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Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007-2927

Arizona Corporation Commission  
DOCKETED

APR 12 2010

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Re: **Entelegent Solutions, Inc.** - Replacement Tariff Pages  
Docket No. T-20663A-09-0130

Dear Sir/Madam:

Enclosed for filing on behalf of Entelegent Solutions, Inc. are the original and thirteen (13) copies of replacement tariff pages to the local and IXC tariffs for the docket number referenced above. This filing replaces the services and rates that are presently in the local and IXC tariffs to mirror the Company's current service offerings.

The following pages are included in this filing:

Arizona Tariff No. 1

Original Page 21 Updates IXC service offerings w/maximum rates  
Original Page 23 Updates IXC service offerings w/current rates

Arizona Tariff No. 2

Preface, Original Page 3 Updates check sheet  
Section 4, Original Page 1 Updates service order and change charges w/maximum rates  
Section 4, Original Page 2 Updates premises visit charge w/maximum rates  
Section 5, Original Page 4 Adds EnTele-Voice Economy plan w/maximum rates  
Section 5, Original Pages 5-6 Adds EnTele-Voice Essential plan w/maximum rates  
Section 5, Original Pages 6-7 Adds EnTele-Voice Encompass plan w/maximum rates  
Section 6, Original Pages 1-4 Updates Optional Calling Features w/maximum rates  
Section 6, Original Page 5 Updates directory assistance service w/maximum rate  
Section 6, Original Page 8 Changes Busy Line Verification maximum rate  
Section 10, Original Page 1-4 Updates current rates section

Entelegant Solutions, Inc.

April 9, 2010

Page 2 of 2

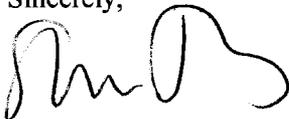
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Any questions you may have regarding this filing may be directed to my attention at (407) 740-3006 or via e-mail at croesel@tminc.com.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it in the self - addressed, stamped envelope enclosed for this purpose.

Thank you for your assistance.

Sincerely,



*CR* Carey Roesel  
Consultant to Entelegant Solutions, Inc.

*CR/gs*

Enclosure

cc: Dave Gibson - Entelegant  
File: Entelegant – AZ Local; AZ IXC  
TMS: AZL0900f

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

**3.3 General**

Long Distance service is only available in conjunction with local service.

**3.4 Long Distance Directory Assistance Service**

The charges as shown below apply for each request made to the Directory Assistance operator:

Long Distance Directory Assistance (555-1212) \$3.00

**3.5 EnTele-Voice Entegral Long Distance Plan**

The EnTele-Voice Entegral Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. Toll Free numbers are available for an additional maximum charge of \$6.00 per month per number. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

All Areas Rate Per Minute  
\$0.220

**3.6 EnTele-Voice Enfiniti Long Distance Plan**

The EnTele-Voice Enfiniti Long Distance Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. The plan offers unlimited direct dial outbound intraLATA toll and intrastate and interstate long distance calling. Toll Free numbers are available at an additional maximum charge of \$6.00 per month per number and inbound calls are billed according to the EnTele-Voice Entegral schedule. EnTele-Voice products are to be used for voice service only. Customers using auto dialers, telemarketing applications or switching equipment are not eligible to use this rate plan.

Per Line: Monthly Rate  
\$39.98

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**SECTION 4 – CURRENT RATES, (CONT'D.)**

**4.4 Long Distance Directory Assistance Service**

The charges as shown below apply for each request made to the Directory Assistance operator:

Long Distance Directory Assistance (555-1212) \$1.50

**4.5 EnTele-Voice Entegral Long Distance Plan**

The EnTele-Voice Entegral Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. Toll Free numbers are available for an additional charge of \$3.00 per month per number. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

All Areas Rate Per Minute  
\$0.110

**4.6 EnTele-Voice Enfiniti Long Distance Plan**

The EnTele-Voice Enfiniti Long Distance Plan is an outbound calling plan available to business customers who subscribe to the EnTele-Voice Essential or the EnTele-Voice Encompass local service plans. The plan offers unlimited direct dial outbound intraLATA toll and intrastate and interstate long distance calling. Toll Free numbers are available at an additional charge of \$3.00 per month per number and inbound calls are billed according to the EnTele-Voice Entegral schedule. EnTele-Voice products are to be used for voice service only. Customers using auto dialers, telemarketing applications or switching equipment are not eligible to use this rate plan.

