

**ORIGINAL**

Jennifer Ybarra



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W-01303A-09-0343  
SW-01303A-09-0343

**From:** Robert and Claire Alley [RALLEY6@COX.NET]  
**Sent:** Sunday, April 18, 2010 5:57 PM  
**To:** Newman-Web  
**Subject:** Sun City hearing

We are very much opposed to any consolidation of our Sun City with any other water or wastewater districts that is now being considered. There is no justification to combine the different water or wastewater districts. However, there are many reasons to keep Sun City as it has been established.

Sun City was designed and built for retired people who have different life styles compared to other communities. We use less water per family because most of the people here are conservative with their water and wastewater. Many residents are gone to other states during the year to visit their friends and families. Therefore, fewer residents in the summer months will yield less water and wastewater. Most homes have gravel that do not use water.

Note: one thing for sure if water and wastewater rates are increased as suggested, by necessity, there will be many Sun City residents who will turn their properties back to desert. No grass, no trees or other vegetation that contributes to the beauty of any community. Many residents just do not have the budget to spend any more money for water.

To be honest when we heard of the idea of merging the water districts, we thought it was simply crazy and out of touch. We are sure you are reasonable, so why can't we have reasonable solutions? Why not just leave Sun City alone.

Your decisions regarding this have been stressful for us. You are pushing emotional buttons that may cause the Sun City residents to consider relocating elsewhere, perhaps in another state.

Increasing monthly bills for water and wastewater, with all the other money demands, puts limits on our budget. Your decision is not a minor one for us. Please do not go forward and place these burdens on us.

Your Notice to have public hearings seems to us to be short in time. Why is that? Public hearings to accomodate elderly people should be at a more convenient location ie. parking and walking and the like is not very suitable at the downtown location. Sun City has many places to have a public hearing. Especially since it is a Sun City concern.

Thank you for your service. We hope you can understand our many concerns and help us through this ordeal.

*3 e-mails  
opposing*

Arizona Corporation Commission  
**DOCKETED**  
APR 19 2010

DOCKETED BY *MA*

ARIZONA CORPORATION  
COMMISSION  
DOCKET CONTROL

2010 APR 19 P 4: 03

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From: DALLAS KECK [kedtck@q.com]  
Sent: Sunday, April 18, 2010 5:31 PM  
To: Newman-Web  
Subject: Arizona american water

Dallas s. Keck  
12634 W. Paintbrush Dr.  
Sun City West, AZ 85375-2533

What concerns me about AAW wanting more money is the cost of "wastewater charges". That seems to be a lot for a residential property. How did they come up with such a high figure.

It seems that "basic service" is in excess too. They have not had any expenses in S.C.W. to cause such an increase.

APR 13,2008	APR 14,2009	APR13,2010
basic ser \$5.87	\$5.87	\$14.80
VOL.8500x4= \$3.40	.850=4.00	2.4100=4.82
	1.285=1.00	
Waste warter charges ;per dwelling.		
@20.560x=14.80	@\$25.01x1.00=\$25.01	same= \$25.01.

They have already got more than they deserve..

Thank you.

Dallas S. Keck

Jennifer Ybarra

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**From:** Peggy Eggemeyer [pegegy@gmail.com]  
**Sent:** Sunday, April 18, 2010 10:23 AM  
**To:** Newman-Web  
**Subject:** Arizona American Water Rate Increase Request and Fire Hydrants in Anthem

Dear Commissioner Newman:

I am an Anthem resident very interested in and attended the Arizona Corporation Commission's public comment meeting on April 7 in Anthem concerning the proposed Arizona American Water rate hike. Thank you for coming to Anthem for this public comment meeting. Although I did not speak, I am against the rate hike for the same reasons as presented that night. I am unable to attend the meeting on April 19, 2010 but I wanted to make you aware of some recent facts concerning Arizona American Water.

There was an Anthem Country Club Board meeting on Thursday, April 15, 2010 at which time a discussion of the fire sprinklers in our homes took place with the Daisy Mountain Fire Marshall. This discussion revealed the following facts.

- The fire hydrants in Anthem (both Parkside and Country Club) are privately owned by Arizona American Water.
- Arizona American Water refused to allow Daisy Mountain Fire Dept. access to the fire hydrants for testing until recently. Arizona American Water also told the Fire Dept. that they would have to measure the water they used when testing and PAY for that water.
- Daisy Mountain Fire has been testing the fire hydrants and found many of them DO NOT WORK.
- Daisy Mountain Fire reported this to Arizona American Water who noted it and said "they would fix them". According to the Fire Marshall, to date, many of the fire hydrants have not been repaired. It has also been noted that the water company has been slow and possibly a little reluctant to make the repairs to hydrants when reported.
- Residents of Anthem were never informed that our fire hydrants did not work.

I am truly appalled that Arizona American Water continues to provide sub-par service to Anthem residents and yet expects a 100% rate increase. Hold American Water accountable to practice sound business principles and provide quality service. We have already had a 50% rate increase. Please consider reducing the 50% rate increase already granted based upon the litany of facts continually brought to the attention of the Corporation Commission.

Sincerely,

Peggy Eggemeyer  
42220 N. Astoria Way  
Anthem, AZ 85086  
  
[pegegy@gmail.com](mailto:pegegy@gmail.com)