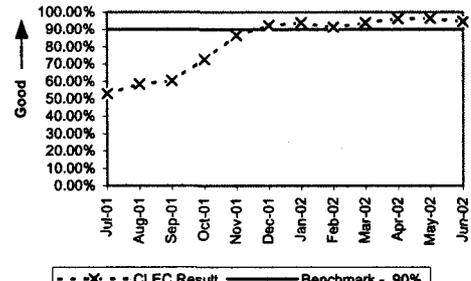
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	19691	23257	84.67%	36.03%
Aug-01	22002	25347	86.80%	33.85%
Sep-01	14709	17147	85.78%	34.92%
Oct-01	17977	21143	85.03%	35.68%
Nov-01	14153	16041	88.23%	32.23%
Dec-01	14972	17030	87.92%	32.59%
Jan-02	20686	22860	90.49%	29.34%
Feb-02	15843	17156	92.35%	26.58%
Mar-02	19895	21029	94.61%	22.59%
Apr-02	17848	19065	93.62%	24.45%
May-02	20136	21229	94.85%	22.10%
Jun-02	18050	19123	94.39%	23.01%



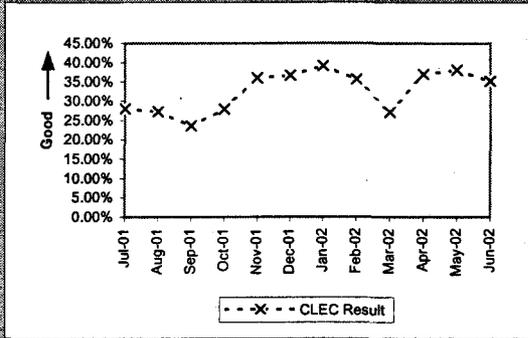
Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1472	2781	52.93%	49.91%
Aug-01	3757	6414	58.58%	49.26%
Sep-01	2553	4218	60.53%	48.88%
Oct-01	3142	4327	72.61%	44.59%
Nov-01	5985	6915	86.55%	34.12%
Dec-01	7710	8345	92.39%	26.51%
Jan-02	9269	9868	93.93%	23.88%
Feb-02	3811	4174	91.30%	28.18%
Mar-02	3691	3928	93.97%	23.81%
Apr-02	4750	4937	96.21%	19.09%
May-02	3351	3475	96.43%	18.55%
Jun-02	3512	3712	94.61%	22.58%

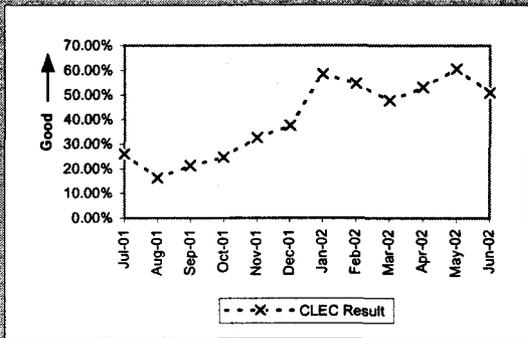


Checklist #2 - Electronic Flow-through - Unbundled Loops

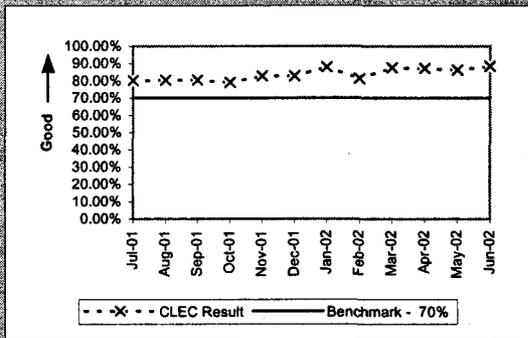
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jul-01	2841	10146	28.00%	44.90%	
Aug-01	3061	11232	27.25%	44.53%	
Sep-01	2633	11167	23.58%	42.45%	
Oct-01	3335	11950	27.91%	44.85%	
Nov-01	3806	10551	36.07%	48.02%	
Dec-01	3392	9252	36.66%	48.19%	
Jan-02	4290	10943	39.20%	48.82%	
Feb-02	3467	9716	35.68%	47.91%	
Mar-02	3334	12287	27.13%	44.47%	
Apr-02	3517	9508	36.99%	48.28%	
May-02	3679	9648	38.13%	48.57%	
Jun-02	3081	8742	35.24%	47.77%	



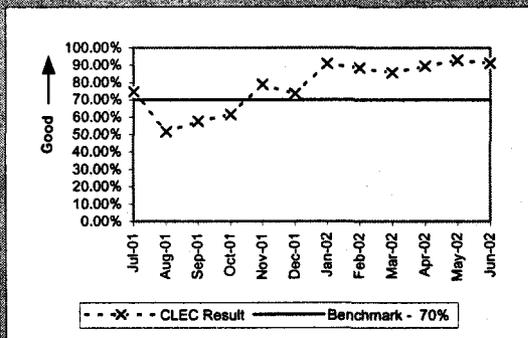
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jul-01	1995	7654	26.06%	43.90%	
Aug-01	1395	8547	16.32%	36.96%	
Sep-01	2149	10050	21.38%	41.00%	
Oct-01	3336	13516	24.68%	43.12%	
Nov-01	3920	11990	32.69%	46.91%	
Dec-01	4303	11436	37.63%	48.44%	
Jan-02	10195	17440	58.46%	49.28%	
Feb-02	6101	11165	54.64%	49.78%	
Mar-02	5578	11675	47.78%	49.95%	
Apr-02	7791	14670	53.11%	49.90%	
May-02	9505	15682	60.61%	48.86%	
Jun-02	7186	14115	50.91%	49.99%	



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jul-01	2841	3544	80.16%	39.88%	
Aug-01	3061	3802	80.51%	39.61%	
Sep-01	2633	3274	80.42%	39.68%	
Oct-01	3335	4222	78.99%	40.74%	
Nov-01	3806	4595	82.83%	37.71%	
Dec-01	3392	4098	82.77%	37.76%	
Jan-02	4290	4874	88.02%	32.48%	
Feb-02	3467	4258	81.42%	38.89%	
Mar-02	3334	3804	87.64%	32.91%	
Apr-02	3517	4030	87.27%	33.33%	
May-02	3679	4258	86.40%	34.28%	
Jun-02	3081	3479	88.56%	31.83%	



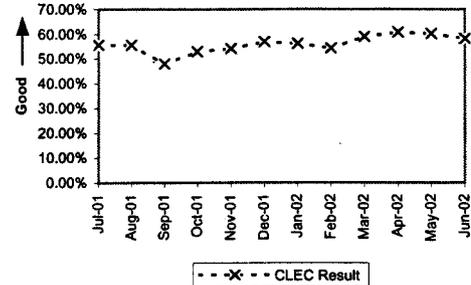
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Jul-01	1995	2672	74.66%	43.49%	
Aug-01	1395	2705	51.57%	49.98%	
Sep-01	2149	3729	57.63%	49.41%	
Oct-01	3336	5426	61.48%	48.66%	
Nov-01	3920	4977	78.76%	40.90%	
Dec-01	4303	5861	73.42%	44.18%	
Jan-02	10195	11236	90.74%	28.99%	
Feb-02	6101	6903	88.38%	32.04%	
Mar-02	5578	6518	85.58%	35.13%	
Apr-02	7791	8707	89.48%	30.68%	
May-02	9505	10240	92.82%	25.81%	
Jun-02	7186	7887	91.11%	28.46%	



Checklist #2 - Electronic Flow-through - LNP

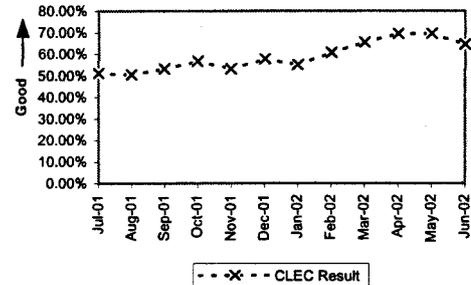
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6288	11300	55.65%	49.68%
Aug-01	7417	13349	55.56%	49.69%
Sep-01	5641	11746	48.02%	49.96%
Oct-01	8046	15183	52.99%	49.91%
Nov-01	8860	16370	54.12%	49.83%
Dec-01	9017	15822	56.99%	49.51%
Jan-02	10745	19095	56.27%	49.61%
Feb-02	7929	14602	54.30%	49.81%
Mar-02	8224	13958	58.92%	49.20%
Apr-02	8785	14446	60.81%	48.82%
May-02	7583	12608	60.14%	48.96%
Jun-02	6584	11316	58.18%	49.33%



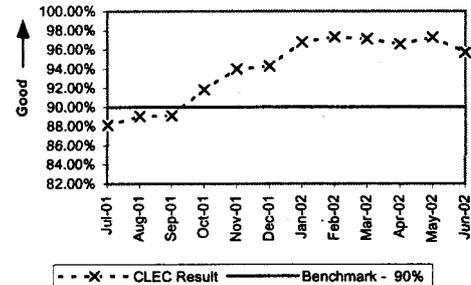
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	5007	9777	51.21%	49.99%
Aug-01	4819	9552	50.45%	50.00%
Sep-01	4222	7942	53.16%	49.90%
Oct-01	6474	11417	56.70%	49.55%
Nov-01	6987	13123	53.24%	49.89%
Dec-01	9793	16964	57.73%	49.40%
Jan-02	8143	14779	55.10%	49.74%
Feb-02	8395	13813	60.78%	48.83%
Mar-02	9050	13811	65.53%	47.53%
Apr-02	10668	15353	69.48%	46.05%
May-02	12046	17321	69.55%	46.02%
Jun-02	10202	15814	64.51%	47.85%



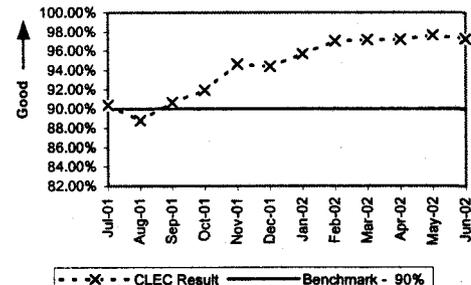
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	6288	7135	88.13%	32.34%
Aug-01	7417	8328	89.06%	31.21%
Sep-01	5641	6329	89.13%	31.13%
Oct-01	8046	8763	91.82%	27.41%
Nov-01	8860	9426	94.00%	23.76%
Dec-01	9017	9564	94.28%	23.22%
Jan-02	10745	11103	96.78%	17.66%
Feb-02	7929	8148	97.31%	16.17%
Mar-02	8224	8467	97.13%	16.70%
Apr-02	8785	9097	96.57%	18.20%
May-02	7583	7795	97.28%	16.27%
Jun-02	6584	6878	95.73%	20.23%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2) (Benchmark)

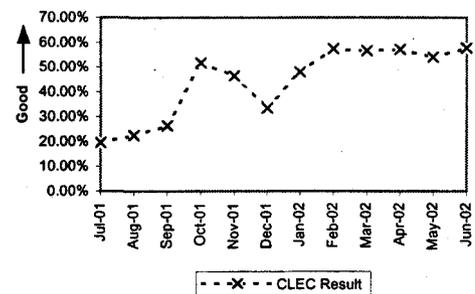
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	5007	5540	90.38%	29.49%
Aug-01	4819	5427	88.80%	31.54%
Sep-01	4222	4656	90.68%	29.07%
Oct-01	6474	7043	91.92%	27.25%
Nov-01	6987	7384	94.62%	22.56%
Dec-01	9793	10377	94.37%	23.05%
Jan-02	8143	8510	95.69%	20.31%
Feb-02	8395	8651	97.04%	16.95%
Mar-02	9050	9315	97.16%	16.63%
Apr-02	10668	10975	97.20%	16.49%
May-02	12046	12338	97.63%	15.20%
Jun-02	10202	10491	97.25%	16.37%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

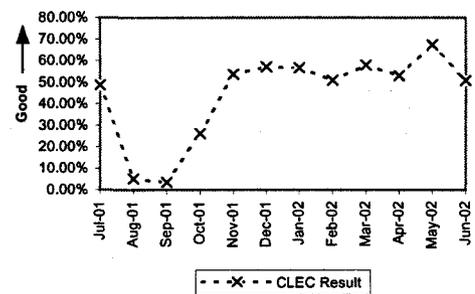
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%
Oct-01	3071	5933	51.76%	49.97%
Nov-01	3292	7095	46.40%	49.87%
Dec-01	2823	8438	33.46%	47.18%
Jan-02	3264	6792	48.06%	49.96%
Feb-02	4051	7056	57.41%	49.45%
Mar-02	3902	6896	56.58%	49.56%
Apr-02	4812	8418	57.16%	49.48%
May-02	5497	10173	54.04%	49.84%
Jun-02	5015	8694	57.68%	49.41%



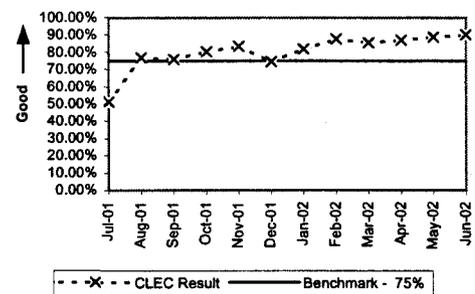
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%
Oct-01	798	3047	26.19%	43.97%
Nov-01	2059	3832	53.73%	49.86%
Dec-01	1539	2689	57.23%	49.47%
Jan-02	1947	3435	56.68%	49.55%
Feb-02	1566	3077	50.89%	49.99%
Mar-02	1604	2766	57.99%	49.36%
Apr-02	1947	3667	53.10%	49.90%
May-02	4046	6008	67.34%	46.90%
Jun-02	3263	6417	50.85%	49.99%



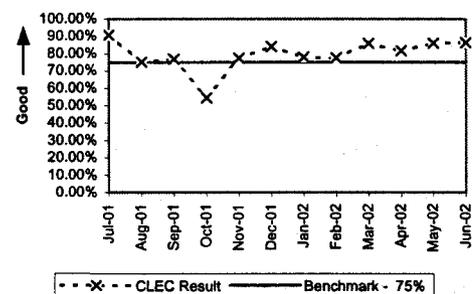
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%
Oct-01	3071	3819	80.41%	39.69%
Nov-01	3292	3943	83.49%	37.13%
Dec-01	2823	3778	74.72%	43.46%
Jan-02	3264	3988	81.85%	38.55%
Feb-02	4051	4614	87.80%	32.73%
Mar-02	3902	4553	85.70%	35.01%
Apr-02	4812	5524	87.11%	33.51%
May-02	5497	6191	88.79%	31.55%
Jun-02	5015	5552	90.33%	29.56%



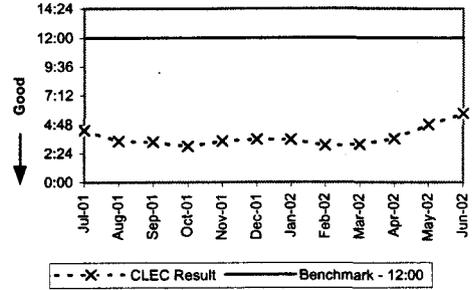
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%
Oct-01	798	1466	54.43%	49.80%
Nov-01	2059	2661	77.38%	41.84%
Dec-01	1539	1830	84.10%	36.57%
Jan-02	1947	2504	77.76%	41.59%
Feb-02	1566	2019	77.56%	41.72%
Mar-02	1604	1869	85.82%	34.88%
Apr-02	1947	2388	81.53%	38.80%
May-02	4046	4707	85.96%	34.74%
Jun-02	3263	3778	86.37%	34.31%

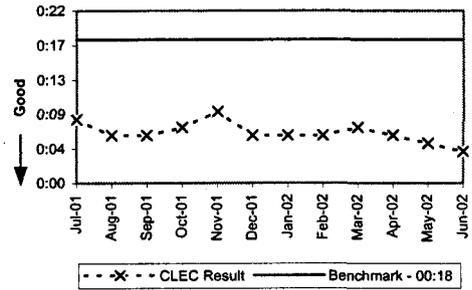


Checklist #2 - LSR Rejections

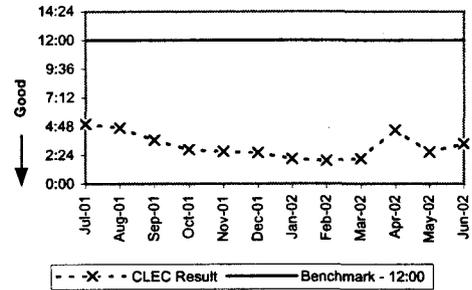
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result		
Jul-01	21270:09	4933	4:19		
Aug-01	17728:10	5158	3:26		
Sep-01	13786:10	4114	3:21		
Oct-01	13659:29	4578	2:59		
Nov-01	13840:21	4026	3:26		
Dec-01	11824:06	3296	3:35		
Jan-02	13053:43	3681	3:33		
Feb-02	9649:34	3142	3:04		
Mar-02	11300:27	3582	3:09		
Apr-02	12303:58	3402	3:37		
May-02	18427:51	3840	4:48		
Jun-02	21451:51	3754	5:43		



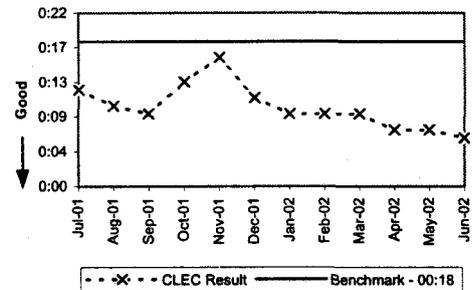
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2) (Benchmark)					
Date	CLEC Num	CLEC Denom	CLEC Result		
Jul-01	3187:14	25302	0:08		
Aug-01	2619:12	24519	0:06		
Sep-01	2182:39	20332	0:06		
Oct-01	2821:41	25739	0:07		
Nov-01	3749:08	24670	0:09		
Dec-01	2975:07	28208	0:06		
Jan-02	2952:50	29785	0:06		
Feb-02	2612:21	25067	0:06		
Mar-02	3208:27	28421	0:07		
Apr-02	2740:31	28078	0:06		
May-02	2415:14	29158	0:05		
Jun-02	1868:07	26953	0:04		



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	22614:02	4528	5:00	
Aug-01	28904:49	6185	4:40	
Sep-01	18780:11	5138	3:39	
Oct-01	17800:55	6241	2:51	
Nov-01	12279:16	4560	2:42	
Dec-01	10284:53	3927	2:37	
Jan-02	9422:58	4492	2:06	
Feb-02	6870:16	3544	1:56	
Mar-02	6348:06	2989	2:07	
Apr-02	29633:56	6587	4:30	
May-02	15097:37	5659	2:40	
Jun-02	20524:07	6144	3:20	

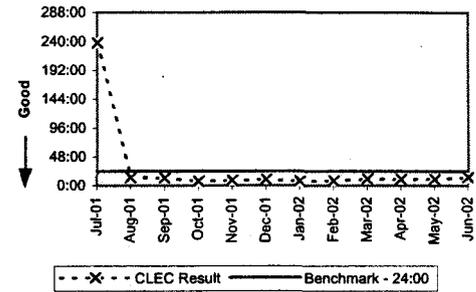


LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	1517:44	7819	0:12	
Aug-01	1657:46	10415	0:10	
Sep-01	1419:33	9822	0:09	
Oct-01	3215:15	14444	0:13	
Nov-01	4041:55	14716	0:16	
Dec-01	2841:34	15289	0:11	
Jan-02	2863:00	20133	0:09	
Feb-02	2013:05	13400	0:09	
Mar-02	1994:26	13392	0:09	
Apr-02	2018:25	17647	0:07	
May-02	2013:47	16508	0:07	
Jun-02	1721:16	18081	0:06	

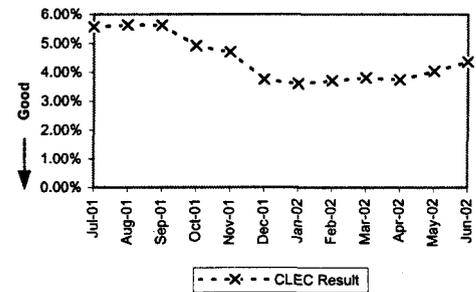


Checklist #2 - LSR Rejections

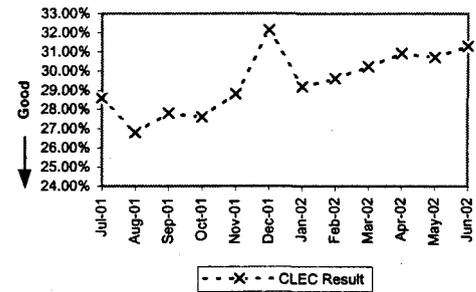
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	236524:33	995	237:43	
Aug-01	18926:14	1449	13:04	
Sep-01	8162:41	648	12:36	
Oct-01	5273:53	677	7:47	
Nov-01	5253:33	599	8:46	
Dec-01	6682:15	652	10:15	
Jan-02	4071:29	521	7:49	
Feb-02	4787:34	584	8:12	
Mar-02	5339:28	481	11:06	
Apr-02	4242:26	402	10:33	
May-02	5237:57	500	10:29	
Jun-02	7605:31	554	13:44	



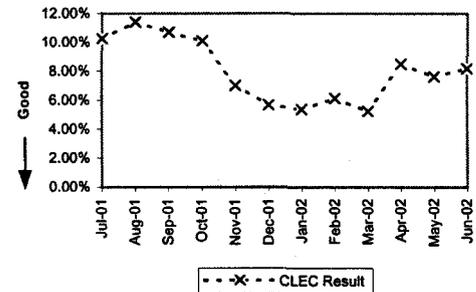
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4933	88485	5.58%	
Aug-01	5158	91530	5.64%	
Sep-01	4114	73160	5.62%	
Oct-01	4578	93217	4.91%	
Nov-01	4026	85656	4.70%	
Dec-01	3296	87829	3.75%	
Jan-02	3681	102045	3.61%	
Feb-02	3142	84615	3.71%	
Mar-02	3582	94010	3.81%	
Apr-02	3402	90804	3.75%	
May-02	3840	94906	4.05%	
Jun-02	3754	86121	4.36%	



LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	25302	88485	28.59%	
Aug-01	24519	91530	26.79%	
Sep-01	20332	73160	27.79%	
Oct-01	25739	93217	27.61%	
Nov-01	24670	85656	28.80%	
Dec-01	28208	87829	32.12%	
Jan-02	29785	102045	29.19%	
Feb-02	25067	84615	29.62%	
Mar-02	28421	94010	30.23%	
Apr-02	28078	90804	30.92%	
May-02	29158	94906	30.72%	
Jun-02	26953	86121	31.30%	



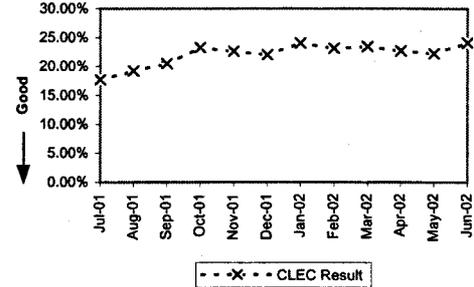
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4528	44111	10.27%	
Aug-01	6185	54234	11.40%	
Sep-01	5138	47978	10.71%	
Oct-01	6241	61930	10.08%	
Nov-01	4560	65120	7.00%	
Dec-01	3927	69357	5.66%	
Jan-02	4492	83678	5.37%	
Feb-02	3544	57897	6.12%	
Mar-02	2989	57060	5.24%	
Apr-02	6587	77654	8.48%	
May-02	5659	74231	7.62%	
Jun-02	6144	74983	8.19%	



Checklist #2 - LSR Rejections

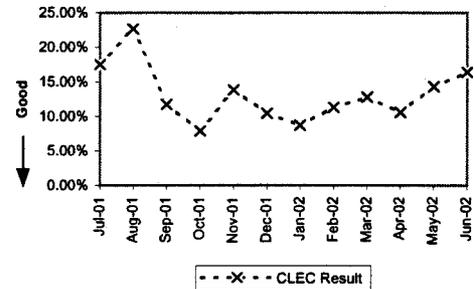
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%
Jan-02	20133	83678	24.06%
Feb-02	13400	57897	23.14%
Mar-02	13392	57060	23.47%
Apr-02	17647	77654	22.73%
May-02	16508	74231	22.24%
Jun-02	18081	74983	24.11%



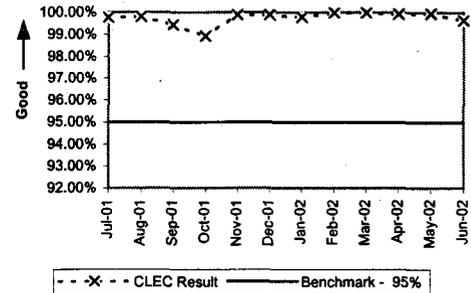
LSRs Received via Facsimile (Percent) (PO-4C) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	995	5679	17.52%
Aug-01	1449	6399	22.64%
Sep-01	648	5514	11.75%
Oct-01	677	8574	7.90%
Nov-01	599	4332	13.83%
Dec-01	652	6223	10.48%
Jan-02	521	5963	8.74%
Feb-02	584	5174	11.29%
Mar-02	481	3753	12.82%
Apr-02	402	3788	10.61%
May-02	500	3496	14.30%
Jun-02	554	3382	16.38%

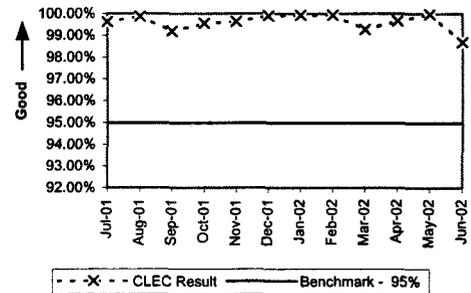


Checklist #2 - Firm Order Confirmations - Resale

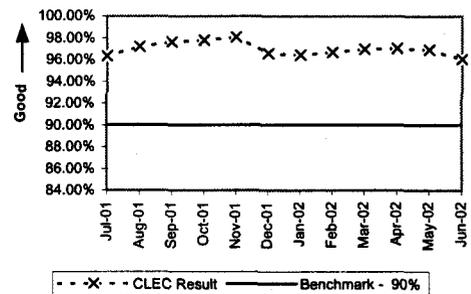
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	19953	19997	99.78%	
Aug-01	22358	22404	99.79%	
Sep-01	14910	14995	99.43%	
Oct-01	20700	20926	98.92%	
Nov-01	17371	17388	99.90%	
Dec-01	17595	17615	99.89%	
Jan-02	23222	23271	99.79%	
Feb-02	19567	19570	99.98%	
Mar-02	23494	23498	99.98%	
Apr-02	22335	22352	99.92%	
May-02	25276	25286	99.96%	
Jun-02	22666	22746	99.65%	



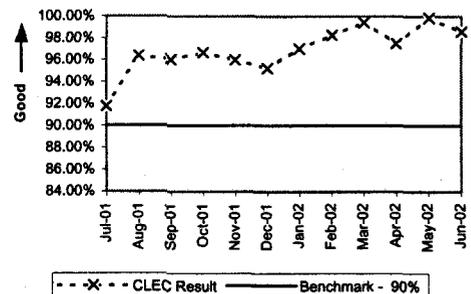
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	2174	2182	99.63%	
Aug-01	3828	3833	99.87%	
Sep-01	2575	2596	99.19%	
Oct-01	3908	3925	99.57%	
Nov-01	7998	8026	99.65%	
Dec-01	9211	9220	99.90%	
Jan-02	11145	11152	99.94%	
Feb-02	5341	5344	99.94%	
Mar-02	5222	5260	99.28%	
Apr-02	6612	6634	99.67%	
May-02	7347	7348	99.99%	
Jun-02	6644	6732	98.69%	



FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	15449	16038	96.33%	
Aug-01	14005	14409	97.20%	
Sep-01	9658	9894	97.61%	
Oct-01	12165	12441	97.78%	
Nov-01	11068	11286	98.07%	
Dec-01	11719	12136	96.56%	
Jan-02	12703	13172	96.44%	
Feb-02	10568	10932	96.67%	
Mar-02	9989	10301	96.97%	
Apr-02	10711	11037	97.05%	
May-02	11855	12235	96.89%	
Jun-02	10299	10722	96.05%	

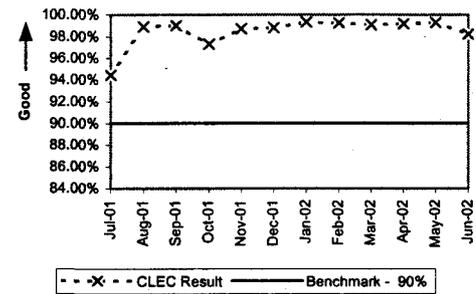


FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	10308	11234	91.76%	
Aug-01	14310	14849	96.37%	
Sep-01	10831	11279	96.03%	
Oct-01	11018	11395	96.69%	
Nov-01	10582	11024	95.99%	
Dec-01	9428	9901	95.22%	
Jan-02	11701	12060	97.02%	
Feb-02	7793	7931	98.26%	
Mar-02	7311	7352	99.44%	
Apr-02	13641	13992	97.49%	
May-02	9062	9076	99.85%	
Jun-02	11234	11391	98.62%	



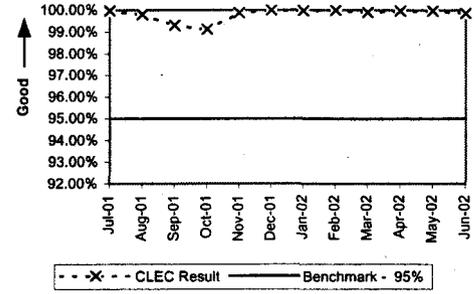
Checklist #2 - Firm Order Confirmations - Resale

FOCs on Time for Manual (Percent) (PO-5C-(a)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4002	4238	94.43%	
Aug-01	4336	4384	98.91%	
Sep-01	4211	4253	99.01%	
Oct-01	6741	6927	97.31%	
Nov-01	3271	3314	98.70%	
Dec-01	4966	5026	98.81%	
Jan-02	4896	4929	99.33%	
Feb-02	4100	4132	99.23%	
Mar-02	2670	2695	99.07%	
Apr-02	2688	2710	99.19%	
May-02	2098	2113	99.29%	
Jun-02	2140	2179	98.21%	

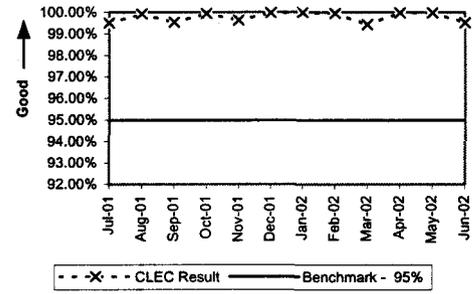


Checklist #2 - Firm Order Confirmations - Unbundled Loops

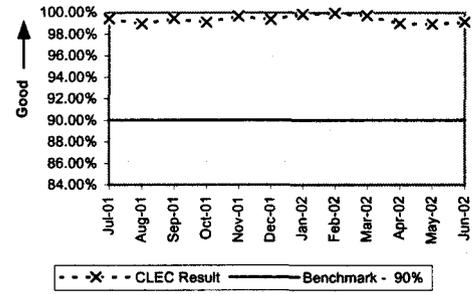
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	2840	2841	99.96%	
Aug-01	3055	3061	99.80%	
Sep-01	2592	2610	99.31%	
Oct-01	3286	3315	99.13%	
Nov-01	3777	3782	99.87%	
Dec-01	3364	3364	100.00%	
Jan-02	4215	4216	99.98%	
Feb-02	3416	3416	100.00%	
Mar-02	3148	3151	99.90%	
Apr-02	3231	3232	99.97%	
May-02	3388	3389	99.97%	
Jun-02	2831	2835	99.86%	



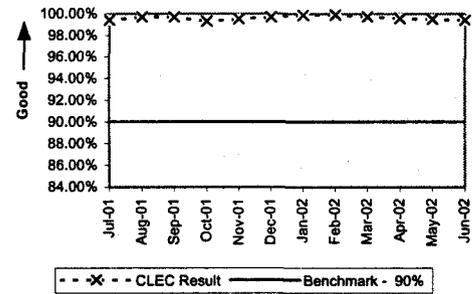
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	1985	1995	99.50%	
Aug-01	1394	1395	99.93%	
Sep-01	2135	2145	99.53%	
Oct-01	3321	3323	99.94%	
Nov-01	3815	3829	99.63%	
Dec-01	4219	4220	99.98%	
Jan-02	9511	9511	100.00%	
Feb-02	5282	5284	99.96%	
Mar-02	4711	4738	99.43%	
Apr-02	7104	7105	99.99%	
May-02	8705	8706	99.99%	
Jun-02	6461	6492	99.52%	



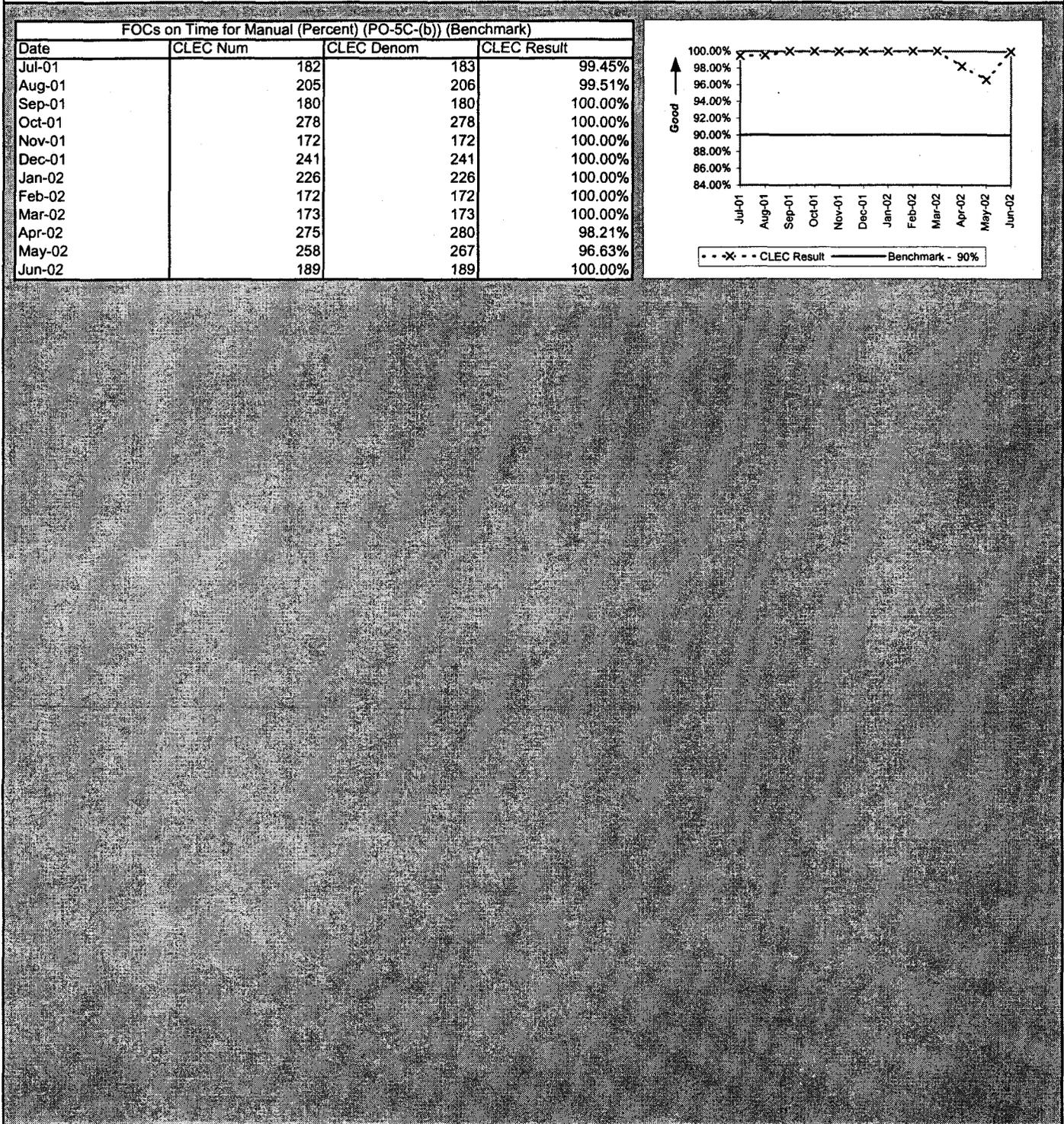
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	7176	7216	99.45%	
Aug-01	7087	7162	98.95%	
Sep-01	7454	7497	99.43%	
Oct-01	8842	8923	99.09%	
Nov-01	7004	7027	99.67%	
Dec-01	5808	5846	99.35%	
Jan-02	6454	6465	99.83%	
Feb-02	6143	6146	99.95%	
Mar-02	8742	8768	99.70%	
Apr-02	5844	5904	98.98%	
May-02	5866	5930	98.92%	
Jun-02	5438	5487	99.11%	



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(b)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4426	4453	99.39%	
Aug-01	5242	5259	99.68%	
Sep-01	7076	7098	99.69%	
Oct-01	9085	9150	99.29%	
Nov-01	8708	8752	99.50%	
Dec-01	8559	8586	99.69%	
Jan-02	10137	10152	99.85%	
Feb-02	7418	7427	99.88%	
Mar-02	8357	8380	99.73%	
Apr-02	9077	9119	99.54%	
May-02	8406	8450	99.48%	
Jun-02	9025	9080	99.39%	

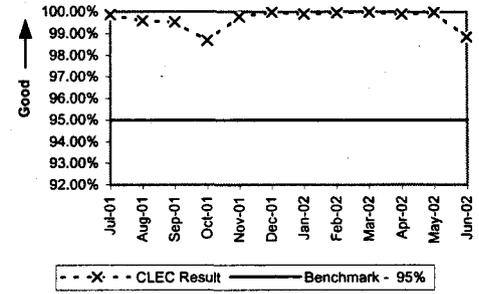


Checklist #2 - Firm Order Confirmations - Unbundled Loops

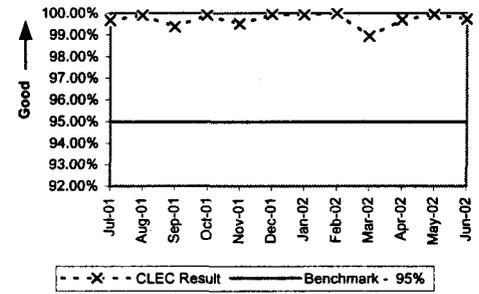


Checklist #2 - Firm Order Confirmations - LNP

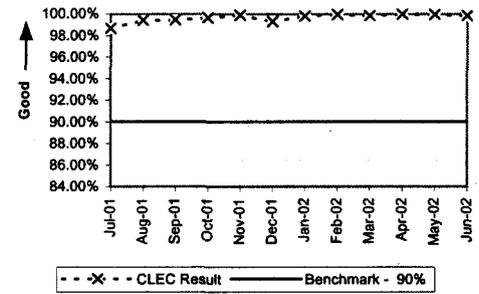
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	6280	6288	99.87%	
Aug-01	7387	7417	99.60%	
Sep-01	5453	5479	99.53%	
Oct-01	7655	7757	98.69%	
Nov-01	8538	8558	99.77%	
Dec-01	8724	8725	99.99%	
Jan-02	10395	10406	99.89%	
Feb-02	7643	7646	99.96%	
Mar-02	7667	7668	99.99%	
Apr-02	8012	8020	99.90%	
May-02	6887	6888	99.99%	
Jun-02	5838	5906	98.85%	



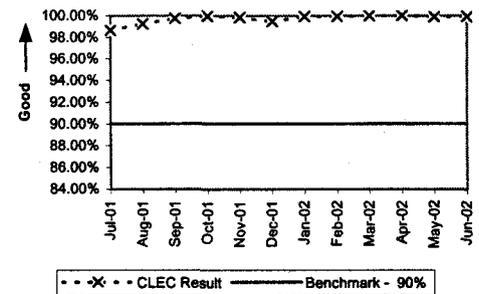
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4991	5007	99.68%	
Aug-01	4815	4819	99.92%	
Sep-01	4187	4213	99.38%	
Oct-01	6267	6272	99.92%	
Nov-01	6751	6784	99.51%	
Dec-01	9501	9506	99.95%	
Jan-02	7601	7606	99.93%	
Feb-02	7911	7911	100.00%	
Mar-02	8206	8294	98.94%	
Apr-02	9715	9746	99.68%	
May-02	10449	10455	99.94%	
Jun-02	8807	8831	99.73%	



FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4633	4695	98.68%	
Aug-01	5290	5322	99.40%	
Sep-01	4274	4299	99.42%	
Oct-01	5332	5351	99.64%	
Nov-01	5908	5915	99.88%	
Dec-01	5418	5457	99.29%	
Jan-02	6942	6956	99.80%	
Feb-02	5537	5540	99.95%	
Mar-02	5115	5123	99.84%	
Apr-02	5121	5122	99.98%	
May-02	4457	4459	99.96%	
Jun-02	4205	4212	99.83%	

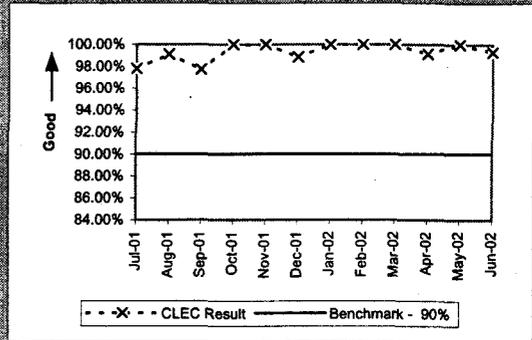


FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4687	4752	98.63%	
Aug-01	4498	4533	99.23%	
Sep-01	3589	3598	99.75%	
Oct-01	4322	4325	99.93%	
Nov-01	4741	4749	99.83%	
Dec-01	5418	5448	99.45%	
Jan-02	5088	5093	99.90%	
Feb-02	4282	4286	99.91%	
Mar-02	3959	3960	99.97%	
Apr-02	3926	3926	100.00%	
May-02	4633	4638	99.89%	
Jun-02	5100	5104	99.92%	



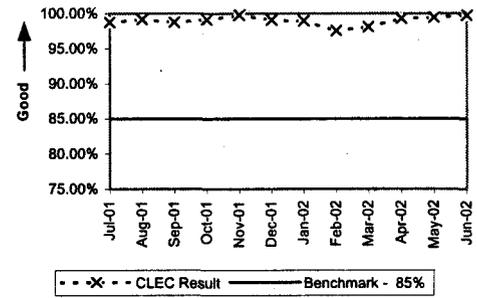
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C-(c)) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	135	138	97.83%	
Aug-01	224	226	99.12%	
Sep-01	129	132	97.73%	
Oct-01	108	108	100.00%	
Nov-01	111	111	100.00%	
Dec-01	173	175	98.86%	
Jan-02	130	130	100.00%	
Feb-02	130	130	100.00%	
Mar-02	237	237	100.00%	
Apr-02	232	234	99.15%	
May-02	253	253	100.00%	
Jun-02	287	289	99.31%	



Checklist #2 - Firm Order Confirmations - LIS

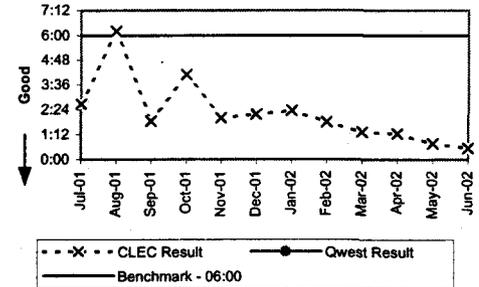
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	479	485	98.76%	
Aug-01	594	599	99.17%	
Sep-01	402	407	98.77%	
Oct-01	561	566	99.12%	
Nov-01	482	483	99.79%	
Dec-01	433	437	99.08%	
Jan-02	461	466	98.93%	
Feb-02	518	531	97.55%	
Mar-02	621	633	98.10%	
Apr-02	553	557	99.28%	
May-02	514	517	99.42%	
Jun-02	411	412	99.76%	



Checklist #2 - Completion Notifications

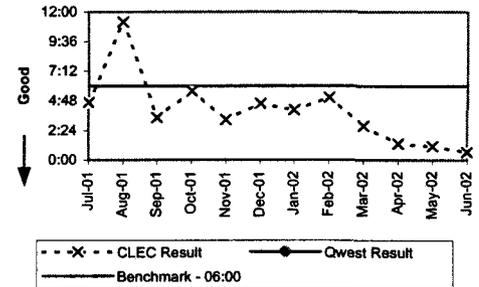
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	118480:43	44181	2:41	6:03					
Aug-01	336888:56	54303	6:12	40:46					
Sep-01	75332:34	41036	1:51	17:23					
Oct-01	212076:19	51945	4:06	22:02					
Nov-01	95564:58	47982	2:00	27:45					
Dec-01	104720:00	48162	2:11	18:37					
Jan-02	128028:24	54080	2:22	21:02					
Feb-02	90524:19	50025	1:49	17:48					
Mar-02	70460:48	53746	1:19	19:21					
Apr-02	62893:45	50415	1:15	15:28					
May-02	40550:02	52865	0:46	9:25					
Jun-02	25487:25	46469	0:33	7:10					



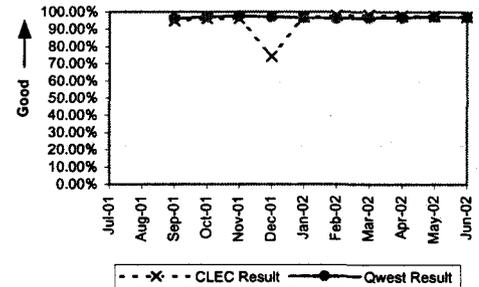
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B) (Benchmark)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	98504:55	21078	4:40	17:55					
Aug-01	362869:32	32441	11:11	52:44					
Sep-01	78720:20	23114	3:26	23:40					
Oct-01	73682:13	13264	5:36	28:46					
Nov-01	114223:21	35190	3:16	34:32					
Dec-01	185548:35	40628	4:34	35:56					
Jan-02	189134:31	46636	4:04	40:43					
Feb-02	166988:54	32929	5:04	51:41					
Mar-02	86117:17	31157	2:46	32:24					
Apr-02	53837:46	40598	1:20	16:19					
May-02	44688:25	39451	1:08	10:06					
Jun-02	26528:30	40355	0:39	5:57					



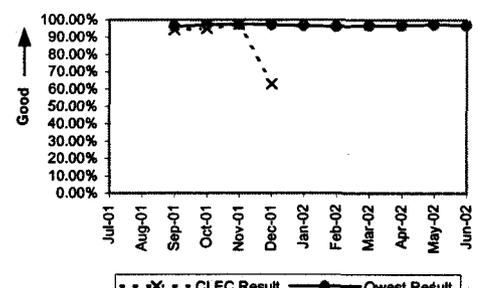
Billing Completion Notification Timeliness (Percent) (PO-7A,C) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	38491	40547	94.93%	21.94%	2015375	2096536	96.13%	12.4	6.54
Oct-01	46311	48178	96.12%	19.30%	2115176	2178305	97.10%	12.65	6.69
Nov-01	44225	46046	96.05%	19.49%	2382740	2445477	97.43%	18.68	10.36
Dec-01	46220	62421	74.05%	43.84%	2171317	2233267	97.23%	347.82	210.46
Jan-02	55909	57798	96.73%	17.78%	2604737	2694688	96.66%	-0.92	-1.56
Feb-02	52222	53371	97.85%	14.51%	2160754	2244677	96.26%	-19.09	-12.6
Mar-02	59412	60521	98.17%	13.41%	2225036	2304001	96.57%	-21.29	-13.94
Apr-02	51018	52189	97.76%	14.81%	2318361	2392773	96.89%	-11.28	-7.86
May-02	54777	56032	97.76%	14.80%	2338350	2403632	97.28%	-6.85	-5.17
Jun-02	51772	53168	97.37%	15.99%	2101184	2166147	97.00%	-4.99	-4.03



Billing Completion Notification Timeliness (Percent) (PO-7B,C) (Parity)

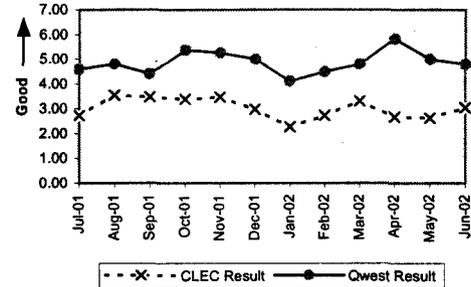
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01	26677	28276	94.35%	23.10%	2015375	2096536	96.13%	15.45	8.39
Oct-01	12993	13671	95.04%	21.71%	2115176	2178305	97.10%	14.32	7.71
Nov-01	35683	36580	97.55%	15.47%	2382740	2445477	97.43%	-1.36	-1.83
Dec-01	49202	78064	63.03%	48.27%	2171317	2233267	97.23%	571.91	346.7
Jan-02					2604737	2694688	96.66%		
Feb-02					2160754	2244677	96.26%		
Mar-02					2225036	2304001	96.57%		
Apr-02					2318361	2392773	96.89%		
May-02					2338350	2403632	97.28%		
Jun-02					2101184	2166147	97.00%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

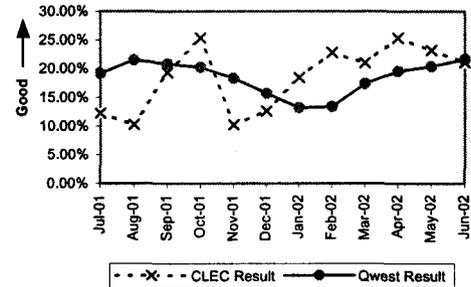
Jeopardy Notice Interval (Average Days) (PO-8A) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	210	77	2.73	2.50	26933	5874	4.59	3.72	1.26
Aug-01	323	91	3.55	4.13	33967	7058	4.81	3.72	1.26
Sep-01	355	102	3.48	3.59	26437	6015	4.40	1.3	-0.21
Oct-01	441	130	3.39	3.64	36818	6842	5.38	0.29	-0.82
Nov-01	288	83	3.47	5.13	29680	5641	5.26	3.72	1.26
Dec-01	256	86	2.98	5.08	26374	5273	5.00	3.09	0.88
Jan-02	204	90	2.27	1.69	22743	5527	4.11	3.09	0.88
Feb-02	172	63	2.73	2.57	22052	4919	4.48	2.65	0.61
Mar-02	189	57	3.32	4.21	24806	5173	4.80	1.72	0.04
Apr-02	176	66	2.67	2.46	31864	5474	5.82	2.75	0.67
May-02	192	73	2.63	1.50	28171	5645	4.99	3.72	1.26
Jun-02	226	74	3.05	3.16	27492	5725	4.80	2.65	0.61



Timely Jeopardy Notices (Percent) (PO-9A) (Parity)

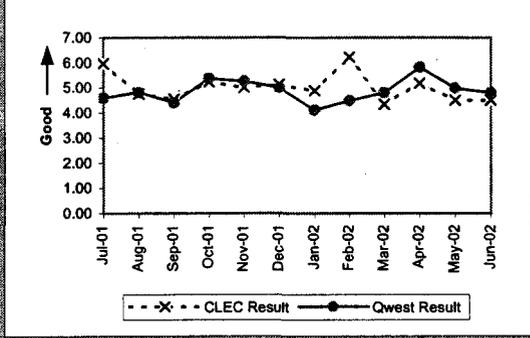
Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	195	12.31%	32.85%	2135	11120	19.20%	2.53	0.54
Aug-01	26	253	10.28%	30.37%	2459	11402	21.57%	4.67	1.84
Sep-01	25	129	19.38%	39.53%	1916	9193	20.84%	0.39	-0.76
Oct-01	34	134	25.37%	43.51%	1984	9798	20.25%	-1.47	-1.89
Nov-01	15	146	10.27%	30.36%	1445	7884	18.33%	2.64	0.61
Dec-01	21	166	12.65%	33.24%	1546	9817	15.75%	1.09	-0.34
Jan-02	26	141	18.44%	38.78%	1438	10920	13.17%	-1.84	-2.12
Feb-02	21	92	22.83%	41.97%	1318	9814	13.43%	-2.63	-2.6
Mar-02	17	81	20.99%	40.72%	1438	8258	17.41%	-0.84	-1.51
Apr-02	18	71	25.35%	43.50%	1473	7526	19.57%	-1.22	-1.74
May-02	20	86	23.26%	42.25%	1483	7259	20.43%	-0.65	-1.39
Jun-02	19	90	21.11%	40.81%	1497	6907	21.67%	0.1	-0.94



Checklist #2 - Jeopardy Notifications - Unbundled Loops

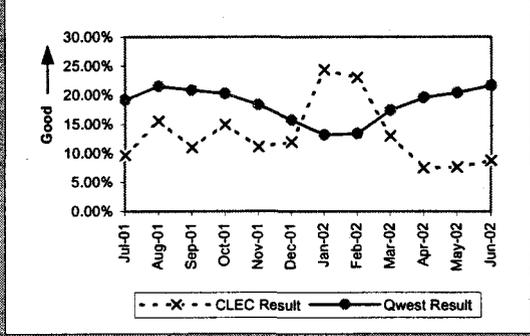
Jeopardy Notice Interval (Average Days) (PO-8B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1540	258	5.97	5.73	26933	5874	4.59	-2.48	-2.51
Aug-01	1958	412	4.75	3.86	33967	7058	4.81	0.14	-0.91
Sep-01	1940	427	4.54	3.21	26437	6015	4.40	-0.42	-1.26
Oct-01	3876	739	5.24	3.85	36818	6842	5.38	0.05	-0.97
Nov-01	2315	462	5.01	4.71	29680	5641	5.26	0.6	-0.63
Dec-01	2442	476	5.13	5.12	26374	5273	5.00	-0.33	-1.2
Jan-02	3175	649	4.89	9.52	22743	5527	4.11	-2.35	-2.43
Feb-02	3577	575	6.22	32.53	22052	4919	4.48	-4.56	-3.77
Mar-02	1535	353	4.35	2.47	24806	5173	4.80	0.79	-0.52
Apr-02	1734	334	5.19	5.06	31864	5474	5.82	0.13	-0.92
May-02	1277	284	4.50	4.34	28171	5645	4.99	0.96	-0.42
Jun-02	1132	251	4.51	2.77	27492	5725	4.80	0.64	-0.61



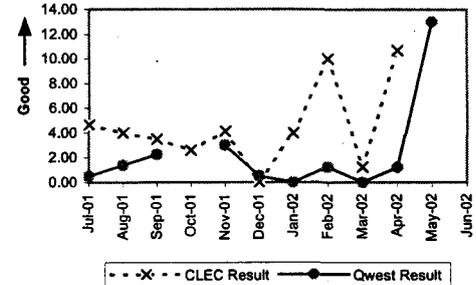
Timely Jeopardy Notices (Percent) (PO-9B) (Parity)

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	69	711	9.70%	29.60%	2135	11120	19.20%	6.23	2.79
Aug-01	141	909	15.51%	36.20%	2459	11402	21.57%	4.27	1.6
Sep-01	112	1017	11.01%	31.30%	1916	9193	20.84%	7.32	3.45
Oct-01	209	1398	14.95%	35.66%	1984	9798	20.25%	4.61	1.8
Nov-01	137	1232	11.12%	31.44%	1445	7884	18.33%	6.08	2.7
Dec-01	170	1418	11.99%	32.48%	1546	9817	15.75%	3.63	1.21
Jan-02	246	1009	24.38%	42.94%	1438	10920	13.17%	-10.08	-7.13
Feb-02	204	885	23.05%	42.12%	1318	9814	13.43%	-8.04	-5.89
Mar-02	119	916	12.99%	33.62%	1438	8258	17.41%	3.35	1.04
Apr-02	86	1146	7.50%	26.35%	1473	7526	19.57%	9.59	4.83
May-02	76	995	7.64%	26.56%	1483	7259	20.43%	9.39	4.71
Jun-02	62	708	8.76%	28.27%	1497	6907	21.67%	7.94	3.83

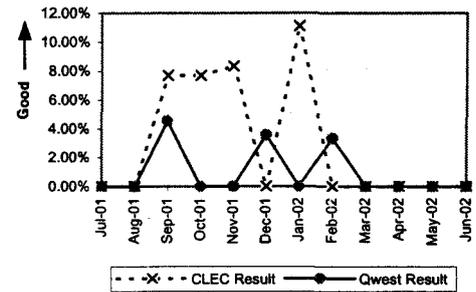


Checklist #2 - Jeopardy Notifications - LIS

Jeopardy Notice Interval (Average Days) (PO-8C) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	6	4.67	7.47	1	2	0.50	-7.22	-5.39
Aug-01	8	2	4.00	5.66	7	5	1.40	-1.59	-1.97
Sep-01	14	4	3.50	4.36	18	8	2.25	-0.47	-1.29
Oct-01	13	5	2.60	3.58					
Nov-01	33	8	4.12	5.94	3	1	3.00		
Dec-01	0	1	0.00		1	2	0.50	-3.72	-3.26
Jan-02	8	2	4.00	4.24	0	4	0.00		
Feb-02	20	2	10.00	14.14	5	4	1.25	-4.04	-3.46
Mar-02	5	4	1.25	2.50	0	1	0.00		
Apr-02	107	10	10.70	3.97	11	9	1.22	-5.63	-4.42
May-02					13	1	13.00		
Jun-02									

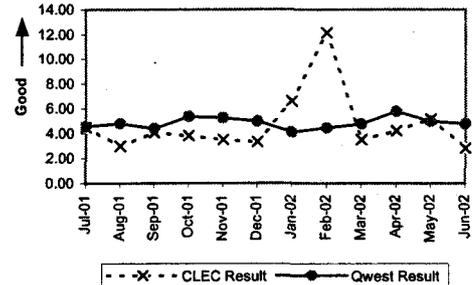


Timely Jeopardy Notices (Percent) (PO-9C) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	23	0.00%	0.00%	0	31	0.00%	N/A	N/A
Aug-01	0	7	0.00%	0.00%	0	39	0.00%	N/A	N/A
Sep-01	1	13	7.69%	26.65%	1	22	4.55%	-0.43	-1.26
Oct-01	1	13	7.69%	26.65%	0	28	0.00%	N/A	
Nov-01	1	12	8.33%	27.64%	0	57	0.00%	N/A	
Dec-01	0	5	0.00%	0.00%	1	28	3.57%	0.01	-0.99
Jan-02	1	9	11.11%	31.43%	0	27	0.00%	N/A	
Feb-02	0	19	0.00%	0.00%	1	30	3.33%	0.47	-0.71
Mar-02	0	18	0.00%	0.00%	0	10	0.00%	N/A	N/A
Apr-02	0	6	0.00%	0.00%	0	21	0.00%	N/A	N/A
May-02	0	17	0.00%	0.00%	0	24	0.00%	N/A	N/A
Jun-02	0	6	0.00%	0.00%	0	39	0.00%	N/A	N/A

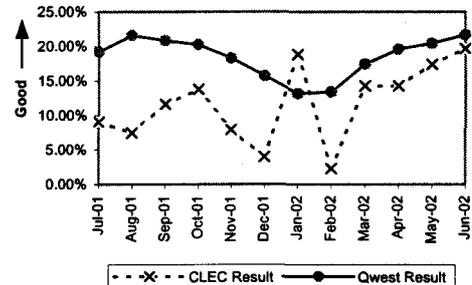


Checklist #2 - Jeopardy Notifications - UNE-P-POTS

Jeopardy Notice Interval (Average Days) (PO-8D) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	86	19	4.53	5.79	26933	5874	4.59	-2.12	-2.29
Aug-01	90	30	3.00	4.43	33967	7058	4.81	3.72	1.26
Sep-01	102	25	4.08	5.11	26437	6015	4.40	3.72	1.26
Oct-01	123	32	3.84	4.96	36818	6842	5.38	3.72	1.26
Nov-01	70	20	3.50	3.97	29680	5641	5.26	3.72	1.26
Dec-01	83	25	3.32	3.97	26374	5273	5.00	1.14	-0.31
Jan-02	259	39	6.64	8.18	22743	5527	4.11	-1.97	-2.2
Feb-02	352	29	12.14	40.42	22052	4919	4.48	-4.75	-3.89
Mar-02	88	25	3.52	3.16	24806	5173	4.80	0.82	-0.5
Apr-02	187	44	4.25	6.76	31864	5474	5.82	0.26	-0.84
May-02	145	28	5.18	6.41	28171	5645	4.99	-0.12	-1.07
Jun-02	108	38	2.84	3.57	27492	5725	4.80	2.2	0.34



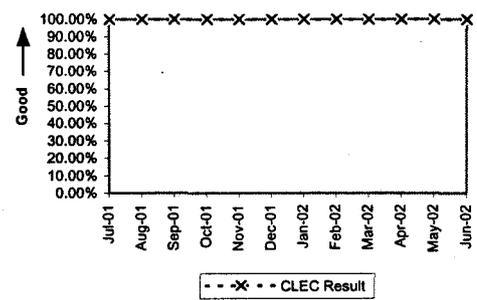
Timely Jeopardy Notices (Percent) (PO-9D) (Parity)									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std D	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	110	9.09%	28.75%	2135	11120	19.20%	2.88	0.75
Aug-01	8	107	7.48%	26.30%	2459	11402	21.57%	3.91	1.37
Sep-01	8	69	11.59%	32.02%	1916	9193	20.84%	1.97	0.2
Oct-01	8	58	13.79%	34.48%	1984	9798	20.25%	1.23	-0.25
Nov-01	5	63	7.94%	27.03%	1445	7884	18.33%	2.28	0.38
Dec-01	2	50	4.00%	19.60%	1546	9817	15.75%	2.53	0.54
Jan-02	13	69	18.84%	39.10%	1438	10920	13.17%	-1.39	-1.84
Feb-02	1	43	2.33%	15.07%	1318	9814	13.43%	2.4	0.46
Mar-02	6	42	14.29%	34.99%	1438	8258	17.41%	0.49	-0.7
Apr-02	7	49	14.29%	34.99%	1473	7526	19.57%	0.92	-0.44
May-02	8	46	17.39%	37.90%	1483	7259	20.43%	0.48	-0.71
Jun-02	13	66	19.70%	39.77%	1497	6907	21.67%	0.36	-0.78



Checklist #2 - LSR Accountability

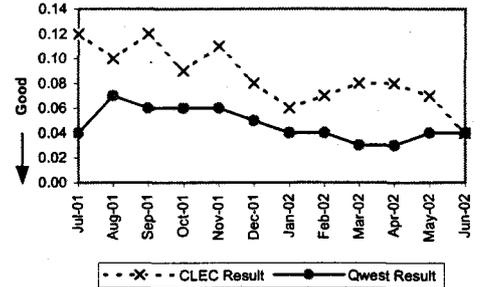
LSR Accountability (Percent) (PO-10) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%
Mar-02	82525	82525	100.00%
Apr-02	86473	86473	100.00%
May-02	91474	91474	100.00%
Jun-02	80035	80035	100.00%



Checklist #2 - Due Date Changes

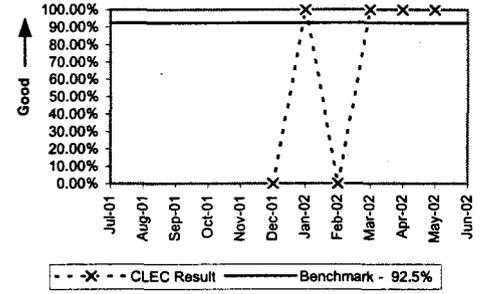
Number of Due Date Changes per Order (Average Days) (PO-15) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4990	42378	0.12	0.43	34668	805670	0.04	57.55	33.99
Aug-01	4747	47639	0.10	0.37	33366	501162	0.07	21.91	12.32
Sep-01	4645	39818	0.12	0.41	25194	392351	0.06	32.12	18.53
Oct-01	4839	53804	0.09	0.36	25866	429044	0.06	21.53	12.09
Nov-01	5730	53713	0.11	0.39	22337	380588	0.06	35.47	20.57
Dec-01	4398	57438	0.08	0.32	16561	341671	0.05	22.72	12.81
Jan-02	3544	63711	0.06	0.28	13799	374765	0.04	19.34	10.76
Feb-02	3164	47049	0.07	0.29	12623	335577	0.04	26.56	15.15
Mar-02	3949	49088	0.08	0.31	12040	358408	0.03	44.45	26.02
Apr-02	4187	50340	0.08	0.32	12254	362356	0.03	47.46	27.86
May-02	3920	53423	0.07	0.30	13670	385033	0.04	36.91	21.44
Jun-02	1855	52286	0.04	0.22	12867	362953	0.04	0.02	-0.99



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default (Benchmark)

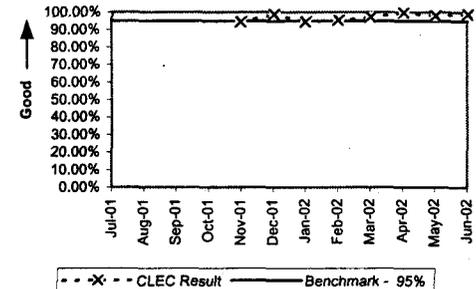
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	0	
Dec-01	0	1	0.00%
Jan-02	1	1	100.00%
Feb-02	0	2	0.00%
Mar-02	1	1	100.00%
Apr-02	5	5	100.00%
May-02	5	5	100.00%
Jun-02	0	0	



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

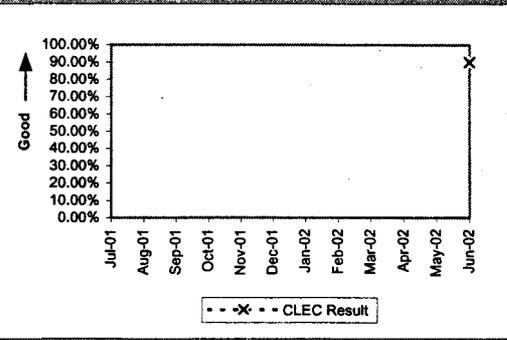
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%
Mar-02	637	656	97.10%
Apr-02	654	656	99.70%
May-02	646	659	98.03%
Jun-02	659	666	98.95%

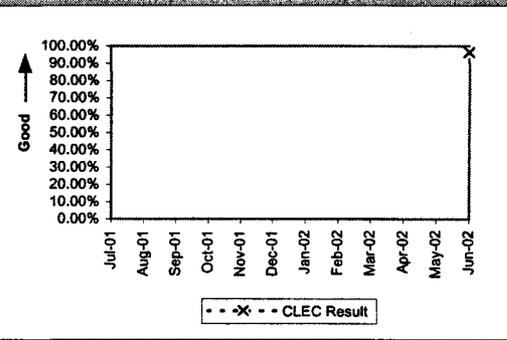


Checklist #2 - Manual Service Order Accuracy

Manual Service Order Accuracy (Percent) (PO-20) (Benchmark)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	398	441	90.25%



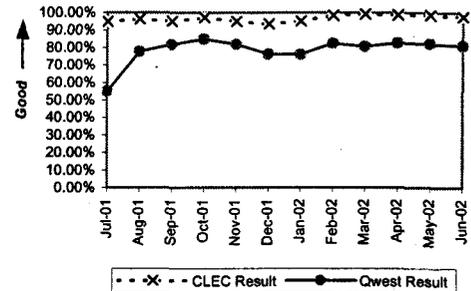
Manual Service Order Accuracy (Percent) (PO-20) (Diagnostic)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			
Mar-02			
Apr-02			
May-02			
Jun-02	382	396	96.46%



Checklist #2 - Access To Centers

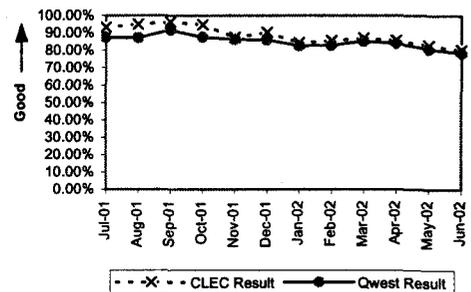
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	30685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238018	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%
Oct-01	29974	30839	97.20%	3407926	4011312	84.96%
Nov-01	26494	27862	95.09%	2819746	3441968	81.92%
Dec-01	25774	27582	93.45%	2529350	3315622	76.29%
Jan-02	28038	29422	95.30%	3156401	4152609	76.01%
Feb-02	24015	24425	98.32%	2593071	3147543	82.38%
Mar-02	24486	24704	99.12%	2638255	3273774	80.59%
Apr-02	24270	24626	98.55%	2829976	3423085	82.67%
May-02	23492	23823	98.61%	2890939	3519539	82.14%
Jun-02	21666	22163	97.76%	2606063	3218568	80.97%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2) (Parity)

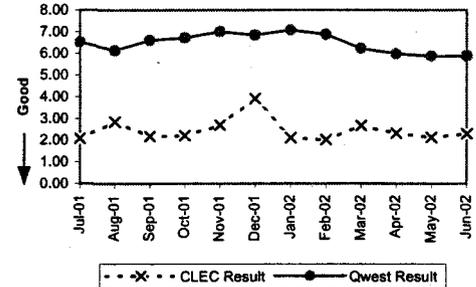
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	29571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	736282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%
Oct-01	22612	23837	94.86%	526715	601761	87.53%
Nov-01	19983	22801	87.64%	472032	546396	86.39%
Dec-01	18034	19952	90.39%	440835	512988	85.93%
Jan-02	17097	20252	84.42%	426971	516511	82.66%
Feb-02	16056	18761	85.58%	356562	429847	82.95%
Mar-02	17341	19901	87.14%	395295	463412	85.30%
Apr-02	17296	20156	85.81%	386034	459220	84.06%
May-02	18953	22897	82.78%	378179	468753	80.68%
Jun-02	17950	22347	80.32%	369434	495518	78.59%



Checklist #2 - Billing

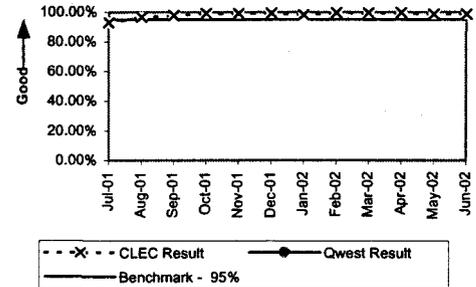
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	13822250	6608073	2.09	610344343	93565971	6.52
Aug-01	20761406	7294639	2.85	609862832	99266616	6.14
Sep-01	14042099	6409847	2.19	537139206	81246682	6.61
Oct-01	16051798	7259012	2.21	586280359	87111713	6.73
Nov-01	19776092	7312725	2.70	569665035	81301546	7.01
Dec-01	37905289	9698472	3.91	549950356	80247866	6.85
Jan-02	23417076	11115127	2.11	593048716	83817742	7.08
Feb-02	21855760	10800751	2.02	470128454	68308938	6.88
Mar-02	152479642	57082653	2.67	493511107	79376589	6.22
Apr-02	150001591	64944414	2.31	537032570	89839151	5.98
May-02	150100427	70547086	2.13	522517656	89081177	5.87
Jun-02	134293352	58310568	2.30	400840778	68050446	5.89



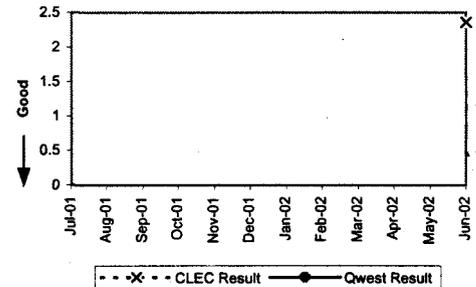
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	17732428	19060264	93.03%			
Aug-01	17131926	17728617	96.63%			
Sep-01	12788424	13086064	97.73%			
Oct-01	19200366	19348448	99.23%			
Nov-01	17750491	17888150	99.23%			
Dec-01	17531796	17634182	99.42%			
Jan-02	18832998	19208085	98.05%			
Feb-02	17023705	17085423	99.64%			
Mar-02	17707452	17833141	99.30%			
Apr-02	14631710	14700379	99.53%			
May-02	15205788	15434429	98.52%			
Jun-02	14250241	14463144	98.53%			



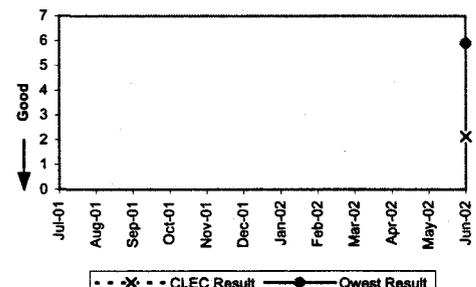
Time to Provide Usage Records [CAT10] (Average Days) UNEs and Resale Aggregate (BI-1C-1) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	103255378	43753086	2.36			



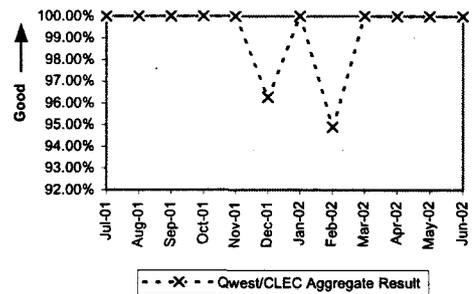
Time to Provide Usage Records [CAT11] (Average Days) UNEs and Resale Aggregate (BI-1C-2) (Parity)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01						
Aug-01						
Sep-01						
Oct-01						
Nov-01						
Dec-01						
Jan-02						
Feb-02						
Mar-02						
Apr-02						
May-02						
Jun-02	31037974	14557482	2.13	400840778	68050446	5.89



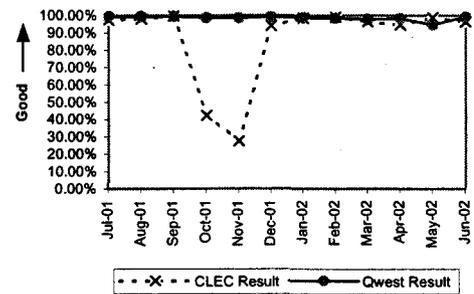
Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2) (Parity)				
Date	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate
Jul-01	83777	83777		100.00%
Aug-01	84399	84399		100.00%
Sep-01	85385	85387		100.00%
Oct-01	88543	88545		100.00%
Nov-01	89933	89937		100.00%
Dec-01	81334	84480		96.28%
Jan-02	89943	89948		99.99%
Feb-02	87919	92654		94.89%
Mar-02	90939	90939		100.00%
Apr-02	92057	92065		99.99%
May-02	90748	90748		100.00%
Jun-02	86233	86235		100.00%



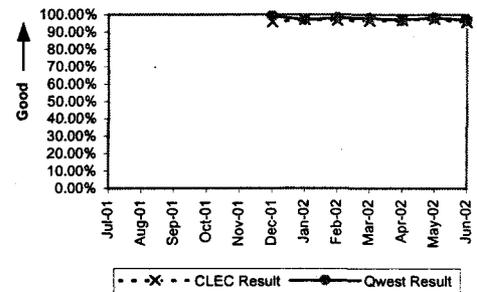
Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A) (Parity)									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	40340117	41469842	97.28%	16.28%	740350339	745041224	99.37%	1659.73	1008.05
Aug-01	37402791	38184931	97.95%	14.16%	742568086	747246242	99.37%	1086.82	659.74
Sep-01	37927630	38084745	99.59%	6.41%	743524210	748869656	99.29%	-215.43	-131.97
Oct-01	17413638	41188778	42.28%	49.40%	691615994	701704330	98.56%	29492.08	17928.91
Nov-01	14817831	53787041	27.55%	44.68%	641612401	652030058	98.40%	39832.01	24215.14
Dec-01	47586168	50645731	93.96%	23.82%	663755280	671426459	98.86%	3163.11	1922.04
Jan-02	36954846	37545942	98.43%	12.45%	678100184	687297611	98.66%	122.61	73.54
Feb-02	38051713	38465732	98.92%	10.32%	707388126	719295193	98.34%	-274.23	-167.72
Mar-02	45055954	46732747	96.41%	18.60%	679120844	695465371	97.65%	540.74	327.75
Apr-02	36275017	38277906	94.77%	22.27%	691989317	705084179	98.14%	1506.42	914.84
May-02	35955582	36400857	98.78%	10.99%	618719957	653183562	94.72%	-1064.54	-648.2
Jun-02	36646396	38032724	96.35%	18.74%	667219101	673557225	99.06%	1680.48	1020.66



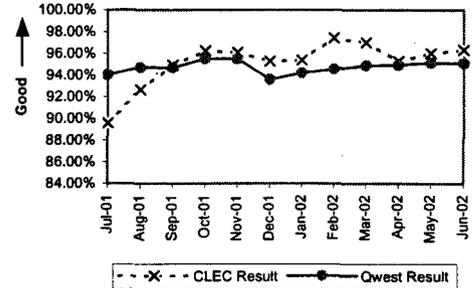
Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	27899	29155	95.69%	20.30%	554511	559507	99.11%	60.43	35.74
Jan-02	64751	66805	96.93%	17.26%	1883260	1941143	97.02%	1.39	-0.16
Feb-02	99926	103373	96.67%	17.95%	2075864	2118602	97.98%	29.42	16.88
Mar-02	84185	87223	96.52%	18.34%	2044422	2088512	97.89%	27.62	15.79
Apr-02	100185	103505	96.79%	17.62%	2102719	2166314	97.06%	5.06	2.08
May-02	95068	97425	97.58%	15.36%	2303355	2344919	98.23%	14.99	8.11
Jun-02	139423	145663	95.72%	20.25%	2784506	2874511	96.87%	24.64	13.98

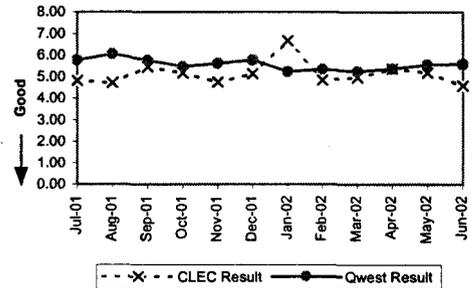


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

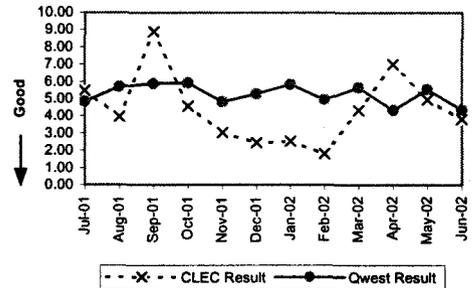
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	542	605	89.59%	30.54%	101453	107913	94.01%	4.58	1.78
Aug-01	579	625	92.64%	26.11%	116988	123510	94.72%	2.32	0.41
Sep-01	522	550	94.91%	21.98%	95980	101360	94.69%	-0.23	-1.14
Oct-01	615	639	96.24%	19.01%	102807	107641	95.51%	-0.89	-1.54
Nov-01	695	723	96.13%	19.29%	90576	94835	95.51%	-0.8	-1.49
Dec-01	648	680	95.29%	21.18%	77849	83187	93.58%	-1.81	-2.1
Jan-02	726	761	95.40%	20.95%	87677	93062	94.21%	-1.4	-1.85
Feb-02	685	703	97.44%	15.80%	75993	80380	94.54%	-3.37	-3.05
Mar-02	782	806	97.02%	17.00%	79869	84176	94.88%	-2.74	-2.67
Apr-02	769	807	95.29%	21.18%	77365	81478	94.95%	-0.44	-1.27
May-02	651	678	96.02%	19.55%	79069	83092	95.16%	-1.04	-1.63
Jun-02	657	682	96.33%	18.79%	73394	77187	95.09%	-1.5	-1.91



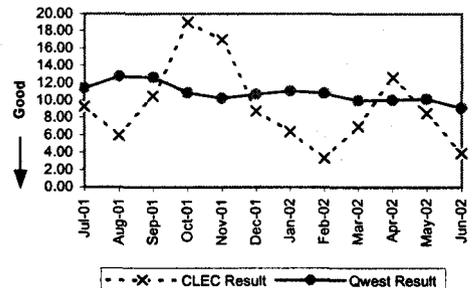
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2941	610	4.82	5.58	627093	108632	5.77	-3.05	-2.86
Aug-01	2967	628	4.72	4.05	756073	124681	6.06	-3.92	-3.38
Sep-01	3023	554	5.46	5.99	590685	102246	5.78	-0.92	-1.56
Oct-01	3333	643	5.18	5.71	594065	108450	5.48	-1.08	-1.65
Nov-01	3454	727	4.75	4.06	535815	95545	5.61	-3.46	-3.1
Dec-01	3508	682	5.14	4.40	483094	83716	5.77	-2.42	-2.47
Jan-02	5098	764	6.67	7.88	491146	93683	5.24	5.91	2.59
Feb-02	3420	705	4.85	3.56	432139	80849	5.35	-2.14	-2.3
Mar-02	4005	808	4.96	4.05	444524	84611	5.25	-1.44	-1.88
Apr-02	4359	812	5.37	5.88	440980	81998	5.38	-0.05	-1.03
May-02	3556	685	5.19	4.45	465033	83625	5.56	-1.49	-1.91
Jun-02	3133	684	4.58	3.62	435336	77866	5.59	-4.07	-3.47



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	230	42	5.48	11.15	14174	2930	4.84	2.2	0.34
Aug-01	111	28	3.96	6.29	16695	2936	5.69	-0.39	-1.23
Sep-01	142	16	8.88	12.02	14066	2393	5.88	2.75	0.67
Oct-01	64	14	4.57	3.44	15313	2584	5.93	-0.3	-1.18
Nov-01	82	27	3.04	4.00	13284	2749	4.83	-0.73	-1.44
Dec-01	49	20	2.45	1.82	13731	2596	5.29	-1.02	-1.62
Jan-02	71	28	2.54	2.17	17623	3019	5.84	-0.81	-1.49
Feb-02	27	15	1.80	1.01	11586	2339	4.95	-1.03	-1.63
Mar-02	52	12	4.33	4.36	12141	2146	5.66	-0.26	-1.16
Apr-02	154	22	7.00	19.45	8596	1992	4.32	1.51	-0.08
May-02	79	16	4.94	8.41	10503	1893	5.55	-0.11	-1.07
Jun-02	61	16	3.81	5.67	8402	1923	4.37	-0.23	-1.14

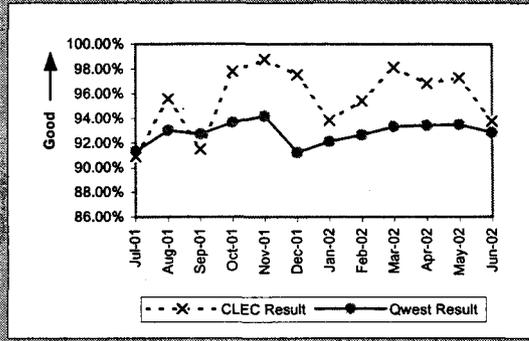


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	213	23	9.26	12.17	45480	4001	11.37	-0.44	-1.27
Aug-01	113	19	5.95	5.46	51808	4065	12.74	-1.23	-1.75
Sep-01	136	13	10.46	10.87	43173	3424	12.61	-0.29	-1.17
Oct-01	209	11	19.00	21.77	31553	2910	10.84	2.88	0.75
Nov-01	85	5	17.00	29.69	22697	2225	10.20	3.72	1.26
Dec-01	105	12	8.75	7.83	30644	2870	10.68	-0.5	-1.3
Jan-02	51	8	6.38	4.34	27747	2510	11.05	-0.62	-1.38
Feb-02	10	3	3.33	2.52	22975	2128	10.80	-0.76	-1.46
Mar-02	84	12	7.00	9.82	22382	2244	9.97	-0.7	-1.42
Apr-02	227	18	12.61	14.76	22258	2214	10.05	0.91	-0.45
May-02	102	12	8.50	7.81	22642	2234	10.14	-0.37	-1.22
Jun-02	35	9	3.89	3.86	18016	1976	9.12	-0.77	-1.47

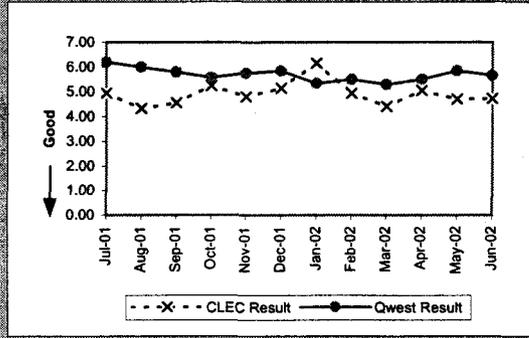


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

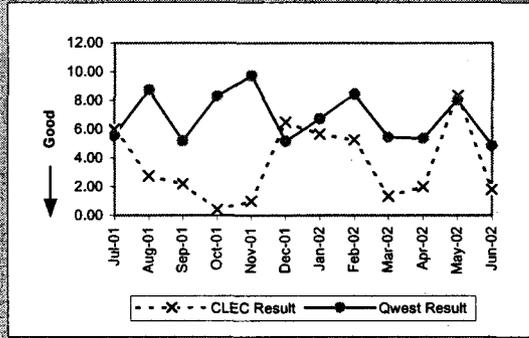
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	90	99	90.91%	28.75%	24477	26802	91.33%	0.19	-0.88
Aug-01	130	136	95.59%	20.54%	28879	31044	93.03%	-1.17	-1.71
Sep-01	97	106	91.51%	27.87%	23779	25642	92.73%	0.52	-0.69
Oct-01	135	138	97.83%	14.58%	27120	28950	93.68%	-2	-2.21
Nov-01	162	164	98.78%	10.98%	24003	25483	94.19%	-2.5	-2.52
Dec-01	159	163	97.55%	15.47%	19992	21913	91.23%	-2.84	-2.73
Jan-02	213	227	93.83%	24.06%	21795	23655	92.14%	-0.94	-1.57
Feb-02	188	197	95.43%	20.88%	19054	20562	92.67%	-1.48	-1.9
Mar-02	264	269	98.14%	13.51%	20928	22417	93.36%	-3.13	-2.9
Apr-02	215	222	96.85%	17.47%	20608	22052	93.45%	-2.03	-2.24
May-02	217	223	97.31%	16.18%	22390	23942	93.52%	-2.29	-2.39
Jun-02	212	226	93.81%	24.11%	20404	21971	92.87%	-0.54	-1.33



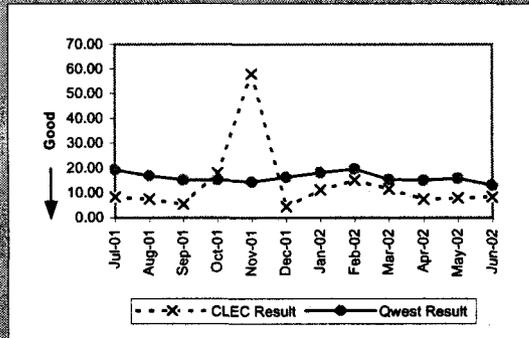
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	495	100	4.95	5.39	167845	27015	6.21	-0.87	-1.53
Aug-01	593	137	4.33	3.84	188088	31345	6.00	-1.8	-2.09
Sep-01	493	108	4.56	3.90	150120	25882	5.80	-1.39	-1.85
Oct-01	740	141	5.25	4.29	162443	29151	5.57	-0.33	-1.2
Nov-01	796	166	4.80	5.27	147419	25641	5.75	-1.06	-1.64
Dec-01	860	167	5.15	5.05	129088	22050	5.85	-0.7	-1.43
Jan-02	1411	229	6.16	7.56	127251	23811	5.34	1.02	-0.38
Feb-02	978	198	4.94	4.67	113839	20683	5.50	-0.52	-1.32
Mar-02	1184	269	4.40	3.45	119303	22535	5.29	-1.29	-1.79
Apr-02	1120	222	5.05	5.43	122106	22196	5.50	-0.86	-1.53
May-02	1052	224	4.70	4.39	140663	24086	5.84	-1.42	-1.86
Jun-02	1073	227	4.73	4.08	125302	22151	5.66	-1.95	-2.19



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	6	6.00	6.54	4517	812	5.56	2.05	0.25
Aug-01	11	4	2.75	2.06	6640	761	8.73	-0.32	-1.19
Sep-01	11	5	2.20	2.17	3183	615	5.18	-0.67	-1.4
Oct-01	2	5	0.40	0.55	6022	726	8.29	-0.46	-1.28
Nov-01	3	3	1.00	1.00	6120	629	9.73	-0.31	-1.19
Dec-01	13	2	6.50	2.12	3952	767	5.15	1.02	-0.38
Jan-02	34	6	5.67	8.33	5886	876	6.72	-0.11	-1.07
Feb-02	21	4	5.25	7.85	5848	692	8.45	-0.18	-1.11
Mar-02	4	3	1.33	0.58	3373	619	5.45	-0.3	-1.18
Apr-02	4	2	2.00	0.00	3085	579	5.33	-0.28	-1.17
May-02	25	3	8.33	12.70	5039	627	8.04	0.98	-0.4
Jun-02	9	5	1.80	1.30	2783	574	4.85	-0.63	-1.38

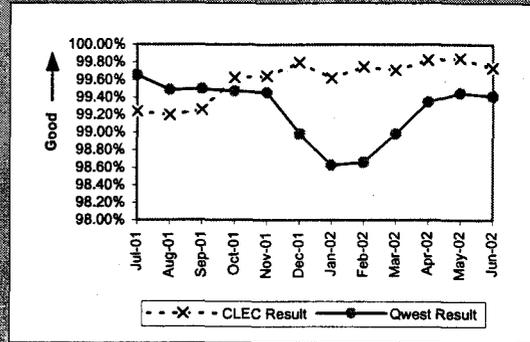


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	3	8.33	6.11	31477	1638	19.22	-0.39	-1.23
Aug-01	15	2	7.50	3.54	25640	1521	16.86	-0.45	-1.27
Sep-01	22	4	5.50	9.11	20871	1375	15.18	-0.72	-1.44
Oct-01	18	1	18.00		19326	1262	15.31	2.88	0.75
Nov-01	58	1	58.00		14499	1009	14.37	2.88	0.75
Dec-01	9	2	4.50	4.95	19096	1179	16.20	-0.37	-1.22
Jan-02	100	9	11.11	17.73	18628	1027	18.14	-0.41	-1.25
Feb-02	76	5	15.20	10.40	16560	848	19.57	-0.16	-1.1
Mar-02	23	2	11.50	6.36	13637	885	15.41	-0.11	-1.07
Apr-02	37	5	7.40	6.54	13418	892	15.04	-0.79	-1.48
May-02	24	3	8.00	7.00	15005	946	15.86	-0.38	-1.23
Jun-02	76	9	8.44	10.88	13094	1007	13.00	-0.69	-1.42

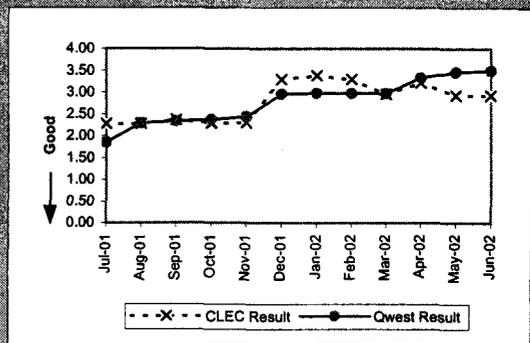


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

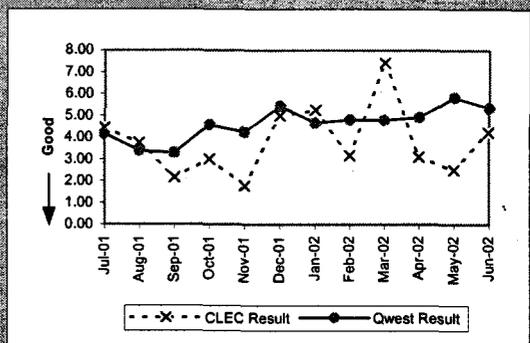
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4046	4077	99.24%	8.69%	555358	557267	99.66%	4.55	1.77
Aug-01	3094	3119	99.20%	8.92%	240124	241361	99.49%	2.25	0.37
Sep-01	2139	2155	99.26%	8.58%	183829	184762	99.50%	1.55	-0.06
Oct-01	3706	3720	99.62%	6.12%	186902	187892	99.47%	-1.26	-1.76
Nov-01	5286	5305	99.64%	5.97%	167443	168363	99.45%	-1.83	-2.11
Dec-01	6376	6389	99.80%	4.51%	140807	142255	98.98%	-6.34	-4.86
Jan-02	5001	5020	99.62%	6.14%	159880	162104	98.63%	-5.96	-4.62
Feb-02	4786	4798	99.75%	4.99%	146720	148713	98.66%	-6.46	-4.93
Mar-02	4460	4473	99.71%	5.38%	161741	163403	98.98%	-4.78	-3.9
Apr-02	5121	5130	99.82%	4.18%	163792	164867	99.35%	-4.18	-3.54
May-02	7658	7670	99.84%	3.95%	184653	185677	99.45%	-4.58	-3.78
Jun-02	9356	9381	99.73%	5.16%	175513	176553	99.41%	-3.98	-3.42



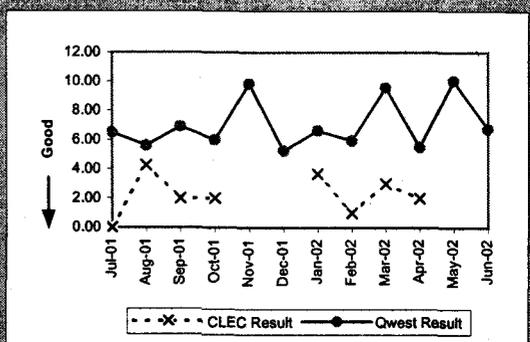
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6943	3042	2.28	1.74	743549	401825	1.85	17.63	9.72
Aug-01	3950	1733	2.28	1.18	360659	157320	2.29	-0.36	-1.22
Sep-01	2497	1052	2.37	1.81	297832	127837	2.33	0.98	-0.4
Oct-01	3907	1704	2.29	1.52	303545	128213	2.37	-1.95	-2.19
Nov-01	6965	3028	2.30	0.92	277197	113429	2.44	-6.32	-4.84
Dec-01	15250	4626	3.30	1.02	314750	106279	2.96	8.77	4.33
Jan-02	8496	2512	3.38	1.61	377406	126657	2.98	11.11	5.76
Feb-02	9323	2823	3.30	1.22	333979	111948	2.98	8.73	4.31
Mar-02	4390	1483	2.96	1.78	348915	117503	2.97	-0.19	-1.12
Apr-02	5434	1685	3.22	2.08	386883	116106	3.33	-2.73	-2.66
May-02	8708	2972	2.93	1.69	442904	127972	3.46	-17.03	-11.35
Jun-02	8848	3018	2.93	1.22	425529	121506	3.50	-19.9	-13.1



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	138	31	4.45	12.87	8655	2077	4.17	1.88	0.14
Aug-01	90	24	3.75	5.51	4680	1388	3.37	1.8	0.09
Sep-01	41	19	2.16	3.42	3222	984	3.27	-0.39	-1.23
Oct-01	39	13	3.00	2.92	5154	1128	4.57	-0.33	-1.2
Nov-01	41	23	1.78	1.93	4415	1041	4.24	-0.65	-1.4
Dec-01	70	14	5.00	9.15	7432	1369	5.43	-0.07	-1.04
Jan-02	84	16	5.25	7.59	9948	2137	4.66	0.73	-0.56
Feb-02	38	12	3.17	1.85	9210	1914	4.81	-0.42	-1.26
Mar-02	89	12	7.42	15.20	7528	1570	4.79	0.95	-0.42
Apr-02	28	9	3.11	1.83	4835	983	4.92	-0.36	-1.22
May-02	35	14	2.50	2.38	5471	938	5.83	-0.74	-1.45
Jun-02	106	25	4.24	4.29	4795	897	5.35	-0.47	-1.28



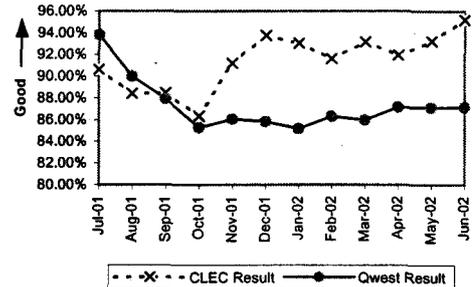
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00		1108	171	6.48	-0.25	-1.15
Aug-01	17	4	4.25	2.99	1074	192	5.59	-0.24	-1.15
Sep-01	4	2	2.00	1.41	1144	166	6.89	-0.31	-1.19
Oct-01	2	1	2.00		765	128	5.98	-0.16	-1.1
Nov-01					903	92	9.82		
Dec-01					664	127	5.23		
Jan-02	11	3	3.67	3.79	993	150	6.62	-0.36	-1.22
Feb-02	1	1	1.00		729	123	5.93	-0.56	-1.34
Mar-02	3	1	3.00		1310	137	9.56	-0.22	-1.13
Apr-02	2	1	2.00		620	113	5.49	-0.53	-1.32
May-02					1093	109	10.03		
Jun-02					1038	154	6.74		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

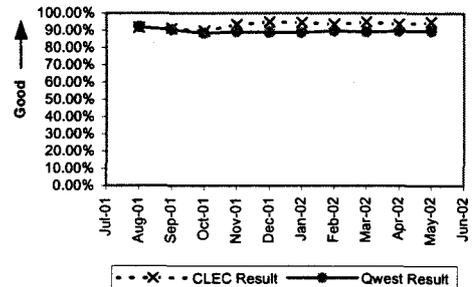
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4477	4941	90.61%	29.17%	762606	812845	93.82%	9.34	4.68
Aug-01	3836	4339	88.41%	32.01%	491277	545987	89.98%	3.44	1.09
Sep-01	2968	3355	88.47%	31.94%	313188	356286	87.90%	-0.99	-1.6
Oct-01	3163	3664	86.33%	34.36%	272655	319858	85.24%	-1.84	-2.12
Nov-01	4883	5354	91.20%	28.33%	264829	307780	86.04%	-10.8	-7.56
Dec-01	6303	6722	93.77%	24.18%	230809	268981	85.81%	-18.47	-12.23
Jan-02	6166	6627	93.04%	25.44%	224878	264042	85.17%	-17.82	-11.83
Feb-02	5368	5859	91.62%	27.71%	228814	265128	86.30%	-11.71	-8.12
Mar-02	5244	5628	93.18%	25.21%	223975	260522	85.97%	-15.4	-10.36
Apr-02	5387	5859	91.94%	27.22%	235194	269913	87.14%	-10.87	-7.61
May-02	6881	7379	93.25%	25.09%	245039	281325	87.10%	-15.56	-10.46
Jun-02	8988	9442	95.19%	21.39%	248464	285075	87.16%	-22.96	-14.96



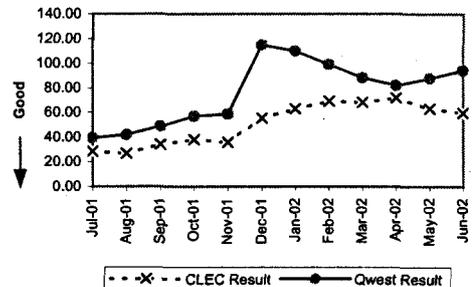
New Service Installation Quality (Percent) (OP-5\*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3977	4339	91.66%	27.65%	502621	545987	92.06%	0.97	-0.41
Sep-01	3057	3355	91.12%	28.45%	321988	356286	90.37%	-1.45	-1.88
Oct-01	3284	3664	89.63%	30.49%	283195	319858	88.54%	-2.06	-2.25
Nov-01	5002	5354	93.43%	24.78%	274419	307780	89.16%	-9.95	-7.05
Dec-01	6387	6722	95.02%	21.76%	239584	268981	89.07%	-15.43	-10.38
Jan-02	6277	6627	94.72%	22.37%	234394	264042	88.77%	-15.15	-10.21
Feb-02	5487	5859	93.65%	24.38%	237961	265128	89.75%	-9.73	-6.92
Mar-02	5352	5628	95.10%	21.60%	232566	260522	89.27%	-13.97	-9.5
Apr-02	5488	5859	93.67%	24.35%	242059	269913	89.68%	-9.93	-7.03
May-02	7001	7379	94.88%	22.05%	251815	281325	89.51%	-14.85	-10.03
Jun-02									



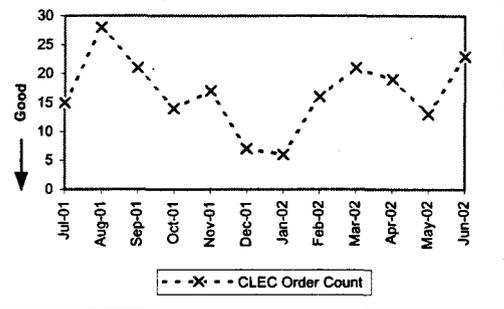
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1367	48	28.48	37.53	453684	11506	39.43	-1.33	-1.81
Aug-01	2492	93	26.80	36.26	587797	13976	42.06	-2.38	-2.45
Sep-01	2120	62	34.19	36.08	653994	13371	48.91	-1.64	-2
Oct-01	2138	56	38.18	42.73	720435	12620	57.09	-1.81	-2.1
Nov-01	2383	66	36.11	44.67	845031	14351	58.88	-2.27	-2.38
Dec-01	3172	57	55.65	63.54	1050497	9141	114.92	-3.15	-2.92
Jan-02	3527	56	62.98	72.72	968375	8810	109.92	-2.57	-2.56
Feb-02	4431	64	69.23	76.92	892991	9014	99.07	-1.84	-2.12
Mar-02	5399	79	68.34	80.77	958118	10829	88.48	-1.45	-1.88
Apr-02	5837	81	72.06	90.11	996619	12128	82.18	-0.81	-1.49
May-02	5886	93	63.29	92.72	1081765	12325	87.77	-1.92	-2.17
Jun-02	6582	110	59.84	91.24	1188500	12590	94.40	-2.76	-2.68



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

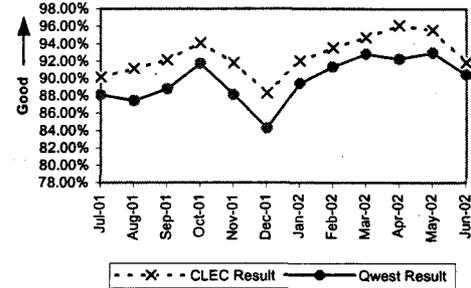
Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	15
Aug-01	28
Sep-01	21
Oct-01	14
Nov-01	17
Dec-01	7
Jan-02	6
Feb-02	16
Mar-02	21
Apr-02	19
May-02	13
Jun-02	23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

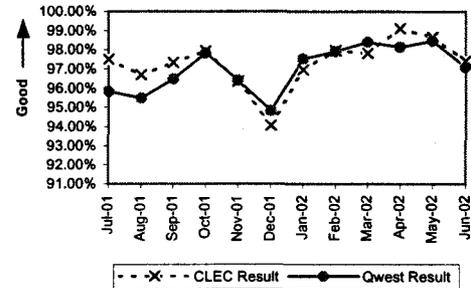
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	632	701	90.16%	29.79%	112515	127723	88.09%	-1.68	-2.02
Aug-01	700	768	91.15%	28.41%	112632	128820	87.43%	-3.09	-2.88
Sep-01	539	585	92.14%	26.92%	86686	97653	88.77%	-2.57	-2.56
Oct-01	591	628	94.11%	23.55%	86609	94407	91.74%	-2.15	-2.31
Nov-01	503	548	91.79%	27.45%	76893	87269	88.11%	-2.85	-2.61
Dec-01	423	479	88.31%	32.13%	68465	81247	84.27%	-2.42	-2.47
Jan-02	440	478	92.05%	27.05%	64664	72305	89.43%	-1.86	-2.13
Feb-02	407	435	93.56%	24.54%	56170	61484	91.36%	-1.63	-1.99
Mar-02	433	457	94.75%	22.31%	61763	66537	92.83%	-1.59	-1.97
Apr-02	495	515	96.12%	19.32%	67580	73266	92.24%	-3.28	-2.99
May-02	564	590	95.59%	20.52%	72896	78407	92.97%	-2.48	-2.51
Jun-02	577	628	91.88%	27.32%	76974	85152	90.40%	-1.26	-1.76



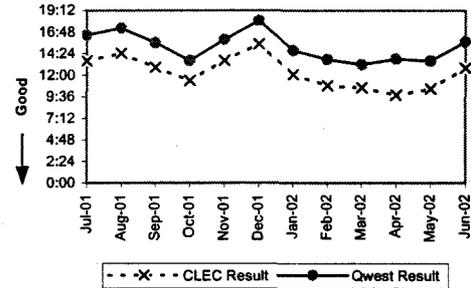
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	859	881	97.50%	15.60%	162971	170054	95.83%	-2.47	-2.5
Aug-01	939	971	96.70%	17.85%	167518	175435	95.49%	-1.82	-2.11
Sep-01	768	789	97.34%	16.10%	129084	133810	96.47%	-1.32	-1.8
Oct-01	807	824	97.94%	14.21%	127808	130646	97.83%	-0.21	-1.13
Nov-01	715	742	96.36%	18.73%	117095	121450	96.41%	0.08	-0.95
Dec-01	618	657	94.06%	23.63%	107738	113619	94.82%	0.88	-0.47
Jan-02	609	628	96.97%	17.13%	99019	101537	97.52%	0.88	-0.47
Feb-02	579	591	97.97%	14.10%	82878	84635	97.92%	-0.08	-1.05
Mar-02	585	598	97.83%	14.58%	88657	90099	98.40%	1.11	-0.32
Apr-02	676	682	99.12%	9.34%	98196	100047	98.15%	-1.87	-2.14
May-02	746	756	98.68%	11.42%	104549	106177	98.47%	-0.47	-1.29
Jun-02	794	815	97.42%	15.84%	109324	112580	97.11%	-0.54	-1.33



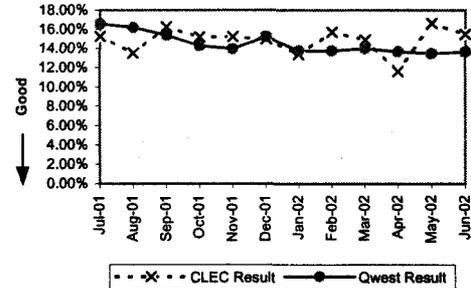
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11984:37	881	13:36	13:06	2795680:03	170054	16:26	-3.53	-3.15
Aug-01	14009:36	971	14:26	16:29	3022829:48	175435	17:14	-3.84	-3.34
Sep-01	10152:14	789	12:52	13:45	2087316:26	133810	15:36	-4.71	-3.86
Oct-01	9396:58	824	11:24	13:18	1779047:28	130646	13:37	-4.2	-3.56
Nov-01	10103:54	742	13:37	15:08	1935673:57	121450	15:56	-3.49	-3.12
Dec-01	10155:45	657	15:27	17:15	2050342:48	113619	18:03	-3.08	-2.87
Jan-02	7581:10	628	12:04	13:38	1495737:09	101537	14:44	-4.03	-3.45
Feb-02	6409:46	591	10:51	11:12	1164103:21	84635	13:45	-4.98	-4.03
Mar-02	6362:15	598	10:38	12:59	1188243:35	90099	13:11	-4.71	-3.86
Apr-02	6688:25	682	9:48	9:49	1380842:05	100047	13:48	-7.16	-5.35
May-02	7936:42	756	10:30	11:40	1444464:36	106177	13:36	-6.44	-4.92
Jun-02	10416:43	815	12:47	12:29	1765947:41	112580	15:41	-5.65	-4.44



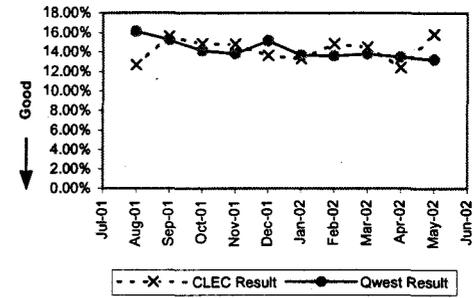
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	140	917	15.27%	35.97%	29262	176603	16.57%	-1.06	-1.64
Aug-01	134	992	13.51%	34.18%	29611	182956	16.18%	-2.28	-2.39
Sep-01	131	806	16.25%	36.89%	21376	139015	15.38%	0.69	-0.58
Oct-01	129	849	15.19%	35.90%	19379	135743	14.28%	0.76	-0.54
Nov-01	117	768	15.23%	35.94%	17575	125979	13.95%	1.02	-0.38
Dec-01	102	682	14.96%	35.66%	18054	118561	15.23%	-0.2	-1.12
Jan-02	87	651	13.36%	34.03%	14486	105482	13.73%	-0.27	-1.17
Feb-02	95	605	15.70%	36.38%	12055	87573	13.77%	1.38	-0.16
Mar-02	91	610	14.92%	35.63%	12992	92986	13.97%	0.67	-0.59
Apr-02	82	705	11.63%	32.06%	14073	103052	13.66%	-1.56	-1.95
May-02	130	782	16.62%	37.23%	14701	109266	13.45%	2.59	0.57
Jun-02	131	846	15.48%	36.18%	15814	115970	13.64%	1.56	-0.05

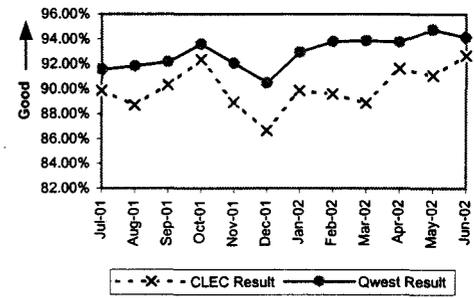


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

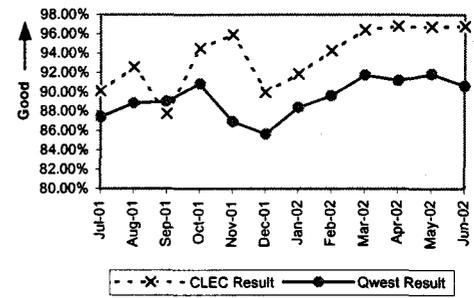
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	104	819	12.70%	33.30%	26319	163381	16.11%	-2.65	-2.61
Sep-01	104	666	15.62%	36.30%	19002	124486	15.26%	0.25	-0.85
Oct-01	104	699	14.88%	35.59%	17122	120882	14.16%	0.54	-0.87
Nov-01	97	654	14.83%	35.54%	15615	112829	13.84%	0.73	-0.55
Dec-01	79	579	13.64%	34.33%	16048	105887	15.16%	-1.01	-1.61
Jan-02	71	533	13.32%	33.98%	12839	93973	13.66%	-0.23	-1.14
Feb-02	74	498	14.86%	35.57%	10716	78638	13.63%	0.8	-0.51
Mar-02	74	510	14.51%	35.22%	11725	84853	13.82%	0.45	-0.73
Apr-02	77	621	12.40%	32.96%	12958	95894	13.51%	-0.81	-1.49
May-02	111	701	15.83%	36.51%	13581	102427	13.26%	2	0.22
Jun-02									



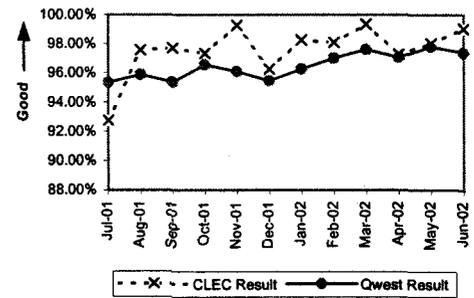
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	824	917	89.86%	30.19%	161685	176603	91.55%	1.84	0.12
Aug-01	880	992	88.71%	31.65%	168018	182956	91.84%	3.59	1.18
Sep-01	728	806	90.32%	29.57%	128144	139015	92.18%	1.96	0.19
Oct-01	784	849	92.34%	26.59%	127055	135743	93.60%	1.49	-0.09
Nov-01	683	768	88.93%	31.37%	115966	125979	92.05%	3.19	0.94
Dec-01	591	682	86.66%	34.00%	107274	118561	90.48%	3.39	1.06
Jan-02	585	651	89.86%	30.18%	98036	105482	92.94%	3.06	0.86
Feb-02	542	605	89.59%	30.54%	82138	87573	93.79%	4.27	1.6
Mar-02	542	610	88.85%	31.47%	87281	92986	93.86%	5.14	2.13
Apr-02	646	705	91.63%	27.69%	96637	103052	93.78%	2.35	0.43
May-02	712	782	91.05%	28.55%	103539	109266	94.76%	4.64	1.82
Jun-02	784	846	92.67%	26.06%	109175	115970	94.14%	1.81	0.1



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	82	91	90.11%	29.85%	31406	35931	87.41%	-0.78	-1.47
Aug-01	112	121	92.56%	26.24%	31878	35884	88.84%	-1.3	-1.79
Sep-01	86	98	87.76%	32.78%	23818	26756	89.02%	0.43	-0.74
Oct-01	103	109	94.50%	22.81%	22791	25082	90.87%	-1.31	-1.8
Nov-01	94	98	95.92%	19.79%	20267	23317	86.92%	-2.64	-2.6
Dec-01	99	110	90.00%	30.00%	17557	20495	85.66%	-1.29	-1.79
Jan-02	113	123	91.87%	27.33%	15863	17945	88.40%	-1.2	-1.73
Feb-02	115	122	94.26%	23.26%	14326	15988	89.60%	-1.68	-2.02
Mar-02	107	111	96.40%	18.64%	16197	17654	91.75%	-1.77	-2.08
Apr-02	151	156	96.79%	17.61%	19244	21101	91.20%	-2.46	-2.49
May-02	148	153	96.73%	17.78%	20711	22554	91.83%	-2.21	-2.34
Jun-02	150	155	96.77%	17.67%	23956	26431	90.64%	-2.62	-2.59



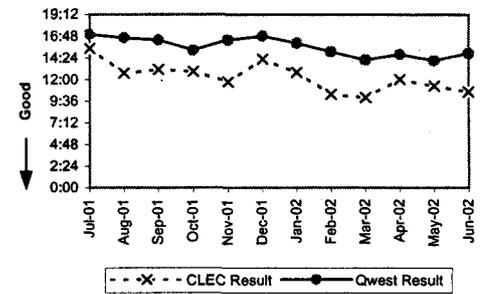
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	115	124	92.74%	25.94%	46508	48783	95.34%	1.31	-0.2
Aug-01	159	163	97.55%	15.47%	47530	49572	95.88%	-1.07	-1.65
Sep-01	128	131	97.71%	14.96%	35404	37126	95.36%	-1.28	-1.78
Oct-01	146	150	97.33%	16.11%	34434	35660	96.56%	-0.52	-1.31
Nov-01	134	135	99.26%	8.57%	32191	33502	96.09%	-1.9	-2.15
Dec-01	154	160	96.25%	19.00%	28212	29560	95.44%	-0.49	-1.3
Jan-02	168	171	98.25%	13.13%	25596	26590	96.26%	-1.36	-1.83
Feb-02	154	157	98.09%	13.69%	22156	22839	97.01%	-0.79	-1.48
Mar-02	149	150	99.33%	8.14%	24338	24936	97.60%	-1.38	-1.84
Apr-02	214	220	97.27%	16.29%	28612	29479	97.06%	-0.19	-1.11
May-02	198	202	98.02%	13.93%	30345	31030	97.79%	-0.22	-1.13
Jun-02	206	208	99.04%	9.76%	34170	35089	97.38%	-1.49	-1.91



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

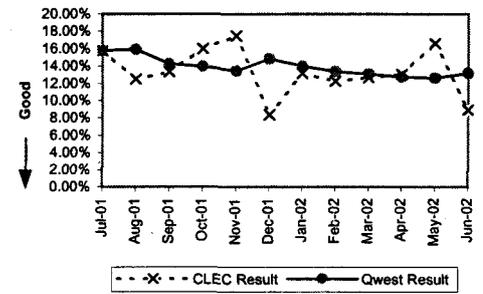
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1914:58	124	15:27	17:28	830936:42	48783	17:02	-0.93	-1.57
Aug-01	2074:42	163	12:44	12:24	824847:58	49572	16:38	-2.71	-2.65
Sep-01	1723:23	131	13:09	12:49	609397:08	37126	16:25	-2	-2.22
Oct-01	1940:01	150	12:56	13:18	545078:48	35660	15:17	-1.5	-1.91
Nov-01	1586:19	135	11:45	10:38	549404:12	33502	16:24	-3.3	-3
Dec-01	2288:00	160	14:18	18:30	498678:41	29560	16:52	-1.86	-2.13
Jan-02	2196:33	171	12:51	11:13	427559:03	26590	16:05	-2.32	-2.41
Feb-02	1630:01	157	10:23	10:35	344738:51	22839	15:06	-3.31	-3.01
Mar-02	1505:04	150	10:02	9:15	354928:35	24936	14:14	-2.16	-2.32
Apr-02	2650:57	220	12:03	17:31	437336:43	29479	14:50	-2.24	-2.36
May-02	2282:22	202	11:18	11:34	439131:35	31030	14:09	-2.77	-2.68
Jun-02	2223:29	208	10:41	9:51	525148:30	35089	14:58	-4.25	-3.58



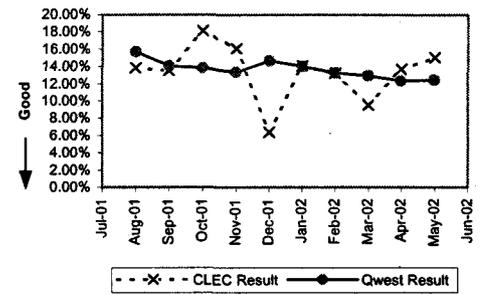
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	127	15.75%	36.43%	7869	49888	15.77%	-0.01	-1
Aug-01	21	168	12.50%	33.07%	8125	51067	15.91%	-1.21	-1.73
Sep-01	18	135	13.33%	33.99%	5407	37955	14.25%	-0.3	-1.18
Oct-01	24	150	16.00%	36.66%	5091	36456	13.96%	0.73	-0.56
Nov-01	25	143	17.48%	37.98%	4600	34219	13.44%	1.38	-0.16
Dec-01	14	167	8.38%	27.71%	4489	30320	14.81%	-2.33	-2.42
Jan-02	23	175	13.14%	33.79%	3812	27210	14.01%	-0.33	-1.2
Feb-02	20	163	12.27%	32.81%	3122	23338	13.38%	-0.41	-1.25
Mar-02	19	150	12.67%	33.26%	3328	25446	13.08%	-0.15	-1.09
Apr-02	29	222	13.06%	33.70%	3814	29966	12.73%	0.17	-0.9
May-02	34	205	16.59%	37.19%	3995	31605	12.64%	1.65	0
Jun-02	19	213	8.92%	28.50%	4712	35771	13.17%	-1.83	-2.11



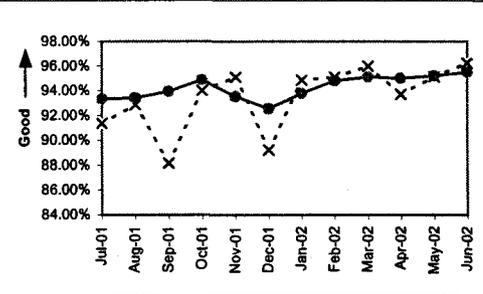
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	130	13.85%	34.54%	7035	44882	15.67%	-0.57	-1.35
Aug-01	15	111	13.51%	34.19%	4713	33585	14.03%	-0.16	-1.1
Sep-01	23	127	18.11%	38.51%	4451	32149	13.84%	1.36	-0.17
Oct-01	18	112	16.07%	36.73%	4009	30040	13.35%	0.85	-0.48
Nov-01	8	125	6.40%	24.48%	3905	26638	14.66%	-2.6	-2.58
Dec-01	21	149	14.09%	34.80%	3290	23486	14.01%	0.06	-0.97
Jan-02	18	136	13.24%	33.89%	2727	20575	13.25%	-0.01	-1
Feb-02	12	126	9.52%	29.35%	2956	22839	12.94%	-1.14	-1.69
Mar-02	26	190	13.68%	34.37%	3395	27548	12.32%	0.58	-0.64
Apr-02	26	173	15.03%	35.74%	3644	29286	12.44%	1.02	-0.38
Jun-02									



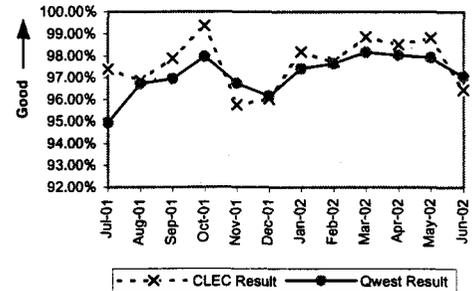
Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	116	127	91.34%	28.13%	46564	49888	93.34%	0.9	-0.45
Aug-01	156	168	92.86%	25.75%	47705	51067	93.42%	0.33	-0.8
Sep-01	119	135	88.15%	32.32%	35651	37955	93.93%	2.53	0.54
Oct-01	141	150	94.00%	23.75%	34590	36456	94.88%	0.52	-0.68
Nov-01	136	143	95.10%	21.58%	32007	34219	93.54%	-0.76	-1.46
Dec-01	149	167	89.22%	31.01%	28061	30320	92.55%	1.57	-0.05
Jan-02	166	175	94.86%	22.09%	25517	27210	93.78%	-0.59	-1.36
Feb-02	155	163	95.09%	21.60%	22124	23338	94.80%	-0.17	-1.1
Mar-02	144	150	96.00%	19.60%	24196	25446	95.09%	-0.52	-1.31
Apr-02	208	222	93.69%	24.31%	28465	29966	94.99%	0.89	-0.46
May-02	195	205	95.12%	21.54%	30083	31605	95.18%	0.09	-0.95
Jun-02	205	213	96.24%	19.01%	34156	35771	95.49%	-0.53	-1.32

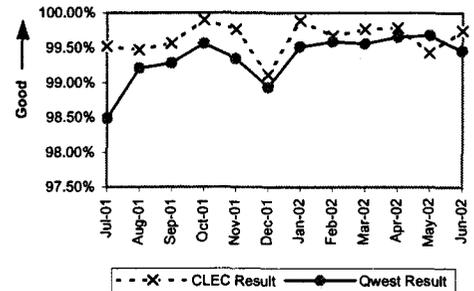


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

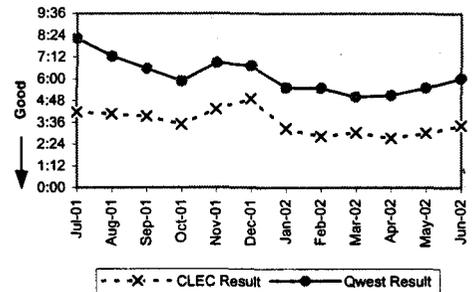
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	262	269	97.40%	15.92%	34095	35903	94.96%	-1.82	-2.11
Aug-01	310	320	96.88%	17.40%	33526	34662	96.72%	-0.15	-1.09
Sep-01	232	237	97.89%	14.37%	26285	27113	96.95%	-0.84	-1.51
Oct-01	318	320	99.38%	7.88%	30811	31447	97.98%	-1.77	-2.07
Nov-01	226	236	95.76%	20.14%	26493	27388	96.73%	0.84	-0.49
Dec-01	242	252	96.03%	19.52%	24948	25944	96.16%	0.15	-0.91
Jan-02	271	276	98.19%	13.34%	26397	27097	97.42%	-0.8	-1.49
Feb-02	259	265	97.74%	14.88%	25539	26150	97.66%	-0.08	-1.05
Mar-02	262	265	98.87%	10.58%	27727	28244	98.17%	-0.84	-1.51
Apr-02	264	268	98.51%	12.13%	21257	21885	98.03%	-0.56	-1.34
May-02	252	255	98.82%	10.78%	22094	22560	97.93%	-0.99	-1.6
Jun-02	245	254	96.46%	18.49%	21199	21840	97.07%	0.6	-0.63



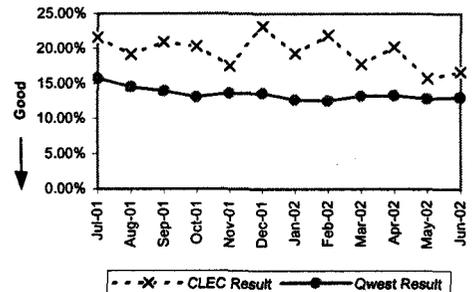
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	830	834	99.52%	6.91%	64164	65148	98.49%	-2.43	-2.47
Aug-01	940	945	99.47%	7.25%	64491	65006	99.21%	-0.91	-1.55
Sep-01	685	688	99.56%	6.59%	50879	51247	99.28%	-0.87	-1.53
Oct-01	970	971	99.90%	3.21%	59033	59294	99.56%	-1.57	-1.96
Nov-01	828	830	99.76%	4.90%	53741	54095	99.35%	-1.47	-1.89
Dec-01	782	789	99.11%	9.38%	49654	50188	98.94%	-0.48	-1.29
Jan-02	885	886	99.89%	3.36%	56303	56579	99.51%	-1.59	-1.97
Feb-02	902	905	99.67%	5.75%	54018	54241	99.59%	-0.37	-1.23
Mar-02	843	845	99.76%	4.86%	57437	57692	99.56%	-0.89	-1.54
Apr-02	914	916	99.78%	4.67%	48175	48343	99.65%	-0.66	-1.4
May-02	872	877	99.43%	7.53%	47775	47931	99.67%	1.26	-0.23
Jun-02	772	774	99.74%	5.08%	44312	44554	99.46%	-1.07	-1.65



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3476:45	834	4:10	8:10	535372:53	65148	8:13	-5.92	-4.6
Aug-01	3835:17	945	4:04	7:03	469979:14	65006	7:14	-6.93	-5.21
Sep-01	2708:44	688	3:56	7:21	335511:41	51247	6:33	-6.26	-4.81
Oct-01	3376:07	971	3:29	5:08	347746:48	59294	5:52	-8.24	-6.01
Nov-01	3587:35	830	4:19	7:03	372065:27	54095	6:53	-7.26	-5.42
Dec-01	3871:03	789	4:54	13:49	336125:39	50188	6:42	-0.71	-1.43
Jan-02	2877:47	886	3:15	5:48	311740:03	56579	5:31	-6.4	-4.89
Feb-02	2571:38	905	2:50	6:43	297097:16	54241	5:29	-8.57	-6.21
Mar-02	2558:05	845	3:02	6:54	288634:10	57692	5:00	-6.65	-5.05
Apr-02	2484:57	916	2:43	6:33	245529:14	48343	5:05	-8.81	-6.36
May-02	2637:05	877	3:00	8:06	263375:30	47931	5:30	-8.58	-6.22
Jun-02	2650:19	774	3:25	7:01	268598:32	44554	6:02	-6.73	-5.09

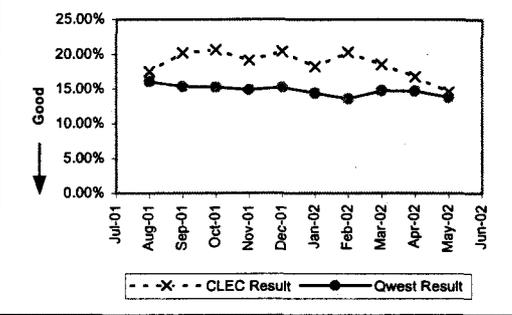


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	180	834	21.58%	41.14%	10241	65157	15.72%	4.62	1.81
Aug-01	181	945	19.15%	39.35%	9424	65057	14.49%	4.05	1.46
Sep-01	144	688	20.93%	40.68%	7131	51250	13.91%	5.28	2.21
Oct-01	197	971	20.29%	40.21%	7763	59296	13.09%	6.59	3.01
Nov-01	145	830	17.47%	37.97%	7351	54097	13.59%	3.24	0.97
Dec-01	183	789	23.19%	42.21%	6823	50188	13.59%	7.81	3.75
Jan-02	171	886	19.30%	39.47%	7163	56581	12.66%	5.9	2.59
Feb-02	198	905	21.88%	41.34%	6806	54248	12.55%	8.41	4.11
Mar-02	150	845	17.75%	38.21%	7618	57708	13.20%	3.88	1.36
Apr-02	185	916	20.20%	40.15%	6437	48346	13.31%	6.07	2.69
May-02	138	877	15.74%	36.41%	6166	47934	12.86%	2.52	0.53
Jun-02	129	774	16.67%	37.27%	5832	44752	13.03%	2.98	0.81

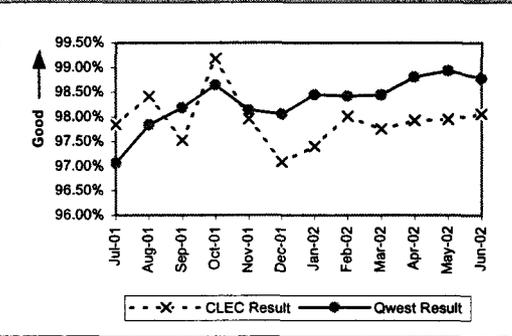


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

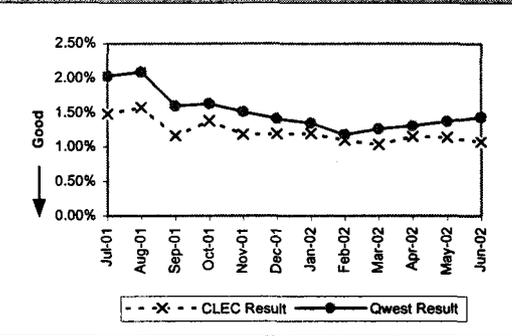
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	96	547	17.55%	38.04%	5138	31963	16.07%	0.93	-0.43
Sep-01	87	430	20.23%	40.17%	3769	24556	15.35%	2.69	0.63
Oct-01	126	610	20.66%	40.48%	4091	26819	15.25%	3.67	1.23
Nov-01	100	522	19.16%	39.35%	3607	24228	14.89%	2.71	0.65
Dec-01	104	509	20.43%	40.32%	3283	21527	15.25%	3.21	0.95
Jan-02	108	592	18.24%	38.62%	3532	24493	14.42%	2.62	0.59
Feb-02	115	566	20.32%	40.24%	3200	23496	13.62%	4.59	1.79
Mar-02	95	511	18.59%	38.90%	3831	25920	14.78%	2.4	0.46
Apr-02	92	548	16.79%	37.38%	3112	21152	14.71%	1.35	-0.18
May-02	79	542	14.58%	35.29%	3067	22147	13.85%	0.48	-0.71
Jun-02									



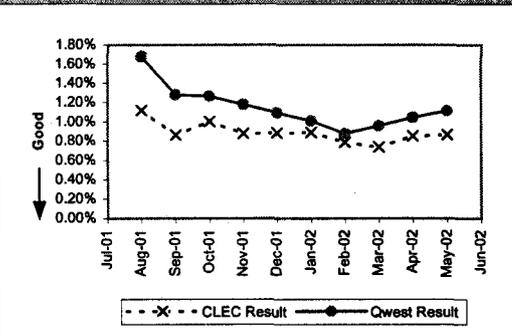
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	816	834	97.84%	14.53%	63244	65157	97.06%	-1.32	-1.8
Aug-01	930	945	98.41%	12.50%	63651	65057	97.84%	-1.2	-1.73
Sep-01	671	688	97.53%	15.52%	50321	51250	98.19%	1.29	-0.22
Oct-01	963	971	99.18%	9.04%	58490	59296	98.64%	-1.43	-1.87
Nov-01	813	830	97.95%	14.16%	53092	54097	98.14%	0.4	-0.75
Dec-01	766	789	97.08%	16.82%	49212	50188	98.06%	1.96	0.19
Jan-02	863	886	97.40%	15.90%	55704	56581	98.45%	2.5	0.52
Feb-02	887	905	98.01%	13.96%	53390	54248	98.42%	0.97	-0.41
Mar-02	826	845	97.75%	14.83%	56810	57708	98.44%	1.61	-0.02
Apr-02	897	916	97.93%	14.25%	47769	48346	98.81%	2.43	0.48
May-02	859	877	97.95%	14.18%	47425	47934	98.94%	2.84	0.72
Jun-02	759	774	98.06%	13.79%	44207	44752	98.78%	1.81	0.1



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1878	126861	1.48%	12.08%	291648	14395514	2.03%	-13.73	-9.35
Aug-01	2105	133826	1.57%	12.44%	299080	14314198	2.09%	-13.15	-8.99
Sep-01	1629	140274	1.16%	10.71%	228220	14285037	1.60%	-12.97	-8.89
Oct-01	1970	143128	1.38%	11.65%	231495	14244813	1.63%	-7.41	-5.5
Nov-01	1741	146889	1.19%	10.82%	214295	14182796	1.51%	-10.18	-7.19
Dec-01	1638	137622	1.19%	10.84%	199069	14128582	1.41%	-6.85	-5.17
Jan-02	1712	142824	1.20%	10.88%	189273	14064648	1.35%	-4.8	-3.92
Feb-02	1673	152385	1.10%	10.42%	165159	13985013	1.18%	-2.99	-2.82
Mar-02	1605	155481	1.03%	10.11%	176140	13955969	1.26%	-8.07	-5.91
Apr-02	1843	159653	1.15%	10.68%	181364	13871941	1.31%	-5.35	-4.25
May-02	1864	163766	1.14%	10.61%	188805	13793902	1.37%	-7.98	-5.85
Jun-02	1833	170552	1.07%	10.31%	196493	13708111	1.43%	-12.38	-8.53

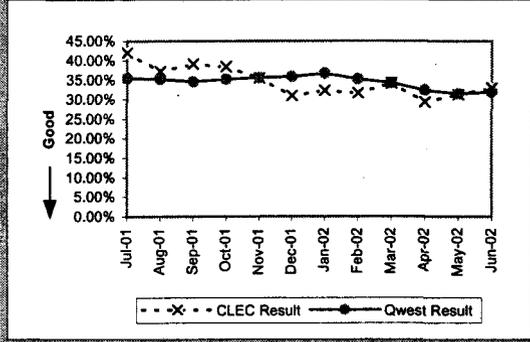


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1496	133826	1.12%	10.51%	240226	14314198	1.68%	-15.88	-10.66
Sep-01	1207	140274	0.86%	9.24%	182627	14285037	1.28%	-13.87	-9.43
Oct-01	1436	143128	1.00%	9.97%	179850	14244813	1.26%	-8.74	-6.31
Nov-01	1288	146889	0.88%	9.32%	167097	14182796	1.18%	-10.65	-7.47
Dec-01	1213	137622	0.88%	9.35%	154052	14128582	1.09%	-7.43	-5.52
Jan-02	1274	142824	0.89%	9.40%	141952	14064648	1.01%	-4.41	-3.68
Feb-02	1200	152385	0.79%	8.84%	122709	13985013	0.88%	-3.74	-3.28
Mar-02	1147	155481	0.74%	8.56%	133612	13955969	0.96%	-8.85	-6.38
Apr-02	1359	159653	0.85%	9.19%	144594	13871941	1.04%	-7.48	-5.55
May-02	1416	163766	0.86%	9.26%	153860	13793902	1.12%	-9.61	-6.84
Jun-02									



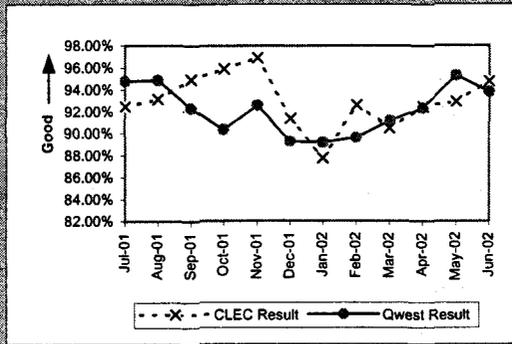
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1361	3239	42.02%	49.36%	160820	452468	35.54%	7.67	3.66
Aug-01	1252	3357	37.30%	48.36%	163134	462214	35.29%	2.42	0.47
Sep-01	1049	2678	39.17%	48.81%	120985	349205	34.65%	4.9	1.98
Oct-01	1230	3200	38.44%	48.64%	126039	357534	35.25%	3.75	1.28
Nov-01	960	2701	35.54%	47.86%	118295	332590	35.57%	-0.03	-1.02
Dec-01	734	2372	30.94%	46.23%	111619	310688	35.93%	-5.04	-4.06
Jan-02	818	2530	32.33%	46.77%	109681	298954	36.69%	-4.53	-3.75
Feb-02	776	2449	31.69%	46.53%	89958	255117	35.26%	-3.69	-3.24
Mar-02	836	2441	34.25%	47.45%	92031	268171	34.32%	-0.07	-1.04
Apr-02	767	2610	29.39%	45.55%	86886	268250	32.39%	-3.26	-2.98
May-02	848	2712	31.27%	46.36%	86780	275585	31.49%	-0.25	-1.15
Jun-02	905	2738	33.05%	47.04%	92452	288945	32.00%	1.18	-0.28

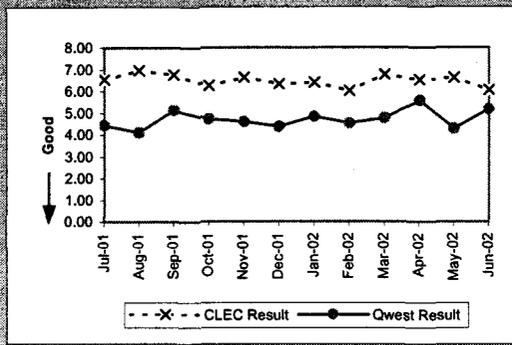


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

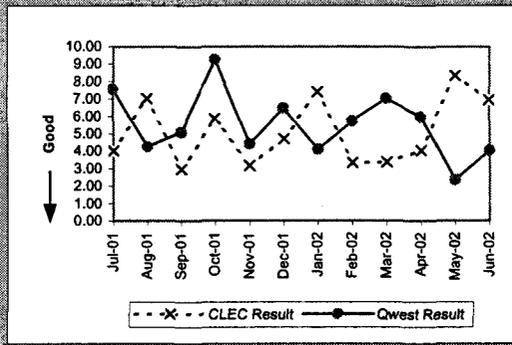
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	848	917	92.48%	26.38%	1050	1108	94.77%	2.3	0.4
Aug-01	952	1022	93.15%	25.26%	1240	1307	94.87%	1.87	0.14
Sep-01	711	749	94.93%	21.95%	863	935	92.30%	-2.01	-2.22
Oct-01	870	907	95.92%	19.78%	801	886	90.41%	-3.96	-3.41
Nov-01	721	744	96.91%	17.31%	753	813	92.62%	-3.23	-2.97
Dec-01	689	754	91.38%	28.07%	449	503	89.26%	-1.19	-1.72
Jan-02	737	840	87.74%	32.80%	699	784	89.16%	0.92	-0.44
Feb-02	590	637	92.62%	26.14%	568	634	89.59%	-1.77	-2.08
Mar-02	639	706	90.51%	29.31%	622	682	91.20%	0.46	-0.72
Apr-02	652	705	92.48%	26.37%	595	644	92.39%	-0.06	-1.04
May-02	723	778	92.93%	25.63%	773	811	95.31%	2.25	0.37
Jun-02	834	880	94.77%	22.26%	576	614	93.81%	-0.76	-1.46



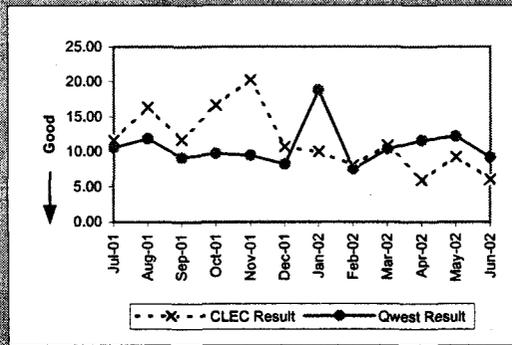
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6129	937	6.54	5.50	4988	1124	4.44	7.64	3.65
Aug-01	7183	1032	6.96	6.33	5437	1324	4.11	14.66	7.91
Sep-01	5142	759	6.77	5.40	4961	965	5.14	5.35	2.25
Oct-01	5736	917	6.26	5.49	4279	905	4.73	4.85	1.95
Nov-01	4968	750	6.62	6.04	3734	813	4.59	7.39	3.5
Dec-01	4806	760	6.32	5.91	2186	500	4.37	6.12	2.72
Jan-02	5444	851	6.40	5.40	3814	790	4.83	3.81	1.32
Feb-02	3864	642	6.02	4.19	2900	641	4.52	5.61	2.41
Mar-02	4818	717	6.77	5.74	3288	691	4.76	5.3	2.23
Apr-02	4684	717	6.53	5.26	3621	650	5.57	1.99	0.21
May-02	5189	784	6.62	7.10	3455	808	4.28	8.29	4.04
Jun-02	5348	883	6.06	5.91	3202	618	5.18	2.57	0.56



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	156	39	4.00	8.07	302	40	7.55	-1.3	-1.79
Aug-01	337	48	7.02	11.45	234	55	4.25	0.71	-0.57
Sep-01	68	23	2.96	2.90	356	70	5.09	-0.91	-1.55
Oct-01	152	26	5.85	8.07	444	48	9.25	-0.68	-1.41
Nov-01	63	20	3.15	4.85	225	51	4.41	-0.53	-1.32
Dec-01	202	43	4.70	7.68	181	28	6.46	-0.7	-1.42
Jan-02	517	70	7.39	30.88	225	55	4.09	0.46	-0.72
Feb-02	117	35	3.34	3.99	126	22	5.73	-1.02	-1.62
Mar-02	151	45	3.36	6.68	295	42	7.02	-1.03	-1.63
Apr-02	162	40	4.05	4.46	197	33	5.97	-0.91	-1.55
May-02	300	36	8.33	22.70	52	22	2.36	2.1	0.27
Jun-02	187	27	6.93	20.83	81	20	4.05	0.02	-0.99

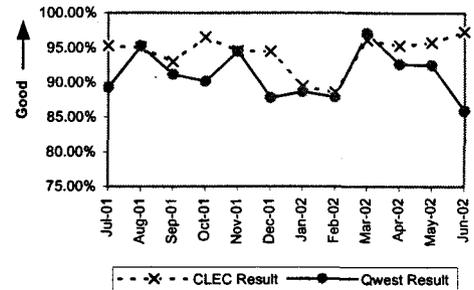


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	406	35	11.60	11.44	232	22	10.55	0.66	-0.6
Aug-01	391	24	16.29	18.38	213	18	11.83	0.92	-0.44
Sep-01	187	16	11.69	9.82	265	29	9.14	0.67	-0.6
Oct-01	233	14	16.64	25.18	497	51	9.75	1.28	-0.22
Nov-01	182	9	20.22	19.38	283	30	9.43	1.88	0.14
Dec-01	235	22	10.68	13.30	238	29	8.21	1.11	-0.33
Jan-02	319	32	9.97	10.86	637	34	18.74	-1.61	-1.98
Feb-02	105	13	8.08	9.29	345	46	7.50	0.62	-0.62
Mar-02	229	21	10.90	17.69	187	18	10.39	0.11	-0.93
Apr-02	96	16	6.00	2.92	209	18	11.61	-1.36	-1.82
May-02	185	20	9.25	11.34	207	17	12.18	-0.91	-1.56
Jun-02	127	21	6.05	4.82	174	19	9.16	-0.69	-1.42

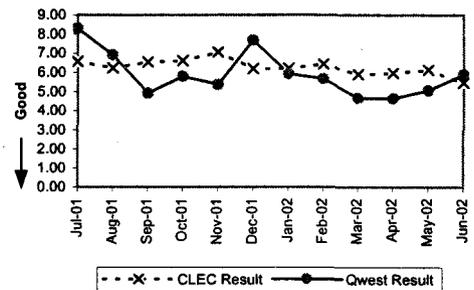


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

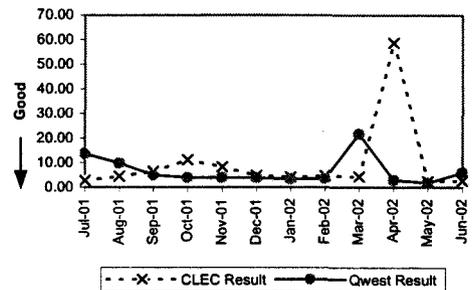
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	323	339	95.28%	21.21%	125	140	89.29%	-1.93	-2.17
Aug-01	425	447	95.08%	21.63%	160	168	95.24%	0.04	-0.98
Sep-01	253	272	93.01%	25.49%	124	136	91.18%	-0.62	-1.38
Oct-01	280	290	96.55%	18.25%	110	122	90.16%	-1.99	-2.21
Nov-01	263	278	94.60%	22.59%	86	91	94.51%	-0.04	-1.02
Dec-01	224	237	94.51%	22.77%	79	90	87.78%	-1.66	-2.01
Jan-02	246	275	89.45%	30.71%	78	88	88.64%	-0.21	-1.13
Feb-02	209	236	88.56%	31.83%	80	91	87.91%	-0.16	-1.1
Mar-02	270	281	96.09%	19.39%	99	102	97.06%	0.38	-0.77
Apr-02	285	299	95.32%	21.13%	88	95	92.63%	-0.87	-1.53
May-02	343	358	95.81%	20.04%	99	107	92.52%	-1.13	-1.69
Jun-02	325	334	97.31%	16.19%	67	78	85.90%	-2.61	-2.58



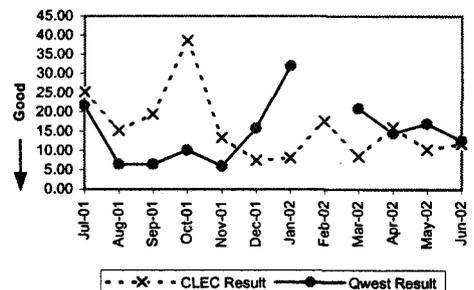
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2283	347	6.58	7.73	1179	142	8.30	-1.43	-1.87
Aug-01	2828	453	6.24	4.50	1181	171	6.91	-1.14	-1.69
Sep-01	1805	276	6.54	6.01	669	136	4.92	4.47	1.72
Oct-01	1949	295	6.61	9.14	714	123	5.80	1.28	-0.22
Nov-01	1969	279	7.06	6.41	493	92	5.36	0.51	-0.69
Dec-01	1473	238	6.19	5.53	714	93	7.68	-1.1	-1.67
Jan-02	1729	279	6.20	5.32	527	89	5.92	0.06	-0.96
Feb-02	1530	238	6.43	6.17	516	91	5.67	1.01	-0.39
Mar-02	1677	284	5.90	3.98	485	104	4.66	1.23	-0.25
Apr-02	1803	302	5.97	3.64	445	96	4.64	1.55	-0.05
May-02	2203	360	6.12	5.57	546	108	5.06	1.47	-0.11
Jun-02	1836	336	5.46	2.75	495	84	5.89	-0.6	-1.36



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	9	2.67	2.96	82	6	13.67	-1	-1.61
Aug-01	80	18	4.44	3.75	69	7	9.86	-1.61	-1.98
Sep-01	84	13	6.46	8.27	40	8	5.00	0.51	-0.69
Oct-01	67	6	11.17	18.76	12	3	4.00	1.26	-0.23
Nov-01	83	10	8.30	13.08	16	4	4.00	0.23	-0.86
Dec-01	24	5	4.80	4.32	27	7	3.86	0.22	-0.86
Jan-02	89	21	4.24	9.59	20	6	3.33	-0.33	-1.2
Feb-02	83	17	4.88	8.05	39	11	3.55	0.06	-0.97
Mar-02	35	8	4.38	6.80	87	4	21.75	-0.68	-1.42
Apr-02	528	9	58.67	167.77	15	5	3.00	1.19	-0.28
May-02	22	9	2.44	1.24	9	5	1.80	0.41	-0.75
Jun-02	11	4	2.75	2.87	36	6	6.00	-1.16	-1.71

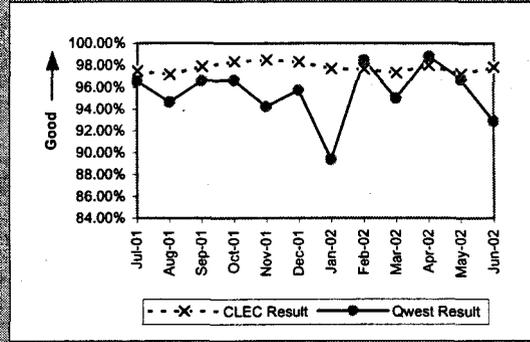


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	202	8	25.25	32.87	195	9	21.67	0.44	-0.73
Aug-01	61	4	15.25	7.97	13	2	6.50	0.9	-0.45
Sep-01	136	7	19.43	11.80	26	4	6.50	2.1	0.27
Oct-01	193	5	38.60	48.69	91	9	10.11	2.17	0.32
Nov-01	80	6	13.33	12.42	12	2	6.00	0.53	-0.68
Dec-01	60	8	7.50	3.02	79	5	15.80	-0.47	-1.29
Jan-02	65	8	8.12	5.33	128	4	32.00	-1.66	-2.01
Feb-02	176	10	17.60	14.45					
Mar-02	34	4	8.50	5.00	21	1	21.00		
Apr-02	64	4	16.00	14.72	29	2	14.50	-0.27	-1.16
May-02	62	6	10.33	11.29	34	2	17.00	-0.96	-1.59
Jun-02	59	5	11.80	13.70	63	5	12.60	-0.11	-1.07

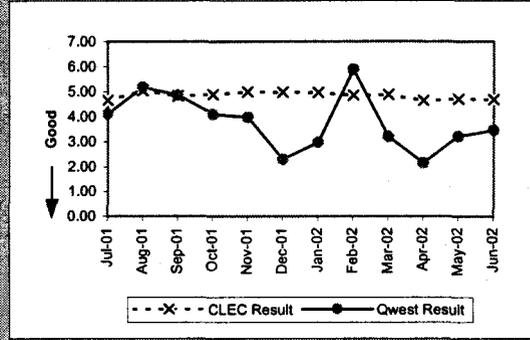


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

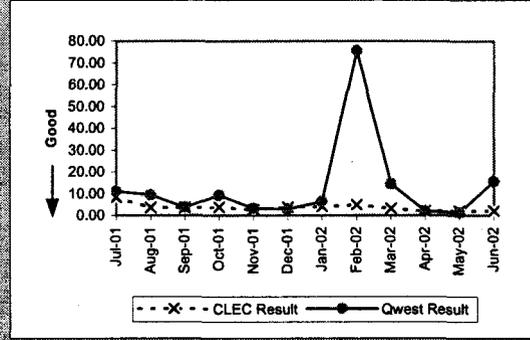
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2385	2446	97.51%	15.59%	563	583	96.57%	-1.12	-1.68
Aug-01	1848	1902	97.16%	16.61%	407	430	94.65%	-2.09	-2.27
Sep-01	1827	1866	97.91%	14.31%	425	440	96.59%	-1.37	-1.83
Oct-01	1192	1212	98.35%	12.74%	231	239	96.65%	-1.33	-1.81
Nov-01	1563	1587	98.49%	12.20%	131	139	94.24%	-2.06	-2.25
Dec-01	2921	2971	98.32%	12.86%	45	47	95.74%	-0.87	-1.53
Jan-02	2934	3003	97.70%	14.98%	59	66	89.39%	-2.17	-2.32
Feb-02	1266	1296	97.69%	15.04%	64	65	98.46%	0.28	-0.83
Mar-02	1023	1051	97.34%	16.10%	38	40	95.00%	-0.67	-1.4
Apr-02	887	905	98.01%	13.96%	83	84	98.81%	0.39	-0.77
May-02	732	753	97.21%	16.47%	119	123	96.75%	-0.27	-1.16
Jun-02	690	705	97.87%	14.43%	79	85	92.94%	-1.68	-2.02



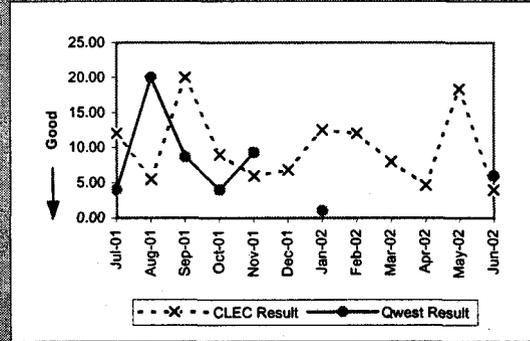
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11052	2370	4.66	3.69	2356	573	4.11	2.27	0.38
Aug-01	9139	1813	5.04	2.25	2180	422	5.17	-0.54	-1.33
Sep-01	8848	1833	4.83	1.67	2107	433	4.87	-0.37	-1.23
Oct-01	5711	1168	4.89	1.97	933	228	4.09	3.87	1.35
Nov-01	7710	1545	4.99	1.49	524	132	3.97	5.01	2.05
Dec-01	14170	2846	4.98	1.73	103	45	2.29	3.72	1.26
Jan-02	14612	2943	4.97	1.81	190	64	2.97	2.75	0.67
Feb-02	5985	1235	4.85	1.79	382	65	5.88	-0.46	-1.28
Mar-02	4927	1009	4.88	1.63	128	40	3.20	2.17	0.32
Apr-02	3989	859	4.64	1.67	181	84	2.15	3.72	1.26
May-02	3348	711	4.71	2.29	396	123	3.22	11.23	5.83
Jun-02	3200	682	4.69	1.48	291	84	3.46	1.33	-0.19



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	491	59	8.32	18.62	232	21	11.05	-0.49	-1.3
Aug-01	192	52	3.69	7.14	218	23	9.48	-1.89	-2.15
Sep-01	139	38	3.66	5.61	47	13	3.62	0.05	-0.97
Oct-01	70	18	3.89	4.11	94	10	9.40	-1.91	-2.16
Nov-01	61	23	2.65	2.06	23	7	3.29	-0.64	-1.39
Dec-01	169	45	3.76	3.74	6	2	3.00	0.29	-0.82
Jan-02	278	68	4.09	6.23	57	9	6.33	-0.69	-1.42
Feb-02	139	28	4.96	5.46	151	2	75.50	-1.07	-1.65
Mar-02	87	27	3.22	2.15	29	2	14.50	-0.95	-1.58
Apr-02	32	15	2.13	1.25	2	1	2.00		
May-02	39	18	2.17	1.82	4	3	1.33	0.35	-0.79
Jun-02	29	14	2.07	1.54	78	5	15.60	-1.37	-1.83



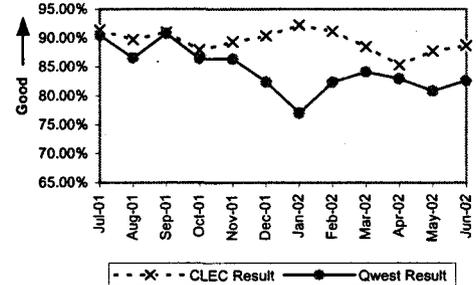
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	3	12.00	9.85	4	1	4.00		
Aug-01	11	2	5.50	2.12	20	1	20.00		
Sep-01	20	1	20.00		26	3	8.67	0.97	-0.41
Oct-01	27	3	9.00	4.00	4	1	4.00		
Nov-01	12	2	6.00	4.24	28	3	9.33	-0.57	-1.35
Dec-01	41	6	6.83	9.02					
Jan-02	25	2	12.50	7.78	1	1	1.00		
Feb-02	24	2	12.00	12.73					
Mar-02	16	2	8.00	8.49					
Apr-02	14	3	4.67	2.08					
May-02	55	3	18.33	23.97					
Jun-02	4	1	4.00		6	1	6.00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

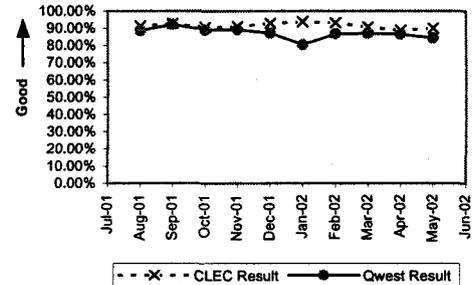
New Service Installation Quality (Percent) (OP-5) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3759	4111	91.44%	27.98%	1966	2171	90.56%	-1.13	-1.69
Aug-01	3194	3560	89.72%	30.37%	1639	1894	86.54%	-3.28	-2.99
Sep-01	2863	3145	91.03%	28.57%	1581	1741	90.81%	-0.26	-1.16
Oct-01	2343	2664	87.95%	32.55%	1219	1411	86.39%	-1.38	-1.84
Nov-01	2254	2522	89.37%	30.82%	1010	1169	86.40%	-2.45	-2.49
Dec-01	2976	3294	90.35%	29.53%	707	858	82.40%	-5.44	-4.31
Jan-02	3740	4054	92.25%	26.73%	617	801	77.03%	-9.36	-6.69
Feb-02	2879	3157	91.19%	28.34%	723	878	82.35%	-6.08	-4.7
Mar-02	1870	2113	88.50%	31.90%	690	820	84.15%	-2.9	-2.76
Apr-02	1699	1990	85.38%	35.33%	693	835	82.99%	-1.54	-1.94
May-02	1681	1915	87.78%	32.75%	761	941	80.87%	-4.41	-3.68
Jun-02	1697	1912	88.76%	31.59%	763	923	82.67%	-4.01	-3.44



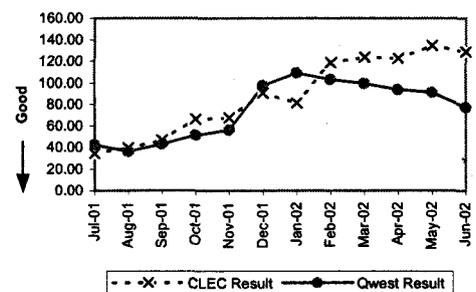
New Service Installation Quality (Percent) (OP-S\*) (Parity)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3253	3560	91.38%	28.07%	1679	1894	88.65%	-3.02	-2.84
Sep-01	2918	3145	92.78%	25.88%	1606	1741	92.25%	-0.67	-1.41
Oct-01	2413	2664	90.58%	29.21%	1255	1411	88.94%	-1.58	-1.96
Nov-01	2298	2522	91.12%	28.45%	1042	1169	89.14%	-1.8	-2.09
Dec-01	3062	3294	92.96%	25.59%	748	858	87.18%	-4.51	-3.74
Jan-02	3806	4054	93.88%	23.96%	645	801	80.52%	-8.72	-6.3
Feb-02	2946	3157	93.32%	24.97%	762	878	86.79%	-5.05	-4.07
Mar-02	1920	2113	90.87%	28.81%	714	820	87.07%	-2.75	-2.67
Apr-02	1769	1990	88.89%	31.42%	723	835	86.59%	-1.64	-2
May-02	1725	1915	90.08%	29.90%	795	941	84.48%	-3.88	-3.36
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

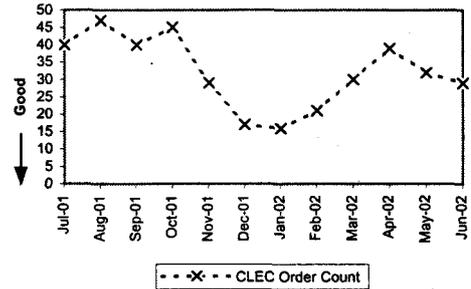
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8388	243	34.52	41.95	7103	167	42.53	-1.57	-1.95
Aug-01	13264	333	39.83	44.53	9565	264	36.23	0.9	-0.45
Sep-01	17393	371	46.88	46.91	12158	282	43.11	0.98	-0.41
Oct-01	20339	307	66.25	55.88	14411	281	51.28	3.28	0.99
Nov-01	23709	351	67.55	58.88	16257	290	56.06	2.43	0.48
Dec-01	26955	297	90.76	61.18	7115	73	97.47	-0.71	-1.43
Jan-02	27734	341	81.33	72.89	7863	72	109.21	-2.72	-2.66
Feb-02	27221	229	118.87	77.44	8663	84	103.13	1.42	-0.14
Mar-02	30461	246	123.83	88.04	9564	96	99.62	2.01	0.22
Apr-02	28227	230	122.73	102.21	11447	122	93.83	2.66	0.62
May-02	25335	188	134.76	107.91	10764	118	91.22	3.78	1.3
Jun-02	21704	168	129.19	126.13	10507	136	77.26	4.53	1.75



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

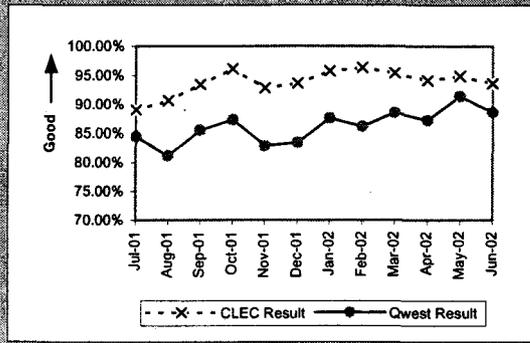
Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	40
Aug-01	47
Sep-01	40
Oct-01	45
Nov-01	29
Dec-01	17
Jan-02	16
Feb-02	21
Mar-02	30
Apr-02	39
May-02	32
Jun-02	29