Per Line: Monthly Rate  
\$19.99

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

CHECK SHEET, (CONT'D.)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
3	1	Original *	7	1	Original *
4	1	Original *	8	1	Original *
4	2	Original *	9	1	Original *
4	3	Original *	10	1	Original *
4	4	Original *	10	2	Original *
4	5	Original *	10	3	Original *
4	6	Original *	10	4	Original *
4	7	Original *			
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6	10	Original *			
6	11	Original *			
6	12	Original *			

\* - indicates those pages included with this filing

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 Non-recurring charges apply to processing Service Orders for new service and for changes in service.

Primary Line Connection Charge: Applies to requests for initial connection or establishment of telephone service with the Company.

Secondary Line Connection Charge: Applies to installation of a second or additional access line.

Service Order Charge: Applies to connection of new lines and to services orders associated with Customer requests for changes in service, moves, and the addition of services, including the additional of calling features.

4.1.2 Rates

	<b>Maximum Business</b>
Line Connection Charge	
Primary Line	
Qwest	\$163.28
Verizon	\$159.98
Secondary Line	\$39.98
Conversion Charge	
Primary Line	
Qwest	\$19.98
Verizon	\$39.98
Secondary Line	\$9.98
Service Order Charge	
Moves/Adds/Changes	\$40.00

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**SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)**

**4.2 Premises Visit Charge**

Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Premises Visit Charge	<b>Maximum Business</b>
Initial Hour	\$368.00
Each additional 30 minutes	\$90.00

**4.3 Restoral Charge**

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Per occasion, per line:	<b>Maximum Business</b>
	\$80.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Local Service Plans

5.4.1 EnTele-Voice Economy (Measured Service)

A. Description

The EnTele-Voice Economy plan includes the following bundle of services:

- Basic Local Exchange Service, which includes local calling at \$0.045 (maximum \$0.09) per minute. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.
- Standard features include the following (unless otherwise requested):

- |                    |                              |
|--------------------|------------------------------|
| 700 Block          | Directory Assistance Block   |
| 900/976 Block      | Operator Assisted Call Block |
| Collect Call Block | International Call Block     |

- Two options for long distance service (see Arizona Tariff No. 1).

B. Maximum Rates

Qwest Areas

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$41.98	\$39.98	\$37.98
Zone 2	\$63.98	\$61.98	\$59.98
Zone 3	\$135.98	\$133.98	\$131.98

Verizon Areas

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$89.98	\$87.98	\$85.98

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Local Service Plans, (Cont'd.)

5.4.2 EnTele-Voice Essential

A. Description

The EnTele-Voice Essential plan includes the following bundle of services:

- Unlimited local calling
- A combination of the following features per line for a monthly recurring charge of \$3.50 (maximum \$7.00) per feature.

Caller ID (Number Only)	Call Waiting
Caller ID Deluxe (Name and Number)	Call Waiting ID
Call Forwarding/Don't Answer	Ring Master/Distinctive Ring
Call Forwarding/Busy Line	Three Way Calling
Call Forward/Variable	Hunting
Remote Access to Call Forwarding	Call Trace (*57)
Speed Calling 8	Call Block (*60)
Speed Calling 30	Call Return (*69)
Anonymous Call Rejection	Repeat Dialing (*66)

- Standard features include the following (unless otherwise requested):

700 Block	Directory Assistance Block
900/976 Block	Operator Assisted Call Block
Collect Call Block	International Call Block

- Two options for long distance service (see Arizona Tariff No. 1).

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SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Local Service Plans, (Cont'd.)

5.4.2 EnTele-Voice Essential, (Cont'd.)

B. Maximum Rates

Qwest Areas

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$55.98	\$53.98	\$51.98
Zone 2	\$77.98	\$75.98	\$73.98
Zone 3	\$149.98	\$147.98	\$145.98

Verizon Areas

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$103.98	\$101.98	\$99.98

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.4 Local Service Plans, (Cont'd.)

