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ORIGINAL

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

Investigator: Jenny Gomez

Phone: /

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 85436

Date: 3/2/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Mary Ann **Last:** Jesus

Account Name: Mary Ann Jesus

Home: (

Street:

Work:

City: Nogales

CBR: (

State: AZ **Zip:** 85621

is: E-Mail

Utility Company: Liberty Water-Rio Rico Utilities Inc.

Division: Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: Liberty Water-Rio Rico Utilities Inc.

To Whom It May Concern: I am a Resident of Rio Rico, Arizona and I am writing this letter opposing the rate increase of 111.36%. I think this is very outrageous and ridiculous. I am a single parent running my household on my own income and trying to save money to send my son to college next year. With an increase of this amount makes it very hard for me.

As it stands, my water bill is the most expensive utility bill I pay beside cable... I am not home 40 hours out of the week, and when I am home from 5:30p.m. To 7:00a.m. (Monday through Friday). Between my son and me we use the bathroom about 3 times before going to be at night and in the morning when we are getting ready for school and work.

I only wash clothes once a week just to conserve my water bill and we should not have to live like this. People will not be doing much watering of there yards, which will lead to fires from yards being too dry. Is this what the State of Arizona wants to endure.. (I really hope not)

Sincerely,

Mary Ann Jesus
Sr. Financial Service Specialist - A/P
City of Nogales

Nogales, Az 85621

Arizona Corporation Commission

DOCKETED

MAR - 4 2010

DOCKETED BY *MM*

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

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**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKET NUMBER WS-02676A-09-0257

REFERENCE: Liberty Water-Rio Rico Utilities Inc.

Noted and filed in Docket Control By Carmen Madrid.

2/12/10 EMAIL TO CONSUMER:

Dear Ms Mary Ann Jesus,

Your email was received on February 9, 2010. Unfortunately, the attached public comment form is blank. Please resend your opinion to me via email at jgomez@azcc.gov. Please note, that you are not required to submit your opinion using the form attached. You may simply reply with your contact information (name, address, and telephone number), the name of the utility company and docket number your opinion is in regard to: Your email should also reflect the comments you would like filed on your behalf. If you have any questions, you can contact me directly at ; on our in state toll free number .
Thank You,

Jenny Gomez
Public Utilities Consumer Analyst
Arizona Corporation Commission
Utilities Division

-----Original Message-----

From: Valorie Nimmo On Behalf Of Utilities Div - Mailbox
Sent: Tuesday, February 09, 2010 12:24 PM
To: Jenny Gomez
Subject: FW: Emailing: public_comment.pdf
Importance: High

>
>From: Mary Ann Jesus [mailto:
>Sent: Tuesday, February 09, 2010 11:54 AM
>To: Utilities Div - Mailbox
>Subject: Emailing: public_comment.pdf
>Importance: High

>

>

End of Comments

Date Completed: 3/2/2010

Opinion No. 2010 - 85436