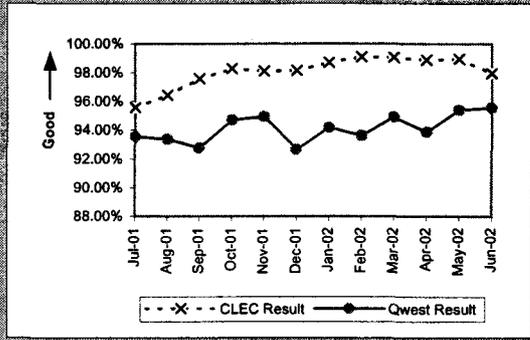


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

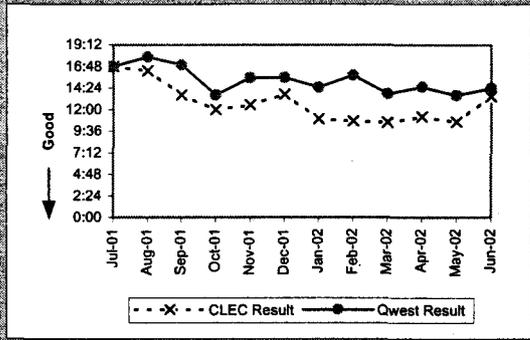
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1280	1437	89.07%	31.20%	495	586	84.47%	-2.59	-2.58
Aug-01	1264	1394	90.67%	29.08%	619	763	81.13%	-5.42	-4.29
Sep-01	987	1056	93.47%	24.71%	455	532	85.53%	-4.24	-3.58
Oct-01	947	985	96.14%	19.26%	482	552	87.32%	-4.99	-4.03
Nov-01	725	781	92.83%	25.80%	396	478	82.85%	-4.56	-3.77
Dec-01	637	680	93.68%	24.34%	352	422	83.41%	-4.45	-3.71
Jan-02	626	654	95.72%	20.24%	424	484	87.60%	-4.11	-3.5
Feb-02	576	598	96.32%	18.82%	367	426	86.15%	-4.64	-3.82
Mar-02	520	545	95.41%	20.92%	371	419	88.54%	-3.32	-3.02
Apr-02	676	718	94.15%	23.47%	383	439	87.24%	-3.42	-3.08
May-02	766	807	94.92%	21.96%	405	443	91.42%	-2.11	-2.28
Jun-02	734	784	93.62%	24.44%	366	413	88.62%	-2.59	-2.58



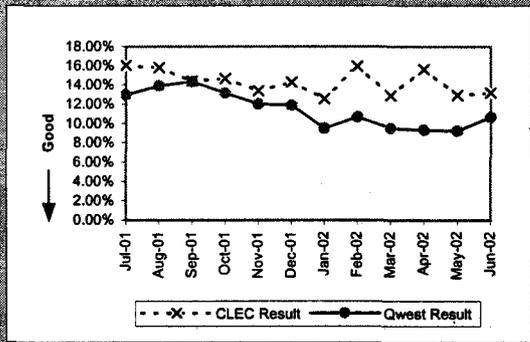
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1811	1895	95.57%	20.58%	710	759	93.54%	-1.92	-2.17
Aug-01	1749	1814	96.42%	18.59%	873	935	93.37%	-3.04	-2.85
Sep-01	1404	1439	97.57%	15.40%	655	706	92.78%	-4.03	-3.45
Oct-01	1306	1329	98.27%	13.04%	678	716	94.69%	-3.44	-3.09
Nov-01	1037	1057	98.11%	13.62%	582	613	94.94%	-2.85	-2.73
Dec-01	898	915	98.14%	13.50%	517	558	92.65%	-3.92	-3.36
Jan-02	838	849	98.70%	11.31%	583	619	94.18%	-3.65	-3.22
Feb-02	785	792	99.12%	9.36%	498	532	93.61%	-4.02	-3.44
Mar-02	735	742	99.06%	9.67%	503	530	94.91%	-3.32	-3.02
Apr-02	989	1000	98.90%	10.43%	537	572	93.88%	-3.99	-3.43
May-02	1041	1052	98.95%	10.17%	560	587	95.40%	-3.29	-3
Jun-02	1009	1030	97.96%	14.13%	536	561	95.54%	-2.23	-2.36



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	31771:16	1895	16:46	16:05	12748:50	759	16:48	-0.03	-1.02
Aug-01	29576:18	1814	16:18	17:15	16668:16	935	17:50	-1.22	-1.74
Sep-01	19598:57	1439	13:37	12:45	11966:58	706	16:57	-2.37	-2.44
Oct-01	15952:06	1329	12:00	11:08	9751:47	716	13:37	-1.77	-2.08
Nov-01	13254:03	1057	12:32	11:35	9519:49	613	15:32	-2.33	-2.42
Dec-01	12532:35	915	13:42	19:42	8686:03	558	15:34	-1.83	-2.11
Jan-02	9300:49	849	10:57	12:16	8960:28	619	14:29	-2.75	-2.67
Feb-02	8498:37	792	10:44	10:07	8394:54	532	15:47	-3.5	-3.13
Mar-02	7850:57	742	10:35	10:11	7287:57	530	13:45	-2.51	-2.53
Apr-02	11210:04	1000	11:13	10:44	8299:23	572	14:31	-2.41	-2.47
May-02	11223:17	1052	10:40	10:51	7981:51	587	13:36	-3.09	-2.88
Jun-02	13830:17	1030	13:26	12:58	8052:48	561	14:21	-0.68	-1.41



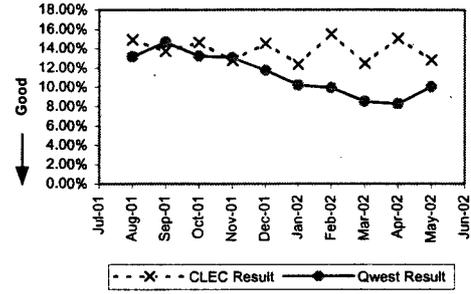
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Deno	CLEC Resu	CLEC Std	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	316	1972	16.02%	36.68%	102	788	12.94%	2.18	0.32
Aug-01	297	1879	15.81%	36.48%	134	966	13.87%	1.41	-0.14
Sep-01	214	1488	14.38%	35.09%	105	732	14.34%	0.02	-0.99
Oct-01	201	1372	14.65%	35.36%	98	746	13.14%	0.98	-0.4
Nov-01	147	1100	13.36%	34.03%	76	634	11.99%	0.85	-0.48
Dec-01	133	933	14.26%	34.96%	68	573	11.87%	1.39	-0.15
Jan-02	110	876	12.56%	33.14%	60	632	9.49%	2	0.22
Feb-02	131	823	15.92%	36.58%	59	553	10.67%	3.09	0.88
Mar-02	97	755	12.85%	33.46%	52	548	9.49%	2.04	0.24
Apr-02	159	1017	15.63%	36.32%	55	591	9.31%	4.21	1.56
May-02	140	1084	12.92%	33.54%	55	597	9.21%	2.51	0.53
Jun-02	140	1063	13.17%	33.82%	62	581	10.67%	1.57	-0.05



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

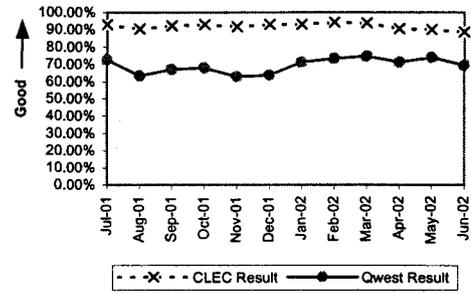
Repair Repeat Report Rate (Percent) (MR-7A\*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	252	1687	14.94%	35.65%	106	804	13.18%	1.21	-0.26
Sep-01	181	1316	13.75%	34.44%	88	599	14.69%	-0.54	-1.33
Oct-01	178	1215	14.65%	35.36%	83	627	13.24%	0.85	-0.48
Nov-01	126	986	12.78%	33.39%	66	506	13.04%	-0.14	-1.09
Dec-01	117	804	14.55%	35.26%	56	477	11.74%	1.43	-0.13
Jan-02	94	759	12.38%	32.94%	55	539	10.20%	1.28	-0.22
Feb-02	113	728	15.52%	36.21%	46	462	9.96%	2.78	0.69
Mar-02	84	673	12.48%	33.05%	39	457	8.53%	2.1	0.28
Apr-02	142	943	15.06%	35.76%	42	506	8.30%	4.45	1.7
May-02	131	1022	12.82%	33.43%	52	518	10.04%	1.71	0.04
Jun-02									



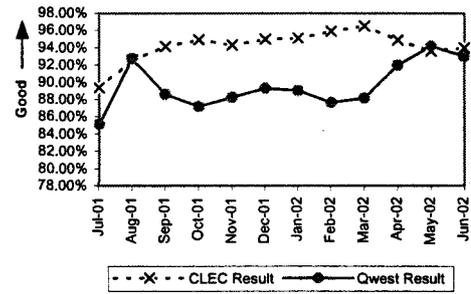
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1837	1972	93.15%	25.25%	556	764	72.77%	-10.74	-7.53
Aug-01	1698	1879	90.37%	29.50%	582	919	63.33%	-13.94	-9.47
Sep-01	1375	1488	92.41%	26.49%	464	693	66.96%	-11.77	-8.15
Oct-01	1277	1372	93.08%	25.39%	477	702	67.95%	-11.6	-8.05
Nov-01	1010	1100	91.82%	27.41%	384	612	62.75%	-11.92	-8.25
Dec-01	869	933	93.14%	25.28%	353	555	63.60%	-11.45	-7.96
Jan-02	816	876	93.15%	25.26%	424	597	71.02%	-9.19	-6.59
Feb-02	777	823	94.41%	22.97%	383	522	73.37%	-8.51	-6.17
Mar-02	709	755	93.91%	23.92%	390	523	74.57%	-7.81	-5.75
Apr-02	922	1017	90.66%	29.10%	399	560	71.25%	-8.15	-5.95
May-02	976	1084	90.04%	29.95%	416	562	74.02%	-7.03	-5.27
Jun-02	943	1063	88.71%	31.65%	386	555	69.55%	-7.95	-5.83



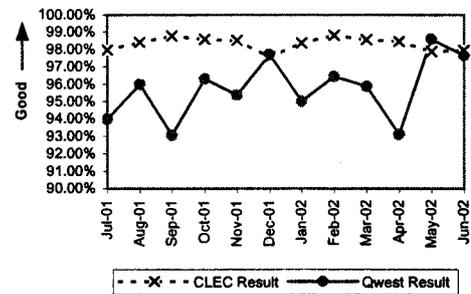
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	387	433	89.38%	30.81%	126	148	85.14%	-1.25	-1.76
Aug-01	446	482	92.53%	26.29%	179	193	92.75%	0.07	-0.96
Sep-01	353	375	94.13%	23.50%	132	149	88.59%	-1.8	-2.09
Oct-01	337	355	94.93%	21.94%	109	125	87.20%	-2.22	-2.35
Nov-01	281	298	94.30%	23.19%	75	85	88.24%	-1.53	-1.93
Dec-01	190	200	95.00%	21.79%	92	103	89.32%	-1.52	-1.92
Jan-02	213	224	95.09%	21.61%	81	91	89.01%	-1.56	-1.95
Feb-02	188	196	95.92%	19.79%	71	81	87.65%	-1.9	-2.16
Mar-02	249	258	96.51%	18.35%	97	110	88.18%	-2.27	-2.38
Apr-02	277	292	94.86%	22.08%	80	87	91.95%	-0.88	-1.53
May-02	308	329	93.62%	24.44%	97	103	94.17%	0.15	-0.91
Jun-02	361	384	94.01%	23.73%	93	100	93.00%	-0.35	-1.21



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

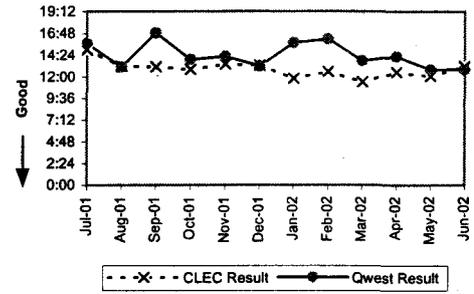
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	578	590	97.97%	14.12%	187	199	93.97%	-2.05	-2.25
Aug-01	614	624	98.40%	12.56%	238	248	95.97%	-1.65	-2
Sep-01	482	488	98.77%	11.02%	174	187	93.05%	-2.62	-2.59
Oct-01	485	492	98.58%	11.84%	156	162	96.30%	-1.33	-1.81
Nov-01	397	403	98.51%	12.11%	123	129	95.35%	-1.48	-1.9
Dec-01	279	286	97.55%	15.45%	127	130	97.69%	-0.01	-1
Jan-02	301	306	98.37%	12.68%	114	120	95.00%	-1.43	-1.87
Feb-02	250	253	98.81%	10.82%	108	112	96.43%	-1.13	-1.69
Mar-02	345	350	98.57%	11.87%	139	145	95.86%	-1.38	-1.84
Apr-02	383	389	98.46%	12.32%	108	116	93.10%	-2	-2.21
May-02	414	423	97.87%	14.43%	139	141	98.58%	0.39	-0.76
Jun-02	478	488	97.95%	14.17%	124	127	97.64%	-0.21	-1.13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

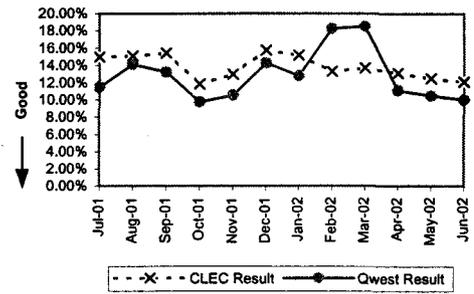
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8849:48	590	15:00	12:28	3124:55	199	15:42	-0.47	-1.29
Aug-01	8199:33	624	13:08	12:19	3240:40	248	13:04	0.07	-0.96
Sep-01	6404:28	488	13:07	11:37	3152:39	187	16:52	-0.92	-1.56
Oct-01	6308:50	492	12:49	11:05	2251:29	162	13:54	-0.65	-1.39
Nov-01	5395:01	403	13:23	13:54	1832:55	129	14:13	-0.59	-1.36
Dec-01	3789:53	286	13:15	14:24	1711:22	130	13:10	0.07	-0.96
Jan-02	3610:00	306	11:48	11:21	1891:10	120	15:46	-0.94	-1.57
Feb-02	3174:28	253	12:33	10:31	1812:44	112	16:11	-2.2	-2.34
Mar-02	3994:02	350	11:25	10:52	1995:54	145	13:46	-1.17	-1.71
Apr-02	4862:21	389	12:30	11:19	1650:56	116	14:14	-0.98	-1.6
May-02	5093:38	423	12:03	11:49	1806:58	141	12:49	-0.64	-1.39
Jun-02	6433:40	488	13:11	13:39	1632:26	127	12:51	0.25	-0.85



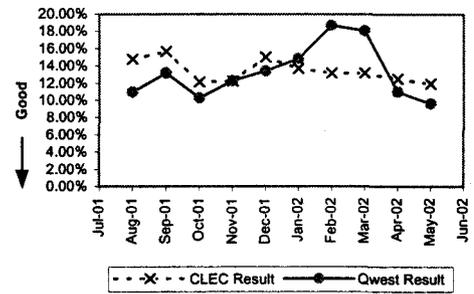
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	91	606	15.02%	35.72%	23	200	11.50%	1.24	-0.25
Aug-01	98	649	15.10%	35.81%	36	255	14.12%	0.36	-0.78
Sep-01	77	499	15.43%	36.12%	25	189	13.23%	0.71	-0.57
Oct-01	59	498	11.85%	32.32%	16	164	9.76%	0.72	-0.56
Nov-01	53	408	12.99%	33.62%	14	133	10.53%	0.73	-0.56
Dec-01	46	292	15.75%	36.43%	19	133	14.29%	0.37	-0.77
Jan-02	47	310	15.16%	35.86%	16	125	12.80%	0.62	-0.63
Feb-02	34	256	13.28%	33.94%	21	115	18.26%	-1.15	-1.7
Mar-02	49	358	13.69%	34.37%	27	146	18.49%	-1.26	-1.77
Apr-02	52	396	13.13%	33.77%	13	117	11.11%	0.55	-0.66
May-02	54	433	12.47%	33.04%	15	143	10.49%	0.61	-0.63
Jun-02	60	496	12.10%	32.61%	13	130	10.00%	0.64	-0.61



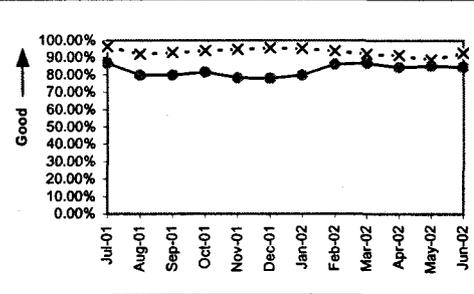
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	87	588	14.80%	35.51%	22	201	10.95%	1.37	-0.17
Sep-01	70	447	15.66%	36.34%	20	152	13.16%	0.73	-0.55
Oct-01	55	454	12.11%	32.63%	14	136	10.29%	0.56	-0.66
Nov-01	46	376	12.23%	32.77%	13	106	12.26%	-0.01	-1.01
Dec-01	39	260	15.00%	35.71%	15	112	13.39%	0.38	-0.77
Jan-02	37	270	13.70%	34.39%	16	108	14.81%	-0.27	-1.17
Feb-02	30	228	13.16%	33.80%	17	91	18.68%	-1.14	-1.69
Mar-02	43	327	13.15%	33.79%	22	122	18.03%	-1.2	-1.73
Apr-02	47	376	12.50%	33.07%	11	100	11.00%	0.38	-0.77
May-02	49	411	11.92%	32.40%	12	125	9.60%	0.7	-0.58
Jun-02									



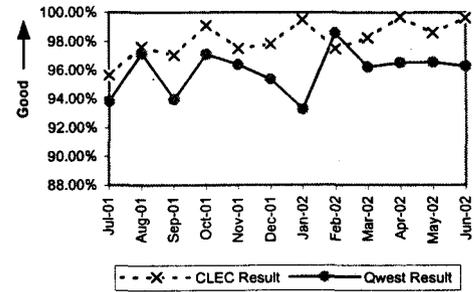
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	584	606	96.37%	18.70%	173	199	86.93%	-3.43	-3.08
Aug-01	597	649	91.99%	27.15%	202	253	79.84%	-4.08	-3.48
Sep-01	464	499	92.99%	25.54%	150	188	79.79%	-3.84	-3.33
Oct-01	468	498	93.98%	23.79%	133	163	81.60%	-3.54	-3.15
Nov-01	386	408	94.61%	22.59%	104	133	78.20%	-3.98	-3.42
Dec-01	279	292	95.55%	20.62%	102	131	77.86%	-4.05	-3.46
Jan-02	295	310	95.16%	21.46%	99	124	79.84%	-3.59	-3.19
Feb-02	240	256	93.75%	24.21%	99	115	86.09%	-1.97	-2.2
Mar-02	330	358	92.18%	26.85%	125	144	86.81%	-1.61	-1.98
Apr-02	362	396	91.41%	28.02%	98	116	84.48%	-1.81	-2.1
May-02	385	433	88.91%	31.40%	122	143	85.31%	-1.05	-1.64
Jun-02	460	496	92.74%	25.94%	109	129	84.50%	-2.31	-2.4

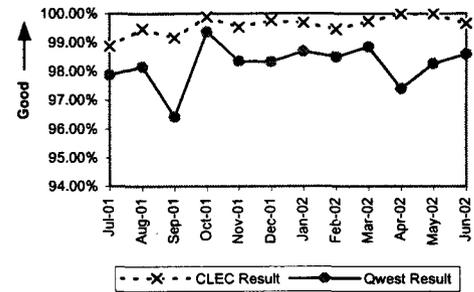


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

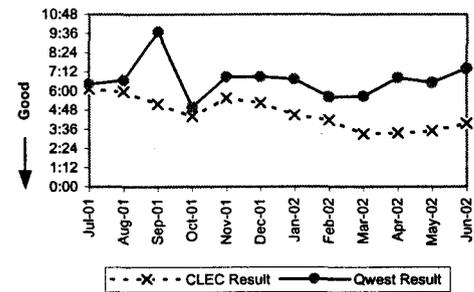
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	618	646	95.67%	20.36%	304	324	93.83%	-1.12	-1.68
Aug-01	572	586	97.61%	15.27%	377	388	97.16%	-0.41	-1.25
Sep-01	425	438	97.03%	16.97%	202	215	93.95%	-1.55	-1.94
Oct-01	448	452	99.12%	9.37%	235	242	97.11%	-1.5	-1.91
Nov-01	352	361	97.51%	15.59%	240	249	96.39%	-0.73	-1.44
Dec-01	359	367	97.82%	14.60%	186	195	95.38%	-1.31	-1.8
Jan-02	412	414	99.52%	6.93%	223	239	93.31%	-3.06	-2.86
Feb-02	432	443	97.52%	15.56%	208	211	98.58%	0.84	-0.49
Mar-02	283	288	98.26%	13.06%	230	239	96.23%	-1.22	-1.74
Apr-02	340	341	99.71%	5.41%	222	230	96.52%	-2.04	-2.24
May-02	286	290	98.62%	11.66%	226	234	96.58%	-1.28	-1.78
Jun-02	271	272	99.63%	6.05%	182	189	96.30%	-1.87	-2.13



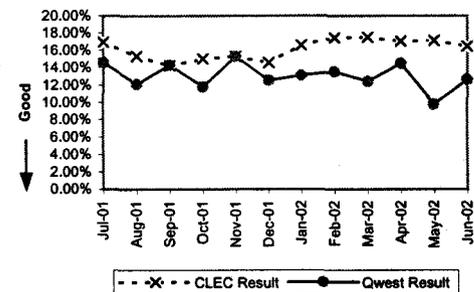
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1137	1150	98.87%	10.57%	551	563	97.87%	-1.35	-1.82
Aug-01	939	944	99.47%	7.26%	641	653	98.16%	-1.91	-2.16
Sep-01	704	710	99.15%	9.15%	405	420	96.43%	-2.39	-2.45
Oct-01	920	921	99.89%	3.29%	473	476	99.37%	-1.17	-1.71
Nov-01	860	864	99.54%	6.79%	476	484	98.35%	-1.64	-2
Dec-01	824	826	99.76%	4.91%	353	359	98.33%	-1.76	-2.07
Jan-02	925	928	99.68%	5.68%	452	458	98.69%	-1.52	-1.92
Feb-02	923	928	99.46%	7.32%	394	400	98.50%	-1.32	-1.8
Mar-02	757	759	99.74%	5.13%	430	435	98.85%	-1.38	-1.84
Apr-02	827	827	100.00%	0.00%	451	463	97.41%	-2.81	-2.71
May-02	706	706	100.00%	0.00%	453	461	98.26%	-2.22	-2.35
Jun-02	591	593	99.66%	5.80%	352	357	98.60%	-1.35	-1.82



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7048:20	1150	6:08	11:23	3626:28	563	6:26	-0.46	-1.28
Aug-01	5623:55	944	5:57	9:26	4355:19	653	6:40	-0.55	-1.34
Sep-01	3682:10	710	5:11	8:42	4080:09	420	9:43	-1.33	-1.81
Oct-01	4059:48	921	4:24	6:23	2383:26	476	5:00	-0.88	-1.54
Nov-01	4801:38	864	5:33	8:37	3323:09	484	6:52	-0.9	-1.55
Dec-01	4348:43	826	5:16	7:58	2476:27	359	6:54	-1.98	-2.21
Jan-02	4172:41	928	4:30	7:33	3085:55	458	6:44	-2.6	-2.58
Feb-02	3867:51	928	4:10	7:54	2254:56	400	5:38	-1.2	-1.73
Mar-02	2514:14	759	3:19	6:00	2464:39	435	5:40	-4.01	-3.44
Apr-02	2788:48	827	3:22	5:41	3160:44	463	6:50	-2.38	-2.45
May-02	2469:10	706	3:30	5:35	3011:44	461	6:32	-2.51	-2.53
Jun-02	2352:34	593	3:58	6:56	2650:03	357	7:25	-2.36	-2.43

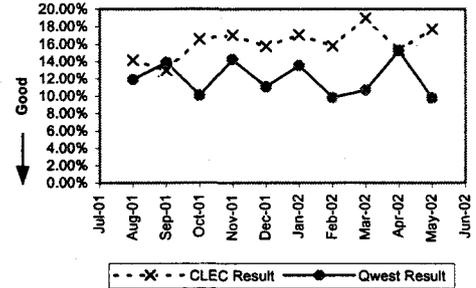


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	195	1150	16.96%	37.53%	82	563	14.56%	1.32	-0.2
Aug-01	145	947	15.31%	36.01%	79	653	12.10%	1.94	0.18
Sep-01	101	710	14.23%	34.93%	60	420	14.29%	-0.03	-1.02
Oct-01	138	921	14.98%	35.69%	56	476	11.76%	1.66	0.01
Nov-01	132	864	15.28%	35.98%	74	484	15.29%	-0.01	-1
Dec-01	120	826	14.53%	35.24%	45	359	12.53%	0.91	-0.45
Jan-02	154	928	16.59%	37.20%	60	458	13.10%	1.7	0.04
Feb-02	162	928	17.46%	37.96%	54	400	13.50%	1.81	0.1
Mar-02	133	759	17.52%	38.02%	54	435	12.41%	2.36	0.43
Apr-02	141	827	17.05%	37.61%	67	463	14.47%	1.21	-0.27
May-02	121	706	17.14%	37.68%	45	461	9.76%	3.57	1.17
Jun-02	98	596	16.44%	37.07%	45	357	12.61%	1.61	-0.02

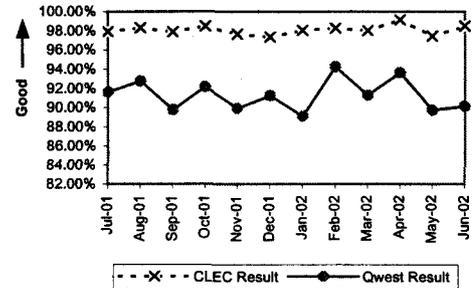


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

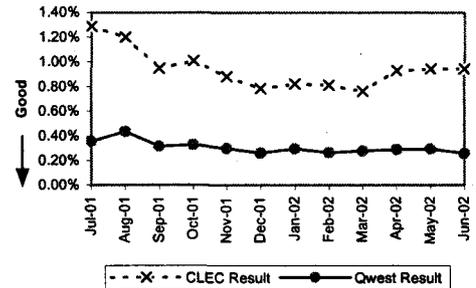
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	66	466	14.16%	34.87%	55	462	11.90%	1.02	-0.38
Sep-01	44	340	12.94%	33.57%	41	296	13.85%	-0.33	-1.2
Oct-01	81	489	16.56%	37.18%	35	347	10.09%	2.69	0.64
Nov-01	84	494	17.00%	37.57%	50	352	14.20%	1.1	-0.33
Dec-01	73	464	15.73%	36.41%	25	226	11.06%	1.66	0.01
Jan-02	91	534	17.04%	37.60%	43	318	13.52%	1.37	-0.17
Feb-02	71	450	15.78%	36.45%	23	234	9.83%	2.17	0.32
Mar-02	73	385	18.96%	39.20%	30	281	10.68%	2.94	0.79
Apr-02	61	399	15.29%	35.99%	46	302	15.23%	0.01	-0.99
May-02	61	344	17.73%	38.19%	28	286	9.79%	2.86	0.74
Jun-02									



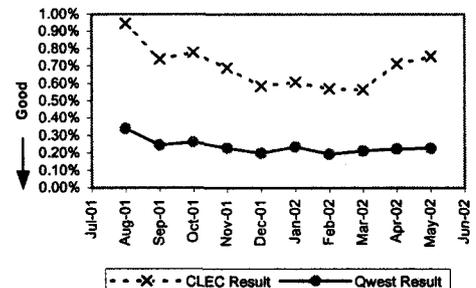
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1126	1150	97.91%	14.29%	469	512	91.60%	-4.28	-3.6
Aug-01	931	947	98.31%	12.89%	526	567	92.77%	-4.03	-3.45
Sep-01	695	710	97.89%	14.38%	333	371	89.76%	-4.19	-3.54
Oct-01	907	921	98.48%	12.24%	376	408	92.16%	-3.95	-3.4
Nov-01	844	864	97.69%	15.04%	375	417	89.93%	-4.32	-3.63
Dec-01	804	826	97.34%	16.10%	301	330	91.21%	-3.32	-3.02
Jan-02	910	928	98.06%	13.79%	351	394	89.09%	-4.79	-3.91
Feb-02	912	928	98.28%	13.02%	328	348	94.25%	-2.75	-2.67
Mar-02	744	759	98.02%	13.92%	346	379	91.29%	-3.8	-3.31
Apr-02	820	827	99.15%	9.16%	396	423	93.62%	-3.79	-3.3
May-02	688	706	97.45%	15.76%	367	409	89.73%	-4.09	-3.49
Jun-02	587	596	98.49%	12.20%	283	314	90.13%	-4.02	-3.44



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3728	289298	1.29%	11.28%	1551	436656	0.36%	65.45	38.79
Aug-01	3475	289779	1.20%	10.88%	1874	430212	0.44%	48.25	28.33
Sep-01	2697	284768	0.95%	9.69%	1341	426464	0.31%	46.69	27.39
Oct-01	2791	277006	1.01%	9.99%	1386	424339	0.33%	48.86	28.7
Nov-01	2372	269127	0.88%	9.35%	1251	421670	0.30%	43.57	25.49
Dec-01	2051	261361	0.78%	8.82%	1065	410554	0.26%	41.27	24.09
Jan-02	2114	257343	0.82%	9.03%	1215	410648	0.30%	38.49	22.4
Feb-02	2007	246927	0.81%	8.98%	1068	406850	0.26%	42.16	24.63
Mar-02	1872	245503	0.76%	8.70%	1129	404607	0.28%	35.83	20.78
Apr-02	2240	241275	0.93%	9.59%	1171	407787	0.29%	46.66	27.37
May-02	2223	235481	0.94%	9.67%	1201	410864	0.29%	46.71	27.39
Jun-02	2155	228504	0.94%	9.67%	1068	412560	0.26%	51.64	30.39

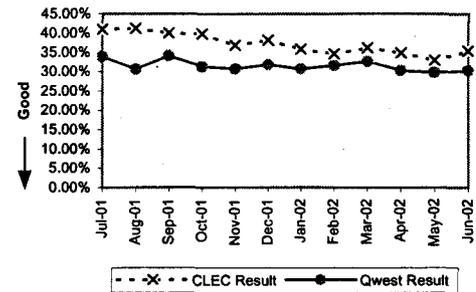


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2741	289779	0.95%	9.68%	1467	430212	0.34%	43.18	25.25
Sep-01	2103	284768	0.74%	8.56%	1047	426464	0.25%	41.16	24.03
Oct-01	2158	277006	0.78%	8.79%	1110	424339	0.26%	41.47	24.21
Nov-01	1856	269127	0.69%	8.28%	964	421670	0.23%	39.13	22.79
Dec-01	1528	261361	0.58%	7.62%	815	410554	0.20%	34.67	20.08
Jan-02	1563	257343	0.61%	7.77%	965	410648	0.24%	30.59	17.6
Feb-02	1406	246927	0.57%	7.52%	787	406850	0.19%	33.54	19.39
Mar-02	1385	245503	0.56%	7.49%	860	404607	0.21%	29.84	17.14
Apr-02	1718	241275	0.71%	8.41%	908	407787	0.22%	40.42	23.58
May-02	1777	235481	0.75%	8.65%	929	410864	0.23%	43.05	25.17
Jun-02									



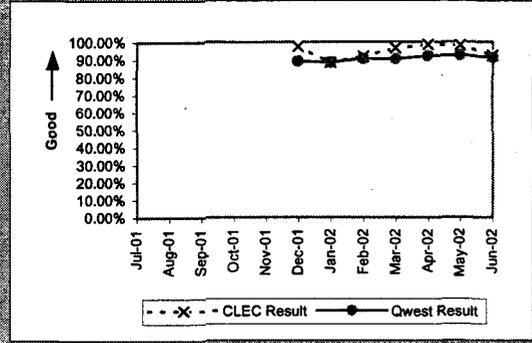
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2589	6317	40.98%	49.18%	795	2346	33.89%	6.2	2.77
Aug-01	2436	5911	41.21%	49.22%	827	2701	30.62%	9.9	5.02
Sep-01	1799	4496	40.01%	48.99%	696	2037	34.17%	4.61	1.81
Oct-01	1847	4638	39.82%	48.95%	630	2016	31.25%	6.93	3.22
Nov-01	1383	3755	36.83%	48.23%	555	1806	30.73%	4.62	1.81
Dec-01	1267	3318	38.19%	48.58%	498	1563	31.86%	4.42	1.69
Jan-02	1185	3299	35.92%	47.98%	539	1754	30.73%	3.81	1.31
Feb-02	1062	3069	34.60%	47.57%	493	1561	31.58%	2.09	0.27
Mar-02	1061	2933	36.17%	48.05%	546	1675	32.60%	2.49	0.52
Apr-02	1199	3439	34.86%	47.65%	507	1678	30.21%	3.4	1.07
May-02	1098	3321	33.06%	47.04%	511	1712	29.85%	2.36	0.44
Jun-02	1187	3342	35.52%	47.86%	465	1533	30.33%	3.68	1.22

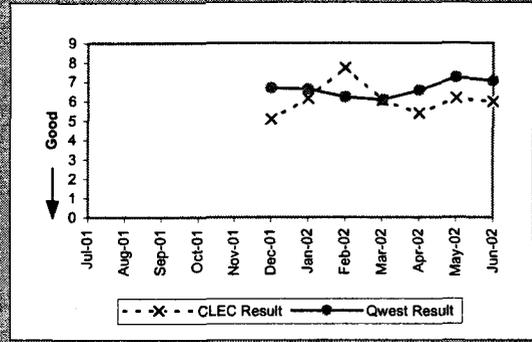


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

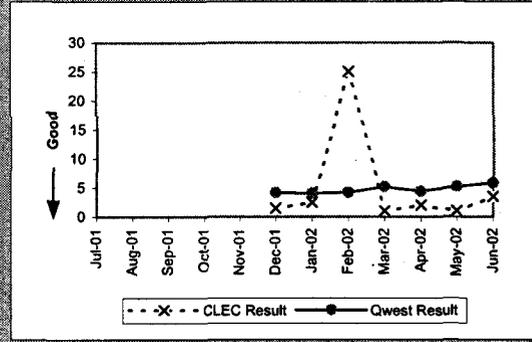
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	78	80	97.50%	15.61%	1133	1271	89.14%	-2.33	-2.42
Jan-02	45	51	88.24%	32.22%	1209	1366	88.51%	0.1	-0.94
Feb-02	45	49	91.84%	27.38%	1203	1329	90.52%	-0.31	-1.19
Mar-02	56	58	96.55%	18.25%	1262	1395	90.47%	-1.55	-1.94
Apr-02	72	73	98.63%	11.62%	1269	1376	92.22%	-1.99	-2.21
May-02	58	59	98.31%	12.91%	1280	1384	92.49%	-1.66	-2.01
Jun-02	49	53	92.45%	26.42%	1153	1263	91.29%	-0.29	-1.18



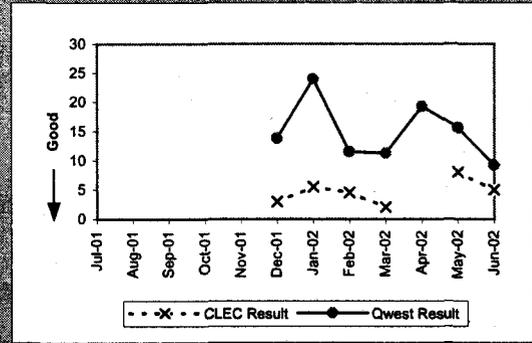
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	411	81	5.07	1.77	8590	1284	6.69	-1.77	-2.07
Jan-02	313	51	6.14	2.72	9239	1393	6.63	-0.34	-1.21
Feb-02	379	49	7.73	8.58	8378	1346	6.22	1.15	-0.3
Mar-02	351	58	6.05	3.80	8549	1411	6.06	-0.01	-1
Apr-02	393	73	5.38	2.23	9163	1397	6.56	-1.02	-1.62
May-02	376	61	6.16	3.81	10134	1401	7.23	-0.82	-1.5
Jun-02	323	54	5.98	2.97	9101	1289	7.06	-0.87	-1.53



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	2	1.50	0.71	345	83	4.16	-0.69	-1.42
Jan-02	10	4	2.50	1.29	503	124	4.06	-0.62	-1.38
Feb-02	50	2	25.00	32.53	364	87	4.18	2.41	0.46
Mar-02	1	1	1.00		507	98	5.17	-0.55	-1.33
Apr-02	2	1	2.00		351	80	4.39	-0.29	-1.18
May-02	1	1	1.00		385	74	5.20	-0.31	-1.19
Jun-02	7	2	3.50	3.54	422	72	5.86	-0.26	-1.16

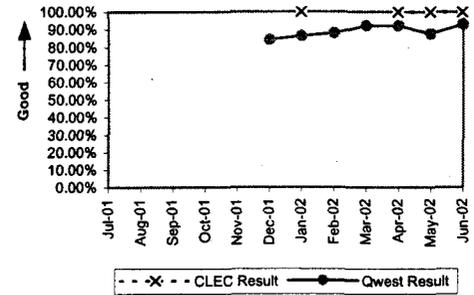


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	1	3.00		840	61	13.77	-0.75	-1.46
Jan-02	11	2	5.50	0.71	934	39	23.95	-0.74	-1.45
Feb-02	9	2	4.50	2.12	483	42	11.50	-0.54	-1.33
Mar-02	2	1	2.00		438	39	11.23	-0.8	-1.48
Apr-02					616	32	19.25		
May-02	8	1	8.00		514	33	15.58	-0.52	-1.31
Jun-02	10	2	5.00	4.24	387	42	9.21	-0.77	-1.47

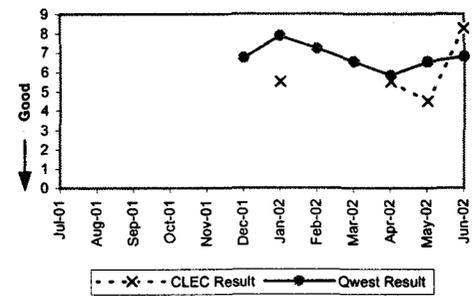


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

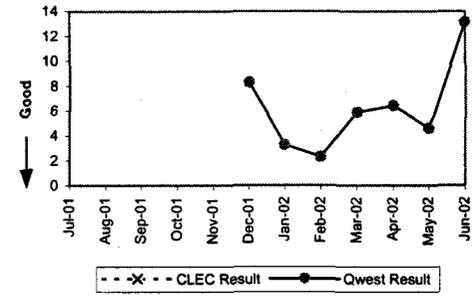
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					145	172	84.30%		
Jan-02	4	4	100.00%	0.00%	195	226	86.28%	-0.79	-1.48
Feb-02					176	200	88.00%		
Mar-02					203	220	92.27%		
Apr-02	4	4	100.00%	0.00%	203	220	92.27%	-0.57	-1.35
May-02	4	4	100.00%	0.00%	192	219	87.67%	-0.74	-1.45
Jun-02	4	4	100.00%	0.00%	158	170	92.94%	-0.54	-1.33



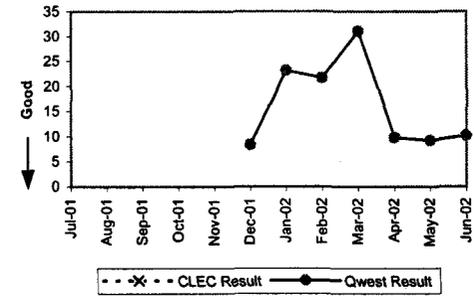
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					1173	174	6.74		
Jan-02	22	4	5.50	3.87	1793	228	7.86	-0.38	-1.23
Feb-02					1459	202	7.22		
Mar-02					1435	220	6.52		
Apr-02	22	4	5.50	1.00	1294	222	5.83	-0.11	-1.07
May-02	18	4	4.50	1.91	1447	222	6.52	-0.49	-1.3
Jun-02	33	4	8.25	3.30	1174	173	6.79	0.71	-0.57



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					116	14	8.29		
Jan-02					59	18	3.28		
Feb-02					30	13	2.31		
Mar-02					53	9	5.89		
Apr-02					77	12	6.42		
May-02					69	15	4.60		
Jun-02					92	7	13.14		

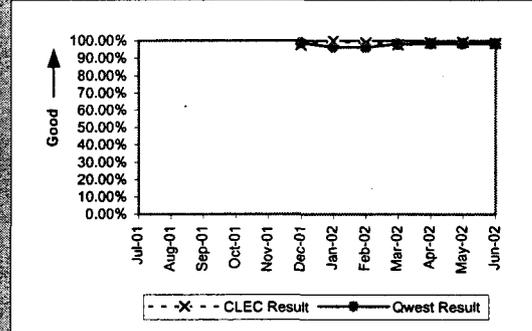


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					108	13	8.31		
Jan-02					301	13	23.15		
Feb-02					260	12	21.67		
Mar-02					248	8	31.00		
Apr-02					49	5	9.80		
May-02					110	12	9.17		
Jun-02					61	6	10.17		

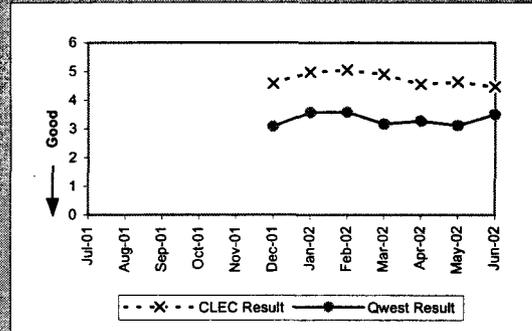


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

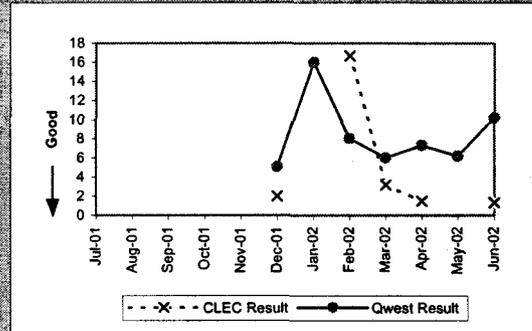
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	86	88	97.73%	14.90%	935	947	98.73%	0.77	-0.53
Jan-02	143	143	100.00%	0.00%	892	925	96.43%	-2.14	-2.3
Feb-02	303	306	99.02%	9.85%	1049	1090	96.24%	-2.26	-2.37
Mar-02	269	275	97.82%	14.61%	967	985	98.17%	0.4	-0.76
Apr-02	195	197	98.98%	10.02%	796	809	98.39%	-0.59	-1.36
May-02	382	385	99.22%	8.79%	1029	1045	98.47%	-1.03	-1.62
Jun-02	313	317	98.74%	11.16%	871	885	98.42%	-0.39	-1.24



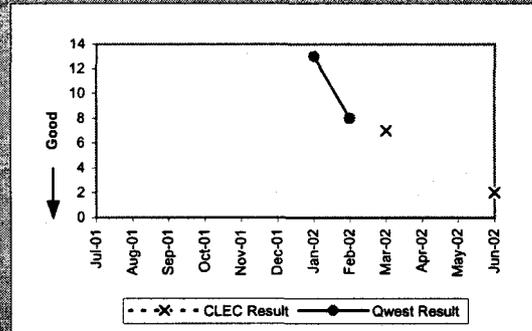
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	303	66	4.59	1.18	2130	692	3.08	3.72	1.26
Jan-02	478	96	4.98	0.86	2117	593	3.57	2.23	0.35
Feb-02	1090	216	5.05	3.30	2859	799	3.58	6.02	2.66
Mar-02	1033	211	4.90	1.01	2081	657	3.17	7.64	3.64
Apr-02	796	175	4.55	0.93	1898	579	3.28	6.76	3.11
May-02	1467	316	4.64	0.86	2444	783	3.12	10.61	5.45
Jun-02	1239	277	4.47	1.25	2105	601	3.50	2.89	0.76



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	2	2.00	1.41	71	14	5.07	-0.73	-1.44
Jan-02					639	40	15.98		
Feb-02	50	3	16.67	26.27	313	39	8.03	0.95	-0.42
Mar-02	16	5	3.20	2.77	108	18	6.00	-0.4	-1.24
Apr-02	3	2	1.50	0.71	95	13	7.31	-0.89	-1.54
May-02					105	17	6.18		
Jun-02	4	3	1.33	0.58	143	14	10.21	-0.5	-1.3

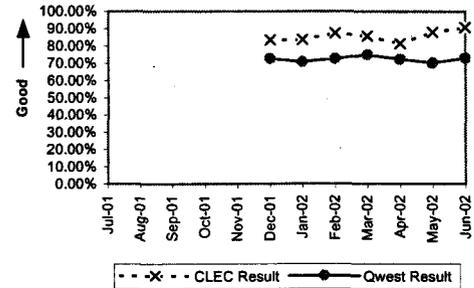


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					13	1	13.00		
Feb-02					16	2	8.00		
Mar-02	7	1	7.00						
Apr-02									
May-02									
Jun-02	2	1	2.00						

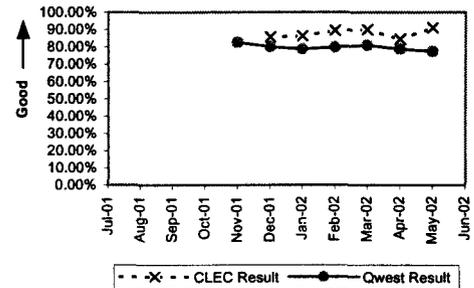


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

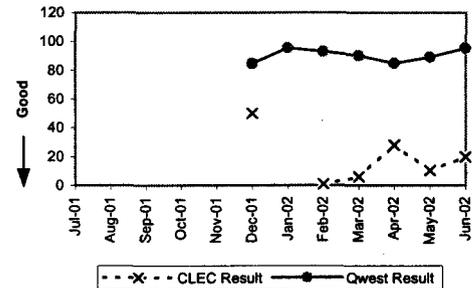
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	71	85	83.53%	37.09%	1928	2652	72.70%	-2.21	-2.34
Jan-02	154	184	83.70%	36.94%	1760	2483	70.88%	-3.69	-3.24
Feb-02	242	277	87.36%	33.22%	1891	2601	72.70%	-5.21	-4.17
Mar-02	295	344	85.76%	34.95%	1972	2632	74.92%	-4.36	-3.65
Apr-02	248	304	81.58%	38.77%	1832	2527	72.50%	-3.35	-3.04
May-02	319	362	88.12%	32.35%	1796	2554	70.32%	-6.94	-5.22
Jun-02	376	413	91.04%	28.56%	1840	2512	73.25%	-7.57	-5.6



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2711	3278	82.70%		
Dec-01	73	85	85.88%	34.82%	2124	2652	80.09%	-1.32	-1.8
Jan-02	159	184	86.41%	34.27%	1954	2483	78.70%	-2.47	-2.5
Feb-02	248	277	89.53%	30.62%	2081	2601	80.01%	-3.77	-3.29
Mar-02	310	344	90.12%	29.84%	2131	2632	80.97%	-4.07	-3.47
Apr-02	257	304	84.54%	36.15%	1996	2527	78.99%	-2.25	-2.36
May-02	330	362	91.16%	28.39%	1980	2554	77.53%	-5.82	-4.54
Jun-02									



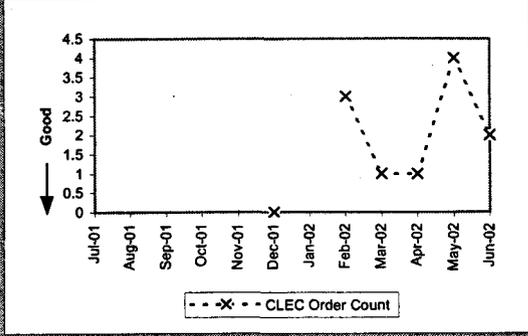
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	50	1	50.00		19400	229	84.72	-0.41	-1.25
Jan-02					21701	227	95.60		
Feb-02	3	4	0.75	0.50	24170	260	92.96	-2.01	-2.22
Mar-02	6	1	6.00		28393	315	90.14	-0.88	-1.54
Apr-02	28	1	28.00		31352	369	84.96	-0.62	-1.38
May-02	114	11	10.36	14.01	34267	384	89.24	-2.6	-2.58
Jun-02	217	11	19.73	19.51	34877	366	95.29	-2.37	-2.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Installation

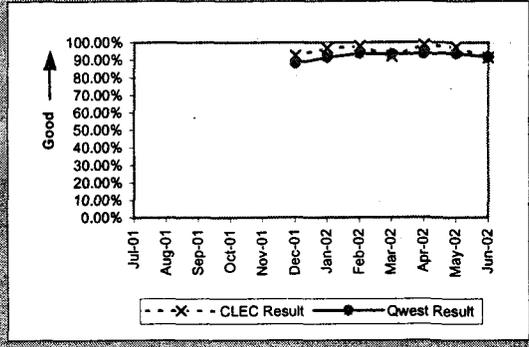
Count of Pending Orders Delayed for Facilities Reasons UNP P (Centrex 21) (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	3
Mar-02	1
Apr-02	1
May-02	4
Jun-02	2

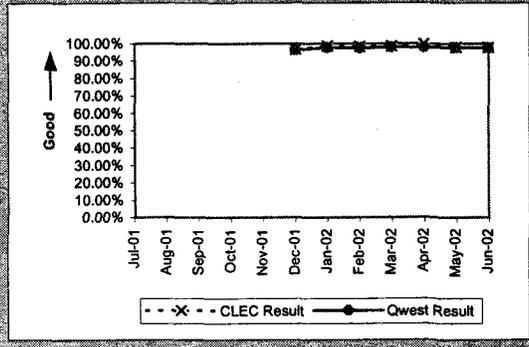


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

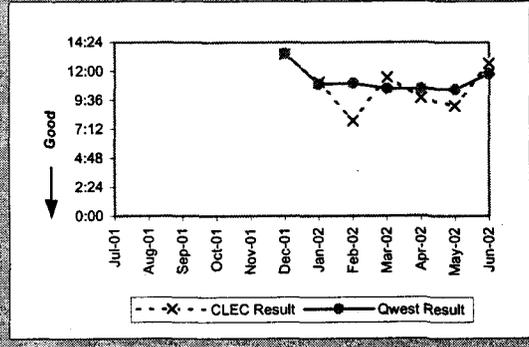
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	64	69	92.75%	25.93%	1702	1933	88.05%	-1.18	-1.72
Jan-02	62	64	96.88%	17.40%	1650	1800	91.67%	-1.48	-1.9
Feb-02	50	51	98.04%	13.86%	1579	1682	93.88%	-1.22	-1.74
Mar-02	46	50	92.00%	27.13%	1551	1662	93.32%	0.41	-0.75
Apr-02	72	73	98.63%	11.62%	1561	1669	93.53%	-1.73	-2.05
May-02	77	79	97.47%	15.71%	1815	1935	93.80%	-1.33	-1.81
Jun-02	64	70	91.43%	27.99%	1760	1917	91.81%	0.16	-0.9



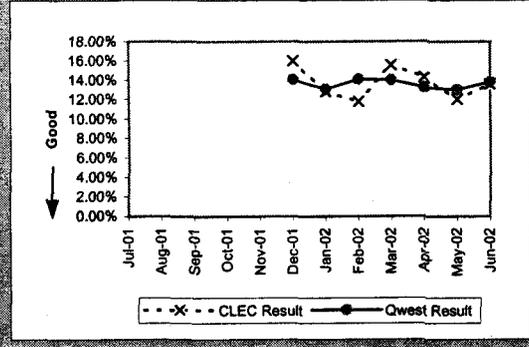
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	93	96	96.88%	17.40%	2479	2572	96.38%	-0.25	-1.15
Jan-02	84	85	98.82%	10.78%	2379	2432	97.82%	-0.62	-1.38
Feb-02	63	64	98.44%	12.40%	2147	2203	97.46%	-0.49	-1.3
Mar-02	72	73	98.63%	11.62%	2173	2217	98.02%	-0.37	-1.23
Apr-02	112	112	100.00%	0.00%	2238	2287	97.86%	-1.53	-1.93
May-02	103	105	98.10%	13.67%	2543	2596	97.96%	-0.1	-1.06
Jun-02	96	98	97.96%	14.14%	2493	2553	97.65%	-0.2	-1.12



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1285:51	96	13:24	19:35	34644:44	2572	13:28	-0.04	-1.03
Jan-02	942:05	85	11:05	16:23	26584:51	2432	10:56	0.22	-0.87
Feb-02	504:13	64	7:53	8:29	24155:54	2203	10:58	-1.54	-1.94
Mar-02	838:44	73	11:29	11:07	23334:14	2217	10:32	0.66	-0.6
Apr-02	1094:12	112	9:46	9:22	24097:57	2287	10:32	-0.56	-1.34
May-02	958:46	105	9:08	10:19	27276:46	2596	10:30	-1.09	-1.66
Jun-02	1238:30	98	12:38	12:07	30124:40	2553	11:48	0.55	-0.66

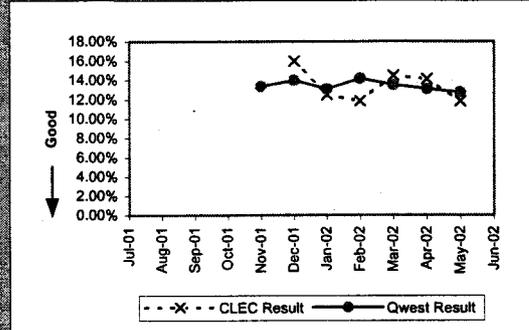


Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	16	100	16.00%	36.66%	374	2655	14.09%	0.56	-0.66
Jan-02	11	86	12.79%	33.40%	327	2506	13.05%	-0.07	-1.04
Feb-02	8	68	11.76%	32.22%	317	2246	14.11%	-0.55	-1.33
Mar-02	12	77	15.58%	36.27%	317	2260	14.03%	0.41	-0.75
Apr-02	16	112	14.29%	34.99%	308	2327	13.24%	0.34	-0.79
May-02	13	108	12.04%	32.54%	344	2639	13.04%	-0.3	-1.18
Jun-02	14	103	13.59%	34.27%	361	2613	13.82%	-0.06	-1.04

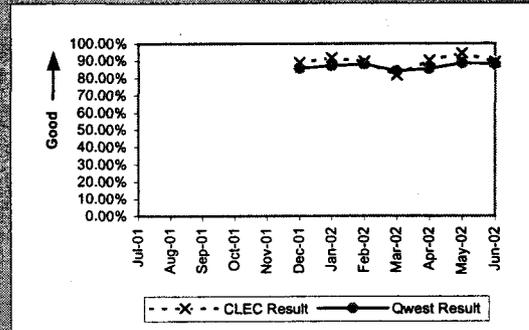


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

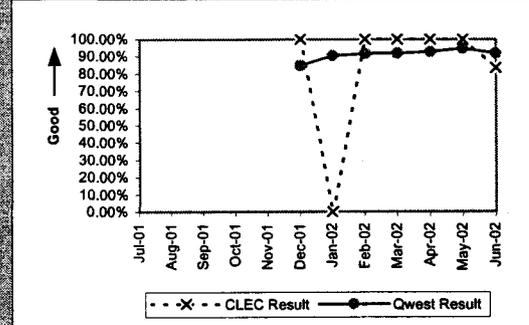
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					311	2325	13.38%		
Dec-01	12	75	16.00%	36.66%	315	2247	14.02%	0.51	-0.69
Jan-02	9	72	12.50%	33.07%	282	2150	13.12%	-0.15	-1.09
Feb-02	7	59	11.86%	32.34%	266	1874	14.19%	-0.5	-1.31
Mar-02	10	69	14.49%	35.20%	266	1965	13.54%	0.26	-0.84
Apr-02	14	99	14.14%	34.84%	273	2079	13.13%	0.31	-0.81
May-02	11	93	11.83%	32.29%	302	2366	12.76%	-0.27	-1.16
Jun-02									



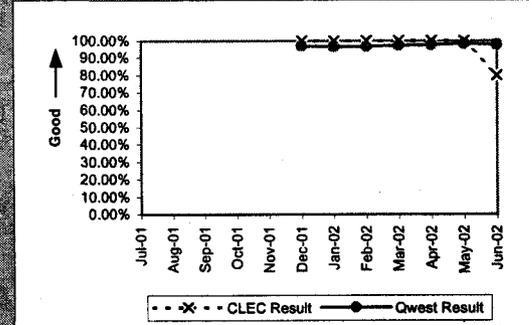
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	89	100	89.00%	31.29%	2273	2655	85.61%	-0.95	-1.58
Jan-02	79	86	91.86%	27.34%	2187	2506	87.27%	-1.26	-1.76
Feb-02	61	68	89.71%	30.39%	1980	2246	88.16%	-0.39	-1.24
Mar-02	63	77	81.82%	38.57%	1898	2260	83.98%	0.53	-0.68
Apr-02	101	112	90.18%	29.76%	1990	2327	85.52%	-1.37	-1.83
May-02	102	108	94.44%	22.91%	2341	2639	88.71%	-1.85	-2.12
Jun-02	92	103	89.32%	30.89%	2302	2613	88.10%	-0.38	-1.23



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	1	100.00%	0.00%	218	257	84.82%	-0.42	-1.26
Jan-02	0	1	0.00%	0.00%	256	283	90.46%	1.67	0.02
Feb-02	3	3	100.00%	0.00%	198	216	91.67%	-0.52	-1.32
Mar-02	1	1	100.00%	0.00%	226	246	91.87%	-0.3	-1.18
Apr-02	3	3	100.00%	0.00%	227	245	92.65%	-0.48	-1.29
May-02	1	1	100.00%	0.00%	282	298	94.63%	-0.24	-1.14
Jun-02	5	6	83.33%	37.27%	252	275	91.64%	0.66	-0.6

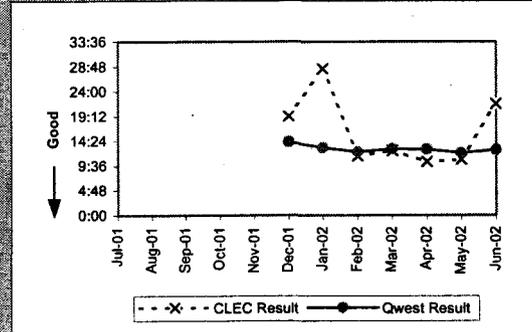


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	2	100.00%	0.00%	348	359	96.94%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	386	400	96.50%	-0.19	-1.12
Feb-02	4	4	100.00%	0.00%	313	324	96.60%	-0.37	-1.23
Mar-02	2	2	100.00%	0.00%	337	347	97.12%	-0.24	-1.15
Apr-02	3	3	100.00%	0.00%	349	358	97.49%	-0.28	-1.17
May-02	3	3	100.00%	0.00%	391	398	98.24%	-0.23	-1.14
Jun-02	8	10	80.00%	40.00%	381	390	97.69%	2.25	0.37

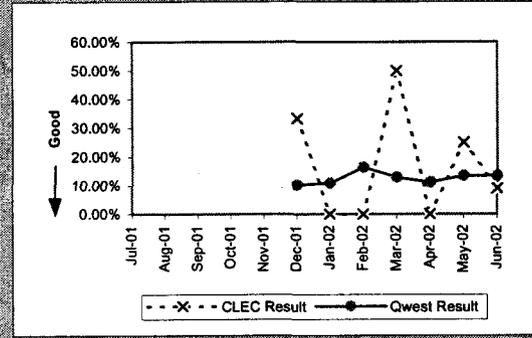


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

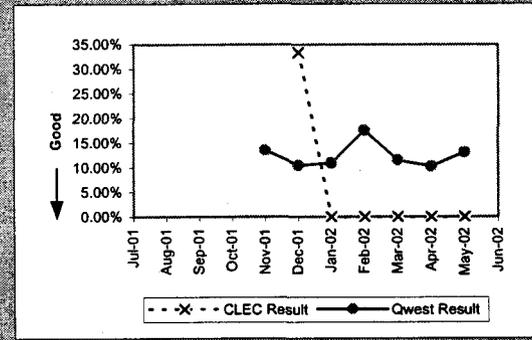
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	38:23	2	19:11	0:36	5105:30	359	14:13	0.69	-0.58
Jan-02	28:26	1	28:26		5247:27	400	13:07	1.45	-0.12
Feb-02	45:56	4	11:29	8:14	3984:30	324	12:18	-0.11	-1.07
Mar-02	24:58	2	12:29	8:19	4469:18	347	12:53	-0.03	-1.02
Apr-02	31:09	3	10:23	9:18	4559:42	358	12:44	-0.27	-1.16
May-02	32:22	3	10:47	13:09	4802:13	398	12:04	-0.19	-1.11
Jun-02	216:04	10	21:36	28:51	4941:16	390	12:40	1.73	0.05



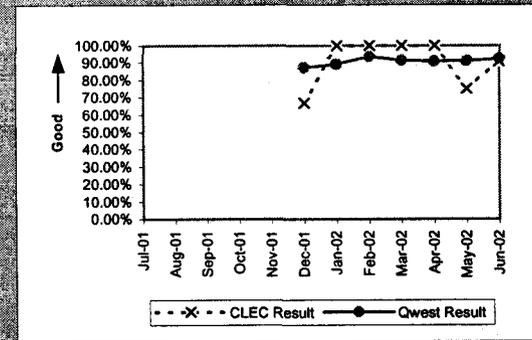
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	1	3	33.33%	47.14%	37	362	10.22%	1.02	-0.38
Jan-02	0	1	0.00%	0.00%	44	407	10.81%	-0.35	-1.21
Feb-02	0	4	0.00%	0.00%	54	329	16.41%	-0.88	-1.54
Mar-02	1	2	50.00%	50.00%	45	350	12.86%	1.13	-0.31
Apr-02	0	3	0.00%	0.00%	41	367	11.17%	-0.61	-1.37
May-02	1	4	25.00%	43.30%	54	403	13.40%	0.62	-0.63
Jun-02	1	11	9.09%	28.75%	53	395	13.42%	-0.42	-1.25



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					47	348	13.51%		
Dec-01	1	3	33.33%	47.14%	30	288	10.42%	1	-0.39
Jan-02	0	1	0.00%	0.00%	35	321	10.90%	-0.35	-1.21
Feb-02	0	3	0.00%	0.00%	46	262	17.56%	-0.79	-1.48
Mar-02	0	1	0.00%	0.00%	33	287	11.50%	-0.36	-1.22
Apr-02	0	3	0.00%	0.00%	32	312	10.26%	-0.58	-1.35
May-02	0	1	0.00%	0.00%	46	352	13.07%	-0.39	-1.24
Jun-02									

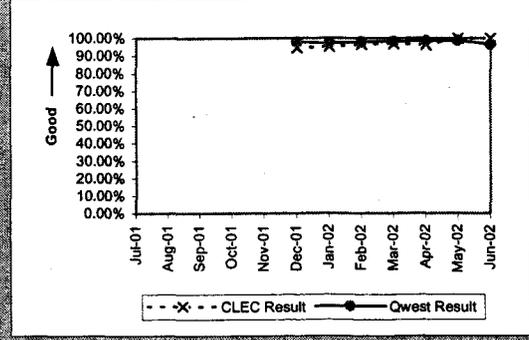


Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	2	3	66.67%	47.14%	316	362	87.29%	0.87	-0.47
Jan-02	1	1	100.00%	0.00%	363	407	89.19%	-0.35	-1.21
Feb-02	4	4	100.00%	0.00%	308	329	93.62%	-0.52	-1.32
Mar-02	2	2	100.00%	0.00%	320	350	91.43%	-0.43	-1.26
Apr-02	3	3	100.00%	0.00%	334	367	91.01%	-0.54	-1.33
May-02	3	4	75.00%	43.30%	367	403	91.07%	0.91	-0.44
Jun-02	10	11	90.91%	28.75%	365	395	92.41%	0.24	-0.86

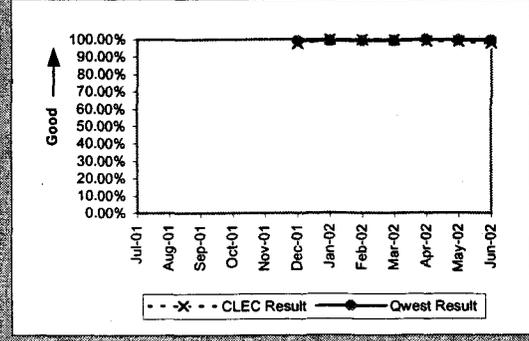


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

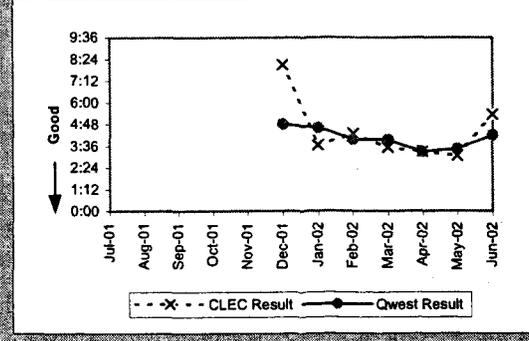
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	17	18	94.44%	22.91%	685	700	97.86%	0.85	-0.48
Jan-02	20	21	95.24%	21.30%	748	770	97.14%	0.52	-0.68
Feb-02	28	29	96.55%	18.25%	726	741	97.98%	0.53	-0.68
Mar-02	32	33	96.97%	17.14%	757	771	98.18%	0.51	-0.69
Apr-02	26	27	96.30%	18.89%	658	669	98.36%	0.74	-0.55
May-02	20	20	100.00%	0.00%	690	699	98.71%	-0.5	-1.31
Jun-02	32	32	100.00%	0.00%	673	696	96.70%	-1.02	-1.62



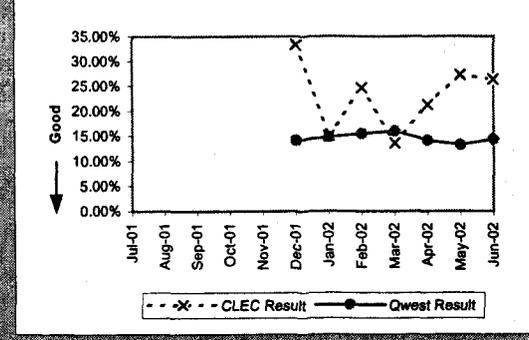
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	44	45	97.78%	14.74%	1448	1462	99.04%	0.77	-0.53
Jan-02	60	60	100.00%	0.00%	1722	1736	99.19%	-0.69	-1.42
Feb-02	69	69	100.00%	0.00%	1654	1666	99.28%	-0.69	-1.42
Mar-02	103	103	100.00%	0.00%	1716	1727	99.36%	-0.79	-1.48
Apr-02	98	99	98.99%	10.00%	1546	1550	99.74%	1.05	-0.36
May-02	98	99	98.99%	10.00%	1573	1579	99.62%	0.82	-0.5
Jun-02	89	91	97.80%	14.66%	1469	1479	99.32%	1.38	-0.16



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	363:48	45	8:05	15:13	7039:43	1462	4:49	1.59	-0.03
Jan-02	219:08	60	3:39	6:06	8006:31	1736	4:37	-0.65	-1.39
Feb-02	295:29	69	4:17	7:18	6619:03	1666	3:58	0.48	-0.71
Mar-02	362:11	103	3:31	6:15	6812:52	1727	3:57	-0.45	-1.28
Apr-02	326:21	99	3:18	8:27	5097:09	1550	3:17	0.08	-0.95
May-02	303:36	99	3:04	7:31	5427:08	1579	3:26	-0.43	-1.26
Jun-02	486:32	91	5:21	13:00	6217:32	1479	4:12	1.1	-0.33

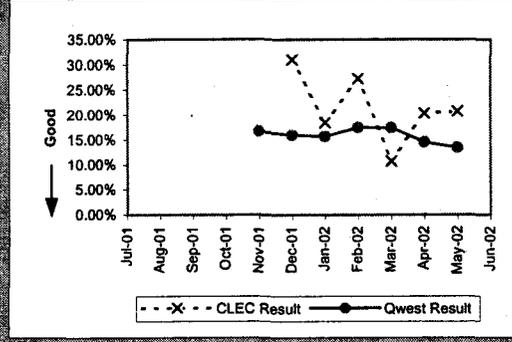


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	15	45	33.33%	47.14%	207	1462	14.16%	3.19	0.94
Jan-02	9	60	15.00%	35.71%	256	1736	14.75%	0.09	-0.95
Feb-02	17	69	24.64%	43.09%	257	1666	15.43%	1.96	0.19
Mar-02	14	103	13.59%	34.27%	277	1727	16.04%	-0.66	-1.4
Apr-02	21	99	21.21%	40.88%	218	1550	14.06%	1.88	0.14
May-02	27	99	27.27%	44.54%	209	1579	13.24%	3.56	1.17
Jun-02	24	91	26.37%	44.07%	212	1482	14.31%	2.91	0.77

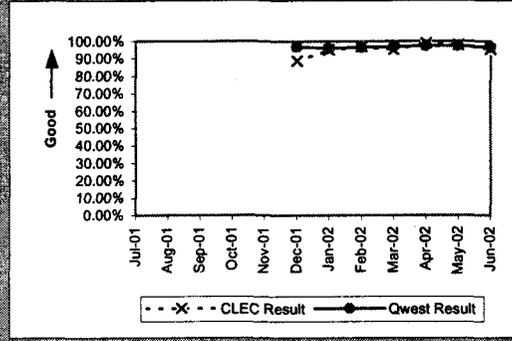


Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

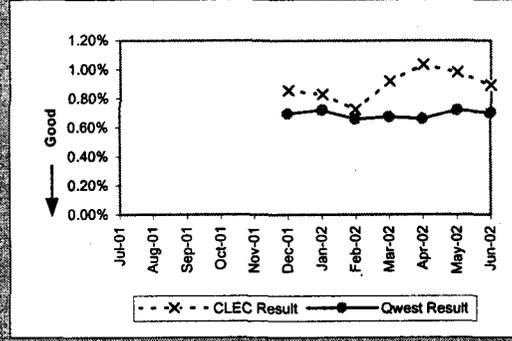
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					148	886	16.70%		
Dec-01	9	29	31.03%	46.26%	117	734	15.94%	1.99	0.21
Jan-02	7	38	18.42%	38.77%	151	961	15.71%	0.47	-0.71
Feb-02	12	44	27.27%	44.54%	152	873	17.41%	1.6	-0.03
Mar-02	6	56	10.71%	30.93%	162	932	17.38%	-1.28	-1.78
Apr-02	13	64	20.31%	40.23%	116	798	14.54%	1.22	-0.26
May-02	11	53	20.75%	40.56%	116	861	13.47%	1.43	-0.13
Jun-02									



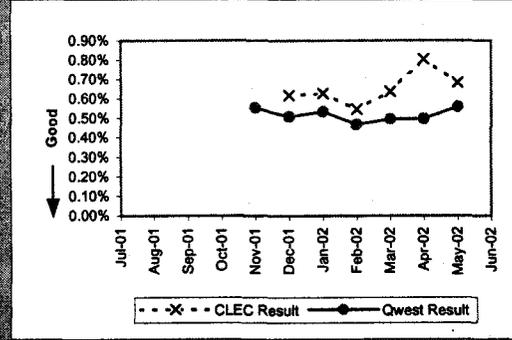
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	40	45	88.89%	31.43%	1418	1462	96.99%	2.45	0.49
Jan-02	57	60	95.00%	21.79%	1669	1736	96.14%	0.49	-0.7
Feb-02	67	69	97.10%	16.78%	1613	1666	96.82%	-0.13	-1.08
Mar-02	98	103	95.15%	21.49%	1673	1727	96.87%	0.95	-0.42
Apr-02	98	99	98.99%	10.00%	1512	1550	97.55%	-0.9	-1.55
May-02	97	99	97.98%	14.07%	1539	1579	97.47%	-0.32	-1.19
Jun-02	87	91	95.60%	20.50%	1433	1482	96.69%	0.59	-0.64



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	148	17322	0.85%	9.20%	4479	644349	0.70%	2.49	0.51
Jan-02	147	17705	0.83%	9.07%	4649	644124	0.72%	1.68	0.02
Feb-02	141	19413	0.73%	8.49%	4241	642615	0.66%	1.13	-0.32
Mar-02	182	19779	0.92%	9.55%	4337	643795	0.67%	4.17	1.54
Apr-02	214	20685	1.03%	10.12%	4244	641766	0.66%	6.52	2.96
May-02	211	21517	0.98%	9.85%	4621	641029	0.72%	4.43	1.69
Jun-02	205	22988	0.89%	9.40%	4490	640270	0.70%	3.4	1.07



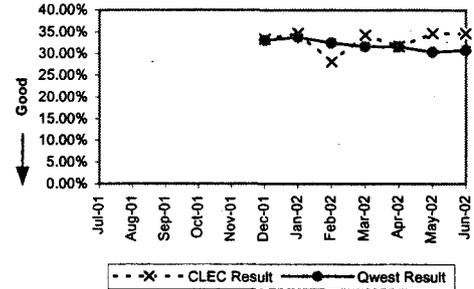
Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3559	644876	0.55%		
Dec-01	107	17322	0.62%	7.84%	3269	644349	0.51%	2.02	0.23
Jan-02	111	17705	0.63%	7.89%	3432	644124	0.53%	1.7	0.03
Feb-02	106	19413	0.55%	7.37%	3009	642615	0.47%	1.56	-0.05
Mar-02	126	19779	0.64%	7.96%	3184	643795	0.49%	2.81	0.71
Apr-02	166	20685	0.80%	8.92%	3189	641766	0.50%	6.15	2.74
May-02	147	21517	0.68%	8.24%	3579	641029	0.56%	2.42	0.47
Jun-02									



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

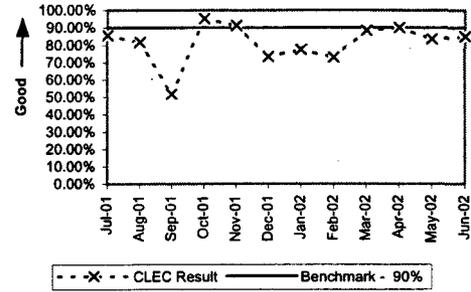
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	74	222	33.33%	47.14%	2211	6690	33.05%	0.1	-0.94
Jan-02	78	225	34.67%	47.59%	2368	7017	33.75%	0.29	-0.82
Feb-02	55	196	28.06%	44.93%	2042	6283	32.50%	-1.31	-1.79
Mar-02	95	277	34.30%	47.47%	2007	6344	31.64%	0.93	-0.43
Apr-02	99	313	31.63%	46.50%	1960	6204	31.59%	0.02	-0.99
May-02	112	323	34.67%	47.59%	2012	6633	30.33%	1.64	0
Jun-02	109	314	34.71%	47.61%	2000	6490	30.82%	1.45	-0.12



Checklist #2 - Enhanced Extended Loops (EELs) Installation

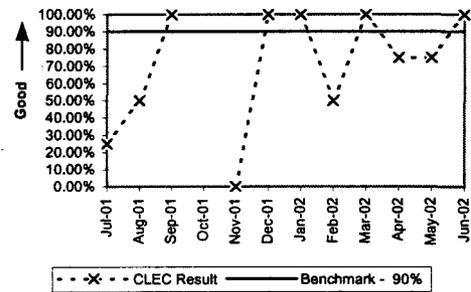
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	6	7	85.71%	34.99%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	27	51.85%	49.97%
Oct-01	20	21	95.24%	21.30%
Nov-01	52	57	91.23%	28.29%
Dec-01	22	30	73.33%	44.22%
Jan-02	24	31	77.42%	41.81%
Feb-02	35	48	72.92%	44.44%
Mar-02	77	87	88.51%	31.90%
Apr-02	163	181	90.06%	29.93%
May-02	118	141	83.69%	36.95%
Jun-02	109	128	85.16%	35.55%



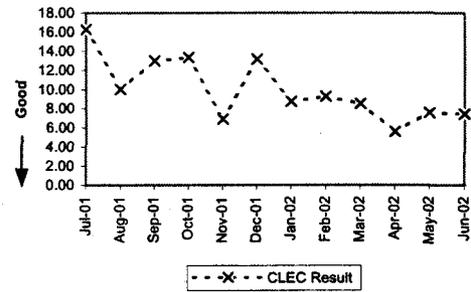
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%
Oct-01	0	1	0.00%	0.00%
Dec-01	3	3	100.00%	0.00%
Jan-02	1	1	100.00%	0.00%
Feb-02	2	4	50.00%	50.00%
Mar-02	2	2	100.00%	0.00%
Apr-02	6	8	75.00%	43.30%
May-02	12	16	75.00%	43.30%
Jun-02	20	20	100.00%	0.00%



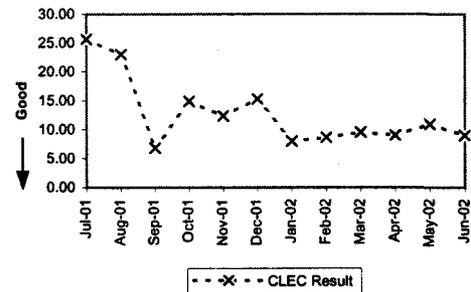
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	488	30	16.27	13.09
Aug-01	812	81	10.02	13.40
Sep-01	403	31	13.00	8.06
Oct-01	560	42	13.33	13.10
Nov-01	441	64	6.89	11.39
Dec-01	539	41	13.15	20.68
Jan-02	350	40	8.75	7.48
Feb-02	465	50	9.30	8.53
Mar-02	648	76	8.53	8.28
Apr-02	1006	180	5.59	5.60
May-02	1000	132	7.58	5.82
Jun-02	1182	159	7.43	3.47



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

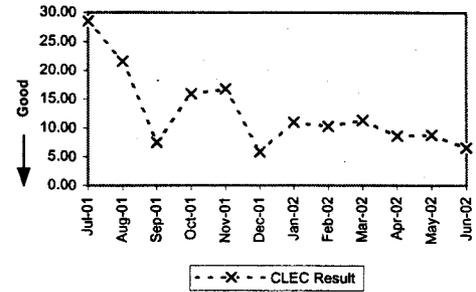
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	205	8	25.62	19.26
Aug-01	69	3	23.00	26.00
Sep-01	34	5	6.80	1.64
Oct-01	89	6	14.83	9.04
Nov-01	37	3	12.33	4.04
Dec-01	61	4	15.25	8.62
Jan-02	24	3	8.00	1.00
Feb-02	43	5	8.60	2.70
Mar-02	19	2	9.50	6.36
Apr-02	45	5	9.00	4.69
May-02	109	10	10.90	5.67
Jun-02	126	14	9.00	7.27



Checklist #2 - Enhanced Extended Loops (EELs) Installation

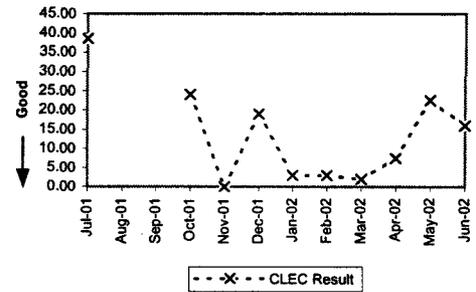
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	228	8	28.50	7.25
Aug-01	151	7	21.57	13.28
Sep-01	45	6	7.50	7.56
Oct-01	127	8	15.88	16.88
Nov-01	134	8	16.75	15.63
Dec-01	35	6	5.83	4.22
Jan-02	77	7	11.00	7.33
Feb-02	186	18	10.33	9.80
Mar-02	204	18	11.33	11.49
Apr-02	215	25	8.60	8.84
May-02	265	30	8.83	7.06
Jun-02	171	26	6.58	5.93



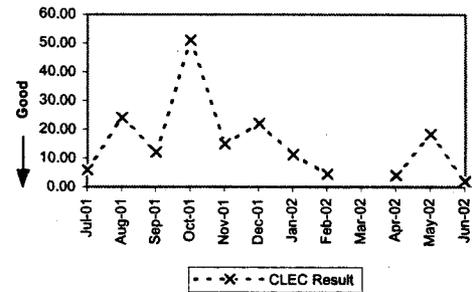
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	77	2	38.50	4.95
Aug-01				
Sep-01				
Oct-01	24	1	24.00	
Nov-01	0	2	0.00	0.00
Dec-01	19	1	19.00	
Jan-02	3	1	3.00	
Feb-02	3	1	3.00	
Mar-02	2	1	2.00	
Apr-02	15	2	7.50	0.71
May-02	113	5	22.60	22.35
Jun-02	16	1	16.00	



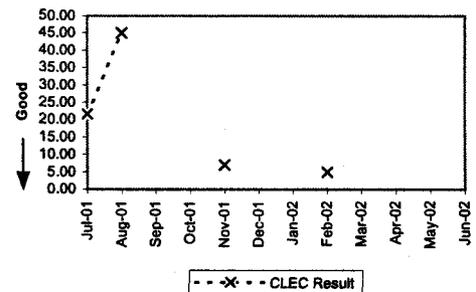
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	6	1	6.00	
Aug-01	265	11	24.09	11.18
Sep-01	109	9	12.11	4.76
Oct-01	51	1	51.00	
Nov-01	75	5	15.00	14.78
Dec-01	176	8	22.00	43.43
Jan-02	45	4	11.25	13.84
Feb-02	9	2	4.50	0.71
Mar-02				
Apr-02	4	1	4.00	
May-02	55	3	18.33	6.43
Jun-02	2	1	2.00	



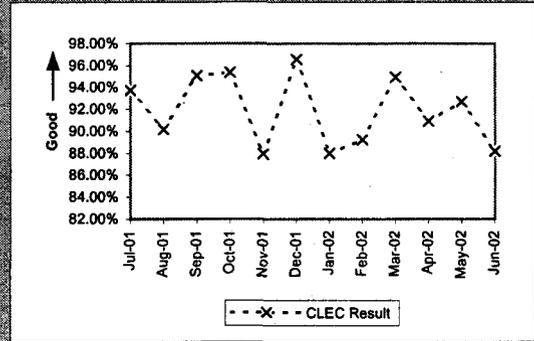
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Diagnostic) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				
Oct-01				
Nov-01	7	1	7.00	
Dec-01				
Jan-02				
Feb-02	5	1	5.00	
Mar-02				
Apr-02				
May-02				
Jun-02				

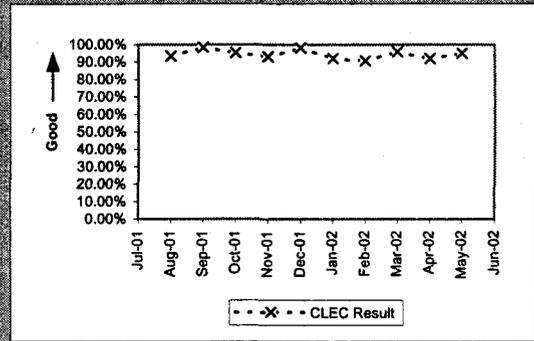


Checklist #2 - Enhanced Extended Loops (EELs) Installation

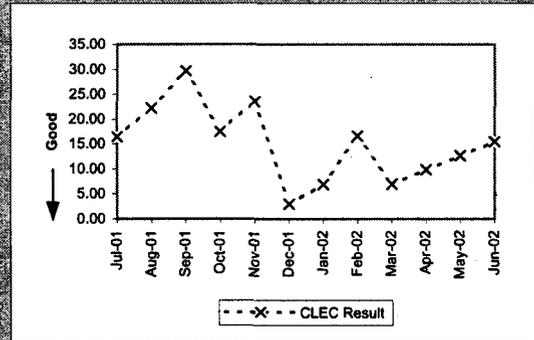
New Service Installation Quality (Percent) (OP-5) (Diagnostic)- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	30	32	93.75%	24.21%	
Aug-01	55	61	90.16%	29.78%	
Sep-01	58	61	95.08%	21.62%	
Oct-01	41	43	95.35%	21.06%	
Nov-01	51	58	87.93%	32.58%	
Dec-01	56	58	96.55%	18.25%	
Jan-02	44	50	88.00%	32.50%	
Feb-02	58	65	89.23%	31.00%	
Mar-02	94	99	94.95%	21.90%	
Apr-02	160	176	90.91%	28.75%	
May-02	203	219	92.69%	26.02%	
Jun-02	194	220	88.18%	32.28%	



New Service Installation Quality (Percent) (OP-5') (Diagnostic)- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01					
Aug-01	57	61	93.44%	24.75%	
Sep-01	60	61	98.36%	12.70%	
Oct-01	41	43	95.35%	21.06%	
Nov-01	54	58	93.10%	25.34%	
Dec-01	57	58	98.28%	13.02%	
Jan-02	46	50	92.00%	27.13%	
Feb-02	59	65	90.77%	28.95%	
Mar-02	95	99	95.96%	19.69%	
Apr-02	162	176	92.05%	27.06%	
May-02	208	219	94.98%	21.84%	
Jun-02					

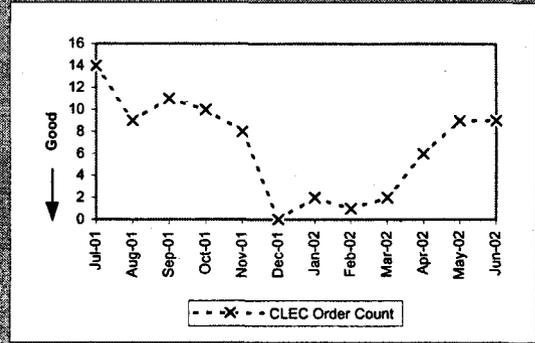


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	263	16	16.44	16.15	
Aug-01	289	13	22.23	17.73	
Sep-01	415	14	29.64	25.35	
Oct-01	210	12	17.50	27.61	
Nov-01	188	8	23.50	42.48	
Dec-01	3	1	3.00		
Jan-02	48	7	6.86	8.61	
Feb-02	133	8	16.62	6.63	
Mar-02	90	13	6.92	11.20	
Apr-02	207	21	9.86	8.49	
May-02	278	22	12.64	12.97	
Jun-02	449	29	15.48	16.09	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

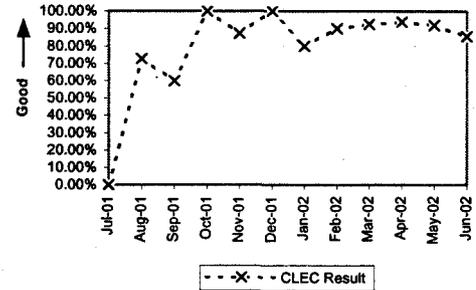
Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	14
Aug-01	9
Sep-01	11
Oct-01	10
Nov-01	8
Dec-01	0
Jan-02	2
Feb-02	1
Mar-02	2
Apr-02	6
May-02	9
Jun-02	9



Checklist #2 - Enhanced Extended Loops (EELs) Repair

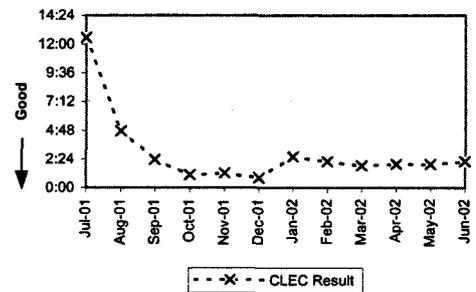
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Diagnostic)- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	2	0.00%	0.00%
Aug-01	8	11	72.73%	44.54%
Sep-01	3	5	60.00%	48.99%
Oct-01	8	8	100.00%	0.00%
Nov-01	7	8	87.50%	33.07%
Dec-01	7	7	100.00%	0.00%
Jan-02	12	15	80.00%	40.00%
Feb-02	18	20	90.00%	30.00%
Mar-02	25	27	92.59%	26.19%
Apr-02	31	33	93.94%	23.86%
May-02	35	38	92.11%	26.97%
Jun-02	60	70	85.71%	34.99%



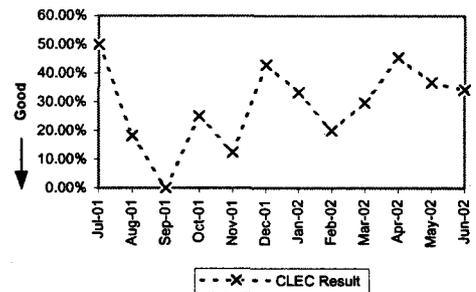
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	25:05	2	12:33	9:09
Aug-01	52:13	11	4:45	10:55
Sep-01	11:56	5	2:23	2:14
Oct-01	8:39	8	1:05	1:21
Nov-01	9:40	8	1:13	1:58
Dec-01	5:45	7	0:49	1:23
Jan-02	38:53	15	2:36	2:10
Feb-02	44:21	20	2:13	2:44
Mar-02	50:16	27	1:52	1:51
Apr-02	65:19	33	1:59	1:21
May-02	74:34	38	1:58	1:54
Jun-02	155:42	70	2:13	2:26



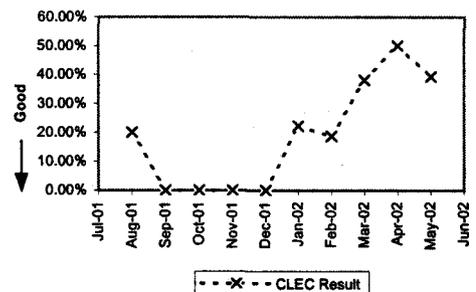
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1	2	50.00%	50.00%
Aug-01	2	11	18.18%	38.57%
Sep-01	0	5	0.00%	0.00%
Oct-01	2	8	25.00%	43.30%
Nov-01	1	8	12.50%	33.07%
Dec-01	3	7	42.86%	49.49%
Jan-02	5	15	33.33%	47.14%
Feb-02	4	20	20.00%	40.00%
Mar-02	8	27	29.63%	45.66%
Apr-02	15	33	45.45%	49.79%
May-02	14	38	36.84%	48.24%
Jun-02	24	70	34.29%	47.47%



Repair Repeat Report Rate (Percent) (MR-7D\*) (Diagnostic)- Interval Zone One

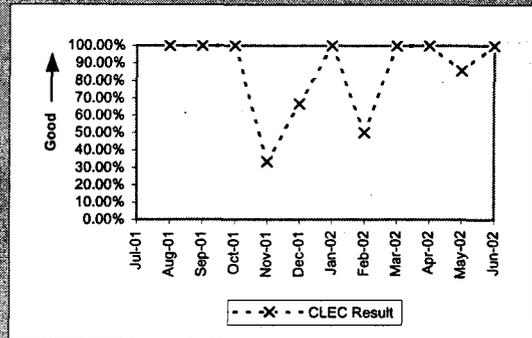
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	5	20.00%	40.00%
Sep-01	0	3	0.00%	0.00%
Oct-01	0	3	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01	0	3	0.00%	0.00%
Jan-02	2	9	22.22%	41.57%
Feb-02	3	16	18.75%	39.03%
Mar-02	8	21	38.10%	48.56%
Apr-02	13	26	50.00%	50.00%
May-02	11	28	39.29%	48.84%
Jun-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

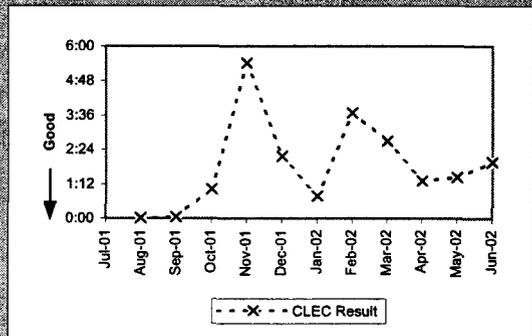
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	3	33.33%	47.14%
Dec-01	2	3	66.67%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	2	50.00%	50.00%
Mar-02	1	1	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	6	7	85.71%	34.99%
Jun-02	7	7	100.00%	0.00%



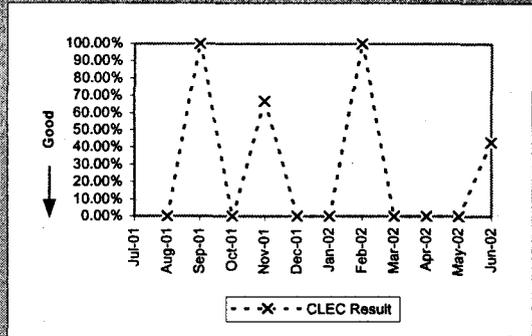
Mean Time to Restore (Hours:Minutes) (MR-6E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0:01	1	0:01	
Sep-01	0:03	1	0:03	
Oct-01	2:04	2	1:02	1:21
Nov-01	16:14	3	5:25	5:10
Dec-01	6:29	3	2:10	1:58
Jan-02	0:47	1	0:47	
Feb-02	7:23	2	3:41	2:29
Mar-02	2:42	1	2:42	
Apr-02	5:15	4	1:19	0:50
May-02	10:10	7	1:27	1:49
Jun-02	13:47	7	1:58	1:48



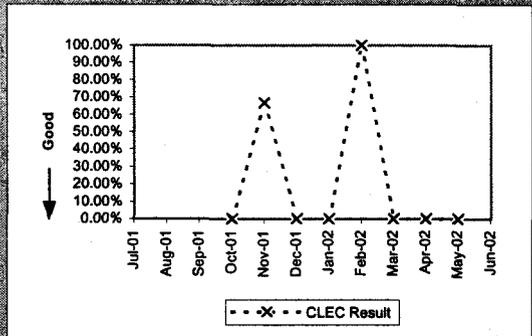
Repair Repeat Report Rate (Percent) (MR-7E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	3	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	0	4	0.00%	0.00%
May-02	0	7	0.00%	0.00%
Jun-02	3	7	42.86%	49.49%



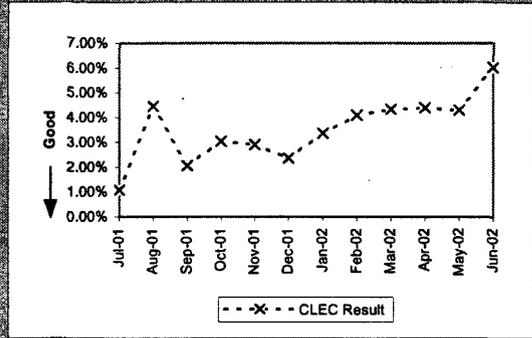
Repair Repeat Report Rate (Percent) (MR-7E\*) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	1	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02	0	1	0.00%	0.00%
Apr-02	0	2	0.00%	0.00%
May-02	0	5	0.00%	0.00%
Jun-02				

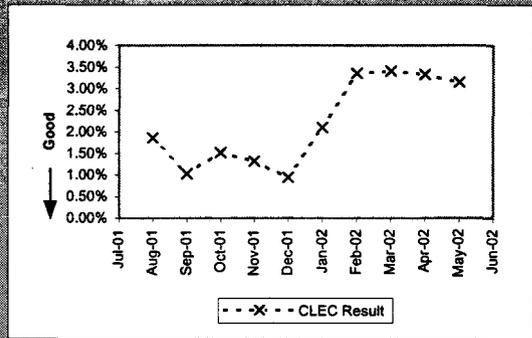


Checklist #2 - Enhanced Extended Loops (EELs) Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	2	185	1.08%	10.34%	
Aug-01	12	269	4.46%	20.64%	
Sep-01	6	291	2.06%	14.21%	
Oct-01	10	329	3.04%	17.17%	
Nov-01	11	379	2.90%	16.79%	
Dec-01	10	425	2.35%	15.16%	
Jan-02	16	476	3.36%	18.02%	
Feb-02	22	537	4.10%	19.82%	
Mar-02	28	646	4.33%	20.36%	
Apr-02	37	842	4.39%	20.50%	
May-02	45	1047	4.30%	20.28%	
Jun-02	77	1276	6.03%	23.81%	

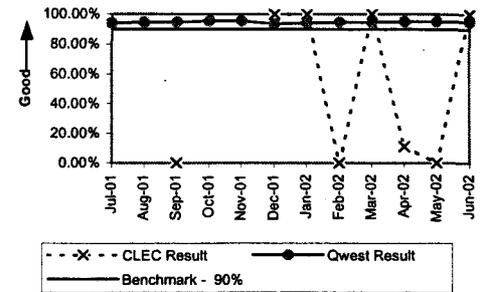


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01					
Aug-01	5	269	1.86%	13.51%	
Sep-01	3	291	1.03%	10.10%	
Oct-01	5	329	1.52%	12.23%	
Nov-01	5	379	1.32%	11.41%	
Dec-01	4	425	0.94%	9.66%	
Jan-02	10	476	2.10%	14.34%	
Feb-02	18	537	3.35%	18.00%	
Mar-02	22	646	3.41%	18.14%	
Apr-02	28	842	3.33%	17.93%	
May-02	33	1047	3.15%	17.47%	
Jun-02					

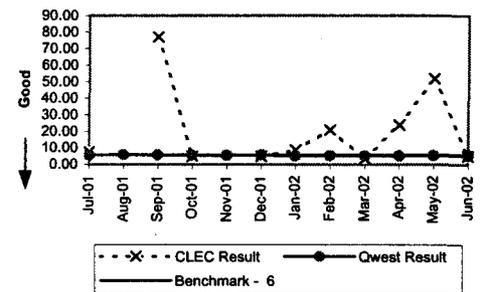


Checklist #4 - Unbundled Loop - Analog Installation

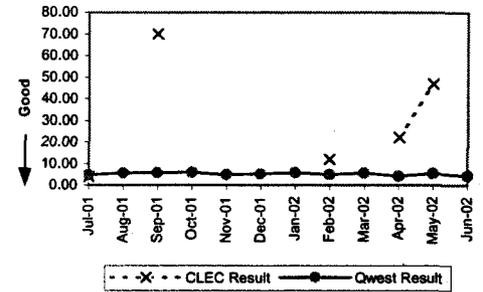
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01				101453	107913	94.01%		
Aug-01				116988	123510	94.72%		
Sep-01	0	1	0.00%	95980	101360	94.69%	1.94	0.18
Oct-01				102807	107641	95.51%		
Nov-01				90576	94835	95.51%		
Dec-01	1	1	100.00%	77849	83187	93.58%	-0.26	-1.16
Jan-02	1	1	100.00%	87677	93062	94.21%	-0.25	-1.15
Feb-02	0	2	0.00%	75993	80380	94.54%	2.97	0.81
Mar-02	2	2	100.00%	79869	84176	94.88%	-0.33	-1.2
Apr-02	1	9	11.11%	77365	81478	94.95%	6.28	2.82
May-02	0	1	0.00%	79069	83092	95.16%	1.98	0.2
Jun-02	5	5	100.00%	73394	77187	95.09%	-0.51	-1.31



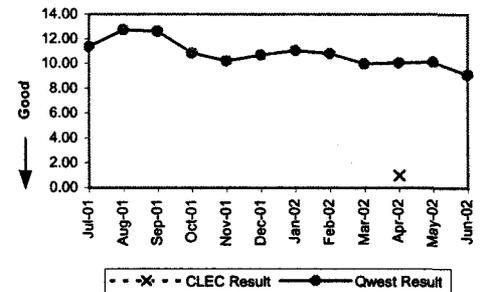
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	23	3	7.67	627093	108632	5.77	3.09	0.88
Aug-01				756073	124681	6.06		
Sep-01	77	1	77.00	590685	102246	5.78	3.72	1.26
Oct-01	5	1	5.00	594065	108450	5.48	-0.07	-1.04
Nov-01				535815	95545	5.61		
Dec-01	5	1	5.00	483094	83716	5.77	-0.11	-1.07
Jan-02	9	1	9.00	491146	93683	5.24	1.02	-0.38
Feb-02	63	3	21.00	432139	80849	5.35	2.51	0.53
Mar-02	7	2	3.50	444524	84611	5.25	-0.43	-1.26
Apr-02	215	9	23.89	440980	81998	5.38	3.72	1.26
May-02	52	1	52.00	465033	83625	5.56	2.75	0.67
Jun-02	31	6	5.17	435336	77866	5.59	-0.16	-1.1



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	4	1	4.00	14174	2930	4.84	-0.05	-1.03
Aug-01				16695	2936	5.69		
Sep-01	70	1	70.00	14066	2393	5.88	3.72	1.26
Oct-01				15313	2584	5.93		
Nov-01				13284	2749	4.83		
Dec-01				13731	2596	5.29		
Jan-02				17623	3019	5.84		
Feb-02	24	2	12.00	11586	2339	4.95	1.55	-0.06
Mar-02				12141	2146	5.66		
Apr-02	155	7	22.14	8596	1992	4.32	2.88	0.75
May-02	47	1	47.00	10503	1893	5.55	2.2	0.34
Jun-02				8402	1923	4.37		

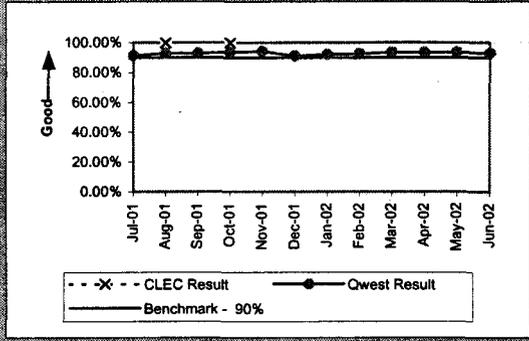


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01				45480	4001	11.37		
Aug-01				51808	4065	12.74		
Sep-01				43173	3424	12.61		
Oct-01				31553	2910	10.84		
Nov-01				22697	2225	10.20		
Dec-01				30644	2870	10.68		
Jan-02				27747	2510	11.05		
Feb-02				22975	2128	10.80		
Mar-02				22382	2244	9.97		
Apr-02	1	1	1.00	22258	2214	10.05	-0.84	-1.39
May-02				22642	2234	10.14		
Jun-02				18016	1976	9.12		

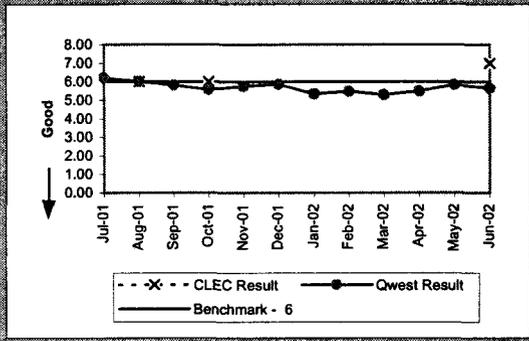


Checklist #4 - Unbundled Loop - Analog Installation

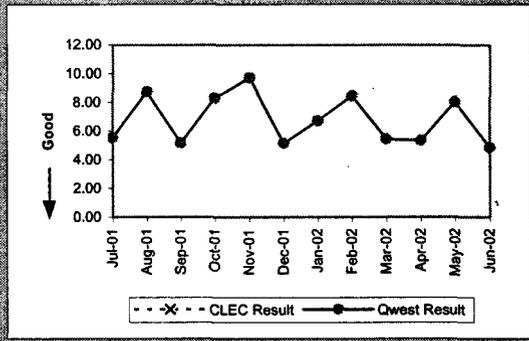
Installation Commitments Met (Percent) (OP-3B) (Benchmark) - Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				24477	26802	91.33%		
Aug-01	1	1	100.00%	28879	31044	93.03%	-0.27	-1.17
Sep-01				23779	25642	92.73%		
Oct-01	1	1	100.00%	27120	28950	93.68%	-0.26	-1.16
Nov-01				24003	25483	94.19%		
Dec-01				19992	21913	91.23%		
Jan-02				21795	23655	92.14%		
Feb-02				19054	20562	92.67%		
Mar-02				20928	22417	93.36%		
Apr-02				20608	22052	93.45%		
May-02				22390	23942	93.52%		
Jun-02				20404	21971	92.87%		



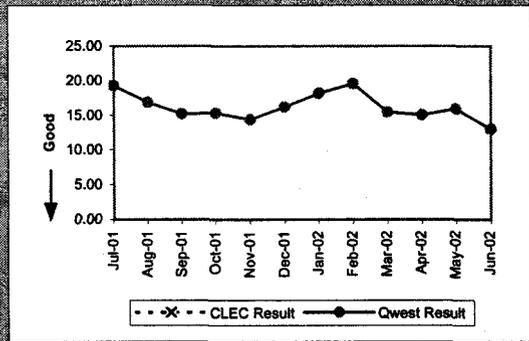
Installation Interval (Average Days) (OP-4B) (Benchmark) - Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				167845	27015	6.21		
Aug-01	6	1	6.00	188088	31345	6.00	0	-1
Sep-01				150120	25882	5.80		
Oct-01	6	1	6.00	162443	29151	5.57	2.37	0.44
Nov-01				147419	25641	5.75		
Dec-01				129088	22050	5.85		
Jan-02				127251	23811	5.34		
Feb-02				113839	20683	5.50		
Mar-02				119303	22535	5.29		
Apr-02				122106	22196	5.50		
May-02				140663	24086	5.84		
Jun-02	7	1	7.00	125302	22151	5.66	0.77	-0.53



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				4517	812	5.56		
Aug-01				6640	761	8.73		
Sep-01				3183	615	5.18		
Oct-01				6022	726	8.29		
Nov-01				6120	629	9.73		
Dec-01				3952	767	5.15		
Jan-02				5886	876	6.72		
Feb-02				5848	692	8.45		
Mar-02				3373	619	5.45		
Apr-02				3085	579	5.33		
May-02				5039	627	8.04		
Jun-02				2783	574	4.85		

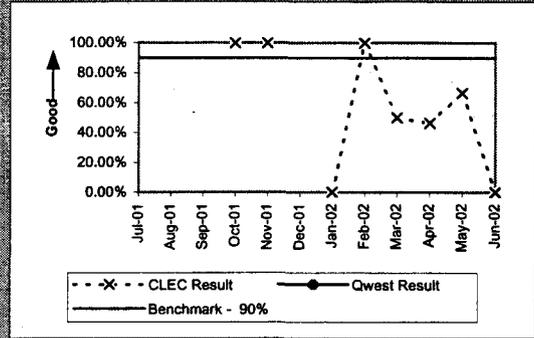


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01				31477	1638	19.22		
Aug-01				25640	1521	16.86		
Sep-01				20871	1375	15.18		
Oct-01				19326	1262	15.31		
Nov-01				14499	1009	14.37		
Dec-01				19096	1179	16.20		
Jan-02				18628	1027	18.14		
Feb-02				16560	846	19.57		
Mar-02				13637	885	15.41		
Apr-02				13418	892	15.04		
May-02				15005	946	15.86		
Jun-02				13094	1007	13.00		

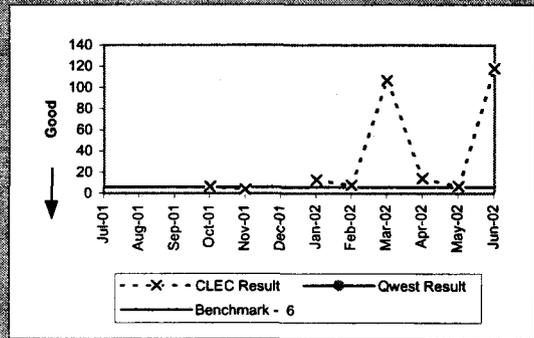


Checklist #4 - Unbundled Loop - Analog Installation

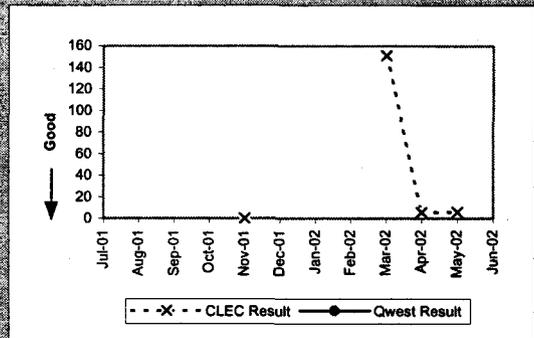
Installation Commitments Met (Percent) (OP-3C) (Benchmark) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01	1	1	100.00%					
Nov-01	1	1	100.00%					
Dec-01								
Jan-02	0	1	0.00%					
Feb-02	5	5	100.00%					
Mar-02	1	2	50.00%					
Apr-02	6	13	46.15%					
May-02	2	3	66.67%					
Jun-02	0	1	0.00%					



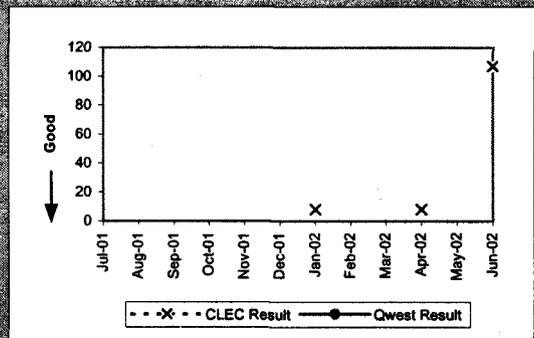
Installation Interval (Average Days) (OP-4C) (Benchmark) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01	13	2	6.50					
Nov-01	12	3	4.00					
Dec-01								
Jan-02	13	1	13.00					
Feb-02	40	5	8.00					
Mar-02	320	3	106.67					
Apr-02	215	15	14.33					
May-02	21	3	7.00					
Jun-02	118	1	118.00					



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01	0	2	0.00					
Dec-01								
Jan-02								
Feb-02								
Mar-02	302	2	151.00					
Apr-02	40	7	5.71					
May-02	6	1	6.00					
Jun-02								

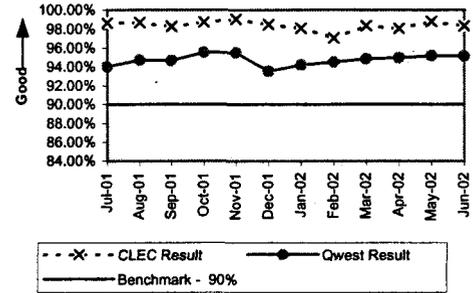


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								
Jan-02	8	1	8.00					
Feb-02								
Mar-02								
Apr-02	16	2	8.00					
May-02								
Jun-02	107	1	107.00					

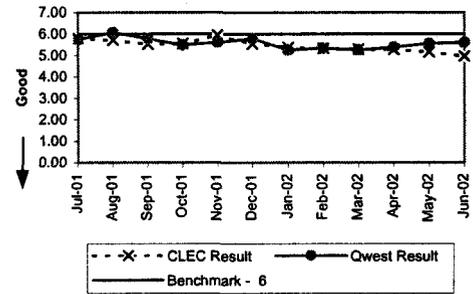


Checklist #4 - Unbundled Loop - Analog Installation

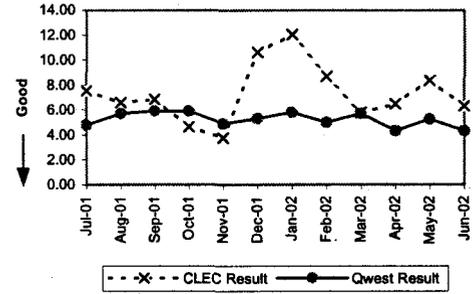
Installation Commitments Met (Percent) (OP-3D) (Benchmark) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	11381	11538	98.64%	98326	104576	94.02%	-19.85	-13.07
Aug-01	13867	14051	98.69%	113047	119343	94.72%	-19.89	-13.09
Sep-01	14335	14585	98.29%	92711	97900	94.70%	-18.03	-11.96
Oct-01	20093	20345	98.76%	99359	104008	95.53%	-20.4	-13.4
Nov-01	17503	17674	99.03%	87547	91670	95.50%	-20.73	-13.61
Dec-01	18861	19153	98.48%	75318	80519	93.54%	-24.97	-16.18
Jan-02	16499	16819	98.10%	84792	90014	94.20%	-19.85	-13.07
Feb-02	13346	13748	97.08%	73579	77829	94.54%	-12.07	-8.34
Mar-02	11725	11920	98.36%	77346	81530	94.87%	-16.16	-10.82
Apr-02	14062	14342	98.05%	74920	78889	94.97%	-15.52	-10.43
May-02	16097	16292	98.80%	76335	80193	95.19%	-19.65	-12.95
Jun-02	17266	17563	98.31%	70918	74543	95.14%	-17.58	-11.69



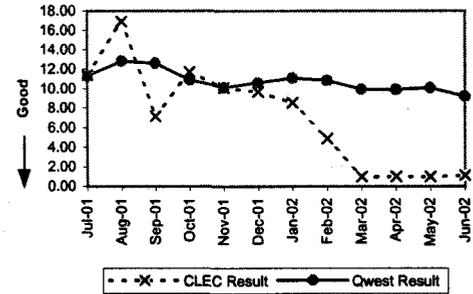
Installation Interval (Average Days) (OP-4D) (Benchmark) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	29733	5138	5.79	604842	105243	5.75	0.36	-0.78
Aug-01	35221	6160	5.72	729131	120405	6.06	-3.02	-2.84
Sep-01	38501	6960	5.53	570254	98729	5.78	-2.39	-2.45
Oct-01	49609	8917	5.56	573872	104783	5.48	1.14	-0.31
Nov-01	43446	7316	5.94	519328	92355	5.62	3.89	1.36
Dec-01	52756	9522	5.54	469419	81031	5.79	-3.46	-3.1
Jan-02	41045	7620	5.39	477068	90618	5.26	1.52	-0.07
Feb-02	33453	6278	5.33	418367	78278	5.34	-0.2	-1.12
Mar-02	32809	6197	5.29	430966	81951	5.26	0.46	-0.72
Apr-02	39116	7420	5.27	427470	79390	5.38	-1.64	-2
May-02	36883	7132	5.17	448206	80700	5.55	-5	-4.04
Jun-02	51008	10254	4.97	420753	75184	5.60	-9.14	-6.56



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	2338	310	7.54	13600	2847	4.78	3.14	0.91
Aug-01	2848	431	6.61	16094	2819	5.71	0.73	-0.56
Sep-01	3713	541	6.86	13542	2286	5.92	1.09	-0.34
Oct-01	2988	643	4.65	14719	2493	5.90	-1.72	-2.05
Nov-01	1735	463	3.75	13002	2661	4.89	-1.74	-2.06
Dec-01	6098	574	10.62	13486	2540	5.31	9.18	4.58
Jan-02	3408	283	12.04	16919	2919	5.80	4.7	1.86
Feb-02	3375	389	8.68	11216	2253	4.98	5.61	2.41
Mar-02	1153	199	5.79	11838	2071	5.72	0.06	-0.96
Apr-02	1797	277	6.49	8262	1913	4.32	3.75	1.28
May-02	1564	187	8.36	9602	1824	5.26	2.22	0.35
Jun-02	1816	288	6.31	7920	1838	4.31	3.24	0.97

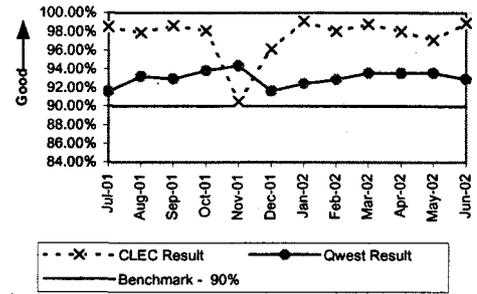


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1206	106	11.38	43591	3857	11.30	0.03	-0.98
Aug-01	1384	82	16.88	50367	3936	12.80	2.07	0.26
Sep-01	300	42	7.14	41851	3318	12.61	-1.29	-1.78
Oct-01	1019	87	11.71	30441	2798	10.88	1.83	0.11
Nov-01	453	45	10.07	21783	2152	10.12	-0.02	-1.01
Dec-01	968	100	9.68	29582	2788	10.61	-0.68	-1.41
Jan-02	1652	193	8.56	27092	2443	11.09	-1.59	-1.96
Feb-02	78	16	4.88	22404	2073	10.81	-1.4	-1.85
Mar-02	1	1	1.00	21819	2194	9.94	-0.62	-1.37
Apr-02	5	5	1.00	21283	2151	9.89	-1.68	-2.02
May-02	4	4	1.00	21570	2135	10.10	-1.2	-1.73
Jun-02	10	9	1.11	17359	1889	9.19	-1.17	-1.71

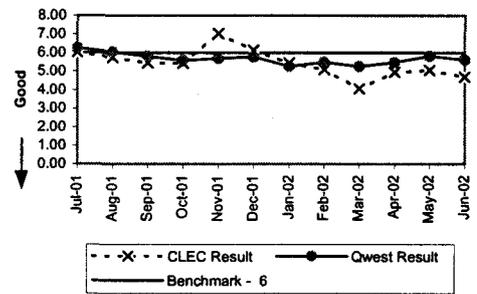


Checklist #4 - Unbundled Loop - Analog Installation

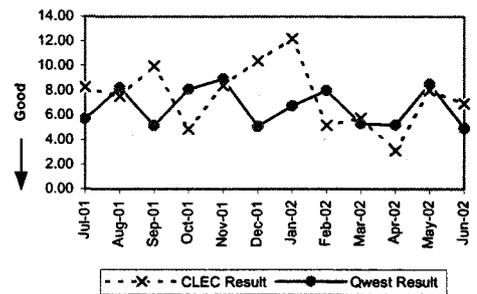
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	3200	3248	98.52%	27604	30139	91.59%	-13.53	-9.22
Aug-01	2404	2456	97.88%	32820	35211	93.21%	-8.9	-6.41
Sep-01	2331	2363	98.65%	27048	29102	92.94%	-10.41	-7.33
Oct-01	5457	5561	98.13%	30568	32583	93.82%	-12.34	-8.5
Nov-01	3952	4367	90.50%	27032	28648	94.36%	10.31	5.27
Dec-01	3337	3471	96.14%	22523	24581	91.63%	-8.98	-6.46
Jan-02	4731	4773	99.12%	24680	26703	92.42%	-16.1	-10.79
Feb-02	3469	3538	98.05%	21468	23113	92.88%	-11.13	-7.77
Mar-02	5821	5890	98.83%	23451	25063	93.57%	-14.81	-10
Apr-02	5867	5985	98.03%	23053	24641	93.56%	-12.64	-8.69
May-02	5404	5563	97.14%	25124	26841	93.60%	-9.82	-6.97
Jun-02	3708	3748	98.93%	22880	24615	92.95%	-13.33	-9.1



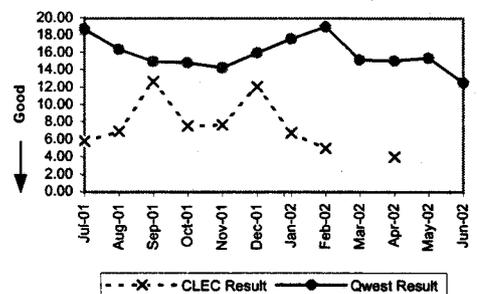
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	7841	1303	6.02	190096	30404	6.25	-0.59	-1.36
Aug-01	6281	1095	5.74	215030	35621	6.04	-0.93	-1.56
Sep-01	4845	887	5.46	170551	29399	5.80	-1.12	-1.68
Oct-01	10311	1903	5.42	182636	32818	5.57	-0.56	-1.34
Nov-01	12437	1768	7.03	163906	28831	5.69	4.96	2.01
Dec-01	9731	1586	6.14	142763	24735	5.77	1.13	-0.31
Jan-02	12650	2325	5.44	141329	26876	5.26	0.74	-0.55
Feb-02	6903	1354	5.10	127611	23254	5.49	-0.97	-1.59
Mar-02	14217	3498	4.06	132861	25195	5.27	-6.18	-4.76
Apr-02	13697	2766	4.95	135616	24804	5.47	-3.19	-2.94
May-02	10500	2070	5.07	157490	27011	5.83	-2.78	-2.69
Jun-02	11728	2496	4.70	139885	24833	5.63	-6.28	-4.82



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	1050	127	8.27	5091	895	5.69	1.2	-0.27
Aug-01	655	87	7.53	7241	878	8.25	-0.18	-1.11
Sep-01	569	57	9.98	3707	722	5.13	1.48	-0.1
Oct-01	709	146	4.86	6616	817	8.10	-0.97	-1.59
Nov-01	3405	406	8.39	6402	717	8.93	-0.19	-1.12
Dec-01	2390	230	10.39	4197	823	5.10	4.39	1.67
Jan-02	865	71	12.18	6590	976	6.75	1.51	-0.08
Feb-02	361	70	5.16	6218	778	7.99	-0.67	-1.41
Mar-02	414	72	5.75	3676	694	5.30	0.76	-0.54
Apr-02	371	119	3.12	3419	658	5.20	-1.34	-1.81
May-02	1279	160	7.99	5940	696	8.53	-0.13	-1.08
Jun-02	278	40	6.95	3265	659	4.95	1.03	-0.38

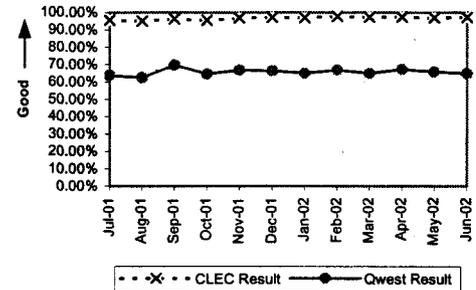


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two								
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Jul-01	180	31	5.81	33366	1782	18.72	-1.52	-1.92
Aug-01	243	35	6.94	27081	1650	16.41	-1.93	-2.17
Sep-01	190	15	12.67	22193	1481	14.99	-0.34	-1.21
Oct-01	326	43	7.58	20438	1374	14.87	-1.32	-1.8
Nov-01	523	68	7.69	15413	1082	14.24	-2.08	-2.26
Dec-01	314	26	12.08	20158	1261	15.99	-0.45	-1.27
Jan-02	61	9	6.78	19283	1094	17.63	-0.66	-1.4
Feb-02	5	1	5.00	17131	901	19.01	-0.23	-1.14
Mar-02				14200	935	15.19		
Apr-02	8	2	4.00	14393	955	15.07	-0.65	-1.39
May-02				16077	1045	15.38		
Jun-02				13751	1094	12.57		

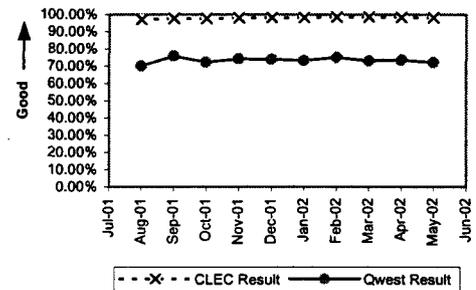


Checklist #4 - Unbundled Loop - Analog Installation

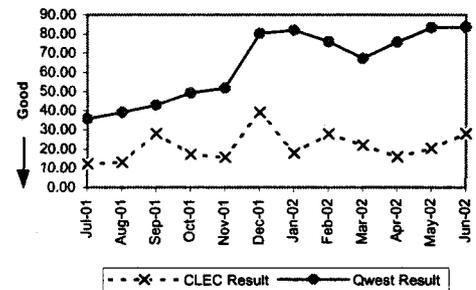
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	15166	15862	95.61%	88112	138351	63.69%	-79.19	-49.15
Aug-01	15287	16072	95.12%	91135	145845	62.49%	-81.09	-50.3
Sep-01	16540	17164	96.36%	98993	142091	69.67%	-71.87	-44.69
Oct-01	20959	21935	95.55%	85673	132876	64.48%	-89.09	-55.16
Nov-01	23739	24471	97.01%	86448	129399	66.81%	-92	-56.93
Dec-01	22168	22814	97.17%	75321	113493	66.37%	-89.86	-55.63
Jan-02	21849	22520	97.02%	72488	111652	64.92%	-92.08	-56.98
Feb-02	19147	19597	97.70%	73213	109527	66.84%	-84.51	-52.38
Mar-02	17159	17616	97.41%	67799	104346	64.98%	-83.46	-51.74
Apr-02	18631	19134	97.37%	70953	105672	67.14%	-81.91	-50.8
May-02	20497	21128	97.01%	69669	105955	65.75%	-87.43	-54.15
Jun-02	20988	21604	97.15%	67258	103869	64.75%	-90.68	-56.13



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	15618	16072	97.18%	102479	145845	70.27%	-70.83	-44.06
Aug-01	16778	17164	97.75%	107793	142091	75.86%	-63.3	-39.48
Sep-01	21410	21935	97.61%	96213	132876	72.41%	-77.35	-48.03
Oct-01	24008	24471	98.11%	96038	129399	74.22%	-78.34	-48.63
Nov-01	22398	22814	98.18%	84096	113493	74.10%	-75.75	-47.05
Dec-01	22127	22520	98.25%	82004	111652	73.45%	-76.9	-47.75
Jan-02	19329	19597	98.63%	82360	109527	75.20%	-69.97	-43.54
Feb-02	17363	17616	98.56%	76390	104346	73.21%	-70.29	-43.73
Mar-02	18840	19134	98.46%	77818	105672	73.64%	-71.71	-44.6
Apr-02	20739	21128	98.16%	76445	105955	72.15%	-77.01	-47.82
Jun-02								

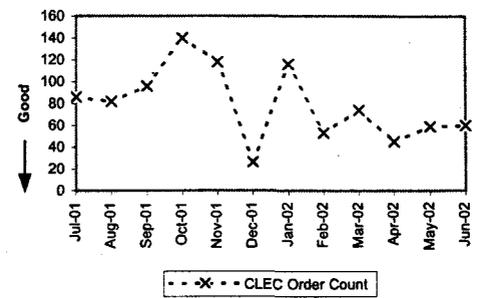


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01	2540	206	12.33	260107	7274	35.76	-7.22	-5.39
Aug-01	3867	297	13.02	353327	9054	39.02	-8.98	-6.46
Sep-01	7460	265	28.15	372410	8683	42.89	-4.44	-3.7
Oct-01	4259	248	17.17	395543	8034	49.23	-8.45	-6.14
Nov-01	5172	326	15.87	461923	8916	51.81	-10.19	-7.2
Dec-01	3839	98	39.17	403810	5030	80.28	-5.43	-4.3
Jan-02	3737	209	17.88	403644	4925	81.96	-11.57	-8.03
Feb-02	3344	120	27.87	398154	5247	75.88	-6.45	-4.92
Mar-02	3724	169	22.04	434618	6449	67.39	-7.11	-5.32
Apr-02	3611	227	15.91	454743	6002	75.77	-10.18	-7.19
May-02	3462	170	20.36	472442	5675	83.25	-8.53	-6.19
Jun-02	3477	124	28.04	502334	6010	83.58	-6.14	-4.73



Checklist #4 - Unbundled Loop - Analog Installation

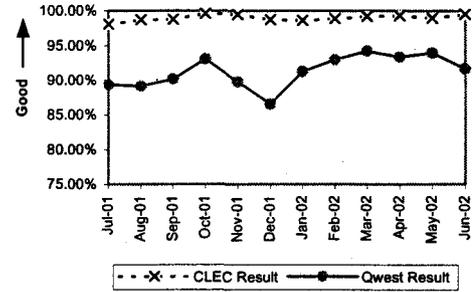
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	86
Aug-01	82
Sep-01	96
Oct-01	140
Nov-01	118
Dec-01	26
Jan-02	116
Feb-02	53
Mar-02	74
Apr-02	45
May-02	59
Jun-02	60



Checklist #4 - Unbundled Loop - Analog Repair

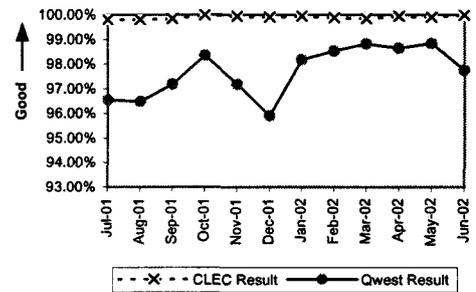
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2101	2142	98.09%	13.70%	135739	151870	89.38%	-12.99	-8.9
Aug-01	2574	2608	98.70%	11.34%	135635	152181	89.13%	-15.57	-10.46
Sep-01	1929	1953	98.77%	11.02%	104886	116310	90.18%	-12.65	-8.69
Oct-01	2575	2584	99.65%	5.89%	109046	117149	93.08%	-13.02	-8.91
Nov-01	2208	2219	99.50%	7.02%	95817	106724	89.78%	-14.97	-10.1
Dec-01	2136	2163	98.75%	11.10%	86839	100302	86.58%	-16.43	-10.99
Jan-02	2140	2170	98.62%	11.68%	84235	92298	91.26%	-11.99	-8.29
Feb-02	1690	1709	98.99%	10.49%	75513	81208	92.99%	-9.45	-6.75
Mar-02	1866	1880	99.26%	8.60%	82531	87583	94.23%	-9.24	-6.62
Apr-02	2002	2015	99.35%	8.01%	82006	87804	93.40%	-10.65	-7.47
May-02	2101	2123	98.96%	10.13%	86852	92432	93.96%	-9.56	-6.82
Jun-02	2117	2126	99.58%	6.49%	90088	98272	91.67%	-13.05	-8.93



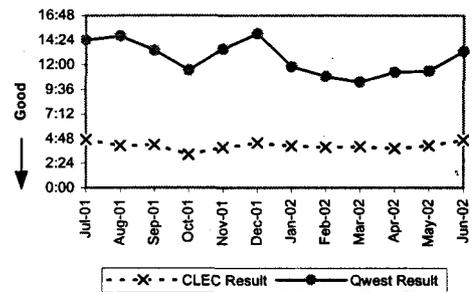
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2167	2171	99.82%	4.29%	208663	216124	96.55%	-8.3	-6.05
Aug-01	2622	2627	99.81%	4.36%	213852	221671	96.47%	-9.22	-6.6
Sep-01	1979	1982	99.85%	3.89%	165739	170549	97.18%	-7.14	-5.34
Oct-01	2611	2611	100.00%	0.00%	171388	174256	98.35%	-6.56	-4.99
Nov-01	2256	2257	99.96%	2.10%	156584	161124	97.18%	-7.91	-5.81
Dec-01	2189	2191	99.91%	3.02%	145016	151205	95.91%	-9.39	-6.71
Jan-02	2240	2241	99.96%	2.11%	141626	144265	98.17%	-6.26	-4.8
Feb-02	1760	1762	99.89%	3.37%	124133	125977	98.54%	-4.69	-3.85
Mar-02	1933	1936	99.85%	3.93%	132020	133587	98.83%	-4.13	-3.51
Apr-02	2071	2072	99.95%	2.20%	132693	134513	98.65%	-5.1	-4.1
May-02	2219	2221	99.91%	3.00%	137227	138833	98.84%	-4.66	-3.84
Jun-02	2375	2375	100.00%	0.00%	139297	142492	97.76%	-7.32	-5.45



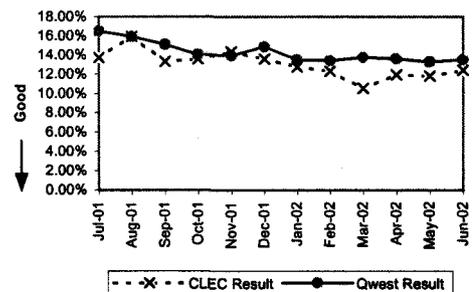
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10218:32	2171	4:42	7:16	3112419:03	216124	14:24	-19.63	-12.93
Aug-01	10809:17	2627	4:07	7:02	3278120:05	221671	14:47	-25.67	-16.61
Sep-01	8323:43	1982	4:12	8:27	2287071:26	170549	13:25	-26.3	-16.99
Oct-01	8449:56	2611	3:14	4:56	1999011:09	174256	11:28	-29.76	-19.09
Nov-01	8870:10	2257	3:56	5:41	2180063:07	161124	13:32	-26.81	-17.3
Dec-01	9579:20	2191	4:22	6:23	2269875:29	151205	15:01	-11.35	-7.9
Jan-02	9102:55	2241	4:04	6:11	1702709:38	144265	11:48	-23.64	-15.37
Feb-02	6953:29	1762	3:57	6:08	1363909:39	125977	10:50	-21.72	-14.21
Mar-02	7796:07	1936	4:02	6:30	1378964:14	133587	10:19	-22.22	-14.51
Apr-02	7960:24	2072	3:51	5:37	1513288:52	134513	11:15	-24.7	-16.01
May-02	9110:42	2221	4:06	6:04	1579055:37	138833	11:22	-27.04	-17.44
Jun-02	10989:32	2375	4:38	5:54	1891679:45	142492	13:17	-29.59	-18.99



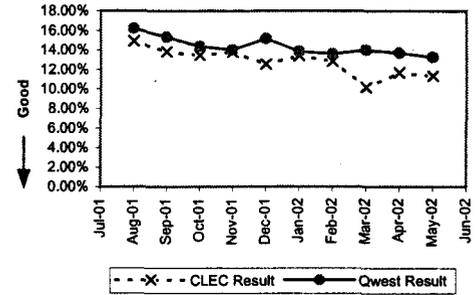
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	298	2171	13.73%	34.41%	36711	222495	16.50%	-3.46	-3.11
Aug-01	418	2627	15.91%	36.58%	36475	229071	15.92%	-0.02	-1.01
Sep-01	264	1982	13.32%	33.98%	26528	175627	15.10%	-2.21	-2.34
Oct-01	354	2611	13.56%	34.23%	25170	179250	14.04%	-0.71	-1.43
Nov-01	324	2257	14.36%	35.06%	23104	165577	13.95%	0.55	-0.67
Dec-01	298	2191	13.60%	34.28%	23201	156058	14.87%	-1.65	-2.01
Jan-02	286	2241	12.76%	33.37%	20015	148139	13.51%	-1.03	-1.63
Feb-02	217	1762	12.32%	32.86%	17277	128857	13.41%	-1.34	-1.81
Mar-02	204	1936	10.54%	30.70%	18778	136418	13.77%	-4.09	-3.49
Apr-02	247	2072	11.92%	32.40%	18684	137448	13.59%	-2.21	-2.34
May-02	262	2221	11.80%	32.26%	18817	141844	13.27%	-2.03	-2.23
Jun-02	295	2375	12.42%	32.98%	19703	145975	13.50%	-1.52	-1.93

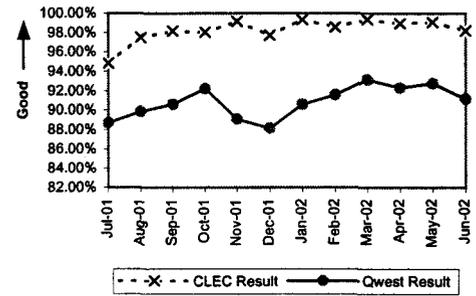


Checklist #4 - Unbundled Loop - Analog Repair

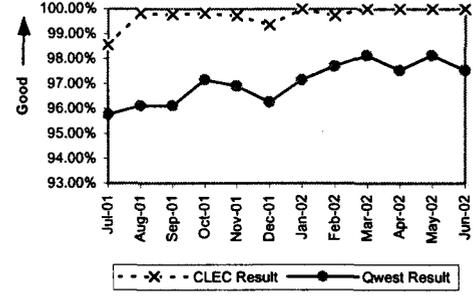
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	238	1592	14.95%	35.66%	29847	183934	16.23%	-1.38	-1.84
Sep-01	170	1228	13.84%	34.54%	21575	140596	15.35%	-1.45	-1.88
Oct-01	203	1504	13.50%	34.17%	19973	138641	14.41%	-1	-1.61
Nov-01	196	1418	13.82%	34.51%	18200	129569	14.05%	-0.24	-1.15
Dec-01	181	1440	12.57%	33.15%	18422	121289	15.19%	-2.75	-2.67
Jan-02	189	1408	13.42%	34.09%	15479	111616	13.87%	-0.48	-1.29
Feb-02	143	1111	12.87%	33.49%	13110	96152	13.63%	-0.74	-1.45
Mar-02	123	1210	10.17%	30.22%	14571	103946	14.02%	-3.84	-3.33
Apr-02	156	1332	11.71%	32.16%	15025	109539	13.72%	-2.11	-2.29
May-02	170	1496	11.36%	31.74%	15377	115670	13.29%	-2.18	-2.33
Jun-02									



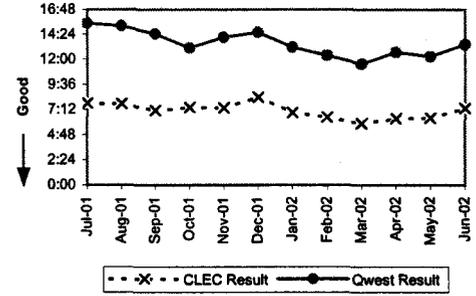
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	460	485	94.85%	22.11%	42277	47687	88.66%	-4.28	-3.6
Aug-01	547	561	97.50%	15.60%	42401	47185	89.86%	-5.96	-4.62
Sep-01	428	436	98.17%	13.42%	31903	35212	90.60%	-5.38	-4.27
Oct-01	550	561	98.04%	13.86%	31165	33787	92.24%	-5.09	-4.1
Nov-01	359	362	99.17%	9.07%	27836	31250	89.08%	-6.12	-4.72
Dec-01	301	308	97.73%	14.90%	24131	27384	88.12%	-5.18	-4.15
Jan-02	305	307	99.35%	8.05%	22689	25049	90.58%	-5.23	-4.18
Feb-02	350	355	98.59%	11.78%	20522	22414	91.56%	-4.73	-3.88
Mar-02	326	328	99.39%	7.78%	23156	24852	93.18%	-4.43	-3.7
Apr-02	482	487	98.97%	10.08%	26075	28248	92.31%	-5.47	-4.33
May-02	558	563	99.11%	9.38%	28849	31089	92.79%	-5.74	-4.49
Jun-02	663	675	98.22%	13.21%	32041	35151	91.15%	-6.41	-4.89



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	478	485	98.56%	11.93%	64980	67861	95.75%	-3.05	-2.85
Aug-01	560	561	99.82%	4.22%	65687	68342	96.12%	-4.52	-3.75
Sep-01	435	436	99.77%	4.78%	49628	51634	96.12%	-3.93	-3.39
Oct-01	562	563	99.82%	4.21%	49887	51344	97.16%	-3.78	-3.3
Nov-01	363	364	99.73%	5.23%	46443	47923	96.91%	-3.09	-2.88
Dec-01	306	308	99.35%	8.03%	40588	42162	96.27%	-2.84	-2.73
Jan-02	311	311	100.00%	0.00%	39292	40441	97.16%	-3	-2.83
Feb-02	360	361	99.72%	5.26%	34919	35738	97.71%	-2.55	-2.55
Mar-02	361	361	100.00%	0.00%	38412	39140	98.14%	-2.6	-2.58
Apr-02	506	506	100.00%	0.00%	42290	43356	97.54%	-3.55	-3.16
May-02	595	595	100.00%	0.00%	45442	46305	98.14%	-3.34	-3.03
Jun-02	729	729	100.00%	0.00%	48509	49731	97.54%	-4.25	-3.59

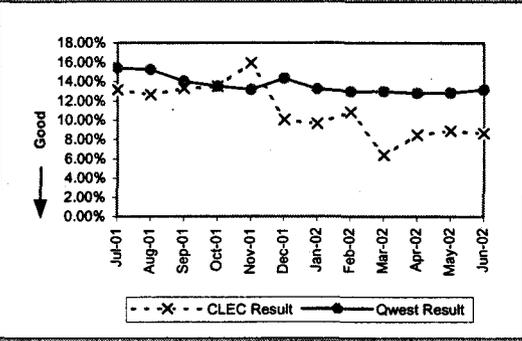


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3795:03	485	7:49	10:15	1049570:35	67861	15:28	-8.13	-5.94
Aug-01	4342:02	561	7:44	8:46	1039536:55	68342	15:13	-9.23	-6.61
Sep-01	3102:44	436	7:07	8:10	745153:49	51634	14:26	-8.49	-6.16
Oct-01	4163:14	563	7:24	8:37	672861:55	51344	13:06	-7.64	-5.64
Nov-01	2680:30	364	7:22	8:19	677080:29	47923	14:08	-8.34	-6.07
Dec-01	2583:59	308	8:23	10:49	615271:39	42162	14:36	-4.32	-3.63
Jan-02	2150:41	311	6:55	7:50	532326:37	40441	13:10	-6.37	-4.88
Feb-02	2332:14	361	6:28	8:09	442029:49	35738	12:22	-6.9	-5.19
Mar-02	2117:28	361	5:52	6:54	452842:06	39140	11:34	-5.31	-4.23
Apr-02	3213:15	506	6:21	7:33	550419:10	43356	12:42	-8.41	-6.11
May-02	3811:20	595	6:24	7:08	567916:04	46305	12:16	-10.16	-7.18
Jun-02	5330:10	729	7:19	7:53	668014:58	49731	13:28	-10.95	-7.66

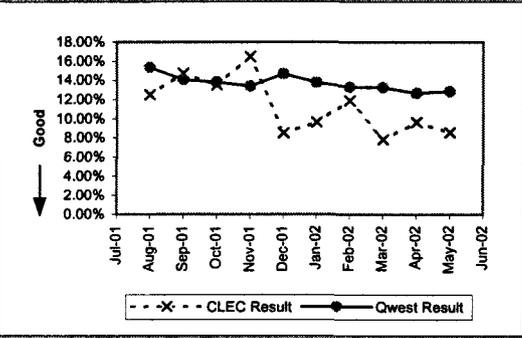


Checklist #4 - Unbundled Loop - Analog Repair

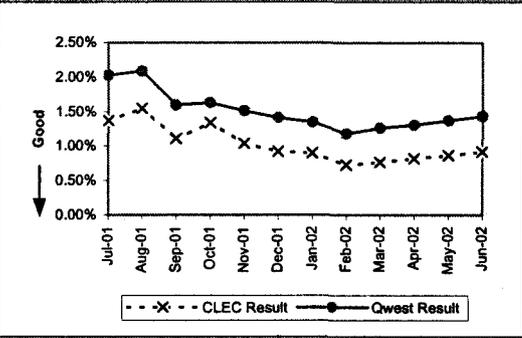
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	64	485	13.20%	33.84%	10661	69153	15.42%	-1.35	-1.82
Aug-01	71	561	12.66%	33.25%	10685	70009	15.26%	-1.71	-2.04
Sep-01	58	436	13.30%	33.96%	7386	52593	14.04%	-0.44	-1.27
Oct-01	76	563	13.50%	34.17%	7063	52245	13.52%	-0.01	-1.01
Nov-01	58	364	15.93%	36.60%	6422	48718	13.18%	1.52	-0.08
Dec-01	31	308	10.06%	30.09%	6165	43011	14.33%	-2.13	-2.3
Jan-02	30	311	9.65%	29.52%	5446	41134	13.24%	-1.86	-2.13
Feb-02	39	361	10.80%	31.04%	4706	36302	12.96%	-1.22	-1.74
Mar-02	23	361	6.37%	24.42%	5160	39722	12.99%	-3.72	-3.26
Apr-02	43	506	8.50%	27.89%	5640	43916	12.84%	-2.9	-2.77
May-02	53	595	8.91%	28.49%	6045	46961	12.87%	-2.87	-2.74
Jun-02	63	729	8.64%	28.10%	6655	50518	13.17%	-3.59	-3.18



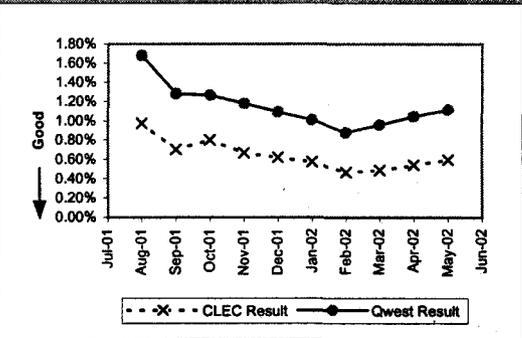
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	52	416	12.50%	33.07%	8645	56292	15.36%	-1.61	-1.98
Sep-01	45	305	14.75%	35.46%	5909	42031	14.06%	0.36	-0.78
Oct-01	53	392	13.52%	34.19%	5691	41209	13.81%	-0.17	-1.1
Nov-01	44	267	16.48%	37.10%	5031	37528	13.41%	1.44	-0.12
Dec-01	20	235	8.51%	27.90%	4814	32763	14.69%	-2.67	-2.62
Jan-02	22	228	9.65%	29.53%	4182	30336	13.79%	-1.8	-2.1
Feb-02	30	252	11.90%	32.38%	3533	26557	13.30%	-0.65	-1.4
Mar-02	20	255	7.84%	26.88%	3941	29666	13.28%	-2.55	-2.55
Apr-02	36	373	9.65%	29.53%	4440	35055	12.67%	-1.74	-2.06
May-02	39	454	8.59%	28.02%	4915	38190	12.87%	-2.71	-2.65
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2656	193778	1.37%	11.63%	291648	14395514	2.03%	-20.34	-13.37
Aug-01	3188	206176	1.55%	12.34%	299080	14314198	2.09%	-17.12	-11.41
Sep-01	2418	218124	1.11%	10.47%	228220	14285037	1.60%	-18.08	-11.99
Oct-01	3174	236898	1.34%	11.50%	231495	14244813	1.63%	-10.89	-7.62
Nov-01	2621	253032	1.04%	10.12%	214295	14182796	1.51%	-19.42	-12.81
Dec-01	2499	270468	0.92%	9.57%	199069	14128582	1.41%	-21.2	-13.89
Jan-02	2552	284032	0.90%	9.44%	189273	14064648	1.35%	-20.48	-13.45
Feb-02	2123	292001	0.73%	8.50%	165159	13985013	1.18%	-22.47	-14.66
Mar-02	2297	300165	0.77%	8.71%	176140	13955969	1.26%	-24.13	-15.67
Apr-02	2578	314294	0.82%	9.02%	181364	13871941	1.31%	-23.78	-15.45
May-02	2816	326601	0.86%	9.25%	188805	13793902	1.37%	-24.62	-15.97
Jun-02	3104	339003	0.92%	9.52%	196493	13708111	1.43%	-25.05	-16.23

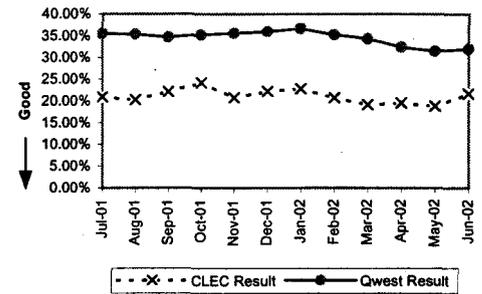


Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2008	206176	0.97%	9.82%	240226	14314198	1.68%	-24.72	-16.03
Sep-01	1533	218124	0.70%	8.35%	182627	14285037	1.28%	-23.75	-15.44
Oct-01	1896	236898	0.80%	8.91%	179850	14244813	1.26%	-19.98	-13.15
Nov-01	1685	253032	0.67%	8.13%	167097	14182796	1.18%	-23.67	-15.39
Dec-01	1675	270468	0.62%	7.85%	154052	14128582	1.09%	-23.37	-15.21
Jan-02	1636	284032	0.58%	7.57%	141952	14064648	1.01%	-22.87	-14.91
Feb-02	1363	292001	0.47%	6.82%	122709	13985013	0.88%	-23.55	-15.32
Mar-02	1465	300165	0.49%	6.97%	133612	13955969	0.96%	-26.13	-16.88
Apr-02	1705	314294	0.54%	7.35%	144594	13871941	1.04%	-27.28	-17.59
May-02	1950	326601	0.60%	7.70%	153860	13793902	1.12%	-27.88	-17.95
Jun-02									



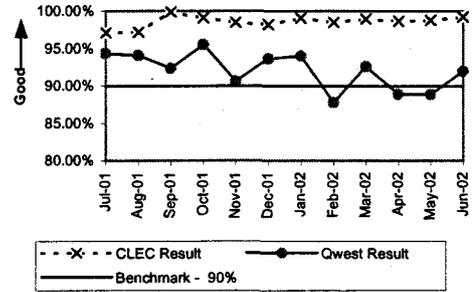
Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Jul-01	703	3359	20.93%	40.68%	160820	452468	35.54%	-17.63	-11.72
Aug-01	812	4000	20.30%	40.22%	163134	462214	35.29%	-19.76	-13.01
Sep-01	686	3104	22.10%	41.49%	120985	349205	34.65%	-14.62	-9.89
Oct-01	1014	4188	24.21%	42.84%	126039	357534	35.25%	-14.87	-10.04
Nov-01	687	3308	20.77%	40.56%	118295	332590	35.57%	-17.69	-11.76
Dec-01	714	3213	22.22%	41.57%	111619	310688	35.93%	-16.11	-10.79
Jan-02	756	3308	22.85%	41.99%	109681	298954	36.69%	-16.42	-10.98
Feb-02	555	2678	20.72%	40.53%	89958	255117	35.26%	-15.66	-10.52
Mar-02	545	2842	19.18%	39.37%	92031	268171	34.32%	-16.91	-11.28
Apr-02	628	3206	19.59%	39.69%	86886	268250	32.39%	-15.4	-10.36
May-02	655	3471	18.87%	39.13%	86780	275585	31.49%	-15.91	-10.67
Jun-02	862	3966	21.73%	41.24%	92452	288945	32.00%	-13.76	-9.37

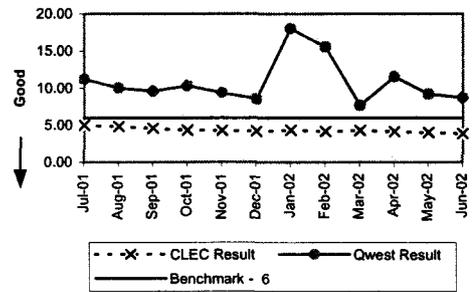


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

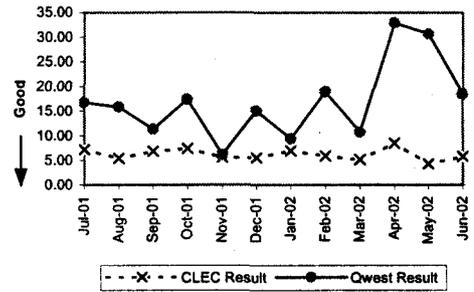
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1117	1150	97.13%	16.70%	1944	2060	94.37%	-3.25	-2.98
Aug-01	1518	1562	97.18%	16.55%	1969	2092	94.12%	-3.89	-3.37
Sep-01	831	832	99.88%	3.46%	1529	1655	92.39%	-6.65	-5.04
Oct-01	644	650	99.08%	9.56%	2144	2244	95.54%	-3.84	-3.34
Nov-01	336	341	98.53%	12.02%	1542	1701	90.65%	-4.56	-3.77
Dec-01	829	844	98.22%	13.21%	1342	1433	93.65%	-4.32	-3.63
Jan-02	770	777	99.10%	9.45%	3691	3925	94.04%	-5.44	-4.31
Feb-02	985	1000	98.50%	12.16%	1853	2111	87.78%	-8.53	-6.18
Mar-02	1062	1073	98.97%	10.07%	1572	1697	92.63%	-6.22	-4.78
Apr-02	909	921	98.70%	11.34%	1675	1884	88.91%	-7.75	-5.71
May-02	899	910	98.79%	10.93%	1430	1609	88.88%	-7.6	-5.62
Jun-02	782	788	99.24%	8.69%	1453	1579	92.02%	-6.11	-4.71



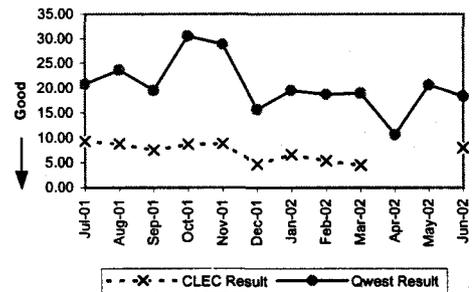
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4227	843	5.01	2.71	23635	2110	11.20	-11.86	-8.21
Aug-01	5992	1238	4.84	2.80	22259	2224	10.01	-13.04	-8.93
Sep-01	3443	752	4.58	2.06	16530	1727	9.57	-10.31	-7.27
Oct-01	2563	591	4.34	2.87	23523	2282	10.31	-8.02	-5.88
Nov-01	1209	283	4.27	2.07	15753	1684	9.35	-6.52	-4.96
Dec-01	2886	685	4.21	1.80	12488	1462	8.54	-9.1	-6.53
Jan-02	2593	602	4.31	2.02	70910	3933	18.03	-20.43	-13.42
Feb-02	2771	666	4.16	2.30	35185	2265	15.53	-15.8	-10.6
Mar-02	3384	790	4.28	1.25	12418	1624	7.65	-9.83	-6.98
Apr-02	3040	740	4.11	1.92	20678	1792	11.54	-8.35	-6.08
May-02	3040	764	3.98	2.05	14144	1540	9.18	-8.02	-5.88
Jun-02	2666	691	3.86	1.28	13622	1562	8.72	-9.64	-6.86



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	260	36	7.22	6.10	2325	139	16.73	-1.87	-2.14
Aug-01	168	31	5.42	6.30	3545	224	15.83	-1.87	-2.14
Sep-01	367	54	6.80	5.65	2242	198	11.32	-1.57	-1.96
Oct-01	324	44	7.36	7.74	2134	123	17.35	-1.9	-2.15
Nov-01	239	43	5.56	5.54	1109	183	6.06	-0.25	-1.15
Dec-01	127	23	5.52	5.04	1953	130	15.02	-1.02	-1.62
Jan-02	187	27	6.93	7.74	3690	395	9.34	-0.7	-1.42
Feb-02	147	25	5.88	8.31	5087	269	18.91	-3.32	-3.02
Mar-02	82	16	5.12	3.38	1399	130	10.76	-1.69	-2.03
Apr-02	119	14	8.50	5.79	7070	215	32.88	-2.75	-2.67
May-02	60	14	4.29	4.18	4964	162	30.64	-2.95	-2.79
Jun-02	52	9	5.78	5.19	2449	133	18.41	-1.68	-2.02

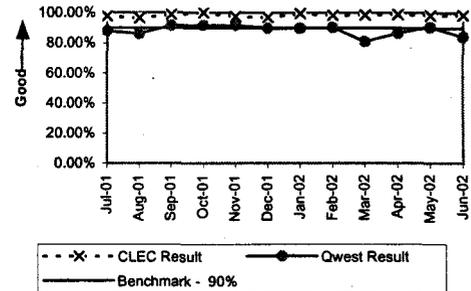


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	167	18	9.28	7.31	1456	70	20.80	-1.81	-2.1
Aug-01	283	32	8.84	10.23	1913	81	23.62	-2.85	-2.73
Sep-01	157	21	7.48	8.97	1037	53	19.57	-2.02	-2.23
Oct-01	183	21	8.71	7.33	1925	63	30.56	-1.28	-1.78
Nov-01	123	14	8.79	10.35	2249	78	28.83	-2.35	-2.43
Dec-01	75	16	4.69	3.09	582	37	15.73	-2.09	-2.27
Jan-02	40	6	6.67	2.73	860	44	19.55	-1.15	-1.7
Feb-02	27	5	5.40	9.84	468	25	18.72	-2.6	-2.58
Mar-02	9	2	4.50	4.95	114	6	19.00	-0.73	-1.45
Apr-02					106	10	10.60		
May-02					516	25	20.64		
Jun-02	8	1	8.00		147	8	18.38	-0.52	-1.32

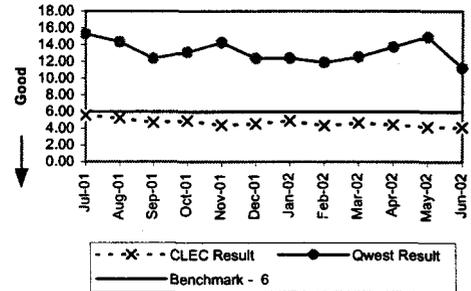


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

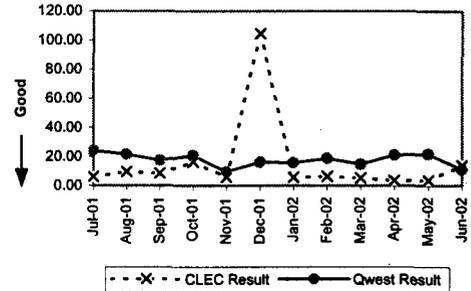
Installation Commitments Met (Percent) (OP-3E) (Benchmark) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	458	469	97.65%	15.13%	388	442	87.78%	-4.55	-3.76
Aug-01	551	571	96.50%	18.38%	397	461	86.12%	-4.79	-3.91
Sep-01	296	300	98.67%	11.47%	481	525	91.62%	-3.51	-3.14
Oct-01	372	372	100.00%	0.00%	450	490	91.84%	-4.34	-3.64
Nov-01	267	274	97.45%	15.78%	409	446	91.70%	-2.71	-2.65
Dec-01	334	344	97.09%	16.80%	297	330	90.00%	-3.07	-2.87
Jan-02	699	704	99.29%	8.40%	315	351	89.74%	-4.82	-3.93
Feb-02	553	562	98.40%	12.55%	472	523	90.25%	-4.52	-3.75
Mar-02	578	587	98.47%	12.29%	344	424	81.13%	-6.95	-5.23
Apr-02	397	401	99.00%	9.94%	342	395	86.58%	-5.14	-4.13
May-02	400	407	98.28%	13.00%	418	461	90.67%	-3.85	-3.34
Jun-02	393	399	98.50%	12.17%	294	349	84.24%	-5.34	-4.25



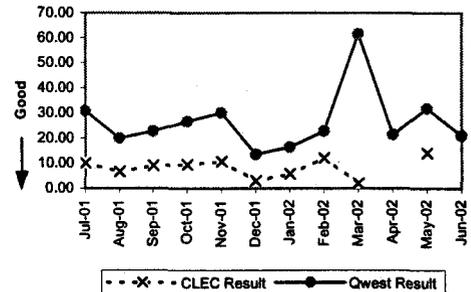
Installation Interval (Average Days) (OP-4E) (Benchmark) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1426	256	5.57	3.30	7067	462	15.30	-5.37	-4.27
Aug-01	1697	325	5.22	3.20	6828	477	14.31	-8.83	-6.37
Sep-01	845	179	4.72	2.25	6668	540	12.35	-7.21	-5.38
Oct-01	1431	290	4.93	5.20	6784	518	13.10	-7.13	-5.34
Nov-01	874	198	4.41	2.31	7417	520	14.26	-8.91	-6.42
Dec-01	1028	226	4.55	2.16	4108	332	12.37	-5.86	-4.56
Jan-02	2150	434	4.95	1.78	4443	359	12.38	-8	-5.86
Feb-02	1035	239	4.33	1.65	6130	517	11.86	-7.88	-5.79
Mar-02	1670	356	4.69	1.05	5377	428	12.56	-8.89	-6.4
Apr-02	1131	253	4.47	1.60	5397	393	13.73	-5.9	-4.59
May-02	1307	313	4.18	2.16	7013	470	14.92	-11.28	-7.86
Jun-02	1367	328	4.17	1.23	3896	347	11.23	-9.16	-6.57



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	169	27	6.26	4.17	1518	63	24.10	-2.08	-2.27
Aug-01	172	18	9.56	6.53	1310	61	21.48	-1.77	-2.08
Sep-01	213	25	8.52	4.86	678	39	17.38	-1.37	-1.83
Oct-01	246	15	16.40	14.29	1070	52	20.58	-0.6	-1.37
Nov-01	188	31	6.06	7.06	1071	111	9.65	-1.18	-1.72
Dec-01	2715	26	104.42	505.75	601	37	16.24	0.24	-0.86
Jan-02	99	17	5.82	3.47	633	40	15.82	-2.14	-2.3
Feb-02	121	19	6.37	7.26	989	53	18.66	-2.13	-2.29
Mar-02	94	18	5.22	4.28	1254	85	14.75	-2.37	-2.44
Apr-02	26	7	3.71	4.07	1072	51	21.02	-0.95	-1.58
May-02	18	5	3.60	2.61	910	42	21.67	-1.72	-2.04
Jun-02	98	7	14.00	26.63	667	59	11.31	0.61	-0.63

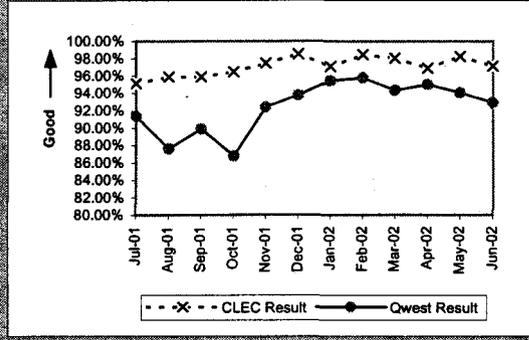


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	60	6	10.00	6.16	1172	38	30.84	-1.04	-1.63
Aug-01	92	14	6.57	3.59	1095	55	19.91	-2.26	-2.38
Sep-01	72	8	9.00	5.07	657	29	22.66	-1.57	-1.95
Oct-01	66	7	9.43	4.65	877	33	26.58	-1.6	-1.97
Nov-01	75	7	10.71	10.19	810	27	30.00	-1.68	-2.02
Dec-01	9	3	3.00	2.00	230	17	13.53	-1.6	-1.97
Jan-02	34	6	5.67	2.58	360	22	16.36	-1.65	-2
Feb-02	12	1	12.00		91	4	22.75	-0.54	-1.33
Mar-02	2	1	2.00		493	8	61.62	-0.63	-1.38
Apr-02					149	7	21.29		
May-02	42	3	14.00	14.42	191	6	31.83	-0.63	-1.38
Jun-02					63	3	21.00		

