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ORIGINAL

ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM

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Investigator: Carolyn Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 86364

Date: 4/15/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Joseph M & Linda S. Mencarini

Account Name: Joseph M & Linda S Mencarini

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Scottsdale

CBR: N/A

State: AZ Zip: 85250

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

4/15/10 \*\*\*\*\*REFERRED BY CHAIRMAN MAYES' OFFICE\*\*\*\*\*

REFERENCE: AZ AMERICAN WATER \*\*\*\*\*PARADISE VALLEY\*\*\*\*\*OPPOSED\*\*\*\*\*  
DOCKET NO W-01303A-08-0227 & SW-01303A-08-0227

Ms. Kristin K. Mayes  
Chairman  
Arizona Corporation Commission  
Commissioners Wing  
1200 West Washington, 2nd. Floor  
Phoenix, AZ. 85007-2996

March , 2010

Re. Case # 71410

RECEIVED  
2010 APR 16 P 3:26  
ARIZONA CORPORATION  
DOCKET CONTROL

Dear Commissioner:

1 am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no

Arizona Corporation Commission  
DOCKETED

APR 16 2010

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (100 0's gallons / month) while 84% of Paradise Valley AWW customers consume 25 KGM! Users of 10 KGM pay 51 % more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's stated policy.

All governmental agencies make mistakes periodically. Almost all, however, rectify these mistakes. We ask you to reopen this case and rectify the patently unfair increase burden on the lightest users vs. the high consumption users.

Thank you:  
Joseph M. Mencarini  
Linda S. Mencarini

Scottsdale, AZ 85250  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

4/15/10 Comments entered for the record and docketed.  
\*End of Comments\*

Date Completed: 4/15/2010

Opinion No. 2010 - 86364

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