

W-02465A-09-0411  
W-20453A-09-0412  
W-20454A-09-0413  
W-02465A-09-0414  
W-20453A-09-0414  
W-20454A-09-0414

**ORIGINAL**  
**ARIZONA CORPORATION COMMIS**  
**UTILITY COMPLAINT FORM**



0000108763

47  
CO

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85460 Date: 3/3/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Brian Last: Patterson

Account Name: Brian Patterson

Home:

Street: n/a

Work: (000) 000-0000

City: Hereford

CBR:

State: AZ Zip: 00000

is:

Utility Company: Southern Sunrise

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Consumer states that he is opposed to the rate increase that has been applied for. He states that the cost of water and the raise is exorbitantly high. He states that the water tastes terrible. That the company has placed a huge water tank in the area and is an eyesore. He states that a 67% rate increase is outrageous.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

3/3/10 I explained to consumer that his opinion would be noted and filed in the permanent docket and that the Commissioners will all be receiving a copy of his opinion. Closed

Filed in docket No. W-20454A-09-0413

\*End of Comments\*

Date Completed: 3/3/2010

Opinion No. 2010 - 85460

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2010 MAR - 5 P 2:24

RECEIVED

Arizona Corporation Commission

DOCKETED

MAR - 5 2010

DOCKETED BY [Signature]