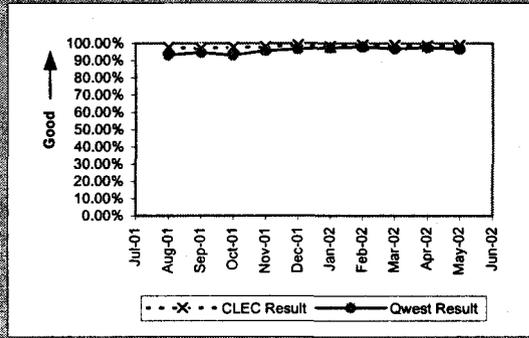


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

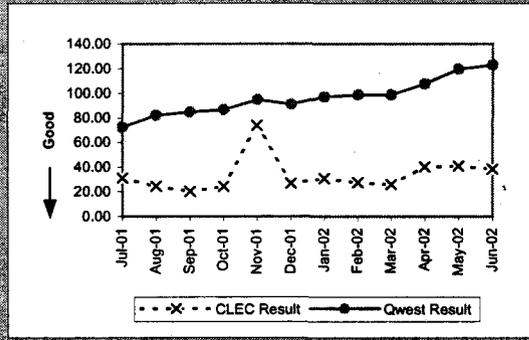
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1640	1724	95.13%	21.53%	2729	2986	91.39%	-4.4	-3.68
Aug-01	1848	1927	95.90%	19.83%	2460	2808	87.61%	-8.51	-6.17
Sep-01	1888	1969	95.89%	19.86%	2378	2645	89.91%	-6.67	-5.05
Oct-01	1763	1827	96.50%	18.39%	2318	2671	86.78%	-9.45	-6.74
Nov-01	1538	1578	97.47%	15.72%	2448	2649	92.41%	-6	-4.65
Dec-01	1255	1274	98.51%	12.12%	2005	2138	93.78%	-5.53	-4.36
Jan-02	1404	1446	97.10%	16.79%	3182	3333	95.47%	-2.48	-2.51
Feb-02	1611	1636	98.47%	12.27%	3700	3862	95.81%	-4.51	-3.74
Mar-02	1675	1708	98.07%	13.77%	2447	2593	94.37%	-5.15	-4.13
Apr-02	1539	1588	96.91%	17.29%	2162	2275	95.03%	-2.65	-2.61
May-02	1416	1441	98.27%	13.06%	2101	2233	94.09%	-5.24	-4.19
Jun-02	1342	1381	97.18%	16.57%	1906	2051	92.93%	-4.76	-3.89



New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1884	1927	97.77%	14.77%	2617	2808	93.20%	-6.14	-4.73
Sep-01	1909	1969	96.95%	17.19%	2505	2645	94.71%	-3.37	-3.05
Oct-01	1786	1827	97.76%	14.81%	2488	2671	93.15%	-6.01	-4.65
Nov-01	1544	1578	97.85%	14.52%	2535	2649	95.70%	-3.33	-3.02
Dec-01	1263	1274	99.14%	9.25%	2065	2138	96.59%	-3.97	-3.41
Jan-02	1419	1446	98.13%	13.54%	3243	3333	97.30%	-1.63	-1.99
Feb-02	1622	1636	99.14%	9.21%	3779	3862	97.85%	-3.02	-2.84
Mar-02	1690	1708	98.95%	10.21%	2512	2593	96.88%	-3.82	-3.32
Apr-02	1565	1588	98.55%	11.95%	2220	2275	97.58%	-1.93	-2.17
May-02	1425	1441	98.89%	10.48%	2157	2233	96.60%	-3.74	-3.28
Jun-02									



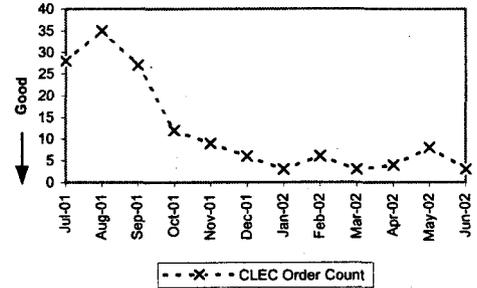
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1282	41	31.27	77.80	38654	534	72.39	-2.47	-2.5
Aug-01	1453	59	24.63	70.79	42906	522	82.20	-3.8	-3.31
Sep-01	1481	73	20.29	62.50	41208	485	84.96	-4.55	-3.77
Oct-01	1240	51	24.31	70.81	42500	490	86.73	-3.54	-3.15
Nov-01	3926	53	74.08	358.07	46509	491	94.72	-1.12	-1.68
Dec-01	1287	48	26.81	80.76	49209	540	91.13	-3.43	-3.09
Jan-02	1259	41	30.71	92.07	52546	541	97.13	-3.37	-3.05
Feb-02	1564	57	27.44	81.94	58613	594	98.68	-4.41	-3.68
Mar-02	1583	61	25.95	83.57	62414	631	98.91	-5.05	-4.07
Apr-02	1845	46	40.11	99.00	59917	556	107.76	-3.63	-3.21
May-02	1922	47	40.89	103.47	65188	545	119.61	-4.16	-3.53
Jun-02	2038	53	38.45	102.63	68375	556	122.98	-4.57	-3.78



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B) (Diagnostic)

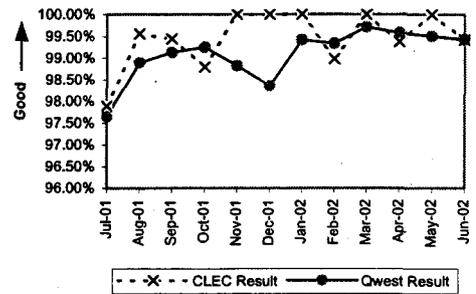
Date	CLEC Order Count
Jul-01	28
Aug-01	35
Sep-01	27
Oct-01	12
Nov-01	9
Dec-01	6
Jan-02	3
Feb-02	6
Mar-02	3
Apr-02	4
May-02	8
Jun-02	3



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

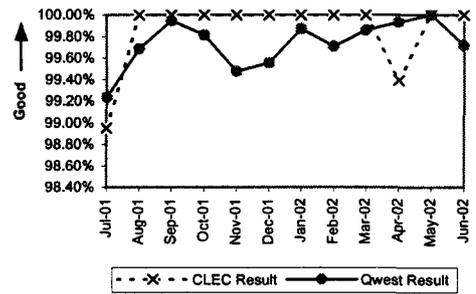
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	279	285	97.89%	14.36%	2160	2212	97.65%	-0.26	-1.16
Aug-01	226	227	99.56%	6.62%	2496	2524	98.89%	-0.92	-1.56
Sep-01	178	179	99.44%	7.45%	1819	1835	99.13%	-0.43	-1.26
Oct-01	164	166	98.80%	10.91%	2106	2122	99.25%	0.65	-0.61
Nov-01	145	145	100.00%	0.00%	1678	1698	98.82%	-1.26	-1.77
Dec-01	111	111	100.00%	0.00%	1316	1338	98.36%	-1.31	-1.8
Jan-02	113	113	100.00%	0.00%	1517	1526	99.41%	-0.79	-1.48
Feb-02	97	98	98.98%	10.05%	1347	1356	99.34%	0.43	-0.74
Mar-02	120	120	100.00%	0.00%	1356	1360	99.71%	-0.57	-1.35
Apr-02	159	160	99.38%	7.88%	1433	1439	99.58%	0.39	-0.77
May-02	135	135	100.00%	0.00%	1404	1411	99.50%	-0.78	-1.48
Jun-02	170	171	99.42%	7.62%	1389	1397	99.43%	0.06	-0.96



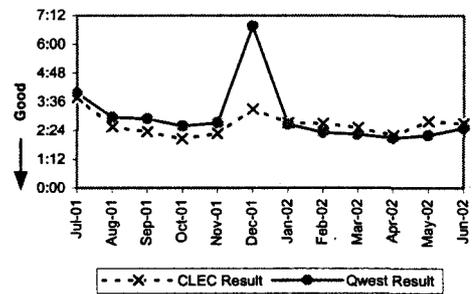
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	283	286	98.95%	10.19%	2208	2225	99.24%	0.54	-0.67
Aug-01	229	229	100.00%	0.00%	2525	2533	99.68%	-0.82	-1.5
Sep-01	179	179	100.00%	0.00%	1848	1849	99.95%	-0.3	-1.18
Oct-01	168	168	100.00%	0.00%	2135	2139	99.81%	-0.54	-1.33
Nov-01	147	147	100.00%	0.00%	1703	1712	99.47%	-0.85	-1.51
Dec-01	112	112	100.00%	0.00%	1344	1350	99.56%	-0.68	-1.41
Jan-02	114	114	100.00%	0.00%	1544	1546	99.87%	-0.37	-1.23
Feb-02	100	100	100.00%	0.00%	1364	1368	99.71%	-0.52	-1.32
Mar-02	123	123	100.00%	0.00%	1370	1372	99.85%	-0.41	-1.25
Apr-02	164	165	99.39%	7.76%	1456	1457	99.93%	1.31	-0.2
May-02	141	141	100.00%	0.00%	1424	1424	100.00%	N/A	N/A
Jun-02	175	175	100.00%	0.00%	1402	1406	99.72%	-0.67	-1.41



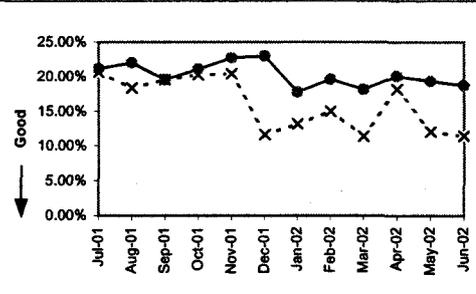
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1080:37	286	3:47	11:25	8815:20	2225	3:58	-0.18	-1.11
Aug-01	583:06	229	2:33	3:26	7459:51	2533	2:57	-0.7	-1.42
Sep-01	421:13	179	2:21	3:07	5331:35	1849	2:53	-1.39	-1.84
Oct-01	344:50	168	2:03	2:58	5534:52	2139	2:35	-1.2	-1.73
Nov-01	332:34	147	2:16	2:43	4650:52	1712	2:43	-0.8	-1.48
Dec-01	370:14	112	3:18	4:24	9122:46	1350	6:45	-0.33	-1.2
Jan-02	309:48	114	2:43	3:27	4100:56	1546	2:39	0.05	-0.97
Feb-02	269:12	100	2:42	4:24	3175:42	1368	2:19	0.79	-0.52
Mar-02	309:41	123	2:31	3:19	3054:34	1372	2:14	0.63	-0.62
Apr-02	361:58	165	2:12	5:26	3037:42	1457	2:05	0.37	-0.77
May-02	392:46	141	2:47	2:55	3122:43	1424	2:12	1.84	0.12
Jun-02	473:13	175	2:42	2:54	3505:22	1406	2:30	0.5	-0.69



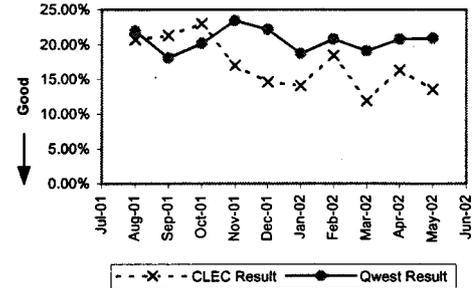
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	59	286	20.63%	40.46%	471	2226	21.16%	-0.21	-1.13
Aug-01	42	229	18.34%	38.70%	558	2537	21.99%	-1.28	-1.78
Sep-01	35	179	19.55%	39.66%	362	1852	19.55%	0.02	-0.99
Oct-01	34	168	20.24%	40.18%	451	2140	21.07%	-0.26	-1.16
Nov-01	30	147	20.41%	40.30%	389	1714	22.70%	-0.64	-1.39
Dec-01	13	112	11.61%	32.03%	310	1350	22.96%	-2.75	-2.67
Jan-02	15	114	13.16%	33.80%	274	1546	17.72%	-1.23	-1.75
Feb-02	15	100	15.00%	35.71%	288	1368	19.59%	-1.12	-1.68
Mar-02	14	123	11.38%	31.76%	249	1373	18.14%	-1.86	-2.13
Apr-02	30	165	18.18%	38.57%	292	1458	20.03%	-0.56	-1.34
May-02	17	141	12.06%	32.56%	275	1424	19.31%	-2.08	-2.27
Jun-02	20	175	11.43%	31.82%	263	1406	18.71%	-2.33	-2.42

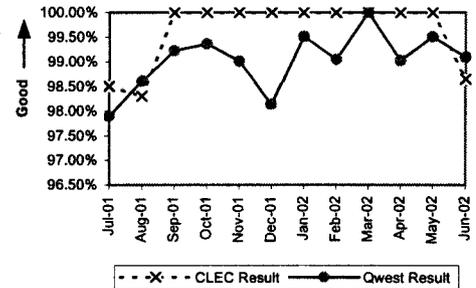


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

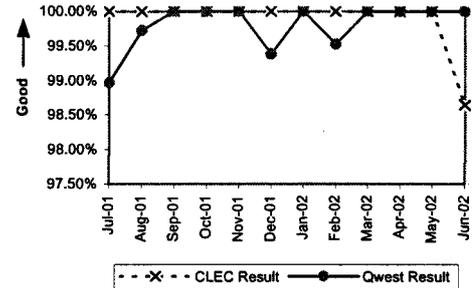
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	33	159	20.75%	40.56%	270	1231	21.93%	-0.34	-1.21
Sep-01	29	136	21.32%	40.96%	166	919	18.06%	0.91	-0.45
Oct-01	26	113	23.01%	42.09%	220	1090	20.18%	0.71	-0.57
Nov-01	17	100	17.00%	37.56%	212	904	23.45%	-1.44	-1.88
Dec-01	12	82	14.63%	35.34%	153	690	22.17%	-1.55	-1.94
Jan-02	12	85	14.12%	34.82%	154	824	18.69%	-1.03	-1.63
Feb-02	12	65	18.46%	38.80%	147	707	20.79%	-0.44	-1.27
Mar-02	10	84	11.90%	32.38%	131	686	19.10%	-1.58	-1.96
Apr-02	17	104	16.35%	36.98%	157	755	20.79%	-1.05	-1.64
May-02	13	96	13.54%	34.22%	161	770	20.91%	-1.67	-2.02
Jun-02									



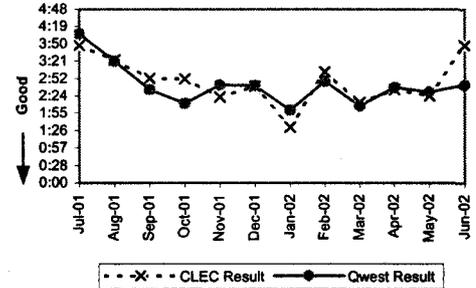
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	66	67	98.51%	12.13%	279	285	97.89%	-0.31	-1.19
Aug-01	58	59	98.31%	12.91%	355	360	98.61%	0.2	-0.88
Sep-01	54	54	100.00%	0.00%	255	257	99.22%	-0.59	-1.36
Oct-01	51	51	100.00%	0.00%	311	313	99.36%	-0.53	-1.32
Nov-01	41	41	100.00%	0.00%	199	201	99.01%	-0.59	-1.36
Dec-01	37	37	100.00%	0.00%	158	161	98.14%	-0.76	-1.46
Jan-02	48	48	100.00%	0.00%	203	204	99.51%	-0.44	-1.27
Feb-02	38	38	100.00%	0.00%	207	209	99.04%	-0.56	-1.34
Mar-02	62	62	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	72	72	100.00%	0.00%	203	205	99.02%	-0.72	-1.44
May-02	65	65	100.00%	0.00%	203	204	99.51%	-0.49	-1.3
Jun-02	73	74	98.65%	11.55%	219	221	99.10%	0.3	-0.82



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	67	67	100.00%	0.00%	288	291	98.97%	-0.75	-1.46
Aug-01	59	59	100.00%	0.00%	359	360	99.72%	-0.38	-1.23
Sep-01	54	54	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	51	51	100.00%	0.00%	313	313	100.00%	N/A	N/A
Nov-01	41	41	100.00%	0.00%	202	202	100.00%	N/A	N/A
Dec-01	37	37	100.00%	0.00%	161	162	99.38%	-0.43	-1.26
Jan-02	48	48	100.00%	0.00%	207	207	100.00%	N/A	N/A
Feb-02	38	38	100.00%	0.00%	209	210	99.52%	-0.39	-1.24
Mar-02	62	62	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	72	72	100.00%	0.00%	206	206	100.00%	N/A	N/A
May-02	65	65	100.00%	0.00%	205	205	100.00%	N/A	N/A
Jun-02	73	74	98.65%	11.55%	222	222	100.00%	N/A	-0.28

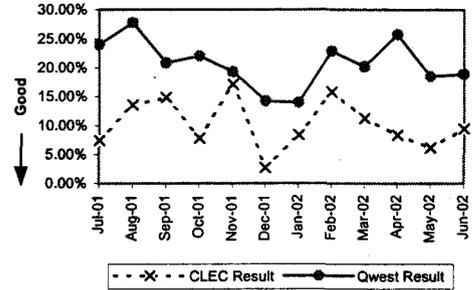


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	254:29	67	3:48	5:17	1197:06	291	4:07	-0.3	-1.18
Aug-01	199:20	59	3:23	5:43	1207:58	360	3:21	0.57	-0.65
Sep-01	155:58	54	2:53	3:26	663:52	259	2:34	0.47	-0.71
Oct-01	146:03	51	2:52	4:03	683:07	313	2:11	1.06	-0.35
Nov-01	97:15	41	2:22	2:50	544:07	202	2:42	-0.38	-1.23
Dec-01	98:49	37	2:40	2:27	435:39	162	2:41	-0.02	-1.01
Jan-02	73:48	48	1:32	1:24	413:49	207	2:00	-0.82	-1.5
Feb-02	116:15	38	3:04	3:40	589:09	210	2:48	0.82	-0.5
Mar-02	137:29	62	2:13	2:41	417:39	198	2:07	0.33	-0.8
Apr-02	184:21	72	2:34	2:55	541:33	206	2:38	-0.11	-1.06
May-02	156:17	65	2:24	2:57	512:46	205	2:30	-0.15	-1.09
Jun-02	281:25	74	3:48	9:16	599:38	222	2:42	1.23	-0.25

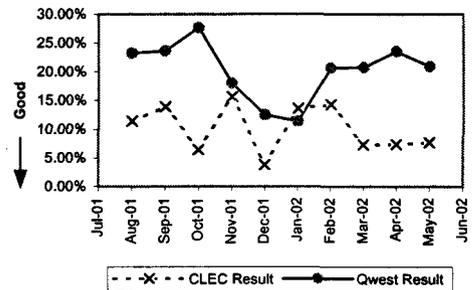


Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

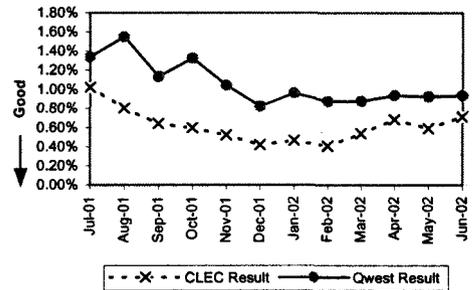
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	67	7.46%	26.28%	70	291	24.06%	-2.86	-2.74
Aug-01	8	59	13.56%	34.24%	100	360	27.78%	-2.26	-2.37
Sep-01	8	54	14.81%	35.52%	54	259	20.85%	-0.99	-1.6
Oct-01	4	51	7.84%	26.88%	69	313	22.04%	-2.27	-2.38
Nov-01	7	41	17.07%	37.63%	39	202	19.31%	-0.33	-1.2
Dec-01	1	37	2.70%	16.22%	23	162	14.20%	-1.81	-2.1
Jan-02	4	48	8.33%	27.64%	29	207	14.01%	-1.02	-1.62
Feb-02	6	38	15.79%	36.46%	48	210	22.86%	-0.95	-1.58
Mar-02	7	62	11.29%	31.65%	40	198	20.20%	-1.53	-1.93
Apr-02	6	72	8.33%	27.64%	53	206	25.73%	-2.91	-2.77
May-02	4	65	6.15%	24.03%	38	205	18.54%	-2.24	-2.36
Jun-02	7	74	9.46%	29.27%	42	222	18.92%	-1.8	-2.09



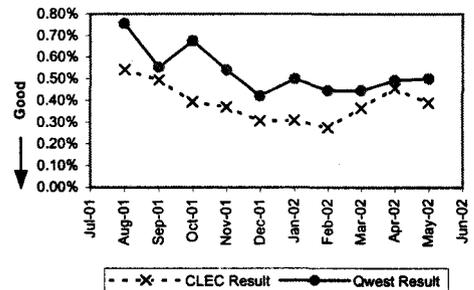
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	4	35	11.43%	31.82%	43	185	23.24%	-1.52	-1.92
Sep-01	6	43	13.95%	34.65%	26	110	23.64%	-1.27	-1.77
Oct-01	2	31	6.45%	24.57%	44	159	27.67%	-2.42	-2.47
Nov-01	5	32	15.63%	36.31%	16	89	17.98%	-0.3	-1.18
Dec-01	1	26	3.85%	19.23%	10	80	12.50%	-1.16	-1.7
Jan-02	3	22	13.64%	34.32%	10	88	11.36%	0.27	-0.83
Feb-02	4	28	14.29%	34.99%	20	97	20.62%	-0.73	-1.44
Mar-02	3	41	7.32%	26.04%	23	111	20.72%	-1.81	-2.1
Apr-02	4	54	7.41%	26.19%	28	119	23.53%	-2.32	-2.41
May-02	3	39	7.69%	26.65%	23	110	20.91%	-1.74	-2.06
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	353	34619	1.02%	10.05%	2517	187909	1.34%	-4.76	-3.89
Aug-01	288	35844	0.80%	8.93%	2897	187280	1.55%	-10.45	-7.35
Sep-01	233	36277	0.64%	7.99%	2111	186329	1.13%	-8.08	-5.91
Oct-01	219	36599	0.60%	7.71%	2453	185014	1.33%	-11.12	-7.76
Nov-01	188	35814	0.52%	7.23%	1916	184334	1.04%	-8.78	-6.34
Dec-01	149	35470	0.42%	6.47%	1512	183312	0.82%	-7.71	-5.69
Jan-02	162	34715	0.47%	6.82%	1753	182572	0.96%	-8.64	-6.25
Feb-02	138	33797	0.41%	6.38%	1578	180684	0.87%	-8.43	-6.13
Mar-02	185	34282	0.54%	7.33%	1571	178951	0.88%	-6.15	-4.74
Apr-02	237	34549	0.69%	8.25%	1664	177337	0.94%	-4.45	-3.71
May-02	206	34710	0.59%	7.68%	1629	175766	0.93%	-5.92	-4.6
Jun-02	249	34843	0.71%	8.42%	1628	174155	0.93%	-3.9	-3.37

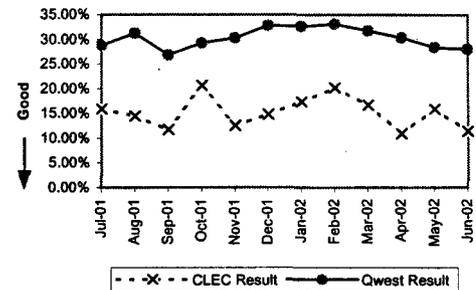


Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	194	35844	0.54%	7.34%	1416	187280	0.76%	-4.3	-3.62
Sep-01	179	36277	0.49%	7.01%	1029	186329	0.55%	-1.38	-1.84
Oct-01	144	36599	0.39%	6.26%	1249	185014	0.68%	-6.01	-4.65
Nov-01	132	35814	0.37%	6.06%	993	184334	0.54%	-4.02	-3.45
Dec-01	108	35470	0.30%	5.51%	770	183312	0.42%	-3.08	-2.87
Jan-02	107	34715	0.31%	5.54%	912	182572	0.50%	-4.63	-3.82
Feb-02	93	33797	0.28%	5.24%	804	180684	0.45%	-4.3	-3.62
Mar-02	125	34282	0.36%	6.03%	797	178951	0.45%	-2.06	-2.25
Apr-02	158	34549	0.46%	6.75%	874	177337	0.49%	-0.86	-1.52
May-02	135	34710	0.39%	6.22%	880	175766	0.50%	-2.7	-2.64
Jun-02									



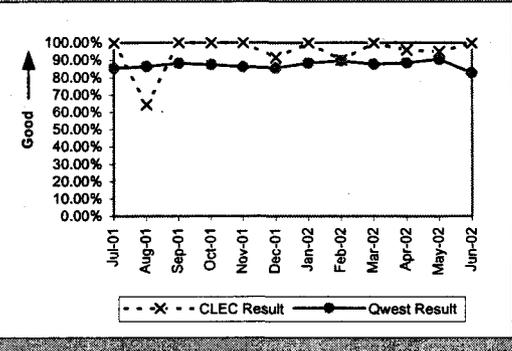
Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	CLEC Std	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	67	420	15.95%	36.62%	1018	3535	28.80%	-5.5	-4.34
Aug-01	49	337	14.54%	35.25%	1318	4215	31.27%	-6.37	-4.88
Sep-01	31	264	11.74%	32.19%	775	2886	26.85%	-5.3	-4.22
Oct-01	57	276	20.65%	40.48%	1015	3468	29.27%	-3.03	-2.84
Nov-01	27	215	12.56%	33.14%	832	2748	30.28%	-5.45	-4.31
Dec-01	26	175	14.86%	35.57%	739	2251	32.83%	-4.88	-3.97
Jan-02	34	196	17.35%	37.87%	850	2603	32.65%	-4.41	-3.68
Feb-02	35	173	20.23%	40.17%	783	2361	33.16%	-3.49	-3.12
Mar-02	37	222	16.67%	37.27%	732	2303	31.78%	-4.62	-3.81
Apr-02	29	266	10.90%	31.17%	727	2391	30.41%	-6.56	-4.99
May-02	39	245	15.92%	36.58%	649	2278	28.49%	-4.14	-3.52
Jun-02	32	281	11.39%	31.77%	636	2264	28.09%	-5.88	-4.57

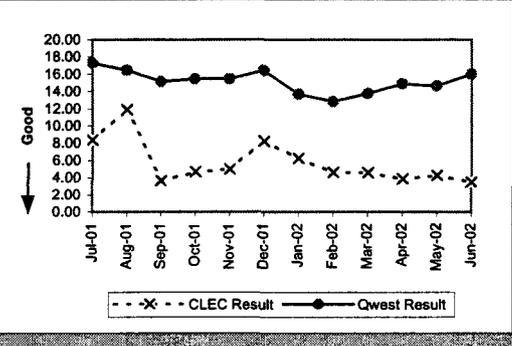


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

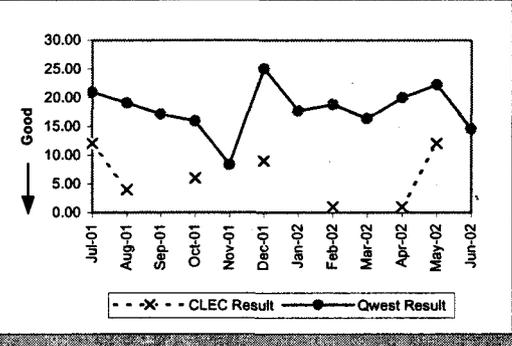
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	10	100.00%	0.00%	2516	2945	85.43%	-1.3	-1.79
Aug-01	9	14	64.29%	47.92%	2963	3432	86.33%	2.07	0.26
Sep-01	6	6	100.00%	0.00%	2862	3251	88.03%	-0.9	-1.55
Oct-01	7	7	100.00%	0.00%	3120	3571	87.37%	-1	-1.61
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
Dec-01	11	12	91.67%	27.64%	2616	3056	85.60%	-0.6	-1.36
Jan-02	3	3	100.00%	0.00%	3415	3867	88.31%	-0.63	-1.38
Feb-02	9	10	90.00%	30.00%	3238	3613	89.62%	-0.04	-1.02
Mar-02	14	14	100.00%	0.00%	2771	3159	87.72%	-1.4	-1.85
Apr-02	24	25	96.00%	19.60%	3104	3505	88.56%	-1.16	-1.71
May-02	19	20	95.00%	21.79%	3284	3627	90.54%	-0.68	-1.41
Jun-02	19	19	100.00%	0.00%	2896	3495	82.86%	-1.98	-2.2



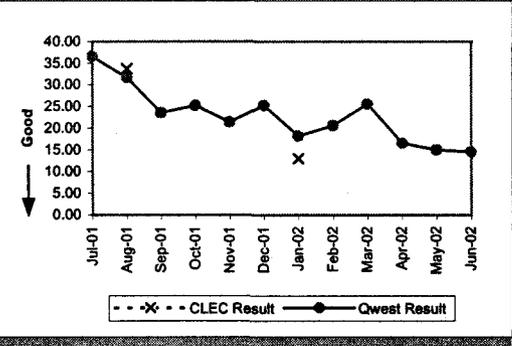
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	109	13	8.38	8.75	73506	4244	17.32	-1.86	-2.13
Aug-01	178	15	11.87	15.68	76695	4664	16.44	-1.07	-1.65
Sep-01	11	3	3.67	0.58	66905	4418	15.14	-1.45	-1.88
Oct-01	28	6	4.67	0.52	79727	5160	15.45	-1.82	-2.11
Nov-01	5	1	5.00		68216	4413	15.46	-0.74	-1.45
Dec-01	74	9	8.22	4.87	63510	3867	16.42	-1.38	-1.84
Jan-02	25	4	6.25	3.40	64286	4698	13.68	-1.24	-1.75
Feb-02	46	10	4.60	1.96	55946	4360	12.83	-2.32	-2.41
Mar-02	41	9	4.56	0.53	52335	3803	13.76	-1.69	-2.03
Apr-02	50	13	3.85	0.99	65915	4425	14.90	-3.12	-2.9
May-02	60	14	4.29	2.37	67058	4575	14.66	-2.44	-2.48
Jun-02	35	10	3.50	1.08	72319	4518	16.01	-3.36	-3.04



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	36	3	12.00	10.82	17222	821	20.98	-0.73	-1.45
Aug-01	12	3	4.00	2.00	15908	834	19.07	-1.07	-1.65
Sep-01					12179	711	17.13		
Oct-01	18	3	6.00	2.65	14313	896	15.97	-0.81	-1.49
Nov-01					13363	1598	8.36		
Dec-01	9	1	9.00		14666	586	25.03	-0.42	-1.25
Jan-02					10385	587	17.69		
Feb-02	1	1	1.00		8683	461	18.84	-0.86	-1.52
Mar-02					7991	488	16.38		
Apr-02	1	1	1.00		10616	531	19.99	-0.81	-1.49
May-02	12	1	12.00		10826	487	22.23	-0.27	-1.17
Jun-02					10785	739	14.59		

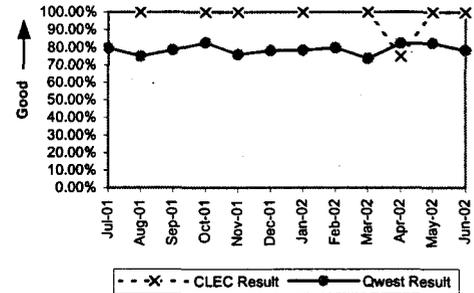


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5108	140	36.49		
Aug-01	101	3	33.67	19.01	4147	131	31.66	1.46	-0.11
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02	13	1	13.00		1634	90	18.16	-0.29	-1.18
Feb-02					700	34	20.59		
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		
Jun-02					939	65	14.45		

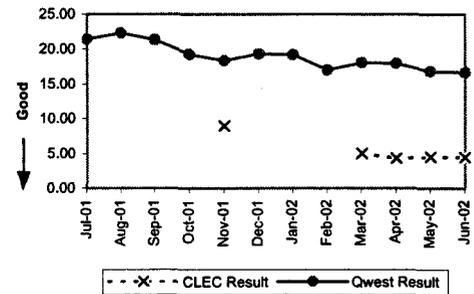


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

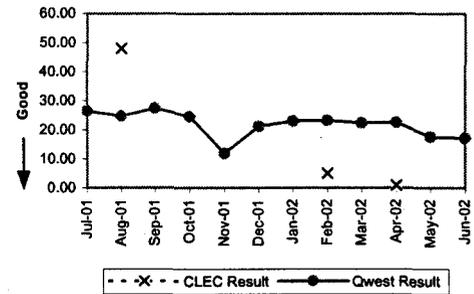
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1317	1651	79.77%		
Aug-01	1	1	100.00%	0.00%	1226	1634	75.03%	-0.58	-1.35
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	1	1	100.00%	0.00%	1517	1994	76.08%	-0.58	-1.34
Dec-01					1367	1749	78.16%		
Jan-02	2	2	100.00%	0.00%	1386	1767	78.44%	-0.74	-1.45
Feb-02					1498	1878	79.77%		
Mar-02	1	1	100.00%	0.00%	1315	1785	73.67%	-0.6	-1.36
Apr-02	3	4	75.00%	43.30%	1646	2000	82.30%	0.39	-0.76
May-02	2	2	100.00%	0.00%	2038	2472	82.44%	-0.65	-1.4
Jun-02	9	9	100.00%	0.00%	1685	2150	78.37%	-1.57	-1.96



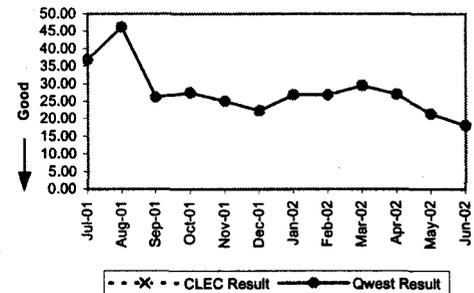
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					52783	2467	21.40		
Aug-01					56572	2537	22.30		
Sep-01					44831	2105	21.30		
Oct-01					50939	2646	19.25		
Nov-01	9	1	9.00		50135	2732	18.35	-0.52	-1.32
Dec-01					46661	2413	19.34		
Jan-02					45263	2356	19.21		
Feb-02					38339	2258	16.98		
Mar-02	5	1	5.00		40983	2271	18.05	-0.69	-1.42
Apr-02	13	3	4.33	0.58	46620	2598	17.94	-1.47	-1.9
May-02	9	2	4.50	0.71	52256	3112	16.79	-1.26	-1.77
Jun-02	9	2	4.50	0.71	44380	2663	16.67	-1.14	-1.69



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					16376	617	26.54		
Aug-01	48	1	48.00		17827	723	24.66	2.75	0.67
Sep-01					15360	560	27.43		
Oct-01					15043	615	24.46		
Nov-01					13683	1149	11.91		
Dec-01					10853	513	21.16		
Jan-02					11807	515	22.93		
Feb-02	5	1	5.00		10570	455	23.23	-0.73	-1.44
Mar-02					11876	532	22.32		
Apr-02	1	1	1.00		10240	453	22.60	-0.81	-1.49
May-02					9620	548	17.55		
Jun-02					9535	558	17.09		

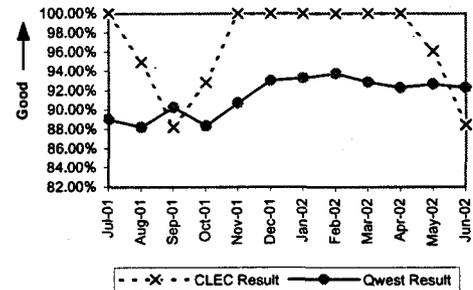


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3457	94	36.78		
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01					1244	56	22.21		
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		
Jun-02					921	51	18.06		

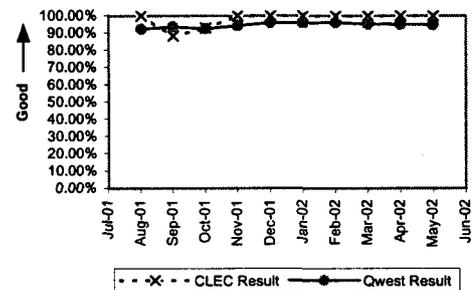


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

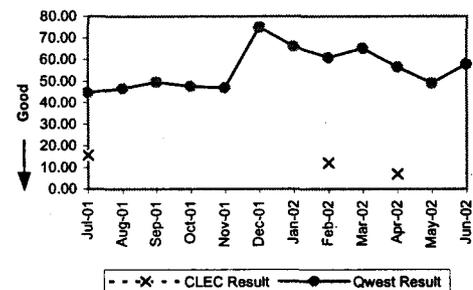
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	17	17	100.00%	0.00%	6156	6913	89.05%	-1.44	-1.88
Aug-01	19	20	95.00%	21.79%	6298	7139	88.22%	-0.94	-1.57
Sep-01	15	17	88.24%	32.22%	6394	7080	90.31%	0.35	-0.79
Oct-01	13	14	92.86%	25.75%	6484	7338	88.36%	-0.52	-1.32
Nov-01	10	10	100.00%	0.00%	6937	7648	90.70%	-1.01	-1.62
Dec-01	9	9	100.00%	0.00%	6450	6933	93.03%	-0.82	-1.5
Jan-02	11	11	100.00%	0.00%	6415	6877	93.28%	-0.89	-1.54
Feb-02	10	10	100.00%	0.00%	6539	6975	93.75%	-0.82	-1.5
Mar-02	14	14	100.00%	0.00%	6036	6499	92.88%	-1.04	-1.63
Apr-02	22	22	100.00%	0.00%	6181	6697	92.30%	-1.35	-1.82
May-02	25	26	96.15%	19.23%	6923	7468	92.70%	-0.68	-1.41
Jun-02	23	26	88.46%	31.95%	6975	7556	92.31%	0.74	-0.55



New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	20	20	100.00%	0.00%	6596	7139	92.39%	-1.28	-1.78
Sep-01	15	17	88.24%	32.22%	6625	7080	93.57%	0.86	-0.48
Oct-01	13	14	92.86%	25.75%	6788	7338	92.50%	-0.05	-1.03
Nov-01	10	10	100.00%	0.00%	7210	7648	94.27%	-0.78	-1.47
Dec-01	9	9	100.00%	0.00%	6646	6933	95.86%	-0.62	-1.38
Jan-02	11	11	100.00%	0.00%	6598	6877	95.94%	-0.68	-1.41
Feb-02	10	10	100.00%	0.00%	6705	6975	96.13%	-0.63	-1.39
Mar-02	14	14	100.00%	0.00%	6184	6499	95.15%	-0.84	-1.51
Apr-02	22	22	100.00%	0.00%	6363	6697	95.01%	-1.07	-1.65
May-02	26	26	100.00%	0.00%	7090	7468	94.94%	-1.18	-1.71
Jun-02									



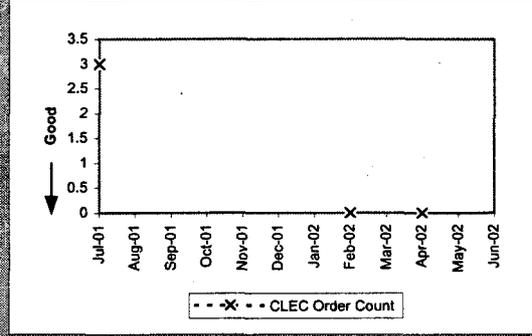
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	78	5	15.60	12.93	70450	1578	44.65	-0.95	-1.58
Aug-01					71793	1539	46.65		
Sep-01					72169	1452	49.70		
Oct-01					69384	1455	47.69		
Nov-01					73319	1564	46.88		
Dec-01					61142	815	75.02		
Jan-02					69527	1053	66.03		
Feb-02	48	4	12.00	0.00	69117	1132	61.06	-1.1	-1.67
Mar-02					67798	1039	65.25		
Apr-02	7	1	7.00		71610	1265	56.61	-0.53	-1.33
May-02					76923	1566	49.12		
Jun-02					83701	1447	57.84		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B) (Diagnostic)

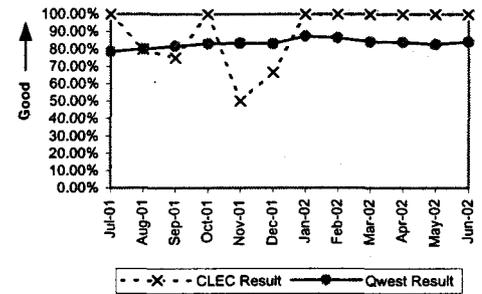
Date	CLEC Order Count
Jul-01	3
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	0
Mar-02	0
Apr-02	0
May-02	
Jun-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

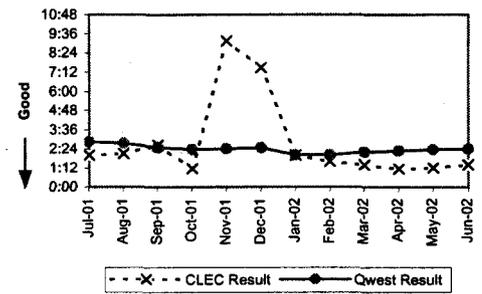
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	3988	5078	78.53%	-0.74	-1.45
Aug-01	8	10	80.00%	40.00%	4190	5223	80.22%	0.08	-0.95
Sep-01	6	8	75.00%	43.30%	3571	4369	81.74%	0.51	-0.69
Oct-01	6	6	100.00%	0.00%	4061	4880	83.22%	-1.1	-1.67
Nov-01	3	6	50.00%	50.00%	3500	4189	83.55%	1.83	0.12
Dec-01	2	3	66.67%	47.14%	2962	3561	83.18%	0.67	-0.59
Jan-02	4	4	100.00%	0.00%	3341	3826	87.32%	-0.76	-1.46
Feb-02	2	2	100.00%	0.00%	2971	3437	86.44%	-0.56	-1.34
Mar-02	5	5	100.00%	0.00%	3055	3631	84.14%	-0.97	-1.59
Apr-02	3	3	100.00%	0.00%	3274	3895	84.06%	-0.75	-1.46
May-02	5	5	100.00%	0.00%	3226	3893	82.87%	-1.02	-1.62
Jun-02	12	12	100.00%	0.00%	3508	4166	84.21%	-1.5	-1.91



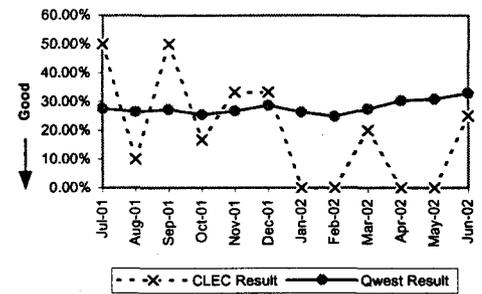
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4:03	2	2:01	0:40	14491:35	5078	2:51	-0.23	-1.14
Aug-01	20:55	10	2:06	2:48	14353:10	5223	2:45	-0.22	-1.13
Sep-01	21:08	8	2:39	1:49	10835:06	4369	2:29	1.66	0.01
Oct-01	6:57	6	1:10	1:04	11617:03	4880	2:23	-0.84	-1.51
Nov-01	54:52	6	9:09	11:26	10127:22	4189	2:25	2.51	0.53
Dec-01	22:26	3	7:29	6:26	8779:36	3561	2:28	1.93	0.17
Jan-02	8:03	4	2:01	1:18	7765:14	3826	2:02	-0.01	-1.01
Feb-02	3:11	2	1:36	1:27	6974:59	3437	2:02	-0.2	-1.12
Mar-02	6:59	5	1:24	1:15	7961:26	3631	2:12	-0.59	-1.36
Apr-02	3:27	3	1:09	0:44	8893:50	3895	2:17	-0.56	-1.34
May-02	6:06	5	1:13	1:07	9295:13	3893	2:23	-0.62	-1.38
Jun-02	17:04	12	1:25	1:13	10056:02	4166	2:25	-1.08	-1.66



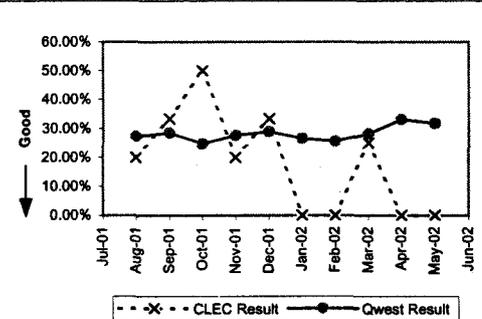
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	1397	5078	27.51%	0.6	-0.64
Aug-01	1	10	10.00%	30.00%	1386	5223	26.54%	-1.18	-1.72
Sep-01	4	8	50.00%	50.00%	1192	4369	27.28%	1.33	-0.19
Oct-01	1	6	16.67%	37.27%	1243	4880	25.47%	-0.49	-1.3
Nov-01	2	6	33.33%	47.14%	1118	4189	26.69%	0.38	-0.77
Dec-01	1	3	33.33%	47.14%	1021	3561	28.67%	0.2	-0.88
Jan-02	0	4	0.00%	0.00%	1006	3826	26.29%	-1.19	-1.73
Feb-02	0	2	0.00%	0.00%	851	3437	24.76%	-0.81	-1.49
Mar-02	1	5	20.00%	40.00%	996	3631	27.43%	-0.37	-1.23
Apr-02	0	3	0.00%	0.00%	1179	3895	30.27%	-1.14	-1.69
May-02	0	5	0.00%	0.00%	1201	3893	30.85%	-1.49	-1.91
Jun-02	3	12	25.00%	43.30%	1371	4166	32.91%	-0.58	-1.35



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

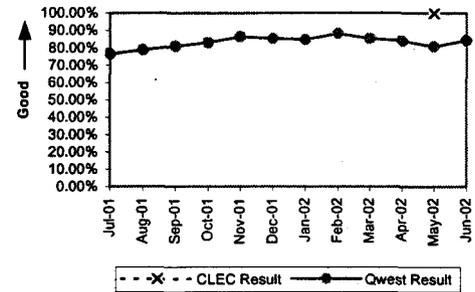
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	5	20.00%	40.00%	935	3435	27.22%	-0.36	-1.22
Aug-01	2	6	33.33%	47.14%	813	2865	28.38%	0.29	-0.83
Sep-01	1	2	50.00%	50.00%	787	3182	24.73%	0.68	-0.59
Nov-01	1	5	20.00%	40.00%	739	2684	27.53%	-0.38	-1.23
Dec-01	1	3	33.33%	47.14%	651	2256	28.86%	0.19	-0.88
Jan-02	0	1	0.00%	0.00%	644	2433	26.47%	-0.6	-1.36
Feb-02	0	2	0.00%	0.00%	552	2164	25.51%	-0.83	-1.5
Mar-02	1	4	25.00%	43.30%	675	2401	28.11%	-0.14	-1.08
Apr-02	0	3	0.00%	0.00%	876	2649	33.07%	-1.22	-1.74
May-02	0	1	0.00%	0.00%	865	2730	31.69%	-0.68	-1.41
Jun-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

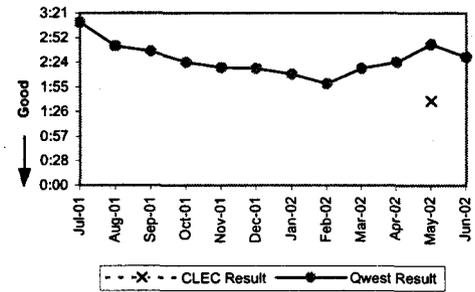
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2147	2800	76.68%		
Aug-01					2288	2899	78.92%		
Sep-01					1684	2078	81.04%		
Oct-01					1864	2240	83.21%		
Nov-01					1726	1993	86.60%		
Dec-01					1468	1719	85.40%		
Jan-02					1461	1723	84.79%		
Feb-02					1470	1668	88.13%		
Mar-02					1609	1888	85.22%		
Apr-02					1784	2123	84.03%		
May-02	3	3	100.00%	0.00%	1765	2182	80.89%	-0.84	-1.51
Jun-02					2040	2419	84.33%		



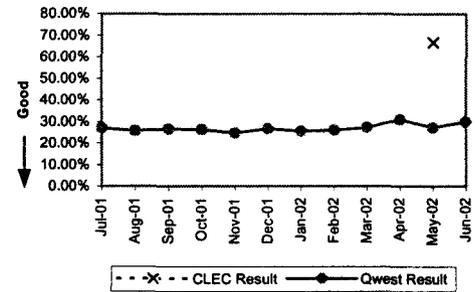
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					8924:17	2800	3:11		
Aug-01					7872:43	2899	2:43		
Sep-01					5430:33	2078	2:37		
Oct-01					5384:11	2240	2:24		
Nov-01					4584:21	1993	2:18		
Dec-01					3914:24	1719	2:17		
Jan-02					3726:58	1723	2:10		
Feb-02					3313:54	1668	1:59		
Mar-02					4315:22	1888	2:17		
Apr-02					5083:52	2123	2:24		
May-02	4:56	3	1:39	1:13	5995:30	2182	2:45	-0.51	-1.31
Jun-02					6061:27	2419	2:30		



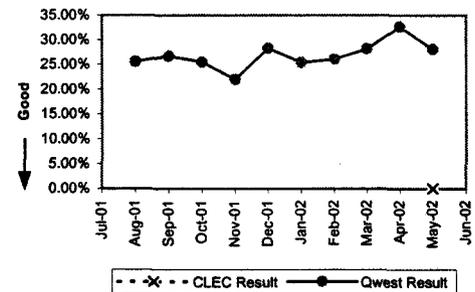
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					753	2800	26.89%		
Aug-01					744	2899	25.66%		
Sep-01					550	2078	26.47%		
Oct-01					587	2240	26.21%		
Nov-01					493	1993	24.74%		
Dec-01					458	1719	26.64%		
Jan-02					440	1723	25.54%		
Feb-02					432	1668	25.90%		
Mar-02					513	1888	27.17%		
Apr-02					656	2123	30.90%		
May-02	2	3	66.67%	47.14%	595	2182	27.27%	1.28	-0.22
Jun-02					725	2419	29.97%		



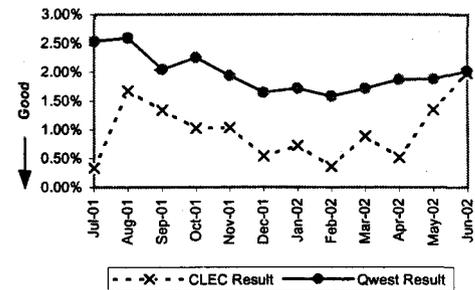
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					481	1882	25.56%		
Sep-01					353	1323	26.68%		
Oct-01					349	1369	25.49%		
Nov-01					262	1191	22.00%		
Dec-01					297	1049	28.31%		
Jan-02					262	1033	25.36%		
Feb-02					269	1032	26.07%		
Mar-02					344	1222	28.15%		
Apr-02					467	1431	32.63%		
May-02	0	1	0.00%	0.00%	431	1533	28.11%	-0.63	-1.38
Jun-02									

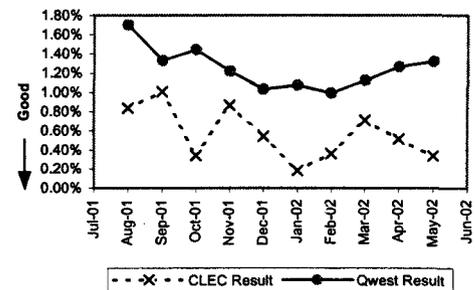


Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

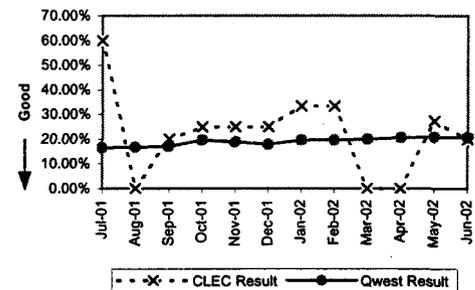
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	600	0.33%	5.76%	7878	310507	2.54%	-3.43	-3.09
Aug-01	10	597	1.68%	12.83%	8122	312764	2.60%	-1.41	-1.86
Sep-01	8	596	1.34%	11.51%	6447	314738	2.05%	-1.22	-1.74
Oct-01	6	585	1.03%	10.08%	7120	315764	2.25%	-2	-2.22
Nov-01	6	578	1.04%	10.14%	6182	318019	1.94%	-1.58	-1.96
Dec-01	3	554	0.54%	7.34%	5280	320210	1.65%	-2.05	-2.24
Jan-02	4	553	0.72%	8.47%	5549	322799	1.72%	-1.8	-2.09
Feb-02	2	556	0.36%	5.99%	5105	322988	1.58%	-2.31	-2.4
Mar-02	5	565	0.89%	9.37%	5519	322151	1.71%	-1.52	-1.92
Apr-02	3	584	0.51%	7.15%	6018	321850	1.87%	-2.42	-2.47
May-02	8	592	1.35%	11.55%	6075	322674	1.88%	-0.95	-1.58
Jun-02	12	605	1.98%	13.94%	6585	325120	2.03%	-0.07	-1.04



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	597	0.84%	9.11%	5317	312764	1.70%	-1.63	-1.99
Sep-01	6	596	1.01%	9.98%	4188	314738	1.33%	-0.69	-1.42
Oct-01	2	585	0.34%	5.84%	4551	315764	1.44%	-2.23	-2.36
Nov-01	5	578	0.87%	9.26%	3875	318019	1.22%	-0.77	-1.47
Dec-01	3	554	0.54%	7.34%	3305	320210	1.03%	-1.14	-1.69
Jan-02	1	553	0.18%	4.25%	3466	322799	1.07%	-2.04	-2.24
Feb-02	2	556	0.36%	5.99%	3196	322988	0.99%	-1.5	-1.91
Mar-02	4	565	0.71%	8.38%	3623	322151	1.12%	-0.94	-1.57
Apr-02	3	584	0.51%	7.15%	4080	321850	1.27%	-1.63	-1.99
May-02	2	592	0.34%	5.80%	4263	322674	1.32%	-2.09	-2.27
Jun-02									

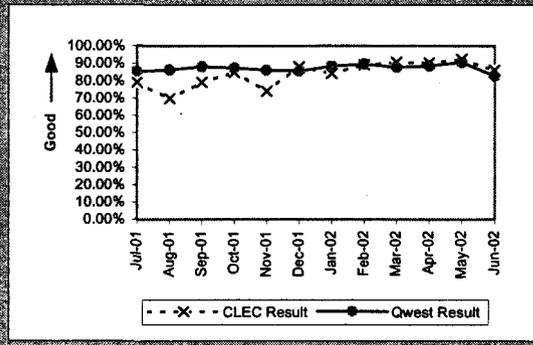


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	5	60.00%	48.99%	1560	9438	16.53%	2.09	0.27
Aug-01	0	10	0.00%	0.00%	1635	9757	16.76%	-1.42	-1.86
Sep-01	2	10	20.00%	40.00%	1321	7768	17.01%	0.3	-0.82
Oct-01	2	8	25.00%	43.30%	1740	8860	19.64%	0.41	-0.75
Nov-01	2	8	25.00%	43.30%	1436	7618	18.85%	0.47	-0.72
Dec-01	1	4	25.00%	43.30%	1149	6429	17.87%	0.39	-0.76
Jan-02	2	6	33.33%	47.14%	1351	6900	19.58%	0.79	-0.52
Feb-02	1	3	33.33%	47.14%	1244	6349	19.59%	0.55	-0.67
Mar-02	0	5	0.00%	0.00%	1378	6897	19.98%	-1.12	-1.68
Apr-02	0	3	0.00%	0.00%	1559	7577	20.58%	-0.88	-1.54
May-02	3	11	27.27%	44.54%	1597	7672	20.82%	0.54	-0.67
Jun-02	3	15	20.00%	40.00%	1727	8312	20.78%	-0.07	-1.05

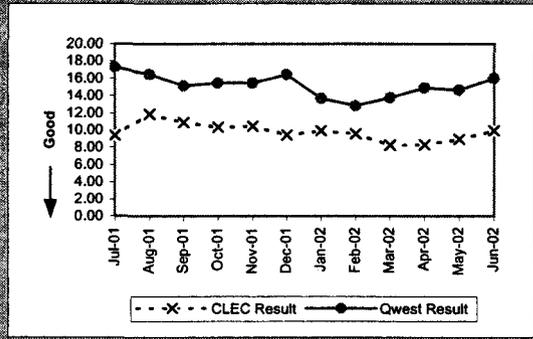


Checklist #4 - Unbundled Loop - DS1 Capable Installation

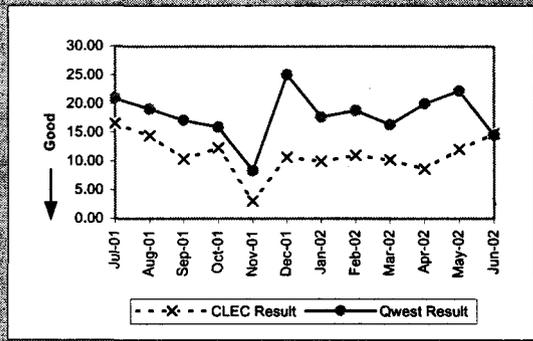
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	91	115	79.13%	40.64%	2516	2945	85.43%	1.8	0.09
Aug-01	102	146	69.86%	45.89%	2963	3432	86.33%	5.01	2.05
Sep-01	88	111	79.28%	40.53%	2862	3251	88.03%	2.58	0.57
Oct-01	163	192	84.90%	35.81%	3120	3571	87.37%	1	-0.39
Nov-01	89	120	74.17%	43.77%	2809	3258	86.22%	3.42	1.08
Dec-01	162	184	88.04%	32.45%	2616	3056	85.60%	-0.92	-1.56
Jan-02	175	208	84.13%	36.54%	3415	3867	88.31%	1.76	0.07
Feb-02	221	248	89.11%	31.15%	3238	3613	89.62%	0.27	-0.83
Mar-02	287	317	90.54%	29.27%	2771	3159	87.72%	-1.46	-1.89
Apr-02	327	362	90.33%	29.55%	3104	3505	88.56%	-1.01	-1.61
May-02	362	392	92.35%	26.58%	3284	3627	90.54%	-1.16	-1.7
Jun-02	269	312	86.22%	34.47%	2896	3495	82.86%	-1.51	-1.92



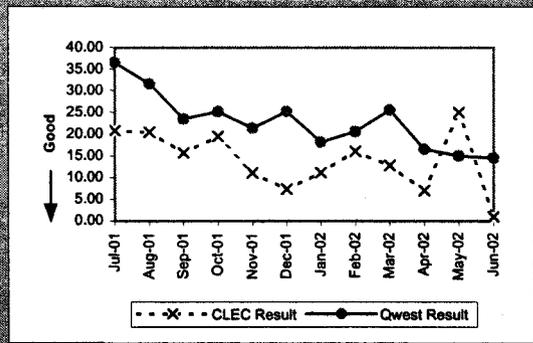
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2138	228	9.38	10.55	73506	4244	17.32	-6.76	-5.11
Aug-01	2818	238	11.84	11.46	76695	4664	16.44	-4.2	-3.55
Sep-01	2130	196	10.87	8.86	66905	4418	15.14	-4.27	-3.6
Oct-01	2443	236	10.35	9.47	79727	5160	15.45	-5.28	-4.21
Nov-01	1948	186	10.47	6.91	68216	4413	15.46	-4.7	-3.85
Dec-01	2675	283	9.45	5.48	63510	3867	16.42	-6.35	-4.86
Jan-02	3125	315	9.92	6.11	64286	4698	13.68	-5.38	-4.27
Feb-02	3049	319	9.56	6.20	55946	4360	12.83	-5.03	-4.06
Mar-02	2511	304	8.26	4.43	52335	3803	13.76	-5.66	-4.44
Apr-02	3168	382	8.29	3.96	65915	4425	14.90	-9.7	-6.9
May-02	3409	381	8.95	5.04	67058	4575	14.66	-6.75	-5.1
Jun-02	2818	284	9.92	9.70	72319	4518	16.01	-8.46	-6.14



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	946	57	16.60	15.97	17222	821	20.98	-1.51	-1.92
Aug-01	940	65	14.46	13.59	15908	834	19.07	-1.47	-1.89
Sep-01	497	48	10.35	10.85	12179	711	17.13	-2.2	-2.34
Oct-01	567	46	12.33	11.78	14313	896	15.97	-1.14	-1.69
Nov-01	429	140	3.06	10.05	13363	1598	8.36	-3.62	-3.2
Dec-01	544	51	10.67	10.43	14666	586	25.03	-2.55	-2.55
Jan-02	541	54	10.02	9.07	10385	587	17.69	-2.71	-2.65
Feb-02	780	71	10.99	9.59	8683	461	18.84	-2.98	-2.81
Mar-02	469	46	10.20	7.35	7991	488	16.38	-1.07	-1.65
Apr-02	469	54	8.69	5.64	10616	531	19.99	-3.37	-3.05
May-02	605	50	12.10	14.06	10826	487	22.23	-1.83	-2.11
Jun-02	950	64	14.84	19.42	10785	739	14.58	0.19	-0.89

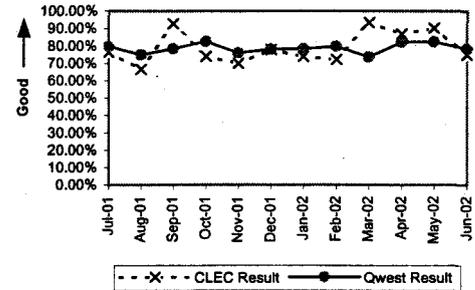


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	457	22	20.77	16.36	5108	140	36.49	-1.84	-2.12
Aug-01	878	43	20.42	12.33	4147	131	31.66	-2.26	-2.37
Sep-01	314	20	15.70	15.46	2230	95	23.47	-1.17	-1.71
Oct-01	467	24	19.46	18.96	2744	109	25.17	-1.17	-1.71
Nov-01	266	24	11.08	12.94	2965	139	21.33	-2.02	-2.23
Dec-01	102	14	7.29	4.68	2495	99	25.20	-2.72	-2.65
Jan-02	278	25	11.12	12.51	1634	90	18.16	-1.75	-2.06
Feb-02	16	1	16.00		700	34	20.59	-0.27	-1.16
Mar-02	51	4	12.75	17.00	1175	46	25.54	-0.91	-1.56
Apr-02	7	1	7.00		792	48	16.50	-0.47	-1.29
May-02	25	1	25.00		792	53	14.94	0.81	-0.51
Jun-02	1	1	1.00		939	65	14.45	-0.87	-1.53

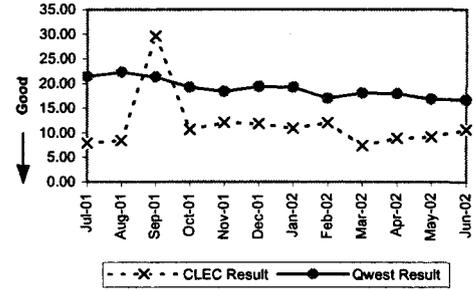


Checklist #4 - Unbundled Loop - DS1 Capable Installation

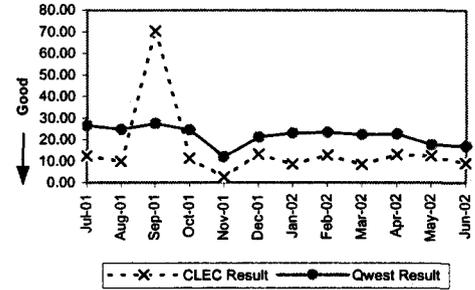
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	17	76.47%	42.42%	1317	1651	79.77%	0.37	-0.78
Aug-01	12	18	66.67%	47.14%	1226	1634	75.03%	0.81	-0.51
Sep-01	13	14	92.86%	25.75%	1135	1445	78.55%	-1.3	-1.79
Oct-01	23	31	74.19%	43.76%	1536	1859	82.63%	1.19	-0.28
Nov-01	14	20	70.00%	45.83%	1517	1994	76.08%	0.64	-0.61
Dec-01	21	27	77.78%	41.57%	1367	1749	78.16%	0.08	-0.95
Jan-02	17	23	73.91%	43.91%	1386	1767	78.44%	0.54	-0.67
Feb-02	31	43	72.09%	44.85%	1498	1878	79.77%	1.21	-0.26
Mar-02	43	46	93.48%	24.69%	1315	1785	73.67%	-3.01	-2.83
Apr-02	53	61	86.89%	33.76%	1646	2000	82.30%	-0.92	-1.56
May-02	131	145	90.34%	29.53%	2038	2472	82.44%	-2.43	-2.48
Jun-02	36	48	75.00%	43.30%	1685	2150	78.37%	0.58	-0.65



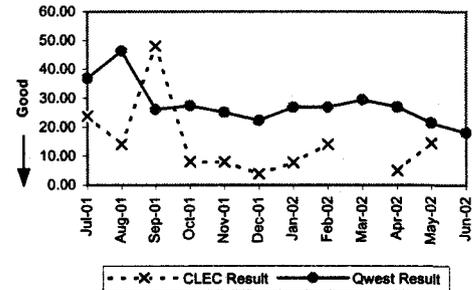
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	183	23	7.96	12.57	52783	2467	21.40	-3.06	-2.86
Aug-01	135	16	8.44	7.75	56572	2537	22.30	-2.34	-2.43
Sep-01	800	27	29.63	46.41	44831	2105	21.30	2.01	0.22
Oct-01	299	28	10.68	5.83	50939	2646	19.25	-2.11	-2.28
Nov-01	254	21	12.10	8.03	50135	2732	18.35	-1.59	-1.97
Dec-01	462	39	11.85	6.80	46661	2413	19.34	-2.78	-2.69
Jan-02	427	39	10.95	5.41	45263	2356	19.21	-2.59	-2.57
Feb-02	687	57	12.05	9.21	38339	2258	16.98	-2.11	-2.28
Mar-02	376	51	7.37	2.99	40983	2271	18.05	-3.97	-3.41
Apr-02	660	74	8.92	6.61	46620	2598	17.94	-4.79	-3.91
May-02	1399	152	9.20	7.09	52256	3112	16.79	-6.62	-5.02
Jun-02	618	58	10.66	6.07	44380	2663	16.67	-3	-2.82



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	87	7	12.43	9.64	16376	617	26.54	-1.4	-1.85
Aug-01	40	4	10.00	10.23	17827	723	24.66	-1.07	-1.65
Sep-01	704	10	70.40	54.48	15360	560	27.43	1.79	0.09
Oct-01	102	9	11.33	6.65	15043	615	24.46	-1.26	-1.76
Nov-01	40	16	2.50	4.59	13683	1149	11.91	-1.77	-2.08
Dec-01	132	10	13.20	10.92	10853	513	21.16	-0.92	-1.56
Jan-02	95	11	8.64	6.12	11807	515	22.93	-1.89	-2.15
Feb-02	230	18	12.78	9.16	10570	455	23.23	-1.74	-2.06
Mar-02	85	10	8.50	5.10	11876	532	22.32	-1.49	-1.91
Apr-02	209	16	13.06	8.50	10240	453	22.60	-1.4	-1.85
May-02	251	20	12.55	15.79	9620	548	17.55	-1.11	-1.67
Jun-02	145	16	9.06	8.02	9535	558	17.09	-1.29	-1.78

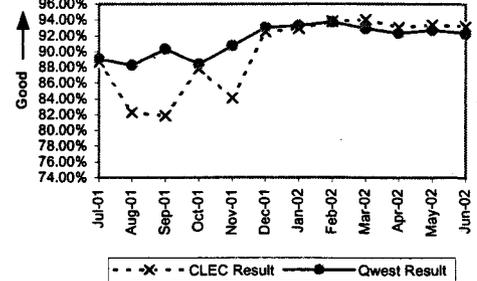


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	95	4	23.75	25.43	3457	94	36.78	-0.84	-1.51
Aug-01	84	6	14.00	11.95	5363	116	46.23	-1.41	-1.86
Sep-01	48	1	48.00		2089	80	26.11	1.59	-0.03
Oct-01	64	8	8.00	9.34	2297	84	27.35	-2.07	-2.26
Nov-01	48	6	8.00	13.84	2828	113	25.03	-1.54	-1.94
Dec-01	19	5	3.80	2.95	1244	56	22.21	-2.1	-2.28
Jan-02	39	5	7.80	5.40	2171	81	26.80	-1.68	-2.02
Feb-02	28	2	14.00	18.38	1393	52	26.79	-0.58	-1.36
Mar-02					1441	49	29.41		
Apr-02	5	1	5.00		1132	42	26.95	-0.82	-1.5
May-02	29	2	14.50	6.36	1003	47	21.34	-0.4	-1.24
Jun-02					921	51	18.06		

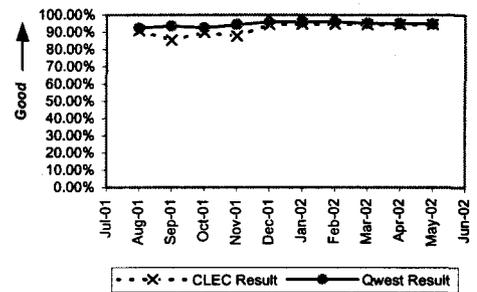


Checklist #4 - Unbundled Loop - DS1 Capable Installation

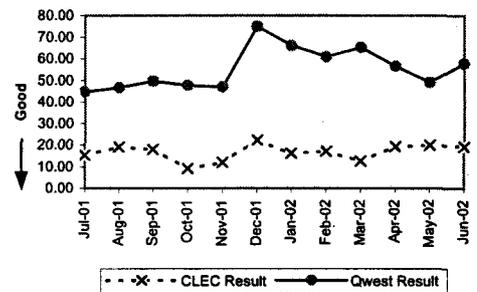
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	282	318	88.68%	31.68%	6156	6913	89.05%	0.23	-0.86
Aug-01	274	333	82.28%	38.18%	6298	7139	88.22%	3.09	0.88
Sep-01	248	303	81.85%	38.54%	6394	7080	90.31%	4.4	1.67
Oct-01	280	319	87.77%	32.76%	6484	7338	88.36%	0.34	-0.8
Nov-01	274	326	84.05%	36.62%	6937	7648	90.70%	3.71	1.26
Dec-01	321	347	92.51%	26.33%	6450	6933	93.03%	0.4	-0.76
Jan-02	404	435	92.87%	25.73%	6415	6877	93.28%	0.35	-0.79
Feb-02	470	501	93.81%	24.09%	6539	6975	93.75%	-0.06	-1.03
Mar-02	518	551	94.01%	23.73%	6036	6499	92.88%	-0.99	-1.6
Apr-02	560	602	93.02%	25.48%	6181	6697	92.30%	-0.64	-1.39
May-02	644	690	93.33%	24.94%	6923	7468	92.70%	-0.61	-1.37
Jun-02	588	631	93.19%	25.20%	6975	7556	92.31%	-0.79	-1.48



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	303	333	90.99%	28.63%	6596	7139	92.39%	0.94	-0.43
Sep-01	259	303	85.48%	35.23%	6625	7080	93.57%	4.86	1.95
Oct-01	287	319	89.97%	30.04%	6788	7338	92.50%	1.63	-0.01
Nov-01	286	326	87.73%	32.81%	7210	7648	94.27%	4.34	1.64
Dec-01	328	347	94.52%	22.75%	6646	6933	95.86%	1.19	-0.28
Jan-02	412	435	94.71%	22.38%	6598	6877	95.94%	1.23	-0.25
Feb-02	474	501	94.61%	22.58%	6705	6975	96.13%	1.7	0.03
Mar-02	521	551	94.56%	22.69%	6184	6499	95.15%	0.63	-0.62
Apr-02	569	602	94.52%	22.76%	6363	6697	95.01%	0.53	-0.68
May-02	652	690	94.49%	22.81%	7090	7468	94.94%	0.51	-0.69
Jun-02									



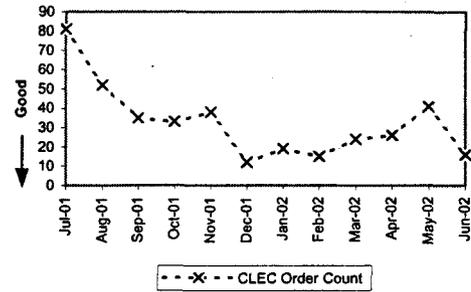
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1369	89	15.38	24.64	70450	1578	44.65	-3.93	-3.39
Aug-01	1148	60	19.13	33.12	71793	1539	46.65	-2.83	-2.72
Sep-01	777	43	18.07	39.49	72169	1452	49.70	-2.61	-2.59
Oct-01	364	40	9.10	11.91	69384	1455	47.69	-3.06	-2.86
Nov-01	635	53	11.98	12.34	73319	1564	46.88	-3.09	-2.88
Dec-01	535	24	22.29	18.47	61142	815	75.02	-2.48	-2.51
Jan-02	615	38	16.18	18.34	69527	1053	66.03	-3.19	-2.94
Feb-02	705	41	17.20	16.25	69117	1132	61.06	-3.09	-2.88
Mar-02	491	39	12.59	17.41	67798	1039	65.25	-3.4	-3.06
Apr-02	907	47	19.30	21.55	71610	1265	56.61	-2.71	-2.65
May-02	1442	72	20.03	22.96	76923	1566	49.12	-2.92	-2.78
Jun-02	868	45	19.29	28.26	83701	1447	57.84	-2.94	-2.79



Checklist #4 - Unbundled Loop - DS1 Capable Installation

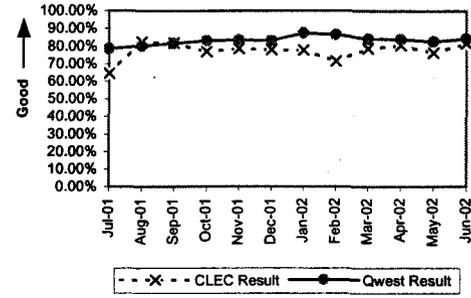
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	81
Aug-01	52
Sep-01	35
Oct-01	33
Nov-01	38
Dec-01	12
Jan-02	19
Feb-02	15
Mar-02	24
Apr-02	26
May-02	41
Jun-02	16

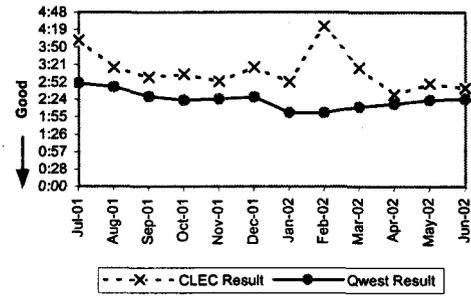


Checklist #4 - Unbundled Loop - DS1 Capable Repair

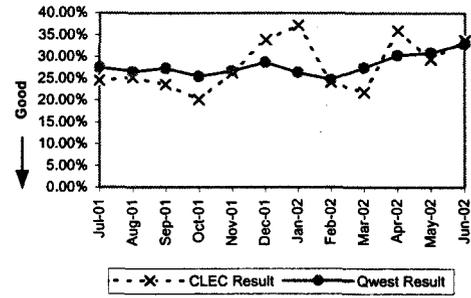
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	71	110	64.55%	47.84%	3988	5078	78.53%	3.33	1.02
Aug-01	141	171	82.46%	38.03%	4190	5223	80.22%	-0.72	-1.44
Sep-01	104	127	81.89%	38.51%	3571	4369	81.74%	-0.04	-1.03
Oct-01	103	134	76.87%	42.17%	4061	4880	83.22%	1.87	0.14
Nov-01	129	164	78.66%	40.97%	3500	4189	83.55%	1.61	-0.02
Dec-01	99	127	77.95%	41.46%	2962	3561	83.18%	1.51	-0.08
Jan-02	94	121	77.69%	41.64%	3341	3826	87.32%	2.89	0.76
Feb-02	80	112	71.43%	45.18%	2971	3437	86.44%	4.07	1.48
Mar-02	119	151	78.81%	40.87%	3055	3631	84.14%	1.7	0.03
Apr-02	146	181	80.66%	39.49%	3274	3895	84.06%	1.2	-0.27
May-02	159	208	76.44%	42.44%	3226	3893	82.87%	2.3	0.4
Jun-02	211	258	81.78%	38.60%	3508	4166	84.21%	1.03	-0.37



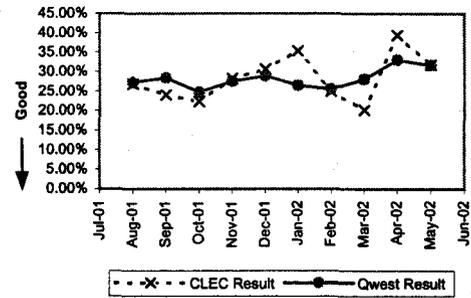
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	444:02	110	4:02	5:38	14491:35	5078	2:51	2.41	0.47
Aug-01	560:34	171	3:17	7:42	14353:10	5223	2:45	0.73	-0.56
Sep-01	383:26	127	3:01	5:14	10835:06	4369	2:29	1.6	-0.03
Oct-01	416:09	134	3:06	4:20	11617:03	4880	2:23	2.32	0.41
Nov-01	474:48	164	2:54	3:28	10127:22	4189	2:25	1.67	0.01
Dec-01	416:43	127	3:17	4:32	8779:36	3561	2:28	2.22	0.35
Jan-02	349:26	121	2:53	3:25	7765:14	3826	2:02	3	0.82
Feb-02	494:49	112	4:25	7:13	6974:59	3437	2:02	8.07	3.91
Mar-02	492:53	151	3:16	7:08	7961:26	3631	2:12	4.3	1.61
Apr-02	458:14	181	2:32	2:20	8893:50	3895	2:17	0.93	-0.43
May-02	588:01	208	2:50	2:47	9295:13	3893	2:23	1.47	-0.1
Jun-02	699:47	258	2:43	2:59	10056:02	4166	2:25	1.46	-0.11



Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	27	110	24.55%	43.04%	1397	5078	27.51%	-0.69	-1.42
Aug-01	43	171	25.15%	43.39%	1386	5223	26.54%	-0.41	-1.25
Sep-01	30	127	23.62%	42.48%	1192	4369	27.28%	-0.91	-1.56
Oct-01	27	134	20.15%	40.11%	1243	4880	25.47%	-1.39	-1.85
Nov-01	43	164	26.22%	43.98%	1118	4189	26.69%	-0.13	-1.08
Dec-01	43	127	33.86%	47.32%	1021	3561	28.67%	1.26	-0.24
Jan-02	45	121	37.19%	48.33%	1006	3826	26.29%	2.59	0.57
Feb-02	27	112	24.11%	42.77%	851	3437	24.76%	-0.16	-1.1
Mar-02	33	151	21.85%	41.33%	996	3631	27.43%	-1.5	-1.91
Apr-02	65	181	35.91%	47.97%	1179	3895	30.27%	1.59	-0.03
May-02	61	208	29.33%	45.53%	1201	3893	30.85%	-0.46	-1.28
Jun-02	87	258	33.72%	47.28%	1371	4166	32.91%	0.27	-0.83



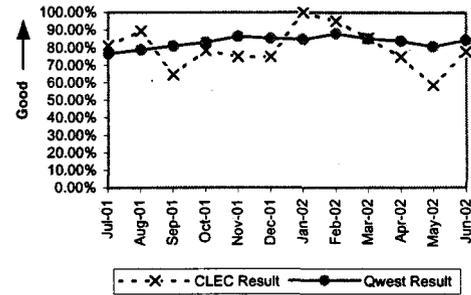
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	30	112	26.79%	44.28%	935	3435	27.22%	-0.1	-1.06
Sep-01	24	100	24.00%	42.71%	813	2865	28.38%	-0.95	-1.58
Oct-01	23	103	22.33%	41.65%	787	3182	24.73%	-0.56	-1.34
Nov-01	37	131	28.24%	45.02%	739	2684	27.53%	0.19	-0.89
Dec-01	30	98	30.61%	46.09%	651	2256	28.86%	0.38	-0.77
Jan-02	35	99	35.35%	47.81%	644	2433	26.47%	1.91	0.16
Feb-02	23	92	25.00%	43.30%	552	2164	25.51%	-0.11	-1.07
Mar-02	24	119	20.17%	40.13%	675	2401	28.11%	-1.88	-2.14
Apr-02	54	137	39.42%	48.87%	876	2649	33.07%	1.52	-0.07
May-02	53	167	31.74%	46.55%	865	2730	31.69%	0.02	-0.99
Jun-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

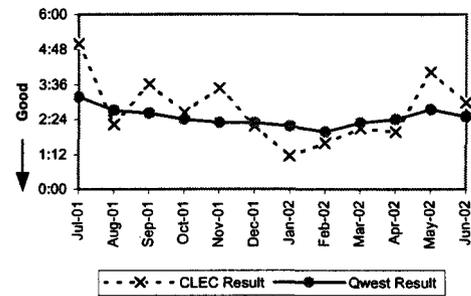
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	16	81.25%	39.03%	2147	2800	76.68%	-0.43	-1.26
Aug-01	17	19	89.47%	30.69%	2288	2899	78.92%	-1.12	-1.68
Sep-01	11	17	64.71%	47.79%	1684	2078	81.04%	1.59	-0.03
Oct-01	11	14	78.57%	41.03%	1864	2240	83.21%	0.49	-0.7
Nov-01	15	20	75.00%	43.30%	1726	1993	86.60%	1.41	-0.14
Dec-01	6	8	75.00%	43.30%	1468	1719	85.40%	0.79	-0.52
Jan-02	15	15	100.00%	0.00%	1461	1723	84.79%	-1.63	-1.99
Feb-02	20	21	95.24%	21.30%	1470	1668	88.13%	-1	-1.61
Mar-02	12	14	85.71%	34.99%	1609	1888	85.22%	-0.05	-1.03
Apr-02	24	32	75.00%	43.30%	1784	2123	84.03%	1.33	-0.19
May-02	17	29	58.62%	49.25%	1765	2182	80.89%	2.74	0.67
Jun-02	28	36	77.78%	41.57%	2040	2419	84.33%	1.05	-0.36



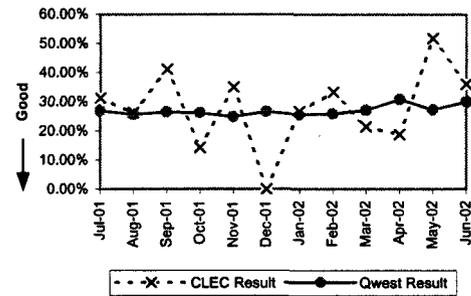
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	80:06	16	5:00	9:49	8924:17	2800	3:11	2.23	0.35
Aug-01	42:31	19	2:14	2:24	7872:43	2899	2:43	-0.53	-1.32
Sep-01	61:31	17	3:37	3:04	5430:33	2078	2:37	1.94	0.18
Oct-01	36:54	14	2:38	1:35	5384:11	2240	2:24	1.98	0.2
Nov-01	69:14	20	3:28	3:43	4584:21	1993	2:18	2	0.21
Dec-01	17:17	8	2:10	2:28	3914:24	1719	2:17	-0.09	-1.05
Jan-02	17:11	15	1:09	0:59	3726:58	1723	2:10	-1.23	-1.75
Feb-02	33:37	21	1:36	1:18	3313:54	1668	1:59	-0.59	-1.36
Mar-02	29:29	14	2:06	1:49	4315:22	1888	2:17	-0.22	-1.13
Apr-02	63:33	32	1:59	2:16	5083:52	2123	2:24	-0.64	-1.39
May-02	116:38	29	4:01	3:53	5995:30	2182	2:45	1.61	-0.02
Jun-02	107:33	36	2:59	4:22	6061:27	2419	2:30	0.99	-0.4



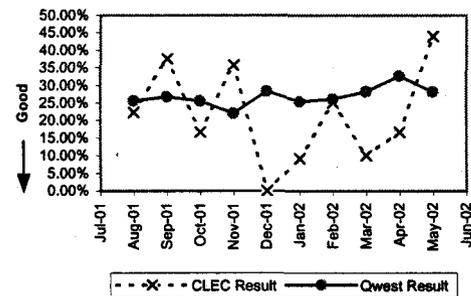
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	16	31.25%	46.35%	753	2800	26.89%	0.41	-0.75
Aug-01	5	19	26.32%	44.03%	744	2899	25.66%	0.1	-0.94
Sep-01	7	17	41.18%	49.22%	550	2078	26.47%	1.31	-0.2
Oct-01	2	14	14.29%	34.99%	587	2240	26.21%	-1.01	-1.61
Nov-01	7	20	35.00%	47.70%	493	1993	24.74%	1.03	-0.37
Dec-01	0	8	0.00%	0.00%	458	1719	26.64%	-1.7	-2.03
Jan-02	4	15	26.67%	44.22%	440	1723	25.54%	0.13	-0.92
Feb-02	7	21	33.33%	47.14%	432	1668	25.90%	0.77	-0.53
Mar-02	3	14	21.43%	41.03%	513	1888	27.17%	-0.48	-1.29
Apr-02	6	32	18.75%	39.03%	656	2123	30.90%	-1.48	-1.9
May-02	15	29	51.72%	49.97%	595	2182	27.27%	2.76	0.68
Jun-02	13	36	36.11%	48.03%	725	2419	29.97%	0.8	-0.51



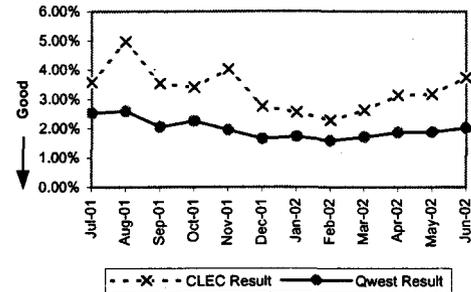
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	9	22.22%	41.57%	481	1882	25.56%	-0.23	-1.14
Sep-01	6	16	37.50%	48.41%	353	1323	26.68%	0.95	-0.42
Oct-01	2	12	16.67%	37.27%	349	1369	25.49%	-0.7	-1.42
Nov-01	5	14	35.71%	47.92%	262	1191	22.00%	1.17	-0.29
Dec-01	0	4	0.00%	0.00%	297	1049	28.31%	-1.25	-1.76
Jan-02	1	11	9.09%	28.75%	262	1033	25.36%	-1.23	-1.75
Feb-02	3	12	25.00%	43.30%	269	1032	26.07%	-0.08	-1.05
Mar-02	1	10	10.00%	30.00%	344	1222	28.15%	-1.27	-1.77
Apr-02	3	18	16.67%	37.27%	467	1431	32.63%	-1.44	-1.87
May-02	11	25	44.00%	49.64%	431	1533	28.11%	1.68	0.02
Jun-02									

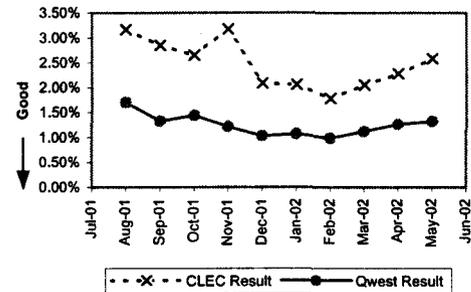


Checklist #4 - Unbundled Loop - DS1 Capable Repair

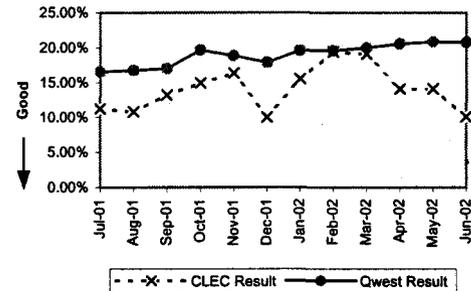
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	126	3513	3.59%	18.60%	7878	310507	2.54%	3.93	1.39
Aug-01	190	3822	4.97%	21.74%	8122	312764	2.60%	9.17	4.58
Sep-01	144	4074	3.53%	18.47%	6447	314738	2.05%	6.65	3.05
Oct-01	148	4344	3.41%	18.14%	7120	315764	2.25%	5.08	2.09
Nov-01	184	4570	4.03%	19.66%	6182	318019	1.94%	10.12	5.15
Dec-01	135	4891	2.76%	16.38%	5280	320210	1.65%	6.06	2.68
Jan-02	136	5337	2.55%	15.76%	5549	322799	1.72%	4.62	1.81
Feb-02	133	5814	2.29%	14.95%	5105	322988	1.58%	4.28	1.6
Mar-02	165	6275	2.63%	16.00%	5519	322151	1.71%	5.54	2.37
Apr-02	213	6797	3.13%	17.42%	6018	321850	1.87%	7.61	3.63
May-02	237	7440	3.19%	17.56%	6075	322674	1.88%	8.17	3.97
Jun-02	294	7853	3.74%	18.98%	6585	325120	2.03%	10.68	5.49



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	121	3822	3.17%	17.51%	5317	312764	1.70%	6.97	3.24
Sep-01	116	4074	2.85%	16.63%	4188	314738	1.33%	8.39	4.1
Oct-01	115	4344	2.65%	16.05%	4551	315764	1.44%	6.62	3.03
Nov-01	145	4570	3.17%	17.53%	3875	318019	1.22%	11.96	6.27
Dec-01	102	4891	2.09%	14.29%	3305	320210	1.03%	7.23	3.4
Jan-02	110	5337	2.06%	14.21%	3466	322799	1.07%	6.94	3.22
Feb-02	104	5814	1.79%	13.25%	3196	322988	0.99%	6.1	2.71
Mar-02	129	6275	2.06%	14.19%	3623	322151	1.12%	6.93	3.21
Apr-02	155	6797	2.28%	14.93%	4080	321850	1.27%	7.39	3.49
May-02	192	7440	2.58%	15.86%	4263	322674	1.32%	9.41	4.72
Jun-02									

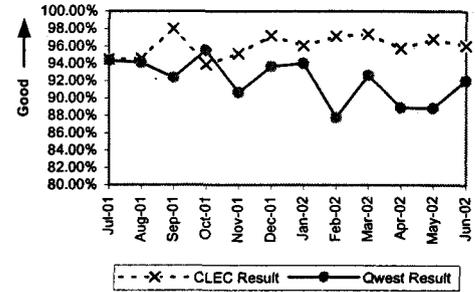


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	16	142	11.27%	31.62%	1560	9438	16.53%	-1.68	-2.02
Aug-01	23	213	10.80%	31.04%	1635	9757	16.76%	-2.3	-2.4
Sep-01	22	166	13.25%	33.91%	1321	7768	17.01%	-1.27	-1.77
Oct-01	26	174	14.94%	35.65%	1740	8860	19.64%	-1.54	-1.94
Nov-01	36	220	16.36%	36.99%	1436	7618	18.85%	-0.93	-1.57
Dec-01	15	150	10.00%	30.00%	1149	6429	17.87%	-2.49	-2.51
Jan-02	25	161	15.53%	36.22%	1351	6900	19.58%	-1.28	-1.78
Feb-02	32	165	19.39%	39.54%	1244	6349	19.59%	-0.06	-1.04
Mar-02	39	204	19.12%	39.32%	1378	6897	19.98%	-0.3	-1.18
Apr-02	35	248	14.11%	34.82%	1559	7577	20.58%	-2.48	-2.51
May-02	39	276	14.13%	34.83%	1597	7672	20.82%	-2.69	-2.63
Jun-02	33	327	10.09%	30.12%	1727	8312	20.78%	-4.67	-3.84

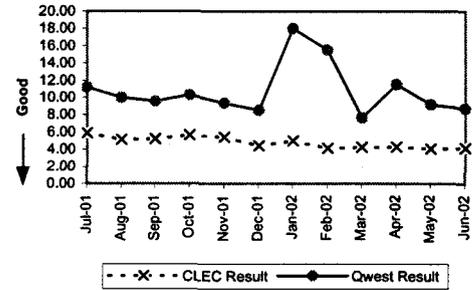


Checklist #4 - Unbundled Loop - ISDN Capable Installation

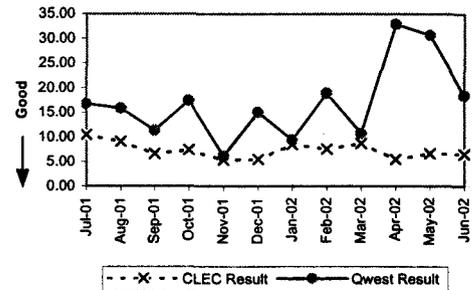
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	532	563	94.49%	22.81%	1944	2060	94.37%	-0.11	-1.07
Aug-01	750	793	94.58%	22.65%	1969	2092	94.12%	-0.47	-1.28
Sep-01	491	501	98.00%	13.99%	1529	1655	92.39%	-4.15	-3.53
Oct-01	200	213	93.90%	23.94%	2144	2244	95.54%	1.08	-0.34
Nov-01	98	103	95.15%	21.49%	1542	1701	90.65%	-1.52	-1.92
Dec-01	384	395	97.22%	16.45%	1342	1433	93.65%	-2.57	-2.56
Jan-02	292	304	96.05%	19.47%	3691	3925	94.04%	-1.43	-1.87
Feb-02	574	591	97.12%	16.71%	1853	2111	87.78%	-6.13	-4.73
Mar-02	409	420	97.38%	15.97%	1572	1697	92.63%	-3.33	-3.03
Apr-02	426	445	95.73%	20.22%	1675	1884	88.91%	-4.12	-3.51
May-02	426	440	96.82%	17.55%	1430	1609	88.88%	-4.7	-3.85
Jun-02	391	407	96.07%	19.43%	1453	1579	92.02%	-2.69	-2.63



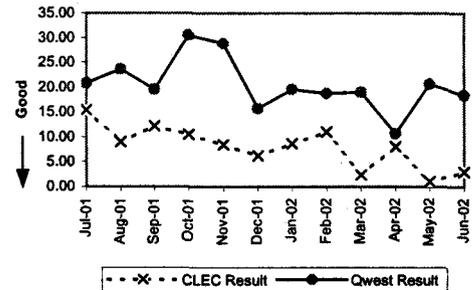
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2763	469	5.89	7.19	23635	2110	11.20	-8.12	-5.94
Aug-01	3300	641	5.15	3.16	22259	2224	10.01	-9.7	-6.9
Sep-01	2423	465	5.21	3.23	16530	1727	9.57	-7.53	-5.58
Oct-01	1296	228	5.68	4.13	23523	2282	10.31	-4.13	-3.51
Nov-01	476	88	5.41	3.95	15753	1684	9.35	-2.97	-2.81
Dec-01	1625	368	4.42	2.19	12488	1462	8.54	-6.89	-5.19
Jan-02	1431	287	4.99	3.21	70910	3933	18.03	-13.9	-9.45
Feb-02	1997	480	4.16	2.69	35185	2265	15.53	-13.86	-9.43
Mar-02	1500	351	4.27	1.77	12418	1624	7.65	-7.27	-5.42
Apr-02	1766	412	4.29	2.09	20678	1792	11.54	-6.52	-4.96
May-02	1667	410	4.07	2.06	14144	1540	9.18	-6.28	-4.82
Jun-02	1647	392	4.20	2.19	13622	1562	8.72	-7.25	-5.41



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	302	29	10.41	13.57	2325	139	16.73	-1.14	-1.69
Aug-01	209	23	9.09	8.23	3545	224	15.83	-1.06	-1.64
Sep-01	419	64	6.55	5.90	2242	198	11.32	-1.77	-2.08
Oct-01	511	69	7.41	5.71	2134	123	17.35	-2.21	-2.34
Nov-01	171	32	5.34	4.94	1109	183	6.06	-0.32	-1.19
Dec-01	98	18	5.44	3.71	1953	130	15.02	-0.93	-1.56
Jan-02	255	30	8.50	6.03	3690	395	9.34	-0.25	-1.15
Feb-02	234	31	7.55	6.03	5087	269	18.91	-3.2	-2.94
Mar-02	130	15	8.67	9.54	1399	130	10.76	-0.61	-1.37
Apr-02	114	21	5.43	4.66	7070	215	32.88	-3.73	-3.27
May-02	100	15	6.67	5.75	4964	162	30.64	-2.77	-2.69
Jun-02	124	19	6.53	5.45	2449	133	18.41	-2.22	-2.35

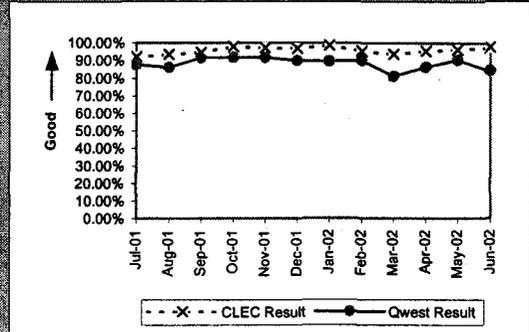


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	385	25	15.40	20.65	1456	70	20.80	-0.96	-1.59
Aug-01	332	37	8.97	7.08	1913	81	23.62	-2.97	-2.81
Sep-01	255	21	12.14	10.51	1037	53	19.57	-1.24	-1.76
Oct-01	241	23	10.48	8.20	1925	63	30.56	-1.22	-1.74
Nov-01	220	26	8.46	8.21	2249	78	28.83	-3.06	-2.86
Dec-01	81	13	6.23	6.66	582	37	15.73	-1.67	-2.01
Jan-02	95	11	8.64	5.33	860	44	19.55	-1.25	-1.76
Feb-02	11	1	11.00		468	25	18.72	-0.73	-1.44
Mar-02	7	3	2.33	2.31	114	6	19.00	-0.97	-1.59
Apr-02	8	1	8.00		106	10	10.60	-0.25	-1.15
May-02	2	2	1.00	0.00	516	25	20.64	-0.55	-1.33
Jun-02	3	1	3.00		147	8	18.38	-0.77	-1.47

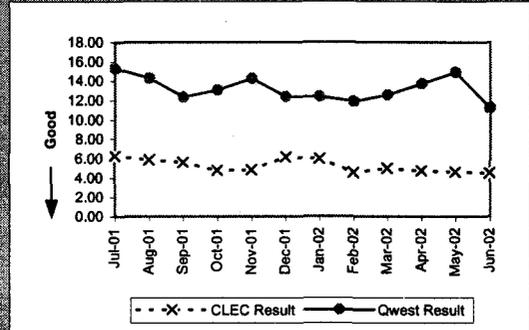


Checklist #4 - Unbundled Loop - ISDN Capable Installation

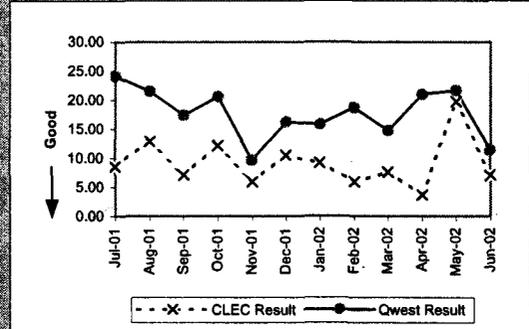
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	106	115	92.17%	26.86%	388	442	87.78%	-1.28	-1.78
Aug-01	117	125	93.60%	24.48%	397	461	86.12%	-2.15	-2.3
Sep-01	53	56	94.64%	22.52%	481	525	91.62%	-0.78	-1.47
Oct-01	51	52	98.08%	13.73%	450	490	91.84%	-1.56	-1.95
Nov-01	37	38	97.37%	16.01%	409	446	91.70%	-1.22	-1.74
Dec-01	63	65	96.92%	17.27%	297	330	90.00%	-1.7	-2.03
Jan-02	76	77	98.70%	11.32%	315	351	89.74%	-2.35	-2.43
Feb-02	61	64	95.31%	21.14%	472	523	90.25%	-1.29	-1.78
Mar-02	92	98	93.88%	23.97%	344	424	81.13%	-2.91	-2.77
Apr-02	107	112	95.54%	20.65%	342	395	86.58%	-2.45	-2.49
May-02	81	84	96.43%	18.56%	418	461	90.67%	-1.67	-2.01
Jun-02	78	80	97.50%	15.61%	294	349	84.24%	-2.94	-2.78



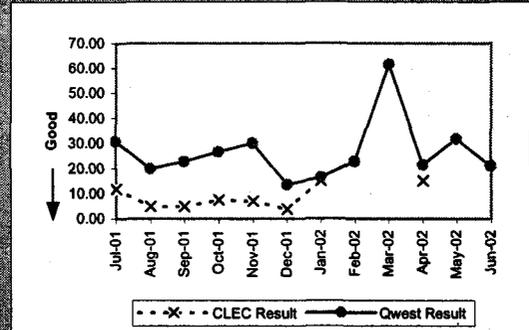
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	478	76	6.29	5.17	7067	462	15.30	-3.13	-2.9
Aug-01	511	87	5.87	6.23	6828	477	14.31	-5.06	-4.08
Sep-01	264	47	5.62	3.93	6668	540	12.35	-3.61	-3.19
Oct-01	206	43	4.79	1.71	6784	518	13.10	-3.35	-3.04
Nov-01	136	28	4.86	2.26	7417	520	14.26	-3.66	-3.23
Dec-01	394	64	6.16	4.96	4108	332	12.37	-2.94	-2.79
Jan-02	433	72	6.01	4.52	4443	359	12.38	-3.79	-3.3
Feb-02	219	48	4.56	1.83	6130	517	11.86	-3.96	-3.41
Mar-02	426	85	5.01	1.88	5377	428	12.56	-5.15	-4.13
Apr-02	483	102	4.74	2.01	5397	393	13.73	-4.16	-3.53
May-02	356	77	4.62	3.04	7013	470	14.92	-6.41	-4.9
Jun-02	349	77	4.53	1.53	3896	347	11.23	-5.31	-4.23



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	60	7	8.57	3.74	1518	63	24.10	-1.05	-1.64
Aug-01	103	8	12.88	11.48	1310	61	21.48	-0.91	-1.55
Sep-01	120	17	7.06	4.60	678	39	17.38	-1.41	-1.86
Oct-01	255	21	12.14	15.49	1070	52	20.58	-1.37	-1.84
Nov-01	59	10	5.90	5.72	1071	111	9.65	-0.76	-1.46
Dec-01	105	10	10.50	7.98	601	37	16.24	-0.74	-1.45
Jan-02	110	12	9.17	6.90	633	40	15.82	-1.26	-1.76
Feb-02	53	9	5.89	3.37	989	53	18.66	-1.64	-2
Mar-02	76	10	7.60	2.63	1254	85	14.75	-1.38	-1.84
Apr-02	22	6	3.67	4.27	1072	51	21.02	-0.89	-1.54
May-02	158	8	19.75	27.93	910	42	21.67	-0.22	-1.14
Jun-02	14	2	7.00	1.41	667	59	11.31	-0.48	-1.29

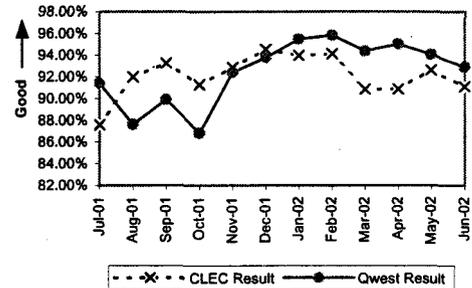


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	71	6	11.83	10.74	1172	38	30.84	-0.95	-1.58
Aug-01	24	5	4.80	4.44	1095	55	19.91	-1.64	-2
Sep-01	29	6	4.83	7.05	657	29	22.66	-1.82	-2.11
Oct-01	45	6	7.50	8.02	877	33	26.58	-1.67	-2.01
Nov-01	49	7	7.00	7.64	810	27	30.00	-2	-2.22
Dec-01	11	3	3.67	2.31	230	17	13.53	-1.5	-1.91
Jan-02	15	1	15.00		360	22	16.36	-0.09	-1.06
Feb-02					91	4	22.75		
Mar-02					493	8	61.62		
Apr-02	45	3	15.00	12.49	149	7	21.29	-0.73	-1.44
May-02					191	6	31.83		
Jun-02					63	3	21.00		

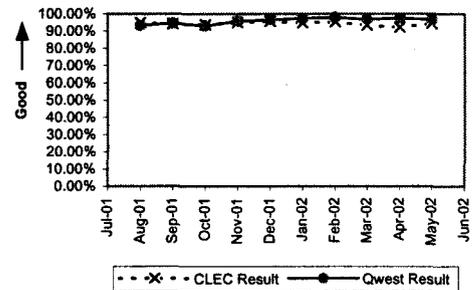


Checklist #4 - Unbundled Loop - ISDN Capable Installation

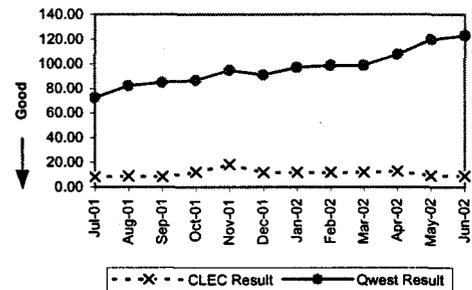
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	657	750	87.60%	32.96%	2729	2986	91.39%	3.31	1.01
Aug-01	770	837	92.00%	27.14%	2460	2808	87.61%	-3.38	-3.06
Sep-01	872	935	93.26%	25.07%	2378	2645	89.91%	-2.93	-2.78
Oct-01	805	882	91.27%	28.23%	2318	2671	86.78%	-3.41	-3.07
Nov-01	664	715	92.87%	25.74%	2448	2649	92.41%	-0.41	-1.25
Dec-01	519	549	94.54%	22.73%	2005	2138	93.78%	-0.65	-1.4
Jan-02	452	481	93.97%	23.80%	3182	3333	95.47%	1.42	-0.14
Feb-02	544	578	94.12%	23.53%	3700	3862	95.81%	1.89	0.15
Mar-02	575	633	90.84%	28.85%	2447	2593	94.37%	3.46	1.1
Apr-02	529	582	90.89%	28.77%	2162	2275	95.03%	4.1	1.49
May-02	553	597	92.63%	26.13%	2101	2233	94.09%	1.34	-0.18
Jun-02	513	563	91.12%	28.45%	1906	2051	92.93%	1.49	-0.1



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	795	837	94.98%	21.83%	2617	2808	93.20%	-1.8	-2.09
Sep-01	881	935	94.22%	23.33%	2505	2645	94.71%	0.57	-0.66
Oct-01	827	882	93.76%	24.18%	2488	2671	93.15%	-0.63	-1.38
Nov-01	680	715	95.10%	21.58%	2535	2649	95.70%	0.69	-0.58
Dec-01	526	549	95.81%	20.03%	2065	2138	96.59%	0.89	-0.46
Jan-02	456	481	94.80%	22.20%	3243	3333	97.30%	2.77	0.69
Feb-02	551	578	95.33%	21.10%	3779	3862	97.85%	3.9	1.37
Mar-02	592	633	93.52%	24.61%	2512	2593	96.88%	4.35	1.64
Apr-02	537	582	92.27%	26.71%	2220	2275	97.58%	7.45	3.53
May-02	564	597	94.47%	22.85%	2157	2233	96.80%	2.54	0.55
Jun-02									

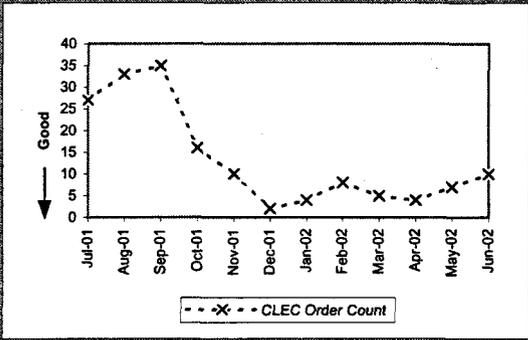


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	281	34	8.26	9.12	38654	534	72.39	-3.53	-3.15
Aug-01	411	46	8.93	11.60	42906	522	82.20	-4.32	-3.63
Sep-01	552	66	8.36	12.08	41208	485	84.96	-5.16	-4.14
Oct-01	391	32	12.22	19.60	42500	490	86.73	-3.41	-3.07
Nov-01	513	28	18.32	25.02	46509	491	94.72	-3.09	-2.88
Dec-01	249	21	11.86	14.22	49209	540	91.13	-2.86	-2.74
Jan-02	238	20	11.90	6.61	52546	541	97.13	-3.08	-2.87
Feb-02	307	26	11.81	12.37	58613	594	98.68	-3.72	-3.26
Mar-02	316	26	12.15	15.15	62414	631	98.91	-4.02	-3.44
Apr-02	218	17	12.82	17.76	59917	556	107.76	-3.18	-2.93
May-02	212	23	9.22	9.29	65188	545	119.61	-4.17	-3.53
Jun-02	205	23	8.91	8.46	68375	556	122.98	-4.17	-3.53



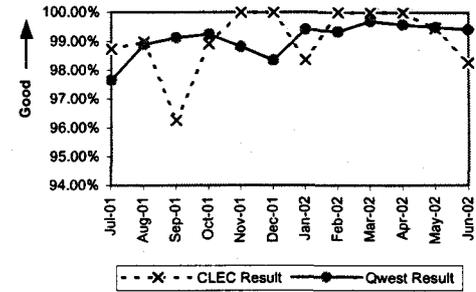
Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	27
Aug-01	33
Sep-01	35
Oct-01	16
Nov-01	10
Dec-01	2
Jan-02	4
Feb-02	8
Mar-02	5
Apr-02	4
May-02	7
Jun-02	10

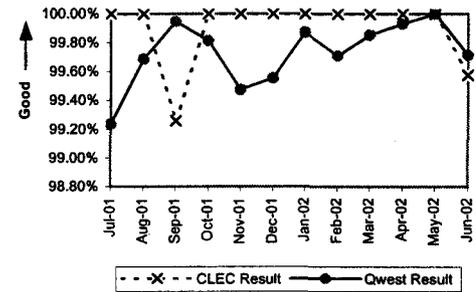


Checklist #4 - Unbundled Loop - ISDN Capable Repair

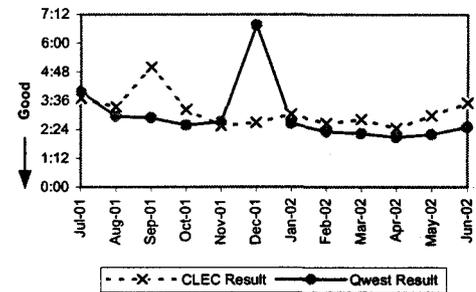
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	234	237	98.73%	11.18%	2160	2212	97.65%	-1.05	-1.64
Aug-01	194	196	98.98%	10.05%	2496	2524	98.89%	-0.11	-1.07
Sep-01	129	134	96.27%	18.95%	1819	1835	99.13%	2.5	0.52
Oct-01	182	184	98.91%	10.37%	2106	2122	99.25%	0.52	-0.68
Nov-01	167	167	100.00%	0.00%	1678	1698	98.82%	-1.35	-1.82
Dec-01	121	121	100.00%	0.00%	1316	1338	98.36%	-1.36	-1.83
Jan-02	120	122	98.36%	12.70%	1517	1526	99.41%	1.21	-0.26
Feb-02	106	106	100.00%	0.00%	1347	1356	99.34%	-0.81	-1.49
Mar-02	145	145	100.00%	0.00%	1356	1360	99.71%	-0.62	-1.38
Apr-02	169	169	100.00%	0.00%	1433	1439	99.58%	-0.8	-1.48
May-02	182	183	99.45%	7.37%	1404	1411	99.50%	0.13	-0.92
Jun-02	228	232	98.28%	13.02%	1389	1397	99.43%	1.68	0.02



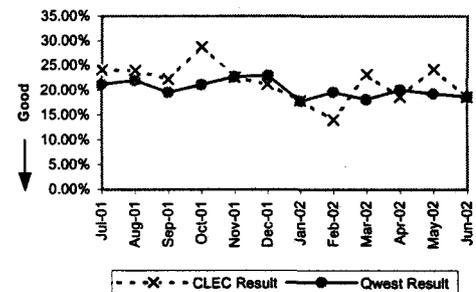
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	241	241	100.00%	0.00%	2208	2225	99.24%	-1.29	-1.79
Aug-01	200	200	100.00%	0.00%	2525	2533	99.68%	-0.77	-1.47
Sep-01	134	135	99.26%	8.57%	1848	1849	99.95%	1.54	-0.06
Oct-01	188	188	100.00%	0.00%	2135	2139	99.81%	-0.57	-1.35
Nov-01	177	177	100.00%	0.00%	1703	1712	99.47%	-0.92	-1.56
Dec-01	123	123	100.00%	0.00%	1344	1350	99.56%	-0.71	-1.43
Jan-02	123	123	100.00%	0.00%	1544	1546	99.87%	-0.38	-1.23
Feb-02	114	114	100.00%	0.00%	1364	1368	99.71%	-0.56	-1.34
Mar-02	147	147	100.00%	0.00%	1370	1372	99.85%	-0.44	-1.27
Apr-02	177	177	100.00%	0.00%	1456	1457	99.93%	-0.33	-1.2
May-02	190	190	100.00%	0.00%	1424	1424	100.00%	N/A	N/A
Jun-02	235	236	99.58%	6.50%	1402	1406	99.72%	0.35	-0.79



Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	892:08	241	3:42	5:09	8815:20	2225	3:58	-0.24	-1.15
Aug-01	669:08	200	3:21	4:38	7459:51	2533	2:57	0.66	-0.6
Sep-01	675:01	135	5:00	11:31	5331:35	1849	2:53	4.86	1.95
Oct-01	608:22	188	3:14	4:19	5534:52	2139	2:35	1.53	-0.07
Nov-01	452:45	177	2:33	2:26	4650:52	1712	2:43	-0.3	-1.18
Dec-01	332:53	123	2:42	2:49	9122:46	1350	6:45	-0.4	-1.24
Jan-02	372:24	123	3:02	3:53	4100:56	1546	2:39	0.3	-0.82
Feb-02	302:40	114	2:39	2:57	3175:42	1368	2:19	0.52	-0.68
Mar-02	414:30	147	2:49	2:42	3054:34	1372	2:14	1.39	-0.15
Apr-02	434:38	177	2:27	2:31	3037:42	1457	2:05	1.32	-0.2
May-02	567:20	190	2:59	3:27	3122:43	1424	2:12	2.82	0.71
Jun-02	830:47	236	3:31	6:50	3505:22	1406	2:30	2.78	0.69

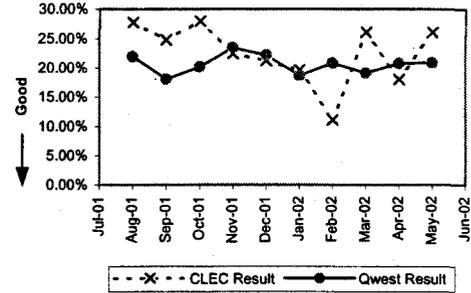


Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	58	241	24.07%	42.75%	471	2226	21.16%	1.04	-0.37
Aug-01	48	200	24.00%	42.71%	558	2537	21.99%	0.66	-0.6
Sep-01	30	135	22.22%	41.57%	362	1852	19.55%	0.76	-0.54
Oct-01	54	188	28.72%	45.25%	451	2140	21.07%	2.37	0.44
Nov-01	40	177	22.60%	41.82%	389	1714	22.70%	-0.03	-1.02
Dec-01	26	123	21.14%	40.83%	310	1350	22.96%	-0.46	-1.28
Jan-02	22	123	17.89%	38.32%	274	1546	17.72%	0.06	-0.96
Feb-02	16	114	14.04%	34.74%	268	1368	19.59%	-1.44	-1.87
Mar-02	34	147	23.13%	42.17%	249	1373	18.14%	1.45	-0.12
Apr-02	33	177	18.64%	38.95%	292	1458	20.03%	-0.43	-1.26
May-02	46	190	24.21%	42.84%	275	1424	19.31%	1.57	-0.05
Jun-02	44	236	18.64%	38.95%	263	1406	18.71%	-0.02	-1.01

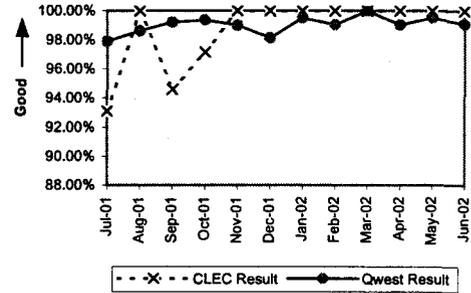


Checklist #4 - Unbundled Loop - ISDN Capable Repair

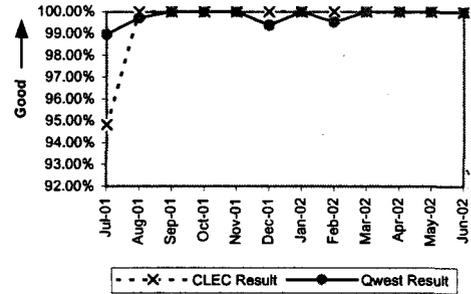
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	43	155	27.74%	44.77%	270	1231	21.93%	1.6	-0.02
Sep-01	28	113	24.78%	43.17%	166	919	18.06%	1.68	0.02
Oct-01	42	150	28.00%	44.90%	220	1090	20.18%	2.14	0.3
Nov-01	31	138	22.46%	41.73%	212	904	23.45%	-0.26	-1.16
Dec-01	21	99	21.21%	40.88%	153	690	22.17%	-0.22	-1.13
Jan-02	21	107	19.63%	39.72%	154	824	18.69%	0.25	-0.85
Feb-02	10	90	11.11%	31.43%	147	707	20.79%	-2.13	-2.3
Mar-02	30	115	26.09%	43.91%	131	686	19.10%	1.69	0.03
Apr-02	26	144	18.06%	38.47%	157	755	20.79%	-0.74	-1.45
May-02	42	161	26.09%	43.91%	161	770	20.91%	1.43	-0.13
Jun-02									



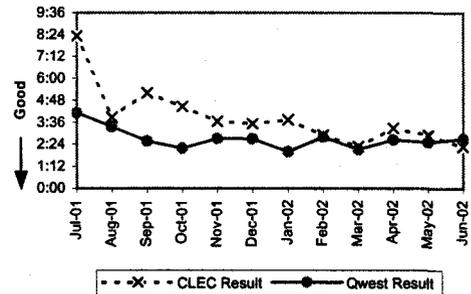
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	54	58	93.10%	25.34%	279	285	97.89%	1.75	0.07
Aug-01	30	30	100.00%	0.00%	355	360	98.61%	-0.62	-1.38
Sep-01	35	37	94.59%	22.61%	255	257	99.22%	1.77	0.08
Oct-01	34	35	97.14%	16.66%	311	313	99.36%	1.05	-0.36
Nov-01	27	27	100.00%	0.00%	199	201	99.01%	-0.49	-1.3
Dec-01	21	21	100.00%	0.00%	158	161	98.14%	-0.59	-1.36
Jan-02	23	23	100.00%	0.00%	203	204	99.51%	-0.32	-1.19
Feb-02	15	15	100.00%	0.00%	207	209	99.04%	-0.37	-1.22
Mar-02	18	18	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	29	29	100.00%	0.00%	203	205	99.02%	-0.5	-1.3
May-02	49	49	100.00%	0.00%	203	204	99.51%	-0.44	-1.27
Jun-02	44	44	100.00%	0.00%	219	221	99.10%	-0.58	-1.35



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	55	58	94.83%	22.15%	288	291	98.97%	1.84	0.12
Aug-01	30	30	100.00%	0.00%	359	360	99.72%	-0.28	-1.17
Sep-01	37	37	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	36	36	100.00%	0.00%	313	313	100.00%	N/A	N/A
Nov-01	27	27	100.00%	0.00%	202	202	100.00%	N/A	N/A
Dec-01	21	21	100.00%	0.00%	161	162	99.38%	-0.34	-1.21
Jan-02	23	23	100.00%	0.00%	207	207	100.00%	N/A	N/A
Feb-02	15	15	100.00%	0.00%	209	210	99.52%	-0.26	-1.16
Mar-02	18	18	100.00%	0.00%	198	198	100.00%	N/A	N/A
Apr-02	29	29	100.00%	0.00%	206	206	100.00%	N/A	N/A
May-02	49	49	100.00%	0.00%	205	205	100.00%	N/A	N/A
Jun-02	44	44	100.00%	0.00%	222	222	100.00%	N/A	N/A

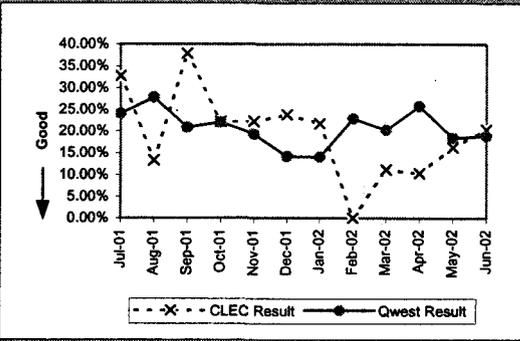


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	482:26	58	8:19	19:33	1197:06	291	4:07	1.73	0.05
Aug-01	116:14	30	3:52	4:48	1207:58	360	3:21	1.1	-0.33
Sep-01	191:39	37	5:11	7:24	663:52	259	2:34	2.14	0.3
Oct-01	160:56	36	4:28	6:26	663:07	313	2:11	1.26	-0.23
Nov-01	98:25	27	3:39	3:50	544:07	202	2:42	0.75	-0.55
Dec-01	73:58	21	3:31	3:04	435:39	162	2:41	0.76	-0.54
Jan-02	86:01	23	3:44	3:36	413:49	207	2:00	1.65	0.01
Feb-02	43:23	15	2:54	2:17	569:09	210	2:48	0.82	-0.5
Mar-02	41:02	18	2:17	1:41	417:39	198	2:07	0.37	-0.78
Apr-02	94:49	29	3:16	2:23	541:33	206	2:38	0.77	-0.53
May-02	141:49	49	2:54	2:58	512:46	205	2:30	0.57	-0.65
Jun-02	100:13	44	2:17	1:40	599:38	222	2:42	-0.64	-1.39

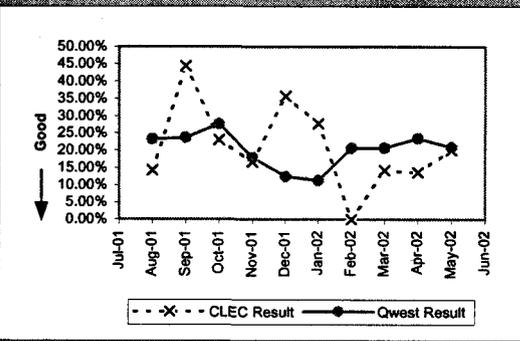


Checklist #4 - Unbundled Loop - ISDN Capable Repair

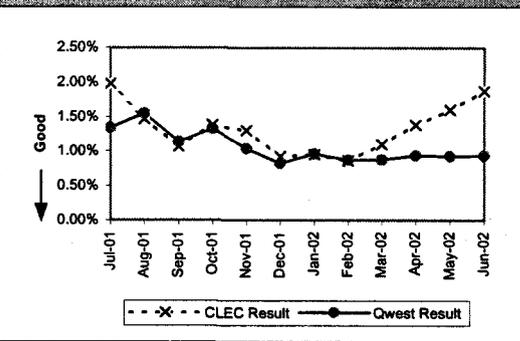
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	58	32.76%	46.93%	70	291	24.06%	1.36	-0.17
Aug-01	4	30	13.33%	33.99%	100	360	27.78%	-1.7	-2.03
Sep-01	14	37	37.84%	48.50%	54	259	20.85%	2.17	0.32
Oct-01	8	36	22.22%	41.57%	69	313	22.04%	0.04	-0.97
Nov-01	6	27	22.22%	41.57%	39	202	19.31%	0.37	-0.77
Dec-01	5	21	23.81%	42.59%	23	162	14.20%	1.11	-0.33
Jan-02	5	23	21.74%	41.25%	29	207	14.01%	0.96	-0.42
Feb-02	0	15	0.00%	0.00%	48	210	22.86%	-2.04	-2.24
Mar-02	2	18	11.11%	31.43%	40	198	20.20%	-0.92	-1.56
Apr-02	3	29	10.34%	30.45%	53	206	25.73%	-1.77	-2.08
May-02	8	49	16.33%	36.96%	38	205	18.54%	-0.36	-1.22
Jun-02	9	44	20.45%	40.34%	42	222	18.92%	0.25	-0.85



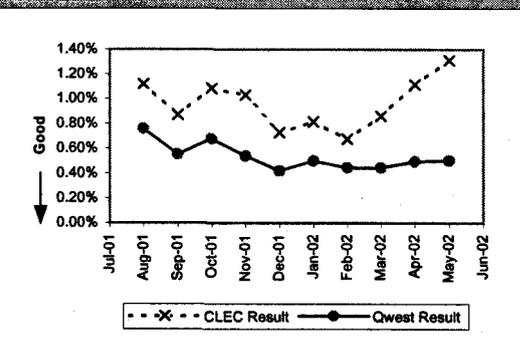
Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	3	21	14.29%	34.99%	43	185	23.24%	-0.92	-1.56
Sep-01	12	27	44.44%	49.69%	26	110	23.64%	2.08	0.26
Oct-01	6	26	23.08%	42.13%	44	159	27.67%	-0.49	-1.3
Nov-01	4	24	16.67%	37.27%	16	89	17.98%	-0.15	-1.09
Dec-01	5	14	35.71%	47.92%	10	80	12.50%	1.97	0.2
Jan-02	5	18	27.78%	44.79%	10	88	11.36%	1.68	0.02
Feb-02	0	11	0.00%	0.00%	20	97	20.62%	-1.6	-1.97
Mar-02	2	14	14.29%	34.99%	23	111	20.72%	-0.56	-1.34
Apr-02	3	22	13.64%	34.32%	28	119	23.53%	-1	-1.61
May-02	7	35	20.00%	40.00%	23	110	20.91%	-0.12	-1.07
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	299	15122	1.98%	13.92%	2517	187909	1.34%	6.56	2.99
Aug-01	230	15745	1.46%	12.00%	2897	187280	1.55%	-0.84	-1.51
Sep-01	172	16122	1.07%	10.27%	2111	186329	1.13%	-0.76	-1.46
Oct-01	224	16264	1.38%	11.65%	2453	185014	1.33%	0.55	-0.67
Nov-01	204	15732	1.30%	11.31%	1916	184334	1.04%	3.05	0.86
Dec-01	144	15563	0.93%	9.57%	1512	183312	0.82%	1.33	-0.19
Jan-02	146	15344	0.95%	9.71%	1753	182572	0.96%	-0.11	-1.06
Feb-02	129	14942	0.86%	9.25%	1578	180684	0.87%	-0.13	-1.08
Mar-02	165	15006	1.10%	10.43%	1571	178951	0.88%	2.8	0.7
Apr-02	206	14889	1.38%	11.68%	1664	177337	0.94%	5.41	2.29
May-02	239	14951	1.60%	12.54%	1629	175766	0.93%	8.23	4
Jun-02	280	14964	1.87%	13.55%	1628	174155	0.93%	11.42	5.94

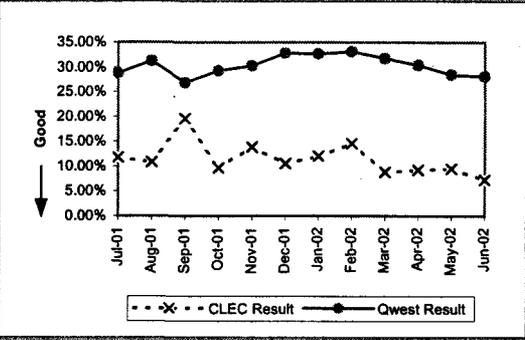


Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	176	15745	1.12%	10.51%	1416	187280	0.76%	5.03	2.06
Sep-01	140	16122	0.87%	9.28%	1029	186329	0.55%	5.2	2.16
Oct-01	176	16264	1.08%	10.35%	1249	185014	0.88%	6.08	2.7
Nov-01	162	15732	1.03%	10.10%	993	184334	0.54%	8.08	3.91
Dec-01	113	15563	0.73%	8.49%	770	183312	0.42%	5.67	2.45
Jan-02	125	15344	0.81%	8.99%	912	182572	0.50%	5.32	2.23
Feb-02	101	14942	0.68%	8.19%	804	180684	0.45%	4.08	1.48
Mar-02	129	15006	0.86%	9.23%	797	178951	0.45%	7.32	3.45
Apr-02	166	14889	1.11%	10.50%	874	177337	0.49%	10.41	5.33
May-02	196	14951	1.31%	11.37%	880	175766	0.50%	13.48	7.19
Jun-02									



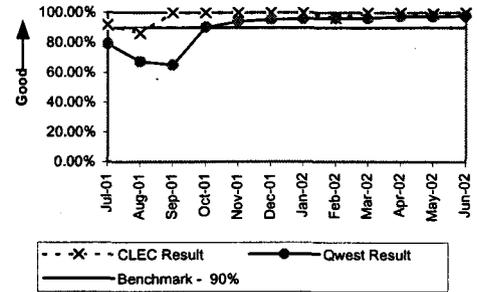
Checklist #4 - Unbundled Loop - ISDN Capable Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	40	339	11.80%	32.26%	1018	3535	28.80%	-6.6	-5.01
Aug-01	28	258	10.85%	31.10%	1318	4215	31.27%	-6.87	-5.17
Sep-01	42	214	19.63%	39.72%	775	2886	26.85%	-2.3	-2.4
Oct-01	24	248	9.68%	29.57%	1015	3468	29.27%	-6.55	-4.98
Nov-01	33	237	13.92%	34.62%	832	2748	30.28%	-5.26	-4.2
Dec-01	17	161	10.56%	30.73%	739	2251	32.83%	-5.81	-4.53
Jan-02	20	166	12.05%	32.55%	850	2603	32.65%	-5.49	-4.34
Feb-02	22	151	14.57%	35.28%	783	2361	33.16%	-4.71	-3.86
Mar-02	16	181	8.84%	28.39%	732	2303	31.78%	-6.38	-4.88
Apr-02	21	227	9.25%	28.97%	727	2391	30.41%	-6.62	-5.03
May-02	25	264	9.47%	29.28%	649	2278	28.49%	-6.48	-4.94
Jun-02	22	302	7.28%	25.99%	636	2264	28.09%	-7.56	-5.59

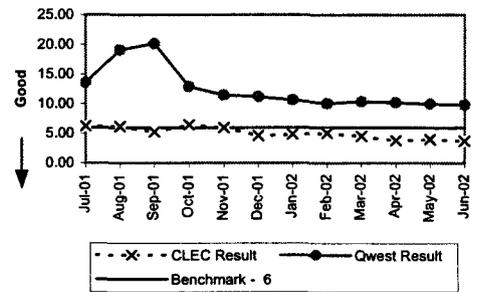


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

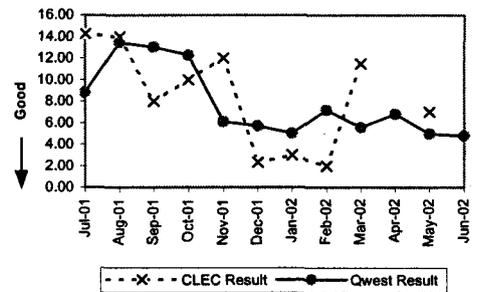
Installation Commitments Met (Percent) (OP-3D) (Benchmark) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	79	86	91.86%	27.34%	4399	5545	79.33%	-2.85	-2.73
Aug-01	76	88	86.36%	34.32%	5838	8666	67.37%	-3.78	-3.3
Sep-01	23	23	100.00%	0.00%	6668	10246	65.08%	-3.51	-3.13
Oct-01	18	18	100.00%	0.00%	8634	9550	90.41%	-1.38	-1.84
Nov-01	6	6	100.00%	0.00%	7844	8339	94.06%	-0.62	-1.37
Dec-01	50	50	100.00%	0.00%	7962	8334	95.54%	-1.52	-1.93
Jan-02	35	35	100.00%	0.00%	7198	7504	95.92%	-1.22	-1.74
Feb-02	26	27	96.30%	18.89%	6501	6752	96.28%	0	-1
Mar-02	51	51	100.00%	0.00%	6287	6528	96.31%	-1.39	-1.85
Apr-02	124	124	100.00%	0.00%	6315	6479	97.47%	-1.78	-2.08
May-02	121	122	99.18%	9.02%	5763	5926	97.25%	-1.29	-1.78
Jun-02	115	115	100.00%	0.00%	5394	5525	97.63%	-1.65	-2.01



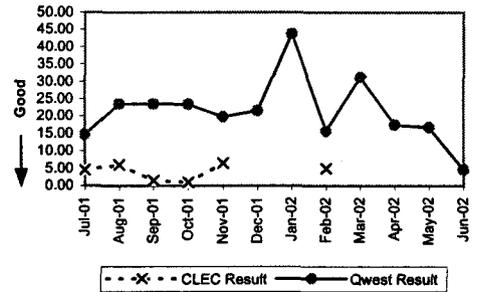
Installation Interval (Average Days) (OP-4D) (Benchmark) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	194	31	6.26	4.89	79631	5872	13.56	-4.96	-4.01
Aug-01	248	40	6.20	3.76	168952	8850	19.09	-6.01	-4.65
Sep-01	63	12	5.25	2.60	210922	10477	20.13	-3.46	-3.1
Oct-01	45	7	6.43	6.53	125246	9718	12.89	-1.83	-2.11
Nov-01	18	3	6.00	1.00	95740	8378	11.43	-1.51	-1.92
Dec-01	79	17	4.65	1.27	93474	8371	11.17	-4.88	-3.97
Jan-02	131	27	4.85	1.35	80622	7576	10.64	-4.01	-3.44
Feb-02	121	24	5.04	2.33	68387	6796	10.06	-4.81	-3.93
Mar-02	205	45	4.56	0.81	67971	6562	10.36	-7.9	-5.8
Apr-02	407	107	3.80	1.18	66622	6516	10.22	-18.68	-12.36
May-02	405	101	4.01	1.61	59224	5943	9.97	-17.08	-11.38
Jun-02	394	105	3.75	1.08	54651	5560	9.83	-20.47	-13.44



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	57	4	14.25	4.19	7062	801	8.82	2.46	0.49
Aug-01	84	6	14.00	12.81	13155	978	13.45	1.88	0.14
Sep-01	24	3	8.00	2.65	17324	1332	13.01	-0.62	-1.38
Oct-01	10	1	10.00		7140	581	12.29	-0.17	-1.1
Nov-01	36	3	12.00	9.00	2340	383	6.11	2.01	0.22
Dec-01	7	3	2.33	2.31	1493	262	5.70	-0.53	-1.32
Jan-02	6	2	3.00	0.00	1193	238	5.01	-0.34	-1.21
Feb-02	4	2	2.00	0.00	1593	222	7.18	-0.48	-1.29
Mar-02	23	2	11.50	9.19	1223	220	5.56	1.17	-0.29
Apr-02					946	139	6.81		
May-02	14	2	7.00	0.00	715	144	4.97	0.75	-0.54
Jun-02					590	123	4.80		

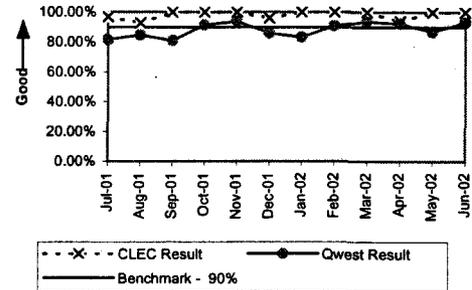


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	18	4	4.50	2.38	7082	483	14.66	-2.62	-2.59
Aug-01	42	7	6.00	3.74	46025	1956	23.53	-4.21	-3.56
Sep-01	3	2	1.50	0.71	57457	2446	23.49	-2.32	-2.41
Oct-01	1	1	1.00		11644	497	23.43	-1.25	-1.76
Nov-01	13	2	6.50	0.71	2979	151	19.73	-0.89	-1.54
Dec-01					2304	107	21.53		
Jan-02					3108	71	43.77		
Feb-02	5	1	5.00		472	30	15.73	-0.48	-1.29
Mar-02					780	25	31.20		
Apr-02					594	34	17.47		
May-02					268	16	16.75		
Jun-02					55	12	4.58		

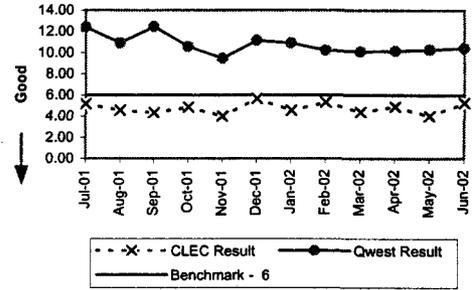


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

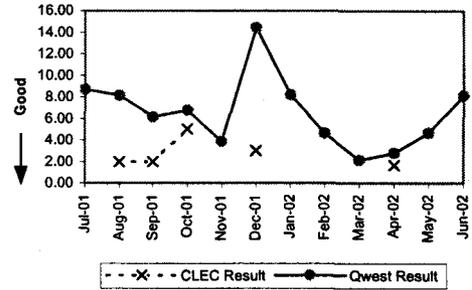
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	31	32	96.88%	17.40%	147	180	81.67%	-2.05	-2.25
Aug-01	52	56	92.86%	25.75%	172	203	84.73%	-1.5	-1.91
Sep-01	27	27	100.00%	0.00%	102	126	80.95%	-2.29	-2.39
Oct-01	26	26	100.00%	0.00%	118	129	91.47%	-1.42	-1.86
Nov-01	16	16	100.00%	0.00%	105	112	93.75%	-0.97	-1.59
Dec-01	48	50	96.00%	19.60%	111	129	86.05%	-1.72	-2.05
Jan-02	46	46	100.00%	0.00%	109	131	83.21%	-2.62	-2.59
Feb-02	31	31	100.00%	0.00%	160	176	90.91%	-1.62	-1.99
Mar-02	68	68	100.00%	0.00%	149	159	93.71%	-1.79	-2.09
Apr-02	47	50	94.00%	23.75%	157	170	92.35%	-0.39	-1.23
May-02	12	12	100.00%	0.00%	133	153	86.93%	-1.29	-1.79
Jun-02	23	23	100.00%	0.00%	135	145	93.10%	-1.21	-1.74



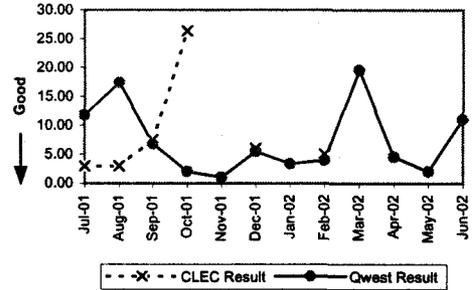
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	88	17	5.18	2.72	2318	187	12.40	-2.47	-2.5
Aug-01	150	33	4.55	1.66	2281	209	10.91	-4.86	-3.95
Sep-01	78	18	4.33	1.24	1619	130	12.45	-3.28	-3
Oct-01	68	14	4.86	1.51	1394	132	10.56	-2.99	-2.82
Nov-01	36	9	4.00	1.41	1069	113	9.46	-3.74	-3.27
Dec-01	164	29	5.66	2.36	1471	132	11.14	-2.02	-2.23
Jan-02	169	37	4.57	0.77	1473	135	10.91	-5.8	-4.53
Feb-02	117	22	5.32	1.94	1861	182	10.23	-4.71	-3.86
Mar-02	215	49	4.39	1.02	1615	160	10.09	-7.31	-5.45
Apr-02	191	39	4.90	1.33	1770	174	10.17	-8.9	-6.41
May-02	32	8	4.00	1.20	1633	159	10.27	-4.19	-3.55
Jun-02	84	16	5.25	1.29	1584	152	10.42	-4.14	-3.52



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					218	25	8.72		
Aug-01	6	3	2.00	0.00	252	31	8.13	-1.43	-1.87
Sep-01	2	1	2.00		135	22	6.14	-0.48	-1.29
Oct-01	20	4	5.00	8.00	81	12	6.75	-0.18	-1.11
Nov-01					27	7	3.86		
Dec-01	6	2	3.00	2.83	245	17	14.41	-0.47	-1.28
Jan-02					156	19	8.21		
Feb-02					60	13	4.62		
Mar-02					17	8	2.12		
Apr-02	5	3	1.67	1.15	25	9	2.78	-0.5	-1.3
May-02					93	20	4.65		
Jun-02					73	9	8.11		

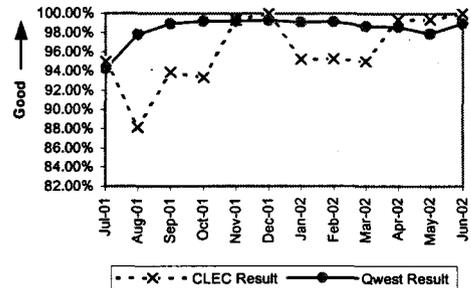


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	1	3.00		176	15	11.73	-1.36	-1.83
Aug-01	6	2	3.00	1.41	87	5	17.40	-2.17	-2.32
Sep-01	15	2	7.50	2.12	41	6	6.83	0.15	-0.91
Oct-01	79	3	26.33	38.80	4	2	2.00		
Nov-01					1	1	1.00		
Dec-01	6	1	6.00		11	2	5.50	-0.85	-1.39
Jan-02					10	3	3.33		
Feb-02	5	1	5.00		12	3	4.00	0.44	-0.73
Mar-02					39	2	19.50		
Apr-02					23	5	4.60		
May-02					2	1	2.00		
Jun-02					11	1	11.00		

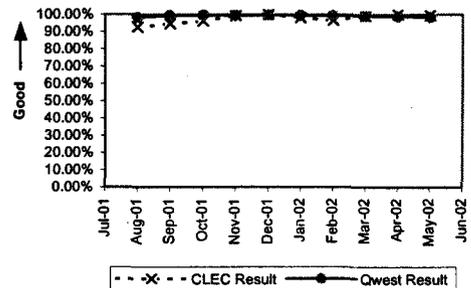


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	134	141	95.04%	21.72%	8833	9372	94.25%	-0.4	-1.24
Aug-01	119	135	88.15%	32.32%	7397	7562	97.82%	5.35	2.25
Sep-01	123	131	93.89%	23.95%	9731	9834	98.95%	3.9	1.37
Oct-01	141	151	93.38%	24.87%	10146	10229	99.19%	4.94	2.01
Nov-01	145	146	99.32%	8.25%	9099	9171	99.21%	-0.14	-1.08
Dec-01	108	108	100.00%	0.00%	8436	8497	99.28%	-0.88	-1.53
Jan-02	100	105	95.24%	21.30%	8034	8107	99.10%	2.96	0.8
Feb-02	81	85	95.29%	21.18%	7284	7346	99.16%	2.72	0.65
Mar-02	96	101	95.05%	21.69%	6763	6852	98.70%	2.5	0.52
Apr-02	157	158	99.37%	7.93%	6614	6707	98.61%	-0.8	-1.49
May-02	162	163	99.39%	7.81%	6263	6396	97.92%	-1.3	-1.79
Jun-02	141	141	100.00%	0.00%	5847	5907	98.98%	-1.19	-1.72



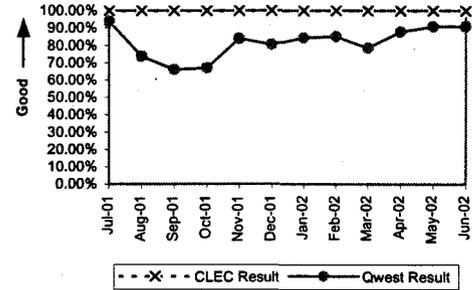
New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	125	135	92.59%	26.19%	7429	7562	98.24%	3.72	1.26
Sep-01	124	131	94.66%	22.49%	9757	9834	99.22%	3.89	1.36
Oct-01	145	151	96.03%	19.53%	10170	10229	99.42%	3.6	1.19
Nov-01	145	146	99.32%	8.25%	9109	9171	99.32%	0.11	-0.93
Dec-01	108	108	100.00%	0.00%	8451	8497	99.46%	-0.76	-1.46
Jan-02	103	105	98.10%	13.67%	8048	8107	99.27%	1.23	-0.25
Feb-02	82	85	96.47%	18.45%	7293	7346	99.28%	2.22	0.35
Mar-02	100	101	99.01%	9.90%	6782	6852	98.98%	-0.03	-1.02
Apr-02	158	158	100.00%	0.00%	6629	6707	98.84%	-1.35	-1.82
May-02	162	163	99.39%	7.81%	6294	6396	98.41%	-0.99	-1.6
Jun-02									



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

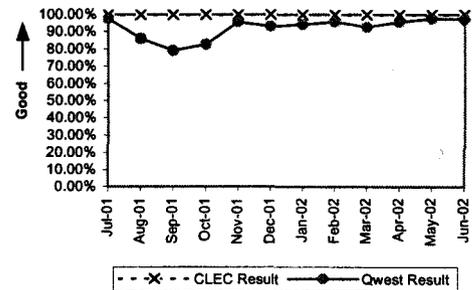
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	30	30	100.00%	0.00%	3349	3572	93.76%	-1.41	-1.86
Aug-01	31	31	100.00%	0.00%	3690	5007	73.70%	-3.32	-3.02
Sep-01	20	20	100.00%	0.00%	2112	3195	66.10%	-3.19	-2.94
Oct-01	25	25	100.00%	0.00%	2097	3129	67.02%	-3.49	-3.12
Nov-01	13	13	100.00%	0.00%	1797	2138	84.05%	-1.57	-1.95
Dec-01	14	14	100.00%	0.00%	1692	2101	80.53%	-1.83	-2.11
Jan-02	18	18	100.00%	0.00%	2033	2409	84.39%	-1.82	-2.11
Feb-02	12	12	100.00%	0.00%	1278	1503	85.03%	-1.45	-1.88
Mar-02	14	14	100.00%	0.00%	1567	1994	78.59%	-1.95	-2.18
Apr-02	10	10	100.00%	0.00%	1773	2019	87.82%	-1.18	-1.71
May-02	15	15	100.00%	0.00%	2320	2555	90.80%	-1.23	-1.75
Jun-02	4	4	100.00%	0.00%	2082	2288	91.00%	-0.83	-1.38



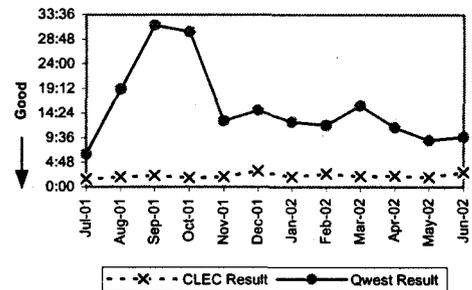
All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	32	32	100.00%	0.00%	3489	3572	97.68%	-0.87	-1.53
Aug-01	31	31	100.00%	0.00%	4309	5007	86.06%	-2.23	-2.36
Sep-01	20	20	100.00%	0.00%	2537	3205	79.16%	-2.29	-2.39
Oct-01	25	25	100.00%	0.00%	2627	3180	82.61%	-2.29	-2.39
Nov-01	13	13	100.00%	0.00%	2074	2167	95.71%	-0.76	-1.46
Dec-01	14	14	100.00%	0.00%	1979	2128	93.00%	-1.02	-1.62
Jan-02	18	18	100.00%	0.00%	2295	2435	94.25%	-1.04	-1.63
Feb-02	12	12	100.00%	0.00%	1454	1516	95.91%	-0.71	-1.43
Mar-02	14	14	100.00%	0.00%	1859	2005	92.72%	-1.04	-1.64
Apr-02	10	10	100.00%	0.00%	1938	2023	95.80%	-0.66	-1.4
May-02	15	15	100.00%	0.00%	2495	2556	97.61%	-0.6	-1.37
Jun-02	4	4	100.00%	0.00%	2233	2292	97.43%	-0.32	-1.2



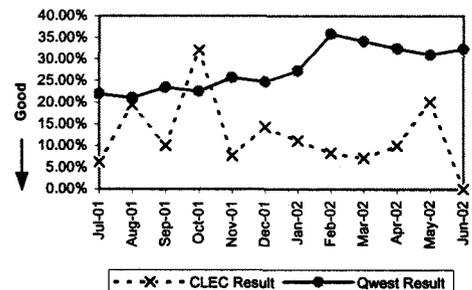
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	50:01	32	1:34	1:19	22866:01	3572	6:24	-1.84	-2.12
Aug-01	61:15	31	1:59	1:52	95574:34	5007	19:05	-2.84	-2.73
Sep-01	45:31	20	2:17	1:41	101056:09	3205	31:32	-2.43	-2.48
Oct-01	46:14	25	1:51	1:35	96178:58	3180	30:15	-2.74	-2.67
Nov-01	25:57	13	2:00	1:48	27832:37	2167	12:51	-2.05	-2.24
Dec-01	44:29	14	3:11	2:11	31761:54	2128	14:56	-1.84	-2.12
Jan-02	36:37	18	2:02	2:10	30856:09	2435	12:40	-1.96	-2.19
Feb-02	31:18	12	2:36	2:49	18272:38	1516	12:03	-1.82	-2.11
Mar-02	30:09	14	2:09	2:09	31930:57	2005	15:56	-2.05	-2.24
Apr-02	22:00	10	2:12	2:10	23525:46	2023	11:38	-1.46	-1.89
May-02	29:10	15	1:57	1:39	23277:18	2556	9:06	-1.67	-2.02
Jun-02	11:37	4	2:54	1:23	22348:23	2292	9:45	-0.64	-1.39



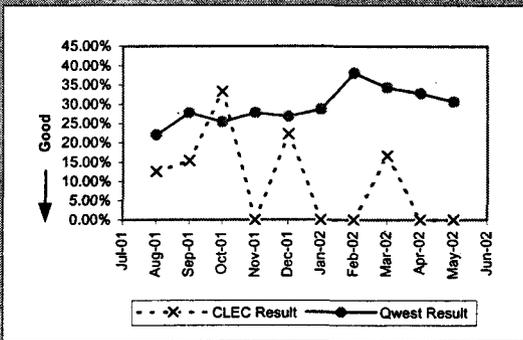
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	32	6.25%	24.21%	783	3572	21.92%	-2.13	-2.3
Aug-01	6	31	19.35%	39.51%	1052	5007	21.01%	-0.23	-1.14
Sep-01	2	20	10.00%	30.00%	750	3205	23.40%	-1.41	-1.86
Oct-01	8	25	32.00%	46.65%	715	3180	22.48%	1.11	-0.33
Nov-01	1	13	7.69%	26.65%	556	2167	25.66%	-1.48	-1.9
Dec-01	2	14	14.29%	34.99%	525	2128	24.67%	-0.9	-1.55
Jan-02	2	18	11.11%	31.43%	663	2435	27.23%	-1.53	-1.93
Feb-02	1	12	8.33%	27.64%	543	1516	35.82%	-1.98	-2.2
Mar-02	1	14	7.14%	25.75%	684	2005	34.11%	-2.12	-2.29
Apr-02	1	10	10.00%	30.00%	656	2023	32.43%	-1.51	-1.92
May-02	3	15	20.00%	40.00%	793	2556	31.03%	-0.92	-1.56
Jun-02	0	4	0.00%	0.00%	741	2292	32.33%	-1.38	-1.84

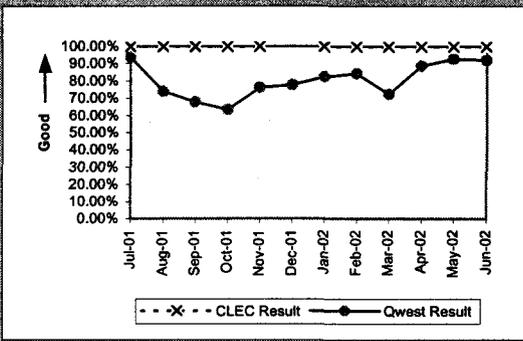


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

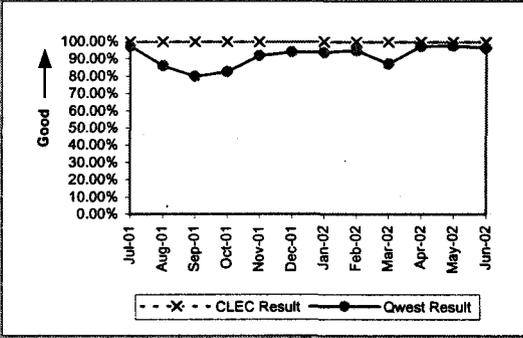
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	2	16	12.50%	33.07%	820	3718	22.05%	-0.92	-1.56
Sep-01	2	13	15.38%	36.08%	519	1871	27.74%	-0.99	-1.6
Oct-01	4	12	33.33%	47.14%	471	1856	25.38%	0.63	-0.62
Nov-01	0	4	0.00%	0.00%	403	1450	27.79%	-1.24	-1.75
Dec-01	2	9	22.22%	41.57%	366	1366	26.79%	-0.31	-1.19
Jan-02	0	7	0.00%	0.00%	457	1590	28.74%	-1.68	-2.02
Feb-02	0	6	0.00%	0.00%	413	1083	38.13%	-1.92	-2.17
Mar-02	1	6	16.67%	37.27%	488	1418	34.41%	-0.91	-1.56
Apr-02	0	5	0.00%	0.00%	447	1360	32.87%	-1.56	-1.95
May-02	0	7	0.00%	0.00%	512	1667	30.71%	-1.76	-2.07
Jun-02									



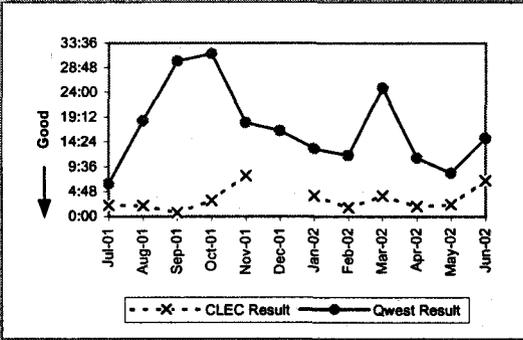
Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	617	658	93.77%	-0.36	-1.22
Aug-01	14	14	100.00%	0.00%	609	824	73.91%	-2.2	-2.34
Sep-01	5	5	100.00%	0.00%	298	440	67.73%	-1.53	-1.93
Oct-01	3	3	100.00%	0.00%	322	509	63.26%	-1.32	-1.8
Nov-01	4	4	100.00%	0.00%	277	364	76.10%	-1.11	-1.68
Dec-01					271	349	77.65%		
Jan-02	4	4	100.00%	0.00%	329	400	82.25%	-0.92	-1.56
Feb-02	6	6	100.00%	0.00%	224	266	84.21%	-1.05	-1.64
Mar-02	5	5	100.00%	0.00%	230	318	72.33%	-1.37	-1.83
Apr-02	4	4	100.00%	0.00%	241	272	88.60%	-0.71	-1.43
May-02	6	6	100.00%	0.00%	417	450	92.67%	-0.68	-1.42
Jun-02	2	2	100.00%	0.00%	229	249	91.97%	-0.42	-1.25



All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	100.00%	0.00%	642	658	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	0.00%	709	824	86.04%	-1.49	-1.91
Sep-01	5	5	100.00%	0.00%	351	440	79.77%	-1.12	-1.68
Oct-01	3	3	100.00%	0.00%	424	513	82.65%	-0.79	-1.48
Nov-01	4	4	100.00%	0.00%	341	371	91.91%	-0.59	-1.36
Dec-01					331	352	94.03%		
Jan-02	4	4	100.00%	0.00%	377	402	93.78%	-0.51	-1.31
Feb-02	6	6	100.00%	0.00%	253	266	95.11%	-0.55	-1.33
Mar-02	5	5	100.00%	0.00%	278	319	87.15%	-0.85	-1.52
Apr-02	4	4	100.00%	0.00%	266	273	97.44%	-0.32	-1.2
May-02	6	6	100.00%	0.00%	441	451	97.78%	-0.37	-1.22
Jun-02	2	2	100.00%	0.00%	240	249	96.39%	-0.27	-1.17

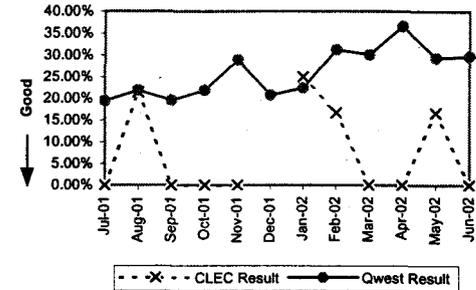


Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4:15	2	2:08	0:11	4123:13	658	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	1:30	15226:27	824	18:29	-1.85	-2.12
Sep-01	3:40	5	0:44	0:32	13230:33	440	30:04	-1.3	-1.79
Oct-01	9:17	3	3:06	1:00	16161:33	513	31:30	-0.99	-1.6
Nov-01	31:29	4	7:52	9:55	6709:20	371	18:05	-0.59	-1.36
Dec-01					5820:23	352	16:32		
Jan-02	16:01	4	4:00	3:15	5278:36	402	13:08	-0.8	-1.49
Feb-02	10:30	6	1:45	1:06	3127:58	266	11:46	-1.39	-1.85
Mar-02	19:55	5	3:59	3:52	7933:22	319	24:52	-0.7	-1.42
Apr-02	7:55	4	1:59	0:56	3086:51	273	11:18	-1.24	-1.76
May-02	13:53	6	2:19	2:02	3794:22	451	8:25	-1.12	-1.68
Jun-02	13:56	2	6:58	1:19	3766:41	249	15:08	-0.16	-1.09

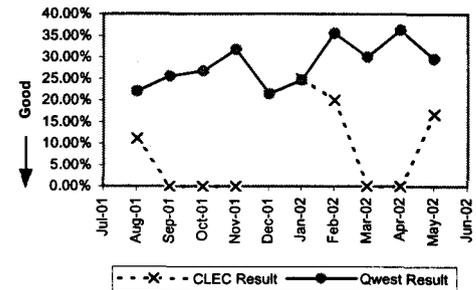


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

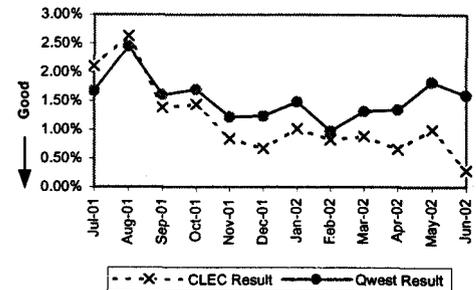
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2	0.00%	0.00%	128	658	19.45%	-0.69	-1.42
Aug-01	3	14	21.43%	41.03%	180	824	21.84%	-0.04	-1.02
Sep-01	0	5	0.00%	0.00%	86	440	19.55%	-1.1	-1.67
Oct-01	0	3	0.00%	0.00%	112	513	21.83%	-0.91	-1.55
Nov-01	0	4	0.00%	0.00%	107	371	28.84%	-1.27	-1.77
Dec-01					73	352	20.74%		
Jan-02	1	4	25.00%	43.30%	90	402	22.39%	0.16	-0.91
Feb-02	1	6	16.67%	37.27%	83	266	31.20%	-0.76	-1.46
Mar-02	0	5	0.00%	0.00%	96	319	30.09%	-1.46	-1.89
Apr-02	0	4	0.00%	0.00%	100	273	36.63%	-1.51	-1.92
May-02	1	6	16.67%	37.27%	132	451	29.27%	-0.67	-1.41
Jun-02	0	2	0.00%	0.00%	74	249	29.72%	-0.92	-1.56



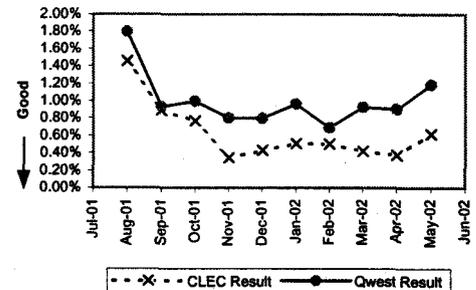
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	9	11.11%	31.43%	125	566	22.08%	-0.79	-1.48
Sep-01	0	3	0.00%	0.00%	63	246	25.61%	-1.01	-1.61
Oct-01	0	3	0.00%	0.00%	81	302	26.82%	-1.04	-1.63
Nov-01	0	3	0.00%	0.00%	69	217	31.80%	-1.17	-1.71
Dec-01					51	237	21.52%		
Jan-02	1	4	25.00%	43.30%	61	247	24.70%	0.05	-0.97
Feb-02	1	5	20.00%	40.00%	65	183	35.52%	-0.72	-1.43
Mar-02	0	3	0.00%	0.00%	66	220	30.00%	-1.13	-1.68
Apr-02	0	3	0.00%	0.00%	65	179	36.31%	-1.3	-1.79
May-02	1	6	16.67%	37.27%	84	284	29.58%	-0.69	-1.42
Jun-02									



Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	34	1615	2.11%	14.36%	4230	252102	1.68%	1.33	-0.19
Aug-01	45	1714	2.63%	15.99%	5831	238364	2.45%	0.48	-0.71
Sep-01	25	1807	1.38%	11.68%	3645	227625	1.60%	-0.73	-1.45
Oct-01	28	1953	1.43%	11.89%	3693	217706	1.70%	-0.89	-1.54
Nov-01	17	2029	0.84%	9.12%	2538	208053	1.22%	-1.56	-1.95
Dec-01	14	2096	0.67%	8.15%	2480	200987	1.23%	-2.34	-2.42
Jan-02	22	2167	1.02%	10.02%	2837	191123	1.48%	-1.8	-2.09
Feb-02	18	2185	0.82%	9.04%	1782	183565	0.97%	-0.7	-1.42
Mar-02	19	2150	0.88%	9.36%	2324	177040	1.31%	-1.74	-2.06
Apr-02	14	2128	0.66%	8.08%	2296	170937	1.34%	-2.73	-2.66
May-02	21	2109	1.00%	9.93%	3007	164670	1.83%	-2.83	-2.72
Jun-02	6	2086	0.29%	5.36%	2541	159033	1.60%	-4.74	-3.88