5.4.3 EnTele-Voice Encompass

A. Description

The EnTele-Voice Encompass service plan includes the following bundle of services:

- Unlimited local calling
- Any three of the features below for no additional charge:
 

Caller ID (Number Only)	Call Waiting
Caller ID Deluxe (Name and Number)	Call Waiting ID
Call Forwarding/Don't Answer	Ring Master/Distinctive Ring
Call Forwarding/Busy Line	Three Way Calling
Call Forward/Variable	Hunting
Remote Access to Call Forwarding	Call Trace (*57)
Speed Calling 8	Call Block (*60)
Speed Calling 30	Call Return (*69)
Anonymous Call Rejection	Repeat Dialing (*66)
- Standard features include the following (unless otherwise requested):
 

700 Block	Directory Assistance Block
900/976 Block	Operator Assisted Call Block
Collect Call Block	International Call Block
- Two options for long distance service (see Arizona Tariff No. 1).

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**SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)**

**5.4 Local Service Plans, (Cont'd.)**

**5.4.3 EnTele-Voice Encompass, (Cont'd.)**

**B. Maximum Rates**

**Qwest Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$65.98	\$63.98	\$61.98
Zone 2	\$87.98	\$85.98	\$83.98
Zone 3	\$159.98	\$157.98	\$155.98

**Verizon Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$113.98	\$111.98	\$109.98

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 6 - SUPPLEMENTAL SERVICES**

**6.1 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

**6.1.1 Feature Descriptions**

**Anonymous Call Rejection** - Gives the Customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. The screening list holds a maximum of fifteen (15) numbers.

**Call Block (\*60)** – Automatically rejects calls from a specified list of numbers or from the incoming number.

**Call Forwarding** - Allows incoming calls forwarded to be forwarded to another line specified by the Customer by dialing a code and the telephone number to which the calls will be forwarded.

**Call Forwarding Don't Answer** - Automatically routes incoming calls to a predetermined telephone number when the called line does not answer within a pre-specified number of rings.

**Call Forward Busy Line** - Automatically routes incoming calls to a predetermined telephone number when the called line is busy.

**Call Return (\*69)** - Automatically redials the last incoming call.

**Call Trace (\*57)** - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only.

**Call Waiting / Call Waiting with Caller ID** - Allows the Customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. Call Waiting with Caller ID provides Call Waiting service with the display of Caller ID information for the call that is waiting.

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Optional Calling Features, (Cont'd.)**

**6.1.1 Feature Descriptions, (Cont'd.)**

**Caller ID-Number Only** - Provides for the display of the calling party telephone number on Caller ID compatible Customer premises equipment.

**Caller ID Name and Number** - Provides for the display of the calling party name and telephone number on Caller ID compatible Customer premises equipment.

**Hunting** - Routes a call to an idle station line in a prearranged group when the called station line is busy.

**Remote Access to Call Forwarding** - Permits the customer who also subscribes to Call Forwarding with the ability to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "\*" and "#". All charges incurred to access the remote number will be billed appropriately.

**Repeat Dialing (\*66)** - Automatically redials a busy number for up to 30 minutes until line is available.

**Ring Master/Distinctive Ring** - Allows a Customer to have up to two separate telephone numbers (one main and one additional number) associated with one local exchange access line. Each telephone numbers has a distinctive ring on incoming calls for identification purposes.

**Speed Calling** - Allows the Customer to dial an abbreviated code to originate a call to a list of programmed telephone numbers.

**Three-Way Calling** - Allows the Customer to add a third party to an existing conversation.

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SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.1 Optional Calling Features, (Cont'd.)

6.1.2 Rates

A. Features Offered on a Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

<b>Feature</b>	<b>Maximum Monthly Rate</b>
Anonymous Call Rejection	\$7.00
Call Block (*60)	\$7.00
Call Forwarding/Don't Answer	\$7.00
Call Forwarding/Busy Line	\$7.00
Call Forward/Variable	\$7.00
Call Return (*69)	\$7.00
Call Trace (*57)	\$7.00
Call Waiting	\$7.00
Call Waiting ID	\$7.00
Caller ID (Number Only)	\$7.00
Caller ID Deluxe (Name and Number)	\$7.00
Hunting	\$7.00
Remote Access to Call Forwarding	\$7.00
Ring Master/Distinctive Ring	\$7.00
Speed Calling 8	\$7.00
Speed Calling 30	\$7.00
Three Way Calling	\$7.00
Repeat Dialing (*66)	\$7.00

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.1 Optional Calling Features, (Cont'd.)**

**6.1.2 Rates, (Cont'd.)**

**B. Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer.

<b>Feature</b>	<b>Maximum Per Use</b>
Call Block	\$2.00
Call Return	\$2.00
Call Trace	\$2.00
Three Way Calling	\$2.00
Repeat Dialing	\$2.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)**

