

W-02062A-09-0466  
W-02062A-09-0515



**ORIGINAL**

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Richard Martinez      **Phone:**      **Fax:**

**Priority:** Respond Within Five Days

**Opinion No. 2010 - 86662      Date: 4/30/2010**

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:**      **First:** John      **Last:** Kulkens

**Account Name:** John Kulkens      **Home:**

**Street:**      **Work:**

**City:** Sierra Vista      **CBR:**

**State:** AZ      **Zip:** 85650      **is:**

**Utility Company:** Southland Utilities Company, Inc.

**Division:** Water

**Contact Name:**      **Contact Phone:**

**Nature of Complaint:**  
(W-02062A-09-0466 and W-02062A-09-0515)

Gentlemen,

In regards to a letter I received from Southland Utilities Company, Inc., docket nos. W-02062A-09-0466 and W-02062A-09-0515, I would like to ask if it is legal to increase our water-bill by 255.42 percent, from an average of 15.66 to \$55.66 per month. This is for us here an enormous amount. Could you please look into this and tell us if this is justified? It increases our average annual water cost from \$187.92/year to a whopping \$667.92/year in a community which consist mainly of retired people on fixed incomes. With all other cost increases in this economy, this will be an added expense that will financially hurt the people of this community. There are people that have to subsist on a monthly amount of \$450.00! Please stop this company from pushing for this cost increase. Why should we be punished for the miscalculation that company made in their planned expansion. Thank you.

John Kulkens  
Golden Acres Estates  
Sierra Vista, AZ 85650  
\*End of Complaint\*

Arizona Corporation Commission  
**DOCKETED**

APR 30 2010

DOCKETED BY *MM*

RECEIVED  
2010 APR 30 3:43  
AZ CORP COMMISSION  
DOCKET CONTROL

**Utilities' Response:**

**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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4/30/10

Emailed to Phoenix to Docket.

Docket Nos.: W-02062A-09-0466 and W-02062A-09-0515

FILE CLOSED.

\*End of Comments\*

Date Completed: 4/30/2010

Opinion No. 2010 - 86662

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