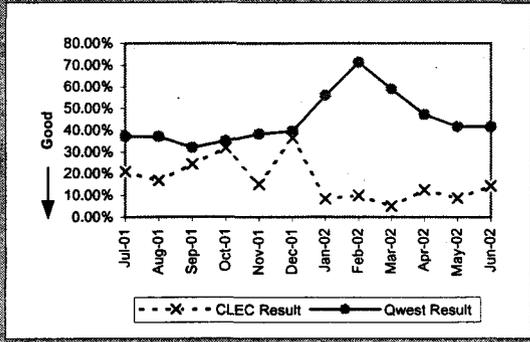


Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	25	1714	1.46%	11.99%	4284	238364	1.80%	-1.05	-1.64
Sep-01	16	1807	0.89%	9.37%	2117	227625	0.93%	-0.2	-1.12
Oct-01	15	1953	0.77%	8.73%	2158	217706	0.99%	-0.99	-1.6
Nov-01	7	2029	0.35%	5.86%	1667	208053	0.80%	-2.29	-2.39
Dec-01	9	2096	0.43%	6.54%	1603	200987	0.80%	-1.89	-2.15
Jan-02	11	2167	0.51%	7.11%	1837	191123	0.96%	-2.15	-2.31
Feb-02	11	2185	0.50%	7.08%	1266	183565	0.69%	-1.05	-1.64
Mar-02	9	2150	0.42%	6.46%	1638	177040	0.93%	-2.44	-2.48
Apr-02	8	2128	0.38%	6.12%	1539	170937	0.90%	-2.55	-2.55
May-02	13	2109	0.62%	7.83%	1951	164670	1.18%	-2.4	-2.46
Jun-02									



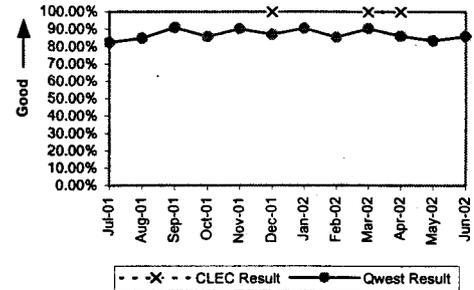
Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Partly Score
Jul-01	9	43	20.93%	40.68%	2498	6728	37.13%	-2.19	-2.33
Aug-01	9	54	16.67%	37.27%	3429	9260	37.03%	-3.09	-2.88
Sep-01	8	33	24.24%	42.86%	1706	5351	31.88%	-0.94	-1.57
Oct-01	13	41	31.71%	46.53%	1992	5685	35.04%	-0.45	-1.27
Nov-01	3	20	15.00%	35.71%	1569	4107	38.20%	-2.13	-2.3
Dec-01	8	22	36.36%	48.10%	1622	4102	39.54%	-0.3	-1.18
Jan-02	2	24	8.33%	27.64%	3596	6433	55.90%	-4.68	-3.85
Feb-02	2	20	10.00%	30.00%	4407	6189	71.21%	-6.04	-4.67
Mar-02	1	20	5.00%	21.79%	3335	5659	58.93%	-4.89	-3.98
Apr-02	2	16	12.50%	33.07%	2041	4337	47.06%	-2.76	-2.68
May-02	2	23	8.70%	28.18%	2144	5151	41.62%	-3.2	-2.94
Jun-02	1	7	14.29%	34.99%	1804	4345	41.52%	-1.46	-1.89

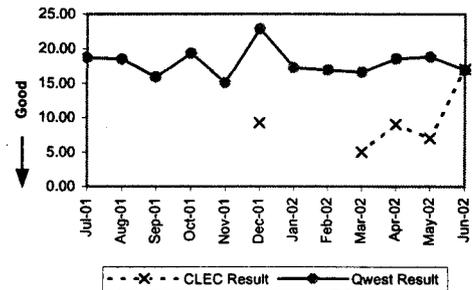


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

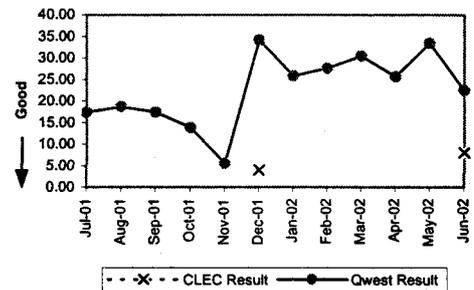
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					141	171	82.46%		
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01	1	1	100.00%	0.00%	141	162	87.04%	-0.38	-1.23
Jan-02					220	243	90.54%		
Feb-02					118	138	85.51%		
Mar-02	1	1	100.00%	0.00%	273	302	90.40%	-0.33	-1.2
Apr-02	1	1	100.00%	0.00%	189	220	85.91%	-0.4	-1.25
May-02					145	174	83.33%		
Jun-02					197	229	86.03%		



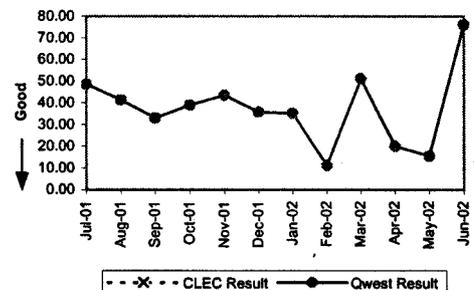
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7591	406	18.70		
Aug-01					6486	351	18.48		
Sep-01					7901	498	15.87		
Oct-01					9329	483	19.31		
Nov-01					4724	313	15.09		
Dec-01	37	4	9.25	3.77	6202	271	22.89	-1.17	-1.71
Jan-02					7139	414	17.24		
Feb-02					4336	257	16.87		
Mar-02	5	1	5.00		7026	424	16.57	-0.67	-1.41
Apr-02	9	1	9.00		6947	375	18.53	-0.59	-1.36
May-02	7	1	7.00		6169	328	18.81	-0.62	-1.38
Jun-02	17	1	17.00		5782	342	16.91	0.31	-0.81



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					892	161	5.54		
Dec-01	12	3	4.00	1.73	1295	38	34.08	-1.23	-1.75
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02					1643	54	30.43		
Apr-02					1231	48	25.65		
May-02					1604	48	33.42		
Jun-02	8	1	8.00		967	43	22.49	-0.57	-1.34

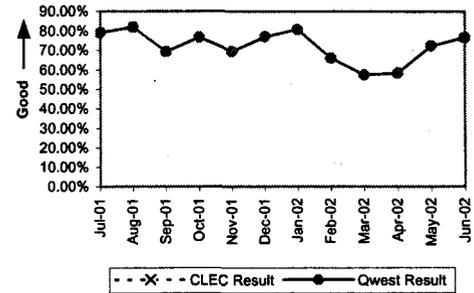


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02					11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		
Jun-02					76	1	76.00		

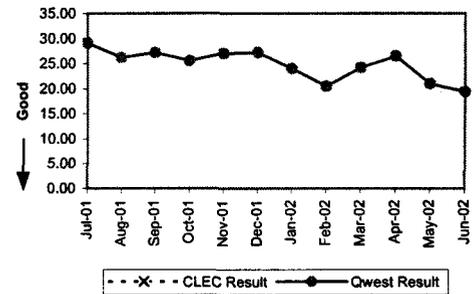


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

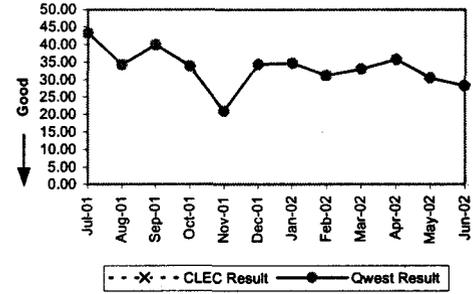
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	43	79.07%		
Aug-01					50	61	81.97%		
Sep-01					41	59	69.49%		
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01					64	83	77.11%		
Jan-02					68	84	80.95%		
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02					41	70	58.57%		
May-02					63	87	72.41%		
Jun-02					76	99	76.77%		



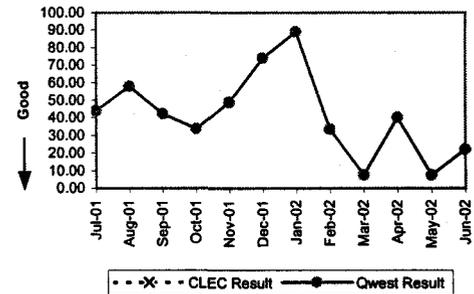
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4543	156	29.12		
Aug-01					3559	136	26.17		
Sep-01					3672	135	27.20		
Oct-01					5137	201	25.56		
Nov-01					4316	160	26.98		
Dec-01					3726	137	27.20		
Jan-02					3554	148	24.01		
Feb-02					2213	108	20.49		
Mar-02					3048	126	24.19		
Apr-02					3839	145	26.48		
May-02					3297	157	21.00		
Jun-02					2926	151	19.38		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2248	52	43.23		
Aug-01					1506	44	34.23		
Sep-01					1516	38	39.89		
Oct-01					2261	67	33.75		
Nov-01					1841	88	20.92		
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		
Jun-02					986	35	28.17		

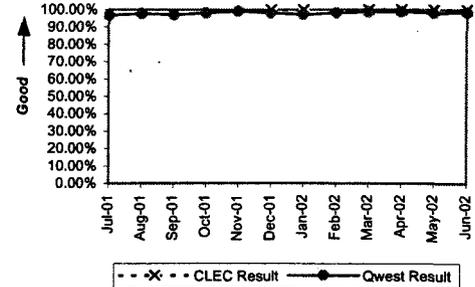


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		
Jun-02					44	2	22.00		

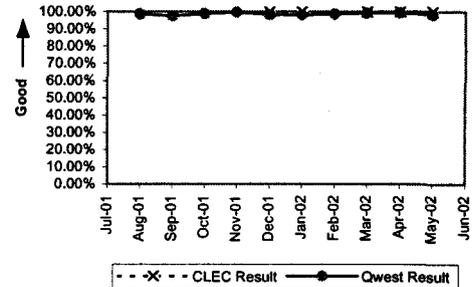


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

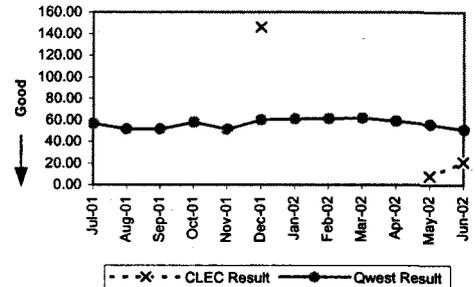
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					529	547	96.71%		
Aug-01					524	536	97.76%		
Sep-01					559	576	97.05%		
Oct-01					675	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01	2	2	100.00%	0.00%	445	454	98.02%	-0.2	-1.12
Jan-02	2	2	100.00%	0.00%	488	502	97.21%	-0.24	-1.15
Feb-02					467	476	98.11%		
Mar-02	1	1	100.00%	0.00%	460	467	98.50%	-0.12	-1.07
Apr-02	1	1	100.00%	0.00%	537	544	98.71%	-0.11	-1.07
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09
Jun-02	1	1	100.00%	0.00%	488	496	98.39%	-0.13	-1.08



New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					528	536	98.51%		
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01	2	2	100.00%	0.00%	446	454	98.24%	-0.19	-1.11
Jan-02	2	2	100.00%	0.00%	492	502	98.01%	-0.2	-1.12
Feb-02					469	476	98.53%		
Mar-02	1	1	100.00%	0.00%	463	467	99.14%	-0.09	-1.06
Apr-02	1	1	100.00%	0.00%	540	544	99.26%	-0.09	-1.05
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09
Jun-02									



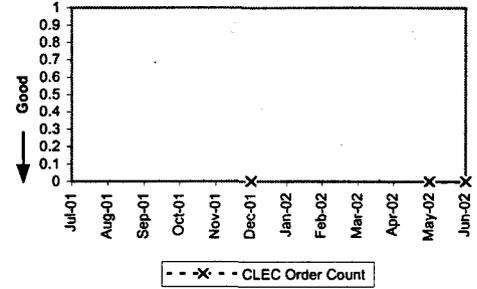
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12089	213	56.76		
Aug-01					12347	239	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01	146	1	146.00		10041	167	60.13	1.36	-0.17
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02					9604	155	61.96		
Apr-02					10246	174	58.89		
May-02	8	1	8.00		10730	192	55.89	-0.57	-1.35
Jun-02	42	2	21.00	9.90	11437	224	51.06	-0.51	-1.31



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B) (Diagnostic)

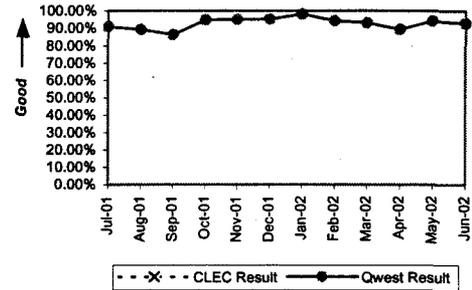
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

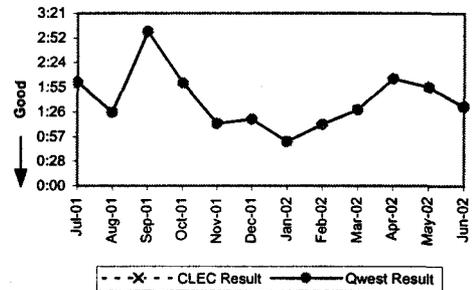
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					90	99	90.91%		
Aug-01					101	113	89.38%		
Sep-01					133	154	86.36%		
Oct-01					128	135	94.81%		
Nov-01					121	127	95.28%		
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		
Mar-02					95	102	93.14%		
Apr-02					101	113	89.38%		
May-02					100	106	94.34%		
Jun-02					106	114	92.98%		



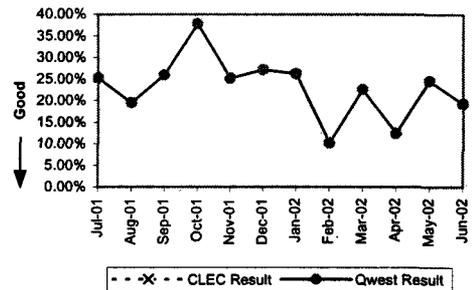
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					199:17	99	2:01		
Aug-01					161:41	113	1:26		
Sep-01					461:47	154	3:00		
Oct-01					270:13	135	2:00		
Nov-01					154:42	127	1:13		
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		
Mar-02					151:40	102	1:29		
Apr-02					235:19	113	2:05		
May-02					202:45	106	1:55		
Jun-02					175:54	114	1:33		



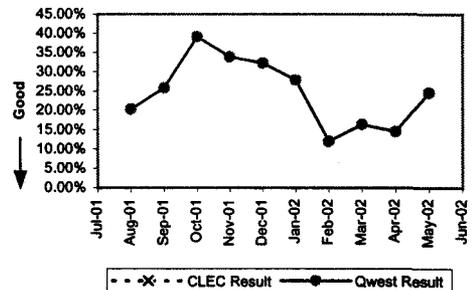
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					25	99	25.25%		
Aug-01					22	113	19.47%		
Sep-01					40	154	25.97%		
Oct-01					51	135	37.78%		
Nov-01					32	127	25.20%		
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		
Mar-02					23	102	22.55%		
Apr-02					14	113	12.39%		
May-02					26	106	24.53%		
Jun-02					22	114	19.30%		



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)- Interval Zone One

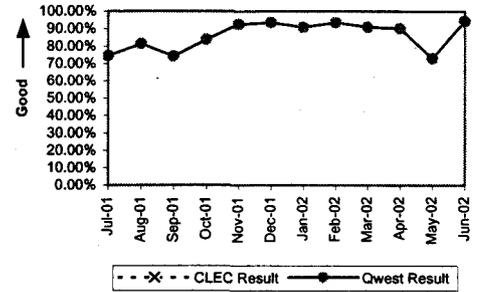
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					14	69	20.29%		
Aug-01					24	93	25.81%		
Sep-01					27	69	39.13%		
Oct-01					23	68	33.82%		
Nov-01					20	62	32.26%		
Dec-01					17	61	27.87%		
Jan-02					6	50	12.00%		
Feb-02					9	55	16.36%		
Mar-02					9	62	14.52%		
Apr-02					14	57	24.56%		
May-02									
Jun-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

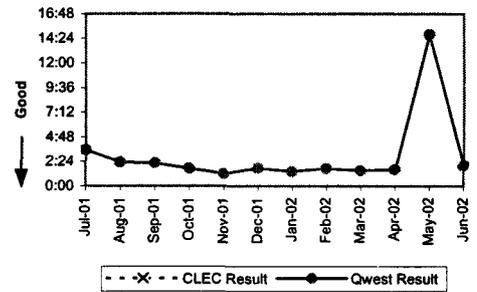
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					38	51	74.51%		
Aug-01					35	43	81.40%		
Sep-01					29	39	74.36%		
Oct-01					31	37	83.78%		
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		
Mar-02					30	33	90.91%		
Apr-02					37	41	90.24%		
May-02					27	37	72.97%		
Jun-02					34	36	94.44%		



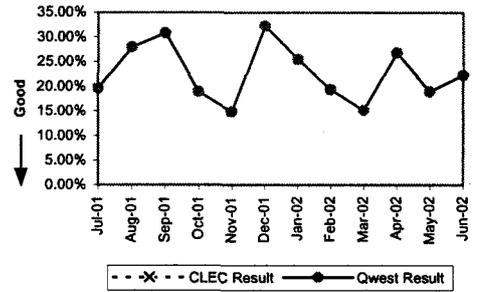
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					180:02	51	3:32		
Aug-01					102:00	43	2:22		
Sep-01					87:29	39	2:15		
Oct-01					63:25	37	1:43		
Nov-01					33:26	27	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:16	31	1:43		
Mar-02					50:27	33	1:32		
Apr-02					66:52	41	1:38		
May-02					546:21	37	14:46		
Jun-02					73:19	36	2:02		



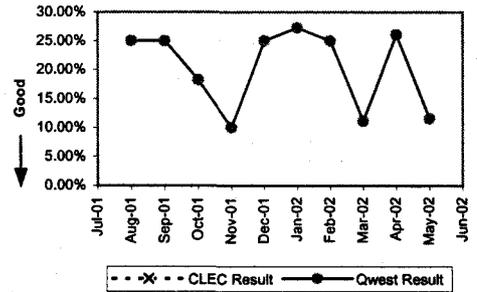
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		
Oct-01					7	37	18.92%		
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		
Mar-02					5	33	15.15%		
Apr-02					11	41	26.83%		
May-02					7	37	18.92%		
Jun-02					8	36	22.22%		



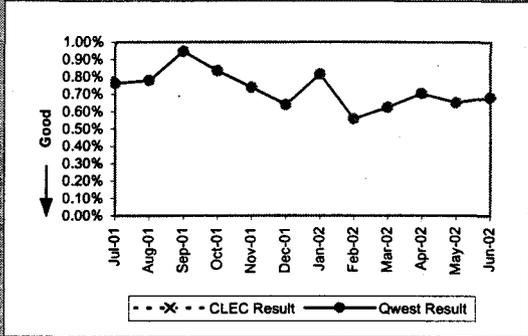
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02					5	20	25.00%		
Mar-02					2	18	11.11%		
Apr-02					6	23	26.09%		
May-02					3	26	11.54%		
Jun-02									

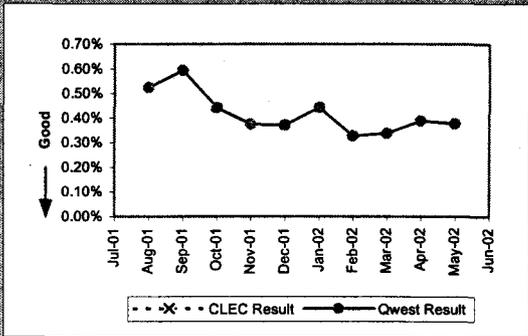


Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

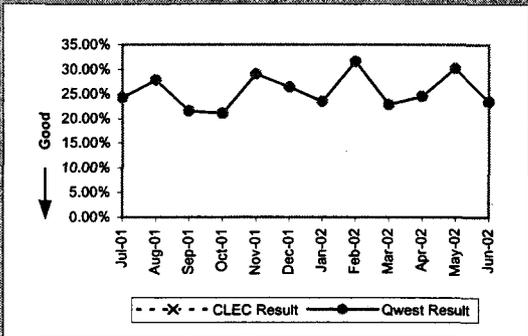
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		
Jan-02					173	21223	0.82%		
Feb-02					119	21400	0.56%		
Mar-02					135	21641	0.62%		
Apr-02					154	21880	0.70%		
May-02					143	21962	0.65%		
Jun-02					150	22094	0.68%		



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01					78	21020	0.37%		
Jan-02					94	21223	0.44%		
Feb-02					70	21400	0.33%		
Mar-02					73	21641	0.34%		
Apr-02					85	21880	0.39%		
May-02					83	21962	0.38%		
Jun-02									

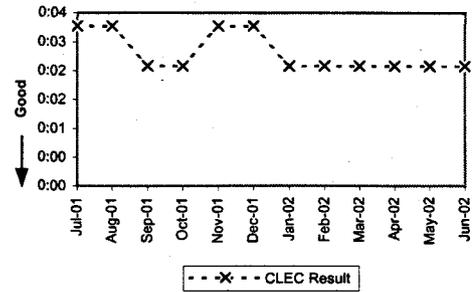


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		
Mar-02					40	175	22.86%		
Apr-02					50	204	24.51%		
May-02					62	205	30.24%		
Jun-02					46	196	23.47%		

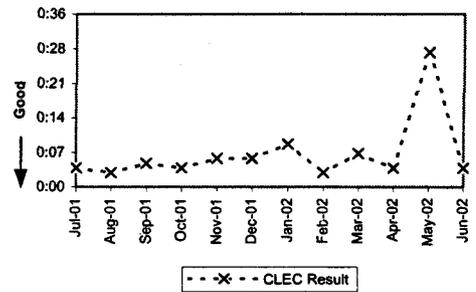


Checklist #4 - Unbundled Loop Cutovers

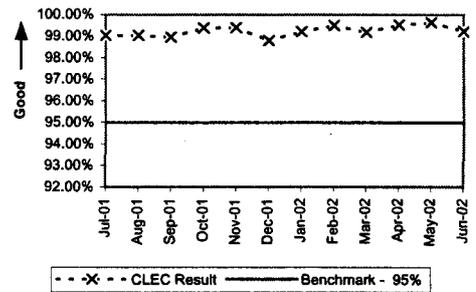
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	671:03	10884	0:04	
Aug-01	715:15	12138	0:04	
Sep-01	680:05	11766	0:03	
Oct-01	1158:29	20448	0:03	
Nov-01	1043:21	17336	0:04	
Dec-01	1062:47	17775	0:04	
Jan-02	607:17	10915	0:03	
Feb-02	472:51	9335	0:03	
Mar-02	429:27	7880	0:03	
Apr-02	596:29	10912	0:03	
May-02	455:32	9178	0:03	
Jun-02	357:37	6895	0:03	



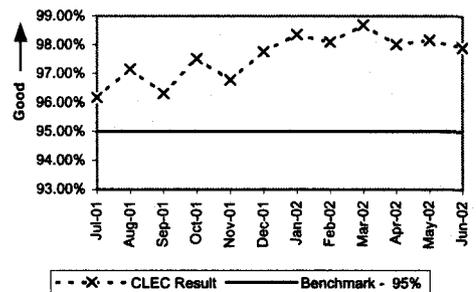
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7) (Diagnostic)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	1:40	27	0:04	
Aug-01	6:16	111	0:03	
Sep-01	7:59	90	0:05	
Oct-01	3:21	55	0:04	
Nov-01	4:35	49	0:06	
Dec-01	4:39	50	0:06	
Jan-02	7:13	47	0:09	
Feb-02	3:23	60	0:03	
Mar-02	4:22	37	0:07	
Apr-02	1:20	20	0:04	
May-02	7:59	17	0:28	
Jun-02	1:01	17	0:04	



Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	4300	4342	99.03%	
Aug-01	4434	4477	99.04%	
Sep-01	4415	4462	98.95%	
Oct-01	7401	7447	99.38%	
Nov-01	5889	5925	99.39%	
Dec-01	6173	6248	98.80%	
Jan-02	4270	4304	99.21%	
Feb-02	3332	3349	99.49%	
Mar-02	2871	2895	99.17%	
Apr-02	4099	4119	99.51%	
May-02	3477	3490	99.63%	
Jun-02	2451	2470	99.23%	



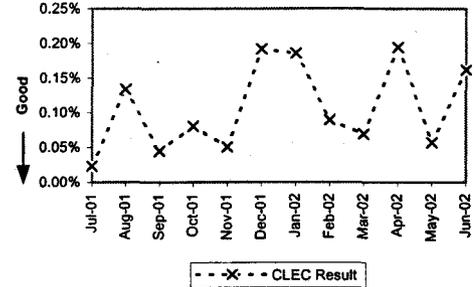
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A) (Benchmark)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Jul-01	1530	1591	96.17%	
Aug-01	2354	2423	97.15%	
Sep-01	1878	1950	96.31%	
Oct-01	1845	1892	97.52%	
Nov-01	1171	1210	96.78%	
Dec-01	1177	1204	97.76%	
Jan-02	1194	1214	98.35%	
Feb-02	976	995	98.09%	
Mar-02	971	984	98.68%	
Apr-02	937	956	98.01%	
May-02	1016	1035	98.16%	
Jun-02	840	858	97.90%	



Checklist #4 - Unbundled Loop Cutovers

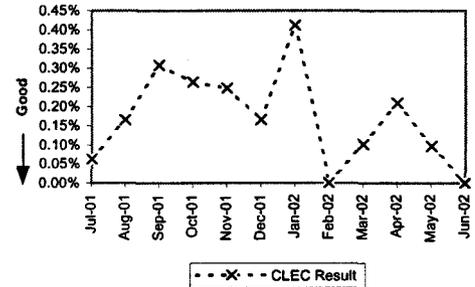
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	12	6248	0.19%
Jan-02	8	4304	0.19%
Feb-02	3	3349	0.09%
Mar-02	2	2895	0.07%
Apr-02	8	4119	0.19%
May-02	2	3490	0.06%
Jun-02	4	2470	0.16%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B) (Diagnostic)

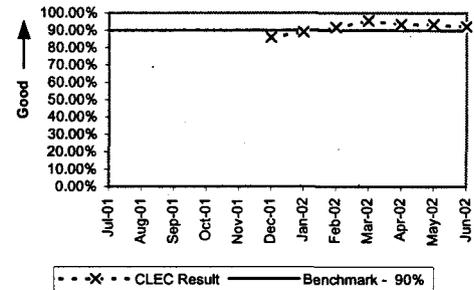
Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%
Jan-02	5	1214	0.41%
Feb-02	0	995	0.00%
Mar-02	1	984	0.10%
Apr-02	2	956	0.21%
May-02	1	1035	0.10%
Jun-02	0	858	0.00%



Checklist #4 - Unbundled Loop - Conditioned

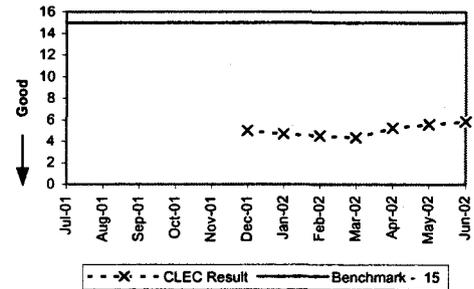
Installation Commitments Met (Percent) (OP-3D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	762	887	85.91%	34.79%
Jan-02	1021	1147	89.01%	31.27%
Feb-02	716	781	91.68%	27.62%
Mar-02	689	721	95.56%	20.59%
Apr-02	680	728	93.41%	24.82%
May-02	629	673	93.46%	24.72%
Jun-02	584	634	92.11%	26.95%



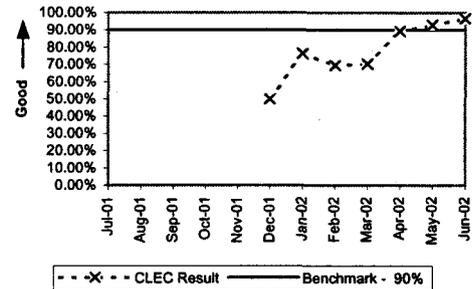
Installation Interval (Average Days) (OP-4D) (Benchmark)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	2635	529	4.98	3.72
Jan-02	4904	1050	4.67	4.15
Feb-02	3402	753	4.52	3.47
Mar-02	3065	703	4.36	3.33
Apr-02	3717	709	5.24	3.89
May-02	3599	643	5.60	3.78
Jun-02	3627	620	5.85	5.83



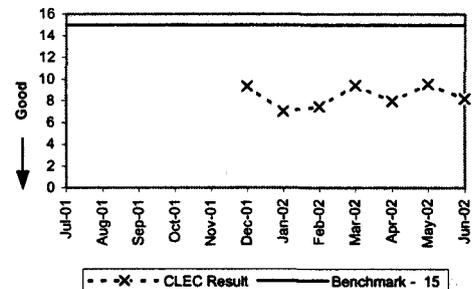
Installation Commitments Met (Percent) (OP-3E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	19	38	50.00%	50.00%
Jan-02	42	55	76.36%	42.48%
Feb-02	48	69	69.57%	46.01%
Mar-02	50	71	70.42%	45.64%
Apr-02	67	75	89.33%	30.87%
May-02	66	71	92.96%	25.59%
Jun-02	58	60	96.67%	17.95%



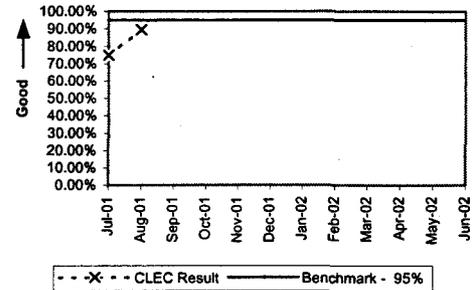
Installation Interval (Average Days) (OP-4E) (Benchmark)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	261	28	9.32	5.37
Jan-02	260	37	7.03	5.30
Feb-02	336	45	7.47	6.06
Mar-02	461	49	9.41	7.54
Apr-02	486	61	7.97	4.92
May-02	590	62	9.52	11.46
Jun-02	427	52	8.21	3.82

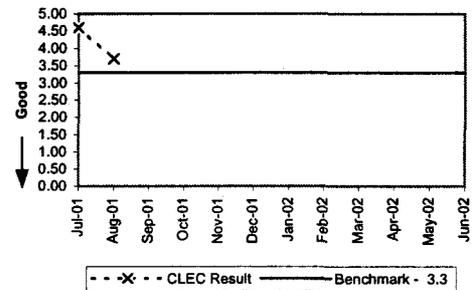


Checklist #4 - Line Sharing Installation

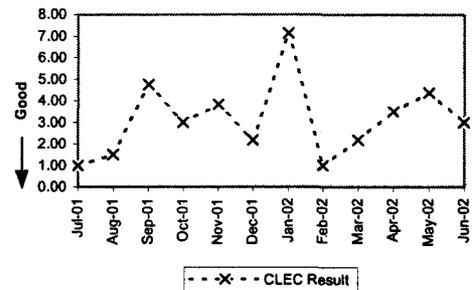
Installation Commitments Met (Percent) (OP-3A) (Benchmark)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	15	20	75.00%	43.30%
Aug-01	17	19	89.47%	30.69%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



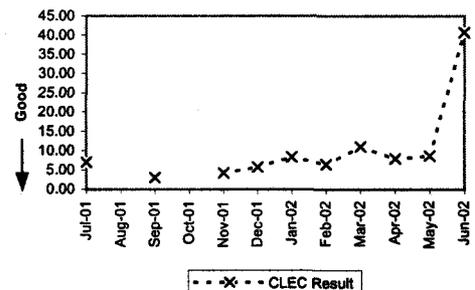
Installation Interval (Average Days) (OP-4A) (Benchmark)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	92	20	4.60	2.91
Aug-01	74	20	3.70	1.03
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	3	3	1.00	0.00
Aug-01	3	2	1.50	0.71
Sep-01	19	4	4.75	3.30
Oct-01	3	1	3.00	
Nov-01	23	6	3.83	3.49
Dec-01	13	6	2.17	2.04
Jan-02	107	15	7.13	7.20
Feb-02	5	5	1.00	0.00
Mar-02	24	11	2.18	1.40
Apr-02	28	8	3.50	3.07
May-02	35	8	4.38	6.25
Jun-02	30	10	3.00	4.94

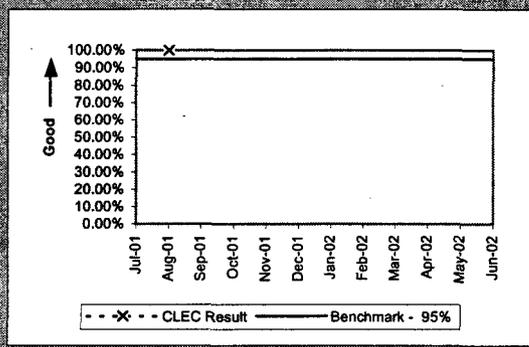


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Diagnostic)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				
Nov-01	59	14	4.21	4.21
Dec-01	98	17	5.76	5.41
Jan-02	143	17	8.41	7.22
Feb-02	13	2	6.50	7.78
Mar-02	11	1	11.00	
Apr-02	56	7	8.00	4.80
May-02	52	6	8.67	4.80
Jun-02	122	3	40.67	53.27

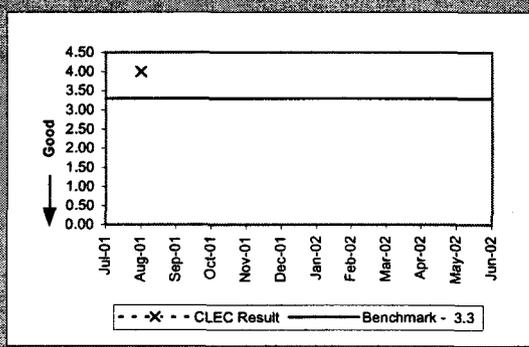


Checklist #4 - Line Sharing Installation

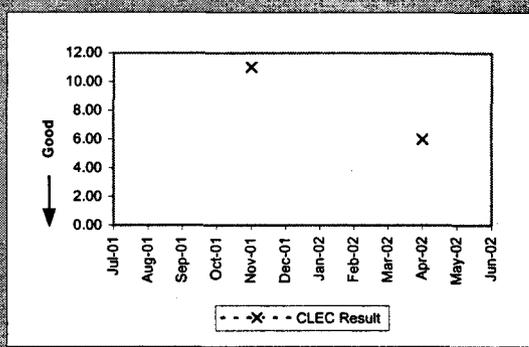
Installation Commitments Met (Percent) (OP-3B) (Benchmark) - Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



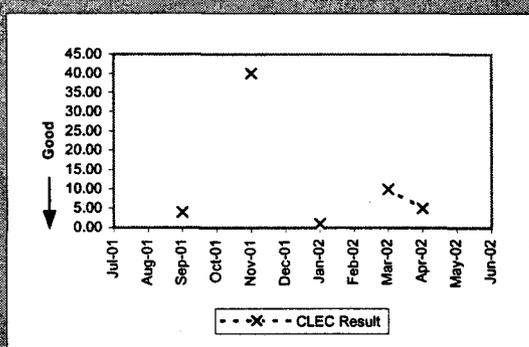
Installation Interval (Average Days) (OP-4B) (Benchmark) - Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	8	2	4.00	1.41
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic) - Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	1	11.00	
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02	6	1	6.00	
May-02				
Jun-02				



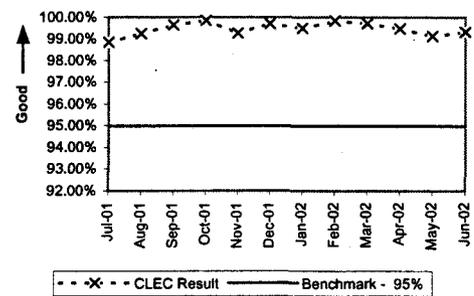
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Diagnostic) - Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01	40	1	40.00	
Dec-01				
Jan-02	1	1	1.00	
Feb-02				
Mar-02	10	1	10.00	
Apr-02	5	1	5.00	
May-02				
Jun-02				



Checklist #4 - Line Sharing Installation

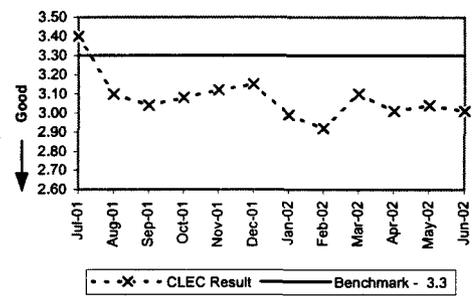
Installation Commitments Met (Percent) (OP-3C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	1377	1393	98.85%	10.66%
Aug-01	1322	1332	99.25%	8.63%
Sep-01	1129	1133	99.65%	5.93%
Oct-01	1281	1283	99.84%	3.95%
Nov-01	1089	1097	99.27%	8.51%
Dec-01	1356	1360	99.71%	5.42%
Jan-02	1554	1562	99.49%	7.14%
Feb-02	1186	1188	99.83%	4.10%
Mar-02	1071	1074	99.72%	5.28%
Apr-02	1135	1141	99.47%	7.23%
May-02	1031	1040	99.13%	9.26%
Jun-02	1042	1049	99.33%	8.14%



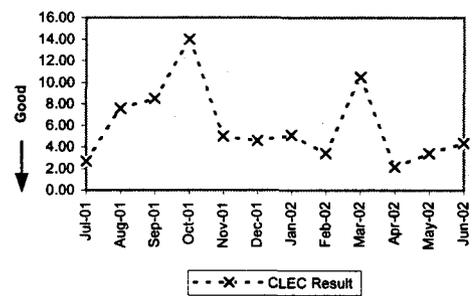
Installation Interval (Average Days) (OP-4C) (Benchmark)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	2219	653	3.40	1.23
Aug-01	2768	894	3.10	1.25
Sep-01	2390	787	3.04	0.51
Oct-01	3315	1077	3.08	0.52
Nov-01	2357	755	3.12	0.71
Dec-01	1869	594	3.15	0.86
Jan-02	4048	1355	2.99	0.77
Feb-02	3099	1060	2.92	0.34
Mar-02	2998	968	3.10	1.68
Apr-02	3137	1042	3.01	0.43
May-02	2745	903	3.04	0.73
Jun-02	2822	937	3.01	0.47



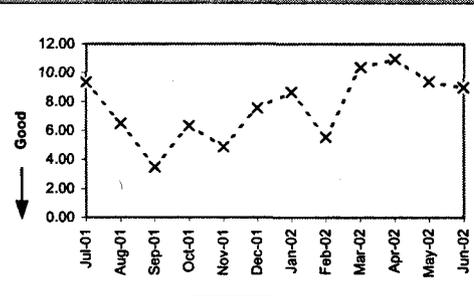
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	27	10	2.70	1.57
Aug-01	53	7	7.57	8.64
Sep-01	34	4	8.50	15.67
Oct-01	42	3	14.00	13.23
Nov-01	55	11	5.00	7.69
Dec-01	92	20	4.60	4.44
Jan-02	102	20	5.10	4.36
Feb-02	24	7	3.43	3.95
Mar-02	21	2	10.50	9.19
Apr-02	13	6	2.17	1.17
May-02	31	9	3.44	2.70
Jun-02	35	8	4.38	2.88



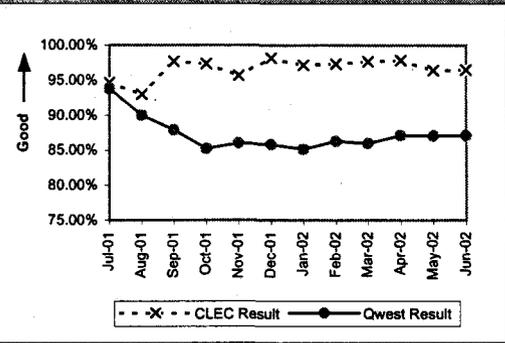
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Diagnostic)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	56	6	9.33	8.43
Aug-01	26	4	6.50	5.00
Sep-01	7	2	3.50	0.71
Oct-01	57	9	6.33	2.35
Nov-01	380	78	4.87	3.90
Dec-01	498	66	7.55	6.48
Jan-02	563	65	8.66	6.86
Feb-02	111	20	5.55	3.91
Mar-02	83	8	10.38	11.83
Apr-02	296	27	10.96	2.72
May-02	216	23	9.39	4.72
Jun-02	260	29	8.97	3.81

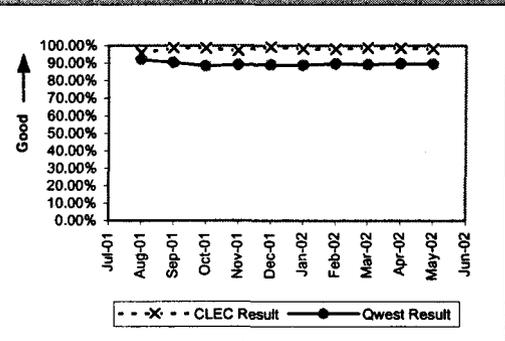


Checklist #4 - Line Sharing Installation

New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1315	1389	94.67%	22.46%	762605	812844	93.82%	-1.32	-1.8
Aug-01	1287	1384	92.99%	25.53%	491277	545987	89.98%	-3.73	-3.27
Sep-01	1235	1264	97.71%	14.97%	313188	356286	87.90%	-10.67	-7.49
Oct-01	1234	1268	97.32%	16.15%	272655	319858	85.24%	-12.1	-8.36
Nov-01	1420	1484	95.69%	20.31%	264829	307780	86.04%	-10.69	-7.5
Dec-01	1855	1889	98.20%	13.29%	230809	268981	85.81%	-15.38	-10.35
Jan-02	2337	2405	97.17%	16.58%	224878	264042	85.17%	-16.49	-11.02
Feb-02	2196	2256	97.34%	16.09%	228814	265128	86.30%	-15.18	-10.23
Mar-02	1763	1805	97.67%	15.08%	223975	260522	85.97%	-14.27	-9.67
Apr-02	1717	1754	97.89%	14.37%	235194	269913	87.14%	-13.41	-9.15
May-02	1622	1682	96.43%	18.55%	245039	281325	87.10%	-11.38	-7.92
Jun-02	1528	1583	96.53%	18.31%	248464	285075	87.16%	-11.11	-7.75

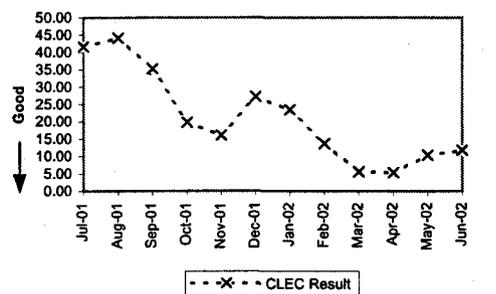


New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1327	1384	95.88%	19.87%	502621	545987	92.06%	-5.25	-4.19
Sep-01	1248	1264	98.73%	11.18%	321988	356286	90.37%	-10.06	-7.12
Oct-01	1253	1268	98.82%	10.81%	283195	319858	88.54%	-11.47	-7.97
Nov-01	1442	1484	97.17%	16.58%	274419	307780	89.16%	-9.9	-7.02
Dec-01	1874	1889	99.21%	8.88%	239584	268981	89.07%	-14.07	-9.55
Jan-02	2364	2405	98.30%	12.95%	234394	264042	88.77%	-14.73	-9.95
Feb-02	2212	2256	98.05%	13.83%	237961	265128	89.75%	-12.94	-8.87
Mar-02	1782	1805	98.73%	11.22%	232566	260522	89.27%	-12.94	-8.86
Apr-02	1729	1754	98.57%	11.85%	242059	269913	89.68%	-12.21	-8.42
May-02	1651	1682	98.16%	13.45%	251815	281325	89.51%	-11.54	-8.01
Jun-02									



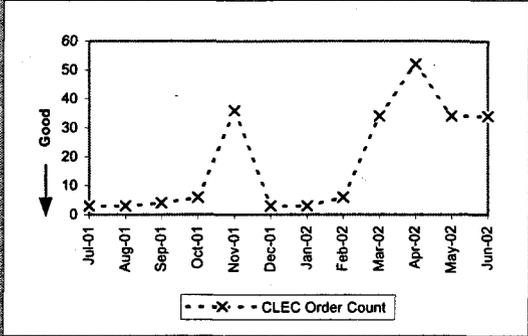
Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	292	7	41.71	54.05	
Aug-01	397	9	44.11	58.12	
Sep-01	529	15	35.27	52.56	
Oct-01	376	19	19.79	40.33	
Nov-01	849	53	16.02	29.08	
Dec-01	326	12	27.17	33.38	
Jan-02	211	9	23.44	47.82	
Feb-02	123	9	13.67	17.39	
Mar-02	212	38	5.58	11.82	
Apr-02	307	58	5.29	12.83	
May-02	447	43	10.40	32.93	
Jun-02	482	41	11.76	37.79	



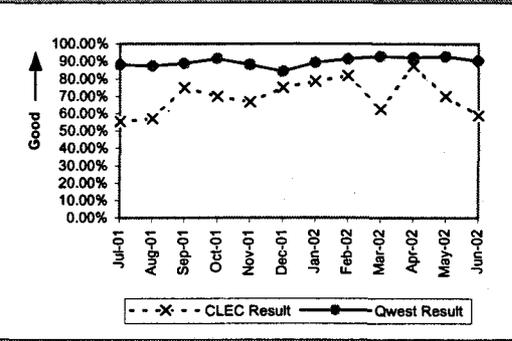
Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	3
Aug-01	3
Sep-01	4
Oct-01	6
Nov-01	36
Dec-01	3
Jan-02	3
Feb-02	6
Mar-02	34
Apr-02	52
May-02	34
Jun-02	34

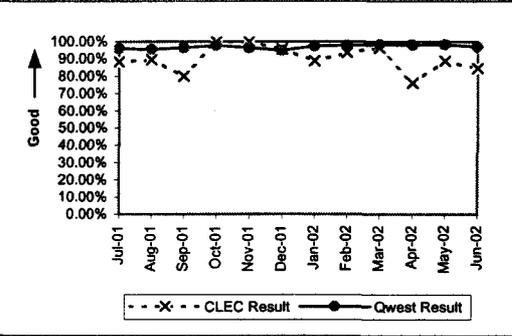


Checklist #4 - Line Sharing Repair

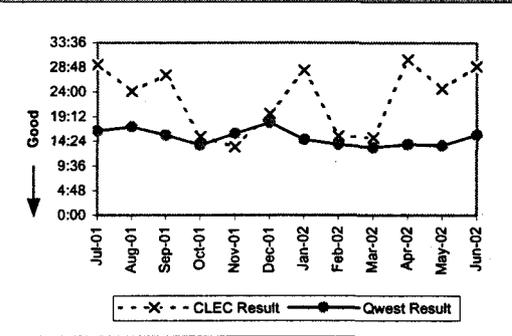
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	9	55.56%	49.69%	112515	127723	88.09%	2.38	0.45
Aug-01	4	7	57.14%	49.49%	112632	128820	87.43%	1.94	0.18
Sep-01	3	4	75.00%	43.30%	86686	97653	88.77%	0.77	-0.53
Oct-01	7	10	70.00%	45.83%	86609	94407	91.74%	1.96	0.19
Nov-01	8	12	66.67%	47.14%	76893	87269	88.11%	1.93	0.17
Dec-01	6	8	75.00%	43.30%	68465	81247	84.27%	0.7	-0.57
Jan-02	11	14	78.57%	41.03%	64664	72305	89.43%	1.2	-0.27
Feb-02	9	11	81.82%	38.57%	56170	61484	91.36%	1.02	-0.38
Mar-02	5	8	62.50%	48.41%	61763	66537	92.83%	2.39	0.45
Apr-02	7	8	87.50%	33.07%	67580	73266	92.24%	0.52	-0.68
May-02	7	10	70.00%	45.83%	72896	78407	92.97%	2.15	0.3
Jun-02	10	17	58.82%	49.22%	76974	85152	90.40%	3.4	1.07



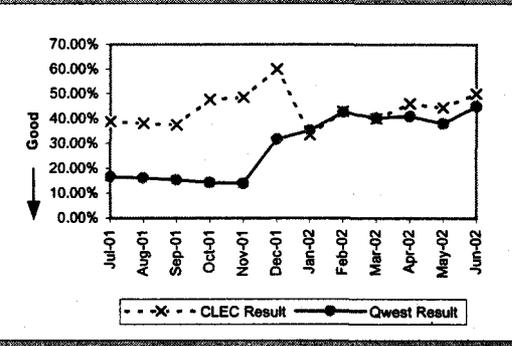
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15	17	88.24%	32.22%	162971	170054	95.83%	1.32	-0.2
Aug-01	17	19	89.47%	30.69%	167518	175435	95.49%	1.12	-0.32
Sep-01	12	15	80.00%	40.00%	129084	133810	96.47%	2.41	0.47
Oct-01	20	20	100.00%	0.00%	127808	130646	97.83%	-0.67	-1.41
Nov-01	34	34	100.00%	0.00%	117095	121450	96.41%	-1.12	-1.68
Dec-01	23	24	95.83%	19.98%	107738	113619	94.82%	-0.22	-1.14
Jan-02	40	45	88.89%	31.43%	99019	101537	97.52%	2.77	0.68
Feb-02	44	47	93.62%	24.44%	82878	84635	97.92%	1.7	0.03
Mar-02	27	28	96.43%	18.56%	88657	90099	98.40%	0.78	-0.53
Apr-02	38	50	76.00%	42.71%	98196	100047	98.15%	6.47	2.94
May-02	56	63	88.89%	31.43%	104549	106177	98.47%	4.04	1.46
Jun-02	66	78	84.62%	36.08%	109324	112580	97.11%	4.69	1.85



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	498:29	17	29:19	20:42	2795680:03	170054	16:26	3.72	1.26
Aug-01	458:38	19	24:08	17:25	3022829:48	175435	17:14	3.72	1.26
Sep-01	409:19	15	27:17	25:14	2087316:26	133810	15:36	3.72	1.26
Oct-01	305:46	20	15:17	10:09	1779047:28	130646	13:37	3.09	0.88
Nov-01	452:01	34	13:18	11:37	1935673:57	121450	15:56	-0.85	-1.52
Dec-01	474:05	24	19:45	16:31	2050342:48	113619	18:03	0.55	-0.66
Jan-02	1266:24	45	28:09	56:18	1495737:09	101537	14:44	3.09	0.88
Feb-02	725:39	47	15:26	14:46	1164103:21	84635	13:45	0.89	-0.46
Mar-02	424:14	28	15:09	15:11	1188243:35	90099	13:11	0.91	-0.45
Apr-02	1513:43	50	30:16	29:11	1380842:05	100047	13:48	2.88	0.75
May-02	1553:15	63	24:39	28:43	1444464:36	106177	13:36	3.72	1.26
Jun-02	2259:46	78	28:58	24:10	11765947:41	112580	15:41	3.72	1.26

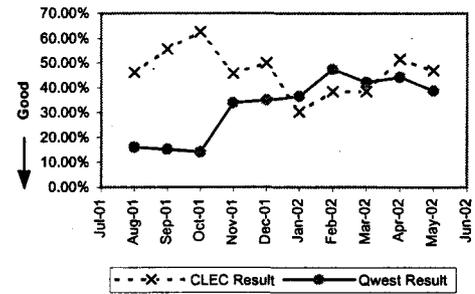


Repair Repeat Report Rate (Percent) (MR-7A) (Diagnostic) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7	18	38.89%	48.75%	29262	176603	16.57%	2.24	0.36
Aug-01	8	21	38.10%	48.56%	29611	182956	16.18%	2.4	0.46
Sep-01	6	16	37.50%	48.41%	21376	139015	15.38%	2.14	0.3
Oct-01	10	21	47.62%	49.94%	19379	135743	14.28%	3.61	1.19
Nov-01	17	35	48.57%	49.98%	17575	125979	13.95%	4.86	1.96
Dec-01	18	30	60.00%	48.99%	246	776	31.70%	3.11	0.89
Jan-02	15	45	33.33%	47.14%	275	781	35.21%	-0.26	-1.16
Feb-02	21	49	42.86%	49.49%	239	561	42.60%	0.04	-0.98
Mar-02	12	30	40.00%	48.99%	307	760	40.39%	-0.04	-1.03
Apr-02	23	50	46.00%	49.84%	307	750	40.93%	0.7	-0.58
May-02	28	63	44.44%	49.69%	266	700	38.00%	1	-0.39
Jun-02	40	80	50.00%	50.00%	304	677	44.90%	0.86	-0.48



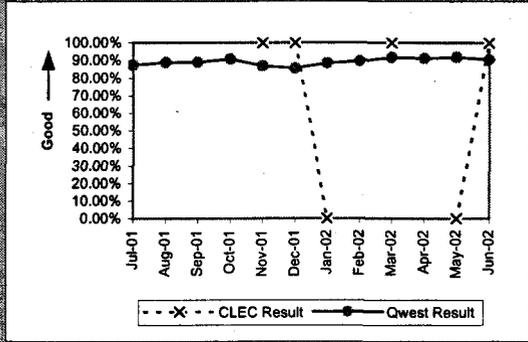
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7A*) (Diagnostic) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	13	46.15%	49.85%	26319	163381	16.11%	2.5	0.52
Sep-01	5	9	55.56%	49.69%	19002	124486	15.26%	2.71	0.65
Oct-01	5	8	62.50%	48.41%	17122	120882	14.16%	3.04	0.85
Nov-01	11	24	45.83%	49.83%	204	601	33.94%	1.18	-0.28
Dec-01	9	18	50.00%	50.00%	170	485	35.05%	1.27	-0.23
Jan-02	10	33	30.30%	45.96%	188	515	36.50%	-0.72	-1.44
Feb-02	15	39	38.46%	48.65%	172	363	47.38%	-1.06	-1.64
Mar-02	10	26	38.46%	48.65%	198	471	42.04%	-0.36	-1.22
Apr-02	17	33	51.52%	49.98%	180	407	44.23%	0.8	-0.51
May-02	23	49	46.94%	49.91%	145	375	38.67%	1.1	-0.33
Jun-02									

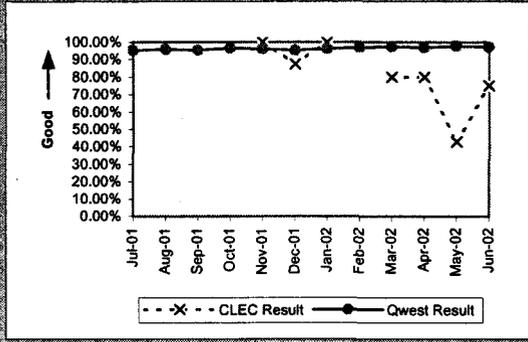


Checklist #4 - Line Sharing Repair

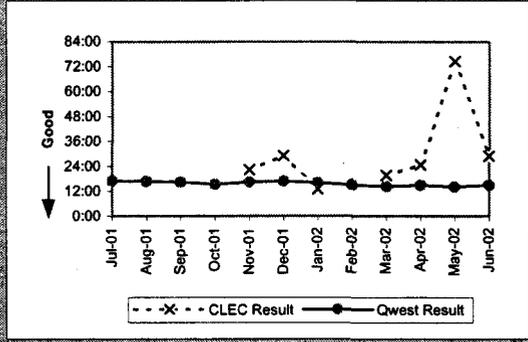
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31406	35931	87.41%		
Aug-01					31878	35884	88.84%		
Sep-01					23818	26756	89.02%		
Oct-01					22791	25082	90.87%		
Nov-01	1	1	100.00%	0.00%	20267	23317	86.92%	-0.39	-1.24
Dec-01	2	2	100.00%	0.00%	17557	20495	85.66%	-0.58	-1.35
Jan-02	0	1	0.00%	0.00%	15863	17945	88.40%	1.57	-0.04
Feb-02					14326	15988	89.60%		
Mar-02	1	1	100.00%	0.00%	16197	17654	91.75%	-0.3	-1.18
Apr-02					19244	21101	91.20%		
May-02	0	1	0.00%	0.00%	20711	22554	91.83%	1.74	0.06
Jun-02	5	5	100.00%	0.00%	23956	26431	90.64%	-0.72	-1.44



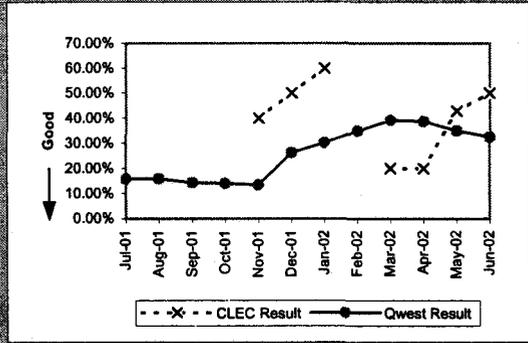
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					46508	48783	95.34%		
Aug-01					47530	49572	95.88%		
Sep-01					35404	37126	95.36%		
Oct-01					34434	35660	96.56%		
Nov-01	5	5	100.00%	0.00%	32191	33502	96.09%	-0.45	-1.27
Dec-01	7	8	87.50%	33.07%	28212	29560	95.44%	0.91	-0.44
Jan-02	4	4	100.00%	0.00%	25596	26590	96.26%	-0.39	-1.24
Feb-02					22156	22839	97.01%		
Mar-02	4	5	80.00%	40.00%	24338	24936	97.60%	1.56	-0.05
Apr-02	4	5	80.00%	40.00%	28612	29479	97.06%	1.45	-0.12
May-02	3	7	42.86%	49.49%	30345	31030	97.79%	4.48	1.72
Jun-02	6	8	75.00%	43.30%	34170	35089	97.38%	2.37	0.44



Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					830936:42	48783	17:02		
Aug-01					824847:58	49572	16:38		
Sep-01					609397:08	37126	16:25		
Oct-01					545078:48	35660	15:17		
Nov-01	111:30	5	22:18	15:40	549404:12	33502	16:24	3.72	1.26
Dec-01	232:41	8	29:05	16:00	498678:41	29560	16:52	1.65	0.01
Jan-02	51:50	4	12:58	10:26	427559:03	26590	16:05	-0.34	-1.21
Feb-02					344738:51	22839	15:06		
Mar-02	98:29	5	19:42	19:01	354928:35	24936	14:14	1.07	-0.35
Apr-02	123:29	5	24:42	28:24	437336:43	29479	14:50	1.55	-0.05
May-02	520:51	7	74:24	55:07	439131:35	31030	14:09	3.72	1.26
Jun-02	231:42	8	28:58	24:48	525148:30	35089	14:58	2.26	0.37

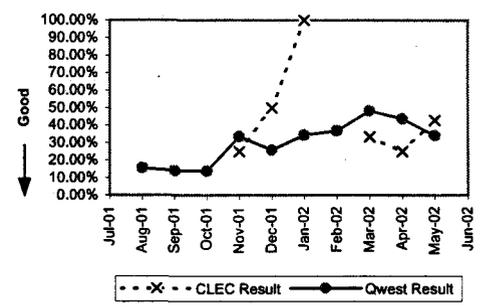


Repair Repeat Report Rate (Percent) (MR-7B) (Diagnostic)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7869	49888	15.77%		
Aug-01					8125	51067	15.91%		
Sep-01					5407	37955	14.25%		
Oct-01					5091	36456	13.96%		
Nov-01	2	5	40.00%	48.99%	4600	34219	13.44%	1.42	-0.14
Dec-01	4	8	50.00%	50.00%	29	111	26.13%	1.36	-0.17
Jan-02	3	5	60.00%	48.99%	35	116	30.17%	1.29	-0.22
Feb-02					31	89	34.83%		
Mar-02	1	5	20.00%	40.00%	40	102	39.22%	-0.86	-1.52
Apr-02	1	5	20.00%	40.00%	41	106	38.68%	-0.84	-1.51
May-02	3	7	42.86%	49.49%	36	103	34.95%	0.4	-0.75
Jun-02	4	8	50.00%	50.00%	26	80	32.50%	0.94	-0.43



Checklist #4 - Line Sharing Repair

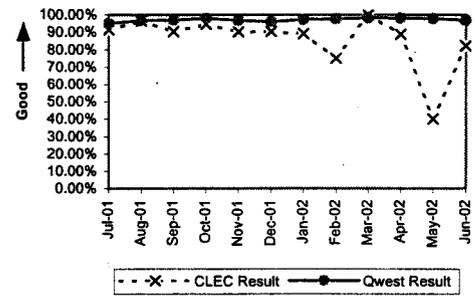
Repair Repeat Report Rate (Percent) (MR-7B*) (Diagnostic) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7035	44882	15.67%		
Aug-01					4713	33585	14.03%		
Sep-01					4451	32149	13.84%		
Oct-01	1	4	25.00%	43.30%	28	83	33.73%	-0.36	-1.22
Nov-01	1	2	50.00%	50.00%	20	77	25.97%	0.61	-0.63
Dec-01	1	1	100.00%	0.00%	21	61	34.43%	0.94	-0.43
Jan-02					21	57	36.84%		
Feb-02	1	3	33.33%	47.14%	27	56	48.21%	-0.5	-1.31
Mar-02	1	4	25.00%	43.30%	25	57	43.86%	-0.73	-1.45
Apr-02	3	7	42.86%	49.49%	12	35	34.29%	0.38	-0.77
May-02									
Jun-02									



Checklist #4 - Line Sharing Repair

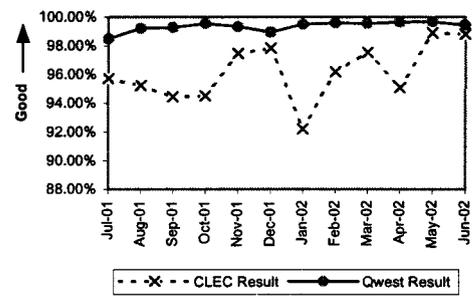
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	32	35	91.43%	27.99%	34095	35903	94.96%	0.93	-0.44
Aug-01	29	30	96.67%	17.95%	33526	34662	96.72%	0.13	-0.92
Sep-01	19	21	90.48%	29.35%	26285	27113	96.95%	1.41	-0.14
Oct-01	18	19	94.74%	22.33%	30811	31447	97.98%	0.88	-0.46
Nov-01	28	31	90.32%	29.57%	26493	27388	96.73%	1.67	0.01
Dec-01	19	21	90.48%	29.35%	24948	25944	96.16%	1.19	-0.28
Jan-02	33	37	89.19%	31.05%	26397	27097	97.42%	2.39	0.45
Feb-02	3	4	75.00%	43.30%	25539	26150	97.66%	1.68	0.02
Mar-02	1	1	100.00%	0.00%	27727	28244	98.17%	-0.14	-1.08
Apr-02	8	9	88.89%	31.43%	21257	21685	98.03%	1.35	-0.18
May-02	2	5	40.00%	48.99%	22094	22560	97.93%	3.94	1.4
Jun-02	14	17	82.35%	38.12%	21199	21840	97.07%	2.47	0.5



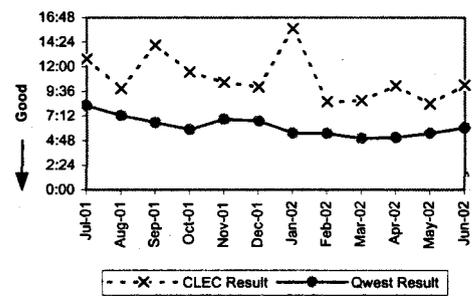
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	157	164	95.73%	20.21%	64164	65148	98.49%	2.41	0.46
Aug-01	160	168	95.24%	21.30%	64491	65006	99.21%	3.97	1.42
Sep-01	85	90	94.44%	22.91%	50879	51247	99.28%	3.47	1.11
Oct-01	86	91	94.51%	22.79%	59033	59294	99.56%	4.04	1.46
Nov-01	154	158	97.47%	15.71%	53741	54095	99.35%	2.26	0.37
Dec-01	90	92	97.83%	14.58%	49654	50188	98.94%	0.97	-0.41
Jan-02	142	154	92.21%	26.80%	56303	56579	99.51%	6.69	3.07
Feb-02	101	105	96.19%	19.14%	54018	54241	99.59%	3.3	1
Mar-02	79	81	97.53%	15.52%	57437	57692	99.56%	1.92	0.17
Apr-02	58	61	95.08%	21.62%	48175	48343	99.65%	3.22	0.96
May-02	90	91	98.90%	10.43%	47775	47931	99.67%	1.05	-0.36
Jun-02	83	84	98.81%	10.85%	44312	44554	99.46%	0.76	-0.54



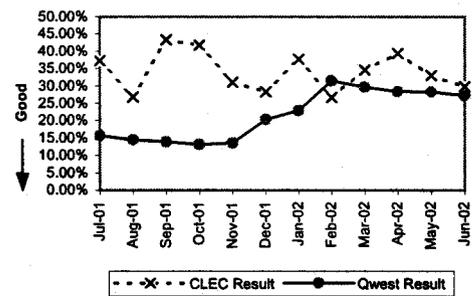
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2091:49	164	12:45	29:18	535372:53	65148	8:13	2.95	0.8
Aug-01	1660:01	168	9:53	15:41	469979:14	65006	7:14	2.46	0.49
Sep-01	1267:59	90	14:05	20:31	335511:41	51247	6:33	3.72	1.26
Oct-01	1046:16	91	11:30	20:13	347746:48	59294	5:52	2.58	0.57
Nov-01	1658:00	158	10:30	13:06	372065:27	54095	6:53	4.51	1.74
Dec-01	925:21	92	10:03	16:28	336125:39	50188	6:42	1.76	0.07
Jan-02	2416:17	154	15:41	31:07	311740:03	56579	5:31	12.08	6.34
Feb-02	902:43	105	8:36	15:17	297097:16	54241	5:29	3.48	1.11
Mar-02	703:41	81	8:41	12:36	288634:10	57692	5:00	2.46	0.49
Apr-02	619:49	61	10:10	21:30	245529:14	48343	5:05	3.72	1.26
May-02	764:08	91	8:24	14:27	263375:30	47931	5:30	2.75	0.67
Jun-02	858:14	84	10:13	13:11	268598:32	44554	6:02	2.75	0.67



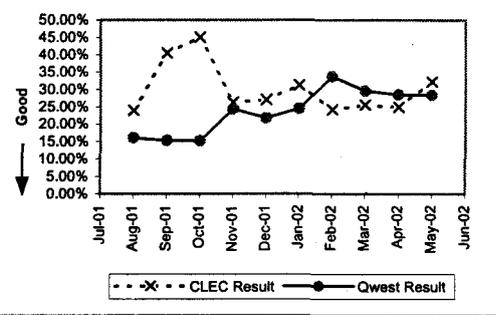
Repair Repeat Report Rate (Percent) (MR-7C) (Diagnostic) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	61	164	37.20%	48.33%	10241	65157	15.72%	6.67	3.05
Aug-01	45	168	26.79%	44.28%	9424	65057	14.49%	4.15	1.52
Sep-01	39	90	43.33%	49.55%	7131	51250	13.91%	6.77	3.12
Oct-01	38	91	41.76%	49.32%	7763	59296	13.09%	6.76	3.11
Nov-01	49	158	31.01%	46.25%	7351	54097	13.59%	5.64	2.43
Dec-01	26	92	28.26%	45.03%	323	1593	20.28%	1.79	0.09
Jan-02	58	154	37.66%	48.45%	443	1940	22.84%	3.96	1.41
Feb-02	28	105	26.67%	44.22%	356	1132	31.45%	-1.01	-1.61
Mar-02	28	81	34.57%	47.56%	433	1462	29.62%	0.94	-0.43
Apr-02	24	61	39.34%	48.85%	408	1440	28.33%	1.82	0.1
May-02	30	91	32.97%	47.01%	623	2204	28.27%	0.97	-0.41
Jun-02	25	84	29.76%	45.72%	485	1784	27.19%	0.53	-0.68



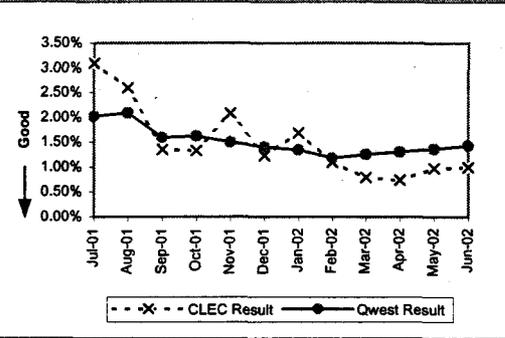
Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7C*) (Diagnostic) - No Dispatches									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	23	96	23.96%	42.68%	5138	31963	16.07%	2	0.22
Sep-01	17	42	40.48%	49.08%	3769	24556	15.35%	3.92	1.38
Oct-01	18	40	45.00%	49.75%	4091	26819	15.25%	4.45	1.71
Nov-01	24	91	26.37%	44.07%	240	983	24.42%	0.43	-0.74
Dec-01	10	37	27.03%	44.41%	227	1041	21.81%	0.76	-0.54
Jan-02	24	77	31.17%	46.32%	309	1261	24.50%	1.29	-0.21
Feb-02	16	66	24.24%	42.86%	285	846	33.69%	-1.56	-1.95
Mar-02	10	39	25.64%	43.67%	329	1111	29.61%	-0.53	-1.32
Apr-02	7	28	25.00%	43.30%	307	1075	28.56%	-0.41	-1.25
May-02	10	31	32.26%	46.75%	439	1541	28.49%	0.47	-0.71
Jun-02									

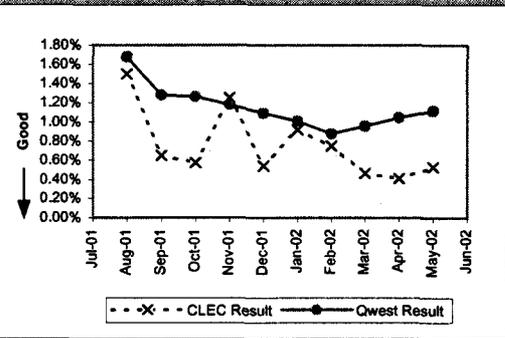


Checklist #4 - Line Sharing Repair

Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	182	5893	3.09%	17.30%	291648	14395514	2.03%	5.79	2.52
Aug-01	189	7266	2.60%	15.92%	299080	14314198	2.09%	3.05	0.85
Sep-01	106	7839	1.35%	11.55%	228220	14285037	1.60%	-1.73	-2.05
Oct-01	112	8379	1.34%	11.48%	231495	14244813	1.63%	-2.09	-2.27
Nov-01	198	9508	2.08%	14.28%	214295	14182796	1.51%	4.57	1.78
Dec-01	130	10507	1.24%	11.05%	199069	14128582	1.41%	-1.49	-1.91
Jan-02	204	12083	1.69%	12.88%	189273	14064648	1.35%	3.27	0.99
Feb-02	154	13985	1.10%	10.44%	165159	13985013	1.18%	-0.87	-1.53
Mar-02	116	14589	0.80%	8.88%	176140	13955969	1.26%	-5.05	-4.07
Apr-02	116	15738	0.74%	8.55%	181364	13871941	1.31%	-6.3	-4.83
May-02	161	16448	0.98%	9.85%	188805	13793902	1.37%	-4.3	-3.61
Jun-02	172	17252	1.00%	9.94%	196493	13708111	1.43%	-4.82	-3.93



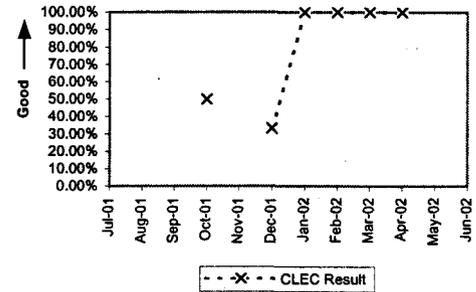
Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	109	7266	1.50%	12.16%	240226	14314198	1.68%	-1.18	-1.72
Sep-01	51	7839	0.65%	8.04%	182627	14285037	1.28%	-4.95	-4.01
Oct-01	48	8379	0.57%	7.55%	179850	14244813	1.26%	-5.65	-4.44
Nov-01	119	9508	1.25%	11.12%	167097	14182796	1.18%	0.66	-0.6
Dec-01	57	10507	0.54%	7.35%	154052	14128582	1.09%	-5.41	-4.29
Jan-02	111	12083	0.92%	9.54%	141952	14064648	1.01%	-1	-1.61
Feb-02	105	13985	0.75%	8.63%	122709	13985013	0.88%	-1.6	-1.98
Mar-02	68	14589	0.47%	6.81%	133612	13955969	0.96%	-6.09	-4.7
Apr-02	65	15738	0.41%	6.41%	144594	13871941	1.04%	-7.77	-5.72
May-02	87	16448	0.53%	7.25%	153860	13793902	1.12%	-7.16	-5.35
Jun-02									



Checklist #4 - Sub-Loop Unbundling Installation

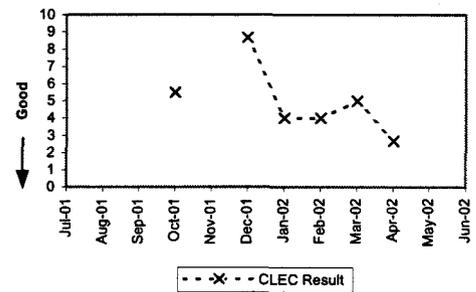
Installation Commitments Met (Percent) (OP-3A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	4	50.00%	50.00%
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%
Mar-02	2	2	100.00%	0.00%
Apr-02	3	3	100.00%	0.00%
May-02				
Jun-02				



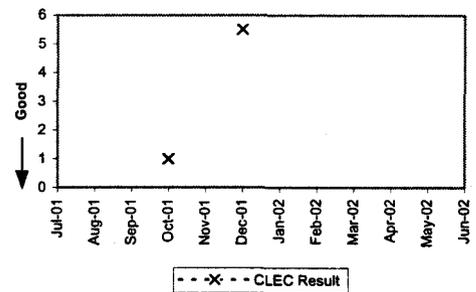
Installation Interval (Average Days) (OP-4A) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	3.21
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	
Mar-02	10	2	5.00	0.00
Apr-02	8	3	2.67	2.08
May-02				
Jun-02				



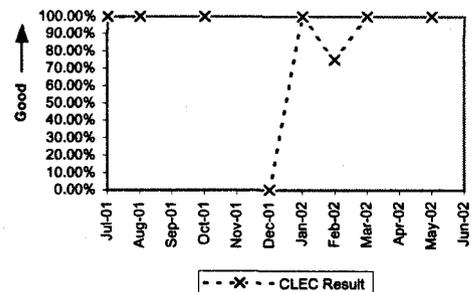
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Diagnostic)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	0.71
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



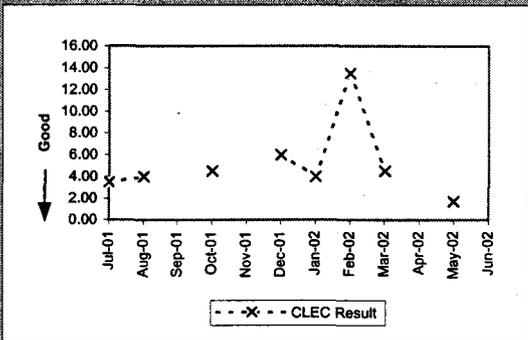
Installation Commitments Met (Percent) (OP-3B) (Diagnostic)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%
Mar-02	2	2	100.00%	0.00%
Apr-02				
May-02	13	13	100.00%	0.00%
Jun-02				

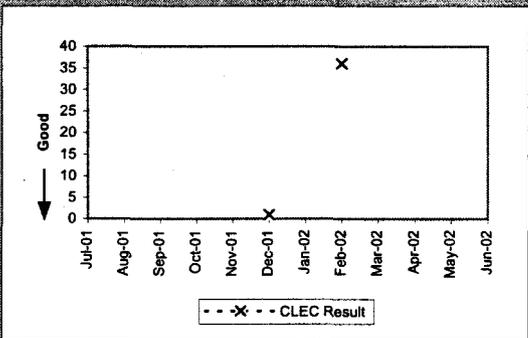


Checklist #4 - Sub-Loop Unbundling Installation

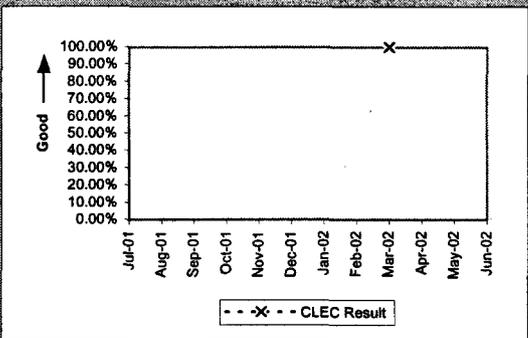
Installation Interval (Average Days) (OP-4B) (Diagnostic)-- Dispatches Outside MSAs					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	14	4	3.50	1.00	
Aug-01	16	4	4.00	1.15	
Sep-01					
Oct-01	9	2	4.50	0.71	
Nov-01					
Dec-01	6	1	6.00		
Jan-02	12	3	4.00	0.00	
Feb-02	54	4	13.50	20.34	
Mar-02	9	2	4.50	2.12	
Apr-02					
May-02	22	13	1.69	0.48	
Jun-02					



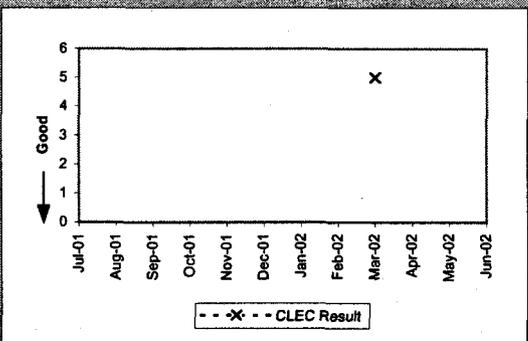
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Diagnostic)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	
Mar-02				
Apr-02				
May-02				
Jun-02				



Installation Commitments Met (Percent) (OP-3C) (Diagnostic)-- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	1	1	100.00%	0.00%
Apr-02				
May-02				
Jun-02				



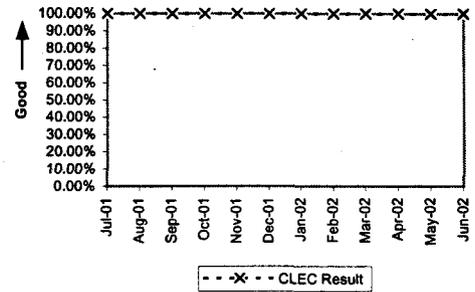
Installation Interval (Average Days) (OP-4C) (Diagnostic)-- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02	5	1	5.00	
Apr-02				
May-02				
Jun-02				



Checklist #4 - Sub-Loop Unbundling Installation

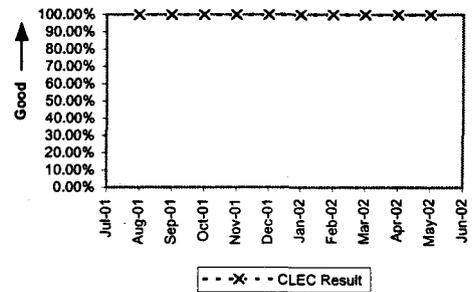
New Service Installation Quality (Percent) (OP-5) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	8	8	100.00%	0.00%
Jun-02	7	7	100.00%	0.00%



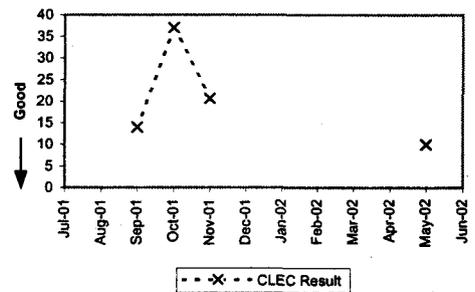
New Service Installation Quality (Percent) (OP-5\*) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01			100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%
Mar-02	5	5	100.00%	0.00%
Apr-02	4	4	100.00%	0.00%
May-02	8	8	100.00%	0.00%
Jun-02			100.00%	0.00%



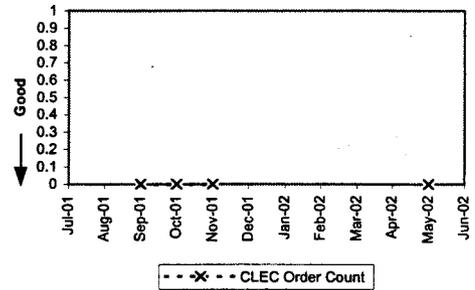
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	14	1	14.00	
Oct-01	37	1	37.00	
Nov-01	62	3	20.67	32.33
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02	10	1	10.00	
Jun-02				



Checklist #4 - Sub-Loop Unbundling Installation

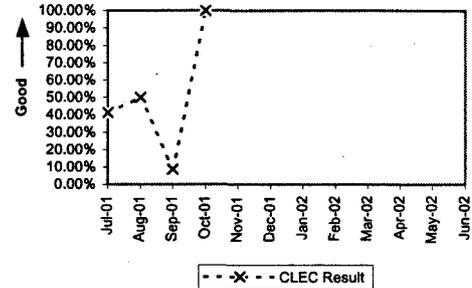
Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	0
Jun-02	



Checklist #4 - Dark Fiber - Loop Installation

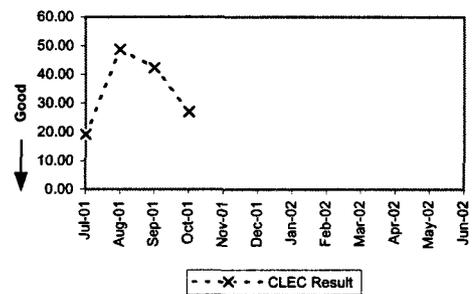
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



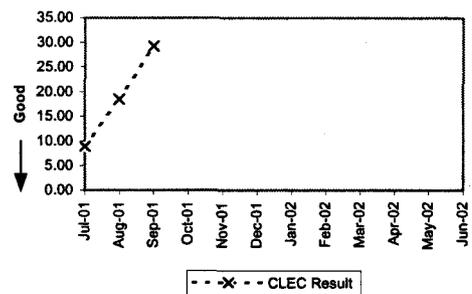
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



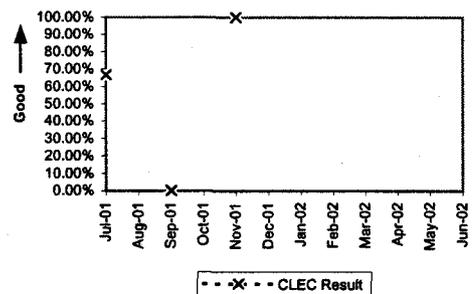
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

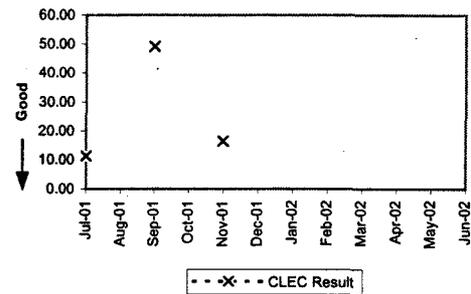
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #4 - Dark Fiber - Loop Installation

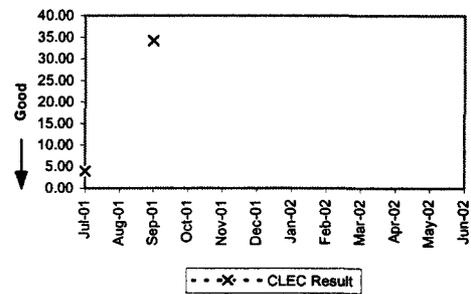
Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



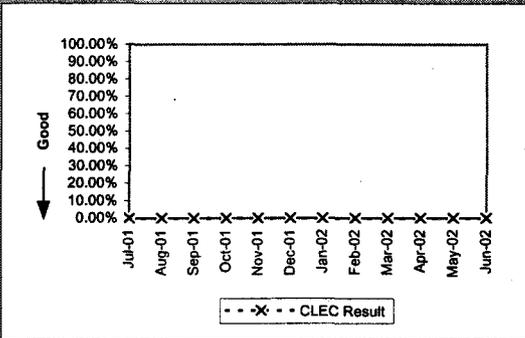
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				

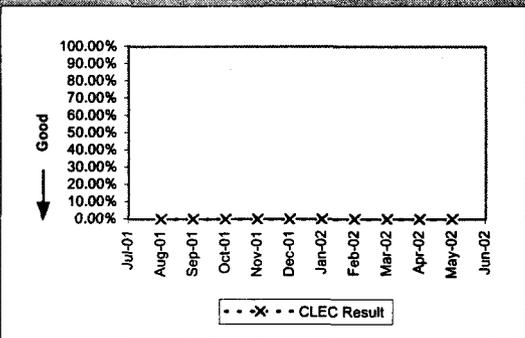


Checklist #4 - Dark Fiber - Loop Repair

Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01	0	69	0.00%	0.00%	
Aug-01	0	73	0.00%	0.00%	
Sep-01	0	81	0.00%	0.00%	
Oct-01	0	63	0.00%	0.00%	
Nov-01	0	66	0.00%	0.00%	
Dec-01	0	66	0.00%	0.00%	
Jan-02	0	64	0.00%	0.00%	
Feb-02	0	68	0.00%	0.00%	
Mar-02	0	68	0.00%	0.00%	
Apr-02	0	63	0.00%	0.00%	
May-02	0	52	0.00%	0.00%	
Jun-02	0	49	0.00%	0.00%	

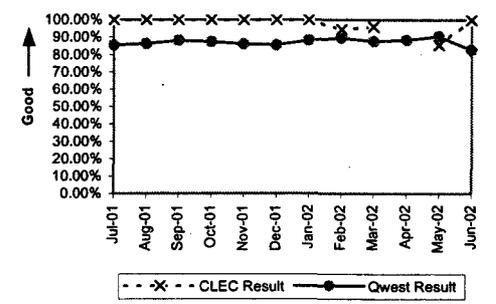


Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	
Jul-01					
Aug-01	0	73	0.00%	0.00%	
Sep-01	0	81	0.00%	0.00%	
Oct-01	0	63	0.00%	0.00%	
Nov-01	0	66	0.00%	0.00%	
Dec-01	0	66	0.00%	0.00%	
Jan-02	0	64	0.00%	0.00%	
Feb-02	0	68	0.00%	0.00%	
Mar-02	0	68	0.00%	0.00%	
Apr-02	0	63	0.00%	0.00%	
May-02	0	52	0.00%	0.00%	
Jun-02					

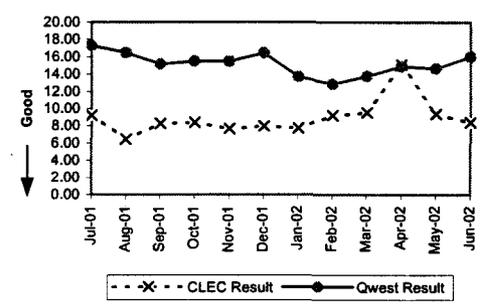


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

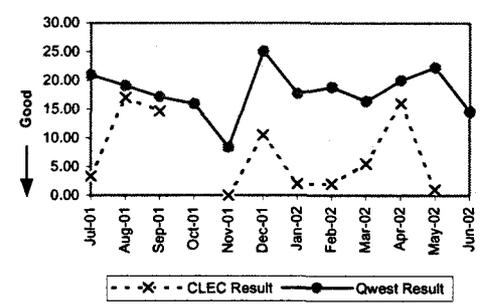
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	24	24	100.00%	0.00%	2516	2945	85.43%	-2.01	-2.22
Aug-01	25	25	100.00%	0.00%	2963	3432	86.33%	-1.98	-2.21
Sep-01	26	26	100.00%	0.00%	2862	3251	88.03%	-1.87	-2.14
Oct-01	6	6	100.00%	0.00%	3120	3571	87.37%	-0.93	-1.57
Nov-01	6	6	100.00%	0.00%	2809	3258	86.22%	-0.98	-1.59
Dec-01	13	13	100.00%	0.00%	2816	3056	85.60%	-1.48	-1.9
Jan-02	17	17	100.00%	0.00%	3415	3867	88.31%	-1.5	-1.91
Feb-02	34	36	94.44%	22.91%	3238	3613	89.62%	-0.94	-1.57
Mar-02	25	26	96.15%	19.23%	2771	3159	87.72%	-1.31	-1.79
Apr-02					3104	3505	88.56%		
May-02	12	14	85.71%	34.99%	3284	3627	90.54%	0.63	-0.62
Jun-02	2	2	100.00%	0.00%	2896	3495	82.86%	-0.64	-1.39



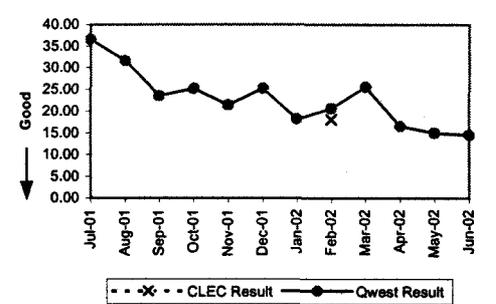
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	831	90	9.23	3.44	73506	4244	17.32	-4.39	-3.67
Aug-01	264	41	6.44	4.28	76695	4664	16.44	-3.87	-3.35
Sep-01	462	56	8.25	6.12	66905	4418	15.14	-3.74	-3.27
Oct-01	160	19	8.42	3.39	79727	5160	15.45	-2.11	-2.28
Nov-01	130	17	7.65	3.35	68216	4413	15.46	-2.27	-2.38
Dec-01	606	76	7.97	3.09	63510	3867	16.42	-4.09	-3.49
Jan-02	379	49	7.73	1.92	64286	4698	13.68	-3.45	-3.1
Feb-02	821	89	9.22	4.88	55946	4360	12.83	-3	-2.82
Mar-02	439	46	9.54	8.16	52335	3803	13.76	-1.74	-2.06
Apr-02	816	54	15.11	7.26	65915	4425	14.90	0.21	-0.87
May-02	1156	123	9.40	9.64	67058	4575	14.66	-3.63	-3.21
Jun-02	756	90	8.40	1.04	72319	4518	16.01	-6.08	-4.7



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	40	12	3.33	8.34	17222	821	20.98	-2.87	-2.74
Aug-01	17	1	17.00		15908	834	19.07	-0.09	-1.05
Sep-01	44	3	14.67	20.43	12179	711	17.13	-0.21	-1.13
Oct-01					14313	896	15.97		
Nov-01	0	11	0.00	0.00	13363	1598	8.36	-1.67	-2.01
Dec-01	21	2	10.50	4.95	14666	586	25.03	-0.53	-1.32
Jan-02	2	1	2.00		10385	587	17.69	-0.79	-1.48
Feb-02	2	1	2.00		8683	461	18.84	-0.81	-1.49
Mar-02	182	33	5.52	1.86	7991	488	16.38	-1.62	-1.98
Apr-02	432	27	16.00	0.00	10616	531	19.99	-0.86	-1.52
May-02	2	2	1.00	0.00	10826	487	22.23	-0.8	-1.49
Jun-02					10785	739	14.59		

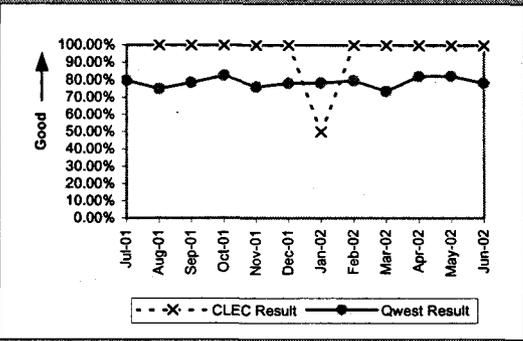


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5108	140	36.49		
Aug-01					4147	131	31.66		
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02					1634	90	18.16		
Feb-02	36	2	18.00	24.04	700	34	20.59	-0.21	-1.13
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		
Jun-02					939	65	14.45		

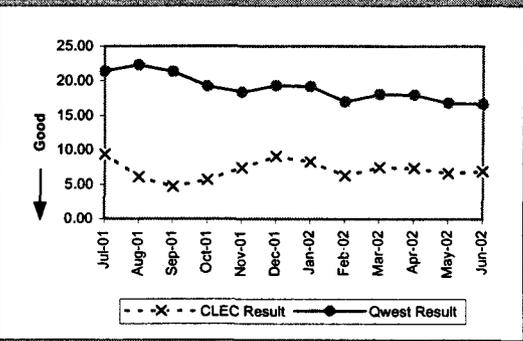


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

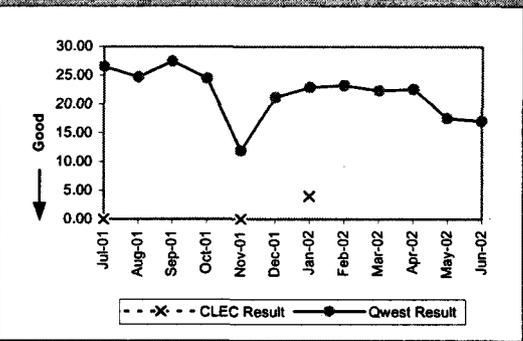
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					1317	1651	79.77%		
Aug-01	16	16	100.00%	0.00%	1226	1634	75.03%	-2.3	-2.4
Sep-01	27	27	100.00%	0.00%	1135	1445	78.55%	-2.69	-2.64
Oct-01	10	10	100.00%	0.00%	1536	1859	82.63%	-1.45	-1.88
Nov-01	1	1	100.00%	0.00%	1517	1994	76.08%	-0.56	-1.34
Dec-01	3	3	100.00%	0.00%	1367	1749	78.16%	-0.91	-1.56
Jan-02	1	2	50.00%	50.00%	1386	1767	78.44%	0.79	-0.52
Feb-02	5	5	100.00%	0.00%	1498	1878	79.77%	-1.12	-1.68
Mar-02	11	11	100.00%	0.00%	1315	1785	73.67%	-1.98	-2.2
Apr-02	1	1	100.00%	0.00%	1646	2000	82.30%	-0.46	-1.28
May-02	4	4	100.00%	0.00%	2038	2472	82.44%	-0.92	-1.56
Jun-02	9	9	100.00%	0.00%	1685	2150	78.37%	-1.57	-1.96



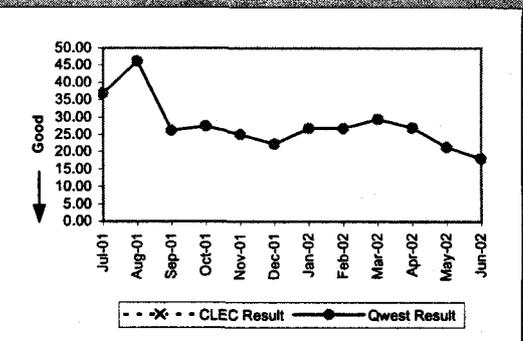
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	47	5	9.40	0.55	52783	2467	21.40	-1.28	-1.78
Aug-01	104	17	6.12	1.73	56572	2537	22.30	-2.82	-2.71
Sep-01	142	30	4.73	2.15	44831	2105	21.30	-3.35	-3.04
Oct-01	80	14	5.71	1.33	50939	2646	19.25	-2.36	-2.44
Nov-01	52	7	7.43	1.99	50135	2732	18.35	-1.61	-1.98
Dec-01	164	18	9.11	2.95	46661	2413	19.34	-2.59	-2.58
Jan-02	50	6	8.33	0.52	45263	2358	19.21	-1.35	-1.82
Feb-02	38	6	6.33	1.86	38339	2258	16.98	-1.5	-1.91
Mar-02	127	17	7.47	1.97	40983	2271	18.05	-2.29	-2.39
Apr-02	37	5	7.40	1.82	46620	2598	17.94	-1.47	-1.9
May-02	60	9	6.67	2.12	52256	3112	16.79	-2.2	-2.34
Jun-02	139	20	6.95	1.61	44380	2663	16.67	-2.86	-2.74



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	4	0.00	0.00	16376	617	26.54	-1.99	-2.21
Aug-01					17827	723	24.66		
Sep-01					15360	560	27.43		
Oct-01					15043	615	24.46		
Nov-01	0	6	0.00	0.00	13683	1149	11.91	-1.38	-1.84
Dec-01					10853	513	21.16		
Jan-02	4	1	4.00		11807	515	22.93	-0.76	-1.46
Feb-02					10570	455	23.23		
Mar-02					11876	532	22.32		
Apr-02					10240	453	22.60		
May-02					9620	548	17.55		
Jun-02					9535	558	17.09		

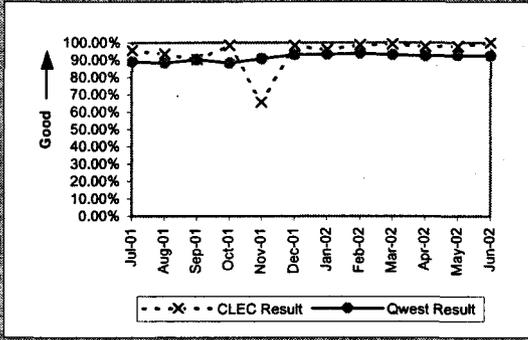


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3457	94	36.78		
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01					1244	56	22.21		
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		
Jun-02					921	51	18.06		

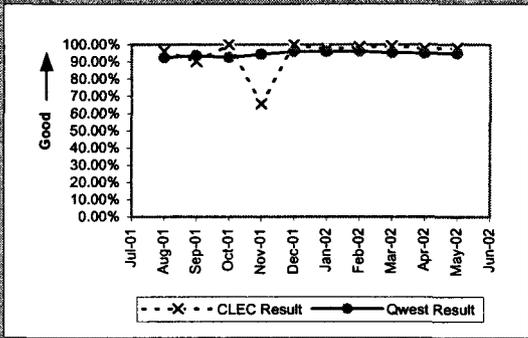


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

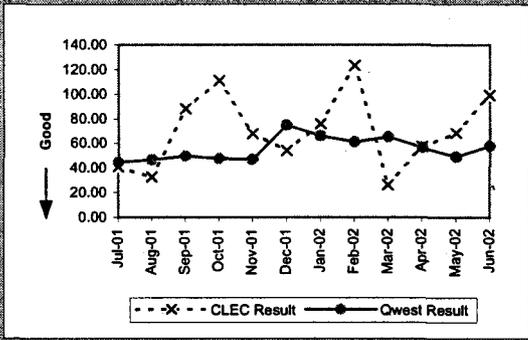
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	65	68	95.59%	20.54%	6156	6913	89.05%	-1.72	-2.04
Aug-01	72	77	93.51%	24.64%	6298	7139	88.22%	-1.43	-1.87
Sep-01	65	72	90.28%	29.63%	6394	7080	90.31%	0.06	-0.97
Oct-01	59	60	98.33%	12.80%	6484	7338	88.36%	-2.4	-2.46
Nov-01	19	29	65.52%	47.53%	6937	7648	90.70%	3.72	1.26
Dec-01	58	59	98.31%	12.91%	6450	6933	93.03%	-1.58	-1.96
Jan-02	72	75	96.00%	19.60%	6415	6877	93.28%	-0.94	-1.57
Feb-02	74	75	98.67%	11.47%	6539	6975	93.75%	-1.75	-2.06
Mar-02	106	107	99.07%	9.62%	6036	6499	92.88%	-2.47	-2.5
Apr-02	87	89	97.75%	14.82%	6181	6697	92.30%	-1.92	-2.17
May-02	94	96	97.92%	14.28%	6923	7468	92.70%	-1.95	-2.19
Jun-02	121	121	100.00%	0.00%	6975	7556	92.31%	-3.15	-2.91



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	74	77	96.10%	19.35%	6596	7139	92.39%	-1.22	-1.74
Sep-01	65	72	90.28%	29.63%	6625	7080	93.57%	1.1	-0.33
Oct-01	60	60	100.00%	0.00%	6788	7338	92.50%	-2.2	-2.34
Nov-01	19	29	65.52%	47.53%	7210	7648	94.27%	4.69	1.85
Dec-01	59	59	100.00%	0.00%	6646	6933	95.86%	-1.59	-1.97
Jan-02	73	75	97.33%	16.11%	6598	6877	95.94%	-0.61	-1.37
Feb-02	74	75	98.67%	11.47%	6705	6975	96.13%	-1.13	-1.69
Mar-02	106	107	99.07%	9.62%	6184	6499	95.15%	-1.87	-2.14
Apr-02	87	89	97.75%	14.82%	6363	6697	95.01%	-1.18	-1.72
May-02	94	96	97.92%	14.28%	7090	7468	94.94%	-1.32	-1.8
Jun-02									

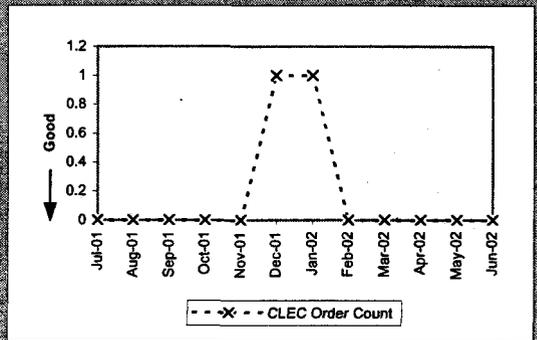


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	205	5	41.00	49.30	70450	1578	44.65	-0.12	-1.07
Aug-01	98	3	32.67	34.24	71793	1539	46.65	-0.33	-1.2
Sep-01	88	1	88.00		72169	1452	49.70	2.88	0.75
Oct-01	111	1	111.00		69384	1455	47.69	3.72	1.26
Nov-01	136	2	68.00	90.51	73319	1564	46.88	2.65	0.61
Dec-01	162	3	54.00	85.02	61142	815	75.02	-0.35	-1.22
Jan-02	228	3	76.00	85.02	69527	1053	66.03	0.49	-0.7
Feb-02	246	2	123.00	100.41	69117	1132	61.06	1.17	-0.29
Mar-02	792	30	26.40	37.01	67798	1039	65.25	-2.21	-2.34
Apr-02	344	6	57.33	95.40	71610	1265	56.61	0.28	-0.83
May-02	479	7	68.43	91.74	76923	1566	49.12	0.78	-0.53
Jun-02	596	6	99.33	95.40	83701	1447	57.84	1.14	-0.31



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

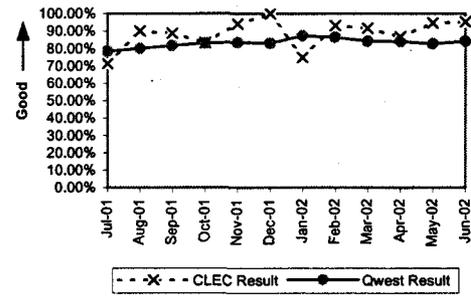
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	1
Jan-02	1
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

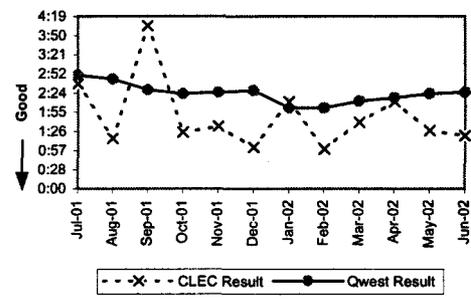
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	7	71.43%	45.18%	3988	5078	78.53%	0.47	-0.71
Aug-01	9	10	90.00%	30.00%	4190	5223	80.22%	-0.78	-1.47
Sep-01	8	9	88.89%	31.43%	3571	4369	81.74%	-0.55	-1.34
Oct-01	5	6	83.33%	37.27%	4061	4880	83.22%	-0.01	-1
Nov-01	16	17	94.12%	23.53%	3500	4189	83.55%	-1.17	-1.71
Dec-01	10	10	100.00%	0.00%	2962	3561	83.18%	-1.42	-1.86
Jan-02	6	8	75.00%	43.30%	3341	3826	87.32%	0.96	-0.42
Feb-02	14	15	93.33%	24.94%	2971	3437	86.44%	-0.78	-1.47
Mar-02	11	12	91.67%	27.64%	3055	3631	84.14%	-0.71	-1.43
Apr-02	13	15	86.67%	33.99%	3274	3895	84.06%	-0.28	-1.17
May-02	18	19	94.74%	22.33%	3226	3893	82.87%	-1.37	-1.83
Jun-02	21	22	95.45%	20.83%	3508	4166	84.21%	-1.44	-1.88



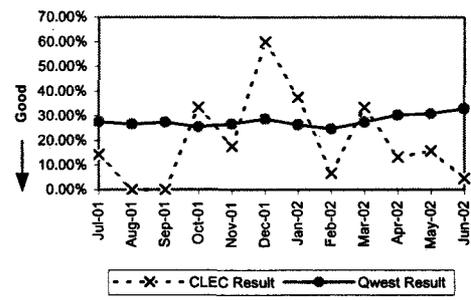
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	18:26	7	2:38	3:22	14491:35	5078	2:51	-0.11	-1.07
Aug-01	12:45	10	1:16	1:37	14353:10	5223	2:45	-0.5	-1.3
Sep-01	36:44	9	4:05	7:27	10835:06	4369	2:29	2.41	0.46
Oct-01	8:30	6	1:25	1:45	11617:03	4880	2:23	-0.66	-1.4
Nov-01	26:42	17	1:34	2:27	10127:22	4189	2:25	-0.97	-1.59
Dec-01	10:34	10	1:03	1:19	8779:36	3561	2:28	-1.09	-1.66
Jan-02	17:26	8	2:11	1:58	7765:14	3826	2:02	0.33	-0.8
Feb-02	15:05	15	1:00	1:18	6974:59	3437	2:02	-1.28	-1.78
Mar-02	19:55	12	1:40	1:36	7961:26	3631	2:12	-0.61	-1.37
Apr-02	32:52	15	2:11	2:00	8893:50	3895	2:17	-0.1	-1.06
May-02	27:54	19	1:28	1:26	9295:13	3893	2:23	-0.95	-1.58
Jun-02	29:28	22	1:20	1:31	10056:02	4166	2:25	-1.58	-1.96



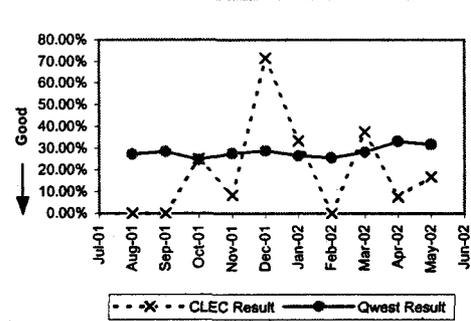
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	7	14.29%	34.99%	1397	5078	27.51%	-0.78	-1.48
Aug-01	0	10	0.00%	0.00%	1386	5223	26.54%	-1.9	-2.15
Sep-01	0	9	0.00%	0.00%	1192	4369	27.28%	-1.84	-2.12
Oct-01	2	6	33.33%	47.14%	1243	4880	25.47%	0.45	-0.73
Nov-01	3	17	17.65%	38.12%	1118	4189	26.69%	-0.84	-1.51
Dec-01	6	10	60.00%	48.99%	1021	3561	28.67%	2.01	0.22
Jan-02	3	8	37.50%	48.41%	1006	3826	26.29%	0.7	-0.58
Feb-02	1	15	6.67%	24.94%	851	3437	24.76%	-1.62	-1.98
Mar-02	4	12	33.33%	47.14%	996	3631	27.43%	0.47	-0.72
Apr-02	2	15	13.33%	33.99%	1179	3895	30.27%	-1.42	-1.87
May-02	3	19	15.79%	36.46%	1201	3893	30.85%	-1.42	-1.86
Jun-02	1	22	4.55%	20.83%	1371	4166	32.91%	-2.82	-2.72



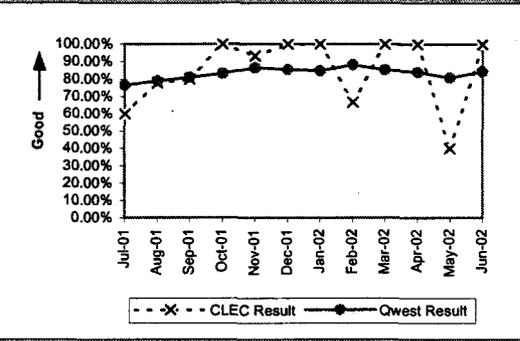
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	3	0.00%	0.00%	935	3435	27.22%	-1.06	-1.64
Sep-01	0	8	0.00%	0.00%	813	2865	28.38%	-1.78	-2.08
Oct-01	1	4	25.00%	43.30%	787	3182	24.73%	0.07	-0.96
Nov-01	1	12	8.33%	27.64%	739	2684	27.53%	-1.49	-1.9
Dec-01	5	7	71.43%	45.18%	651	2256	28.86%	2.23	0.35
Jan-02	2	6	33.33%	47.14%	644	2433	26.47%	0.39	-0.76
Feb-02	0	8	0.00%	0.00%	552	2164	25.51%	-1.65	-2
Mar-02	3	8	37.50%	48.41%	675	2401	28.11%	0.58	-0.65
Apr-02	1	13	7.69%	26.65%	876	2649	33.07%	-1.94	-2.18
May-02									
Jun-02	2	12	16.67%	37.27%	865	2730	31.69%	-1.12	-1.68

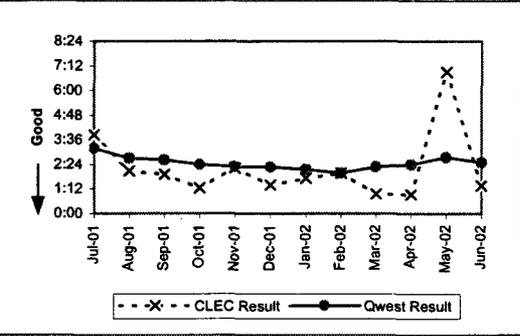


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

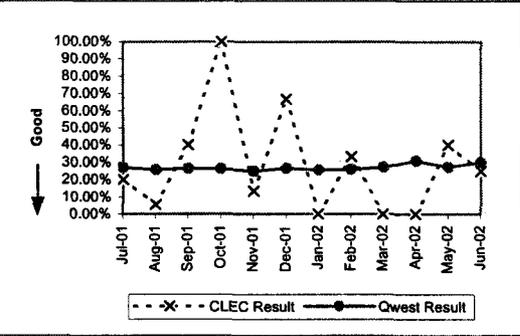
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	5	60.00%	48.99%	2147	2800	76.68%	0.81	-0.51
Aug-01	14	18	77.78%	41.57%	2288	2899	78.92%	0.16	-0.9
Sep-01	4	5	80.00%	40.00%	1684	2078	81.04%	0.12	-0.93
Oct-01	2	2	100.00%	0.00%	1864	2240	83.21%	-0.63	-1.39
Nov-01	14	15	93.33%	24.94%	1726	1993	86.60%	-0.76	-1.46
Dec-01	3	3	100.00%	0.00%	1468	1719	85.40%	-0.72	-1.44
Jan-02	4	4	100.00%	0.00%	1461	1723	84.79%	-0.85	-1.51
Feb-02	2	3	66.67%	47.14%	1470	1668	88.13%	0.92	-0.44
Mar-02	3	3	100.00%	0.00%	1609	1888	85.22%	-0.72	-1.44
Apr-02	2	2	100.00%	0.00%	1784	2123	84.03%	-0.62	-1.37
May-02	2	5	40.00%	48.99%	1765	2182	80.89%	1.92	0.17
Jun-02	8	8	100.00%	0.00%	2040	2419	84.33%	-1.22	-1.74



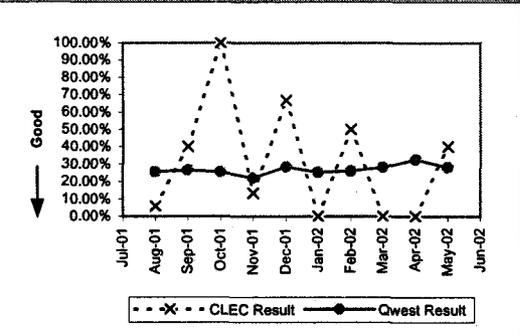
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19:16	5	3:51	4:15	8924:17	2800	3:11	2.46	0.49
Aug-01	37:25	18	2:05	1:43	7872:43	2899	2:43	-0.68	-1.42
Sep-01	9:34	5	1:55	1:47	5430:33	2078	2:37	-0.35	-1.21
Oct-01	2:30	2	1:15	0:00	5384:11	2240	2:24	-0.44	-1.27
Nov-01	33:29	15	2:14	1:28	4584:21	1993	2:18	-0.06	-1.04
Dec-01	4:13	3	1:24	0:09	3914:24	1719	2:17	-0.4	-1.25
Jan-02	6:54	4	1:44	1:44	3726:58	1723	2:10	-0.27	-1.17
Feb-02	5:58	3	1:59	2:03	3313:54	1668	1:59	0.29	-0.82
Mar-02	2:55	3	0:58	1:21	4315:22	1888	2:17	-0.73	-1.44
Apr-02	1:51	2	0:56	1:17	5083:52	2123	2:24	-0.58	-1.35
May-02	34:29	5	6:54	4:59	5995:30	2182	2:45	1.87	0.13
Jun-02	10:55	8	1:22	0:54	6061:27	2419	2:30	-0.67	-1.41



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	5	20.00%	40.00%	753	2800	26.89%	-0.35	-1.21
Aug-01	1	18	5.56%	22.91%	744	2899	25.66%	-1.95	-2.18
Sep-01	2	5	40.00%	48.99%	550	2078	26.47%	0.65	-0.61
Oct-01	2	2	100.00%	0.00%	587	2240	26.21%	1.83	0.12
Nov-01	2	15	13.33%	33.99%	493	1993	24.74%	-1.02	-1.62
Dec-01	2	3	66.67%	47.14%	458	1719	26.64%	1.31	-0.2
Jan-02	0	4	0.00%	0.00%	440	1723	25.54%	-1.17	-1.71
Feb-02	1	3	33.33%	47.14%	432	1668	25.90%	0.3	-0.82
Mar-02	0	3	0.00%	0.00%	513	1888	27.17%	-1.06	-1.64
Apr-02	0	2	0.00%	0.00%	656	2123	30.90%	-0.95	-1.57
May-02	2	5	40.00%	48.99%	595	2182	27.27%	0.61	-0.63
Jun-02	2	8	25.00%	43.30%	725	2419	29.97%	-0.31	-1.19

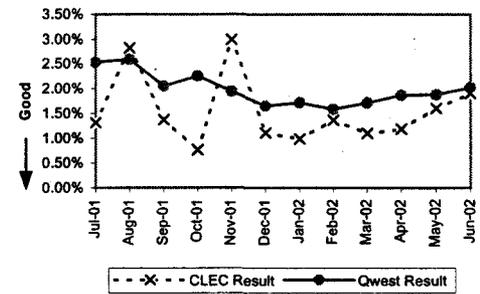


Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	17	5.88%	23.53%	481	1882	25.56%	-1.85	-2.13
Sep-01	2	5	40.00%	48.99%	353	1323	26.68%	0.64	-0.61
Oct-01	2	2	100.00%	0.00%	349	1369	25.49%	1.86	0.13
Nov-01	2	15	13.33%	33.99%	262	1191	22.00%	-0.81	-1.49
Dec-01	2	3	66.67%	47.14%	297	1049	28.31%	1.24	-0.24
Jan-02	0	2	0.00%	0.00%	262	1033	25.36%	-0.82	-1.5
Feb-02	1	2	50.00%	50.00%	269	1032	26.07%	0.64	-0.61
Mar-02	0	3	0.00%	0.00%	344	1222	28.15%	-1.08	-1.66
Apr-02	0	1	0.00%	0.00%	467	1431	32.63%	-0.7	-1.42
May-02	2	5	40.00%	48.99%	431	1533	28.11%	0.56	-0.66
Jun-02									

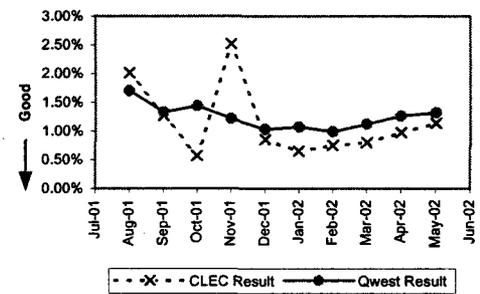


Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

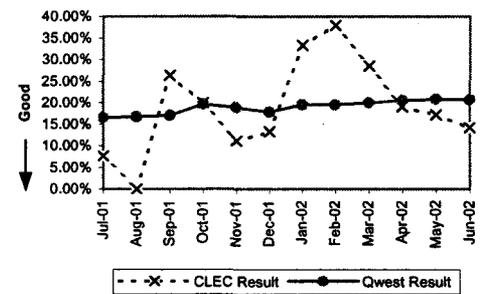
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	12	913	1.31%	11.39%	7878	310507	2.54%	-2.35	-2.43
Aug-01	28	991	2.83%	16.57%	8122	312764	2.60%	0.45	-0.73
Sep-01	14	1023	1.37%	11.62%	6447	314738	2.05%	-1.53	-1.93
Oct-01	8	1046	0.76%	8.71%	7120	315784	2.25%	-3.24	-2.97
Nov-01	32	1070	2.99%	17.03%	6182	318019	1.94%	2.48	0.51
Dec-01	13	1168	1.11%	10.49%	5280	320210	1.65%	-1.44	-1.87
Jan-02	12	1218	0.99%	9.88%	5549	322799	1.72%	-1.97	-2.2
Feb-02	18	1320	1.36%	11.60%	5105	322988	1.58%	-0.63	-1.38
Mar-02	15	1367	1.10%	10.42%	5519	322151	1.71%	-1.75	-2.06
Apr-02	17	1432	1.19%	10.83%	6018	321850	1.87%	-1.9	-2.16
May-02	24	1495	1.61%	12.57%	6075	322674	1.88%	-0.79	-1.48
Jun-02	30	1575	1.90%	13.67%	6585	325120	2.03%	-0.34	-1.21



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	20	991	2.02%	14.06%	5317	312764	1.70%	0.77	-0.53
Sep-01	13	1023	1.27%	11.20%	4188	314738	1.33%	-0.17	-1.1
Oct-01	6	1046	0.57%	7.55%	4551	315784	1.44%	-2.35	-2.43
Nov-01	27	1070	2.52%	15.88%	3875	318019	1.22%	3.88	1.36
Dec-01	10	1168	0.86%	9.21%	3305	320210	1.03%	-0.59	-1.36
Jan-02	8	1218	0.66%	8.08%	3466	322799	1.07%	-1.41	-1.86
Feb-02	10	1320	0.76%	8.67%	3196	322988	0.99%	-0.85	-1.52
Mar-02	11	1367	0.80%	8.93%	3623	322151	1.12%	-1.12	-1.68
Apr-02	14	1432	0.98%	9.84%	4080	321850	1.27%	-0.98	-1.6
May-02	17	1495	1.14%	10.60%	4263	322674	1.32%	-0.62	-1.38
Jun-02									

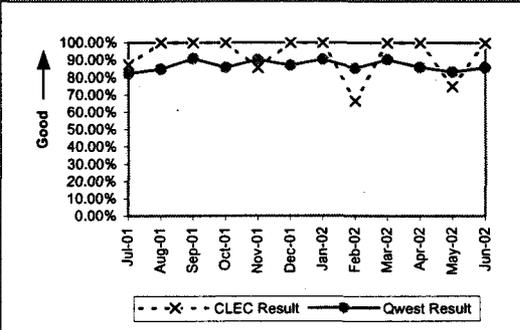


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	13	7.69%	26.65%	1560	9438	16.53%	-0.86	-1.52
Aug-01	0	28	0.00%	0.00%	1635	9757	16.76%	-2.37	-2.44
Sep-01	5	19	26.32%	44.03%	1321	7768	17.01%	1.04	-0.37
Oct-01	2	10	20.00%	40.00%	1740	8860	19.64%	0.09	-0.95
Nov-01	4	36	11.11%	31.43%	1436	7618	18.85%	-1.18	-1.72
Dec-01	2	15	13.33%	33.99%	1149	6429	17.87%	-0.46	-1.28
Jan-02	6	18	33.33%	47.14%	1351	6900	19.58%	1.38	-0.16
Feb-02	11	29	37.93%	48.52%	1244	6349	19.59%	2.29	0.39
Mar-02	6	21	28.57%	45.18%	1378	6897	19.98%	0.96	-0.42
Apr-02	4	21	19.05%	39.27%	1559	7577	20.58%	-0.17	-1.11
May-02	5	29	17.24%	37.77%	1597	7672	20.82%	-0.47	-1.29
Jun-02	5	35	14.29%	34.99%	1727	8312	20.78%	-0.94	-1.57

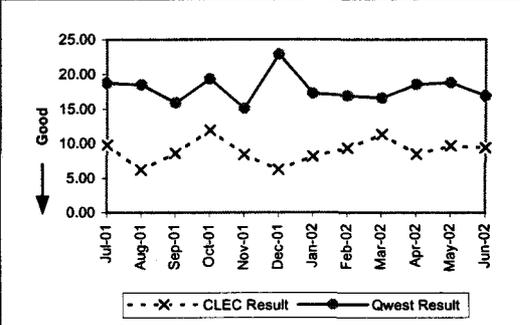


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

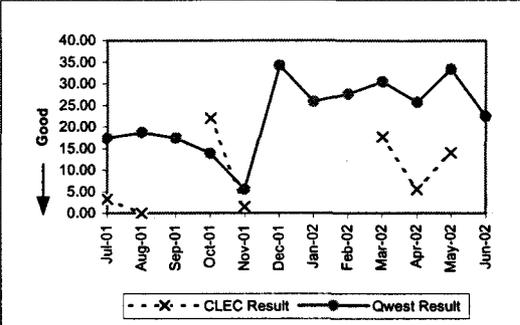
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	7	8	87.50%	33.07%	141	171	82.46%	-0.37	-1.22
Aug-01	13	13	100.00%	0.00%	140	165	84.85%	-1.47	-1.89
Sep-01	5	5	100.00%	0.00%	212	233	90.99%	-0.7	-1.42
Oct-01	6	6	100.00%	0.00%	169	197	85.79%	-0.98	-1.6
Nov-01	6	7	85.71%	34.99%	156	173	90.17%	0.39	-0.76
Dec-01	21	21	100.00%	0.00%	141	162	87.04%	-1.66	-2.01
Jan-02	12	12	100.00%	0.00%	220	243	90.54%	-1.09	-1.66
Feb-02	2	3	66.67%	47.14%	118	138	85.51%	0.76	-0.54
Mar-02	3	3	100.00%	0.00%	273	302	90.40%	-0.56	-1.34
Apr-02	4	4	100.00%	0.00%	189	220	85.91%	-0.8	-1.49
May-02	3	4	75.00%	43.30%	145	174	83.33%	0.42	-0.74
Jun-02	3	3	100.00%	0.00%	197	229	86.03%	-0.69	-1.42



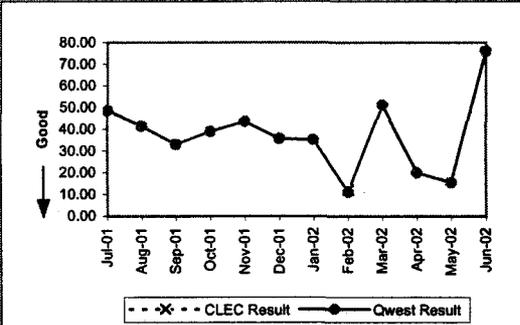
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	225	23	9.78	8.34	7591	406	18.70	-2.05	-2.25
Aug-01	174	28	6.21	1.40	6486	351	18.48	-3.38	-3.05
Sep-01	146	17	8.59	5.04	7901	498	15.87	-1.87	-2.13
Oct-01	274	23	11.91	7.73	9329	483	19.31	-2.12	-2.29
Nov-01	303	36	8.42	5.87	4724	313	15.09	-2.45	-2.49
Dec-01	175	28	6.25	4.15	6202	271	22.89	-3.63	-3.21
Jan-02	236	29	8.14	2.98	7139	414	17.24	-2.63	-2.6
Feb-02	159	17	9.35	3.67	4336	257	16.87	-1.76	-2.07
Mar-02	136	12	11.33	7.10	7026	424	16.57	-1.04	-1.63
Apr-02	136	16	8.50	4.02	6947	375	18.53	-2.42	-2.47
May-02	136	14	9.71	4.32	6169	328	18.81	-1.75	-2.06
Jun-02	85	9	9.44	3.09	5782	342	16.91	-1.38	-1.84



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	13	4	3.25	5.25	1807	104	17.38	-1.04	-1.63
Aug-01	0	2	0.00	0.00	1697	91	18.65	-1.06	-1.64
Sep-01					1513	87	17.39		
Oct-01	22	1	22.00		1864	135	13.81	2.26	0.37
Nov-01	45	30	1.50	5.72	892	161	5.54	-1.39	-1.85
Dec-01					1295	38	34.08		
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02	53	3	17.67	3.79	1643	54	30.43	-0.68	-1.42
Apr-02	11	2	5.50	2.12	1231	48	25.65	-0.93	-1.57
May-02	14	1	14.00		1604	48	33.42	-0.55	-1.33
Jun-02					967	43	22.49		

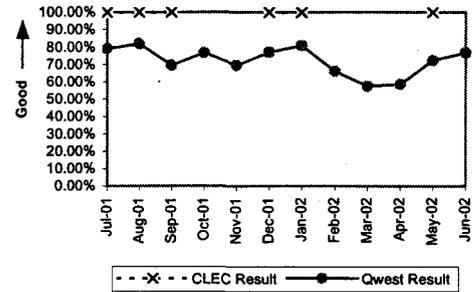


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02	12	1	12.00		11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		
Jun-02					76	1	76.00		

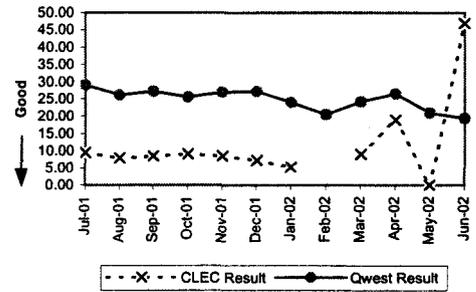


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

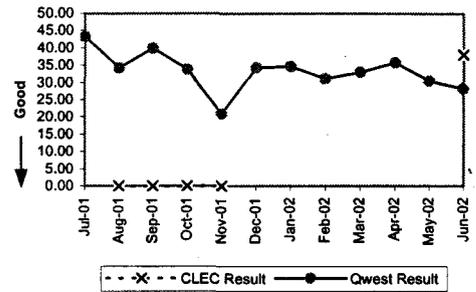
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	34	43	79.07%	-0.51	-1.31
Aug-01	7	7	100.00%	0.00%	50	61	81.97%	-1.18	-1.71
Sep-01	2	2	100.00%	0.00%	41	59	69.49%	-0.92	-1.56
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01	8	8	100.00%	0.00%	64	83	77.11%	-1.47	-1.89
Jan-02	2	2	100.00%	0.00%	68	84	80.95%	-0.68	-1.41
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02					41	70	58.57%		
May-02	1	1	100.00%	0.00%	63	87	72.41%	-0.61	-1.37
Jun-02					76	99	76.77%		



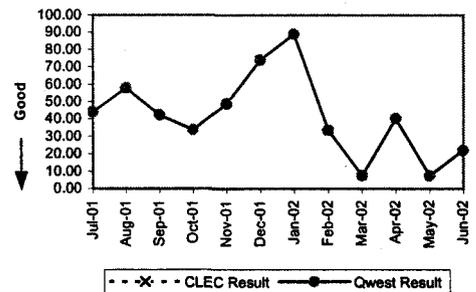
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	19	2	9.50	0.71	4543	156	29.12	-0.87	-1.53
Aug-01	95	12	7.92	1.62	3559	136	26.17	-2.15	-2.31
Sep-01	68	8	8.50	2.33	3672	135	27.20	-1.38	-1.84
Oct-01	9	1	9.00		5137	201	25.56	-0.56	-1.34
Nov-01	17	2	8.50	0.71	4316	160	26.98	-0.57	-1.35
Dec-01	94	13	7.23	2.20	3726	137	27.20	-2.24	-2.36
Jan-02	16	3	5.33	4.73	3554	148	24.01	-1.3	-1.79
Feb-02					2213	108	20.49		
Mar-02	9	1	9.00		3048	126	24.19	-0.63	-1.38
Apr-02	38	2	19.00	12.73	3839	145	26.48	-0.38	-1.23
May-02	0	1	0.00		3297	157	21.00	-0.89	-1.54
Jun-02	47	1	47.00		2926	151	19.38	1.44	-0.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					2248	52	43.23		
Aug-01	0	1	0.00		1506	44	34.23	-0.94	-1.57
Sep-01	0	2	0.00	0.00	1516	38	39.89	-1	-1.61
Oct-01	0	1	0.00		2261	67	33.75	-0.96	-1.59
Nov-01	0	2	0.00	0.00	1841	88	20.92	-0.61	-1.37
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		
Jun-02	38	1	38.00		986	35	28.17	0.73	-0.56

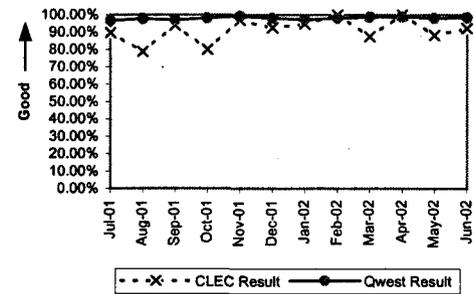


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					284	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		
Jun-02					44	2	22.00		

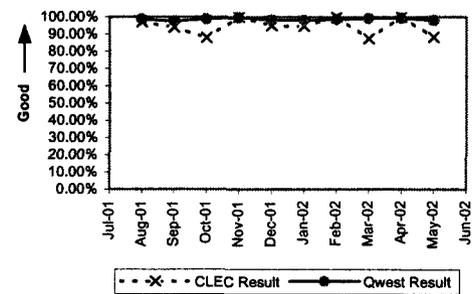


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

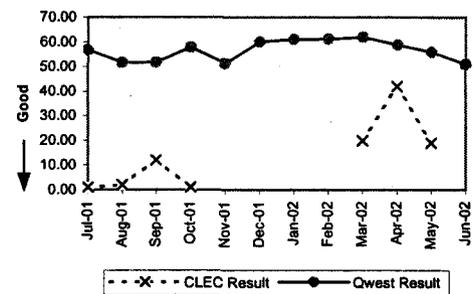
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	26	29	89.66%	30.45%	524	547	96.71%	1.68	0.02
Aug-01	26	33	78.79%	40.88%	524	536	97.76%	4.14	1.52
Sep-01	31	33	93.94%	23.86%	559	576	97.05%	0.94	-0.43
Oct-01	20	25	80.00%	40.00%	675	689	97.97%	3.68	1.24
Nov-01	30	31	96.77%	17.67%	604	609	99.18%	1.07	-0.35
Dec-01	37	40	92.50%	26.34%	445	454	98.02%	1.81	0.1
Jan-02	35	37	94.59%	22.61%	488	502	97.21%	0.87	-0.47
Feb-02	25	25	100.00%	0.00%	467	476	98.11%	-0.68	-1.41
Mar-02	14	16	87.50%	33.07%	460	467	98.50%	2.18	0.33
Apr-02	17	17	100.00%	0.00%	537	544	98.71%	-0.46	-1.28
May-02	15	17	88.24%	32.22%	500	510	98.04%	1.95	0.19
Jun-02	12	13	92.31%	26.65%	488	496	98.39%	1.22	-0.26



New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	32	33	96.97%	17.14%	528	536	98.51%	0.64	-0.61
Sep-01	31	33	93.94%	23.86%	562	576	97.57%	1.14	-0.31
Oct-01	22	25	88.00%	32.50%	680	689	98.69%	2.76	0.68
Nov-01	31	31	100.00%	0.00%	607	609	99.67%	-0.31	-1.19
Dec-01	38	40	95.00%	21.79%	446	454	98.24%	1.23	-0.25
Jan-02	35	37	94.59%	22.61%	492	502	98.01%	1.2	-0.27
Feb-02	25	25	100.00%	0.00%	469	476	98.53%	-0.6	-1.36
Mar-02	14	16	87.50%	33.07%	463	467	99.14%	2.53	0.54
Apr-02	17	17	100.00%	0.00%	540	544	99.26%	-0.35	-1.21
May-02	15	17	88.24%	32.22%	500	510	98.04%	1.95	0.19
Jun-02									



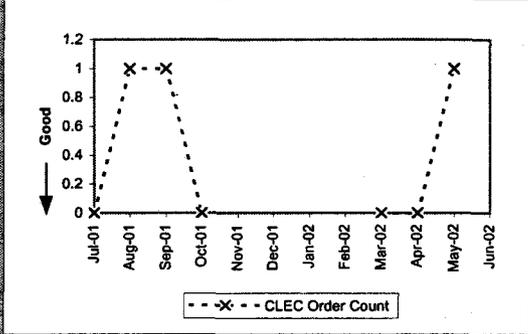
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	2	2	1.00	0.00	12089	213	56.76	-1.1	-1.67
Aug-01	2	1	2.00		12347	239	51.66	-0.66	-1.4
Sep-01	24	2	12.00	12.73	12570	243	51.73	-0.75	-1.45
Oct-01	1	1	1.00		12902	223	57.86	-0.72	-1.44
Nov-01					11028	215	51.29		
Dec-01					10041	167	60.13		
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02	20	1	20.00		9604	155	61.96	-0.5	-1.3
Apr-02	42	1	42.00		10246	174	58.89	-0.2	-1.12
May-02	19	1	19.00		10730	192	55.89	-0.44	-1.27
Jun-02					11437	224	51.06		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

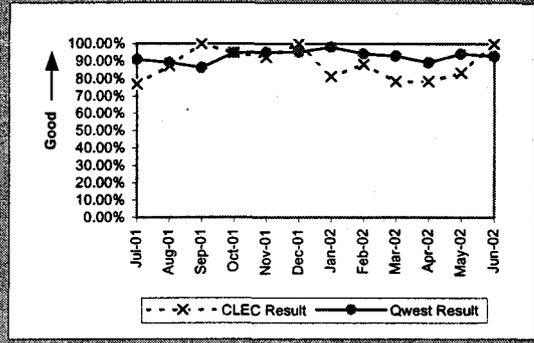
Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	0
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	1
Jun-02	1

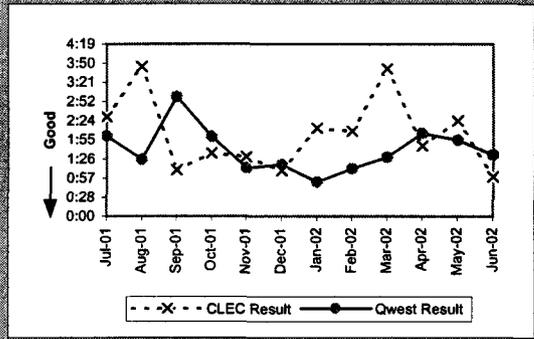


Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

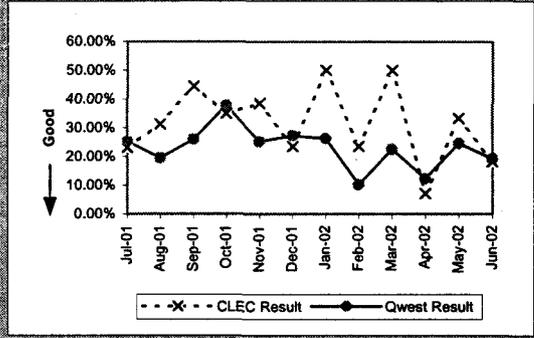
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	10	13	76.92%	42.13%	90	99	90.91%	1.38	-0.16
Aug-01	14	16	87.50%	33.07%	101	113	89.38%	0.25	-0.85
Sep-01	9	9	100.00%	0.00%	133	154	86.36%	-1.16	-1.7
Oct-01	19	20	95.00%	21.79%	128	135	94.81%	-0.03	-1.02
Nov-01	12	13	92.31%	26.65%	121	127	95.28%	0.45	-0.73
Dec-01	17	17	100.00%	0.00%	98	103	95.15%	-0.86	-1.52
Jan-02	13	16	81.25%	39.03%	116	118	98.31%	2.54	0.54
Feb-02	15	17	88.24%	32.22%	83	88	94.32%	0.85	-0.48
Mar-02	11	14	78.57%	41.03%	95	102	93.14%	1.59	-0.03
Apr-02	11	14	78.57%	41.03%	101	113	89.38%	1.1	-0.33
May-02	10	12	83.33%	37.27%	100	106	94.34%	1.25	-0.24
Jun-02	11	11	100.00%	0.00%	106	114	92.98%	-0.87	-1.53



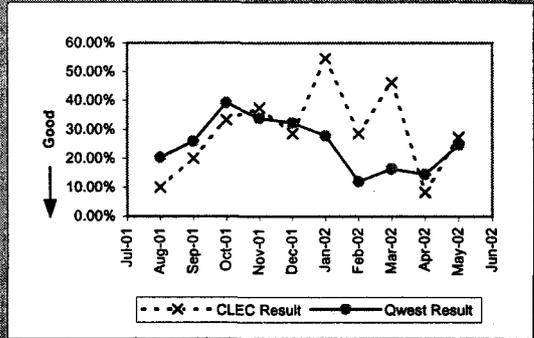
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	32:26	13	2:30	2:30	199:17	99	2:01	0.97	-0.41
Aug-01	60:07	16	3:45	9:28	161:41	113	1:26	1.23	-0.25
Sep-01	10:26	9	1:10	1:09	461:47	154	3:00	-0.77	-1.47
Oct-01	31:39	20	1:35	1:26	270:13	135	2:00	-0.26	-1.16
Nov-01	19:30	13	1:30	2:47	154:42	127	1:13	1.19	-0.28
Dec-01	19:37	17	1:09	0:47	134:43	103	1:18	-0.32	-1.19
Jan-02	35:31	16	2:13	2:15	101:44	118	0:52	2.88	0.75
Feb-02	36:16	17	2:08	2:45	106:00	88	1:12	1.58	-0.04
Mar-02	51:50	14	3:42	5:03	151:40	102	1:29	2.33	0.41
Apr-02	24:39	14	1:46	2:33	235:19	113	2:05	-0.18	-1.11
May-02	28:53	12	2:24	1:53	202:45	106	1:55	0.71	-0.57
Jun-02	11:02	11	1:00	1:00	175:54	114	1:33	-0.66	-1.4



Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	3	13	23.08%	42.13%	25	99	25.25%	-0.17	-1.1
Aug-01	5	16	31.25%	46.35%	22	113	19.47%	1.04	-0.37
Sep-01	4	9	44.44%	49.69%	40	154	25.97%	1.15	-0.3
Oct-01	7	20	35.00%	47.70%	51	135	37.78%	-0.24	-1.15
Nov-01	5	13	38.46%	48.65%	32	127	25.20%	1	-0.39
Dec-01	4	17	23.53%	42.42%	28	103	27.18%	-0.31	-1.19
Jan-02	8	16	50.00%	50.00%	31	118	26.27%	1.87	0.13
Feb-02	4	17	23.53%	42.42%	9	88	10.23%	1.4	-0.15
Mar-02	7	14	50.00%	50.00%	23	102	22.55%	2.06	0.25
Apr-02	1	14	7.14%	25.75%	14	113	12.39%	-0.56	-1.34
May-02	4	12	33.33%	47.14%	26	106	24.53%	0.65	-0.6
Jun-02	2	11	18.18%	38.57%	22	114	19.30%	-0.09	-1.05



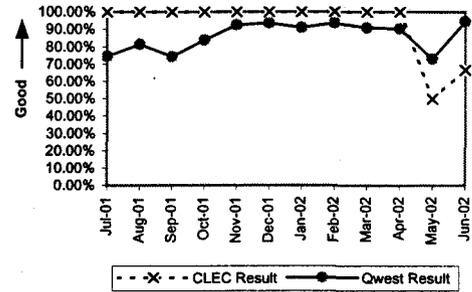
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	1	10	10.00%	30.00%	14	69	20.29%	-0.76	-1.46
Sep-01	1	5	20.00%	40.00%	24	93	25.81%	-0.29	-1.18
Oct-01	5	15	33.33%	47.14%	27	69	39.13%	-0.42	-1.25
Nov-01	3	8	37.50%	48.41%	23	68	33.82%	0.2	-0.88
Dec-01	4	14	28.57%	45.18%	20	62	32.26%	-0.27	-1.16
Jan-02	6	11	54.55%	49.79%	17	61	27.87%	1.66	0.01
Feb-02	4	14	28.57%	45.18%	6	50	12.00%	1.4	-0.15
Mar-02	6	13	46.15%	49.85%	9	55	16.36%	2.14	0.3
Apr-02	1	12	8.33%	27.64%	9	62	14.52%	-0.56	-1.34
May-02	3	11	27.27%	44.54%	14	57	24.56%	0.19	-0.88
Jun-02									



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

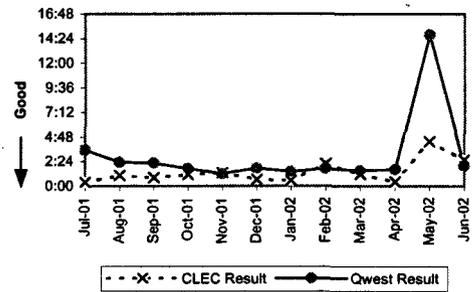
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
Aug-01	8	8	100.00%	0.00%	35	43	81.40%	-1.24	-1.75
Sep-01	1	1	100.00%	0.00%	29	39	74.36%	-0.58	-1.35
Oct-01	4	4	100.00%	0.00%	31	37	83.78%	-0.84	-1.51
Nov-01	2	2	100.00%	0.00%	25	27	92.59%	-0.39	-1.23
Dec-01	2	2	100.00%	0.00%	29	31	93.55%	-0.36	-1.22
Jan-02	2	2	100.00%	0.00%	50	55	90.91%	-0.44	-1.27
Feb-02	3	3	100.00%	0.00%	29	31	93.55%	-0.43	-1.26
Mar-02	2	2	100.00%	0.00%	30	33	90.91%	-0.43	-1.26
Apr-02	1	1	100.00%	0.00%	37	41	90.24%	-0.32	-1.2
May-02	1	2	50.00%	50.00%	27	37	72.97%	0.55	-0.66
Jun-02	2	3	66.67%	47.14%	34	36	94.44%	1.23	-0.25



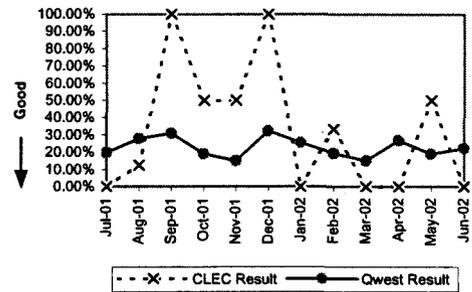
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0:24	1	0:24		180:02	51	3:32	-0.69	-1.42
Aug-01	8:16	8	1:02	1:01	102:00	43	2:22	-1.98	-2.2
Sep-01	0:50	1	0:50		87:29	39	2:15	-0.77	-1.47
Oct-01	4:31	4	1:08	0:30	63:25	37	1:43	-0.63	-1.38
Nov-01	2:39	2	1:19	0:47	33:26	27	1:14	0.67	-0.59
Dec-01	1:21	2	0:40	0:56	54:53	31	1:46	-0.7	-1.43
Jan-02	1:03	2	0:32	0:39	78:33	55	1:26	-0.81	-1.49
Feb-02	6:36	3	2:12	1:10	53:16	31	1:43	0.78	-0.53
Mar-02	2:19	2	1:10	1:37	50:27	33	1:32	-0.21	-1.13
Apr-02	0:26	1	0:26		66:52	41	1:38	-0.64	-1.39
May-02	8:43	2	4:22	4:07	546:21	37	14:46	-0.2	-1.12
Jun-02	7:47	3	2:36	1:36	73:19	36	2:02	1.03	-0.37



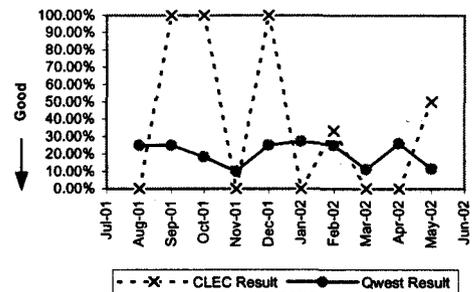
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	1	0.00%	0.00%	10	51	19.61%	-0.49	-1.3
Aug-01	1	8	12.50%	33.07%	12	43	27.91%	-0.89	-1.54
Sep-01	1	1	100.00%	0.00%	12	39	30.77%	1.01	-0.39
Oct-01	2	4	50.00%	50.00%	7	37	18.92%	1.23	-0.25
Nov-01	1	2	50.00%	50.00%	4	27	14.81%	0.95	-0.42
Dec-01	2	2	100.00%	0.00%	10	31	32.26%	1.63	-0.01
Jan-02	0	2	0.00%	0.00%	14	55	25.45%	-0.81	-1.49
Feb-02	1	3	33.33%	47.14%	6	31	19.35%	0.47	-0.71
Mar-02	0	2	0.00%	0.00%	5	33	15.15%	-0.58	-1.35
Apr-02	0	1	0.00%	0.00%	11	41	26.83%	-0.6	-1.36
May-02	1	2	50.00%	50.00%	7	37	18.92%	0.82	-0.5
Jun-02	0	3	0.00%	0.00%	8	36	22.22%	-0.89	-1.54



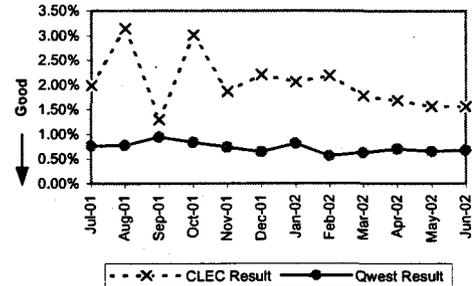
Repair Repeat Report Rate (Percent) (MR-7E') (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	0	5	0.00%	0.00%	9	36	25.00%	-1.21	-1.74
Sep-01	1	1	100.00%	0.00%	7	28	25.00%	1.12	-0.32
Oct-01	2	2	100.00%	0.00%	4	22	18.18%	2.05	0.25
Nov-01	0	1	0.00%	0.00%	1	10	10.00%	-0.32	-1.19
Dec-01	1	1	100.00%	0.00%	4	16	25.00%	1.09	-0.34
Jan-02	0	1	0.00%	0.00%	9	33	27.27%	-0.6	-1.37
Feb-02	1	3	33.33%	47.14%	5	20	25.00%	0.22	-0.87
Mar-02	0	1	0.00%	0.00%	2	18	11.11%	-0.34	-1.21
Apr-02	0	1	0.00%	0.00%	6	23	26.09%	-0.58	-1.35
May-02	1	2	50.00%	50.00%	3	26	11.54%	1.09	-0.34
Jun-02									

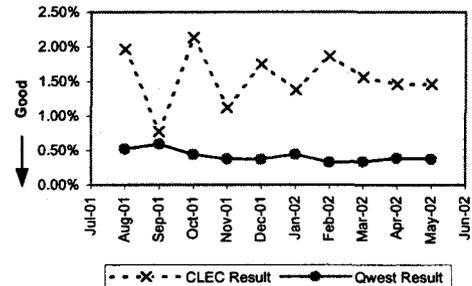


Checklist #5 - Unbundled Transport (UDiT) Above DS1 Level Repair

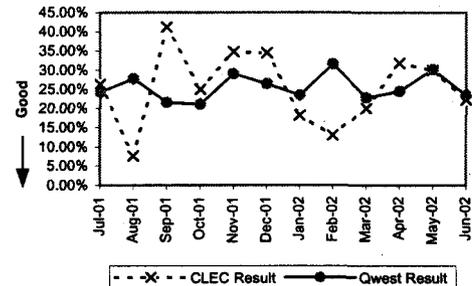
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	14	702	1.99%	13.98%	150	19686	0.76%	3.69	1.24
Aug-01	24	764	3.14%	17.44%	156	20036	0.78%	7.29	3.43
Sep-01	10	772	1.30%	11.31%	193	20400	0.95%	0.98	-0.4
Oct-01	24	797	3.01%	17.09%	172	20591	0.84%	6.62	3.03
Nov-01	15	804	1.87%	13.53%	154	20806	0.74%	3.65	1.22
Dec-01	19	859	2.21%	14.71%	134	21020	0.64%	5.68	2.45
Jan-02	18	874	2.06%	14.20%	173	21223	0.82%	4.01	1.44
Feb-02	20	914	2.19%	14.63%	119	21400	0.56%	6.5	2.95
Mar-02	16	897	1.78%	13.24%	135	21641	0.62%	4.32	1.63
Apr-02	15	890	1.69%	12.87%	154	21880	0.70%	3.43	1.09
May-02	14	890	1.57%	12.44%	143	21962	0.65%	3.35	1.04
Jun-02	14	895	1.56%	12.41%	150	22094	0.68%	3.16	0.92



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	15	764	1.96%	13.87%	105	20036	0.52%	5.41	2.29
Sep-01	6	772	0.78%	8.78%	121	20400	0.59%	0.65	-0.6
Oct-01	17	797	2.13%	14.45%	91	20591	0.44%	7.06	3.29
Nov-01	9	804	1.12%	10.52%	78	20806	0.37%	3.39	1.06
Dec-01	15	859	1.75%	13.10%	78	21020	0.37%	6.5	2.95
Jan-02	12	874	1.37%	11.64%	94	21223	0.44%	4.06	1.47
Feb-02	17	914	1.86%	13.51%	70	21400	0.33%	7.95	3.83
Mar-02	14	897	1.56%	12.40%	73	21641	0.34%	6.19	2.76
Apr-02	13	890	1.46%	12.00%	85	21880	0.39%	5.04	2.06
May-02	13	890	1.46%	12.00%	83	21962	0.38%	5.16	2.14
Jun-02									



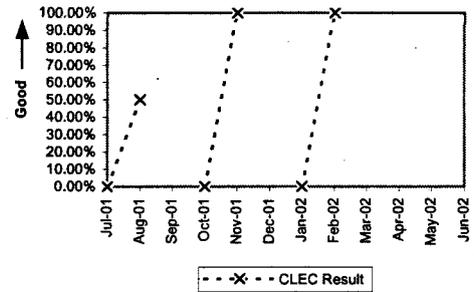
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	5	19	26.32%	44.03%	48	198	24.24%	0.22	-0.87
Aug-01	2	26	7.69%	26.65%	60	216	27.78%	-2.16	-2.31
Sep-01	7	17	41.18%	49.22%	53	246	21.54%	1.75	0.07
Oct-01	8	32	25.00%	43.30%	46	218	21.10%	0.51	-0.69
Nov-01	8	23	34.78%	47.63%	63	217	29.03%	0.57	-0.65
Dec-01	10	29	34.48%	47.53%	48	182	26.37%	0.9	-0.46
Jan-02	4	22	18.18%	38.57%	53	226	23.45%	-0.56	-1.34
Feb-02	3	23	13.04%	33.88%	55	174	31.61%	-1.8	-2.09
Mar-02	4	20	20.00%	40.00%	40	175	22.86%	-0.29	-1.18
Apr-02	7	22	31.82%	46.58%	50	204	24.51%	0.74	-0.55
May-02	6	20	30.00%	45.83%	62	205	30.24%	-0.02	-1.01
Jun-02	4	18	22.22%	41.57%	46	196	23.47%	-0.12	-1.07



Checklist #5 - Dark Fiber - IOF Installation

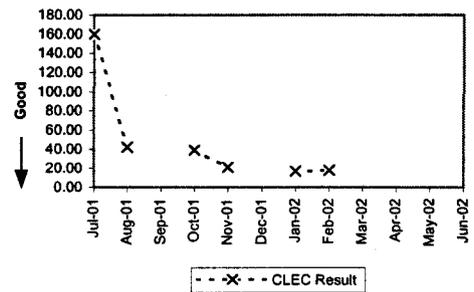
Installation Commitments Met (Percent) (OP-3D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%
Mar-02				
Apr-02				
May-02				
Jun-02				



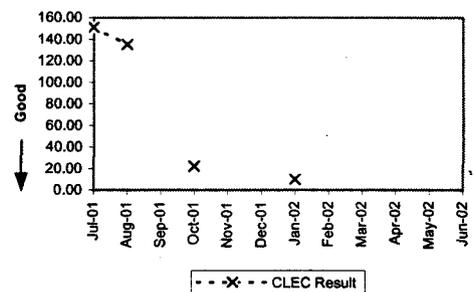
Installation Interval (Average Days) (OP-4D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	68.77
Sep-01				0.00
Oct-01	78	2	39.00	
Nov-01	21	1	21.00	
Dec-01				
Jan-02	17	1	17.00	
Feb-02	36	2	18.00	0.00
Mar-02				
Apr-02				
May-02				
Jun-02				



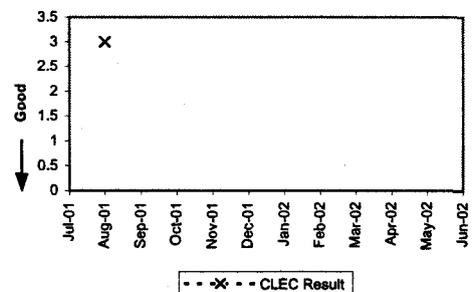
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	0.00
Nov-01				
Dec-01				
Jan-02	10	1	10.00	
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Diagnostic)-- Interval Zone One

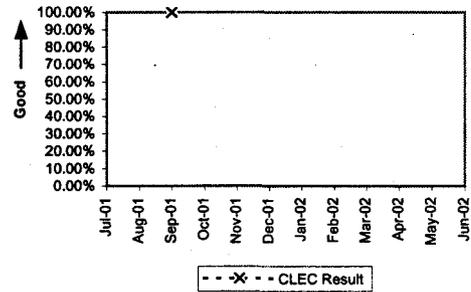
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #5 - Dark Fiber - IOF Installation

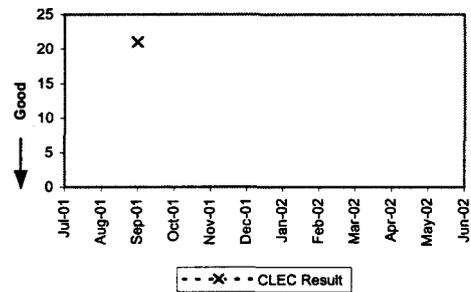
Installation Commitments Met (Percent) (OP-3E) (Diagnostic)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Installation Interval (Average Days) (OP-4E) (Diagnostic)-- Interval Zone Two

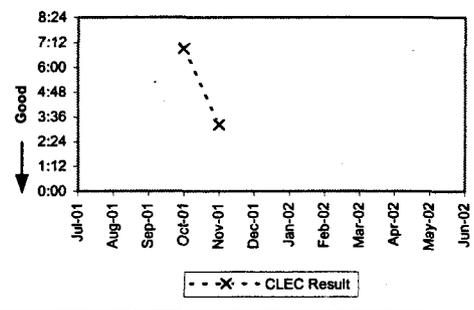
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



Checklist #5 - Dark Fiber - IOF Repair

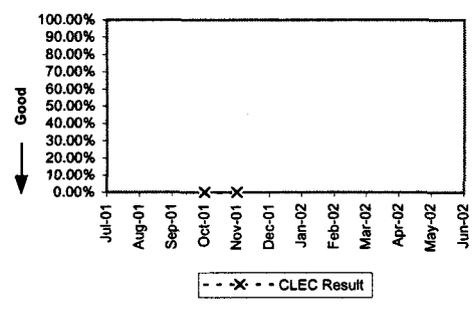
Mean Time to Restore (Hours:Minutes) (MR-6D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	20:41	3	6:54	6:49
Nov-01	9:38	3	3:13	0:02
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



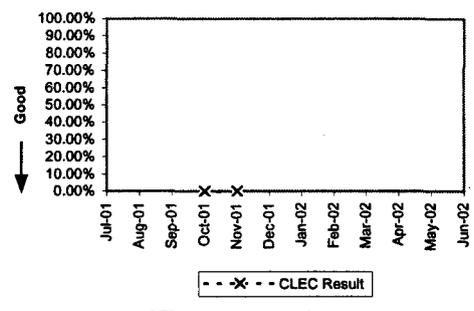
Repair Repeat Report Rate (Percent) (MR-7D) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	3	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



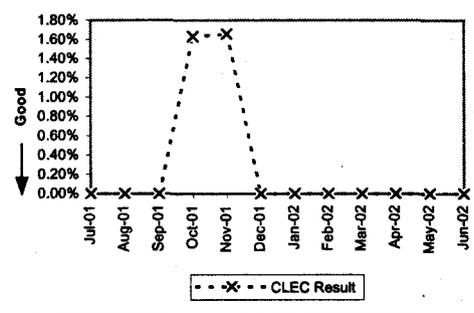
Repair Repeat Report Rate (Percent) (MR-7D\*) (Diagnostic)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				
Mar-02				
Apr-02				
May-02				
Jun-02				



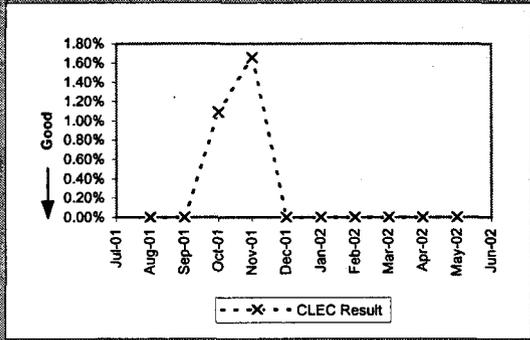
Trouble Rate (Percent) (MR-8) (Diagnostic)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	3	184	1.63%	12.66%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%
Mar-02	0	137	0.00%	0.00%
Apr-02	0	133	0.00%	0.00%
May-02	0	113	0.00%	0.00%
Jun-02	0	113	0.00%	0.00%



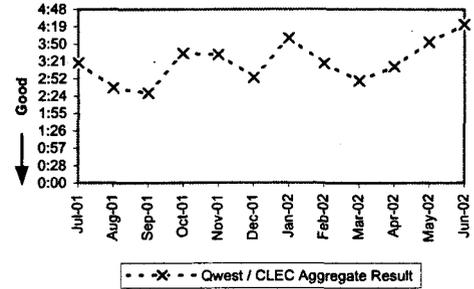
Checklist #5 - Dark Fiber - IOF Repair

Trouble Rate (Percent) (MR-8*) (Diagnostic)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%
Oct-01	2	184	1.09%	10.37%
Nov-01	3	181	1.66%	12.77%
Dec-01	0	181	0.00%	0.00%
Jan-02	0	170	0.00%	0.00%
Feb-02	0	148	0.00%	0.00%
Mar-02	0	137	0.00%	0.00%
Apr-02	0	133	0.00%	0.00%
May-02	0	113	0.00%	0.00%
Jun-02				



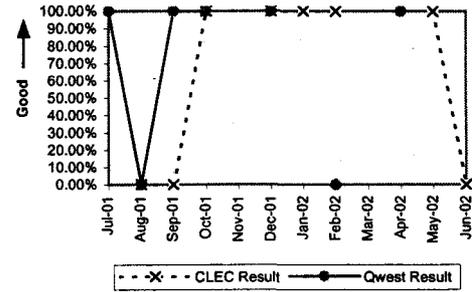
Checklist #7 - E911

Time to Update Databases (Hours:Minutes) (DB-1A) (Parity)	
Date	Qwest / CLEC Aggregate Result
Jul-01	3:19
Aug-01	2:38
Sep-01	2:29
Oct-01	3:35
Nov-01	3:33
Dec-01	2:54
Jan-02	4:00
Feb-02	3:18
Mar-02	2:49
Apr-02	3:13
May-02	3:54
Jun-02	4:23

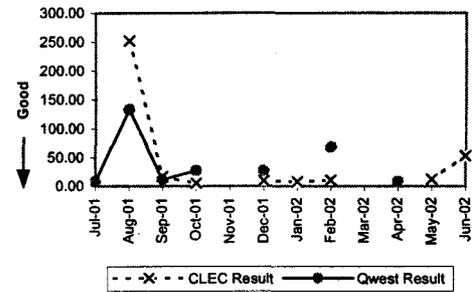


Checklist #7 - E911/911 Trunk Installation

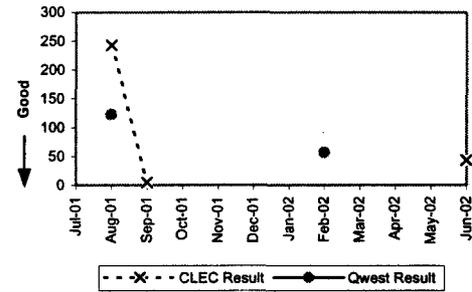
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2	2	100.00%		
Aug-01	0	2	0.00%	0.00%	0	6	0.00%	N/A	N/A
Sep-01	0	6	0.00%	0.00%	4	4	100.00%	N/A	0.85
Oct-01	2	2	100.00%	0.00%	9	9	100.00%	N/A	N/A
Nov-01									
Dec-01	3	3	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%					
Feb-02	16	16	100.00%	0.00%	0	3	0.00%	N/A	
Mar-02									
Apr-02					5	5	100.00%		
May-02	8	8	100.00%	0.00%					
Jun-02	0	2	0.00%	0.00%					



