

ORIGINAL

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W-01303A-09-0343

Antonio Gill



0000110289

**From:** John LeSueur on behalf of Pierce-Web  
**Sent:** Tuesday, April 20, 2010 2:05 PM  
**To:** Antonio Gill  
**Subject:** FW: Arizona American Water Rate Increase Request and Fire Hydrants in Anthem

Please docket.

**From:** Peggy Eggemeyer [REDACTED]  
**Sent:** Sunday, April 18, 2010 10:13 AM  
**To:** Pierce-Web  
**Subject:** Arizona American Water Rate Increase Request and Fire Hydrants in Anthem

Dear Commissioner Pierce:

I am an Anthem resident very interested in and attended the Arizona Corporation Commission's public comment meeting on April 7 in Anthem concerning the proposed Arizona American Water rate hike. Thank you for coming to Anthem for this public comment meeting. Although I did not speak, I am against the rate hike for the same reasons as presented that night. I am unable to attend the meeting on April 19, 2010 but I wanted to make you aware of some recent facts concerning Arizona American Water.

There was an Anthem Country Club Board meeting on Thursday, April 15, 2010 at which time a discussion of the fire sprinklers in our homes took place with the Daisy Mountain Fire Marshall. This discussion revealed the following facts.

- The fire hydrants in Anthem (both Parkside and Country Club) are privately owned by Arizona American Water.
- Arizona American Water refused to allow Daisy Mountain Fire Dept. access to the fire hydrants for testing until recently. Arizona American Water also told the Fire Dept. that they would have to measure the water they used when testing and PAY for that water.
- Daisy Mountain Fire has been testing the fire hydrants and found many of them DO NOT WORK.
- Daisy Mountain Fire reported this to Arizona American Water who noted it and said "they would fix them". According to the Fire Marshall, to date, many of the fire hydrants have not been repaired. It has also been noted that the water company has been slow and possibly a little reluctant to make the repairs to hydrants when reported.
- Residents of Anthem were never informed that our fire hydrants did not work.

I am truly appalled that Arizona American Water continues to provide sub-par service to Anthem residents and yet expects a 100% rate increase. Hold American Water accountable to practice sound business principles and provide quality service. We have already had a 50% rate increase. Please consider reducing the 50% rate increase already granted based upon the litany of facts continually brought to the attention of the Corporation Commission.

Sincerely,  
Peggy Eggemeyer

Arizona Corporation Commission  
**DOCKETED**

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BOARD COMMISSION  
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