

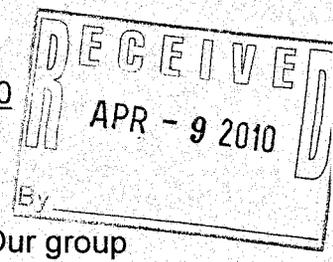
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Mr. Paul New
Arizona Corp
Commissioners Wing
1200 West Washington. 2nd. Floor
Phoenix, AZ 85007-2996



iw-01303A-08-0227
SW-01303A-08-0227

Re. Case # 71410



Dear Commissioner:

I am a member of Scottsdale Citizens for Sustainable Water (SWAT). Our group consists of homeowners associations and others living in Scottsdale who are customers of Arizona American Water Company. Our group represents over 1,400 homeowners and approximately twice that many consumers.

I want to express to you and your fellow Commissioners my strong opposition to your recent approval of the Arizona American Water Company's (AAW) rate increase request for the Paradise Valley Water District. Your decision violates every stated and implied goal and objective that the Commission has expressed over the last several years regarding the need to conserve our critical water supply.

A few Scottsdale residents appeared and testified before the Commission on this rate increase request; their recommendations seem to have carried little or no consideration or weight by the Commission or RUCO. In fact, they were apparently ignored.

It is interesting when you consider that 80% of Scottsdale AAW customers consume less than 25 KGM (1000's gallons / month) while 84% of Paradise Valley AWW customers consume over 25 KGM! Users of 10 KGM pay 51% more since your approval while 80 KGM users pay only 15% more than previously. Is this fair? Is this within the boundaries established by the Commission to encourage conservation? I think not! In fact, this approved increase is in contravention of the Commission's **stated** policy.

All governmental agencies make mistakes periodically. Almost all, however, rectify these mistakes. We ask you to reopen this case and rectify the patently unfair increase burden on the lightest users vs. the high consumption users.

Thank you:

Ms. Nancy Eisner
7308 E. Solano
Scottsdale, AZ 85250

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