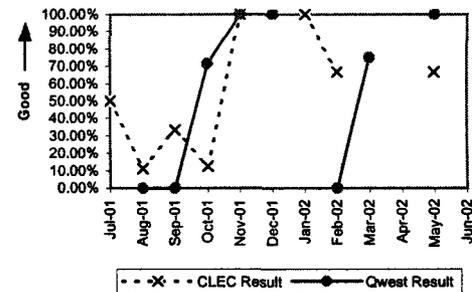
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					16	2	8.00		
Aug-01	504	2	252.00	227.69	800	6	133.33	3.72	1.26
Sep-01	102	6	17.00	0.00	46	4	11.50	3.72	1.26
Oct-01	11	2	5.50	4.95	246	9	27.33	-1.3	-1.79
Nov-01									
Dec-01	28	3	9.33	0.58	27	1	27.00		
Jan-02	8	1	8.00						
Feb-02	174	16	10.88	0.34	206	3	68.67	-1.94	-2.18
Mar-02									
Apr-02					43	5	8.60		
May-02	97	8	12.12	3.36					
Jun-02	106	2	53.00	0.00					



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	485	2	242.50	228.40	734	6	122.33	3.72	1.26
Sep-01	30	6	5.00	0.00					
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					171	3	57.00		
Mar-02									
Apr-02									
May-02									
Jun-02	86	2	43.00	0.00					

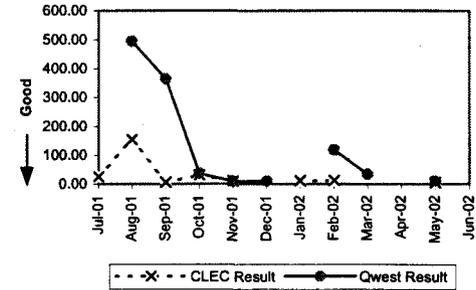


Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	2	50.00%	50.00%	0	2	0.00%	N/A	
Aug-01	1	9	11.11%	31.43%	0	4	0.00%	N/A	
Sep-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	
Oct-01	1	8	12.50%	33.07%	5	7	71.43%	2.18	0.33
Nov-01	1	1	100.00%	0.00%	10	10	100.00%	N/A	N/A
Dec-01					3	3	100.00%		
Jan-02	1	1	100.00%	0.00%					
Feb-02	2	3	66.67%	47.14%	0	5	0.00%	N/A	
Mar-02					3	4	75.00%		
Apr-02									
May-02	2	3	66.67%	47.14%	2	2	100.00%	N/A	-0.71
Jun-02									

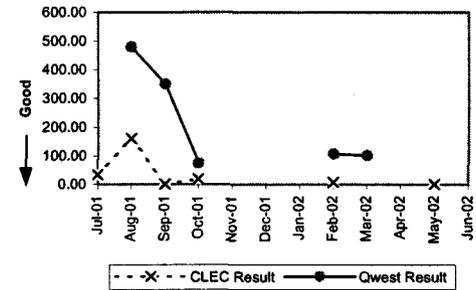


Checklist #7 - E911/911 Trunk Installation

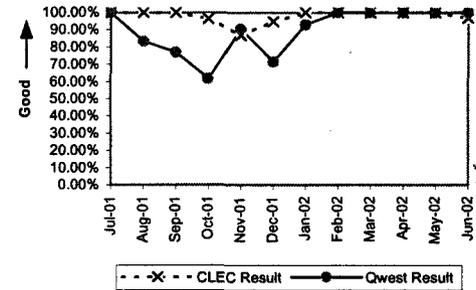
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	51	2	25.50	21.92					
Aug-01	1385	9	153.89	54.33	990	2	495.00	-0.67	-1.41
Sep-01	20	3	6.67	0.58	1456	4	364.00		
Oct-01	247	8	30.88	6.01	254	7	36.29	-0.24	-1.14
Nov-01	11	1	11.00		84	10	8.40	3.72	1.26
Dec-01					32	3	10.67		
Jan-02	12	1	12.00						
Feb-02	39	3	13.00	4.00	592	5	118.40	-3.47	-3.11
Mar-02					138	4	34.50		
Apr-02									
May-02	15	3	5.00	4.36	22	2	11.00	-2.32	-2.41
Jun-02									



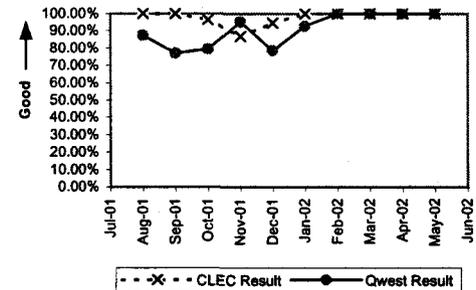
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	34	1	34.00						
Aug-01	1288	8	161.00	0.00	959	2	479.50	-0.62	-1.38
Sep-01	2	2	1.00	0.00	1400	4	350.00		
Oct-01	133	7	19.00	0.00	150	2	75.00	-1.7	-2.04
Nov-01									
Dec-01									
Jan-02									
Feb-02	7	1	7.00		530	5	106.00	-2.25	-2.37
Mar-02					102	1	102.00		
Apr-02									
May-02	1	1	1.00						
Jun-02									



New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	48	48	100.00%	0.00%	25	25	100.00%	N/A	N/A
Aug-01	46	46	100.00%	0.00%	20	24	83.33%	-1.78	-2.08
Sep-01	43	43	100.00%	0.00%	20	26	76.92%	-2.2	-2.34
Oct-01	55	57	96.49%	18.40%	21	34	61.76%	-3.3	-3
Nov-01	33	38	86.84%	33.80%	19	21	90.48%	0.33	-0.8
Dec-01	18	19	94.74%	22.33%	10	14	71.43%	-1.46	-1.89
Jan-02	26	26	100.00%	0.00%	13	14	92.86%	-0.84	-1.51
Feb-02	32	32	100.00%	0.00%	20	20	100.00%	N/A	N/A
Mar-02	26	26	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02	22	22	100.00%	0.00%	32	32	100.00%	N/A	N/A
Jun-02	31	32	96.88%	17.40%	17	17	100.00%	N/A	-0.76

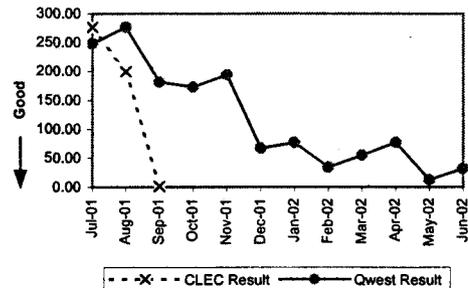


New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	46	46	100.00%	0.00%	21	24	87.50%	-1.5	-1.91
Sep-01	43	43	100.00%	0.00%	20	26	76.92%	-2.2	-2.34
Oct-01	55	57	96.49%	18.40%	27	34	79.41%	-1.95	-2.19
Nov-01	33	38	86.84%	33.80%	20	21	95.24%	0.95	-0.42
Dec-01	18	19	94.74%	22.33%	11	14	78.57%	-1.12	-1.68
Jan-02	26	26	100.00%	0.00%	13	14	92.86%	-0.84	-1.51
Feb-02	32	32	100.00%	0.00%	20	20	100.00%	N/A	N/A
Mar-02	26	26	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	26	26	100.00%	N/A	N/A
May-02	22	22	100.00%	0.00%	32	32	100.00%	N/A	N/A
Jun-02									



Checklist #7 - E911/911 Trunk Installation

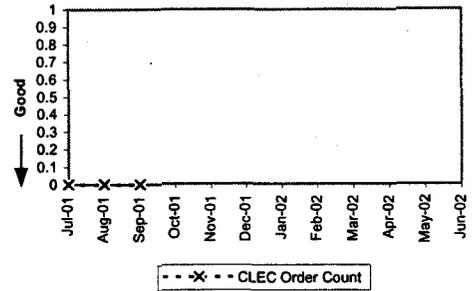
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01	1106	4	276.50	100.81	10931	44	248.43	1.32	-0.2	
Aug-01	798	4	199.50	145.70	8297	30	276.57	-0.95	-1.58	
Sep-01	3	3	1.00	0.00	2717	15	181.13	-1.31	-1.79	
Oct-01					3113	18	172.94			
Nov-01					3491	18	193.94			
Dec-01					336	5	67.20			
Jan-02					460	6	76.67			
Feb-02					34	1	34.00			
Mar-02					55	1	55.00			
Apr-02					77	1	77.00			
May-02					12	1	12.00			
Jun-02					32	1	32.00			



Checklist #7 - E911/911 Trunk Installation

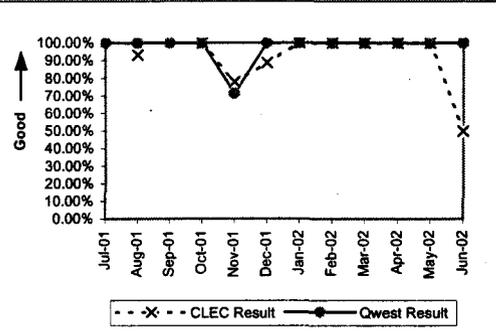
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	

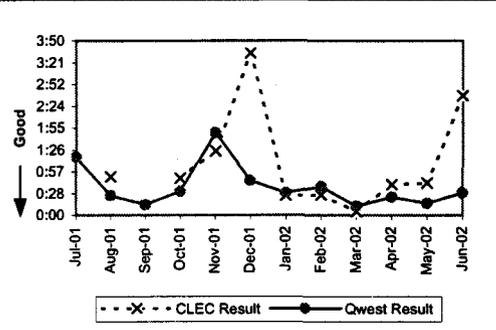


Checklist #7 - E911/911 Trunk Repair

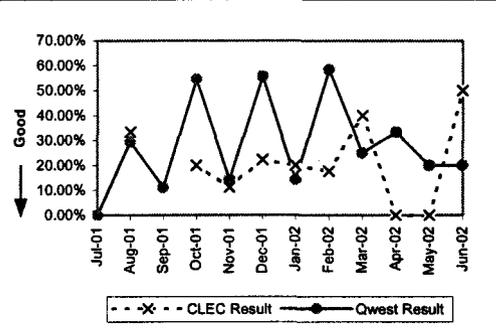
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5	5	100.00%		
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	N/A	-0.58
Sep-01					9	9	100.00%		
Oct-01	5	5	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	7	9	77.78%	41.57%	5	7	71.43%	-0.28	-1.17
Dec-01	8	9	88.89%	31.43%	9	9	100.00%	N/A	-0.62
Jan-02	10	10	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-02	17	17	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	10	10	100.00%	0.00%	12	12	100.00%	N/A	N/A
Apr-02	6	6	100.00%	0.00%	6	6	100.00%	N/A	N/A
May-02	3	3	100.00%	0.00%	5	5	100.00%	N/A	N/A
Jun-02	1	2	50.00%	50.00%	5	5	100.00%	N/A	-0.32



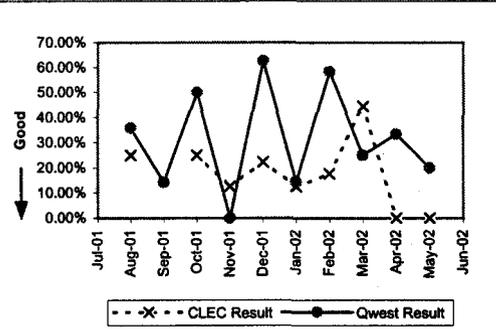
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					6:24	5	1:17		
Aug-01	12:46	15	0:51	2:12	7:19	17	0:26	1.72	0.04
Sep-01					2:10	9	0:14		
Oct-01	4:05	5	0:49	0:35	5:57	11	0:32	0.56	-0.66
Nov-01	12:46	9	1:25	2:18	12:44	7	1:49	-0.32	-1.19
Dec-01	32:10	9	3:34	9:44	6:57	9	0:46	-0.06	-1.04
Jan-02	4:24	10	0:26	0:54	3:29	7	0:30	-0.17	-1.1
Feb-02	7:31	17	0:27	0:53	7:30	12	0:38	-0.55	-1.33
Mar-02	0:50	10	0:05	0:07	2:22	12	0:12	-1.53	-1.93
Apr-02	4:06	6	0:41	0:53	2:22	6	0:24	0.37	-0.78
May-02	2:10	3	0:43	0:42	1:21	5	0:16	0.97	-0.41
Jun-02	5:15	2	2:38	2:01	2:29	5	0:30	1.54	-0.06



Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					0	5	0.00%		
Aug-01	5	15	33.33%	47.14%	5	17	29.41%	0.19	-0.88
Sep-01					1	9	11.11%		
Oct-01	1	5	20.00%	40.00%	6	11	54.55%	-1.29	-1.78
Nov-01	1	9	11.11%	31.43%	1	7	14.29%	-0.18	-1.11
Dec-01	2	9	22.22%	41.57%	5	9	55.56%	-1.42	-1.87
Jan-02	2	10	20.00%	40.00%	1	7	14.29%	0.12	-0.93
Feb-02	3	17	17.65%	38.12%	7	12	58.33%	-2.19	-2.33
Mar-02	4	10	40.00%	48.99%	3	12	25.00%	0.67	-0.59
Apr-02	0	6	0.00%	0.00%	2	6	33.33%	-1.22	-1.74
May-02	0	3	0.00%	0.00%	1	5	20.00%	-0.68	-1.42
Jun-02	1	2	50.00%	50.00%	1	5	20.00%	0.5	-0.89



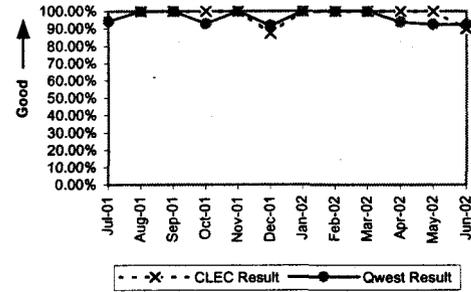
Repair Repeat Report Rate (Percent) (MR-7D*) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5	14	35.71%	-0.57	-1.35
Aug-01	3	12	25.00%	43.30%	1	7	14.29%		
Sep-01	1	4	25.00%	43.30%	4	8	50.00%	-0.82	-1.5
Oct-01	1	8	12.50%	33.07%	0	5	0.00%	N/A	-0.72
Nov-01	2	9	22.22%	41.57%	5	8	62.50%	-1.71	-2.04
Dec-01	1	8	12.50%	33.07%	1	7	14.29%	-0.1	-1.06
Jan-02	3	17	17.65%	38.12%	7	12	58.33%	-2.19	-2.33
Feb-02	4	9	44.44%	49.69%	3	12	25.00%	0.85	-0.48
Apr-02	0	3	0.00%	0.00%	2	6	33.33%	-1	-1.61
May-02	0	3	0.00%	0.00%	1	5	20.00%	-0.68	-1.42
Jun-02									



Checklist #7 - E911/911 Trunk Repair

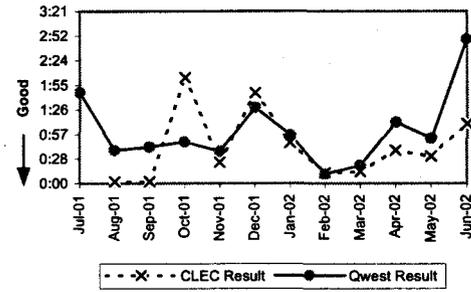
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					33	35	94.29%		
Aug-01	2	2	100.00%	0.00%	20	20	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	14	14	100.00%	N/A	N/A
Oct-01	2	2	100.00%	0.00%	26	28	92.86%	-0.38	-1.23
Nov-01	10	10	100.00%	0.00%	11	11	100.00%	N/A	N/A
Dec-01	7	8	87.50%	33.07%	11	12	91.67%	0.2	-0.88
Jan-02	4	4	100.00%	0.00%	9	9	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Mar-02	3	3	100.00%	0.00%	13	13	100.00%	N/A	N/A
Apr-02	3	3	100.00%	0.00%	15	16	93.75%	-0.41	-1.25
May-02	1	1	100.00%	0.00%	12	13	92.31%	-0.28	-1.17
Jun-02	9	10	90.00%	30.00%	12	13	92.31%	0.1	-0.94



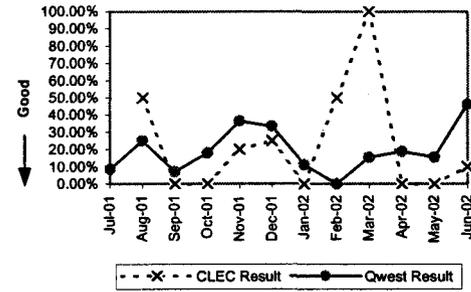
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					62:24	35	1:47		
Aug-01	0:05	2	0:02	0:01	12:58	20	0:39	-0.86	-1.52
Sep-01	0:02	1	0:02		10:00	14	0:43	-0.92	-1.56
Oct-01	4:08	2	2:04	0:18	22:56	28	0:49	1.43	-0.13
Nov-01	4:07	10	0:25	0:40	6:57	11	0:38	-0.43	-1.26
Dec-01	14:08	8	1:46	2:05	17:53	12	1:29	0.19	-0.88
Jan-02	3:12	4	0:48	0:54	8:37	9	0:57	-0.24	-1.14
Feb-02	0:25	2	0:13	0:16	2:08	12	0:11	0.49	-0.7
Mar-02	0:43	3	0:14	0:13	4:34	13	0:21	-0.26	-1.16
Apr-02	1:57	3	0:39	0:16	19:08	16	1:12	-0.59	-1.36
May-02	0:32	1	0:32		11:32	13	0:53	-0.26	-1.16
Jun-02	11:41	10	1:10	1:24	36:36	13	2:49	-0.64	-1.39



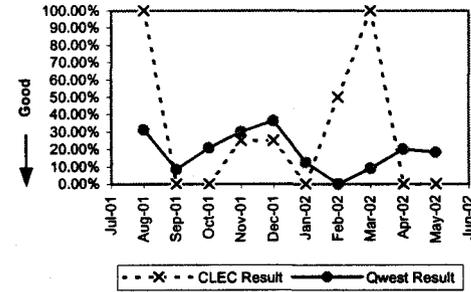
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					3	35	8.57%		
Aug-01	1	2	50.00%	50.00%	5	20	25.00%	0.58	-0.65
Sep-01	0	1	0.00%	0.00%	1	14	7.14%	-0.27	-1.16
Oct-01	0	2	0.00%	0.00%	5	28	17.86%	-0.64	-1.39
Nov-01	2	10	20.00%	40.00%	4	11	36.36%	-0.78	-1.47
Dec-01	2	8	25.00%	43.30%	4	12	33.33%	-0.39	-1.24
Jan-02	0	4	0.00%	0.00%	1	9	11.11%	-0.59	-1.36
Feb-02	1	2	50.00%	50.00%	0	12	0.00%	N/A	-0.05
Mar-02	3	3	100.00%	0.00%	2	13	15.38%	2.55	0.55
Apr-02	0	3	0.00%	0.00%	3	16	18.75%	-0.76	-1.46
May-02	0	1	0.00%	0.00%	2	13	15.38%	-0.41	-1.25
Jun-02	1	10	10.00%	30.00%	6	13	46.15%	-1.72	-2.05



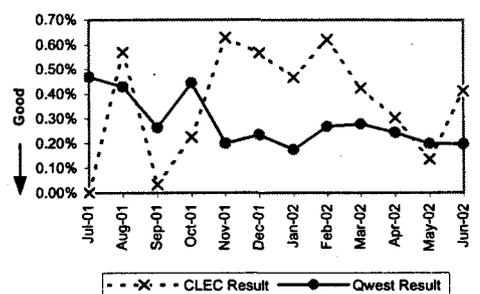
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jul-01					5	16	31.25%	0.96	-0.42
Aug-01	1	1	100.00%	0.00%	1	12	8.33%	-0.29	-1.18
Sep-01	0	1	0.00%	0.00%	5	24	20.83%	-0.5	-1.31
Oct-01	0	1	0.00%	0.00%	2	10	30.00%	-0.23	-1.14
Nov-01	2	8	25.00%	43.30%	4	11	36.36%	-0.51	-1.31
Dec-01	2	4	25.00%	43.30%	1	8	12.50%	-0.62	-1.38
Jan-02	0	8	0.00%	0.00%	0	10	0.00%	N/A	-0.11
Feb-02	1	2	50.00%	50.00%	1	11	9.09%	2.74	0.66
Mar-02	3	3	100.00%	0.00%	3	15	20.00%	-0.66	-1.4
Apr-02	0	2	0.00%	0.00%	2	11	18.18%	-0.45	-1.27
May-02	0	1	0.00%	0.00%					
Jun-02									

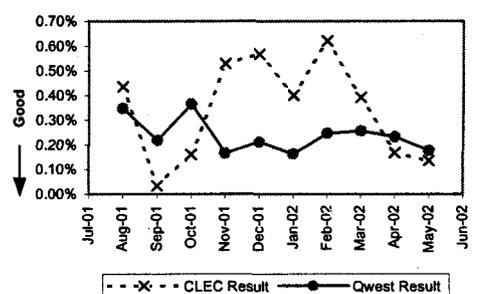


Checklist #7 - E911/911 Trunk Repair

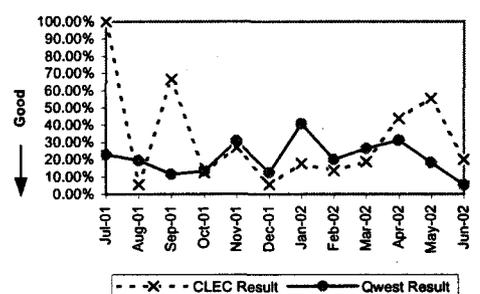
Trouble Rate (Percent) (MR-8) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.16	-2.92
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.01	-0.39
Sep-01	1	3009	0.03%	1.82%	23	8693	0.26%	-2.13	-2.29
Oct-01	7	3093	0.23%	4.75%	39	8769	0.44%	-1.57	-1.95
Nov-01	19	3024	0.63%	7.90%	18	9003	0.20%	4.56	1.77
Dec-01	17	2997	0.57%	7.51%	21	8956	0.23%	3.26	0.98
Jan-02	14	2992	0.47%	6.82%	16	9144	0.18%	3.33	1.02
Feb-02	19	3061	0.62%	7.85%	24	8930	0.27%	3.25	0.97
Mar-02	13	3059	0.43%	6.51%	25	8971	0.28%	1.33	-0.19
Apr-02	9	2965	0.30%	5.50%	22	9012	0.24%	0.57	-0.65
May-02	4	2936	0.14%	3.69%	18	9026	0.20%	-0.67	-1.41
Jun-02	12	2908	0.41%	6.41%	18	9051	0.20%	2.25	0.37



Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.7	-0.58
Sep-01	1	3009	0.03%	1.82%	19	8693	0.22%	-1.88	-2.14
Oct-01	5	3093	0.16%	4.02%	32	8769	0.36%	-1.61	-1.98
Nov-01	16	3024	0.53%	7.25%	15	9003	0.17%	4.23	1.57
Dec-01	17	2997	0.57%	7.51%	19	8956	0.21%	3.66	1.22
Jan-02	12	2992	0.40%	6.32%	15	9144	0.16%	2.78	0.69
Feb-02	19	3061	0.62%	7.85%	22	8930	0.25%	3.61	1.19
Mar-02	12	3059	0.39%	6.25%	23	8971	0.26%	1.28	-0.22
Apr-02	5	2965	0.17%	4.10%	21	9012	0.23%	-0.63	-1.38
May-02	4	2936	0.14%	3.69%	16	9026	0.18%	-0.46	-1.28
Jun-02									

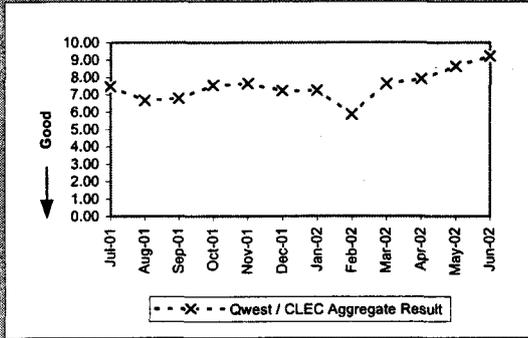


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic) - Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	2.95	0.79
Aug-01	1	18	5.56%	22.91%	9	46	19.57%	-1.27	-1.77
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.9	0.15
Oct-01	1	8	12.50%	33.07%	6	45	13.33%	-0.06	-1.04
Nov-01	7	26	26.92%	44.36%	8	26	30.77%	-0.3	-1.18
Dec-01	1	18	5.56%	22.91%	3	24	12.50%	-0.67	-1.41
Jan-02	3	17	17.65%	38.12%	11	27	40.74%	-1.52	-1.92
Feb-02	3	22	13.64%	34.32%	6	30	20.00%	-0.57	-1.34
Mar-02	3	16	18.75%	39.03%	9	34	26.47%	-0.58	-1.35
Apr-02	7	16	43.75%	49.61%	10	32	31.25%	0.75	-0.54
May-02	5	9	55.56%	49.69%	4	22	18.18%	1.94	0.18
Jun-02	3	15	20.00%	40.00%	1	19	5.26%	1.2	-0.27

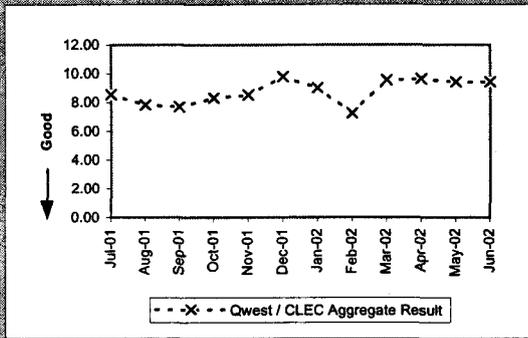


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1) (Parity)		
Date	Qwest / CLEC Aggregate Result	
Jul-01		7.48
Aug-01		6.66
Sep-01		6.79
Oct-01		7.56
Nov-01		7.64
Dec-01		7.23
Jan-02		7.26
Feb-02		5.85
Mar-02		7.63
Apr-02		7.90
May-02		8.64
Jun-02		9.22

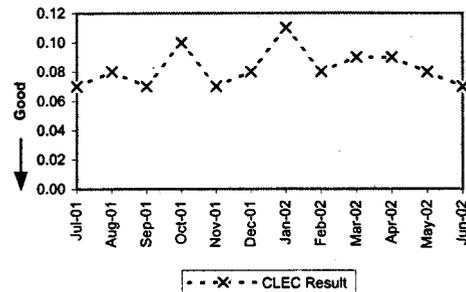


Speed of Answer - Operator Services (Avg Sec) (OS-1) (Parity)		
Date	Qwest / CLEC Aggregate Result	
Jul-01		8.55
Aug-01		7.82
Sep-01		7.70
Oct-01		8.31
Nov-01		8.54
Dec-01		9.78
Jan-02		9.01
Feb-02		7.26
Mar-02		9.55
Apr-02		9.64
May-02		9.42
Jun-02		9.43

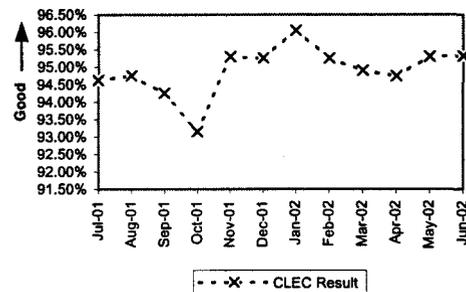


Checklist #8 - Directory Listings

Time to Update Databases (Avg Sec) (DB-1C-1) (Parity)		
Date	CLEC Result	
Jul-01		0.07
Aug-01		0.08
Sep-01		0.07
Oct-01		0.10
Nov-01		0.07
Dec-01		0.08
Jan-02		0.11
Feb-02		0.08
Mar-02		0.09
Apr-02		0.09
May-02		0.08
Jun-02		0.07

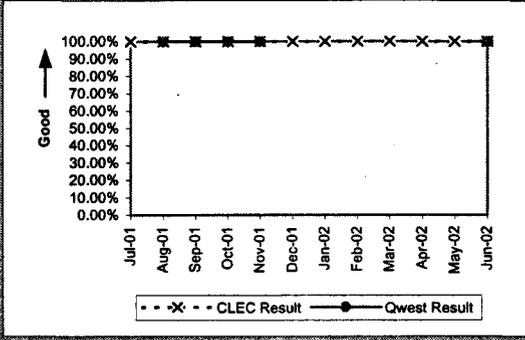


Accurate Database Updates (Percent) (DB-2C-1) (Parity)		
Date	CLEC Result	
Jul-01		94.63%
Aug-01		94.75%
Sep-01		94.25%
Oct-01		93.16%
Nov-01		95.29%
Dec-01		95.26%
Jan-02		96.05%
Feb-02		95.25%
Mar-02		94.91%
Apr-02		94.75%
May-02		95.30%
Jun-02		95.32%

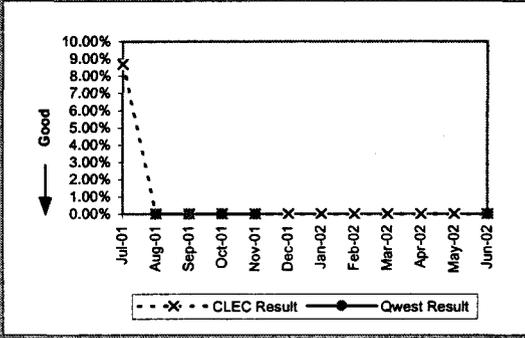


Checklist #9 - NXX Code Activation

NXX Code Activation (Percent) (NP-1A) (Parity)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	21	21	100.00%			
Aug-01	32	32	100.00%	4	4	100.00%
Sep-01	8	8	100.00%	3	3	100.00%
Oct-01	18	18	100.00%	1	1	100.00%
Nov-01	15	15	100.00%	2	2	100.00%
Dec-01	21	21	100.00%			
Jan-02	9	9	100.00%			
Feb-02	7	7	100.00%			
Mar-02	9	9	100.00%			
Apr-02	14	14	100.00%			
May-02	7	7	100.00%			
Jun-02	1	1	100.00%	2	2	100.00%

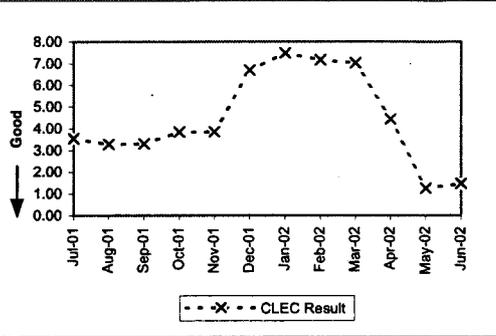


NXX Code Activation - Facility Delays (Percent) (NP-1B) (Diagnostic)						
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	8	0.00%	0	3	0.00%
Oct-01	0	18	0.00%	0	1	0.00%
Nov-01	0	15	0.00%	0	2	0.00%
Dec-01	0	21	0.00%			
Jan-02	0	9	0.00%			
Feb-02	0	7	0.00%			
Mar-02	0	9	0.00%			
Apr-02	0	14	0.00%			
May-02	0	7	0.00%			
Jun-02	0	1	0.00%	0	2	0.00%



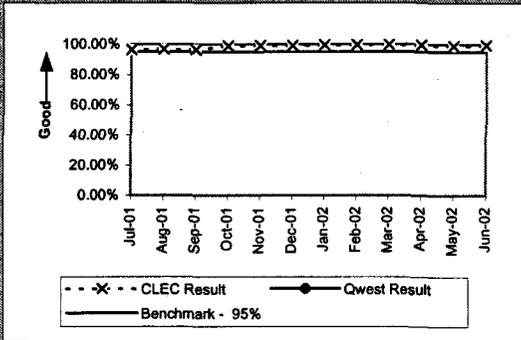
Checklist #10 - Databases and Signaling

Time to Update Databases (Avg Sec) LIDB (DB-1B) (Parity)		
Date	CLEC Result	
Jul-01		3.55
Aug-01		3.28
Sep-01		3.31
Oct-01		3.85
Nov-01		3.85
Dec-01		6.68
Jan-02		7.47
Feb-02		7.17
Mar-02		7.02
Apr-02		4.44
May-02		1.25
Jun-02		1.47

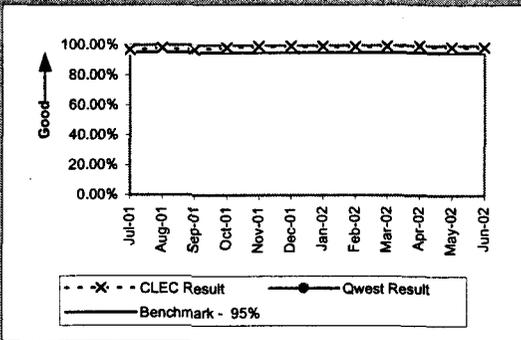


Checklist #11 - Number Portability\*\*

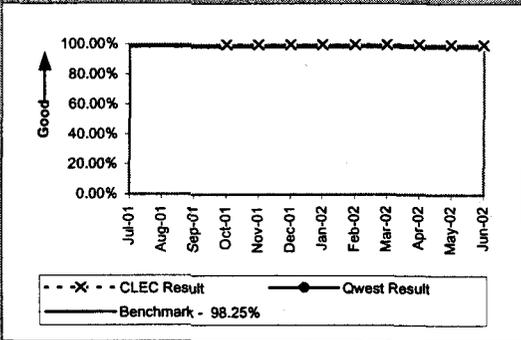
Number Portability Timeliness (Percent) (OP-8B) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7559	7829	96.55%	18.25%					
Aug-01	7973	8228	96.90%	17.33%					
Sep-01	5312	5503	96.53%	18.30%					
Oct-01	6715	6791	98.88%	10.52%					
Nov-01	5230	5276	99.13%	9.30%					
Dec-01	4538	4579	99.10%	9.42%					
Jan-02	8653	8680	99.69%	5.57%					
Feb-02	8181	8207	99.68%	5.62%					
Mar-02	6955	6968	99.81%	4.32%					
Apr-02	9887	9933	99.54%	6.79%					
May-02	8639	8737	98.88%	10.53%					
Jun-02	6178	6205	99.56%	6.58%					



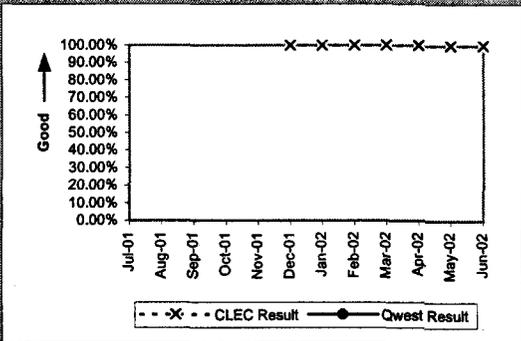
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33725	34819	96.86%	17.44%					
Aug-01	34718	35379	98.13%	13.54%					
Sep-01	28657	29500	97.14%	16.66%					
Oct-01	36588	37142	98.51%	12.12%					
Nov-01	40024	40251	99.44%	7.49%					
Dec-01	50706	50939	99.54%	6.75%					
Jan-02	41882	42165	99.33%	8.17%					
Feb-02	41488	41869	99.09%	9.50%					
Mar-02	42032	42239	99.51%	6.98%					
Apr-02	39555	39674	99.70%	5.47%					
May-02	43298	43704	99.07%	9.59%					
Jun-02	43134	43576	98.99%	10.02%					



Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17A) (Benchmark)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01	43929	43933	99.99%	0.95%					
Nov-01	45524	45527	99.99%	0.81%					
Dec-01	55514	55525	99.98%	1.41%					
Jan-02	50860	50868	99.98%	1.25%					
Feb-02	50077	50081	99.99%	0.89%					
Mar-02	49217	49219	100.00%	0.64%					
Apr-02	48743	48745	100.00%	0.64%					
May-02	52446	52450	99.99%	0.87%					
Jun-02	49811	49816	99.99%	1.00%					

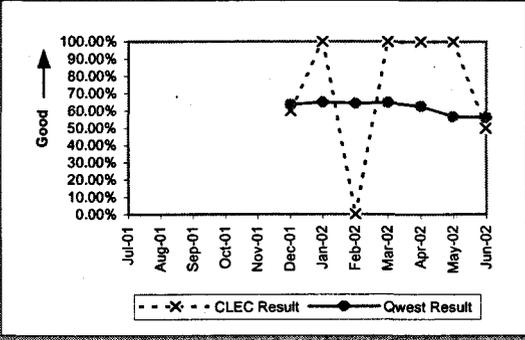


Timeliness of Disconnects associated with LNP Orders (Percent) (OP-17B) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	55525	55525	100.00%	0.00%					
Jan-02	50868	50868	100.00%	0.00%					
Feb-02	50081	50081	100.00%	0.00%					
Mar-02	49219	49219	100.00%	0.00%					
Apr-02	48745	48745	100.00%	0.00%					
May-02	52450	52450	100.00%	0.00%					
Jun-02	49816	49816	100.00%	0.00%					

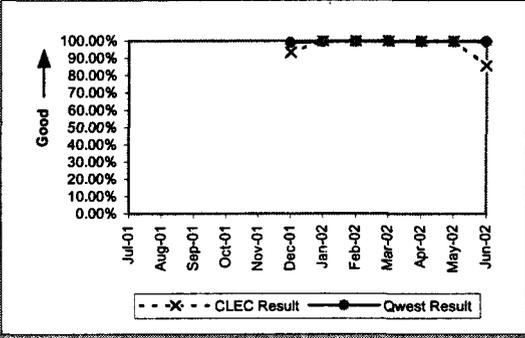


Checklist #11 - Number Portability\*\*

LNP Trouble Reports Cleared within 4 Hours (Percent) (MR-11A) (Parity)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	3	5	60.00%	48.99%	16449	25944	63.40%	0.17	-0.9
Jan-02	1	1	100.00%	0.00%	17581	27097	64.88%	-0.74	-1.45
Feb-02	0	3	0.00%	0.00%	16776	26150	64.15%	2	0.22
Mar-02	1	1	100.00%	0.00%	18282	28244	64.73%	-0.74	-1.45
Apr-02	1	1	100.00%	0.00%	13620	21685	62.81%	-0.77	-1.47
May-02	2	2	100.00%	0.00%	12815	22560	56.80%	-1.23	-1.75
Jun-02	1	2	50.00%	50.00%	12269	21840	56.18%	0.15	-0.91



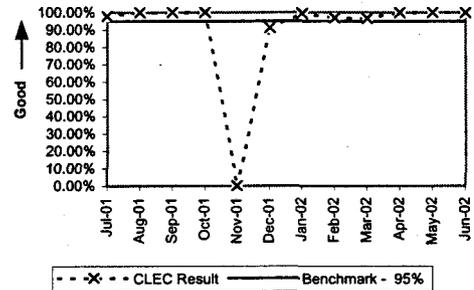
LNP Trouble Reports Cleared within 48 Hours (Percent) (MR-11B) (Parity)									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	14	15	93.33%	24.94%	49654	50188	98.94%	1.41	-0.14
Jan-02	7	7	100.00%	0.00%	56303	56579	99.51%	-0.19	-1.11
Feb-02	8	8	100.00%	0.00%	54018	54241	99.59%	-0.18	-1.11
Mar-02	10	10	100.00%	0.00%	57437	57692	99.56%	-0.21	-1.13
Apr-02	6	6	100.00%	0.00%	48175	48343	99.65%	-0.14	-1.09
May-02	14	14	100.00%	0.00%	47775	47931	99.67%	-0.21	-1.13
Jun-02	6	7	85.71%	34.99%	44312	44554	99.46%	2.08	0.26



Checklist #13 - Reciprocal Compensation

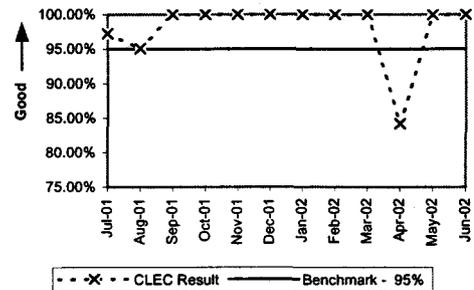
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	822858.4	840455.61	97.91%
Aug-01	948520.37	948520.37	100.00%
Sep-01	744258.68	744258.68	100.00%
Oct-01	740910.65	740910.65	100.00%
Nov-01	-456917.68	745624.73	0.00%
Dec-01	675289.45	740610.21	91.18%
Jan-02	899808.68	906147.49	99.30%
Feb-02	750999.38	775400.12	96.85%
Mar-02	744429.89	770252.71	96.65%
Apr-02	1035003.83	1035003.83	100.00%
May-02	819223.8	819223.81	100.00%
Jun-02	691205.12	691205.12	100.00%



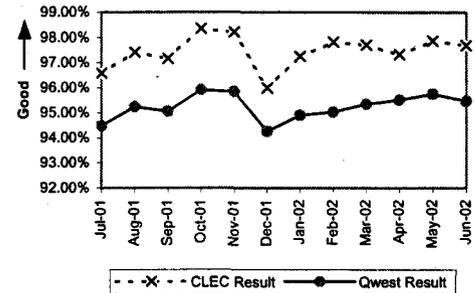
Billing Completeness (Percent) Reciprocal Compensation (BI-4B) (Benchmark)

Date	CLEC Num	CLEC Denom	CLEC Result
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%
Oct-01	740760.24	740910.65	99.98%
Nov-01	745576.69	745624.73	99.99%
Dec-01	740531.84	740610.21	99.99%
Jan-02	906137.05	906147.49	100.00%
Feb-02	775396.74	775400.12	100.00%
Mar-02	770247.6	770252.71	100.00%
Apr-02	871678.07	1035003.83	84.22%
May-02	818699.34	819223.81	99.94%
Jun-02	691199.09	691205.12	100.00%

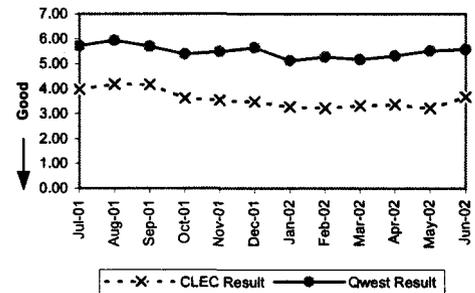


Checklist #14 - Resale - Residence Installation

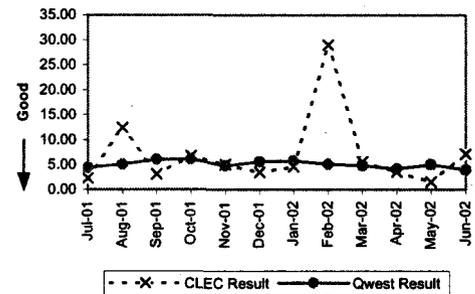
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1720	1781	96.58%	18.19%	85254	90229	94.49%	-3.82	-3.33
Aug-01	1881	1931	97.41%	15.88%	98979	103926	95.24%	-4.44	-3.7
Sep-01	1302	1340	97.16%	16.60%	79780	83930	95.06%	-3.53	-3.15
Oct-01	1558	1584	98.36%	12.71%	84411	88007	95.91%	-4.87	-3.96
Nov-01	1371	1396	98.21%	13.26%	74760	78020	95.82%	-4.42	-3.69
Dec-01	1219	1270	95.98%	19.63%	64877	68833	94.25%	-2.63	-2.6
Jan-02	1520	1563	97.25%	16.36%	72327	76206	94.91%	-4.16	-3.53
Feb-02	1479	1512	97.82%	14.61%	62049	65298	95.02%	-4.94	-4
Mar-02	1405	1438	97.71%	14.97%	65081	68251	95.36%	-4.19	-3.55
Apr-02	1244	1278	97.34%	16.09%	62075	64989	95.52%	-3.12	-2.9
May-02	1240	1267	97.87%	14.44%	63485	66307	95.74%	-3.71	-3.26
Jun-02	1354	1386	97.69%	15.02%	59189	62006	95.46%	-3.95	-3.4



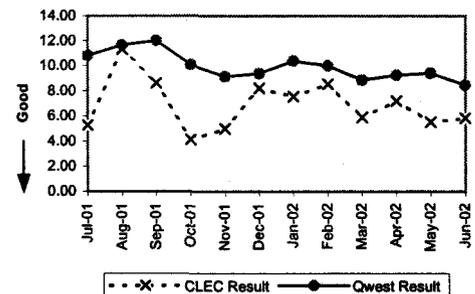
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7119	1790	3.98	2.29	518843	90761	5.72	-9.93	-7.04
Aug-01	8142	1950	4.18	3.15	624439	104869	5.95	-10.4	-7.32
Sep-01	5610	1346	4.17	3.08	482040	84623	5.70	-6.95	-5.23
Oct-01	5779	1596	3.62	2.46	477459	88588	5.39	-10.48	-7.37
Nov-01	4972	1406	3.54	3.13	431397	78543	5.49	-11.82	-8.19
Dec-01	4424	1276	3.47	2.93	391378	69246	5.65	-12.42	-8.55
Jan-02	5156	1572	3.28	2.20	393456	76660	5.13	-11.28	-7.86
Feb-02	4905	1519	3.23	2.59	346338	65628	5.28	-13.62	-9.28
Mar-02	4788	1439	3.33	2.60	354579	68542	5.17	-13.28	-9.07
Apr-02	4330	1283	3.37	2.56	347619	65312	5.32	-12.43	-8.56
May-02	4101	1268	3.23	2.17	367737	66667	5.52	-12.9	-8.84
Jun-02	5084	1387	3.67	3.64	348370	62437	5.58	-11.09	-7.74



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	78	34	2.29	2.33	9787	2224	4.40	-0.89	-1.54
Aug-01	384	31	12.39	45.67	11004	2165	5.08	2.1	0.27
Sep-01	68	22	3.09	4.79	10509	1740	6.04	-0.85	-1.51
Oct-01	156	23	6.78	8.79	11523	1889	6.10	2.26	0.37
Nov-01	161	32	5.03	13.39	9742	2053	4.75	1.88	0.14
Dec-01	119	34	3.50	8.85	10109	1802	5.61	-0.94	-1.57
Jan-02	115	25	4.60	6.16	11895	2063	5.77	-0.28	-1.17
Feb-02	550	19	28.95	116.51	8348	1633	5.11	2.51	0.53
Mar-02	78	14	5.57	10.90	7218	1485	4.86	0.48	-0.71
Apr-02	72	20	3.60	4.82	5251	1272	4.13	-0.25	-1.15
May-02	30	19	1.58	1.61	6224	1245	5.00	-0.78	-1.48
Jun-02	150	21	7.14	14.92	5240	1323	3.96	1.64	0

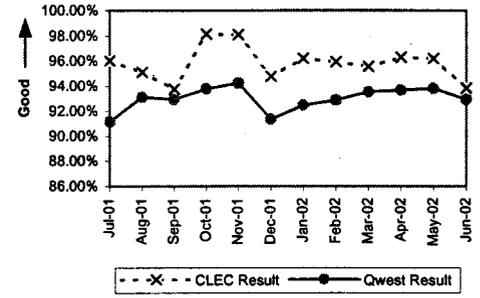


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	163	31	5.26	3.08	33451	3099	10.79	-1.35	-1.82
Aug-01	238	21	11.33	10.58	36596	3136	11.67	-0.06	-1.04
Sep-01	155	18	8.61	10.20	32823	2733	12.01	-0.5	-1.31
Oct-01	37	9	4.11	5.53	21972	2177	10.09	-0.92	-1.56
Nov-01	15	3	5.00	3.00	15821	1733	9.13	-0.48	-1.29
Dec-01	156	19	8.21	6.29	21129	2252	9.38	-0.46	-1.28
Jan-02	151	20	7.55	8.77	19889	1917	10.38	-0.56	-1.34
Feb-02	145	17	8.53	13.94	16802	1679	10.01	-0.37	-1.22
Mar-02	112	19	5.89	6.10	15497	1747	8.87	-1.1	-1.67
Apr-02	108	15	7.20	5.82	15767	1704	9.25	-0.57	-1.34
May-02	44	8	5.50	4.00	15541	1652	9.41	-0.7	-1.42
Jun-02	70	12	5.83	4.67	13314	1572	8.47	-0.43	-1.26

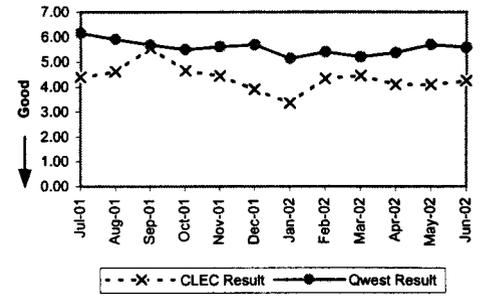


Checklist #14 - Resale - Residence Installation

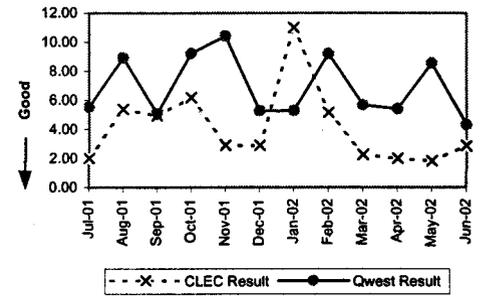
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	411	428	96.03%	19.53%	20075	22019	91.17%	-3.51	-3.13
Aug-01	409	430	95.12%	21.55%	24122	25901	93.13%	-1.61	-1.98
Sep-01	360	384	93.75%	24.21%	19711	21213	92.92%	-0.63	-1.38
Oct-01	421	429	98.14%	13.53%	22536	24033	93.77%	-3.71	-3.25
Nov-01	411	419	98.09%	13.69%	20063	21292	94.23%	-3.36	-3.04
Dec-01	398	420	94.76%	22.28%	16718	18304	91.34%	-2.47	-2.5
Jan-02	480	499	96.19%	19.14%	17908	19372	92.44%	-3.13	-2.9
Feb-02	353	368	95.92%	19.77%	15498	16690	92.86%	-2.26	-2.37
Mar-02	365	382	95.55%	20.82%	17171	18359	93.53%	-1.59	-1.97
Apr-02	390	405	96.30%	18.89%	16633	17755	93.68%	-2.14	-2.3
May-02	405	421	96.20%	19.12%	17984	19174	93.79%	-2.02	-2.23
Jun-02	471	502	93.82%	24.07%	16537	17794	92.94%	-0.77	-1.47



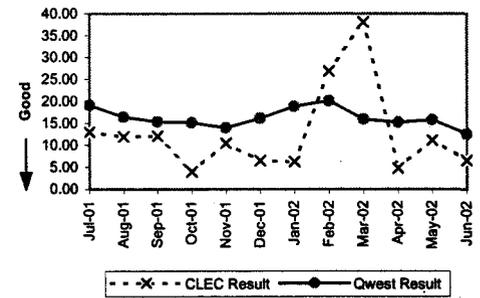
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1905	434	4.39	4.28	136582	22183	6.16	-2.44	-2.49
Aug-01	2010	435	4.62	4.10	154406	26137	5.91	-2.47	-2.5
Sep-01	2162	389	5.56	5.03	121768	21406	5.69	-0.27	-1.16
Oct-01	2025	435	4.66	3.83	133129	24201	5.50	-1.45	-1.88
Nov-01	1888	425	4.44	3.37	120038	21411	5.61	-1.97	-2.2
Dec-01	1645	421	3.91	2.88	104676	18424	5.88	-2.69	-2.64
Jan-02	1683	502	3.35	3.29	100227	19481	5.14	-3.21	-2.95
Feb-02	1801	370	4.33	8.66	90658	16780	5.40	-1.26	-1.77
Mar-02	1700	382	4.45	13.24	95858	18450	5.20	-1.2	-1.73
Apr-02	1666	406	4.10	4.16	96065	17855	5.38	-3.3	-3.01
May-02	1730	424	4.08	4.33	109845	19266	5.70	-2.67	-2.62
Jun-02	2152	506	4.25	3.22	100212	17939	5.59	-4.26	-3.59



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	7	2.00	2.16	3646	659	5.53	-0.39	-1.24
Aug-01	70	13	5.38	6.23	5183	581	8.92	-0.32	-1.19
Sep-01	79	16	4.94	5.30	2332	460	5.07	-0.05	-1.03
Oct-01	31	5	6.20	8.32	5310	576	9.22	-0.16	-1.1
Nov-01	26	9	2.89	2.67	5160	496	10.40	-0.41	-1.25
Dec-01	29	10	2.90	1.91	3342	637	5.25	-0.41	-1.25
Jan-02	110	10	11.00	14.34	3385	641	5.28	1.41	-0.15
Feb-02	36	7	5.14	5.15	4884	531	9.20	-0.27	-1.17
Mar-02	18	8	2.25	1.39	2643	465	5.68	-0.36	-1.22
Apr-02	8	4	2.00	1.15	2150	398	5.40	-0.36	-1.22
May-02	11	6	1.83	0.75	3733	436	8.56	-0.31	-1.19
Jun-02	49	17	2.88	2.03	1842	427	4.31	-0.64	-1.39

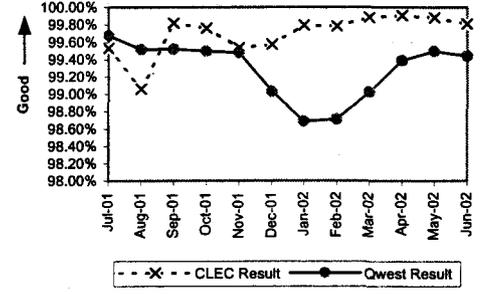


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	169	13	13.00	11.28	26254	1378	19.05	-0.43	-1.26
Aug-01	107	9	11.89	17.00	21126	1287	16.41	-0.46	-1.28
Sep-01	133	11	12.09	14.29	17464	1141	15.31	-0.38	-1.23
Oct-01	16	4	4.00	4.08	15912	1054	15.10	-0.58	-1.35
Nov-01	52	5	10.40	5.41	11867	852	13.93	-0.3	-1.18
Dec-01	77	12	6.42	5.30	15679	972	16.13	-0.68	-1.42
Jan-02	56	9	6.22	8.53	16113	857	18.80	-0.68	-1.41
Feb-02	288	10	26.80	42.51	13848	689	20.10	1.2	-0.27
Mar-02	342	9	38.00	80.57	11673	736	15.86	1.91	0.16
Apr-02	52	11	4.73	2.87	11292	743	15.20	-1.54	-1.94
May-02	111	10	11.10	15.75	12045	765	15.75	-0.39	-1.24
Jun-02	99	15	6.60	6.92	10536	839	12.56	-1.19	-1.72

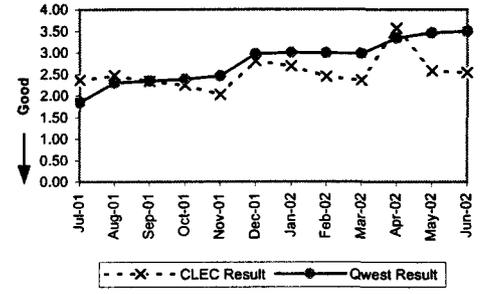


Checklist #14 - Resale - Residence Installation

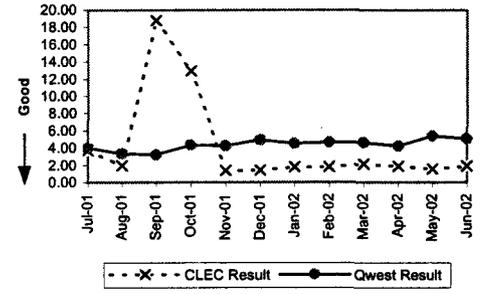
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9552	9597	99.53%	6.83%	536366	538103	99.68%	2.5	0.52
Aug-01	13187	13312	99.06%	9.64%	234817	235953	99.52%	7.42	3.51
Sep-01	8228	8243	99.82%	4.26%	179781	180645	99.52%	-3.81	-3.32
Oct-01	10918	10944	99.76%	4.87%	181802	182720	99.50%	-3.81	-3.31
Nov-01	11527	11581	99.53%	6.81%	162926	163779	99.48%	-0.79	-1.48
Dec-01	13058	13114	99.57%	6.52%	136407	137746	99.03%	-6.08	-4.7
Jan-02	18499	18537	99.80%	4.52%	154617	156679	99.68%	-12.55	-8.63
Feb-02	10082	10104	99.78%	4.66%	142231	144090	98.71%	-9.23	-6.61
Mar-02	11929	11943	99.88%	3.42%	156585	158133	99.02%	-9.22	-6.61
Apr-02	10964	10974	99.91%	3.02%	158482	159452	99.39%	-6.74	-5.1
May-02	11056	11069	99.88%	3.43%	179263	180172	99.50%	-5.58	-4.39
Jun-02	9515	9533	99.81%	4.34%	170620	171575	99.44%	-4.7	-3.86



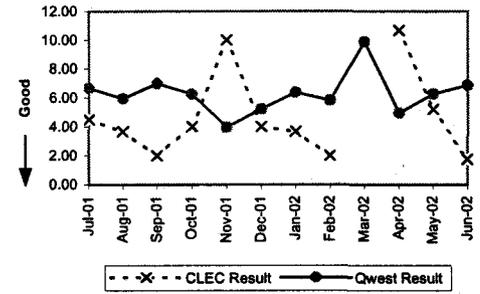
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16923	7158	2.36	1.22	717464	387045	1.85	32.2	18.57
Aug-01	20603	8358	2.47	0.84	354067	153656	2.30	9.56	4.81
Sep-01	12091	5192	2.33	1.03	292791	124971	2.34	-0.7	-1.42
Oct-01	14922	6645	2.25	1.12	296943	124729	2.38	-7.14	-5.34
Nov-01	15024	7412	2.03	0.99	271396	110540	2.46	-29.93	-19.2
Dec-01	20569	7324	2.81	1.00	307001	103278	2.97	-8.21	-5.99
Jan-02	20626	7669	2.69	1.00	368263	122775	3.00	-15.01	-10.13
Feb-02	17208	7032	2.45	0.83	325370	108738	2.99	-27.25	-17.57
Mar-02	15459	6549	2.36	0.89	339444	113993	2.98	-27.21	-17.54
Apr-02	21326	5966	3.57	3.16	376335	112778	3.34	12.32	6.49
May-02	15858	6136	2.58	0.96	430866	124550	3.46	-51.45	-32.28
Jun-02	15709	6176	2.54	0.81	414523	118398	3.50	-48.79	-30.66



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	168	45	3.73	9.67	7484	1871	4.00	-0.16	-1.1
Aug-01	244	126	1.94	2.29	4278	1287	3.32	-1.24	-1.76
Sep-01	300	16	18.75	63.17	2939	917	3.21	2.2	0.34
Oct-01	363	28	12.96	48.64	4581	1056	4.34	1.91	0.16
Nov-01	81	59	1.37	1.62	4119	970	4.25	-1.16	-1.7
Dec-01	78	55	1.42	1.13	6280	1272	4.94	-1.55	-1.94
Jan-02	62	35	1.77	1.33	8915	1985	4.49	-0.85	-1.52
Feb-02	40	22	1.82	2.40	8281	1786	4.64	-1.14	-1.69
Mar-02	32	15	2.13	2.39	6734	1464	4.60	-0.79	-1.48
Apr-02	15	8	1.88	0.83	3701	880	4.21	-0.63	-1.38
May-02	14	9	1.56	0.88	4473	832	5.38	-0.83	-1.5
Jun-02	27	14	1.93	1.82	4127	815	5.06	-1	-1.61

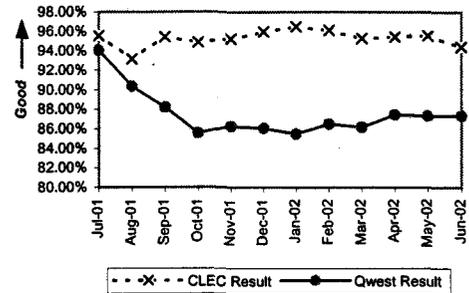


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	2	4.50	0.71	1077	162	6.65	-0.11	-1.07
Aug-01	11	3	3.67	1.53	1058	178	5.94	-0.34	-1.21
Sep-01	2	1	2.00		1101	158	6.97	-0.22	-1.13
Oct-01	4	1	4.00		729	117	6.23	-0.09	-1.05
Nov-01	10	1	10.00		312	79	3.95	1.98	0.2
Dec-01	8	2	4.00	2.83	590	113	5.22	-0.24	-1.15
Jan-02	11	3	3.67	3.79	877	138	6.36	-0.32	-1.2
Feb-02	2	1	2.00		662	114	5.81	-0.44	-1.27
Mar-02					1255	127	9.88		
Apr-02	32	3	10.67	8.02	524	106	4.94	1.51	-0.08
May-02	26	5	5.20	4.76	606	97	6.25	-0.2	-1.12
Jun-02	7	4	1.75	0.96	1015	148	6.86	-0.73	-1.45

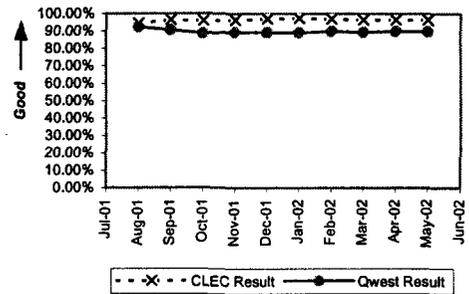


Checklist #14 - Resale - Residence Installation

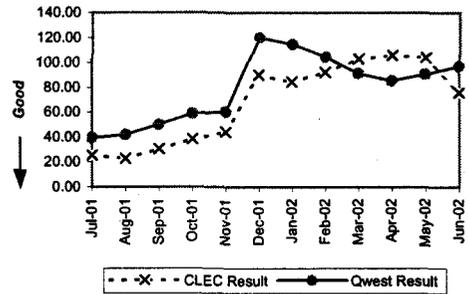
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	15557	16280	95.56%	20.60%	715505	760661	94.06%	-7.99	-5.86
Aug-01	12828	13768	93.17%	25.22%	460513	509795	90.33%	-11.13	-7.76
Sep-01	12266	12850	95.46%	20.83%	289244	327933	88.20%	-25	-16.2
Oct-01	10893	11482	94.87%	22.06%	249597	291733	85.56%	-27.85	-17.93
Nov-01	12571	13198	95.25%	21.27%	241437	279860	86.27%	-29.29	-18.81
Dec-01	13550	14116	95.99%	19.62%	210622	244754	86.05%	-33.13	-21.14
Jan-02	17092	17714	96.49%	18.41%	204630	239332	85.50%	-40.08	-25.37
Feb-02	15670	16305	96.11%	19.35%	207466	239844	86.50%	-34.73	-22.11
Mar-02	12272	12881	95.27%	21.22%	203363	235915	86.20%	-29.07	-18.87
Apr-02	12617	13215	95.47%	20.79%	213400	243963	87.47%	-27.07	-17.46
May-02	12155	12714	95.60%	20.50%	222338	254445	87.38%	-27.25	-17.56
Jun-02	11425	12095	94.46%	22.87%	226308	259104	87.34%	-23.01	-14.99



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13016	13768	94.54%	22.72%	470696	509795	92.33%	-9.81	-6.84
Sep-01	12396	12850	96.47%	18.46%	297084	327933	90.59%	-22.38	-14.6
Oct-01	11016	11482	95.94%	19.73%	258868	291733	88.73%	-23.96	-15.57
Nov-01	12715	13198	96.34%	18.78%	249969	279860	89.32%	-25.52	-16.51
Dec-01	13679	14116	96.90%	17.32%	218363	244754	89.22%	-28.63	-18.41
Jan-02	17249	17714	97.38%	15.99%	213020	239332	89.01%	-34.36	-21.89
Feb-02	15815	16305	96.99%	17.07%	215635	239844	89.91%	-29.07	-18.68
Mar-02	12415	12881	96.38%	18.67%	211006	235915	89.44%	-24.96	-16.18
Apr-02	12746	13215	96.45%	18.50%	219355	243963	89.91%	-24.31	-15.78
May-02	12263	12714	96.45%	18.50%	228245	254445	89.70%	-24.44	-15.86
Jun-02									

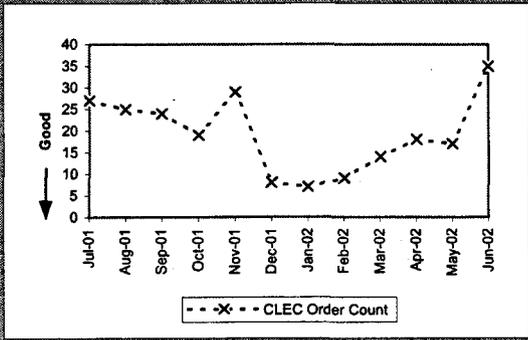


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2042	80	25.52	36.01	350936	8909	39.39	-2.11	-2.28
Aug-01	2980	131	22.75	29.46	455054	10847	41.95	-3.45	-3.1
Sep-01	4000	131	30.53	30.23	517125	10311	50.15	-3.04	-2.85
Oct-01	4265	111	38.42	40.17	568664	9675	58.78	-2.62	-2.59
Nov-01	5707	129	44.24	45.83	667838	11050	60.44	-2.16	-2.31
Dec-01	8556	95	90.06	83.75	861548	7164	120.26	-1.99	-2.21
Jan-02	8208	97	84.62	76.68	781911	6816	114.72	-2.08	-2.27
Feb-02	9778	106	92.25	83.01	694774	6645	104.56	-0.92	-1.56
Mar-02	11127	108	103.03	89.23	742139	8132	91.26	0.95	-0.42
Apr-02	12397	117	105.96	99.42	756439	8869	85.29	1.91	0.16
May-02	11997	115	104.32	114.64	825459	9097	90.74	1.14	-0.31
Jun-02	12539	165	75.99	115.49	912540	9393	97.15	-1.97	-2.2



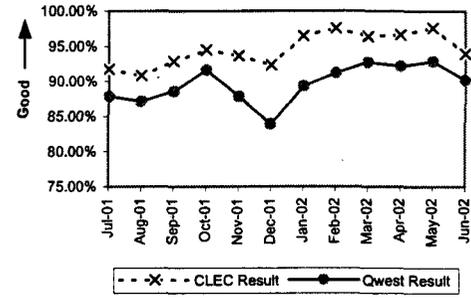
Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	27
Aug-01	25
Sep-01	24
Oct-01	19
Nov-01	29
Dec-01	8
Jan-02	7
Feb-02	9
Mar-02	14
Apr-02	18
May-02	17
Jun-02	35

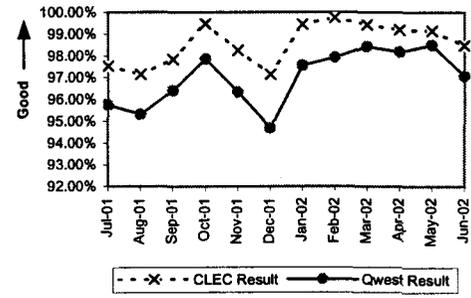


Checklist #14 - Resale - Residence Repair

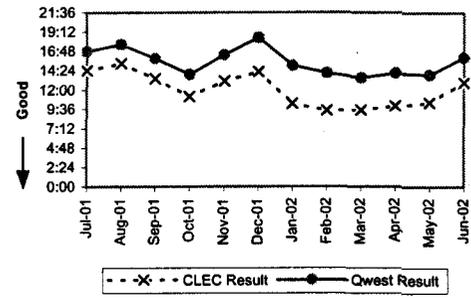
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1428	1556	91.77%	27.48%	100786	114743	87.84%	-4.72	-3.87
Aug-01	1568	1726	90.85%	28.84%	100725	115603	87.13%	-4.58	-3.78
Sep-01	1091	1175	92.85%	25.76%	77474	87480	88.56%	-4.59	-3.79
Oct-01	981	1038	94.51%	22.78%	76964	84013	91.61%	-3.35	-3.04
Nov-01	858	916	93.67%	24.35%	68627	78159	87.80%	-5.39	-4.28
Dec-01	723	783	92.34%	26.60%	61117	72849	83.90%	-6.39	-4.89
Jan-02	677	702	96.44%	18.53%	57100	63972	89.26%	-6.11	-4.72
Feb-02	646	662	97.58%	15.36%	49698	54509	91.17%	-5.78	-4.51
Mar-02	691	717	96.37%	18.69%	54764	59084	92.69%	-3.77	-3.29
Apr-02	841	870	96.67%	17.95%	60040	65134	92.18%	-4.9	-3.98
May-02	907	929	97.63%	15.21%	64905	69899	92.86%	-5.62	-4.41
Jun-02	1063	1131	93.99%	23.77%	69085	76600	90.19%	-4.26	-3.59



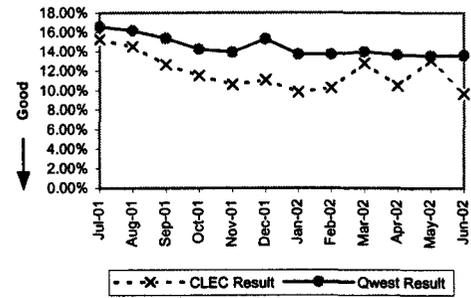
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1858	1905	97.53%	15.51%	146768	153283	95.75%	-3.83	-3.33
Aug-01	2115	2177	97.15%	16.63%	150649	158054	95.31%	-4.03	-3.45
Sep-01	1456	1488	97.85%	14.51%	116064	120382	96.41%	-2.96	-2.8
Oct-01	1331	1338	99.48%	7.21%	114349	116853	97.86%	-4.07	-3.47
Nov-01	1181	1202	98.25%	13.10%	105177	109166	96.35%	-3.5	-3.13
Dec-01	989	1018	97.15%	16.64%	96922	102349	94.70%	-3.48	-3.11
Jan-02	901	906	99.45%	7.41%	87997	90197	97.56%	-3.66	-3.23
Feb-02	816	818	99.76%	4.94%	73654	75215	97.92%	-3.65	-3.22
Mar-02	884	889	99.44%	7.48%	78920	80185	98.42%	-2.42	-2.47
Apr-02	1115	1124	99.20%	8.91%	87689	89309	98.19%	-2.53	-2.54
May-02	1161	1171	99.15%	9.20%	93489	94911	98.50%	-1.8	-2.1
Jun-02	1359	1380	98.48%	12.24%	98550	101514	97.08%	-3.06	-2.86



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27411:06	1905	14:23	13:41	2570424:49	153283	16:46	-5.85	-4.56
Aug-01	33255:46	2177	15:17	14:36	2786428:24	158054	17:38	-4.73	-3.87
Sep-01	19958:07	1488	13:25	12:22	1914737:36	120382	15:54	-5.93	-4.61
Oct-01	14944:28	1338	11:10	10:29	1622337:49	116853	13:53	-6.51	-4.96
Nov-01	15769:06	1202	13:07	12:31	1778701:11	109166	16:18	-5.97	-4.63
Dec-01	14509:47	1018	14:15	23:47	1889602:39	102349	18:28	-6.11	-4.72
Jan-02	9333:10	906	10:18	13:07	1353434:49	90197	15:00	-9.5	-6.78
Feb-02	7742:09	818	9:28	8:53	1059609:03	75215	14:05	-9.28	-6.64
Mar-02	8452:04	889	9:30	9:31	1079929:05	80185	13:28	-9	-6.47
Apr-02	11279:28	1124	10:02	10:39	1258319:08	89309	14:05	-9.35	-6.68
May-02	12228:50	1171	10:27	13:04	1320828:33	94911	13:55	-8.96	-6.45
Jun-02	17880:41	1380	12:57	13:02	1626951:14	101514	16:02	-7.82	-5.75



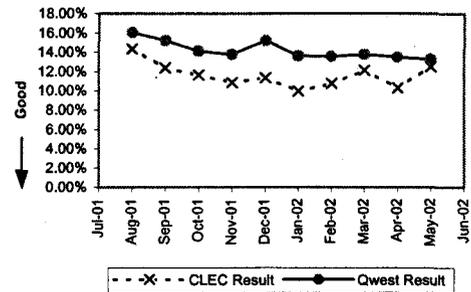
Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	301	1975	15.24%	35.94%	26401	159248	16.58%	-1.59	-1.97
Aug-01	329	2271	14.49%	35.20%	26635	164971	16.15%	-2.13	-2.3
Sep-01	195	1542	12.65%	33.24%	19195	125158	15.34%	-2.91	-2.77
Oct-01	161	1396	11.53%	31.94%	17318	121534	14.25%	-2.89	-2.76
Nov-01	132	1247	10.59%	30.77%	15756	113332	13.90%	-3.37	-3.05
Dec-01	117	1058	11.06%	31.36%	16341	106883	15.29%	-3.8	-3.31
Jan-02	92	935	9.84%	29.78%	12846	93776	13.70%	-3.41	-3.08
Feb-02	86	840	10.24%	30.31%	10658	77907	13.68%	-2.89	-2.76
Mar-02	116	908	12.78%	33.38%	11566	82859	13.96%	-1.02	-1.62
Apr-02	121	1154	10.49%	30.64%	12563	92063	13.65%	-3.11	-2.89
May-02	157	1199	13.09%	33.73%	13213	97753	13.52%	-0.43	-1.26
Jun-02	138	1429	9.66%	29.54%	14224	104644	13.59%	-4.31	-3.62



Checklist #14 - Resale - Residence Repair

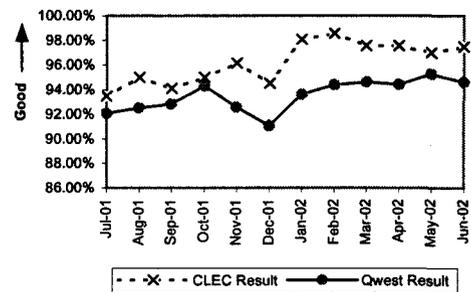
Repair Repeat Report Rate (Percent) (MR-7A\*) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	294	2046	14.37%	35.08%	23731	147815	16.05%	-2.06	-2.25
Sep-01	174	1404	12.39%	32.95%	17149	112540	15.24%	-2.95	-2.79
Oct-01	149	1279	11.65%	32.08%	15369	108762	14.13%	-2.53	-2.54
Nov-01	123	1135	10.84%	31.08%	14051	101908	13.79%	-2.87	-2.74
Dec-01	110	969	11.35%	31.72%	14579	95816	15.22%	-3.33	-3.03
Jan-02	84	843	9.96%	29.95%	11444	83926	13.64%	-3.09	-2.88
Feb-02	82	763	10.75%	30.97%	9522	70242	13.56%	-2.25	-2.37
Mar-02	104	857	12.14%	32.65%	10470	75925	13.79%	-1.4	-1.85
Apr-02	113	1096	10.31%	30.41%	11615	86042	13.50%	-3.07	-2.87
May-02	142	1131	12.56%	33.13%	12247	91965	13.32%	-0.75	-1.46
Jun-02									



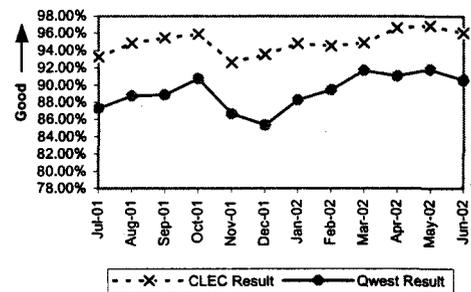
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1846	1975	93.47%	24.71%	146641	159248	92.08%	-2.27	-2.38
Aug-01	2157	2271	94.98%	21.84%	152586	164971	92.49%	-4.47	-3.72
Sep-01	1451	1542	94.10%	23.57%	116173	125158	92.82%	-1.93	-2.17
Oct-01	1326	1396	94.99%	21.82%	114585	121534	94.28%	-1.13	-1.68
Nov-01	1199	1247	96.15%	19.24%	104931	113332	92.59%	-4.78	-3.9
Dec-01	1000	1058	94.52%	22.76%	97343	106883	91.07%	-3.91	-3.38
Jan-02	917	935	98.07%	13.74%	87793	93776	93.62%	-5.55	-4.37
Feb-02	828	840	98.57%	11.87%	73545	77907	94.40%	-5.23	-4.18
Mar-02	886	908	97.58%	15.38%	78404	82859	94.62%	-3.92	-3.39
Apr-02	1126	1154	97.57%	15.39%	86915	92063	94.41%	-4.65	-3.83
May-02	1163	1199	97.00%	17.07%	93119	97753	95.26%	-2.81	-2.71
Jun-02	1393	1429	97.48%	15.67%	98996	104644	94.60%	-4.78	-3.91



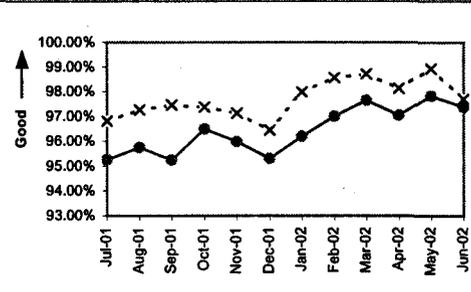
Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	276	296	93.24%	25.10%	27781	31824	87.30%	-3.06	-2.86
Aug-01	387	408	94.85%	22.10%	28110	31679	88.73%	-3.88	-3.36
Sep-01	274	287	95.47%	20.80%	21066	23712	88.84%	-3.55	-3.16
Oct-01	256	267	95.88%	19.87%	19999	22040	90.74%	-2.88	-2.75
Nov-01	251	271	92.62%	26.14%	17846	20598	86.64%	-2.87	-2.75
Dec-01	217	232	93.53%	24.59%	15434	18085	85.34%	-3.51	-3.13
Jan-02	237	250	94.80%	22.20%	13816	15650	88.28%	-3.18	-2.93
Feb-02	190	201	94.53%	22.74%	12467	13941	89.43%	-2.33	-2.42
Mar-02	204	215	94.88%	22.03%	14235	15524	91.70%	-1.68	-2.02
Apr-02	285	295	96.61%	18.10%	16980	18647	91.06%	-3.31	-3.02
May-02	340	351	96.87%	17.42%	18279	19911	91.80%	-3.43	-3.08
Jun-02	461	480	96.04%	19.50%	21246	23456	90.58%	-4.06	-3.47



All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs

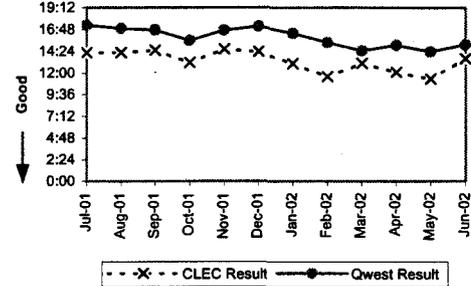
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	394	407	96.81%	17.58%	41292	43350	95.25%	-1.47	-1.89
Aug-01	532	547	97.26%	16.33%	42089	43959	95.75%	-1.74	-2.06
Sep-01	383	393	97.46%	15.75%	31501	33077	95.24%	-2.05	-2.25
Oct-01	370	380	97.37%	16.01%	30438	31547	96.48%	-0.93	-1.57
Nov-01	373	384	97.14%	16.68%	28471	29663	95.98%	-1.14	-1.7
Dec-01	325	337	96.44%	18.53%	24982	26214	95.30%	-0.98	-1.6
Jan-02	340	347	97.98%	14.06%	22447	23336	96.19%	-1.73	-2.05
Feb-02	273	277	98.56%	11.93%	19373	19972	97.00%	-1.51	-1.92
Mar-02	305	309	98.71%	11.30%	21478	21998	97.64%	-1.23	-1.75
Apr-02	419	427	98.13%	13.56%	25282	26050	97.05%	-1.3	-1.79
May-02	465	470	98.94%	10.26%	26876	27471	97.83%	-1.63	-1.99
Jun-02	586	610	97.70%	14.97%	30378	31194	97.38%	-0.49	-1.3



Checklist #14 - Resale - Residence Repair

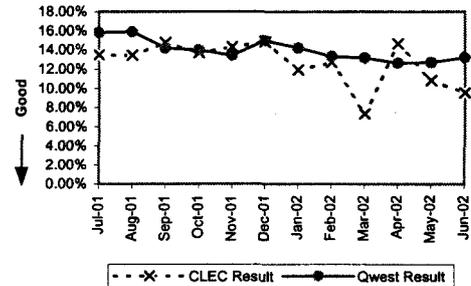
Mean Time to Restore (Hours-Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5803:36	407	14:16	13:19	750116:52	43350	17:18	-3.21	-2.95
Aug-01	7797:44	547	14:15	12:44	743575:01	43959	16:55	-3.42	-3.08
Sep-01	5710:07	393	14:32	12:13	553449:36	33077	16:44	-2.3	-2.4
Oct-01	4992:11	380	13:08	13:01	492157:48	31547	15:36	-2.46	-2.49
Nov-01	5619:06	384	14:38	13:16	495193:41	29663	16:42	-2.44	-2.48
Dec-01	4838:02	337	14:21	12:49	449659:20	26214	17:09	-2.9	-2.76
Jan-02	4524:11	347	13:02	15:19	381807:35	23336	16:22	-3.39	-3.06
Feb-02	3203:56	277	11:34	10:37	307052:14	19972	15:22	-3.62	-3.2
Mar-02	4044:32	309	13:05	10:50	318666:54	21998	14:29	-0.99	-1.6
Apr-02	5163:08	427	12:05	10:53	392790:22	26050	15:05	-3.46	-3.11
May-02	5326:20	470	11:20	9:56	394390:06	27471	14:21	-4.52	-3.75
Jun-02	8270:43	610	13:34	11:38	472254:42	31194	15:08	-2.67	-2.62



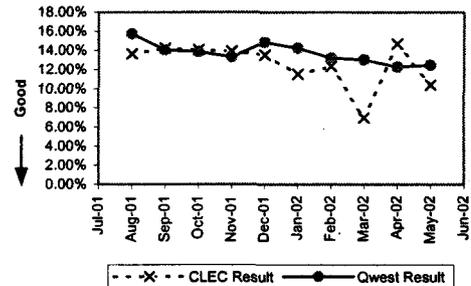
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	415	13.49%	34.17%	7024	44356	15.84%	-1.3	-1.79
Aug-01	75	557	13.47%	34.13%	7223	45350	15.93%	-1.58	-1.96
Sep-01	59	399	14.79%	35.50%	4805	33838	14.20%	0.35	-0.79
Oct-01	53	387	13.70%	34.38%	4513	32276	13.98%	-0.16	-1.1
Nov-01	56	391	14.32%	35.03%	4074	30328	13.43%	0.52	-0.68
Dec-01	51	344	14.83%	35.54%	4030	26905	14.98%	-0.08	-1.05
Jan-02	42	352	11.93%	32.42%	3404	23908	14.24%	-1.23	-1.75
Feb-02	36	283	12.72%	33.32%	2726	20425	13.35%	-0.31	-1.19
Mar-02	23	314	7.32%	26.05%	2956	22448	13.17%	-3.04	-2.85
Apr-02	63	430	14.65%	35.36%	3345	26493	12.63%	1.24	-0.24
May-02	52	481	10.81%	31.05%	3552	27988	12.69%	-1.23	-1.75
Jun-02	59	619	9.53%	29.37%	4204	31812	13.22%	-2.68	-2.63



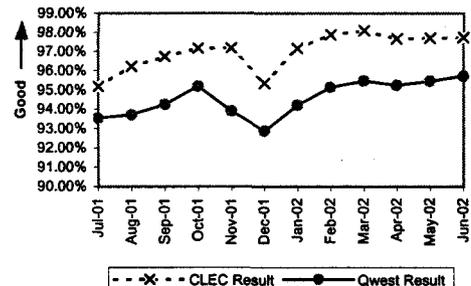
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	66	484	13.64%	34.32%	6293	40085	15.70%	-1.24	-1.75
Sep-01	50	351	14.25%	34.95%	4227	30130	14.03%	0.13	-0.92
Oct-01	47	334	14.07%	34.77%	3969	28653	13.85%	0.13	-0.92
Nov-01	49	352	13.92%	34.62%	3563	26778	13.31%	0.35	-0.79
Dec-01	39	288	13.54%	34.22%	3533	23794	14.85%	-0.62	-1.38
Jan-02	35	304	11.51%	31.92%	2955	20763	14.23%	-1.35	-1.82
Feb-02	32	259	12.36%	32.91%	2392	18108	13.21%	-0.4	-1.25
Mar-02	20	288	6.94%	25.42%	2631	20223	13.01%	-3.04	-2.85
Apr-02	59	402	14.68%	35.39%	3013	24506	12.29%	1.42	-0.14
May-02	47	452	10.40%	30.52%	3254	26077	12.48%	-1.33	-1.81
Jun-02									



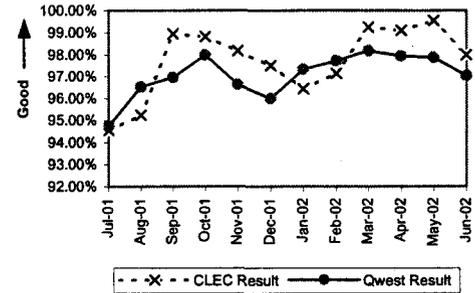
Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	395	415	95.18%	21.42%	41494	44356	93.55%	-1.35	-1.82
Aug-01	536	557	96.23%	19.05%	42499	45350	93.71%	-2.43	-2.48
Sep-01	386	399	96.74%	17.75%	31891	33838	94.25%	-2.13	-2.29
Oct-01	376	387	97.16%	16.62%	30722	32276	95.19%	-1.8	-2.1
Nov-01	380	391	97.19%	16.54%	28482	30328	93.91%	-2.69	-2.64
Dec-01	328	344	95.35%	21.06%	24986	26905	92.87%	-1.78	-2.08
Jan-02	342	352	97.16%	16.61%	22525	23908	94.22%	-2.35	-2.43
Feb-02	277	283	97.88%	14.41%	19431	20425	95.13%	-2.13	-2.3
Mar-02	308	314	98.09%	13.69%	21433	22448	95.48%	-2.21	-2.34
Apr-02	420	430	97.67%	15.07%	25236	26493	95.26%	-2.34	-2.42
May-02	470	481	97.71%	14.95%	26716	27988	95.46%	-2.36	-2.43
Jun-02	605	619	97.74%	14.87%	30454	31812	95.73%	-2.45	-2.49

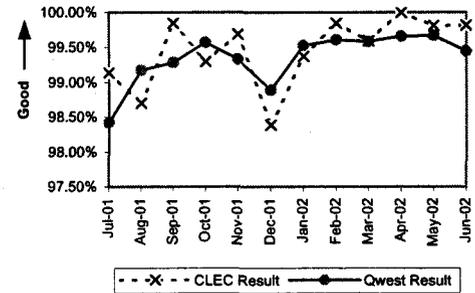


Checklist #14 - Resale - Residence Repair

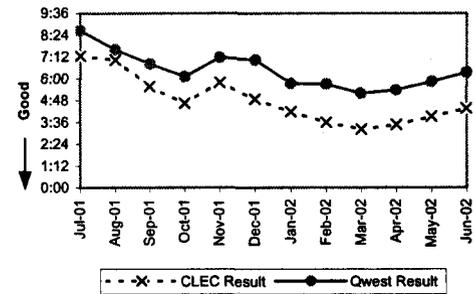
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	383	405	94.57%	22.67%	29684	31328	94.75%	0.2	-0.88
Aug-01	441	463	95.25%	21.27%	29037	30077	96.54%	1.46	-0.11
Sep-01	284	287	98.95%	10.17%	22765	23478	96.96%	-1.95	-2.19
Oct-01	335	339	98.82%	10.80%	26752	27302	97.99%	-1.09	-1.66
Nov-01	268	273	98.17%	13.41%	23133	23938	96.64%	-1.4	-1.85
Dec-01	273	280	97.50%	15.61%	21629	22529	96.01%	-1.27	-1.77
Jan-02	217	225	96.44%	18.52%	22687	23308	97.34%	0.84	-0.49
Feb-02	239	246	97.15%	16.63%	22318	22841	97.71%	0.61	-0.63
Mar-02	263	265	99.25%	8.65%	24292	24740	98.19%	-1.28	-1.78
Apr-02	223	225	99.11%	9.39%	18306	18690	97.95%	-1.23	-1.74
May-02	222	223	99.55%	6.68%	19105	19521	97.87%	-1.73	-2.05
Jun-02	244	249	97.99%	14.03%	18547	19115	97.03%	-0.89	-1.54



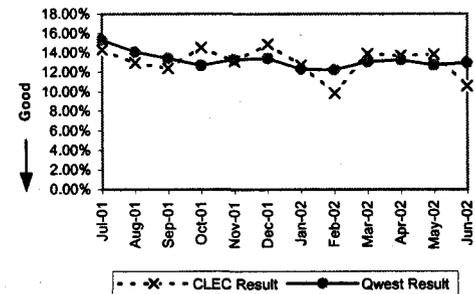
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	804	811	99.14%	9.25%	55590	56481	98.42%	-1.62	-1.99
Aug-01	912	924	98.70%	11.32%	55612	56078	99.17%	1.55	-0.06
Sep-01	645	646	99.85%	3.93%	43818	44134	99.28%	-1.68	-2.02
Oct-01	705	710	99.30%	8.36%	50981	51201	99.57%	1.11	-0.32
Nov-01	640	642	99.69%	5.57%	46444	46756	99.33%	-1.1	-1.67
Dec-01	609	619	98.38%	12.61%	42902	43385	98.89%	1.18	-0.28
Jan-02	633	637	99.37%	7.90%	48285	48515	99.53%	0.56	-0.66
Feb-02	640	641	99.84%	3.95%	46909	47094	99.61%	-0.95	-1.58
Mar-02	732	735	99.59%	6.38%	49720	49928	99.58%	-0.04	-1.02
Apr-02	621	621	100.00%	0.00%	40994	41135	99.86%	-1.45	-1.88
May-02	520	521	99.81%	4.38%	40820	40956	99.67%	-0.55	-1.34
Jun-02	538	539	99.81%	4.30%	38325	38538	99.45%	-1.14	-1.69



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5874:13	811	7:15	12:33	488734:03	56481	8:39	-1.95	-2.18
Aug-01	6504:28	924	7:02	11:26	426575:05	56078	7:36	-1.2	-1.73
Sep-01	3592:18	646	5:34	8:14	300554:55	44134	6:49	-2.88	-2.75
Oct-01	3299:24	710	4:39	7:53	312754:07	51201	6:07	-4.33	-3.63
Nov-01	3711:19	642	5:47	8:40	335327:16	46756	7:10	-3.47	-3.11
Dec-01	3020:58	619	4:53	9:43	304873:03	43385	7:02	-0.7	-1.43
Jan-02	2663:41	637	4:11	7:29	278097:05	48515	5:44	-3.8	-3.31
Feb-02	2304:31	641	3:36	7:01	268520:31	47094	5:42	-5.74	-4.49
Mar-02	2368:05	735	3:13	6:18	259169:55	49928	5:11	-6.25	-4.8
Apr-02	2156:47	621	3:28	5:54	221555:28	41135	5:23	-5.78	-4.51
May-02	2042:01	521	3:55	7:31	238662:17	40956	5:50	-5.02	-4.05
Jun-02	2351:35	539	4:22	7:12	244962:42	38538	6:21	-4.19	-3.55

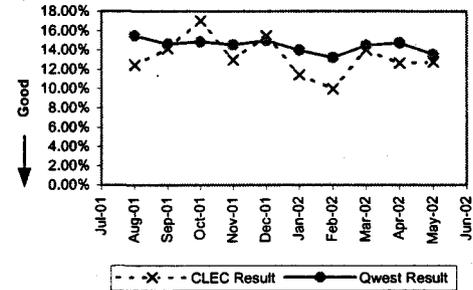


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	116	811	14.30%	35.01%	8653	56489	15.32%	-0.8	-1.48
Aug-01	120	925	12.97%	33.60%	7894	56127	14.06%	-0.95	-1.58
Sep-01	80	646	12.38%	32.94%	5912	44137	13.39%	-0.75	-1.46
Oct-01	103	710	14.51%	35.22%	6495	51203	12.68%	1.45	-0.12
Nov-01	84	642	13.08%	33.72%	6211	46758	13.28%	-0.15	-1.09
Dec-01	92	619	14.86%	35.57%	5816	43385	13.41%	1.06	-0.36
Jan-02	81	637	12.72%	33.32%	5963	48516	12.29%	0.32	-0.8
Feb-02	63	641	9.83%	29.77%	5762	47101	12.23%	-1.85	-2.12
Mar-02	102	735	13.88%	34.57%	6515	49944	13.04%	0.67	-0.6
Apr-02	85	621	13.69%	34.37%	5443	41138	13.23%	0.33	-0.8
May-02	72	521	13.82%	34.51%	5204	40959	12.71%	0.76	-0.54
Jun-02	57	540	10.56%	30.73%	5015	38732	12.95%	-1.84	-2

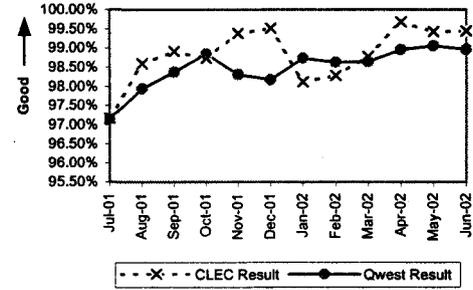


Checklist #14 - Resale - Residence Repair

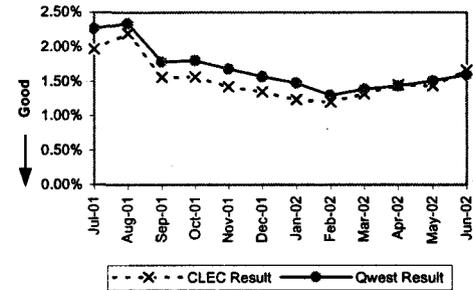
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	55	442	12.44%	33.01%	4164	26861	15.50%	-1.76	-2.07
Sep-01	39	275	14.18%	34.89%	3002	20522	14.63%	-0.21	-1.13
Oct-01	58	341	17.01%	37.57%	3329	22393	14.87%	1.1	-0.33
Nov-01	37	285	12.98%	33.61%	2955	20297	14.56%	-0.75	-1.46
Dec-01	44	284	15.49%	36.18%	2693	17969	14.99%	0.25	-0.85
Jan-02	32	280	11.43%	31.82%	2821	20197	13.97%	-1.22	-1.74
Feb-02	29	291	9.97%	29.95%	2610	19732	13.23%	-1.63	-1.99
Mar-02	43	307	14.01%	34.71%	3158	21788	14.50%	-0.24	-1.15
Apr-02	29	229	12.66%	33.26%	2570	17423	14.75%	-0.88	-1.54
May-02	29	227	12.78%	33.38%	2478	18249	13.58%	-0.35	-1.21
Jun-02									



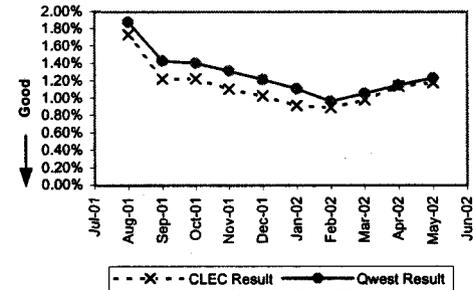
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	788	811	97.16%	16.60%	54882	56489	97.16%	-0.01	-1.01
Aug-01	912	925	98.59%	11.77%	54968	56127	97.94%	-1.4	-1.85
Sep-01	639	646	98.92%	10.35%	43419	44137	98.37%	-1.08	-1.66
Oct-01	701	710	98.73%	11.19%	50611	51203	98.84%	0.28	-0.83
Nov-01	638	642	99.38%	7.87%	45967	46758	98.31%	-2.09	-2.27
Dec-01	616	619	99.52%	6.94%	42593	43385	98.17%	-2.47	-2.5
Jan-02	625	637	98.12%	13.60%	47900	48516	98.73%	1.38	-0.16
Feb-02	630	641	98.28%	12.99%	46455	47101	98.63%	0.74	-0.55
Mar-02	726	735	98.78%	11.00%	49268	49944	98.65%	-0.3	-1.18
Apr-02	619	621	99.68%	5.67%	40709	41138	98.96%	-1.75	-2.07
May-02	518	521	99.42%	7.57%	40574	40959	99.06%	-0.86	-1.52
Jun-02	537	540	99.44%	7.43%	38329	38732	98.96%	-1.1	-1.67



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3201	162806	1.97%	13.88%	260093	11476244	2.27%	-8.08	-5.91
Aug-01	3753	171036	2.19%	14.65%	266448	11415311	2.33%	-3.8	-3.31
Sep-01	2587	166021	1.56%	12.39%	203133	11403640	1.78%	-6.82	-5.15
Oct-01	2493	159424	1.56%	12.41%	205013	11379525	1.80%	-7.09	-5.31
Nov-01	2280	160142	1.42%	11.85%	190418	11336659	1.68%	-7.91	-5.81
Dec-01	2021	149861	1.35%	11.53%	177173	11297861	1.57%	-6.8	-5.13
Jan-02	1924	155358	1.24%	11.06%	166200	11247317	1.48%	-7.76	-5.72
Feb-02	1764	147085	1.20%	10.89%	145433	11193539	1.30%	-3.36	-3.04
Mar-02	1957	147957	1.32%	11.42%	155251	11176531	1.39%	-2.17	-2.32
Apr-02	2205	151899	1.45%	11.96%	159694	11111203	1.44%	0.47	-0.72
May-02	2201	153190	1.44%	11.90%	166700	11047269	1.51%	-2.3	-2.4
Jun-02	2588	155694	1.66%	12.79%	175188	10972414	1.60%	2.05	0.25

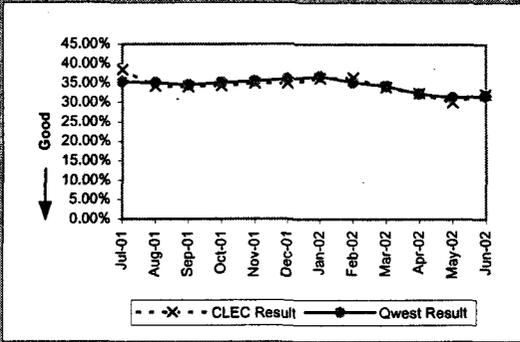


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	214761	11415311	1.88%	-4.34	-3.64
Sep-01	2030	166021	1.22%	10.99%	163192	11403640	1.43%	-7.1	-5.31
Oct-01	1954	159424	1.23%	11.00%	159808	11379525	1.40%	-6.02	-4.66
Nov-01	1772	160142	1.11%	10.46%	148983	11336659	1.31%	-7.25	-5.41
Dec-01	1541	149861	1.03%	10.09%	137579	11297861	1.22%	-6.64	-5.04
Jan-02	1427	155358	0.92%	9.54%	124886	11247317	1.11%	-7.17	-5.36
Feb-02	1313	147085	0.89%	9.41%	108082	11193539	0.97%	-2.84	-2.73
Mar-02	1452	147957	0.98%	9.86%	117934	11176531	1.06%	-2.76	-2.68
Apr-02	1727	151899	1.14%	10.60%	127971	11111203	1.15%	-0.54	-1.33
May-02	1810	153190	1.18%	10.81%	136291	11047269	1.23%	-1.84	-2.12
Jun-02									



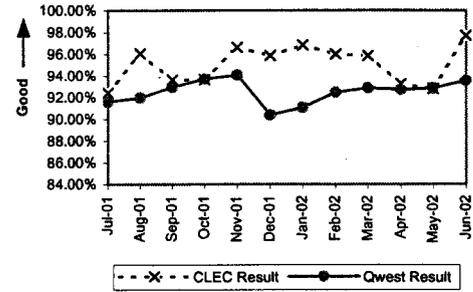
Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2002	5203	38.48%	48.65%	142213	402306	35.35%	4.69	1.85
Aug-01	1951	5704	34.20%	47.44%	144296	410744	35.13%	-1.46	-1.88
Sep-01	1338	3925	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
Oct-01	1305	3798	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.82
Nov-01	1231	3511	35.06%	47.72%	104862	295280	35.51%	-0.56	-1.34
Dec-01	1084	3105	34.91%	47.67%	99890	277063	36.05%	-1.32	-1.8
Jan-02	1096	3020	36.29%	48.08%	96550	262750	36.75%	-0.52	-1.31
Feb-02	1013	2777	36.48%	48.14%	79327	224760	35.29%	1.3	-0.21
Mar-02	1006	2963	33.95%	47.35%	81224	236475	34.35%	-0.45	-1.27
Apr-02	1065	3270	32.57%	46.86%	76444	236138	32.37%	0.24	-0.86
May-02	952	3153	30.19%	45.91%	76430	243130	31.44%	-1.49	-1.91
Jun-02	1229	3817	32.20%	46.72%	81913	257101	31.86%	0.44	-0.73

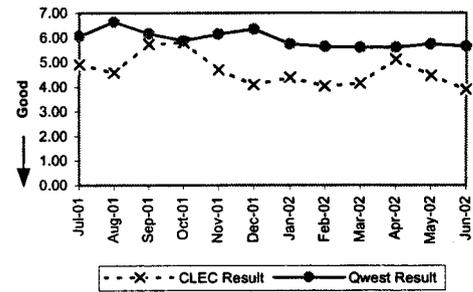


Checklist #14 - Resale - Business Installation

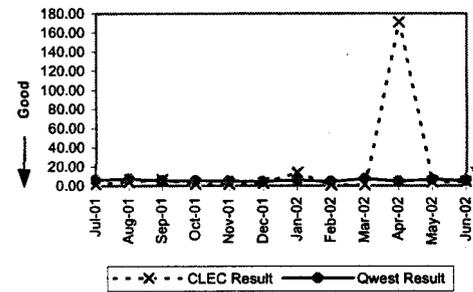
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	134	145	92.41%	26.48%	16199	17684	91.60%	-0.35	-1.21
Aug-01	146	152	96.05%	19.47%	18009	19584	91.96%	-1.85	-2.12
Sep-01	132	141	93.62%	24.44%	16200	17430	92.94%	-0.31	-1.19
Oct-01	118	126	93.65%	24.38%	18396	19634	93.69%	0.07	-0.96
Nov-01	114	118	96.61%	18.10%	15816	16815	94.06%	-1.17	-1.71
Dec-01	139	145	95.86%	19.92%	12972	14354	90.37%	-2.23	-2.36
Jan-02	122	126	96.83%	17.53%	15350	16856	91.07%	-2.26	-2.37
Feb-02	120	125	96.00%	19.60%	13944	15082	92.45%	-1.49	-1.91
Mar-02	92	96	95.83%	19.98%	14788	15925	92.86%	-1.13	-1.69
Apr-02	111	119	93.28%	25.04%	15290	16489	92.73%	-0.23	-1.14
May-02	103	111	92.79%	25.86%	15584	16785	92.84%	0.07	-0.96
Jun-02	85	87	97.70%	14.99%	14205	15181	93.57%	-1.57	-1.95



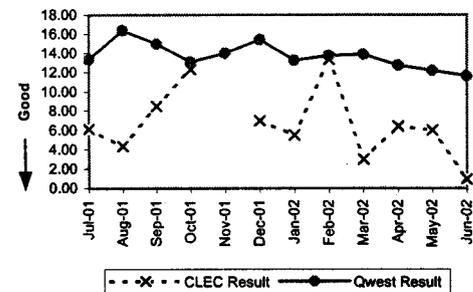
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	722	147	4.91	4.11	108250	17871	6.06	-1.5	-1.91
Aug-01	715	156	4.58	3.19	131634	19812	6.64	-2.01	-2.22
Sep-01	814	142	5.73	6.36	108645	17623	6.16	-0.57	-1.35
Oct-01	742	128	5.80	8.20	116606	19862	5.87	-0.11	-1.06
Nov-01	558	119	4.69	4.93	104418	17002	6.14	-1.84	-2.12
Dec-01	595	146	4.08	3.16	91716	14470	6.34	-3.1	-2.89
Jan-02	569	130	4.38	4.36	97690	17023	5.74	-2.04	-2.24
Feb-02	504	125	4.03	3.95	85801	15221	5.64	-2.45	-2.49
Mar-02	403	97	4.15	3.92	89945	16069	5.60	-1.8	-2.09
Apr-02	613	120	5.11	7.46	93361	16686	5.60	-0.78	-1.47
May-02	495	111	4.46	4.18	97296	16958	5.74	-1.84	-2.12
Jun-02	342	88	3.89	2.77	86966	15429	5.64	-2.38	-2.45



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	6	1.83	3.06	4387	706	6.21	-0.55	-1.34
Aug-01	24	6	4.00	4.29	5691	771	7.38	-0.21	-1.12
Sep-01	27	4	6.75	5.32	3557	653	5.45	1.5	-0.09
Oct-01	12	6	2.00	1.26	3790	695	5.45	-0.53	-1.32
Nov-01	10	5	2.00	1.58	3542	696	5.09	-0.49	-1.3
Dec-01	9	3	3.00	3.46	3622	794	4.56	-0.25	-1.15
Jan-02	28	2	14.00	18.38	5728	956	5.99	1.52	-0.07
Feb-02	2	2	1.00	0.00	3238	706	4.59	-0.45	-1.27
Mar-02	2	2	1.00	0.00	4923	661	7.45	-0.36	-1.22
Apr-02	512	3	170.67	293.87	3345	720	4.65	2.58	0.57
May-02	24	6	4.00	4.15	4279	648	6.60	-0.25	-1.15
Jun-02	9	2	4.50	2.12	3162	600	5.27	-0.11	-1.06

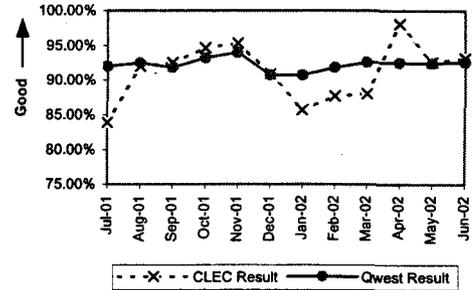


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	43	7	6.14	3.39	12029	902	13.34	-0.84	-1.51
Aug-01	13	3	4.33	1.15	15212	929	16.37	-0.91	-1.56
Sep-01	51	6	8.50	14.47	10350	691	14.98	-0.8	-1.49
Oct-01	37	3	12.33	17.10	9581	733	13.07	-0.08	-1.05
Nov-01					6876	492	13.98		
Dec-01	21	3	7.00	3.61	9515	618	15.40	-0.75	-1.46
Jan-02	11	2	5.50	2.12	7858	593	13.25	-0.66	-1.4
Feb-02	40	3	13.33	17.21	6173	449	13.75	-0.04	-1.02
Mar-02	6	2	3.00	1.41	6885	497	13.85	-0.7	-1.43
Apr-02	32	5	6.40	8.73	6491	510	12.73	-0.95	-1.58
May-02	12	2	6.00	1.41	7101	582	12.20	-0.64	-1.39
Jun-02	1	1	1.00		4702	404	11.64	-0.67	-1.41

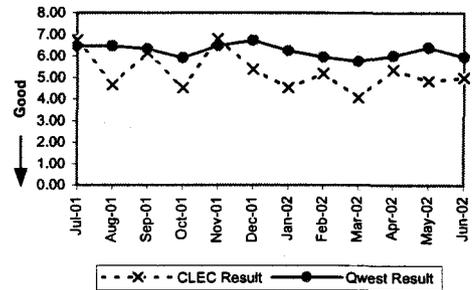


Checklist #14 - Resale - Business Installation

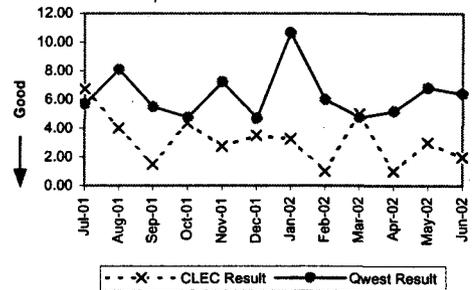
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	73	87	83.91%	36.75%	4402	4783	92.03%	2.49	0.51
Aug-01	69	75	92.00%	27.13%	4757	5143	92.49%	0.21	-0.87
Sep-01	62	67	92.54%	26.28%	4068	4429	91.85%	-0.2	-1.12
Oct-01	89	94	94.68%	22.44%	4584	4917	93.23%	-0.56	-1.34
Nov-01	82	86	95.35%	21.06%	3940	4191	94.01%	-0.52	-1.31
Dec-01	50	55	90.91%	28.75%	3274	3609	90.72%	-0.05	-1.03
Jan-02	48	56	85.71%	34.99%	3887	4283	90.75%	1.25	-0.24
Feb-02	50	57	87.72%	32.82%	3556	3872	91.84%	1.1	-0.33
Mar-02	37	42	88.10%	32.38%	3757	4058	92.58%	1.07	-0.35
Apr-02	52	53	98.11%	13.61%	3975	4297	92.51%	-1.54	-1.94
May-02	50	54	92.59%	26.19%	4406	4768	92.41%	-0.05	-1.03
Jun-02	41	44	93.18%	25.21%	3867	4177	92.58%	-0.15	-1.09



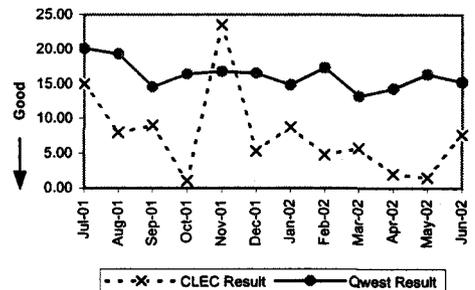
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	593	88	6.74	7.76	31263	4832	6.47	1.83	0.11
Aug-01	359	77	4.66	4.81	33682	5208	6.47	-1.4	-1.85
Sep-01	419	68	6.16	7.81	28352	4476	6.33	-0.17	-1.11
Oct-01	439	97	4.53	4.08	29314	4950	5.92	-1.55	-1.95
Nov-01	598	88	6.80	6.81	27381	4230	6.47	2.1	0.27
Dec-01	301	56	5.38	4.87	24412	3626	6.73	-1	-1.81
Jan-02	258	57	4.53	4.87	27024	4330	6.24	-1.24	-1.76
Feb-02	295	57	5.18	4.80	23181	3903	5.94	-0.61	-1.37
Mar-02	170	42	4.05	4.11	23445	4085	5.74	-1.56	-1.95
Apr-02	289	54	5.35	5.38	26041	4341	6.00	-0.57	-1.35
May-02	261	54	4.83	4.78	30818	4820	6.39	-1.12	-1.68
Jun-02	235	47	5.00	3.34	25090	4212	5.96	-0.82	-1.5



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	54	8	6.75	6.50	871	153	5.69	1.43	-0.13
Aug-01	24	6	4.00	4.60	1457	180	8.09	-0.35	-1.21
Sep-01	3	2	1.50	0.71	851	155	5.49	-0.59	-1.36
Oct-01	26	6	4.33	3.44	712	150	4.75	-0.11	-1.06
Nov-01	11	4	2.75	2.99	960	133	7.22	-0.66	-1.4
Dec-01	7	2	3.50	0.71	610	130	4.69	-0.19	-1.12
Jan-02	13	4	3.25	3.30	2501	235	10.64	-0.39	-1.24
Feb-02	2	2	1.00	0.00	964	161	5.99	-0.33	-1.2
Mar-02	10	2	5.00	0.00	730	154	4.74	0.51	-0.69
Apr-02	1	1	1.00	0.00	935	181	5.17	-0.43	-1.26
May-02	6	2	3.00	2.83	1306	191	6.84	-0.27	-1.17
Jun-02	4	2	2.00	0.00	941	147	6.40	-0.42	-1.26

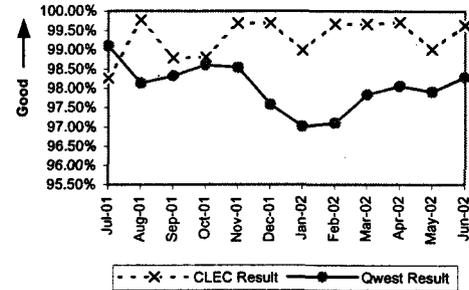


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	90	6	15.00	14.56	5223	260	20.09	-0.29	-1.18
Aug-01	8	1	8.00	0.00	4514	234	19.29	-0.36	-1.22
Sep-01	27	3	9.00	6.08	3407	234	14.56	-0.49	-1.3
Oct-01	1	1	1.00	0.00	3414	208	16.41	-0.52	-1.32
Nov-01	47	2	23.50	19.09	2632	157	16.76	2.17	0.32
Dec-01	16	3	5.33	5.86	3417	207	16.51	-0.9	-1.54
Jan-02	35	4	8.75	5.85	2515	170	14.79	-0.6	-1.37
Feb-02	24	5	4.80	4.15	2712	157	17.27	-1.15	-1.7
Mar-02	17	3	5.67	4.62	1964	149	13.18	-0.77	-1.47
Apr-02	2	1	2.00	0.00	2126	149	14.27	-0.72	-1.44
May-02	3	2	1.50	0.71	2960	181	16.35	-0.75	-1.46
Jun-02	23	3	7.67	8.96	2558	168	15.23	-0.59	-1.36

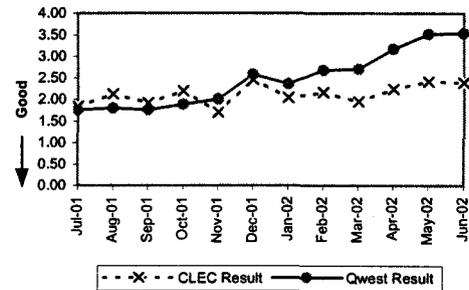


Checklist #14 - Resale - Business Installation

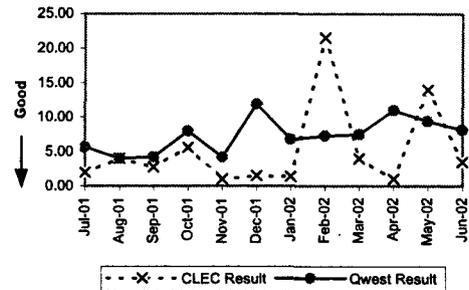
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	454	462	98.27%	13.04%	18992	19164	99.10%	1.71	0.04
Aug-01	436	437	99.77%	4.78%	5307	5408	98.13%	-2.43	-2.48
Sep-01	246	249	98.80%	10.91%	4048	4117	98.32%	-0.56	-1.34
Oct-01	580	587	98.81%	10.85%	5100	5172	98.61%	-0.39	-1.24
Nov-01	318	319	99.69%	5.59%	4517	4584	98.54%	-1.65	-2
Dec-01	652	654	99.89%	5.52%	4400	4509	97.58%	-3.29	-3
Jan-02	686	693	98.99%	10.00%	5263	5425	97.01%	-2.88	-2.75
Feb-02	602	604	99.67%	5.74%	4489	4623	97.10%	-3.54	-3.15
Mar-02	616	618	99.68%	5.68%	5156	5270	97.84%	-2.97	-2.81
Apr-02	706	708	99.72%	5.31%	5310	5415	98.06%	-3.01	-2.83
May-02	604	610	99.02%	9.87%	5390	5505	97.91%	-1.81	-2.1
Jun-02	554	556	99.64%	5.99%	4893	4978	98.29%	-2.33	-2.41



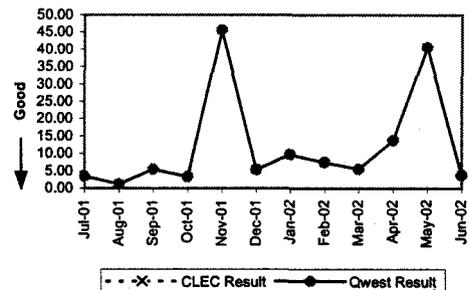
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	639	348	1.84	1.06	26085	14780	1.76	0.76	-0.54
Aug-01	689	323	2.13	1.09	6592	3664	1.80	3.25	0.98
Sep-01	347	181	1.92	1.12	5041	2866	1.76	1.13	-0.31
Oct-01	639	290	2.20	2.65	6602	3484	1.89	1.64	-0.01
Nov-01	345	203	1.70	1.24	5801	2889	2.01	-1.88	-2.14
Dec-01	1258	511	2.46	1.56	7749	3001	2.58	-0.22	-1.13
Jan-02	1145	560	2.04	1.13	9143	3882	2.36	-2.49	-2.51
Feb-02	928	430	2.16	1.57	8609	3210	2.68	-1.64	-2
Mar-02	986	506	1.95	1.26	9471	3510	2.70	-5.22	-4.18
Apr-02	990	442	2.24	1.87	10548	3328	3.17	-4.37	-3.66
May-02	1108	457	2.42	3.60	12038	3422	3.52	-3.31	-3.01
Jun-02	1001	419	2.39	1.62	11006	3108	3.54	-7.61	-5.63



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	9	2.00	1.32	1171	206	5.68	-1.26	-1.77
Aug-01	4	1	4.00		402	101	3.98	0.89	-0.46
Sep-01	11	4	2.75	0.96	283	67	4.22	-0.4	-1.24
Oct-01	39	7	5.57	12.09	573	72	7.96	-0.3	-1.18
Nov-01	1	1	1.00		296	71	4.17	-0.46	-1.28
Dec-01	3	2	1.50	0.71	1152	97	11.88	-0.23	-1.14
Jan-02	10	7	1.43	1.13	1033	152	6.80	-0.56	-1.34
Feb-02	43	2	21.50	27.58	929	128	7.26	1.67	0.02
Mar-02	8	2	4.00	1.41	794	106	7.49	-0.4	-1.24
Apr-02	2	2	1.00	0.00	1134	103	11.01	-0.41	-1.25
May-02	84	6	14.00	29.89	998	106	9.42	1	-0.39
Jun-02	7	2	3.50	0.71	668	82	8.15	-0.52	-1.31

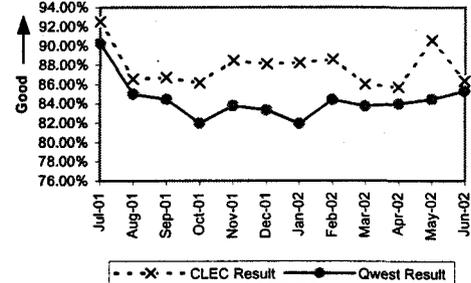


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					31	9	3.44		
Aug-01					16	14	1.14		
Sep-01					43	8	5.38		
Oct-01					36	11	3.27		
Nov-01					591	13	45.46		
Dec-01					74	14	5.29		
Jan-02					116	12	9.67		
Feb-02					67	9	7.44		
Mar-02					55	10	5.50		
Apr-02					96	7	13.71		
May-02					487	12	40.58		
Jun-02					23	6	3.83		

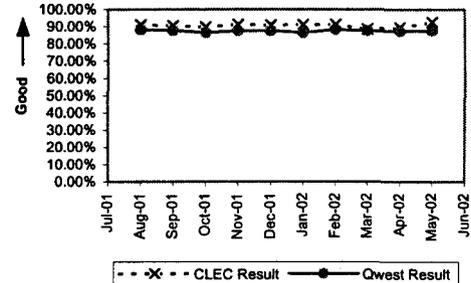


Checklist #14 - Resale - Business Installation

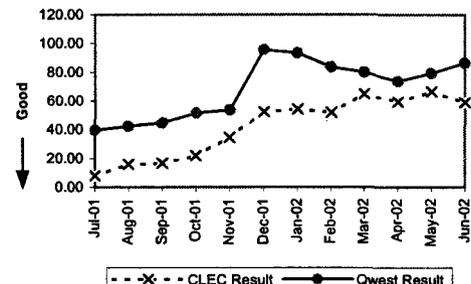
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	955	1032	92.54%	26.28%	47101	52184	90.26%	-2.45	-2.49
Aug-01	593	685	86.57%	34.10%	30764	36192	85.00%	-1.14	-1.69
Sep-01	490	565	86.73%	33.93%	23944	28353	84.45%	-1.48	-1.9
Oct-01	548	636	86.16%	34.53%	23058	28125	81.98%	-2.71	-2.65
Nov-01	592	669	88.49%	31.91%	23392	27920	83.78%	-3.26	-2.98
Dec-01	609	691	88.13%	32.34%	20188	24228	83.33%	-3.34	-3.03
Jan-02	767	869	88.26%	32.19%	20248	24710	81.94%	-4.76	-3.89
Feb-02	739	834	88.61%	31.77%	21349	25285	84.43%	-3.27	-2.99
Mar-02	664	772	86.01%	34.69%	20612	24607	83.76%	-1.67	-2.01
Apr-02	703	820	85.73%	34.97%	21794	25950	83.98%	-1.34	-1.82
May-02	751	829	90.59%	29.20%	22701	26880	84.45%	-4.8	-3.92
Jun-02	633	733	86.36%	34.32%	22156	25971	85.31%	-0.79	-1.48



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	624	685	91.09%	28.48%	31925	36192	88.21%	-2.32	-2.41
Sep-01	512	565	90.62%	29.16%	24904	28353	87.84%	-2	-2.22
Oct-01	572	636	89.94%	30.08%	24327	28125	86.50%	-2.51	-2.53
Nov-01	611	669	91.33%	28.14%	24450	27920	87.57%	-2.91	-2.77
Dec-01	629	691	91.03%	28.58%	21222	24228	87.59%	-2.7	-2.64
Jan-02	792	869	91.14%	28.42%	21374	24710	86.50%	-3.93	-3.39
Feb-02	761	834	91.25%	28.26%	22327	25285	88.30%	-2.6	-2.58
Mar-02	684	772	88.60%	31.78%	21560	24607	87.62%	-0.82	-1.5
Apr-02	734	820	89.51%	30.64%	22704	25950	87.49%	-1.72	-2.05
May-02	769	829	92.76%	25.91%	23570	26880	87.69%	-4.38	-3.66
Jun-02									

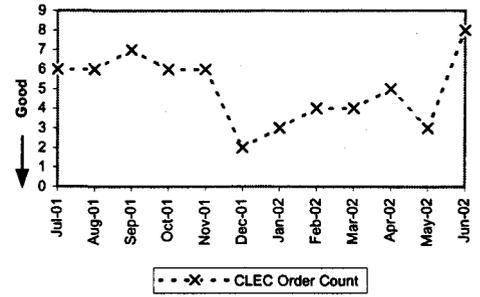


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	110	14	7.86	7.70	102748	2597	39.56	-2.35	-2.43
Aug-01	207	13	15.92	16.25	132743	3129	42.42	-1.73	-2.05
Sep-01	267	16	16.69	18.88	136869	3060	44.73	-1.9	-2.16
Oct-01	437	20	21.85	24.75	151771	2945	51.54	-2	-2.21
Nov-01	757	22	34.41	29.73	177193	3301	53.68	-1.29	-1.79
Dec-01	472	9	52.44	50.93	188949	1977	95.57	-1.1	-1.67
Jan-02	652	12	54.33	58.16	186464	1994	93.51	-1.18	-1.72
Feb-02	727	14	51.93	66.05	198217	2369	83.67	-1.11	-1.68
Mar-02	907	14	64.79	72.28	215979	2697	80.08	-0.54	-1.33
Apr-02	1128	19	59.37	75.52	240180	3259	73.70	-0.63	-1.39
May-02	1333	20	66.65	83.38	256306	3228	79.40	-0.53	-1.32
Jun-02	1298	22	59.00	86.56	275960	3197	86.32	-1.13	-1.69



Checklist #14 - Resale - Business Installation

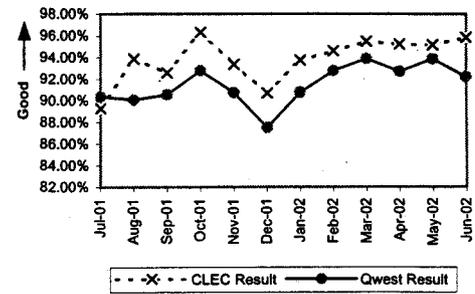
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	6
Aug-01	6
Sep-01	7
Oct-01	6
Nov-01	6
Dec-01	2
Jan-02	3
Feb-02	4
Mar-02	4
Apr-02	5
May-02	3
Jun-02	8



Checklist #14 - Resale - Business Repair

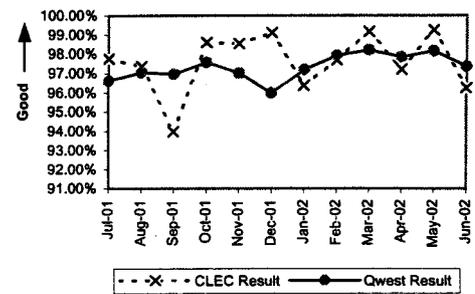
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	225	252	89.29%	30.93%	11729	12980	90.36%	0.59	-0.64
Aug-01	230	245	93.88%	23.97%	11907	13217	90.09%	-1.97	-2.2
Sep-01	138	149	92.62%	26.15%	9212	10173	90.55%	-0.86	-1.52
Oct-01	157	163	96.32%	18.83%	9645	10394	92.79%	-1.73	-2.05
Nov-01	141	151	93.38%	24.87%	8266	9110	90.74%	-1.11	-1.68
Dec-01	78	86	90.70%	29.05%	7348	8398	87.50%	-0.89	-1.54
Jan-02	90	96	93.75%	24.21%	7564	8333	90.77%	-1	-1.61
Feb-02	88	93	94.62%	22.56%	6472	6975	92.79%	-0.68	-1.41
Mar-02	85	89	95.51%	20.72%	6999	7453	93.91%	-0.63	-1.38
Apr-02	100	105	95.24%	21.30%	7540	8132	92.72%	-0.99	-1.6
May-02	99	104	95.19%	21.39%	7991	8508	93.92%	-0.54	-1.33
Jun-02	116	121	95.87%	19.90%	7889	8552	92.25%	-1.48	-1.9



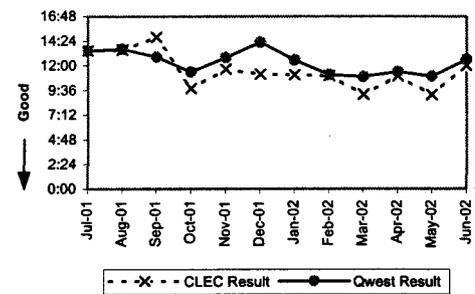
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	306	313	97.76%	14.79%	16203	16771	96.61%	-1.11	-1.68
Aug-01	295	303	97.36%	16.03%	16869	17381	97.05%	-0.31	-1.19
Sep-01	172	183	93.99%	23.77%	13020	13428	96.96%	2.1	0.28
Oct-01	214	217	98.62%	11.68%	13459	13793	97.58%	-0.99	-1.6
Nov-01	203	206	98.54%	11.98%	11918	12284	97.02%	-1.28	-1.78
Dec-01	110	111	99.10%	9.45%	10816	11270	95.97%	-1.67	-2.01
Jan-02	133	138	96.38%	18.69%	11022	11340	97.20%	0.61	-0.63
Feb-02	128	131	97.71%	14.96%	9224	9420	97.92%	0.24	-0.86
Mar-02	119	120	99.17%	9.09%	9737	9914	98.21%	-0.78	-1.48
Apr-02	139	143	97.20%	16.49%	10507	10738	97.85%	0.57	-0.65
May-02	133	134	99.25%	8.61%	11060	11266	98.17%	-0.93	-1.57
Jun-02	154	160	96.25%	19.00%	10774	11066	97.36%	0.87	-0.47



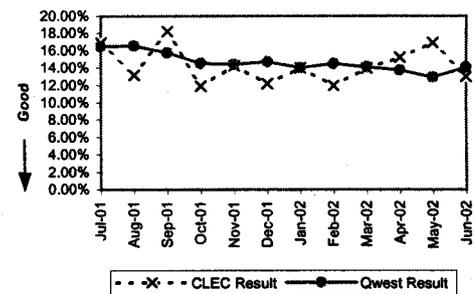
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4216:59	313	13:28	18:28	225255:14	16771	13:26	0.01	-0.99
Aug-01	4098:11	303	13:32	15:34	236401:24	17381	13:36	-0.07	-1.04
Sep-01	2701:30	183	14:46	20:51	172578:50	13428	12:51	1.5	-0.09
Oct-01	2124:15	217	9:47	12:45	156709:39	13793	11:22	-1.65	-2.01
Nov-01	2398:35	206	11:39	12:14	156972:46	12284	12:47	-1.07	-1.65
Dec-01	1239:15	111	11:10	10:44	160740:09	11270	14:16	-1.92	-2.17
Jan-02	1533:03	138	11:07	13:52	142302:20	11340	12:33	-0.64	-1.39
Feb-02	1443:16	131	11:01	12:26	104494:18	9420	11:06	-0.06	-1.04
Mar-02	1105:15	120	9:13	9:26	108314:30	9914	10:56	-1.33	-1.81
Apr-02	1571:19	143	10:59	16:48	122522:57	10738	11:25	-0.34	-1.2
May-02	1230:51	134	9:11	10:23	123636:03	11266	10:58	-1.56	-1.95
Jun-02	1922:09	160	12:01	13:12	138996:27	11066	12:34	-0.45	-1.27



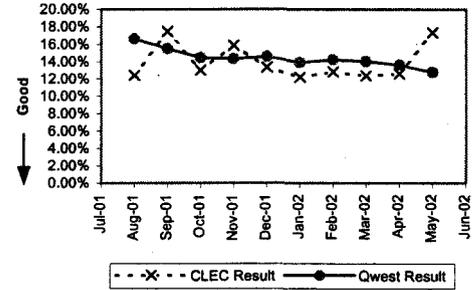
Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	325	16.92%	37.50%	2861	17355	16.49%	0.23	-0.86
Aug-01	41	312	13.14%	33.78%	2976	17985	16.55%	-1.61	-1.98
Sep-01	35	192	18.23%	38.61%	2181	13857	15.74%	0.94	-0.43
Oct-01	26	219	11.87%	32.35%	2061	14209	14.50%	-1.1	-1.67
Nov-01	30	211	14.22%	34.92%	1819	12647	14.38%	-0.07	-1.04
Dec-01	14	115	12.17%	32.70%	1713	11678	14.67%	-0.75	-1.46
Jan-02	20	143	13.99%	34.68%	1640	11706	14.01%	-0.01	-1
Feb-02	16	134	11.94%	32.43%	1397	9666	14.45%	-0.82	-1.5
Mar-02	17	122	13.93%	34.63%	1426	10127	14.08%	-0.05	-1.03
Apr-02	22	145	15.17%	35.88%	1510	10989	13.74%	0.52	-0.89
May-02	23	136	16.91%	37.49%	1488	11513	12.92%	1.35	-0.18
Jun-02	21	162	12.96%	33.59%	1590	11326	14.04%	-0.39	-1.24

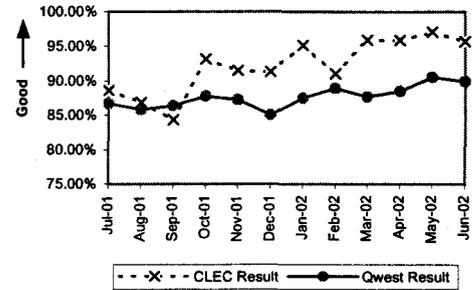


Checklist #14 - Resale - Business Repair

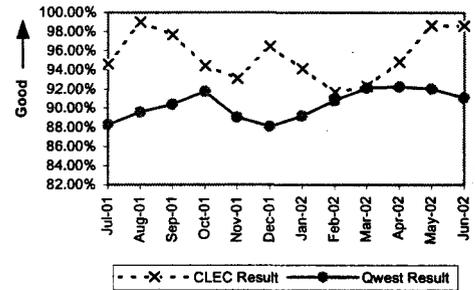
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	35	282	12.41%	32.97%	2588	15566	16.63%	-1.88	-2.15
Sep-01	29	166	17.47%	37.97%	1853	11946	15.51%	0.7	-0.57
Oct-01	25	192	13.02%	33.65%	1753	12120	14.46%	-0.56	-1.34
Nov-01	29	183	15.85%	36.52%	1564	10921	14.32%	0.6	-0.64
Dec-01	14	105	13.33%	33.99%	1469	10071	14.59%	-0.36	-1.22
Jan-02	16	131	12.21%	32.74%	1395	10047	13.88%	-0.55	-1.33
Feb-02	14	109	12.84%	33.46%	1194	8396	14.22%	-0.41	-1.25
Mar-02	13	105	12.38%	32.94%	1255	8928	14.06%	-0.49	-1.3
Apr-02	16	127	12.60%	33.18%	1343	9852	13.63%	-0.34	-1.21
May-02	22	127	17.32%	37.84%	1334	10462	12.75%	1.49	-0.09
Jun-02									



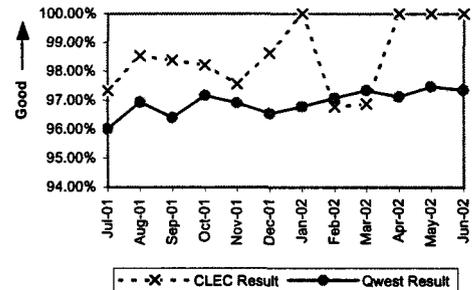
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	288	325	88.62%	31.78%	15044	17355	86.68%	-1.02	-1.62
Aug-01	271	312	86.86%	33.78%	15432	17985	85.80%	-0.53	-1.32
Sep-01	162	192	84.38%	36.31%	11971	13857	86.39%	0.81	-0.5
Oct-01	204	219	93.15%	25.26%	12470	14209	87.76%	-2.42	-2.47
Nov-01	193	211	91.47%	27.93%	11035	12647	87.25%	-1.82	-2.11
Dec-01	105	115	91.30%	28.18%	9931	11678	85.04%	-1.87	-2.14
Jan-02	136	143	95.10%	21.58%	10243	11706	87.50%	-2.73	-2.66
Feb-02	122	134	91.04%	28.55%	8593	9666	88.90%	-0.79	-1.48
Mar-02	117	122	95.90%	19.83%	8877	10127	87.66%	-2.75	-2.67
Apr-02	139	145	95.86%	19.92%	9722	10989	88.47%	-2.77	-2.68
May-02	132	136	97.06%	16.90%	10420	11513	90.51%	-2.59	-2.58
Jun-02	155	162	95.68%	20.33%	10179	11326	89.87%	-2.43	-2.48



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	105	111	94.59%	22.81%	3625	4107	88.26%	-2.04	-2.24
Aug-01	98	99	98.99%	10.00%	3768	4205	89.61%	-3.02	-2.84
Sep-01	84	86	97.67%	15.07%	2752	3044	90.41%	-2.26	-2.37
Oct-01	85	90	94.44%	22.91%	2792	3042	91.78%	-0.91	-1.55
Nov-01	54	58	93.10%	25.34%	2421	2719	89.04%	-0.98	-1.6
Dec-01	54	56	96.43%	18.56%	2123	2410	88.09%	-1.9	-2.16
Jan-02	48	51	94.12%	23.53%	2047	2295	89.19%	-1.12	-1.68
Feb-02	44	48	91.67%	27.64%	1859	2047	90.82%	-0.2	-1.12
Mar-02	36	39	92.31%	26.65%	1962	2130	92.11%	-0.04	-1.03
Apr-02	55	58	94.83%	22.15%	2264	2454	92.26%	-0.72	-1.44
May-02	72	73	98.63%	11.62%	2432	2643	92.02%	-2.06	-2.25
Jun-02	70	71	98.59%	11.78%	2710	2975	91.09%	-2.19	-2.33

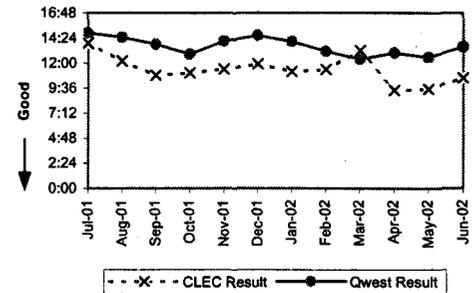


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	146	150	97.33%	16.11%	5216	5433	96.01%	-0.82	-1.5
Aug-01	134	136	98.53%	12.04%	5441	5613	96.94%	-1.07	-1.65
Sep-01	122	124	98.39%	12.60%	3903	4049	96.39%	-1.17	-1.71
Oct-01	110	112	98.21%	13.24%	3996	4113	97.16%	-0.67	-1.4
Nov-01	80	82	97.56%	15.43%	3720	3839	96.90%	-0.34	-1.21
Dec-01	72	73	98.63%	11.62%	3230	3346	96.53%	-0.97	-1.59
Jan-02	67	67	100.00%	0.00%	3149	3254	96.77%	-1.48	-1.9
Feb-02	60	62	96.77%	17.67%	2783	2867	97.07%	0.21	-0.87
Mar-02	62	64	96.88%	17.40%	2860	2938	97.35%	0.3	-0.82
Apr-02	79	79	100.00%	0.00%	3330	3429	97.11%	-1.52	-1.92
May-02	100	100	100.00%	0.00%	3469	3559	97.47%	-1.59	-1.97
Jun-02	83	83	100.00%	0.00%	3792	3895	97.36%	-1.49	-1.9

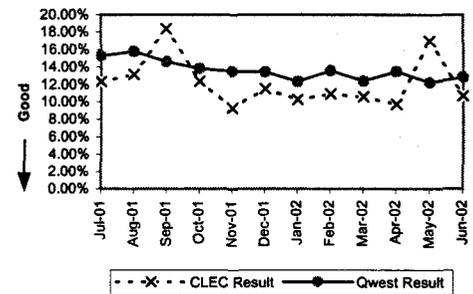


Checklist #14 - Resale - Business Repair

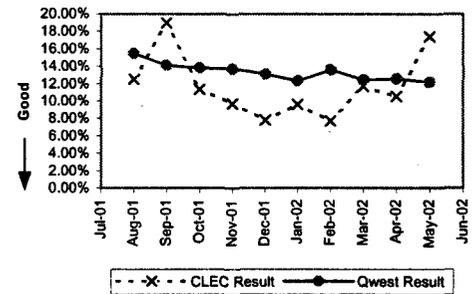
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2084:54	150	13:54	14:01	80819:50	5433	14:53	-0.65	-1.4
Aug-01	1661:59	136	12:13	11:33	81272:57	5613	14:29	-1.25	-1.76
Sep-01	1346:01	124	10:51	12:44	55947:32	4049	13:49	-2.06	-2.25
Oct-01	1242:15	112	11:05	11:56	52921:00	4113	12:52	-1.13	-1.69
Nov-01	937:06	82	11:26	12:38	54210:31	3839	14:07	-1.57	-1.95
Dec-01	872:30	73	11:57	10:18	49019:21	3346	14:39	-1.45	-1.88
Jan-02	750:56	67	11:12	9:35	45751:28	3254	14:04	-1.24	-1.76
Feb-02	705:44	62	11:23	13:40	37686:37	2867	13:09	-0.68	-1.41
Mar-02	843:14	64	13:11	13:15	36261:41	2938	12:21	0.54	-0.67
Apr-02	741:58	79	9:24	8:13	44546:21	3429	12:59	-1.36	-1.83
May-02	953:11	100	9:32	8:19	44741:29	3559	12:34	-1.88	-2.14
Jun-02	879:47	83	10:36	8:09	52893:48	3895	13:35	-1.91	-2.16



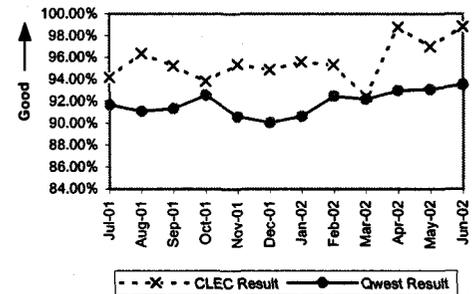
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	154	12.34%	32.89%	845	5532	15.27%	-1	-1.61
Aug-01	18	137	13.14%	33.78%	902	5717	15.78%	-0.84	-1.51
Sep-01	23	125	18.40%	38.75%	602	4117	14.62%	1.16	-0.29
Oct-01	14	113	12.39%	32.95%	578	4180	13.83%	-0.44	-1.27
Nov-01	8	86	9.30%	29.05%	526	3891	13.52%	-1.13	-1.69
Dec-01	9	78	11.54%	31.95%	459	3415	13.44%	-0.49	-1.3
Jan-02	7	68	10.29%	30.39%	408	3302	12.36%	-0.51	-1.31
Feb-02	7	64	10.94%	31.21%	396	2913	13.59%	-0.61	-1.37
Mar-02	7	66	10.61%	30.79%	372	2998	12.41%	-0.44	-1.27
Apr-02	8	82	9.76%	29.67%	469	3473	13.50%	-0.98	-1.6
May-02	17	100	17.00%	37.56%	443	3617	12.25%	1.39	-0.16
Jun-02	9	84	10.71%	30.93%	508	3959	12.83%	-0.57	-1.35



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	14	112	12.50%	33.07%	742	4797	15.47%	-0.86	-1.52
Sep-01	18	95	18.95%	39.19%	486	3455	14.07%	1.32	-0.2
Oct-01	10	88	11.36%	31.74%	482	3496	13.79%	-0.65	-1.4
Nov-01	7	72	9.72%	29.63%	446	3262	13.67%	-0.97	-1.59
Dec-01	5	64	7.81%	26.84%	372	2844	13.08%	-1.24	-1.75
Jan-02	5	52	9.62%	29.48%	335	2723	12.30%	-0.58	-1.36
Feb-02	4	52	7.69%	26.65%	335	2467	13.58%	-1.23	-1.75
Mar-02	7	60	11.67%	32.10%	325	2616	12.42%	-0.18	-1.11
Apr-02	8	76	10.53%	30.69%	382	3042	12.56%	-0.53	-1.32
May-02	16	92	17.39%	37.90%	390	3209	12.15%	1.46	-0.11
Jun-02									

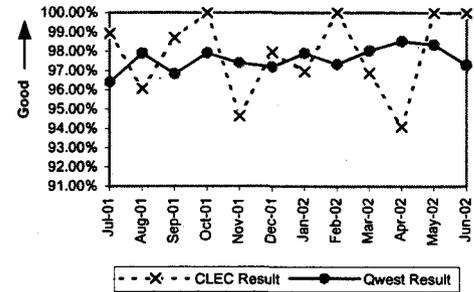


Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	145	154	94.16%	23.46%	5070	5532	91.65%	-1.11	-1.67
Aug-01	132	137	96.35%	18.75%	5206	5717	91.06%	-2.14	-2.3
Sep-01	119	125	95.20%	21.38%	3760	4117	91.33%	-1.52	-1.92
Oct-01	106	113	93.81%	24.11%	3868	4180	92.54%	-0.51	-1.31
Nov-01	82	86	95.35%	21.06%	3525	3891	90.59%	-1.49	-1.91
Dec-01	74	78	94.87%	22.06%	3075	3415	90.04%	-1.41	-1.86
Jan-02	65	68	95.59%	20.54%	2992	3302	90.61%	-1.39	-1.85
Feb-02	61	64	95.31%	21.14%	2693	2913	92.45%	-0.86	-1.52
Mar-02	61	66	92.42%	26.46%	2763	2998	92.16%	-0.08	-1.05
Apr-02	81	82	98.78%	10.98%	3229	3473	92.97%	-2.03	-2.24
May-02	97	100	97.00%	17.06%	3367	3617	93.09%	-1.52	-1.92
Jun-02	83	84	98.81%	10.85%	3702	3959	93.51%	-1.95	-2.19

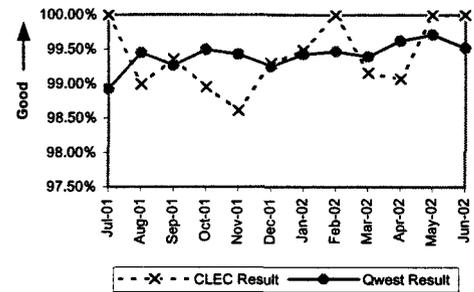


Checklist #14 - Resale - Business Repair

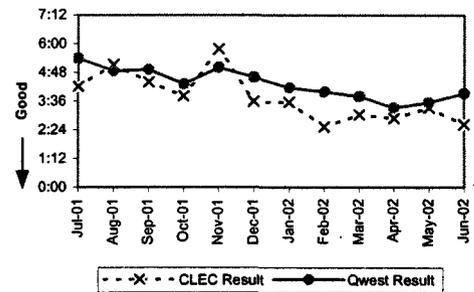
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	92	93	98.92%	10.31%	4411	4575	96.42%	-1.29	-1.78
Aug-01	98	102	96.08%	19.41%	4489	4585	97.91%	1.2	-0.27
Sep-01	76	77	98.70%	11.32%	3520	3635	96.84%	-0.93	-1.56
Oct-01	77	77	100.00%	0.00%	4059	4145	97.93%	-1.27	-1.77
Nov-01	53	56	94.64%	22.52%	3360	3450	97.39%	1.18	-0.28
Dec-01	48	49	97.96%	14.14%	3319	3415	97.19%	-0.32	-1.2
Jan-02	64	66	96.97%	17.14%	3710	3789	97.92%	0.57	-0.65
Feb-02	63	63	100.00%	0.00%	3221	3309	97.34%	-1.3	-1.79
Mar-02	62	64	96.88%	17.40%	3435	3504	98.03%	0.68	-0.59
Apr-02	48	51	94.12%	23.53%	2951	2995	98.53%	2	0.22
May-02	57	57	100.00%	0.00%	2989	3039	98.35%	-0.97	-1.59
Jun-02	54	54	100.00%	0.00%	2652	2725	97.32%	-1.21	-1.73



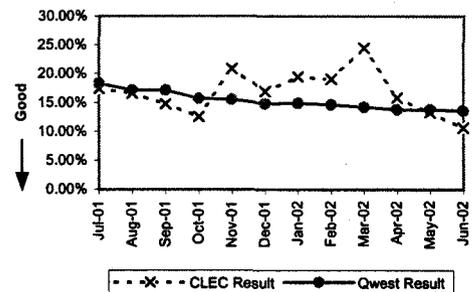
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	207	207	100.00%	0.00%	8574	8667	98.93%	-1.48	-1.9
Aug-01	197	199	99.00%	9.97%	8879	8928	99.45%	0.84	-0.49
Sep-01	155	156	99.36%	7.98%	7061	7113	99.27%	-0.13	-1.08
Oct-01	189	191	98.95%	10.18%	8052	8093	99.49%	0.97	-0.41
Nov-01	142	144	98.61%	11.70%	7297	7339	99.43%	1.14	-0.3
Dec-01	141	142	99.30%	8.36%	6752	6803	99.25%	-0.06	-1.04
Jan-02	194	195	99.49%	7.14%	8018	8064	99.43%	-0.11	-1.06
Feb-02	205	205	100.00%	0.00%	7109	7147	99.47%	-1.03	-1.63
Mar-02	235	237	99.16%	9.15%	7717	7764	99.39%	0.51	-0.69
Apr-02	213	215	99.07%	9.60%	7181	7208	99.63%	1.16	-0.3
May-02	188	188	100.00%	0.00%	6955	6975	99.71%	-0.73	-1.44
Jun-02	197	197	100.00%	0.00%	5987	6016	99.52%	-0.96	-1.58



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	873:58	207	4:13	5:44	46638:50	8667	5:23	-1.33	-1.81
Aug-01	1021:19	199	5:08	11:41	43404:09	8928	4:52	0.31	-0.81
Sep-01	685:41	156	4:24	12:16	34956:46	7113	4:55	-0.63	-1.38
Oct-01	730:21	191	3:49	7:49	34992:41	8093	4:19	-0.76	-1.46
Nov-01	832:30	144	5:47	10:56	36738:11	7339	5:00	0.96	-0.41
Dec-01	508:10	142	3:35	7:33	31252:36	6803	4:36	-0.74	-1.45
Jan-02	696:37	195	3:34	6:39	33642:58	8064	4:10	-0.71	-1.43
Feb-02	520:14	205	2:32	4:46	28576:45	7147	4:00	-2.37	-2.44
Mar-02	719:04	237	3:02	7:24	29464:15	7764	3:48	-1.28	-1.78
Apr-02	620:33	215	2:53	7:18	23973:46	7208	3:20	-0.91	-1.56
May-02	627:12	188	3:20	5:32	24713:13	6975	3:33	-0.37	-1.22
Jun-02	517:22	197	2:38	4:44	23635:50	6016	3:56	-2.19	-2.33

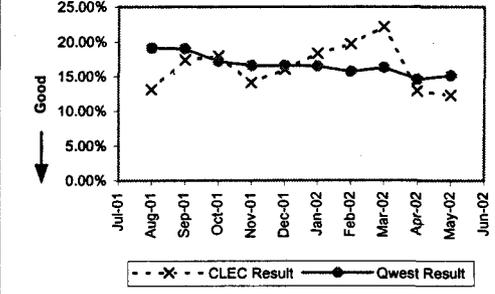


Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	36	207	17.39%	37.90%	1588	8668	18.32%	-0.34	-1.21
Aug-01	33	199	16.58%	37.19%	1530	8930	17.13%	-0.2	-1.12
Sep-01	23	156	14.74%	35.45%	1219	7113	17.14%	-0.78	-1.48
Oct-01	24	191	12.57%	33.15%	1268	8093	15.67%	-1.17	-1.71
Nov-01	30	144	20.83%	40.61%	1140	7339	15.53%	1.69	0.03
Dec-01	24	142	16.90%	37.48%	1007	6803	14.80%	0.71	-0.57
Jan-02	38	195	19.49%	39.61%	1200	8065	14.88%	1.74	0.06
Feb-02	39	205	19.02%	39.25%	1044	7147	14.61%	1.72	0.04
Mar-02	58	237	24.47%	42.99%	1103	7764	14.21%	4.12	1.5
Apr-02	34	215	15.81%	36.49%	994	7208	13.79%	0.85	-0.48
May-02	25	188	13.30%	33.96%	962	6975	13.79%	-0.19	-1.12
Jun-02	21	197	10.66%	30.86%	817	6020	13.57%	-1.17	-1.71

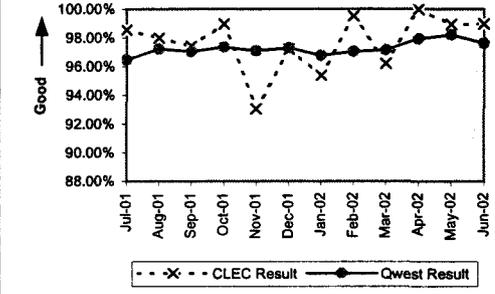


Checklist #14 - Resale - Business Repair

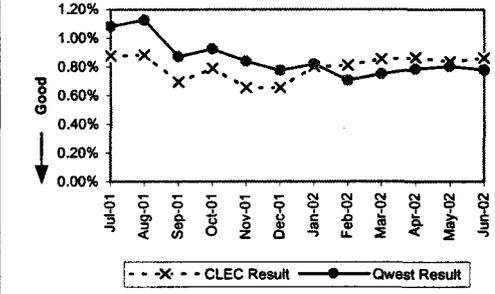
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	5102	19.09%	-1.49	-1.91
Sep-01	15	86	17.44%	37.95%	767	4034	19.01%	-0.37	-1.22
Oct-01	21	117	17.95%	38.38%	762	4426	17.22%	0.23	-0.86
Nov-01	11	78	14.10%	34.80%	652	3931	16.59%	-0.58	-1.36
Dec-01	13	81	16.05%	36.71%	590	3558	16.58%	-0.13	-1.08
Jan-02	20	109	18.35%	38.71%	711	4296	16.55%	0.52	-0.69
Feb-02	24	122	19.67%	39.75%	590	3764	15.67%	1.18	-0.28
Mar-02	33	149	22.15%	41.52%	673	4134	16.28%	1.84	0.12
Apr-02	16	124	12.90%	33.52%	542	3729	14.53%	-0.51	-1.31
May-02	13	106	12.26%	32.80%	589	3898	15.11%	-0.81	-1.49
Jun-02									



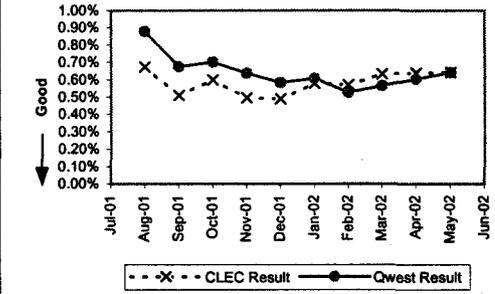
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	204	207	98.55%	11.95%	8362	8668	96.47%	-1.6	-1.97
Aug-01	195	199	97.99%	14.03%	8683	8930	97.23%	-0.64	-1.39
Sep-01	152	156	97.44%	15.81%	6902	7113	97.03%	-0.29	-1.18
Oct-01	189	191	98.95%	10.18%	7879	8093	97.36%	-1.36	-1.83
Nov-01	134	144	93.06%	25.42%	7125	7399	97.08%	2.46	0.49
Dec-01	138	142	97.18%	16.55%	6619	6803	97.30%	0.15	-0.91
Jan-02	186	195	95.38%	20.98%	7804	8065	96.76%	1.06	-0.36
Feb-02	204	205	99.51%	6.97%	6935	7147	97.03%	-2.06	-2.25
Mar-02	228	237	96.20%	19.11%	7542	7764	97.14%	0.86	-0.48
Apr-02	215	215	100.00%	0.00%	7060	7208	97.95%	-2.09	-2.27
May-02	186	188	98.94%	10.26%	6851	6975	98.22%	-0.73	-1.44
Jun-02	195	197	98.98%	10.02%	5878	6020	97.64%	-1.22	-1.74



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	686	78292	0.88%	9.32%	31555	2919270	1.08%	-5.47	-4.32
Aug-01	648	73316	0.88%	9.36%	32632	2898887	1.13%	-6.13	-4.73
Sep-01	473	68180	0.69%	8.30%	25087	2881397	0.87%	-4.91	-3.99
Oct-01	523	66348	0.79%	8.84%	26482	2865288	0.92%	-3.62	-3.2
Nov-01	441	67333	0.66%	8.07%	23877	2846137	0.84%	-5.17	-4.15
Dec-01	335	51184	0.65%	8.06%	21896	2830721	0.77%	-3.05	-2.85
Jan-02	406	50576	0.80%	8.92%	23073	2817331	0.82%	-0.4	-1.24
Feb-02	403	49725	0.81%	8.97%	19726	2791474	0.71%	2.74	0.67
Mar-02	425	49736	0.85%	9.20%	20889	2779438	0.75%	2.64	0.6
Apr-02	442	51231	0.86%	9.25%	21670	2760738	0.78%	1.98	0.2
May-02	424	50676	0.84%	9.11%	22105	2746633	0.80%	0.8	-0.52
Jun-02	443	51418	0.86%	9.24%	21305	2735697	0.78%	2.12	0.29



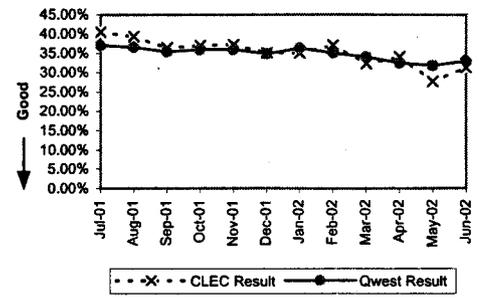
Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	493	73316	0.67%	8.17%	25465	2898887	0.88%	-5.9	-4.59
Sep-01	347	68180	0.51%	7.12%	19435	2881397	0.67%	-5.22	-4.17
Oct-01	397	66348	0.60%	7.71%	20042	2865288	0.70%	-3.09	-2.88
Nov-01	333	67333	0.49%	7.02%	18114	2846137	0.64%	-4.58	-3.78
Dec-01	250	51184	0.49%	6.97%	16473	2830721	0.58%	-2.76	-2.68
Jan-02	292	50576	0.58%	7.58%	17066	2817331	0.61%	-0.82	-1.5
Feb-02	283	49725	0.57%	7.52%	14627	2791474	0.52%	1.38	-0.16
Mar-02	314	49736	0.63%	7.92%	15678	2779438	0.56%	1.99	0.21
Apr-02	327	51231	0.64%	7.96%	16623	2760738	0.60%	1.05	-0.36
May-02	325	50676	0.64%	7.98%	17569	2746633	0.64%	0.05	-0.97
Jun-02									



Checklist #14 - Resale - Business Repair

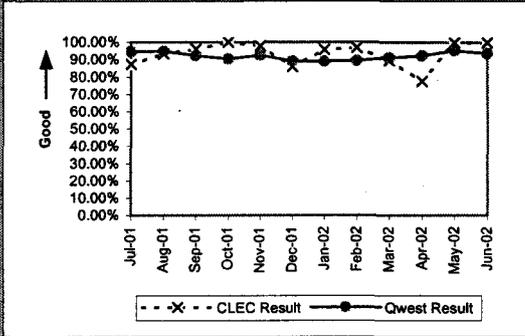
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	468	1154	40.55%	49.10%	18607	50162	37.09%	2.41	0.46
Aug-01	421	1069	39.38%	48.86%	18838	51470	36.60%	1.87	0.14
Sep-01	271	744	36.42%	48.12%	13781	38868	35.46%	0.55	-0.67
Oct-01	308	831	37.06%	48.30%	14894	41376	36.00%	0.63	-0.61
Nov-01	262	703	37.27%	48.35%	13433	37310	36.00%	0.69	-0.58
Dec-01	181	516	35.08%	47.72%	11729	33625	34.88%	0.09	-0.94
Jan-02	219	625	35.04%	47.71%	13131	36204	36.27%	-0.63	-1.39
Feb-02	238	641	37.13%	48.32%	10631	30357	35.02%	1.11	-0.33
Mar-02	203	628	32.32%	46.77%	10807	31696	34.10%	-0.93	-1.56
Apr-02	229	671	34.13%	47.41%	10442	32112	32.52%	0.88	-0.46
May-02	163	587	27.77%	44.79%	10350	32455	31.89%	-2.12	-2.29
Jun-02	203	646	31.42%	46.42%	10539	31844	33.10%	-0.89	-1.54

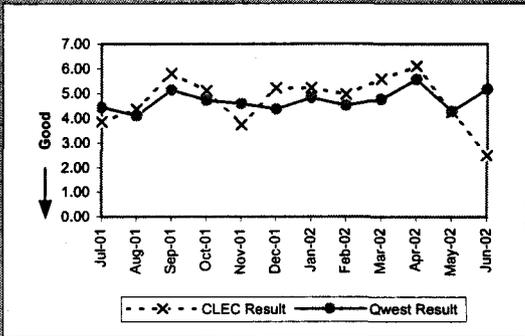


Checklist #14 - Resale - Centrex Installation

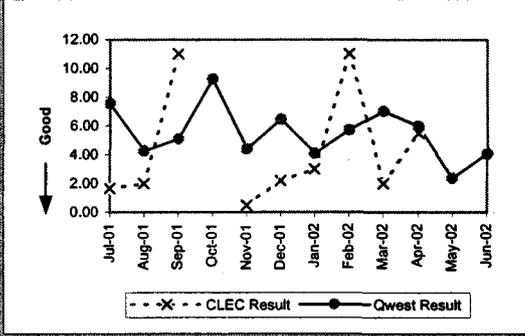
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	62	71	87.32%	33.27%	1050	1108	94.77%	2.33	0.42
Aug-01	86	92	93.48%	24.69%	1240	1307	94.87%	0.61	-0.63
Sep-01	73	76	96.05%	19.47%	863	935	92.30%	-1.18	-1.72
Oct-01	71	71	100.00%	0.00%	801	886	90.41%	-2.64	-2.61
Nov-01	45	46	97.83%	14.58%	753	813	92.62%	-1.31	-1.8
Dec-01	43	50	86.00%	34.70%	449	503	89.26%	0.71	-0.57
Jan-02	45	47	95.74%	20.18%	699	784	89.16%	-1.41	-1.86
Feb-02	32	33	96.97%	17.14%	568	634	89.59%	-1.35	-1.82
Mar-02	17	19	89.47%	30.89%	622	682	91.20%	0.31	-0.81
Apr-02	7	9	77.78%	41.57%	595	644	92.39%	1.37	-0.17
May-02	4	4	100.00%	0.00%	773	811	95.31%	-0.44	-1.27
Jun-02	2	2	100.00%	0.00%	576	614	93.81%	-0.36	-1.22



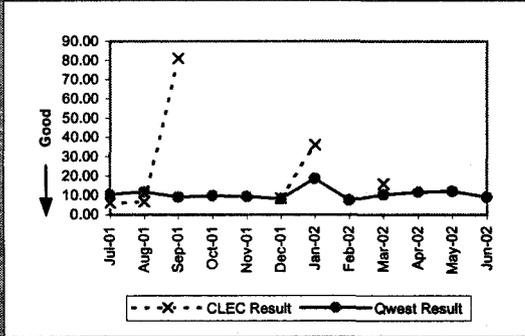
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	278	72	3.86	3.78	4988	1124	4.44	-0.76	-1.46
Aug-01	402	92	4.37	2.87	5437	1324	4.11	1.45	-0.12
Sep-01	447	77	5.81	9.55	4961	965	5.14	1.49	-0.09
Oct-01	368	72	5.11	3.98	4279	905	4.73	1.34	-0.18
Nov-01	176	47	3.74	1.31	3734	813	4.59	-1.04	-1.63
Dec-01	261	50	5.22	4.93	2186	500	4.37	1.06	-0.36
Jan-02	248	47	5.23	5.81	3814	790	4.83	0.44	-0.73
Feb-02	169	34	4.97	3.87	2900	641	4.52	0.77	-0.53
Mar-02	106	19	5.58	5.14	3288	691	4.76	0.81	-0.51
Apr-02	55	9	6.11	3.37	3621	650	5.57	0.43	-0.74
May-02	17	4	4.25	1.50	3455	808	4.28	-0.01	-1.01
Jun-02	5	2	2.50	0.71	3202	618	5.18	-0.58	-1.35



