

SW 04305A-09-0291



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: C

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 86383

Date: 4/16/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Fred & Sallie Last: Winkler

Arizona Corporation Commission
DOCKETED

Account Name: Fred & Sallie Winkler

Home: (602) 381

APR 21 2010

Street: A

Work:

City: San Manuel

CBR:

State: AZ Zip: 85631

is:

DOCKETED BY [Signature]

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No SW-04350A-09-0081

April 14, 2010

Dear Commissioner:

Re: Coronado Utilities, Inc.

Docket No. SW-04350A-09-0291

On June 3, 2009, Coronado Utilities, Inc filed an application (Docket No SW-04305A- 09-029 1) for an increase in revenue for sewer service in San Manuel, AZ. As customers, we received notification in September 2009 (from Coronado) that aEPublic Hearing would be held on March 23, 2010 in Thcson where public comments would be taken regarding this application. The hearing was postponed, however, we were not notified of this postponement. Has their been another Public Hearing scheduled in Tucson? If so, will you please advise the date and time of the Hearing.

In Coronado's latest application, they have requested a 17.6% increase in the residential sewer rate If this rate increase is approved, it will mean that the San Manuel residential sewer rates have more than doubled since Coronado Utilities took over less than 4 years ago. They are also seeking a similar increase in rates for its commercial customer rates. When will these increases end? In the current depressed economy ANY rate increase cannot be justified nor warranted.

It is amazing that the Corporation Commission would even entertam such an increase by a company that has been delinquent in filing its Annual Reports to the Commission on more than one occasion, the latest being for this past year. Their Annual Report was due 8/1 8/09 and not received by the Commission until SIX months later on 2/12/10.* This appears to be a pattern for this company, and one they obviously get by with since the penalties imposed by Arizona Law for delinquency of these reports (\$9/month for each month of delinquency) means little to them. After all, if this proposed increase is approved by the Commission, Coronado can recoup their \$54 penalty fee in the very first month the increase is in effect by collecting the monthly billing from just six residential customers! As retirees on a limited income we are already paying extremely high sewer fees not tied

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to water usage. Please do not approve Coronado's request for an additional rate increase!
Sincerely,

Fred and Sallie Winkler

San Manuel, AZ 8,5631

*TMs information is noted on the Commission's Website

End of Complaint

Utilities' Response:

n/a

End of Response

Investigator's Comments and Disposition:

Opinion docketed and confirmed with customer that 3/23/10 hearing was held.

End of Comments

Date Completed: 4/16/2010

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