**6.2 Directory Assistance Services**

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

Local Directory Assistance Per Call Charge \$3.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

6.4 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists, requests interruption and the call has already been verified as busy.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

6.4.1 Rates

	<b>Maximum</b>
Busy Line Verification, per request:	\$15.00
Busy Line Interrupt, per request:	\$10.00

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 10 - CURRENT RATES**

**10.1 Service Order Charges**

	<b>Business</b>
Line Connection Charge	
Primary Line	
Qwest	\$81.64
Verizon	\$79.99
Secondary Line	\$19.99
Conversion Charge	
Primary Line	
Qwest	\$9.99
Verizon	\$19.99
Secondary Line	\$4.99
Service Order Charge	
Moves/Adds/Changes	\$20.00

**10.2 Premises Visit Charge**

	<b>Business</b>
Premises Visit Charge	
Initial Hour	\$184.00
Each additional 30 minutes	\$45.00

**10.3 Restoral Charge**

	<b>Business</b>
Per occasion, per line:	\$40.00

**10.4 Carrier Presubscription**

Per business or residence line, trunk, or port	
Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

**10.5 Public Telephone Surcharge**

Rate Per Call:	\$0.60
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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 10 - CURRENT RATES, (CONT'D.)**

**10.6 Local Service Plans**

**10.6.1 EnTele-Voice Economy (Measured Service)**

**Qwest Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$20.99	\$19.99	\$18.99
Zone 2	\$31.99	\$30.99	\$29.99
Zone 3	\$67.99	\$66.99	\$65.99

**Verizon Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$44.99	\$43.99	\$42.99

**10.6.2 EnTele-Voice Essential**

**Qwest Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$27.99	\$26.99	\$25.99
Zone 2	\$38.99	\$37.99	\$36.99
Zone 3	\$74.99	\$73.99	\$72.99

**Verizon Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$51.99	\$50.99	\$49.99

**10.6.3 EnTele-Voice Encompass**

**Qwest Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$32.99	\$31.99	\$30.99
Zone 2	\$43.99	\$42.99	\$41.99
Zone 3	\$79.99	\$78.99	\$77.99

**Verizon Areas**

	<u>12-Month Term</u>	<u>24-Month Term</u>	<u>36-Month Term</u>
Zone 1	\$56.99	\$55.99	\$54.99

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LOCAL EXCHANGE TELECOMMUNICATIONS TARIFF

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**SECTION 10 - CURRENT RATES, (CONT'D.)**

**10.7 Optional Calling Features**

<b>Feature</b>	<b>Monthly Rate</b>
Anonymous Call Rejection	\$3.50
Call Block (*60)	\$3.50
Call Forwarding/Don't Answer	\$3.50
Call Forwarding/Busy Line	\$3.50
Call Forward/Variable	\$3.50
Call Return (*69)	\$3.50
Call Trace (*57)	\$3.50
Call Waiting	\$3.50
Call Waiting ID	\$3.50
Caller ID (Number Only)	\$3.50
Caller ID Deluxe (Name and Number)	\$3.50
Hunting	\$3.50
Remote Access to Call Forwarding	\$3.50
Ring Master/Distinctive Ring	\$3.50
Speed Calling 8	\$3.50
Speed Calling 30	\$3.50
Three Way Calling	\$3.50
Repeat Dialing (*66)	\$3.50
<b>Feature</b>	<b>Per Use</b>
Call Block	\$1.00
Call Return	\$1.00
Call Trace	\$1.00
Three Way Calling	\$1.00
Repeat Dialing	\$1.00

**10.8 Directory Assistance Services**

Local Directory Assistance Per Call Charge	\$1.50
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SECTION 10 - CURRENT RATES, (CONT'D.)

10.9 Operator Services

Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$2.50
Operator Assisted	
Collect	\$2.50
3rd Party Billed	\$2.50
Person-to-Person	\$4.50

10.10 Busy Line Verification and Emergency Interrupt Service

Busy Line Verification, per request:	\$7.50
Busy Line Interrupt, per request:	\$5.00

10.11 Directory Listing Service

	<b>Monthly Rate</b>
	<b>Business</b>
Additional Listings	\$1.50
Nonlisted Service	\$2.00
Nonpublished Service	\$4.50

10.12 Miscellaneous Charges

Returned Check Charge	\$25.00
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