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	6	1.67	2.16	302	40	7.55	-1.11	-1.67
Aug-01	6	3	2.00	1.00	234	55	4.25	-0.6	-1.36
Sep-01	33	3	11.00	12.49	356	70	5.09	1.63	-0.01
Oct-01					444	48	9.25		
Nov-01	1	2	0.50	0.71	225	51	4.41	-0.6	-1.37
Dec-01	11	5	2.20	1.30	181	28	6.46	-0.84	-1.51
Jan-02	3	1	3.00		225	55	4.09	-0.16	-1.1
Feb-02	11	1	11.00		126	22	5.73	1.17	-0.29
Mar-02	2	1	2.00		295	42	7.02	-0.3	-1.18
Apr-02	11	2	5.50	6.36	197	33	5.97	-0.07	-1.04
May-02					52	22	2.36		
Jun-02					81	20	4.05		

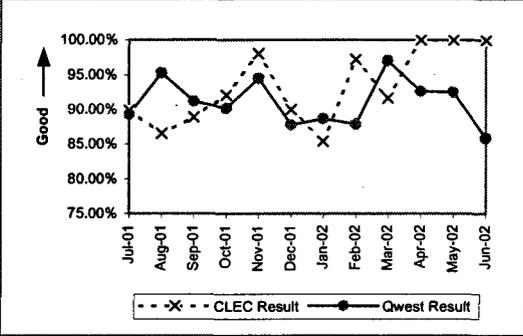


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	4	6.00	6.98	232	22	10.55	-1.16	-1.7
Aug-01	20	3	6.67	9.81	213	18	11.83	-1.27	-1.77
Sep-01	81	1	81.00		265	29	9.14	1.81	0.1
Oct-01					497	51	9.75		
Nov-01					283	30	9.43		
Dec-01	17	2	8.50	2.12	238	29	8.21	0.18	-0.89
Jan-02	36	1	36.00		637	34	18.74	0.74	-0.55
Feb-02					345	46	7.50		
Mar-02	16	1	16.00		187	18	10.39	0.4	-0.75
Apr-02					209	18	11.61		
May-02					207	17	12.18		
Jun-02					174	19	9.16		

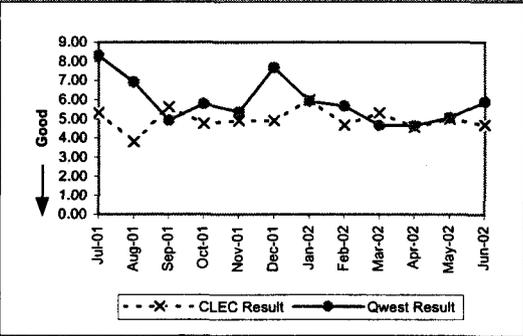


Checklist #14 - Resale - Centrex Installation

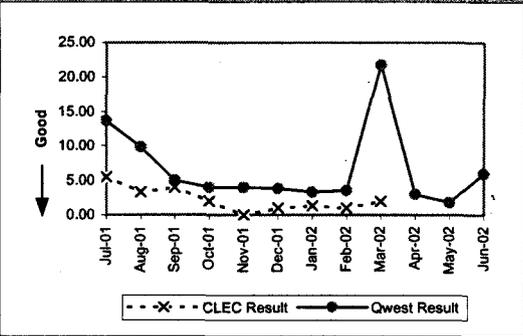
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	71	79	89.87%	30.17%	125	140	89.29%	-0.14	-1.08
Aug-01	77	89	86.52%	34.15%	160	168	95.24%	2.37	0.44
Sep-01	56	63	88.89%	31.43%	124	136	91.18%	0.51	-0.69
Oct-01	58	63	92.06%	27.03%	110	122	90.16%	-0.41	-1.25
Nov-01	50	51	98.04%	13.86%	86	91	94.51%	-0.89	-1.54
Dec-01	45	50	90.00%	30.00%	79	90	87.78%	-0.38	-1.23
Jan-02	41	48	85.42%	35.29%	78	88	88.64%	0.53	-0.68
Feb-02	35	36	97.22%	16.43%	80	91	87.91%	-1.45	-1.88
Mar-02	22	24	91.67%	27.64%	99	102	97.06%	1.08	-0.34
Apr-02	16	16	100.00%	0.00%	88	95	92.63%	-1.04	-1.63
May-02	3	3	100.00%	0.00%	99	107	92.52%	-0.49	-1.3
Jun-02	13	13	100.00%	0.00%	67	78	85.90%	-1.35	-1.82



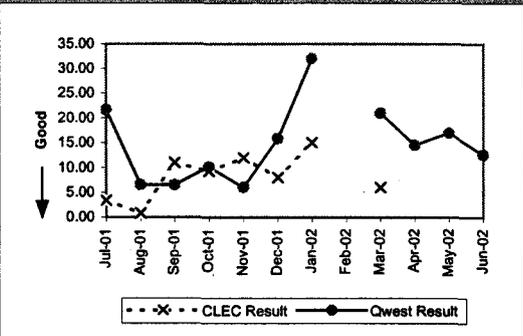
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	426	80	5.32	4.80	1179	142	8.30	-1.76	-2.07
Aug-01	337	89	3.79	1.86	1181	171	6.91	-3.69	-3.24
Sep-01	354	63	5.62	6.73	669	136	4.92	0.48	-0.71
Oct-01	299	63	4.75	3.05	714	123	5.80	-1.17	-1.71
Nov-01	261	53	4.92	3.92	493	92	5.36	-0.44	-1.27
Dec-01	245	50	4.90	3.54	714	93	7.68	-1.44	-1.87
Jan-02	288	48	6.00	7.20	527	89	5.92	0.04	-0.97
Feb-02	168	36	4.67	1.77	516	91	5.67	-1.05	-1.64
Mar-02	133	25	5.32	2.67	485	104	4.66	0.78	-0.52
Apr-02	73	16	4.56	1.82	445	96	4.64	-0.05	-1.03
May-02	15	3	5.00	0.00	546	108	5.06	-0.01	-1.01
Jun-02	61	13	4.69	1.11	495	84	5.89	-0.69	-1.42



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	4	5.50	5.26	82	6	13.67	-0.61	-1.37
Aug-01	10	3	3.33	2.08	69	7	9.86	-1.25	-1.76
Sep-01	12	3	4.00	1.73	40	8	5.00	-0.21	-1.13
Oct-01	2	1	2.00		12	3	4.00	-1.73	-2.05
Nov-01	0	2	0.00	0.00	16	4	4.00	-0.69	-1.42
Dec-01	1	1	1.00		27	7	3.86	-0.56	-1.34
Jan-02	4	3	1.33	0.58	20	6	3.33	-0.94	-1.57
Feb-02	1	1	1.00		39	11	3.55	-0.76	-1.46
Mar-02	2	1	2.00		87	4	21.75	-0.43	-1.26
Apr-02					15	5	3.00		
May-02					9	5	1.80		
Jun-02					36	6	6.00		

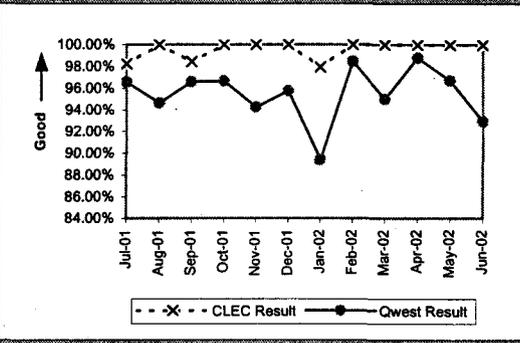


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	17	5	3.40	3.97	195	9	21.67	-1.14	-1.69
Aug-01	7	9	0.78	1.99	13	2	6.50	-3.45	-3.1
Sep-01	44	4	11.00	3.83	26	4	6.50	1.09	-0.33
Oct-01	37	4	9.25	6.29	91	9	10.11	-0.14	-1.08
Nov-01	12	1	12.00		12	2	6.00	3.72	1.26
Dec-01	32	4	8.00	6.88	79	5	15.80	-0.38	-1.23
Jan-02	60	4	15.00	18.35	128	4	32.00	-1.03	-1.62
Feb-02									
Mar-02	6	1	6.00		21	1	21.00		
Apr-02					29	2	14.50		
May-02					34	2	17.00		
Jun-02					63	5	12.60		

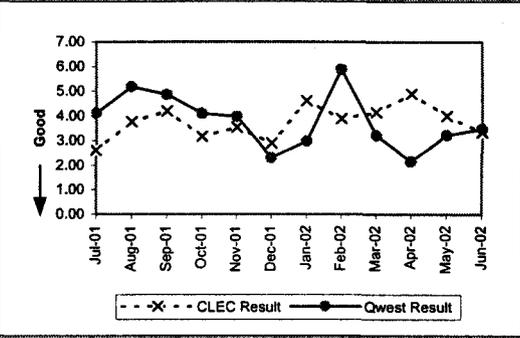


Checklist #14 - Resale - Centrex Installation

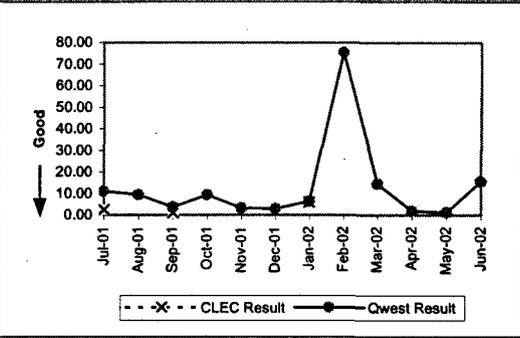
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	112	114	98.25%	13.13%	563	583	96.57%	-0.9	-1.55
Aug-01	60	60	100.00%	0.00%	407	430	94.65%	-1.72	-2.05
Sep-01	63	64	98.44%	12.40%	425	440	96.59%	-0.76	-1.46
Oct-01	56	56	100.00%	0.00%	231	239	96.65%	-1.25	-1.76
Nov-01	51	51	100.00%	0.00%	131	139	94.24%	-1.51	-1.92
Dec-01	62	62	100.00%	0.00%	45	47	95.74%	-1.09	-1.66
Jan-02	47	48	97.92%	14.28%	59	66	89.39%	-1.46	-1.89
Feb-02	26	26	100.00%	0.00%	64	65	98.46%	-0.54	-1.33
Mar-02	14	14	100.00%	0.00%	38	40	95.00%	-0.74	-1.45
Apr-02	9	9	100.00%	0.00%	83	84	98.81%	-0.31	-1.19
May-02	6	6	100.00%	0.00%	119	123	96.75%	-0.44	-1.27
Jun-02	3	3	100.00%	0.00%	79	85	92.94%	-0.47	-1.29



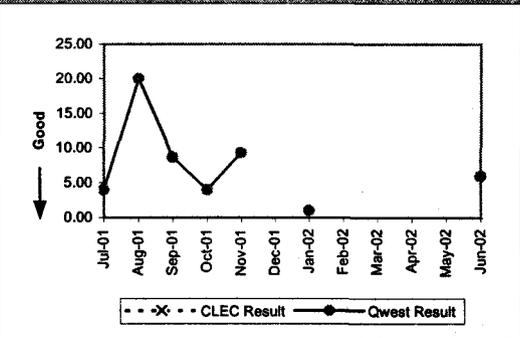
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	292	112	2.61	1.83	2356	573	4.11	-2.79	-2.7
Aug-01	222	59	3.76	1.72	2180	422	5.17	-2.37	-2.44
Sep-01	269	64	4.20	1.27	2107	433	4.87	-2.52	-2.53
Oct-01	177	56	3.16	1.58	933	228	4.09	-2.2	-2.33
Nov-01	177	50	3.54	1.25	524	132	3.97	-1.15	-1.7
Dec-01	179	62	2.89	1.54	103	45	2.29	1.41	-0.14
Jan-02	216	47	4.60	1.81	190	64	2.97	0.97	-0.41
Feb-02	101	26	3.88	1.66	382	65	5.88	-0.49	-1.3
Mar-02	58	14	4.14	2.41	128	40	3.20	0.62	-0.62
Apr-02	44	9	4.89	0.33	181	84	2.15	3.72	1.26
May-02	20	5	4.00	2.24	396	123	3.22	1.3	-0.21
Jun-02	10	3	3.33	2.89	291	84	3.46	-0.04	-1.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	2	2.50	2.12	232	21	11.05	-0.53	-1.32
Aug-01					218	23	9.48		
Sep-01	1	1	1.00		47	13	3.62	-0.44	-1.27
Oct-01					94	10	9.40		
Nov-01					23	7	3.29		
Dec-01					6	2	3.00		
Jan-02	6	1	6.00		57	9	6.33	-0.03	-1.02
Feb-02					151	2	75.50		
Mar-02					29	2	14.50		
Apr-02					2	1	2.00		
May-02					4	3	1.33		
Jun-02					78	5	15.60		

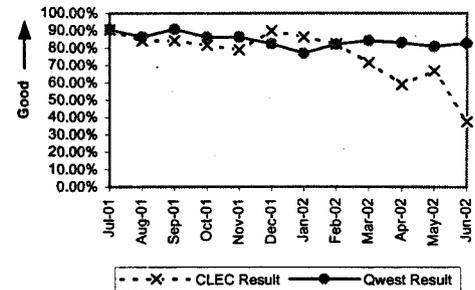


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4	1	4.00		
Aug-01					20	1	20.00		
Sep-01					26	3	8.67		
Oct-01					4	1	4.00		
Nov-01					28	3	9.33		
Dec-01									
Jan-02					1	1	1.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02					6	1	6.00		

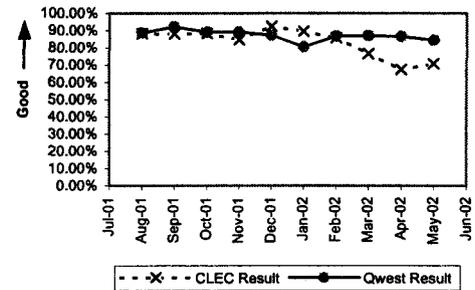


Checklist #14 - Resale - Centrex Installation

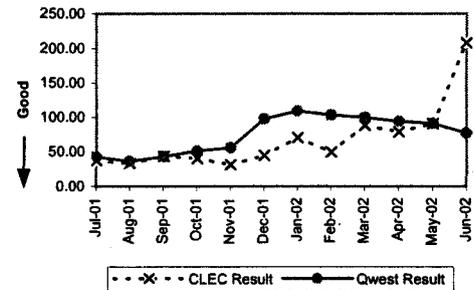
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	355	392	90.56%	29.24%	1966	2171	90.56%	0	-1
Aug-01	214	254	84.25%	36.43%	1639	1894	86.54%	0.99	-0.4
Sep-01	188	223	84.30%	36.38%	1581	1741	90.81%	2.88	0.75
Oct-01	162	198	81.82%	38.57%	1219	1411	86.39%	1.69	0.03
Nov-01	135	171	78.95%	40.77%	1010	1169	86.40%	2.48	0.51
Dec-01	141	157	89.81%	30.25%	707	858	82.40%	-2.24	-2.36
Jan-02	132	153	86.27%	34.41%	617	801	77.03%	-2.49	-2.51
Feb-02	99	120	82.50%	38.00%	723	878	82.35%	-0.04	-1.03
Mar-02	55	77	71.43%	45.18%	690	820	84.15%	2.67	0.63
Apr-02	27	46	58.70%	49.24%	693	835	82.99%	3.74	1.28
May-02	16	24	66.67%	47.14%	761	941	80.87%	1.64	0
Jun-02	6	16	37.50%	48.41%	763	923	82.67%	3.95	1.4



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	224	254	88.19%	32.27%	1679	1894	88.65%	0.23	-0.86
Sep-01	196	223	87.89%	32.62%	1606	1741	92.25%	2.13	0.29
Oct-01	175	198	88.38%	32.04%	1255	1411	88.94%	0.25	-0.85
Nov-01	145	171	84.80%	35.91%	1042	1169	89.14%	1.62	-0.01
Dec-01	145	157	92.36%	26.57%	748	858	87.18%	-1.78	-2.08
Jan-02	137	153	89.54%	30.60%	645	801	80.52%	-2.58	-2.57
Feb-02	103	120	85.83%	34.87%	762	878	86.79%	0.31	-0.81
Mar-02	59	77	76.62%	42.32%	714	820	87.07%	2.38	0.45
Apr-02	31	46	67.39%	46.88%	723	835	86.59%	3.23	0.96
May-02	17	24	70.83%	45.45%	795	941	84.48%	1.69	0.02
Jun-02									

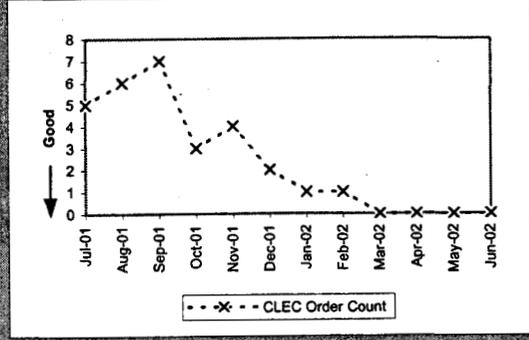


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	412	11	37.45	47.48	7103	167	42.53	-0.32	-1.2
Aug-01	729	22	33.14	43.15	9565	264	36.23	-0.29	-1.18
Sep-01	477	11	43.36	59.06	12158	282	43.11	1.65	0.01
Oct-01	362	9	40.22	62.27	14411	281	51.28	-0.59	-1.36
Nov-01	441	14	31.50	59.37	16257	290	56.06	-1.51	-1.92
Dec-01	313	7	44.71	85.01	7115	73	97.47	-1.83	-2.11
Jan-02	353	5	70.60	106.88	7863	72	109.21	-1.06	-1.64
Feb-02	445	9	49.44	89.57	8663	84	103.13	-1.71	-2.04
Mar-02	528	6	88.00	108.89	9564	96	99.62	-0.29	-1.18
Apr-02	473	6	78.83	122.79	11447	122	93.83	-0.37	-1.22
May-02	454	5	90.80	142.32	10764	118	91.22	-0.01	-1.01
Jun-02	416	2	208.00	219.20	10507	136	77.26	1.56	-0.05



Checklist #14 - Resale - Centrex Installation

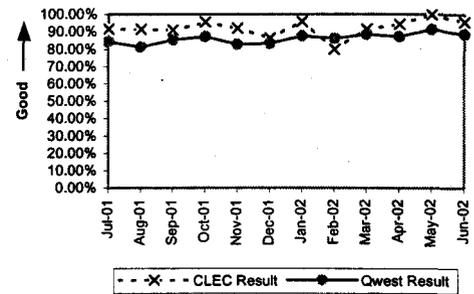
Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	5
Aug-01	6
Sep-01	7
Oct-01	3
Nov-01	4
Dec-01	2
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0



Checklist #14 - Resale - Centrex Repair

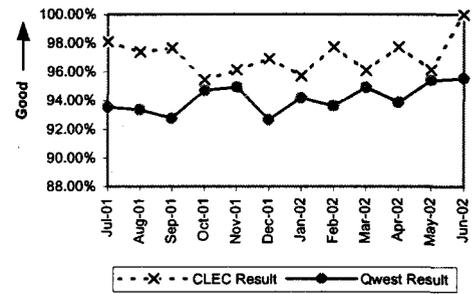
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	109	119	91.60%	27.74%	495	586	84.47%	-1.96	-2.19
Aug-01	108	118	91.53%	27.85%	619	763	81.13%	-2.69	-2.63
Sep-01	90	99	90.91%	28.75%	455	532	85.53%	-1.4	-1.85
Oct-01	86	90	95.56%	20.61%	482	552	87.32%	-2.18	-2.32
Nov-01	83	90	92.22%	26.78%	396	478	82.85%	-2.16	-2.32
Dec-01	38	44	86.36%	34.32%	352	422	83.41%	-0.5	-1.3
Jan-02	47	49	95.92%	19.79%	424	484	87.60%	-1.68	-2.02
Feb-02	28	35	80.00%	40.00%	367	426	86.15%	0.98	-0.4
Mar-02	32	35	91.43%	27.99%	371	419	88.54%	-0.51	-1.31
Apr-02	33	35	94.29%	23.21%	383	439	87.24%	-1.2	-1.73
May-02	17	17	100.00%	0.00%	405	443	91.42%	-1.24	-1.75
Jun-02	23	24	95.83%	19.98%	366	413	88.62%	-1.08	-1.66



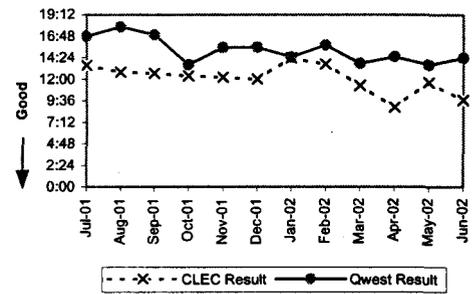
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	155	158	98.10%	13.65%	710	759	93.54%	-2.12	-2.29
Aug-01	149	153	97.39%	15.96%	873	935	93.37%	-1.85	-2.13
Sep-01	125	128	97.66%	15.13%	655	706	92.78%	-1.96	-2.19
Oct-01	126	132	95.45%	20.83%	678	716	94.69%	-0.36	-1.22
Nov-01	124	129	96.12%	19.30%	582	613	94.94%	-0.56	-1.34
Dec-01	63	65	96.92%	17.27%	517	558	92.65%	-1.25	-1.76
Jan-02	67	70	95.71%	20.25%	583	619	94.18%	-0.52	-1.32
Feb-02	43	44	97.73%	14.90%	498	532	93.61%	-1.07	-1.65
Mar-02	49	51	96.08%	19.41%	503	530	94.91%	-0.36	-1.22
Apr-02	43	44	97.73%	14.90%	537	572	93.88%	-1.03	-1.62
May-02	25	26	96.15%	19.23%	560	587	95.40%	-0.18	-1.11
Jun-02	26	26	100.00%	0.00%	536	561	95.54%	-1.08	-1.65



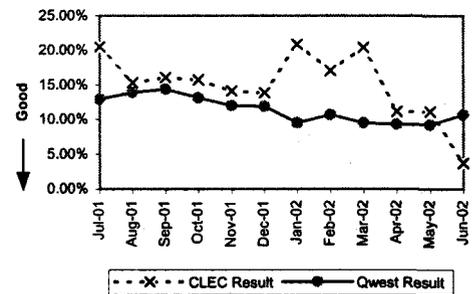
Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2139:15	158	13:32	19:02	12748:50	759	16:48	-1.33	-1.81
Aug-01	1960:39	153	12:49	16:52	16668:16	935	17:50	-1.85	-2.13
Sep-01	1619:40	128	12:39	14:56	11966:58	706	16:57	-1.46	-1.89
Oct-01	1634:58	132	12:23	19:00	9751:47	716	13:37	-0.66	-1.4
Nov-01	1576:53	129	12:13	19:29	9519:49	613	15:32	-1.35	-1.82
Dec-01	782:06	65	12:02	14:31	8686:03	558	15:34	-1.42	-1.86
Jan-02	1004:43	70	14:21	21:08	8960:28	619	14:29	-0.04	-1.02
Feb-02	602:16	44	13:41	14:01	8394:54	532	15:47	-0.52	-1.32
Mar-02	577:32	51	11:19	12:44	7287:57	530	13:45	-0.75	-1.45
Apr-02	391:09	44	8:53	12:08	8299:23	572	14:31	-1.38	-1.84
May-02	302:41	26	11:39	13:48	7981:51	587	13:36	-0.53	-1.32
Jun-02	252:20	26	9:42	8:07	8052:48	561	14:21	-0.89	-1.54



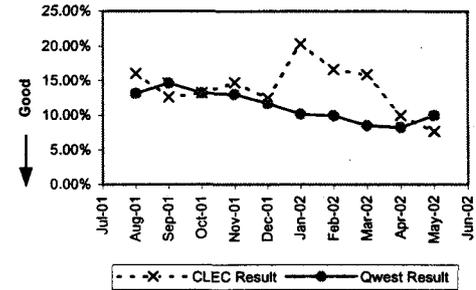
Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	161	20.50%	40.37%	102	788	12.94%	2.41	0.46
Aug-01	24	157	15.29%	35.99%	134	966	13.87%	0.48	-0.71
Sep-01	21	131	16.03%	36.69%	105	732	14.34%	0.51	-0.69
Oct-01	21	134	15.67%	36.35%	98	746	13.14%	0.79	-0.52
Nov-01	19	135	14.07%	34.78%	76	634	11.99%	0.68	-0.59
Dec-01	9	65	13.85%	34.54%	68	573	11.87%	0.48	-0.71
Jan-02	15	72	20.83%	40.61%	60	632	9.49%	2.7	0.64
Feb-02	8	47	17.02%	37.58%	59	553	10.67%	1.28	-0.22
Mar-02	11	54	20.37%	40.28%	52	548	9.49%	2.28	0.39
Apr-02	5	45	11.11%	31.43%	55	591	9.31%	0.43	-0.74
May-02	3	27	11.11%	31.43%	55	597	9.21%	0.38	-0.77
Jun-02	1	27	3.70%	18.89%	62	581	10.67%	-1.15	-1.7

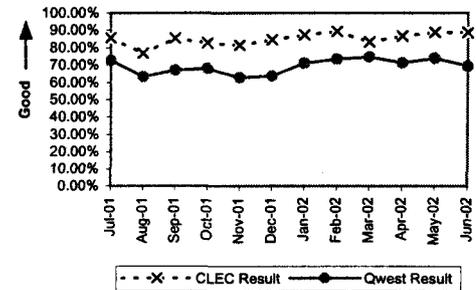


Checklist #14 - Resale - Centrex Repair

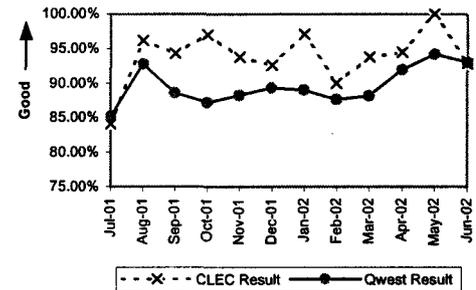
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	21	131	16.03%	36.69%	106	804	13.18%	0.88	-0.46
Sep-01	12	95	12.63%	33.22%	88	599	14.69%	-0.53	-1.32
Oct-01	13	98	13.27%	33.92%	83	627	13.24%	0.03	-0.98
Nov-01	17	115	14.78%	35.49%	66	506	13.04%	0.5	-0.69
Dec-01	7	56	12.50%	33.07%	56	477	11.74%	0.2	-0.88
Jan-02	12	59	20.34%	40.25%	55	539	10.20%	2.17	0.32
Feb-02	7	42	16.67%	37.27%	46	462	9.96%	1.3	-0.21
Mar-02	7	44	15.91%	36.58%	39	457	8.53%	1.52	-0.07
Apr-02	4	40	10.00%	30.00%	42	506	8.30%	0.41	-0.75
May-02	2	26	7.69%	26.65%	52	518	10.04%	-0.39	-1.24
Jun-02									



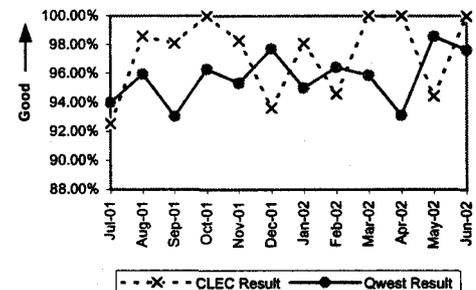
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	137	160	85.63%	35.08%	556	764	72.77%	-3.08	-3.02
Aug-01	119	155	76.77%	42.23%	582	919	63.33%	-3.21	-2.95
Sep-01	112	131	85.50%	35.21%	464	693	66.96%	-4.14	-3.52
Oct-01	111	134	82.84%	37.71%	477	702	67.95%	-3.38	-3.06
Nov-01	109	134	81.34%	38.96%	384	612	62.75%	-4.03	-3.45
Dec-01	55	65	84.62%	36.08%	353	555	63.60%	-3.33	-3.03
Jan-02	63	72	87.50%	33.07%	424	597	71.02%	-2.91	-2.77
Feb-02	42	47	89.36%	30.83%	383	522	73.37%	-2.38	-2.44
Mar-02	45	54	83.33%	37.27%	390	523	74.57%	-1.41	-1.86
Apr-02	39	45	86.67%	33.99%	399	560	71.25%	-2.2	-2.34
May-02	24	27	88.89%	31.43%	416	562	74.02%	-1.72	-2.05
Jun-02	24	27	88.89%	31.43%	386	555	69.55%	-2.13	-2.3



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	37	44	84.09%	36.58%	126	148	85.14%	0.18	-0.89
Aug-01	50	52	96.15%	19.23%	179	193	92.75%	-0.84	-1.51
Sep-01	33	35	94.29%	23.21%	132	149	88.59%	-0.95	-1.58
Oct-01	32	33	96.97%	17.14%	109	125	87.20%	-1.49	-1.91
Nov-01	30	32	93.75%	24.21%	75	85	88.24%	-0.83	-1.5
Dec-01	25	27	92.59%	26.19%	92	103	89.32%	-0.49	-1.3
Jan-02	33	34	97.06%	16.90%	81	91	89.01%	-1.28	-1.78
Feb-02	18	20	90.00%	30.00%	71	81	87.65%	-0.29	-1.17
Mar-02	30	32	93.75%	24.21%	97	110	88.18%	-0.86	-1.52
Apr-02	17	18	94.44%	22.91%	80	87	91.95%	-0.35	-1.21
May-02	16	16	100.00%	0.00%	97	103	94.17%	-0.93	-1.56
Jun-02	13	14	92.86%	25.75%	93	100	93.00%	0.04	-0.98

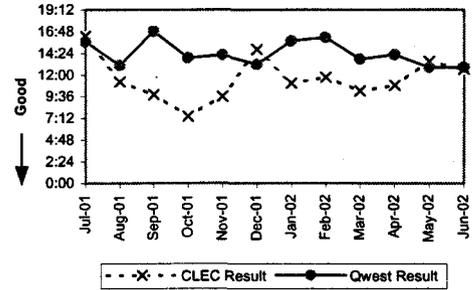


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	62	67	92.54%	26.28%	187	199	93.97%	0.42	-0.75
Aug-01	69	70	98.57%	11.87%	238	248	95.97%	-0.98	-1.59
Sep-01	52	53	98.11%	13.61%	174	187	93.05%	-1.28	-1.78
Oct-01	42	42	100.00%	0.00%	156	162	96.30%	-1.13	-1.69
Nov-01	57	58	98.28%	13.02%	123	129	95.35%	-0.88	-1.53
Dec-01	44	47	93.62%	24.44%	127	130	97.69%	1.22	-0.26
Jan-02	51	52	98.08%	13.73%	114	120	95.00%	-0.85	-1.52
Feb-02	35	37	94.59%	22.61%	108	112	96.43%	0.48	-0.71
Mar-02	40	40	100.00%	0.00%	139	145	95.86%	-1.16	-1.71
Apr-02	31	31	100.00%	0.00%	108	116	93.10%	-1.35	-1.82
May-02	17	18	94.44%	22.91%	139	141	98.58%	0.96	-0.41
Jun-02	18	18	100.00%	0.00%	124	127	97.64%	-0.62	-1.38

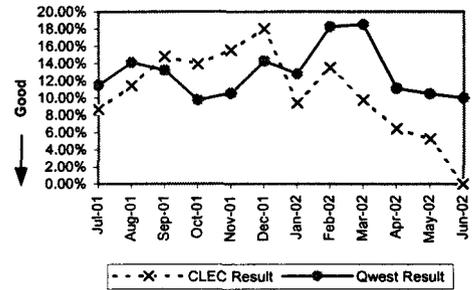


Checklist #14 - Resale - Centrex Repair

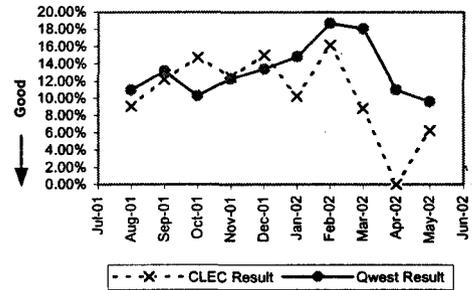
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1092:33	67	16:18	16:42	3124:55	199	15:42	0.71	-0.57
Aug-01	786:10	70	11:14	10:52	3240:40	248	13:04	-0.93	-1.57
Sep-01	520:40	53	9:49	9:39	3152:39	187	16:52	-0.96	-1.58
Oct-01	311:35	42	7:25	8:44	2251:29	162	13:54	-2.05	-2.24
Nov-01	555:57	58	9:35	11:54	1832:55	129	14:13	-2.12	-2.29
Dec-01	698:10	47	14:51	17:21	1711:22	130	13:10	0.82	-0.5
Jan-02	574:49	52	11:03	11:03	1891:10	120	15:46	-0.73	-1.44
Feb-02	433:51	37	11:44	16:54	1812:44	112	16:11	-1.62	-1.98
Mar-02	407:43	40	10:12	8:34	1995:54	145	13:46	-0.98	-1.6
Apr-02	335:52	31	10:50	8:55	1650:56	116	14:14	-1.01	-1.61
May-02	242:38	18	13:29	16:13	1806:58	141	12:49	0.34	-0.8
Jun-02	227:19	18	12:38	11:29	1632:26	127	12:51	-0.07	-1.04



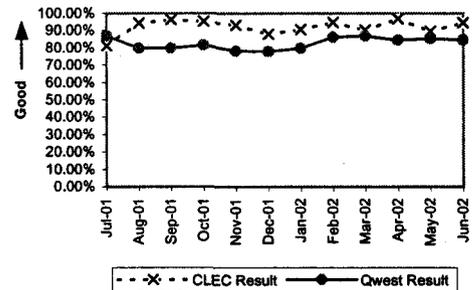
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	69	8.70%	28.18%	23	200	11.50%	-0.63	-1.38
Aug-01	8	70	11.43%	31.82%	36	255	14.12%	-0.57	-1.35
Sep-01	8	54	14.81%	35.52%	25	189	13.23%	0.3	-0.82
Oct-01	6	43	13.95%	34.65%	16	164	9.76%	0.78	-0.52
Nov-01	9	58	15.52%	36.21%	14	133	10.53%	0.96	-0.42
Dec-01	9	50	18.00%	38.42%	19	133	14.29%	0.62	-0.62
Jan-02	5	53	9.43%	29.23%	16	125	12.80%	-0.61	-1.37
Feb-02	5	37	13.51%	34.19%	21	115	18.26%	-0.65	-1.4
Mar-02	4	41	9.76%	29.67%	27	146	18.49%	-1.27	-1.77
Apr-02	2	31	6.45%	24.57%	13	117	11.11%	-0.73	-1.45
May-02	1	19	5.26%	22.33%	15	143	10.49%	-0.7	-1.42
Jun-02	0	18	0.00%	0.00%	13	130	10.00%	-1.33	-1.81



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	5	55	9.09%	28.75%	22	201	10.95%	-0.39	-1.24
Sep-01	5	41	12.20%	32.72%	20	152	13.16%	-0.16	-1.1
Oct-01	5	34	14.71%	35.42%	14	136	10.29%	0.69	-0.58
Nov-01	6	48	12.50%	33.07%	13	106	12.26%	0.04	-0.97
Dec-01	6	40	15.00%	35.71%	15	112	13.39%	0.25	-0.85
Jan-02	4	39	10.26%	30.34%	16	108	14.81%	-0.69	-1.42
Feb-02	5	31	16.13%	36.78%	17	91	18.68%	-0.31	-1.19
Mar-02	3	34	8.82%	28.36%	22	122	18.03%	-1.24	-1.75
Apr-02	0	19	0.00%	0.00%	11	100	11.00%	-1.4	-1.85
May-02	1	16	6.25%	24.21%	12	125	9.60%	-0.43	-1.26
Jun-02									



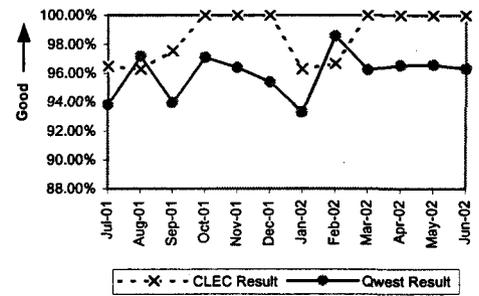
Repair Appointments Met (Percent) (MR-9B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	69	81.16%	39.10%	173	199	86.93%	1.15	-0.3
Aug-01	66	70	94.29%	23.21%	202	253	79.84%	-2.67	-2.62
Sep-01	52	54	96.30%	18.89%	150	188	79.79%	-2.66	-2.62
Oct-01	41	43	95.35%	21.06%	133	163	81.60%	-2.07	-2.26
Nov-01	54	58	93.10%	25.34%	104	133	78.20%	-2.29	-2.39
Dec-01	44	50	88.00%	32.50%	102	131	77.86%	-1.47	-1.89
Jan-02	48	53	90.57%	29.23%	99	124	79.84%	-1.63	-1.99
Feb-02	35	37	94.59%	22.61%	99	115	86.09%	-1.3	-1.79
Mar-02	37	41	90.24%	29.67%	125	144	86.81%	-0.57	-1.35
Apr-02	30	31	96.77%	17.67%	98	116	84.48%	-1.68	-2.02
May-02	17	19	89.47%	30.69%	122	143	85.31%	-0.48	-1.29
Jun-02	17	18	94.44%	22.91%	109	129	84.50%	-1.09	-1.66



Checklist #14 - Resale - Centrex Repair

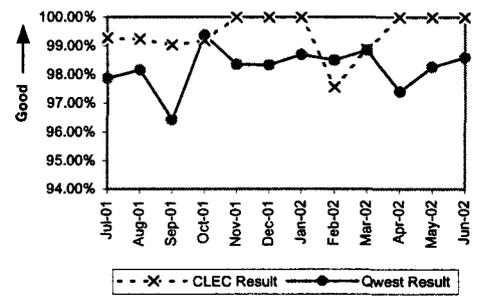
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	57	96.49%	18.40%	304	324	93.83%	-0.77	-1.47
Aug-01	52	54	96.30%	18.89%	377	388	97.16%	0.39	-0.76
Sep-01	40	41	97.56%	15.43%	202	215	93.95%	-0.89	-1.54
Oct-01	48	48	100.00%	0.00%	235	242	97.11%	-1.09	-1.66
Nov-01	48	48	100.00%	0.00%	240	249	96.39%	-1.23	-1.75
Dec-01	34	34	100.00%	0.00%	186	195	95.38%	-1.18	-1.72
Jan-02	26	27	96.30%	18.89%	223	239	93.31%	-0.59	-1.36
Feb-02	29	30	96.67%	17.95%	208	211	98.58%	0.67	-0.59
Mar-02	33	33	100.00%	0.00%	230	239	96.23%	-1.07	-1.65
Apr-02	31	31	100.00%	0.00%	222	230	96.52%	-0.99	-1.6
May-02	13	13	100.00%	0.00%	226	234	96.58%	-0.66	-1.4
Jun-02	24	24	100.00%	0.00%	182	189	96.30%	-0.91	-1.55



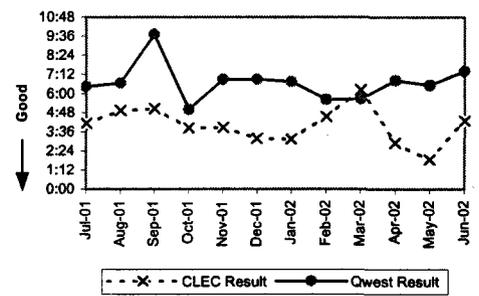
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	138	139	99.28%	8.45%	551	563	97.87%	-1.03	-1.63
Aug-01	130	131	99.24%	8.70%	641	653	98.16%	-0.84	-1.51
Sep-01	102	103	99.03%	9.81%	405	420	96.43%	-1.27	-1.77
Oct-01	121	122	99.18%	9.02%	473	476	99.37%	0.23	-0.86
Nov-01	149	149	100.00%	0.00%	476	484	98.35%	-1.38	-1.84
Dec-01	97	97	100.00%	0.00%	353	359	98.33%	-1.14	-1.69
Jan-02	86	86	100.00%	0.00%	452	458	98.69%	-0.98	-1.6
Feb-02	80	82	97.56%	15.43%	394	400	98.50%	0.61	-0.63
Mar-02	88	89	98.88%	10.54%	430	435	98.85%	-0.02	-1.01
Apr-02	80	80	100.00%	0.00%	451	463	97.41%	-1.35	-1.82
May-02	51	51	100.00%	0.00%	453	461	98.28%	-0.9	-1.55
Jun-02	50	50	100.00%	0.00%	352	357	98.60%	-0.79	-1.48



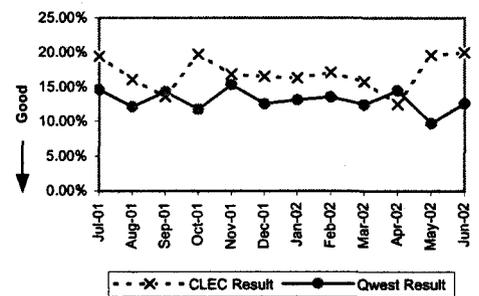
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	573:27	139	4:08	7:23	3626:28	563	6:26	-1.83	-2.11
Aug-01	648:07	131	4:57	8:49	4355:19	653	6:40	-0.71	-1.43
Sep-01	520:01	103	5:03	10:56	4080:09	420	9:43	-0.77	-1.47
Oct-01	467:59	122	3:50	7:47	2383:26	476	5:00	-0.96	-1.58
Nov-01	576:07	149	3:52	6:11	3323:09	484	6:52	-1.25	-1.76
Dec-01	308:48	97	3:11	5:32	2476:27	359	6:54	-2.49	-2.51
Jan-02	268:54	86	3:08	5:15	3085:55	458	6:44	-2.03	-2.24
Feb-02	372:54	82	4:33	10:51	2254:56	400	5:38	-0.44	-1.27
Mar-02	554:44	89	6:14	10:34	2464:39	435	5:40	0.51	-0.69
Apr-02	233:51	80	2:55	6:23	3160:44	463	6:50	-1.29	-1.78
May-02	94:26	51	1:51	3:25	3011:44	461	6:32	-1.57	-1.96
Jun-02	214:16	50	4:17	6:28	2650:03	357	7:25	-0.95	-1.58



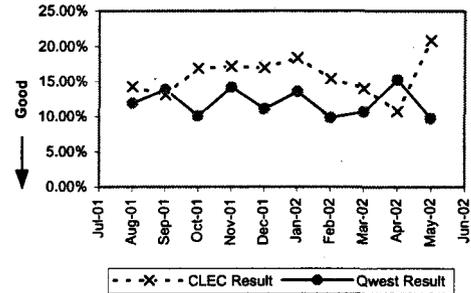
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	139	19.42%	39.56%	82	563	14.56%	1.39	-0.15
Aug-01	21	131	16.03%	36.69%	79	653	12.10%	1.21	-0.26
Sep-01	14	103	13.59%	34.27%	60	420	14.29%	-0.18	-1.11
Oct-01	24	122	19.67%	39.75%	56	476	11.76%	2.2	0.34
Nov-01	25	149	16.78%	37.37%	74	484	15.29%	0.44	-0.73
Dec-01	16	97	16.49%	37.11%	45	359	12.53%	1.01	-0.39
Jan-02	14	86	16.28%	36.92%	60	458	13.10%	0.79	-0.52
Feb-02	14	82	17.07%	37.63%	54	400	13.50%	0.84	-0.49
Mar-02	14	89	15.73%	36.41%	54	435	12.41%	0.85	-0.49
Apr-02	10	80	12.50%	33.07%	67	463	14.47%	-0.46	-1.28
May-02	10	51	19.61%	39.70%	45	461	9.76%	2	0.21
Jun-02	10	50	20.00%	40.00%	45	357	12.61%	1.38	-0.16

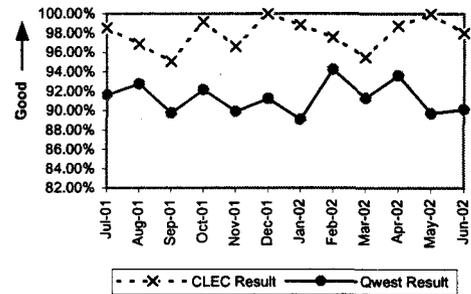


Checklist #14 - Resale - Centrex Repair

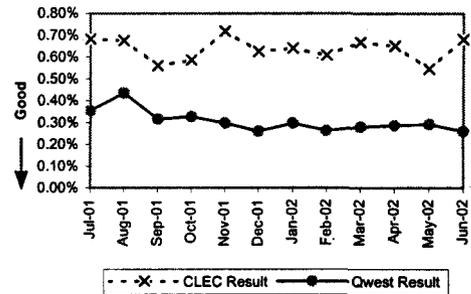
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	12	84	14.29%	34.99%	55	462	11.90%	0.62	-0.63
Sep-01	8	61	13.11%	33.76%	41	296	13.85%	-0.15	-1.09
Oct-01	12	71	16.90%	37.48%	35	347	10.09%	1.59	-0.03
Nov-01	17	99	17.17%	37.71%	50	352	14.20%	0.73	-0.55
Dec-01	9	53	16.98%	37.55%	25	226	11.06%	1.16	-0.3
Jan-02	9	49	18.37%	38.72%	43	318	13.52%	0.9	-0.45
Feb-02	6	39	15.38%	36.08%	23	234	9.83%	1	-0.39
Mar-02	7	50	14.00%	34.70%	30	281	10.68%	0.69	-0.58
Apr-02	4	37	10.81%	31.05%	46	302	15.23%	-0.71	-1.43
May-02	5	24	20.83%	40.61%	28	286	9.79%	1.55	-0.06
Jun-02									



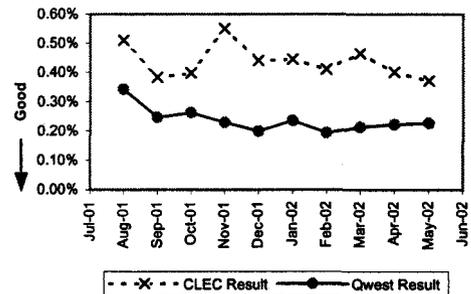
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	135	137	98.54%	11.99%	469	512	91.60%	-2.6	-2.58
Aug-01	124	128	96.88%	17.40%	526	567	92.77%	-1.62	-1.98
Sep-01	97	102	95.10%	21.59%	333	371	89.76%	-1.58	-1.96
Oct-01	121	122	99.18%	9.02%	376	408	92.16%	-2.53	-2.54
Nov-01	143	148	96.62%	18.07%	375	417	89.93%	-2.32	-2.41
Dec-01	97	97	100.00%	0.00%	301	330	91.21%	-2.69	-2.63
Jan-02	85	86	98.84%	10.72%	351	394	89.09%	-2.63	-2.6
Feb-02	80	82	97.56%	15.43%	328	348	94.25%	-1.16	-1.7
Mar-02	85	89	95.51%	20.72%	346	379	91.29%	-1.27	-1.77
Apr-02	79	80	98.75%	11.11%	396	423	93.62%	-1.72	-2.05
May-02	51	51	100.00%	0.00%	367	409	89.73%	-2.28	-2.38
Jun-02	49	50	98.00%	14.00%	283	314	90.13%	-1.73	-2.05



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	369	54073	0.68%	8.23%	1551	436656	0.36%	12.06	6.33
Aug-01	358	53010	0.68%	8.19%	1874	430212	0.44%	7.91	3.81
Sep-01	288	51462	0.56%	7.46%	1341	426464	0.31%	9.38	4.71
Oct-01	299	50984	0.59%	7.64%	1386	424339	0.33%	9.72	4.91
Nov-01	342	47654	0.72%	8.44%	1251	421670	0.30%	16.02	8.74
Dec-01	212	33875	0.63%	7.89%	1065	410554	0.26%	12.74	6.75
Jan-02	211	33016	0.64%	7.97%	1215	410648	0.30%	11.05	5.72
Feb-02	166	27272	0.61%	7.78%	1068	406850	0.26%	10.82	5.58
Mar-02	184	27540	0.67%	8.15%	1129	404607	0.28%	11.84	6.2
Apr-02	156	23944	0.65%	8.05%	1171	407787	0.29%	10.24	5.23
May-02	97	17753	0.55%	7.37%	1201	410864	0.29%	6.14	2.73
Jun-02	95	13949	0.68%	8.22%	1068	412560	0.26%	9.65	4.87

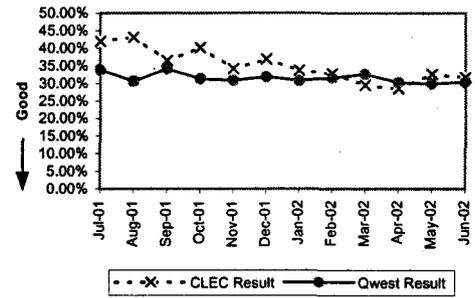


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	270	53010	0.51%	7.12%	1467	430212	0.34%	6.27	2.81
Sep-01	197	51462	0.38%	6.18%	1047	426464	0.25%	5.95	2.81
Oct-01	203	50984	0.40%	6.30%	1110	424339	0.26%	5.7	2.47
Nov-01	262	47654	0.55%	7.39%	964	421670	0.23%	13.92	7.46
Dec-01	149	33875	0.44%	6.62%	815	410554	0.20%	9.59	4.83
Jan-02	147	33016	0.45%	6.66%	965	410648	0.24%	7.59	3.81
Feb-02	112	27272	0.41%	6.40%	787	406850	0.19%	7.9	3.81
Mar-02	128	27540	0.46%	6.80%	860	404607	0.21%	8.79	4.35
Apr-02	96	23944	0.40%	6.32%	908	407787	0.22%	5.69	2.46
May-02	66	17753	0.37%	6.09%	929	410864	0.23%	4	1.43
Jun-02									



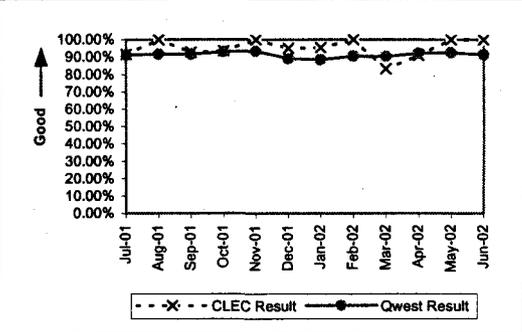
Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jul-01	267	636	41.98%	49.35%	795	2346	33.89%	3.82	1.33
Aug-01	272	630	43.17%	49.53%	827	2701	30.62%	6.16	2.74
Sep-01	166	454	36.56%	48.16%	696	2037	34.17%	0.97	-0.41
Oct-01	201	500	40.20%	49.03%	630	2016	31.25%	3.76	1.29
Nov-01	177	519	34.10%	47.41%	555	1806	30.73%	1.47	-0.11
Dec-01	124	336	36.90%	48.25%	498	1563	31.86%	1.78	0.08
Jan-02	107	318	33.65%	47.25%	539	1754	30.73%	1.03	-0.37
Feb-02	81	247	32.79%	46.95%	493	1561	31.58%	0.38	-0.77
Mar-02	77	261	29.50%	45.61%	546	1675	32.60%	-0.99	-1.6
Apr-02	62	218	28.44%	45.11%	507	1678	30.21%	-0.54	-1.33
May-02	47	144	32.64%	46.89%	511	1712	29.85%	0.7	-0.57
Jun-02	44	139	31.65%	46.51%	465	1533	30.33%	0.33	-0.8

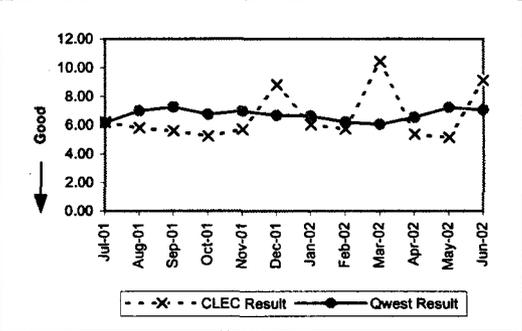


Checklist #14 - Resale - Centrex 21 Installation

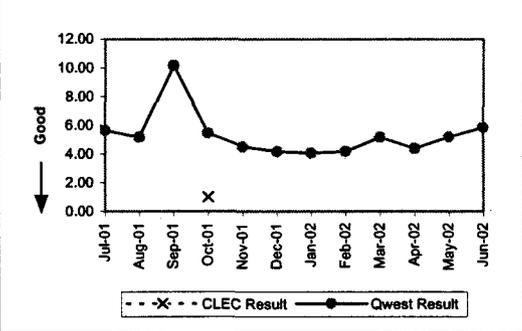
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	36	91.67%	27.64%	1466	1607	91.23%	-0.09	-1.06
Aug-01	27	27	100.00%	0.00%	1506	1643	91.66%	-1.55	-1.95
Sep-01	13	14	92.86%	25.75%	1296	1414	91.65%	-0.16	-1.1
Oct-01	29	31	93.55%	24.57%	1569	1685	93.12%	-0.09	-1.06
Nov-01	23	23	100.00%	0.00%	1321	1413	93.49%	-1.26	-1.76
Dec-01	19	20	95.00%	21.79%	1133	1271	89.14%	-0.84	-1.51
Jan-02	21	22	95.45%	20.83%	1209	1366	88.51%	-1.01	-1.62
Feb-02	25	25	100.00%	0.00%	1203	1329	90.52%	-1.6	-1.97
Mar-02	10	12	83.33%	37.27%	1262	1395	90.47%	0.81	-0.51
Apr-02	10	11	90.91%	28.75%	1269	1376	92.22%	0.23	-0.86
May-02	14	14	100.00%	0.00%	1280	1384	92.49%	-1.06	-1.65
Jun-02	17	17	100.00%	0.00%	1153	1263	91.29%	-1.27	-1.77



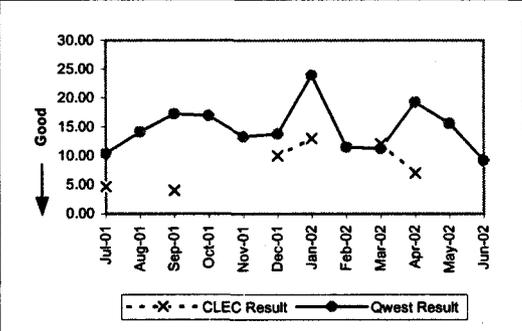
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	224	36	6.22	3.31	10076	1633	6.17	1.51	-0.08
Aug-01	157	27	5.81	2.86	11689	1669	7.00	-0.65	-1.4
Sep-01	84	15	5.60	2.06	10425	1436	7.26	-0.62	-1.38
Oct-01	162	31	5.23	3.10	11535	1710	6.75	-0.87	-1.53
Nov-01	131	23	5.70	5.37	10025	1437	6.98	-0.66	-1.4
Dec-01	176	20	8.80	12.15	8590	1284	6.69	1.17	-0.29
Jan-02	133	22	6.05	2.68	9239	1393	6.63	-0.27	-1.16
Feb-02	138	24	5.75	2.86	8378	1346	6.22	-0.28	-1.17
Mar-02	125	12	10.42	11.09	8549	1411	6.06	1.85	0.13
Apr-02	59	11	5.36	2.50	9163	1397	6.56	-0.41	-1.25
May-02	72	14	5.14	1.83	10134	1401	7.23	-0.78	-1.48
Jun-02	155	17	9.12	8.94	9101	1289	7.06	0.99	-0.4



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					493	87	5.67		
Aug-01					394	76	5.18		
Sep-01					791	78	10.14		
Oct-01	2	2	1.00	0.00	383	70	5.47	-0.68	-1.41
Nov-01					348	77	4.52		
Dec-01					345	83	4.16		
Jan-02					503	124	4.06		
Feb-02					364	87	4.18		
Mar-02					507	98	5.17		
Apr-02					351	80	4.39		
May-02					385	74	5.20		
Jun-02					422	72	5.86		

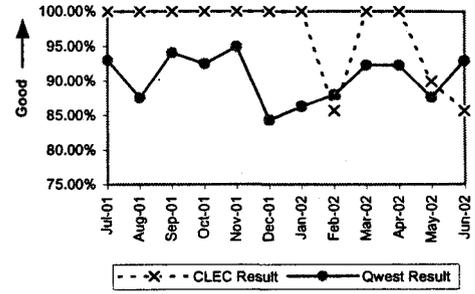


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	3	4.67	3.79	695	67	10.37	-0.78	-1.48
Aug-01					1031	73	14.12		
Sep-01	4	1	4.00		1001	58	17.26	-0.62	-1.37
Oct-01					1047	62	16.89		
Nov-01					533	40	13.32		
Dec-01	10	1	10.00		840	61	13.77	-0.26	-1.16
Jan-02	13	1	13.00		934	39	23.95	-0.31	-1.19
Feb-02					483	42	11.50		
Mar-02	24	2	12.00	2.83	438	39	11.23	0.41	-0.75
Apr-02	7	1	7.00		616	32	19.25	-0.37	-1.22
May-02					514	33	15.58		
Jun-02					387	42	9.21		

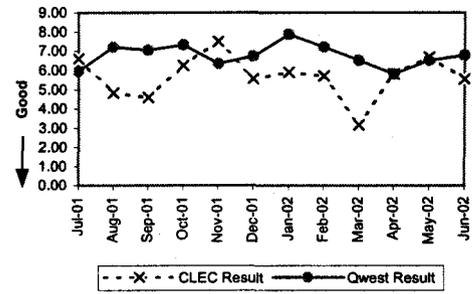


Checklist #14 - Resale - Centrex 21 Installation

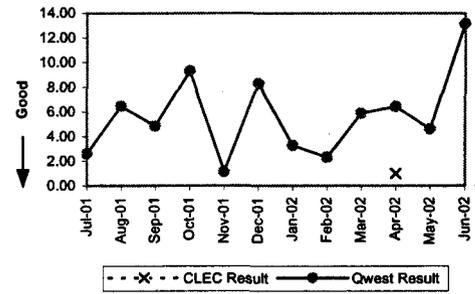
Installation Commitments Met (Percent) (OP-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	226	243	93.00%	-0.85	-1.52
Aug-01	5	5	100.00%	0.00%	176	201	87.56%	-0.83	-1.51
Sep-01	5	5	100.00%	0.00%	190	202	94.06%	-0.56	-1.34
Oct-01	12	12	100.00%	0.00%	233	252	92.46%	-0.97	-1.59
Nov-01	2	2	100.00%	0.00%	207	218	94.95%	-0.32	-1.2
Dec-01	7	7	100.00%	0.00%	145	172	84.30%	-1.12	-1.68
Jan-02	10	10	100.00%	0.00%	195	226	86.28%	-1.23	-1.75
Feb-02	6	7	85.71%	34.99%	176	200	88.00%	0.22	-0.87
Mar-02	6	6	100.00%	0.00%	203	220	92.27%	-0.7	-1.43
Apr-02	11	11	100.00%	0.00%	203	220	92.27%	-0.94	-1.57
May-02	9	10	90.00%	30.00%	192	219	87.67%	-0.22	-1.13
Jun-02	6	7	85.71%	34.99%	158	170	92.94%	0.65	-0.6



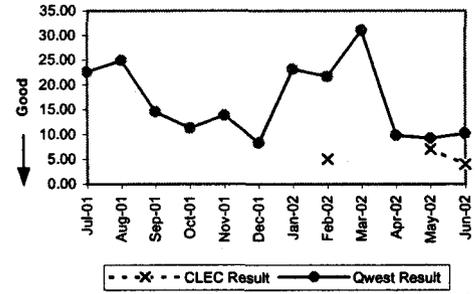
Installation Interval (Average Days) (OP-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	66	10	6.60	3.03	1457	244	5.97	1.7	0.03
Aug-01	29	6	4.83	0.41	1473	204	7.22	-0.51	-1.31
Sep-01	23	5	4.60	0.89	1438	204	7.05	-0.58	-1.36
Oct-01	75	12	6.25	3.52	1866	255	7.32	-0.34	-1.21
Nov-01	15	2	7.50	3.54	1398	220	6.35	1.51	-0.08
Dec-01	39	7	5.57	2.51	1173	174	6.74	-0.38	-1.23
Jan-02	59	10	5.90	3.25	1793	228	7.86	-0.49	-1.3
Feb-02	40	7	5.71	1.98	1459	202	7.22	-0.37	-1.22
Mar-02	19	6	3.17	1.72	1435	220	6.52	-0.67	-1.41
Apr-02	70	12	5.83	3.24	1294	222	5.83	0.11	-0.93
May-02	67	10	6.70	4.69	1447	222	6.52	0.27	-0.83
Jun-02	39	7	5.57	3.41	1174	173	6.79	-0.34	-1.2



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					26	10	2.60		
Aug-01					71	11	6.45		
Sep-01					29	6	4.83		
Oct-01					121	13	9.31		
Nov-01					8	7	1.14		
Dec-01					116	14	8.29		
Jan-02					59	18	3.28		
Feb-02					30	13	2.31		
Mar-02					53	9	5.89		
Apr-02	1	1	1.00		77	12	6.42	-1.01	-1.61
May-02					69	15	4.60		
Jun-02					92	7	13.14		

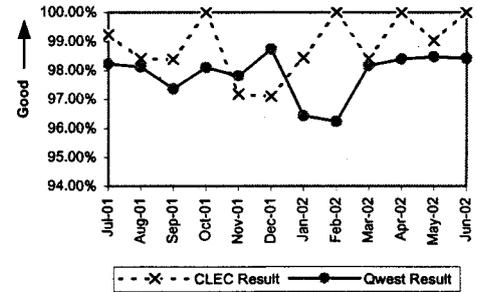


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					158	7	22.57		
Aug-01					373	15	24.87		
Sep-01					87	6	14.50		
Oct-01					90	8	11.25		
Nov-01					83	6	13.83		
Dec-01					108	13	8.31		
Jan-02					301	13	23.15		
Feb-02	5	1	5.00		260	12	21.67	-0.6	-1.37
Mar-02					248	8	31.00		
Apr-02					49	5	9.80		
May-02	7	1	7.00		110	12	9.17	-0.27	-1.16
Jun-02	4	1	4.00		61	6	10.17	-0.92	-1.56

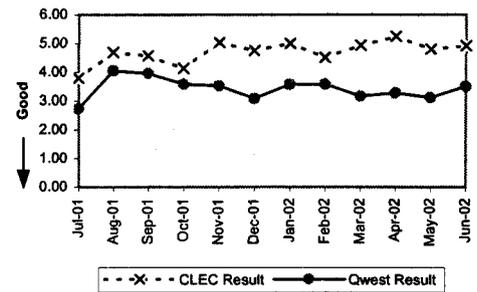


Checklist #14 - Resale - Centrex 21 Installation

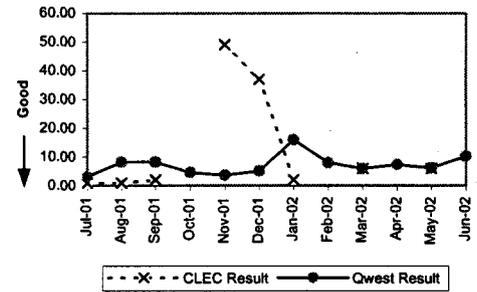
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	130	131	99.24%	8.70%	3788	3856	98.24%	-0.86	-1.52
Aug-01	62	63	98.41%	12.50%	1465	1493	98.12%	-0.17	-1.1
Sep-01	61	62	98.39%	12.60%	1182	1214	97.36%	-0.49	-1.3
Oct-01	75	75	100.00%	0.00%	1660	1692	98.11%	-1.18	-1.72
Nov-01	69	71	97.18%	16.55%	1203	1230	97.80%	0.4	-0.76
Dec-01	67	69	97.10%	16.78%	935	947	98.73%	1.03	-0.37
Jan-02	63	64	98.44%	12.40%	892	925	96.43%	-0.84	-1.51
Feb-02	58	58	100.00%	0.00%	1049	1090	96.24%	-1.47	-1.89
Mar-02	62	63	98.41%	12.50%	967	985	98.17%	-0.14	-1.08
Apr-02	76	76	100.00%	0.00%	796	809	98.39%	-1.07	-1.65
May-02	102	103	99.03%	9.81%	1029	1045	98.47%	-0.44	-1.27
Jun-02	98	98	100.00%	0.00%	871	885	98.42%	-1.19	-1.72



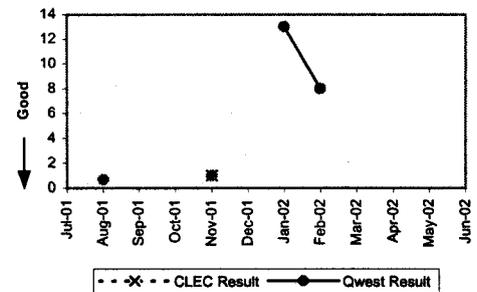
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	452	119	3.80	1.59	9047	3294	2.75	6.37	2.87
Aug-01	258	55	4.69	0.94	4884	1206	4.05	1.71	0.04
Sep-01	215	47	4.57	1.06	3038	767	3.96	1.17	-0.29
Oct-01	240	58	4.14	1.32	3709	1033	3.59	1.64	0
Nov-01	337	67	5.03	6.19	3162	896	3.53	1.46	-0.11
Dec-01	300	63	4.76	1.57	2130	692	3.08	3.72	1.26
Jan-02	255	51	5.00	1.04	2117	593	3.57	1.73	0.05
Feb-02	203	45	4.51	1.14	2859	799	3.58	1.43	-0.13
Mar-02	232	47	4.94	1.24	2081	657	3.17	1.6	-0.03
Apr-02	309	59	5.24	2.92	1898	579	3.28	3.72	1.26
May-02	403	84	4.80	1.21	2444	783	3.12	3.72	1.26
Jun-02	452	92	4.91	0.99	2105	601	3.50	1.09	-0.34



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		222	72	3.08	-0.59	-1.36
Aug-01	1	1	1.00		245	30	8.17	-0.51	-1.31
Sep-01	2	1	2.00		327	40	8.18	-0.59	-1.36
Oct-01					154	34	4.53		
Nov-01	49	1	49.00		111	31	3.58	3.72	1.26
Dec-01	111	3	37.00	53.02	71	14	5.07	1.62	-0.02
Jan-02	2	1	2.00		639	40	15.98	-0.34	-1.21
Feb-02					313	39	8.03		
Mar-02	6	1	6.00		108	18	6.00	0	-1
Apr-02					95	13	7.31		
May-02	6	1	6.00		105	17	6.18	-0.02	-1.01
Jun-02					143	14	10.21		

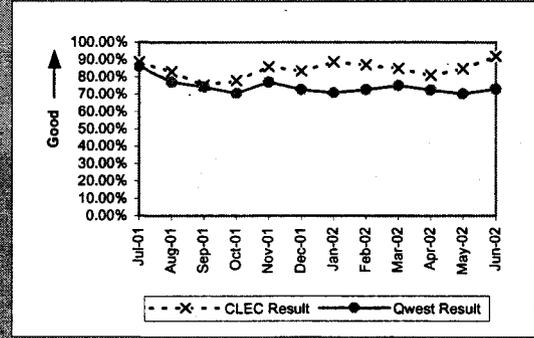


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					2	3	0.67		
Sep-01									
Oct-01									
Nov-01	1	1	1.00		2	2	1.00		
Dec-01									
Jan-02					13	1	13.00		
Feb-02					16	2	8.00		
Mar-02									
Apr-02									
May-02									
Jun-02									

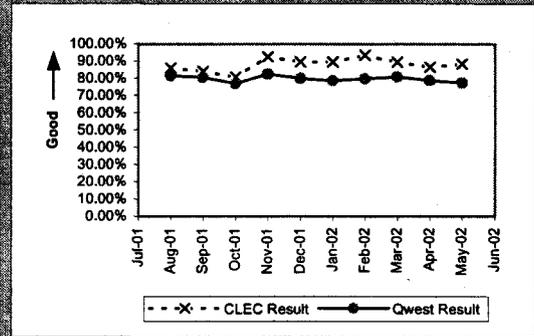


Checklist #14 - Resale - Centrex 21 Installation

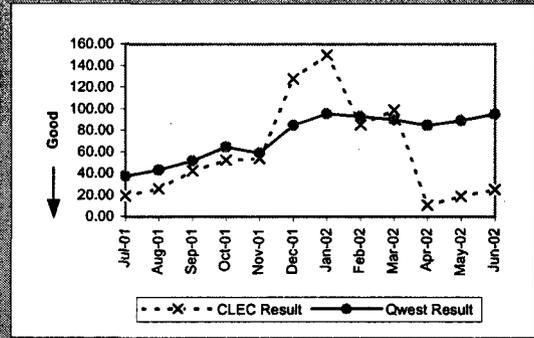
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	210	237	88.61%	31.77%	5744	6666	86.17%	-1.07	-1.65
Aug-01	114	137	83.21%	37.38%	3517	4564	77.06%	-1.69	-2.03
Sep-01	67	89	75.28%	43.14%	2322	3123	74.35%	-0.2	-1.12
Oct-01	78	100	78.00%	41.42%	2303	3263	70.58%	-1.6	-1.98
Nov-01	92	107	85.98%	34.72%	2528	3278	77.12%	-2.15	-2.31
Dec-01	81	97	83.51%	37.11%	1928	2652	72.70%	-2.35	-2.43
Jan-02	86	97	88.66%	31.71%	1760	2483	70.88%	-3.78	-3.3
Feb-02	81	93	87.10%	33.52%	1891	2601	72.70%	-3.06	-2.86
Mar-02	73	86	84.88%	35.82%	1972	2632	74.92%	-2.1	-2.27
Apr-02	73	90	81.11%	39.14%	1832	2527	72.50%	-1.8	-2.09
May-02	96	113	84.96%	35.75%	1796	2554	70.32%	-3.33	-3.03
Jun-02	115	125	92.00%	27.13%	1840	2512	73.25%	-4.62	-3.81



New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	118	137	86.13%	34.56%	3731	4564	81.75%	-1.31	-1.8
Sep-01	75	89	84.27%	36.41%	2517	3123	80.60%	-0.86	-1.53
Oct-01	81	100	81.00%	39.23%	2519	3263	77.20%	-0.89	-1.54
Nov-01	99	107	92.52%	26.30%	2711	3278	82.70%	-2.64	-2.61
Dec-01	87	97	89.69%	30.41%	2124	2652	80.09%	-2.33	-2.41
Jan-02	87	97	89.69%	30.41%	1954	2483	78.70%	-2.59	-2.58
Feb-02	87	93	93.55%	24.57%	2081	2601	80.01%	-3.21	-2.95
Mar-02	77	86	89.53%	30.61%	2131	2632	80.97%	-1.99	-2.21
Apr-02	78	90	86.67%	33.99%	1996	2527	78.99%	-1.76	-2.07
May-02	100	113	88.50%	31.91%	1980	2554	77.53%	-2.73	-2.66
Jun-02									

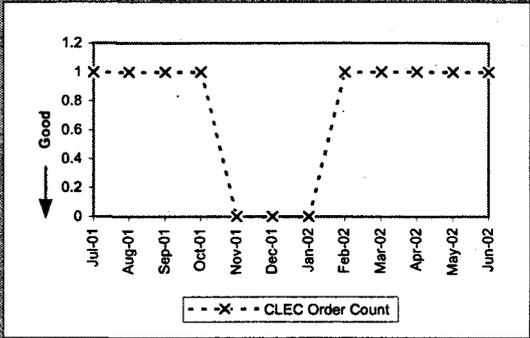


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	96	5	19.20	12.87	11797	312	37.81	-0.95	-1.58
Aug-01	234	9	26.00	21.44	15746	363	43.38	-1	-1.61
Sep-01	213	5	42.60	26.73	16397	316	51.89	-0.37	-1.22
Oct-01	315	6	52.50	35.89	18233	282	64.66	-0.48	-1.29
Nov-01	269	5	53.80	40.03	21621	366	59.07	-0.18	-1.11
Dec-01	128	1	128.00		19400	229	84.72	0.62	-0.62
Jan-02	150	1	150.00		21701	227	95.60	0.71	-0.57
Feb-02	171	2	85.50	119.50	24170	260	92.96	-0.12	-1.07
Mar-02	198	2	99.00	130.11	28393	315	90.14	0.14	-0.91
Apr-02	32	3	10.67	6.11	31352	369	84.96	-1.39	-1.85
May-02	57	3	19.00	6.56	34267	384	89.24	-1.22	-1.74
Jun-02	152	6	25.33	15.62	34877	366	95.29	-1.63	-1.99



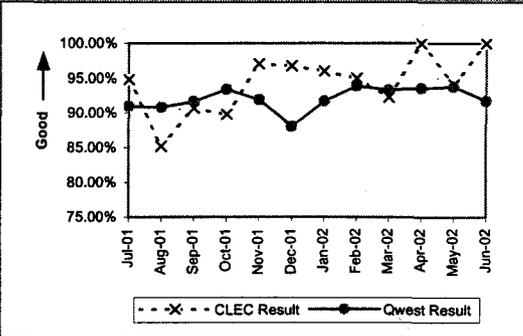
Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	1
Aug-01	1
Sep-01	1
Oct-01	1
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	1
Mar-02	1
Apr-02	1
May-02	1
Jun-02	1

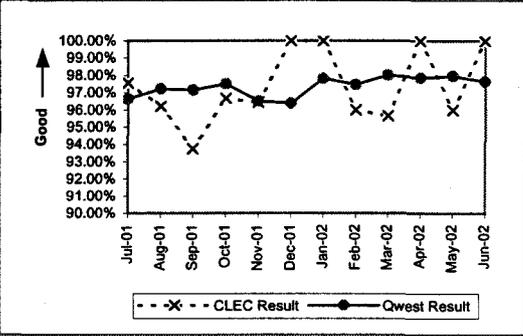


Checklist #14 - Resale - Centrex 21 Repair

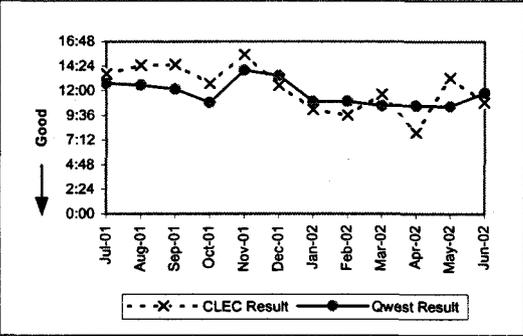
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	55	58	94.83%	22.15%	2612	2872	90.95%	-1.02	-1.62
Aug-01	46	54	85.19%	35.52%	2816	3100	90.84%	1.36	-0.17
Sep-01	39	43	90.70%	29.05%	2272	2478	91.69%	0.29	-0.83
Oct-01	35	39	89.74%	30.34%	2135	2286	93.39%	0.9	-0.45
Nov-01	33	34	97.06%	16.90%	1836	1998	91.89%	-1.09	-1.67
Dec-01	30	31	96.77%	17.67%	1702	1933	88.05%	-1.49	-1.9
Jan-02	24	25	96.00%	19.60%	1650	1800	91.67%	-0.78	-1.47
Feb-02	19	20	95.00%	21.79%	1579	1682	93.88%	-0.21	-1.13
Mar-02	12	13	92.31%	26.65%	1551	1662	93.32%	0.22	-0.86
Apr-02	17	17	100.00%	0.00%	1561	1669	93.53%	-1.08	-1.66
May-02	16	17	94.12%	23.53%	1815	1935	93.80%	-0.05	-1.03
Jun-02	21	21	100.00%	0.00%	1760	1917	91.81%	-1.36	-1.83



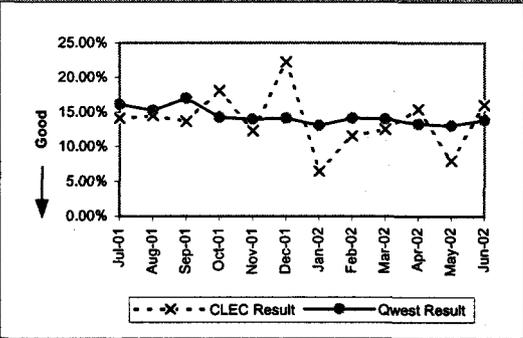
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	80	82	97.56%	15.43%	3616	3742	96.63%	-0.46	-1.28
Aug-01	76	79	96.20%	19.11%	3982	4096	97.22%	0.58	-0.65
Sep-01	60	64	93.75%	24.21%	3172	3265	97.15%	1.45	-0.12
Oct-01	58	60	96.67%	17.95%	3036	3114	97.50%	0.46	-0.72
Nov-01	54	56	96.43%	18.56%	2602	2696	96.51%	0.11	-0.93
Dec-01	45	45	100.00%	0.00%	2479	2572	96.38%	-1.29	-1.78
Jan-02	31	31	100.00%	0.00%	2379	2432	97.82%	-0.83	-1.5
Feb-02	24	25	96.00%	19.60%	2147	2203	97.46%	0.49	-0.7
Mar-02	22	23	95.65%	20.39%	2173	2217	98.02%	0.75	-0.55
Apr-02	26	26	100.00%	0.00%	2238	2287	97.86%	-0.75	-1.46
May-02	24	25	96.00%	19.60%	2543	2596	97.96%	0.67	-0.59
Jun-02	24	24	100.00%	0.00%	2493	2553	97.65%	-0.76	-1.46



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1119:37	82	13:39	14:17	47662:04	3742	12:44	1.63	-0.01
Aug-01	1143:31	79	14:28	14:48	51432:06	4096	12:33	1.93	0.17
Sep-01	929:44	64	14:32	16:22	39747:01	3265	12:10	2.14	0.3
Oct-01	782:12	60	12:42	14:52	33760:50	3114	10:50	2.17	0.32
Nov-01	869:25	56	15:32	15:58	37726:43	2696	14:00	1.67	0.02
Dec-01	563:07	45	12:31	11:24	34644:44	2572	13:28	-0.39	-1.23
Jan-02	314:33	31	10:09	8:30	26584:51	2432	10:56	-0.31	-1.19
Feb-02	240:29	25	9:37	14:28	24155:54	2203	10:58	-0.42	-1.26
Mar-02	267:57	23	11:39	14:12	23334:14	2217	10:32	0.42	-0.74
Apr-02	206:01	26	7:55	8:04	24097:57	2287	10:32	-0.93	-1.57
May-02	331:22	25	13:15	11:20	27276:46	2596	10:30	1.11	-0.32
Jun-02	260:43	24	10:52	11:06	30124:40	2553	11:48	-0.33	-1.2

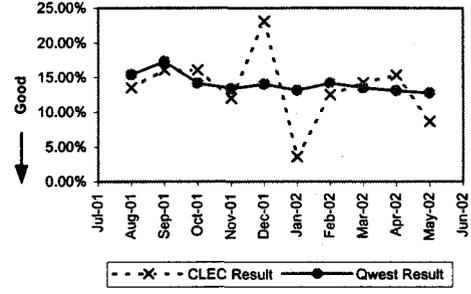


Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	85	14.12%	34.82%	621	3862	16.08%	-0.49	-1.3
Aug-01	12	83	14.46%	35.17%	640	4207	15.21%	-0.19	-1.12
Sep-01	9	66	13.64%	34.32%	569	3348	17.00%	-0.72	-1.44
Oct-01	11	61	18.03%	38.45%	456	3204	14.23%	0.84	-0.49
Nov-01	7	57	12.28%	32.82%	384	2757	13.93%	-0.36	-1.22
Dec-01	10	45	22.22%	41.57%	374	2655	14.09%	1.48	-0.1
Jan-02	2	31	6.45%	24.57%	327	2506	13.05%	-1.08	-1.66
Feb-02	3	26	11.54%	31.95%	317	2246	14.11%	-0.38	-1.23
Mar-02	3	24	12.50%	33.07%	317	2260	14.03%	-0.21	-1.13
Apr-02	4	26	15.38%	36.08%	308	2327	13.24%	0.36	-0.78
May-02	2	25	8.00%	27.13%	344	2639	13.04%	-0.74	-1.45
Jun-02	4	25	16.00%	36.66%	361	2613	13.82%	0.36	-0.78

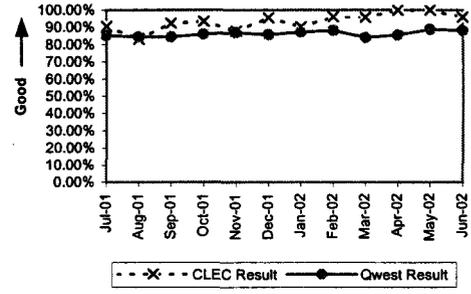


Checklist #14 - Resale - Centrex 21 Repair

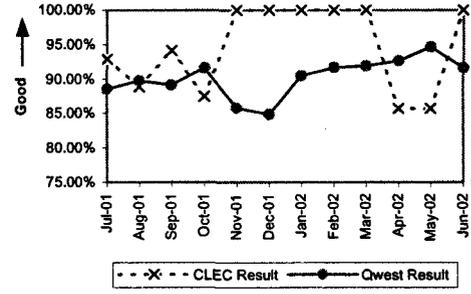
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	10	74	13.51%	34.19%	551	3571	15.43%	-0.45	-1.27
Sep-01	9	56	16.07%	36.73%	498	2871	17.35%	-0.25	-1.15
Oct-01	9	56	16.07%	36.73%	386	2723	14.18%	0.43	-0.74
Nov-01	6	50	12.00%	32.50%	311	2325	13.38%	-0.28	-1.17
Dec-01	9	39	23.08%	42.13%	315	2247	14.02%	1.53	-0.07
Jan-02	1	28	3.57%	18.56%	282	2150	13.12%	-1.49	-1.9
Feb-02	3	24	12.50%	33.07%	266	1874	14.19%	-0.24	-1.14
Mar-02	3	21	14.29%	34.99%	266	1965	13.54%	0.16	-0.91
Apr-02	4	26	15.38%	36.08%	273	2079	13.13%	0.38	-0.77
May-02	2	23	8.70%	28.18%	302	2366	12.76%	-0.58	-1.35
Jun-02									



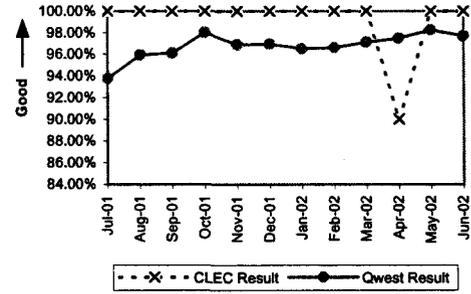
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	77	85	90.59%	29.20%	3294	3862	85.29%	-1.36	-1.83
Aug-01	69	83	83.13%	37.45%	3553	4207	84.45%	0.35	-0.78
Sep-01	61	66	92.42%	26.46%	2823	3348	84.32%	-1.79	-2.09
Oct-01	57	61	93.44%	24.75%	2753	3204	85.92%	-1.67	-2.02
Nov-01	50	57	87.72%	32.82%	2394	2757	86.83%	-0.2	-1.12
Dec-01	43	45	95.56%	20.61%	2273	2655	85.61%	-1.88	-2.15
Jan-02	28	31	90.32%	29.57%	2187	2506	87.27%	-0.51	-1.31
Feb-02	25	26	96.15%	19.23%	1980	2246	88.16%	-1.25	-1.76
Mar-02	23	24	95.83%	19.98%	1898	2260	83.98%	-1.57	-1.96
Apr-02	26	26	100.00%	0.00%	1990	2327	85.52%	-2.09	-2.27
May-02	25	25	100.00%	0.00%	2341	2639	88.71%	-1.78	-2.08
Jun-02	24	25	96.00%	19.60%	2302	2613	88.10%	-1.21	-1.74



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	14	92.86%	25.75%	378	427	88.52%	-0.5	-1.3
Aug-01	8	9	88.89%	31.43%	369	411	89.78%	0.15	-0.91
Sep-01	16	17	94.12%	23.53%	287	322	89.13%	-0.64	-1.39
Oct-01	7	8	87.50%	33.07%	306	334	91.62%	0.43	-0.74
Nov-01	4	4	100.00%	0.00%	247	288	85.76%	-0.81	-1.49
Dec-01	9	9	100.00%	0.00%	218	257	84.82%	-1.25	-1.76
Jan-02	2	2	100.00%	0.00%	256	283	90.46%	-0.46	-1.28
Feb-02	5	5	100.00%	0.00%	198	216	91.67%	-0.67	-1.41
Mar-02	2	2	100.00%	0.00%	226	246	91.87%	-0.42	-1.25
Apr-02	6	7	85.71%	34.99%	227	245	92.65%	0.63	-0.61
May-02	6	7	85.71%	34.99%	282	298	94.63%	0.87	-0.47
Jun-02	8	8	100.00%	0.00%	252	275	91.64%	-0.84	-1.51

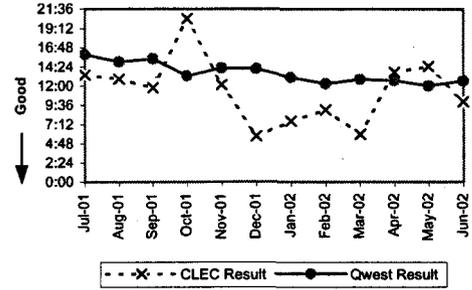


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	21	100.00%	0.00%	526	561	93.76%	-1.16	-1.71
Aug-01	15	15	100.00%	0.00%	540	563	95.91%	-0.79	-1.48
Sep-01	22	22	100.00%	0.00%	441	459	96.08%	-0.93	-1.56
Oct-01	9	9	100.00%	0.00%	442	451	98.00%	-0.42	-1.26
Nov-01	11	11	100.00%	0.00%	402	415	96.87%	-0.59	-1.36
Dec-01	10	10	100.00%	0.00%	348	359	96.94%	-0.55	-1.34
Jan-02	3	3	100.00%	0.00%	386	400	96.50%	-0.33	-1.2
Feb-02	6	6	100.00%	0.00%	313	324	96.60%	-0.46	-1.28
Mar-02	6	6	100.00%	0.00%	337	347	97.12%	-0.42	-1.25
Apr-02	9	10	90.00%	30.00%	349	358	97.49%	1.11	-0.32
May-02	10	10	100.00%	0.00%	391	398	98.24%	-0.42	-1.25
Jun-02	12	12	100.00%	0.00%	381	390	97.69%	-0.52	-1.32

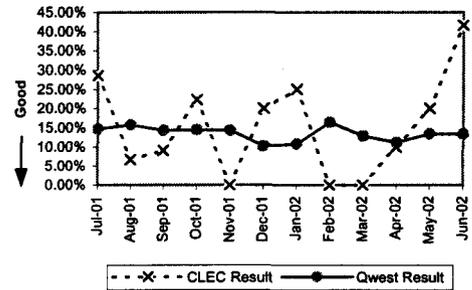


Checklist #14 - Resale - Centrex 21 Repair

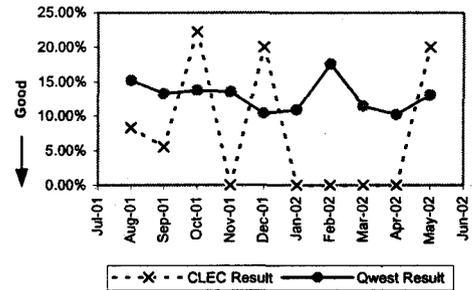
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	281:15	21	13:24	11:36	8964:48	561	15:59	-0.65	-1.4
Aug-01	193:41	15	12:55	12:40	8465:05	563	15:02	-0.42	-1.26
Sep-01	259:27	22	11:48	8:47	7078:10	459	15:25	-0.93	-1.57
Oct-01	183:43	9	20:25	15:39	5989:56	451	13:17	1.96	0.19
Nov-01	133:53	11	12:10	9:20	5931:53	415	14:18	-0.46	-1.28
Dec-01	57:17	10	5:44	6:34	5105:30	359	14:13	-1.95	-2.19
Jan-02	22:50	3	7:37	9:34	5247:27	400	13:07	-0.7	-1.42
Feb-02	54:12	6	9:02	9:27	3984:30	324	12:18	-0.55	-1.34
Mar-02	35:47	6	5:58	6:14	4469:18	347	12:53	-1.01	-1.61
Apr-02	137:53	10	13:47	22:07	4559:42	358	12:44	0.45	-0.72
May-02	144:56	10	14:30	9:15	4802:13	398	12:04	0.76	-0.54
Jun-02	120:47	12	10:04	7:55	4941:16	390	12:40	-0.65	-1.4



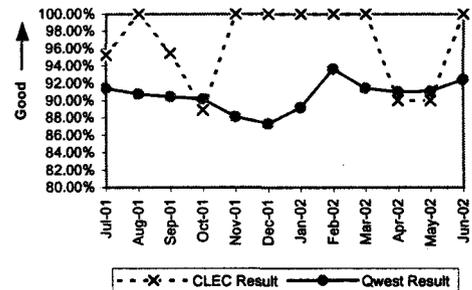
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	21	28.57%	45.18%	84	571	14.71%	1.61	-0.02
Aug-01	1	15	6.67%	24.94%	90	572	15.73%	-0.95	-1.58
Sep-01	2	22	9.09%	28.75%	67	470	14.26%	-0.68	-1.41
Oct-01	2	9	22.22%	41.57%	66	458	14.41%	0.65	-0.6
Nov-01	0	11	0.00%	0.00%	60	421	14.25%	-1.33	-1.81
Dec-01	2	10	20.00%	40.00%	37	362	10.22%	0.93	-0.43
Jan-02	1	4	25.00%	43.30%	44	407	10.81%	0.78	-0.53
Feb-02	0	6	0.00%	0.00%	54	329	16.41%	-1.08	-1.65
Mar-02	0	6	0.00%	0.00%	45	350	12.86%	-0.93	-1.57
Apr-02	1	10	10.00%	30.00%	41	367	11.17%	-0.12	-1.07
May-02	2	10	20.00%	40.00%	54	403	13.40%	0.61	-0.63
Jun-02	5	12	41.67%	49.30%	53	395	13.42%	2.36	0.44



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	12	8.33%	27.64%	71	468	15.17%	-0.65	-1.4
Sep-01	1	18	5.56%	22.91%	51	385	13.25%	-0.94	-1.57
Oct-01	2	9	22.22%	41.57%	49	357	13.73%	0.71	-0.57
Nov-01	0	6	0.00%	0.00%	47	348	13.51%	-0.96	-1.58
Dec-01	2	10	20.00%	40.00%	30	288	10.42%	0.9	-0.45
Jan-02	0	3	0.00%	0.00%	35	321	10.90%	-0.6	-1.37
Feb-02	0	3	0.00%	0.00%	46	262	17.56%	-0.79	-1.48
Mar-02	0	4	0.00%	0.00%	33	287	11.50%	-0.72	-1.44
Apr-02	0	7	0.00%	0.00%	32	312	10.26%	-0.88	-1.54
May-02	2	10	20.00%	40.00%	46	352	13.07%	0.63	-0.61
Jun-02									

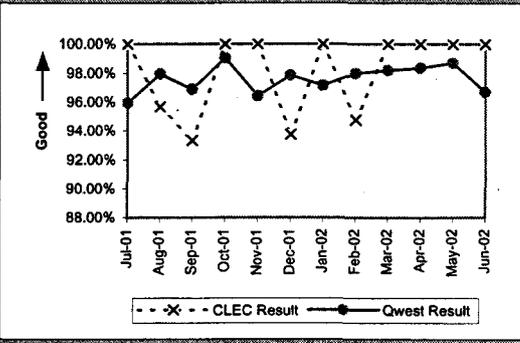


Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	21	95.24%	21.30%	522	571	91.42%	-0.61	-1.37
Aug-01	15	15	100.00%	0.00%	519	572	90.73%	-1.22	-1.74
Sep-01	21	22	95.45%	20.83%	425	470	90.43%	-0.78	-1.48
Oct-01	8	9	88.89%	31.43%	413	458	90.17%	0.19	-0.89
Nov-01	11	11	100.00%	0.00%	371	421	88.12%	-1.2	-1.73
Dec-01	10	10	100.00%	0.00%	316	362	87.29%	-1.19	-1.72
Jan-02	4	4	100.00%	0.00%	363	407	89.19%	-0.69	-1.42
Feb-02	6	6	100.00%	0.00%	308	329	93.62%	-0.63	-1.39
Mar-02	6	6	100.00%	0.00%	320	350	91.43%	-0.74	-1.45
Apr-02	9	10	90.00%	30.00%	334	367	91.01%	0.17	-0.9
May-02	9	10	90.00%	30.00%	367	403	91.07%	0.17	-0.89
Jun-02	12	12	100.00%	0.00%	385	395	92.41%	-0.98	-1.59

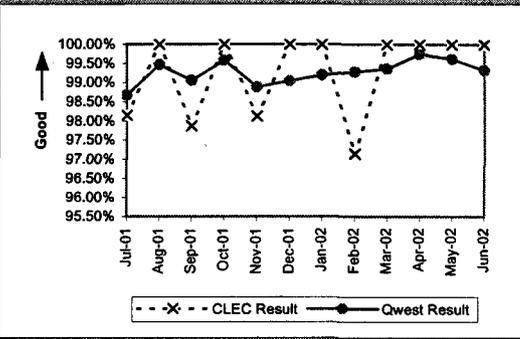


Checklist #14 - Resale - Centrex 21 Repair

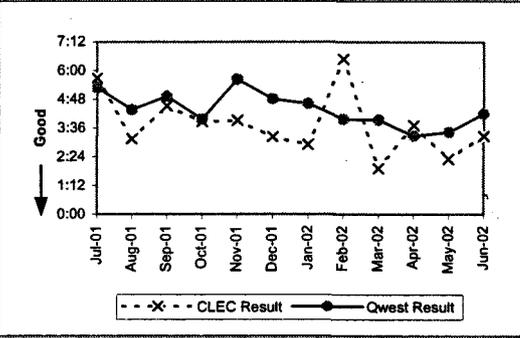
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	22	100.00%	0.00%	942	982	95.93%	-0.96	-1.58
Aug-01	22	23	95.65%	20.39%	1086	1109	97.93%	0.7	-0.57
Sep-01	14	15	93.33%	24.94%	812	838	96.90%	0.72	-0.56
Oct-01	15	15	100.00%	0.00%	923	932	99.03%	-0.38	-1.23
Nov-01	13	13	100.00%	0.00%	727	754	96.42%	-0.69	-1.42
Dec-01	15	16	93.75%	24.21%	685	700	97.86%	0.93	-0.44
Jan-02	9	9	100.00%	0.00%	748	770	97.14%	-0.51	-1.31
Feb-02	18	19	94.74%	22.33%	726	741	97.98%	0.85	-0.48
Mar-02	10	10	100.00%	0.00%	757	771	98.18%	-0.43	-1.26
Apr-02	15	15	100.00%	0.00%	658	669	98.36%	-0.5	-1.3
May-02	11	11	100.00%	0.00%	690	699	98.71%	-0.38	-1.23
Jun-02	8	8	100.00%	0.00%	673	696	96.70%	-0.52	-1.32



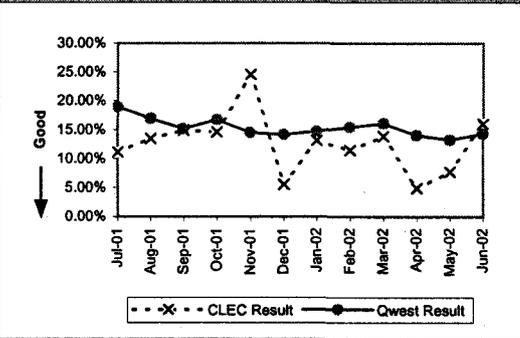
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	53	54	98.15%	13.48%	1858	1883	98.67%	0.38	-0.77
Aug-01	52	52	100.00%	0.00%	2050	2061	99.47%	-0.52	-1.32
Sep-01	46	47	97.87%	14.43%	1573	1588	99.06%	0.75	-0.55
Oct-01	48	48	100.00%	0.00%	1888	1896	99.58%	-0.45	-1.27
Nov-01	52	53	98.11%	13.61%	1682	1701	98.88%	0.53	-0.68
Dec-01	36	36	100.00%	0.00%	1448	1462	99.04%	-0.58	-1.35
Jan-02	38	38	100.00%	0.00%	1722	1736	99.19%	-0.55	-1.33
Feb-02	34	35	97.14%	16.66%	1654	1666	99.28%	1.12	-0.32
Mar-02	36	36	100.00%	0.00%	1716	1727	99.36%	-0.48	-1.29
Apr-02	41	41	100.00%	0.00%	1546	1550	99.74%	-0.32	-1.2
May-02	39	39	100.00%	0.00%	1573	1579	99.62%	-0.38	-1.23
Jun-02	25	25	100.00%	0.00%	1469	1479	99.32%	-0.41	-1.25



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	307:18	54	5:41	11:00	9953:18	1883	5:17	1.3	-0.21
Aug-01	164:00	52	3:09	4:42	8984:58	2061	4:22	-0.96	-1.58
Sep-01	211:59	47	4:31	9:06	7824:56	1588	4:56	-0.24	-1.14
Oct-01	185:48	48	3:52	5:56	7516:26	1896	3:58	-0.08	-1.05
Nov-01	207:21	53	3:55	8:38	9571:11	1701	5:38	-1.18	-1.72
Dec-01	116:38	36	3:14	4:57	7039:43	1462	4:49	-0.82	-1.5
Jan-02	110:32	38	2:55	4:48	8006:31	1736	4:37	-0.92	-1.56
Feb-02	226:08	35	6:28	13:29	6619:03	1666	3:58	1.48	-0.1
Mar-02	68:44	36	1:55	3:49	6812:52	1727	3:57	-1.3	-1.79
Apr-02	152:29	41	3:43	8:14	5097:09	1550	3:17	0.48	-0.71
May-02	90:36	39	2:19	4:24	5427:08	1579	3:26	-0.83	-1.5
Jun-02	81:36	25	3:16	6:02	6217:32	1479	4:12	-0.49	-1.3

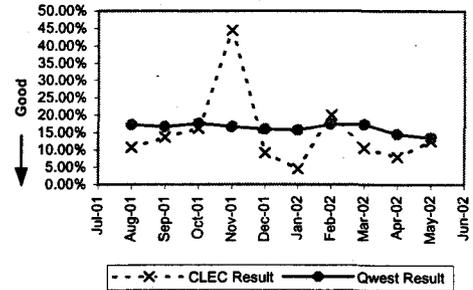


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	54	11.11%	31.43%	357	1883	18.96%	-1.45	-1.88
Aug-01	7	52	13.46%	34.13%	349	2061	16.93%	-0.66	-1.4
Sep-01	7	47	14.89%	35.60%	241	1588	15.18%	-0.05	-1.03
Oct-01	7	48	14.58%	35.29%	317	1896	16.72%	-0.39	-1.24
Nov-01	13	53	24.53%	43.03%	246	1701	14.46%	1.92	0.17
Dec-01	2	36	5.56%	22.91%	207	1462	14.16%	-1.46	-1.89
Jan-02	5	38	13.16%	33.80%	256	1736	14.75%	-0.27	-1.17
Feb-02	4	35	11.43%	31.82%	257	1666	15.43%	-0.65	-1.39
Mar-02	5	36	13.89%	34.58%	277	1727	16.04%	-0.35	-1.21
Apr-02	2	41	4.88%	21.54%	218	1550	14.06%	-1.67	-2.02
May-02	3	39	7.69%	26.65%	209	1579	13.24%	-1.01	-1.61
Jun-02	4	25	16.00%	36.66%	212	1482	14.31%	0.28	-0.83

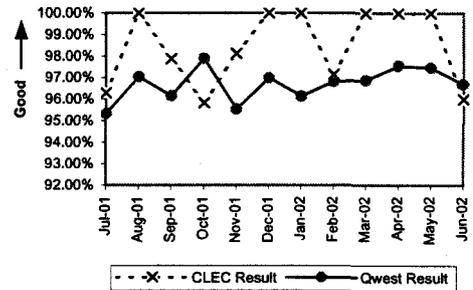


Checklist #14 - Resale - Centrex 21 Repair

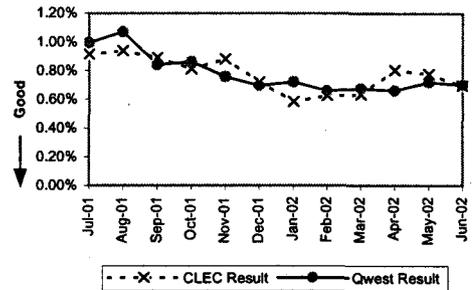
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	28	10.71%	30.93%	218	1259	17.32%	-0.91	-1.56
Sep-01	3	22	13.64%	34.32%	148	888	16.67%	-0.38	-1.23
Oct-01	6	37	16.22%	36.86%	182	1032	17.64%	-0.22	-1.14
Nov-01	12	27	44.44%	49.69%	148	886	16.70%	3.31	1.01
Dec-01	2	22	9.09%	28.75%	117	734	15.94%	-0.86	-1.53
Jan-02	1	22	4.55%	20.83%	151	961	15.71%	-1.42	-1.87
Feb-02	3	15	20.00%	40.00%	152	873	17.41%	0.3	-0.82
Mar-02	2	19	10.53%	30.69%	162	932	17.38%	-0.78	-1.47
Apr-02	2	25	8.00%	27.13%	116	798	14.54%	-0.91	-1.56
May-02	3	24	12.50%	33.07%	116	861	13.47%	-0.14	-1.08
Jun-02									



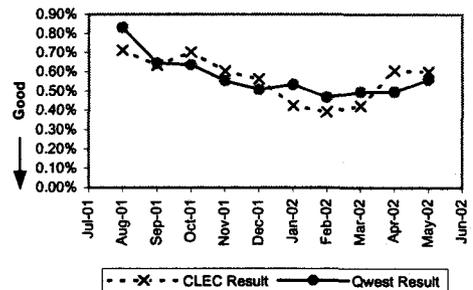
Repair Appointments Met (Percent) (MR-9C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	52	54	96.30%	18.89%	1795	1883	95.33%	-0.33	-1.2
Aug-01	52	52	100.00%	0.00%	2000	2061	97.04%	-1.24	-1.76
Sep-01	46	47	97.87%	14.43%	1527	1588	96.16%	-0.6	-1.37
Oct-01	46	48	95.83%	19.98%	1856	1896	97.89%	0.92	-0.44
Nov-01	52	53	98.11%	13.61%	1625	1701	95.53%	-0.9	-1.54
Dec-01	36	36	100.00%	0.00%	1418	1462	96.99%	-1.04	-1.63
Jan-02	38	38	100.00%	0.00%	1669	1736	96.14%	-1.22	-1.74
Feb-02	34	35	97.14%	16.66%	1613	1666	96.82%	-0.11	-1.07
Mar-02	36	36	100.00%	0.00%	1673	1727	96.87%	-1.07	-1.65
Apr-02	41	41	100.00%	0.00%	1512	1550	97.55%	-1	-1.61
May-02	39	39	100.00%	0.00%	1539	1579	97.47%	-0.99	-1.6
Jun-02	24	25	96.00%	19.60%	1433	1482	96.69%	0.26	-0.84



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	160	17489	0.91%	9.52%	6316	635643	0.99%	-1.04	-1.63
Aug-01	150	16003	0.94%	9.64%	6840	638818	1.07%	-1.62	-1.98
Sep-01	135	15151	0.89%	9.40%	5406	643127	0.84%	0.67	-0.59
Oct-01	118	14522	0.81%	8.98%	5558	645438	0.86%	-0.63	-1.38
Nov-01	121	13750	0.88%	9.34%	4879	644876	0.76%	1.65	0
Dec-01	91	12634	0.72%	8.46%	4479	644349	0.70%	0.34	-0.8
Jan-02	73	12497	0.58%	7.62%	4649	644124	0.72%	-1.8	-2.09
Feb-02	67	10687	0.63%	7.89%	4241	642615	0.66%	-0.42	-1.25
Mar-02	66	10410	0.63%	7.94%	4337	643795	0.67%	-0.49	-1.3
Apr-02	77	9570	0.80%	8.93%	4244	641766	0.66%	1.72	0.04
May-02	74	9492	0.78%	8.80%	4621	641029	0.72%	0.67	-0.59
Jun-02	62	8892	0.70%	8.32%	4490	640270	0.70%	-0.05	-1.03

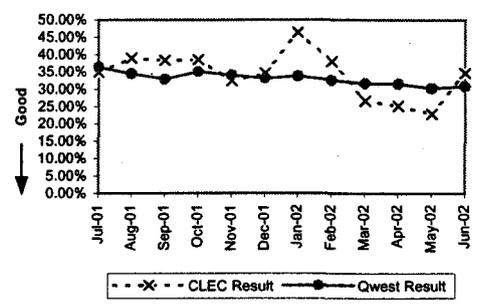


Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	114	16003	0.71%	8.41%	5298	638818	0.83%	-1.61	-1.98
Sep-01	96	15151	0.63%	7.93%	4144	643127	0.64%	-0.16	-1.1
Oct-01	102	14522	0.70%	8.35%	4112	645438	0.64%	0.98	-0.41
Nov-01	83	13750	0.60%	7.75%	3559	644876	0.55%	0.81	-0.51
Dec-01	71	12634	0.56%	7.48%	3269	644349	0.51%	0.86	-0.48
Jan-02	53	12497	0.42%	6.50%	3432	644124	0.53%	-1.65	-2.01
Feb-02	42	10687	0.39%	6.26%	3009	642615	0.47%	-1.13	-1.69
Mar-02	44	10410	0.42%	6.49%	3184	643795	0.49%	-1.04	-1.63
Apr-02	58	9570	0.61%	7.76%	3189	641766	0.50%	1.51	-0.08
May-02	57	9492	0.60%	7.73%	3579	641029	0.56%	0.55	-0.67
Jun-02									



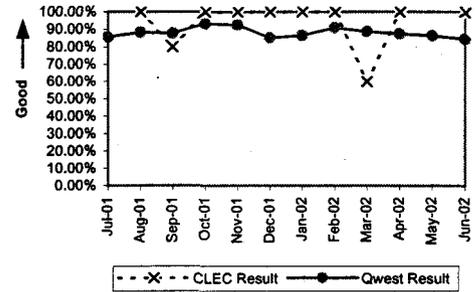
Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jul-01	86	246	34.96%	47.68%	3627	9943	36.48%	-0.49	-1.3
Aug-01	96	246	39.02%	48.78%	3599	10439	34.48%	1.47	-0.1
Sep-01	84	219	38.36%	48.63%	2649	8055	32.89%	1.68	0.02
Oct-01	74	192	38.54%	48.67%	3001	8559	35.06%	1	-0.39
Nov-01	58	179	32.40%	46.80%	2514	7393	34.01%	-0.45	-1.27
Dec-01	48	139	34.53%	47.55%	2211	6890	33.05%	0.37	-0.77
Jan-02	63	136	46.32%	49.86%	2368	7017	33.75%	3	0.83
Feb-02	41	108	37.96%	48.53%	2042	6283	32.50%	1.19	-0.27
Mar-02	24	90	26.67%	44.22%	2007	6344	31.64%	-1.01	-1.61
Apr-02	26	103	25.24%	43.44%	1960	6204	31.59%	-1.37	-1.84
May-02	22	96	22.92%	42.03%	2012	6633	30.33%	-1.57	-1.95
Jun-02	33	95	34.74%	47.61%	2000	6490	30.82%	0.82	-0.5

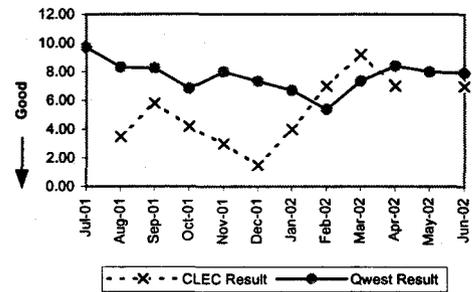


Checklist #14 - Resale - PBX Installation

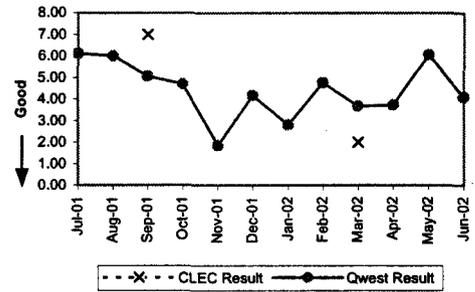
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					161	188	85.64%		
Aug-01	2	2	100.00%	0.00%	167	189	88.36%	-0.51	-1.31
Sep-01	4	5	80.00%	40.00%	144	164	87.80%	0.49	-0.7
Oct-01	5	5	100.00%	0.00%	181	194	93.30%	-0.59	-1.36
Nov-01	2	2	100.00%	0.00%	149	161	92.55%	-0.4	-1.24
Dec-01	2	2	100.00%	0.00%	125	147	85.03%	-0.59	-1.36
Jan-02	1	1	100.00%	0.00%	148	171	86.55%	-0.39	-1.24
Feb-02	1	1	100.00%	0.00%	131	144	90.97%	-0.31	-1.19
Mar-02	3	5	60.00%	48.99%	118	133	88.72%	1.57	-0.05
Apr-02	2	2	100.00%	0.00%	119	136	87.50%	-0.53	-1.32
May-02					127	147	86.39%		
Jun-02	1	1	100.00%	0.00%	92	109	84.40%	-0.43	-1.26



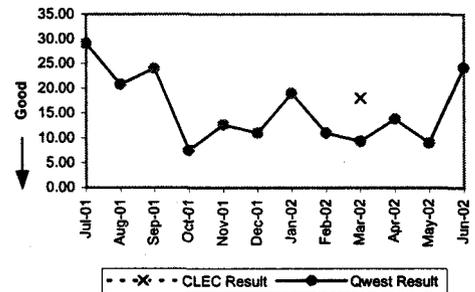
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1891	195	9.70		
Aug-01	7	2	3.50	2.12	1621	195	8.31	-0.47	-1.29
Sep-01	29	5	5.80	3.27	1395	169	8.25	-0.42	-1.25
Oct-01	21	5	4.20	1.92	1348	197	6.84	-0.57	-1.35
Nov-01	6	2	3.00	1.41	1321	165	8.01	-0.56	-1.34
Dec-01	3	2	1.50	2.12	1100	150	7.33	-0.78	-1.47
Jan-02	8	2	4.00	2.83	1193	178	6.70	-0.3	-1.18
Feb-02	7	1	7.00		801	149	5.38	1.11	-0.33
Mar-02	46	5	9.20	10.71	994	135	7.36	0.66	-0.6
Apr-02	14	2	7.00	5.66	1194	142	8.41	-0.18	-1.11
May-02					1232	154	8.00		
Jun-02	14	2	7.00	2.83	951	120	7.92	-0.12	-1.07



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					98	16	6.12		
Aug-01					72	12	6.00		
Sep-01	7	1	7.00		76	15	5.07	0.53	-0.68
Oct-01					47	10	4.70		
Nov-01					24	13	1.85		
Dec-01					75	18	4.17		
Jan-02					56	20	2.80		
Feb-02					62	13	4.77		
Mar-02	2	1	2.00		22	6	3.67	-0.75	-1.45
Apr-02					56	15	3.73		
May-02					109	18	6.06		
Jun-02					41	10	4.10		

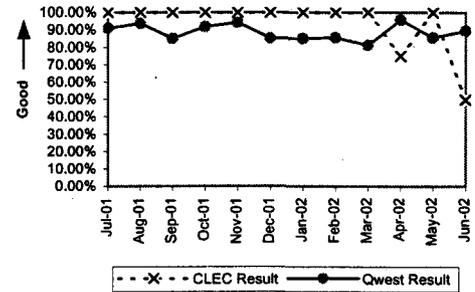


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					407	14	29.07		
Aug-01					249	12	20.75		
Sep-01					144	6	24.00		
Oct-01					30	4	7.50		
Nov-01					38	3	12.67		
Dec-01					44	4	11.00		
Jan-02					95	5	19.00		
Feb-02					22	2	11.00		
Mar-02	18	1	18.00		84	9	9.33	0.96	-0.42
Apr-02					69	5	13.80		
May-02					45	5	9.00		
Jun-02					145	6	24.17		

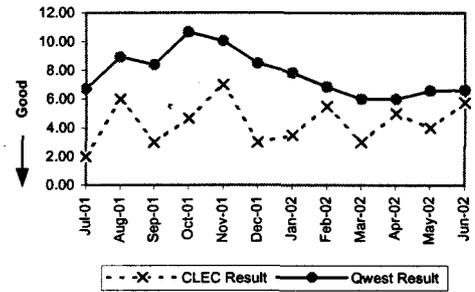


Checklist #14 - Resale - PBX Installation

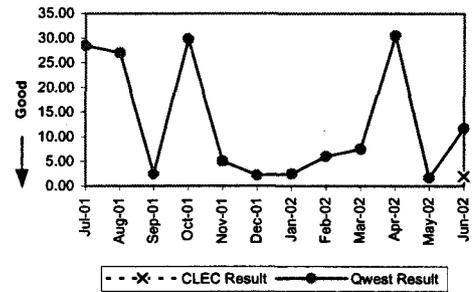
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	40	44	90.91%	-0.67	-1.41
Aug-01	1	1	100.00%	0.00%	45	48	93.75%	-0.26	-1.16
Sep-01	5	5	100.00%	0.00%	23	27	85.19%	-0.86	-1.52
Oct-01	3	3	100.00%	0.00%	34	37	91.89%	-0.49	-1.3
Nov-01	1	1	100.00%	0.00%	33	35	94.29%	-0.24	-1.15
Dec-01	3	3	100.00%	0.00%	35	41	85.37%	-0.69	-1.42
Jan-02	2	2	100.00%	0.00%	23	27	85.19%	-0.57	-1.35
Feb-02	2	2	100.00%	0.00%	24	28	85.71%	-0.56	-1.34
Mar-02	1	1	100.00%	0.00%	26	32	81.25%	-0.47	-1.29
Apr-02	3	4	75.00%	43.30%	23	24	95.83%	1.09	-0.34
May-02	1	1	100.00%	0.00%	36	42	85.71%	-0.4	-1.25
Jun-02	2	4	50.00%	50.00%	34	38	89.47%	1.73	0.05



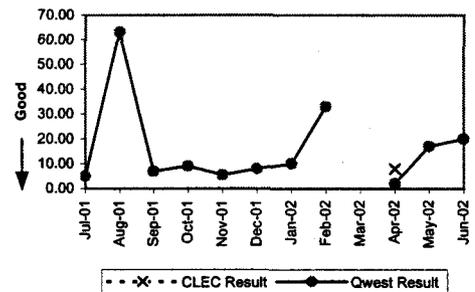
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	5	2.00	1.87	309	46	6.72	-0.76	-1.46
Aug-01	6	1	6.00		447	50	8.94	-0.2	-1.12
Sep-01	15	5	3.00	0.71	269	32	8.41	-0.91	-1.55
Oct-01	14	3	4.67	2.52	459	43	10.67	-0.48	-1.29
Nov-01	7	1	7.00		402	40	10.05	-0.2	-1.12
Dec-01	9	3	3.00	1.00	357	42	8.50	-0.79	-1.48
Jan-02	7	2	3.50	0.71	227	29	7.83	-0.57	-1.35
Feb-02	11	2	5.50	2.12	192	28	6.86	-0.21	-1.13
Mar-02	6	2	3.00	0.00	192	32	6.00	-0.65	-1.4
Apr-02	20	4	5.00	4.97	156	26	6.00	-0.16	-1.1
May-02	4	1	4.00		283	43	6.58	-0.26	-1.16
Jun-02	23	4	5.75	3.77	271	41	6.61	-0.19	-1.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					114	4	28.50		
Aug-01					81	3	27.00		
Sep-01					5	2	2.50		
Oct-01					149	5	29.80		
Nov-01					25	5	5.00		
Dec-01					11	5	2.20		
Jan-02					5	2	2.50		
Feb-02					18	3	6.00		
Mar-02					45	6	7.50		
Apr-02					61	2	30.50		
May-02					5	3	1.67		
Jun-02	4	2	2.00	0.00	35	3	11.67	-1.01	-1.61

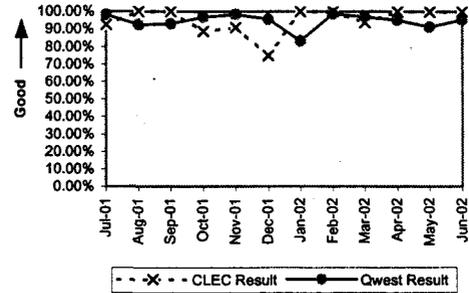


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	1	5.00		
Aug-01					63	1	63.00		
Sep-01					21	3	7.00		
Oct-01					18	2	9.00		
Nov-01					11	2	5.50		
Dec-01					8	1	8.00		
Jan-02					20	2	10.00		
Feb-02					33	1	33.00		
Mar-02									
Apr-02	8	1	8.00		2	1	2.00		
May-02					51	3	17.00		
Jun-02					40	2	20.00		

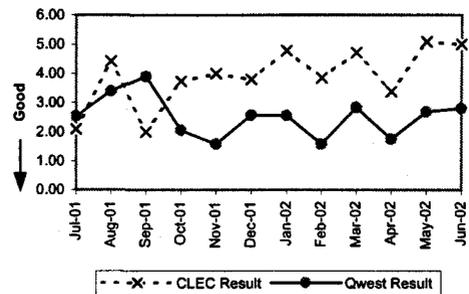


Checklist #14 - Resale - PBX Installation

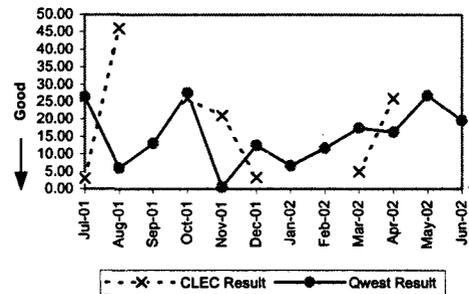
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	27	92.59%	26.19%	497	506	98.22%	1.61	-0.02
Aug-01	17	17	100.00%	0.00%	61	66	92.42%	-1.05	-1.64
Sep-01	7	7	100.00%	0.00%	68	73	93.15%	-0.69	-1.42
Oct-01	16	18	88.89%	31.43%	62	64	96.88%	1.2	-0.27
Nov-01	10	11	90.91%	28.75%	61	62	98.39%	1.05	-0.36
Dec-01	24	32	75.00%	43.30%	68	71	95.77%	2.85	0.73
Jan-02	10	10	100.00%	0.00%	45	54	83.33%	-1.3	-1.79
Feb-02	26	26	100.00%	0.00%	76	77	98.70%	-0.51	-1.31
Mar-02	15	16	93.75%	24.21%	63	65	96.92%	0.51	-0.69
Apr-02	13	13	100.00%	0.00%	60	63	95.24%	-0.73	-1.45
May-02	15	15	100.00%	0.00%	73	80	91.25%	-1.1	-1.67
Jun-02	22	22	100.00%	0.00%	43	45	95.56%	-0.83	-1.5



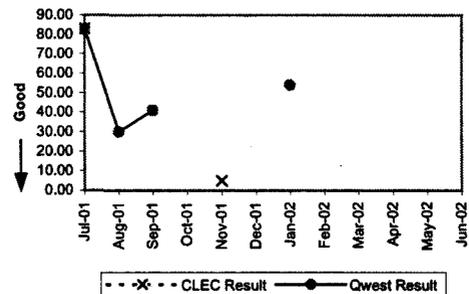
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	44	21	2.10	2.12	1161	458	2.53	-0.28	-1.17
Aug-01	53	12	4.42	4.74	143	42	3.40	0.6	-0.63
Sep-01	8	4	2.00	1.83	195	50	3.90	-0.4	-1.24
Oct-01	41	11	3.73	2.53	113	55	2.05	0.97	-0.41
Nov-01	32	8	4.00	2.67	73	46	1.59	1.04	-0.37
Dec-01	114	30	3.80	2.59	139	54	2.57	0.51	-0.69
Jan-02	43	9	4.78	2.86	87	34	2.56	0.74	-0.55
Feb-02	77	20	3.85	3.20	104	66	1.58	3.72	1.26
Mar-02	66	14	4.71	3.87	162	57	2.84	0.61	-0.63
Apr-02	27	8	3.38	2.83	90	51	1.78	2.41	0.46
May-02	61	12	5.08	2.15	156	58	2.69	1.4	-0.15
Jun-02	35	7	5.00	2.31	87	31	2.81	1.67	0.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	1	3.00		423	16	26.44	-0.56	-1.34
Aug-01	46	1	46.00		24	4	6.00	3.72	1.26
Sep-01					78	6	13.00		
Oct-01	78	3	26.00	19.08	193	7	27.57	-0.05	-1.03
Nov-01	21	1	21.00		3	6	0.50	3.72	1.26
Dec-01	26	8	3.25	0.71	75	6	12.50	-1.21	-1.74
Jan-02					60	9	6.67		
Feb-02					35	3	11.67		
Mar-02	5	1	5.00		105	6	17.50	-0.53	-1.32
Apr-02	52	2	26.00	0.00	114	7	16.29	1.14	-0.31
May-02					295	11	26.82		
Jun-02					197	10	19.70		

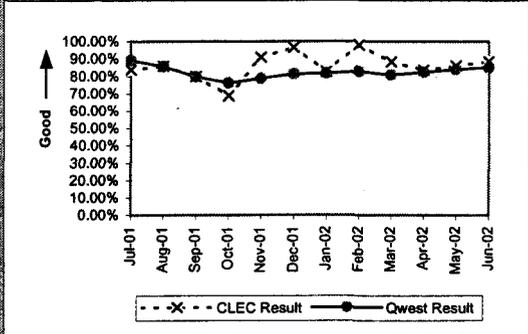


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	83	1	83.00		83	1	83.00		
Aug-01					60	2	30.00		
Sep-01					82	2	41.00		
Oct-01									
Nov-01	5	1	5.00						
Dec-01									
Jan-02					54	1	54.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

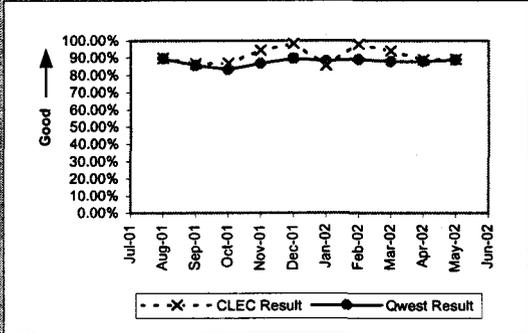


Checklist #14 - Resale - PBX Installation

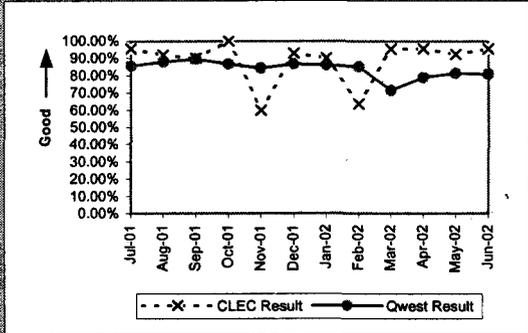
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	93	111	83.78%	36.86%	1637	1836	89.16%	1.68	0.02
Aug-01	85	99	85.86%	34.84%	1010	1179	85.67%	-0.05	-1.03
Sep-01	60	75	80.00%	40.00%	656	823	79.71%	-0.06	-1.04
Oct-01	42	61	68.85%	46.31%	624	818	76.28%	1.29	-0.22
Nov-01	50	55	90.91%	28.75%	676	856	78.97%	-2.11	-2.28
Dec-01	58	60	96.67%	17.95%	597	734	81.34%	-2.93	-2.78
Jan-02	52	63	82.54%	37.96%	583	714	81.65%	-0.17	-1.11
Feb-02	51	52	98.08%	13.73%	583	704	82.81%	-2.82	-2.71
Mar-02	46	52	88.46%	31.95%	546	675	80.89%	-1.34	-1.81
Apr-02	46	55	83.64%	36.99%	564	684	82.46%	-0.22	-1.13
May-02	56	65	86.15%	34.54%	588	699	84.12%	-0.43	-1.26
Jun-02	69	78	88.46%	31.95%	641	753	85.13%	-0.79	-1.48



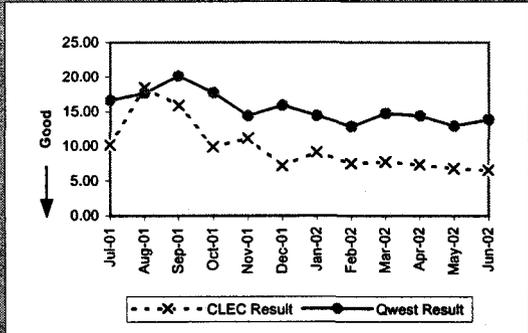
New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	89	99	89.90%	30.13%	1056	1179	89.57%	-0.1	-1.06
Sep-01	65	75	86.67%	33.99%	705	823	85.66%	-0.24	-1.14
Oct-01	61	61	86.89%	33.76%	682	818	83.37%	-0.71	-1.43
Nov-01	52	55	94.55%	22.71%	744	856	86.92%	-1.63	-1.99
Dec-01	59	60	98.33%	12.80%	659	734	89.78%	-2.1	-2.28
Jan-02	54	63	85.71%	34.99%	630	714	88.24%	0.61	-0.63
Feb-02	51	52	98.08%	13.73%	628	704	89.20%	-1.99	-2.21
Mar-02	49	52	94.23%	23.32%	594	675	88.00%	-1.33	-1.81
Apr-02	49	55	89.09%	31.18%	602	684	88.01%	-0.24	-1.14
May-02	58	65	89.23%	31.00%	621	699	88.84%	-0.1	-1.06
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	23	95.65%	20.39%	144	168	85.71%	-1.28	-1.78
Aug-01	23	25	92.00%	27.13%	123	140	87.86%	-0.58	-1.36
Sep-01	9	10	90.00%	30.00%	85	95	89.47%	-0.05	-1.03
Oct-01	11	11	100.00%	0.00%	118	136	86.76%	-1.25	-1.76
Nov-01	3	5	60.00%	48.99%	102	121	84.30%	1.24	-0.25
Dec-01	13	14	92.86%	25.75%	72	83	86.75%	-0.62	-1.38
Jan-02	18	20	90.00%	30.00%	110	128	85.94%	-0.49	-1.3
Feb-02	7	11	63.64%	48.10%	108	127	85.04%	1.65	0
Mar-02	21	22	95.45%	20.83%	105	147	71.43%	-2.33	-2.41
Apr-02	22	23	95.65%	20.39%	105	133	78.95%	-1.81	-2.1
May-02	24	26	92.31%	26.65%	123	151	81.46%	-1.31	-1.8
Jun-02	22	23	95.65%	20.39%	118	146	80.82%	-1.68	-2.02

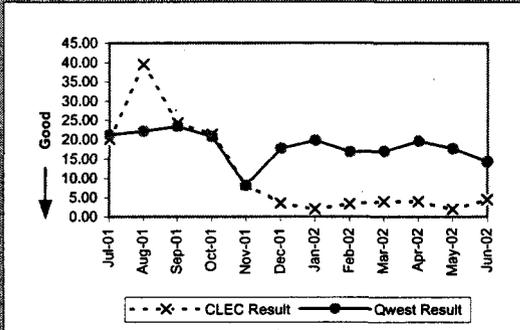


Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	316	31	10.19	10.33	6742	406	16.61	-1.76	-2.07
Aug-01	572	31	18.45	27.69	5648	320	17.65	0.92	-0.44
Sep-01	270	17	15.88	14.51	4283	213	20.11	-0.78	-1.47
Oct-01	178	18	9.89	10.85	5379	304	17.69	-1.63	-1.99
Nov-01	78	7	11.14	9.92	3705	258	14.36	-0.49	-1.3
Dec-01	122	17	7.18	3.26	3239	204	15.88	-2.32	-2.41
Jan-02	183	20	9.15	5.98	3240	226	14.34	-1.52	-1.92
Feb-02	90	12	7.50	4.58	2647	207	12.79	-1.14	-1.69
Mar-02	186	24	7.75	3.52	3470	236	14.70	-2.04	-2.24
Apr-02	147	20	7.35	1.57	3312	231	14.34	-1.88	-2.14
May-02	95	14	6.79	4.25	2996	232	12.91	-1.83	-2.12
Jun-02	138	21	6.57	2.58	3352	242	13.85	-2.44	-2.48

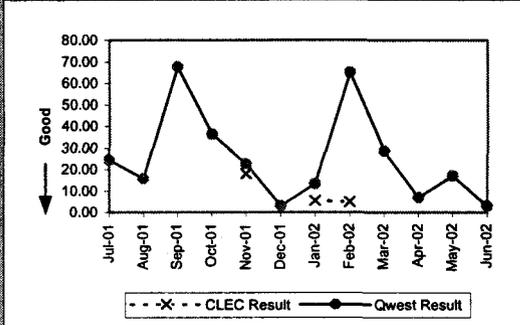


Checklist #14 - Resale - PBX Installation

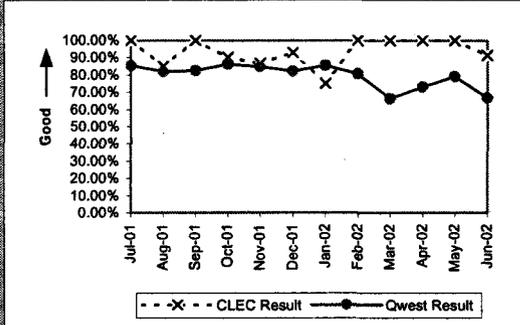
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	141	7	20.14	9.55	3082	145	21.26	-0.14	-1.09
Aug-01	316	8	39.50	33.35	2660	120	22.17	1.57	-0.04
Sep-01	194	8	24.25	11.34	2245	96	23.39	1.09	-0.33
Oct-01	171	8	21.38	20.53	2382	115	20.71	1.08	-0.34
Nov-01	59	7	8.43	13.73	1457	180	8.09	1.01	-0.39
Dec-01	7	2	3.50	3.54	1361	77	17.68	-1.21	-1.73
Jan-02	4	2	2.00	1.41	1229	62	19.82	-0.71	-1.43
Feb-02	10	3	3.33	3.21	706	42	16.81	-0.97	-1.59
Mar-02	8	2	4.00	1.41	1141	67	17.03	-0.92	-1.56
Apr-02	8	2	4.00	4.24	1215	62	19.60	-1.39	-1.85
May-02	4	2	2.00	0.00	923	52	17.75	-1.23	-1.74
Jun-02	9	2	4.50	4.95	904	63	14.35	-0.78	-1.47



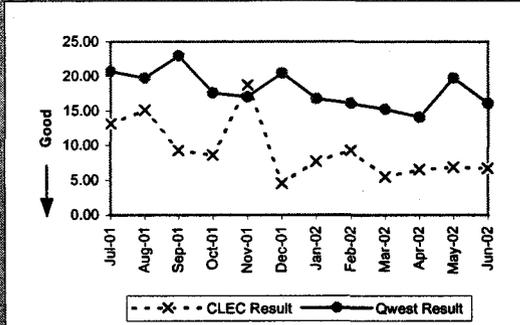
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					268	11	24.36		
Aug-01					142	9	15.78		
Sep-01					135	2	67.50		
Oct-01					291	8	36.38		
Nov-01	18	1	18.00		158	7	22.57	-0.11	-1.07
Dec-01					3	1	3.00		
Jan-02	11	2	5.50	3.54	40	3	13.33	-0.72	-1.44
Feb-02	5	1	5.00		65	1	65.00		
Mar-02					114	4	28.50		
Apr-02					7	1	7.00		
May-02					68	4	17.00		
Jun-02					3	1	3.00		



Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	12	12	100.00%	0.00%	53	62	85.48%	-1.31	-1.79
Aug-01	17	20	85.00%	35.71%	68	83	81.93%	-0.32	-1.19
Sep-01	7	7	100.00%	0.00%	66	80	82.50%	-1.17	-1.71
Oct-01	9	10	90.00%	30.00%	106	123	86.18%	-0.34	-1.2
Nov-01	13	15	86.67%	33.99%	100	118	84.75%	-0.19	-1.12
Dec-01	13	14	92.86%	25.75%	55	67	82.09%	-0.96	-1.58
Jan-02	9	12	75.00%	43.30%	82	96	85.42%	0.89	-0.46
Feb-02	7	7	100.00%	0.00%	78	97	80.41%	-1.26	-1.77
Mar-02	3	3	100.00%	0.00%	77	116	66.38%	-1.22	-1.74
Apr-02	9	9	100.00%	0.00%	68	93	73.12%	-1.74	-2.06
May-02	29	29	100.00%	0.00%	79	100	79.00%	-2.44	-2.49
Jun-02	21	23	91.30%	28.18%	108	162	66.67%	-2.35	-2.43

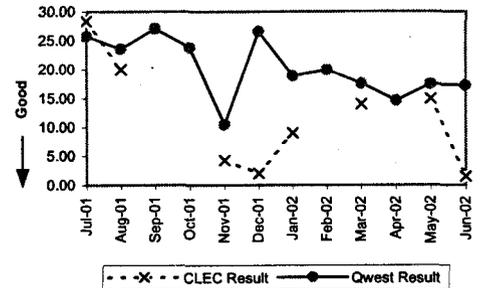


Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	262	20	13.10	13.91	4141	200	20.70	-1.51	-1.92
Aug-01	301	20	15.05	11.54	4244	215	19.74	-0.99	-1.6
Sep-01	148	16	9.25	4.27	3828	167	22.92	-2.03	-2.23
Oct-01	103	12	8.58	6.24	4037	230	17.55	-1.4	-1.85
Nov-01	337	18	18.72	32.59	3633	214	16.98	0.79	-0.52
Dec-01	68	15	4.53	2.47	3618	177	20.44	-1.69	-2.03
Jan-02	100	13	7.69	4.33	3815	228	16.73	-1.86	-2.13
Feb-02	74	8	9.25	6.56	2807	175	16.04	-0.87	-1.53
Mar-02	22	4	5.50	1.29	2873	189	15.20	-1.08	-1.66
Apr-02	39	6	6.50	1.64	2476	176	14.07	-1.46	-1.89
May-02	137	20	6.85	6.81	3649	185	19.72	-2.89	-2.76
Jun-02	134	20	6.70	2.11	4207	262	16.06	-2.64	-2.6

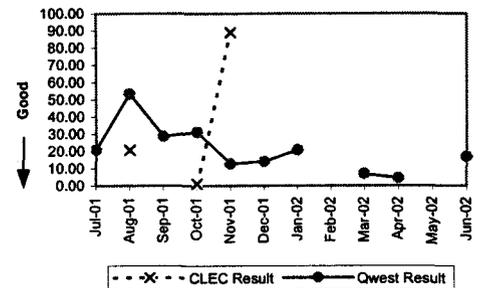


Checklist #14 - Resale - PBX Installation

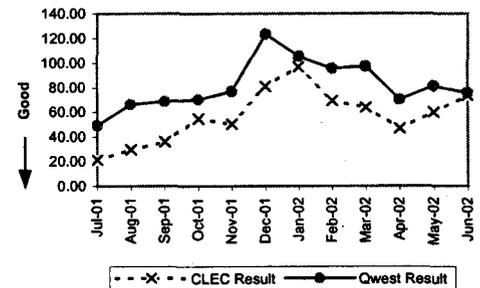
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	170	6	28.33	19.80	2349	91	25.81	1.2	-0.27
Aug-01	60	3	20.00	13.53	2261	96	23.55	-0.3	-1.18
Sep-01					1841	68	27.07		
Oct-01					1737	73	23.79		
Nov-01	30	7	4.29	8.83	1278	122	10.48	-0.89	-1.54
Dec-01	2	1	2.00		1463	55	26.60	-0.46	-1.28
Jan-02	36	4	9.00	9.80	1436	76	18.89	-0.99	-1.6
Feb-02					1117	56	19.95		
Mar-02	14	1	14.00		1264	72	17.56	-0.16	-1.1
Apr-02					791	54	14.65		
May-02	30	2	15.00	15.56	1277	73	17.49	-0.18	-1.11
Jun-02	3	2	1.50	0.71	1383	80	17.29	-1.13	-1.69



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					21	1	21.00		
Aug-01	62	3	20.67	15.82	427	8	53.38	-1.17	-1.71
Sep-01					258	9	28.67		
Oct-01	1	1	1.00		281	9	31.22	-0.94	-1.57
Nov-01	89	1	89.00		102	8	12.75	3.72	1.26
Dec-01					71	5	14.20		
Jan-02					105	5	21.00		
Feb-02									
Mar-02					7	1	7.00		
Apr-02					9	2	4.50		
May-02									
Jun-02					34	2	17.00		



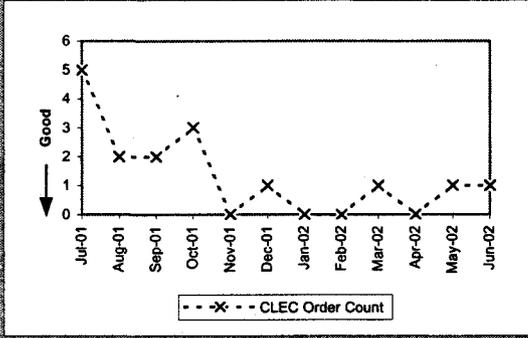
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	257	12	21.42	20.19	11179	228	49.03	-1.18	-1.72
Aug-01	354	12	29.50	28.74	11600	175	66.29	-1.33	-1.81
Sep-01	431	12	35.92	31.86	11606	169	68.67	-1.11	-1.68
Oct-01	491	9	54.56	41.29	11305	161	70.22	-0.47	-1.28
Nov-01	303	6	50.50	41.45	14244	185	76.99	-0.6	-1.37
Dec-01	569	7	81.29	66.65	12592	102	123.45	-0.79	-1.48
Jan-02	677	7	96.71	74.54	13790	131	105.27	-0.17	-1.1
Feb-02	208	3	69.33	66.53	12799	134	95.51	-0.35	-1.21
Mar-02	255	4	63.75	74.17	13714	141	97.26	-0.5	-1.3
Apr-02	327	7	46.71	70.55	15099	215	70.23	-0.55	-1.34
May-02	359	6	59.83	86.40	14763	182	81.12	-0.44	-1.27
Jun-02	443	6	73.83	90.64	16185	214	75.63	-0.04	-1.02



Checklist #14 - Resale - PBX Installation

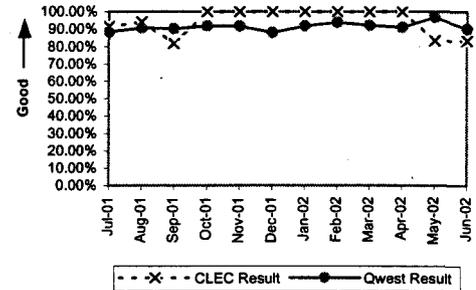
Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B) (Diagnostic)

Date	CLEC Order Count
Jul-01	5
Aug-01	2
Sep-01	2
Oct-01	3
Nov-01	0
Dec-01	1
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	1
Jun-02	1

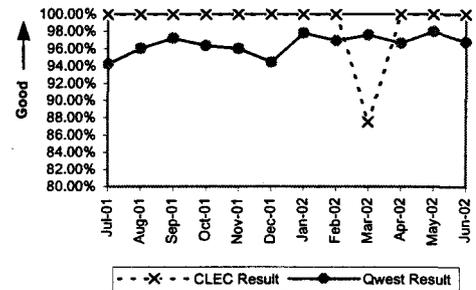


Checklist #14 - Resale - PBX Repair

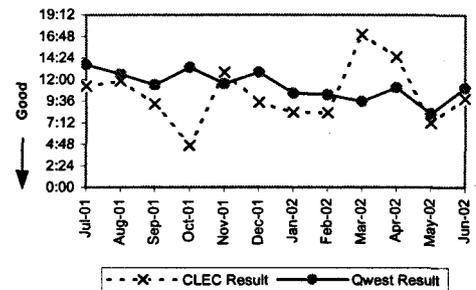
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	12	91.67%	27.64%	499	564	88.48%	-0.34	-1.21
Aug-01	16	17	94.12%	23.53%	529	583	90.74%	-0.47	-1.29
Sep-01	9	11	81.82%	38.57%	394	437	90.16%	0.86	-0.48
Oct-01	14	14	100.00%	0.00%	416	453	91.83%	-1.1	-1.67
Nov-01	7	7	100.00%	0.00%	327	357	91.60%	-0.79	-1.48
Dec-01	4	4	100.00%	0.00%	305	347	87.90%	-0.74	-1.45
Jan-02	9	9	100.00%	0.00%	395	430	91.86%	-0.88	-1.54
Feb-02	3	3	100.00%	0.00%	299	319	93.73%	-0.45	-1.27
Mar-02	7	7	100.00%	0.00%	306	332	92.17%	-0.76	-1.46
Apr-02	4	4	100.00%	0.00%	314	345	91.01%	-0.62	-1.38
May-02	5	6	83.33%	37.27%	331	342	96.78%	1.28	-0.22
Jun-02	5	6	83.33%	37.27%	316	351	90.03%	0.53	-0.68



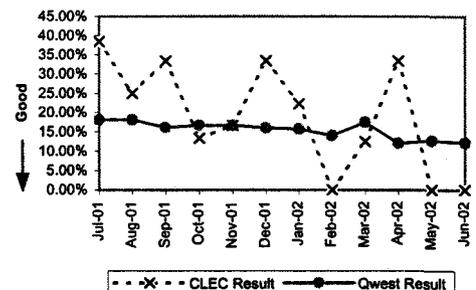
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	13	100.00%	0.00%	603	640	94.22%	-0.88	-1.54
Aug-01	19	19	100.00%	0.00%	651	678	96.02%	-0.88	-1.53
Sep-01	17	17	100.00%	0.00%	464	498	97.19%	-0.69	-1.42
Oct-01	15	15	100.00%	0.00%	529	549	96.36%	-0.74	-1.45
Nov-01	10	10	100.00%	0.00%	407	424	95.99%	-0.64	-1.39
Dec-01	6	6	100.00%	0.00%	390	413	94.43%	-0.59	-1.36
Jan-02	9	9	100.00%	0.00%	489	500	97.80%	-0.45	-1.27
Feb-02	4	4	100.00%	0.00%	346	357	96.92%	-0.35	-1.22
Mar-02	7	8	87.50%	33.07%	366	375	97.60%	1.28	-0.22
Apr-02	6	6	100.00%	0.00%	401	415	96.63%	-0.45	-1.28
May-02	6	6	100.00%	0.00%	387	395	97.97%	-0.35	-1.21
Jun-02	7	7	100.00%	0.00%	389	402	96.77%	-0.48	-1.29



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	146:24	13	11:16	8:15	8732:00	640	13:39	-0.42	-1.25
Aug-01	224:46	19	11:50	10:32	8541:14	678	12:36	-0.18	-1.11
Sep-01	158:06	17	9:18	8:53	5677:44	498	11:24	-0.47	-1.29
Oct-01	70:02	15	4:40	6:48	7319:44	549	13:20	-0.74	-1.45
Nov-01	128:13	10	12:49	14:55	4887:49	424	11:32	1.94	0.18
Dec-01	56:47	6	9:28	9:14	5291:42	413	12:49	-0.45	-1.27
Jan-02	75:03	9	8:20	7:54	5243:14	500	10:29	-0.45	-1.27
Feb-02	33:13	4	8:18	9:12	3678:14	357	10:18	-0.27	-1.17
Mar-02	136:03	8	17:00	21:29	3580:25	375	9:33	1.33	-0.19
Apr-02	87:04	6	14:31	8:33	4600:40	415	11:05	0.64	-0.61
May-02	43:15	6	7:12	8:33	3241:59	395	8:12	-0.2	-1.12
Jun-02	69:05	7	9:52	11:53	4445:28	402	11:04	-0.22	-1.13

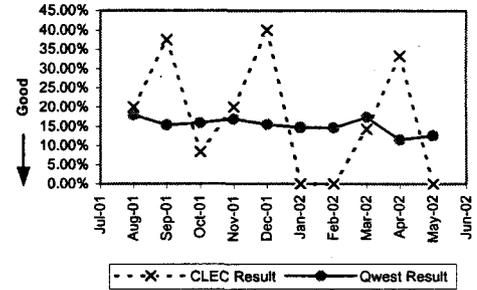


Repair Repeat Report Rate (Percent) (MR-7A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	13	38.46%	48.65%	119	658	18.09%	1.71	0.04
Aug-01	5	20	25.00%	43.30%	127	700	18.14%	0.78	-0.53
Sep-01	6	18	33.33%	47.14%	82	508	16.14%	1.77	0.07
Oct-01	2	15	13.33%	33.99%	93	558	16.67%	-0.34	-1.21
Nov-01	2	12	16.67%	37.27%	73	437	16.70%	0	-1
Dec-01	2	6	33.33%	47.14%	68	423	16.08%	1.02	-0.38
Jan-02	2	9	22.22%	41.57%	81	515	15.73%	0.54	-0.67
Feb-02	0	4	0.00%	0.00%	51	363	14.05%	-0.8	-1.49
Mar-02	1	8	12.50%	33.07%	67	383	17.49%	-0.37	-1.22
Apr-02	2	6	33.33%	47.14%	51	424	12.03%	1.34	-0.19
May-02	0	6	0.00%	0.00%	51	402	12.69%	-0.93	-1.56
Jun-02	0	7	0.00%	0.00%	50	409	12.22%	-0.98	-1.6

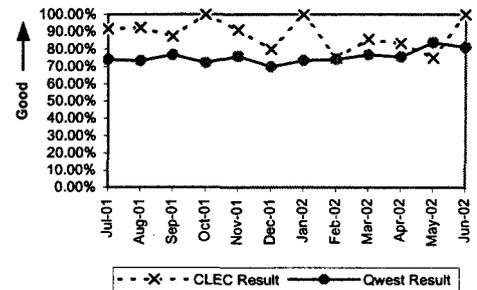


Checklist #14 - Resale - PBX Repair

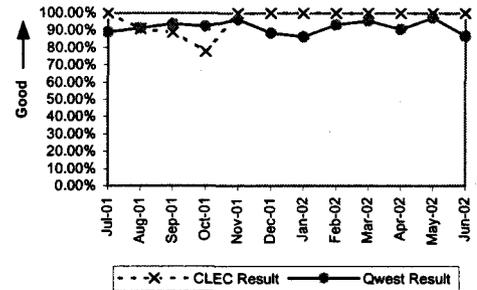
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					330	446	73.99%	-1.38	-1.84
Aug-01	3	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01	6	16	37.50%	48.41%	61	399	15.29%	2.12	0.29
Oct-01	1	12	8.33%	27.64%	68	429	15.85%	-0.7	-1.43
Nov-01	2	10	20.00%	40.00%	58	343	16.91%	0.29	-0.82
Dec-01	2	5	40.00%	48.99%	49	317	15.46%	1.28	-0.22
Jan-02	0	6	0.00%	0.00%	61	416	14.66%	-1.01	-1.61
Feb-02	0	3	0.00%	0.00%	43	295	14.58%	-0.71	-1.43
Mar-02	1	7	14.29%	34.99%	53	305	17.38%	-0.21	-1.13
Apr-02	2	6	33.33%	47.14%	40	346	11.56%	1.38	-0.16
May-02	0	5	0.00%	0.00%	42	331	12.69%	-0.85	-1.51
Jun-02									



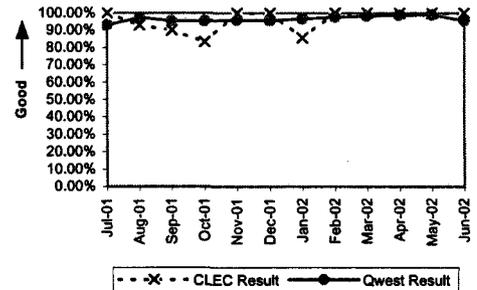
Repair Appointments Met (Percent) (MR-9A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.65%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.6
Oct-01	6	6	100.00%	0.00%	267	370	72.16%	-1.51	-1.92
Nov-01	10	11	90.91%	28.75%	214	282	75.89%	-1.14	-1.69
Dec-01	4	5	80.00%	40.00%	209	299	69.90%	-0.49	-1.3
Jan-02	8	8	100.00%	0.00%	243	331	73.41%	-1.68	-2.02
Feb-02	3	4	75.00%	43.30%	177	239	74.06%	-0.04	-1.03
Mar-02	6	7	85.71%	34.99%	189	246	76.83%	-0.55	-1.33
Apr-02	5	6	83.33%	37.27%	206	273	75.46%	-0.44	-1.27
May-02	3	4	75.00%	43.30%	209	249	83.94%	0.46	-0.72
Jun-02	4	4	100.00%	0.00%	217	268	80.97%	-0.96	-1.59



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.75%	105	115	91.30%	0.07	-0.96
Sep-01	8	9	88.89%	31.43%	105	112	93.75%	0.52	-0.68
Oct-01	7	9	77.78%	41.57%	122	132	92.42%	1.31	-0.2
Nov-01	5	5	100.00%	0.00%	79	82	96.34%	-0.42	-1.26
Dec-01	4	4	100.00%	0.00%	85	96	88.54%	-0.7	-1.43
Jan-02	3	3	100.00%	0.00%	82	95	86.32%	-0.68	-1.41
Feb-02	1	1	100.00%	0.00%	83	89	93.26%	-0.27	-1.16
Mar-02	3	3	100.00%	0.00%	85	89	95.51%	-0.37	-1.22
Apr-02	11	11	100.00%	0.00%	58	64	90.63%	-0.99	-1.6
May-02	11	11	100.00%	0.00%	71	73	97.26%	-0.52	-1.32
Jun-02	7	7	100.00%	0.00%	78	90	86.67%	-1	-1.61



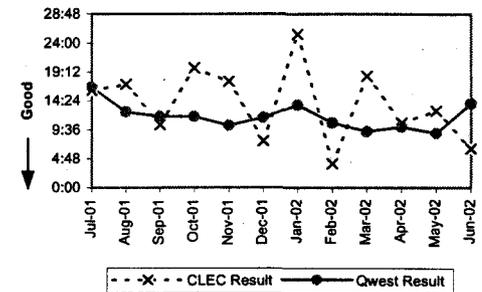
All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	9	10	90.00%	30.00%	123	129	95.35%	0.66	-0.6
Oct-01	10	12	83.33%	37.27%	142	149	95.30%	1.45	-0.12
Nov-01	6	6	100.00%	0.00%	96	100	96.00%	-0.49	-1.3
Dec-01	6	6	100.00%	0.00%	108	113	95.58%	-0.51	-1.31
Jan-02	6	7	85.71%	34.99%	114	118	96.61%	1.1	-0.33
Feb-02	2	2	100.00%	0.00%	114	117	97.44%	-0.23	-1.14
Mar-02	4	4	100.00%	0.00%	113	115	98.26%	-0.26	-1.16
Apr-02	14	14	100.00%	0.00%	83	84	98.81%	-0.38	-1.23
May-02	15	15	100.00%	0.00%	93	94	98.94%	-0.37	-1.23
Jun-02	8	8	100.00%	0.00%	110	115	95.65%	-0.58	-1.35



Checklist #14 - Resale - PBX Repair

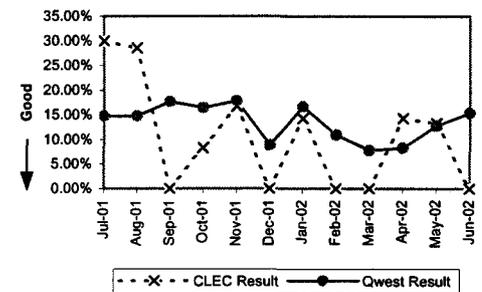
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	161:29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240:17	14	17:10	17:50	1848:11	147	12:34	1.34	-0.18
Sep-01	104:49	10	10:29	17:40	1531:39	129	11:52	-0.26	-1.16
Oct-01	238:31	12	19:53	24:05	1760:45	149	11:49	1.48	-0.1
Nov-01	105:49	6	17:38	5:47	1029:52	100	10:18	1.55	-0.06
Dec-01	46:34	6	7:46	7:54	1315:38	113	11:39	-0.6	-1.37
Jan-02	178:28	7	25:30	23:53	1623:06	118	13:45	1.7	0.03
Feb-02	8:00	2	4:00	2:03	1261:20	117	10:47	-0.68	-1.42
Mar-02	74:09	4	18:32	19:16	1074:26	115	9:21	1.34	-0.18
Apr-02	150:38	14	10:46	8:46	849:09	84	10:07	0.23	-0.86
May-02	191:35	15	12:46	8:20	851:08	94	9:03	1.15	-0.3
Jun-02	51:48	8	6:29	7:11	1599:59	115	13:55	-1.26	-1.77



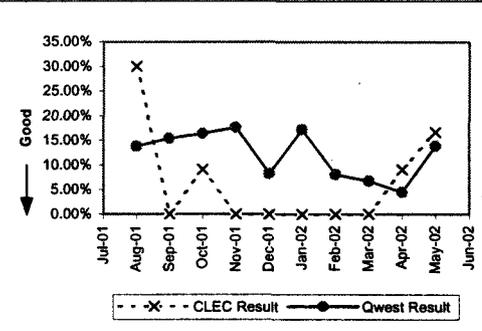
Repair Repeat Report Rate (Percent) (MR-7B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	10	30.00%	45.83%	23	156	14.74%	1.19	-0.28
Aug-01	4	14	28.57%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	23	130	17.69%	-1.41	-1.86
Oct-01	1	12	8.33%	27.64%	25	152	16.45%	-0.73	-1.44
Nov-01	1	6	16.67%	37.27%	18	101	17.82%	-0.07	-1.04
Dec-01	0	6	0.00%	0.00%	10	113	8.85%	-0.74	-1.45
Jan-02	1	7	14.29%	34.99%	20	120	16.67%	-0.16	-1.1
Feb-02	0	3	0.00%	0.00%	13	119	10.92%	-0.6	-1.36
Mar-02	0	4	0.00%	0.00%	9	115	7.83%	-0.57	-1.35
Apr-02	2	14	14.29%	34.99%	7	84	8.33%	0.68	-0.59
May-02	2	15	13.33%	33.99%	12	94	12.77%	0.09	-0.95
Jun-02	0	8	0.00%	0.00%	18	117	15.38%	-1.17	-1.71



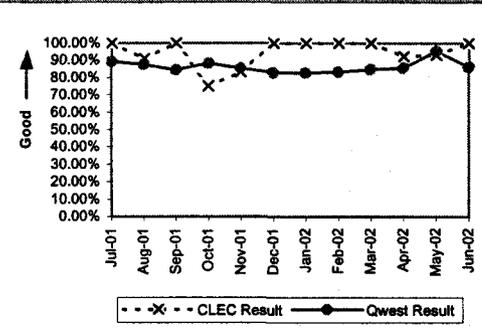
Repair Repeat Report Rate (Percent) (MR-7B\*) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.26	-0.24
Sep-01	0	9	0.00%	0.00%	16	104	15.38%	-1.23	-1.75
Oct-01	1	11	9.09%	28.75%	20	122	16.39%	-0.63	-1.38
Nov-01	0	5	0.00%	0.00%	12	68	17.65%	-1	-1.61
Dec-01	0	2	0.00%	0.00%	7	85	8.24%	-0.42	-1.25
Jan-02	0	5	0.00%	0.00%	16	93	17.20%	-0.99	-1.6
Feb-02	0	2	0.00%	0.00%	7	87	8.05%	-0.41	-1.25
Mar-02	0	2	0.00%	0.00%	6	89	6.74%	-0.38	-1.23
Apr-02	1	11	9.09%	28.75%	3	67	4.48%	0.56	-0.66
May-02	2	12	16.67%	37.27%	11	79	13.92%	0.27	-0.84
Jun-02									



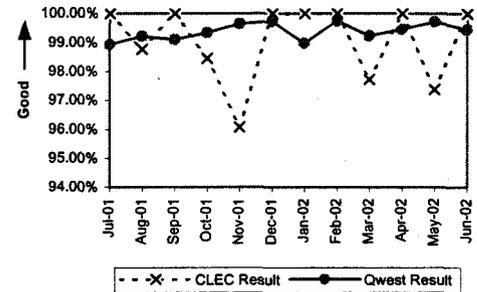
Repair Appointments Met (Percent) (MR-9B) (Parity)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.6
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.62
Oct-01	9	12	75.00%	43.30%	91	103	88.35%	1.2	-0.27
Nov-01	5	6	83.33%	37.27%	59	69	85.51%	0.15	-0.91
Dec-01	6	6	100.00%	0.00%	67	81	82.72%	-1.08	-1.66
Jan-02	7	7	100.00%	0.00%	77	93	82.80%	-1.16	-1.71
Feb-02	3	3	100.00%	0.00%	70	84	83.33%	-0.76	-1.46
Mar-02	4	4	100.00%	0.00%	67	79	84.81%	-0.83	-1.5
Apr-02	12	13	92.31%	26.65%	48	56	85.71%	-0.61	-1.37
May-02	14	15	93.33%	24.94%	63	66	95.45%	0.31	-0.81
Jun-02	5	5	100.00%	0.00%	75	87	86.21%	-0.87	-1.53

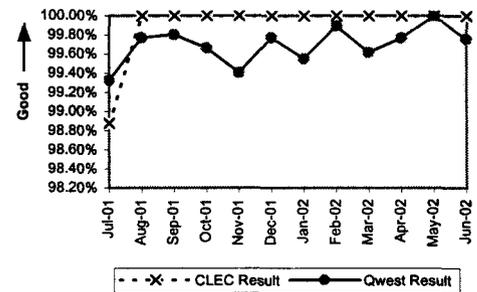


Checklist #14 - Resale - PBX Repair

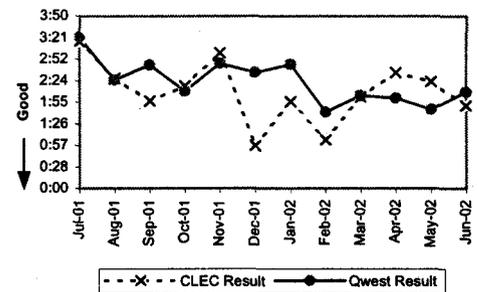
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	72	72	100.00%	0.00%	1024	1035	98.94%	-0.85	-1.52
Aug-01	81	82	98.78%	10.98%	1155	1164	99.23%	0.45	-0.73
Sep-01	63	63	100.00%	0.00%	886	894	99.11%	-0.73	-1.44
Oct-01	64	65	98.46%	12.31%	1054	1061	99.34%	0.74	-0.55
Nov-01	49	51	96.08%	19.41%	851	854	99.65%	2.26	0.37
Dec-01	40	40	100.00%	0.00%	758	760	99.74%	-0.32	-1.19
Jan-02	47	47	100.00%	0.00%	966	976	98.98%	-0.68	-1.41
Feb-02	26	26	100.00%	0.00%	789	791	99.75%	-0.25	-1.15
Mar-02	43	44	97.73%	14.90%	912	919	99.24%	0.91	-0.45
Apr-02	42	42	100.00%	0.00%	732	736	99.46%	-0.47	-1.28
May-02	37	38	97.37%	16.01%	723	725	99.72%	1.48	-0.1
Jun-02	34	34	100.00%	0.00%	734	738	99.46%	-0.42	-1.26



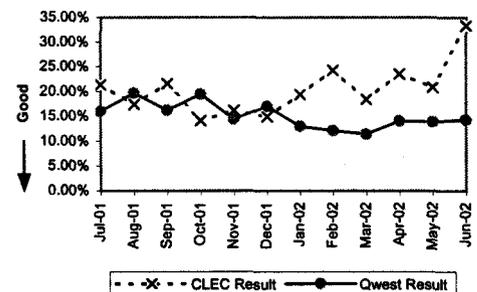
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	88	89	98.88%	10.54%	1180	1188	99.33%	0.49	-0.7
Aug-01	92	92	100.00%	0.00%	1307	1310	99.77%	-0.44	-1.27
Sep-01	65	65	100.00%	0.00%	1016	1018	99.80%	-0.35	-1.21
Oct-01	78	78	100.00%	0.00%	1179	1183	99.86%	-0.5	-1.3
Nov-01	62	62	100.00%	0.00%	1003	1009	99.41%	-0.59	-1.36
Dec-01	47	47	100.00%	0.00%	874	876	99.77%	-0.32	-1.19
Jan-02	62	62	100.00%	0.00%	1103	1108	99.55%	-0.52	-1.31
Feb-02	33	33	100.00%	0.00%	910	911	99.89%	-0.19	-1.11
Mar-02	49	49	100.00%	0.00%	1038	1042	99.62%	-0.42	-1.26
Apr-02	51	51	100.00%	0.00%	861	863	99.77%	-0.33	-1.2
May-02	48	48	100.00%	0.00%	864	864	100.00%	N/A	N/A
Jun-02	45	45	100.00%	0.00%	824	826	99.76%	-0.32	-1.2



Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	291:13	89	3:16	9:05	3991:15	1188	3:22	-0.09	-1.05
Aug-01	224:40	92	2:27	5:40	3171:13	1310	2:25	0.98	-0.41
Sep-01	127:12	65	1:57	3:43	2794:02	1018	2:45	-0.5	-1.31
Oct-01	178:20	78	2:17	4:37	2569:13	1183	2:10	1.22	-0.26
Nov-01	186:56	62	3:01	6:25	2808:17	1009	2:47	1.18	-0.28
Dec-01	44:33	47	0:57	1:08	2259:27	876	2:35	-1.07	-1.65
Jan-02	120:04	62	1:56	4:36	3061:00	1108	2:46	-0.45	-1.27
Feb-02	35:49	33	1:05	0:58	1549:36	911	1:42	-0.84	-1.51
Mar-02	99:20	49	2:02	5:44	2149:58	1042	2:04	-0.04	-1.02
Apr-02	131:45	51	2:35	5:30	1743:10	863	2:01	0.89	-0.46
May-02	114:35	48	2:23	4:18	1524:27	864	1:46	1.07	-0.35
Jun-02	83:18	45	1:51	2:02	1772:35	826	2:09	-0.35	-1.21

