

SW. 04305A-09-0291



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ARIZONA CORPORATION COMMIS

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Priority: Respond Within Five Days

Opinion No. 2010 85701

Date: 3/15/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Colleen Last: Derrick

Account Name: Colleen Derrick

Home: (000) 000-0000

Street:

Work:

City: San Manuel

CBR:

State: AZ Zip: 85631

is:

RECEIVED  
2010 MAR 18 P 2:25  
AZ CORPORATION  
DOCKET CONTROL

Utility Company: Coronado Utilities, Inc.

Division: Sewer-water

Contact Name:

Arizona Corporation Commission Contact Phone:

Nature of Complaint:

DOCKETED

3/12 Docket No. SW 04305A-09-0291

MAR 18 2010

Arizona Corporation Commission  
Consumer Services  
Docket # SW03405A-09029

DOCKETED BY

This letter is in regards to the hike in sewer for San Manuel and enough is enough, we pay more across the board for all our services & utilities, waste management charges us more and offer less service. The groc store here is a joke three times the price it should be, the quality is so poor chicken that has started to smell beef turned grey already, so we travel out of town if possible to get our food. Extra expense. We chose to live here because it was something we could afford in spite of the unconvince but not anymore and if this insanity goes on a lot of us on a fixed income 1186 per month for myself less for others will have no choice but to leave our homes we've had no increase for the cost of living yet we are expected to pay more & more, I've just been informed that as of may 1st I will lose my medical coverage, just what I need since I live with a very serious heart condition added expense for medical care, it never stops, and it's not only me they are so many more of the older people here who have it harder, even young people who have to commute to work and the expense eats into their income, and oh yes I lost my present health coverage because I make \$39.00 to much to qualify for the extra help to stay on my present plan. I believe Coronado Utilities must have realized that they were buying an old system and it would need upgraded and yes it was only fair to pass on part of the cost, but not to gouge the customers to the point they have and still want more. Schools, Shopping Centers can not afford the rates, so no one wants to come into San Manuel, no new businesses no growth, than downhill all the way. By all means raise our rat4es again what if it means some of us will have to decide, will they buy food, or get their medicine refilled. I'm not asking for a free ride nor do I expect not to see changes but fair is fair not just for myself but others. So Commission it is in your ball park, stand up for the people who voted for you or hold hands with the utility company. You know what its like to have so many people out of work, uninsured, homeless and the reason for all this I believe is the sky rocketing of so many living expenses. God help us all if this keeps on.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Collean Derrek  
Widow age 72  
Member of Community 54 yrs.  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Docketed  
\*End of Comments\*

**Date Completed:** 3/15/2010

**Opinion No.** 2010 - 85701

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