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ARIZONA CORPORATION COMMISSION
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May 24, 2002

AZ CORP COMMISSION
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DOCKET NO. RT-00000A-02-0066
Telecommunications Carriers' Use of Customer Proprietary Network Information (CPNI)

Chairman William A. Mundell
Commissioner Jim Irvin
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

My Fellow Commissioners:

Attached you will find a letter from one of our constituents, Melvin H. Clingan of Carefree, regarding the use of his unlisted telephone number by Qwest. Mr. Clingan graciously allowed me to file his letter in this docket as another in a long line of cases in which the privacy of Arizona's telephone consumers is exchanged for profits.

Very Truly Yours,

Marc Spitzer
Commissioner

CC: Docket Control
All Parties in the Docket

Arizona Corporation Commission

DOCKETED

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DOCKETED BY	
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MELVIN H. CLINGAN
P.O. Box 5106
Carefree, Arizona 85377

480-488-9075

May 20, 2002

Senator Marc Spitzer, Chairman
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Dear Mr. Chairman:

There are many stories these days about the financial woes with QWEST! You have probably read some of the same articles I have seen -- in THE ARIZONA REPUBLIC as well as THE WALL STREET JOURNAL....

There is now another development you may want to know more about. It has to do with the apparent selling of blocks of telephone numbers -- to telemarketing firms -- by QWEST ... including every SILENT NUMBER that may be in that batch of numbers!

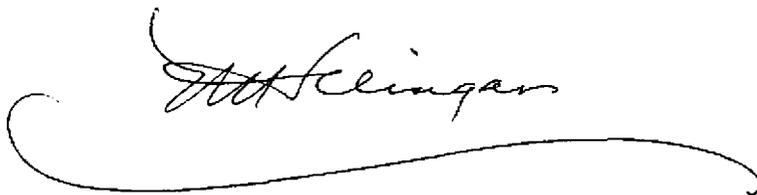
I have been paying for a silent number for nearly 14 years. All this in addition to our listed number. And only in the past month has this silent number STARTED RINGING several times a day.

To verify my suspicions, I answered the call twice -- and I discovered both were telemarketers. One was trying to sell homes ... the other caller spoke such broken English I could not tell what in the world he was trying to sell.

If one pays for a silent number, that person should NOT be bothered by constant calls from telemarketers. But QWEST is apparently trying to make a fast buck by selling silent numbers to telemarketers or, I suppose, to anyone who wants to give them some money.

From all I have heard about you, I find it very unlikely that you would have condoned such activities when you were in the Arizona Legislature. And I am hoping you will not favor such activities now, either!

Sincerely,

A handwritten signature in cursive script, appearing to read "Melvin H. Clingan", is written over a long, horizontal, wavy line that serves as a decorative flourish or underline.