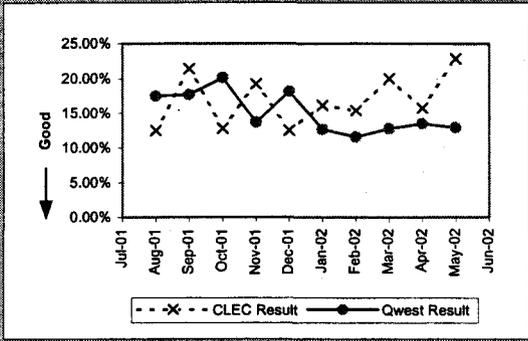


Repair Repeat Report Rate (Percent) (MR-7C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	89	21.35%	40.98%	190	1188	15.99%	1.29	-0.21
Aug-01	16	92	17.39%	37.90%	258	1310	19.89%	-0.54	-1.33
Sep-01	14	65	21.54%	41.11%	165	1018	16.21%	1.11	-0.33
Oct-01	11	78	14.10%	34.80%	230	1183	19.44%	-1.15	-1.7
Nov-01	10	62	16.13%	36.78%	145	1009	14.37%	0.41	-0.75
Dec-01	7	47	14.89%	35.60%	149	876	17.01%	-0.38	-1.23
Jan-02	12	62	19.35%	39.51%	144	1108	13.00%	1.39	-0.16
Feb-02	8	33	24.24%	42.86%	110	911	12.07%	1.91	0.16
Mar-02	9	49	18.37%	38.72%	119	1042	11.42%	1.41	-0.14
Apr-02	12	51	23.53%	42.42%	121	863	14.02%	1.77	0.08
May-02	10	48	20.83%	40.61%	120	864	13.89%	1.3	-0.21
Jun-02	15	45	33.33%	47.14%	118	826	14.29%	3.12	0.89

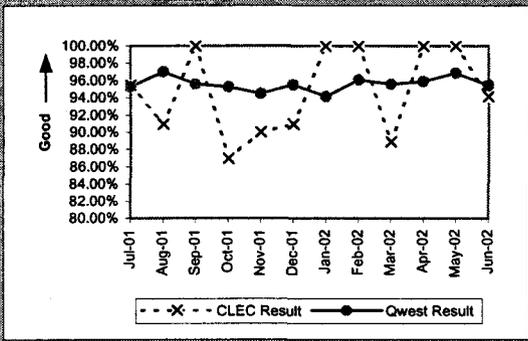


Checklist #14 - Resale - PBX Repair

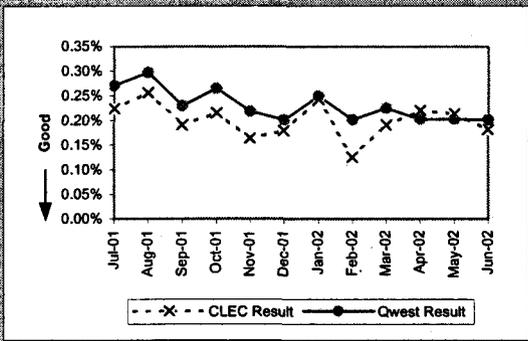
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	6	48	12.50%	33.07%	117	668	17.52%	-0.88	-1.54
Sep-01	6	28	21.43%	41.03%	91	514	17.70%	0.52	-0.68
Oct-01	5	39	12.82%	33.43%	115	572	20.10%	-1.1	-1.67
Nov-01	5	26	19.23%	39.41%	60	440	13.64%	0.8	-0.51
Dec-01	3	24	12.50%	33.07%	74	408	18.14%	-0.7	-1.42
Jan-02	5	31	16.13%	36.78%	70	552	12.68%	0.58	-0.65
Feb-02	2	13	15.38%	36.08%	50	433	11.55%	0.45	-0.72
Mar-02	5	25	20.00%	40.00%	56	438	12.79%	1.01	-0.39
Apr-02	3	19	15.79%	36.46%	62	458	13.54%	0.32	-0.81
May-02	8	35	22.86%	41.99%	56	432	12.96%	1.55	-0.06
Jun-02									



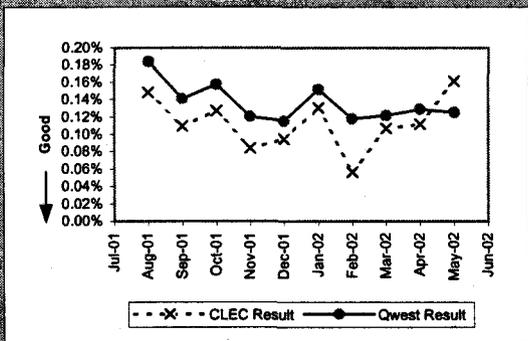
Repair Appointments Met (Percent) (MR-9C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	21	22	95.45%	20.83%	302	317	95.27%	-0.04	-1.02
Aug-01	20	22	90.91%	28.75%	320	330	96.97%	1.31	-0.2
Sep-01	10	10	100.00%	0.00%	259	271	95.57%	-0.67	-1.41
Oct-01	20	23	86.96%	33.68%	260	273	95.24%	1.49	-0.09
Nov-01	18	20	90.00%	30.00%	239	253	94.47%	0.79	-0.52
Dec-01	10	11	90.91%	28.75%	233	244	95.49%	0.65	-0.61
Jan-02	22	22	100.00%	0.00%	257	273	94.14%	-1.13	-1.68
Feb-02	9	9	100.00%	0.00%	220	229	96.07%	-0.6	-1.36
Mar-02	8	9	88.89%	31.43%	237	248	95.56%	0.81	-0.51
Apr-02	18	18	100.00%	0.00%	210	219	95.89%	-0.84	-1.51
May-02	21	21	100.00%	0.00%	245	253	96.84%	-0.8	-1.48
Jun-02	16	17	94.12%	23.53%	187	196	95.41%	0.26	-0.84



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	112	49964	0.22%	4.73%	2002	739592	0.27%	-1.94	-2.18
Aug-01	126	49187	0.26%	5.05%	2159	726779	0.30%	-1.61	-1.98
Sep-01	93	48583	0.19%	4.37%	1656	722146	0.23%	-1.69	-2.03
Oct-01	105	48762	0.22%	4.64%	1893	714107	0.27%	-2.07	-2.26
Nov-01	80	48783	0.16%	4.05%	1547	707971	0.22%	-2.49	-2.52
Dec-01	59	32884	0.18%	4.23%	1412	701750	0.20%	-0.86	-1.52
Jan-02	78	32150	0.24%	4.92%	1743	698465	0.25%	-0.24	-1.15
Feb-02	40	31852	0.13%	3.54%	1393	691231	0.20%	-2.95	-2.8
Mar-02	61	31869	0.19%	4.37%	1540	684330	0.23%	-1.24	-1.75
Apr-02	71	32256	0.22%	4.69%	1371	677034	0.20%	0.69	-0.58
May-02	69	32236	0.21%	4.62%	1360	671823	0.20%	0.45	-0.72
Jun-02	60	33013	0.18%	4.26%	1352	671200	0.20%	-0.78	-1.47

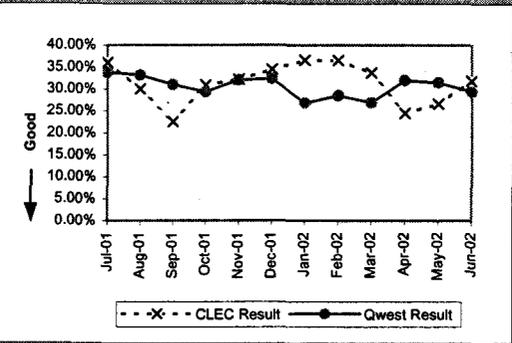


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	73	49187	0.15%	3.85%	1339	726779	0.18%	-1.79	-2.09
Sep-01	53	48583	0.11%	3.30%	1017	722146	0.14%	-1.81	-2.1
Oct-01	62	48762	0.13%	3.56%	1123	714107	0.16%	-1.62	-1.99
Nov-01	41	48783	0.08%	2.90%	851	707971	0.12%	-2.23	-2.36
Dec-01	31	32884	0.09%	3.07%	810	701750	0.12%	-1.1	-1.67
Jan-02	42	32150	0.13%	3.61%	1061	698465	0.15%	-0.96	-1.58
Feb-02	18	31852	0.06%	2.38%	815	691231	0.12%	-3.12	-2.9
Mar-02	34	31869	0.11%	3.26%	832	684330	0.12%	-0.75	-1.45
Apr-02	36	32256	0.11%	3.34%	871	677034	0.13%	-0.83	-1.51
May-02	52	32236	0.16%	4.01%	842	671823	0.13%	1.78	0.08
Jun-02									



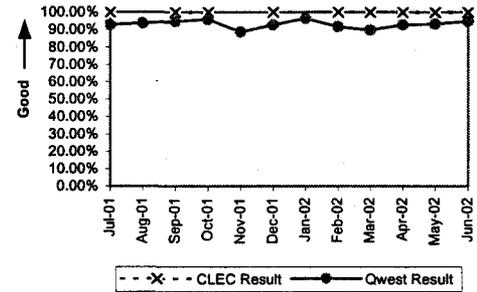
Checklist #14 - Resale - PBX Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	63	175	36.00%	48.00%	1022	3024	33.80%	0.6	-0.63
Aug-01	54	180	30.00%	45.83%	1074	3233	33.22%	-0.89	-1.54
Sep-01	27	120	22.50%	41.76%	744	2400	31.00%	-1.96	-2.19
Oct-01	47	152	30.92%	46.22%	788	2681	29.39%	0.41	-0.75
Nov-01	38	118	32.20%	46.73%	730	2277	32.06%	0.04	-0.97
Dec-01	31	90	34.44%	47.52%	674	2086	32.31%	0.43	-0.74
Jan-02	45	123	36.59%	48.17%	638	2381	26.80%	2.32	0.41
Feb-02	23	63	36.51%	48.15%	556	1949	28.53%	1.36	-0.18
Mar-02	31	92	33.70%	47.27%	567	2107	26.91%	1.41	-0.14
Apr-02	23	94	24.47%	42.99%	645	2016	31.99%	-1.53	-1.93
May-02	25	94	26.60%	44.18%	624	1984	31.45%	-0.99	-1.6
Jun-02	28	88	31.82%	46.58%	562	1914	29.36%	0.5	-0.7

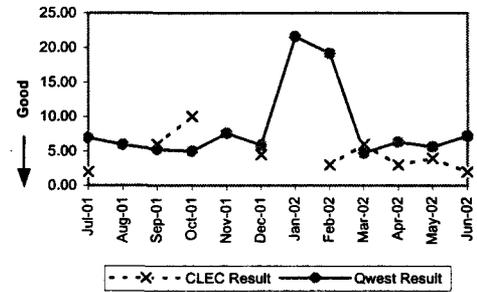


Checklist #14 - Resale - Basic ISDN Installation

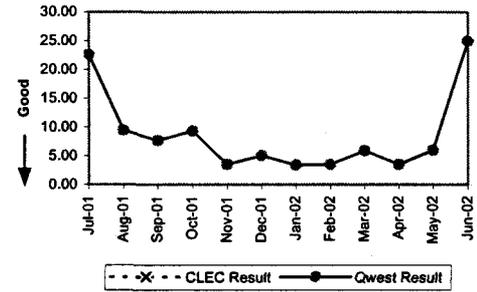
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	376	405	92.84%	-0.28	-1.17
Aug-01					468	499	93.79%		
Sep-01	4	4	100.00%	0.00%	320	338	94.67%	-0.47	-1.29
Oct-01	1	1	100.00%	0.00%	539	562	95.91%	-0.21	-1.13
Nov-01					445	502	88.65%		
Dec-01	2	2	100.00%	0.00%	535	576	92.88%	-0.39	-1.24
Jan-02					2215	2298	96.39%		
Feb-02	1	1	100.00%	0.00%	700	763	91.74%	-0.3	-1.18
Mar-02	2	2	100.00%	0.00%	493	550	89.64%	-0.48	-1.29
Apr-02	1	1	100.00%	0.00%	681	734	92.78%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	628	674	93.18%	-0.27	-1.16
Jun-02	1	1	100.00%	0.00%	617	651	94.78%	-0.23	-1.14



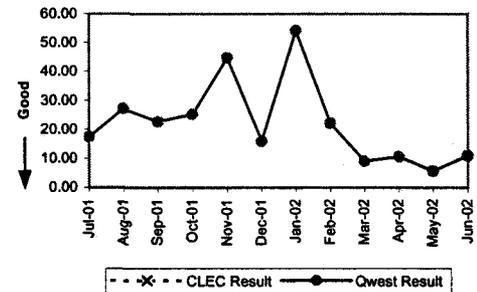
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	1	2.00		2949	425	6.94	-0.29	-1.18
Aug-01					3094	520	5.95		
Sep-01	24	4	6.00	3.83	1815	348	5.22	1.54	-0.06
Oct-01	10	1	10.00		2912	579	5.03	2.65	0.61
Nov-01					3888	514	7.56		
Dec-01	9	2	4.50	2.12	3479	590	5.90	-0.23	-1.14
Jan-02					54935	2546	21.58		
Feb-02	3	1	3.00		19067	995	19.16	-0.9	-1.55
Mar-02	12	2	6.00	1.41	2628	555	4.74	0.75	-0.54
Apr-02	3	1	3.00		4694	741	6.33	-0.33	-1.2
May-02	4	1	4.00		3806	678	5.61	-0.25	-1.15
Jun-02	2	1	2.00		4695	654	7.18	-0.47	-1.29



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					655	29	22.59		
Aug-01					179	19	9.42		
Sep-01					69	9	7.67		
Oct-01					223	24	9.29		
Nov-01					178	51	3.49		
Dec-01					162	32	5.06		
Jan-02					756	222	3.41		
Feb-02					296	84	3.52		
Mar-02					320	54	5.93		
Apr-02					179	51	3.51		
May-02					192	32	6.00		
Jun-02					822	33	24.91		

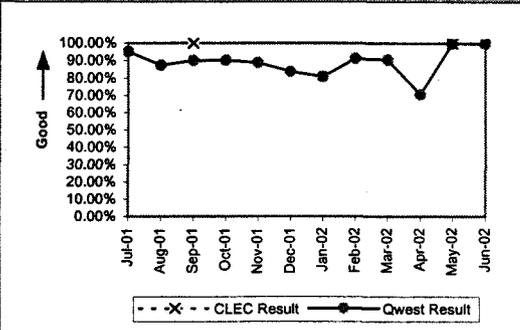


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					278	16	17.38		
Aug-01					461	17	27.12		
Sep-01					272	12	22.67		
Oct-01					202	8	25.25		
Nov-01					805	18	44.72		
Dec-01					208	13	16.00		
Jan-02					325	6	54.17		
Feb-02					155	7	22.14		
Mar-02					27	3	9.00		
Apr-02					32	3	10.67		
May-02					85	15	5.67		
Jun-02					22	2	11.00		

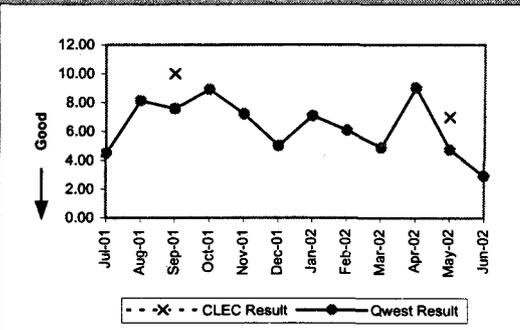


Checklist #14 - Resale - Basic ISDN Installation

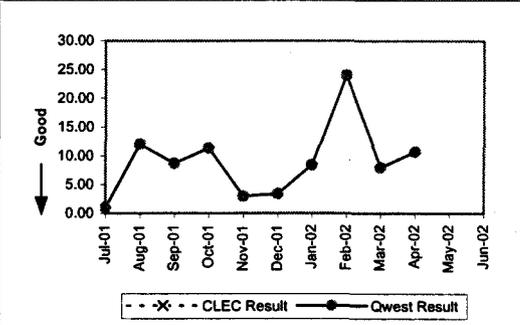
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					20	21	95.24%		
Aug-01					14	16	87.50%		
Sep-01	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
Oct-01					28	31	90.32%		
Nov-01					16	18	88.89%		
Dec-01					26	31	83.87%		
Jan-02					21	26	80.77%		
Feb-02					21	23	91.30%		
Mar-02					29	32	90.63%		
Apr-02					17	24	70.83%		
May-02	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Jun-02					15	15	100.00%		



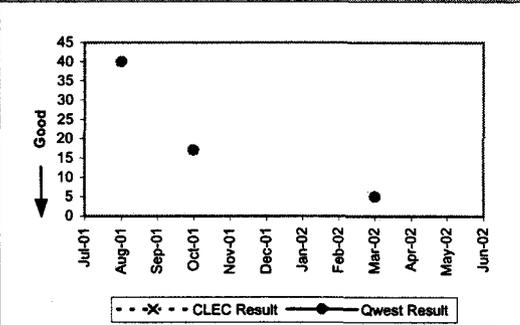
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					99	22	4.50		
Aug-01					138	17	8.12		
Sep-01	10	1	10.00		159	21	7.57	1.02	-0.38
Oct-01					303	34	8.91		
Nov-01					130	18	7.22		
Dec-01					161	32	5.03		
Jan-02					184	26	7.08		
Feb-02					140	23	6.09		
Mar-02					171	35	4.89		
Apr-02					217	24	9.04		
May-02	7	1	7.00		81	17	4.76	0.59	-0.64
Jun-02					44	15	2.93		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1	1	1.00		
Aug-01					12	1	12.00		
Sep-01					26	3	8.67		
Oct-01					34	3	11.33		
Nov-01					6	2	3.00		
Dec-01					17	5	3.40		
Jan-02					42	5	8.40		
Feb-02					48	2	24.00		
Mar-02					16	2	8.00		
Apr-02					75	7	10.71		
May-02									
Jun-02									

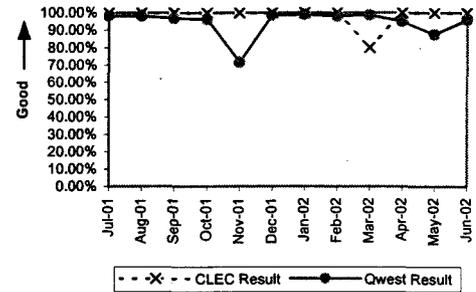


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					40	1	40.00		
Sep-01									
Oct-01					34	2	17.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02					5	1	5.00		
Apr-02									
May-02									
Jun-02									

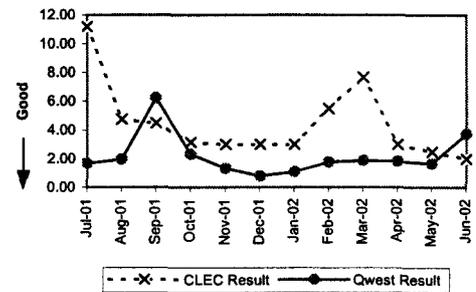


Checklist #14 - Resale - Basic ISDN Installation

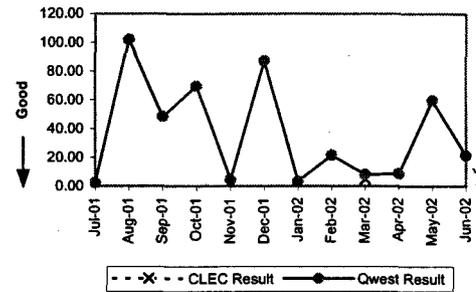
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	6	100.00%	0.00%	115	117	98.29%	-0.32	-1.19
Aug-01	4	4	100.00%	0.00%	218	222	98.20%	-0.27	-1.16
Sep-01	4	4	100.00%	0.00%	91	94	96.81%	-0.36	-1.22
Oct-01	13	13	100.00%	0.00%	83	86	96.51%	-0.64	-1.39
Nov-01	8	8	100.00%	0.00%	71	99	71.72%	-1.71	-2.04
Dec-01	6	6	100.00%	0.00%	73	74	98.65%	-0.28	-1.17
Jan-02	5	5	100.00%	0.00%	195	197	98.98%	-0.22	-1.14
Feb-02	6	6	100.00%	0.00%	97	99	97.98%	-0.34	-1.21
Mar-02	4	5	80.00%	40.00%	137	139	98.56%	1.68	0.02
Apr-02	3	3	100.00%	0.00%	152	160	95.00%	-0.39	-1.24
May-02	3	3	100.00%	0.00%	128	146	87.67%	-0.64	-1.39
Jun-02	4	4	100.00%	0.00%	70	73	95.89%	-0.4	-1.25



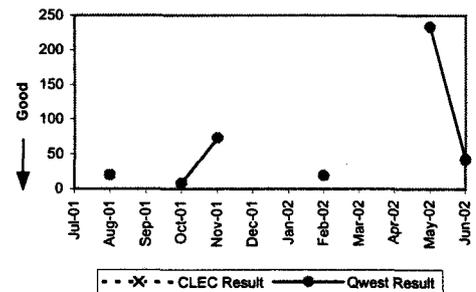
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	5	11.20	7.89	148	88	1.68	3.72	1.26
Aug-01	19	4	4.75	1.50	262	134	1.96	1.61	-0.02
Sep-01	9	2	4.50	0.71	355	57	6.23	-0.1	-1.06
Oct-01	22	7	3.14	0.69	104	45	2.31	1.13	-0.32
Nov-01	12	4	3.00	0.00	72	55	1.31	1.48	-0.1
Dec-01	6	2	3.00	0.00	35	45	0.78	3.72	1.26
Jan-02	6	2	3.00	0.00	175	160	1.09	2.12	0.29
Feb-02	22	4	5.50	1.73	115	65	1.77	3.72	1.26
Mar-02	23	3	7.67	8.08	156	83	1.88	2.41	0.46
Apr-02	9	3	3.00	0.00	134	73	1.84	1.93	0.17
May-02	5	2	2.50	0.71	150	90	1.67	0.83	-0.49
Jun-02	4	2	2.00	0.00	205	55	3.73	-0.18	-1.11



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7	3	2.33		
Aug-01					815	8	101.88		
Sep-01					241	5	48.20		
Oct-01					139	2	69.50		
Nov-01					142	32	4.44		
Dec-01					174	2	87.00		
Jan-02					7	2	3.50		
Feb-02					43	2	21.50		
Mar-02	5	1	5.00		24	3	8.00	-0.27	-1.17
Apr-02					87	10	8.70		
May-02					1017	17	59.82		
Jun-02					85	4	21.25		

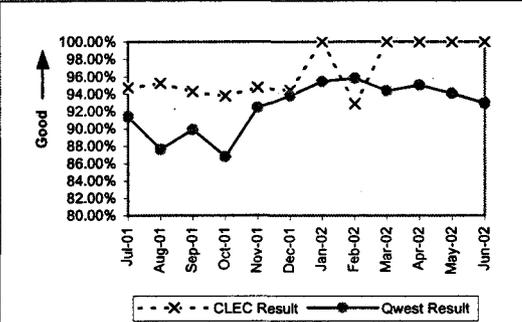


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					73	1	73.00		
Dec-01									
Jan-02									
Feb-02					19	1	19.00		
Mar-02									
Apr-02									
May-02					233	1	233.00		
Jun-02					42	1	42.00		

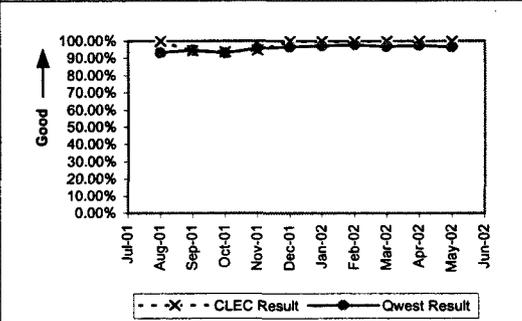


Checklist #14 - Resale - Basic ISDN Installation

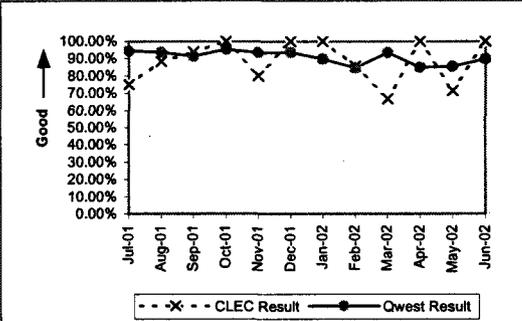
New Service Installation Quality (Percent) (OP-5) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	18	19	94.74%	22.33%	2729	2986	91.39%	-0.52	-1.31
Aug-01	20	21	95.24%	21.30%	2460	2808	87.61%	-1.06	-1.64
Sep-01	33	35	94.29%	23.21%	2378	2645	89.91%	-0.85	-1.52
Oct-01	30	32	93.75%	24.21%	2318	2671	86.78%	-1.16	-1.7
Nov-01	18	19	94.74%	22.33%	2448	2649	92.41%	-0.38	-1.23
Dec-01	17	18	94.44%	22.91%	2005	2138	93.78%	-0.12	-1.07
Jan-02	16	16	100.00%	0.00%	3182	3333	95.47%	-0.87	-1.53
Feb-02	13	14	92.86%	25.75%	3700	3862	95.81%	0.56	-0.66
Mar-02	13	13	100.00%	0.00%	2447	2593	94.37%	-0.88	-1.53
Apr-02	12	12	100.00%	0.00%	2162	2275	95.03%	-0.79	-1.48
May-02	14	14	100.00%	0.00%	2101	2233	94.09%	-0.93	-1.57
Jun-02	12	12	100.00%	0.00%	1906	2051	92.93%	-0.95	-1.58



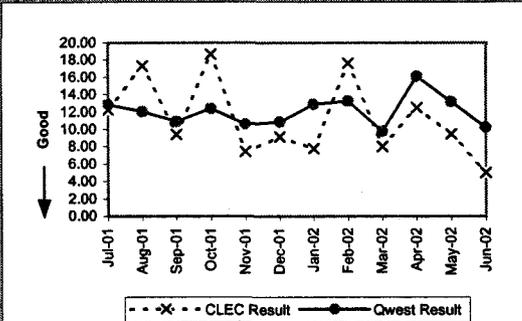
New Service Installation Quality (Percent) (OP-5*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	21	21	100.00%	0.00%	2617	2808	93.20%	-1.23	-1.75
Sep-01	33	35	94.29%	23.21%	2505	2645	94.71%	0.19	-0.89
Oct-01	30	32	93.75%	24.21%	2488	2671	93.15%	-0.13	-1.08
Nov-01	18	19	94.74%	22.33%	2535	2649	95.70%	0.28	-0.83
Dec-01	18	18	100.00%	0.00%	2065	2138	96.59%	-0.79	-1.48
Jan-02	16	16	100.00%	0.00%	3243	3333	97.30%	-0.66	-1.4
Feb-02	14	14	100.00%	0.00%	3779	3862	97.85%	-0.55	-1.34
Mar-02	13	13	100.00%	0.00%	2512	2593	96.88%	-0.65	-1.39
Apr-02	12	12	100.00%	0.00%	2220	2275	97.58%	-0.54	-1.33
May-02	14	14	100.00%	0.00%	2157	2233	96.60%	-0.7	-1.43
Jun-02									



Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	1457	1543	94.43%	1.22	-0.26
Aug-01	15	17	88.24%	32.22%	1322	1412	93.63%	0.86	-0.47
Sep-01	30	32	93.75%	24.21%	1121	1227	91.36%	-0.47	-1.29
Oct-01	2	2	100.00%	0.00%	1527	1601	95.38%	-0.31	-1.19
Nov-01	4	5	80.00%	40.00%	1027	1102	93.19%	0.95	-0.42
Dec-01	9	9	100.00%	0.00%	738	788	93.65%	-0.78	-1.47
Jan-02	4	4	100.00%	0.00%	1289	1438	89.64%	-0.68	-1.41
Feb-02	6	7	85.71%	34.99%	1062	1256	84.55%	-0.08	-1.05
Mar-02	2	3	66.67%	47.14%	950	1017	93.41%	1.29	-0.22
Apr-02	6	6	100.00%	0.00%	853	1005	84.88%	-1.03	-1.63
May-02	5	7	71.43%	45.18%	679	794	85.52%	0.96	-0.41
Jun-02	3	3	100.00%	0.00%	772	861	89.66%	-0.59	-1.36



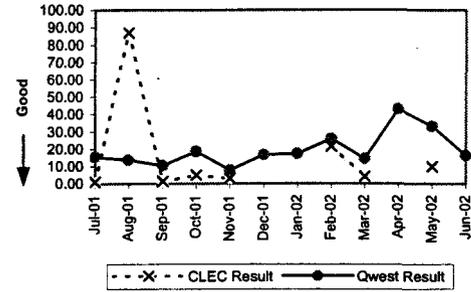
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	49	4	12.25	4.79	20552	1601	12.84	-0.1	-1.06
Aug-01	294	17	17.29	25.22	18989	1579	12.03	1.61	-0.02
Sep-01	300	32	9.38	2.87	14407	1325	10.87	-0.8	-1.49
Oct-01	56	3	18.67	11.50	20586	1661	12.39	2.26	0.37
Nov-01	37	5	7.40	2.97	11793	1116	10.57	-0.63	-1.38
Dec-01	73	8	9.12	3.56	8992	830	10.83	-0.44	-1.27
Jan-02	31	4	7.75	3.10	15802	1229	12.86	-0.81	-1.49
Feb-02	141	8	17.62	13.61	16024	1210	13.24	0.92	-0.44
Mar-02	24	3	8.00	4.58	9649	991	9.74	-0.35	-1.21
Apr-02	75	6	12.50	8.12	15951	991	16.10	-0.35	-1.21
May-02	66	7	9.43	5.50	10203	776	13.15	-0.52	-1.32
Jun-02	15	3	5.00	1.00	8743	857	10.20	-0.85	-1.51



Checklist #14 - Resale - Basic ISDN Installation

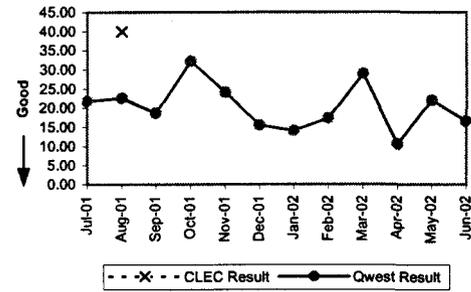
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	1.00		1667	108	15.44	-0.93	-1.57
Aug-01	87	1	87.00		2696	198	13.62	2.14	0.3
Sep-01	3	2	1.50	0.71	1932	184	10.50	-0.81	-1.49
Oct-01	5	1	5.00		1839	99	18.58	-0.44	-1.27
Nov-01	3	1	3.00		794	101	7.86	-0.34	-1.21
Dec-01					1619	97	16.69		
Jan-02					2927	171	17.12		
Feb-02	43	2	21.50	0.71	4750	184	25.82	-0.33	-1.2
Mar-02	4	1	4.00		1058	74	14.30	-0.71	-1.43
Apr-02					6816	158	43.14		
May-02	20	2	10.00	0.00	3755	113	33.23	-1	-1.61
Jun-02					1583	97	16.32		



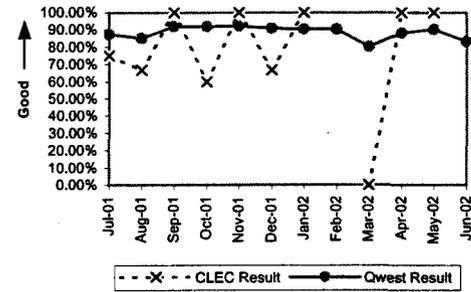
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1178	54	21.81		
Aug-01	40	1	40.00		1465	65	22.54	1.96	0.19
Sep-01					784	42	18.67		
Oct-01					1708	53	32.23		
Nov-01					1444	60	24.07		
Dec-01					374	24	15.58		
Jan-02					535	38	14.08		
Feb-02					294	17	17.29		
Mar-02					87	3	29.00		
Apr-02					74	7	10.57		
May-02					198	9	22.00		
Jun-02					83	5	16.60		



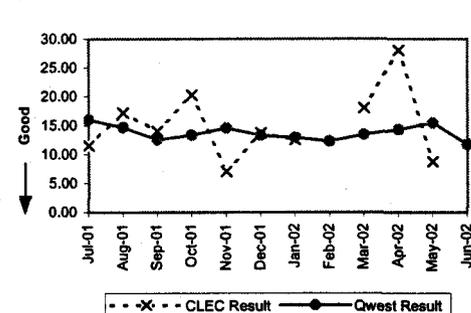
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	364	416	87.50%	0.67	-0.59
Aug-01	4	6	66.67%	47.14%	344	404	85.15%	1.11	-0.32
Sep-01	1	1	100.00%	0.00%	460	501	91.82%	-0.3	-1.18
Oct-01	3	5	60.00%	48.99%	417	454	91.85%	1.89	0.15
Nov-01	2	2	100.00%	0.00%	392	426	92.02%	-0.42	-1.25
Dec-01	2	3	66.67%	47.14%	267	294	90.82%	1.08	-0.34
Jan-02	1	1	100.00%	0.00%	286	317	90.22%	-0.33	-1.2
Feb-02					445	493	90.26%		
Mar-02	0	1	0.00%	0.00%	307	383	80.16%	1.29	-0.21
Apr-02	1	1	100.00%	0.00%	314	356	88.20%	-0.37	-1.22
May-02	4	4	100.00%	0.00%	396	439	90.21%	-0.66	-1.4
Jun-02					273	328	83.23%		



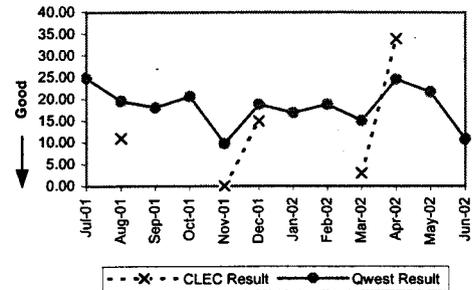
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	46	4	11.50	10.97	6954	436	15.95	-0.37	-1.23
Aug-01	103	6	17.17	9.26	6604	451	14.64	1.85	0.13
Sep-01	14	1	14.00		6462	516	12.52	1.5	-0.09
Oct-01	101	5	20.20	14.02	6402	481	13.31	1.87	0.13
Nov-01	21	3	7.00	6.24	7287	501	14.54	-0.98	-1.6
Dec-01	41	3	13.67	12.66	3929	297	13.23	0.44	-0.73
Jan-02	25	2	12.50	0.71	4257	331	12.86	-0.04	-1.02
Feb-02					5969	489	12.21		
Mar-02	18	1	18.00		5191	388	13.38	0.86	-0.48
Apr-02	56	2	28.00	28.28	5079	356	14.27	1.68	0.02
May-02	35	4	8.75	4.99	6917	449	15.41	-1.01	-1.61
Jun-02					3831	328	11.68		

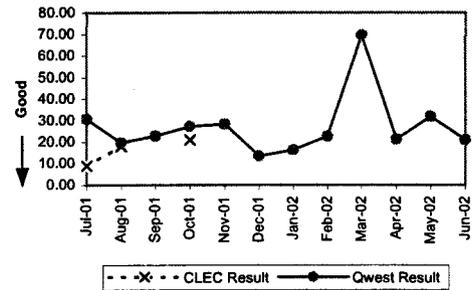


Checklist #14 - Resale - Basic ISDN Installation

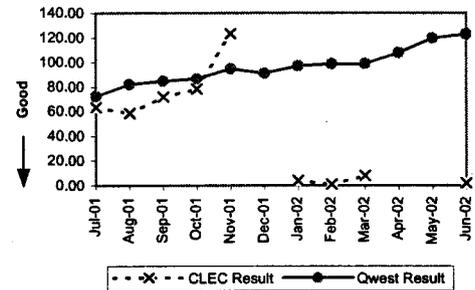
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1513	61	24.80		
Aug-01	11	1	11.00		1153	59	19.54	-0.43	-1.26
Sep-01					652	36	18.11		
Oct-01					969	47	20.62		
Nov-01	0	1	0.00		1060	108	9.81	-0.65	-1.39
Dec-01	15	1	15.00		582	31	18.77	-0.16	-1.1
Jan-02					591	35	16.89		
Feb-02					939	50	18.78		
Mar-02	3	1	3.00		1235	82	15.06	-0.77	-1.47
Apr-02	34	1	34.00		985	40	24.62	1.08	-0.35
May-02					910	42	21.67		
Jun-02					626	58	10.79		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	1	9.00		1172	38	30.84	-0.47	-1.29
Aug-01	18	1	18.00		1022	52	19.65	-0.08	-1.05
Sep-01					638	28	22.79		
Oct-01	42	2	21.00	8.49	843	31	27.19	-0.32	-1.19
Nov-01					737	26	28.35		
Dec-01					230	17	13.53		
Jan-02					360	22	16.36		
Feb-02					91	4	22.75		
Mar-02					488	7	69.71		
Apr-02					149	7	21.29		
May-02					191	6	31.83		
Jun-02					63	3	21.00		

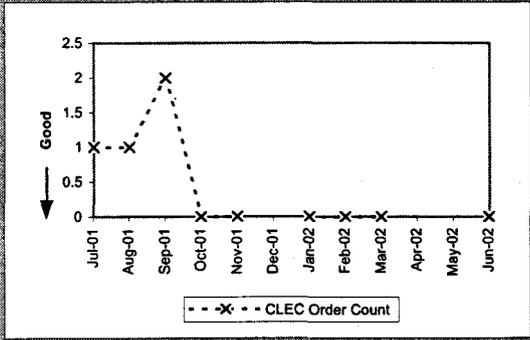


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	191	3	63.67	72.07	38654	534	72.39	-0.15	-1.09
Aug-01	176	3	58.67	95.62	42906	522	82.20	-0.37	-1.22
Sep-01	216	3	72.00	101.17	41208	485	84.96	-0.2	-1.12
Oct-01	235	3	78.33	114.89	42500	490	86.73	-0.12	-1.07
Nov-01	246	2	123.00	154.15	46509	491	94.72	2.75	0.67
Dec-01					49209	540	91.13		
Jan-02	4	1	4.00		52546	541	97.13	-0.77	-1.47
Feb-02	1	1	1.00		58613	594	98.68	-0.84	-1.51
Mar-02	16	2	8.00	0.00	62414	631	98.91	-1.19	-1.72
Apr-02					59917	556	107.76		
May-02					65188	545	119.61		
Jun-02	2	1	2.00		68375	556	122.98	-0.94	-1.57



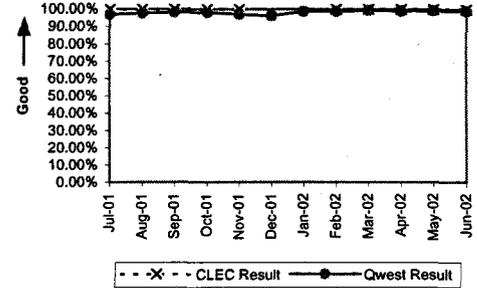
Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	1
Aug-01	1
Sep-01	2
Oct-01	0
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	0
May-02	0
Jun-02	0

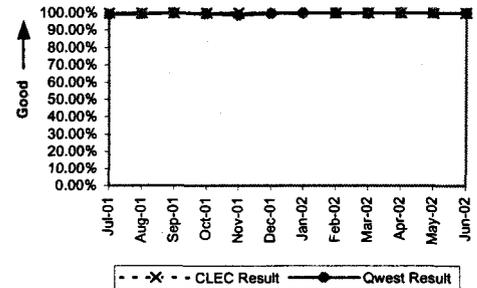


Checklist #14 - Resale - Basic ISDN Repair

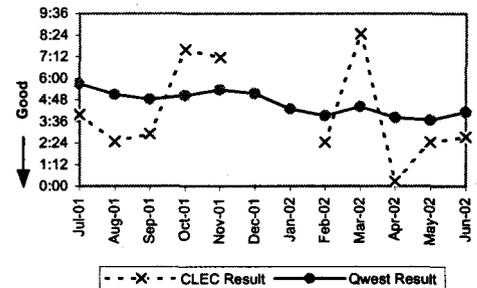
Out of Service Cleared within 24 hours (Percent) (MR-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	862	888	97.07%	-0.52	-1.32
Aug-01	6	6	100.00%	0.00%	938	960	97.71%	-0.37	-1.23
Sep-01	5	5	100.00%	0.00%	686	698	98.28%	-0.29	-1.18
Oct-01	8	8	100.00%	0.00%	760	775	98.06%	-0.4	-1.24
Nov-01	1	1	100.00%	0.00%	618	636	97.17%	-0.17	-1.1
Dec-01					471	489	96.32%		
Jan-02					565	572	98.78%		
Feb-02	1	1	100.00%	0.00%	514	520	98.85%	-0.11	-1.07
Mar-02	1	1	100.00%	0.00%	478	481	99.38%	-0.08	-1.05
Apr-02	1	1	100.00%	0.00%	550	556	98.92%	-0.1	-1.06
May-02	4	4	100.00%	0.00%	573	577	99.31%	-0.17	-1.1
Jun-02	3	3	100.00%	0.00%	598	604	99.01%	-0.17	-1.11



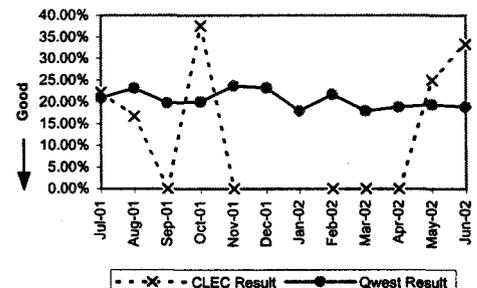
All Troubles Cleared within 48 hours (Percent) (MR-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	884	892	99.10%	-0.28	-1.17
Aug-01	6	6	100.00%	0.00%	954	960	99.38%	-0.19	-1.12
Sep-01	5	5	100.00%	0.00%	700	701	99.86%	-0.08	-1.05
Oct-01	8	8	100.00%	0.00%	775	779	99.49%	-0.2	-1.12
Nov-01	1	1	100.00%	0.00%	631	640	98.59%	-0.12	-1.07
Dec-01					489	491	99.59%		
Jan-02					575	576	99.83%		
Feb-02	1	1	100.00%	0.00%	519	520	99.81%	-0.04	-1.03
Mar-02	1	1	100.00%	0.00%	484	486	99.59%	-0.06	-1.04
Apr-02	1	1	100.00%	0.00%	562	563	99.82%	-0.04	-1.03
May-02	4	4	100.00%	0.00%	583	583	100.00%	N/A	N/A
Jun-02	3	3	100.00%	0.00%	603	605	99.67%	-0.1	-1.06



Mean Time to Restore (Hours:Minutes) (MR-6A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35:48	9	3:59	4:25	5082:56	892	5:42	-0.52	-1.31
Aug-01	14:54	6	2:29	1:43	4896:32	960	5:06	-0.69	-1.42
Sep-01	14:33	5	2:55	1:29	3389:24	701	4:50	-0.71	-1.43
Oct-01	60:47	8	7:36	6:01	3918:58	779	5:02	2.46	0.49
Nov-01	7:09	1	7:09		3438:23	640	5:22	1.87	0.13
Dec-01					2528:47	491	5:09		
Jan-02					2463:23	576	4:17		
Feb-02	2:27	1	2:27		2035:07	520	3:55	-0.28	-1.17
Mar-02	8:28	1	8:28		2151:30	486	4:26	1.45	-0.12
Apr-02	0:16	1	0:16		2147:34	563	3:49	-0.72	-1.44
May-02	9:48	4	2:27	0:54	2149:36	583	3:41	-0.59	-1.36
Jun-02	8:13	3	2:44	1:42	2492:24	605	4:07	-0.46	-1.28

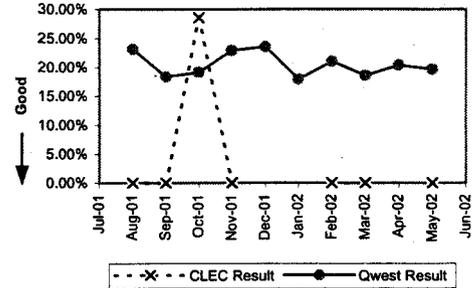


Repair Repeat Report Rate (Percent) (MR-7A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	9	22.22%	41.57%	187	893	20.94%	0.14	-0.92
Aug-01	1	6	16.67%	37.27%	223	964	23.13%	-0.37	-1.23
Sep-01	0	5	0.00%	0.00%	139	704	19.74%	-1.11	-1.67
Oct-01	3	8	37.50%	48.41%	156	780	20.00%	1.13	-0.31
Nov-01	0	1	0.00%	0.00%	152	642	23.68%	-0.56	-1.34
Dec-01					114	491	23.22%		
Jan-02					103	576	17.88%		
Feb-02	0	1	0.00%	0.00%	113	520	21.73%	-0.53	-1.32
Mar-02	0	1	0.00%	0.00%	87	487	17.86%	-0.47	-1.28
Apr-02	0	1	0.00%	0.00%	106	564	18.79%	-0.48	-1.29
May-02	1	4	25.00%	43.30%	113	583	19.38%	0.3	-0.82
Jun-02	1	3	33.33%	47.14%	114	605	18.84%	0.57	-0.85

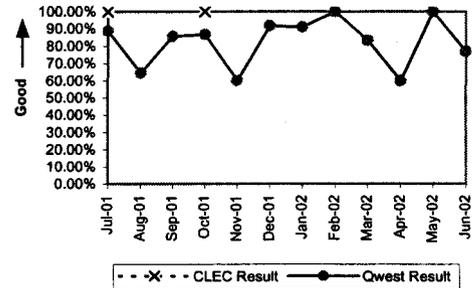


Checklist #14 - Resale - Basic ISDN Repair

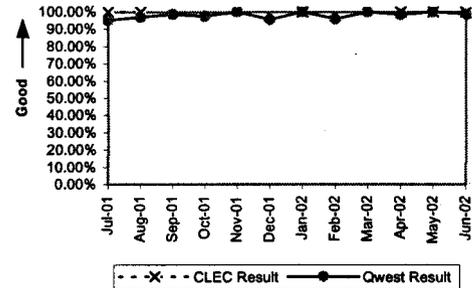
Repair Repeat Report Rate (Percent) (MR-7A*) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
Sep-01	0	5	0.00%	0.00%	101	551	18.33%	-1.05	-1.64
Oct-01	2	7	28.57%	45.18%	117	611	19.15%	0.62	-0.62
Nov-01	0	1	0.00%	0.00%	118	515	22.91%	-0.54	-1.33
Dec-01					95	403	23.57%		
Jan-02					87	485	17.94%		
Feb-02	0	1	0.00%	0.00%	85	405	20.99%	-0.51	-1.31
Mar-02	0	1	0.00%	0.00%	72	388	18.56%	-0.48	-1.29
Apr-02					93	456	20.39%		
May-02	0	3	0.00%	0.00%	93	473	19.66%	-0.85	-1.52
Jun-02									



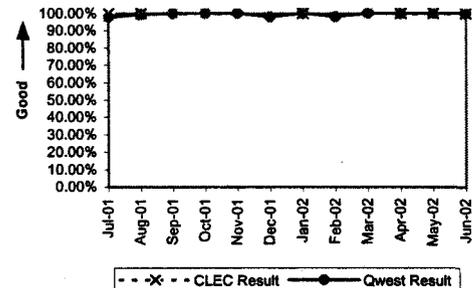
Repair Appointments Met (Percent) (MR-9A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Jul-01					16	18	88.89%	-0.34	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		
Oct-01	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Nov-01					12	20	60.00%		
Dec-01					11	12	91.67%		
Jan-02					10	11	90.91%		
Feb-02					5	5	100.00%		
Mar-02					10	12	83.33%		
Apr-02					9	15	60.00%		
May-02					10	10	100.00%		
Jun-02					10	13	76.92%		



Out of Service Cleared within 24 hours (Percent) (MR-3B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
Aug-01	5	5	100.00%	0.00%	129	133	96.99%	-0.39	-1.24
Sep-01					70	71	98.59%		
Oct-01					78	80	97.50%		
Nov-01					52	52	100.00%		
Dec-01					44	46	95.65%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					48	50	96.00%		
Mar-02					54	54	100.00%		
Apr-02	1	1	100.00%	0.00%	63	64	98.44%	-0.13	-1.08
May-02	1	1	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	77	78	98.72%	-0.11	-1.07

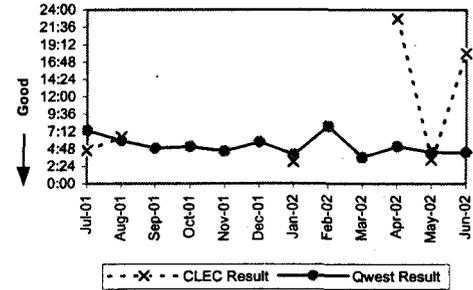


All Troubles Cleared within 48 hours (Percent) (MR-4B) (Parity)-- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	86	88	97.73%	-0.15	-1.09
Aug-01	5	5	100.00%	0.00%	132	133	99.25%	-0.19	-1.12
Sep-01					71	71	100.00%		
Oct-01					80	80	100.00%		
Nov-01					52	52	100.00%		
Dec-01					45	46	97.83%		
Jan-02	4	4	100.00%	0.00%	54	54	100.00%	N/A	N/A
Feb-02					50	51	98.04%		
Mar-02					54	54	100.00%		
Apr-02	1	1	100.00%	0.00%	64	64	100.00%	N/A	N/A
May-02	1	1	100.00%	0.00%	55	55	100.00%	N/A	N/A
Jun-02	1	1	100.00%	0.00%	78	78	100.00%	N/A	N/A

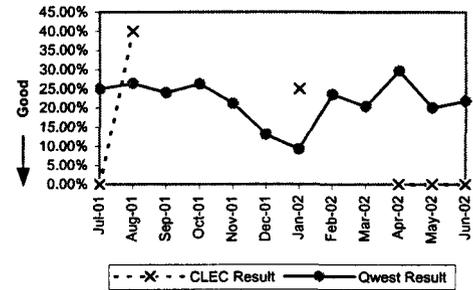


Checklist #14 - Resale - Basic ISDN Repair

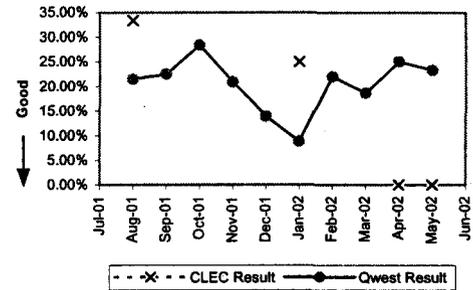
Mean Time to Restore (Hours:Minutes) (MR-6B) (Parity) -- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4:36	1	4:36		647:39	88	7:22	-0.26	-1.16
Aug-01	32:17	5	6:27	6:59	793:23	133	5:58	1.36	-0.17
Sep-01					347:03	71	4:53		
Oct-01					407:55	80	5:06		
Nov-01					233:17	52	4:29		
Dec-01					264:45	46	5:45		
Jan-02	12:04	4	3:01	0:11	214:52	54	3:59	-0.42	-1.26
Feb-02					404:52	51	7:56		
Mar-02					195:50	54	3:38		
Apr-02	22:46	1	22:46		328:36	64	5:08	1.98	0.2
May-02	3:20	1	3:20		238:43	55	4:20	-0.23	-1.14
Jun-02	18:00	1	18:00		335:21	78	4:18	1.88	0.14



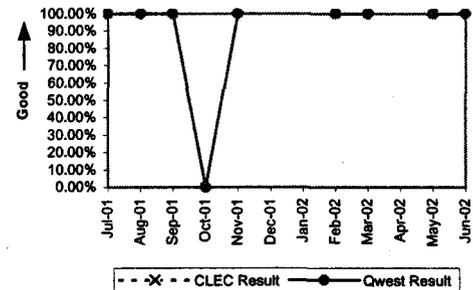
Repair Repeat Report Rate (Percent) (MR-7B) (Parity) -- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	22	88	25.00%	-0.57	-1.35
Aug-01	2	5	40.00%	48.99%	35	133	26.32%	0.64	-0.61
Sep-01					17	71	23.94%		
Oct-01					21	80	26.25%		
Nov-01					11	52	21.15%		
Dec-01					6	46	13.04%		
Jan-02	1	4	25.00%	43.30%	5	54	9.26%	0.82	-0.5
Feb-02					12	51	23.53%		
Mar-02					11	54	20.37%		
Apr-02	0	1	0.00%	0.00%	19	64	29.69%	-0.64	-1.39
May-02	0	1	0.00%	0.00%	11	55	20.00%	-0.5	-1.3
Jun-02	0	1	0.00%	0.00%	17	78	21.79%	-0.52	-1.32



Repair Repeat Report Rate (Percent) (MR-7B*) (Parity) -- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					23	107	21.50%	0.44	-0.73
Aug-01	1	3	33.33%	47.14%	11	49	22.45%		
Sep-01					19	67	28.36%		
Oct-01					9	43	20.93%		
Nov-01					5	36	13.89%		
Dec-01					3	34	8.82%	0.8	-0.51
Jan-02	1	4	25.00%	43.30%	9	41	21.95%		
Feb-02					8	43	18.60%		
Mar-02	0	1	0.00%	0.00%	13	52	25.00%	-0.57	-1.35
Apr-02	0	1	0.00%	0.00%	10	43	23.26%	-0.54	-1.33
May-02									
Jun-02									



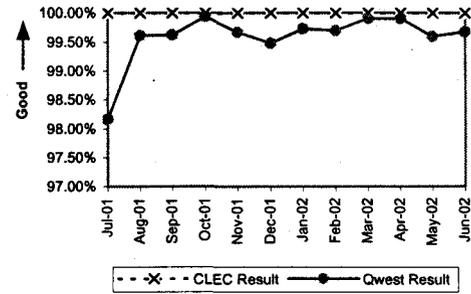
Repair Appointments Met (Percent) (MR-9B) (Parity) -- Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		
Oct-01					0	1	0.00%		
Nov-01					2	2	100.00%		
Dec-01									
Jan-02									
Feb-02					2	2	100.00%		
Mar-02					1	1	100.00%		
Apr-02									
May-02					1	1	100.00%		
Jun-02					1	1	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

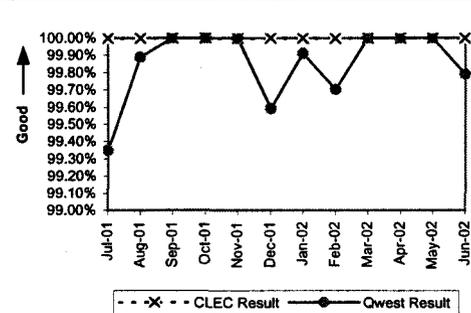
Out of Service Cleared within 24 hours (Percent) (MR-3C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	1496	1524	98.16%	-0.27	-1.17
Aug-01	14	14	100.00%	0.00%	1784	1791	99.61%	-0.23	-1.14
Sep-01	13	13	100.00%	0.00%	1318	1323	99.62%	-0.22	-1.13
Oct-01	9	9	100.00%	0.00%	1579	1580	99.94%	-0.08	-1.05
Nov-01	13	13	100.00%	0.00%	1207	1211	99.67%	-0.21	-1.13
Dec-01	7	7	100.00%	0.00%	959	964	99.48%	-0.19	-1.12
Jan-02	9	9	100.00%	0.00%	1101	1104	99.73%	-0.16	-1.09
Feb-02	7	7	100.00%	0.00%	992	995	99.70%	-0.14	-1.09
Mar-02	7	7	100.00%	0.00%	1022	1023	99.90%	-0.08	-1.05
Apr-02	8	8	100.00%	0.00%	1023	1024	99.90%	-0.09	-1.05
May-02	6	6	100.00%	0.00%	979	983	99.59%	-0.16	-1.09
Jun-02	10	10	100.00%	0.00%	933	936	99.68%	-0.18	-1.11



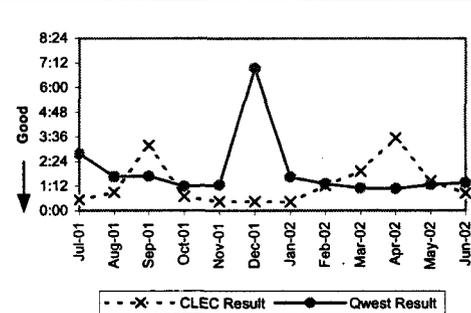
All Troubles Cleared within 48 hours (Percent) (MR-4C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	1526	1536	99.35%	-0.16	-1.1
Aug-01	14	14	100.00%	0.00%	1798	1800	99.89%	-0.12	-1.08
Sep-01	13	13	100.00%	0.00%	1336	1336	100.00%	N/A	N/A
Oct-01	9	9	100.00%	0.00%	1593	1593	100.00%	N/A	N/A
Nov-01	13	13	100.00%	0.00%	1222	1222	100.00%	N/A	N/A
Dec-01	7	7	100.00%	0.00%	971	975	99.59%	-0.17	-1.1
Jan-02	9	9	100.00%	0.00%	1122	1123	99.91%	-0.09	-1.05
Feb-02	7	7	100.00%	0.00%	1004	1007	99.70%	-0.14	-1.09
Mar-02	7	7	100.00%	0.00%	1030	1030	100.00%	N/A	N/A
Apr-02	8	8	100.00%	0.00%	1036	1036	100.00%	N/A	N/A
May-02	6	6	100.00%	0.00%	991	991	100.00%	N/A	N/A
Jun-02	10	10	100.00%	0.00%	943	945	99.79%	-0.14	-1.09



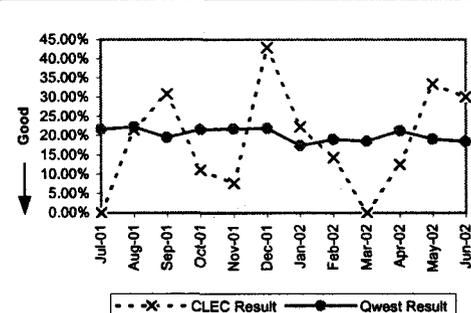
Mean Time to Restore (Hours:Minutes) (MR-6C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2:10	4	0:32	0:30	4281:51	1536	2:47	-0.25	-1.15
Aug-01	12:35	14	0:54	1:08	2977:54	1800	1:39	-0.4	-1.25
Sep-01	41:16	13	3:10	4:23	2259:00	1336	1:41	2.37	0.44
Oct-01	6:13	9	0:41	0:31	1891:06	1593	1:11	-0.7	-1.43
Nov-01	5:47	13	0:27	0:33	1523:19	1222	1:15	-0.95	-1.58
Dec-01	3:10	7	0:27	0:19	6764:53	975	6:56	-0.14	-1.08
Jan-02	3:54	9	0:26	0:32	1836:30	1123	1:38	-0.24	-1.14
Feb-02	8:32	7	1:13	1:22	1324:52	1007	1:19	-0.04	-1.02
Mar-02	13:28	7	1:55	2:51	1124:53	1030	1:06	1.21	-0.26
Apr-02	28:21	8	3:33	6:20	1103:05	1036	1:04	2.14	0.3
May-02	8:41	6	1:27	1:23	1247:10	991	1:16	0.83	-0.5
Jun-02	8:33	10	0:51	1:03	1277:15	945	1:21	-0.33	-1.2



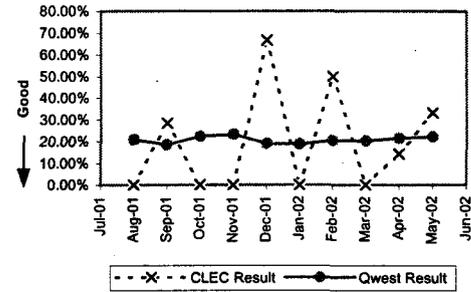
Repair Repeat Report Rate (Percent) (MR-7C) (Parity)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	4	0.00%	0.00%	332	1536	21.61%	-1.05	-1.64
Aug-01	3	14	21.43%	41.03%	400	1800	22.22%	-0.07	-1.04
Sep-01	4	13	30.77%	46.15%	260	1336	19.46%	0.99	-0.4
Oct-01	1	9	11.11%	31.43%	343	1593	21.53%	-0.76	-1.46
Nov-01	1	13	7.69%	26.65%	265	1222	21.69%	-1.22	-1.74
Dec-01	3	7	42.86%	49.49%	213	975	21.85%	1.22	-0.26
Jan-02	2	9	22.22%	41.57%	195	1123	17.36%	0.41	-0.75
Feb-02	1	7	14.29%	34.99%	191	1007	18.97%	-0.31	-1.19
Mar-02	0	7	0.00%	0.00%	191	1030	18.54%	-1.26	-1.76
Apr-02	1	8	12.50%	33.07%	220	1036	21.24%	-0.6	-1.37
May-02	2	6	33.33%	47.14%	189	991	19.07%	0.83	-0.5
Jun-02	3	10	30.00%	45.83%	174	945	18.41%	0.9	-0.45

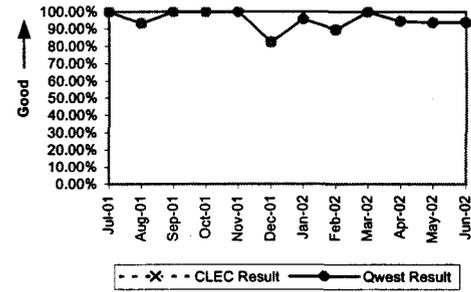


Checklist #14 - Resale - Basic ISDN Repair

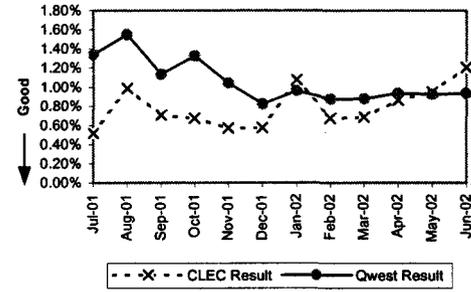
Repair Repeat Report Rate (Percent) (MR-7C*) (Parity)- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	116	557	20.83%	-0.89	-1.54
Sep-01	2	7	28.57%	45.18%	80	429	18.65%	0.65	-0.61
Oct-01	0	3	0.00%	0.00%	128	571	22.42%	-0.93	-1.56
Nov-01	0	3	0.00%	0.00%	101	435	23.22%	-0.95	-1.58
Dec-01	2	3	66.67%	47.14%	63	331	19.03%	1.65	0.01
Jan-02	0	1	0.00%	0.00%	74	393	18.83%	-0.48	-1.29
Feb-02	1	2	50.00%	50.00%	73	358	20.39%	0.82	-0.5
Mar-02	0	1	0.00%	0.00%	74	366	20.22%	-0.5	-1.31
Apr-02	1	7	14.29%	34.99%	79	366	21.58%	-0.46	-1.28
May-02	1	3	33.33%	47.14%	81	364	22.25%	0.43	-0.74
Jun-02									



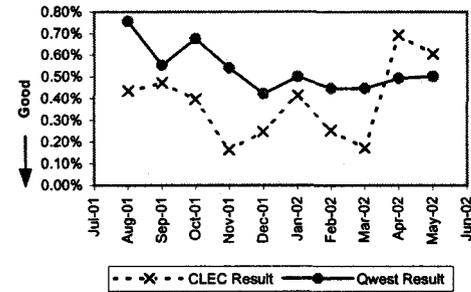
Repair Appointments Met (Percent) (MR-9C) (Parity)- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					14	15	93.33%		
Sep-01					26	26	100.00%		
Oct-01					19	19	100.00%		
Nov-01					22	22	100.00%		
Dec-01					14	17	82.35%		
Jan-02					23	24	95.83%		
Feb-02					17	19	89.47%		
Mar-02					15	15	100.00%		
Apr-02					17	18	94.44%		
May-02					15	16	93.75%		
Jun-02					15	16	93.75%		



Trouble Rate (Percent) (MR-8) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	2701	0.52%	7.18%	2517	187909	1.34%	-3.69	-3.24
Aug-01	25	2533	0.99%	9.89%	2897	187280	1.55%	-2.27	-2.38
Sep-01	18	2547	0.71%	8.38%	2111	186329	1.13%	-2.02	-2.23
Oct-01	17	2529	0.67%	8.17%	2453	185014	1.33%	-2.85	-2.74
Nov-01	14	2451	0.57%	7.54%	1916	184334	1.04%	-2.27	-2.38
Dec-01	7	1221	0.57%	7.55%	1512	183312	0.82%	-0.97	-1.59
Jan-02	13	1210	1.07%	10.31%	1753	182572	0.96%	0.41	-0.75
Feb-02	8	1190	0.67%	8.17%	1578	180684	0.87%	-0.74	-1.45
Mar-02	8	1168	0.68%	8.25%	1571	178951	0.88%	-0.7	-1.43
Apr-02	10	1155	0.87%	9.26%	1664	177337	0.94%	-0.25	-1.15
May-02	11	1158	0.95%	9.70%	1629	175766	0.93%	0.08	-0.95
Jun-02	14	1160	1.21%	10.92%	1628	174155	0.93%	0.96	-0.42

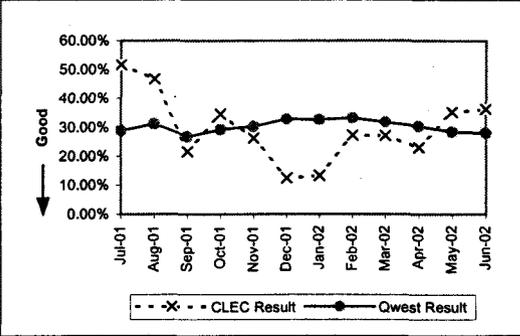


Trouble Rate (Percent) (MR-8*) (Parity)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	11	2533	0.43%	6.58%	1416	187280	0.76%	-1.86	-2.13
Sep-01	12	2547	0.47%	6.85%	1029	186329	0.55%	-0.55	-1.33
Oct-01	10	2529	0.40%	6.28%	1249	185014	0.68%	-1.71	-2.04
Nov-01	4	2451	0.16%	4.04%	993	184334	0.54%	-2.52	-2.53
Dec-01	3	1221	0.25%	4.95%	770	183312	0.42%	-0.94	-1.57
Jan-02	5	1210	0.41%	6.41%	912	182572	0.50%	-0.42	-1.26
Feb-02	3	1190	0.25%	5.01%	804	180684	0.45%	-1	-1.61
Mar-02	2	1168	0.17%	4.13%	797	178951	0.45%	-1.4	-1.85
Apr-02	8	1155	0.69%	8.29%	874	177337	0.49%	0.97	-0.41
May-02	7	1158	0.60%	7.75%	880	175766	0.50%	0.5	-0.7
Jun-02									



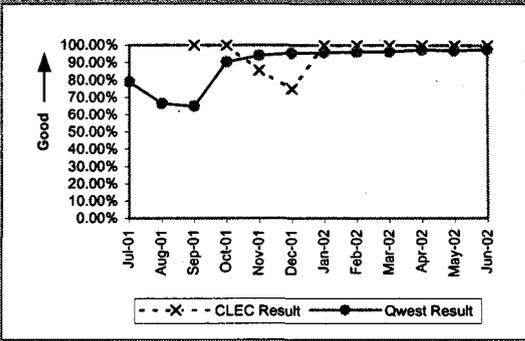
Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)									
Date	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Panty Scr
Jul-01	15	29	51.72%	49.97%	1018	3535	28.80%	2.57	0.56
Aug-01	22	47	46.81%	49.90%	1318	4215	31.27%	-2.21	0.35
Sep-01	5	23	21.74%	41.25%	775	2886	26.85%	-0.55	-1.34
Oct-01	9	26	34.62%	47.57%	1015	3468	29.27%	0.6	-0.63
Nov-01	5	19	26.32%	44.03%	832	2748	30.28%	-0.37	-1.23
Dec-01	1	8	12.50%	33.07%	739	2251	32.83%	-1.22	-1.74
Jan-02	2	15	13.33%	33.99%	850	2603	32.65%	-1.59	-1.97
Feb-02	3	11	27.27%	44.54%	783	2361	33.16%	-0.41	-1.25
Mar-02	3	11	27.27%	44.54%	732	2303	31.78%	-0.32	-1.19
Apr-02	3	13	23.08%	42.13%	727	2391	30.41%	-0.57	-1.35
May-02	6	17	35.29%	47.79%	649	2278	28.49%	0.62	-0.62
Jun-02	8	22	36.36%	48.10%	636	2264	28.09%	0.85	-0.48

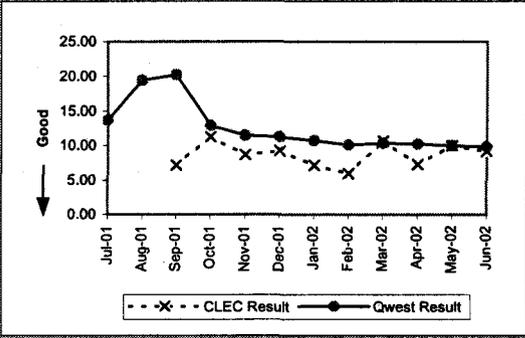


Checklist #14 - Resale - Qwest DSL Installation

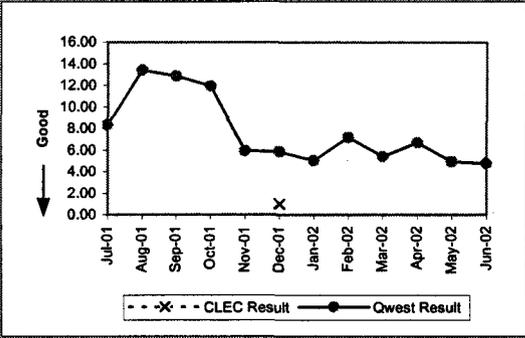
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4281	5428	78.87%		
Aug-01					5631	8459	66.57%		
Sep-01	5	5	100.00%	0.00%	6600	10160	64.96%	-1.64	-2
Oct-01	8	8	100.00%	0.00%	8609	9524	90.39%	-0.92	-1.56
Nov-01	6	7	85.71%	34.99%	7778	8266	94.10%	0.83	-0.5
Dec-01	3	4	75.00%	43.30%	7874	8239	95.57%	1.35	-0.18
Jan-02	5	5	100.00%	0.00%	7126	7430	95.91%	-0.46	-1.28
Feb-02	1	1	100.00%	0.00%	6485	6734	96.30%	-0.2	-1.12
Mar-02	3	3	100.00%	0.00%	6272	6513	96.30%	-0.34	-1.21
Apr-02	3	3	100.00%	0.00%	6301	6464	97.48%	-0.28	-1.17
May-02	1	1	100.00%	0.00%	5746	5911	97.21%	-0.17	-1.1
Jun-02	5	5	100.00%	0.00%	5396	5527	97.63%	-0.35	-1.21



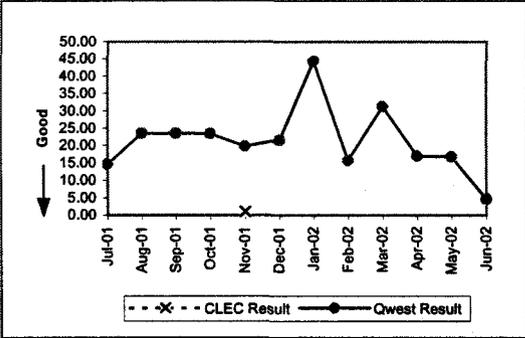
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					78419	5729	13.69		
Aug-01					167495	8634	19.40		
Sep-01	36	5	7.20	3.56	209987	10387	20.22	-1.95	-2.19
Oct-01	90	8	11.25	3.77	124841	9684	12.89	-0.5	-1.3
Nov-01	61	7	8.71	3.64	95280	8303	11.48	-1.18	-1.72
Dec-01	37	4	9.25	4.27	93024	8274	11.24	-0.73	-1.44
Jan-02	36	5	7.20	2.28	80440	7505	10.72	-1.05	-1.64
Feb-02	6	1	6.00		68431	6781	10.09	-0.8	-1.49
Mar-02	32	3	10.67	2.08	67974	6548	10.38	0.87	-0.47
Apr-02	22	3	7.33	3.79	66658	6501	10.25	-1.46	-1.89
May-02	10	1	10.00		59278	5928	10.00	-0.95	-1.58
Jun-02	46	5	9.20	5.12	54860	5564	9.86	-0.49	-1.3



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6490	777	8.35		
Aug-01					12966	969	13.38		
Sep-01					16844	1310	12.86		
Oct-01					6810	572	11.91		
Nov-01					2219	374	5.93		
Dec-01	1	1	1.00		1475	253	5.83	-0.43	-1.26
Jan-02					1192	237	5.03		
Feb-02					1577	220	7.17		
Mar-02					1185	220	5.39		
Apr-02					916	137	6.69		
May-02					721	146	4.94		
Jun-02					586	123	4.76		



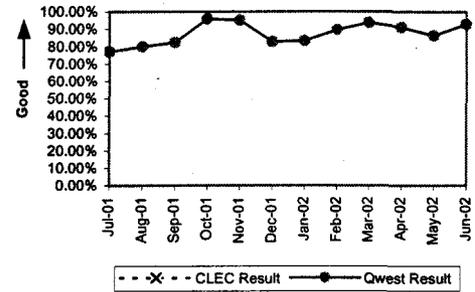
Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					7082	483	14.66		
Aug-01					46025	1956	23.53		
Sep-01					57393	2446	23.46		
Oct-01					11645	497	23.43		
Nov-01	1	1	1.00		2979	151	19.73	-0.9	-1.55
Dec-01					2304	107	21.53		
Jan-02					3104	70	44.34		
Feb-02					472	30	15.73		
Mar-02					780	25	31.20		
Apr-02					597	35	17.06		
May-02					268	16	18.75		
Jun-02					55	12	4.58		



Checklist #14 - Resale - Qwest DSL Installation

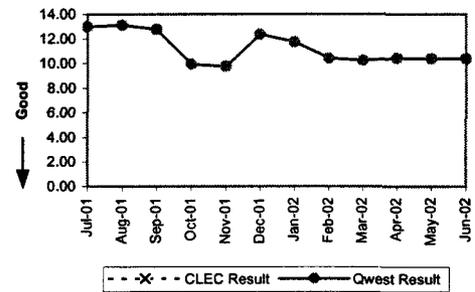
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					91	118	77.12%		
Aug-01					84	105	80.00%		
Sep-01					75	91	82.42%		
Oct-01					95	99	95.96%		
Nov-01					79	83	95.18%		
Dec-01					77	93	82.80%		
Jan-02					80	96	83.33%		
Feb-02					128	143	89.51%		
Mar-02					121	129	93.80%		
Apr-02					123	135	91.11%		
May-02					108	125	86.40%		
Jun-02					106	114	92.98%		



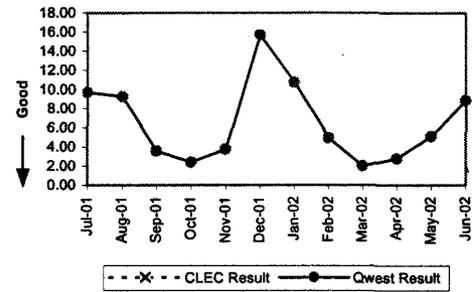
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1570	121	12.98		
Aug-01					1418	108	13.13		
Sep-01					1186	93	12.75		
Oct-01					1003	101	9.93		
Nov-01					819	84	9.75		
Dec-01					1174	95	12.36		
Jan-02					1139	97	11.74		
Feb-02					1532	147	10.42		
Mar-02					1333	130	10.25		
Apr-02					1448	139	10.42		
May-02					1361	131	10.39		
Jun-02					1239	119	10.41		



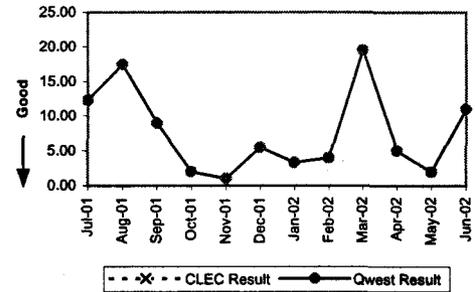
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					155	16	9.69		
Aug-01					176	19	9.26		
Sep-01					50	14	3.57		
Oct-01					12	5	2.40		
Nov-01					15	4	3.75		
Dec-01					235	15	15.67		
Jan-02					140	13	10.77		
Feb-02					59	12	4.92		
Mar-02					12	6	2.00		
Apr-02					25	9	2.78		
May-02					86	17	5.06		
Jun-02					62	7	8.86		



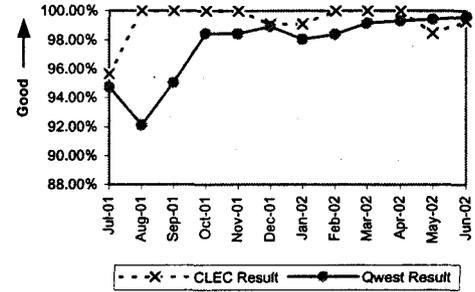
Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					172	14	12.29		
Aug-01					87	5	17.40		
Sep-01					36	4	9.00		
Oct-01					2	1	2.00		
Nov-01					1	1	1.00		
Dec-01					11	2	5.50		
Jan-02					10	3	3.33		
Feb-02					12	3	4.00		
Mar-02					39	2	19.50		
Apr-02					20	4	5.00		
May-02					2	1	2.00		
Jun-02					11	1	11.00		

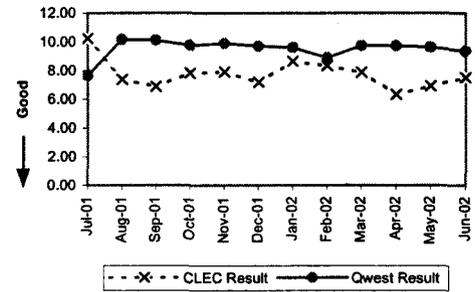


Checklist #14 - Resale - Qwest DSL Installation

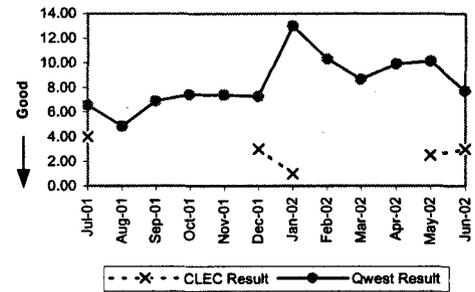
Installation Commitments Met (Percent) (OP-3C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	23	95.65%	20.39%	36691	38724	94.75%	-0.19	-1.12
Aug-01	21	21	100.00%	0.00%	20808	22593	92.10%	-1.34	-1.82
Sep-01	34	34	100.00%	0.00%	17473	18385	95.04%	-1.33	-1.81
Oct-01	99	99	100.00%	0.00%	31595	32096	98.44%	-1.25	-1.76
Nov-01	77	77	100.00%	0.00%	28258	28712	98.42%	-1.11	-1.68
Dec-01	108	109	99.08%	9.53%	34639	35012	98.93%	-0.15	-1.09
Jan-02	110	111	99.10%	9.45%	33091	33749	98.05%	-0.8	-1.49
Feb-02	111	111	100.00%	0.00%	30333	30834	98.38%	-1.35	-1.82
Mar-02	109	109	100.00%	0.00%	29828	30085	99.15%	-0.97	-1.59
Apr-02	106	106	100.00%	0.00%	32654	32879	99.32%	-0.85	-1.52
May-02	128	130	98.46%	12.31%	27762	27923	99.42%	1.25	-0.24
Jun-02	142	143	99.30%	8.33%	28752	28868	99.60%	0.58	-0.64



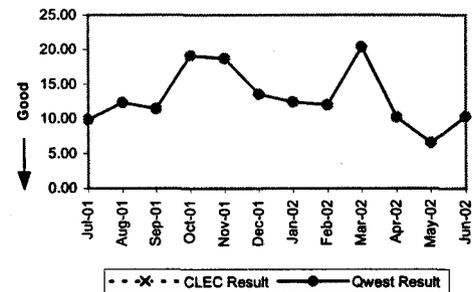
Installation Interval (Average Days) (OP-4C) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	225	22	10.23	2.67	200531	26219	7.65	2.88	0.75
Aug-01	118	16	7.38	2.47	147196	14467	10.17	-3.63	-3.21
Sep-01	200	29	6.90	3.32	127857	12644	10.11	-5.52	-4.36
Oct-01	657	84	7.82	2.80	223877	22977	9.74	-8.36	-6.08
Nov-01	372	47	7.91	3.08	161855	16354	9.90	-5.43	-4.3
Dec-01	353	49	7.20	2.74	131770	13584	9.70	-6.38	-4.88
Jan-02	432	50	8.64	3.04	182231	19003	9.59	-2.36	-2.43
Feb-02	467	56	8.34	2.67	200178	22500	8.90	-1.41	-1.86
Mar-02	236	30	7.87	2.62	199392	20491	9.73	-3.75	-3.28
Apr-02	304	48	6.33	3.42	224484	23098	9.72	-13.03	-8.92
May-02	444	64	6.94	3.49	187688	19483	9.63	-9.04	-6.5
Jun-02	656	87	7.54	3.00	178455	19062	9.36	-8.53	-6.19



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	1	4.00		11988	1824	6.57	-0.29	-1.18
Aug-01					6141	1268	4.84		
Sep-01					5134	745	6.89		
Oct-01					3617	488	7.41		
Nov-01					3288	445	7.39		
Dec-01	3	1	3.00		2437	335	7.27	-0.34	-1.21
Jan-02	1	1	1.00		8030	619	12.97	-0.89	-1.54
Feb-02					4479	435	10.30		
Mar-02					2062	238	8.66		
Apr-02					1594	161	9.90		
May-02	5	2	2.50	0.71	1549	153	10.12	-0.5	-1.3
Jun-02	3	1	3.00		843	109	7.73	-0.28	-1.17

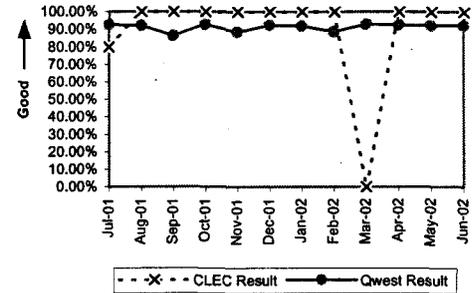


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity)-- No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2306	234	9.85		
Aug-01					6513	529	12.31		
Sep-01					2090	183	11.42		
Oct-01					459	24	19.12		
Nov-01					579	31	18.68		
Dec-01					527	39	13.51		
Jan-02					472	38	12.42		
Feb-02					792	66	12.00		
Mar-02					468	23	20.35		
Apr-02					707	69	10.25		
May-02					46	7	6.57		
Jun-02					93	9	10.33		

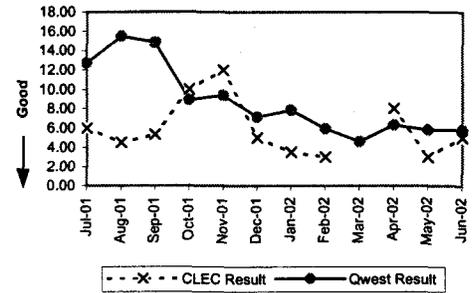


Checklist #14 - Resale - Qwest DSL Installation

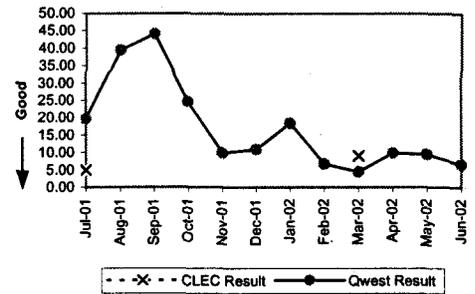
Installation Commitments Met (Percent) (OP-3D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	837	902	92.79%	0.91	-0.44
Aug-01	2	2	100.00%	0.00%	526	570	92.28%	-0.41	-1.25
Sep-01	3	3	100.00%	0.00%	292	338	86.39%	-0.68	-1.42
Oct-01	2	2	100.00%	0.00%	264	284	92.96%	-0.39	-1.24
Nov-01	1	1	100.00%	0.00%	224	253	88.54%	-0.36	-1.22
Dec-01	1	1	100.00%	0.00%	218	236	92.37%	-0.29	-1.17
Jan-02	2	2	100.00%	0.00%	244	265	92.08%	-0.41	-1.25
Feb-02	1	1	100.00%	0.00%	181	204	88.73%	-0.36	-1.22
Mar-02	0	1	0.00%	0.00%	210	226	92.92%	1.81	0.1
Apr-02	1	1	100.00%	0.00%	299	323	92.57%	-0.28	-1.17
May-02	3	3	100.00%	0.00%	287	311	92.28%	-0.5	-1.3
Jun-02	3	3	100.00%	0.00%	192	208	92.31%	-0.5	-1.3



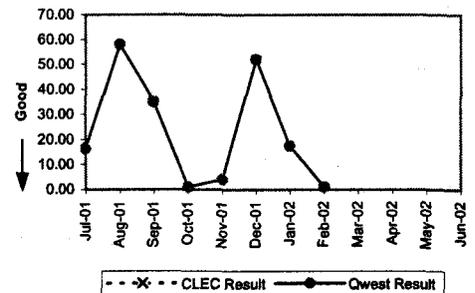
Installation Interval (Average Days) (OP-4D) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	24	4	6.00	2.45	14754	1161	12.71	-0.93	-1.56
Aug-01	9	2	4.50	0.71	10147	656	15.47	-0.69	-1.42
Sep-01	16	3	5.33	0.58	5270	355	14.85	-0.61	-1.37
Oct-01	20	2	10.00	5.66	2700	303	8.91	1.79	0.09
Nov-01	12	1	12.00		2476	264	9.38	1.66	0.01
Dec-01	5	1	5.00		1706	239	7.14	-0.2	-1.12
Jan-02	7	2	3.50	0.71	2243	286	7.84	-0.46	-1.28
Feb-02	3	1	3.00		1174	198	5.93	-0.39	-1.24
Mar-02					1036	225	4.60		
Apr-02	8	1	8.00		2035	322	6.32	0.37	-0.77
May-02	6	2	3.00	2.83	1759	303	5.81	-0.54	-1.33
Jun-02	10	2	5.00	0.00	1161	200	5.80	-0.2	-1.12



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	1	5.00		5623	286	19.66	-0.74	-1.45
Aug-01					5407	137	39.47		
Sep-01					2905	66	44.02		
Oct-01					1031	42	24.55		
Nov-01					524	53	9.89		
Dec-01					262	24	10.92		
Jan-02					571	31	18.42		
Feb-02					156	23	6.78		
Mar-02	9	1	9.00		80	18	4.44	1.13	-0.32
Apr-02					276	28	9.86		
May-02					257	27	9.52		
Jun-02					105	16	6.56		

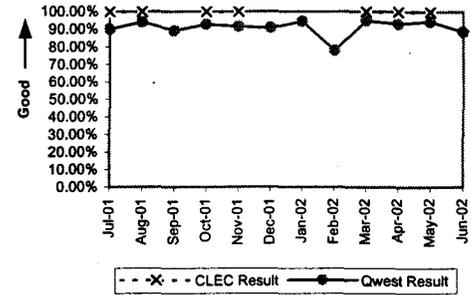


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					342	21	16.29		
Aug-01					116	2	58.00		
Sep-01					70	2	35.00		
Oct-01					1	1	1.00		
Nov-01					4	1	4.00		
Dec-01					52	1	52.00		
Jan-02					52	3	17.33		
Feb-02					1	1	1.00		
Mar-02									
Apr-02									
May-02									
Jun-02									

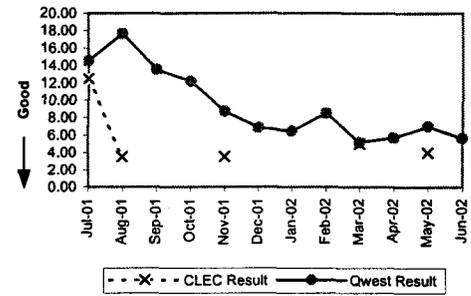


Checklist #14 - Resale - Qwest DSL Installation

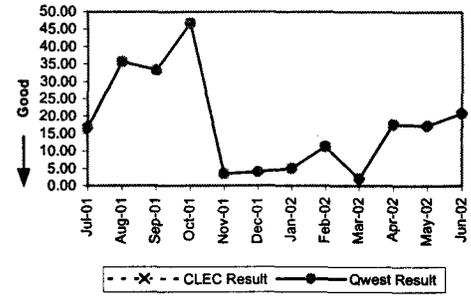
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	2	100.00%	0.00%	163	181	90.06%	-0.47	-1.28
Aug-01	2	2	100.00%	0.00%	113	120	94.17%	-0.35	-1.21
Sep-01					58	65	89.23%		
Oct-01	1	1	100.00%	0.00%	52	56	92.86%	-0.27	-1.17
Nov-01	2	2	100.00%	0.00%	54	59	91.53%	-0.42	-1.26
Dec-01					39	43	90.70%		
Jan-02					52	55	94.55%		
Feb-02					42	54	77.78%		
Mar-02	1	1	100.00%	0.00%	37	39	94.87%	-0.23	-1.14
Apr-02	1	1	100.00%	0.00%	67	72	93.06%	-0.27	-1.16
May-02	2	2	100.00%	0.00%	51	54	94.44%	-0.34	-1.2
Jun-02					31	35	88.57%		



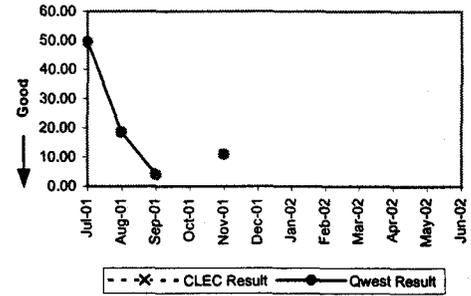
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	25	2	12.50	2.12	3347	230	14.55	-0.16	-1.1
Aug-01	7	2	3.50	0.71	2773	157	17.66	-0.93	-1.57
Sep-01					1001	74	13.53		
Oct-01					706	58	12.17		
Nov-01	7	2	3.50	3.54	472	54	8.74	-0.38	-1.23
Dec-01					287	42	6.83		
Jan-02					343	53	6.47		
Feb-02					443	52	8.52		
Mar-02	5	1	5.00		202	39	5.18	-0.04	-1.03
Apr-02					395	69	5.72		
May-02	4	1	4.00		363	52	6.98	-0.32	-1.19
Jun-02					186	33	5.64		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1000	60	16.67		
Aug-01					1567	44	35.61		
Sep-01					565	17	33.24		
Oct-01					327	7	46.71		
Nov-01					21	6	3.50		
Dec-01					16	4	4.00		
Jan-02					20	4	5.00		
Feb-02					135	12	11.25		
Mar-02					4	2	2.00		
Apr-02					106	6	17.67		
May-02					69	4	17.25		
Jun-02					104	5	20.80		

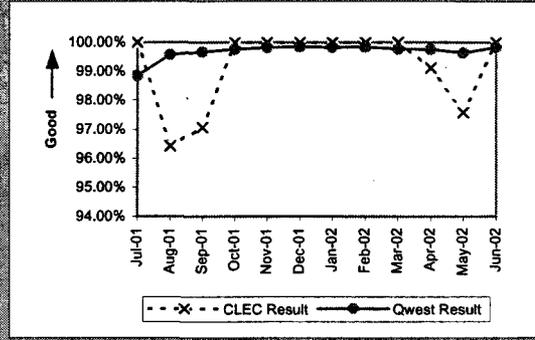


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					297	6	49.50		
Aug-01					37	2	18.50		
Sep-01					4	1	4.00		
Oct-01									
Nov-01					22	2	11.00		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

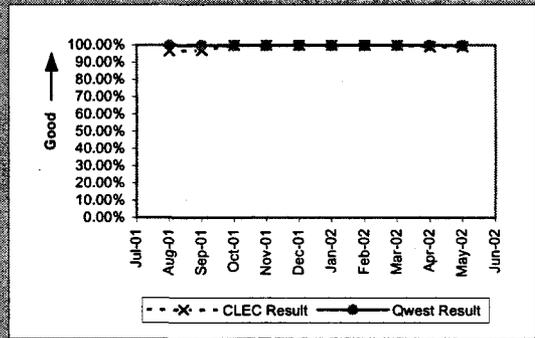


Checklist #14 - Resale - Qwest DSL Installation

New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	27	100.00%	0.00%	46533	47072	98.85%	-0.56	-1.34
Aug-01	27	28	96.43%	18.56%	38952	39117	99.58%	1.57	-0.05
Sep-01	33	34	97.06%	16.90%	30658	30761	99.67%	1.59	-0.04
Oct-01	76	76	100.00%	0.00%	35719	35802	99.77%	-0.42	-1.26
Nov-01	99	99	100.00%	0.00%	39795	39867	99.82%	-0.42	-1.26
Dec-01	101	101	100.00%	0.00%	40510	40571	99.85%	-0.39	-1.24
Jan-02	116	116	100.00%	0.00%	42624	42697	99.83%	-0.45	-1.27
Feb-02	116	116	100.00%	0.00%	39810	39872	99.84%	-0.42	-1.26
Mar-02	114	114	100.00%	0.00%	37452	37541	99.76%	-0.52	-1.32
Apr-02	112	113	99.12%	9.37%	38400	38493	99.76%	1.1	-0.33
May-02	121	124	97.58%	15.37%	37013	37146	99.64%	2.55	0.55
Jun-02	144	144	100.00%	0.00%	34518	34578	99.83%	-0.5	-1.3

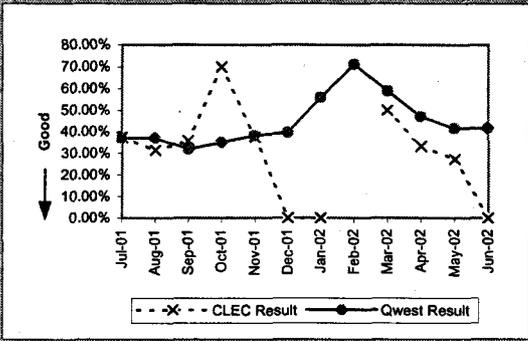


New Service Installation Quality (Percent) (OP-5*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	27	28	96.43%	18.56%	38984	39117	99.66%	1.67	0.02
Sep-01	33	34	97.06%	16.90%	30684	30761	99.75%	1.73	0.05
Oct-01	76	76	100.00%	0.00%	35743	35802	99.84%	-0.35	-1.22
Nov-01	99	99	100.00%	0.00%	39805	39867	99.84%	-0.39	-1.24
Dec-01	101	101	100.00%	0.00%	40525	40571	99.89%	-0.34	-1.21
Jan-02	116	116	100.00%	0.00%	42638	42697	99.86%	-0.4	-1.24
Feb-02	116	116	100.00%	0.00%	39819	39872	99.87%	-0.39	-1.24
Mar-02	114	114	100.00%	0.00%	37471	37541	99.81%	-0.46	-1.28
Apr-02	112	113	99.12%	9.37%	38415	38493	99.80%	1.21	-0.27
May-02	123	124	99.19%	8.94%	37044	37146	99.73%	0.96	-0.42
Jun-02									

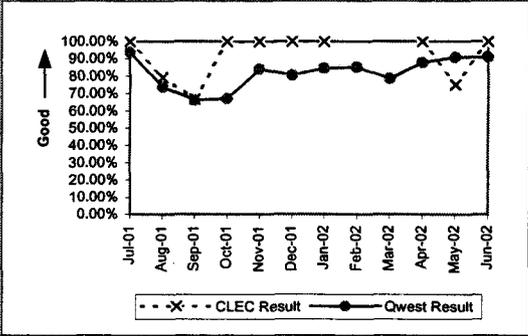


Checklist #14 - Resale - Qwest DSL Repair

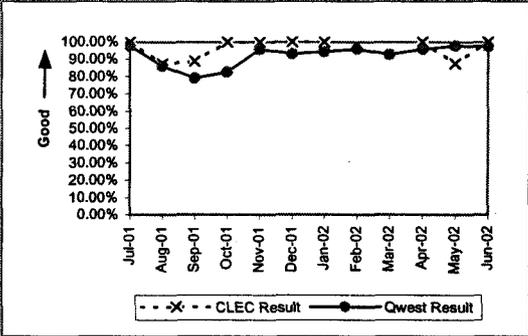
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	16	37.50%	48.41%	2498	6728	37.13%	0.05	-0.97
Aug-01	11	35	31.43%	46.42%	3429	9260	37.03%	-0.68	-1.42
Sep-01	5	14	35.71%	47.92%	1706	5351	31.88%	0.32	-0.8
Oct-01	7	10	70.00%	45.83%	1992	5685	35.04%	2.17	0.32
Nov-01	6	16	37.50%	48.41%	1569	4107	38.20%	-0.06	-1.04
Dec-01	0	1	0.00%	0.00%	1622	4102	39.54%	-0.81	-1.49
Jan-02	0	3	0.00%	0.00%	3596	6433	55.90%	-1.95	-2.19
Feb-02					4407	6189	71.21%		
Mar-02	1	2	50.00%	50.00%	3335	5659	58.93%	-0.26	-1.16
Apr-02	2	6	33.33%	47.14%	2041	4337	47.06%	-0.67	-1.41
May-02	3	11	27.27%	44.54%	2144	5151	41.62%	-0.96	-1.59
Jun-02	0	2	0.00%	0.00%	1804	4345	41.52%	-1.19	-1.72



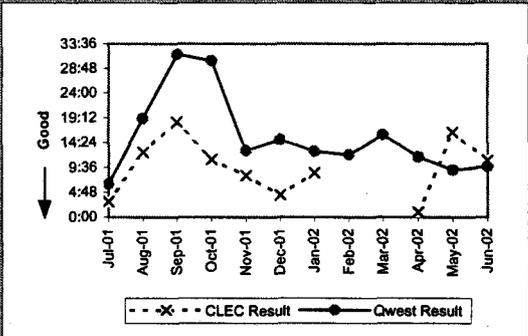
Out of Service Cleared within 24 hours (Percent) (MR-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	3349	3572	93.76%	-0.77	-1.47
Aug-01	19	24	79.17%	40.61%	3690	5007	73.70%	-0.61	-1.37
Sep-01	6	9	66.67%	47.14%	2112	3195	66.10%	-0.04	-1.02
Oct-01	3	3	100.00%	0.00%	2097	3129	67.02%	-1.21	-1.74
Nov-01	10	10	100.00%	0.00%	1797	2138	84.05%	-1.37	-1.84
Dec-01	1	1	100.00%	0.00%	1692	2101	80.53%	-0.49	-1.3
Jan-02	3	3	100.00%	0.00%	2033	2409	84.39%	-0.74	-1.45
Feb-02					1278	1503	85.03%		
Mar-02					1567	1994	78.59%		
Apr-02	4	4	100.00%	0.00%	1773	2019	87.82%	-0.74	-1.45
May-02	6	8	75.00%	43.30%	2320	2555	90.80%	1.31	-0.21
Jun-02	2	2	100.00%	0.00%	2082	2288	91.00%	-0.44	-1.27



All Troubles Cleared within 48 hours (Percent) (MR-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	9	100.00%	0.00%	3489	3572	97.68%	-0.46	-1.28
Aug-01	21	24	87.50%	33.07%	4309	5007	86.06%	-0.2	-1.12
Sep-01	8	9	88.89%	31.43%	2537	3205	79.16%	-0.72	-1.44
Oct-01	3	3	100.00%	0.00%	2627	3180	82.61%	-0.79	-1.48
Nov-01	10	10	100.00%	0.00%	2074	2167	95.71%	-0.67	-1.41
Dec-01	1	1	100.00%	0.00%	1979	2128	93.00%	-0.27	-1.17
Jan-02	3	3	100.00%	0.00%	2295	2435	94.25%	-0.43	-1.26
Feb-02					1454	1516	95.91%		
Mar-02					1859	2005	92.72%		
Apr-02	4	4	100.00%	0.00%	1938	2023	95.80%	-0.42	-1.25
May-02	7	8	87.50%	33.07%	2495	2556	97.61%	1.31	-0.2
Jun-02	2	2	100.00%	0.00%	2233	2292	97.43%	-0.23	-1.14

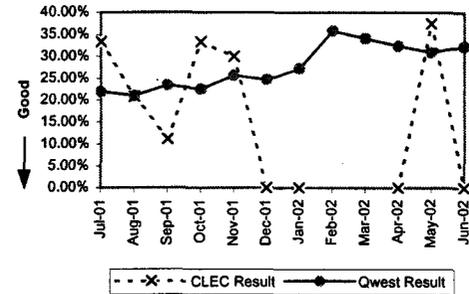


Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27:01	9	3:00	5:31	22866:01	3572	6:24	-0.69	-1.42
Aug-01	299:59	24	12:30	21:26	95574:34	5007	19:05	-0.96	-1.59
Sep-01	164:57	9	18:20	24:20	101056:09	3205	31:32	-0.74	-1.45
Oct-01	33:28	3	11:09	9:43	96178:58	3180	30:15	-0.64	-1.39
Nov-01	80:07	10	8:01	8:52	27832:37	2167	12:51	-0.8	-1.49
Dec-01	4:17	1	4:17		31761:54	2128	14:56	-0.45	-1.27
Jan-02	25:29	3	8:30	13:13	30856:09	2435	12:40	-0.32	-1.19
Feb-02					18272:38	1516	12:03		
Mar-02					31930:57	2005	15:56		
Apr-02	3:48	4	0:57	0:36	23525:46	2023	11:38	-1.05	-1.64
May-02	130:56	8	16:22	19:29	23277:18	2556	9:06	1.22	-0.26
Jun-02	21:57	2	10:58	7:25	22348:23	2292	9:45	0.4	-0.75

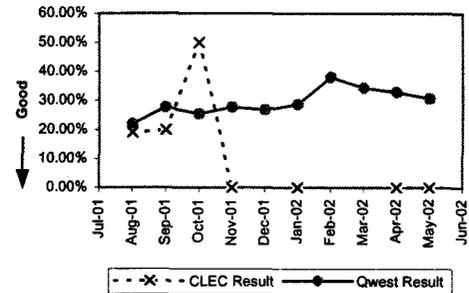


Checklist #14 - Resale - Qwest DSL Repair

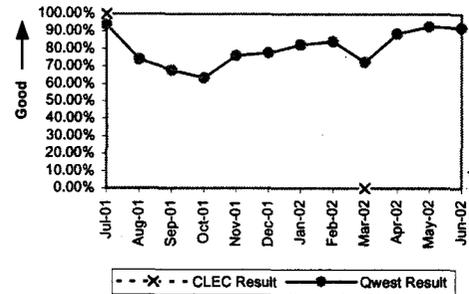
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	9	33.33%	47.14%	783	3572	21.92%	0.8	-0.52
Aug-01	5	24	20.83%	40.61%	1052	5007	21.01%	-0.02	-1.01
Sep-01	1	9	11.11%	31.43%	750	3205	23.40%	-0.87	-1.53
Oct-01	1	3	33.33%	47.14%	715	3180	22.48%	0.43	-0.74
Nov-01	3	10	30.00%	45.83%	556	2167	25.66%	0.34	-0.8
Dec-01	0	1	0.00%	0.00%	525	2128	24.67%	-0.57	-1.35
Jan-02	0	3	0.00%	0.00%	663	2435	27.23%	-1.06	-1.64
Feb-02					543	1516	35.82%		
Mar-02					684	2005	34.11%		
Apr-02	0	4	0.00%	0.00%	656	2023	32.43%	-1.38	-1.84
May-02	3	8	37.50%	48.41%	793	2556	31.03%	0.4	-0.76
Jun-02	0	2	0.00%	0.00%	741	2292	32.33%	-0.98	-1.59



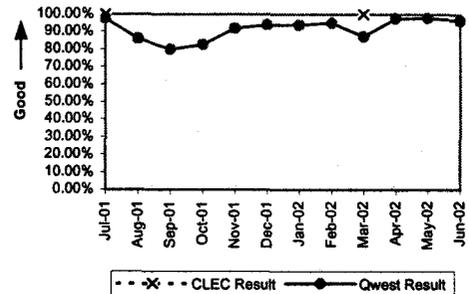
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	4	21	19.05%	39.27%	820	3718	22.05%	-0.33	-1.2
Sep-01	1	5	20.00%	40.00%	519	1871	27.74%	-0.39	-1.23
Oct-01	1	2	50.00%	50.00%	471	1856	25.38%	0.66	-0.6
Nov-01	0	6	0.00%	0.00%	403	1450	27.79%	-1.52	-1.92
Dec-01					366	1366	26.79%		
Jan-02	0	2	0.00%	0.00%	457	1590	28.74%	-0.9	-1.55
Feb-02					413	1083	38.13%		
Mar-02					488	1418	34.41%		
Apr-02	0	4	0.00%	0.00%	447	1360	32.87%	-1.4	-1.85
May-02	0	2	0.00%	0.00%	512	1667	30.71%	-0.94	-1.57
Jun-02									



Out of Service Cleared within 24 hours (Percent) (MR-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	617	658	93.77%	-0.26	-1.16
Aug-01					609	824	73.91%		
Sep-01					298	440	67.73%		
Oct-01					322	509	63.26%		
Nov-01					277	364	76.10%		
Dec-01					271	349	77.65%		
Jan-02					329	400	82.25%		
Feb-02					224	266	84.21%		
Mar-02	0	1	0.00%	0.00%	230	318	72.33%	1.09	-0.34
Apr-02					241	272	88.60%		
May-02					417	450	92.67%		
Jun-02					229	249	91.97%		

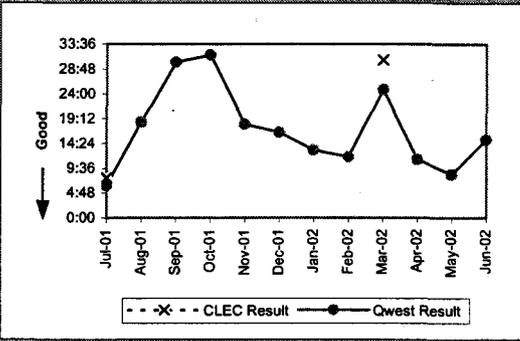


All Troubles Cleared within 48 hours (Percent) (MR-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	642	658	97.57%	-0.16	-1.1
Aug-01					709	824	86.04%		
Sep-01					351	440	79.77%		
Oct-01					424	513	82.65%		
Nov-01					341	371	91.91%		
Dec-01					331	352	94.03%		
Jan-02					377	402	93.78%		
Feb-02					253	266	95.11%		
Mar-02	1	1	100.00%	0.00%	278	319	87.15%	-0.38	-1.23
Apr-02					266	273	97.44%		
May-02					441	451	97.78%		
Jun-02					240	249	96.39%		

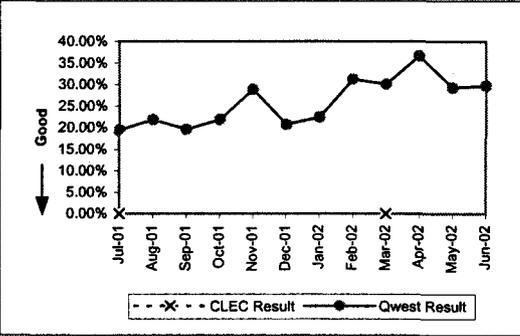


Checklist #14 - Resale - Qwest DSL Repair

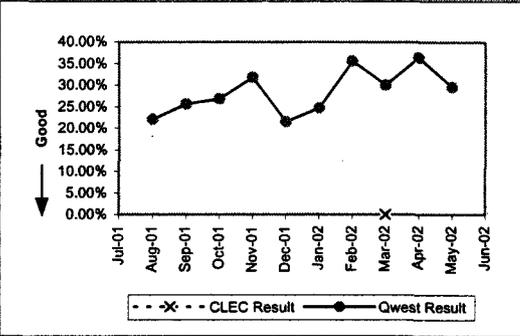
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:44	1	7:44		4123:13	658	6:16	1.53	-0.07
Aug-01					15226:27	824	18:29		
Sep-01					13230:33	440	30:04		
Oct-01					16161:33	513	31:30		
Nov-01					6709:20	371	18:05		
Dec-01					5820:23	352	16:32		
Jan-02					5278:36	402	13:08		
Feb-02					3127:58	266	11:46		
Mar-02	30:32	1	30:32		7933:22	319	24:52	0.85	-0.48
Apr-02					3086:51	273	11:18		
May-02					3794:22	451	8:25		
Jun-02					3766:41	249	15:08		



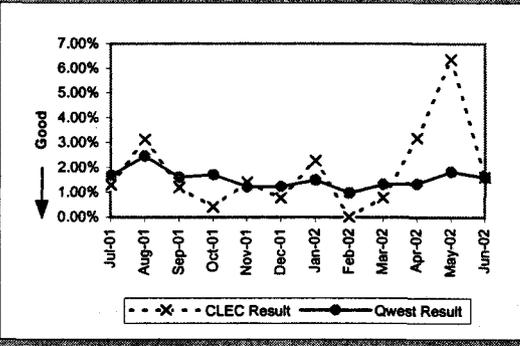
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	128	658	19.45%	-0.49	-1.3
Aug-01					180	824	21.84%		
Sep-01					86	440	19.55%		
Oct-01					112	513	21.83%		
Nov-01					107	371	28.84%		
Dec-01					73	352	20.74%		
Jan-02					90	402	22.39%		
Feb-02					83	266	31.20%		
Mar-02	0	1	0.00%	0.00%	96	319	30.09%	-0.66	-1.4
Apr-02					100	273	36.63%		
May-02					132	451	29.27%		
Jun-02					74	249	29.72%		



Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					125	566	22.08%		
Sep-01					63	246	25.61%		
Oct-01					81	302	26.82%		
Nov-01					69	217	31.80%		
Dec-01					51	237	21.52%		
Jan-02					61	247	24.70%		
Feb-02					65	183	35.52%		
Mar-02	0	1	0.00%	0.00%	66	220	30.00%	-0.65	-1.4
Apr-02					65	179	36.31%		
May-02					84	284	29.58%		
Jun-02									

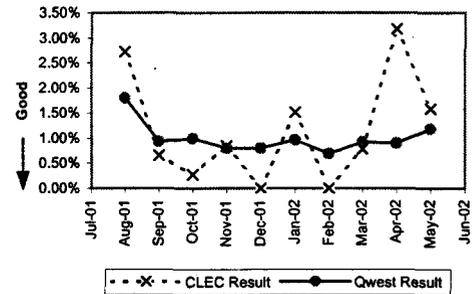


Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	10	777	1.29%	11.27%	4230	252102	1.68%	-0.85	-1.51
Aug-01	24	771	3.11%	17.37%	5831	238364	2.45%	1.2	-0.27
Sep-01	9	757	1.19%	10.84%	3645	227625	1.60%	-0.9	-1.55
Oct-01	3	736	0.41%	6.37%	3693	217706	1.70%	-2.7	-2.64
Nov-01	10	710	1.41%	11.78%	2538	208053	1.22%	0.46	-0.72
Dec-01	1	129	0.78%	8.77%	2480	200987	1.23%	-0.47	-1.29
Jan-02	3	132	2.27%	14.90%	2837	191123	1.48%	0.76	-0.54
Feb-02	0	129	0.00%	0.00%	1782	183565	0.97%	-1.12	-1.68
Mar-02	1	128	0.78%	8.80%	2324	177040	1.31%	-0.53	-1.32
Apr-02	4	126	3.17%	17.53%	2296	170937	1.34%	1.57	-0.05
May-02	8	126	6.35%	24.38%	3007	164670	1.83%	2.99	0.82
Jun-02	2	124	1.61%	12.60%	2541	159033	1.60%	0.11	-0.93



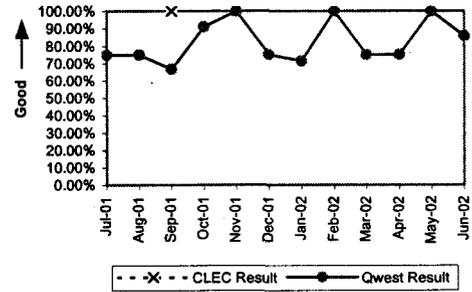
Checklist #14 - Resale - Qwest DSL Repair

Trouble Rate (Percent) (MR-8*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	21	771	2.72%	16.28%	4284	238364	1.80%	1.93	0.18
Sep-01	5	757	0.66%	8.10%	2117	227625	0.93%	-0.77	-1.47
Oct-01	2	736	0.27%	5.21%	2158	217706	0.99%	-1.97	-2.2
Nov-01	6	710	0.85%	9.15%	1667	208053	0.80%	0.13	-0.92
Dec-01	0	129	0.00%	0.00%	1603	200987	0.80%	-1.02	-1.62
Jan-02	2	132	1.52%	12.22%	1837	191123	0.96%	0.68	-0.59
Feb-02	0	129	0.00%	0.00%	1266	183565	0.69%	-0.95	-1.58
Mar-02	1	128	0.78%	8.80%	1638	177040	0.93%	-0.17	-1.1
Apr-02	4	126	3.17%	17.53%	1539	170937	0.90%	2.13	0.3
May-02	2	126	1.59%	12.50%	1951	164670	1.18%	0.48	-0.71
Jun-02									

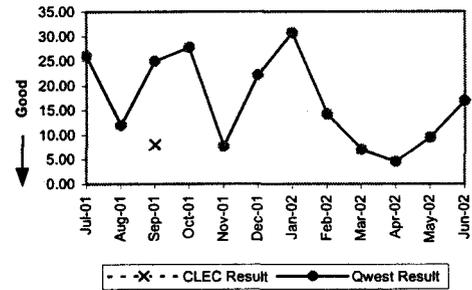


Checklist #14 - Resale - Primary ISDN Installation

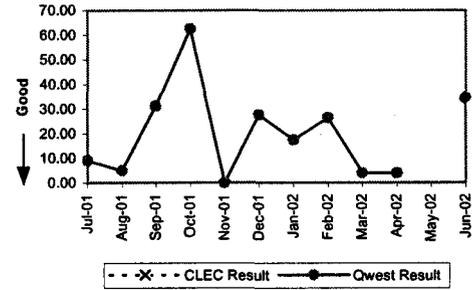
Installation Commitments Met (Percent) (OP-3A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					6	8	75.00%		
Aug-01					3	4	75.00%		
Sep-01	1	1	100.00%	0.00%	6	9	66.67%	-0.67	-1.41
Oct-01					10	11	90.91%		
Nov-01					5	5	100.00%		
Dec-01					3	4	75.00%		
Jan-02					5	7	71.43%		
Feb-02					7	7	100.00%		
Mar-02					6	8	75.00%		
Apr-02					3	4	75.00%		
May-02					5	5	100.00%		
Jun-02					12	14	85.71%		



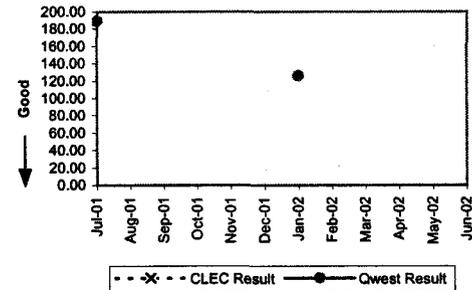
Installation Interval (Average Days) (OP-4A) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					313	12	26.08		
Aug-01					96	8	12.00		
Sep-01	8	1	8.00		299	12	24.92	-0.56	-1.34
Oct-01					444	16	27.75		
Nov-01					46	6	7.67		
Dec-01					155	7	22.14		
Jan-02					399	13	30.69		
Feb-02					156	11	14.18		
Mar-02					56	8	7.00		
Apr-02					23	5	4.60		
May-02					95	10	9.50		
Jun-02					321	19	16.89		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					27	3	9.00		
Aug-01					5	1	5.00		
Sep-01					187	6	31.17		
Oct-01					312	5	62.40		
Nov-01					0	1	0.00		
Dec-01					110	4	27.50		
Jan-02					104	6	17.33		
Feb-02					79	3	26.33		
Mar-02					8	2	4.00		
Apr-02					4	1	4.00		
May-02									
Jun-02					207	6	34.50		

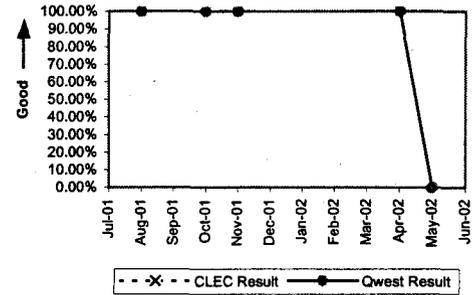


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					189	1	189.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					126	1	126.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

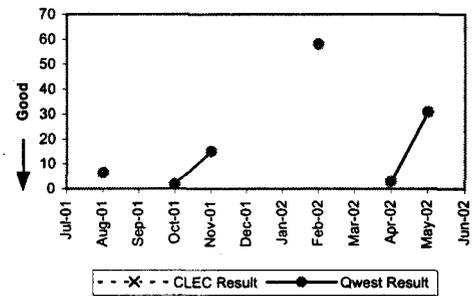


Checklist #14 - Resale - Primary ISDN Installation

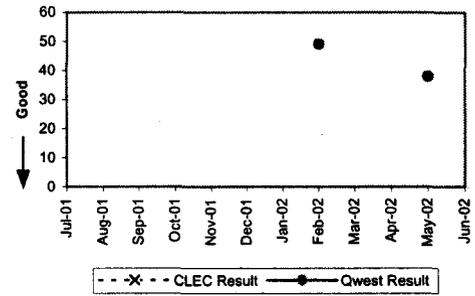
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1	1	100.00%		
Sep-01									
Oct-01					1	1	100.00%		
Nov-01					5	5	100.00%		
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					1	1	100.00%		
May-02					0	2	0.00%		
Jun-02									



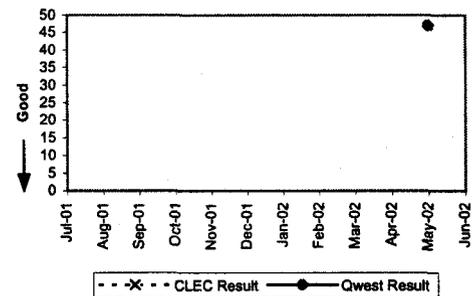
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					13	2	6.50		
Sep-01									
Oct-01					2	1	2.00		
Nov-01					75	5	15.00		
Dec-01									
Jan-02									
Feb-02					58	1	58.00		
Mar-02									
Apr-02					3	1	3.00		
May-02					123	4	30.75		
Jun-02									



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					49	1	49.00		
Mar-02									
Apr-02									
May-02					38	1	38.00		
Jun-02									

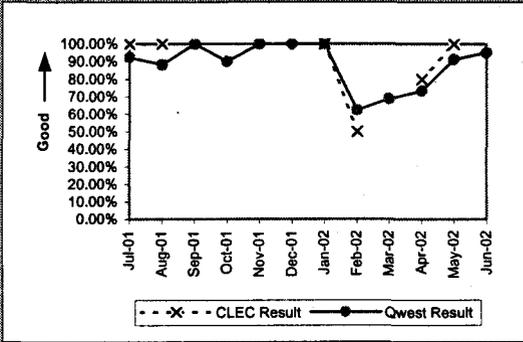


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02					47	1	47.00		
Jun-02									

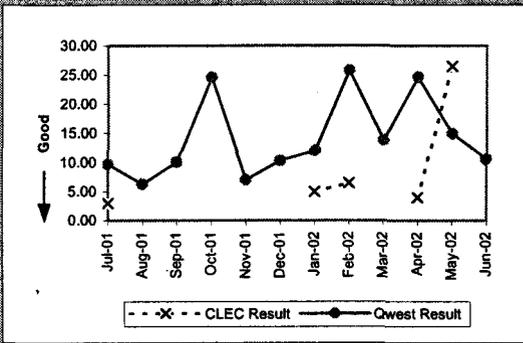


Checklist #14 - Resale - Primary ISDN Installation

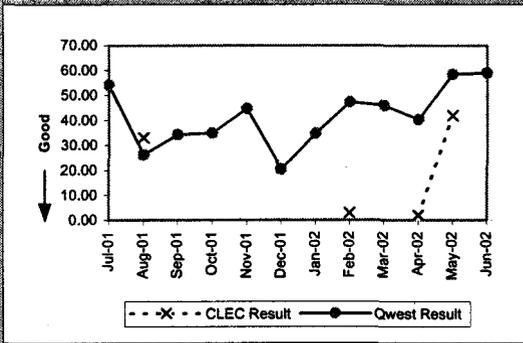
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01		2	2	100.00%	61	66	92.42%	-0.4	-1.24
Aug-01		2	2	100.00%	15	17	88.24%	-0.49	-1.3
Sep-01					12	12	100.00%		
Oct-01					9	10	90.00%		
Nov-01					6	6	100.00%		
Dec-01					14	14	100.00%		
Jan-02	1	1	100.00%	0.00%	31	31	100.00%	N/A	N/A
Feb-02	1	2	50.00%	50.00%	5	8	62.50%	0.14	-0.92
Mar-02					11	16	68.75%		
Apr-02	4	5	80.00%	40.00%	11	15	73.33%	-0.29	-1.18
May-02	1	1	100.00%	0.00%	21	23	91.30%	-0.3	-1.18
Jun-02					20	21	95.24%		



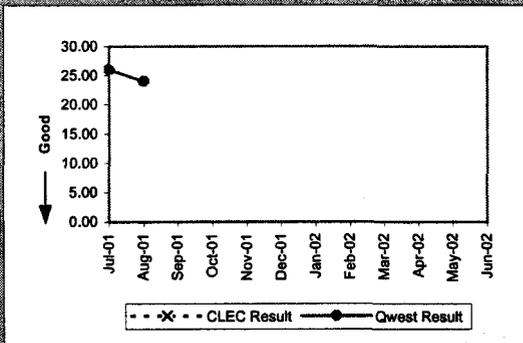
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01		3	1	3.00	680	70	9.71	-0.34	-1.21
Aug-01					107	17	6.29		
Sep-01					191	19	10.05		
Oct-01					369	15	24.60		
Nov-01					70	10	7.00		
Dec-01					206	20	10.30		
Jan-02	5	1	5.00		588	49	12.00	-0.38	-1.23
Feb-02	13	2	6.50	3.54	489	19	25.74	-0.98	-1.59
Mar-02					360	26	13.85		
Apr-02	20	5	4.00	2.92	1354	55	24.62	-1.32	-1.8
May-02	53	2	26.50	30.41	449	30	14.97	1.05	-0.36
Jun-02					318	30	10.60		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					380	7	54.29		
Aug-01		33	1	33.00	105	4	26.25	0.74	-0.55
Sep-01					137	4	34.25		
Oct-01					314	9	34.89		
Nov-01					402	9	44.67		
Dec-01					122	6	20.33		
Jan-02					522	15	34.80		
Feb-02	3	1	3.00		567	12	47.25	-1.47	-1.89
Mar-02					1055	23	45.87		
Apr-02	2	1	2.00		1130	28	40.36	-1.06	-1.64
May-02	42	1	42.00		1986	34	58.41	-0.77	-1.47
Jun-02					1828	31	58.97		

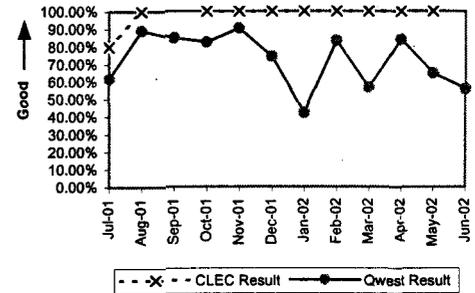


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					104	4	26.00		
Aug-01					24	1	24.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

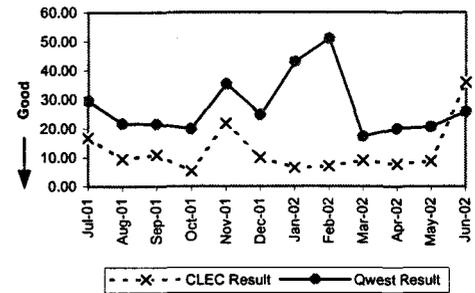


Checklist #14 - Resale - Primary ISDN Installation

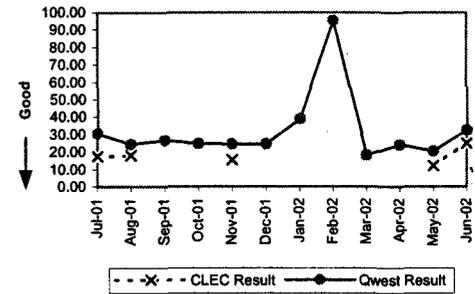
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	5	80.00%	40.00%	79	128	61.72%	-0.83	-1.5
Aug-01	4	4	100.00%	0.00%	205	230	89.13%	-0.69	-1.42
Sep-01					96	113	84.96%		
Oct-01	3	3	100.00%	0.00%	131	159	82.39%	-0.79	-1.48
Nov-01	2	2	100.00%	0.00%	184	204	90.20%	-0.46	-1.28
Dec-01	1	1	100.00%	0.00%	113	152	74.34%	-0.59	-1.36
Jan-02	3	3	100.00%	0.00%	222	527	42.13%	-2.02	-2.23
Feb-02	2	2	100.00%	0.00%	381	457	83.37%	-0.63	-1.38
Mar-02	1	1	100.00%	0.00%	160	283	56.54%	-0.88	-1.53
Apr-02	7	7	100.00%	0.00%	284	338	84.02%	-1.14	-1.69
May-02	8	8	100.00%	0.00%	196	303	64.69%	-2.06	-2.25
Jun-02					222	398	55.78%		



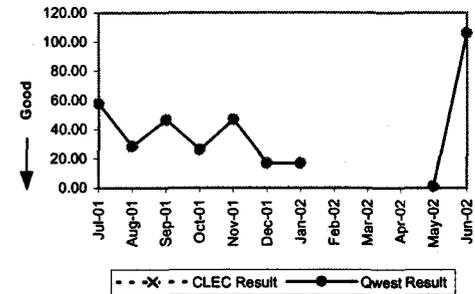
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	101	6	16.83	16.20	14641	495	29.58	-0.78	-1.47
Aug-01	38	4	9.50	3.87	11968	551	21.72	-0.93	-1.57
Sep-01	22	2	11.00	2.83	7300	340	21.47	-0.73	-1.44
Oct-01	16	3	5.33	2.52	9306	487	19.93	-1.28	-1.78
Nov-01	65	3	21.67	22.12	27582	781	35.32	-0.45	-1.27
Dec-01	60	6	10.00	2.45	10509	426	24.67	-1.62	-1.98
Jan-02	13	2	6.50	2.12	42572	990	43.00	-1.01	-1.81
Feb-02	14	2	7.00	1.41	28803	565	50.98	-0.73	-1.44
Mar-02	9	1	9.00		11237	648	17.34	-0.54	-1.33
Apr-02	39	5	7.80	3.03	13607	681	19.98	-1.08	-1.65
May-02	79	9	8.78	3.93	14290	691	20.68	-1.18	-1.72
Jun-02	36	1	36.00		16505	638	25.87	0.81	-0.51



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	87	5	17.40	14.98	7148	235	30.42	-0.82	-1.5
Aug-01	18	1	18.00		4341	177	24.53	-0.2	-1.12
Sep-01					3662	138	26.54		
Oct-01					5206	211	24.67		
Nov-01	31	2	15.50	21.92	14661	599	24.48	-0.3	-1.18
Dec-01					4074	166	24.54		
Jan-02					19708	507	38.87		
Feb-02					19901	209	95.22		
Mar-02					3755	208	18.05		
Apr-02					3922	163	24.06		
May-02	12	1	12.00		3354	164	20.45	-0.43	-1.26
Jun-02	25	1	25.00		8743	270	32.38	-0.24	-1.15

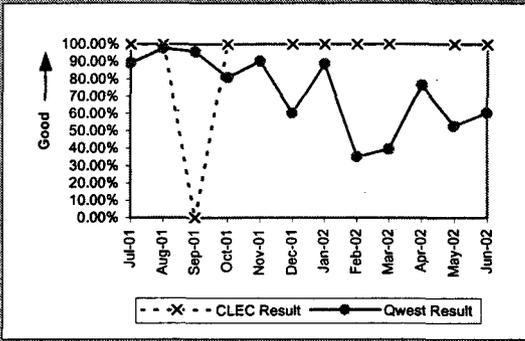


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2020	35	57.71		
Aug-01					57	2	28.50		
Sep-01					417	9	46.33		
Oct-01					78	3	26.00		
Nov-01					465	10	46.50		
Dec-01					101	6	16.83		
Jan-02					134	8	16.75		
Feb-02									
Mar-02									
Apr-02									
May-02					1	1	1.00		
Jun-02					848	8	106.00		

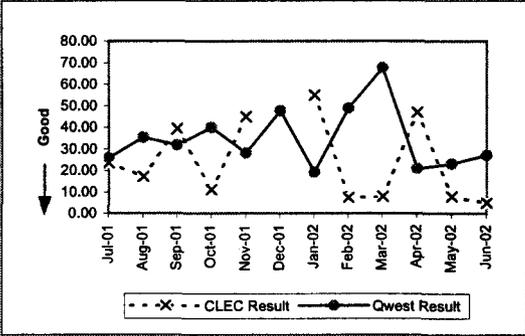


Checklist #14 - Resale - Primary ISDN Installation

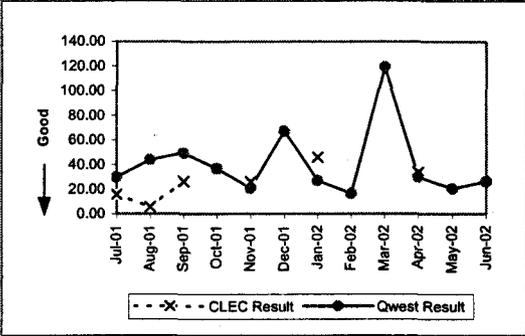
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	90	101	89.11%	-0.69	-1.42
Aug-01	4	4	100.00%	0.00%	246	252	97.62%	-0.31	-1.19
Sep-01	0	1	0.00%	0.00%	114	119	95.80%	2	0.22
Oct-01	5	5	100.00%	0.00%	72	89	80.90%	-1.06	-1.64
Nov-01					92	102	90.20%		
Dec-01	2	2	100.00%	0.00%	76	126	60.32%	-1.14	-1.69
Jan-02	3	3	100.00%	0.00%	86	97	88.66%	-0.61	-1.37
Feb-02	3	3	100.00%	0.00%	112	321	34.89%	-2.36	-2.43
Mar-02	3	3	100.00%	0.00%	78	197	39.59%	-2.12	-2.29
Apr-02					123	161	76.40%		
May-02	9	9	100.00%	0.00%	151	285	52.98%	-2.78	-2.69
Jun-02	4	4	100.00%	0.00%	349	575	60.70%	-1.6	-1.98



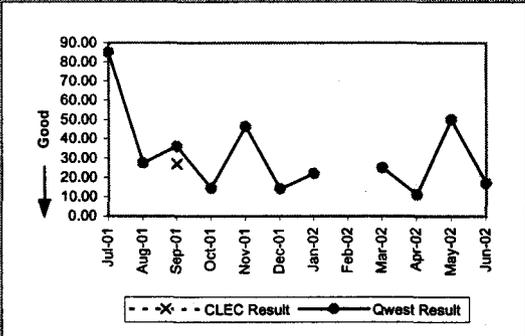
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	47	2	23.50	21.92	14070	546	25.77	-0.1	-1.06
Aug-01	103	6	17.17	9.00	26297	744	35.35	-1.23	-1.75
Sep-01	79	2	39.50	3.54	10325	325	31.77	2.17	0.32
Oct-01	66	6	11.00	4.00	15504	387	40.06	-1.82	-2.11
Nov-01	45	1	45.00		7741	275	28.15	2.75	0.67
Dec-01					11863	249	47.64		
Jan-02	329	6	54.83	50.62	6033	314	19.21	2.12	0.29
Feb-02	22	3	7.33	3.21	23101	472	48.94	-1.58	-1.96
Mar-02	32	4	8.00	1.41	27847	412	67.59	-1.06	-1.64
Apr-02	94	2	47.00	0.00	7489	357	20.98	1.6	-0.03
May-02	63	8	7.88	2.53	11469	496	23.12	-1.69	-2.03
Jun-02	15	3	5.00	2.65	20539	754	27.24	-1.13	-1.69



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	1	16.00		6686	224	29.85	-0.57	-1.35
Aug-01	23	4	5.75	3.30	12200	278	43.88	-2.81	-2.71
Sep-01	79	3	26.33	6.03	5919	120	49.32	-0.89	-1.54
Oct-01					8647	235	36.80		
Nov-01	52	2	26.00	4.24	4044	194	20.85	2.14	0.3
Dec-01					6591	98	67.26		
Jan-02	138	3	46.00	0.00	3077	114	26.99	1.36	-0.17
Feb-02					4533	271	16.73		
Mar-02					20952	176	119.05		
Apr-02	68	2	34.00	0.00	3879	129	30.07	0.56	-0.66
May-02					4841	236	20.51		
Jun-02					8790	335	26.24		

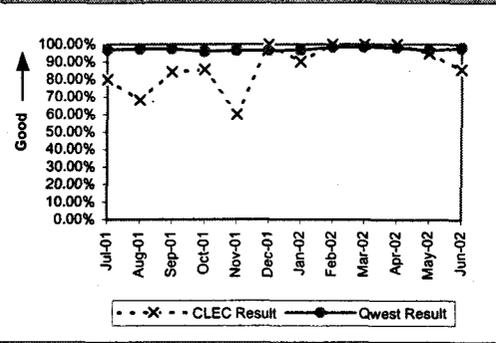


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					85	1	85.00		
Aug-01					55	2	27.50		
Sep-01	27	1	27.00		144	4	36.00	-0.32	-1.2
Oct-01					159	11	14.45		
Nov-01					232	5	46.40		
Dec-01					98	7	14.00		
Jan-02					66	3	22.00		
Feb-02									
Mar-02					25	1	25.00		
Apr-02					11	1	11.00		
May-02					50	1	50.00		
Jun-02					51	3	17.00		

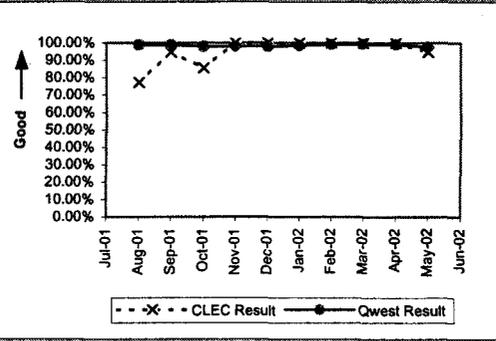


Checklist #14 - Resale - Primary ISDN Installation

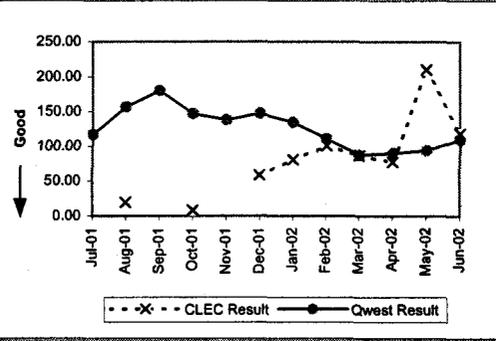
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	20	25	80.00%	40.00%	1585	1636	96.88%	3.28	1
Aug-01	15	22	68.18%	46.58%	1314	1350	97.33%	4.8	1.92
Sep-01	16	19	84.21%	36.46%	1109	1140	97.26%	2.42	0.47
Oct-01	12	14	85.71%	34.99%	846	882	95.92%	1.53	-0.07
Nov-01	6	10	60.00%	48.99%	1001	1038	96.44%	3.63	1.21
Dec-01	8	8	100.00%	0.00%	885	918	96.41%	-0.54	-1.33
Jan-02	9	10	90.00%	30.00%	1038	1075	96.56%	0.94	-0.43
Feb-02	9	9	100.00%	0.00%	1330	1354	98.23%	-0.4	-1.24
Mar-02	6	6	100.00%	0.00%	1237	1256	98.49%	-0.3	-1.18
Apr-02	10	10	100.00%	0.00%	1215	1240	97.98%	-0.45	-1.27
May-02	18	19	94.74%	22.33%	1263	1311	96.34%	0.41	-0.75
Jun-02	12	14	85.71%	34.99%	1560	1593	97.93%	2.11	0.28



New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	17	22	77.27%	41.91%	1333	1350	98.74%	4.42	1.69
Sep-01	18	19	94.74%	22.33%	1125	1140	98.68%	1.13	-0.31
Oct-01	12	14	85.71%	34.99%	864	882	97.96%	2.11	0.28
Nov-01	10	10	100.00%	0.00%	1018	1038	98.07%	-0.44	-1.27
Dec-01	8	8	100.00%	0.00%	898	918	97.82%	-0.42	-1.26
Jan-02	10	10	100.00%	0.00%	1058	1075	98.42%	-0.4	-1.24
Feb-02	9	9	100.00%	0.00%	1343	1354	99.19%	-0.27	-1.16
Mar-02	6	6	100.00%	0.00%	1245	1256	99.12%	-0.23	-1.14
Apr-02	10	10	100.00%	0.00%	1228	1240	99.03%	-0.31	-1.19
May-02	18	19	94.74%	22.33%	1279	1311	97.56%	0.73	-0.56
Jun-02									

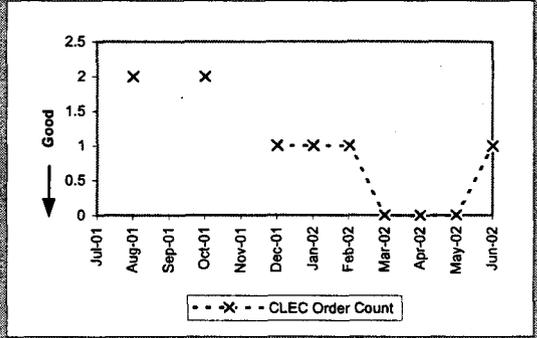


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					189838	1831	116.39		
Aug-01	39	2	19.50	3.54	227814	1457	156.36	-2.33	-2.41
Sep-01					230859	1284	179.80		
Oct-01	16	2	8.00	5.66	105822	721	146.77	-2.04	-2.24
Nov-01					107549	780	137.88		
Dec-01	117	2	58.50	62.93	89678	609	147.25	-1.08	-1.66
Jan-02	161	2	80.50	62.93	96485	718	134.38	-0.6	-1.36
Feb-02	201	2	100.50	62.93	103397	937	110.35	-0.11	-1.07
Mar-02	173	2	86.50	112.43	98231	1127	87.16	-0.01	-1.01
Apr-02	233	3	77.67	95.77	123366	1370	90.05	-0.21	-1.13
May-02	210	1	210.00	151686	1617	93.81	93.81	0.85	-0.49
Jun-02	237	2	118.50	157.68	140814	1288	109.33	0.25	-0.85



Checklist #14 - Resale - Primary ISDN Installation

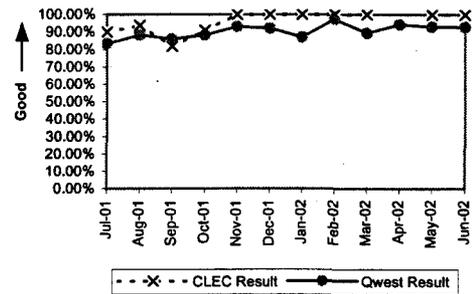
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B) (Diagnostic)	
Date	CLEC Order Count
Jul-01	
Aug-01	2
Sep-01	
Oct-01	2
Nov-01	
Dec-01	1
Jan-02	1
Feb-02	1
Mar-02	0
Apr-02	0
May-02	0
Jun-02	1



Checklist #14 - Resale - Primary ISDN Repair

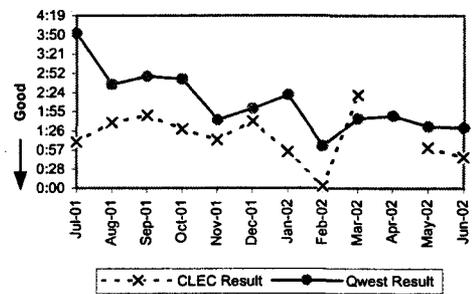
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	9	10	90.00%	30.00%	164	197	83.25%	-0.56	-1.34
Aug-01	15	16	93.75%	24.21%	143	162	88.27%	-0.65	-1.4
Sep-01	9	11	81.82%	38.57%	166	193	86.01%	0.41	-0.75
Oct-01	10	11	90.91%	28.75%	195	221	88.24%	-0.27	-1.16
Nov-01	7	7	100.00%	0.00%	201	216	93.06%	-0.71	-1.43
Dec-01	2	2	100.00%	0.00%	167	181	92.27%	-0.41	-1.25
Jan-02	4	4	100.00%	0.00%	183	210	87.14%	-0.76	-1.46
Feb-02	11	11	100.00%	0.00%	187	192	97.40%	-0.53	-1.32
Mar-02	1	1	100.00%	0.00%	169	189	89.42%	-0.34	-1.21
Apr-02	1	1	100.00%	0.00%	151	160	94.38%		
May-02	1	1	100.00%	0.00%	191	205	93.17%	-0.27	-1.16
Jun-02	3	3	100.00%	0.00%	132	142	92.96%	-0.47	-1.29



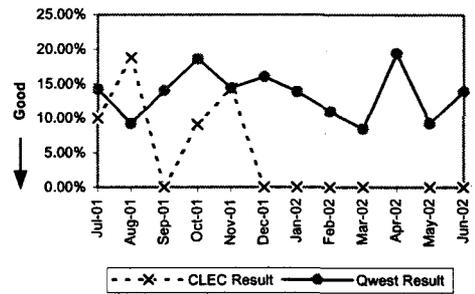
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	11:45	10	1:10	2:24	763:35	197	3:53	-0.46	-1.28
Aug-01	26:18	16	1:39	1:27	422:17	162	2:36	-0.64	-1.39
Sep-01	20:15	11	1:50	2:01	541:52	193	2:48	-0.5	-1.3
Oct-01	16:23	11	1:29	2:03	603:59	221	2:44	-0.57	-1.34
Nov-01	8:29	7	1:13	1:02	369:52	216	1:43	-0.35	-1.21
Dec-01	3:22	2	1:41	1:22	362:45	181	2:00	-0.08	-1.05
Jan-02	3:38	4	0:55	0:33	488:43	210	2:20	-0.66	-1.4
Feb-02	0:31	11	0:03	0:04	203:16	192	1:04	-1.81	-2.1
Mar-02	2:20	1	2:20		329:48	189	1:45	0.92	-0.44
Apr-02					290:44	160	1:49		
May-02	1:01	1	1:01		319:03	205	1:33	-0.16	-1.1
Jun-02	2:20	3	0:47	0:17	214:15	142	1:31	-0.43	-1.26



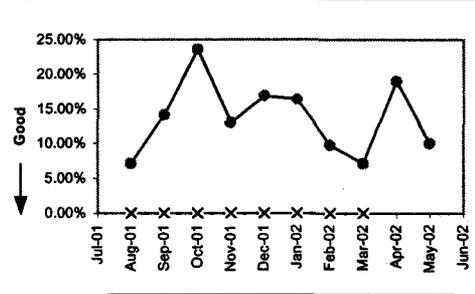
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	10	10.00%	30.00%	28	197	14.21%	-0.37	-1.23
Aug-01	3	16	18.75%	39.03%	15	163	9.20%	1.13	-0.31
Sep-01	0	11	0.00%	0.00%	27	193	13.99%	-1.3	-1.79
Oct-01	1	11	9.09%	28.75%	41	221	18.55%	-0.79	-1.48
Nov-01	1	7	14.29%	34.99%	31	216	14.35%	0	-1
Dec-01	0	2	0.00%	0.00%	29	181	16.02%	-0.61	-1.37
Jan-02	0	4	0.00%	0.00%	29	210	13.81%	-0.79	-1.48
Feb-02	0	11	0.00%	0.00%	21	192	10.94%	-1.13	-1.69
Mar-02	0	1	0.00%	0.00%	16	189	8.47%	-0.3	-1.18
Apr-02	0	31	0.00%	0.00%	31	160	19.38%		
May-02	0	1	0.00%	0.00%	19	205	9.27%	-0.32	-1.19
Jun-02	0	3	0.00%	0.00%	20	144	13.89%	-0.69	-1.42



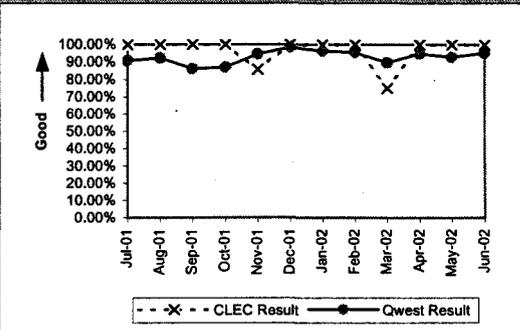
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	5	70	7.14%	-0.47	-1.29
Sep-01	0	4	0.00%	0.00%	11	78	14.10%	-0.79	-1.48
Oct-01	0	5	0.00%	0.00%	21	89	23.60%	-1.21	-1.74
Nov-01	0	3	0.00%	0.00%	13	100	13.00%	-0.66	-1.4
Dec-01	0	1	0.00%	0.00%	15	89	16.85%	-0.45	-1.27
Jan-02	0	2	0.00%	0.00%	18	110	16.36%	-0.62	-1.38
Feb-02	0	11	0.00%	0.00%	9	92	9.78%	-1.03	-1.63
Mar-02	0	1	0.00%	0.00%	8	112	7.14%	-0.28	-1.17
Apr-02					15	79	18.99%		
May-02					12	120	10.00%		
Jun-02									

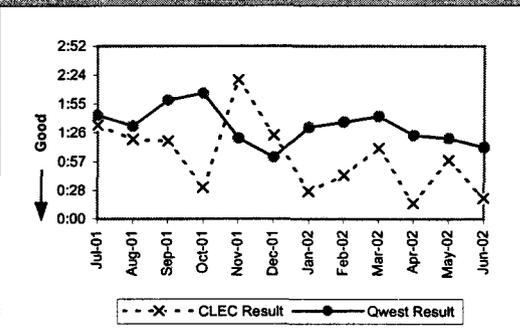


Checklist #14 - Resale - Primary ISDN Repair

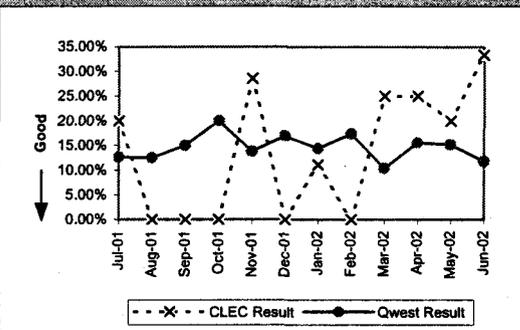
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	5	5	100.00%	0.00%	79	87	90.80%	-0.69	-1.42
Aug-01	5	5	100.00%	0.00%	96	104	92.31%	-0.63	-1.38
Sep-01	5	5	100.00%	0.00%	69	80	86.25%	-0.87	-1.53
Oct-01	1	1	100.00%	0.00%	87	100	87.00%	-0.38	-1.23
Nov-01	6	7	85.71%	34.99%	103	109	94.50%	0.8	-0.51
Dec-01	1	1	100.00%	0.00%	64	65	98.46%	-0.12	-1.08
Jan-02	9	9	100.00%	0.00%	107	111	96.40%	-0.56	-1.34
Feb-02	2	2	100.00%	0.00%	88	92	95.65%	-0.3	-1.18
Mar-02	3	4	75.00%	43.30%	78	87	89.66%	0.77	-0.53
Apr-02	4	4	100.00%	0.00%	73	77	94.81%	-0.46	-1.28
May-02	5	5	100.00%	0.00%	104	112	92.86%	-0.61	-1.37
Jun-02	3	3	100.00%	0.00%	105	110	95.45%	-0.37	-1.23



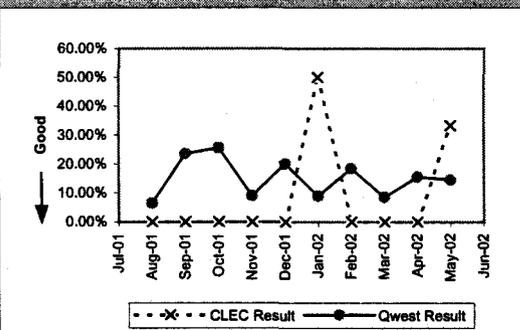
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	7:49	5	1:34	1:05	150:40	87	1:44	-0.12	-1.07
Aug-01	6:42	5	1:20	0:51	161:06	104	1:33	-0.2	-1.12
Sep-01	6:32	5	1:18	0:35	159:06	80	1:59	-0.42	-1.26
Oct-01	0:32	1	0:32		210:18	100	2:06	-0.43	-1.26
Nov-01	18:11	7	2:19	3:58	147:45	109	1:21	0.83	-0.5
Dec-01	1:24	1	1:24		67:27	65	1:02	0.67	-0.59
Jan-02	4:15	9	0:28	0:26	170:54	111	1:32	-0.65	-1.39
Feb-02	1:27	2	0:44	0:43	148:33	92	1:37	-0.25	-1.15
Mar-02	4:44	4	1:11	2:11	149:46	87	1:43	-0.5	-1.3
Apr-02	1:05	4	0:16	0:12	108:10	77	1:24	-0.98	-1.6
May-02	4:53	5	0:59	0:23	152:05	112	1:21	-0.51	-1.31
Jun-02	1:03	3	0:21	0:28	132:52	110	1:12	-1.02	-1.62



Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	5	20.00%	40.00%	11	87	12.64%	0.44	-0.73
Aug-01	0	5	0.00%	0.00%	13	104	12.50%	-0.83	-1.5
Sep-01	0	5	0.00%	0.00%	12	80	15.00%	-0.91	-1.55
Oct-01	0	1	0.00%	0.00%	20	100	20.00%	-0.5	-1.3
Nov-01	2	7	28.57%	45.18%	15	109	13.76%	0.98	-0.4
Dec-01	0	1	0.00%	0.00%	11	65	16.92%	-0.45	-1.27
Jan-02	1	9	11.11%	31.43%	16	111	14.41%	-0.27	-1.16
Feb-02	0	2	0.00%	0.00%	16	92	17.39%	-0.64	-1.39
Mar-02	1	4	25.00%	43.30%	9	87	10.34%	0.77	-0.53
Apr-02	1	4	25.00%	43.30%	12	77	15.58%	0.45	-0.72
May-02	1	5	20.00%	40.00%	17	112	15.18%	0.29	-0.82
Jun-02	1	3	33.33%	47.14%	13	110	11.82%	0.9	-0.45

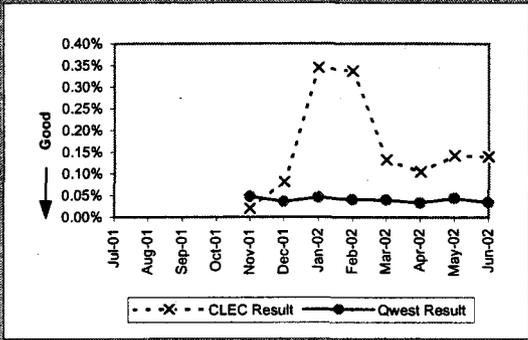


Repair Repeat Report Rate (Percent) (MR-7E*) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	3	0.00%	0.00%	3	46	6.52%	-0.44	-1.27
Sep-01	0	2	0.00%	0.00%	8	34	23.53%	-0.76	-1.46
Oct-01	0	1	0.00%	0.00%	12	47	25.53%	-0.58	-1.35
Nov-01	0	3	0.00%	0.00%	3	33	9.09%	-0.52	-1.32
Dec-01	0	1	0.00%	0.00%	5	25	20.00%	-0.49	-1.3
Jan-02	1	2	50.00%	50.00%	4	45	8.89%	1.28	-0.22
Feb-02	0	1	0.00%	0.00%	9	49	18.37%	-0.47	-1.29
Mar-02	0	1	0.00%	0.00%	4	47	8.51%	-0.3	-1.18
Apr-02	0	1	0.00%	0.00%	7	45	15.56%	-0.42	-1.26
May-02	1	3	33.33%	47.14%	8	55	14.55%	0.72	-0.56
Jun-02									

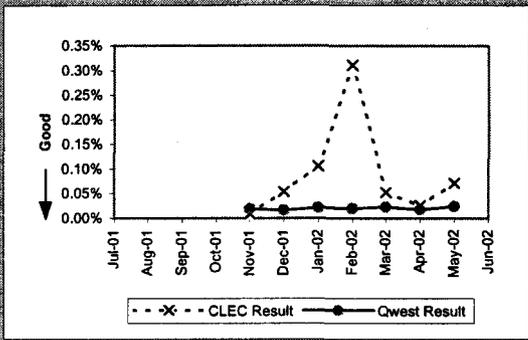


Checklist #14 - Resale - Primary ISDN Repair

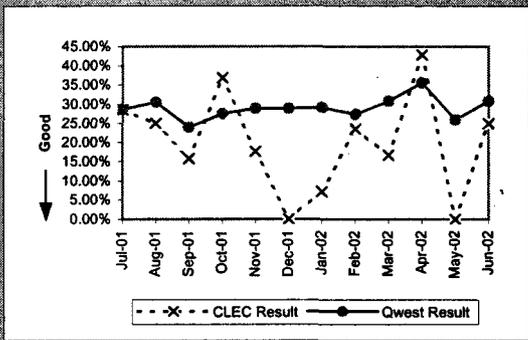
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	14	69912	0.02%	1.42%	325	687722	0.05%	-3.16	-2.92
Dec-01	3	3724	0.08%	2.84%	246	696743	0.04%	1.47	-0.11
Jan-02	13	3773	0.34%	5.86%	321	711330	0.05%	8.64	4.25
Feb-02	13	3856	0.34%	5.80%	284	700358	0.04%	9.12	4.55
Mar-02	5	3778	0.13%	3.64%	276	700087	0.04%	2.87	0.74
Apr-02	4	3816	0.10%	3.24%	237	708388	0.03%	2.4	0.46
May-02	6	4198	0.14%	3.78%	317	715701	0.04%	3.03	0.84
Jun-02	6	4264	0.14%	3.75%	254	744230	0.03%	3.76	1.28



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	6	69912	0.01%	0.93%	133	687722	0.02%	-1.95	-2.18
Dec-01	2	3724	0.05%	2.32%	114	696743	0.02%	1.78	0.08
Jan-02	4	3773	0.11%	3.25%	155	711330	0.02%	3.5	1.13
Feb-02	12	3856	0.31%	5.57%	141	700358	0.02%	12.7	6.72
Mar-02	2	3778	0.05%	2.30%	159	700087	0.02%	1.23	-0.25
Apr-02	1	3816	0.03%	1.62%	124	708388	0.02%	0.41	-0.75
May-02	3	4198	0.07%	2.67%	175	715701	0.02%	1.94	0.18
Jun-02									

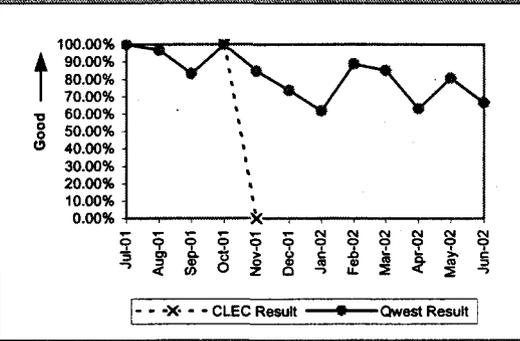


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	21	28.57%	45.18%	114	398	28.64%	-0.01	-1
Aug-01	7	28	25.00%	43.30%	117	384	30.47%	-0.61	-1.37
Sep-01	3	19	15.79%	36.46%	86	359	23.96%	-0.81	-1.49
Oct-01	7	19	36.84%	48.24%	122	443	27.54%	0.87	-0.47
Nov-01	3	17	17.65%	38.12%	132	457	28.88%	-1	-1.61
Dec-01	0	3	0.00%	0.00%	100	346	28.90%	-1.1	-1.67
Jan-02	1	14	7.14%	25.75%	132	453	29.14%	-1.78	-2.08
Feb-02	4	17	23.53%	42.42%	107	391	27.37%	-0.35	-1.21
Mar-02	1	6	16.67%	37.27%	123	399	30.83%	-0.75	-1.45
Apr-02	3	7	42.86%	49.49%	131	368	35.60%	0.39	-0.76
May-02	0	6	0.00%	0.00%	111	428	25.93%	-1.44	-1.88
Jun-02	2	8	25.00%	43.30%	113	367	30.79%	-0.35	-1.21

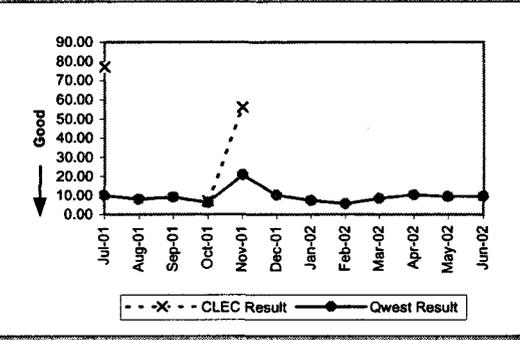


Checklist #14 - Resale - DS0 Installation

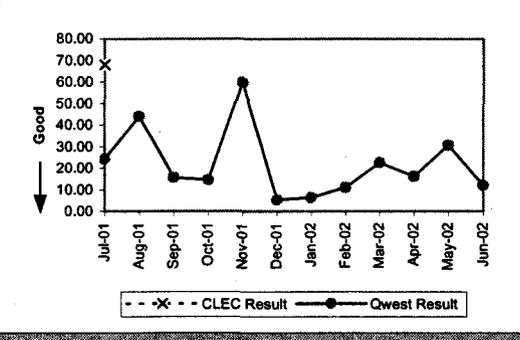
Installation Commitments Met (Percent) (OP-3A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					19	19	100.00%		
Aug-01					30	31	96.77%		
Sep-01					10	12	83.33%		
Oct-01	1	1	100.00%	0.00%	17	17	100.00%	N/A	N/A
Nov-01	0	1	0.00%	0.00%	17	20	85.00%	1.36	-0.17
Dec-01					14	19	73.68%		
Jan-02					13	21	61.90%		
Feb-02					16	18	88.89%		
Mar-02					23	27	85.19%		
Apr-02					12	19	63.16%		
May-02					42	52	80.77%		
Jun-02					24	36	66.67%		



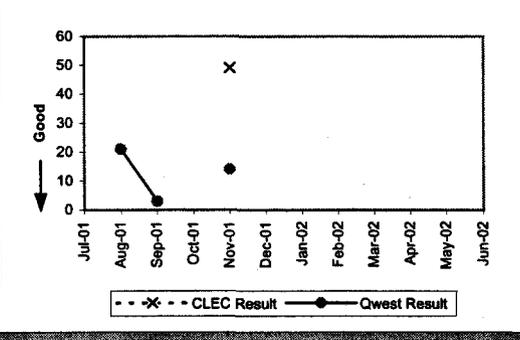
Installation Interval (Average Days) (OP-4A) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	77	1	77.00		301	30	10.03	3.72	1.26
Aug-01					308	39	7.90		
Sep-01					172	19	9.05		
Oct-01	7	1	7.00		251	40	6.28	1.11	-0.32
Nov-01	56	1	56.00		519	25	20.76	1.4	-0.15
Dec-01					246	24	10.25		
Jan-02					198	27	7.33		
Feb-02					107	19	5.63		
Mar-02					272	32	8.50		
Apr-02					270	26	10.38		
May-02					524	56	9.36		
Jun-02					394	41	9.61		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	68	1	68.00		97	4	24.25	0.67	-0.59
Aug-01					88	2	44.00		
Sep-01					63	4	15.75		
Oct-01					44	3	14.67		
Nov-01					358	6	59.67		
Dec-01					32	6	5.33		
Jan-02					58	9	6.44		
Feb-02					22	2	11.00		
Mar-02					90	4	22.50		
Apr-02					129	8	16.12		
May-02					306	10	30.60		
Jun-02					180	15	12.00		

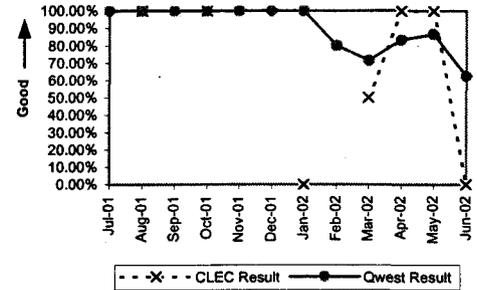


Delayed Days for Facility Reasons (Average Days) (OP-6B-1) (Parity)-- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					21	1	21.00		
Sep-01					3	1	3.00		
Oct-01									
Nov-01	49	1	49.00		28	2	14.00	3.72	1.26
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

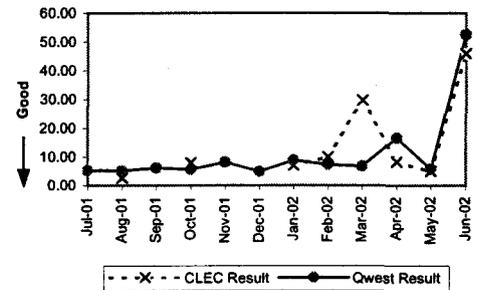


Checklist #14 - Resale - DS0 Installation

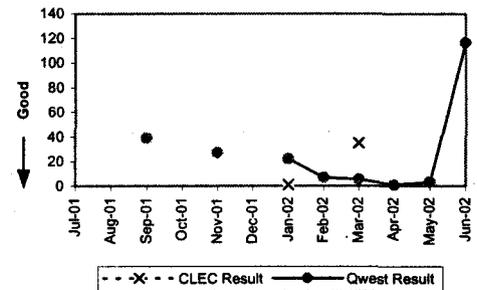
Installation Commitments Met (Percent) (OP-3B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5	5	100.00%		
Aug-01	2	2	100.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01					19	19	100.00%		
Oct-01	1	1	100.00%	0.00%	8	8	100.00%	N/A	N/A
Nov-01					11	11	100.00%		
Dec-01					6	6	100.00%		
Jan-02	0	1	0.00%	0.00%	6	6	100.00%	N/A	-0.04
Feb-02					4	5	80.00%		
Mar-02	1	2	50.00%	50.00%	5	7	71.43%	0.35	-0.79
Apr-02	3	3	100.00%	0.00%	10	12	83.33%	-0.69	-1.42
May-02	1	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
Jun-02	0	1	0.00%	0.00%	5	8	62.50%	0.78	-0.53



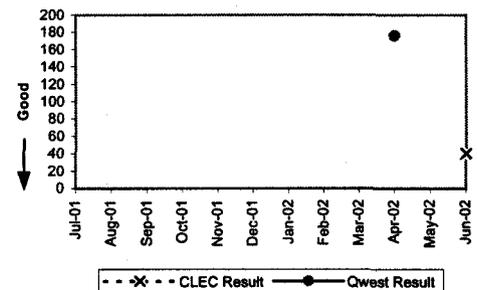
Installation Interval (Average Days) (OP-4B) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					32	6	5.33		
Aug-01	8	3	2.67	2.89	41	8	5.12	-2.34	-2.42
Sep-01					141	23	6.13		
Oct-01	8	1	8.00		56	10	5.60	1.26	-0.23
Nov-01					98	12	8.17		
Dec-01					44	9	4.89		
Jan-02	7	1	7.00		97	11	8.82	-0.25	-1.15
Feb-02	10	1	10.00		59	8	7.38	0.64	-0.61
Mar-02	89	3	29.67	23.46	48	7	6.86	1.73	0.05
Apr-02	25	3	8.33	6.66	249	15	16.60	-0.29	-1.17
May-02	5	1	5.00		118	20	5.90	-0.4	-1.25
Jun-02	46	1	46.00		526	10	52.60	-0.05	-1.03



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01					39	1	39.00		
Oct-01									
Nov-01					27	1	27.00		
Dec-01									
Jan-02	1	1	1.00		22	1	22.00		
Feb-02					7	1	7.00		
Mar-02	70	2	35.00	8.49	11	2	5.50	1.05	-0.36
Apr-02					1	1	1.00		
May-02					10	3	3.33		
Jun-02					466	4	116.50		

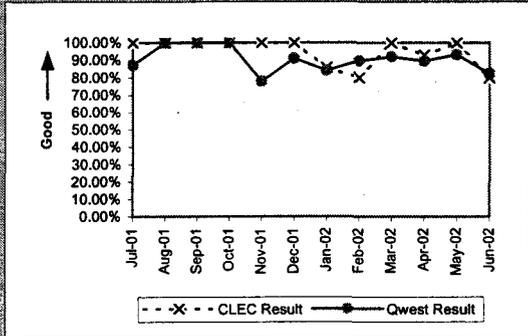


Delayed Days for Facility Reasons (Average Days) (OP-6B-2) (Parity) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									
Mar-02									
Apr-02					176	1	176.00		
May-02									
Jun-02	40	1	40.00						

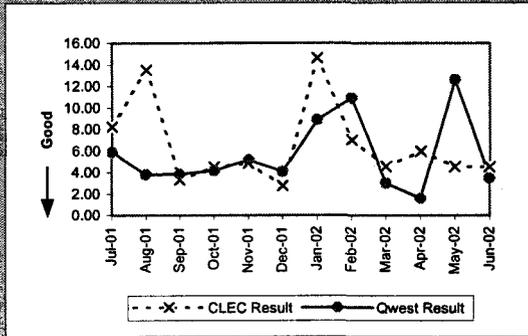


Checklist #14 - Resale - DS0 Installation

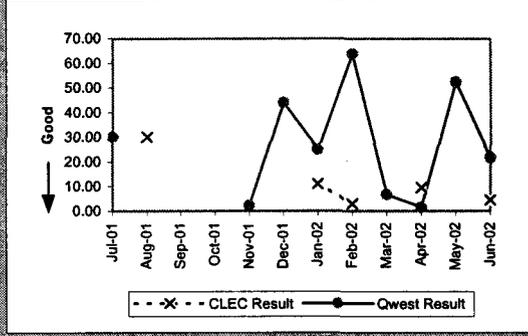
Installation Commitments Met (Percent) (OP-3C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	4	4	100.00%	0.00%	34	39	87.18%	-0.73	-1.44
Aug-01	3	3	100.00%	0.00%	41	41	100.00%	N/A	N/A
Sep-01	11	11	100.00%	0.00%	13	13	100.00%	N/A	N/A
Oct-01	22	22	100.00%	0.00%	10	10	100.00%	N/A	N/A
Nov-01	7	7	100.00%	0.00%	7	9	77.78%	-1.06	-1.64
Dec-01	35	35	100.00%	0.00%	20	22	90.91%	-1.16	-1.71
Jan-02	6	7	85.71%	34.99%	21	25	84.00%	-0.11	-1.07
Feb-02	4	5	80.00%	40.00%	17	19	89.47%	0.45	-0.73
Mar-02	7	7	100.00%	0.00%	46	50	92.00%	-0.73	-1.44
Apr-02	13	14	92.86%	25.75%	43	48	89.58%	-0.35	-1.21
May-02	7	7	100.00%	0.00%	14	15	93.33%	-0.58	-1.35
Jun-02	8	10	80.00%	40.00%	28	34	82.35%	0.16	-0.9



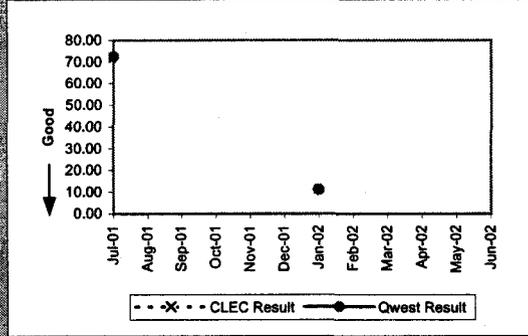
Installation Interval (Average Days) (OP-4C) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	33	4	8.25	3.20	195	33	5.91	0.35	-0.79
Aug-01	27	2	13.50	12.02	171	45	3.80	2.88	0.75
Sep-01	40	12	3.33	2.74	54	14	3.86	-0.83	-1.5
Oct-01	95	21	4.52	1.36	50	12	4.17	0.35	-0.79
Nov-01	34	7	4.86	1.07	31	6	5.17	-0.22	-1.13
Dec-01	97	35	2.77	2.14	94	23	4.09	-0.88	-1.53
Jan-02	73	5	14.60	12.70	231	26	8.88	0.57	-0.65
Feb-02	42	6	7.00	2.28	174	16	10.88	-0.48	-1.29
Mar-02	32	7	4.57	1.51	158	52	3.04	1.04	-0.37
Apr-02	72	12	6.00	5.31	74	46	1.61	3.72	1.26
May-02	32	7	4.57	1.99	202	16	12.62	-0.5	-1.3
Jun-02	50	11	4.55	3.17	101	29	3.48	1.16	-0.29



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					60	2	30.00		
Aug-01	30	1	30.00						
Sep-01									
Oct-01									
Nov-01					9	4	2.25		
Dec-01					88	2	44.00		
Jan-02	44	4	11.00	15.47	125	5	25.00	-0.69	-1.42
Feb-02	3	1	3.00		191	3	63.67	-1.71	-2.04
Mar-02					27	4	6.75		
Apr-02	19	2	9.50	7.78	8	5	1.60	1.7	0.03
May-02					157	3	52.33		
Jun-02	9	2	4.50	4.95	151	7	21.57	-0.6	-1.36

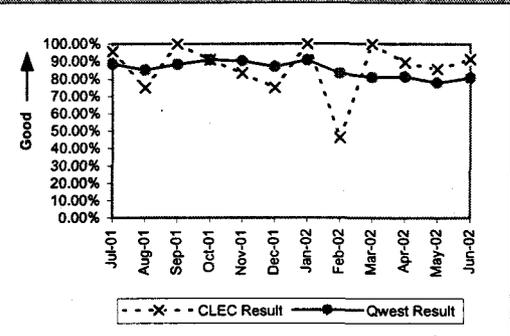


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) (Parity) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					362	5	72.40		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02					11	1	11.00		
Feb-02									
Mar-02									
Apr-02									
May-02									
Jun-02									

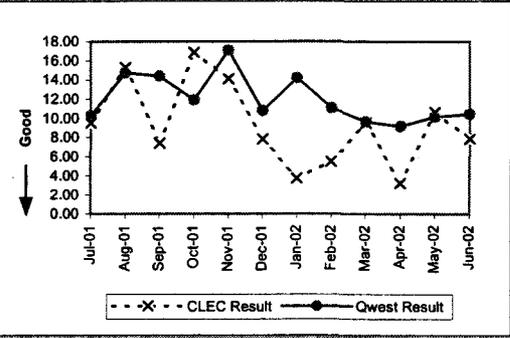


Checklist #14 - Resale - DS0 Installation

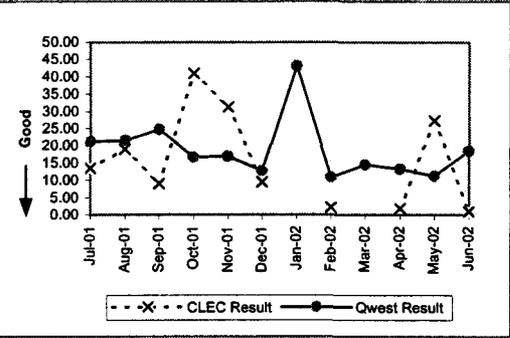
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	23	24	95.83%	19.98%	70	79	88.61%	-0.98	-1.59
Aug-01	6	8	75.00%	43.30%	142	167	85.03%	0.73	-0.55
Sep-01	4	4	100.00%	0.00%	75	85	88.24%	-0.71	-1.43
Oct-01	10	11	90.91%	28.75%	140	154	90.91%	0	-1
Nov-01	5	6	83.33%	37.27%	84	93	90.32%	0.51	-0.69
Dec-01	6	8	75.00%	43.30%	81	93	87.10%	0.88	-0.47
Jan-02	5	5	100.00%	0.00%	119	131	90.84%	-0.7	-1.42
Feb-02	12	26	46.15%	49.85%	108	130	83.08%	3.74	1.27
Mar-02	5	5	100.00%	0.00%	84	104	80.77%	-1.07	-1.65
Apr-02	50	56	89.29%	30.93%	78	96	81.25%	-1.22	-1.74
May-02	18	21	85.71%	34.99%	91	117	77.78%	-0.81	-1.49
Jun-02	21	23	91.30%	28.18%	92	114	80.70%	-1.18	-1.71



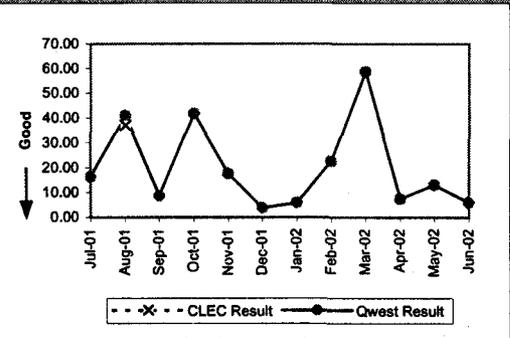
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	209	22	9.50	4.81	1270	124	10.24	-0.23	-1.14
Aug-01	214	14	15.29	14.35	3535	240	14.73	1.22	-0.26
Sep-01	37	5	7.40	4.88	1755	122	14.39	-0.69	-1.42
Oct-01	219	13	16.85	24.05	2166	182	11.90	1.51	-0.08
Nov-01	113	8	14.12	15.83	2477	145	17.08	-0.34	-1.21
Dec-01	86	11	7.82	4.81	1209	112	10.79	-0.66	-1.4
Jan-02	15	4	3.75	2.22	2060	145	14.21	-0.52	-1.32
Feb-02	126	23	5.48	3.09	1727	156	11.07	-2.2	-2.34
Mar-02	19	2	9.50	10.61	1224	127	9.64	-0.02	-1.01
Apr-02	155	48	3.23	1.97	1017	111	9.16	-3.37	-3.05
May-02	138	13	10.62	22.15	1351	133	10.16	0.32	-0.81
Jun-02	157	20	7.85	3.83	1358	130	10.45	-0.58	-1.35



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	2	13.50	10.61	529	25	21.16	-0.36	-1.22
Aug-01	95	5	19.00	15.70	1184	55	21.53	-0.14	-1.08
Sep-01	9	1	9.00		816	33	24.73	-0.45	-1.27
Oct-01	123	3	41.00	34.66	785	47	16.70	1.63	-0.01
Nov-01	125	4	31.25	26.68	1102	65	16.95	1.51	-0.08
Dec-01	38	4	9.50	0.58	472	37	12.76	-0.3	-1.18
Jan-02					1638	38	43.11		
Feb-02	31	14	2.21	0.80	470	43	10.93	-3.06	-2.86
Mar-02					290	20	14.50		
Apr-02	11	6	1.83	0.41	306	23	13.30	-1.92	-2.17
May-02	82	3	27.33	43.04	417	37	11.27	1.17	-0.29
Jun-02	2	2	1.00	0.00	552	30	18.40	-0.74	-1.45

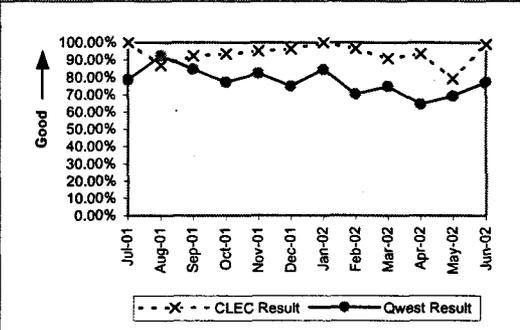


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					81	5	16.20		
Aug-01	37	1	37.00		410	10	41.00	-0.05	-1.03
Sep-01					35	4	8.75		
Oct-01					250	6	41.67		
Nov-01					88	5	17.60		
Dec-01					15	4	3.75		
Jan-02					35	6	5.83		
Feb-02					90	4	22.50		
Mar-02					352	6	58.67		
Apr-02					37	5	7.40		
May-02					26	2	13.00		
Jun-02					12	2	6.00		

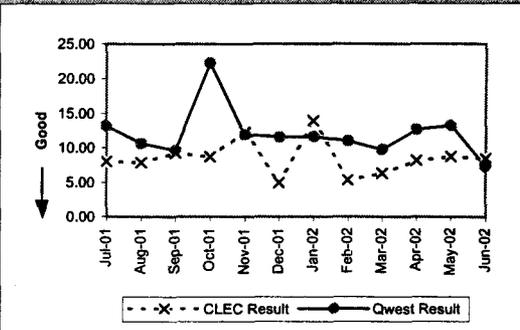


Checklist #14 - Resale - DS0 Installation

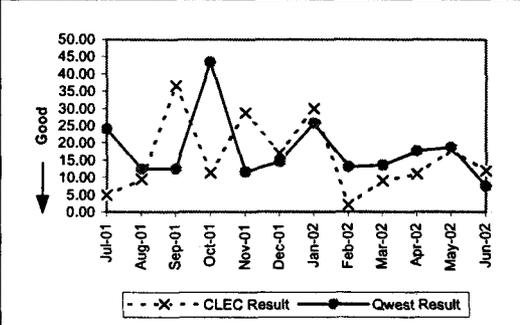
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	28	100.00%	0.00%	85	108	78.70%	-2.45	-2.49
Aug-01	27	31	87.10%	33.52%	161	174	92.53%	0.98	-0.41
Sep-01	12	13	92.31%	26.65%	94	111	84.68%	-0.72	-1.44
Oct-01	29	31	93.55%	24.57%	129	167	77.25%	-1.99	-2.21
Nov-01	20	21	95.24%	21.30%	103	125	82.40%	-1.43	-1.87
Dec-01	27	28	96.43%	18.56%	79	105	75.24%	-2.31	-2.4
Jan-02	16	16	100.00%	0.00%	143	169	84.62%	-1.63	-1.99
Feb-02	29	30	96.67%	17.95%	83	118	70.34%	-2.82	-2.71
Mar-02	20	22	90.91%	28.75%	95	127	74.80%	-1.61	-1.98
Apr-02	73	78	93.59%	24.49%	97	150	64.67%	-4.33	-3.64
May-02	62	78	79.49%	40.38%	82	118	69.49%	-1.49	-1.9
Jun-02	92	93	98.92%	10.31%	114	147	77.55%	-3.87	-3.35



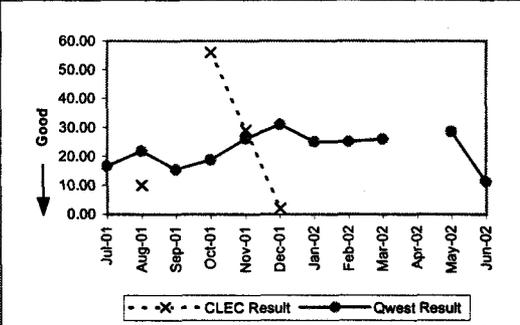
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	481	60	8.02	7.69	1845	140	13.18	-1.99	-2.21
Aug-01	252	32	7.88	5.07	2368	223	10.62	-1.04	-1.64
Sep-01	176	19	9.26	16.28	1507	156	9.66	-0.15	-1.09
Oct-01	280	32	8.75	11.37	4477	201	22.27	-2.06	-2.25
Nov-01	283	23	12.30	19.92	1860	156	11.92	1.02	-0.38
Dec-01	144	29	4.97	5.91	1468	127	11.56	-2	-2.22
Jan-02	209	15	13.93	16.92	2348	202	11.62	0.54	-0.67
Feb-02	150	28	5.36	2.06	1507	137	11.00	-1.88	-2.14
Mar-02	146	23	6.35	4.15	1401	143	9.80	-1.42	-1.86
Apr-02	558	68	8.21	4.86	1991	157	12.68	-1.56	-1.95
May-02	510	58	8.79	12.95	1803	136	13.26	-1.44	-1.88
Jun-02	693	82	8.45	4.13	1041	141	7.38	1.26	-0.23



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	156	32	4.88	8.78	868	36	24.11	-3.24	-2.97
Aug-01	38	4	9.50	9.95	476	38	12.53	-0.37	-1.23
Sep-01	73	2	36.50	47.38	377	30	12.57	1.54	-0.06
Oct-01	34	3	11.33	13.65	2996	69	43.42	-1.23	-1.75
Nov-01	115	4	28.75	33.44	510	44	11.59	1.48	-0.1
Dec-01	34	2	17.00	15.56	553	38	14.55	0.5	-0.69
Jan-02	120	4	30.00	20.28	1309	51	25.67	0.42	-0.74
Feb-02	2	1	2.00		625	48	13.02	-0.53	-1.32
Mar-02	18	2	9.00	11.31	501	37	13.54	-0.42	-1.25
Apr-02	55	5	11.00	8.25	1059	60	17.65	-0.5	-1.3
May-02	268	15	17.87	18.22	860	46	18.70	-0.12	-1.07
Jun-02	12	1	12.00		271	36	7.53	0.72	-0.56

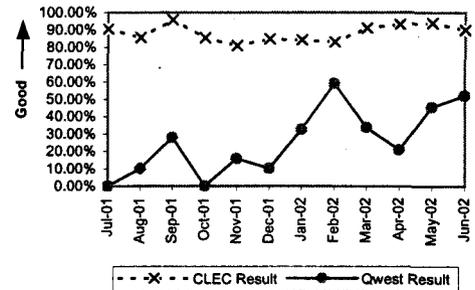


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					116	7	16.57		
Aug-01	20	2	10.00	7.07	131	6	21.83	-0.47	-1.28
Sep-01					154	10	15.40		
Oct-01	56	1	56.00		243	13	18.89	1.35	-0.18
Nov-01	29	1	29.00		313	12	26.08	1.02	-0.38
Dec-01	2	1	2.00		62	2	31.00	-0.88	-1.54
Jan-02					125	5	25.00		
Feb-02					25	1	25.00		
Mar-02					26	1	26.00		
Apr-02									
May-02					57	2	28.50		
Jun-02					45	4	11.25		

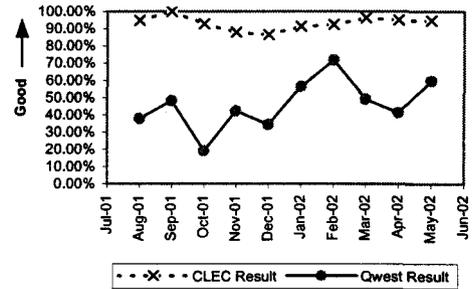


Checklist #14 - Resale - DS0 Installation

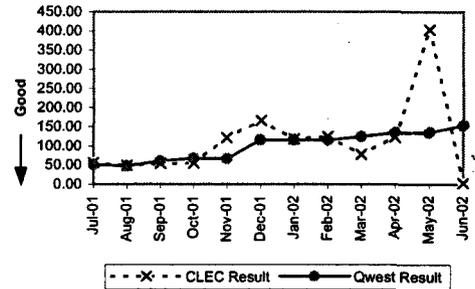
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	97	107	90.65%	29.11%	0	413	0.00%	N/A	
Aug-01	66	77	85.71%	34.99%	47	469	10.02%	-20.5	-13.46
Sep-01	46	48	95.83%	19.98%	131	467	28.05%	-9.95	-7.05
Oct-01	47	55	85.45%	35.26%	0	433	0.00%	N/A	
Nov-01	47	58	81.03%	39.20%	69	436	15.83%	-12.78	-8.77
Dec-01	50	59	84.75%	35.95%	35	348	10.06%	-17.64	-11.72
Jan-02	48	57	84.21%	36.46%	131	402	32.59%	-7.78	-5.73
Feb-02	44	53	83.02%	37.55%	247	419	58.95%	-3.36	-3.04
Mar-02	50	55	90.91%	28.75%	126	375	33.60%	-8.4	-6.11
Apr-02	93	100	93.00%	25.51%	78	373	20.91%	-15.74	-10.57
May-02	124	132	93.94%	23.86%	173	380	45.53%	-9.62	-6.85
Jun-02	108	120	90.00%	30.00%	205	392	52.30%	-7.24	-5.4



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	73	77	94.81%	22.19%	178	469	37.95%	-9.53	-6.79
Sep-01	48	48	100.00%	0.00%	225	467	48.18%	-6.84	-5.16
Oct-01	51	55	92.73%	25.97%	83	433	19.17%	-13.05	-8.94
Nov-01	51	58	87.93%	32.58%	185	436	42.43%	-6.59	-5
Dec-01	51	59	86.44%	34.24%	120	348	34.48%	-7.76	-5.72
Jan-02	52	57	91.23%	28.29%	227	402	56.47%	-4.95	-4.01
Feb-02	49	53	92.45%	26.42%	301	419	71.84%	-3.14	-2.91
Mar-02	53	55	96.36%	18.72%	184	375	49.07%	-6.55	-4.98
Apr-02	95	100	95.00%	21.79%	155	373	41.56%	-9.63	-6.85
May-02	125	132	94.70%	22.41%	227	380	59.74%	-7.06	-5.29
Jun-02									



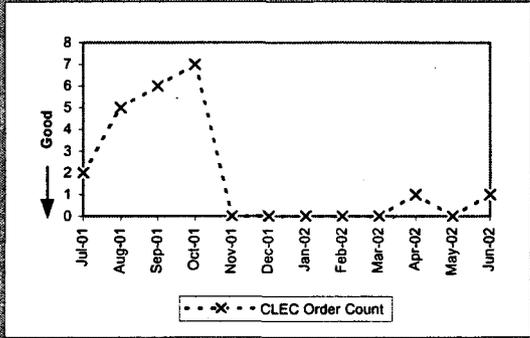
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	511	9	56.78	120.09	7022	137	51.26	1.51	-0.08
Aug-01	681	14	48.64	102.82	9325	195	47.82	1.45	-0.12
Sep-01	760	14	54.29	106.71	10134	168	60.32	-0.31	-1.19
Oct-01	772	14	55.14	113.49	10683	158	67.61	-0.57	-1.35
Nov-01	607	5	121.40	192.79	12079	183	66.01	1.9	0.15
Dec-01	664	4	166.00	213.19	17511	151	115.97	0.98	-0.4
Jan-02	707	6	117.83	195.58	17481	151	115.77	0.15	-0.91
Feb-02	746	6	124.33	203.15	19146	167	114.65	0.31	-0.81
Mar-02	938	12	78.17	153.92	20594	165	124.81	-1.51	-1.92
Apr-02	992	8	124.00	188.67	20975	156	134.46	-0.26	-1.16
May-02	808	2	404.00	260.22	22807	169	134.95	3.09	0.88
Jun-02	7	2	3.50	4.95	24281	158	153.68	-1.62	-1.99



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B) (Diagnostic)

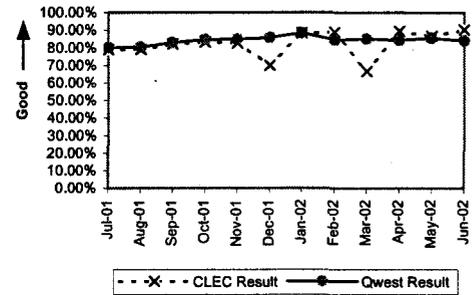
Date	CLEC Order Count
Jul-01	2
Aug-01	5
Sep-01	6
Oct-01	7
Nov-01	0
Dec-01	0
Jan-02	0
Feb-02	0
Mar-02	0
Apr-02	1
May-02	0
Jun-02	1



Checklist #14 - Resale - DS0 Repair

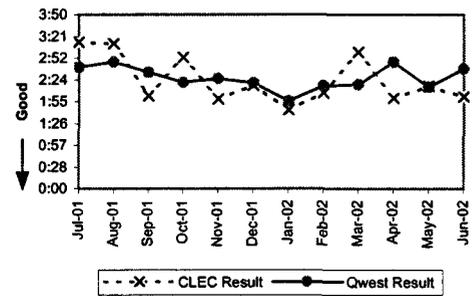
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	49	62	79.03%	40.71%	3185	3972	80.19%	0.25	-0.85
Aug-01	42	53	79.25%	40.56%	3441	4278	80.43%	0.24	-0.85
Sep-01	23	28	82.14%	38.30%	2606	3142	82.94%	0.15	-0.91
Oct-01	30	36	83.33%	37.27%	3313	3913	84.67%	0.26	-0.84
Nov-01	29	35	82.86%	37.69%	2646	3114	84.97%	0.38	-0.77
Dec-01	7	10	70.00%	45.83%	2467	2872	85.90%	1.3	-0.21
Jan-02	23	26	88.46%	31.95%	2592	2929	88.49%	0.07	-0.96
Feb-02	16	18	88.89%	31.43%	2238	2649	84.48%	-0.51	-1.31
Mar-02	10	15	66.67%	47.14%	2203	2586	85.19%	1.79	0.09
Apr-02	17	19	89.47%	30.69%	2557	3030	84.39%	-0.61	-1.37
May-02	13	15	86.67%	33.99%	2313	2703	85.57%	-0.12	-1.07
Jun-02	19	21	90.48%	29.35%	2481	2948	84.16%	-0.79	-1.48



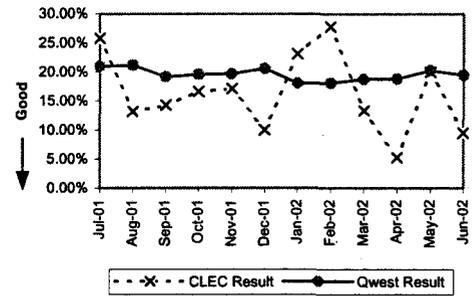
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	200:33	62	3:14	6:18	10675:37	3972	2:41	2.03	0.24
Aug-01	169:26	53	3:12	4:40	11943:53	4278	2:48	1.88	0.14
Sep-01	57:22	28	2:03	2:09	8076:03	3142	2:34	-0.6	-1.36
Oct-01	104:23	36	2:54	5:02	9184:48	3913	2:21	2.01	0.22
Nov-01	69:19	35	1:59	2:05	7576:05	3114	2:26	-0.55	-1.33
Dec-01	22:54	10	2:17	1:53	6724:41	2872	2:20	-0.04	-1.02
Jan-02	44:55	26	1:44	2:13	5680:47	2929	1:56	-0.32	-1.19
Feb-02	38:04	18	2:07	2:31	5993:30	2649	2:16	-0.14	-1.09
Mar-02	45:22	15	3:01	3:35	5939:01	2586	2:18	0.99	-0.4
Apr-02	38:03	19	2:00	2:14	8494:28	3030	2:48	-0.32	-1.19
May-02	33:58	15	2:16	1:52	6077:54	2703	2:15	0.29	-0.82
Jun-02	42:43	21	2:02	2:10	7817:34	2948	2:39	-0.45	-1.28



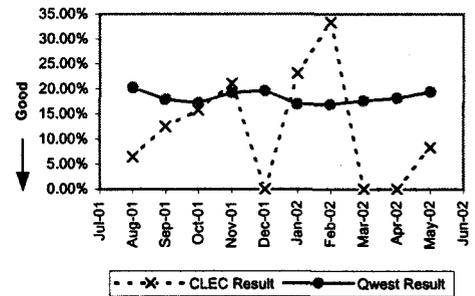
Repair Repeat Report Rate (Percent) (MR-7D) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	16	62	25.81%	43.76%	833	3972	20.97%	0.93	-0.44
Aug-01	7	53	13.21%	33.86%	906	4278	21.18%	-1.41	-1.86
Sep-01	4	28	14.29%	34.99%	602	3142	19.16%	-0.65	-1.4
Oct-01	6	36	16.67%	37.27%	765	3913	19.55%	-0.43	-1.26
Nov-01	6	35	17.14%	37.69%	613	3114	19.69%	-0.38	-1.23
Dec-01	1	10	10.00%	30.00%	591	2872	20.58%	-0.83	-1.5
Jan-02	6	26	23.08%	42.13%	528	2929	18.03%	0.68	-0.59
Feb-02	5	18	27.78%	44.79%	479	2649	18.08%	1.03	-0.37
Mar-02	2	15	13.33%	33.99%	485	2586	18.75%	-0.54	-1.33
Apr-02	1	19	5.26%	22.33%	571	3030	18.84%	-1.51	-1.92
May-02	3	15	20.00%	40.00%	548	2703	20.27%	-0.03	-1.02
Jun-02	2	21	9.52%	29.35%	574	2948	19.47%	-1.15	-1.7



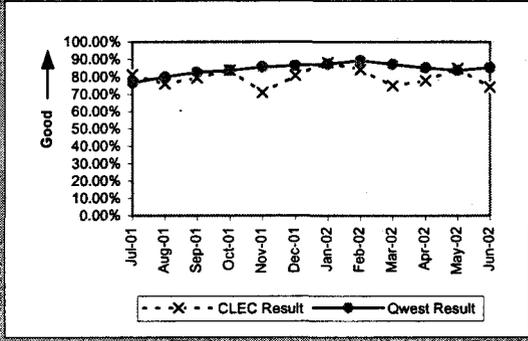
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	2	31	6.45%	24.57%	604	2989	20.21%	-1.9	-2.15
Sep-01	2	16	12.50%	33.07%	372	2081	17.88%	-0.56	-1.34
Oct-01	3	19	15.79%	36.46%	447	2598	17.21%	-0.16	-1.1
Nov-01	4	19	21.05%	40.77%	395	2051	19.26%	0.24	-0.86
Dec-01	0	6	0.00%	0.00%	388	1981	19.59%	-1.21	-1.73
Jan-02	3	13	23.08%	42.13%	316	1867	16.93%	0.6	-0.63
Feb-02	4	12	33.33%	47.14%	315	1866	16.88%	1.39	-0.16
Mar-02	0	10	0.00%	0.00%	306	1738	17.61%	-1.46	-1.89
Apr-02	0	11	0.00%	0.00%	379	2090	18.13%	-1.56	-1.95
May-02	1	12	8.33%	27.64%	363	1871	19.40%	-0.97	-1.59
Jun-02									

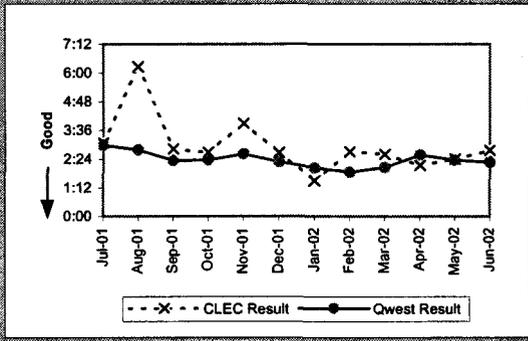


Checklist #14 - Resale - DSO Repair

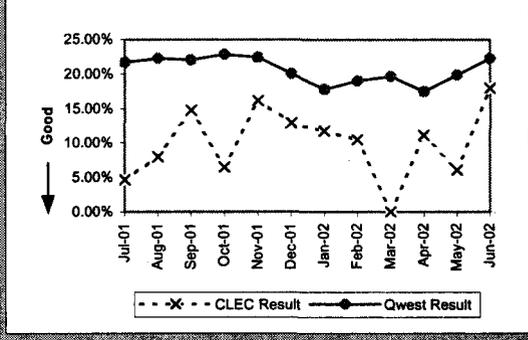
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	35	43	81.40%	38.91%	2626	3422	76.74%	-0.72	-1.44
Aug-01	38	50	76.00%	42.71%	2946	3688	79.88%	0.69	-0.58
Sep-01	27	34	79.41%	40.43%	2138	2588	82.61%	0.51	-0.69
Oct-01	26	31	83.87%	36.78%	2344	2799	83.74%	-0.02	-1.01
Nov-01	22	31	70.97%	45.39%	1830	2138	85.59%	2.1	0.27
Dec-01	25	31	80.65%	39.51%	1811	2096	86.40%	0.92	-0.44
Jan-02	30	34	88.24%	32.22%	1864	2132	87.43%	-0.14	-1.09
Feb-02	16	19	84.21%	36.46%	1639	1834	89.37%	0.73	-0.56
Mar-02	6	8	75.00%	43.30%	1787	2048	87.26%	0.95	-0.42
Apr-02	21	27	77.78%	41.57%	1985	2334	85.05%	1.03	-0.38
May-02	28	33	84.85%	35.86%	2053	2451	83.76%	-0.17	-1.1
Jun-02	29	39	74.36%	43.67%	2088	2442	85.50%	1.83	0.11



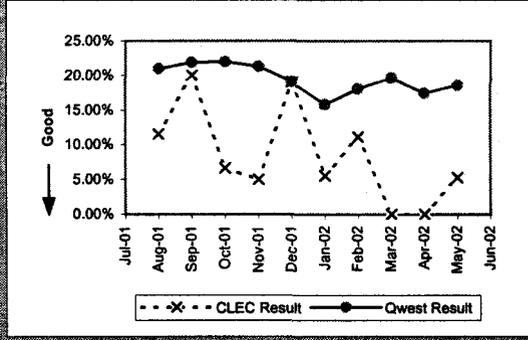
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	132:51	43	3:05	4:08	10205:37	3422	2:59	1.68	0.02
Aug-01	312:51	50	6:15	21:24	10261:25	3688	2:47	1.94	0.18
Sep-01	95:48	34	2:49	3:48	6018:50	2588	2:20	1.61	-0.02
Oct-01	83:22	31	2:41	3:59	6647:31	2799	2:22	1.76	0.07
Nov-01	120:42	31	3:54	4:46	5587:40	2138	2:37	1.51	-0.08
Dec-01	82:50	31	2:40	3:59	4784:59	2096	2:17	0.81	-0.51
Jan-02	51:07	34	1:30	1:50	4326:55	2132	2:02	-0.68	-1.42
Feb-02	51:35	19	2:43	4:03	3411:19	1834	1:52	1.26	-0.23
Mar-02	20:47	8	2:36	3:04	4193:26	2048	2:03	0.84	-0.49
Apr-02	58:11	27	2:09	2:29	6014:29	2334	2:35	-0.25	-1.15
May-02	79:38	33	2:25	2:20	5787:49	2451	2:22	0.18	-0.89
Jun-02	108:02	39	2:46	2:45	5527:14	2442	2:16	0.95	-0.42



Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	2	43	4.65%	21.06%	741	3422	21.65%	-2.69	-2.64
Aug-01	4	50	8.00%	27.13%	820	3688	22.23%	-2.4	-2.46
Sep-01	5	34	14.71%	35.42%	570	2588	22.02%	-1.02	-1.62
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	-2.16	-2.31
Nov-01	5	31	16.13%	36.78%	479	2138	22.40%	-0.83	-1.51
Dec-01	4	31	12.90%	33.52%	420	2096	20.04%	-0.99	-1.6
Jan-02	4	34	11.76%	32.22%	379	2132	17.78%	-0.91	-1.55
Feb-02	2	19	10.53%	30.69%	349	1834	19.03%	-0.94	-1.57
Mar-02	0	8	0.00%	0.00%	402	2048	19.63%	-1.4	-1.85
Apr-02	3	27	11.11%	31.43%	408	2334	17.48%	-0.87	-1.53
May-02	2	33	6.06%	23.86%	487	2451	19.87%	-1.97	-2.2
Jun-02	7	39	17.95%	38.38%	543	2442	22.24%	-0.64	-1.39

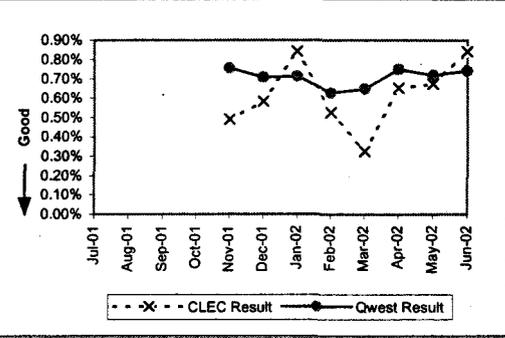


Repair Repeat Report Rate (Percent) (MR-7E*) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	3	26	11.54%	31.95%	533	2542	20.97%	-1.18	-1.71
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	-0.17	-1.1
Oct-01	1	15	6.67%	24.94%	402	1828	21.99%	-1.43	-1.87
Nov-01	1	20	5.00%	21.79%	287	1349	21.28%	-1.77	-2.07
Dec-01	4	21	19.05%	39.27%	241	1265	19.05%	0	-1
Jan-02	1	18	5.56%	22.91%	208	1318	15.78%	-1.18	-1.72
Feb-02	1	9	11.11%	31.43%	212	1175	18.04%	-0.54	-1.33
Mar-02	0	4	0.00%	0.00%	259	1320	19.62%	-0.99	-1.6
Apr-02	0	14	0.00%	0.00%	276	1585	17.41%	-1.71	-2.04
May-02	1	19	5.26%	22.33%	312	1678	18.59%	-1.49	-1.9
Jun-02									

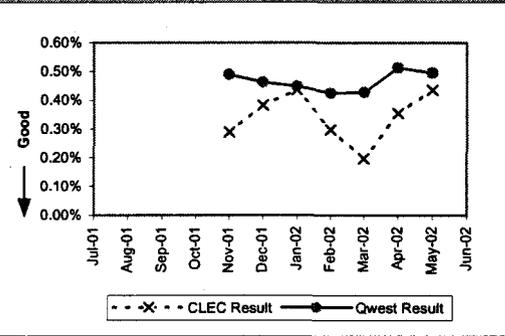


Checklist #14 - Resale - DS0 Repair

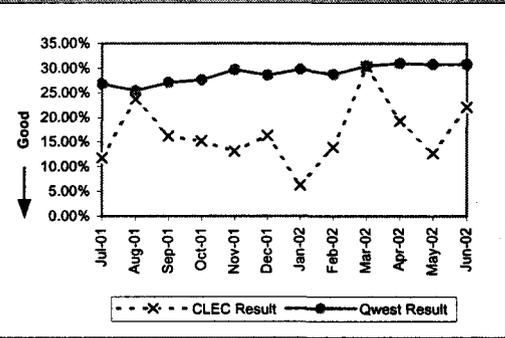
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	66	13465	0.49%	6.98%	5252	694524	0.76%	-3.53	-3.15
Dec-01	41	7043	0.58%	7.61%	4968	701335	0.71%	-1.26	-1.76
Jan-02	60	7115	0.84%	9.14%	5061	709091	0.71%	1.29	-0.21
Feb-02	37	7053	0.52%	7.22%	4483	714587	0.63%	-1.09	-1.66
Mar-02	23	7067	0.33%	5.70%	4634	715585	0.65%	-3.36	-3.04
Apr-02	46	7036	0.65%	8.06%	5364	715673	0.75%	-0.93	-1.56
May-02	48	7111	0.68%	8.19%	5154	716264	0.72%	-0.44	-1.27
Jun-02	60	7120	0.84%	9.14%	5390	724645	0.74%	0.97	-0.41



Trouble Rate (Percent) (MR-9) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	39	13465	0.29%	5.37%	3400	694524	0.49%	-3.29	-3
Dec-01	27	7043	0.38%	6.18%	3246	701335	0.46%	-0.98	-1.59
Jan-02	31	7115	0.44%	6.59%	3185	709091	0.45%	-0.17	-1.1
Feb-02	21	7053	0.30%	5.45%	3041	714587	0.43%	-1.64	-2
Mar-02	14	7067	0.20%	4.45%	3058	715585	0.43%	-2.94	-2.79
Apr-02	25	7036	0.36%	5.95%	3675	715673	0.51%	-1.85	-2.12
May-02	31	7111	0.44%	6.59%	3549	716264	0.50%	-0.71	-1.43
Jun-02									

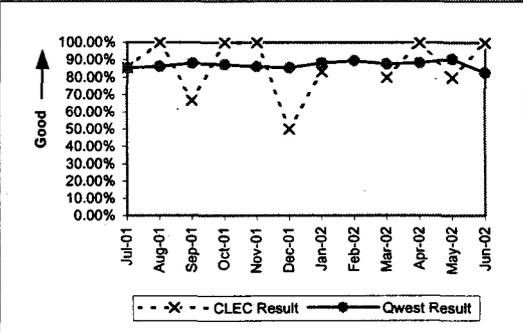


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	119	11.76%	32.22%	2708	10102	26.81%	-3.68	-3.24
Aug-01	32	135	23.70%	42.53%	2719	10685	25.45%	-0.46	-1.28
Sep-01	12	74	16.22%	36.86%	2124	7854	27.04%	-2.09	-2.27
Oct-01	12	79	15.19%	35.89%	2562	9274	27.63%	-2.46	-2.5
Nov-01	10	76	13.16%	33.80%	2214	7466	29.65%	-3.13	-2.9
Dec-01	8	49	16.33%	36.96%	1983	6951	28.53%	-1.88	-2.15
Jan-02	4	64	6.25%	24.21%	2142	7203	29.74%	-4.09	-3.49
Feb-02	6	43	13.95%	34.65%	1810	6293	28.76%	-2.14	-2.3
Mar-02	10	33	30.30%	45.96%	2031	6665	30.47%	-0.02	-1.01
Apr-02	11	57	19.30%	39.46%	2409	7773	30.99%	-1.9	-2.16
May-02	7	55	12.73%	33.33%	2293	7447	30.79%	-2.89	-2.76
Jun-02	17	77	22.08%	41.48%	2399	7789	30.80%	-1.65	-2

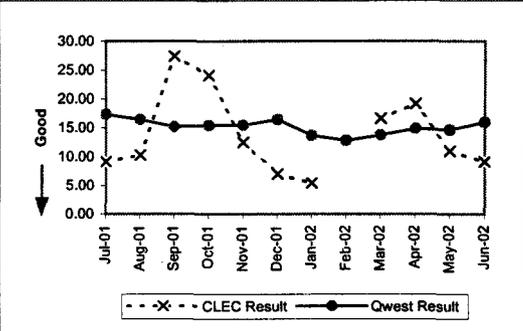


Checklist #14 - Resale - DS1 Installation

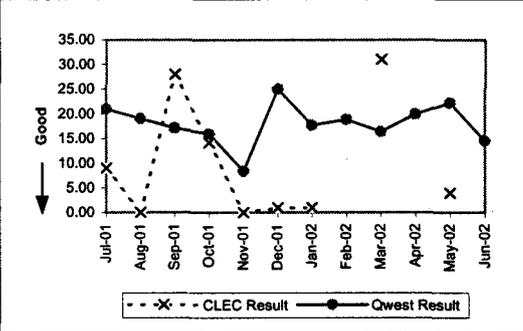
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	6	7	85.71%	34.99%	2516	2945	85.43%	-0.02	-1.01
Aug-01	5	5	100.00%	0.00%	2963	3432	86.33%	-0.89	-1.54
Sep-01	2	3	66.67%	47.14%	2862	3251	88.03%	0.92	-0.44
Oct-01	2	2	100.00%	0.00%	3120	3571	87.37%	-0.54	-1.33
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
Dec-01	1	2	50.00%	50.00%	2616	3056	85.60%	1.06	-0.35
Jan-02	5	6	83.33%	37.27%	3415	3867	88.31%	0.41	-0.75
Feb-02					3238	3613	89.62%		
Mar-02	4	5	80.00%	40.00%	2771	3159	87.72%	0.52	-0.68
Apr-02	10	10	100.00%	0.00%	3104	3505	88.56%	-1.13	-1.69
May-02	4	5	80.00%	40.00%	3284	3627	90.54%	0.73	-0.56
Jun-02	6	6	100.00%	0.00%	2896	3495	82.86%	-1.11	-1.68



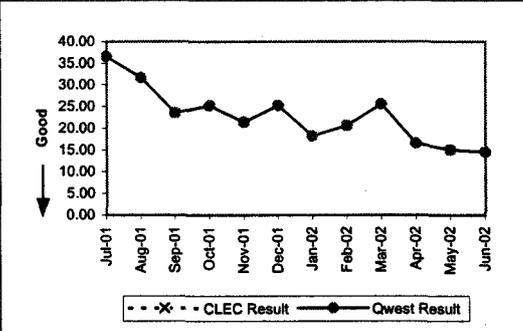
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	64	7	9.14	8.43	73506	4244	17.32	-1.25	-1.76
Aug-01	72	7	10.29	6.87	76695	4664	16.44	-0.99	-1.6
Sep-01	137	5	27.40	18.77	66905	4418	15.14	2.58	0.57
Oct-01	193	8	24.12	17.39	79727	5160	15.45	2.26	0.37
Nov-01	25	2	12.50	2.12	68216	4413	15.46	-0.29	-1.18
Dec-01	7	1	7.00		63510	3867	16.42	-0.53	-1.32
Jan-02	38	7	5.43	4.08	64286	4698	13.68	-1.82	-2.1
Feb-02					55946	4360	12.83		
Mar-02	100	6	16.67	12.08	52335	3803	13.76	0.9	-0.45
Apr-02	326	17	19.18	11.39	65915	4425	14.90	1.31	-0.2
May-02	55	5	11.00	9.08	67058	4575	14.66	-0.52	-1.31
Jun-02	46	5	9.20	3.03	72319	4518	16.01	-1.29	-1.79



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	27	3	9.00	3.46	17222	821	20.98	-0.98	-1.59
Aug-01	0	1	0.00		15908	834	19.07	-0.78	-1.48
Sep-01	56	2	28.00	11.31	12179	711	17.13	2.1	0.27
Oct-01	113	8	14.12	14.99	14313	896	15.97	-0.25	-1.15
Nov-01	0	1	0.00		13363	1598	8.36	-0.5	-1.31
Dec-01	1	1	1.00		14666	586	25.03	-0.62	-1.38
Jan-02	1	1	1.00		10385	587	17.69	-0.84	-1.51
Feb-02					8683	461	18.84		
Mar-02	31	1	31.00		7991	488	16.38	1.28	-0.22
Apr-02					10616	531	19.99		
May-02	4	1	4.00		10826	487	22.23	-0.49	-1.3
Jun-02					10785	739	14.59		

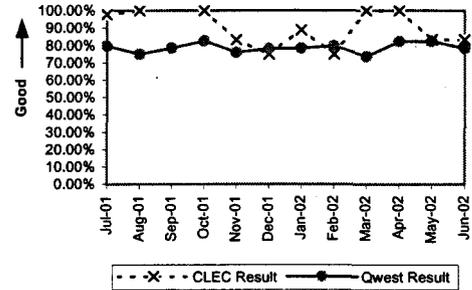


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					5108	140	36.49		
Aug-01					4147	131	31.66		
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					2495	99	25.20		
Jan-02					1634	90	18.16		
Feb-02					700	34	20.59		
Mar-02					1175	46	25.54		
Apr-02					792	48	16.50		
May-02					792	53	14.94		
Jun-02					939	65	14.45		

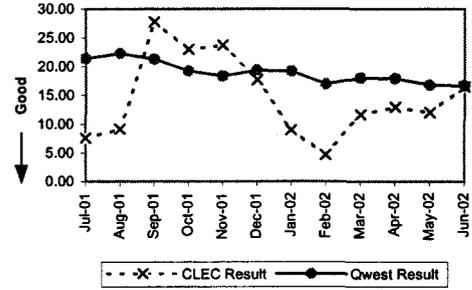


Checklist #14 - Resale - DS1 Installation

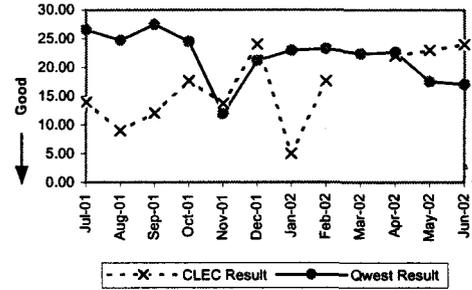
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	47	48	97.92%	14.28%	1317	1651	79.77%	-3.09	-2.88
Aug-01	3	3	100.00%	0.00%	1226	1634	75.03%	-1	-1.61
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	5	6	83.33%	37.27%	1517	1994	76.08%	-0.42	-1.25
Dec-01	3	4	75.00%	43.30%	1367	1749	78.16%	0.19	-0.88
Jan-02	8	9	88.89%	31.43%	1386	1767	78.44%	-0.76	-1.46
Feb-02	3	4	75.00%	43.30%	1498	1878	79.77%	0.27	-0.84
Mar-02	3	3	100.00%	0.00%	1315	1785	73.67%	-1.03	-1.63
Apr-02	10	10	100.00%	0.00%	1646	2000	82.30%	-1.46	-1.89
May-02	5	6	83.33%	37.27%	2038	2472	82.44%	-0.06	-1.03
Jun-02	5	6	83.33%	37.27%	1685	2150	78.37%	-0.29	-1.18



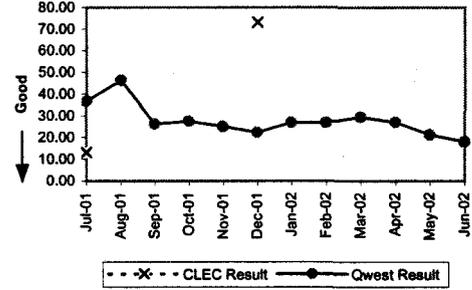
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	76	10	7.60	7.20	52783	2467	21.40	-2.08	-2.26
Aug-01	64	7	9.14	6.79	56572	2537	22.30	-1.47	-1.9
Sep-01	111	4	27.75	7.23	44831	2105	21.30	2.07	0.26
Oct-01	69	3	23.00	14.00	50939	2646	19.25	2.12	0.29
Nov-01	166	7	23.71	16.64	50135	2732	18.35	1.96	0.19
Dec-01	195	11	17.73	24.19	46661	2413	19.34	-0.32	-1.19
Jan-02	135	15	9.00	6.27	45263	2356	19.21	-1.99	-2.21
Feb-02	19	4	4.75	0.96	38339	2258	16.98	-1.4	-1.85
Mar-02	35	3	11.67	7.02	40983	2271	18.05	-0.58	-1.35
Apr-02	143	11	13.00	6.42	46620	2598	17.94	-1.02	-1.62
May-02	60	5	12.00	10.27	52256	3112	16.79	-0.78	-1.47
Jun-02	132	8	16.50	13.47	44380	2663	16.67	-0.03	-1.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	14	1	14.00		16376	617	26.54	-0.47	-1.29
Aug-01	18	2	9.00	0.00	17827	723	24.66	-0.81	-1.49
Sep-01	36	3	12.00	0.00	15360	560	27.43	-0.68	-1.41
Oct-01	53	3	17.67	19.14	15043	615	24.46	-0.38	-1.23
Nov-01	55	4	13.75	17.73	13683	1149	11.91	2.07	0.26
Dec-01	48	2	24.00	31.11	10853	513	21.16	0.51	-0.69
Jan-02	10	2	5.00	1.41	11807	515	22.93	-1.02	-1.62
Feb-02	53	3	17.67	14.47	10570	455	23.23	-0.38	-1.23
Mar-02					11876	532	22.32		
Apr-02	44	2	22.00	11.31	10240	453	22.60	-0.03	-1.02
May-02	69	3	23.00	5.20	9620	548	17.55	0.74	-0.55
Jun-02	48	2	24.00	14.14	9535	558	17.09	0.76	-0.54

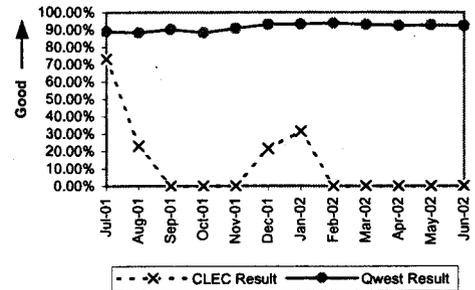


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	13	1	13.00		3457	94	36.78	-0.78	-1.47
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01	73	1	73.00		1244	56	22.21	2.03	0.24
Jan-02					2171	81	26.80		
Feb-02					1393	52	26.79		
Mar-02					1441	49	29.41		
Apr-02					1132	42	26.95		
May-02					1003	47	21.34		
Jun-02					921	51	18.06		

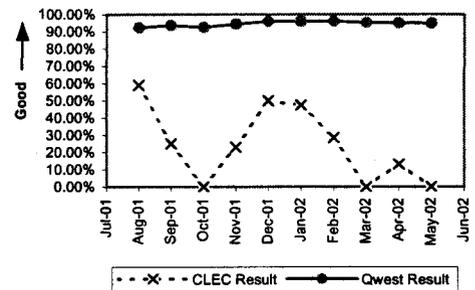


Checklist #14 - Resale - DS1 Installation

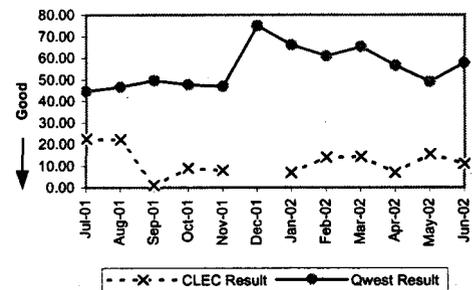
New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	30	41	73.17%	44.31%	6156	6913	89.05%	2.83	0.72
Aug-01	9	39	23.08%	42.13%	6298	7139	88.22%	7.94	3.83
Sep-01	0	12	0.00%	0.00%	6394	7080	90.31%	7.21	3.38
Oct-01	0	12	0.00%	0.00%	6484	7338	88.36%	6.9	3.2
Nov-01	0	13	0.00%	0.00%	6937	7648	90.70%	7.59	3.61
Dec-01	3	14	21.43%	41.03%	6450	6933	93.03%	6.58	3
Jan-02	6	19	31.58%	46.48%	6415	6877	93.28%	6.82	3.15
Feb-02	0	14	0.00%	0.00%	6539	6975	93.75%	7.94	3.83
Mar-02	0	9	0.00%	0.00%	6036	6499	92.88%	6.61	3.02
Apr-02	0	23	0.00%	0.00%	6181	6697	92.30%	7.94	3.83
May-02	0	25	0.00%	0.00%	6923	7468	92.70%	7.94	3.83
Jun-02	0	15	0.00%	0.00%	6975	7556	92.31%	7.94	3.83



New Service Installation Quality (Percent) (OP-5) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	23	39	58.97%	49.19%	6596	7139	92.39%	5.75	2.5
Sep-01	3	12	25.00%	43.30%	6625	7080	93.57%	5.93	2.61
Oct-01	0	12	0.00%	0.00%	6788	7338	92.50%	7.62	3.63
Nov-01	3	13	23.08%	42.13%	7210	7648	94.27%	6.5	2.95
Dec-01	7	14	50.00%	50.00%	6646	6933	95.86%	5.03	2.06
Jan-02	9	19	47.37%	49.93%	6598	6877	95.94%	6.16	2.75
Feb-02	4	14	28.57%	45.18%	6705	6975	96.13%	6.89	3.19
Mar-02	0	9	0.00%	0.00%	6184	6499	95.15%	7.1	3.32
Apr-02	3	23	13.04%	33.68%	6363	6697	95.01%	7.94	3.83
May-02	0	25	0.00%	0.00%	7090	7468	94.94%	7.94	3.83
Jun-02									



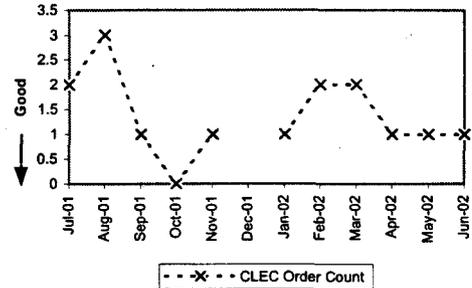
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	45	2	22.50	27.58	70450	1578	44.65	-0.46	-1.28
Aug-01	111	5	22.20	25.65	71793	1539	46.65	-0.74	-1.45
Sep-01	2	2	1.00	1.41	72169	1452	49.70	-0.88	-1.53
Oct-01	9	1	9.00		69384	1455	47.69	-0.49	-1.3
Nov-01	8	1	8.00		73319	1564	46.88	-0.48	-1.29
Dec-01					61142	815	75.02		
Jan-02	7	1	7.00		69527	1053	66.03	-0.62	-1.38
Feb-02	28	2	14.00	18.38	69117	1132	61.06	-0.75	-1.45
Mar-02	43	3	14.33	6.66	67798	1039	65.25	-0.93	-1.56
Apr-02	7	1	7.00		71610	1265	56.61	-0.53	-1.33
May-02	31	2	15.50	19.09	76923	1566	49.12	-0.58	-1.35
Jun-02	22	2	11.00	2.83	83701	1447	57.84	-0.76	-1.46



Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B) (Diagnostic)

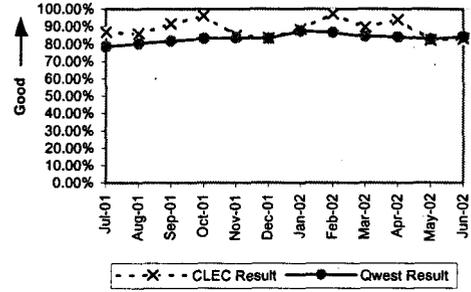
Date	CLEC Order Count
Jul-01	2
Aug-01	3
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	1
Jan-02	1
Feb-02	2
Mar-02	2
Apr-02	1
May-02	1
Jun-02	1



Checklist #14 - Resale - DS1 Repair

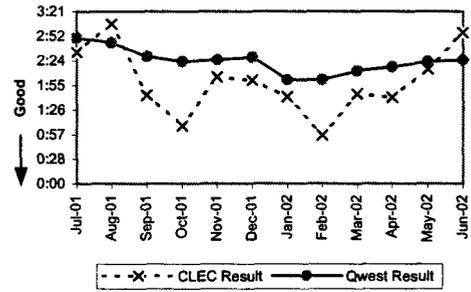
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	93	107	86.92%	33.72%	3988	5078	78.53%	-2.09	-2.27
Aug-01	140	163	85.89%	34.81%	4190	5223	80.22%	-1.79	-2.09
Sep-01	88	96	91.67%	27.64%	3571	4369	81.74%	-2.49	-2.51
Oct-01	100	104	96.15%	19.23%	4061	4880	83.22%	-3.49	-3.12
Nov-01	137	161	85.09%	35.62%	3500	4189	83.55%	-0.52	-1.31
Dec-01	30	36	83.33%	37.27%	2962	3561	83.18%	-0.02	-1.01
Jan-02	30	34	88.24%	32.22%	3341	3826	87.32%	-0.16	-1.1
Feb-02	36	37	97.30%	16.22%	2971	3437	86.44%	-1.92	-2.17
Mar-02	43	48	89.58%	30.55%	3055	3631	84.14%	-1.03	-1.62
Apr-02	47	50	94.00%	23.75%	3274	3895	84.06%	-1.91	-2.16
May-02	51	62	82.26%	38.20%	3226	3893	82.87%	0.16	-0.9
Jun-02	49	59	83.05%	37.52%	3508	4166	84.21%	0.27	-0.83



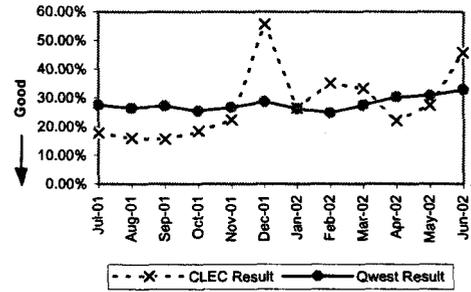
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	274:12	107	2:34	4:32	14491:35	5078	2:51	-0.59	-1.36
Aug-01	508:50	163	3:07	9:34	14353:10	5223	2:45	0.5	-0.69
Sep-01	165:44	96	1:44	3:00	10835:06	4369	2:29	-1.95	-2.18
Oct-01	118:17	104	1:08	1:19	11617:03	4880	2:23	-3.51	-3.13
Nov-01	335:29	161	2:05	2:11	10127:22	4189	2:25	-1.16	-1.7
Dec-01	72:52	36	2:01	3:11	8779:36	3561	2:28	-0.65	-1.39
Jan-02	57:46	34	1:42	1:48	7765:14	3826	2:02	-0.62	-1.38
Feb-02	35:23	37	0:57	1:12	6974:59	3437	2:02	-2.11	-2.28
Mar-02	84:10	48	1:45	2:26	7961:26	3631	2:12	-1.01	-1.61
Apr-02	83:49	50	1:41	2:56	8893:50	3895	2:17	-1.21	-1.74
May-02	138:46	62	2:14	2:52	9295:13	3893	2:23	-0.28	-1.17
Jun-02	173:58	59	2:57	5:44	10056:02	4166	2:25	1.32	-0.2



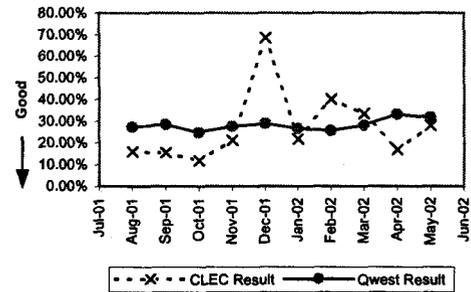
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	19	107	17.76%	38.22%	1397	5078	27.51%	-2.24	-2.36
Aug-01	26	163	15.95%	36.62%	1386	5223	26.54%	-3.01	-2.83
Sep-01	15	96	15.63%	36.31%	1192	4369	27.28%	-2.54	-2.54
Oct-01	19	104	18.27%	38.84%	1243	4880	25.47%	-1.67	-2.01
Nov-01	36	161	22.36%	41.67%	1118	4189	26.69%	-1.22	-1.74
Dec-01	20	36	55.56%	49.69%	1021	3561	28.67%	3.34	1.03
Jan-02	9	34	26.47%	44.12%	1006	3826	26.29%	0.05	-0.97
Feb-02	13	37	35.14%	47.74%	851	3437	24.76%	1.41	-0.14
Mar-02	16	48	33.33%	47.14%	996	3631	27.43%	0.91	-0.45
Apr-02	11	50	22.00%	41.42%	1179	3895	30.27%	-1.26	-1.77
May-02	17	62	27.42%	44.61%	1201	3893	30.85%	-0.58	-1.35
Jun-02	27	59	45.76%	49.82%	1371	4166	32.91%	2.04	0.24



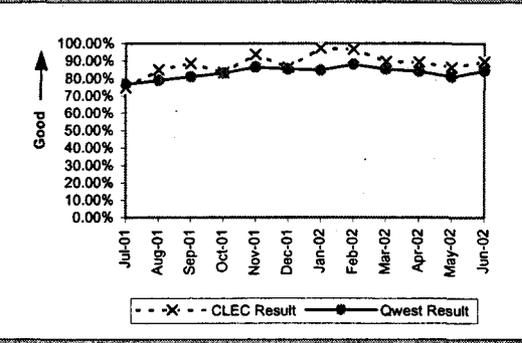
Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	16	101	15.84%	36.51%	935	3435	27.22%	-2.53	-2.54
Sep-01	9	58	15.52%	36.21%	813	2865	28.38%	-2.15	-2.31
Oct-01	6	51	11.76%	32.22%	787	3182	24.73%	-2.13	-2.29
Nov-01	22	104	21.15%	40.84%	739	2684	27.53%	-1.43	-1.87
Dec-01	13	19	68.42%	46.48%	651	2256	28.86%	3.51	1.14
Jan-02	5	23	21.74%	41.25%	644	2433	26.47%	-0.51	-1.31
Feb-02	8	20	40.00%	48.99%	552	2164	25.51%	1.42	-0.14
Mar-02	8	24	33.33%	47.14%	675	2401	28.11%	0.57	-0.65
Apr-02	4	24	16.67%	37.27%	876	2649	33.07%	-1.7	-2.03
May-02	10	36	27.78%	44.79%	865	2730	31.69%	-0.5	-1.3
Jun-02									

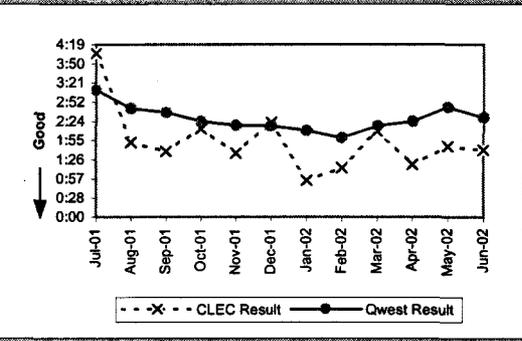


Checklist #14 - Resale - DS1 Repair

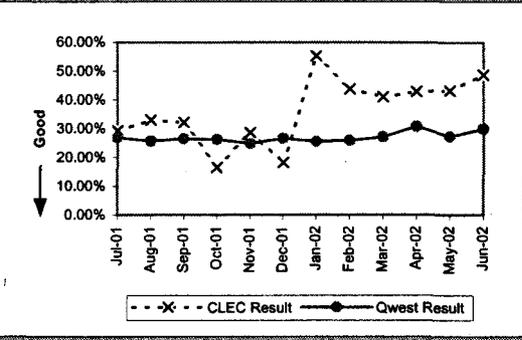
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	56	75	74.67%	43.49%	2147	2800	76.68%	0.42	-0.74
Aug-01	85	100	85.00%	35.71%	2288	2899	78.92%	-1.46	-1.89
Sep-01	47	53	88.68%	31.68%	1684	2078	81.04%	-1.4	-1.85
Oct-01	66	79	83.54%	37.08%	1864	2240	83.21%	-0.08	-1.05
Nov-01	46	49	93.88%	23.97%	1726	1993	86.60%	-1.48	-1.9
Dec-01	19	22	86.36%	34.32%	1468	1719	85.40%	-0.13	-1.08
Jan-02	37	38	97.37%	16.01%	1461	1723	84.79%	-2.14	-2.3
Feb-02	31	32	96.88%	17.40%	1470	1668	88.13%	-1.52	-1.92
Mar-02	35	39	89.74%	30.34%	1609	1888	85.22%	-0.79	-1.48
Apr-02	25	28	89.29%	30.93%	1784	2123	84.03%	-0.75	-1.46
May-02	38	44	86.36%	34.32%	1765	2182	80.89%	-0.91	-1.56
Jun-02	35	39	89.74%	30.34%	2040	2419	84.33%	-0.92	-1.56



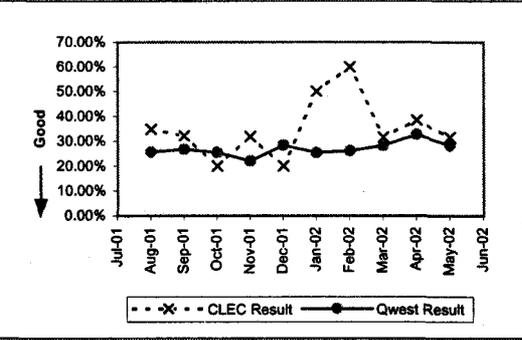
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	307:22	75	4:06	10:07	8924:17	2800	3:11	1.61	-0.02
Aug-01	186:36	100	1:52	2:50	7872:43	2899	2:43	-2.12	-2.29
Sep-01	87:25	53	1:39	2:05	5430:33	2078	2:37	-1.56	-1.95
Oct-01	175:46	79	2:13	3:01	5384:11	2240	2:24	-0.42	-1.26
Nov-01	78:00	49	1:36	2:02	4584:21	1993	2:18	-1.13	-1.69
Dec-01	51:56	22	2:22	4:28	3914:24	1719	2:17	0.29	-0.82
Jan-02	34:51	38	0:55	1:16	3726:58	1723	2:10	-2.38	-2.45
Feb-02	39:17	32	1:14	1:23	3313:54	1668	1:59	-1.42	-1.86
Mar-02	83:38	39	2:09	3:57	4315:22	1888	2:17	-0.28	-1.17
Apr-02	36:58	28	1:19	1:48	5083:52	2123	2:24	-1.59	-1.97
May-02	77:44	44	1:46	2:30	5995:30	2182	2:45	-1.72	-2.04
Jun-02	65:50	39	1:41	1:54	6061:27	2419	2:30	-1.05	-1.64



Repair Repeat Report Rate (Percent) (MR-7E) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	22	75	29.33%	45.53%	753	2800	26.89%	0.48	-0.71
Aug-01	33	100	33.00%	47.02%	744	2899	25.66%	1.62	-0.02
Sep-01	17	53	32.08%	46.68%	550	2078	26.47%	0.91	-0.45
Oct-01	13	79	16.46%	37.08%	587	2240	26.21%	-1.94	-2.18
Nov-01	14	49	28.57%	45.18%	493	1993	24.74%	0.62	-0.62
Dec-01	4	22	18.18%	38.57%	458	1719	26.64%	-0.89	-1.54
Jan-02	21	38	55.26%	49.72%	440	1723	25.54%	3.83	1.33
Feb-02	14	32	43.75%	49.61%	432	1668	25.90%	2.17	0.32
Mar-02	16	39	41.03%	49.19%	513	1888	27.17%	1.85	0.13
Apr-02	12	28	42.86%	49.49%	656	2123	30.90%	1.33	-0.19
May-02	19	44	43.18%	49.53%	595	2182	27.27%	2.25	0.37
Jun-02	19	39	48.72%	49.98%	725	2419	29.97%	2.43	0.48

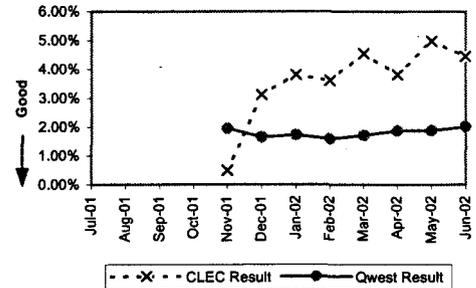


Repair Repeat Report Rate (Percent) (MR-7E*) (Parity)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	17	49	34.69%	47.60%	481	1882	25.56%	1.41	-0.14
Sep-01	9	28	32.14%	46.70%	353	1323	26.68%	0.65	-0.6
Oct-01	9	45	20.00%	40.00%	349	1369	25.49%	-0.83	-1.51
Nov-01	7	22	31.82%	46.58%	262	1191	22.00%	1.07	-0.35
Dec-01	2	10	20.00%	40.00%	297	1049	28.31%	-0.58	-1.35
Jan-02	7	14	50.00%	50.00%	262	1033	25.36%	1.95	0.19
Feb-02	9	15	60.00%	48.99%	269	1032	26.07%	2.72	0.65
Mar-02	6	19	31.58%	46.48%	344	1222	28.15%	0.35	-0.79
Apr-02	5	13	38.46%	48.65%	467	1431	32.63%	0.45	-0.73
May-02	6	19	31.58%	46.48%	431	1533	28.11%	0.35	-0.79
Jun-02									

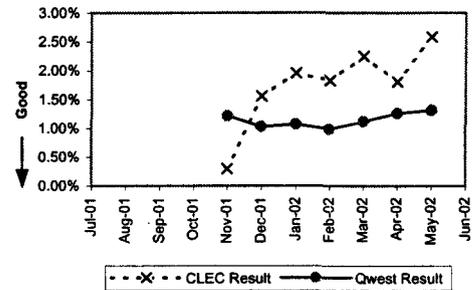


Checklist #14 - Resale - DS1 Repair

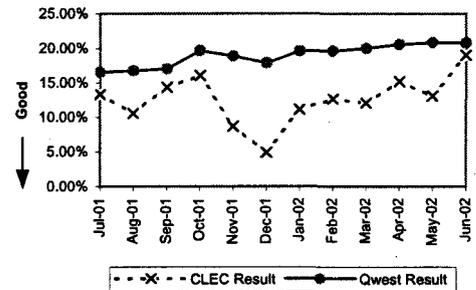
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	210	42644	0.49%	7.00%	6182	318019	1.94%	-20.39	-13.39
Dec-01	58	1858	3.12%	17.39%	5280	320210	1.65%	4.97	2.02
Jan-02	72	1892	3.81%	19.13%	5549	322799	1.72%	6.96	3.23
Feb-02	69	1914	3.61%	18.64%	5105	322988	1.58%	7.08	3.3
Mar-02	87	1909	4.56%	20.86%	5519	322151	1.71%	9.55	4.81
Apr-02	78	2044	3.82%	19.16%	6018	321850	1.87%	6.48	2.94
May-02	106	2129	4.98%	21.75%	6075	322674	1.88%	10.48	5.37
Jun-02	98	2194	4.47%	20.66%	6585	325120	2.03%	8.09	3.92



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	126	42644	0.30%	5.43%	3875	318019	1.22%	-16.31	-10.92
Dec-01	29	1858	1.56%	12.40%	3305	320210	1.03%	2.25	0.37
Jan-02	37	1892	1.96%	13.85%	3466	322799	1.07%	3.71	1.26
Feb-02	35	1914	1.83%	13.40%	3196	322988	0.99%	3.7	1.25
Mar-02	43	1909	2.25%	14.84%	3623	322151	1.12%	4.66	1.83
Apr-02	37	2044	1.81%	13.33%	4080	321850	1.27%	2.19	0.33
May-02	55	2129	2.58%	15.86%	4263	322674	1.32%	5.08	2.09
Jun-02									

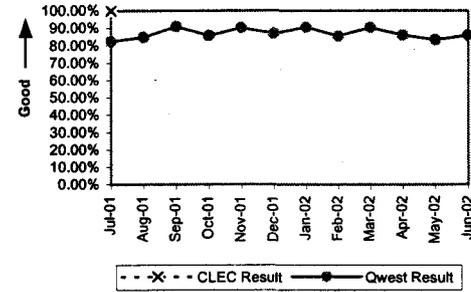


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	28	210	13.33%	33.99%	1560	9438	16.53%	-1.23	-1.75
Aug-01	31	294	10.54%	30.71%	1635	9757	16.76%	-2.81	-2.71
Sep-01	25	174	14.37%	35.08%	1321	7768	17.01%	-0.92	-1.56
Oct-01	35	218	16.06%	36.71%	1740	8860	19.64%	-1.32	-1.8
Nov-01	20	230	8.70%	28.18%	1436	7618	18.85%	-3.88	-3.36
Dec-01	3	61	4.92%	21.62%	1149	6429	17.87%	-2.63	-2.6
Jan-02	9	81	11.11%	31.43%	1351	6900	19.58%	-1.91	-2.16
Feb-02	10	79	12.66%	33.25%	1244	6349	19.59%	-1.54	-1.94
Mar-02	12	99	12.12%	32.64%	1378	6897	19.98%	-1.94	-2.18
Apr-02	14	92	15.22%	35.92%	1559	7577	20.58%	-1.26	-1.77
May-02	16	122	13.11%	33.76%	1597	7672	20.82%	-2.08	-2.26
Jun-02	23	121	19.01%	39.24%	1727	8312	20.78%	-0.48	-1.29

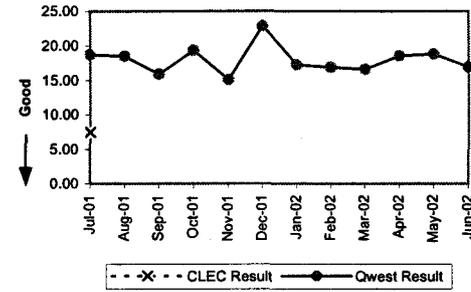


Checklist #14 - Resale - Installation for DS3 and Higher

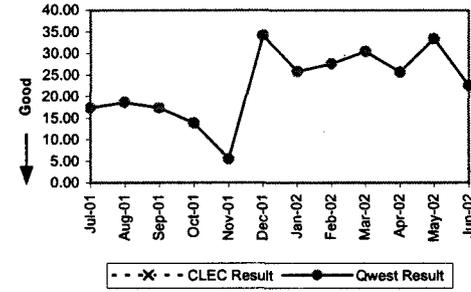
Installation Commitments Met (Percent) (OP-3D) (Parity) - Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01		2	2	100.00%	0.00%	141	171	82.46%	-0.65	-1.39
Aug-01						140	165	84.85%		
Sep-01						212	233	90.99%		
Oct-01						169	197	85.79%		
Nov-01						156	173	90.17%		
Dec-01						141	162	87.04%		
Jan-02						220	243	90.54%		
Feb-02						118	138	85.51%		
Mar-02						273	302	90.40%		
Apr-02						189	220	85.91%		
May-02						145	174	83.33%		
Jun-02						197	229	86.03%		



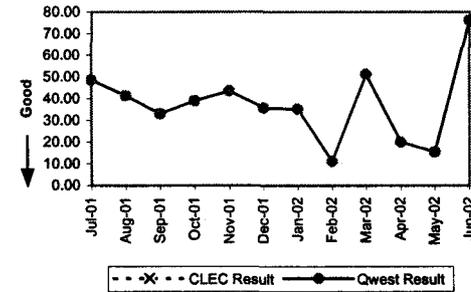
Installation Interval (Average Days) (OP-4D) (Parity) - Interval Zone One										
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr	
Jul-01		15	2	7.50	0.71	7591	406	18.70	-0.78	-1.47
Aug-01						6486	351	18.48		
Sep-01						7901	498	15.87		
Oct-01						9329	483	19.31		
Nov-01						4724	313	15.09		
Dec-01						6202	271	22.89		
Jan-02						7139	414	17.24		
Feb-02						4336	257	16.87		
Mar-02						7026	424	16.57		
Apr-02						6947	375	18.53		
May-02						6169	328	18.81		
Jun-02						5782	342	16.91		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					892	161	5.54		
Dec-01					1295	38	34.08		
Jan-02					1162	45	25.82		
Feb-02					910	33	27.58		
Mar-02					1643	54	30.43		
Apr-02					1231	48	25.65		
May-02					1604	48	33.42		
Jun-02					967	43	22.49		

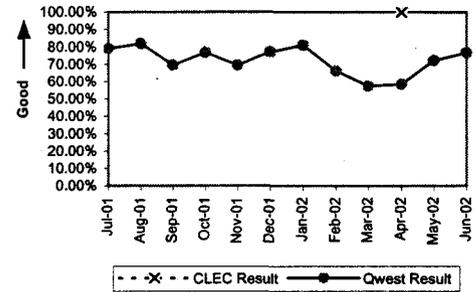


Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity) - Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					388	10	38.80		
Nov-01					217	5	43.40		
Dec-01					107	3	35.67		
Jan-02					70	2	35.00		
Feb-02					11	1	11.00		
Mar-02					102	2	51.00		
Apr-02					60	3	20.00		
May-02					31	2	15.50		
Jun-02					76	1	76.00		

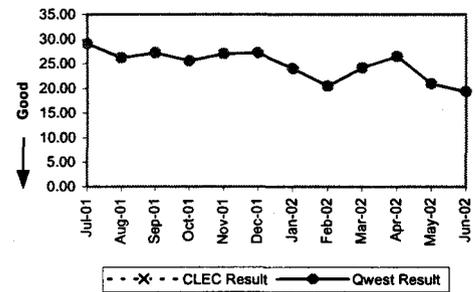


Checklist #14 - Resale - Installation for DS3 and Higher

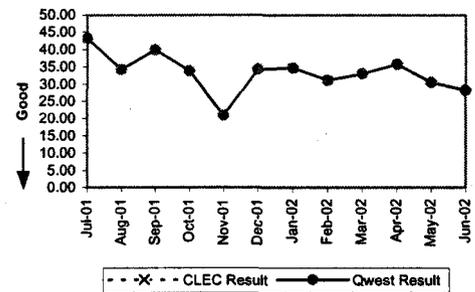
Installation Commitments Met (Percent) (OP-3E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					34	43	79.07%		
Aug-01					50	61	81.97%		
Sep-01					41	59	69.49%		
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01					64	83	77.11%		
Jan-02					68	84	80.95%		
Feb-02					43	65	66.15%		
Mar-02					42	73	57.53%		
Apr-02	1	1	100.00%	0.00%	41	70	58.57%	-0.84	-1.51
May-02					63	87	72.41%		
Jun-02					76	99	76.77%		



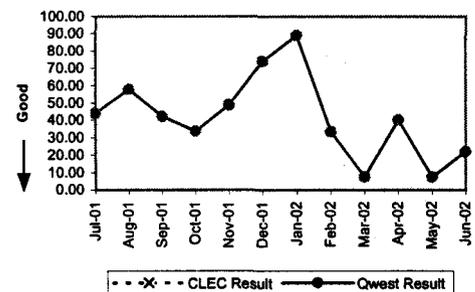
Installation Interval (Average Days) (OP-4E) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					4543	156	29.12		
Aug-01					3559	136	26.17		
Sep-01					3672	135	27.20		
Oct-01					5137	201	25.56		
Nov-01					4316	160	26.98		
Dec-01					3726	137	27.20		
Jan-02					3554	148	24.01		
Feb-02					2213	108	20.49		
Mar-02					3048	126	24.19		
Apr-02					3839	145	26.48		
May-02					3297	157	21.00		
Jun-02					2926	151	19.38		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2248	52	43.23		
Aug-01					1506	44	34.23		
Sep-01					1516	38	39.89		
Oct-01					2261	67	33.75		
Nov-01					1841	88	20.92		
Dec-01					1168	34	34.35		
Jan-02					900	26	34.62		
Feb-02					841	27	31.15		
Mar-02					1551	47	33.00		
Apr-02					1752	49	35.76		
May-02					1037	34	30.50		
Jun-02					986	35	28.17		

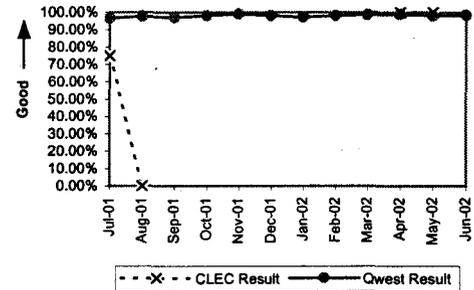


Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity) - Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.12		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					370	5	74.00		
Jan-02					356	4	89.00		
Feb-02					67	2	33.50		
Mar-02					15	2	7.50		
Apr-02					121	3	40.33		
May-02					15	2	7.50		
Jun-02					44	2	22.00		

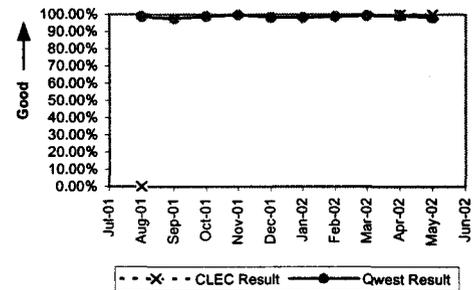


Checklist #14 - Resale - Installation for DS3 and Higher

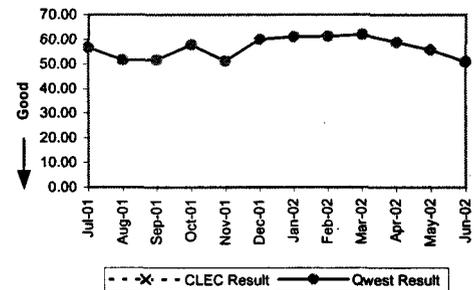
New Service Installation Quality (Percent) (OP-5) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	3	4	75.00%	43.30%	529	547	96.71%	1.5	-0.09
Aug-01	0	1	0.00%	0.00%	524	536	97.76%	2.28	0.39
Sep-01					559	576	97.05%		
Oct-01					675	689	97.97%		
Nov-01					604	609	99.18%		
Dec-01					445	454	98.02%		
Jan-02					488	502	97.21%		
Feb-02					467	476	98.11%		
Mar-02					460	467	98.50%		
Apr-02	1	1	100.00%	0.00%	537	544	98.71%	-0.11	-1.07
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09
Jun-02					488	496	98.39%		



New Service Installation Quality (Percent) (OP-5*) (Parity) - Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	0	1	0.00%	0.00%	528	536	98.51%	2.42	0.47
Sep-01					562	576	97.57%		
Oct-01					680	689	98.69%		
Nov-01					607	609	99.67%		
Dec-01					446	454	98.24%		
Jan-02					492	502	98.01%		
Feb-02					469	476	98.53%		
Mar-02					463	467	99.14%		
Apr-02	1	1	100.00%	0.00%	540	544	99.26%	-0.09	-1.05
May-02	1	1	100.00%	0.00%	500	510	98.04%	-0.14	-1.09
Jun-02									



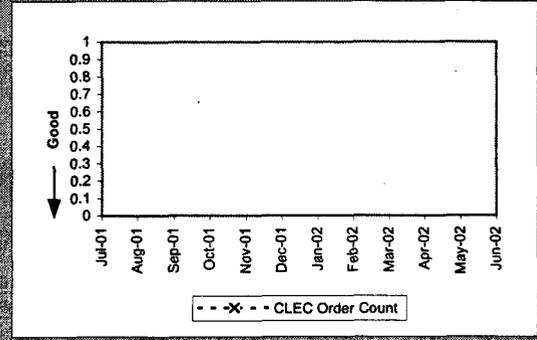
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					12089	213	56.76		
Aug-01					12347	239	51.66		
Sep-01					12570	243	51.73		
Oct-01					12902	223	57.86		
Nov-01					11028	215	51.29		
Dec-01					10041	167	60.13		
Jan-02					10005	164	61.01		
Feb-02					9674	158	61.23		
Mar-02					9604	155	61.96		
Apr-02					10246	174	58.89		
May-02					10730	192	55.89		
Jun-02					11437	224	51.06		



Checklist #14 - Resale - Installation for DS3 and Higher

Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B) (Diagnostic)

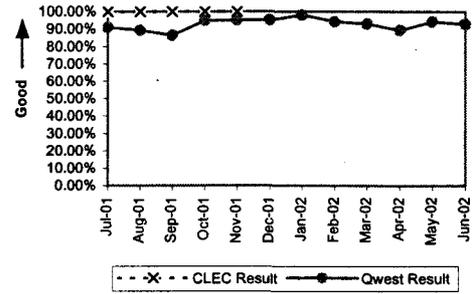
Date	CLEC Order Count
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	
Mar-02	
Apr-02	
May-02	
Jun-02	



Checklist #14 - Resale - Repair for DS3 and Higher

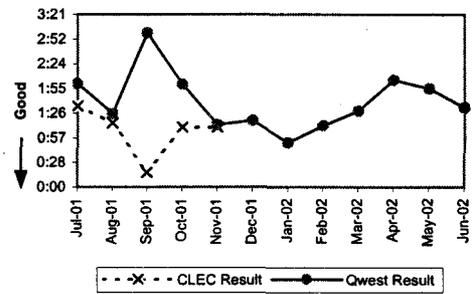
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	90	99	90.91%	-0.31	-1.19
Aug-01	4	4	100.00%	0.00%	101	113	89.38%	-0.68	-1.41
Sep-01	6	6	100.00%	0.00%	133	154	86.36%	-0.95	-1.58
Oct-01	5	5	100.00%	0.00%	128	135	94.81%	-0.51	-1.31
Nov-01	5	5	100.00%	0.00%	121	127	95.28%	-0.49	-1.3
Dec-01					98	103	95.15%		
Jan-02					116	118	98.31%		
Feb-02					83	88	94.32%		
Mar-02					95	102	93.14%		
Apr-02					101	113	89.38%		
May-02					100	106	94.34%		
Jun-02					106	114	92.98%		



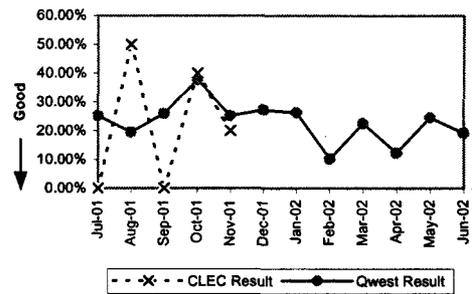
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1:35	1	1:35		199:17	99	2:01	-0.13	-1.08
Aug-01	5:01	4	1:15	0:59	161:41	113	1:26	-0.18	-1.11
Sep-01	1:41	6	0:17	0:16	461:47	154	3:00	-0.93	-1.57
Oct-01	5:48	5	1:10	1:31	270:13	135	2:00	-0.27	-1.17
Nov-01	5:51	5	1:10	0:41	154:42	127	1:13	-0.08	-1.05
Dec-01					134:43	103	1:18		
Jan-02					101:44	118	0:52		
Feb-02					106:00	88	1:12		
Mar-02					151:40	102	1:29		
Apr-02					235:19	113	2:05		
May-02					202:45	106	1:55		
Jun-02					175:54	114	1:33		



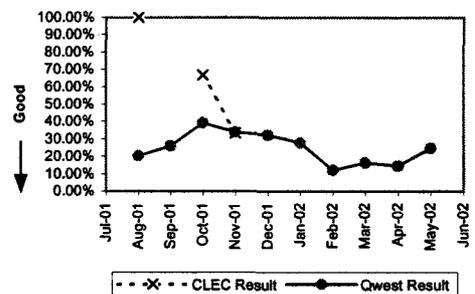
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	1	0.00%	0.00%	25	99	25.25%	-0.58	-1.35
Aug-01	2	4	50.00%	50.00%	22	113	19.47%	1.28	-0.22
Sep-01	0	6	0.00%	0.00%	40	154	25.97%	-1.42	-1.87
Oct-01	2	5	40.00%	48.99%	51	135	37.78%	0.09	-0.94
Nov-01	1	5	20.00%	40.00%	32	127	25.20%	-0.26	-1.16
Dec-01					28	103	27.18%		
Jan-02					31	118	26.27%		
Feb-02					9	88	10.23%		
Mar-02					23	102	22.55%		
Apr-02					14	113	12.39%		
May-02					26	106	24.53%		
Jun-02					22	114	19.30%		



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)- Interval Zone One

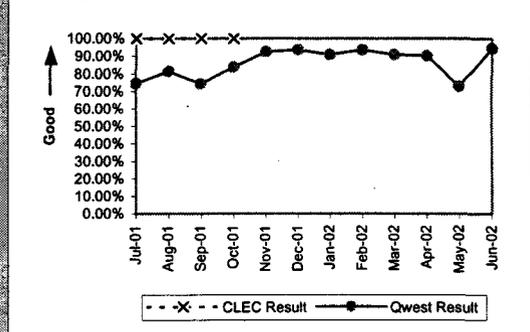
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	1	100.00%	0.00%	14	69	20.29%	1.27	-0.23
Sep-01					24	93	25.81%		
Oct-01	2	3	66.67%	47.14%	27	69	39.13%	0.83	-0.5
Nov-01	1	3	33.33%	47.14%	23	68	33.82%	-0.02	-1.01
Dec-01					20	62	32.26%		
Jan-02					17	61	27.87%		
Feb-02					6	50	12.00%		
Mar-02					9	55	16.36%		
Apr-02					9	62	14.52%		
May-02					14	57	24.56%		
Jun-02									



Checklist #14 - Resale - Repair for DS3 and Higher

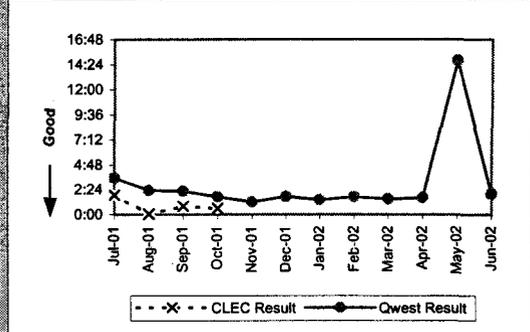
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	38	51	74.51%	-0.58	-1.35
Aug-01	1	1	100.00%	0.00%	35	43	81.40%	-0.47	-1.29
Sep-01	2	2	100.00%	0.00%	29	39	74.36%	-0.81	-1.49
Oct-01	1	1	100.00%	0.00%	31	37	83.78%	-0.43	-1.26
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		
Mar-02					30	33	90.91%		
Apr-02					37	41	90.24%		
May-02					27	37	72.97%		
Jun-02					34	36	94.44%		



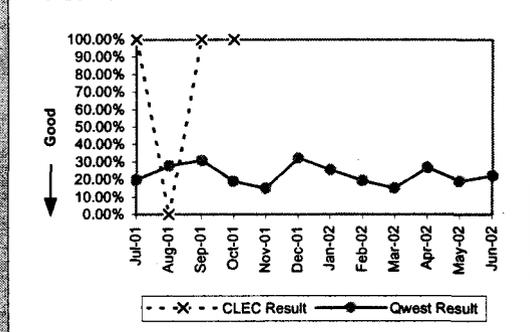
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1:55	1	1:55		180:02	51	3:32	-0.36	-1.22
Aug-01	0:03	1	0:03		102:00	43	2:22	-1.3	-1.79
Sep-01	1:36	2	0:48	0:03	87:29	39	2:15	-1.1	-1.67
Oct-01	0:35	1	0:35		63:25	27	1:43	-0.63	-1.38
Nov-01					33:26	37	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:16	31	1:43		
Mar-02					50:27	33	1:32		
Apr-02					66:52	41	1:38		
May-02					546:21	37	14:46		
Jun-02					73:19	36	2:02		



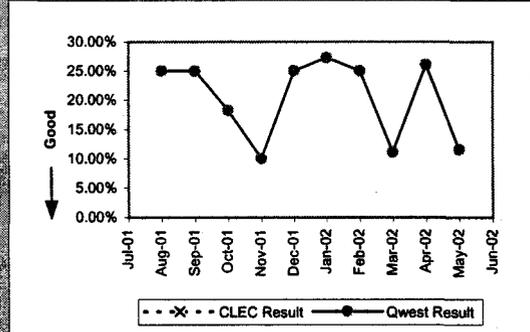
Repair Repeat Report Rate (Percent) (MR-7E) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	1	100.00%	0.00%	10	51	19.61%	1.28	-0.22
Aug-01	0	1	0.00%	0.00%	12	43	27.91%	-0.62	-1.37
Sep-01	2	2	100.00%	0.00%	12	39	30.77%	1.68	0.02
Oct-01	1	1	100.00%	0.00%	7	37	18.92%	1.29	-0.22
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		
Mar-02					5	33	15.15%		
Apr-02					11	41	26.83%		
May-02					7	37	18.92%		
Jun-02					8	36	22.22%		



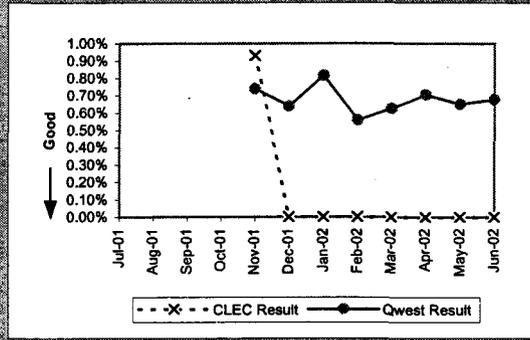
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02					5	20	25.00%		
Mar-02					2	18	11.11%		
Apr-02					6	23	26.09%		
May-02					3	26	11.54%		
Jun-02									

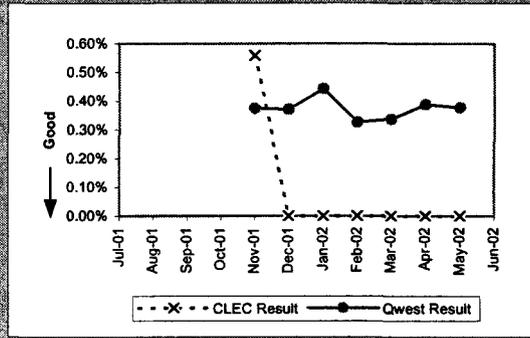


Checklist #14 - Resale - Repair for DS3 and Higher

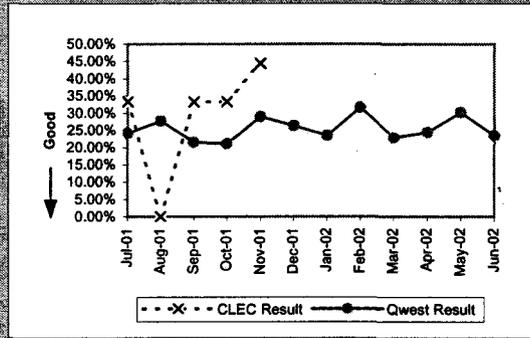
Trouble Rate (Percent) (MR-8) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	5	537	0.93%	9.60%	154	20806	0.74%	0.51	-0.69
Dec-01	0	4	0.00%	0.00%	134	21020	0.64%	-0.16	-1.1
Jan-02	0	6	0.00%	0.00%	173	21223	0.82%	-0.22	-1.13
Feb-02	0	6	0.00%	0.00%	119	21400	0.56%	-0.18	-1.11
Mar-02	0	7	0.00%	0.00%	135	21641	0.62%	-0.21	-1.13
Apr-02	0	8	0.00%	0.00%	154	21880	0.70%	-0.24	-1.14
May-02	0	8	0.00%	0.00%	143	21962	0.65%	-0.23	-1.14
Jun-02	0	11	0.00%	0.00%	150	22094	0.68%	-0.27	-1.17



Trouble Rate (Percent) (MR-8*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	3	537	0.56%	7.45%	78	20806	0.37%	0.69	-0.58
Dec-01	0	4	0.00%	0.00%	78	21020	0.37%	-0.12	-1.07
Jan-02	0	6	0.00%	0.00%	94	21223	0.44%	-0.16	-1.1
Feb-02	0	6	0.00%	0.00%	70	21400	0.33%	-0.14	-1.09
Mar-02	0	7	0.00%	0.00%	73	21641	0.34%	-0.15	-1.09
Apr-02	0	8	0.00%	0.00%	85	21880	0.39%	-0.18	-1.11
May-02	0	8	0.00%	0.00%	83	21962	0.38%	-0.17	-1.11
Jun-02									

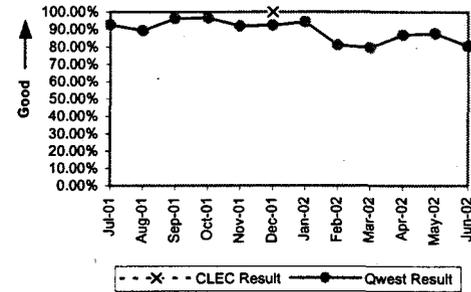


Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	1	3	33.33%	47.14%	48	198	24.24%	0.34	-0.79
Aug-01	0	5	0.00%	0.00%	60	216	27.78%	-1.37	-1.83
Sep-01	4	12	33.33%	47.14%	53	246	21.54%	0.93	-0.43
Oct-01	3	9	33.33%	47.14%	46	218	21.10%	0.84	-0.49
Nov-01	4	9	44.44%	49.69%	63	217	29.03%	0.95	-0.42
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		
Mar-02					40	175	22.86%		
Apr-02					50	204	24.51%		
May-02					62	205	30.24%		
Jun-02					46	196	23.47%		

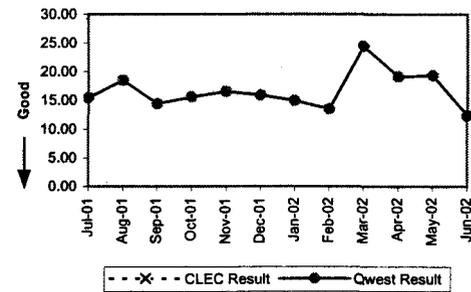


Checklist #14 - Resale - Frame Relay Installation

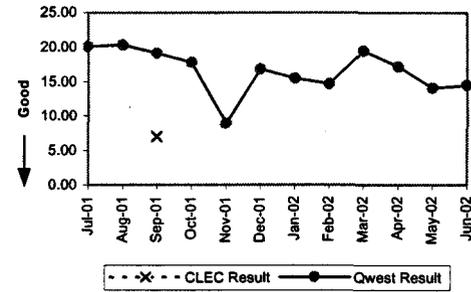
Installation Commitments Met (Percent) (OP-3D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					656	707	92.79%		
Aug-01					411	460	89.35%		
Sep-01					811	843	96.20%		
Oct-01					691	715	96.64%		
Nov-01					575	625	92.00%		
Dec-01	1	1	100.00%	0.00%	387	419	92.36%	-0.29	-1.17
Jan-02					460	488	94.26%		
Feb-02					450	555	81.08%		
Mar-02					428	539	79.41%		
Apr-02					436	502	86.85%		
May-02					639	728	87.77%		
Jun-02					491	608	80.76%		



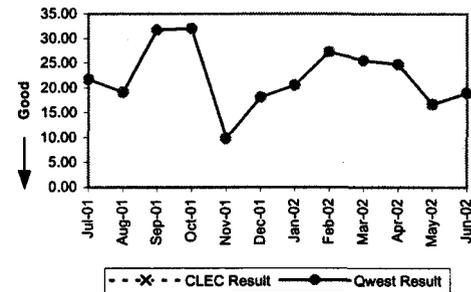
Installation Interval (Average Days) (OP-4D) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					464	30	15.47		
Aug-01					407	22	18.50		
Sep-01					260	18	14.44		
Oct-01					327	21	15.57		
Nov-01					182	11	16.55		
Dec-01					159	10	15.90		
Jan-02					239	16	14.94		
Feb-02					243	18	13.50		
Mar-02					561	23	24.39		
Apr-02					230	12	19.17		
May-02					426	22	19.36		
Jun-02					186	15	12.40		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2487	124	20.06		
Aug-01					2191	108	20.29		
Sep-01	14	2	7.00	1.41	3494	183	19.09	-0.8	-1.49
Oct-01					3196	180	17.76		
Nov-01					1798	202	8.90		
Dec-01					1578	94	16.79		
Jan-02					1840	119	15.46		
Feb-02					1701	116	14.66		
Mar-02					2329	120	19.41		
Apr-02					1184	69	17.16		
May-02					1421	101	14.07		
Jun-02					1732	120	14.43		



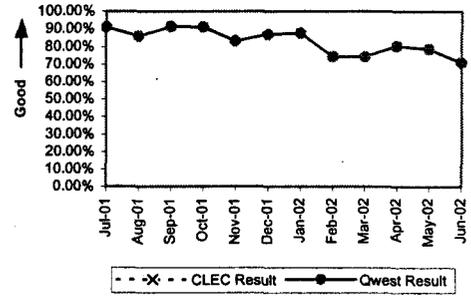
Delayed Days for Facility Reasons (Average Days) (OP-6B-4) (Parity)-- Interval Zone One									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					521	24	21.71		
Aug-01					459	24	19.12		
Sep-01					444	14	31.71		
Oct-01					320	10	32.00		
Nov-01					177	18	9.83		
Dec-01					272	15	18.13		
Jan-02					185	9	20.56		
Feb-02					218	8	27.25		
Mar-02					153	6	25.50		
Apr-02					198	8	24.75		
May-02					167	10	16.70		
Jun-02					189	10	18.90		



Checklist #14 - Resale - Frame Relay Installation

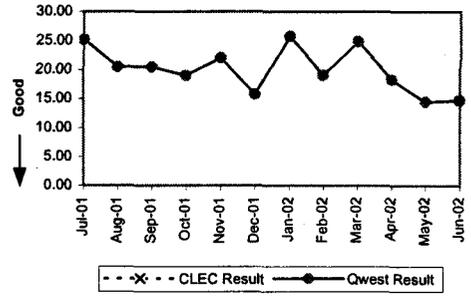
Installation Commitments Met (Percent) (OP-3E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					788	864	91.20%		
Aug-01					403	469	85.93%		
Sep-01					553	604	91.56%		
Oct-01					491	539	91.09%		
Nov-01					361	434	83.18%		
Dec-01					292	336	86.90%		
Jan-02					374	426	87.79%		
Feb-02					414	557	74.33%		
Mar-02					438	591	74.11%		
Apr-02					438	545	80.37%		
May-02					509	646	78.79%		
Jun-02					426	601	70.88%		



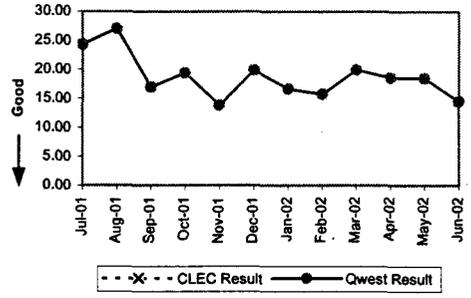
Installation Interval (Average Days) (OP-4E) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					580	23	25.22		
Aug-01					922	45	20.49		
Sep-01					799	39	20.49		
Oct-01					494	26	19.00		
Nov-01					506	23	22.00		
Dec-01					315	20	15.75		
Jan-02					438	17	25.76		
Feb-02					419	22	19.05		
Mar-02					720	29	24.83		
Apr-02					128	7	18.29		
May-02					448	31	14.45		
Jun-02					383	26	14.73		



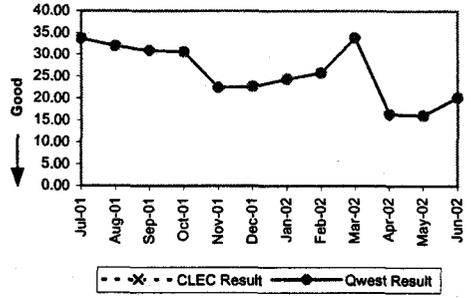
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3503	144	24.33		
Aug-01					2756	102	27.02		
Sep-01					2966	175	16.95		
Oct-01					3111	160	19.44		
Nov-01					2603	188	13.85		
Dec-01					1950	98	19.90		
Jan-02					2312	139	16.63		
Feb-02					2186	139	15.73		
Mar-02					3131	157	19.94		
Apr-02					2226	120	18.55		
May-02					2687	145	18.53		
Jun-02					2368	163	14.53		



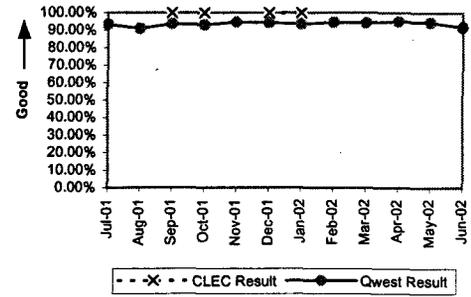
Delayed Days for Facility Reasons (Average Days) (OP-6B-5) (Parity)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					809	24	33.71		
Aug-01					1118	35	31.94		
Sep-01					802	26	30.85		
Oct-01					765	25	30.60		
Nov-01					471	21	22.43		
Dec-01					294	13	22.62		
Jan-02					316	13	24.31		
Feb-02					386	15	25.73		
Mar-02					540	16	33.75		
Apr-02					98	6	16.33		
May-02					112	7	16.00		
Jun-02					342	17	20.12		

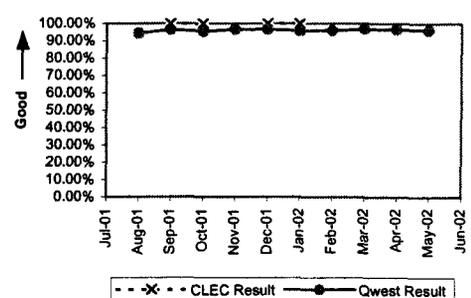


Checklist #14 - Resale - Frame Relay Installation

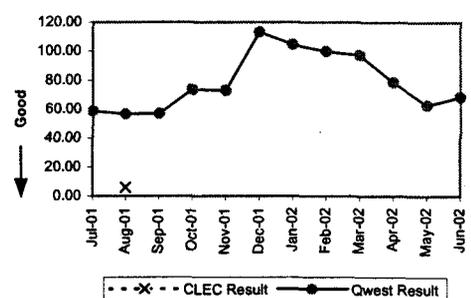
New Service Installation Quality (Percent) (OP-5) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Jul-01					1666	1787	93.23%		
Aug-01					1463	1607	91.04%		
Sep-01	1	1	100.00%	0.00%	1562	1667	93.70%	-0.26	-1.16
Oct-01	1	1	100.00%	0.00%	1790	1922	93.13%	-0.27	-1.17
Nov-01					1483	1568	94.58%		
Dec-01	1	1	100.00%	0.00%	1103	1170	94.27%	-0.25	-1.15
Jan-02	1	1	100.00%	0.00%	1043	1117	93.38%	-0.27	-1.16
Feb-02					1171	1240	94.44%		
Mar-02					1164	1237	94.10%		
Apr-02					1140	1200	95.00%		
May-02					1256	1329	94.51%		
Jun-02					1314	1430	91.89%		



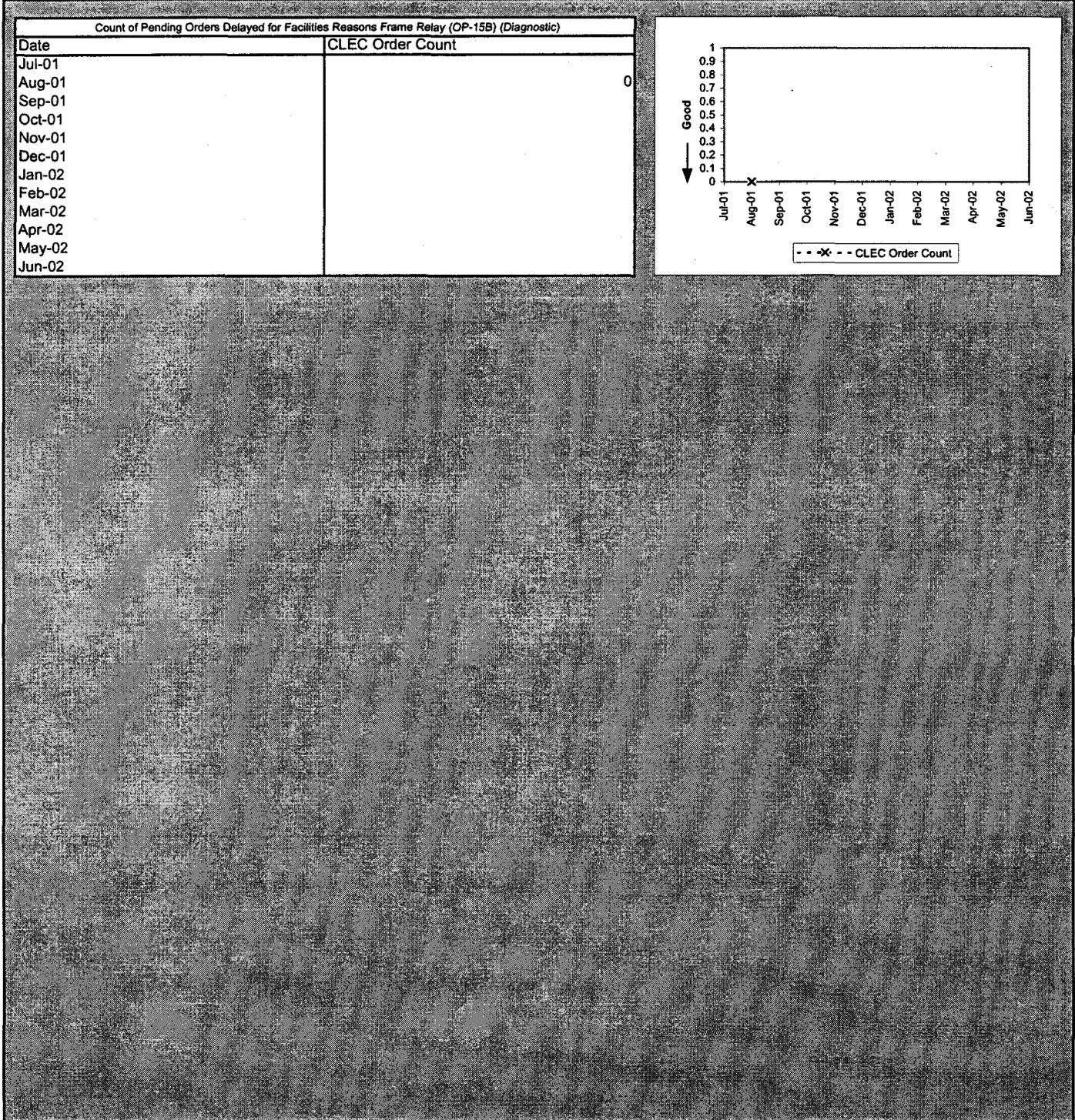
New Service Installation Quality (Percent) (OP-5*) (Parity)- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					1515	1607	94.28%		
Sep-01	1	1	100.00%	0.00%	1609	1667	96.52%	-0.19	-1.12
Oct-01	1	1	100.00%	0.00%	1833	1922	95.37%	-0.22	-1.13
Nov-01					1513	1568	96.49%		
Dec-01	1	1	100.00%	0.00%	1131	1170	96.67%	-0.19	-1.11
Jan-02	1	1	100.00%	0.00%	1070	1117	95.79%	-0.21	-1.13
Feb-02					1189	1240	95.89%		
Mar-02					1198	1237	96.85%		
Apr-02					1160	1200	96.67%		
May-02					1277	1329	96.09%		
Jun-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A) (Diagnostic)									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
Jul-01					22859	389	58.76		
Aug-01	6	1	6.00		25375	449	56.51	-0.64	-1.39
Sep-01					23177	406	57.09		
Oct-01					24264	330	73.53		
Nov-01					24952	342	72.96		
Dec-01					21160	187	113.16		
Jan-02					23563	225	104.72		
Feb-02					24230	243	99.71		
Mar-02					22668	233	97.29		
Apr-02					22816	290	78.68		
May-02					22028	351	62.76		
Jun-02					22355	326	68.57		



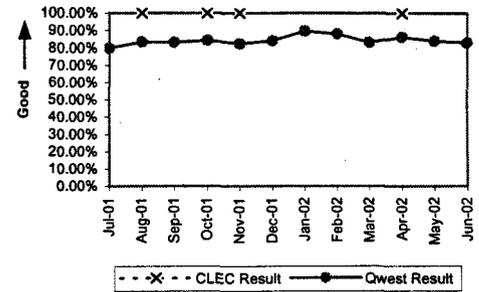
Checklist #14 - Resale - Frame Relay Installation



Checklist #14 - Resale - Frame Relay Repair

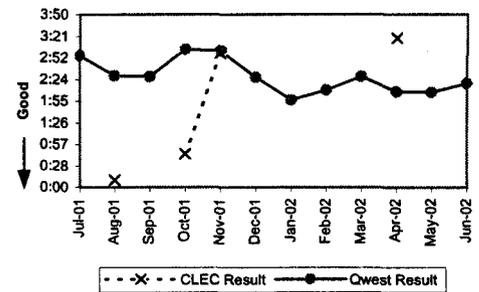
All Troubles Cleared within 4 hours (Percent) (MR-5A) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					875	1094	79.98%		
Aug-01	1	1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
Sep-01					713	856	83.29%		
Oct-01	1	1	100.00%	0.00%	806	955	84.40%	-0.43	-1.26
Nov-01	1	1	100.00%	0.00%	710	861	82.46%	-0.46	-1.28
Dec-01					683	811	84.22%		
Jan-02					729	812	89.78%		
Feb-02					626	710	88.17%		
Mar-02					625	750	83.33%		
Apr-02	1	1	100.00%	0.00%	687	795	86.42%	-0.4	-1.24
May-02					669	795	84.15%		
Jun-02					788	945	83.39%		



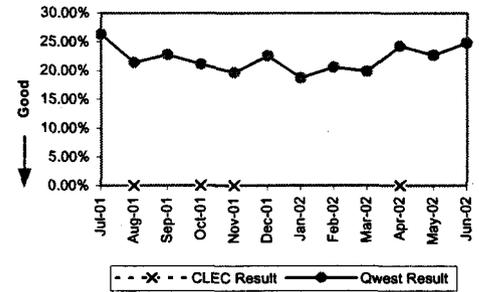
Mean Time to Restore (Hours:Minutes) (MR-6D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					3202:57	1094	2:56		
Aug-01	0:10	1	0:10		2906:46	1168	2:29	-0.55	-1.33
Sep-01					2116:31	856	2:28		
Oct-01	0:45	1	0:45		2925:14	955	3:04	-0.25	-1.15
Nov-01	2:59	1	2:59		2617:08	861	3:02	-0.01	-1
Dec-01					1987:34	811	2:27		
Jan-02					1586:16	812	1:57		
Feb-02					1537:16	710	2:10		
Mar-02					1845:20	750	2:28		
Apr-02	3:19	1	3:19		1691:56	795	2:08	0.9	-0.45
May-02					1679:33	795	2:07		
Jun-02					2192:43	945	2:19		



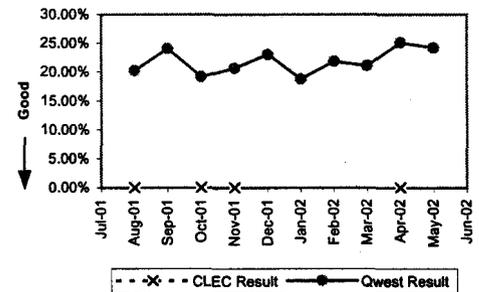
Repair Repeat Report Rate (Percent) (MR-7D) (Parity)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					288	1094	26.33%		
Aug-01	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
Sep-01					195	856	22.78%		
Oct-01	0	1	0.00%	0.00%	201	955	21.05%	-0.52	-1.31
Nov-01	0	1	0.00%	0.00%	169	861	19.63%	-0.49	-1.3
Dec-01					183	811	22.56%		
Jan-02					152	812	18.72%		
Feb-02					146	710	20.56%		
Mar-02					149	750	19.87%		
Apr-02	0	1	0.00%	0.00%	193	795	24.28%	-0.57	-1.34
May-02					180	795	22.64%		
Jun-02					234	945	24.76%		



Repair Repeat Report Rate (Percent) (MR-7D\*) (Parity)-- Interval Zone One

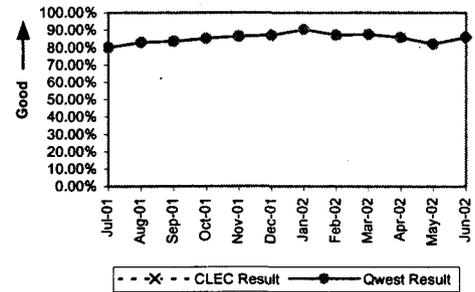
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					151	748	20.19%	-0.5	-1.31
Aug-01	0	1	0.00%	0.00%	132	549	24.04%		
Sep-01					118	616	19.16%	-0.49	-1.3
Oct-01	0	1	0.00%	0.00%	114	553	20.61%	-0.51	-1.31
Nov-01	0	1	0.00%	0.00%	118	512	23.05%		
Dec-01					93	495	18.79%		
Jan-02					101	463	21.81%		
Feb-02					105	498	21.08%		
Mar-02					132	526	25.10%	-0.58	-1.35
Apr-02	0	1	0.00%	0.00%	135	558	24.19%		
May-02									
Jun-02									



Checklist #14 - Resale - Frame Relay Repair

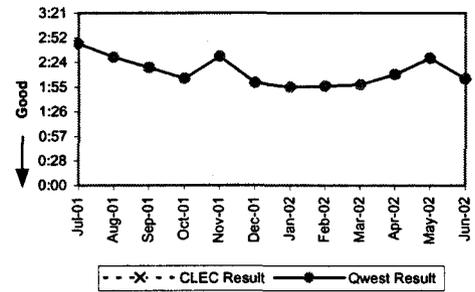
All Troubles Cleared within 4 hours (Percent) (MR-5B) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					823	1026	80.21%		
Aug-01					838	1009	83.05%		
Sep-01					664	793	83.73%		
Oct-01					732	859	85.22%		
Nov-01					588	680	86.47%		
Dec-01					609	700	87.00%		
Jan-02					607	671	90.46%		
Feb-02					518	594	87.21%		
Mar-02					558	637	87.60%		
Apr-02					597	695	85.90%		
May-02					615	749	82.11%		
Jun-02					756	879	86.01%		



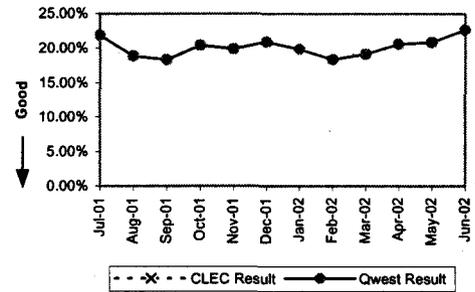
Mean Time to Restore (Hours:Minutes) (MR-6E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					2831:11	1026	2:46		
Aug-01					2518:49	1009	2:30		
Sep-01					1828:54	793	2:18		
Oct-01					1794:29	859	2:05		
Nov-01					1711:44	680	2:31		
Dec-01					1404:02	700	2:00		
Jan-02					1283:57	671	1:55		
Feb-02					1149:24	594	1:56		
Mar-02					1248:13	637	1:58		
Apr-02					1505:20	695	2:10		
May-02					1855:25	749	2:29		
Jun-02					1835:55	879	2:05		



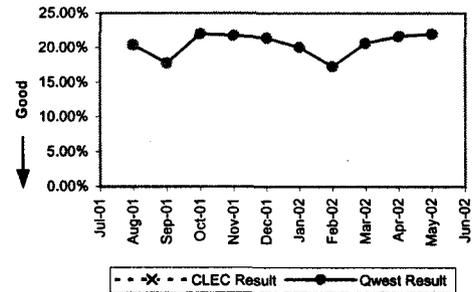
Repair Repeat Report Rate (Percent) (MR-7E) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					224	1026	21.83%		
Aug-01					190	1009	18.83%		
Sep-01					145	793	18.29%		
Oct-01					175	859	20.37%		
Nov-01					135	680	19.85%		
Dec-01					146	700	20.86%		
Jan-02					133	671	19.82%		
Feb-02					109	594	18.35%		
Mar-02					122	637	19.15%		
Apr-02					143	695	20.58%		
May-02					156	749	20.83%		
Jun-02					199	879	22.64%		



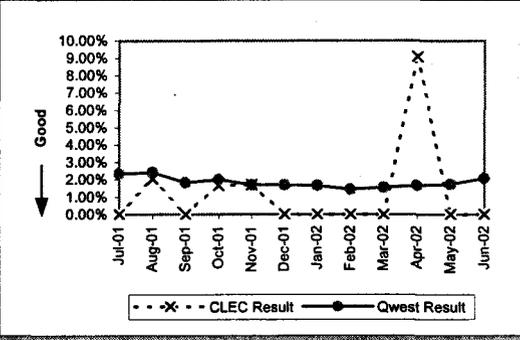
Repair Repeat Report Rate (Percent) (MR-7E\*) (Parity)- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01					123	603	20.40%		
Sep-01					87	491	17.72%		
Oct-01					114	518	22.01%		
Nov-01					84	386	21.76%		
Dec-01					87	406	21.43%		
Jan-02					76	379	20.05%		
Feb-02					64	371	17.25%		
Mar-02					78	378	20.63%		
Apr-02					97	448	21.65%		
May-02					112	509	22.00%		
Jun-02									

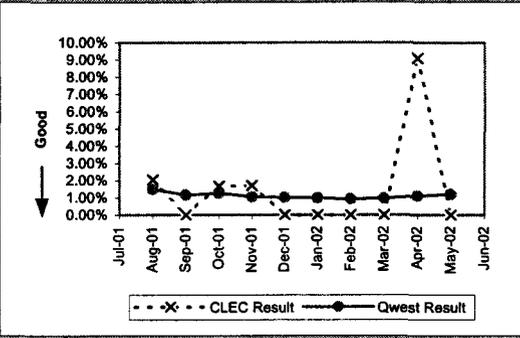


Checklist #14 - Resale - Frame Relay Repair

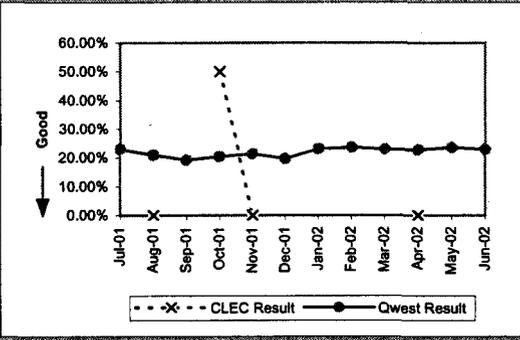
Trouble Rate (Percent) (MR-8) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01	0	51	0.00%	0.00%	2120	90328	2.35%	-1.11	-1.67
Aug-01	1	49	2.04%	14.14%	2177	90443	2.41%	-0.17	-1.1
Sep-01	0	52	0.00%	0.00%	1649	90462	1.82%	-0.98	-1.6
Oct-01	1	60	1.67%	12.80%	1814	90466	2.01%	-0.19	-1.11
Nov-01	1	59	1.69%	12.91%	1541	90265	1.71%	-0.01	-1
Dec-01	0	9	0.00%	0.00%	1511	90053	1.68%	-0.39	-1.24
Jan-02	0	9	0.00%	0.00%	1483	90040	1.65%	-0.39	-1.24
Feb-02	0	9	0.00%	0.00%	1304	90317	1.44%	-0.36	-1.22
Mar-02	0	10	0.00%	0.00%	1387	89687	1.55%	-0.4	-1.24
Apr-02	1	11	9.09%	28.75%	1490	89095	1.67%	1.33	-0.19
May-02	0	12	0.00%	0.00%	1544	88711	1.74%	-0.46	-1.28
Jun-02	0	13	0.00%	0.00%	1824	88068	2.07%	-0.52	-1.32



Trouble Rate (Percent) (MR-8*) (Parity)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01									
Aug-01	1	49	2.04%	14.14%	1351	90443	1.49%	0.4	-0.76
Sep-01	0	52	0.00%	0.00%	1040	90462	1.15%	-0.78	-1.47
Oct-01	1	60	1.67%	12.80%	1134	90466	1.25%	0.37	-0.77
Nov-01	1	59	1.69%	12.91%	939	90265	1.04%	0.54	-0.67
Dec-01	0	9	0.00%	0.00%	918	90053	1.02%	-0.3	-1.19
Jan-02	0	9	0.00%	0.00%	874	90040	0.97%	-0.3	-1.18
Feb-02	0	9	0.00%	0.00%	834	90317	0.92%	-0.29	-1.18
Mar-02	0	10	0.00%	0.00%	876	89687	0.98%	-0.31	-1.19
Apr-02	1	11	9.09%	28.75%	974	89095	1.09%	1.56	-0.05
May-02	0	12	0.00%	0.00%	1067	88711	1.20%	-0.38	-1.23
Jun-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) (Diagnostic)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jul-01					633	2753	22.99%		
Aug-01	0	1	0.00%	0.00%	576	2753	20.92%	-0.51	-1.31
Sep-01					394	2043	19.29%		
Oct-01	1	2	50.00%	50.00%	467	2281	20.47%	0.82	-0.5
Nov-01	0	1	0.00%	0.00%	420	1961	21.42%	-0.52	-1.32
Dec-01					370	1881	19.67%		
Jan-02					444	1927	23.04%		
Feb-02					404	1708	23.65%		
Mar-02					414	1801	22.99%		
Apr-02	0	1	0.00%	0.00%	438	1928	22.72%	-0.54	-1.33
May-02					477	2021	23.60%		
Jun-02					543	2367	22.94%		



**EXHIBIT 3**

**Arizona Blue Chart**



## Summary of Qwest's 271 Performance Results

Mar - Jun 02 Results

State: Arizona

### Legend (based on number of "misses" in the 4-month period):

Classifications:	A				B		C		D	
	0 to 1 miss =	2 misses or 1 miss in last mo. w/ data =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.	Range of Results 4-mo. Avg.	Support to Checklist	Adds No Support to Checklist
<u>Conclusions:</u>	Clearly Satisfies Checklist	Clearly Satisfies Checklist Item	SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist					

### Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:

Vol. < 30 =		Vol. < 10 =		No Activity =	
					-



## Summary of Qwest's 271 Performance Results

Mar - Jun 02 Results

State: Arizona

### Legend (based on number of "misses" in the 4-month period):

	A	B	C	D
0 to 1 miss =	Clearly Satisfies Checklist	Range of Results 4-mo. Avg.	Range of Results 4-mo. Avg.	Range of Results 4-mo. Avg.
<u>Conclusions:</u>	Clearly Satisfies Checklist Item	SUPPORTS Satisfying Checklist	CONDITIONALLY Supports Checklist	Adds No Support to Checklist
	2 misses or 1 miss in last mo. w/ data =	3 or 4 misses w/ analysis =	3 or 4 misses =	

### Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =	Vol. < 10 =	No Activity =
			-

# CHECKLIST ITEM 1 - INTERCONNECTION

State: Arizona

Mar - Jun 02 Results

## PROVISIONING

Product	Category	OP-3	OP-4	OP-5	OP-6A	OP-6B
LIS Trunks	Zone 1	Commitments	Intervals	New Svc Trouble	Delays/Non-Facil. 14.0 - 46.0 days	Delays/Facilities
	Zone 2				30.0 days	

Only two orders delayed for any reason in the last four months. Over 98% commitments met each month. See OP-3.

Product	Category	NI-1A	NI-1B
LIS Trunks	Statewide	To Tandem Ofcs	To End Offices

## TRUNK BLOCKING

## REPAIR

Product	Category	MR-5	MR-6	MR-7	MR-8
LIS Trunks	Zone 1	Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
	Zone 2				

# CHECKLIST ITEM 1 - COLLOCATION



State: Arizona

Mar - Jun 02 Results

## INSTALLATION

Product	Category	CP-1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)		-
	Unforecasted (B)	-	
	Major Infrastructure (C)		

Benchmarks

90%

## FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide		

# CHECKLIST ITEM 2 - Gateway Availability



State: Arizona

Mar - Jun 02 Results

## Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI AII	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-5	FOM	99.25%	
GA-6	GUI Repair	99.25%	

**CHECKLIST ITEM 2 - Change Management**

**State: Arizona**

**Mar - Jun 02 Results**

**Change Management**

<b>Measure</b>	<b>Description</b>	<b>Benchmark</b>	<b>Result</b>
<b>GA-7</b>	<b>Timely Outage Resolution Following Software Releases</b>	<b>95% within 48 hours</b>	<b>-</b>
<b>PO-16</b>	<b>Timely Release Notifications</b>	<b>92.5%</b>	



# CHECKLIST ITEM 2 - PRE-ORDER



State: Arizona

Mar - Jun 02 Results

Query/Response		Pre-Order Transaction Types							
Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.	8-DSL Loop
<b>PO-1</b>	(A) IMA (B) EDI								
	Benchmarks:	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec	20 sec

**Timeouts**

<b>PO-1C</b>	(1) IMA		0.5%
	(2) EDI		0.5%

Jeopardy intervals between 2 and 3 days compares well to average intervals of 3-5 days for resale.

**Reject Notifications**

<b>PO-3</b>	(A) IMA		
	(B) EDI		
	(C) Fax	----->	

Benchmarks: Manual: 12 business hours  
Auto-rejects: 18 seconds  
Benchmark: 24 hours

**Firm Order Confirmations**

<b>PO-5 - FOC Timeliness</b>	<b>A-Fully Electronic</b>	<b>B-Electronic/Manual</b>	<b>PO-5C</b>
(a) Resale	1 - IMA	2 - EDI	FAX
(b) Unbundled Loops			
(c) LNP			
Benchmarks:	95% < 20 minutes	90% < standard intervals	90% < 24 hrs
			85% < 8 bus. Days

Qwest meets over 95% of its loop commitments each month. Thus, jeopardies are rarely needed.

**Jeopardy Notifications**

<b>PO-8 Timeliness</b>	<b>(A)POTS</b>	<b>(B) Loops</b>	<b>(C) LIS</b>	<b>(D)JUNE-P</b>
	1.8 - 2.5 days 2.2 days	2.3% - 18.1% 7.5%	-	
<b>PO-9 Percent</b>	Standards:	Parity	Parity	Parity

# CHECKLIST ITEM 2 - FLOW-THROUGH



State: Arizona

Mar - Jun 02 Results

## PO-2A (All LSRs)

	<u>IMA-GUI</u>	<u>IMA-EDI</u>	<u>TOTAL</u>	<u>Perf. Obj.</u>
<b>RESALE</b>	79.5%	84.9%	81.3%	Diagnostic
<b>LOOPS</b>	34.6%	54.4%	47.1%	Diagnostic
<b>UNE-P</b>	58.8%	49.6%	55.7%	Diagnostic
<b>LNP</b>	64.0%	11.9%	62.7%	Diagnostic

## PO-2B (Flow-through-eligible LSRs)

	<u>IMA-GUI</u>	<u>IMA-EDI</u>	<u>TOTAL</u>	<u>Perf. Obj.</u>
<b>RESALE</b>				90%
<b>LOOPS</b>				70%
<b>UNE-P</b>				75%
<b>LNP</b>				90%

- The results show a general upward trend.
- PO-2A is a diagnostic measurement. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.

**CHECKLIST ITEM 2 - Centers Access**



State: Arizona

Mar - Jun 02 Results

**Pct of calls answered in 20 seconds**

Measure	Center	Result
OP-2	Provisioning	
MR-2	Repair	

Standard: Parity with retail

**CHECKLIST ITEM 2 - Billing**

**State: Arizona**

**Mar - Jun 02 Results**



**Billing**

<b>Measure</b>	<b>Description</b>	<b>Standard</b>	<b>Result</b>
<b>BI-1A</b>	Time to provide usage records - UNE & Resale	Parity	
<b>BI-1B</b>	Time to provide usage records - Switched access	95%	
<b>BI-3A</b>	Billing accuracy - adjustments for errors UNE & Resale	Parity	
<b>BI-3B</b>	Billing accuracy - adjustments for errors Reciprocal compensation	95%	
<b>BI-4A</b>	Billing completeness - UNE & Resale	Parity	96.9% - 98.6% 97.8%
<b>BI-4B</b>	Billing completeness - Reciprocal compensation	95%	
<b>PO-7A (IMA)</b>	Billing completion notification timeliness	Parity	
<b>PO-7B (EDI)</b>	Billing completion notification timeliness	Parity	-

# CHECKLIST ITEM 2 - UNE-PLATFORM



State: Arizona

Mar - Jun 02 Results

Only 1 order delayed for facility reasons any time in 2002.

## PROVISIONING

Product	Disaggreg.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
UNE-P(POTS)	Dispatch i/MSAs					
	Dispatch o/MSA					36.0 - 36.0 days 36.0 days
	No Dispatch					
UNE-P(Centrex)	Dispatch i/MSAs	-	-		-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	-		-	-
UNE-P(Cntrx 21)	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch		4.7 - 5.0 days 4.8 days			
EELS	Zone 1	71.4% - 88.9%				
	Zone 2	80.0%				

OP-3 = 94% or higher each month.

10 of 12 mos. at parity.

## REPAIR

Improving trend over the last 4 mos.

20 of 25 EEL commitments met over the last 4 mos.

11 of 12 mos. at parity

Product	Disaggreg.	MR-3	MR-4	MR-6	MR-7	MR-8	MR-9
		Out of Svc<24-hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate	Appointments
UNE-P(POTS)	Dispatch i/ MSAs		96.3% - 100.0% 98.4%				84.4% - 90.7% 88.0%
	Dispatch o/MSA		98.0% - 100.0% 98.8%				94.5% - 99.2% 96.4%
	No Dispatch	91.3% - 100.0% 96.5%					-
UNE-P(Centrex)	Dispatch i/ MSAs	-	-	-	-		-
	Dispatch o/MSA	-	-	-	-		-
	No Dispatch	-	-	-	-		-
UNE-P(Cntrx 21)	Dispatch i/ MSAs					0.6% - 1.1% 0.9%	
	Dispatch o/MSA		81.8% - 100.0% 93.5%	0.8 - 15.8 hours 6.7 hours	0.0% - 36.4% 19.6%		90.9% - 100.0% 97.8%
	No Dispatch	-					

2 missed repair commitments and 1 missed repair commitment drove disparity for each of the metrics in June 2002.

# CHECKLIST ITEM 4 - UNBUNDLED LOOPS



Mar - Jun 02 Results

State: Arizona

## PROVISIONING

9 of 12 mos. at parity  
OP-3 = 97% or greater each month; therefore, orders are rarely delayed.

1 missed commitment in June (7 of 8 orders) drove the missed benchmark.

Loop Type	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
Analog	Zone 1					
	Zone 2		-		2.9 - 6.4 days	
2-Wire NL	Zone 1				5.7 days	
	Zone 2	87.5% - 100.0%				
ISDN-Cap.	Zone 1					
	Zone 2	95.2%				
ADSL-Cmp.	Zone 1	-	-		-	-
	Zone 2	-	-		-	-
4-Wire NL	Zone 1	-	-		-	-
	Zone 2	-	-		-	-
DS1-Cap.	Zone 1	-	-		-	-
	Zone 2	-	-		-	-
DS3 +	Zone 1	-	-		-	-
	Zone 2	-	-		-	-
Line Sharing	No Dispatch					

# CHECKLIST ITEM 4 - UNBUNDLED LOOPS



State: Arizona

Mar - Jun 02 Results  
REPAIR

100% of troubles cleared on time. See MR-3 and MR-4.

Restoration intervals much less than the 24-hour objective.

Loop Type	MR-3	MR-4	MR-6	MR-7	MR-8
Categ.	Out of Svc < 24 hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate
Analog	Zone 1				
	Zone 2		2.1 - 4.1 hours 3.2 hours		
2-Wire NL	Zone 1				
	Zone 2		2.3 - 3.2 hours 2.7 hours		
ISDN-Cap.	Zone 1		2.9 - 4.5 hours 3.2 hours		1.2% - 2.5% 2.0%
	Zone 2				
ADSL-Cmp.	Zone 1				
	Zone 2				
Line Sharing	Dispatch i/ MSAs	0.0% - 100.0% 63.6%	17.0 - 29.8 hours 22.5 hours		
	Dispatch o/MSA	72.7% - 100.0% 85.7%	2.9 - 78.5 hours 47.4 hours		
	No Dispatch	33.3% - 100.0% 57.1%			

Line Sharing Repair Comment Generally: The percentage of out of service troubles is 2-5 times higher on the retail side. Out of service troubles have a higher priority in the repair queue. Thus, it is not surprising that MR-4 & MR-6 are disparate. Qwest has begun steps (e.g., CMP) necessary to change process to treat all CLEC Line Sharing troubles as out of-service. Moreover, missing one repair commitment often drives the disparity.

Loop Type	MR-5	MR-6	MR-7	MR-8
Categ.	Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
4-Wire NL	Zone 1			
	Zone 2			
DS1-Cap.	Zone 1			6.1% - 7.3% 6.7%
	Zone 2			
DS3 +	Zone 1			
	Zone 2			

# CHECKLIST ITEM 4 - Coordinated Cuts & Loop Conditioning



State: Arizona

## Mar - Jun 02 Results

### Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	
All Other	
Benchmark	95%

### Loop Conditioning

Category	OP-3	OP-4
	Commitments	Intervals
Zone 1		
Zone 2		
Benchmark	90%	16.5 Days

# CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: Arizona

Mar - Jun 02 Results



## PROVISIONING

Product	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
UDIT-DS1	Zone 1					
	Zone 2					
UDIT >DS1	Zone 1					
	Zone 2	-				

## REPAIR

Product	Categ.	MR-5	MR-6	MR-7	MR-8
		Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
UDIT-DS1	Zone 1				
	Zone 2				
UDIT >DS1	Zone 1				1.0% - 4.1%
	Zone 2	-	-	-	2.3%

# CHECKLIST ITEM 7 - 911

State: Arizona

Mar - Jun 02 Results



## PROVISIONING

Product	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
911	Zone 1	-	-	-	-	-
	Zone 2	-	-	-	-	-

1 trouble cleared in 4 hours, 3 minutes drove disparity.

## REPAIR

Product	Categ.	MR-5	MR-6	MR-7	MR-8
		Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
911	Zone 1	-	0.2 - 4.0 hours	-	-
	Zone 2	-	2.1 hours	-	-

# CHECKLIST ITEMS 8 & 9



State: Arizona      Mar - Jun 02 Results

## Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1
Listings	Sub-region	
		DB-2C-1
Listings	Region	

(Timeliness)

(Accuracy)

## Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A
NXX Code	State	-

(Timeliness)

# CHECKLIST ITEM 10 & 11



State: Arizona

Mar - Jun 02 Results

## Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

## Checklist # 11 - LNP (Local Number Portability)

### PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17A
L N P	State			

95%

95%

98.25%

### REPAIR

Product	Categ.	MR-11A	MR-11B
L N P	State		

Out of Svc < 24 hrs

All Trbl < 48 hours

Parity

Parity

# CHECKLIST ITEM 13

State: Arizona

Mar - Jun 02 Results



## Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State		

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

# CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: Arizona

Mar - Jun 02 Results

## PROVISIONING

11 of 12 mos. at parity

OP-3 = 100% commitments met each month.

1 order delayed for facility reasons in the last 9 mos.



Product	Disaggreg.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
<b>Residence</b>	Dispatch i/MSAs				1.4 - 14.5 days 7.8 days	22.0 - 22.0 days 22.0 days
	Dispatch o/MSA					
	No Dispatch					
<b>Business</b>	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
<b>Centrex</b>	Dispatch i/MSAs	-	-	-	-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	-	-	-	-
<b>Centrex-21</b>	Dispatch i/MSAs	-	-	-	-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	4.9 - 5.0 days 4.9 days	-	-	-
<b>PBX</b>	Dispatch i/MSAs	-	-	-	-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	-	-	-	-
<b>Basic ISDN</b>	Dispatch i/MSAs	-	-	-	-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	-	-	-	-
<b>Qwest DSL</b>	Dispatch i/MSAs	-	-	-	-	-
	Dispatch o/MSA	-	-	-	-	-
	No Dispatch	-	-	-	-	-

# CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: Arizona

Mar - Jun 02 Results

REPAIR



Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
<b>Residence</b>	Dispatch I/ MSAs					1.2% - 2.4% 1.7%	
	Dispatch o/MSA						
	No Dispatch						
<b>Business</b>	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
<b>Centrex</b>	Dispatch I/ MSAs	-	-	-	-		-
	Dispatch o/MSA	-	-	-	-		-
	No Dispatch	-	-	-	-		-
<b>Centrex-21</b>	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
<b>PBX</b>	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
<b>Basic ISDN</b>	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
<b>Qwest DSL</b>	Zone 1	-	-	-	-		-
	Zone 2	-	-	-	-		-

**EXHIBIT 4**

**Regional Blue Chart**



## Summary of Qwest's 271 Performance Results

Mar - Jun 02 Results

State: Regional

**Legend (based on number of "misses" in the 4-month period):**

Classifications:	A				B		C		D	
	0 to 1 miss =	2 misses or 1 miss in last mo. w/ data =	3 or 4 misses w/ analysis =	3 or 4 misses =	Range of Results 4-mo. Avg.					
<b><u>Conclusions:</u></b>	Clearly Satisfies Checklist	Clearly Satisfies Checklist Item	SUPPORTS Satisfying Checklist	CONDITIONALLY Supports Checklist	Supports Checklist	Supports Checklist	Supports Checklist	Supports Checklist	Supports Checklist	Adds No Support to Checklist

### **Low Volume Indications :**

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:

Vol. < 30 =	Vol. < 10 =	No Activity =
		-

# CHECKLIST ITEM 1 - INTERCONNECTION

State: Regional

Mar - Jun 02 Results

## PROVISIONING

Product	Category	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
LIS Trunks	Zone 1					23.0 - 23.0 days 23.0 day
	Zone 2					35.0 days - 35.0 days 35.0 day

In the last 4 mos., Qwest has had two circuits delayed for facility reasons. One delay in Zone 1 lasted 23 days and 1 in Zone 2 lasted 35 days.

## TRUNK BLOCKING

Product	Category	NI-1A To Tandem Ofcs	NI-1B To End Offices
LIS Trunks	Statewide		

9 out of 12 months at parity

## REPAIR

Product	Category	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
LIS Trunks	Zone 1			11.2% - 21.7% 16.4%	
	Zone 2			14.3% - 24.0% 19.5%	

# CHECKLIST ITEM 1 - COLLOCATION



State: Regional

Mar - Jun 02 Results

## INSTALLATION

Product	Category	CP-1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)		-
	Unforecasted (B)		
	Major Infrastructure (C)		

Benchmarks

90%

## FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide		

# CHECKLIST ITEM 2 - Gateway Availability



State: Regional

Mar - Jun 02 Results

## Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI AII	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-5	FOM	99.25%	
GA-6	GUI Repair	99.25%	

# CHECKLIST ITEM 2 - Change Management



State: Regional

Mar - Jun 02 Results

## Change Management

Measure	Description	Benchmark	Result
GA-7	Timely Outage Resolution Following Software Releases	95% within 48 hours	-
PO-16	Timely Release Notifications	92.5%	

# CHECKLIST ITEM 2 - PRE-ORDER



State: Regional

Mar - Jun 02 Results

Query/Response		Pre-Order Transaction Types							
Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.	8-DSL Loop
PO-1	(A) IMA								
	(B) EDI								
Benchmarks:		10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec	20 sec

**Timeouts**

PO-1C	(1) IMA		0.5%
	(2) EDI		0.5%

This interval compares well against the 3-5 day standard intervals for POTS resale.

Qwest provisions well over 90% of loops on time; therefore, jeopardy notifications are rarely needed.

**Reject Notifications**

PO-3	1-Manual	2-Auto
	(A) IMA	
	(B) EDI	
(C) Fax ----->		

Benchmarks Manual: 12 business hours  
Auto-rejects: 18 seconds  
Benchmark: 24 hours

**Firm Order Confirmati**

PO-5 - FOC Timeliness	A-Fully Electronic	-Electronic/Manua	PO-5C
	1 - IMA	1 - IMA	FAX
	2 - EDI	2 - EDI	
(a) Resale			L/S:
(b) Unbundled Loops			
(c) LNP			
Benchmarks:		95% < 20 minutes	90% < standard intervals
			85% < 8 bus. Days

6 of the last 7 months at parity.

**Jeopardy Notifications**

PO-8 Timeliness	(A) POTS	(B) Loops	(C) LIS	(D) JUNE-P
	2.6 - 3.3 days			2.8 - 5.2 days
PO-9 Percent	2.9 days			3.9 days
		7.5% - 13.0%		
Standards:		Parity	Parity	Parity

**State: Regional**

**Mar - Jun 02 Results**

**PO-2A (All LSRs)**

	<u>IMA-GUI</u>	<u>IMA-EDI</u>	<u>TOTAL</u>	<u>Perf. Obj.</u>
<b>RESALE</b>	71.6%	74.7%	72.1%	Diagnostic
<b>LOOPS</b>	33.9%	53.5%	45.3%	Diagnostic
<b>UNE-P</b>	56.2%	57.6%	56.7%	Diagnostic
<b>LNP</b>	59.6%	67.4%	63.8%	Diagnostic

**PO-2B (Flow-through-eligible LSRs)**

	<u>IMA-GUI</u>	<u>IMA-EDI</u>	<u>TOTAL</u>	<u>Perf. Obj.</u>
<b>RESALE</b>				90%
<b>LOOPS</b>				70%
<b>UNE-P</b>				75%
<b>LNP</b>				90%

1. The results show a general upward trend.
2. PO-2A is a diagnostic measurement. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.

**CHECKLIST ITEM 2 - Centers Access**



State: Regional

Mar - Jun 02 Results

**Pct of calls answered in 20 seconds**

Measure	Center	Result
OP-2	Provisioning	
MR-2	Repair	

Standard: Parity with retail

# CHECKLIST ITEM 2 - Billing

State: Regional

Mar - Jun 02 Results



## Billing

Measure	Description	Standard	Result
BI-1A	Time to provide usage records - UNE & Resale	Parity	
BI-1B	Time to provide usage records - Switched access	95%	
BI-3A	Billing accuracy - adjustments for errors UNE & Resale	Parity	94.8% - 98.8% 96.5%
BI-3B	Billing accuracy - adjustments for errors Reciprocal compensation	95%	
BI-4A	Billing completeness - UNE & Resale	Parity	95.7% - 97.6% 96.6%
BI-4B	Billing completeness - Reciprocal compensation	95%	
PO-7A (IMA)	Billing completion notification timeliness	Parity	
PO-7B (EDI)	Billing completion notification timeliness	Parity	-

4 Mo. Avg. = 96.5% for CLECs vs. 97.4% for retail.

4 Mo Avg. = 96.6% for CLECs vs. 97.5% for retail.

# CHECKLIST ITEM 2 - UNE-PLATFORM



State: Regional

Mar - Jun 02 Results

## PROVISIONING

Qwest meets over 90% of commitments and does not exclude longer than standard intervals.

Product	OP-3	OP-4	OP-5	OP-6A	OP-6B
	Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
UNE-P(POTS)	Disaggreg.				
	Dispatch i/MSAs				
	Dispatch o/MSA				
UNE-P(Centrex)	No Dispatch				
	Dispatch i/MSAs	6.1 - 6.8 days 6.5 days			
	Dispatch o/MSA	4.6 - 4.9 days 4.7 days			
UNE-P(Cntrx 21)	No Dispatch				
	Dispatch i/MSAs				
	Dispatch o/MSA				
EELS	No Dispatch	4.5 - 4.9 days 4.6 days			
	Zone 1	83.7% - 90.1% 87.0%			
	Zone 2	75.0% - 100.0% 87.0%			

OP-3 = over 97% of commitments met each month.

100% of installation commitments met in 2 of the last 4 Mos. 4 mo. Avg. just below the 90% benchmark.

Appears would be dark blue if "no troubles found" were excluded. See MR-7\*

Level of disparity over the last 8 mos. generally decreasing. Would be dark blue if "no troubles found" were excluded. See MR-7\*

4 Mo. Avg. just below the 90% benchmark.

6 out of 7 mos. at parity.

Clear upward trend

## REPAIR

Product	MR-3	MR-4	MR-6	MR-7	MR-8	MR-9
	Out of Svc < 24 hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate	Appointments
UNE-P(POTS)	Disaggreg.					88.9% - 92.7% 91.2%
	Dispatch i/MSAs			15.7% - 20.2% 17.6%		97.8% - 98.1% 97.9%
	Dispatch o/MSA			12.8% - 15.6% 13.7%		
UNE-P(Centrex)	No Dispatch			16.4% - 17.5% 17.1%	0.8% - 0.9% 0.9%	
	Dispatch i/MSAs					
	Dispatch o/MSA					
UNE-P(Cntrx 21)	Dispatch i/MSAs	80.0% - 100.0% 88.9%	10.4 - 21.6 hours 16.9 hours	13.6% - 27.3% 21.9%	0.9% - 1.0% 1.0%	
	Dispatch o/MSA					
	No Dispatch					

# CHECKLIST ITEM 4 - UNBUNDLED LOOPS



State: Regional

Mar - Jun 02 Results

Delays are rare as Qwest meets over 98% of its analog loop commitments each month.

## PROVISIONING

Loop Type	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
Analog	Zone 1				5.8 - 8.4 days	
	Zone 2				6.7 days	
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1			90.8% - 92.6%		
	Zone 2			91.4%		
ADSL-Cmp.	Zone 1					
	Zone 2					
4-Wire NL	Zone 1					
	Zone 2					
DS1-Cap.	Zone 1					
	Zone 2					
DS3 +	Zone 1	-	-			
	Zone 2					
Line Sharing	No Dispatch					-

Parity met in the last 2 mos.

# CHECKLIST ITEM 4 - UNBUNDLED LOOPS



State: Regional

Mar - Jun 02 Results

## REPAIR

Restoration completed well within the 24 hour objective.

Loop Type	Categ.	MR-3	MR-4	MR-6	MR-7	MR-8
Analog	Zone 1	Out of Svc < 24 hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate
	Zone 2					
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1	98.3% - 100.0%		2.5 - 3.5 hours		1.1% - 1.9%
	Zone 2	99.3%		3.0 hours		1.5%
ADSL-Cmp.	Zone 1					
	Zone 2					
Line Sharing	Dispatch i/ MSAs	58.8% - 87.5%	76.0% - 96.4%	15.2 - 30.3 hours		
	Dispatch o/MSA	67.4%	85.4%	26.3 hours		
	No Dispatch	40.0% - 100.0%	95.1% - 98.9%	8.4 - 10.2 hours		

Line Sharing Repair Generally: The percentage of out of service troubles is substantially higher on the retail side. Out of service troubles have a higher priority in the repair queue. Thus, it is not surprising that MR-4 & MR-6 are disparate. Qwest has begun steps (e.g., CMP) necessary to change process to treat all CLEC Line Sharing troubles as out-of-service. In addition, one DLEC requests delay repairs thereby driving disparity.

Loop Type	Categ.	MR-5	MR-6	MR-7	MR-8
4-Wire NL	Zone 1	Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
	Zone 2				
DS1-Cap.	Zone 1	76.4% - 81.8%			2.6% - 3.7%
	Zone 2	79.6%			3.2%
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	-

# CHECKLIST ITEM 4 - Coordinated Cuts & Loop Conditioning



State: Regional

## Mar - Jun 02 Results

### Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	
All Other	
Benchmark	95%

### Loop Conditioning

Category	OP-3	OP-4
Zone 1		
Zone 2		
Benchmark	90%	16.5 Days

Clear upward trend, with the last 2 mos. above the 90% benchmark.

# CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: Regional

Mar - Jun 02 Results



## PROVISIONING

Product	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
UDIT-DS1	Zone 1					
	Zone 2					
UDIT > DS1	Zone 1			87.5% - 100.0%		
	Zone 2			92.1%		

## REPAIR

Product	Categ.	MR-5	MR-6	MR-7	MR-8
		Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
UDIT-DS1	Zone 1				
	Zone 2				
UDIT > DS1	Zone 1				1.6% - 1.8%
	Zone 2				1.7%

**CHECKLIST ITEM 7 - 911**

State: Regional

Mar - Jun 02 Results



**PROVISIONING**

Product	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
911	Zone 1					
	Zone 2					

**REPAIR**

Product	Categ.	MR-5	MR-6	MR-7	MR-8
		Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
911	Zone 1				
	Zone 2				

# CHECKLIST ITEMS 8 & 9



State: Regional      Mar - Jun 02 Results

## Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1
Listings	Sub-region	
	Region	DB-2C-1

(Timeliness)

(Accuracy)

## Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A
NXX Code	State	

(Timeliness)

# CHECKLIST ITEM 10 & 11



State: Regional

Mar - Jun 02 Results

## Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

## Checklist # 11 - LNP (Local Number Portability)

### PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17A
L N P	State			

95%

95%

98.25%

### REPAIR

Product	Categ.	MR-11A	MR-11B
L N P	State	Out of Svc < 24 hrs	All Trbl < 48 hours
			85.7% - 100.0% 97.3%

Parity

Parity

100% of trouble reports cleared on time in 5 of the last 6 mos.

# CHECKLIST ITEM 13

State: Regional

Mar - Jun 02 Results



## Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State		

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

# CHECKLIST ITEM 14 - RESALE: Non-designed Products



State: Regional

Mar - Jun 02 Results

## PROVISIONING

Add features through trouble tickets, which process drives the disparity.

4 mo. avg. equals 4.5 days for CLECs and retail alike.

OP-3 = 98%-100% of commitments met.

Product	Disaggreg.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
<b>Residence</b>	Dispatch i/MSAs				1.6 - 7.1 days	
	Dispatch o/MSA				4.5 days	
	No Dispatch					
<b>Business</b>	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
<b>Centrex</b>	Dispatch i/MSAs			37.5% - 71.4%		
	Dispatch o/MSA			63.8%		
	No Dispatch					
<b>Centrex-21</b>	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
<b>PBX</b>	Dispatch i/MSAs		4.8 - 5.2 days			
	Dispatch o/MSA	50.0% - 100.0%	5.0 days			
	No Dispatch	70.0%				
<b>Basic ISDN</b>	Dispatch i/MSAs		3.4 - 5.1 days			
	Dispatch o/MSA		4.6 days			
	No Dispatch					
<b>Qwest DSL</b>	Dispatch i/MSAs		2.0 - 7.7 days			
	Dispatch o/MSA		4.1 days			
	No Dispatch					

9 of 12 mos. at parity.

100% commitments met in 3 of the last 4 mos.

11 of 12 mos. at parity.

# CHECKLIST ITEM 14 - RESALE: Non-designed Products



State: Regional

Mar - Jun 02 Results  
**REPAIR**

9 of 12 mos. at parity.  
Would be dark blue if "no troubles found" were excluded. See MR-7\*

Product	Disaggreg.	MR-3	MR-4	MR-6	MR-7	MR-8	MR-9
		Out of Svc<24 hrs	All Trbl < 48 hours	Mean Time Restore	Repeat Reports	Trouble Rate	Appointments
<b>Residence</b>	Dispatch I/ MSAs					1.3% - 1.7%	
	Dispatch o/MSA					1.5%	
	No Dispatch						
<b>Business</b>	Dispatch I/ MSAs					0.8% - 0.9%	
	Dispatch o/MSA					0.9%	
	No Dispatch						
<b>Centrex</b>	Dispatch I/ MSAs					0.5% - 0.7%	
	Dispatch o/MSA					0.6%	
	No Dispatch						
<b>Centrex-21</b>	Dispatch I/ MSAs				0.0% - 41.7%		
	Dispatch o/MSA				21.1%		
	No Dispatch						
<b>PBX</b>	Dispatch I/ MSAs				18.4% - 33.3%		
	Dispatch o/MSA				23.8%		
	No Dispatch						
<b>Basic ISDN</b>	Dispatch I/ MSAs			9.3 - 22.8 hours			-
	Dispatch o/MSA			14.7 hours			-
	No Dispatch						-
<b>Qwest DSL</b>	Zone 1	-	-				
	Zone 2	-	-				

100% of troubles cleared on time each month

11 of 12 mos. at parity.

# CHECKLIST ITEM 14 - RESALE: Designed Products

State: Regional

PROVISIONING

**Qwest.**



As explained in a FCC ex parte, OP-5 tends to overstate troubles especially for DS-1 services.

Mar - Jun 02 Results

7 of last 9 mos. at parity.

Product	Categ.	OP-3	OP-4	OP-5	OP-6A	OP-6B
		Commitments	Intervals	New Svc Trouble	Delays/Non-Facil.	Delays/Facilities
Basic ISDN	Zone 1					
	Zone 2					
Pri ISDN	Zone 1			85.7% - 100.0%		
	Zone 2			93.9%		
DS0	Zone 1					
	Zone 2					
DS1	Zone 1			0.0% - 0.0%		
	Zone 2			0.0%		
DS3	Zone 1	-	-		-	-
	Zone 2					
Frame Rel.	Zone 1	-	-		-	-
	Zone 2	-	-		-	-
Qwest DSL	Zone 1					
	Zone 2					

# CHECKLIST ITEM 14 - RESALE: Designed Products

State: Regional

REPAIR



Mar - Jun 02 Results

10 of the last 12 months at parity. Would be dark blue, if no troubles found were excluded. See MR-7\*

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
<b>Basic ISDN</b>	Zone 1	-	-	-	
	Zone 2	-	-	-	
<b>Pri ISDN</b>	Zone 1				0.1% - 0.1%
	Zone 2				0.1%
<b>DS0</b>	Zone 1			22.0% - 45.8%	
	Zone 2	74.4% - 84.8%		32.4%	
<b>DS1</b>	Zone 1			22.0% - 45.8%	
	Zone 2	78.5%		32.4%	
<b>DS3</b>	Zone 1			41.0% - 48.7%	3.8% - 5.0%
	Zone 2			44.0%	4.5%
<b>Frame Rel.</b>	Zone 1	-	-	-	
	Zone 2	-	-	-	

Appears would be dark blue, if no troubles found were excluded. See MR-7\*

Percentage drop by about 2% when no troubles found are excluded. See MR-8\*